

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/15/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 09/15/2026

Custom Survey

1 survey(s) 285 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	107	42%
Female	136	54%
Prefer not to answer	0	4%

253 respondents

2. Race

American Indian or Alaska Native	5	2%
Asian	17	7%
Black or African American	53	21%
Native Hawaiian or Other Pacific Islander	1	1%

White 106 43%

Multiracial 20 8%

Other 46 18%

249 respondents

3. Ethnicity

Hispanic 139 57%

Non-Hispanic or Latino 75 31%

Prefer not to answer 28 12%

242 respondents

4. Grade

Grade 9 76 30%

Grade 10 50 20%

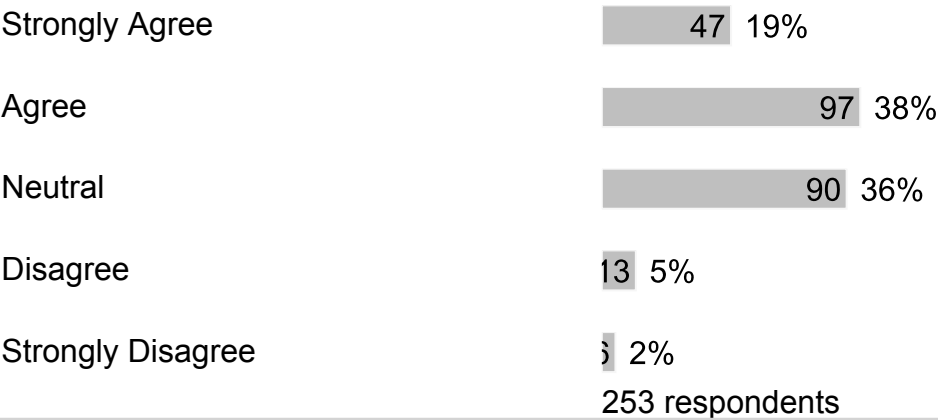
Grade 11 52 21%

Grade 12 74 29%

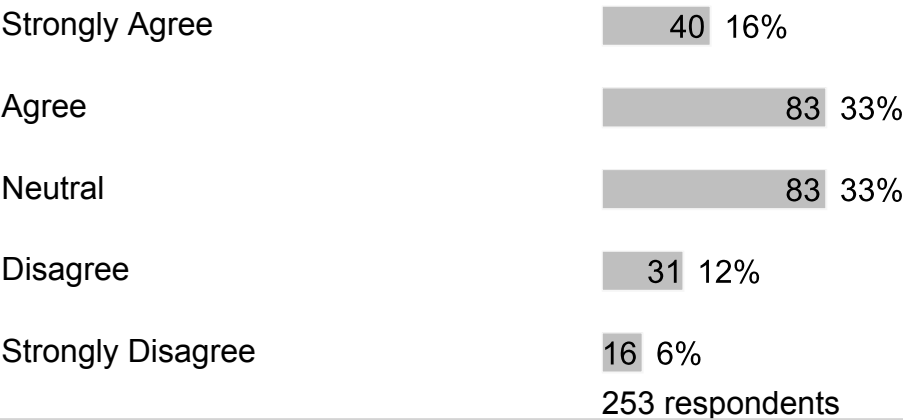
252 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 26 10%

Strongly Disagree 13 5%

252 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 17 7%

Agree 40 16%

Neutral 84 33%

Disagree 41 16%

Strongly Disagree 69 27%

251 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 16 6%

Agree 37 15%

Neutral 67 27%

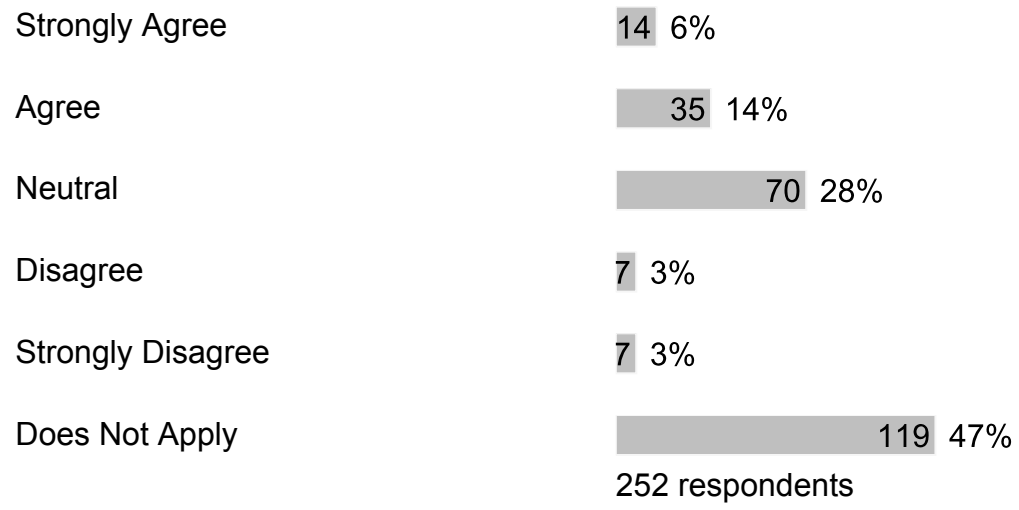
Disagree 9 4%

Strongly Disagree 1 1%

Does Not Apply 119 48%

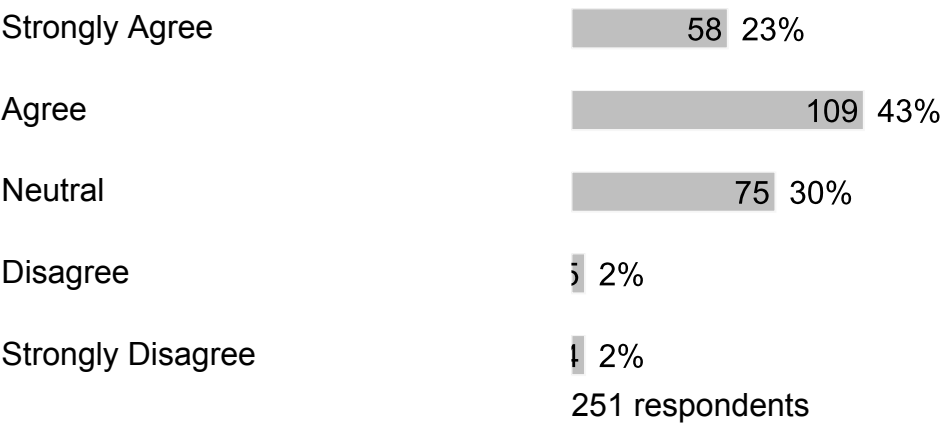
250 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



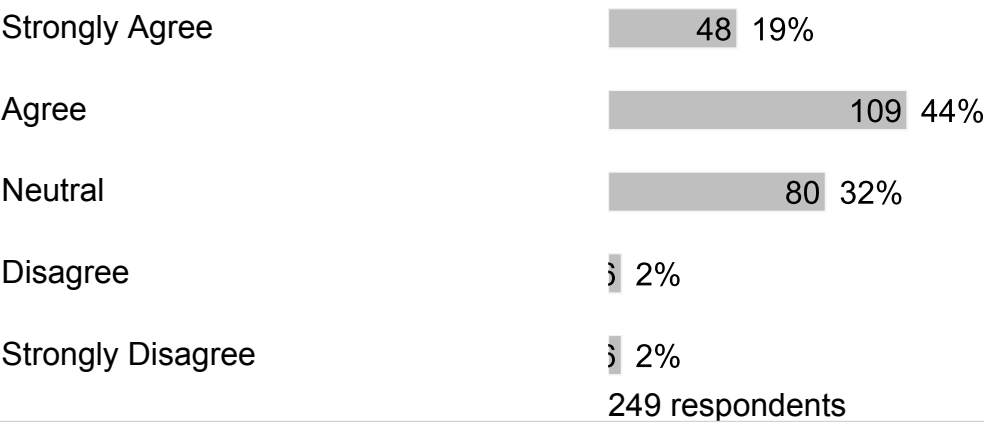
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

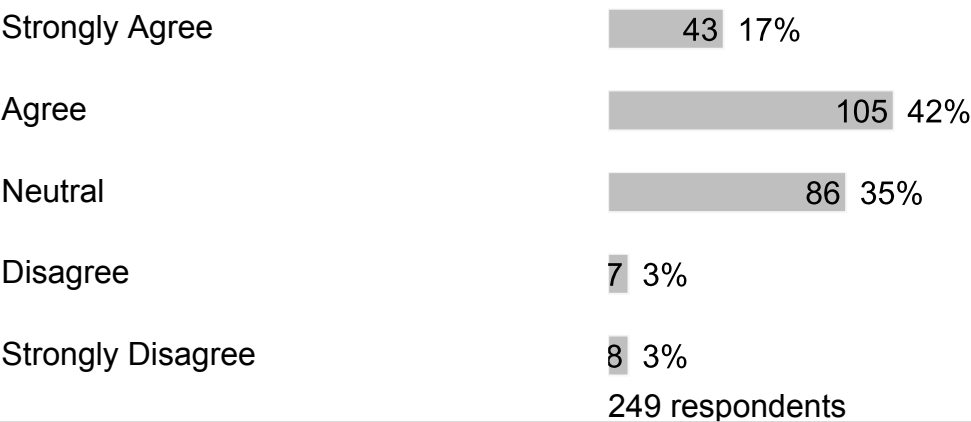


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



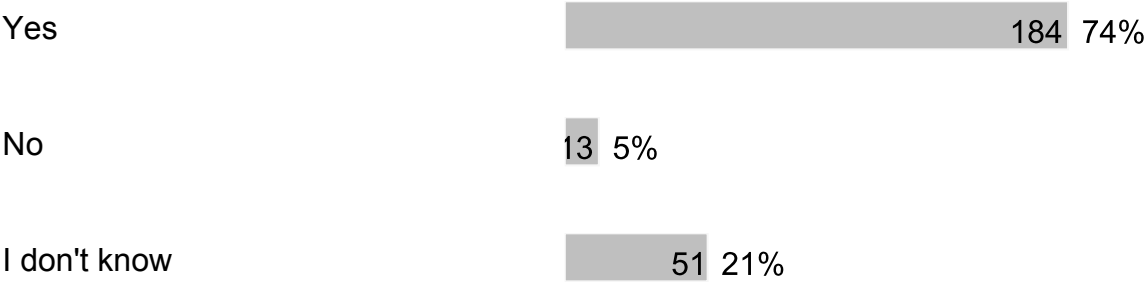
3. 3. At school, my child has up-to-date computers and other technology to learn.





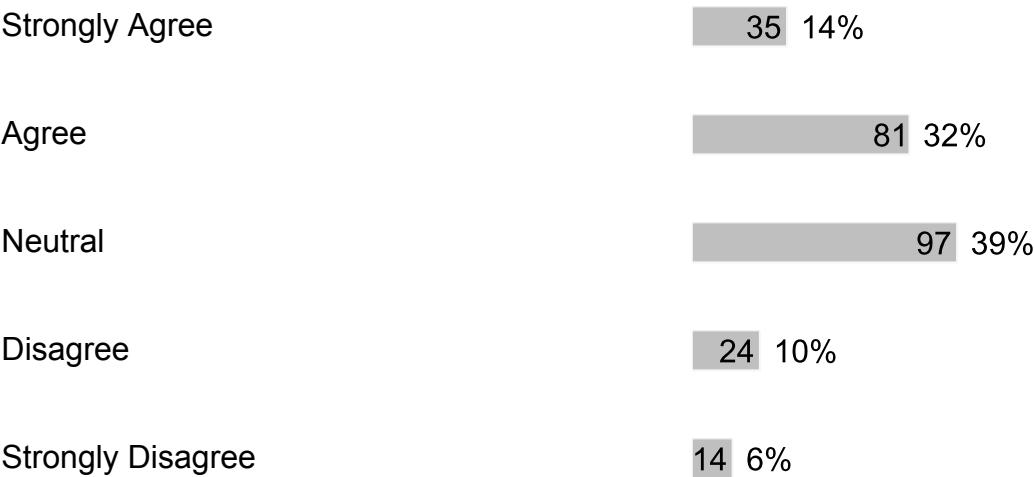
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



248 respondents

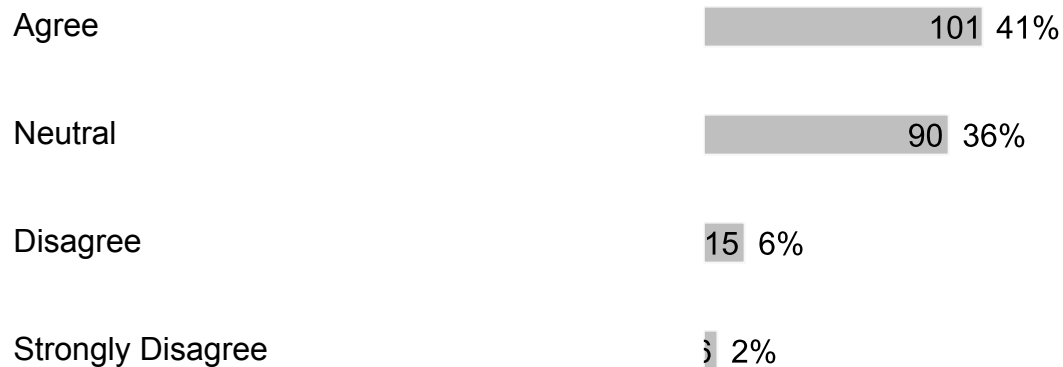
2. 2. My child likes going to school.



251 respondents

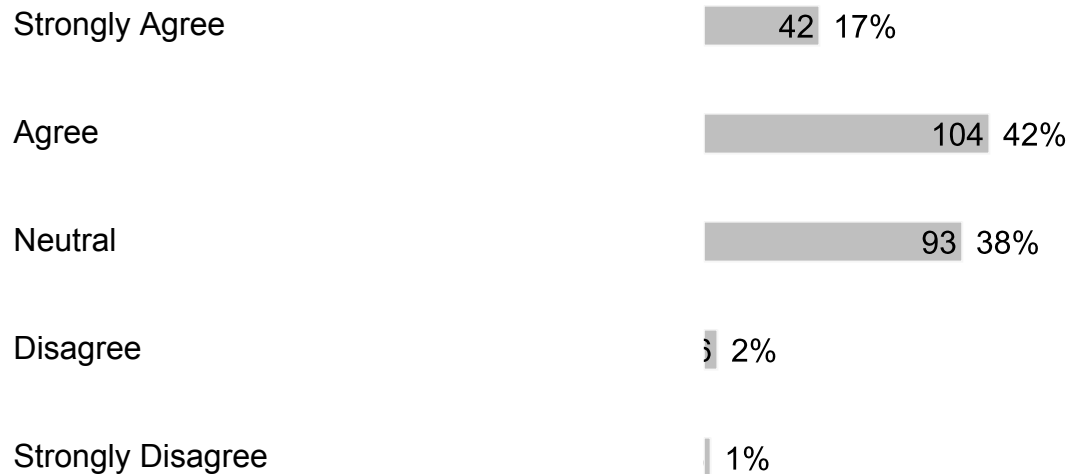
3. 3. Our school treats students with value, respect and compassion.





249 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



248 respondents

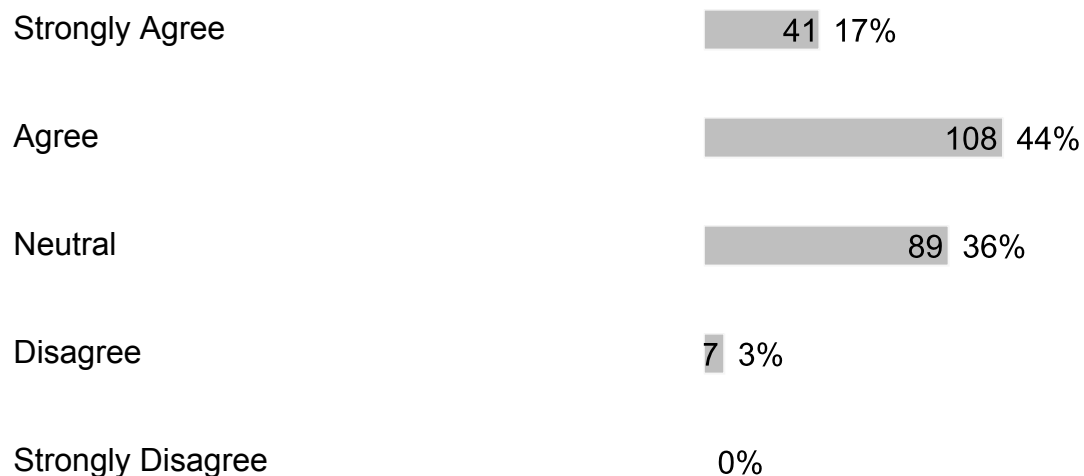
5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.





244 respondents

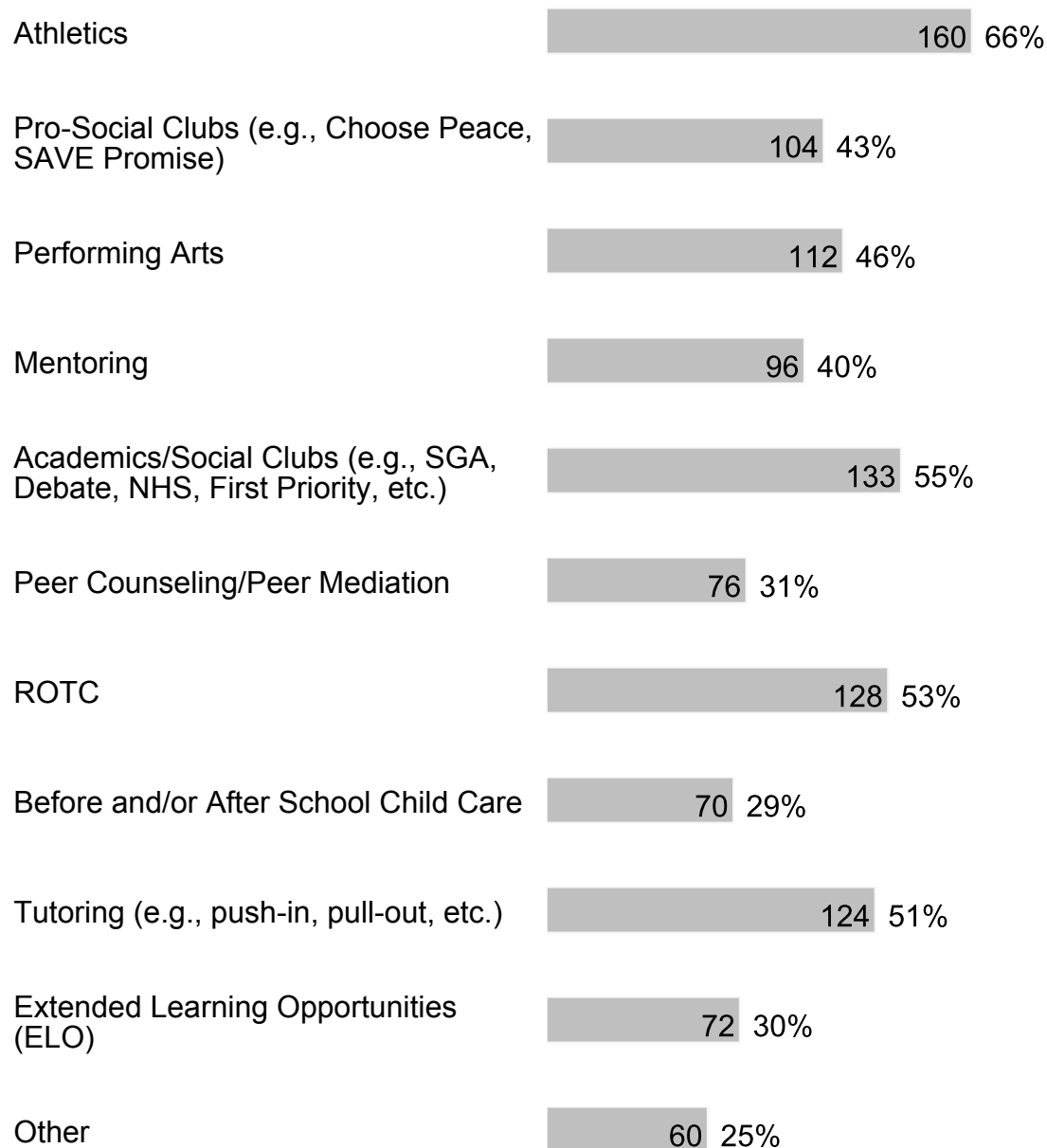
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



246 respondents

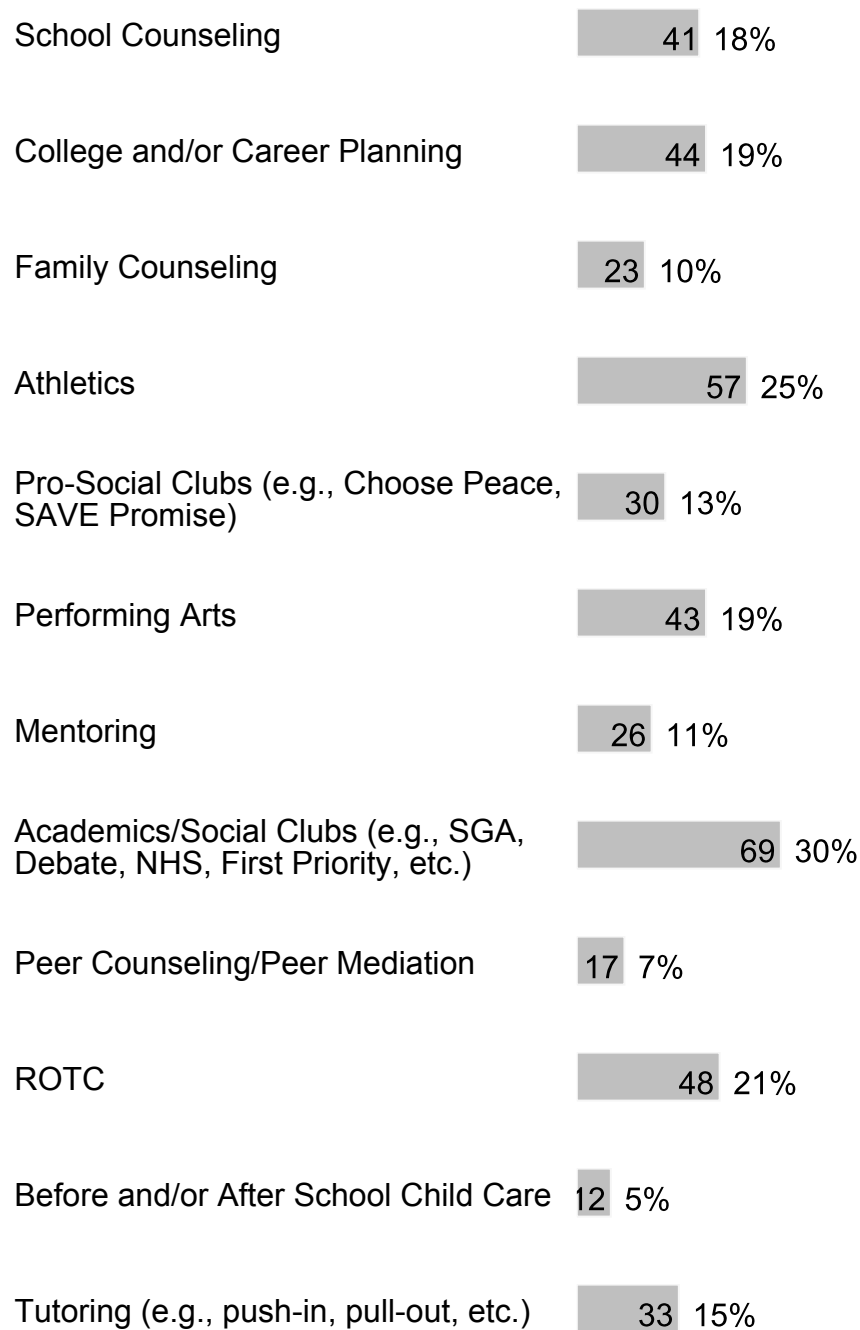
7. 7. At our school, the following programs/services are available (check all that apply):

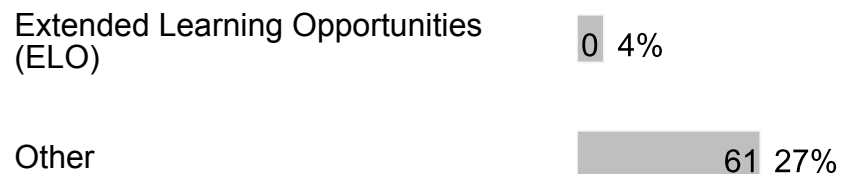




243 respondents

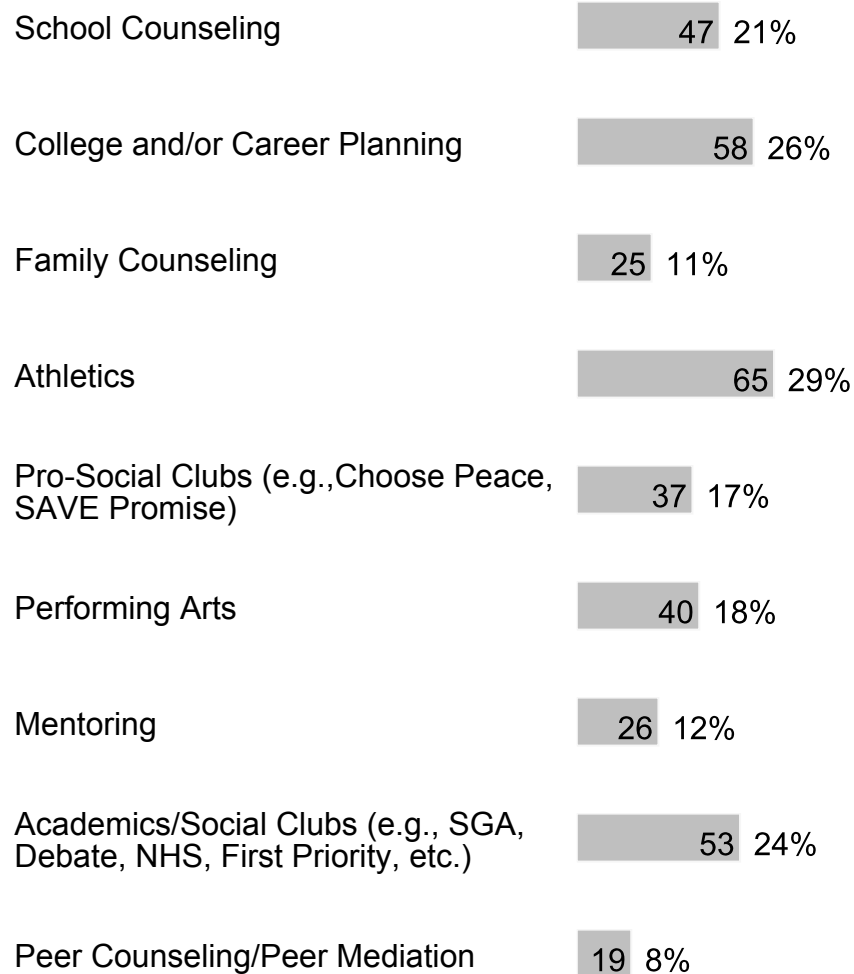
8. At our school, my child participates in the following programs/services (check all that apply):

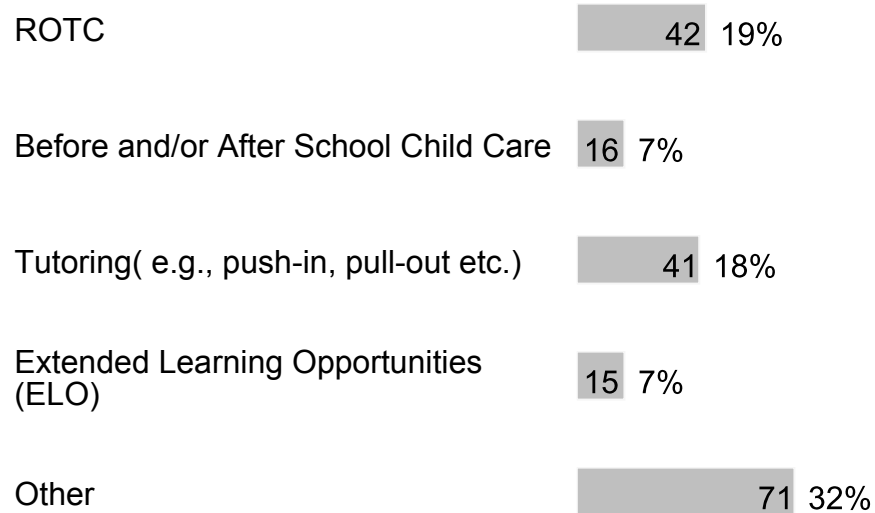




227 respondents

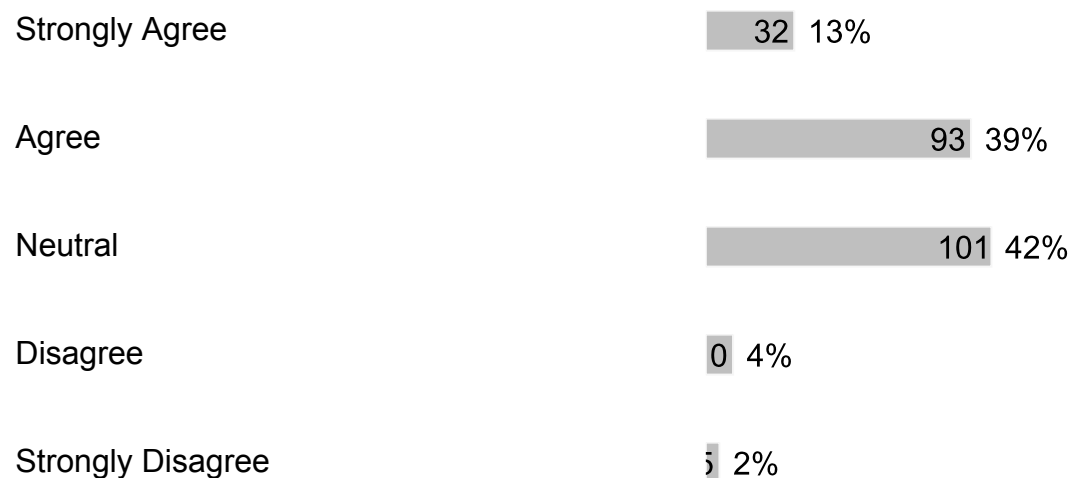
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





224 respondents

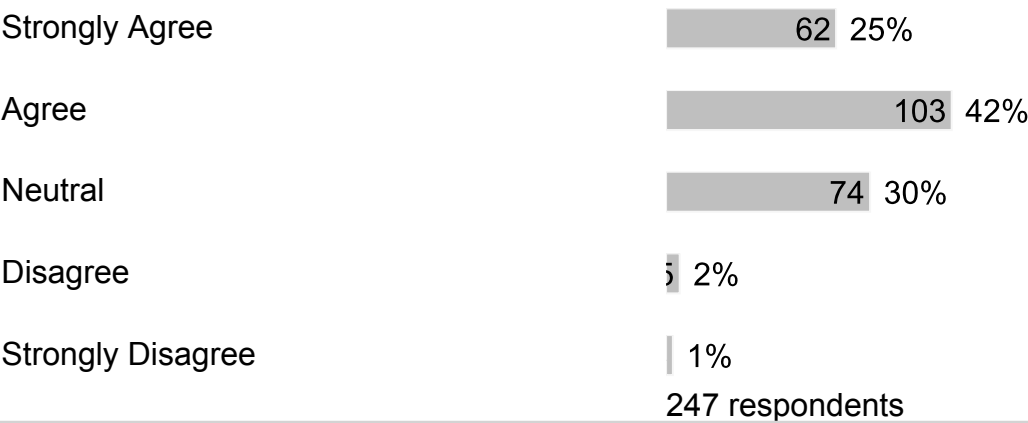
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



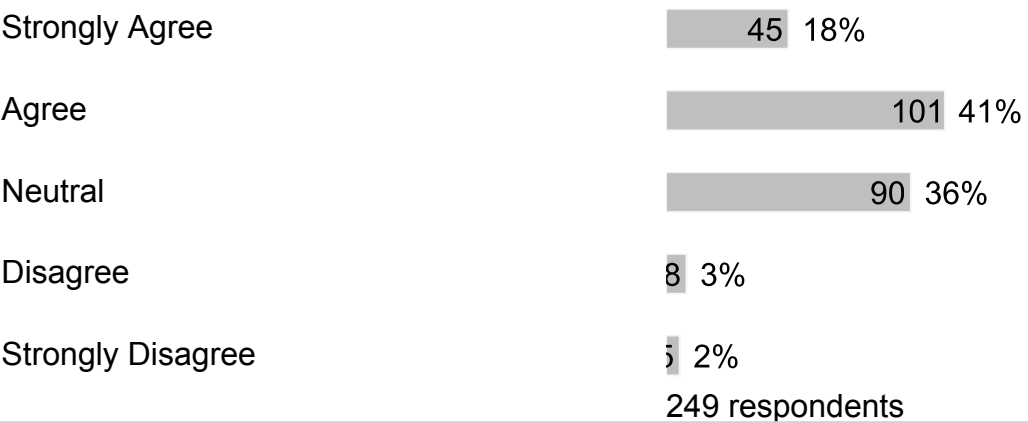
241 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 7 3%

Strongly Disagree 1 1%

247 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 40 16%

Agree 105 43%

Neutral 88 36%

Disagree 9 4%

Strongly Disagree 1 1%

245 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 46 19%

Agree 87 35%

Neutral 99 40%

Disagree 11 4%

Strongly Disagree 1 2%

247 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

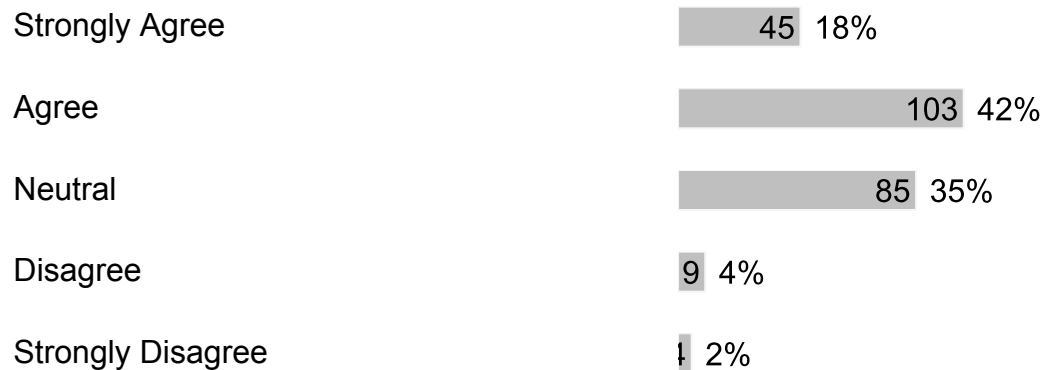
Strongly Agree 41 17%

Agree 102 41%



247 respondents

7. 7. Our school has high expectations for students.



246 respondents

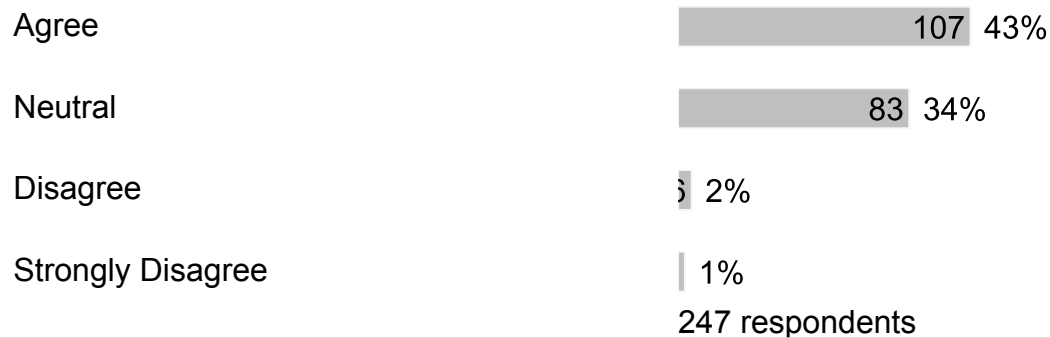
8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



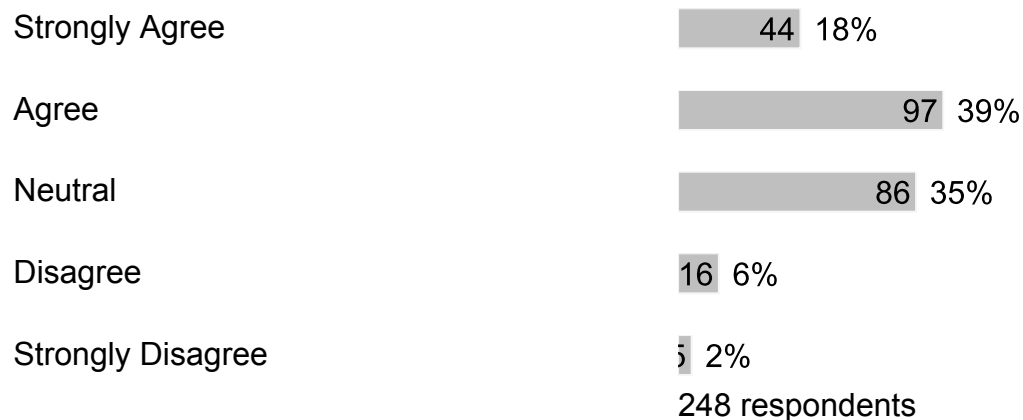
246 respondents

9. 9. My child's teachers give work that challenges my child.

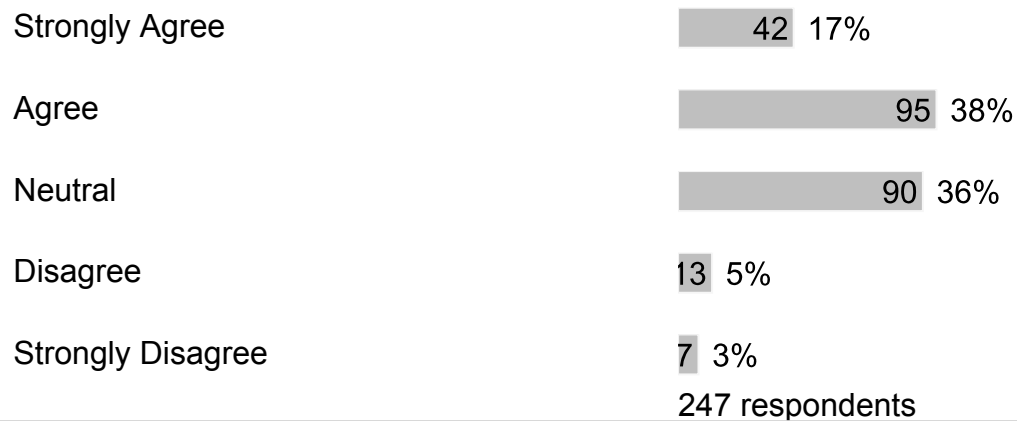




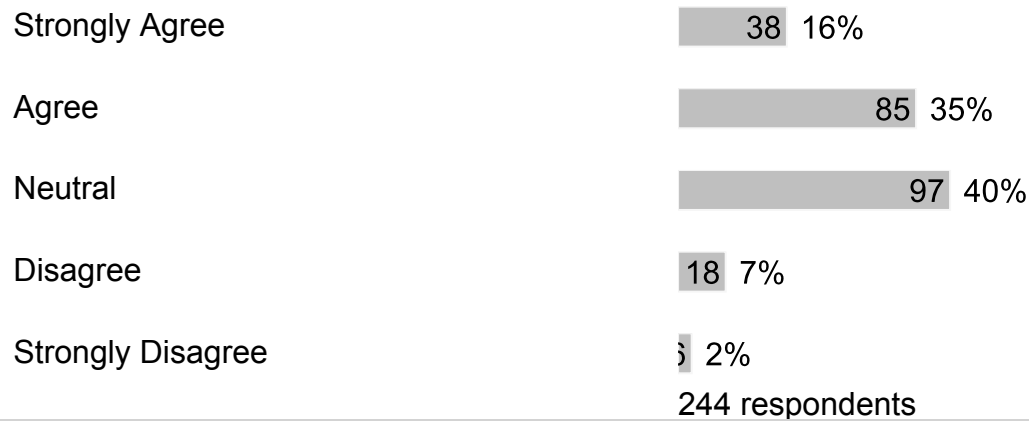
10. 10. My child's teachers work as a team to help my child learn.



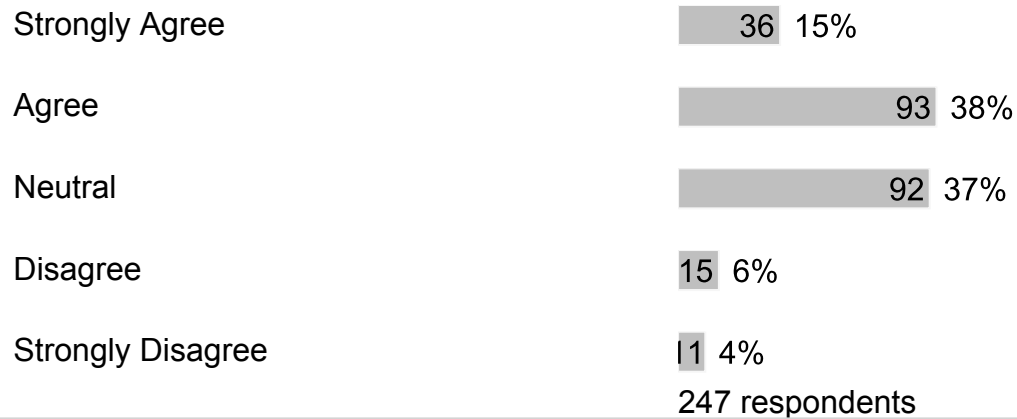
11. 11. My child's teachers use a variety of teaching strategies.



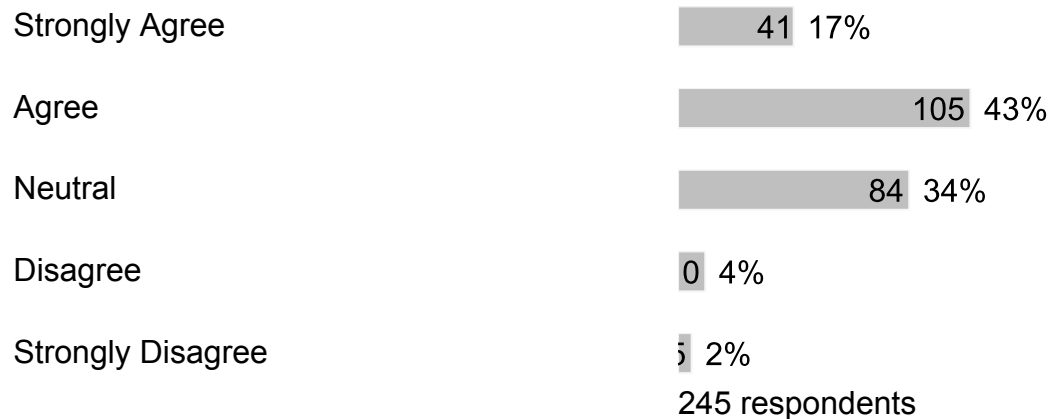
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



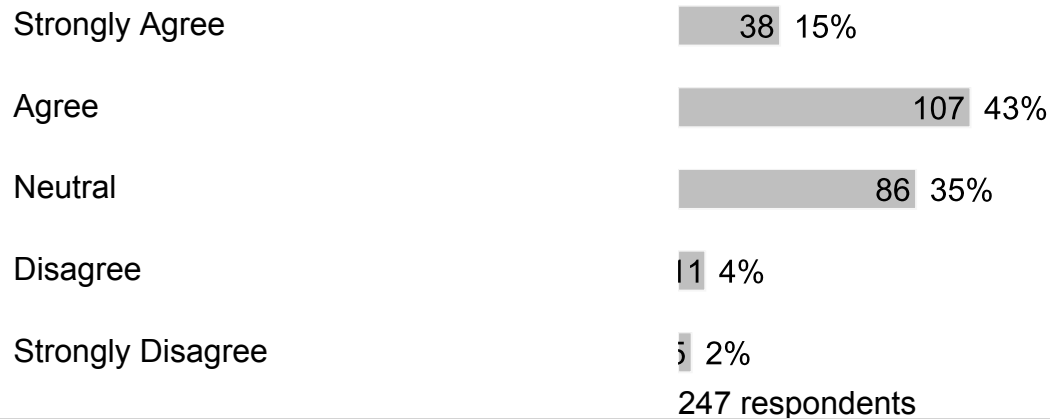
13. 13. My child sees a relationship between what is being taught and everyday life.



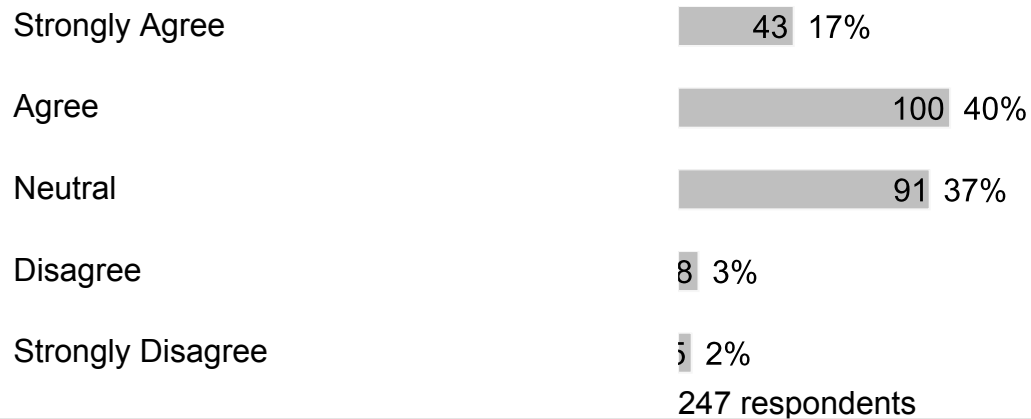
14. 14. Clear learning expectations are set for my child.



15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 7 3%
245 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 37 15%
Agree 98 40%
Neutral 100 40%
Disagree 8 3%
Strongly Disagree 1 2%
247 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 39 16%
Agree 79 32%
Neutral 102 41%
Disagree 17 7%
Strongly Disagree 9 4%
246 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 42 17%
Agree 104 42%
Neutral 89 36%

Disagree 8 3%

Strongly Disagree 1 2%

247 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 38 15%

Agree 94 38%

Neutral 94 38%

Disagree 13 5%

Strongly Disagree 8 3%

247 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 37 15%

Agree 100 41%

Neutral 94 38%

Disagree 9 4%

Strongly Disagree 3 2%

246 respondents

23. 23. I am well-informed of the school's goals and activities.

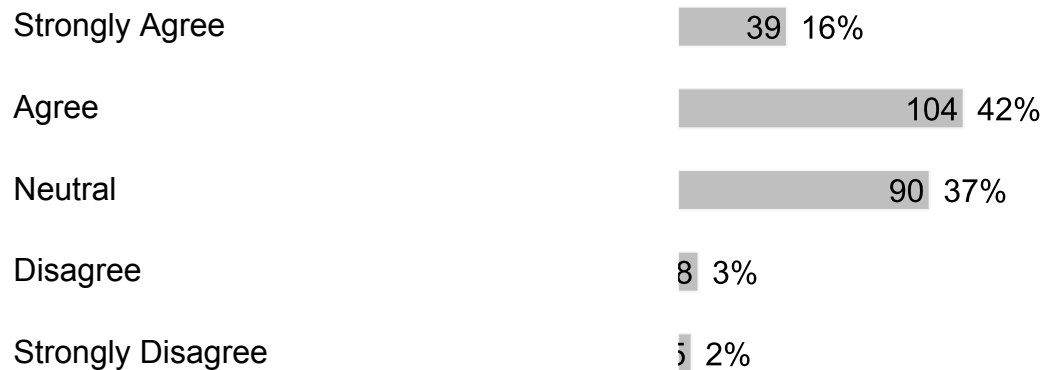
Strongly Agree 42 17%

Agree 91 37%



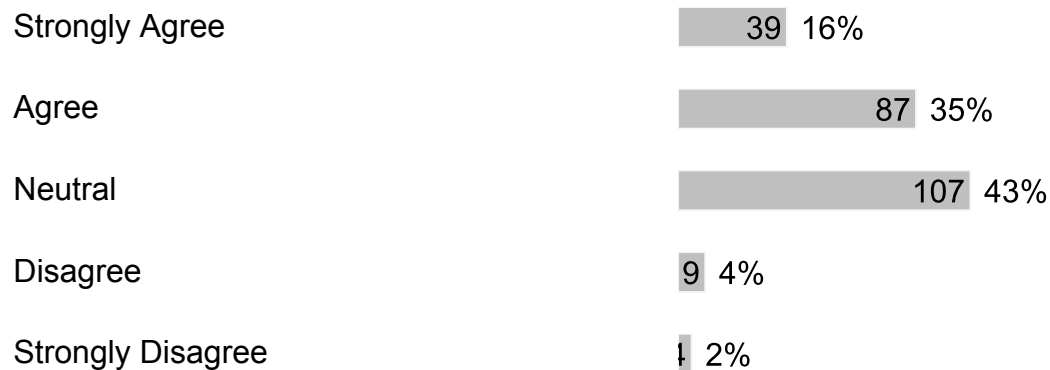
244 respondents

24. 24. Our school reports the achievement of school goals.



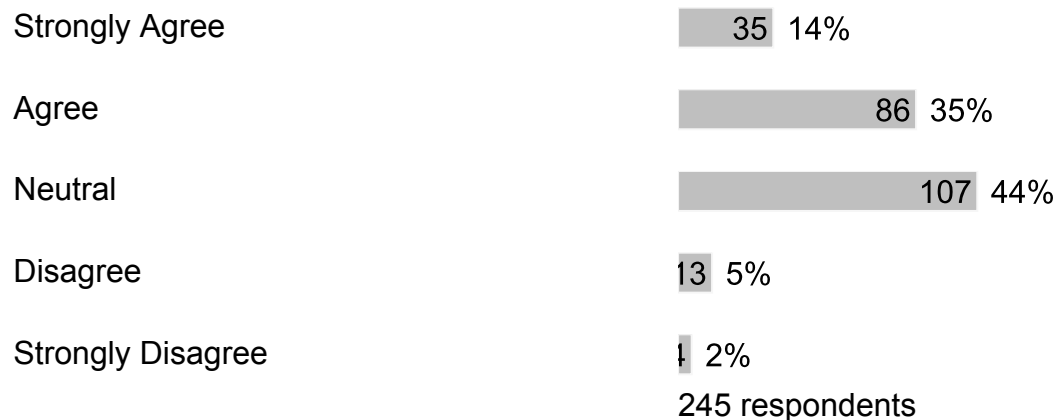
246 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

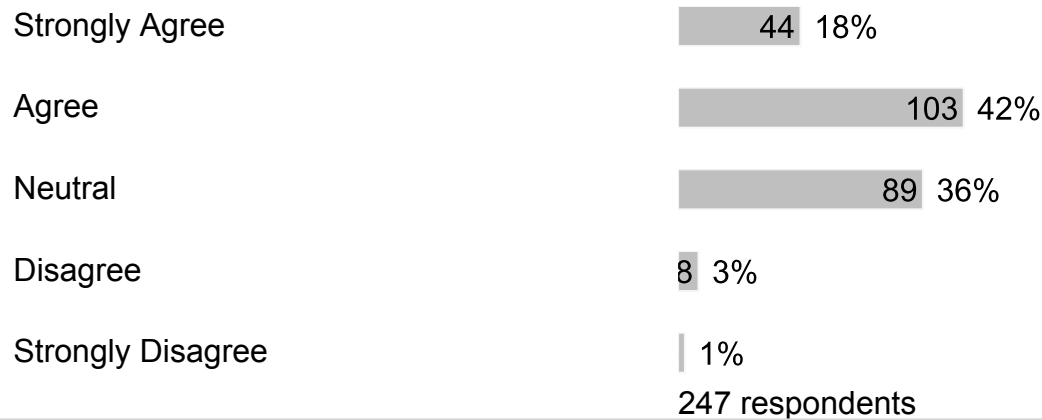


246 respondents

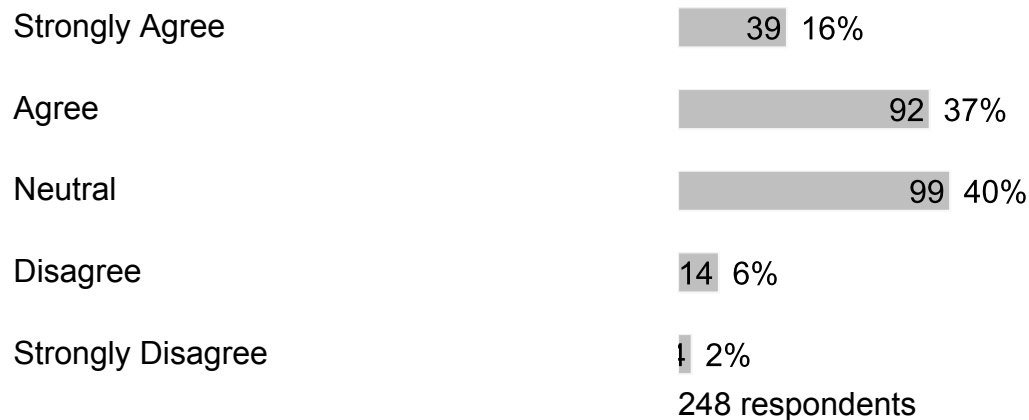
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



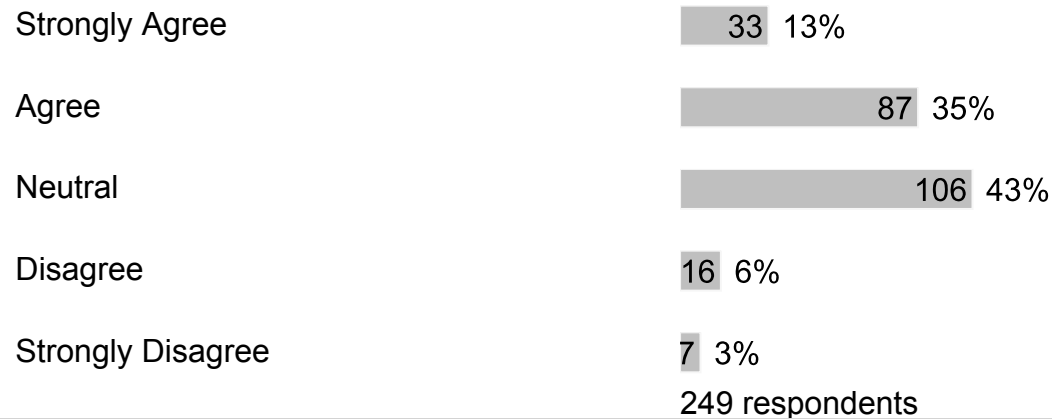
27. 27. Our school communicates information in ways that are easy for families to understand.



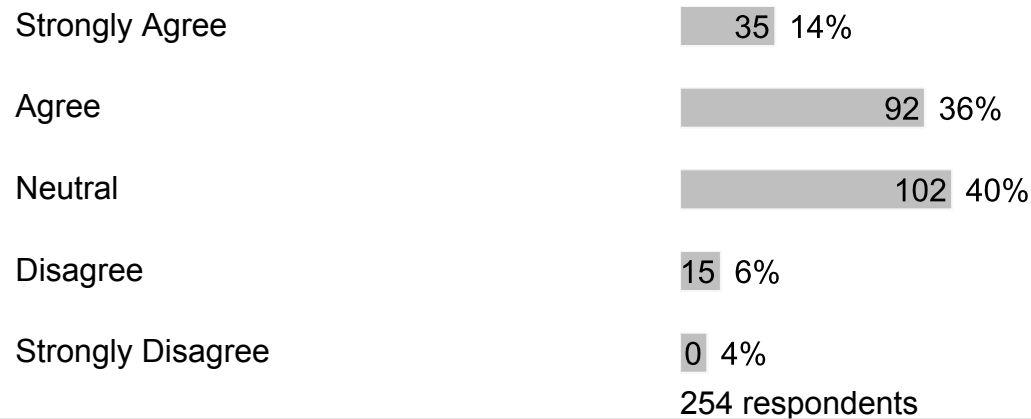
28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

2%
255 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report