

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/27/2026



surveys

Custom Survey

1 survey(s) 104 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

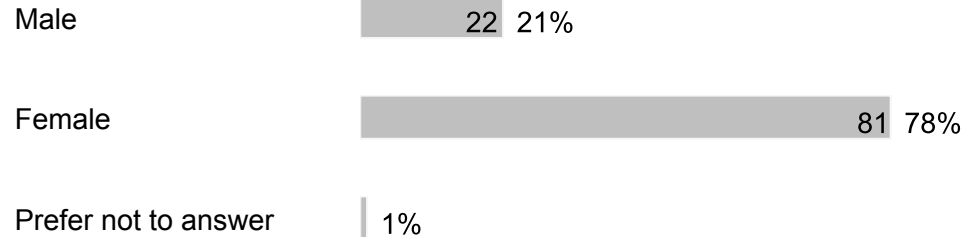
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

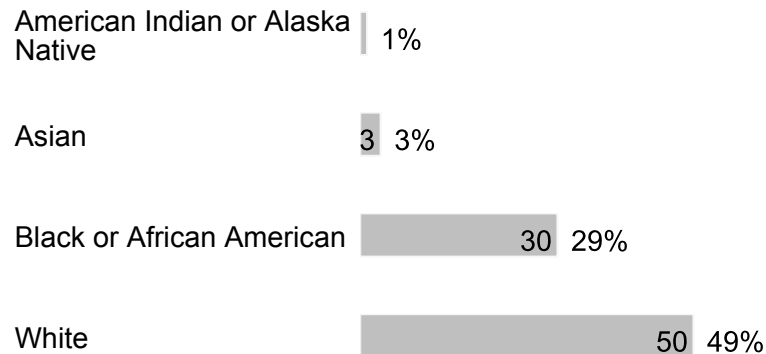
Number of Responses | Percentages of Total Responses

1. Gender



104 respondents

2. Race



Multiracial 6 6%

Other 13 13%

103 respondents

3. Ethnicity

Hispanic 39 38%

Non-Hispanic or Latino 61 59%

Prefer not to answer 4 4%

104 respondents

4. Grade

Grade K 8 8%

Grade 1 9 9%

Grade 2 17 16%

Grade 3 16 15%

Grade 4 12 12%

Grade 5 14 13%

Grade 6 26 25%

Grade 8



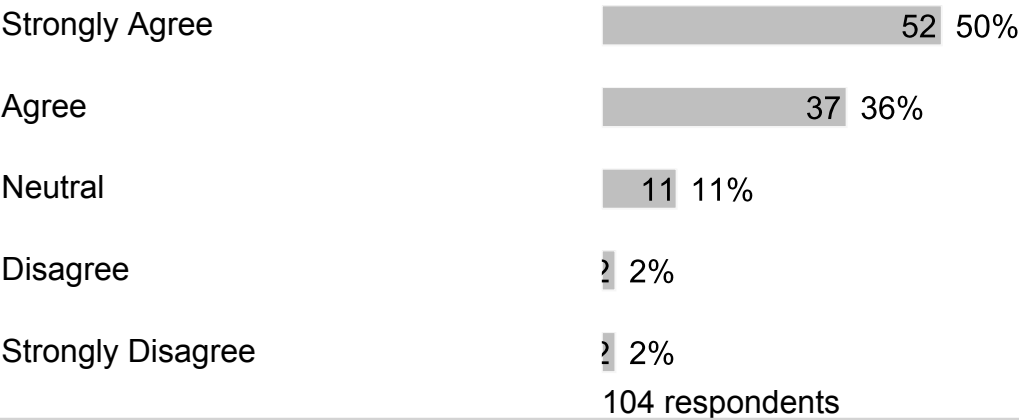
Grade 11



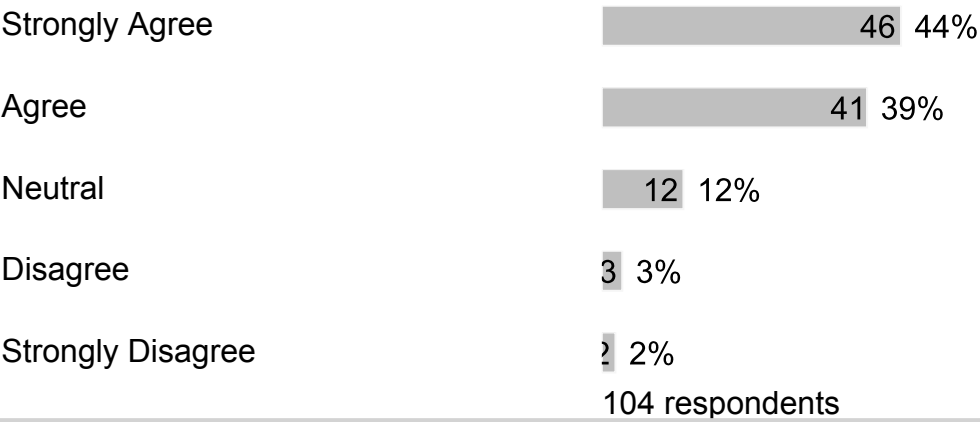
104 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 3 3%

Strongly Disagree 3 3%

104 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 19 18%

Agree 17 17%

Neutral 19 18%

Disagree 24 23%

Strongly Disagree 24 23%

103 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 19 18%

Agree 12 12%

Neutral 14 14%

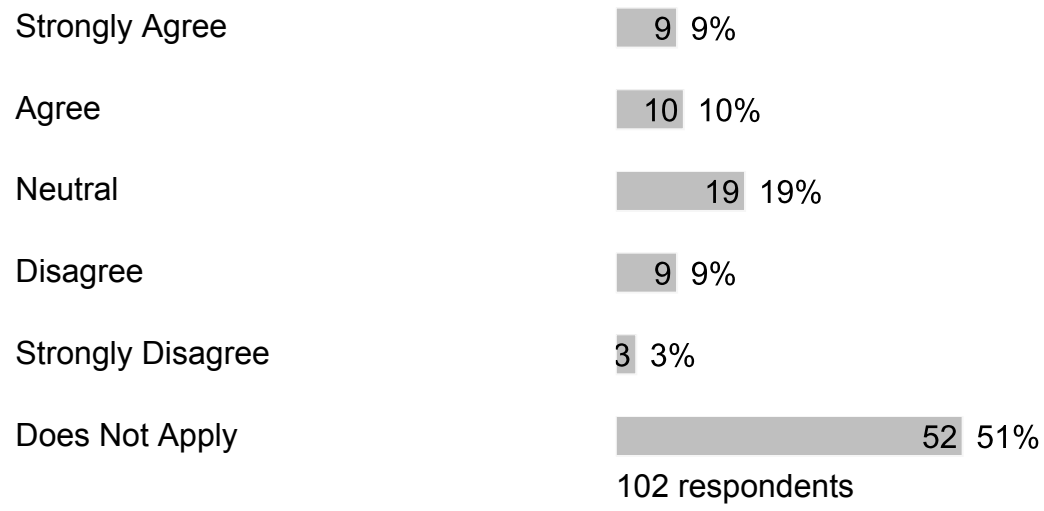
Disagree 6 6%

Strongly Disagree 2 2%

Does Not Apply 50 49%

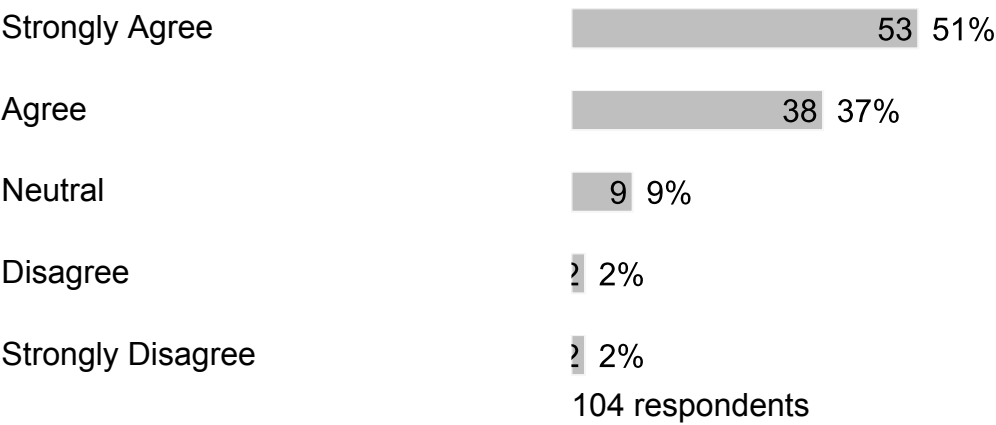
103 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



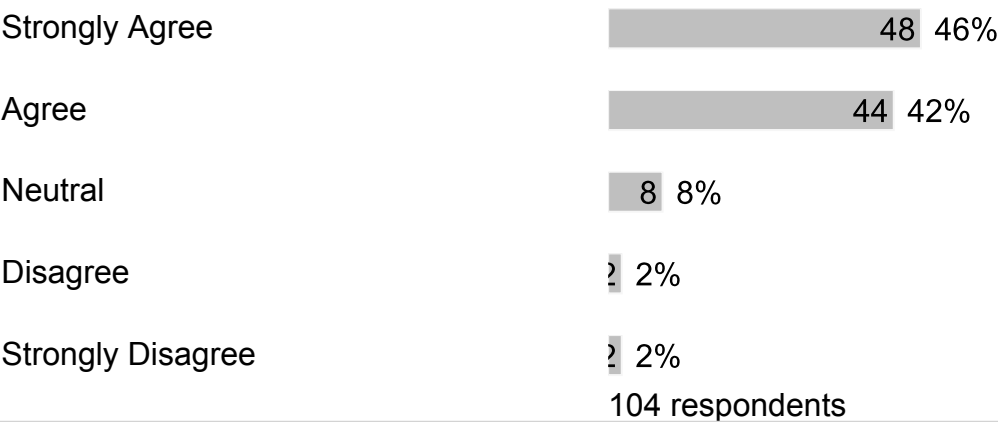
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

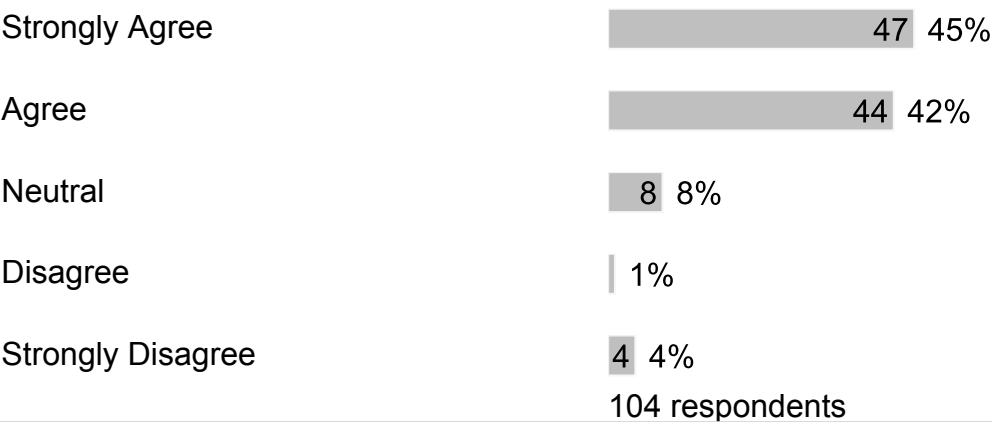


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



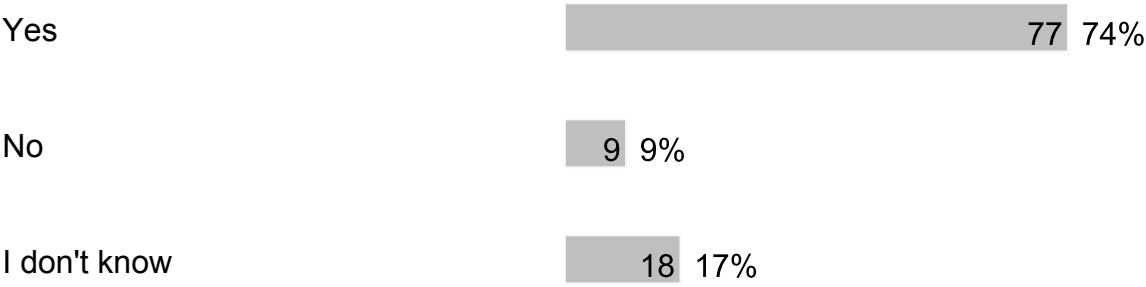
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	11	11%
Disagree	2	2%
Strongly Disagree	2	2%
102 respondents		

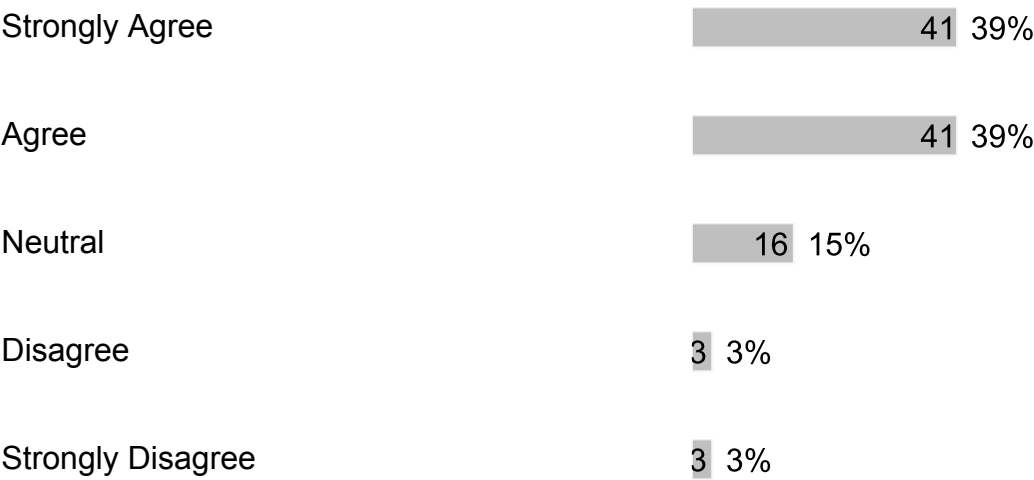
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



104 respondents

2. 2. My child likes going to school.



104 respondents

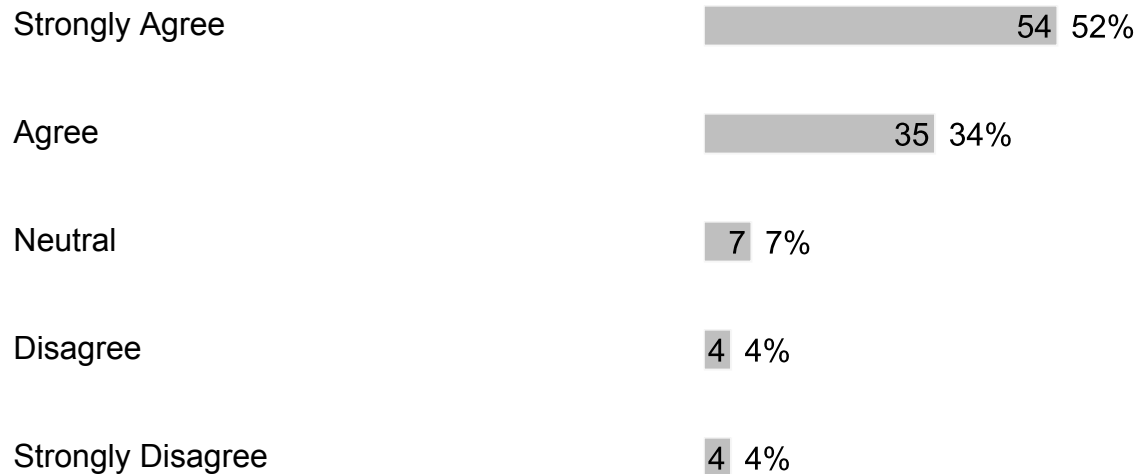
3. 3. Our school treats students with value, respect and compassion.





104 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



104 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 8 8%

Disagree 2 2%

Strongly Disagree 3 3%

102 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 54 52%

Agree 42 40%

Neutral 5 5%

Disagree 1 1%

Strongly Disagree 2 2%

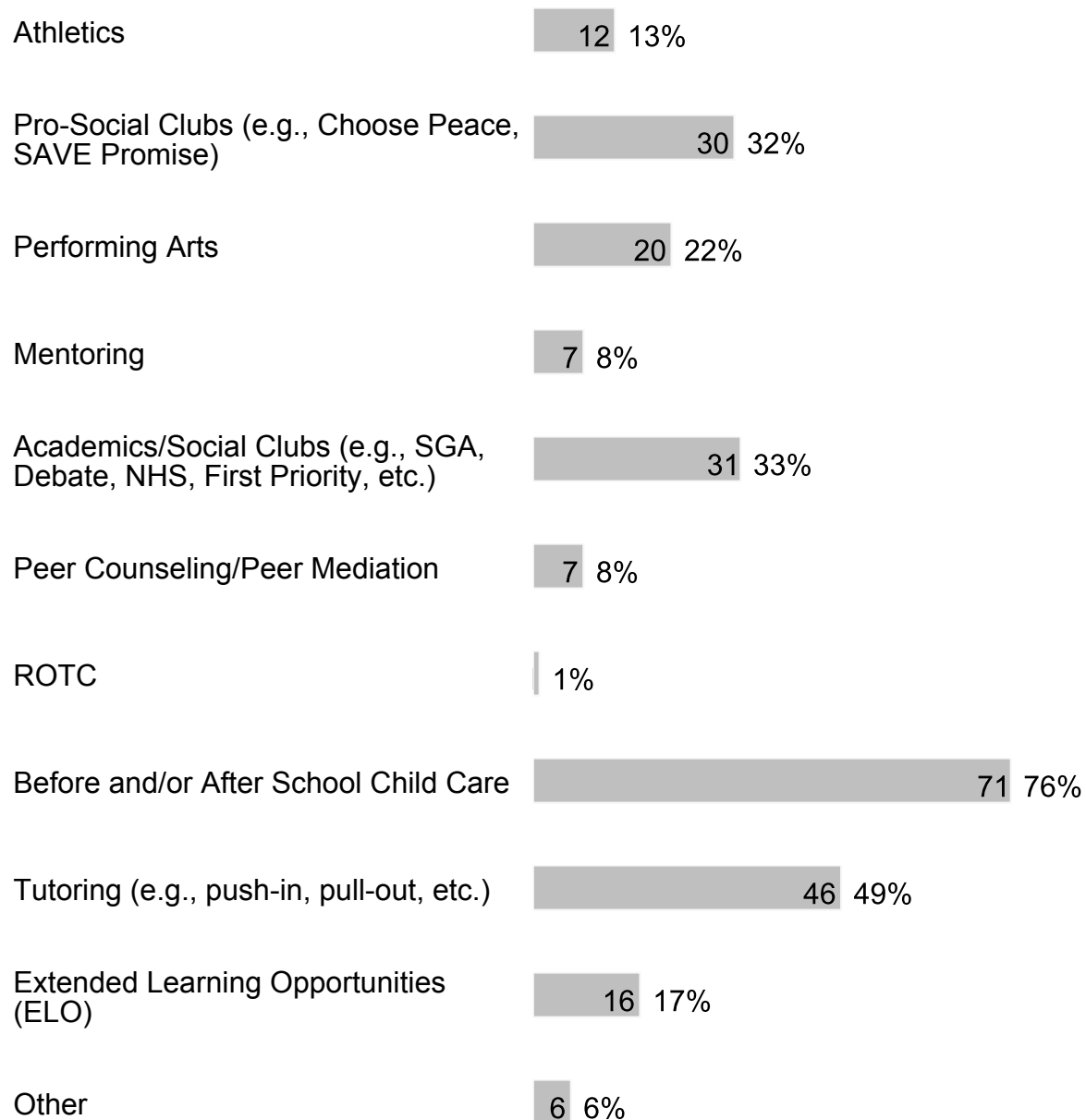
104 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 62 67%

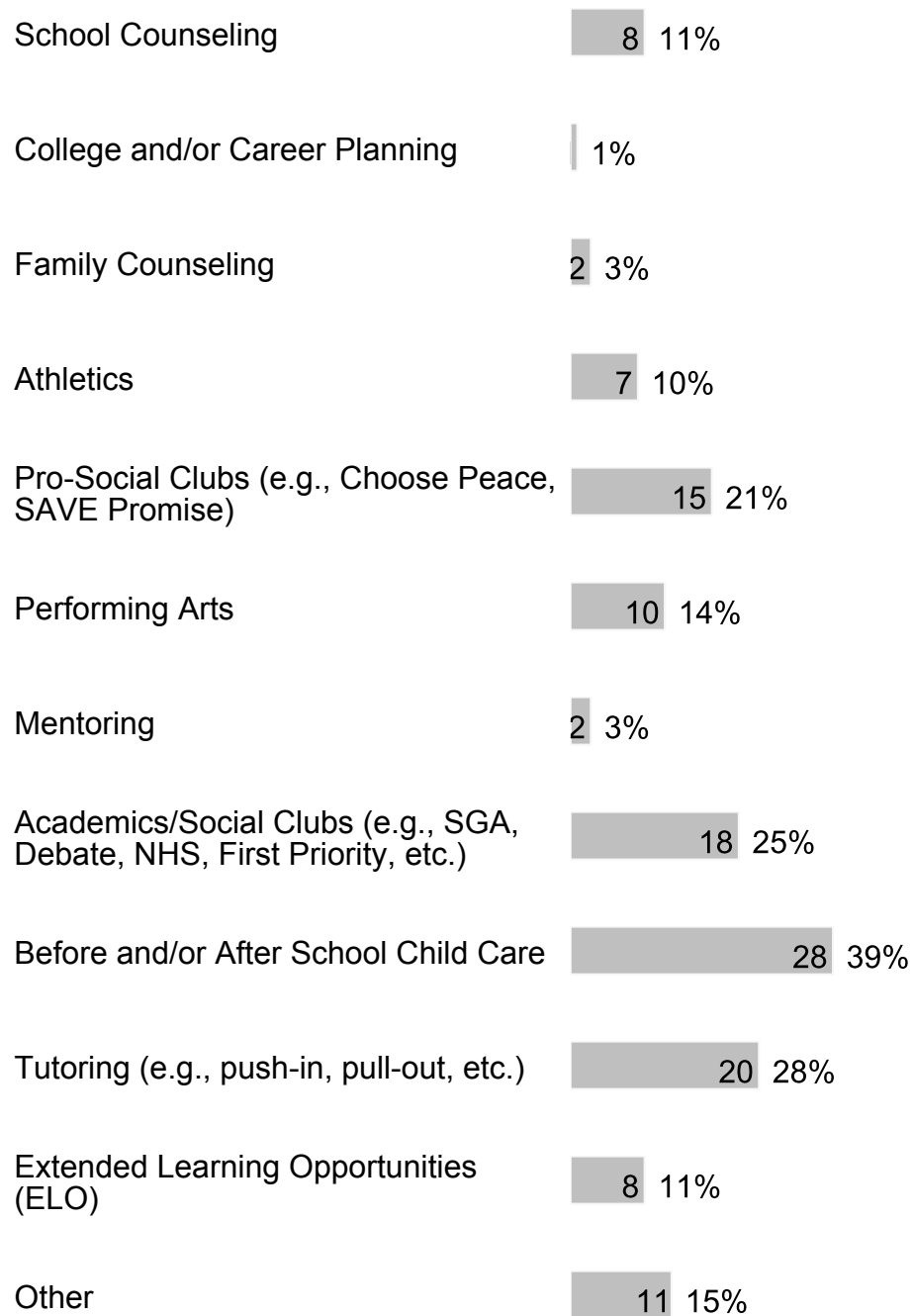
College and/or Career Planning 5 5%

Family Counseling 20 22%



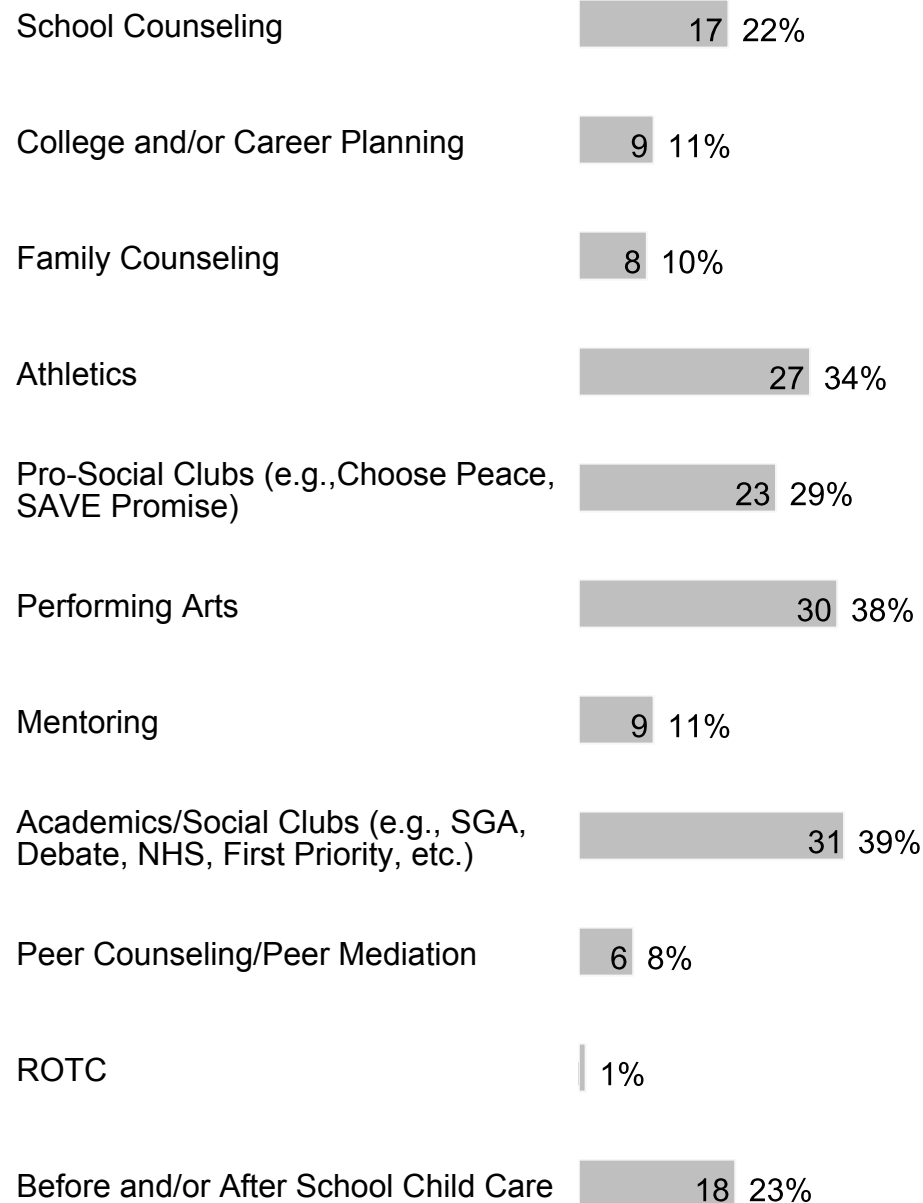
93 respondents

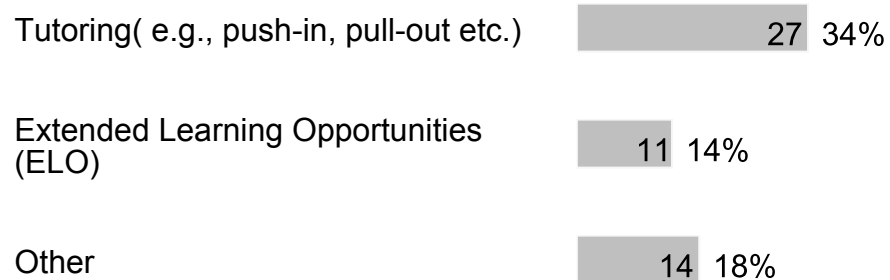
8. At our school, my child participates in the following programs/services (check all that apply):



72 respondents

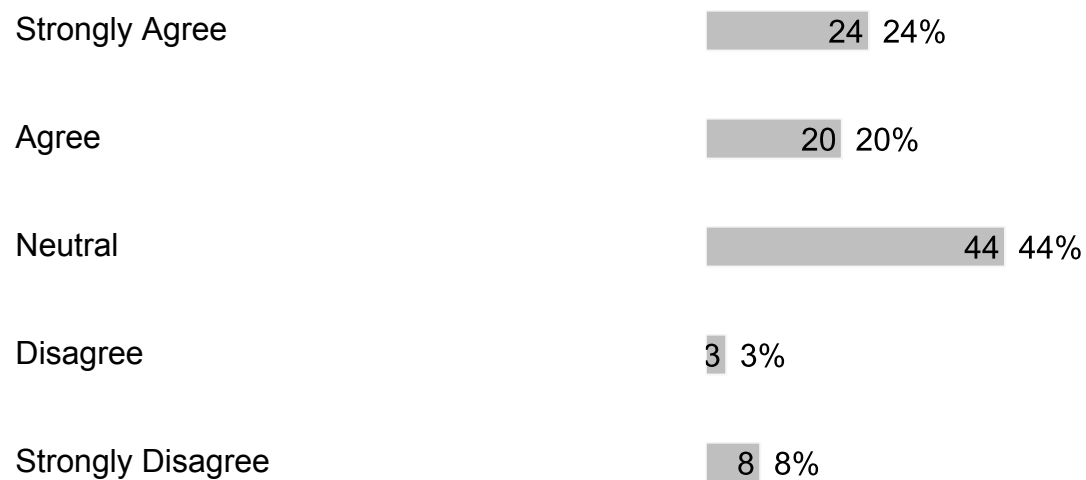
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





79 respondents

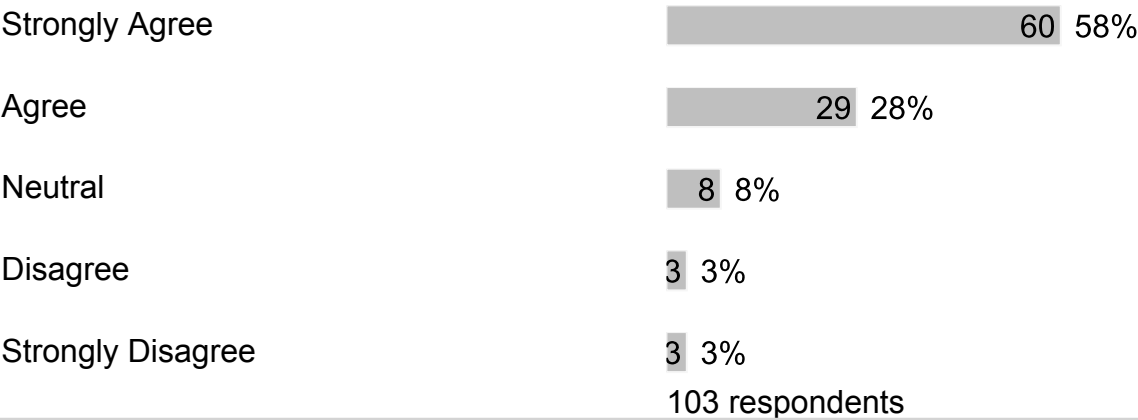
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



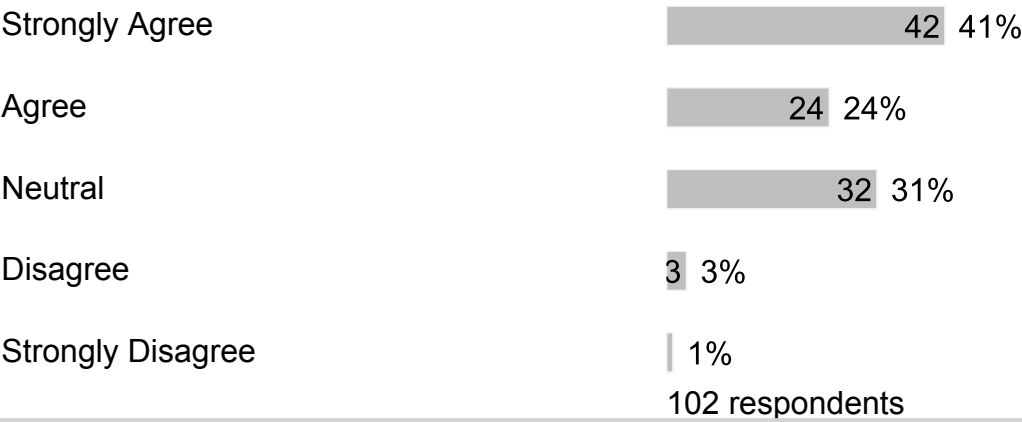
99 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Disagree 4 4%

Strongly Disagree 3 3%

103 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 44 43%

Agree 41 40%

Neutral 13 13%

Disagree 1 1%

Strongly Disagree 3 3%

102 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 42 41%

Agree 47 46%

Neutral 6 6%

Disagree 4 4%

Strongly Disagree 4 4%

103 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 42 41%

Agree 42 41%

Neutral	12	12%
Disagree	4	4%
Strongly Disagree	2	2%

102 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	47	47%
Agree	38	38%
Neutral	11	11%
Disagree	1	1%
Strongly Disagree	4	4%

101 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	43	43%
Agree	40	40%
Neutral	10	10%
Disagree	3	3%
Strongly Disagree	4	4%

100 respondents

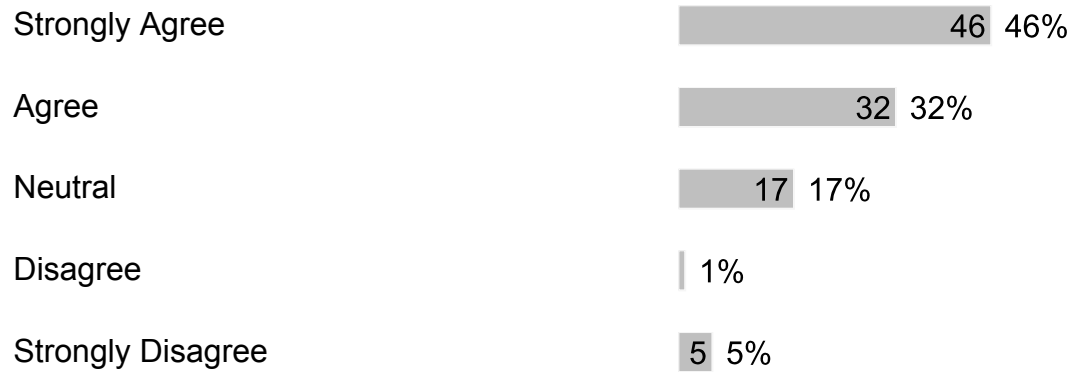
9. 9. My child's teachers give work that challenges my child.

Strongly Agree	42	42%
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101 respondents

10. 10. My child's teachers work as a team to help my child learn.



101 respondents

11. 11. My child's teachers use a variety of teaching strategies.



101 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.





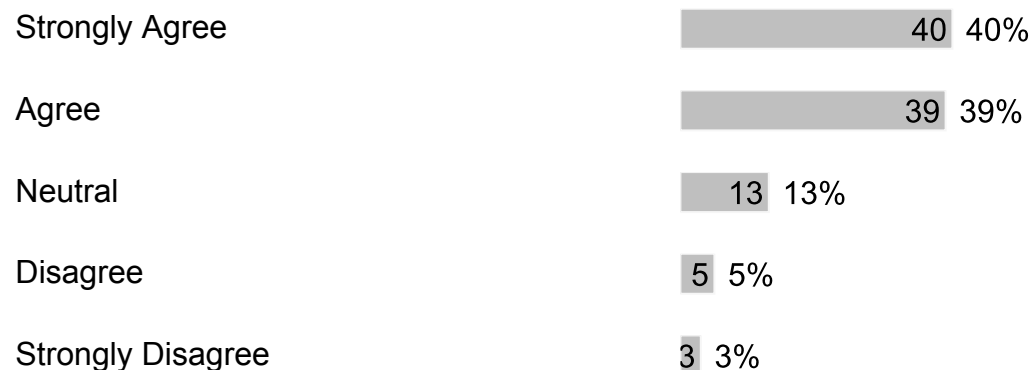
101 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



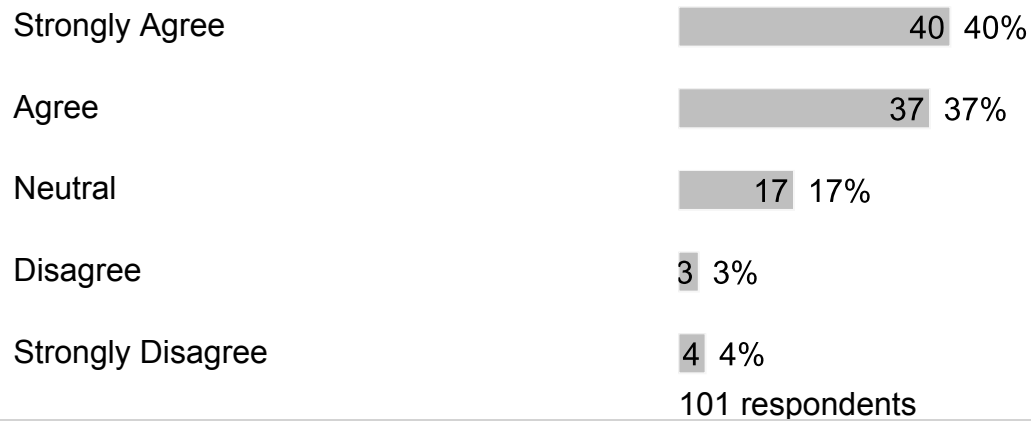
100 respondents

14. 14. Clear learning expectations are set for my child.

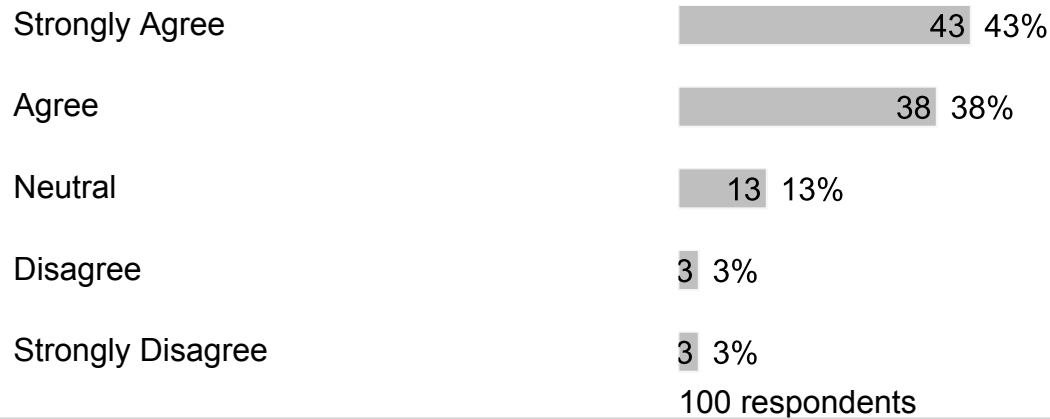


100 respondents

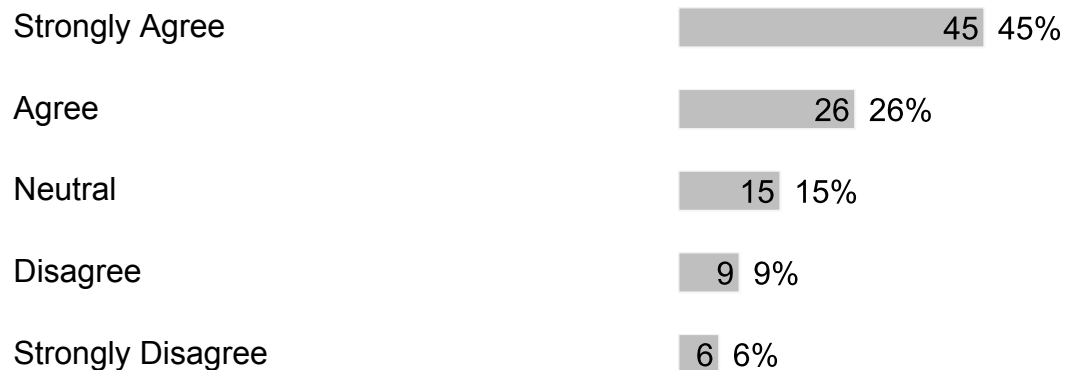
15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.

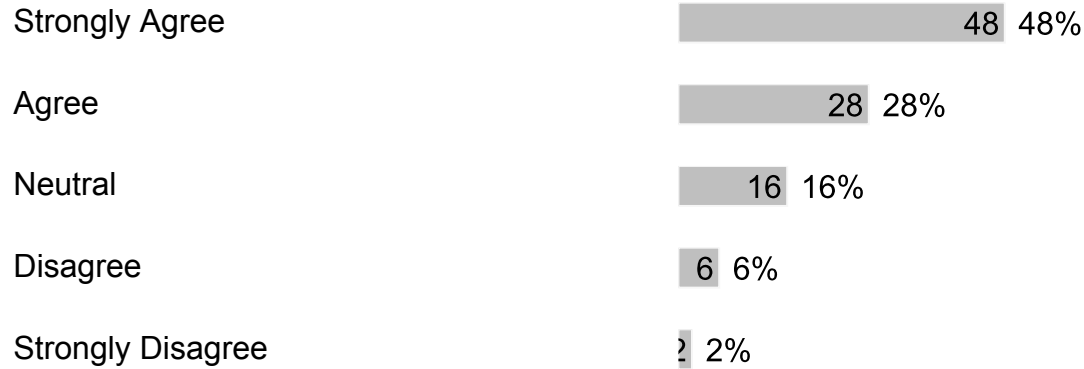


17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



101 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



100 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



101 respondents

20. 20. My child is prepared for success in the next school year.



Strongly Disagree 6 6%
101 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 49 49%
Agree 39 39%
Neutral 7 7%
Disagree 5 5%
Strongly Disagree 1 1%
101 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 44 44%
Agree 41 41%
Neutral 13 13%
Disagree 2 2%
Strongly Disagree 1 1%
101 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 41 41%
Agree 36 36%
Neutral 13 13%

Disagree 7 7%

Strongly Disagree 3 3%

100 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 44 44%

Agree 34 34%

Neutral 14 14%

Disagree 7 7%

Strongly Disagree 2 2%

101 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 46 46%

Agree 42 42%

Neutral 9 9%

Disagree 2 2%

Strongly Disagree 2 2%

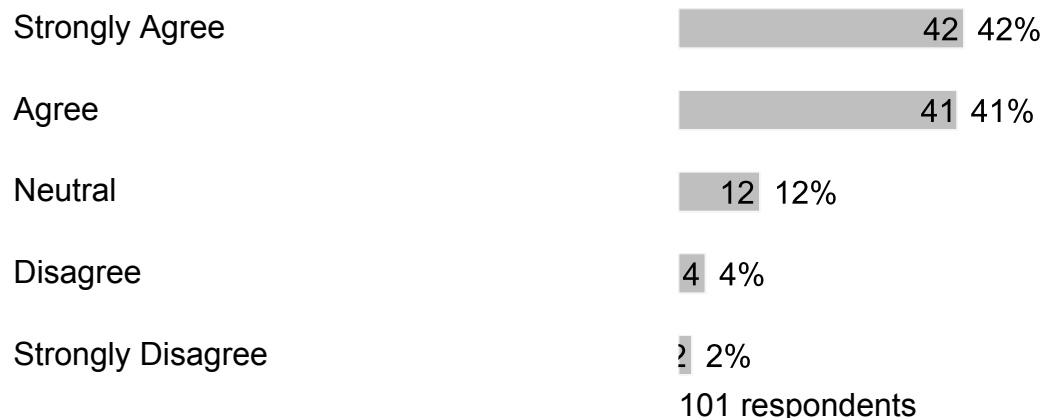
101 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

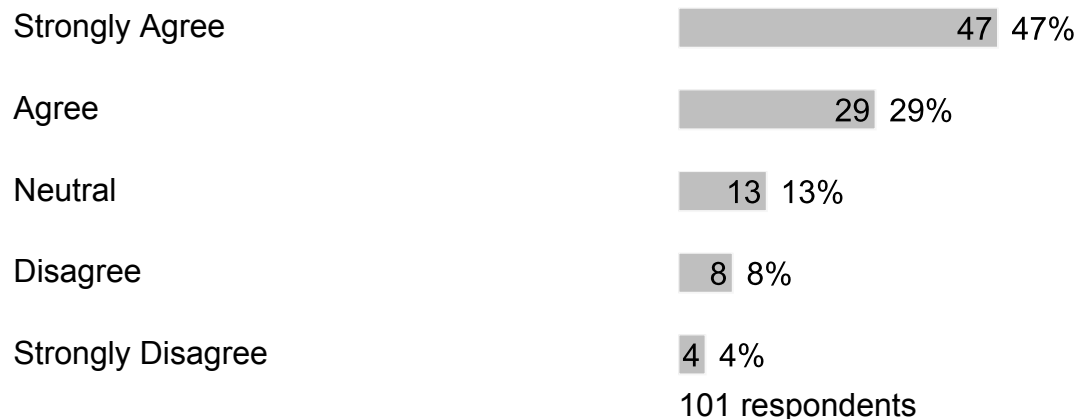
Strongly Agree 35 35%



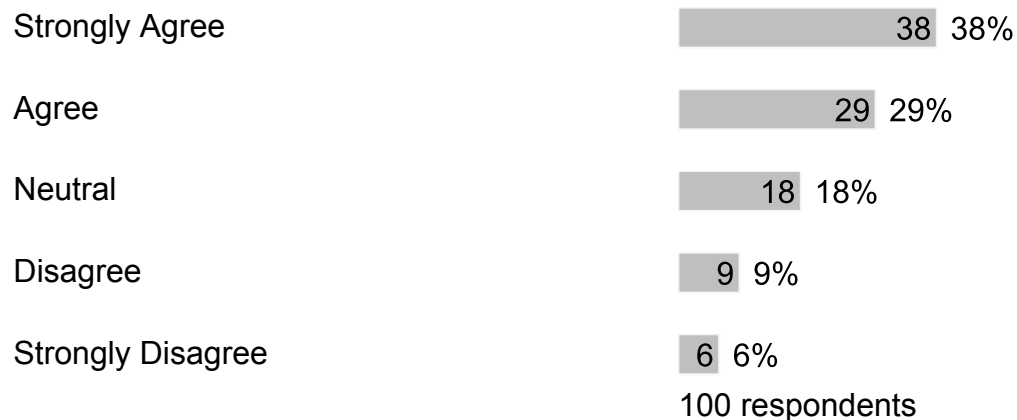
27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



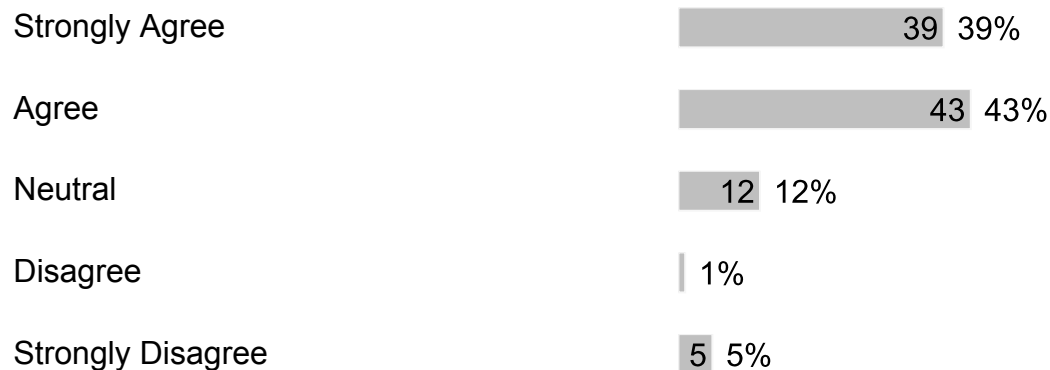
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



100 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report