

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/03/2026



surveys

Custom Survey

1 survey(s) 106 response(s)

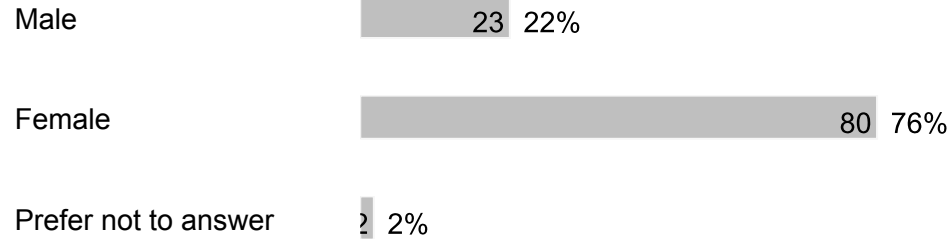
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

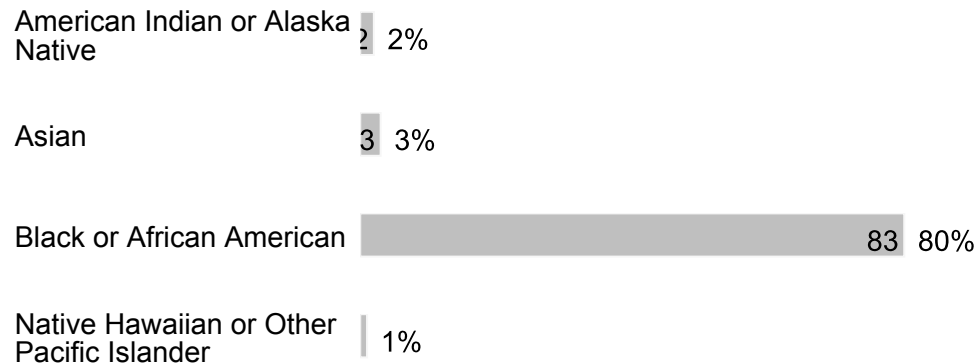
Number of Responses | Percentages of Total Responses

1. Gender



105 respondents

2. Race



White 2 2%

Multiracial 2 2%

Other 11 11%

104 respondents

3. Ethnicity

Hispanic 5 5%

Non-Hispanic or Latino 76 79%

Prefer not to answer 15 16%

96 respondents

4. Grade

Grade PK 12 11%

Grade K 6 6%

Grade 1 7 7%

Grade 2 8 8%

Grade 3 19 18%

Grade 4 25 24%

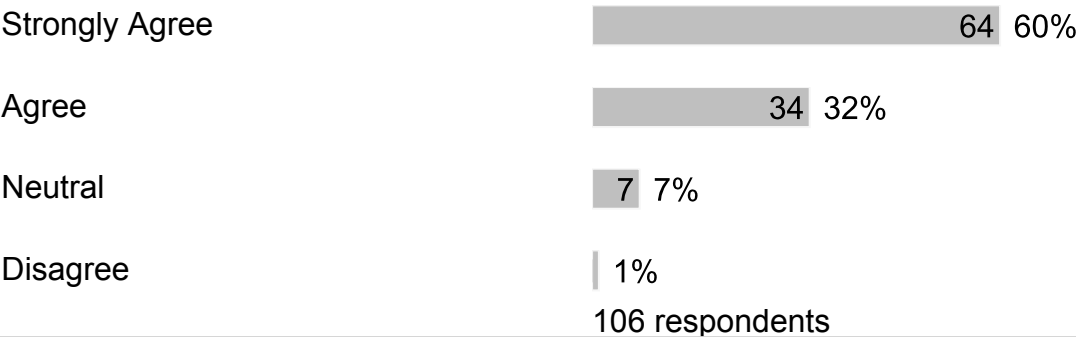
Grade 5



106 respondents

C. Section 2

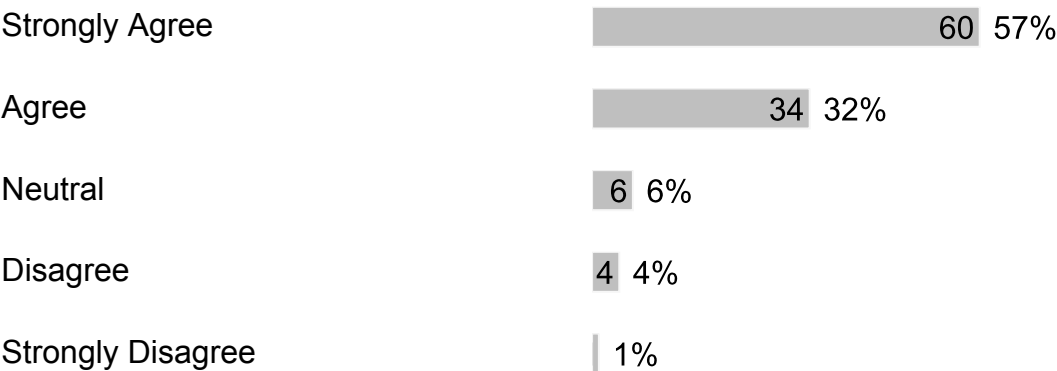
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



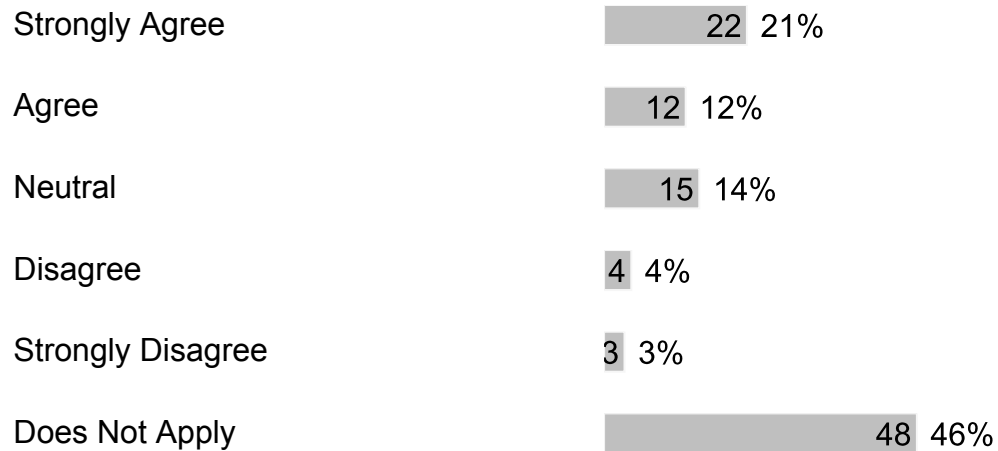
105 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



106 respondents

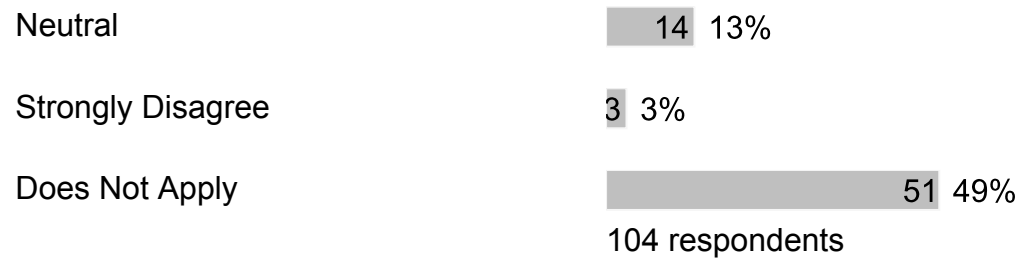
5. 5. After my child was bullied, I contacted school staff.



104 respondents

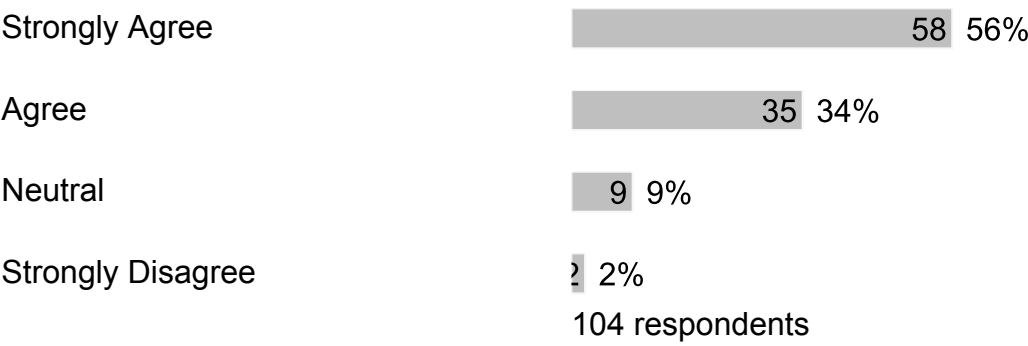
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





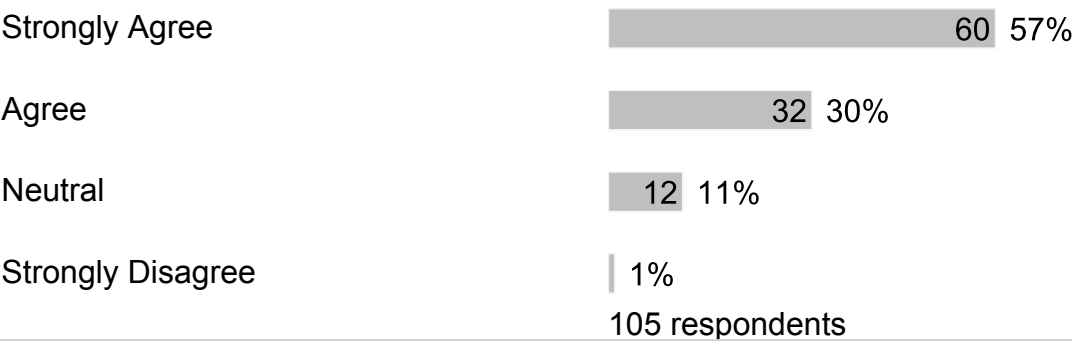
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

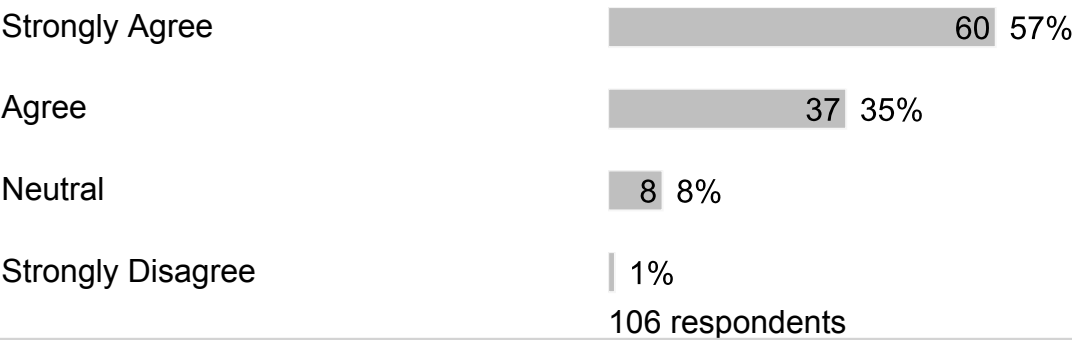


E. Section 4

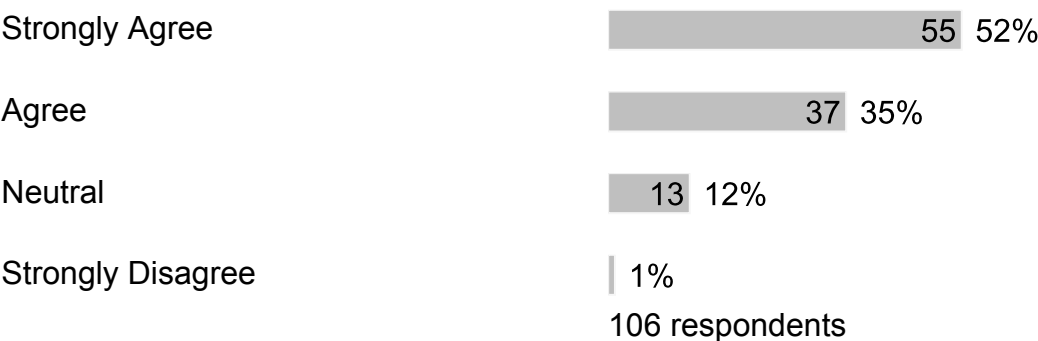
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

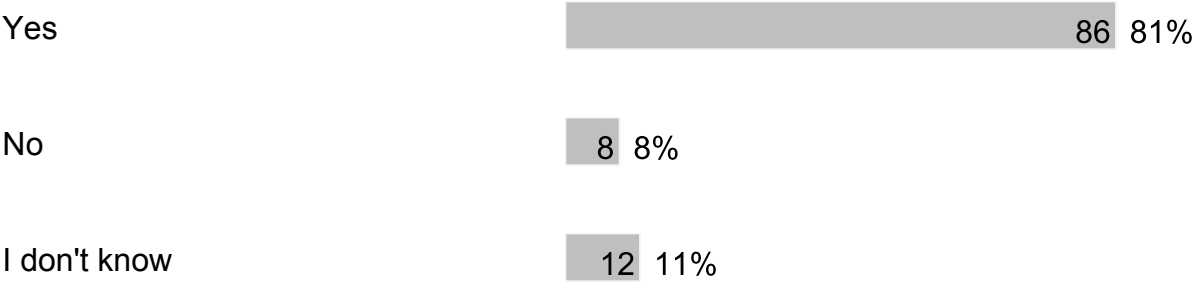


3. 3. At school, my child has up-to-date computers and other technology to learn.



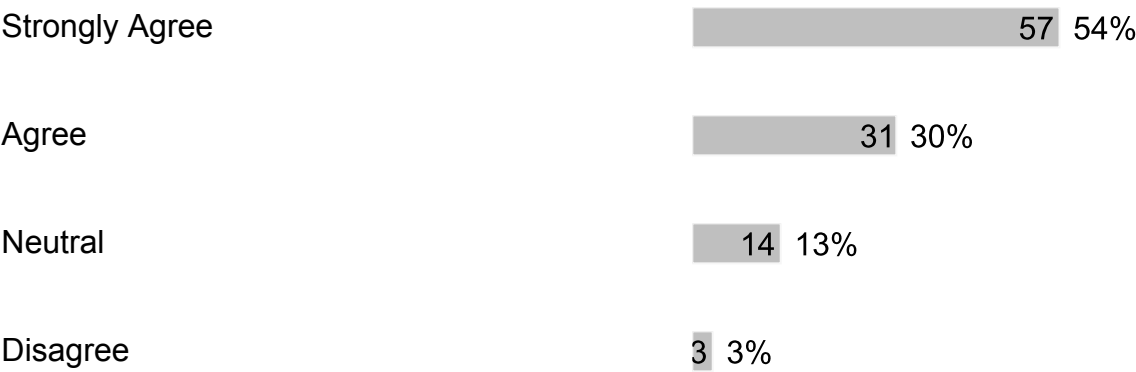
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



106 respondents

2. 2. My child likes going to school.



105 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 7 7%

Disagree 1 1%

106 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 64 60%

Agree 31 29%

Neutral 8 8%

Disagree 3 3%

106 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 69 66%

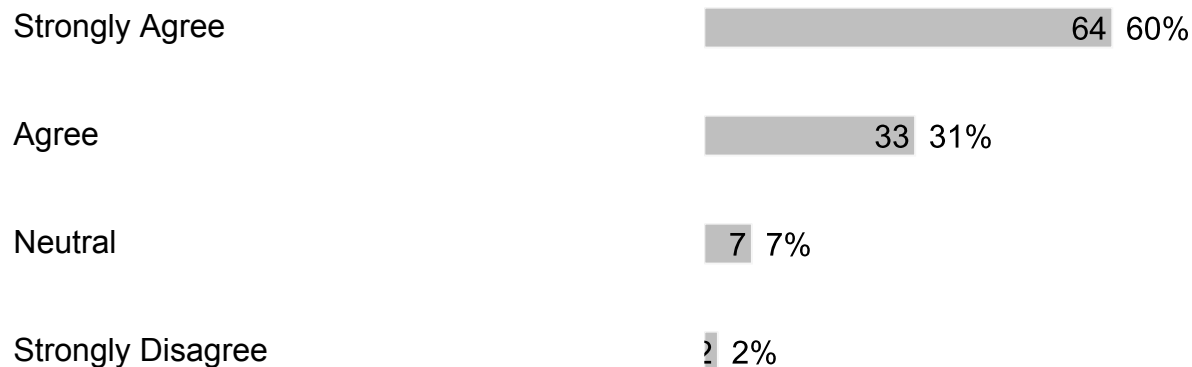
Agree 31 30%

Neutral 4 4%

Strongly Disagree 1 1%

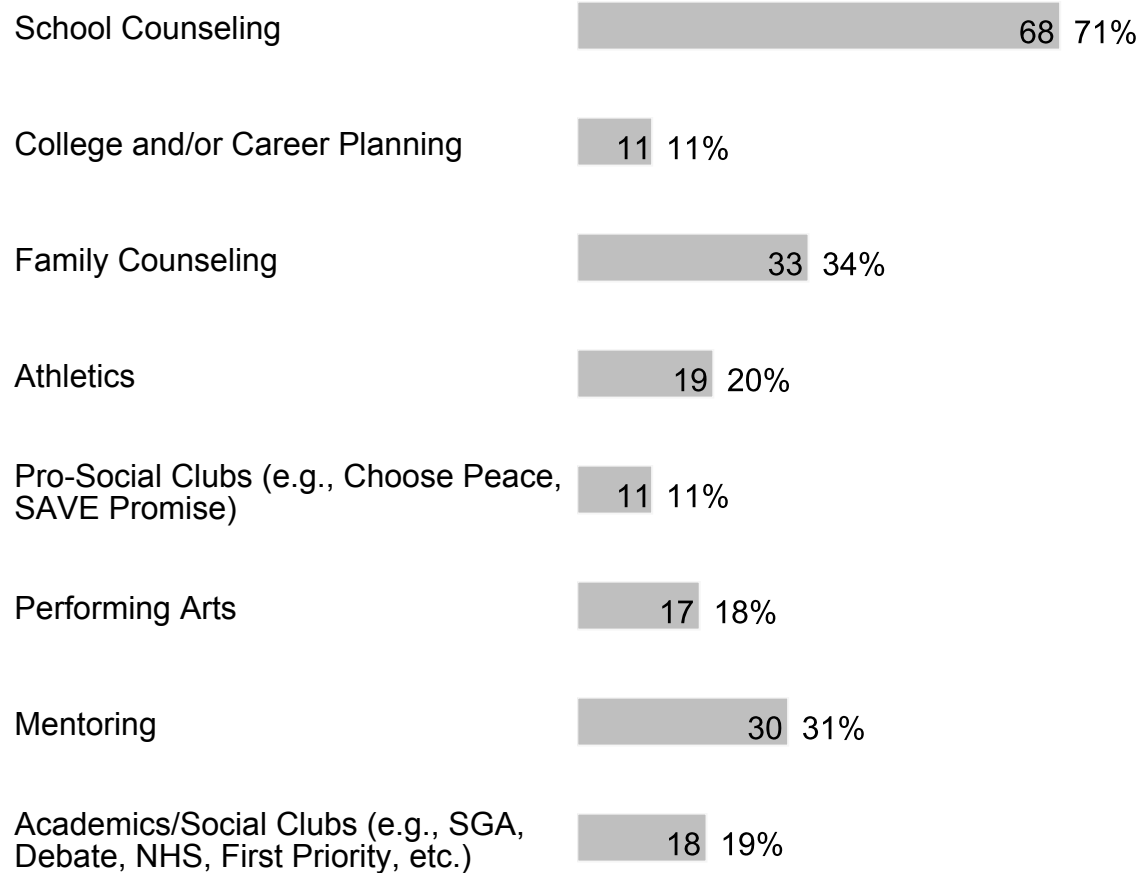
105 respondents

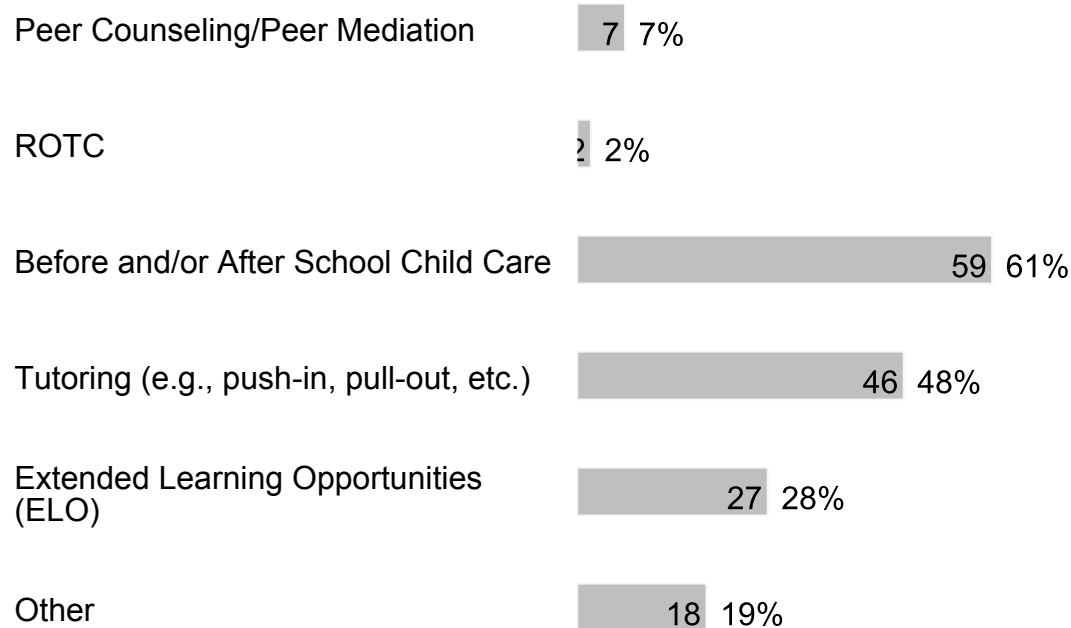
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



106 respondents

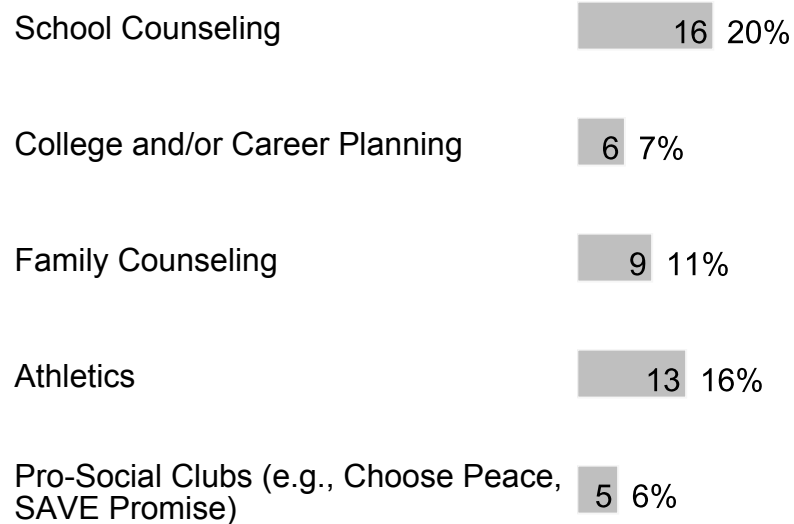
7. 7. At our school, the following programs/services are available (check all that apply):

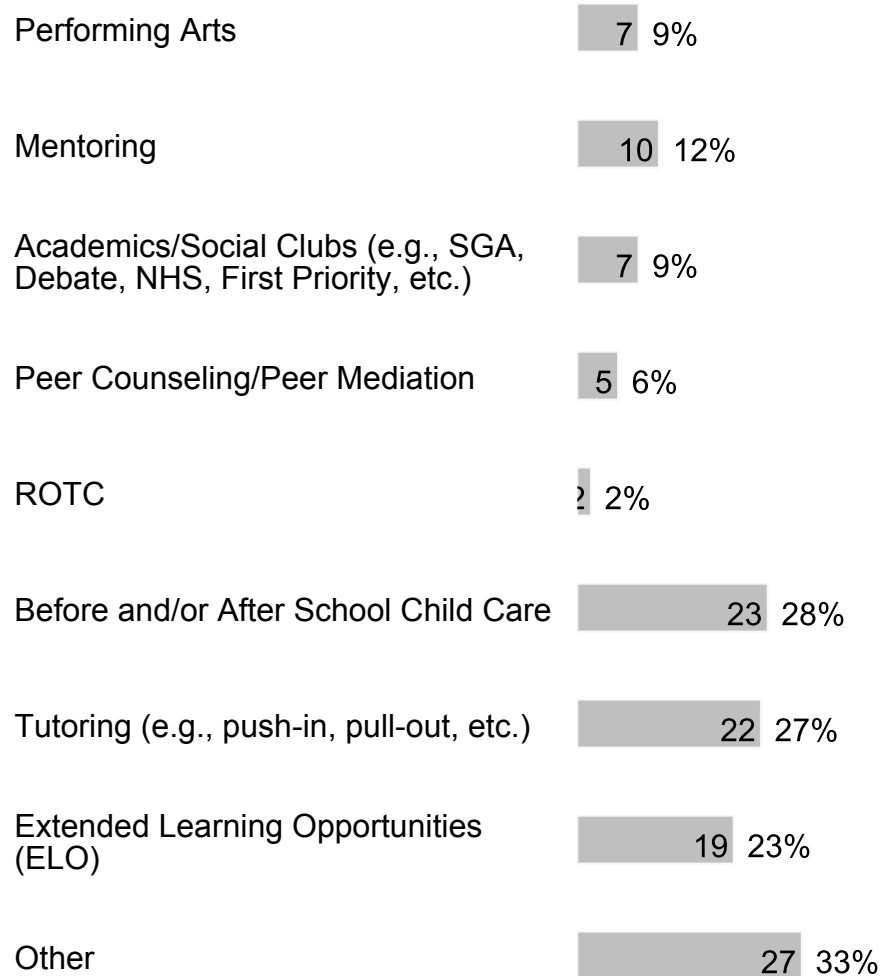




96 respondents

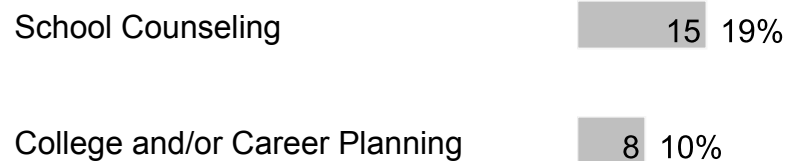
8. 8. At our school, my child participates in the following programs/services (check all that apply):

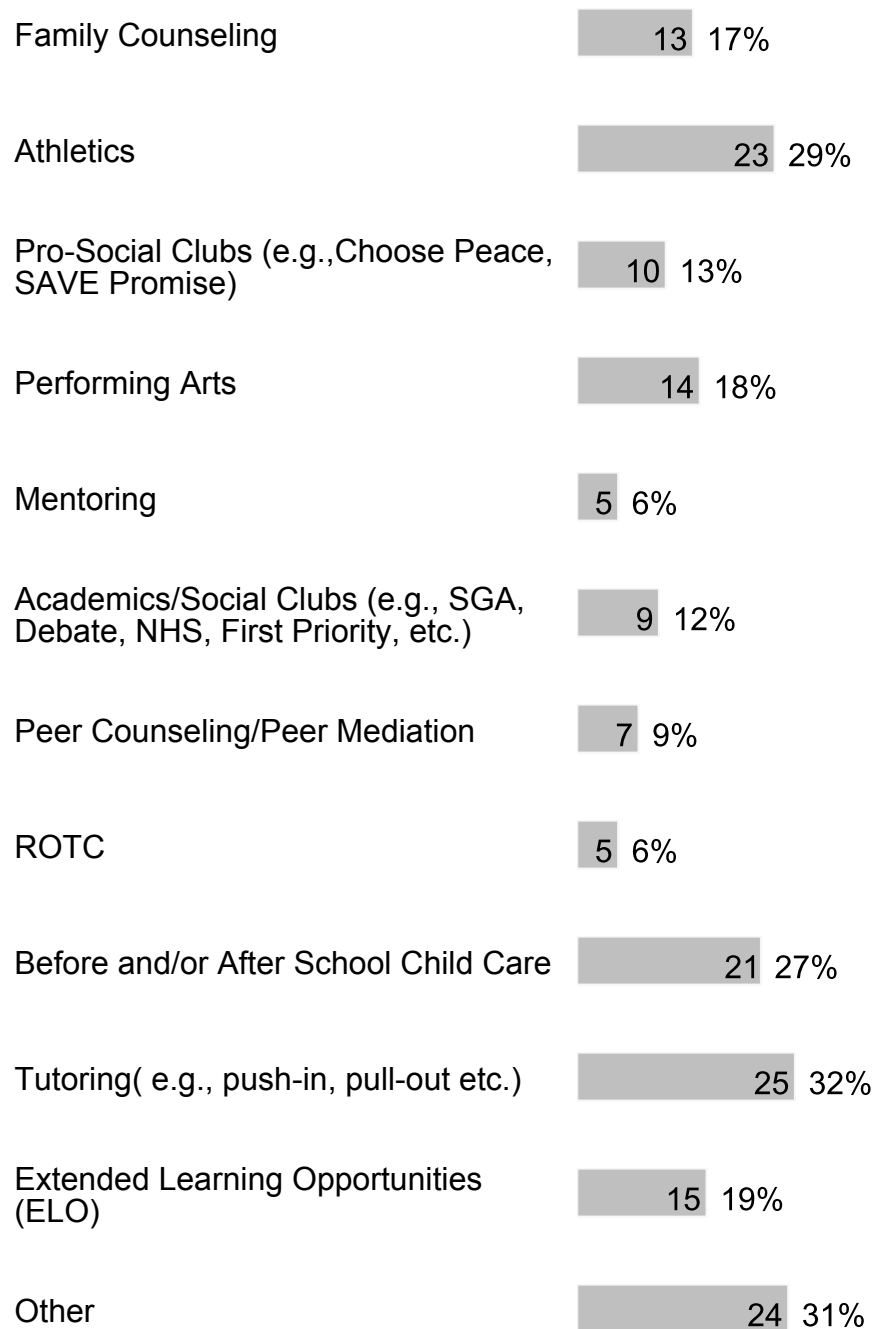




81 respondents

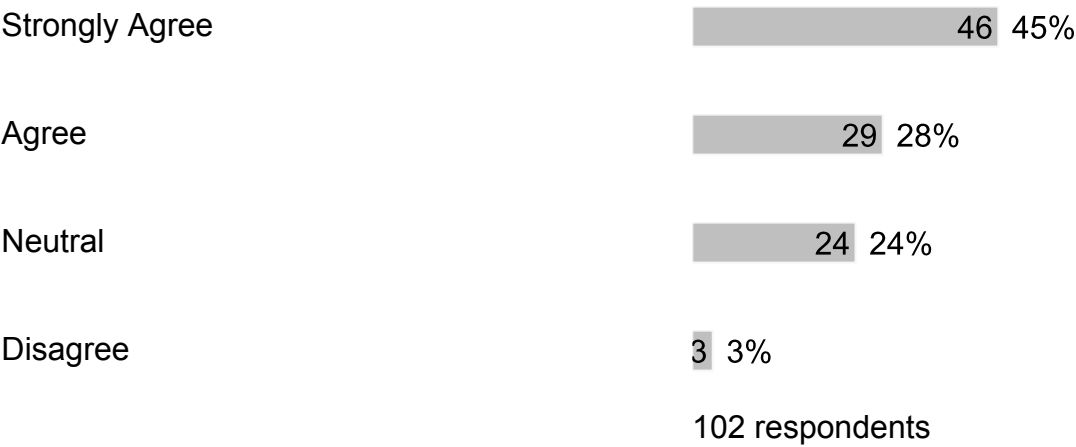
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





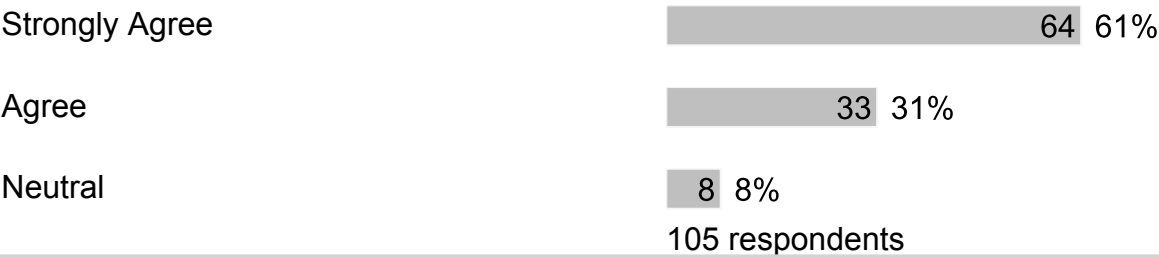
78 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

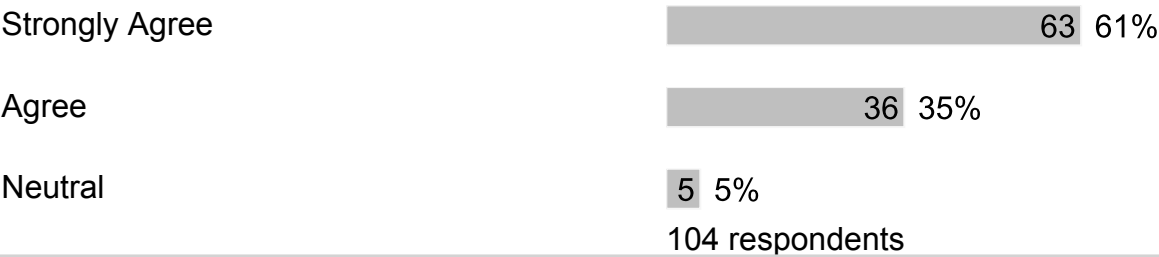


G. Section 6

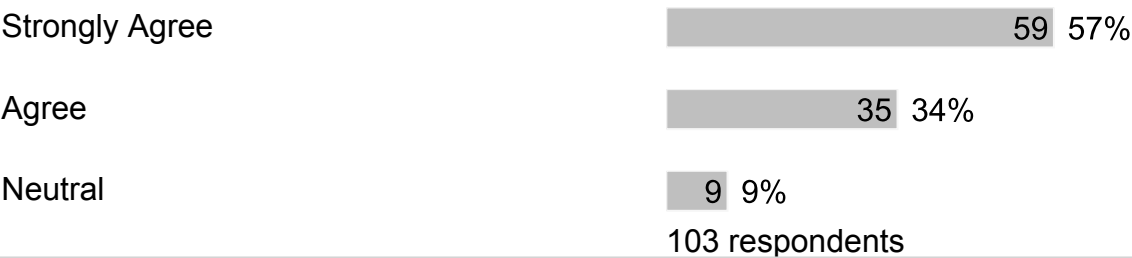
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



4. 4. Our school has established goals and a plan for improving student learning.



Neutral 5 5%

Disagree 1 1%

104 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 60 58%

Agree 35 34%

Neutral 7 7%

Strongly Disagree 1 1%

103 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 56 54%

Agree 40 38%

Neutral 7 7%

Disagree 1 1%

104 respondents

7. 7. Our school has high expectations for students.

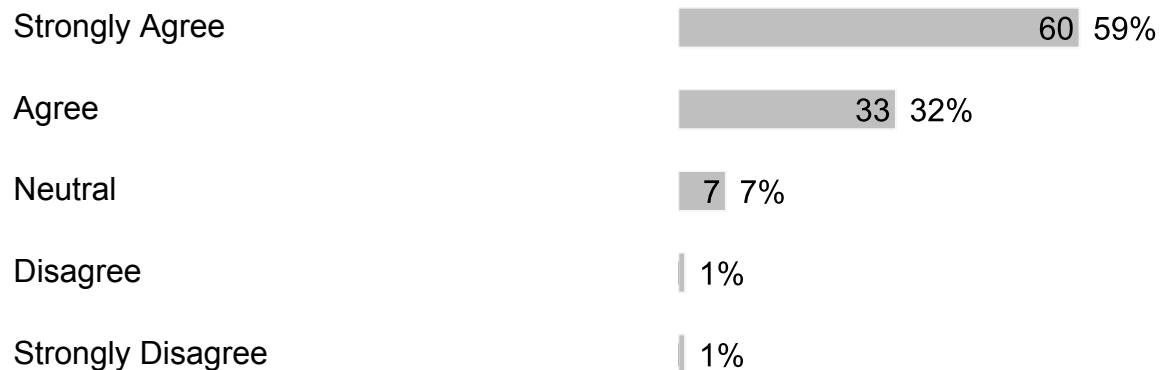
Strongly Agree 67 65%

Agree 30 29%

Neutral 6 6%

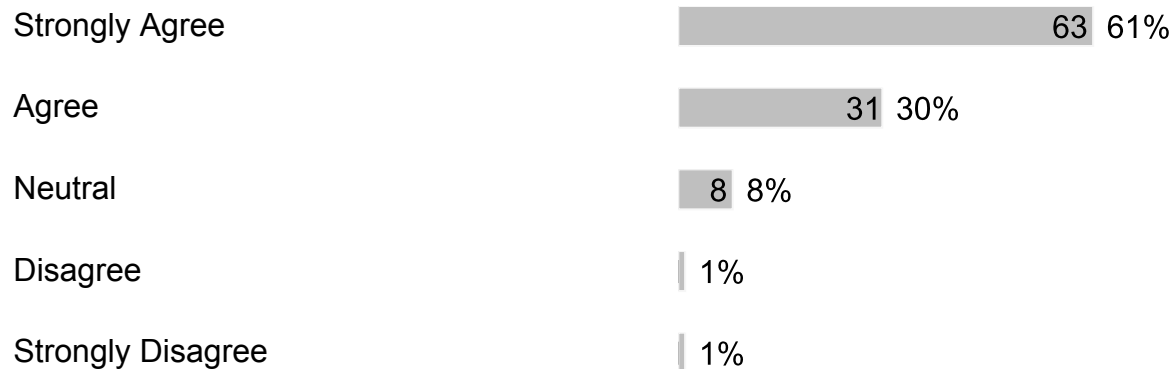
103 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



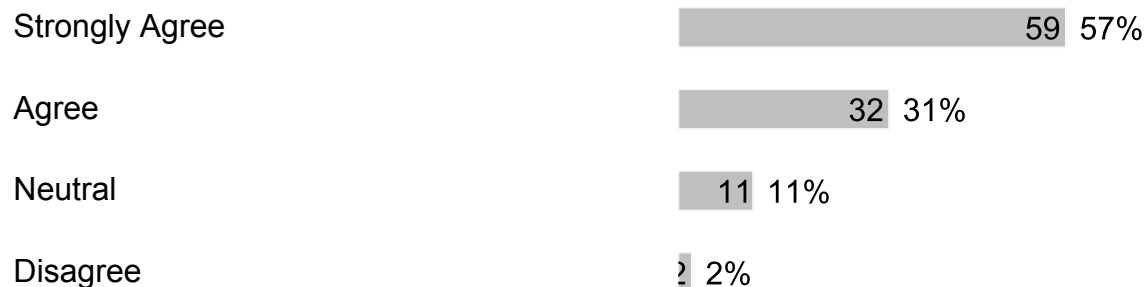
102 respondents

9. 9. My child's teachers give work that challenges my child.



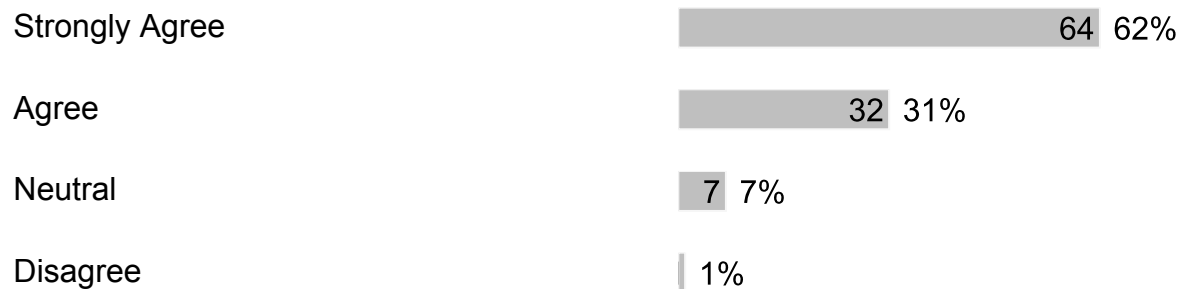
104 respondents

10. 10. My child's teachers work as a team to help my child learn.



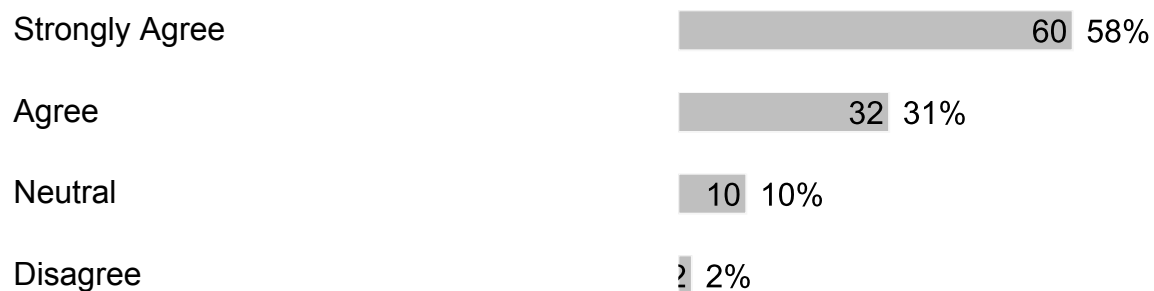
104 respondents

11. 11. My child's teachers use a variety of teaching strategies.



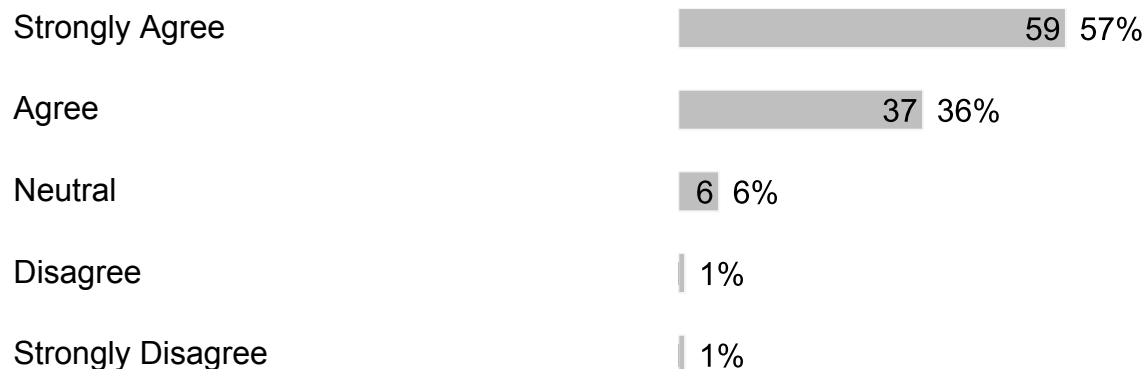
104 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



104 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



104 respondents

14. 14. Clear learning expectations are set for my child.



Agree 35 34%

Neutral 5 5%

104 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 53 51%

Agree 37 36%

Neutral 13 13%

Disagree 1 1%

104 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 54 52%

Agree 39 38%

Neutral 8 8%

Disagree 2 2%

103 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 57 55%

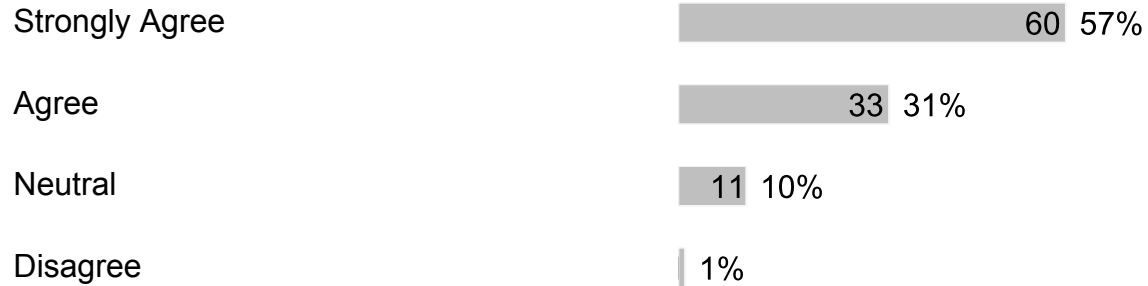
Agree 26 25%

Neutral 14 13%

Disagree 7 7%

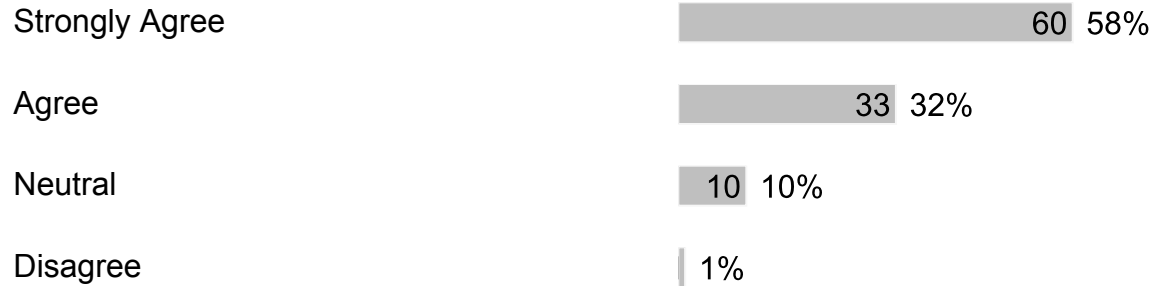
104 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



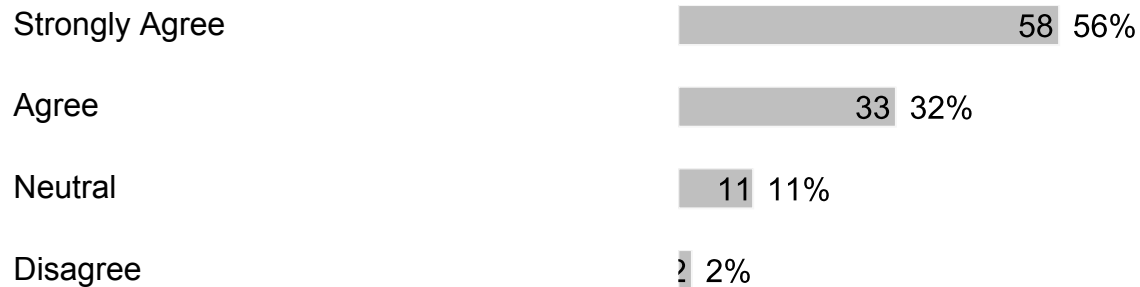
105 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



104 respondents

20. 20. My child is prepared for success in the next school year.



104 respondents

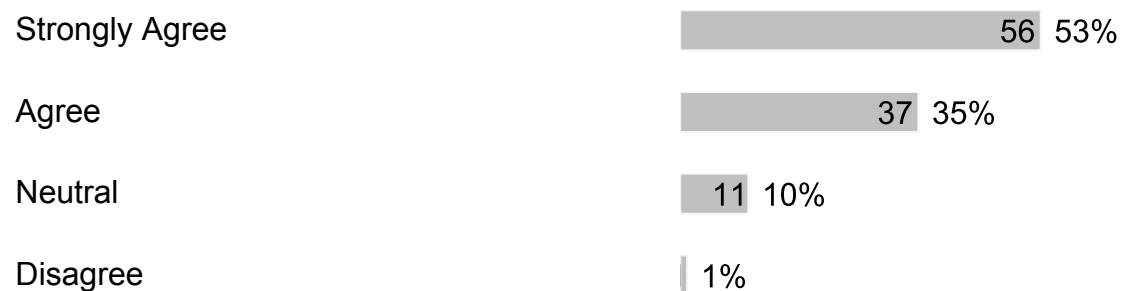
21. 21. Families are encouraged to volunteer.





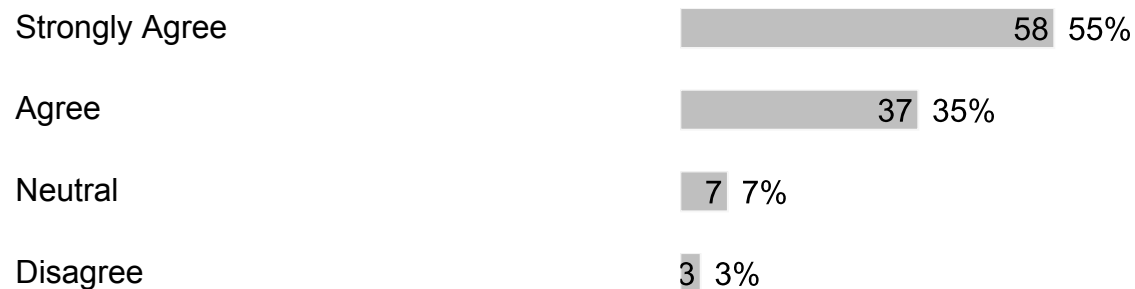
104 respondents

22. 22. Families are given the opportunity to participate on school committees.



105 respondents

23. 23. I am well-informed of the school's goals and activities.



105 respondents

24. 24. Our school reports the achievement of school goals.



Neutral 6 6%

Disagree 3 3%

103 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 58 56%

Agree 34 33%

Neutral 10 10%

Disagree 1 1%

103 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 50 50%

Agree 31 31%

Neutral 18 18%

Disagree 1 1%

100 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 54 52%

Agree 40 39%

Neutral 7 7%

Disagree 2 2%
103 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 49 48%
Agree 33 32%
Neutral 15 15%
Disagree 5 5%
Strongly Disagree 1 1%
103 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 52 50%
Agree 30 29%
Neutral 14 14%
Disagree 6 6%
Strongly Disagree 1 1%
103 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 46 44%
Agree 30 29%
Neutral 20 19%

Disagree 6 6%

Strongly Disagree 2 2%

104 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 58 55%

Agree 36 34%

Neutral 9 8%

Disagree 3 3%

106 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report