

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 08/18/2026



surveys

Custom Survey

1 survey(s) 67 response(s)

Report Filters

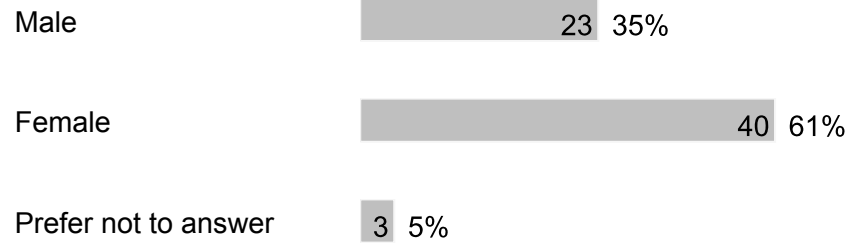
School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

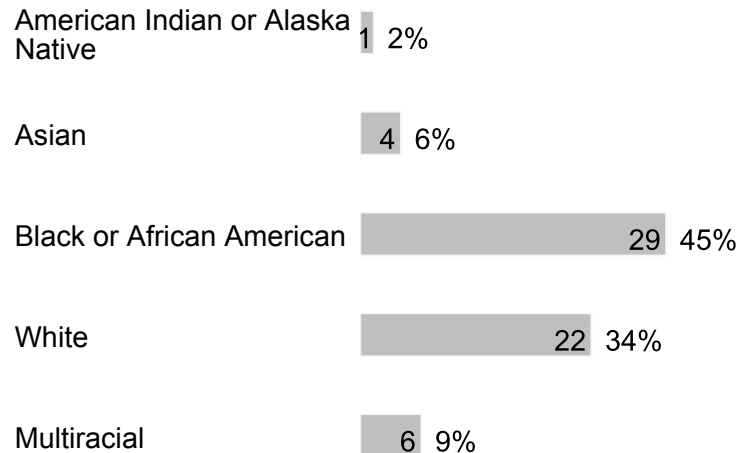
Number of Responses | Percentages of Total Responses

1. Gender



66 respondents

2. Ethnicity



Other 2 3%

64 respondents

3. Ethnicity

Hispanic 7 12%

Not Hispanic or Latino 38 67%

Prefer not to answer 12 21%

57 respondents

4. Role

School Administrator 1 1%

Support Staff 3 4%

Teacher 55 82%

Educational Support Professional 1 1%

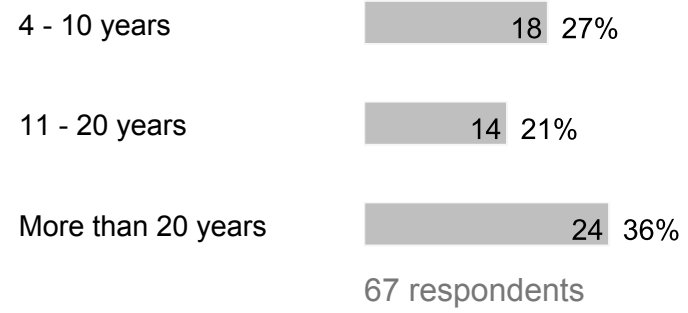
Clerical 4 6%

Other 3 4%

67 respondents

5. Experience

1 - 3 years 11 16%



C. Section 2

1. I feel safe at my school.



67 respondents

2. I would recommend my school to my friends and/or family.



67 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





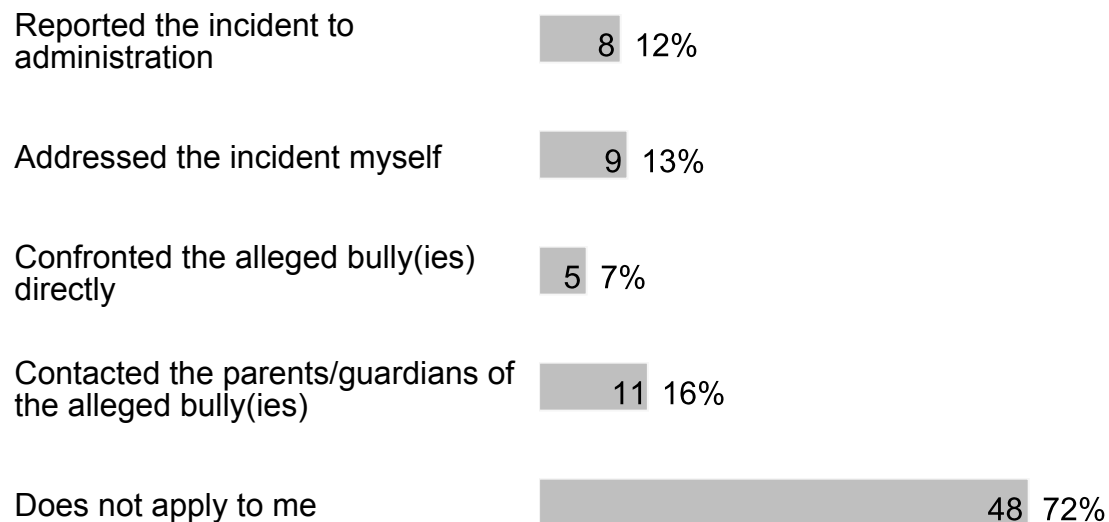
67 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



67 respondents

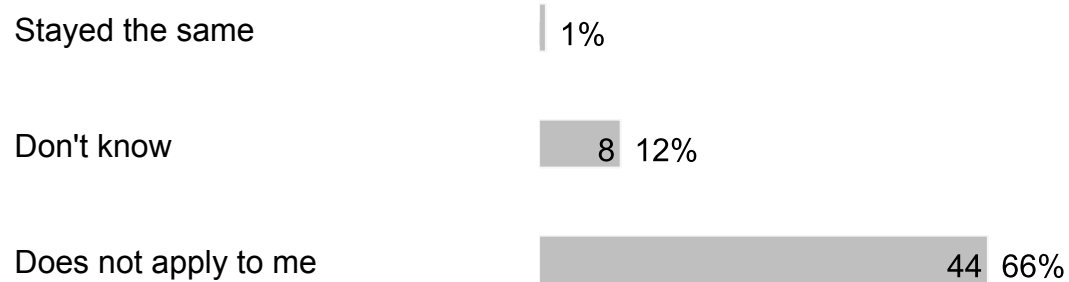
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



67 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:





67 respondents

7. In my school, rules are applied equally to students.



67 respondents

D. Section 3

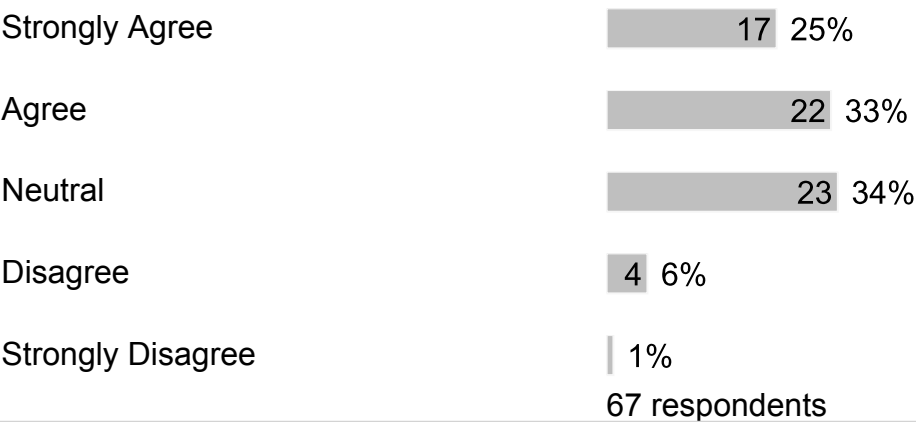
1. My school provides technology and internet access to help me do my job efficiently and effectively.



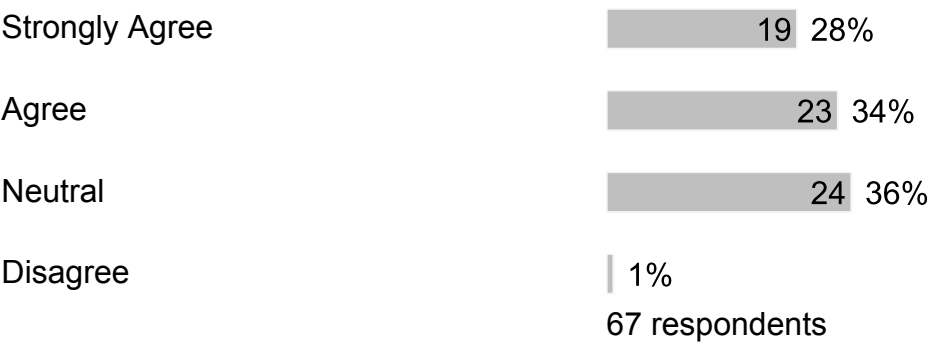
67 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



67 respondents

2. If students have a problem, they can come to me for help.



67 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 2 3%

Strongly Disagree 2 3%

67 respondents

4. In my school, adults treat students with respect.

Strongly Agree 17 25%

Agree 21 31%

Neutral 28 42%

Disagree 1 1%

67 respondents

5. In my school, students treat adults with respect.

Strongly Agree 6 9%

Agree 17 25%

Neutral 36 54%

Disagree 6 9%

Strongly Disagree 2 3%

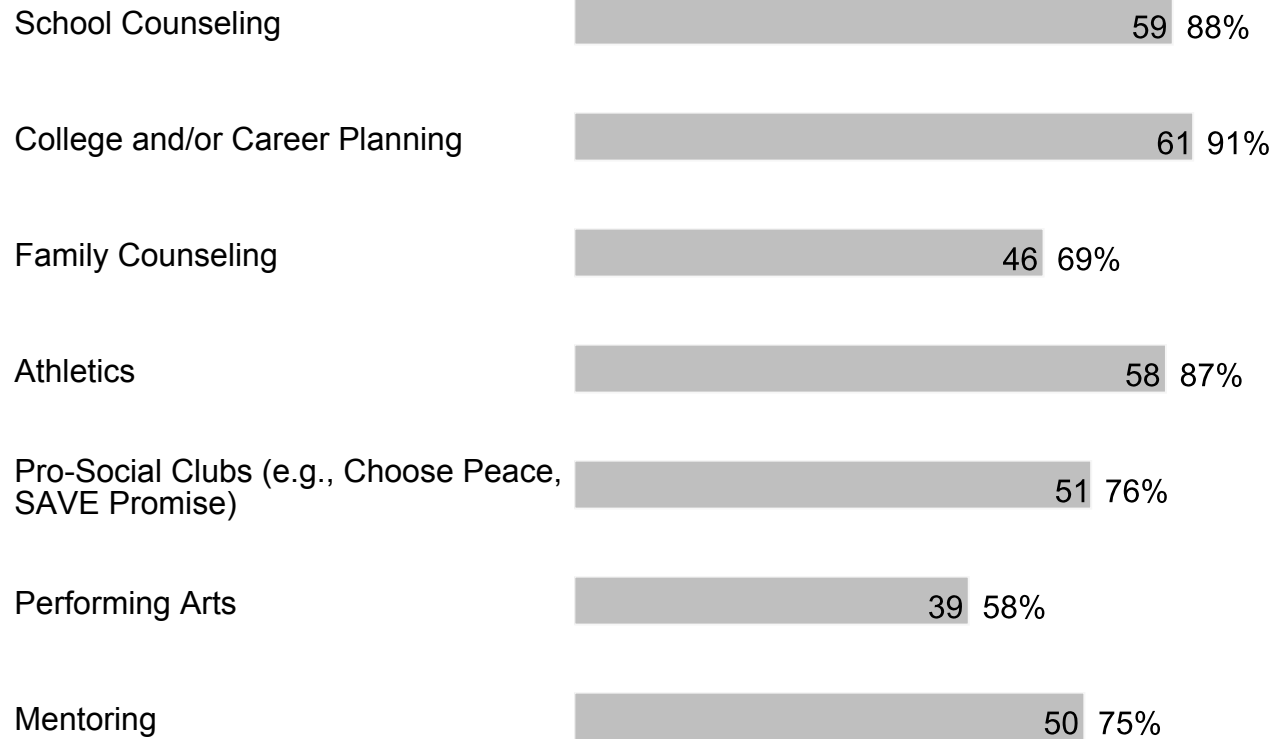
67 respondents

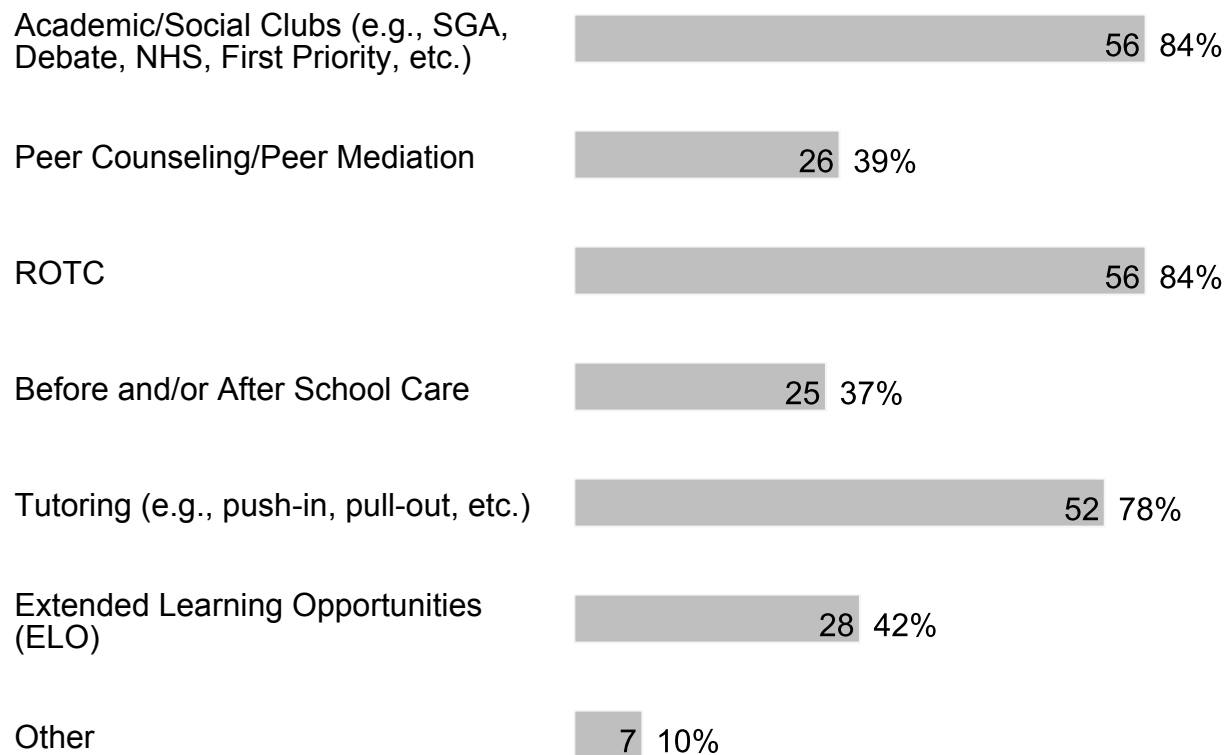
6. In my school, colleagues/adults treat each other with respect.



67 respondents

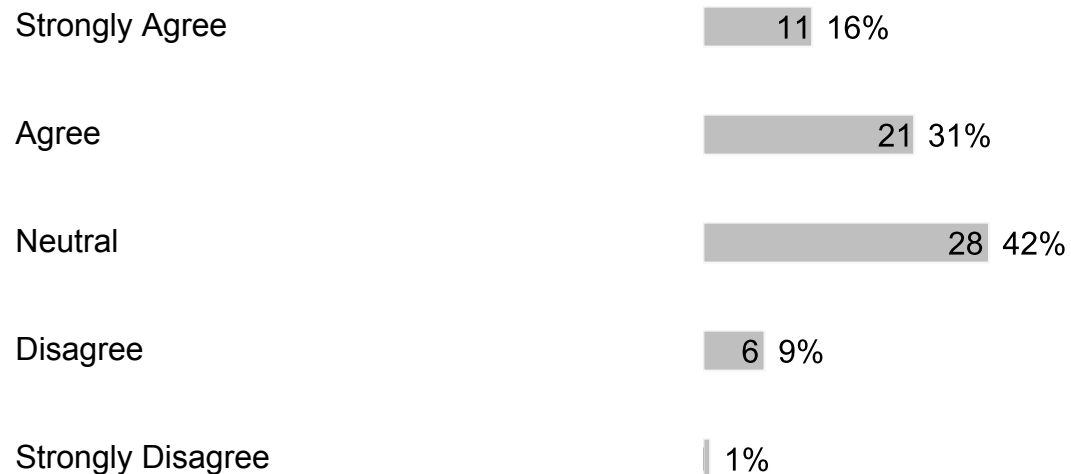
7. At my school the following programs/services are available (check all that apply):





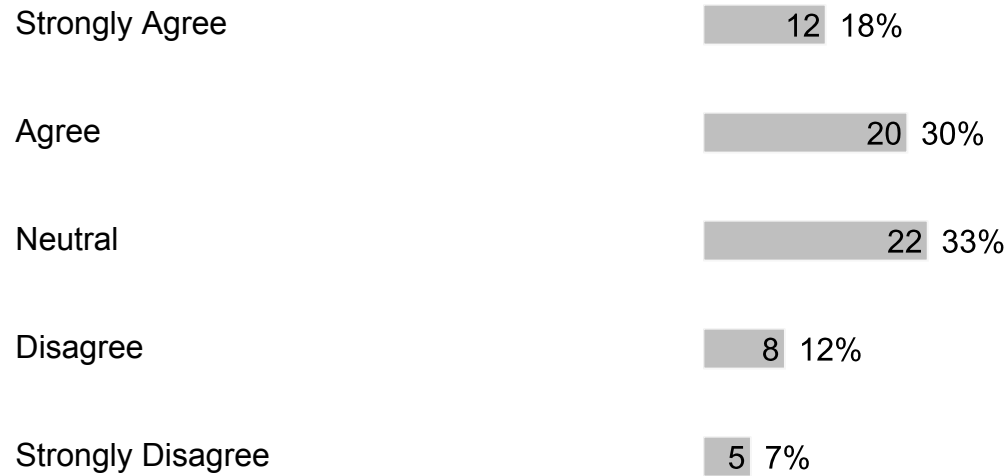
67 respondents

8. Our school implements changes based on the feedback from staff.



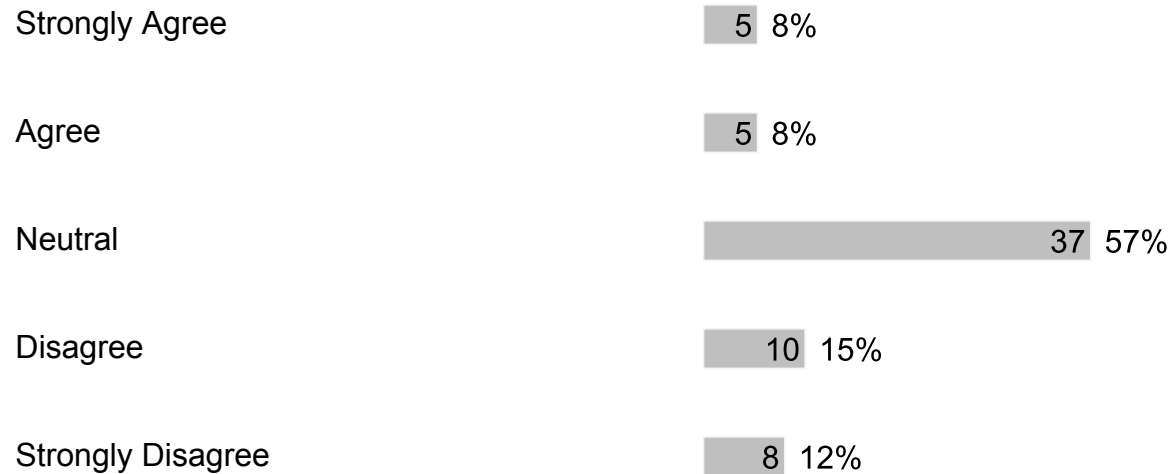
67 respondents

9. Our school maintains facilities that support student learning.



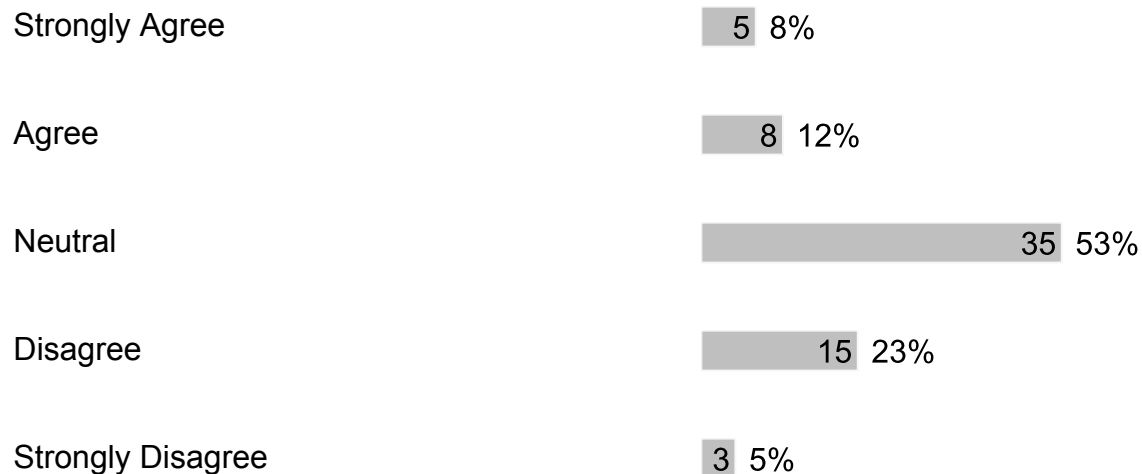
67 respondents

10. I enjoy eating food prepared by the cafeteria.



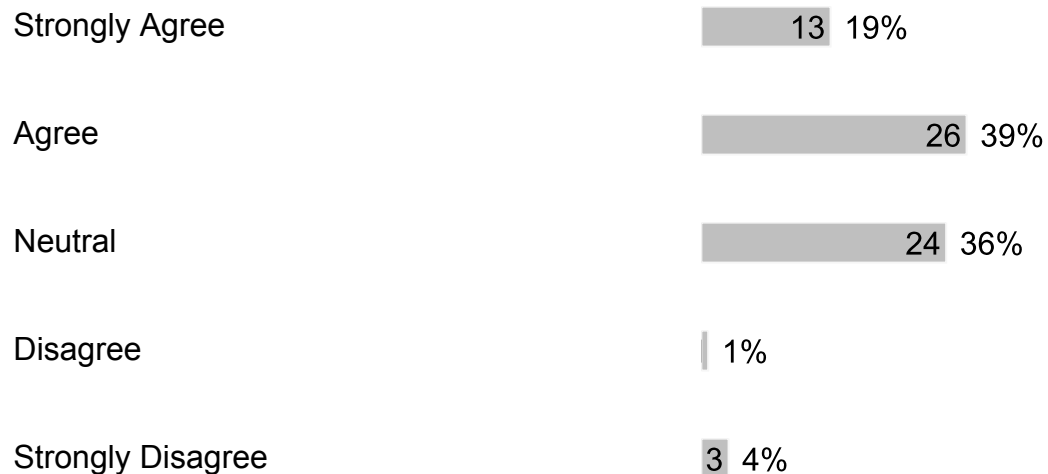
65 respondents

11. Families regularly participate in school involvement activities offered by our school.



66 respondents

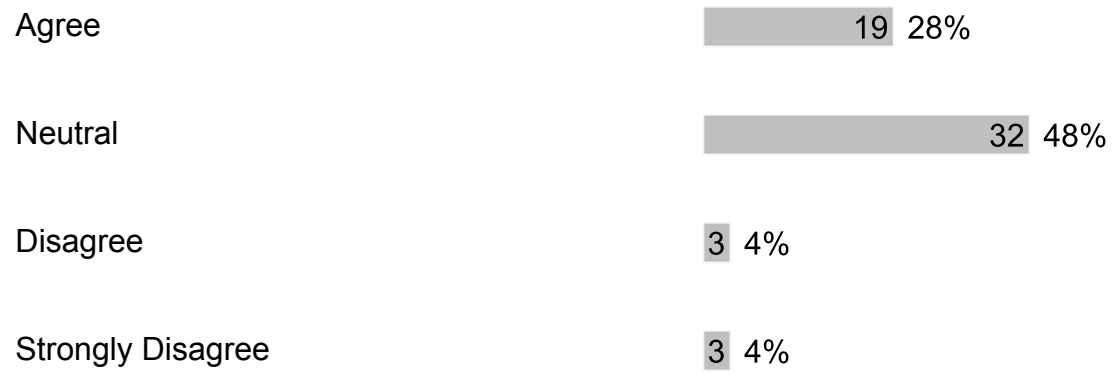
12. Our school has a family resource center and/or a staff member assigned to work with families.



67 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.





67 respondents

G. Section 6

1. Our school has a culture of high expectations.



67 respondents

2. Our school has a continuous improvement process.



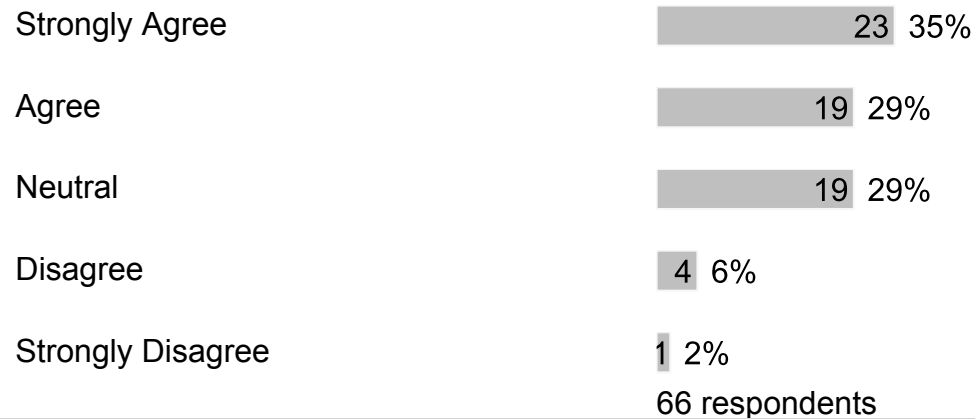
67 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

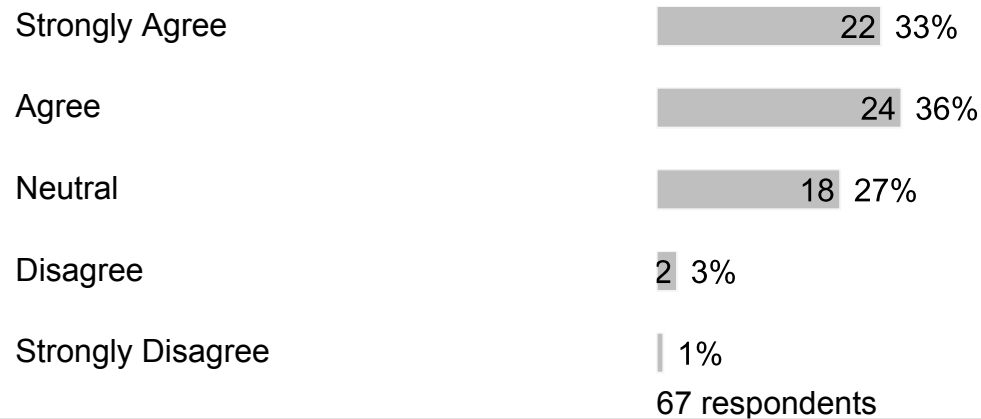


67 respondents

4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



66 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



67 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



66 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.





67 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



67 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



65 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



Strongly Disagree 1 2%
65 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 24 36%

Agree 25 38%

Neutral 17 26%

66 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 24 38%

Agree 26 41%

Neutral 14 22%

64 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 23 35%

Agree 24 36%

Neutral 19 29%

66 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 21 32%

Agree 25 38%

Neutral 19 29%

Disagree 1 2%

66 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 17 26%

Agree 26 39%

Neutral 21 32%

Disagree 1 2%

Strongly Disagree 1 2%

66 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 15 23%

Agree 25 38%

Neutral 24 36%

Disagree 2 3%

66 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 20 30%

Agree 25 38%

Neutral 20 30%

Disagree 1 2%
66 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 17 26%
Agree 26 39%
Neutral 17 26%
Disagree 2 3%
Strongly Disagree 4 6%
66 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 16 24%
Agree 25 38%
Neutral 21 32%
Disagree 3 5%
Strongly Disagree 1 2%
66 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 22 33%
Agree 25 38%
Neutral 18 27%

Disagree 1 2%
66 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 12 18%
Agree 20 30%
Neutral 30 45%
Disagree 4 6%

66 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 13 20%
Agree 25 38%
Neutral 26 40%
Strongly Disagree 1 2%

65 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 17 26%
Agree 24 36%
Neutral 25 38%

66 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 24 37%

Agree 23 35%

Neutral 18 28%

65 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 14 21%

2 times per year 13 19%

3 or more times per year 8 12%

Does not apply 32 48%

67 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 29 44%

Agree 21 32%

Neutral 15 23%

Disagree 1 2%

66 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

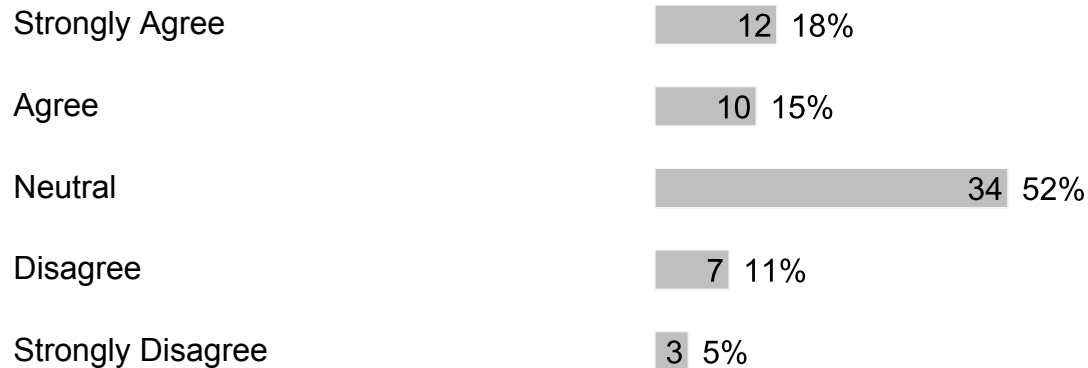
Strongly Agree 19 29%

Agree 22 33%



66 respondents

31. I regularly post information online or send home a newsletter.



66 respondents

32. Our school communicates well about its goals and activities.



65 respondents

33. Our school communicates information in ways that are easy for families to understand.



65 respondents

34. I am accessible via (check all that apply):



67 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



67 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report