

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 06/16/2026



surveys

Report Filters

School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	4	8%
Female	39	81%
Prefer not to answer	5	10%

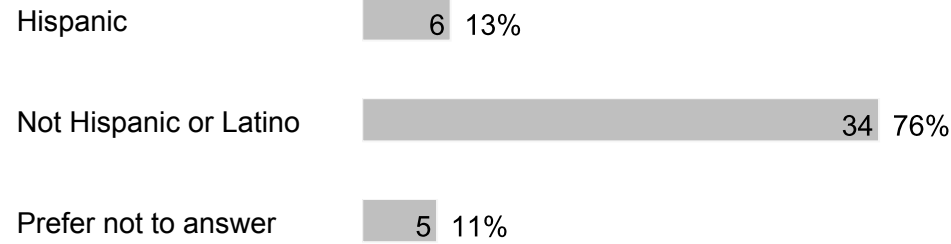
48 respondents

2. Ethnicity

Asian	9	20%
Black or African American	23	50%
Native Hawaiian or Other Pacific Islander	2	4%
White	6	13%
Other	6	13%

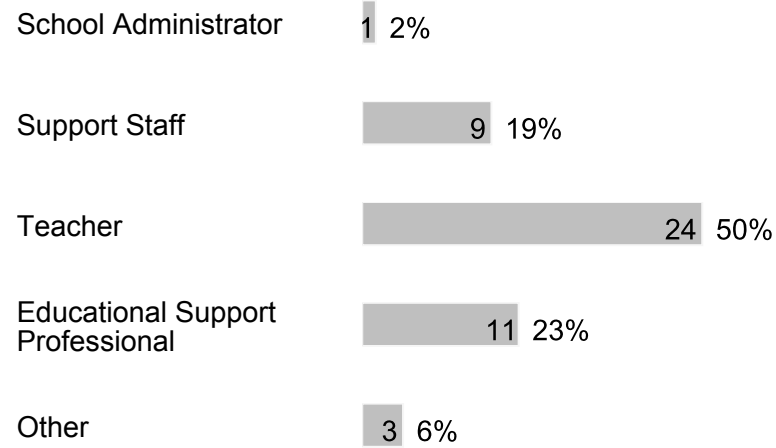
46 respondents

3. Ethnicity



45 respondents

4. Role



48 respondents

5. Experience



More than 20 years

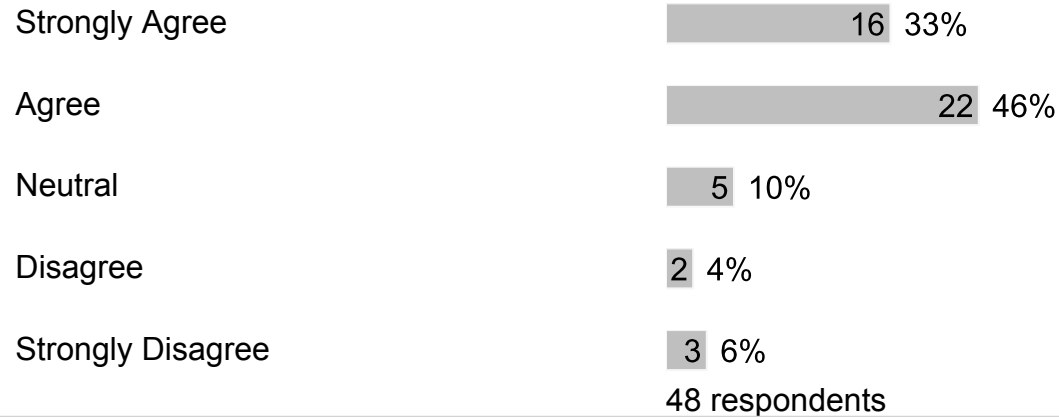


17%

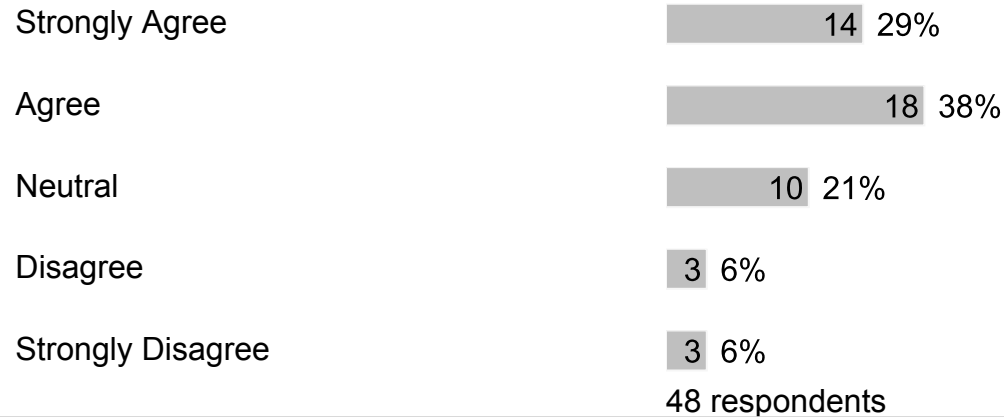
48 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



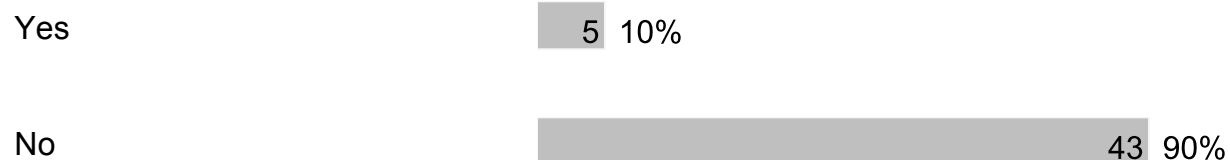
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





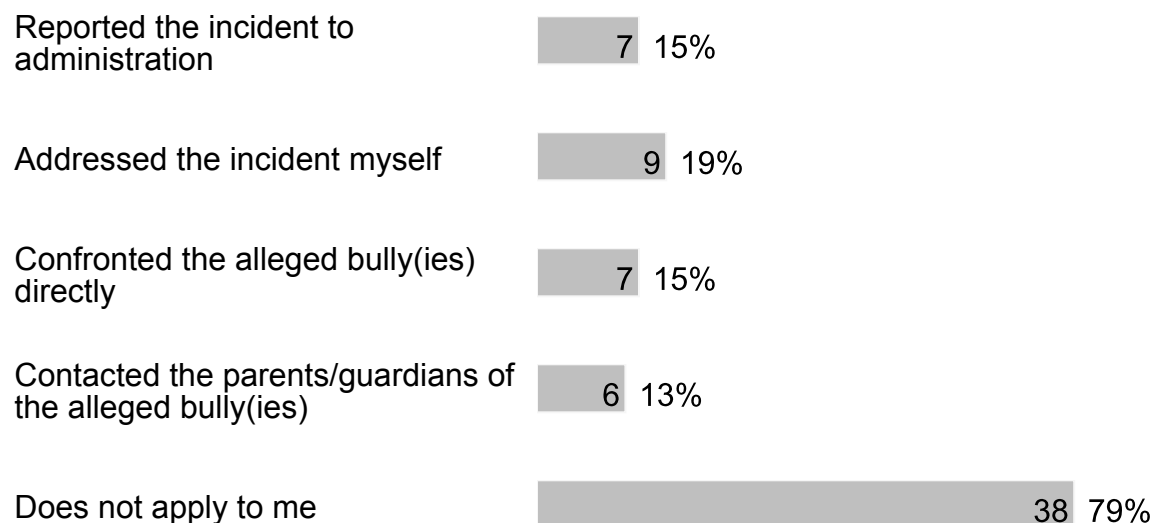
48 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



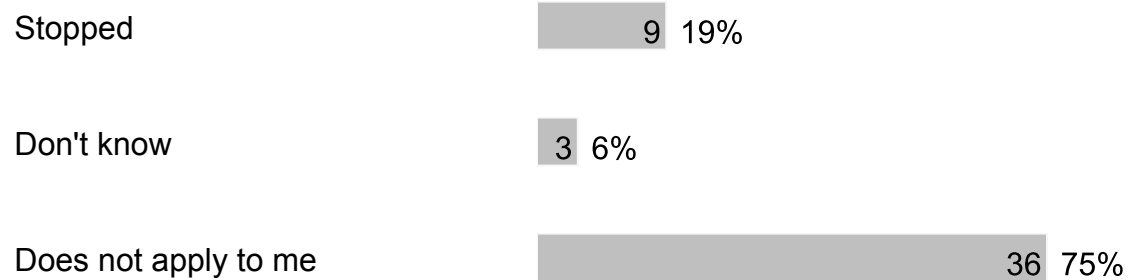
48 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



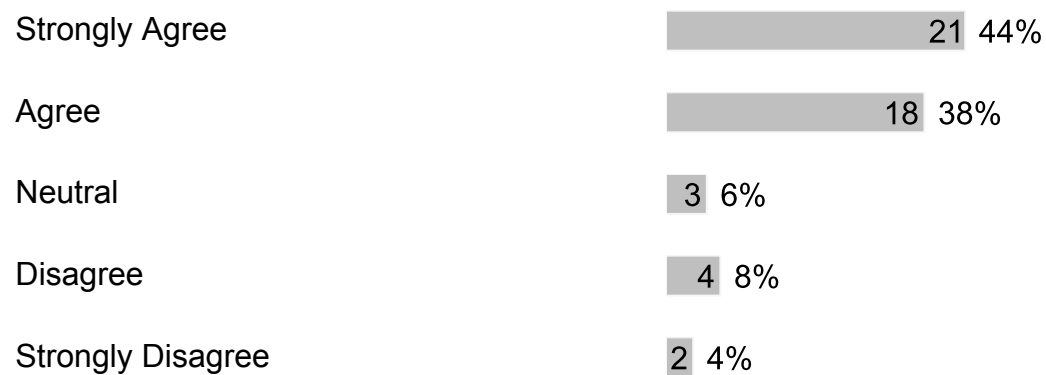
48 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



48 respondents

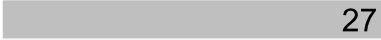
7. In my school, rules are applied equally to students.



48 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  27 56%

Agree  16 33%

Neutral  3 6%

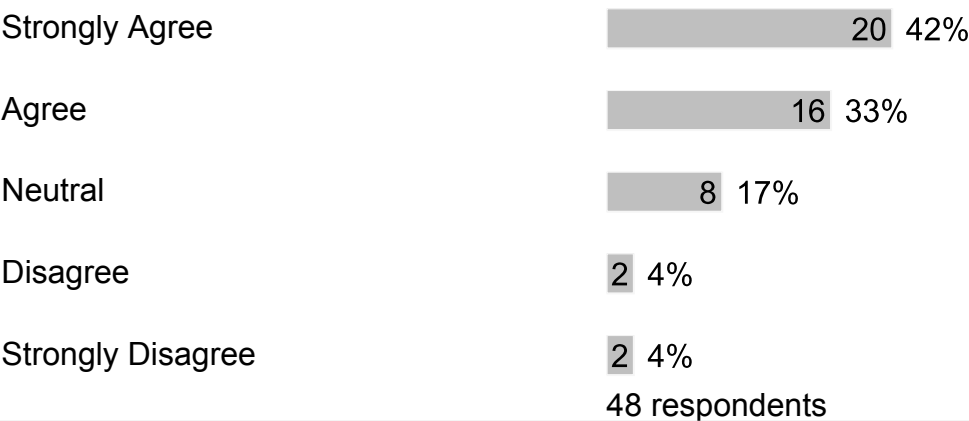
Disagree  1 2%

Strongly Disagree  1 2%

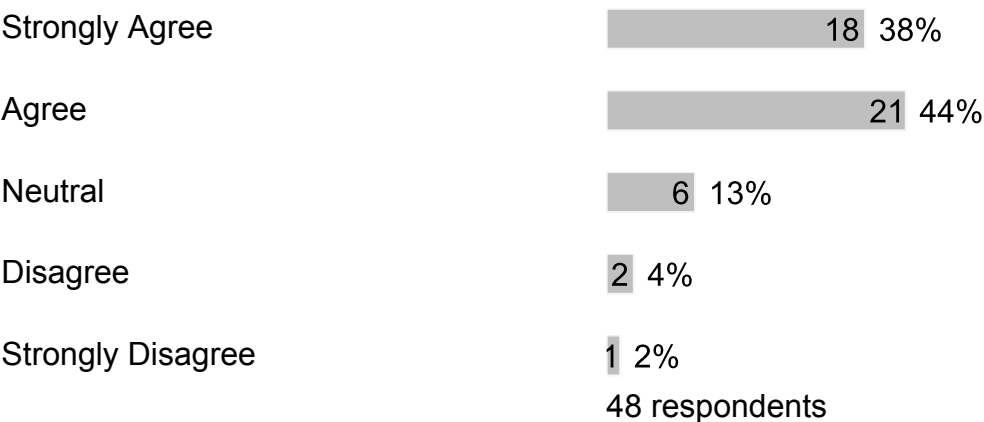
48 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

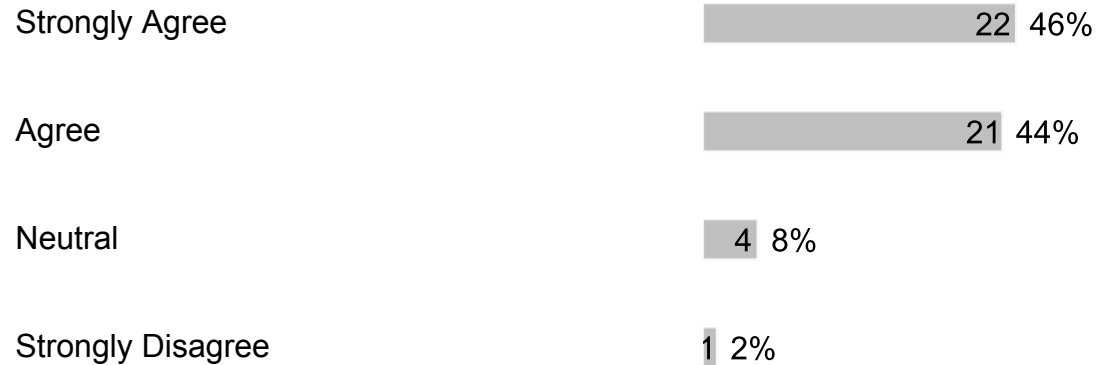


2. Teachers in our school use a variety of technology as instructional resources.



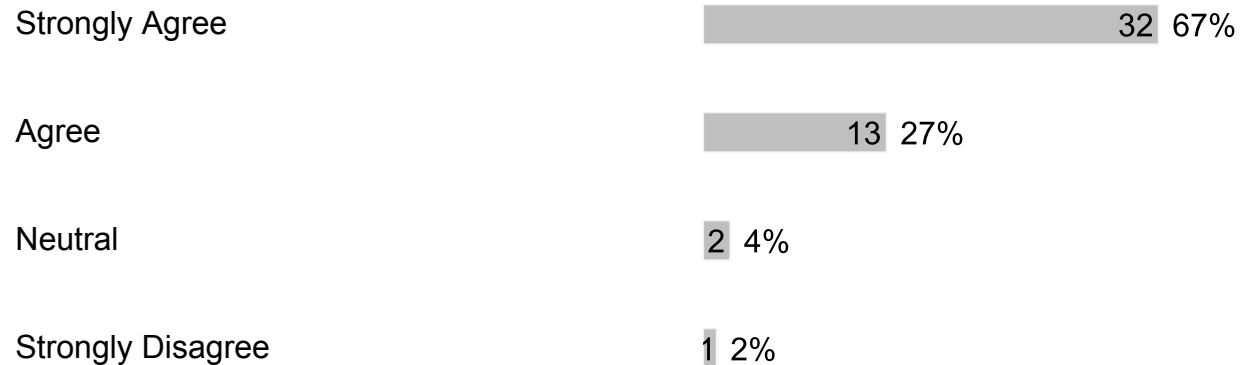
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



48 respondents

2. If students have a problem, they can come to me for help.



48 respondents

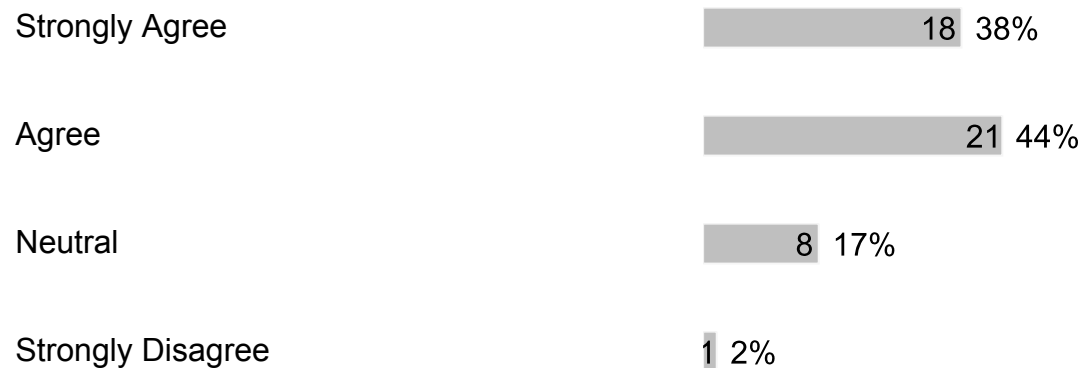
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





48 respondents

4. In my school, adults treat students with respect.



48 respondents

5. In my school, students treat adults with respect.



Strongly Disagree 2 4%

48 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 18 38%

Agree 15 31%

Neutral 12 25%

Disagree 2 4%

Strongly Disagree 1 2%

48 respondents

7. At my school the following programs/services are available (check all that apply):

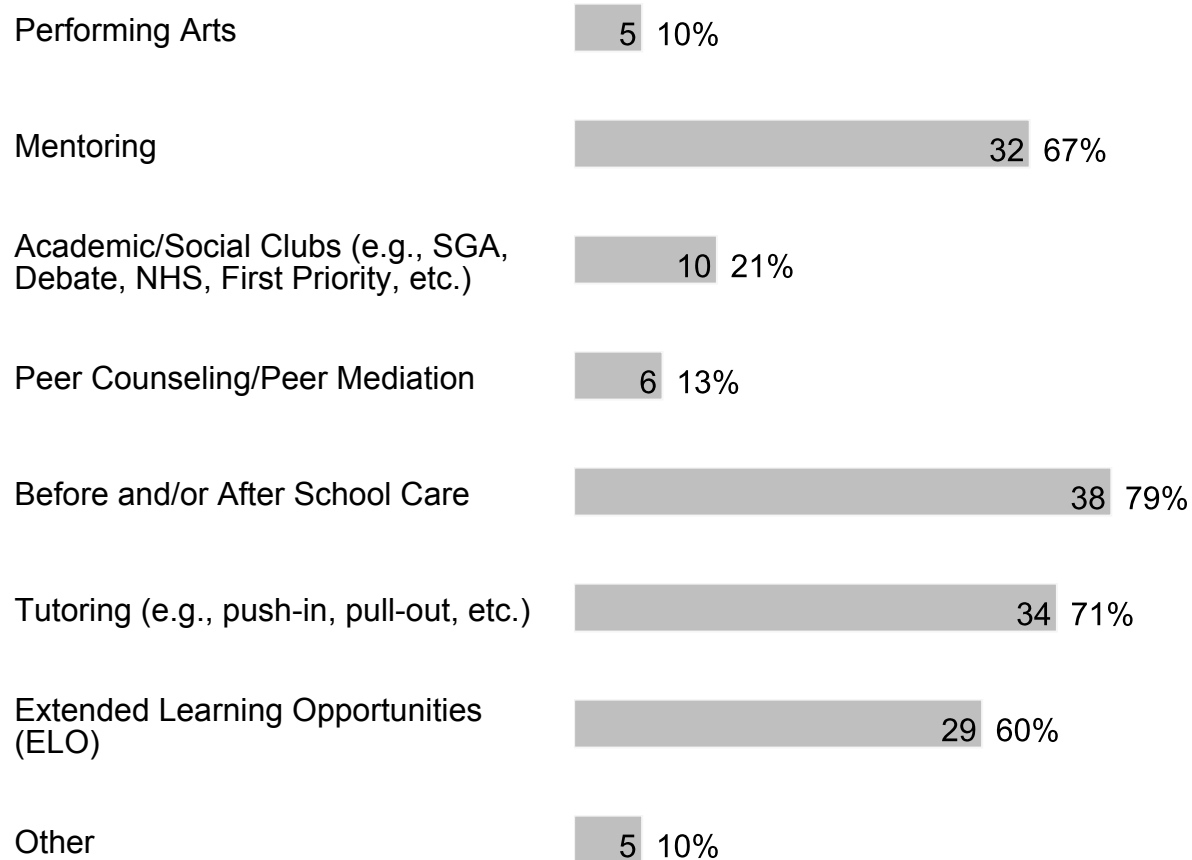
School Counseling 41 85%

College and/or Career Planning 3 6%

Family Counseling 15 31%

Athletics 6 13%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 5 10%



48 respondents

8. Our school implements changes based on the feedback from staff.



Strongly Disagree 3 6%

48 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 16 34%

Agree 13 28%

Neutral 16 34%

Disagree 1 2%

Strongly Disagree 1 2%

47 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 10 21%

Agree 11 23%

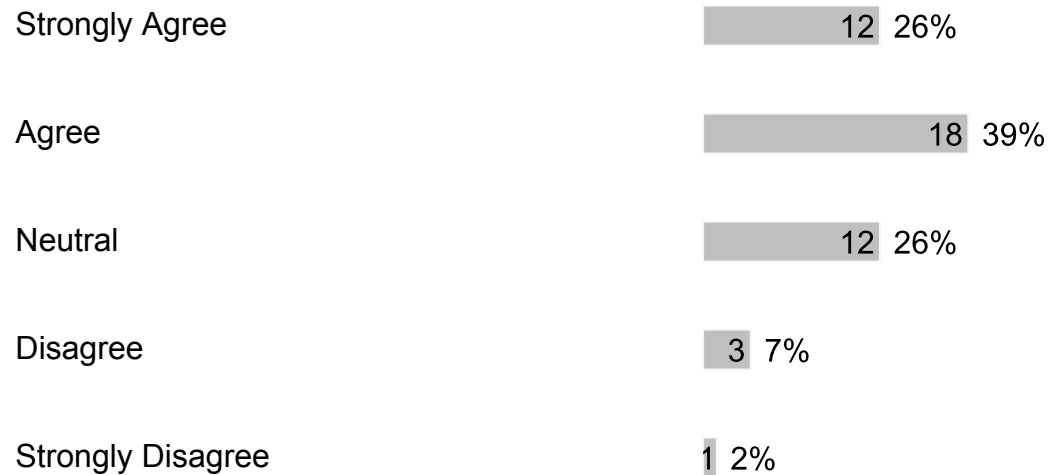
Neutral 13 28%

Disagree 9 19%

Strongly Disagree 4 9%

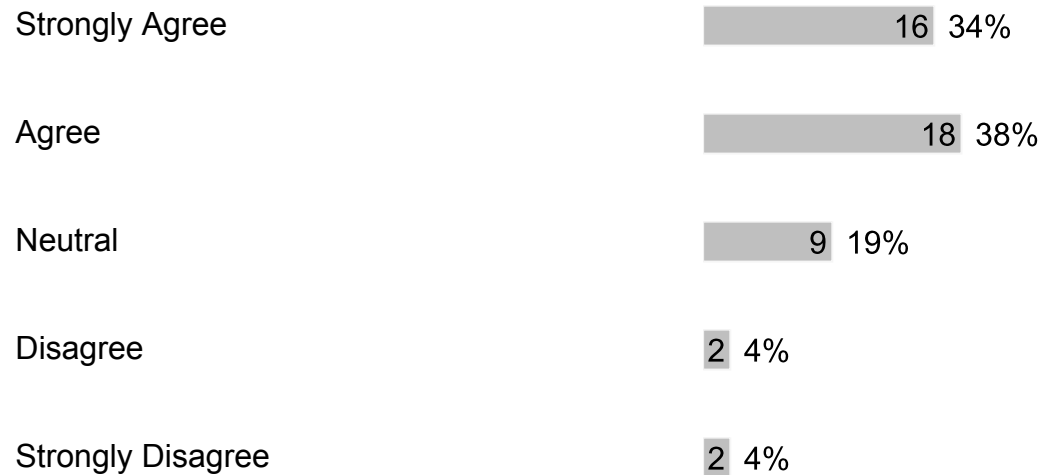
47 respondents

11. Families regularly participate in school involvement activities offered by our school.



46 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



47 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Agree 15 32%

Neutral 10 21%

Disagree 5 11%

Strongly Disagree 2 4%

47 respondents

G. Section 6

1. Our school has a culture of high expectations.



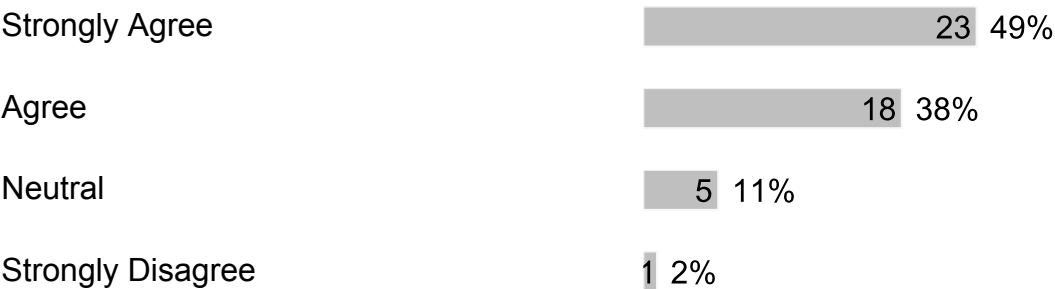
47 respondents

2. Our school has a continuous improvement process.



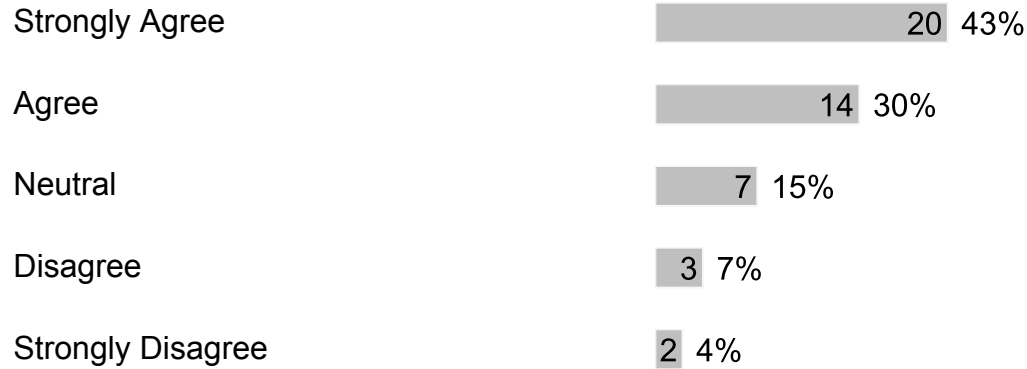
47 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.



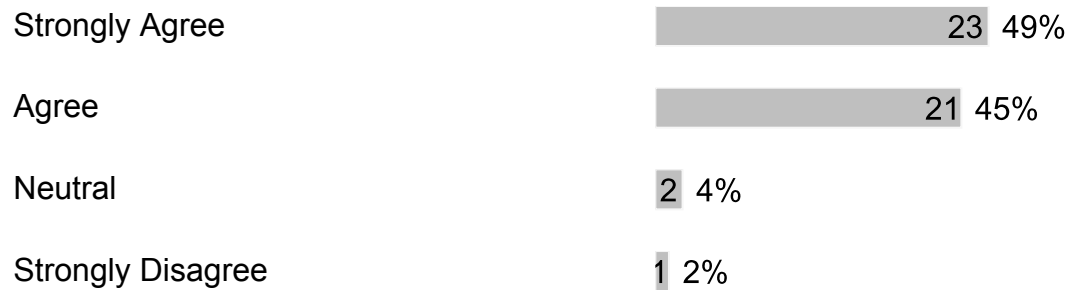
47 respondents

4. Our school's leaders hold themselves accountable for student learning.



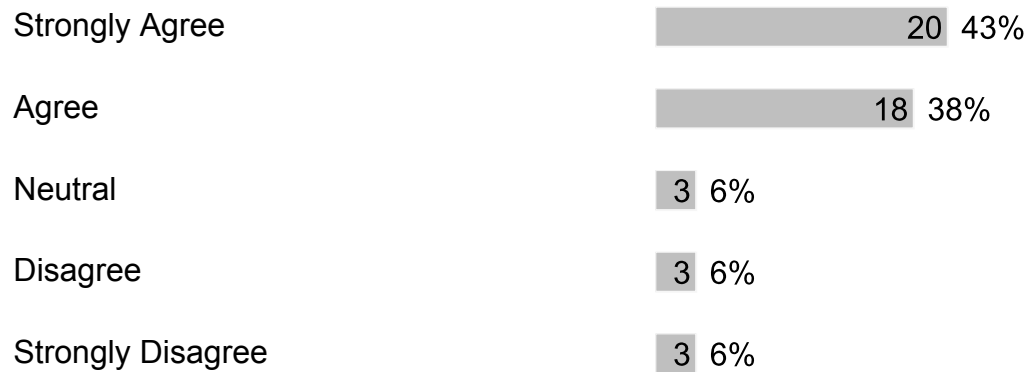
46 respondents

5. Our school's leaders hold all staff members accountable for student learning.



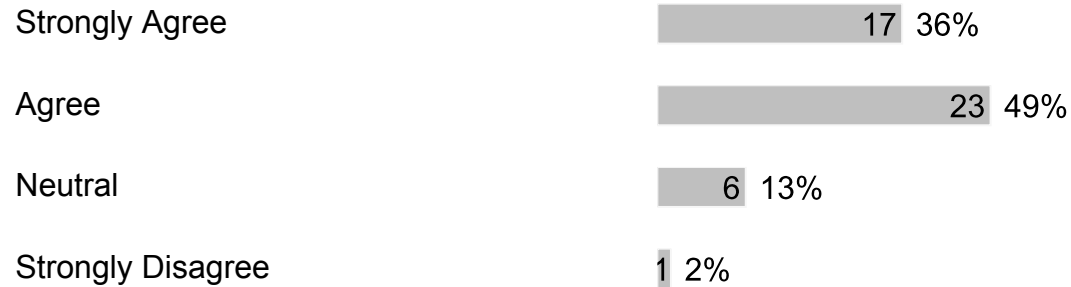
47 respondents

6. I receive feedback from my supervisor regarding my professional performance.



47 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



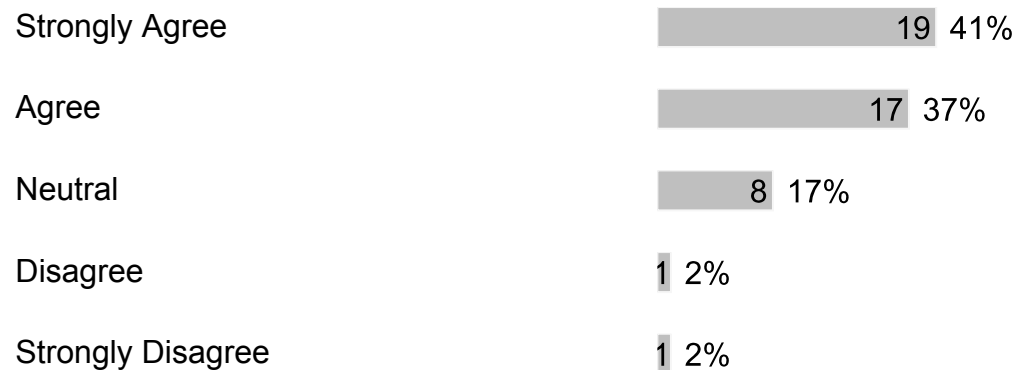
47 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



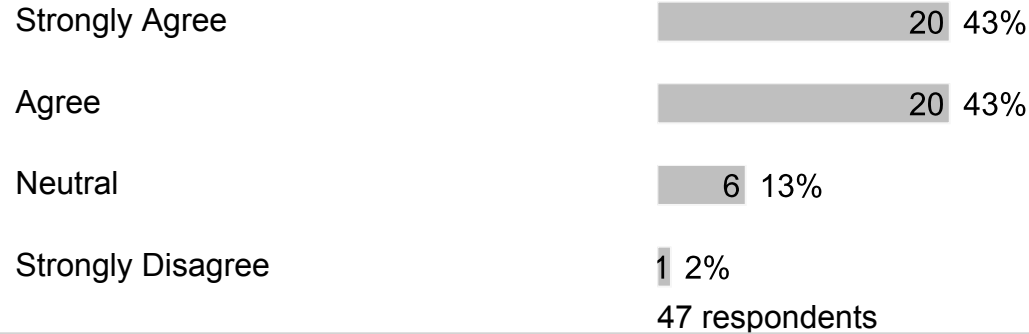
45 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

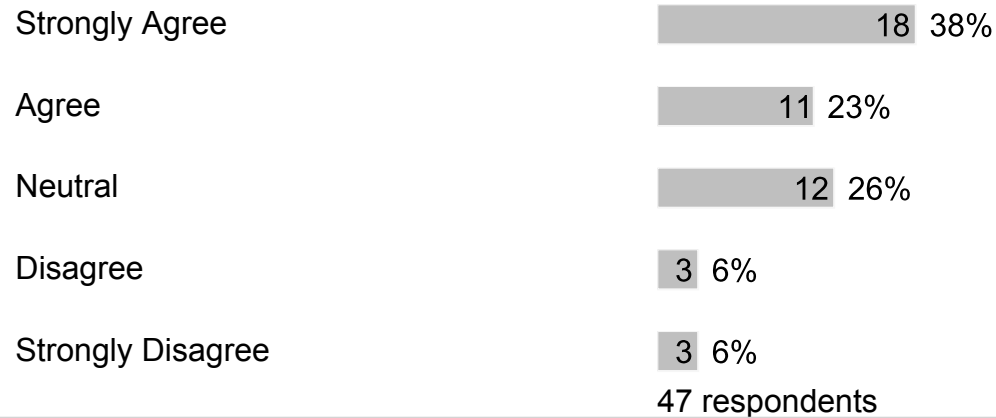


46 respondents

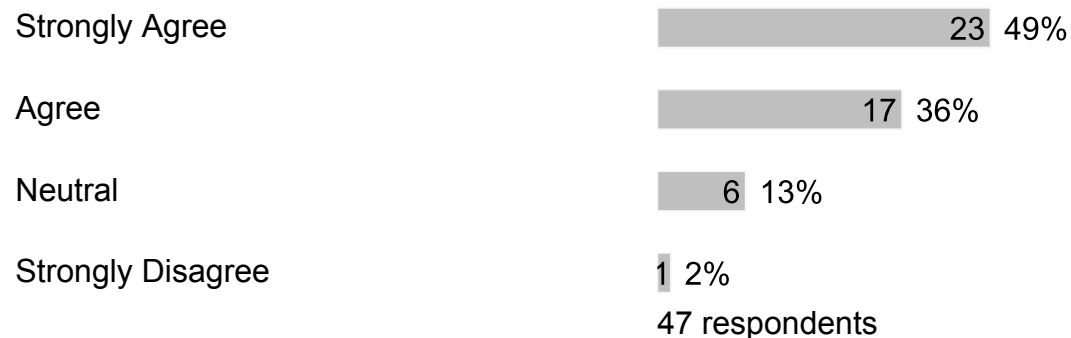
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



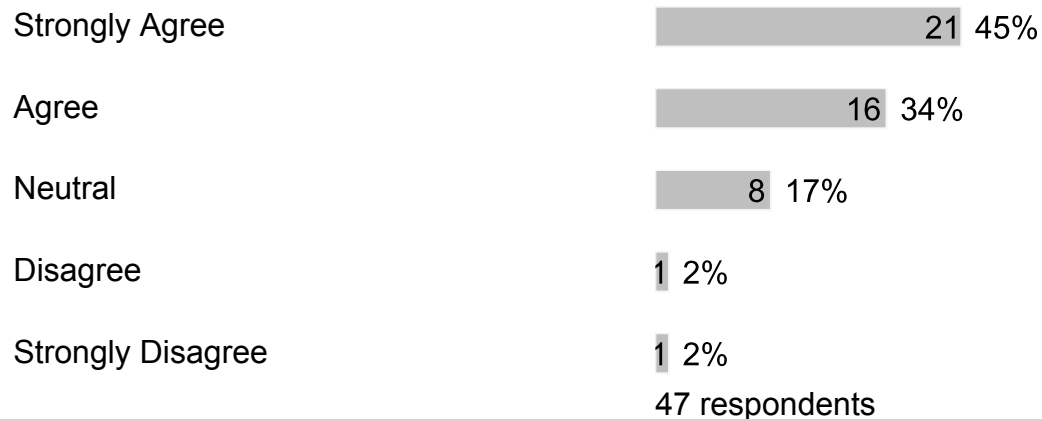
11. In our school, a formal process is in place to support new staff members in their professional practice.



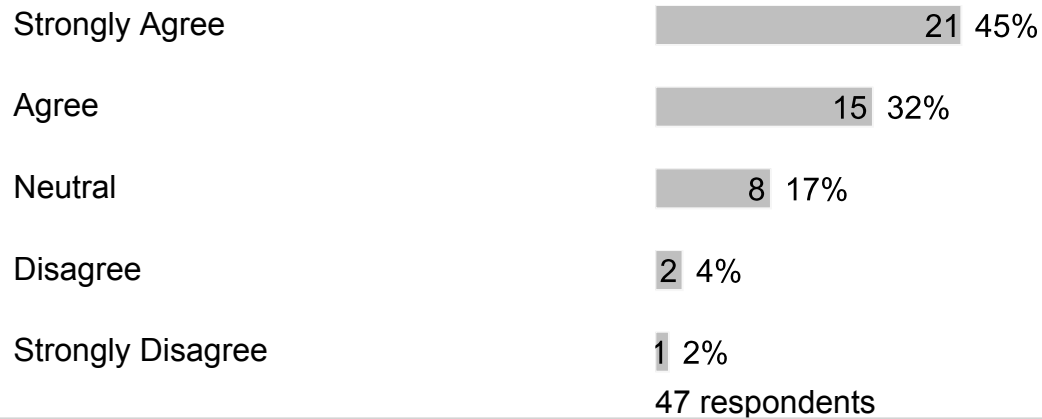
12. My lessons provide opportunities for students to be actively engaged in their learning.



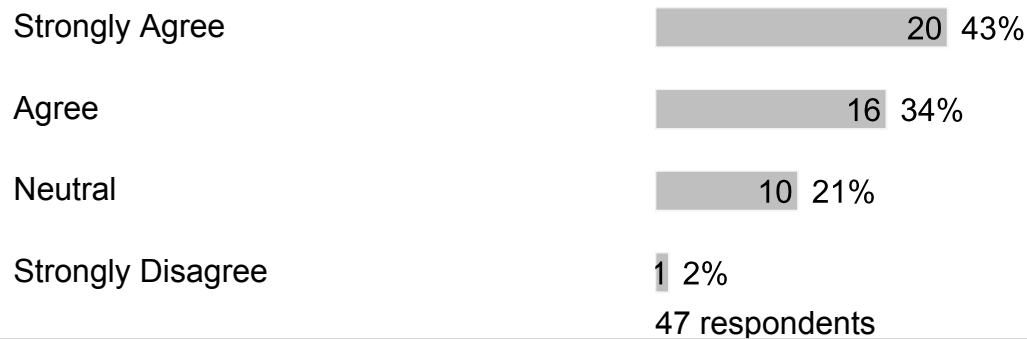
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



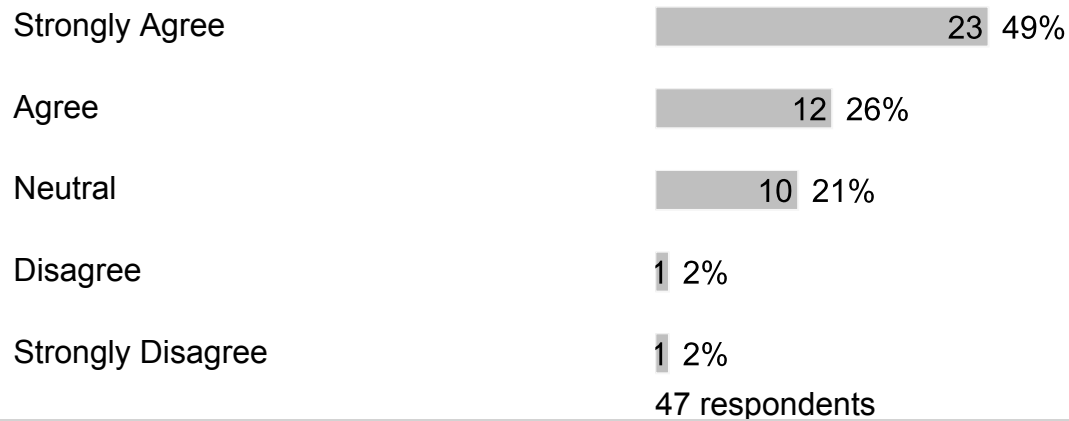
14. I use student achievement data to modify and adjust materials and lessons for my students.



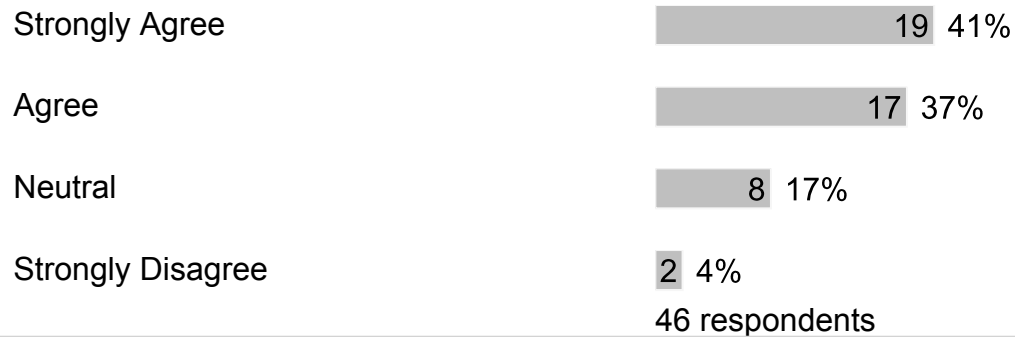
15. I use formative assessments to monitor student progress.



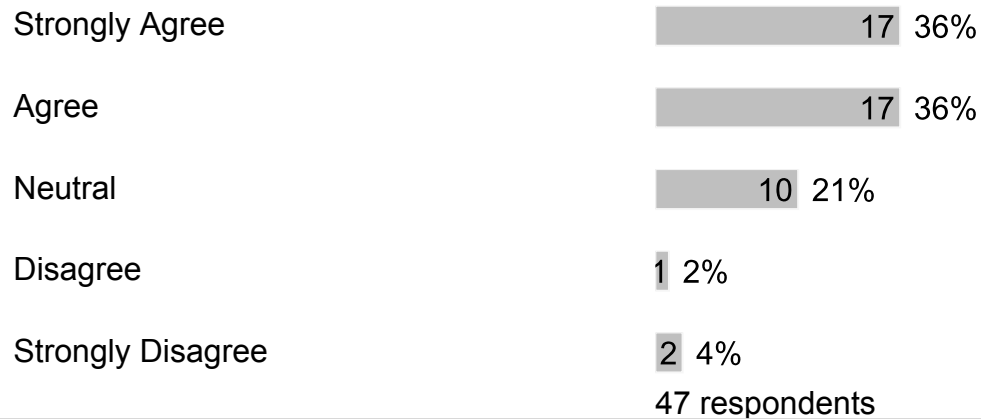
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



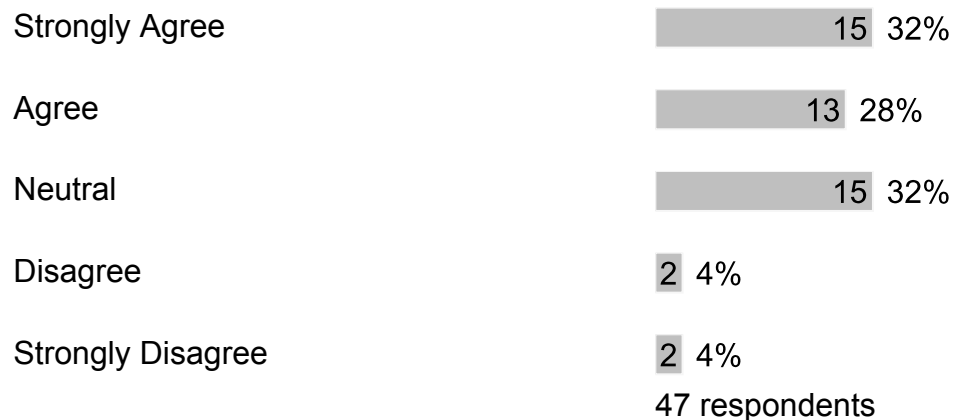
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



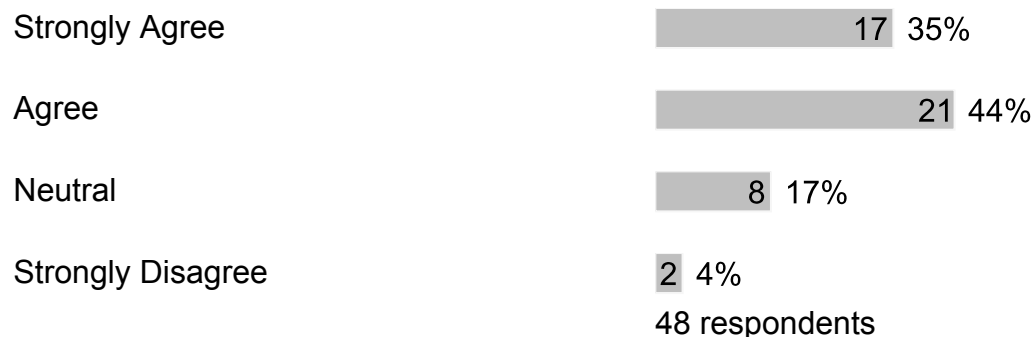
18. The school ensures I receive formal training in the use of student assessment data.



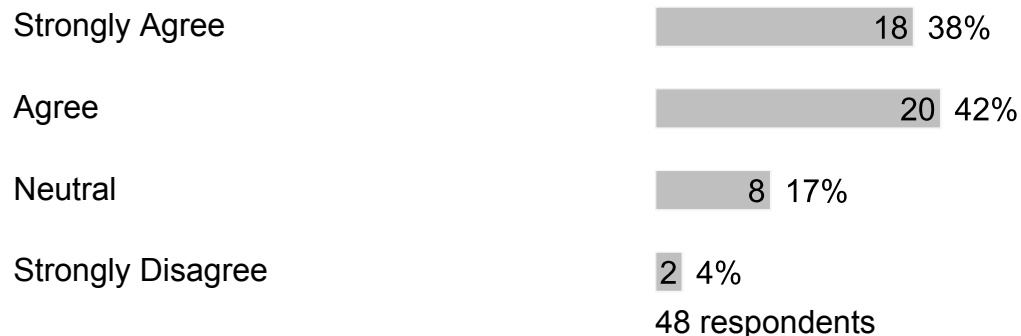
19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



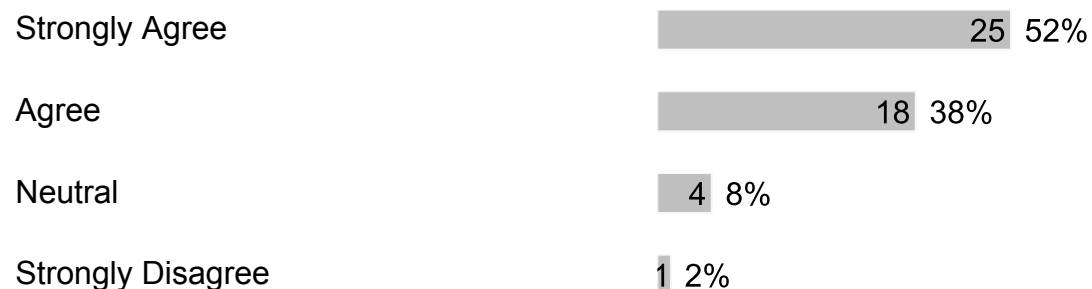
22. Our school shares responsibility for student learning with its staff, parents and community members.





48 respondents

23. I feel confident in my classroom management strategies.



48 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



48 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



Neutral 4 8%

Strongly Disagree 1 2%

48 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 20 43%

Agree 20 43%

Neutral 6 13%

Strongly Disagree 1 2%

47 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 22 47%

Agree 12 26%

Neutral 11 23%

Disagree 1 2%

Strongly Disagree 1 2%

47 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 2 4%

2 times per year 17 35%

3 or more times per year	10	21%
Does not apply	19	40%

48 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	22	46%
Agree	16	33%
Neutral	7	15%
Disagree	1	2%
Strongly Disagree	2	4%

48 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	15	31%
Agree	20	42%
Neutral	11	23%
Disagree	1	2%
Strongly Disagree	1	2%

48 respondents

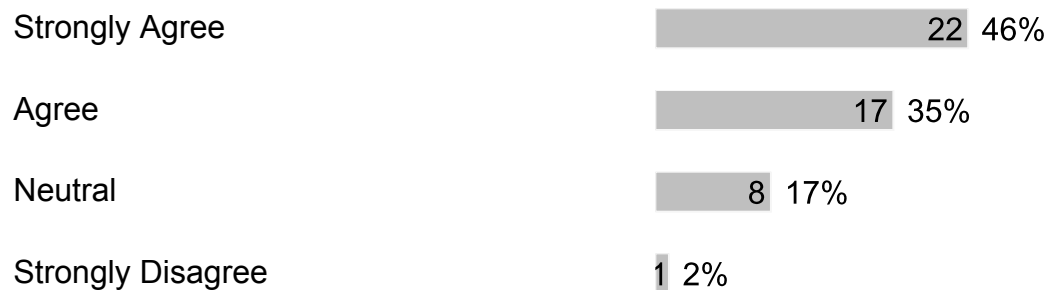
31. I regularly post information online or send home a newsletter.

Strongly Agree	19	40%
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48 respondents

32. Our school communicates well about its goals and activities.



48 respondents

33. Our school communicates information in ways that are easy for families to understand.



48 respondents

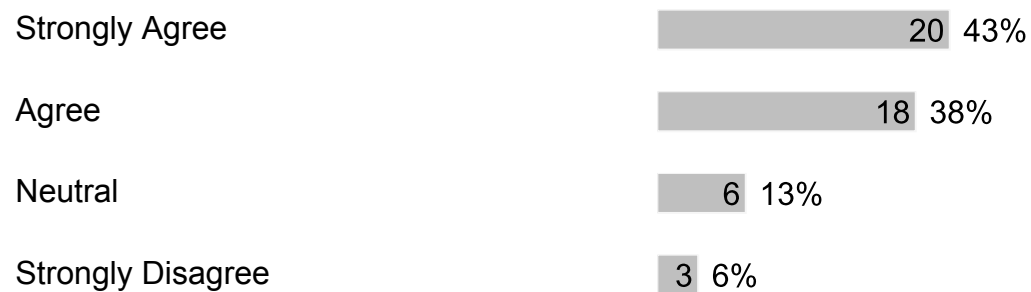
34. I am accessible via (check all that apply):





48 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



47 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report