

# BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

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run on 09/03/2026



surveys



surveys

# BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...<sup>1</sup>

run on 09/03/2026

Custom Survey

1 survey(s) 127 response(s)

## Report Filters

**School:**  
N/A

**Race:**  
N/A

**Grade:**  
N/A

**Gender:**  
N/A

**Ethnicity:**  
N/A

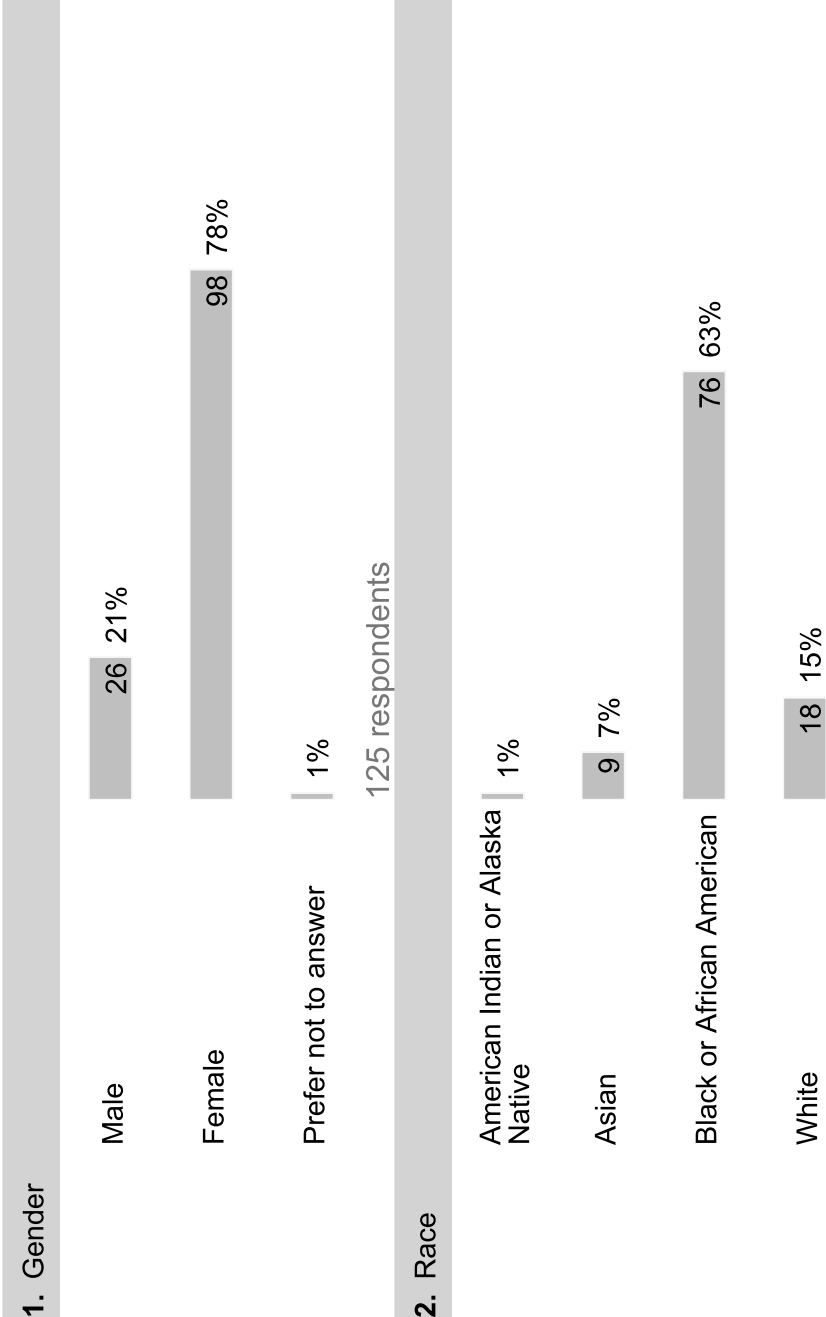
**Tag:**  
N/A

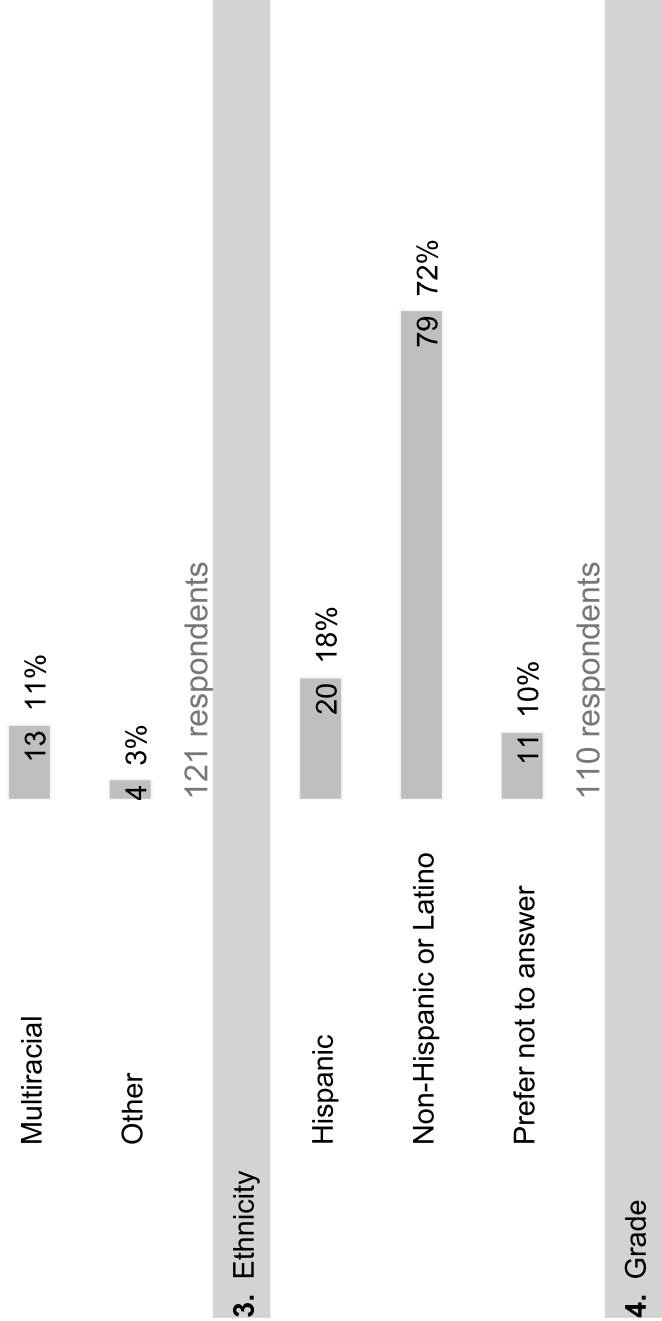


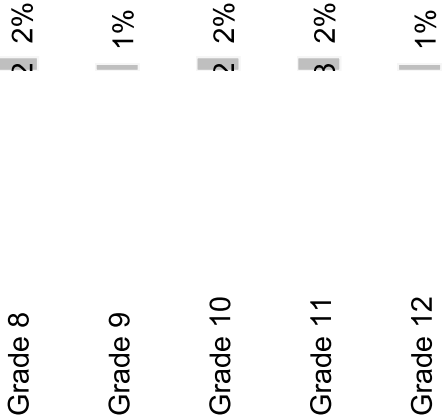
BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

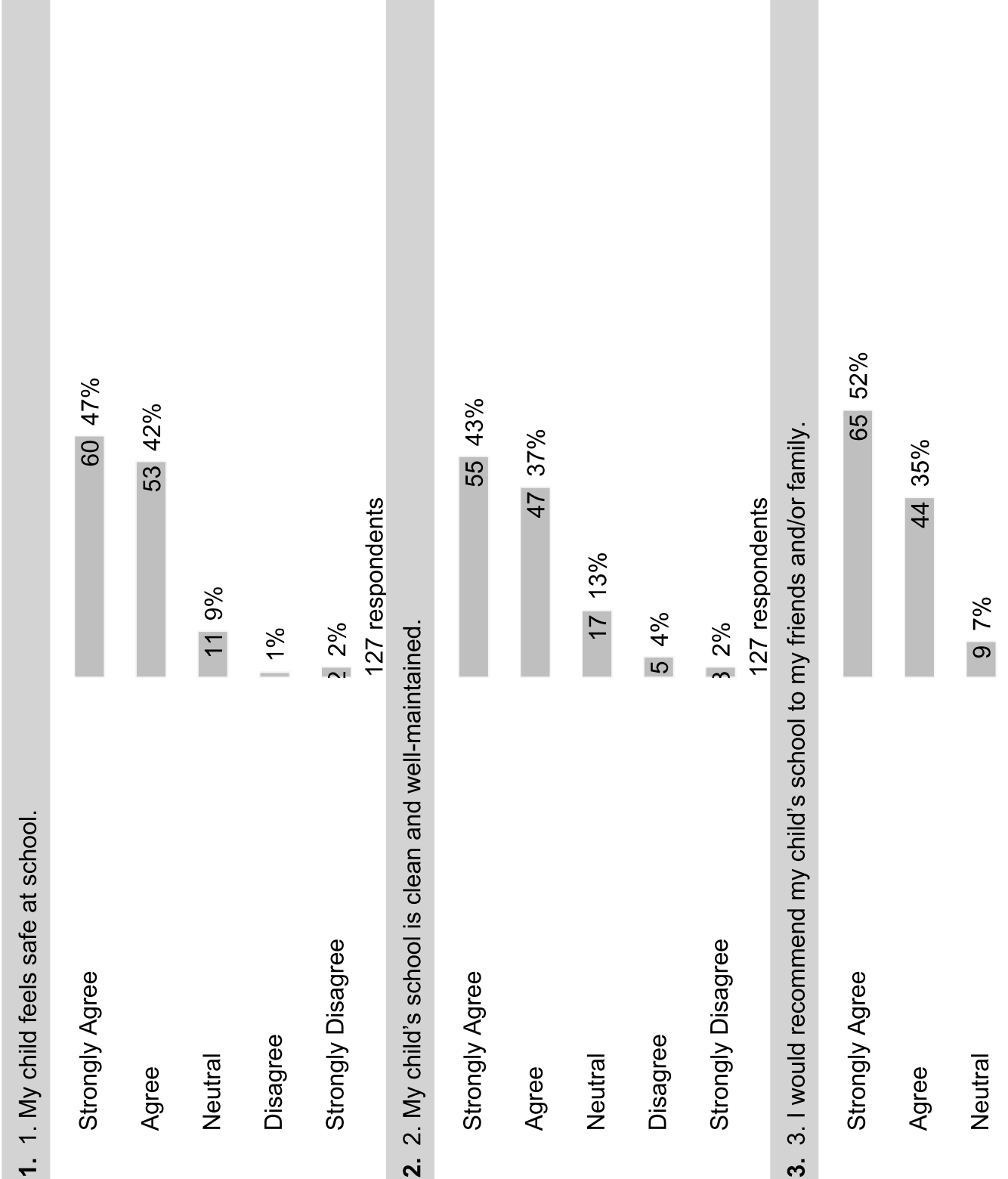






126 respondents

# C. Section 2



Disagree

6 5%

Strongly Disagree

2 2%

126 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree

23 19%

Agree

19 15%

Neutral

20 16%

Disagree

21 17%

Strongly Disagree

41 33%

124 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree

18 15%

Agree

18 15%

Neutral

14 11%

Disagree

1 1%

Strongly Disagree

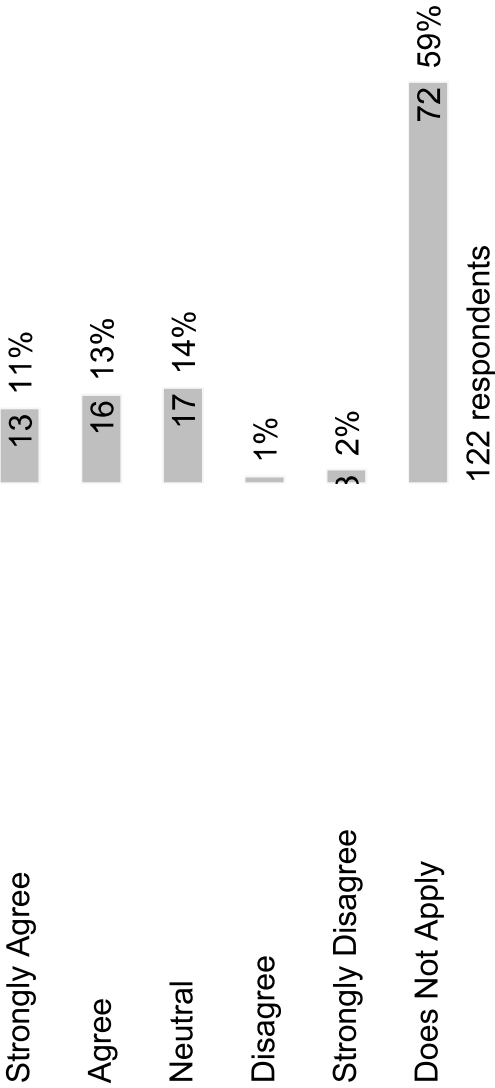
4 3%

Does Not Apply

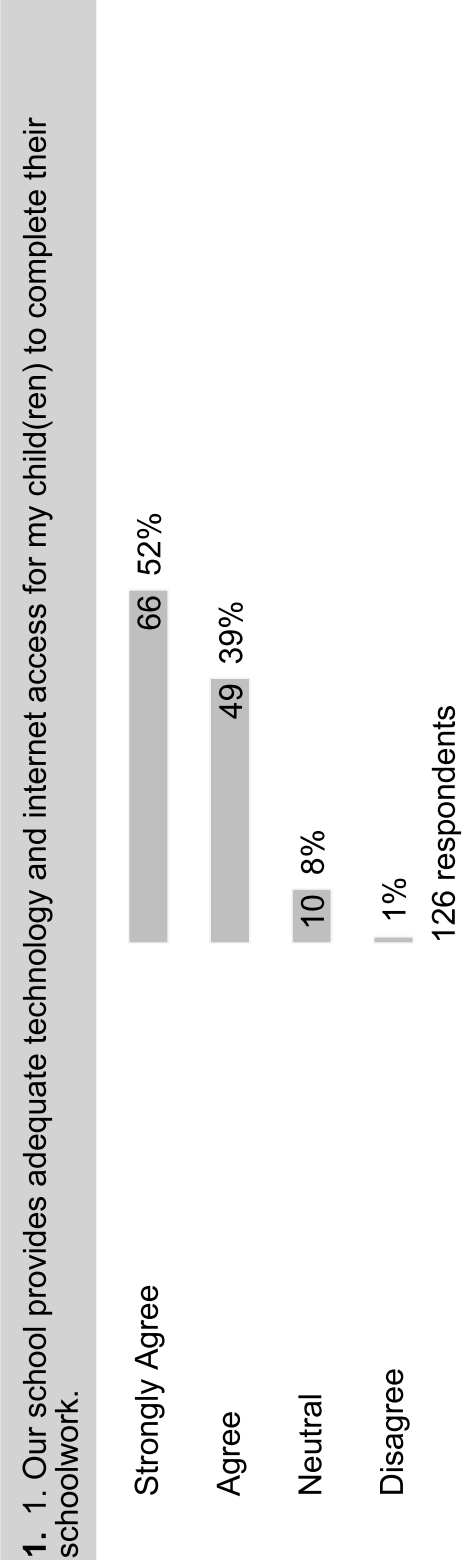
68 55%

123 respondents

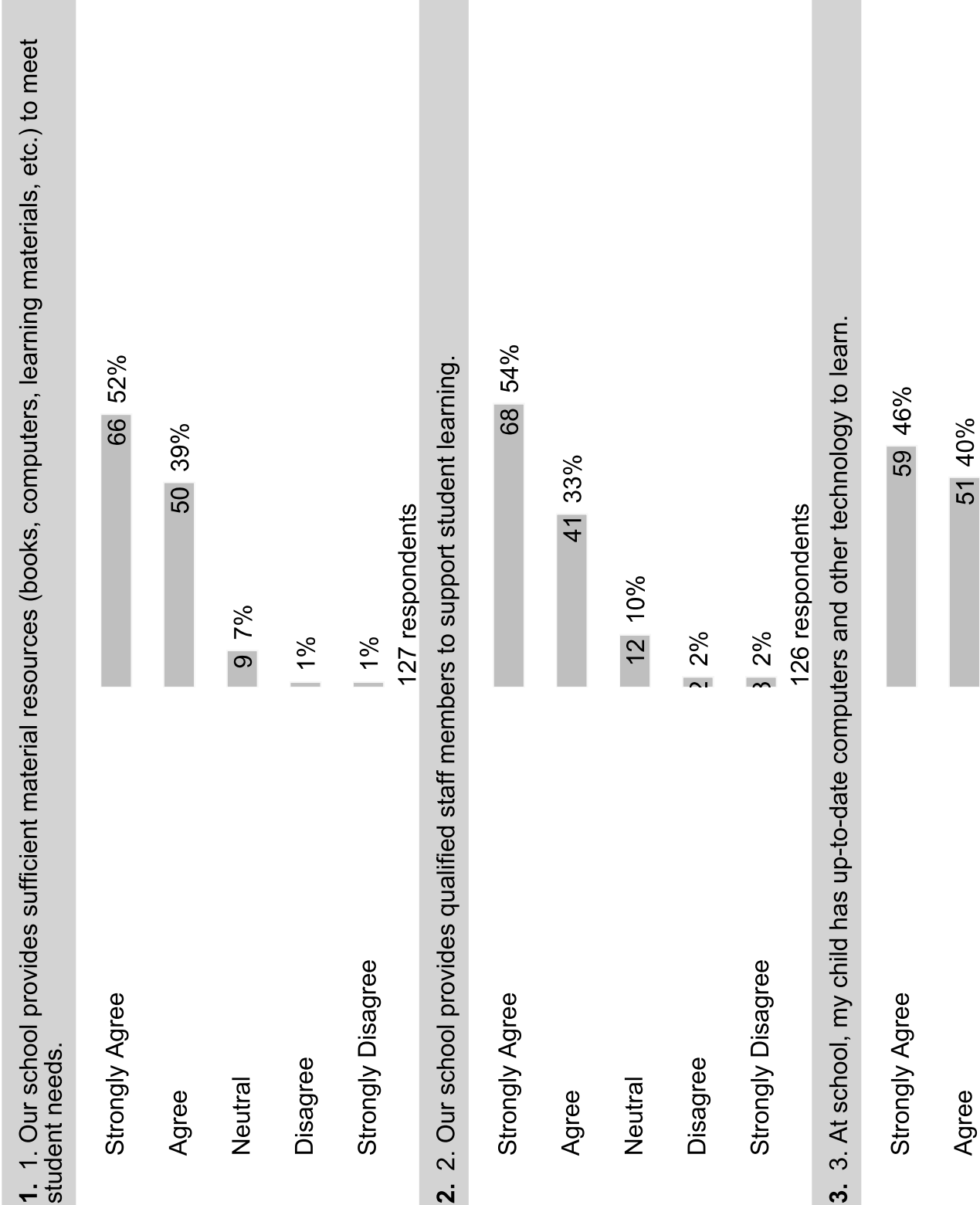
6. 6. After I contacted school staff, the bullying behavior against my child stopped.



# D. Section 3

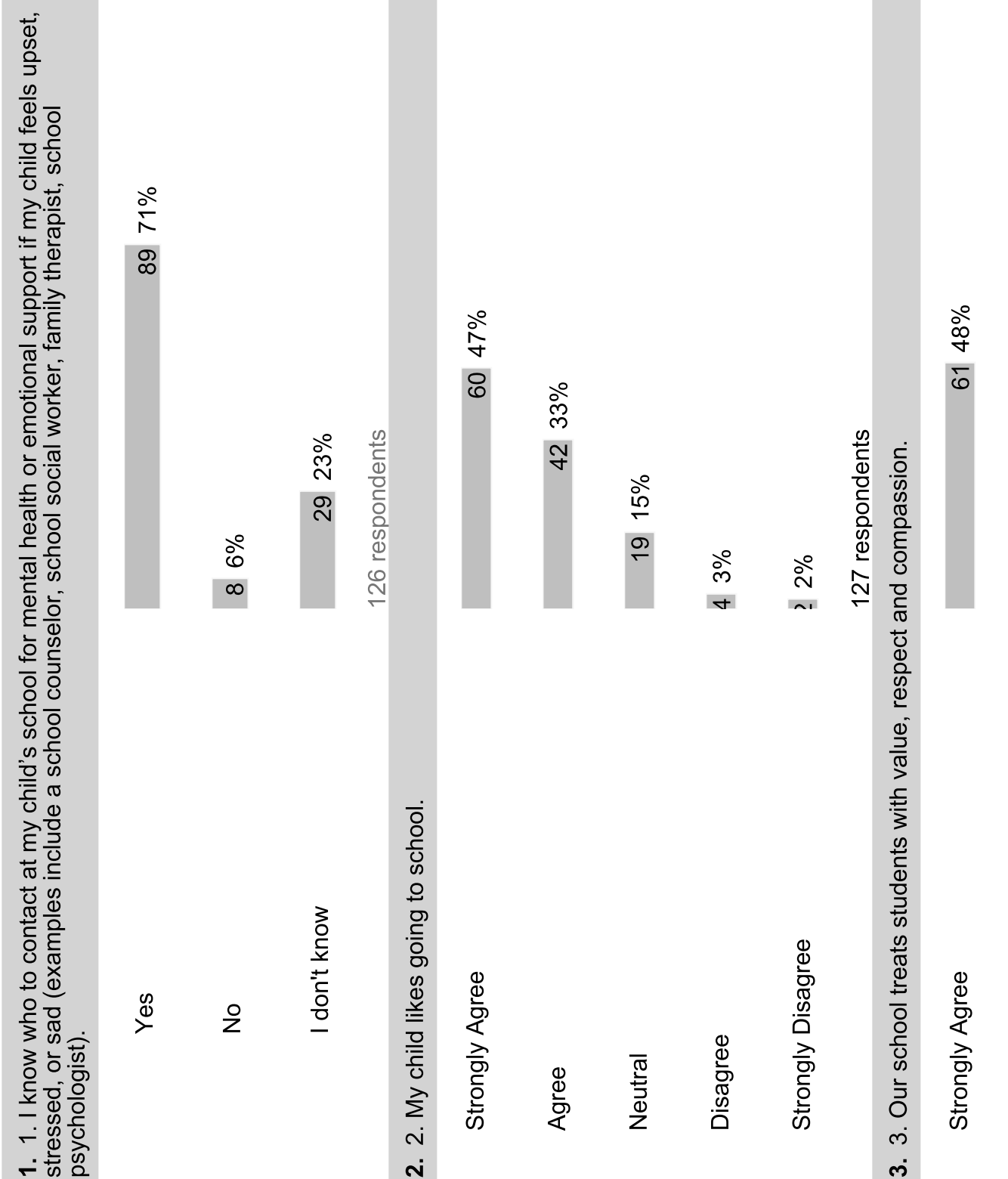


# E. Section 4





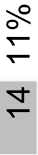
F. Section 5



Agree



Neutral



Disagree



Strongly Disagree



126 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree



Agree



Neutral



Disagree



Strongly Disagree



127 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree



Agree



Neutral 7 6%

Disagree 1 1%

Strongly Disagree 1 1%

127 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 70 55%

Agree 50 39%

Neutral 4 3%

Disagree 2 2%

Strongly Disagree 1 1%

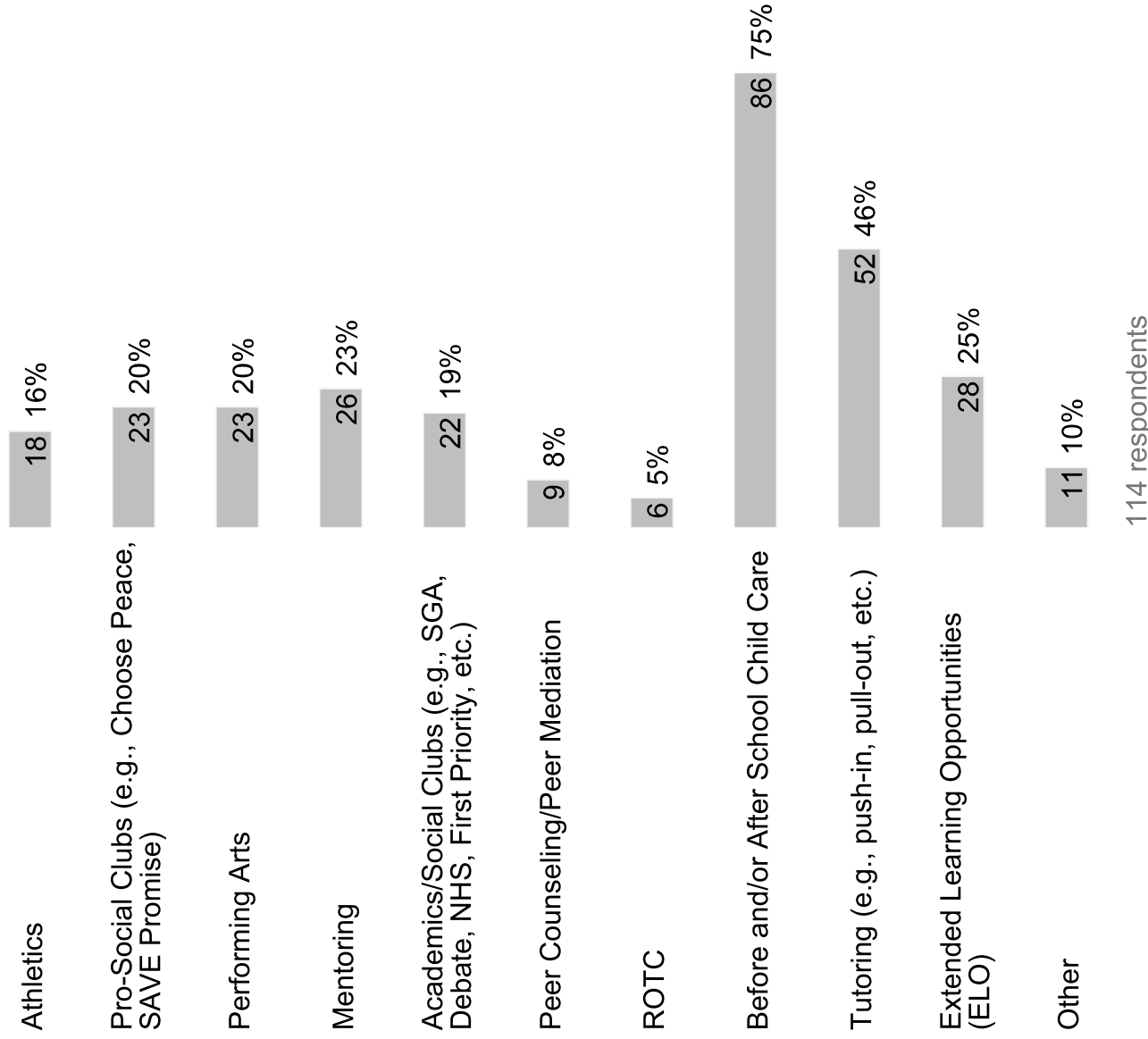
127 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

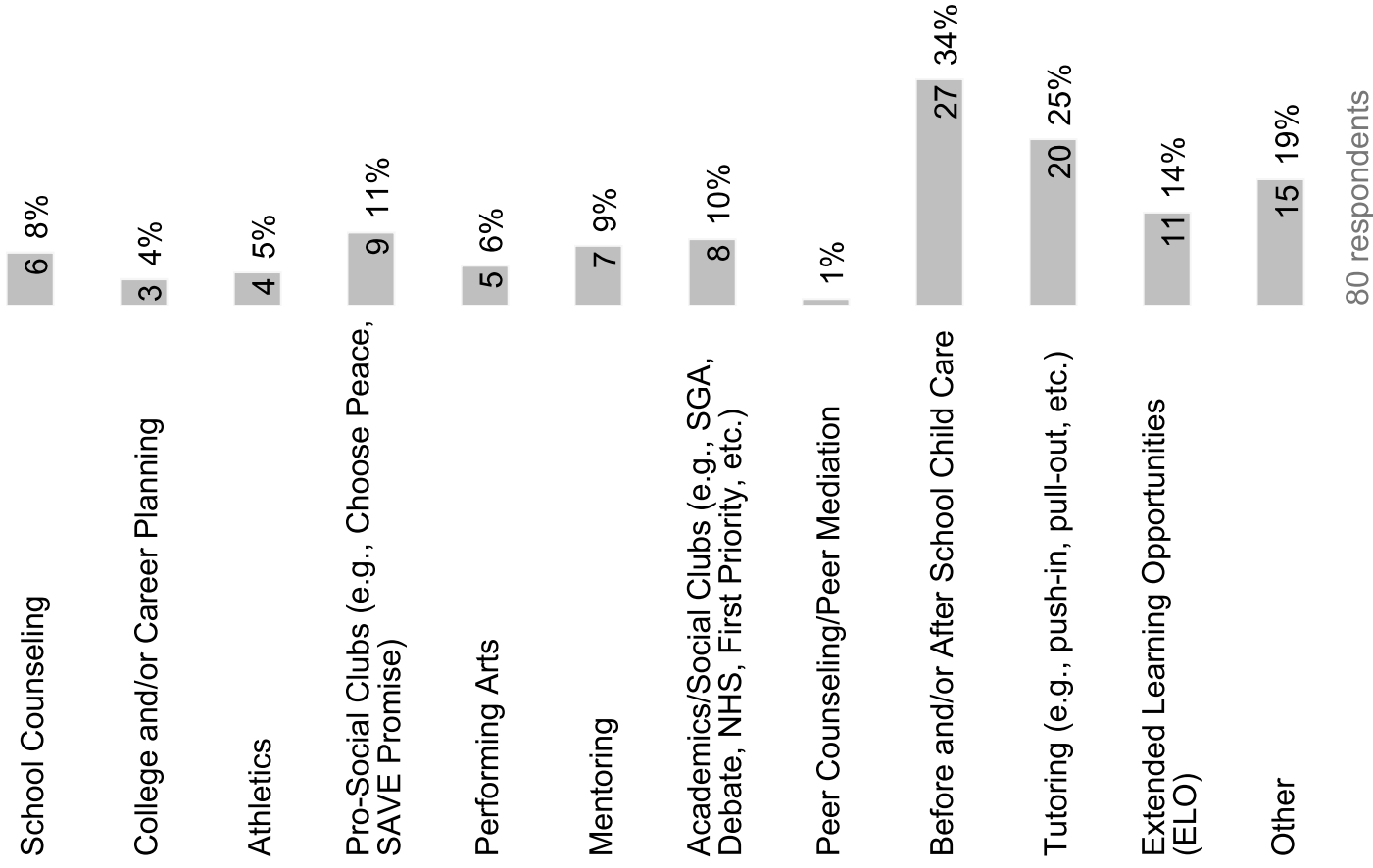
School Counseling 79 69%

College and/or Career Planning 6 5%

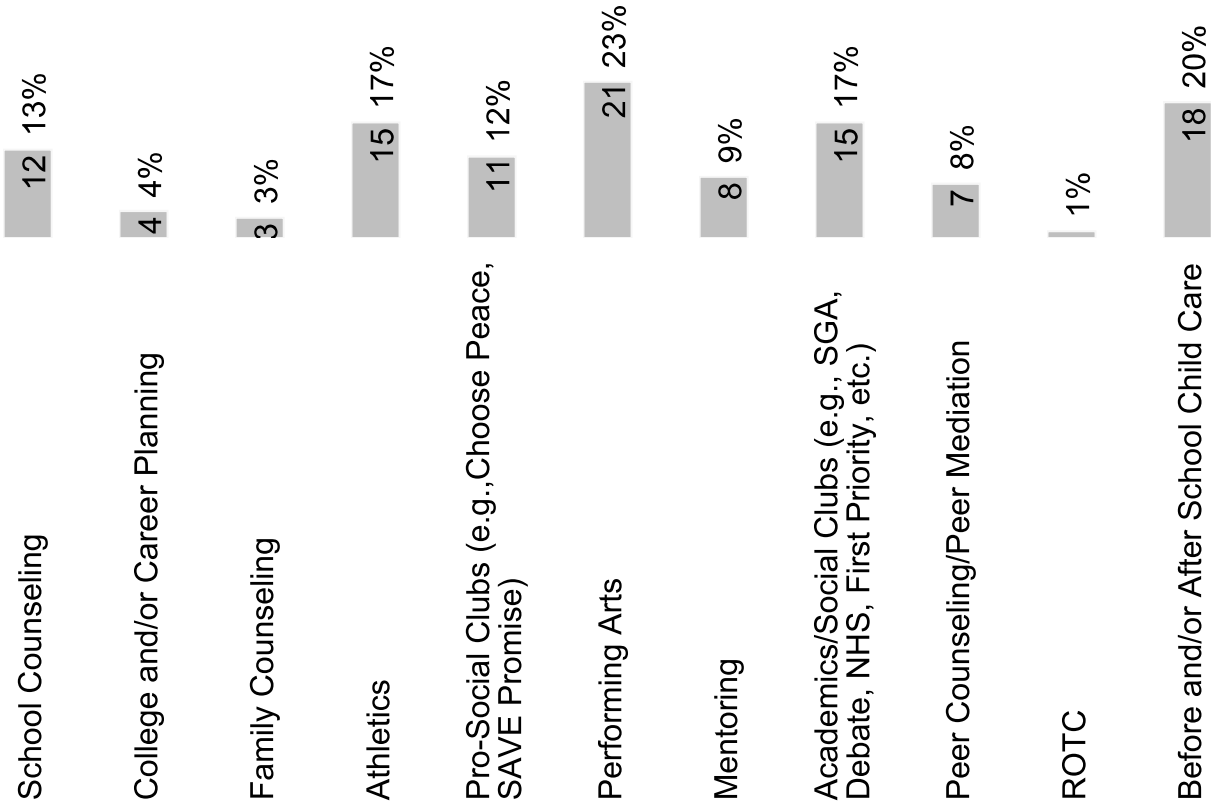
Family Counseling 17 15%

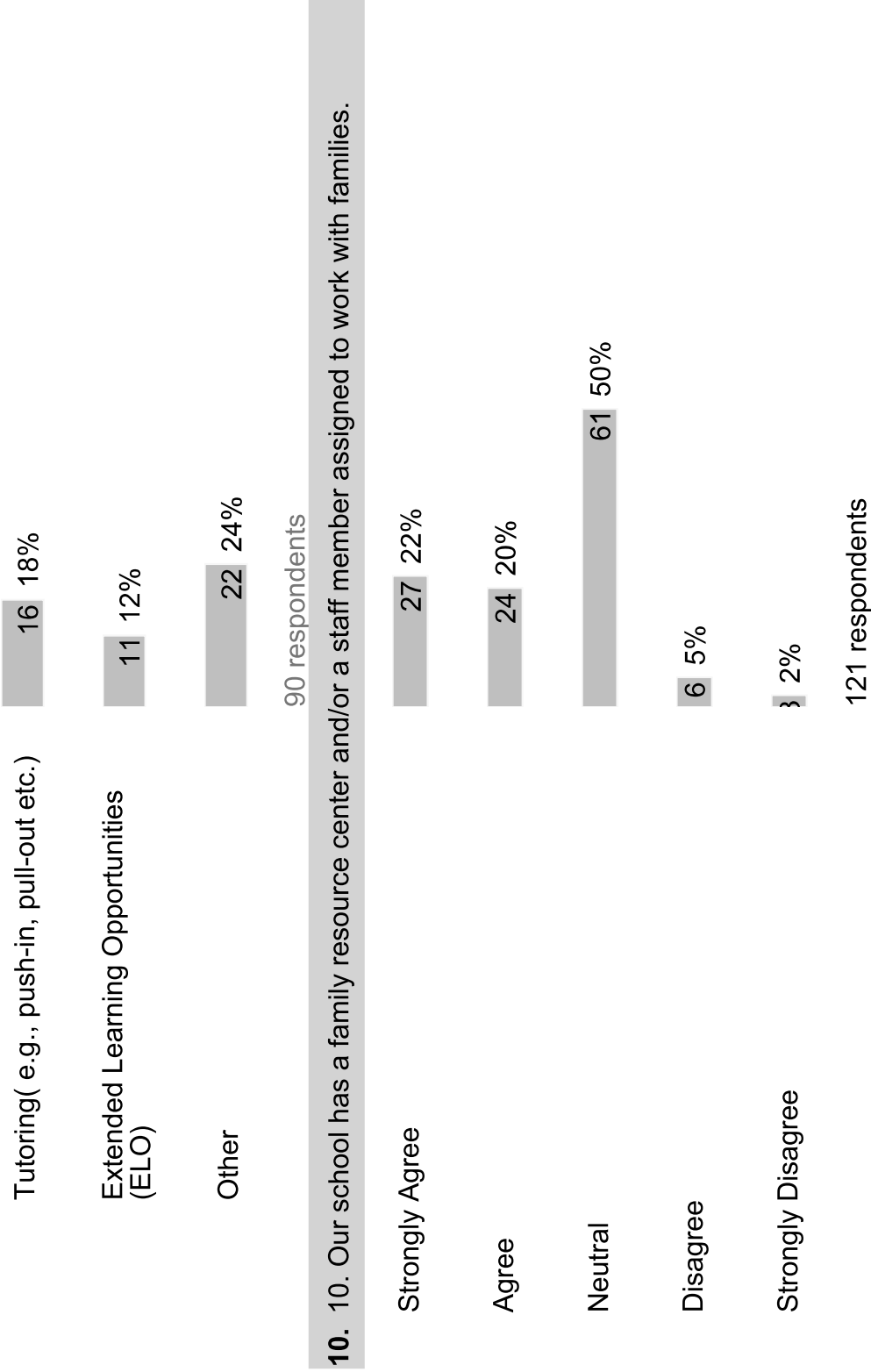


8. 8. At our school, my child participates in the following programs/services (check all that apply):

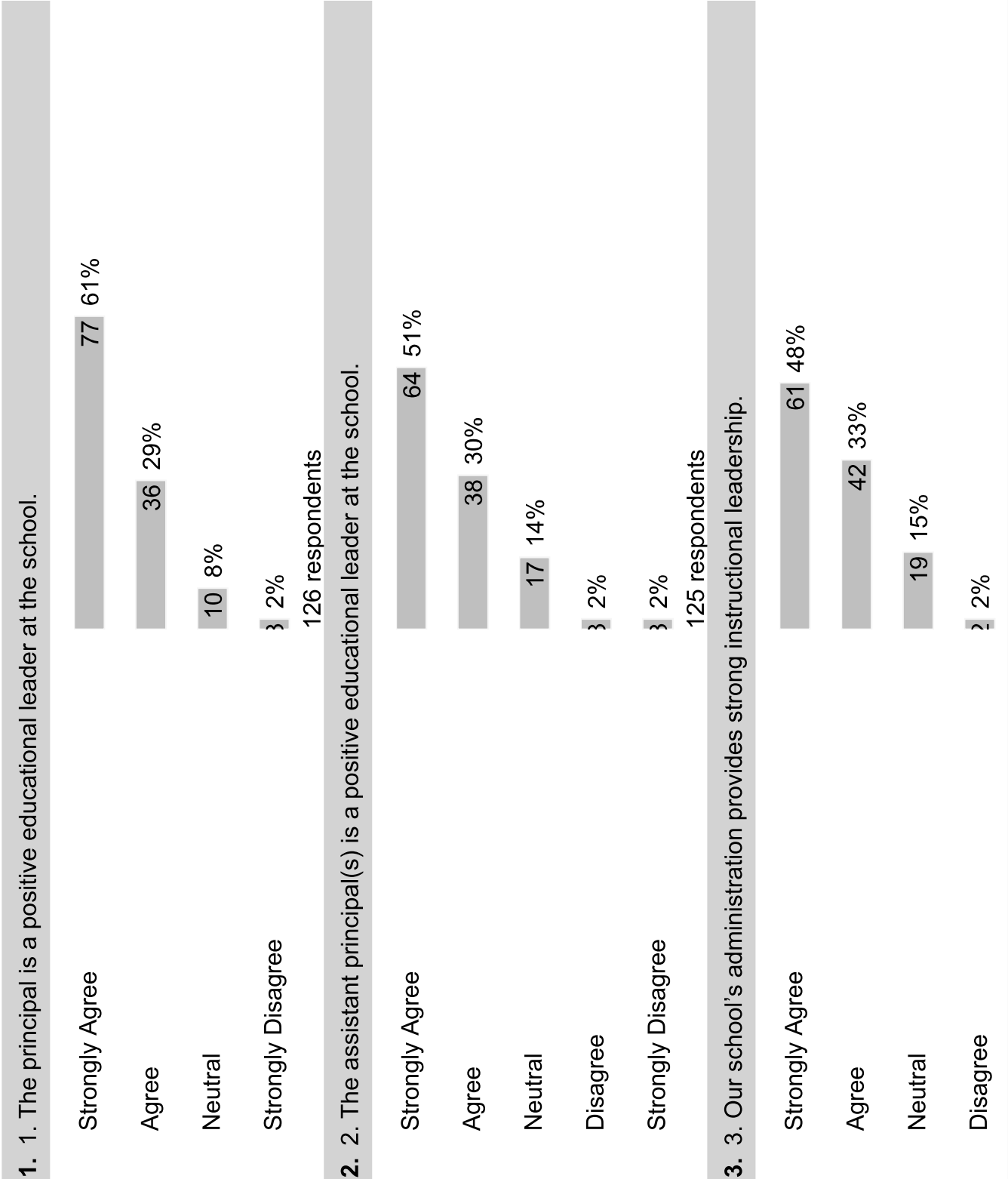


9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





G. Section 6



Strongly Disagree

2 2%

126 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree

66 52%

Agree

43 34%

Neutral

16 13%

Disagree

1 1%

Strongly Disagree

1 1%

127 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree

62 49%

Agree

47 37%

Neutral

8 6%

Disagree

7 6%

Strongly Disagree

3 2%

127 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree

59 47%

Agree

49 39%

Neutral

12 10%

Disagree 3 2%

Strongly Disagree 3 2%

126 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 67 53%

Agree 47 37%

Neutral 10 8%

Disagree 2 2%

Strongly Disagree 1 1%

127 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 64 50%

Agree 43 34%

Neutral 12 9%

Disagree 3 2%

Strongly Disagree 5 4%

127 respondents

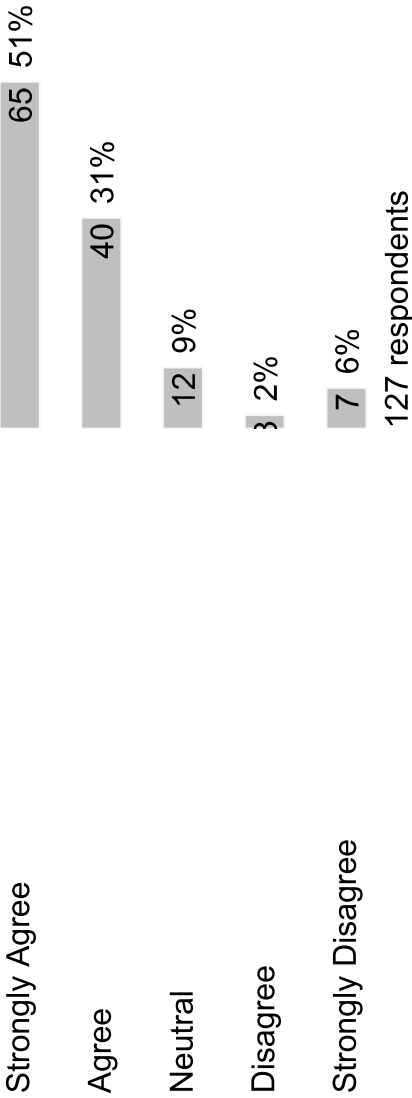
9. 9. My child's teachers give work that challenges my child.

Strongly Agree 70 55%

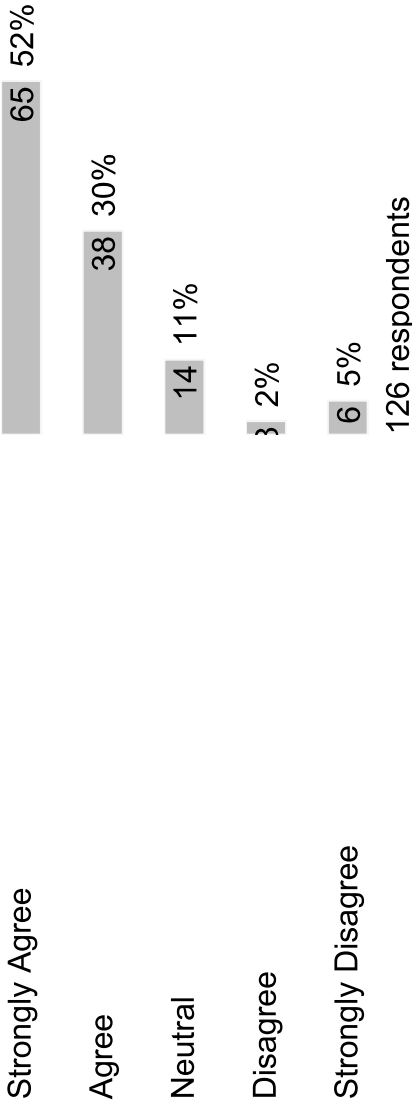
Agree 39 31%



10. 10. My child's teachers work as a team to help my child learn.

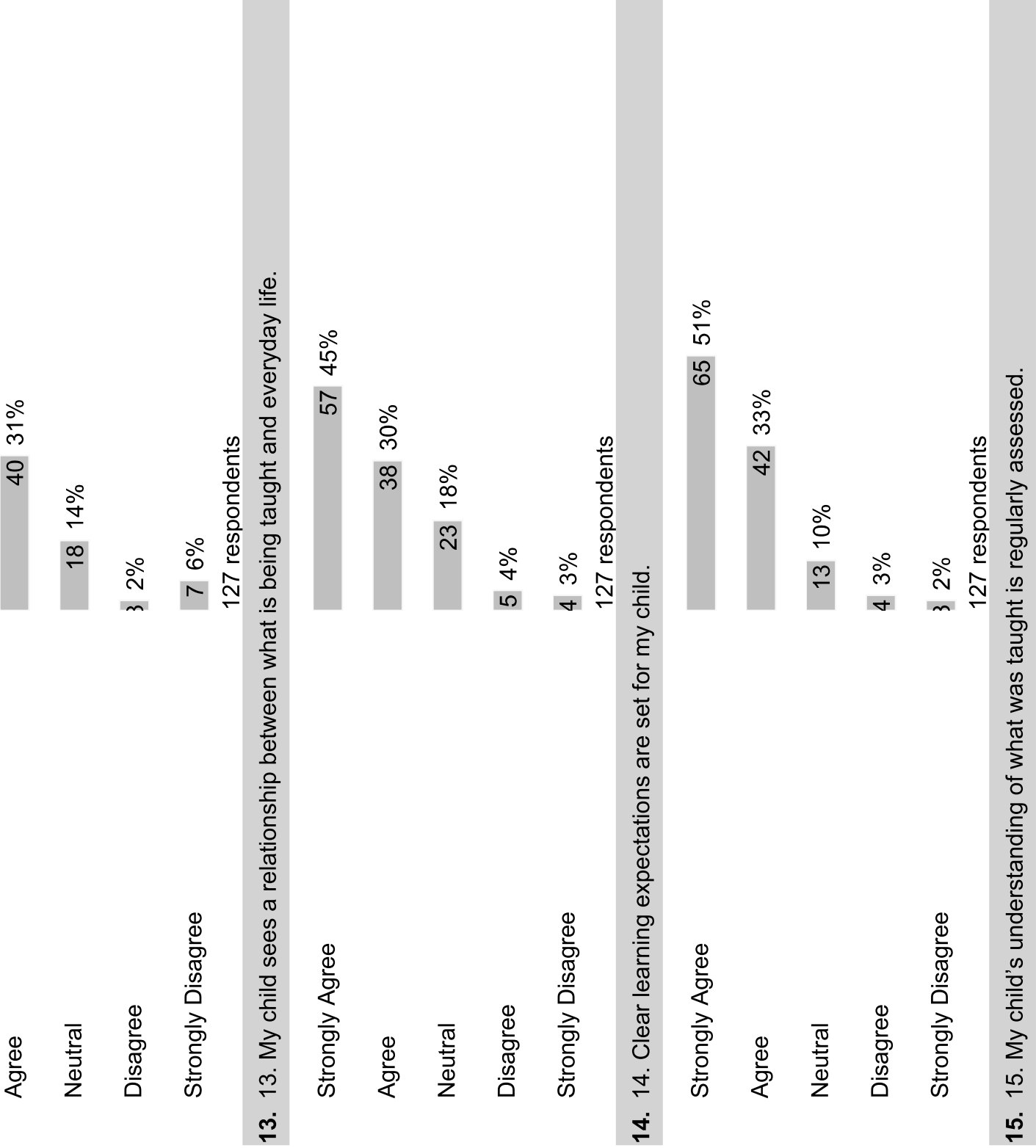


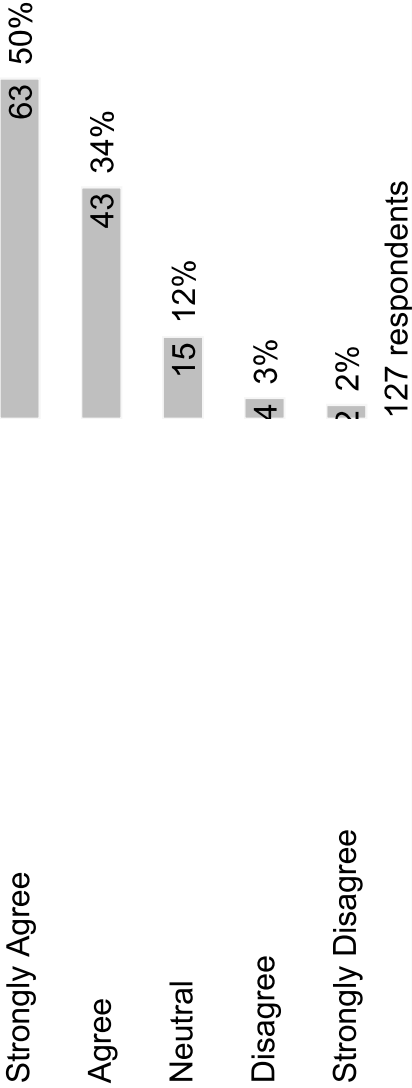
11. 11. My child's teachers use a variety of teaching strategies.



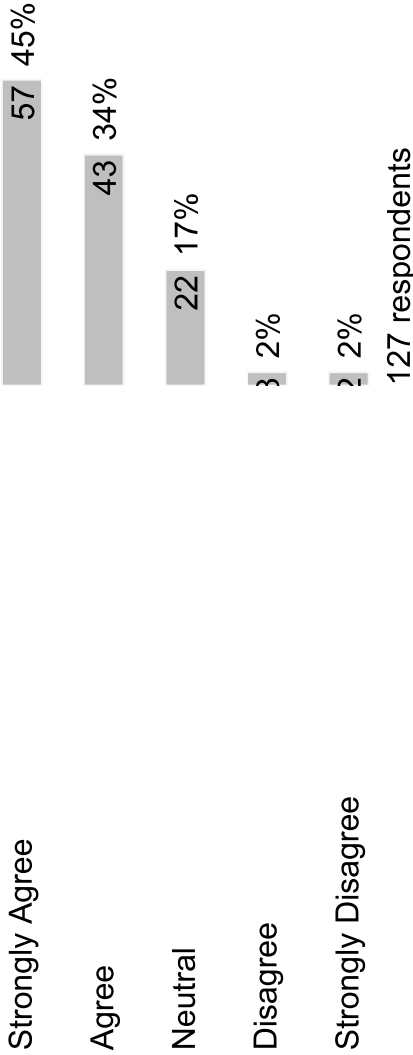
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.







16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



127 respondents

**18.** 18. My child's teachers report on my child's progress in easy to understand language.



126 respondents

**19.** 19. Teachers schedule conferences to share student learning progress with families.



127 respondents

**20.** 20. My child is prepared for success in the next school year.



Strongly Disagree

4 3%  
127 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree

70 56%

Agree

40 32%

Neutral

12 10%

Disagree

3 2%

Strongly Disagree

1 1%

126 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree

65 51%

Agree

45 35%

Neutral

15 12%

Disagree

1 1%

Strongly Disagree

1 1%

127 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree

61 48%

Agree

45 35%

Neutral

15 12%

Disagree 5 4%

Strongly Disagree 1 1%

127 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 58 46%

Agree 53 42%

Neutral 12 9%

Disagree 3 2%

Strongly Disagree 1 1%

127 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 63 50%

Agree 44 35%

Neutral 18 14%

Strongly Disagree 1 1%

126 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 49 39%

Agree 33 26%

Neutral 42 33%

Disagree 1 1%

Strongly Disagree 2 2%  
127 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 68 54%

Agree 48 38%

Neutral 10 8%

Strongly Disagree 1 1%  
127 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 69 54%

Agree 40 31%

Neutral 13 10%

Disagree 2 2%

Strongly Disagree 3 2%  
127 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 50 39%

Agree 45 35%

Neutral



Disagree



Strongly Disagree



127 respondents

**30.** 30. Our school asks for family input when changing rules or policies.

Strongly Agree



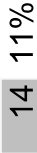
Agree



Neutral



Disagree



Strongly Disagree



127 respondents

**31.** 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree



Agree



Neutral



Disagree



Strongly Disagree



126 respondents

## H. Section 7

### 1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report