

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/07/2026



surveys

Custom Survey

1 survey(s) 41 response(s)

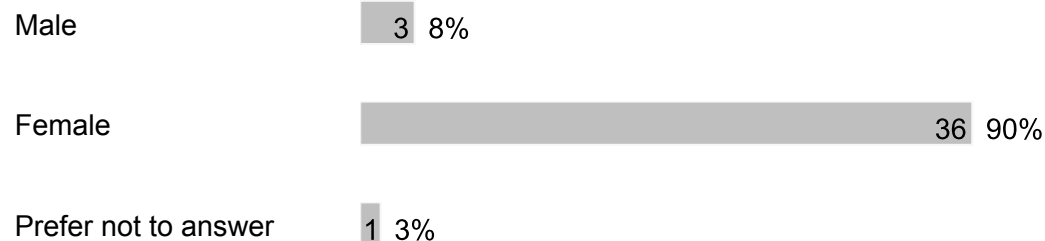
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

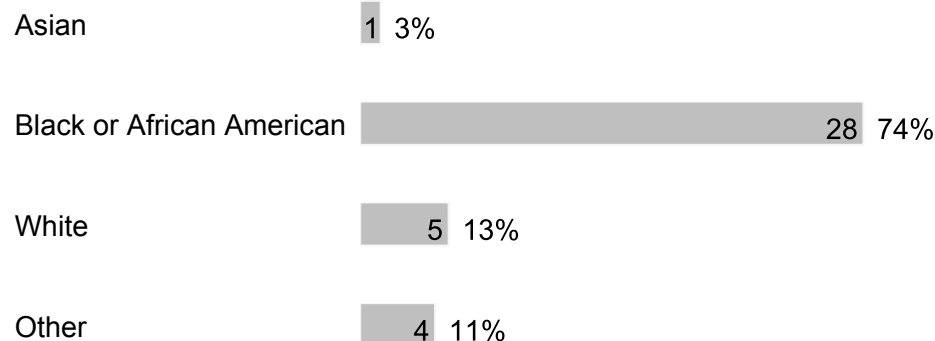
Number of Responses | Percentages of Total Responses

1. Gender



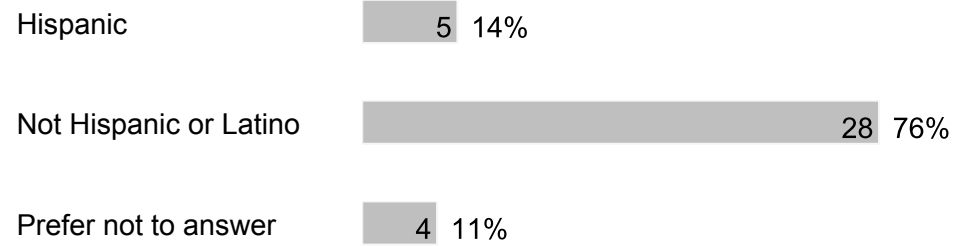
40 respondents

2. Ethnicity



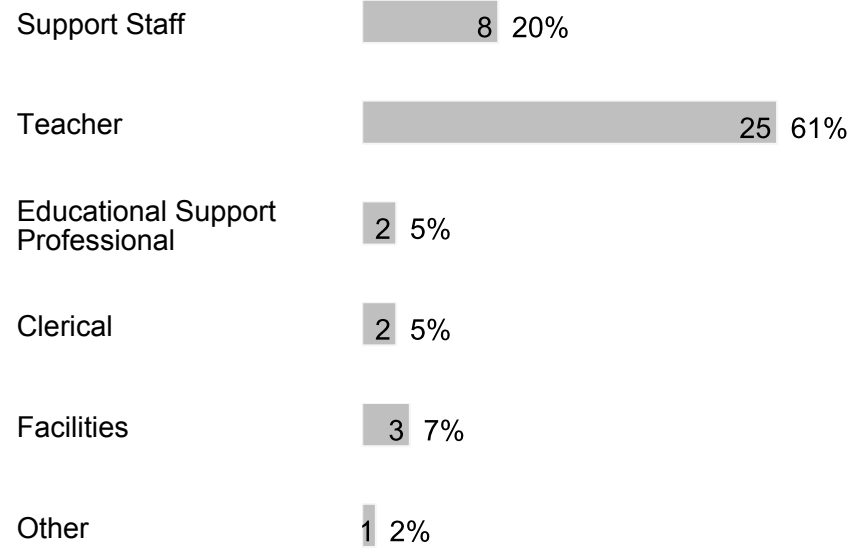
38 respondents

3. Ethnicity



37 respondents

4. Role



41 respondents

5. Experience



More than 20 years

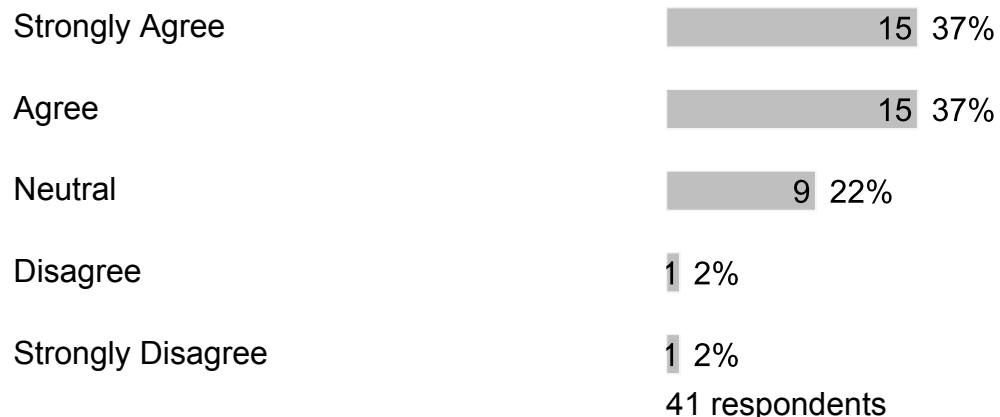


17%

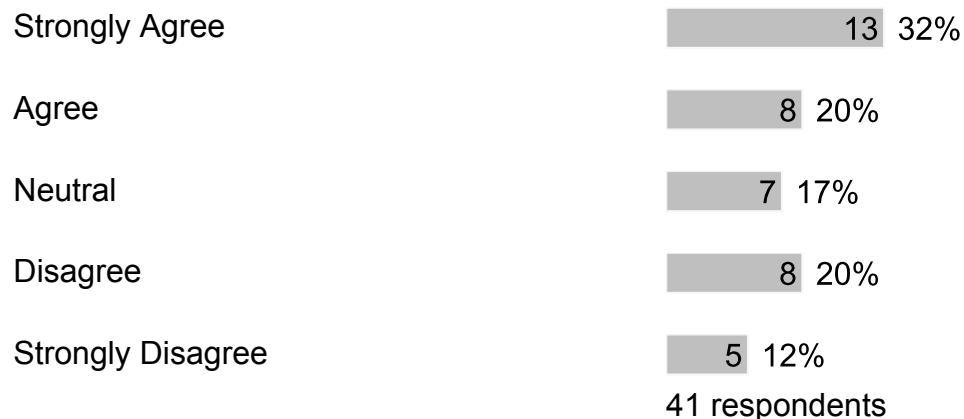
41 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





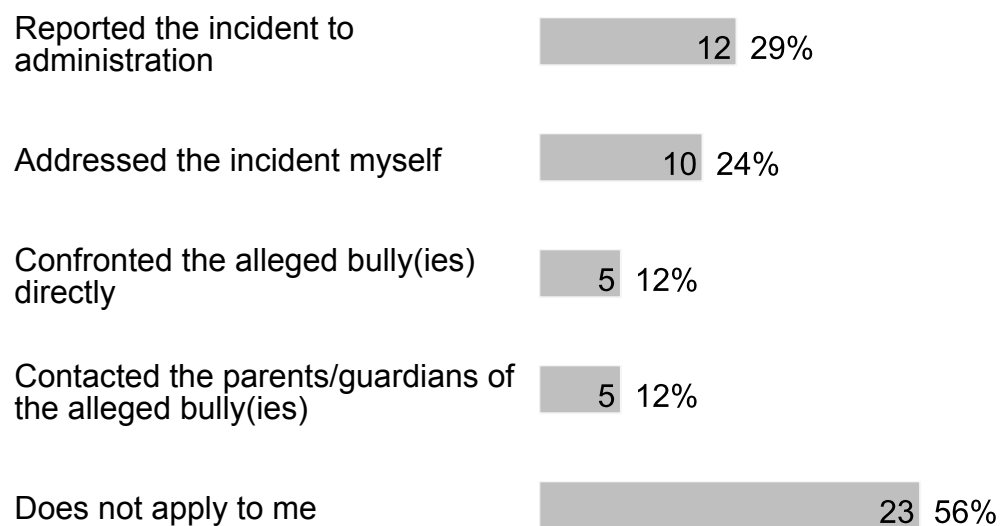
41 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



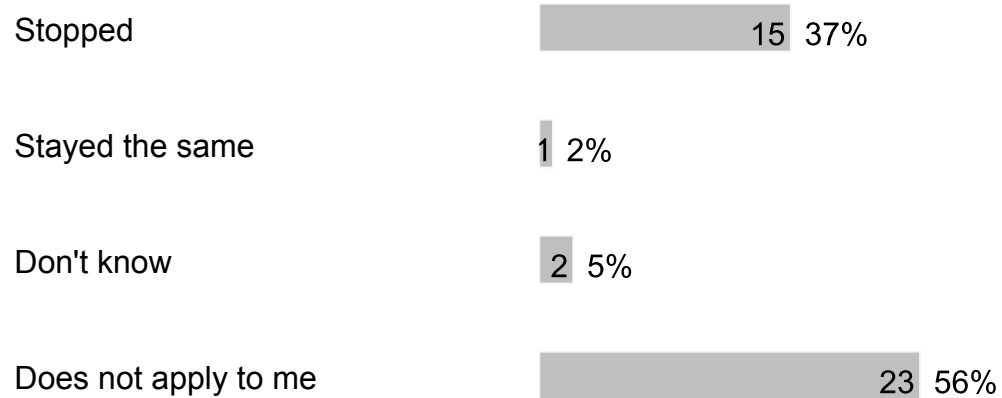
41 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



41 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



41 respondents

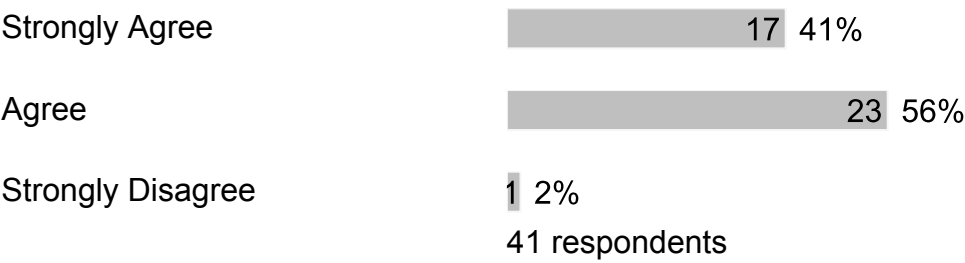
7. In my school, rules are applied equally to students.



41 respondents

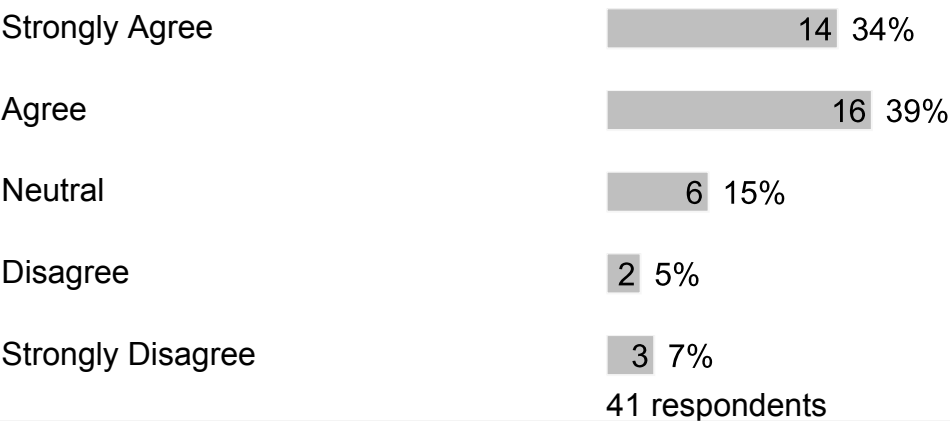
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

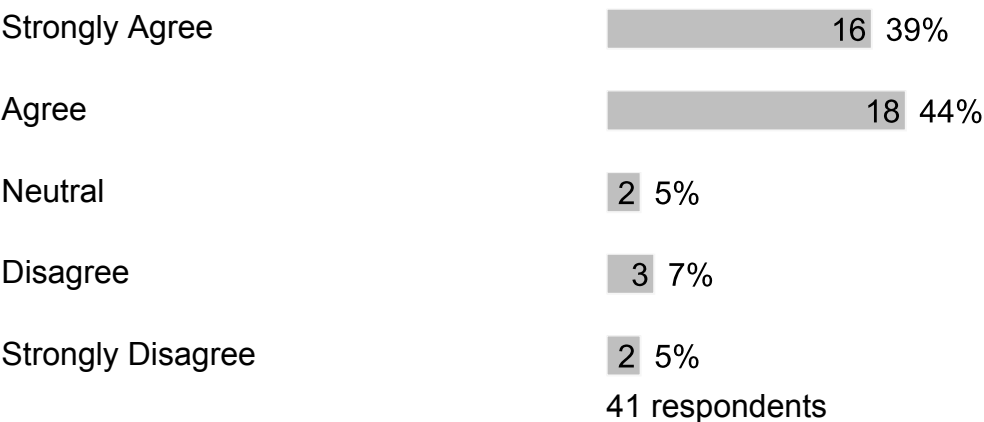


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

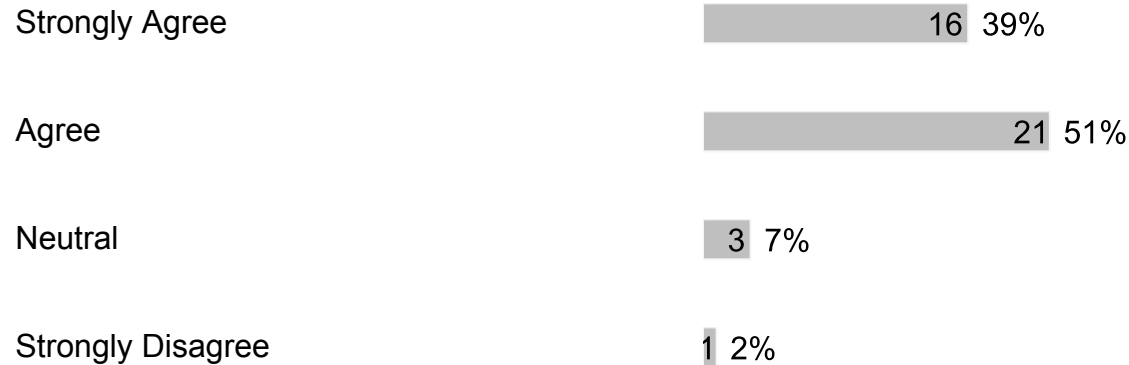


2. Teachers in our school use a variety of technology as instructional resources.



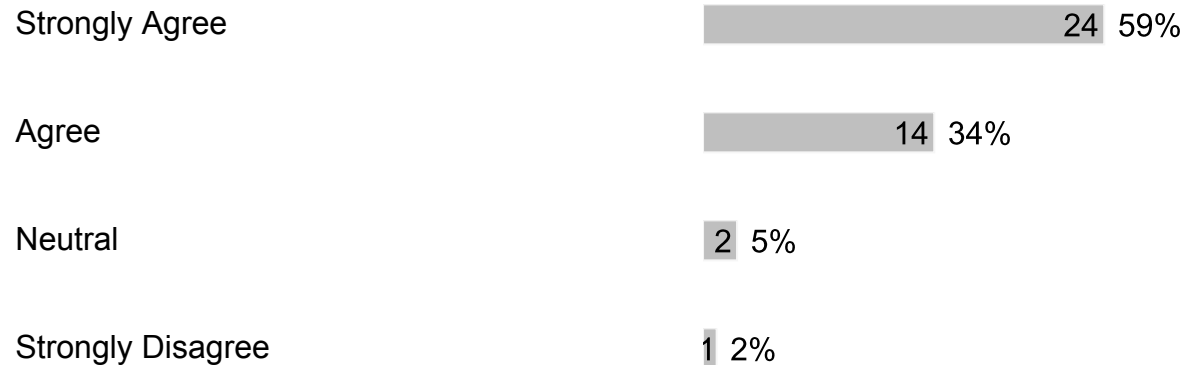
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



41 respondents

2. If students have a problem, they can come to me for help.



41 respondents

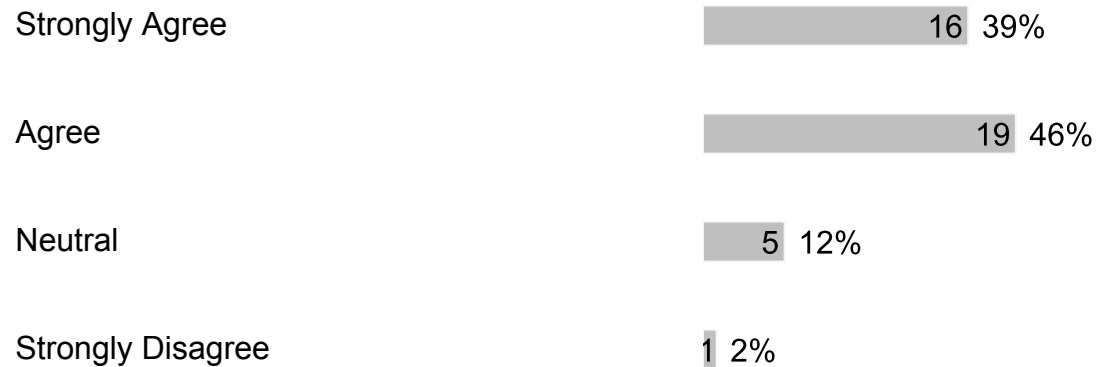
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





41 respondents

4. In my school, adults treat students with respect.



41 respondents

5. In my school, students treat adults with respect.



Disagree 4 10%

Strongly Disagree 4 10%

41 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 12 29%

Agree 18 44%

Neutral 5 12%

Disagree 2 5%

Strongly Disagree 4 10%

41 respondents

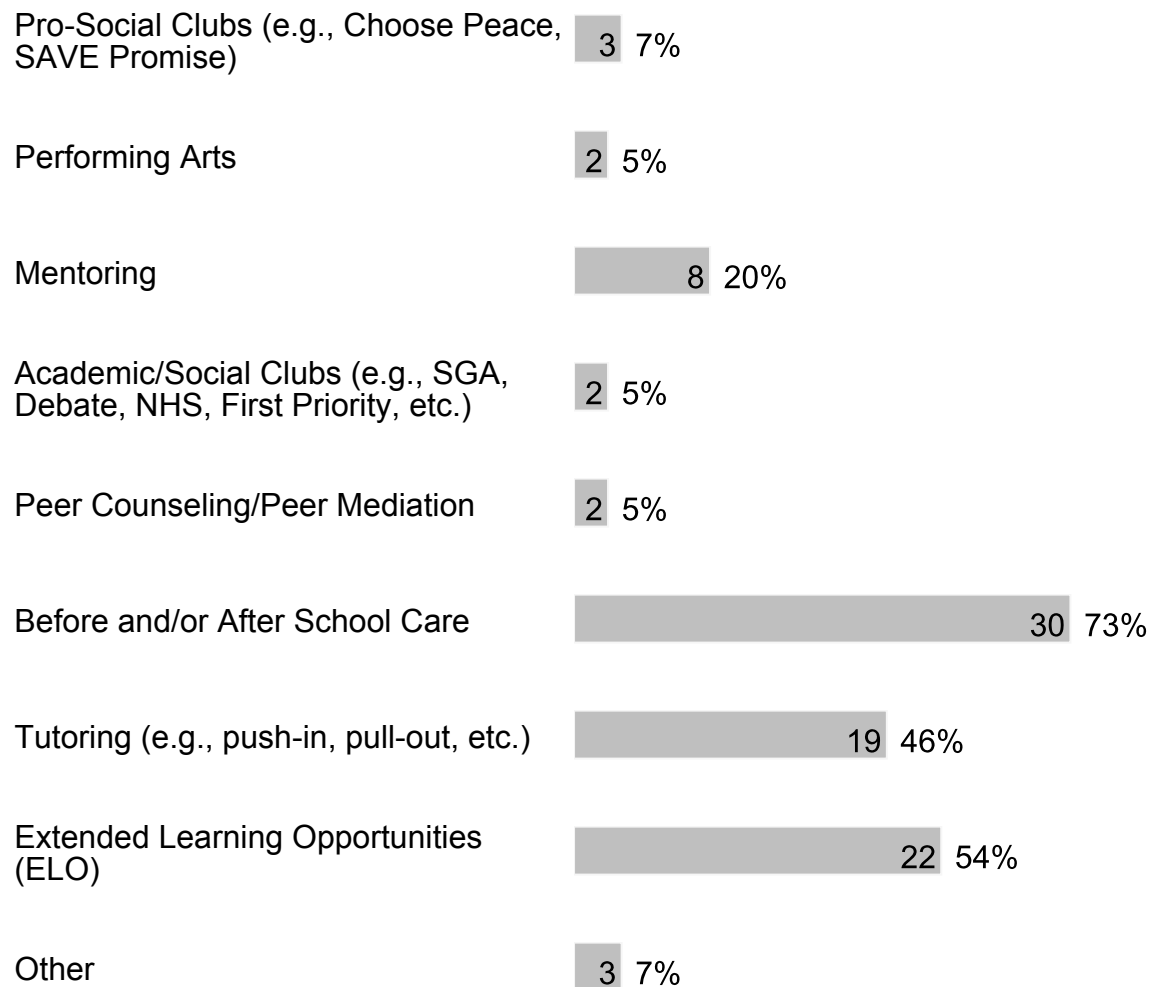
7. At my school the following programs/services are available (check all that apply):

School Counseling 36 88%

College and/or Career Planning 2 5%

Family Counseling 12 29%

Athletics 1 2%



41 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 5 13%

Strongly Disagree 4 10%

40 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 13 32%

Agree 17 41%

Neutral 8 20%

Disagree 2 5%

Strongly Disagree 1 2%

41 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 8 20%

Agree 3 7%

Neutral 18 44%

Disagree 6 15%

Strongly Disagree 6 15%

41 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 10 24%

Agree 13 32%

Neutral 12 29%

Disagree 4 10%

Strongly Disagree 2 5%

41 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 6 15%

Agree 14 34%

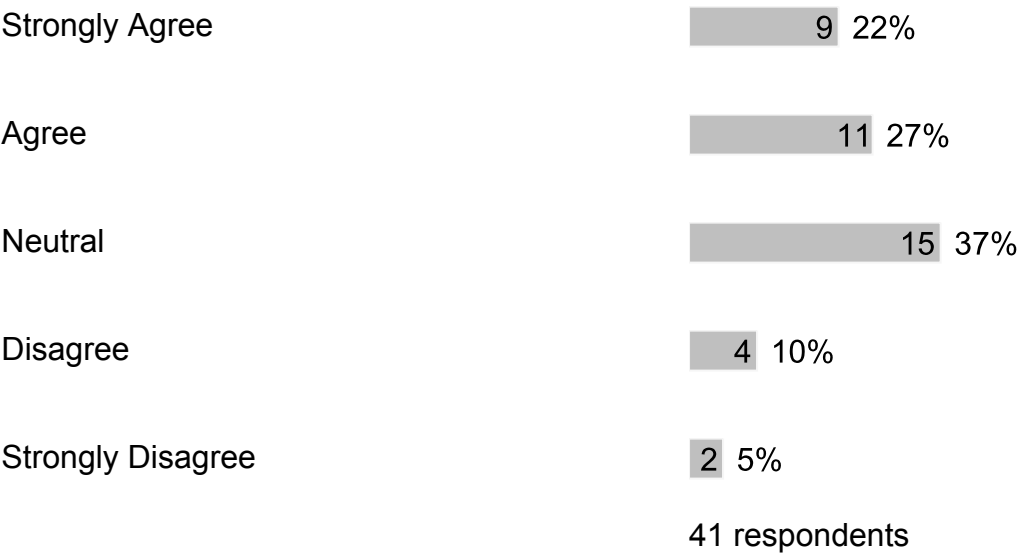
Neutral 14 34%

Disagree 5 12%

Strongly Disagree 2 5%

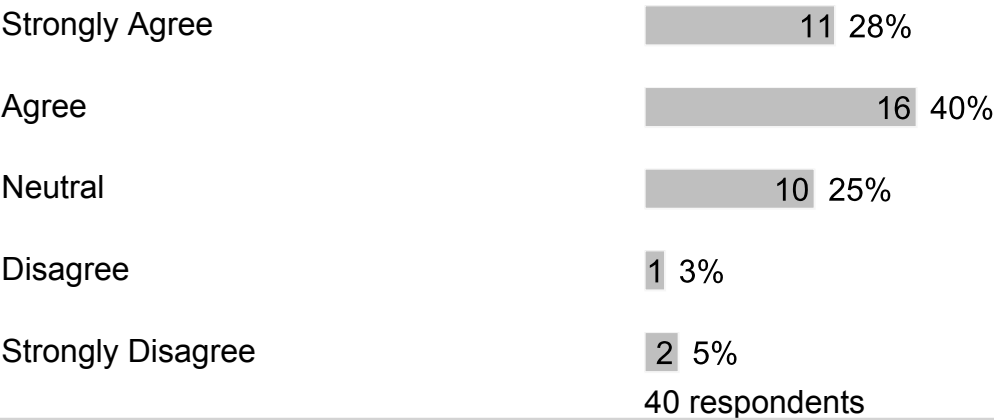
41 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

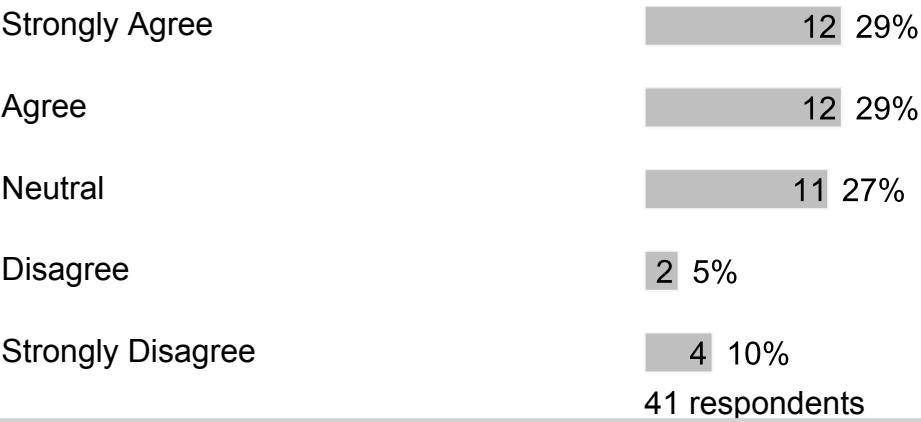


G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Strongly Disagree 2 5%
41 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 11 28%
Agree 18 45%
Neutral 4 10%
Disagree 4 10%
Strongly Disagree 3 8%
40 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 13 32%
Agree 19 46%
Neutral 6 15%
Disagree 2 5%
Strongly Disagree 1 2%
41 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 15 37%
Agree 18 44%
Neutral 5 12%

Disagree 2 5%

Strongly Disagree 1 2%

41 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 12 29%

Agree 19 46%

Neutral 8 20%

Disagree 2 5%

41 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 14 35%

Agree 20 50%

Neutral 5 13%

Strongly Disagree 1 3%

40 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 13 32%

Agree 22 54%

Neutral 4 10%

Strongly Disagree 2 5%
41 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 14 35%
Agree 23 58%
Neutral 2 5%
Strongly Disagree 1 3%

40 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 12 30%
Agree 13 33%
Neutral 8 20%
Disagree 3 8%
Strongly Disagree 4 10%

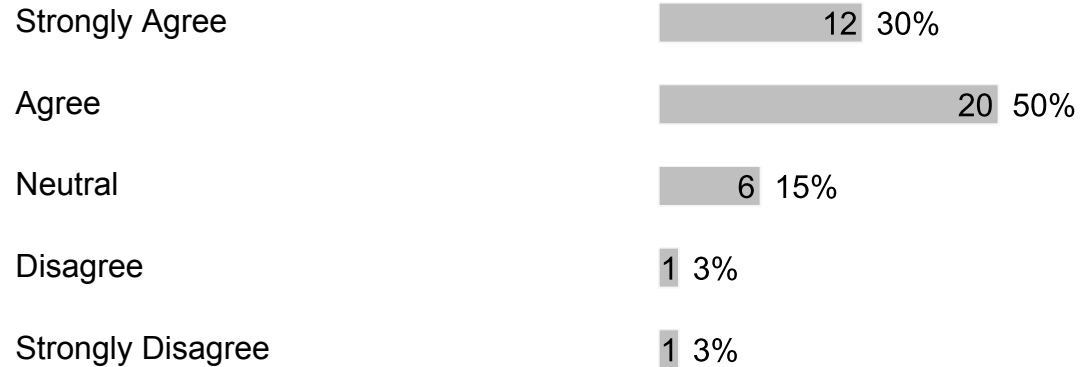
40 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 14 34%
Agree 23 56%
Neutral 3 7%
Strongly Disagree 1 2%

41 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



40 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



41 respondents

15. I use formative assessments to monitor student progress.



40 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.





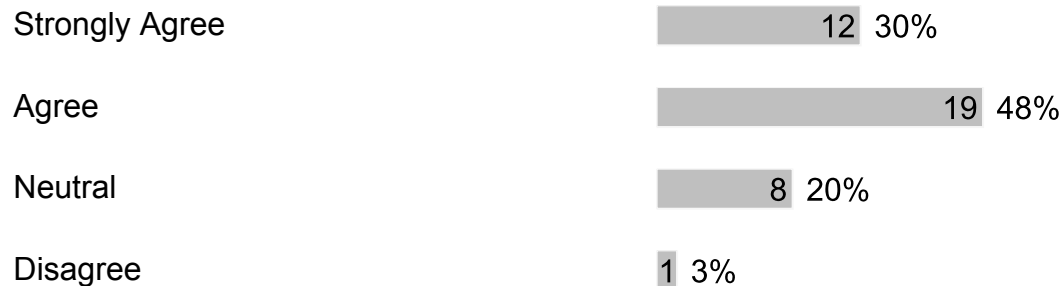
41 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



41 respondents

18. The school ensures I receive formal training in the use of student assessment data.



40 respondents

19. In our school, staff members provide peer coaching to teachers.



Disagree 2 5%

Strongly Disagree 2 5%

41 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 13 32%

Agree 17 41%

Neutral 9 22%

Disagree 1 2%

Strongly Disagree 1 2%

41 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 14 35%

Agree 19 48%

Neutral 5 13%

Disagree 2 5%

40 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 13 33%

Agree 16 40%

Neutral 7 18%

Disagree 4 10%
40 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 11 27%
Agree 19 46%
Neutral 11 27%
41 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

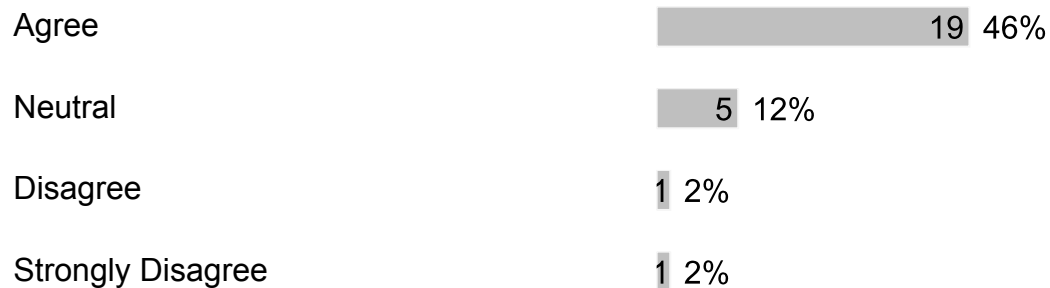
Strongly Agree 10 25%
Agree 10 25%
Neutral 14 35%
Strongly Disagree 6 15%
40 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 14 34%
Agree 20 49%
Neutral 6 15%
Strongly Disagree 1 2%
41 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 15 37%



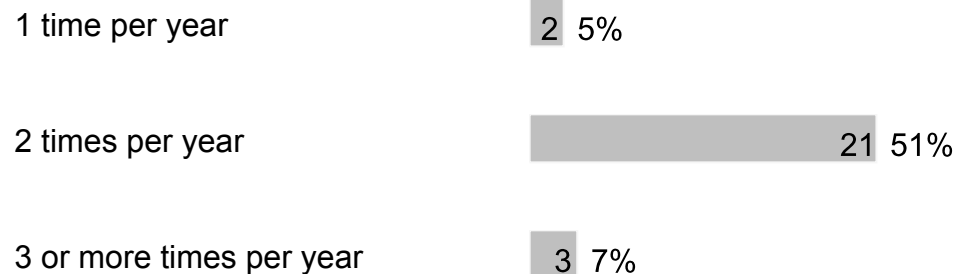
41 respondents

27. I provide students with timely feedback about their learning.



40 respondents

28. I schedule conferences to share student learning progress with families.



41 respondents

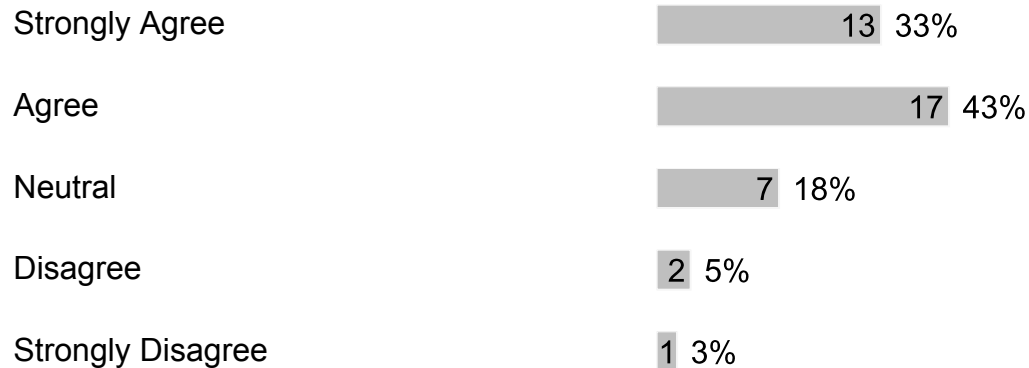
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).





41 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



40 respondents

31. I regularly post information online or send home a newsletter.



40 respondents

32. Our school communicates well about its goals and activities.



Disagree 2 5%

Strongly Disagree 2 5%

41 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 16 39%

Agree 17 41%

Neutral 5 12%

Disagree 2 5%

Strongly Disagree 1 2%

41 respondents

34. I am accessible via (check all that apply):

Emails 34 83%

Texts 23 56%

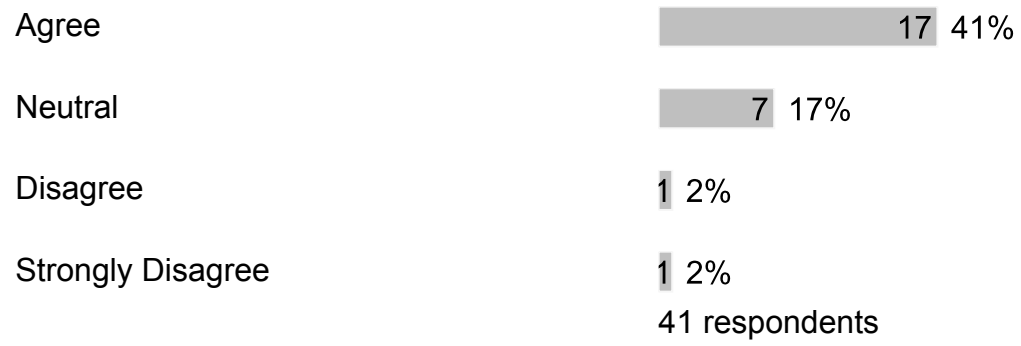
Phone calls 32 78%

Personal visits 21 51%

41 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 15 37%



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report