

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/07/2026



surveys

Custom Survey

1 survey(s) 82 response(s)

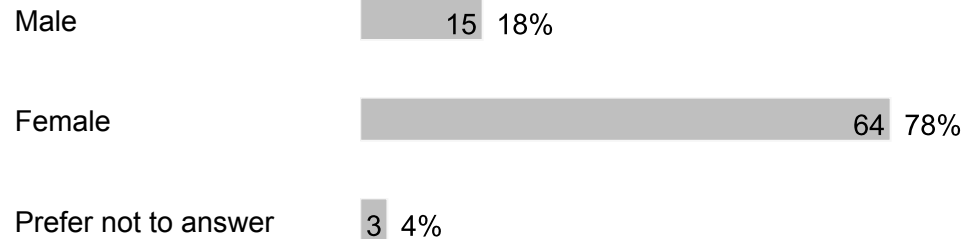
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

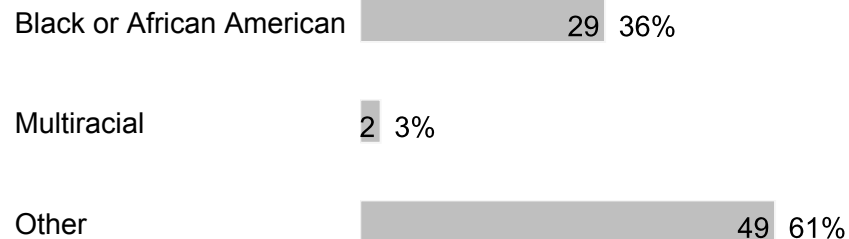
Number of Responses | Percentages of Total Responses

1. Gender



82 respondents

2. Race



80 respondents

3. Ethnicity

Hispanic 43 53%

Non-Hispanic or Latino 33 41%

Prefer not to answer 5 6%

81 respondents

4. Grade

Grade PK 14 17%

Grade K 12 15%

Grade 1 12 15%

Grade 2 15 18%

Grade 3 10 12%

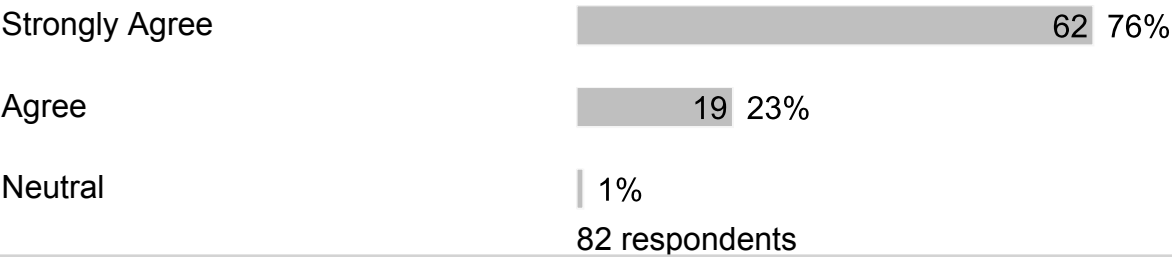
Grade 4 10 12%

Grade 5 9 11%

82 respondents

C. Section 2

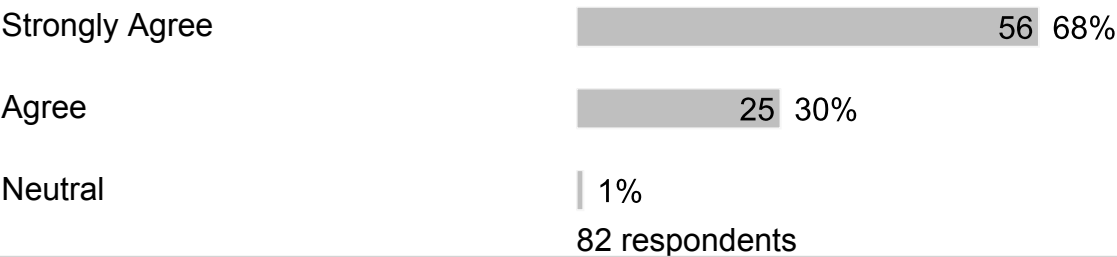
1. 1. My child feels safe at school.



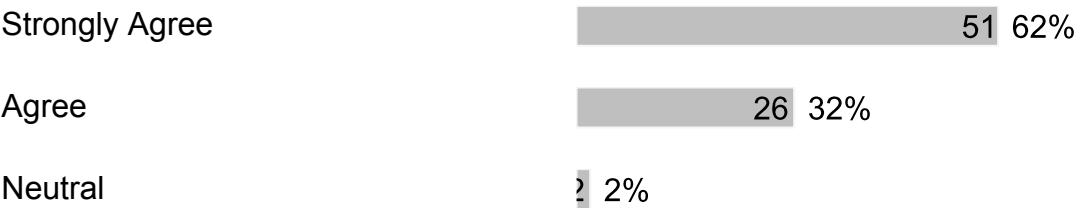
2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



Strongly Disagree 3 4%
82 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 49 60%

Agree 29 35%

Neutral 1 1%

Does Not Apply 3 4%

82 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 50 61%

Agree 27 33%

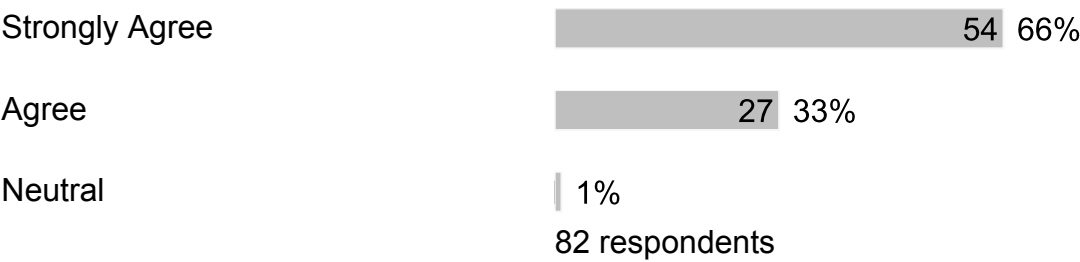
Neutral 2 2%

Does Not Apply 3 4%

82 respondents

D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

Strongly Agree 53 65%

Agree 29 35%

82 respondents

2. 2. Our school provides qualified staff members to support student learning.

Strongly Agree 52 63%

Agree 28 34%

Neutral 2 2%

82 respondents

3. 3. At school, my child has up-to-date computers and other technology to learn.

Strongly Agree 51 62%

Agree 27 33%

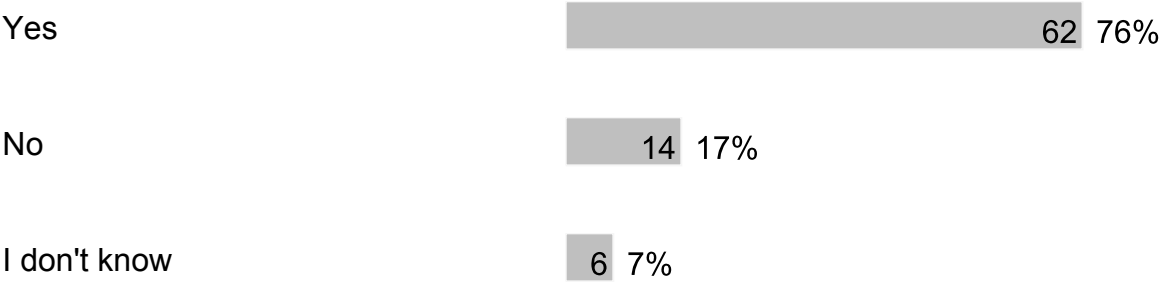
Neutral 3 4%

Disagree 1 1%

82 respondents

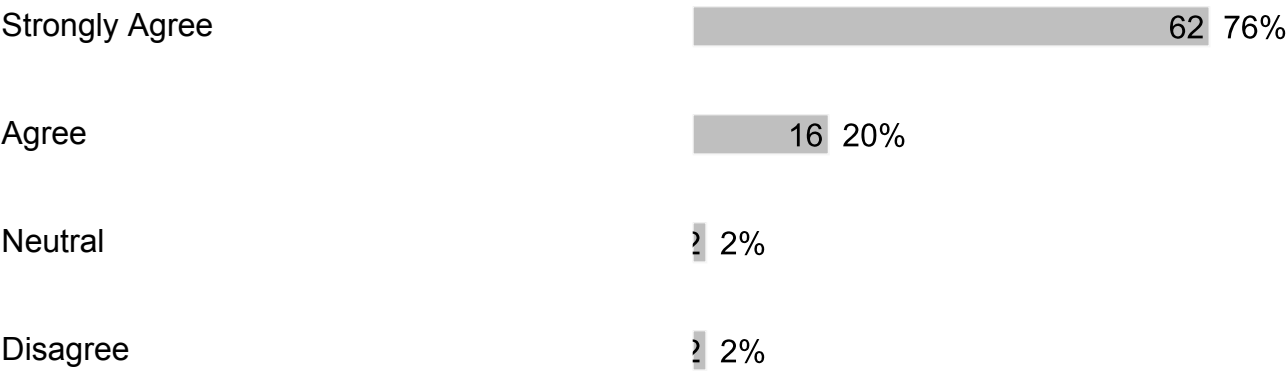
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



82 respondents

2. 2. My child likes going to school.



82 respondents

3. 3. Our school treats students with value, respect and compassion.



Disagree 2 2%

82 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 61 74%

Agree 19 23%

Neutral 2 2%

82 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 61 74%

Agree 20 24%

Neutral 1 1%

82 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

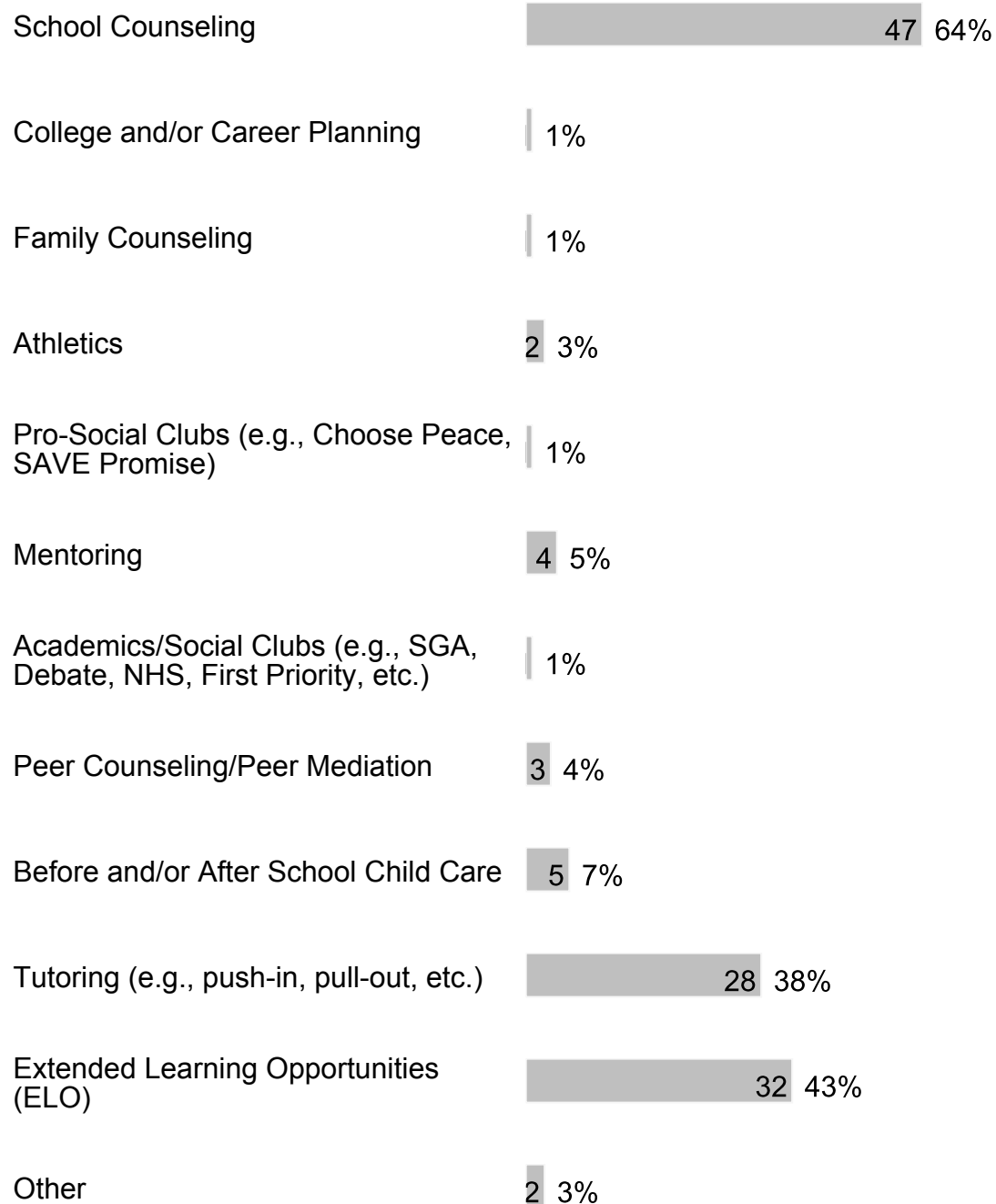
Strongly Agree 56 69%

Agree 24 30%

Neutral 1 1%

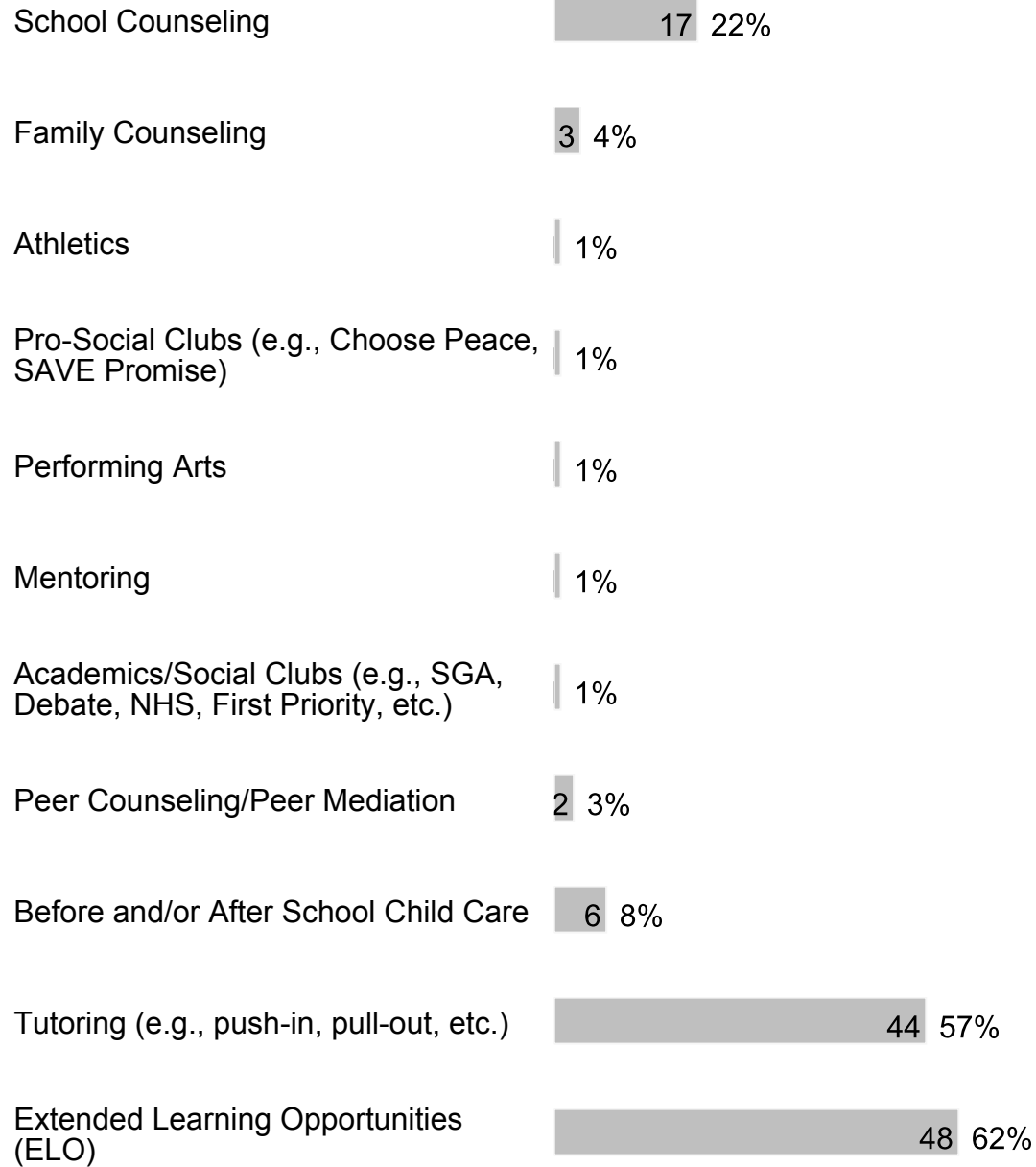
81 respondents

7. 7. At our school, the following programs/services are available (check all that apply):



74 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):



Other

1%

77 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling

3 4%

College and/or Career Planning

6 8%

Family Counseling

9 12%

Athletics

11 14%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

7 9%

Performing Arts

8 10%

Mentoring

12 16%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

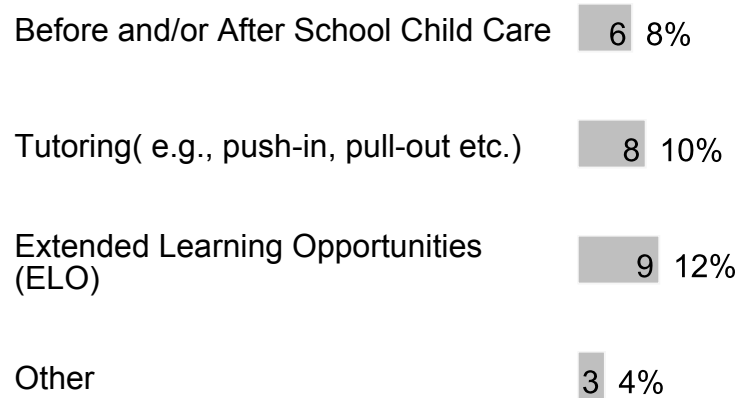
7 9%

Peer Counseling/Peer Mediation

10 13%

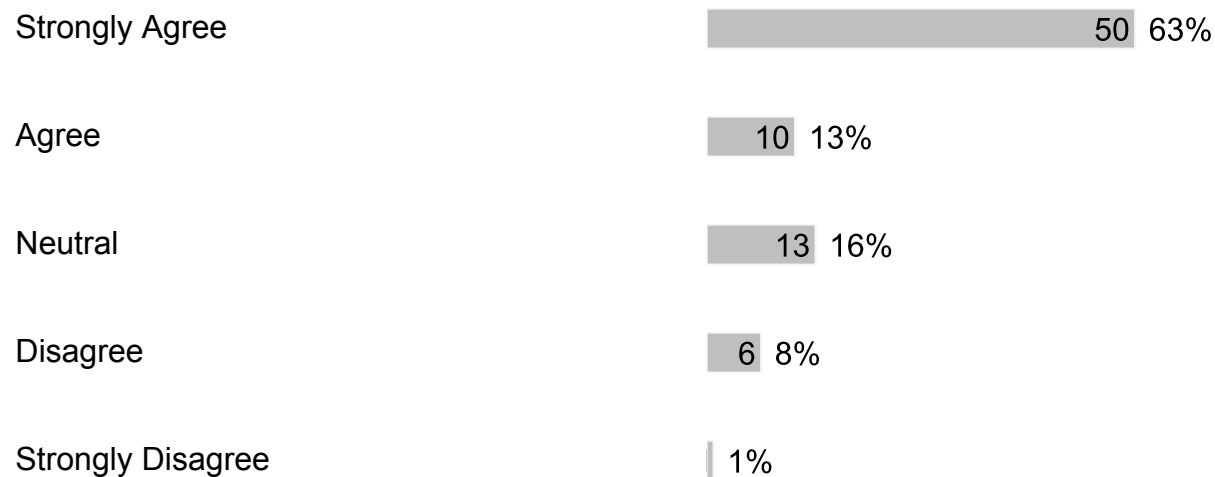
ROTC

11 14%



77 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



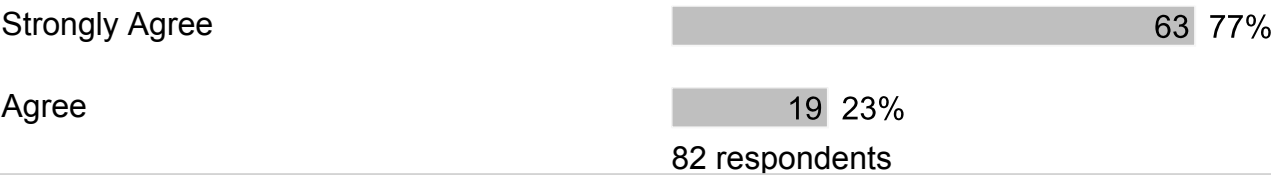
80 respondents

G. Section 6

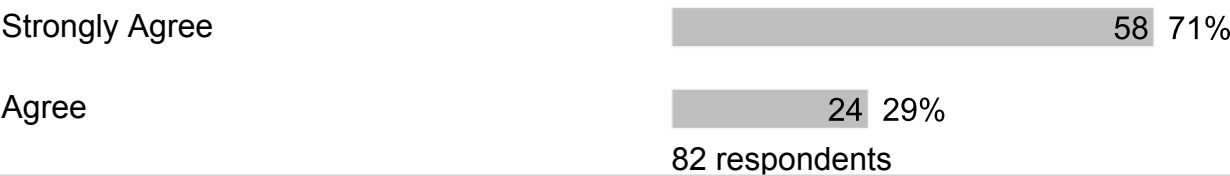
1. 1. The principal is a positive educational leader at the school.



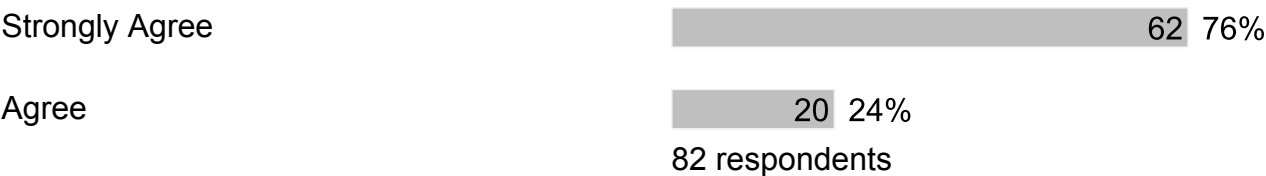
2. 2. The assistant principal(s) is a positive educational leader at the school.



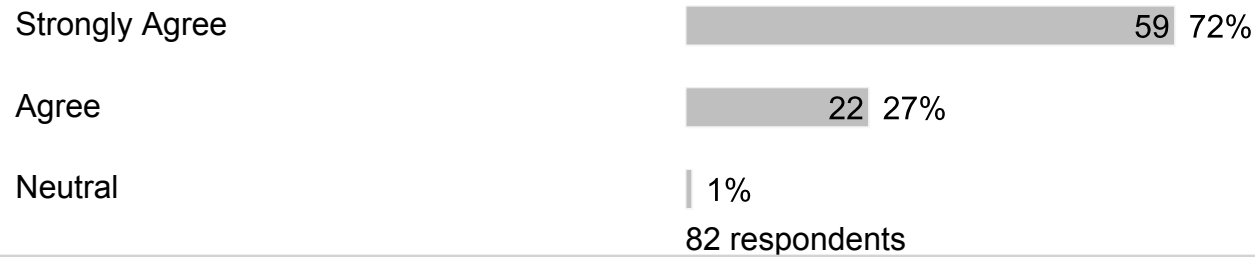
3. 3. Our school's administration provides strong instructional leadership.



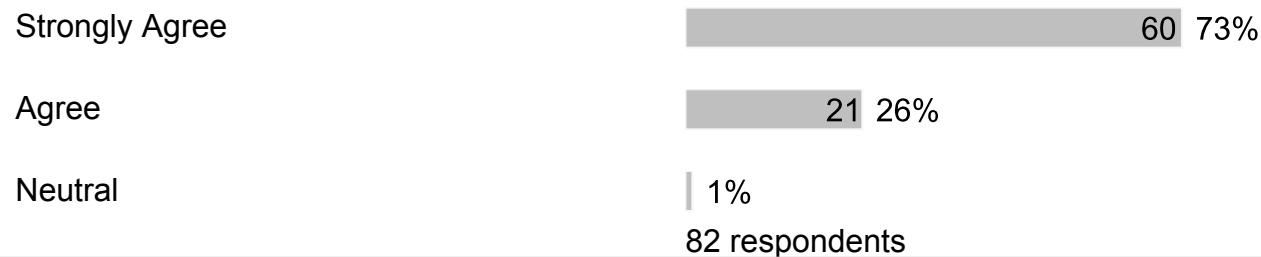
4. 4. Our school has established goals and a plan for improving student learning.



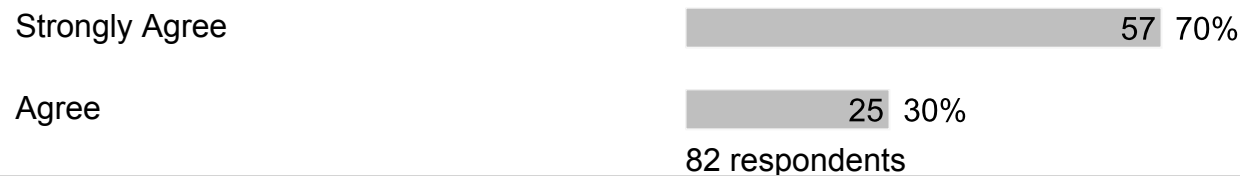
5. 5. Our school meets my expectations to prepare my child well for the next level of study.



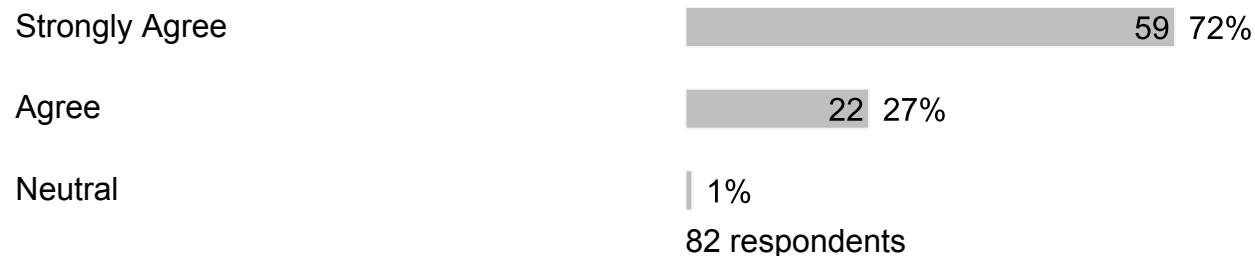
6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



7. 7. Our school has high expectations for students.



8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



9. 9. My child's teachers give work that challenges my child.



Agree 21 26%

Neutral 1%

82 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 59 73%

Agree 22 27%

81 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 62 76%

Agree 20 24%

82 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 60 73%

Agree 22 27%

82 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 60 73%

Agree 22 27%

82 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 57 70%

Agree 25 30%

82 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 59 72%

Agree 23 28%

82 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 61 74%

Agree 21 26%

82 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 58 71%

Agree 24 29%

82 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 60 73%

Agree 22 27%

82 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 55 67%

Agree 27 33%

82 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree  64 78%

Agree  18 22%

82 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree  61 74%

Agree  21 26%

82 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree  62 76%

Agree  20 24%

82 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree  60 73%

Agree  22 27%

82 respondents

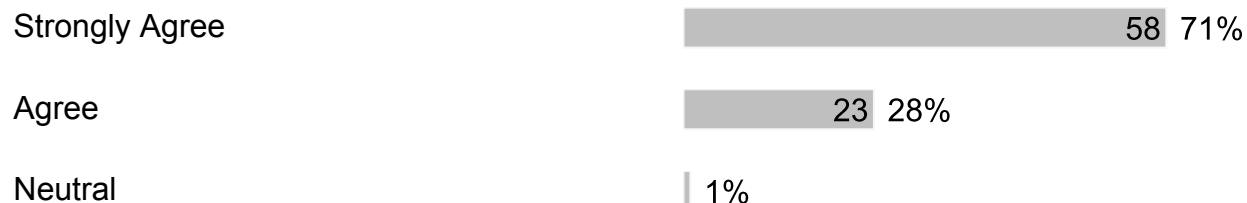
24. 24. Our school reports the achievement of school goals.

Strongly Agree  59 72%

Agree  23 28%

82 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



82 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



82 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



81 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



82 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



82 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 58 71%

Agree 24 29%

82 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 59 72%

Agree 23 28%

82 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report