

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/16/2026



surveys

Custom Survey

1 survey(s) 87 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

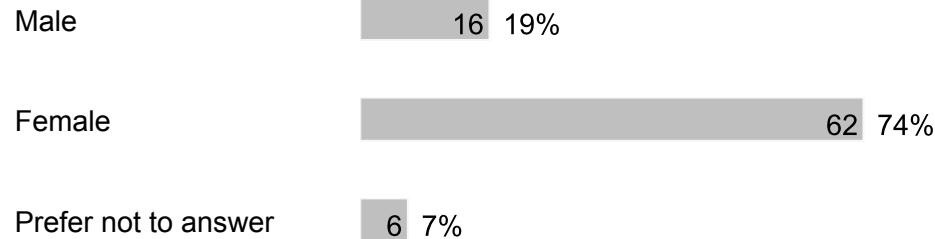
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

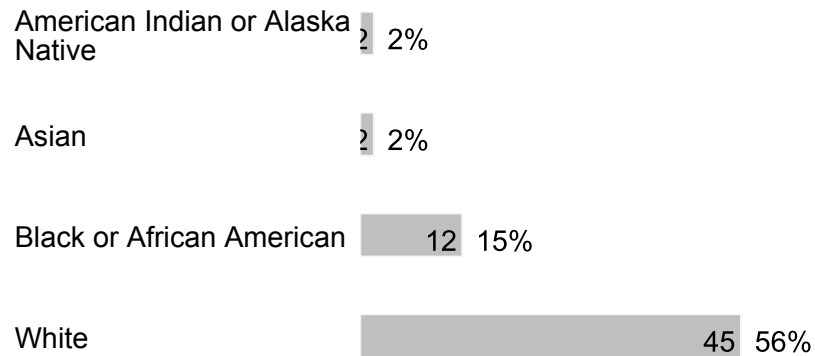
Number of Responses | Percentages of Total Responses

1. Gender



84 respondents

2. Race



Multiracial 6 7%

Other 14 17%

81 respondents

3. Ethnicity

Hispanic 45 54%

Non-Hispanic or Latino 34 40%

Prefer not to answer 5 6%

84 respondents

4. Grade

Grade PK 5 6%

Grade K 13 15%

Grade 1 13 15%

Grade 2 9 10%

Grade 3 9 10%

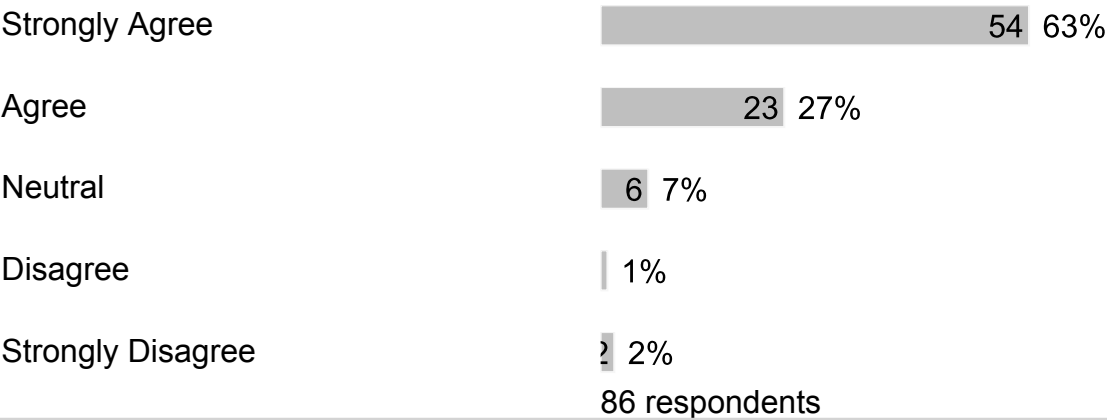
Grade 4 17 20%

Grade 5 18 21%

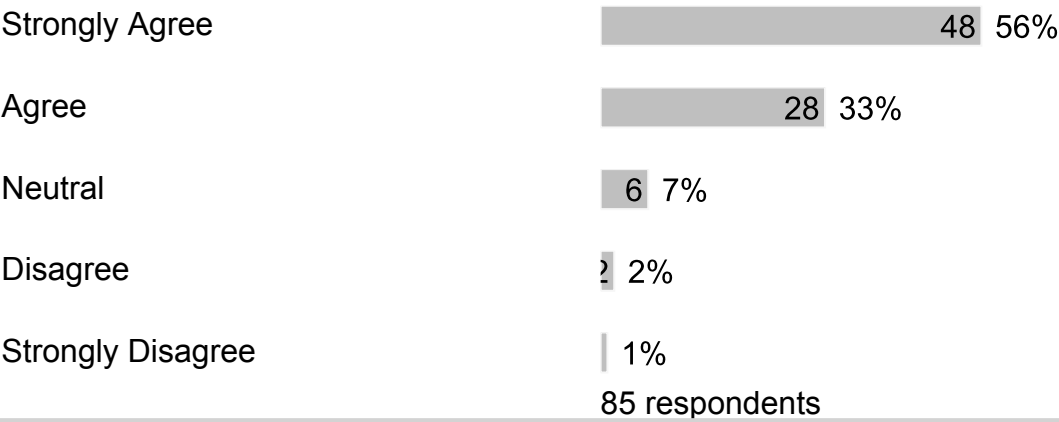
Grade 10	1%
Grade 11	1%
86 respondents	

C. Section 2

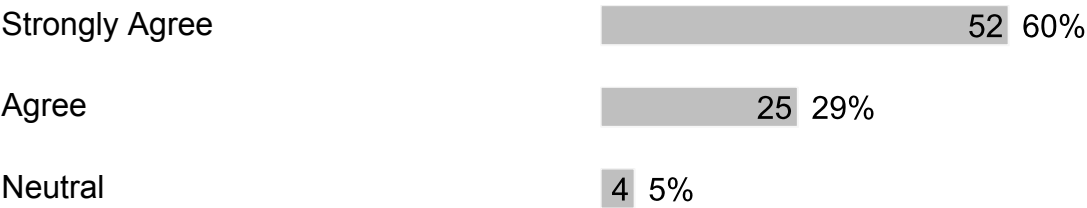
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree	3	3%
Strongly Disagree	2	2%
86 respondents		

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

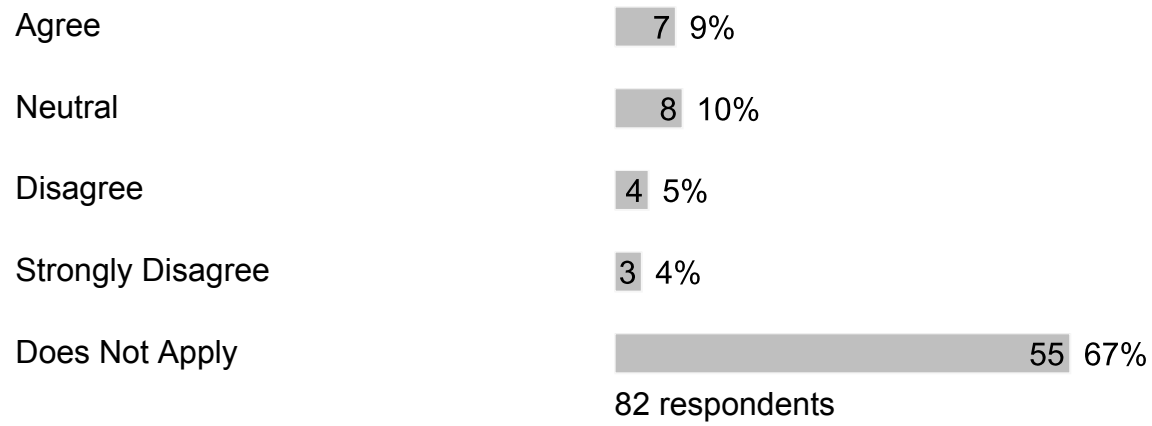
Strongly Agree	6	7%
Agree	7	8%
Neutral	11	13%
Disagree	19	22%
Strongly Disagree	43	50%
86 respondents		

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	7	9%
Agree	11	14%
Neutral	5	6%
Disagree	3	4%
Does Not Apply	55	68%
81 respondents		

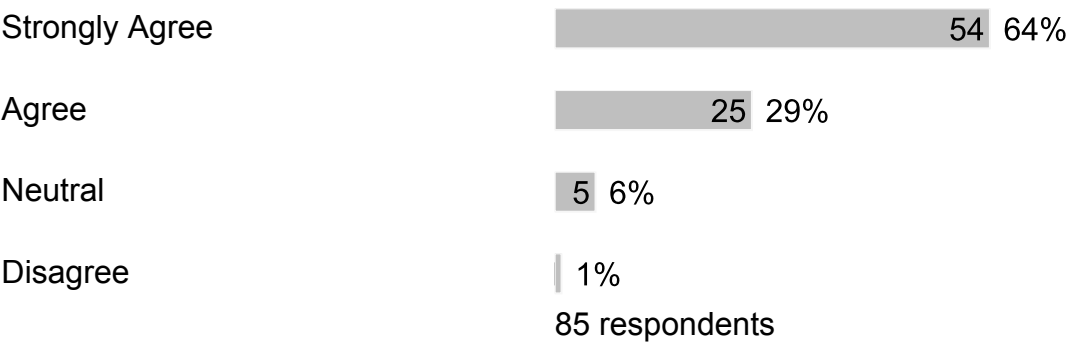
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree	5	6%
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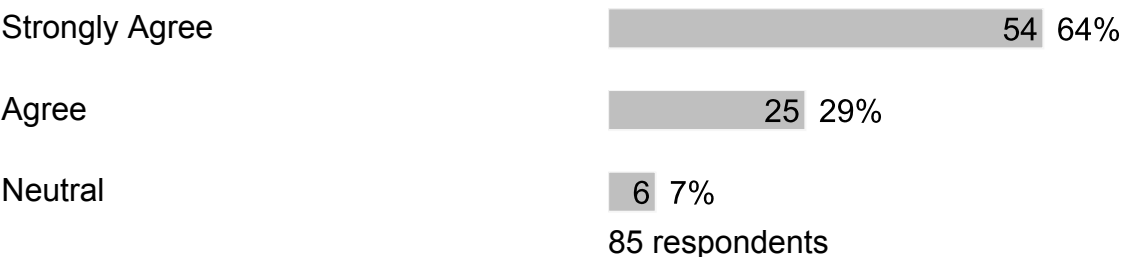
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

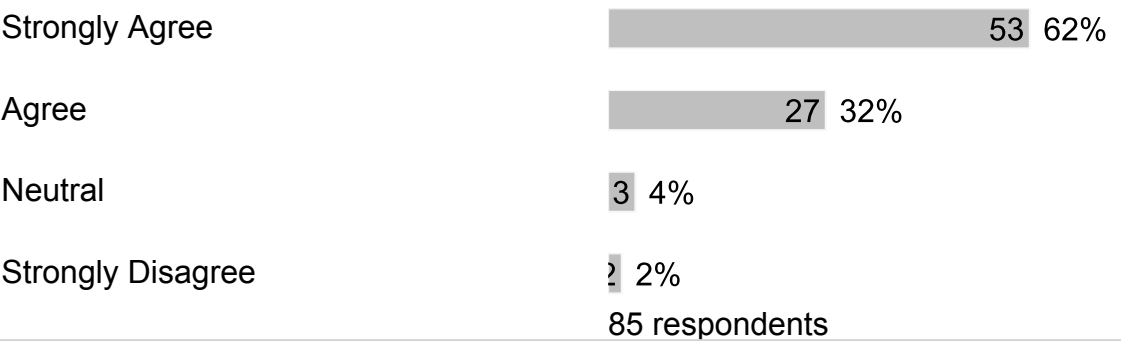


E. Section 4

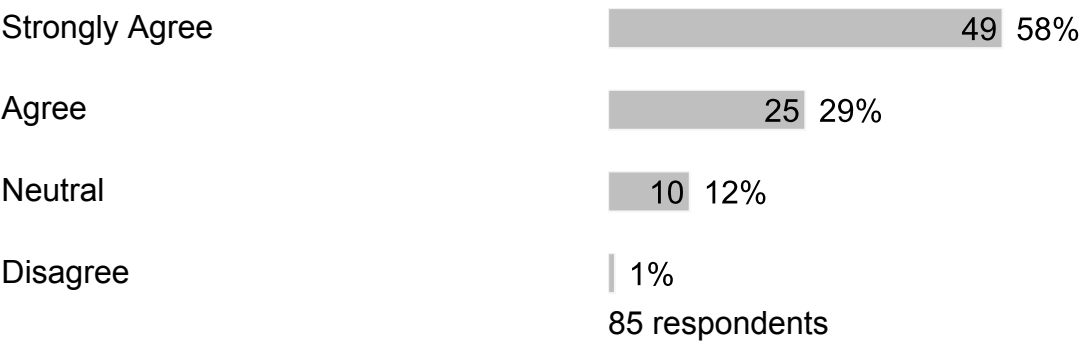
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

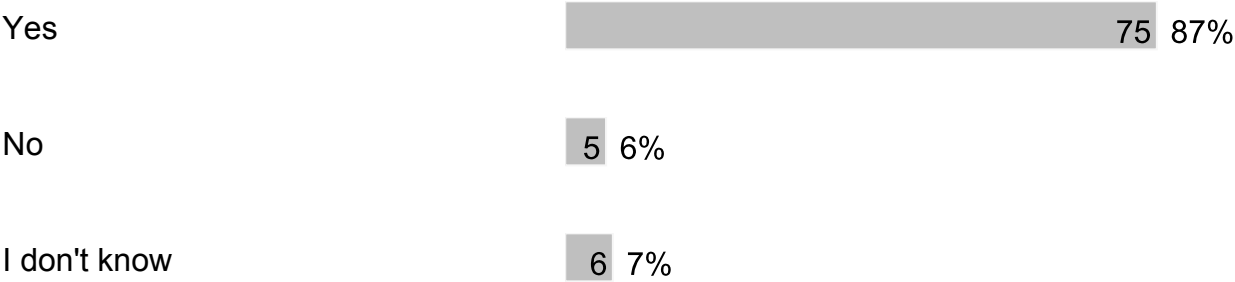


3. 3. At school, my child has up-to-date computers and other technology to learn.



F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



86 respondents

2. 2. My child likes going to school.



86 respondents

3. 3. Our school treats students with value, respect and compassion.



Disagree | 1%

Strongly Disagree | 1%

86 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 54 64%

Agree 24 28%

Neutral 3 4%

Disagree 3 4%

Strongly Disagree | 1%

85 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 55 65%

Agree 24 28%

Neutral 4 5%

Disagree | 1%

Strongly Disagree | 1%

85 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 59 69%

Agree 21 25%

Neutral 5 6%

85 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 58 77%

College and/or Career Planning 7 9%

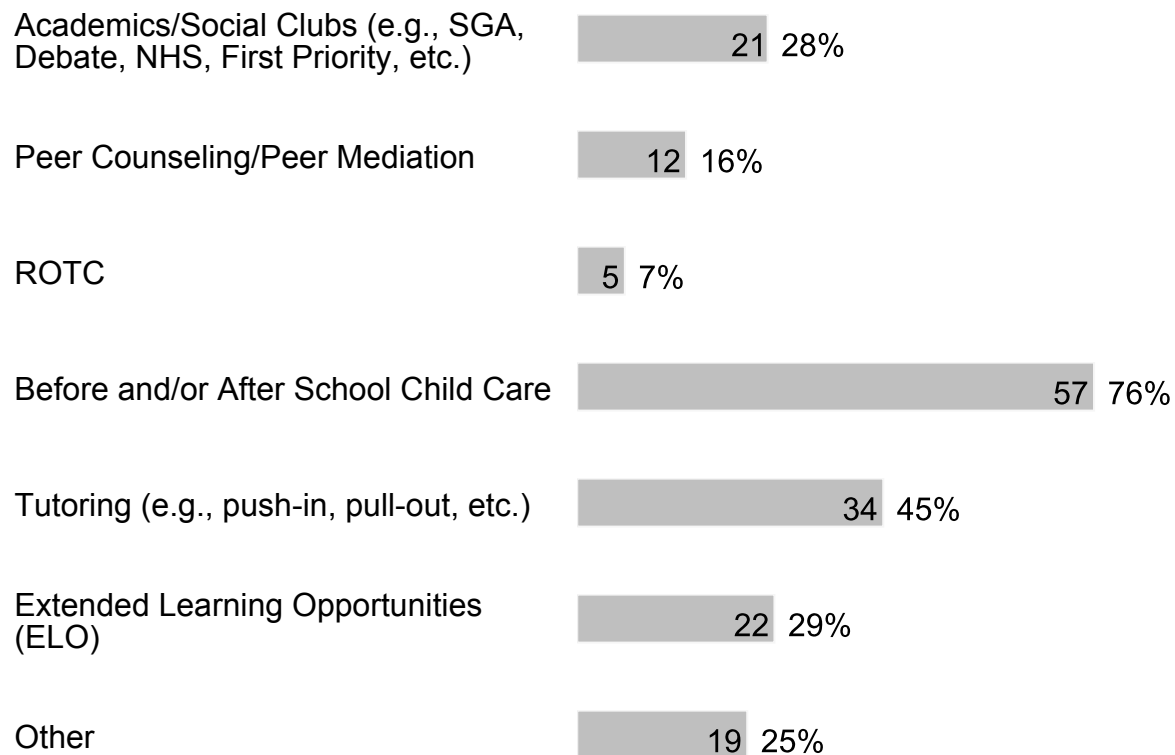
Family Counseling 19 25%

Athletics 13 17%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 17 23%

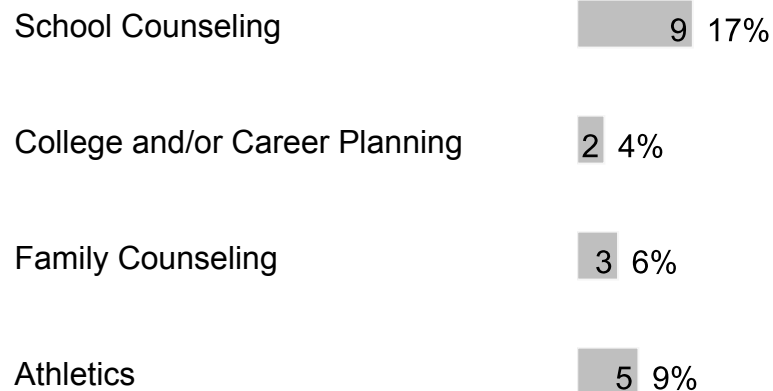
Performing Arts 24 32%

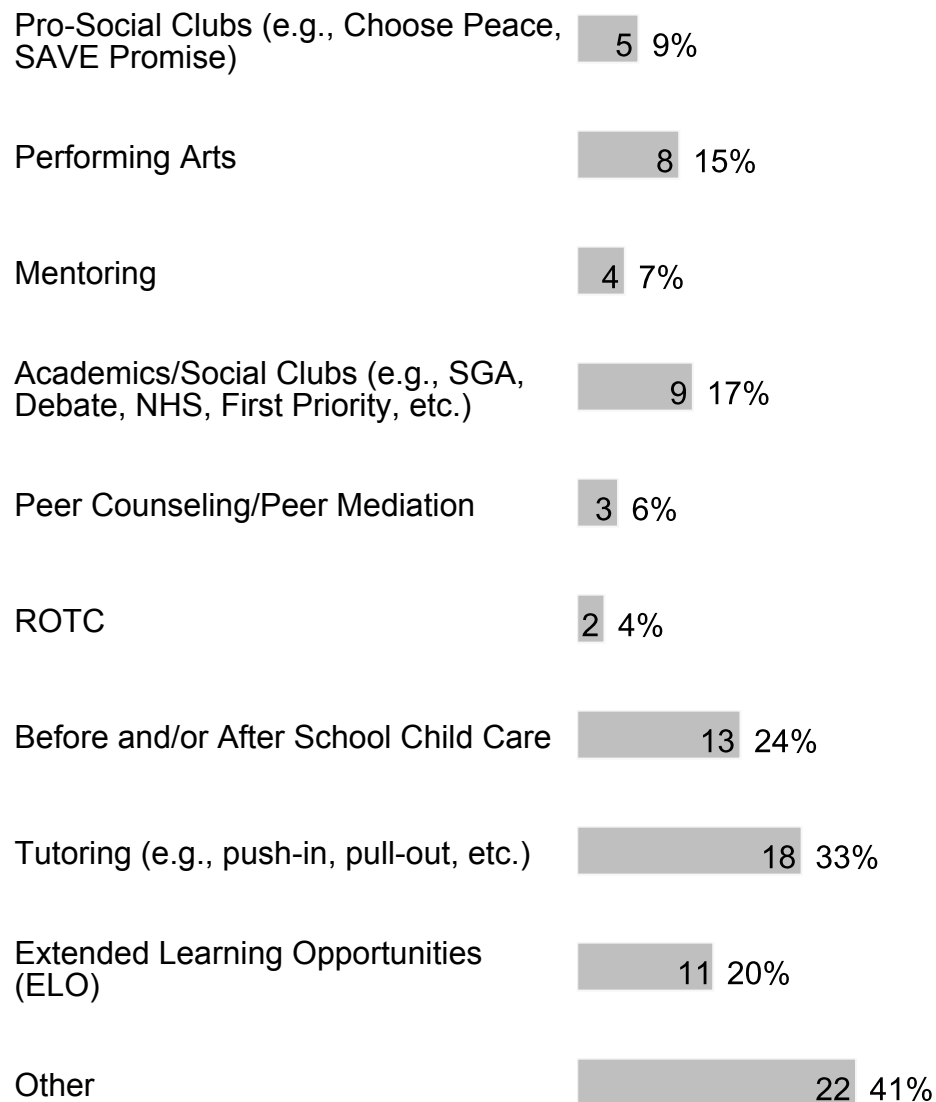
Mentoring 15 20%



75 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):

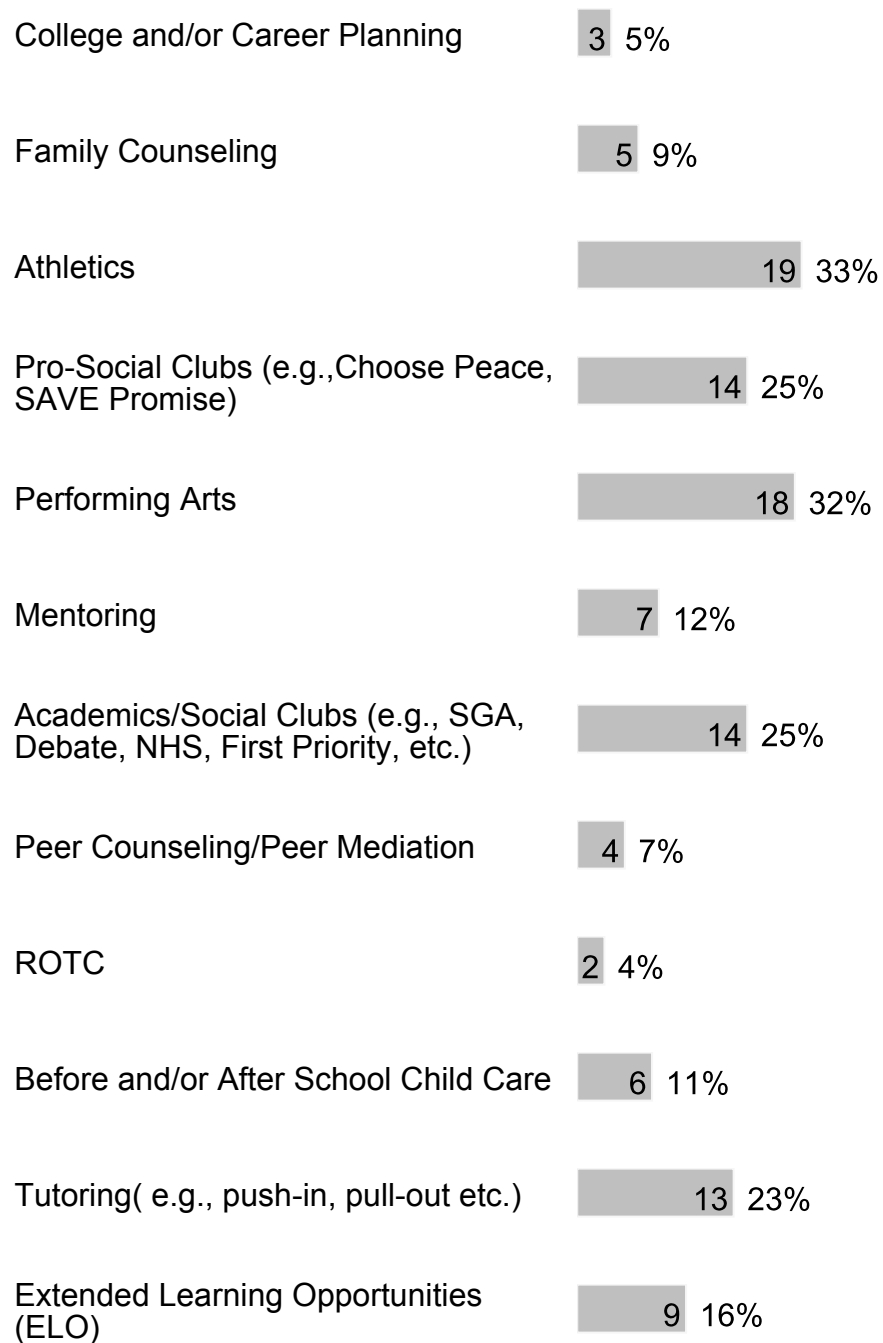




54 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





Other

16 28%

57 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree

34 40%

Agree

15 18%

Neutral

32 38%

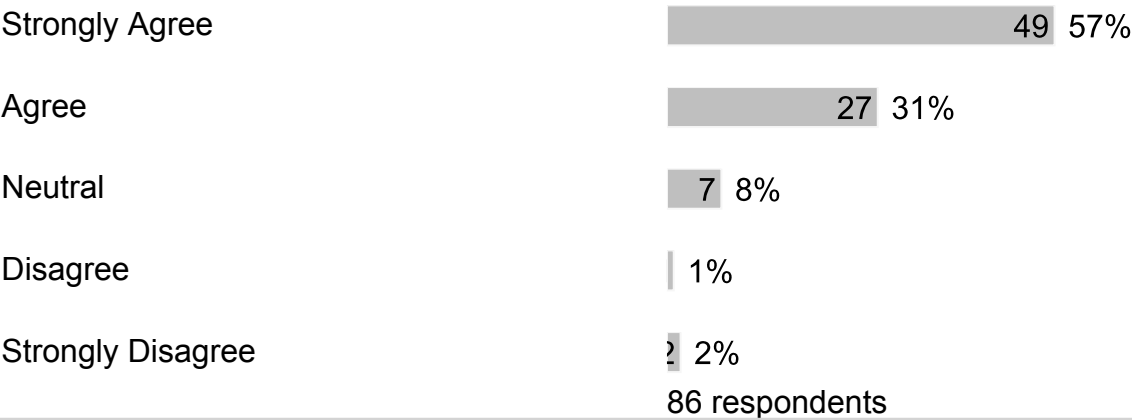
Disagree

3 4%

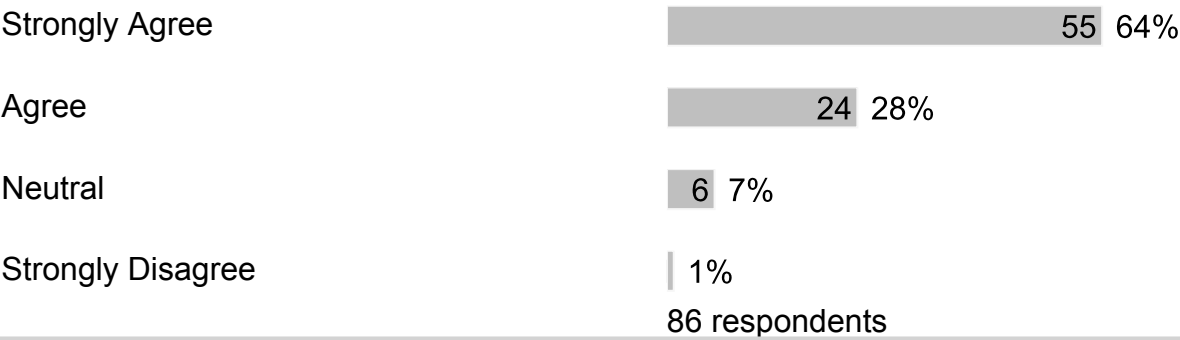
84 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

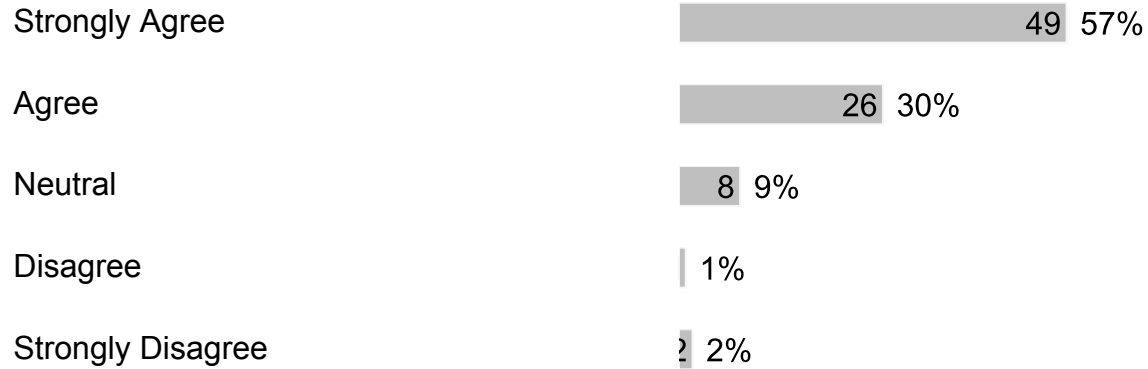


3. 3. Our school's administration provides strong instructional leadership.



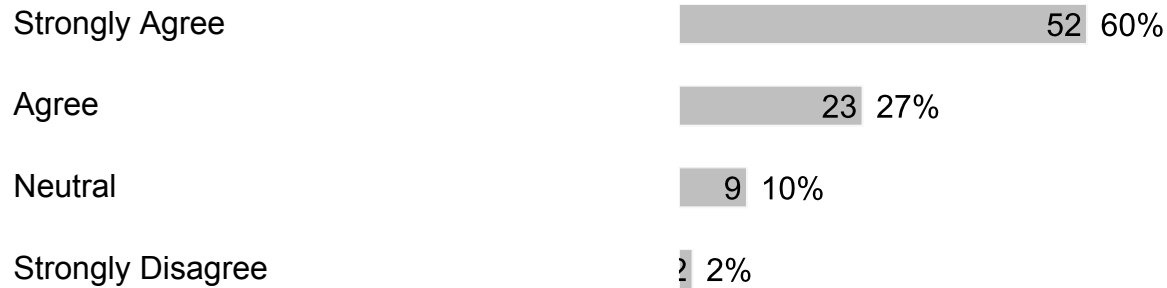
86 respondents

4. 4. Our school has established goals and a plan for improving student learning.



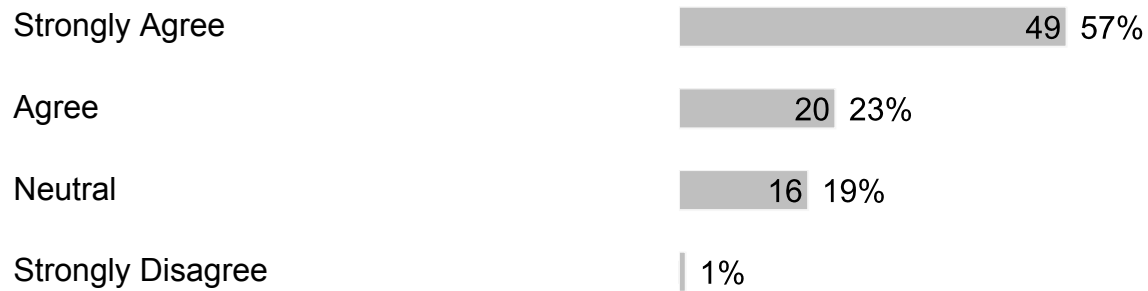
86 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



86 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



86 respondents

7. 7. Our school has high expectations for students.



85 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



86 respondents

9. 9. My child's teachers give work that challenges my child.



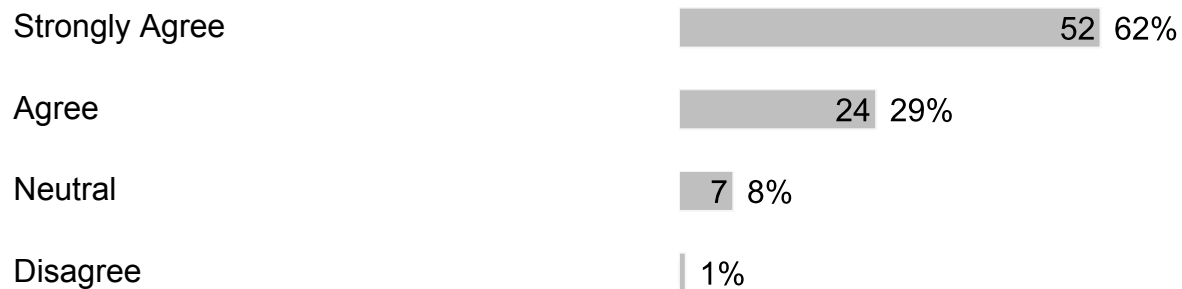
85 respondents

10. 10. My child's teachers work as a team to help my child learn.



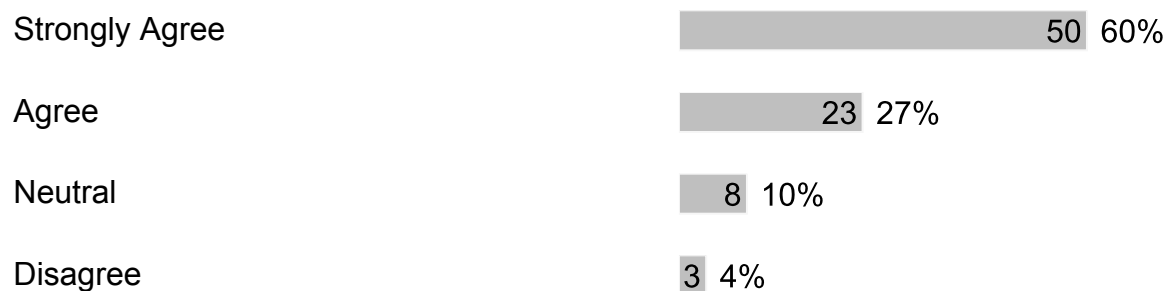
86 respondents

11. 11. My child's teachers use a variety of teaching strategies.



84 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



84 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



85 respondents

14. 14. Clear learning expectations are set for my child.



Neutral 11 13%

Disagree 1%

85 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 48 56%

Agree 26 31%

Neutral 10 12%

Disagree 1%

85 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 46 54%

Agree 29 34%

Neutral 8 9%

Disagree 1%

Strongly Disagree 1%

85 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 50 60%

Agree 20 24%

Neutral 10 12%

Disagree 4 5%
84 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 56 66%

Agree 20 24%

Neutral 8 9%

Disagree 1 1%

85 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 52 61%

Agree 25 29%

Neutral 6 7%

Disagree 2 2%

85 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 48 56%

Agree 24 28%

Neutral 13 15%

85 respondents

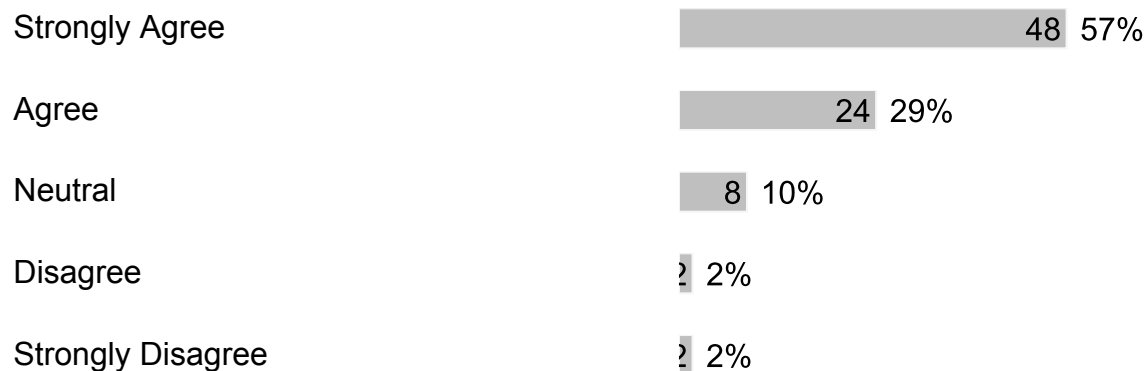
21. 21. Families are encouraged to volunteer.

Strongly Agree 49 58%



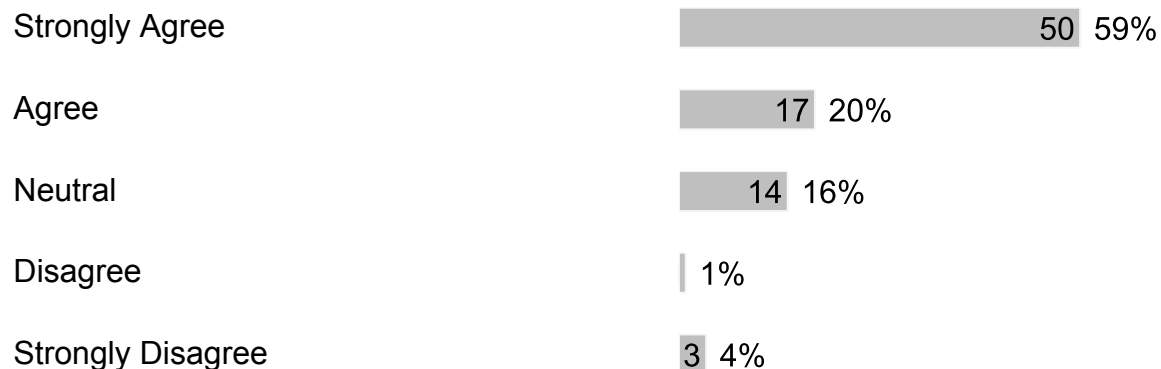
84 respondents

22. 22. Families are given the opportunity to participate on school committees.



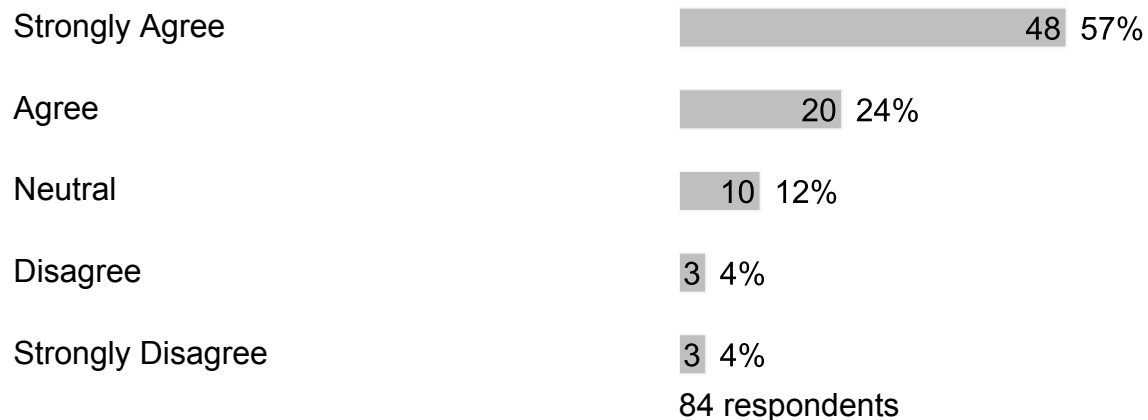
84 respondents

23. 23. I am well-informed of the school's goals and activities.

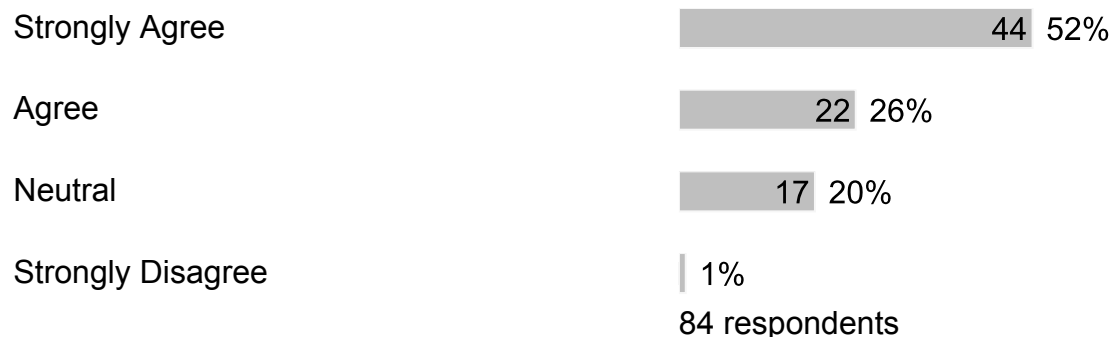


85 respondents

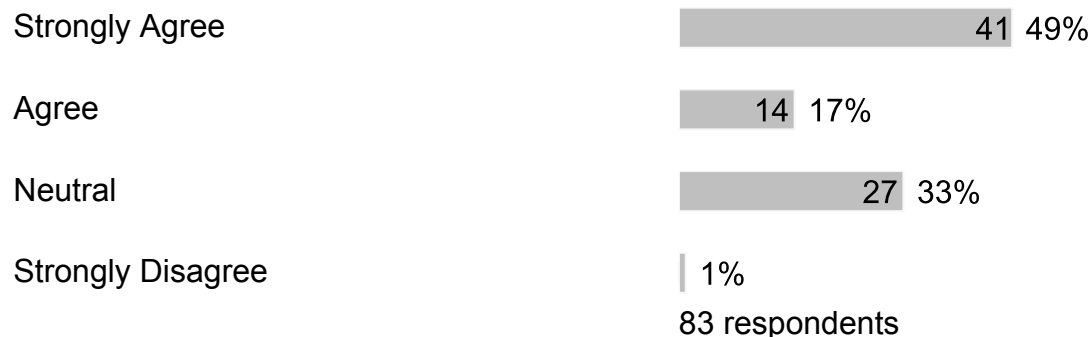
24. 24. Our school reports the achievement of school goals.



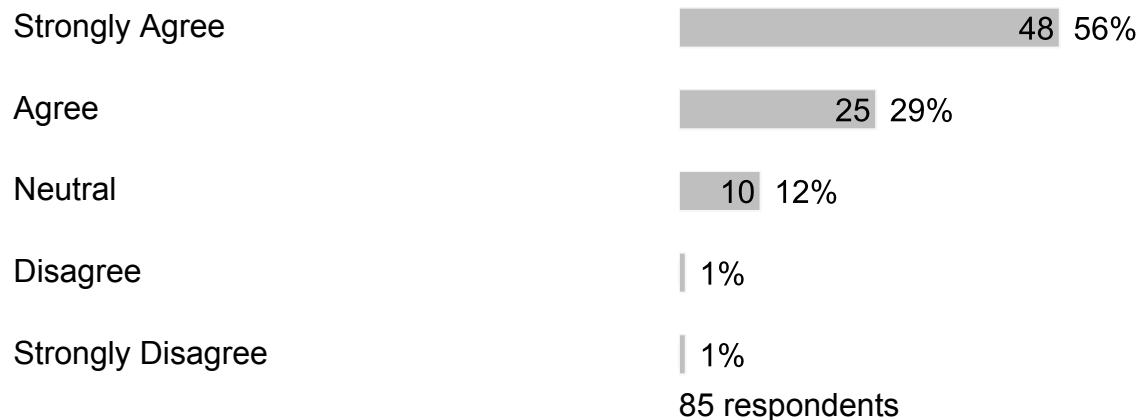
25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



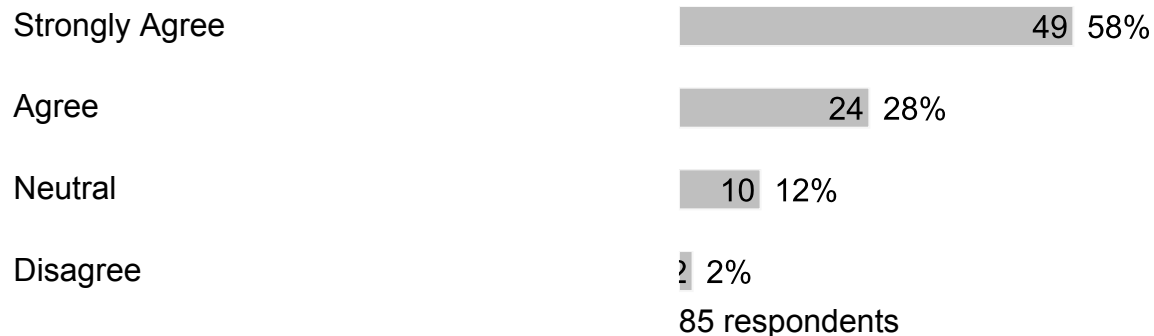
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



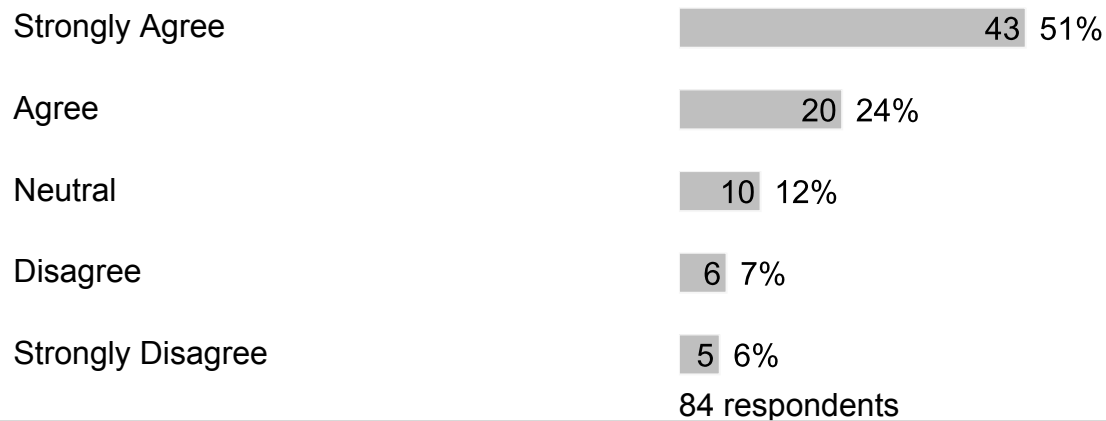
27. 27. Our school communicates information in ways that are easy for families to understand.



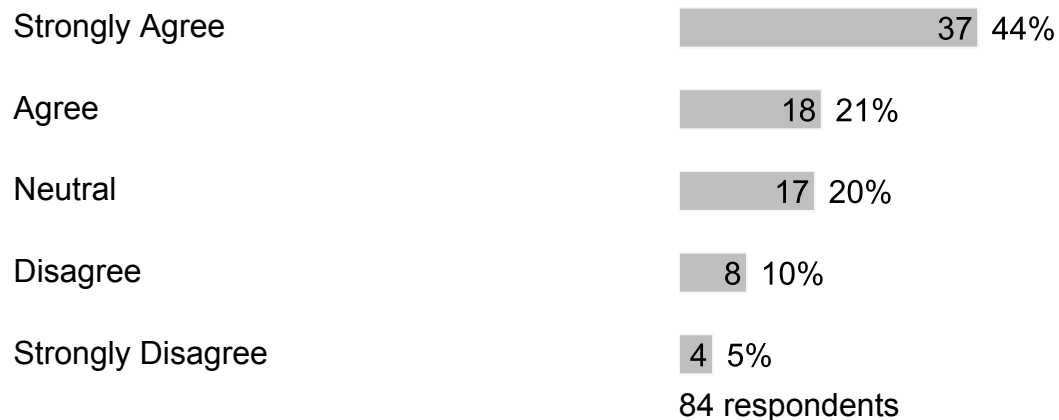
28. 28. Teachers regularly post information online or send home a newsletter.



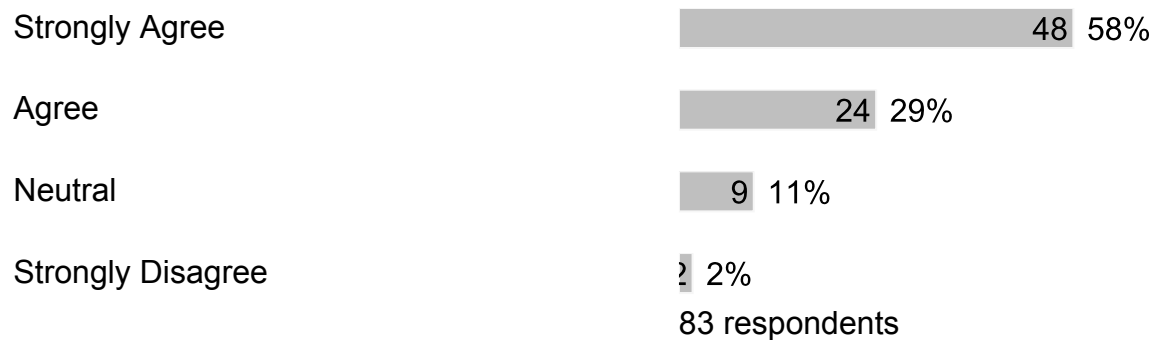
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report