

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/29/2026



surveys

Custom Survey

1 survey(s) 352 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

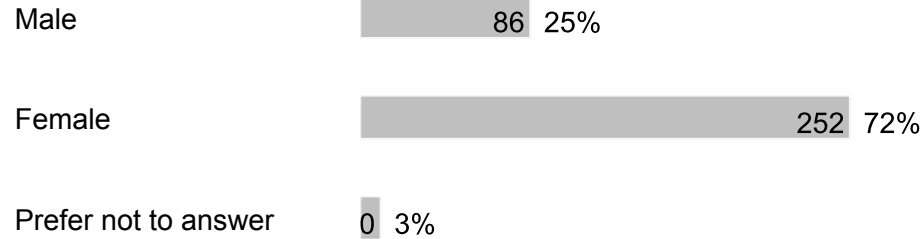
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

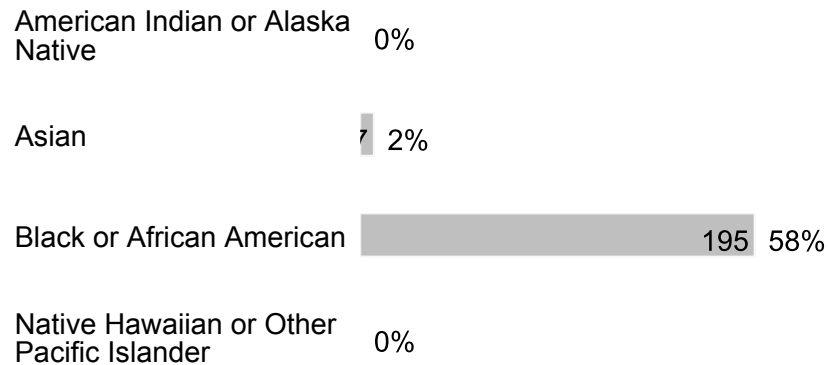
Number of Responses | Percentages of Total Responses

1. Gender



348 respondents

2. Race



White 82 24%

Multiracial 19 6%

Other 30 9%

335 respondents

3. Ethnicity

Hispanic 81 25%

Non-Hispanic or Latino 220 67%

Prefer not to answer 25 8%

326 respondents

4. Grade

Grade 5 0%

Grade 6 0%

Grade 7 0%

Grade 9 109 31%

Grade 10 96 27%

Grade 11 84 24%

Grade 12

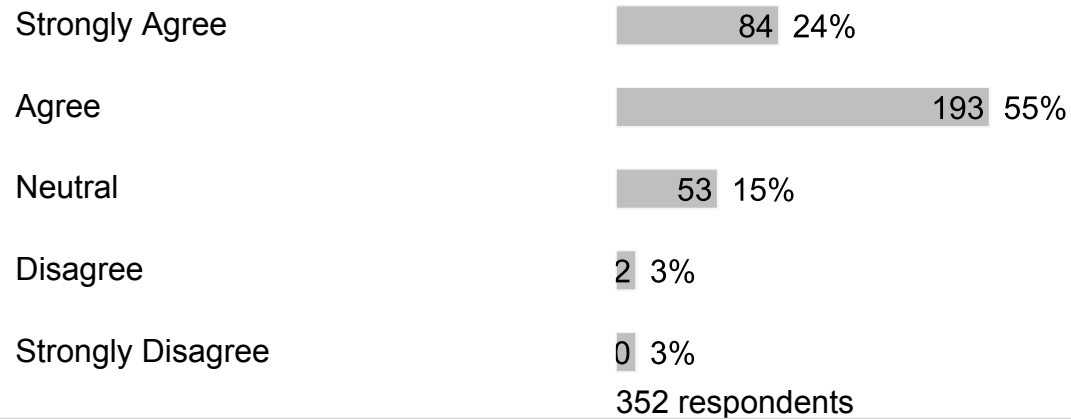


17%

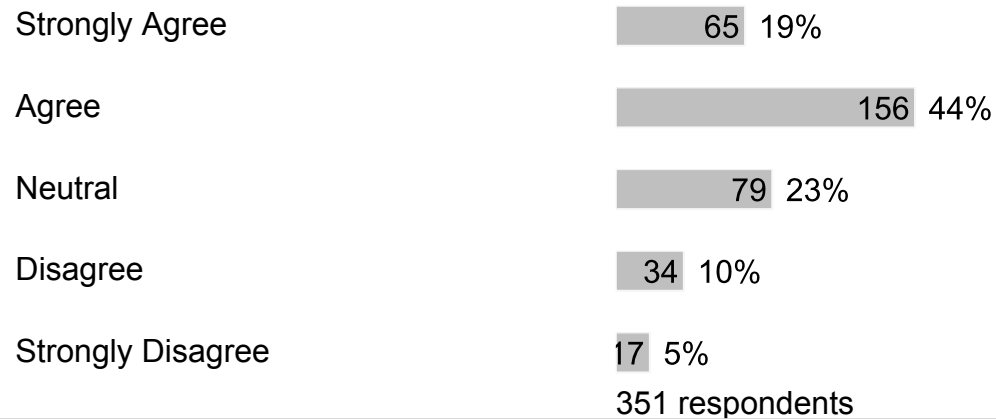
352 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.



3. 3. I would recommend my child's school to my friends and/or family.



Disagree 4 4%

Strongly Disagree 4 4%

351 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 33 9%

Agree 52 15%

Neutral 53 15%

Disagree 104 30%

Strongly Disagree 108 31%

350 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 21 6%

Agree 30 9%

Neutral 35 10%

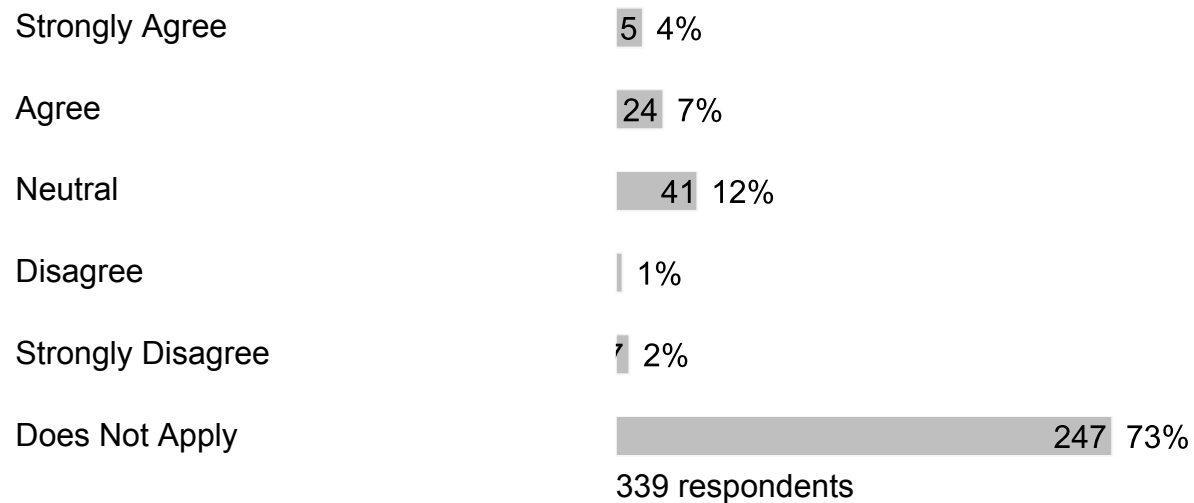
Disagree 1 3%

Strongly Disagree 1 1%

Does Not Apply 240 71%

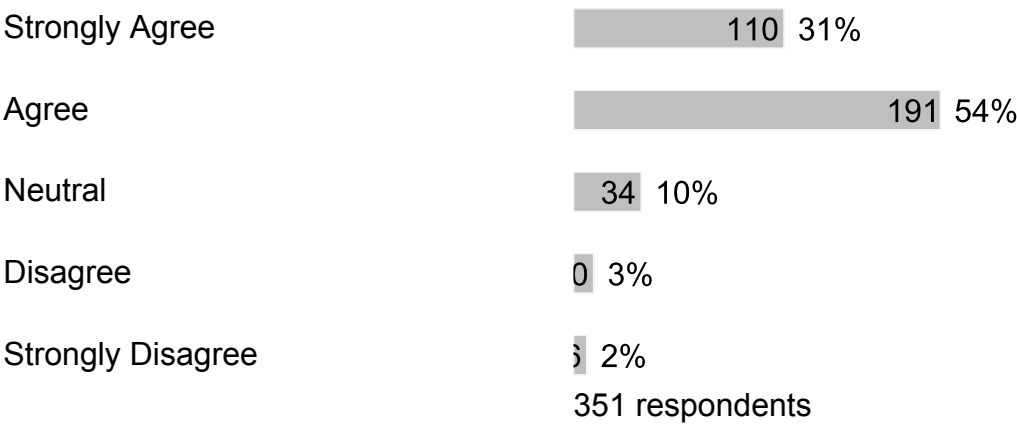
340 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



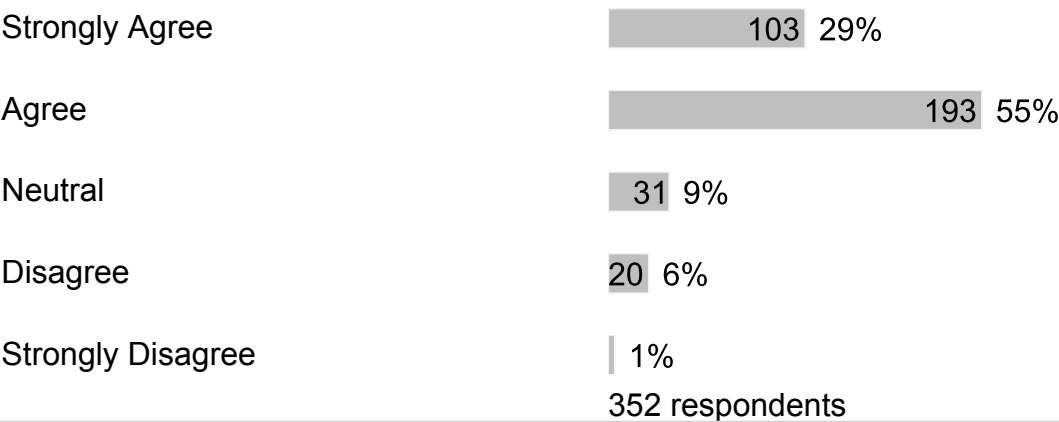
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

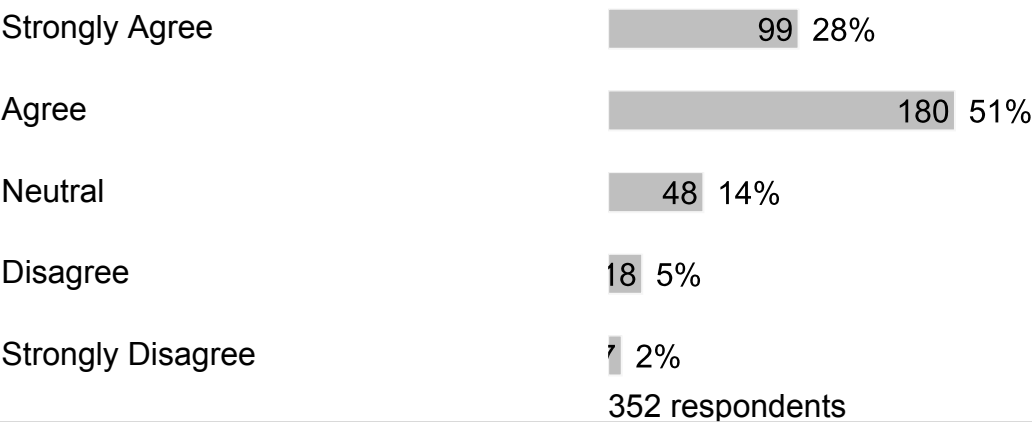


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



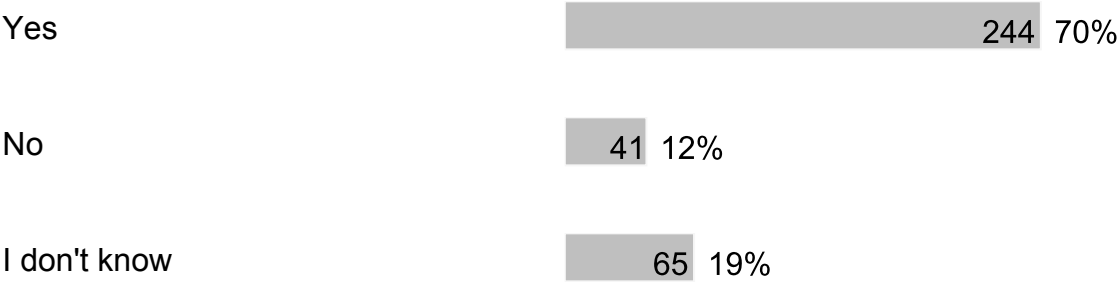
3. 3. At school, my child has up-to-date computers and other technology to learn.





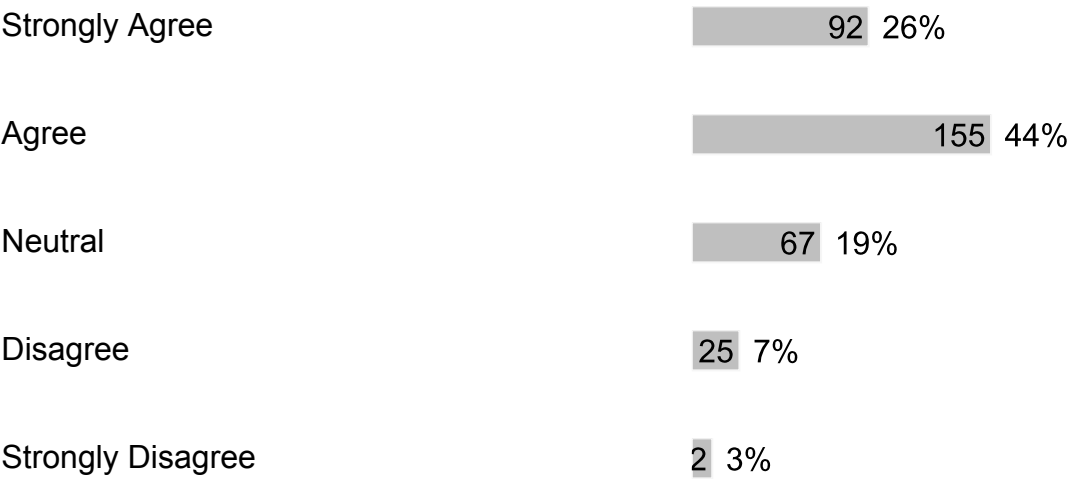
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



350 respondents

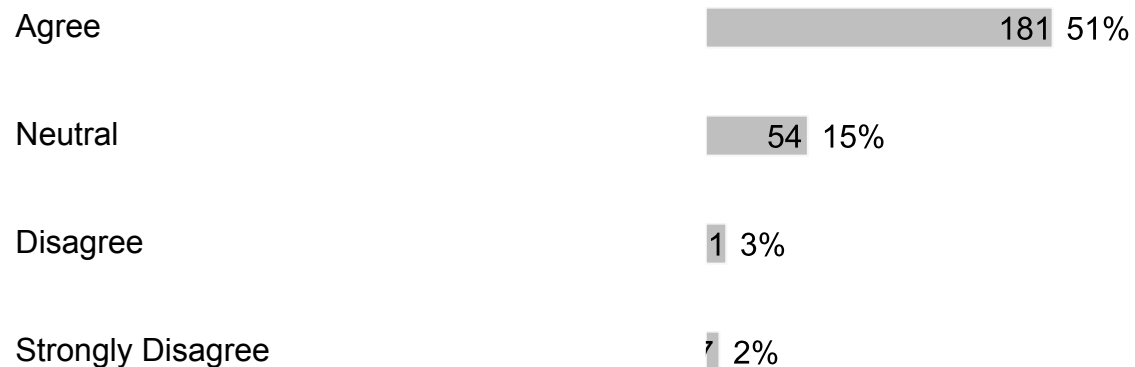
2. 2. My child likes going to school.



351 respondents

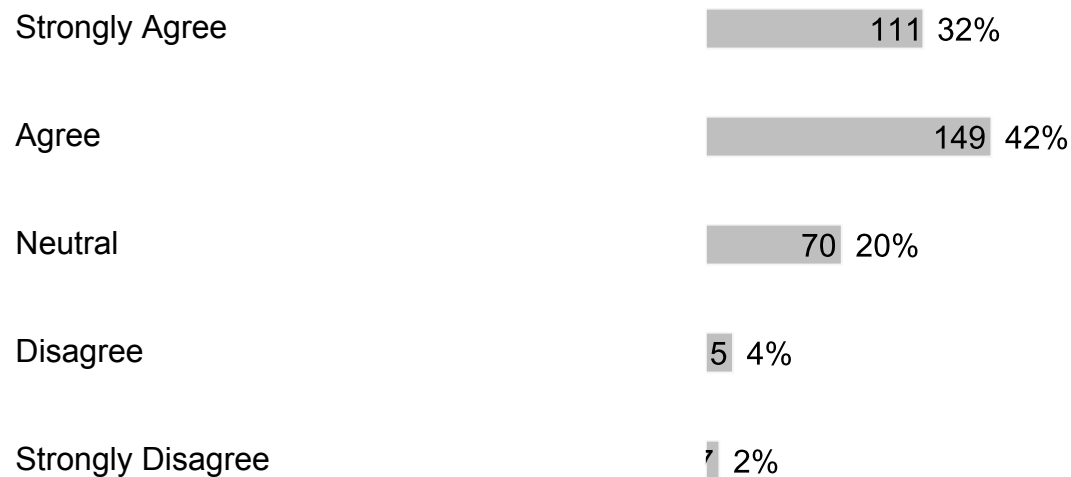
3. 3. Our school treats students with value, respect and compassion.





352 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



352 respondents

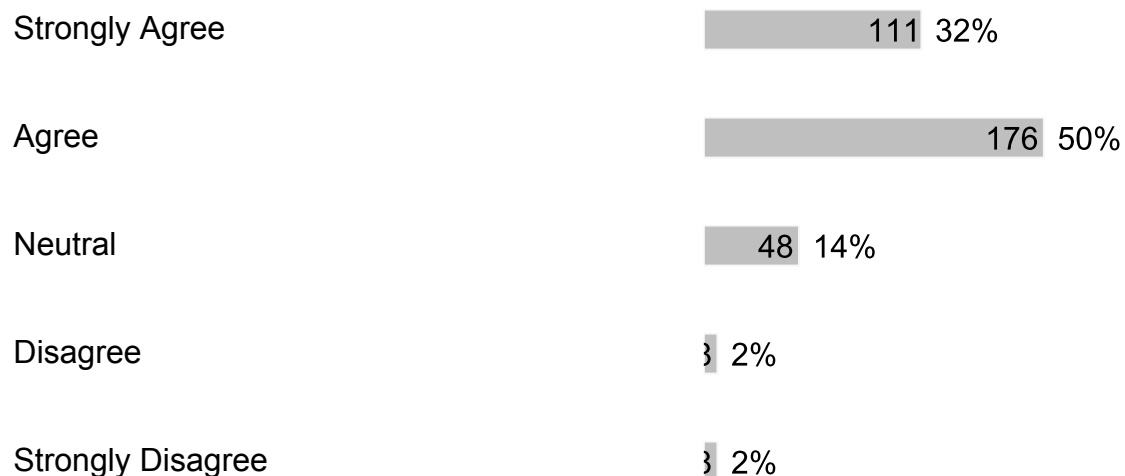
5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.





352 respondents

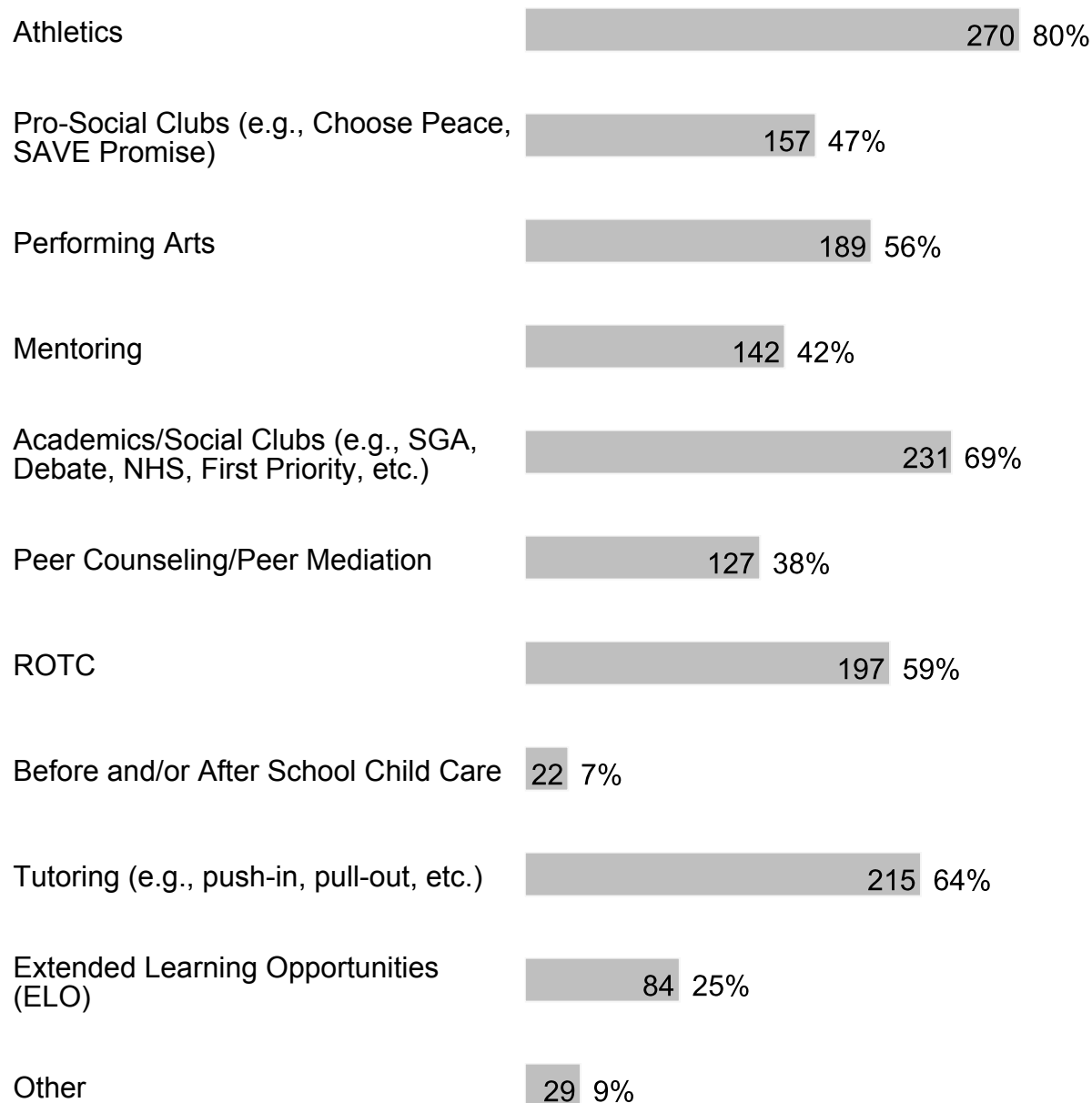
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



351 respondents

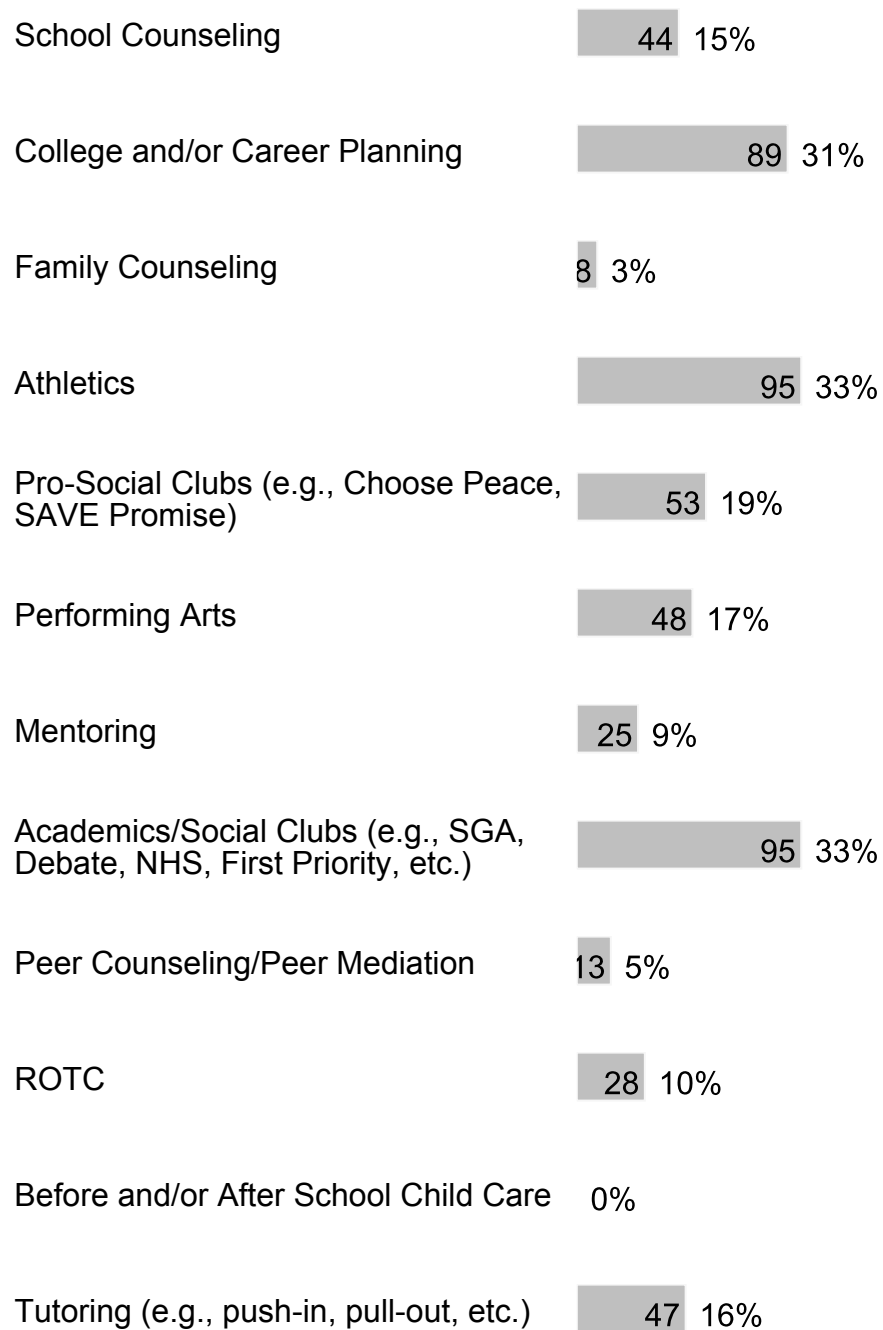
7. 7. At our school, the following programs/services are available (check all that apply):





336 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Extended Learning Opportunities (ELO) 0 3%

Other 34 12%

286 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 58 21%

College and/or Career Planning 104 38%

Family Counseling 15 6%

Athletics 95 35%

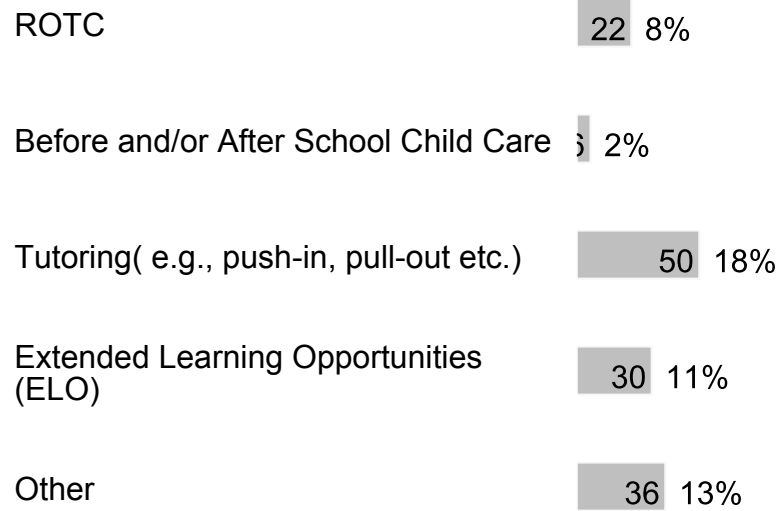
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 52 19%

Performing Arts 54 20%

Mentoring 45 17%

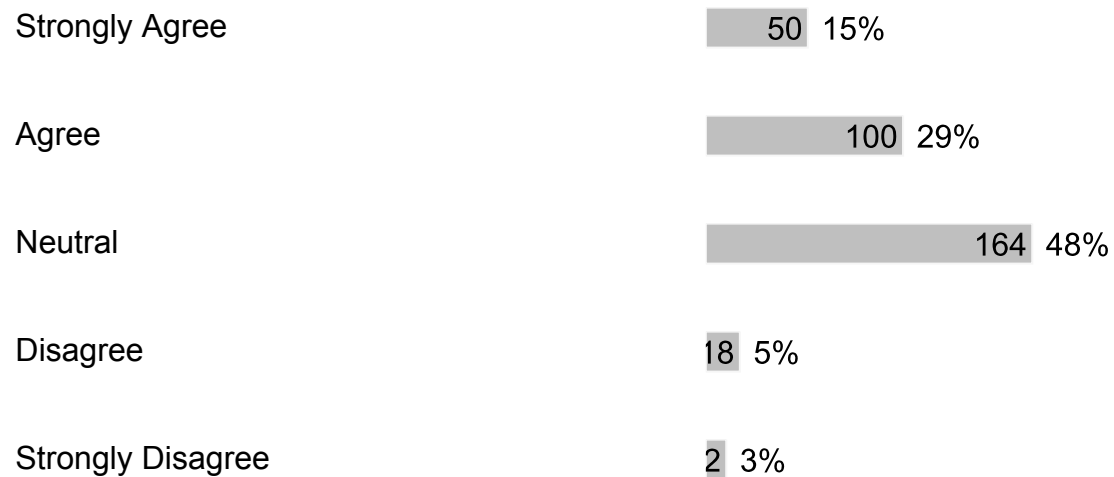
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 87 32%

Peer Counseling/Peer Mediation 23 8%



271 respondents

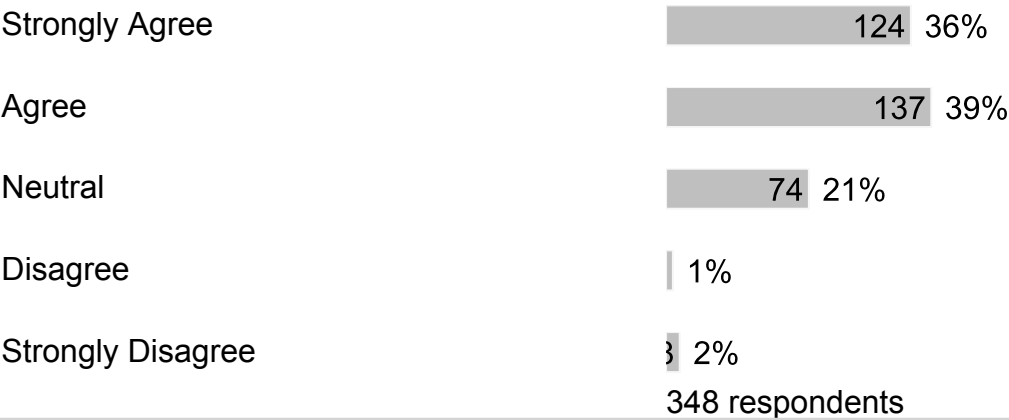
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



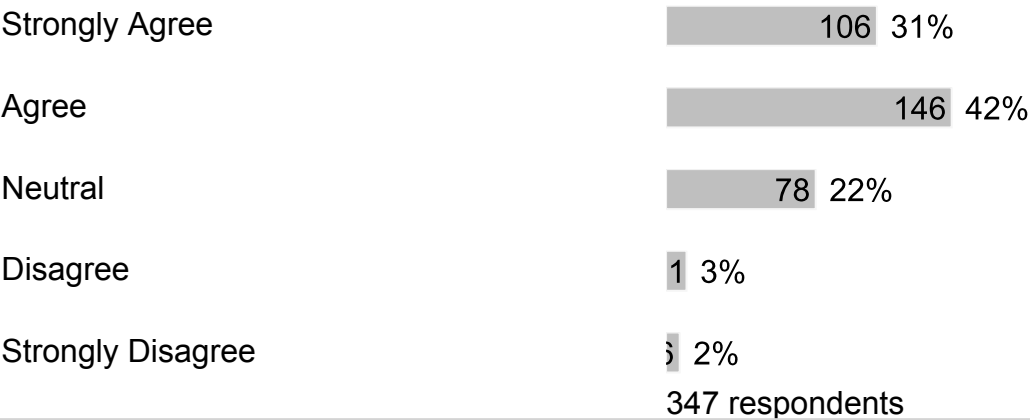
344 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 3 2%

Strongly Disagree 9 3%

348 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 102 29%

Agree 168 48%

Neutral 60 17%

Disagree 1 3%

Strongly Disagree 3 2%

349 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 96 28%

Agree 175 51%

Neutral 47 14%

Disagree 20 6%

Strongly Disagree 3 2%

346 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 94 27%

Agree 172 50%

Neutral	58	17%
Disagree	4	4%
Strongly Disagree	7	2%

345 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	121	35%
Agree	165	47%
Neutral	47	14%
Disagree	9	3%
Strongly Disagree	5	2%

348 respondents

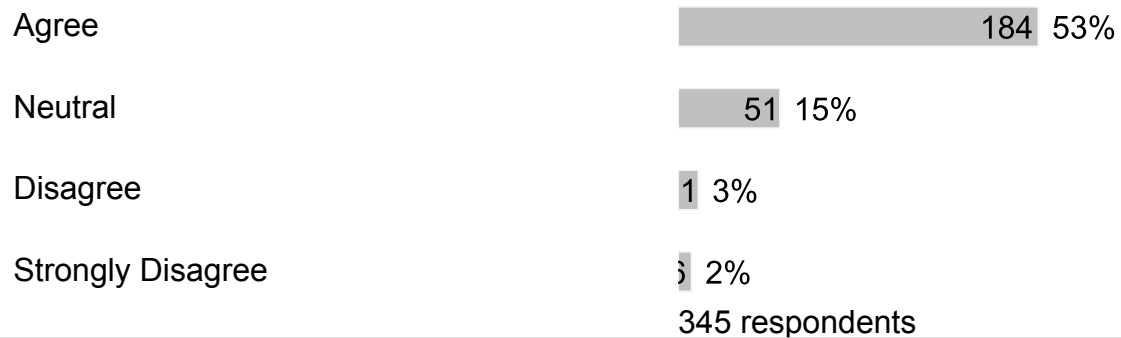
8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	90	26%
Agree	182	53%
Neutral	51	15%
Disagree	4	4%
Strongly Disagree	9	3%

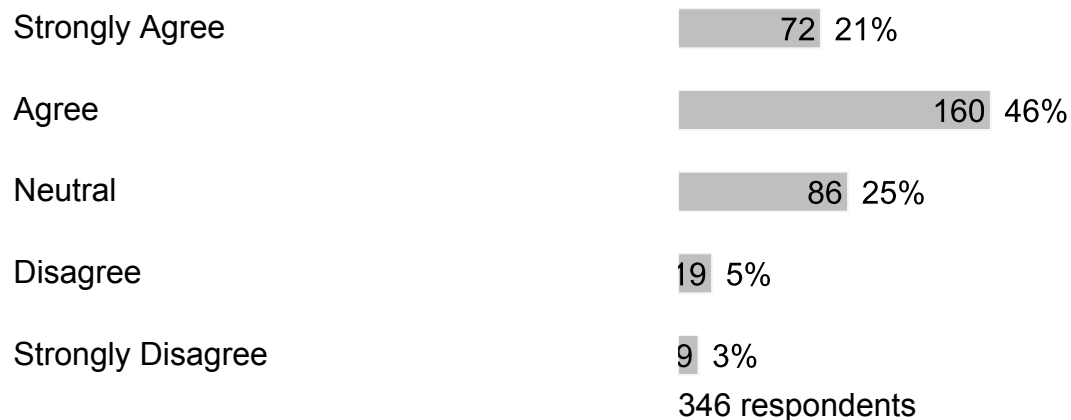
346 respondents

9. 9. My child's teachers give work that challenges my child.

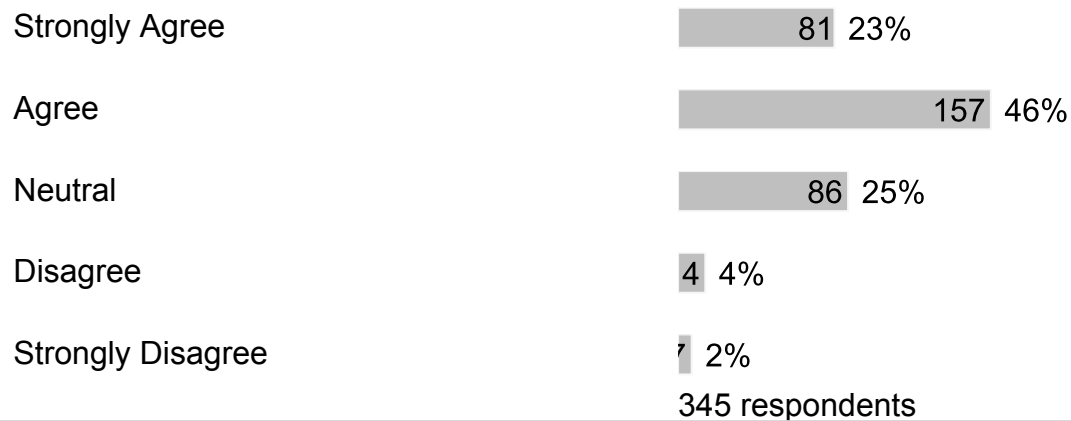
Strongly Agree	93	27%
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10. 10. My child's teachers work as a team to help my child learn.



11. 11. My child's teachers use a variety of teaching strategies.

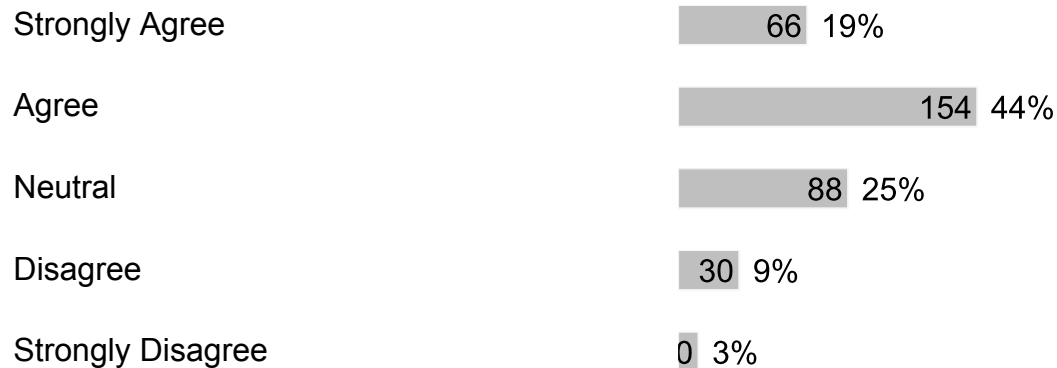


12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



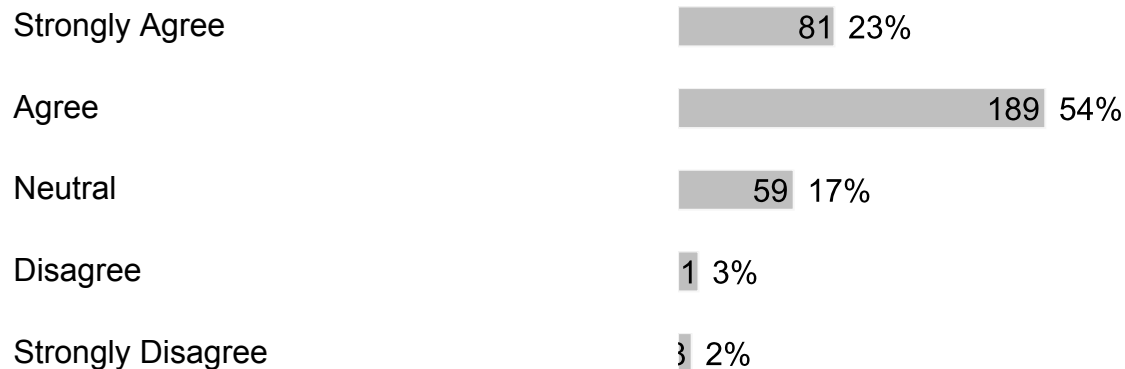
348 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



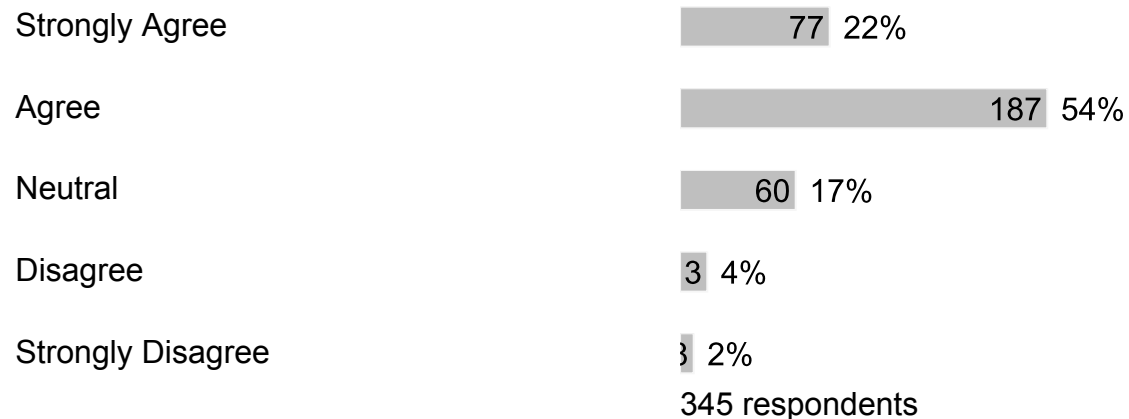
348 respondents

14. 14. Clear learning expectations are set for my child.

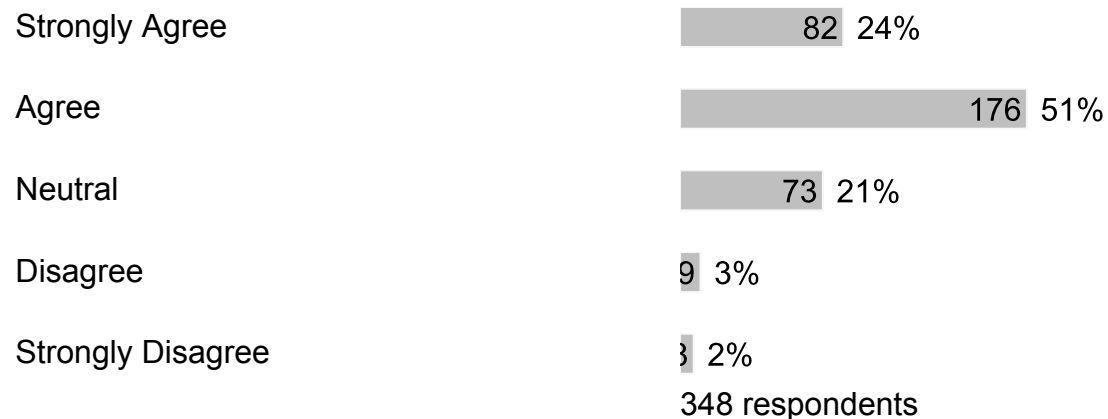


348 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 20 6%
347 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 75 22%
Agree 157 45%
Neutral 72 21%
Disagree 27 8%
Strongly Disagree 16 5%
347 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 59 17%
Agree 100 29%
Neutral 87 25%
Disagree 64 19%
Strongly Disagree 34 10%
344 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 81 23%
Agree 174 50%
Neutral 65 19%

Disagree 5 4%

Strongly Disagree 0 3%

345 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 68 20%

Agree 136 39%

Neutral 101 29%

Disagree 32 9%

Strongly Disagree 3 2%

345 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 75 22%

Agree 159 46%

Neutral 86 25%

Disagree 16 5%

Strongly Disagree 9 3%

345 respondents

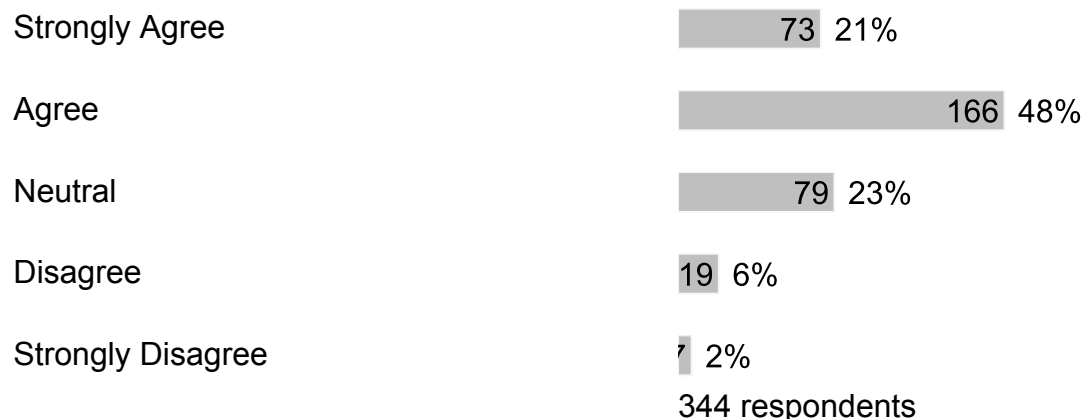
23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 67 19%

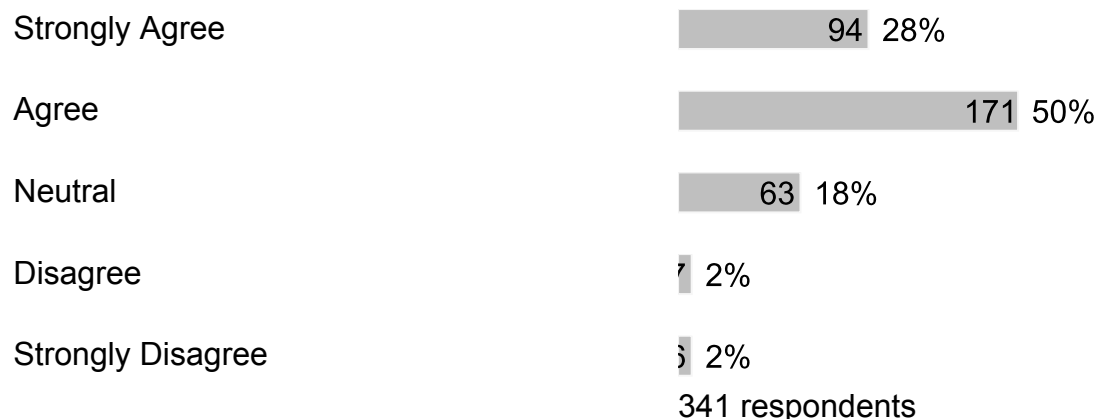
Agree 165 48%



24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

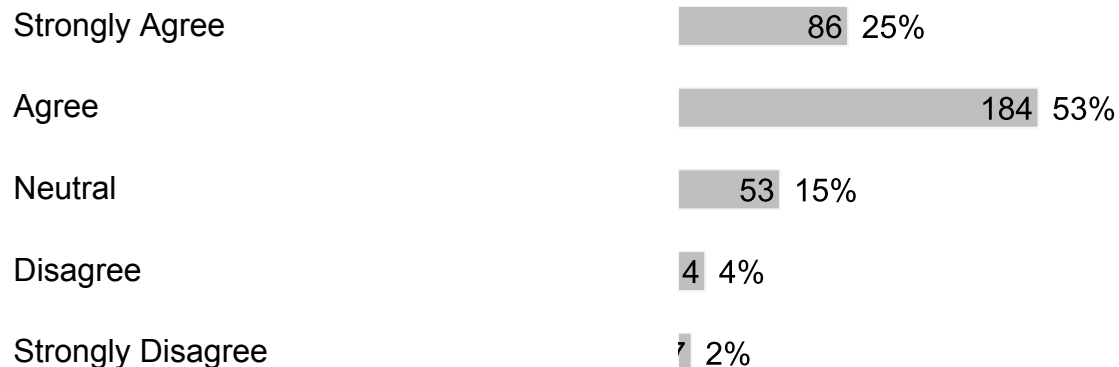


26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



341 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



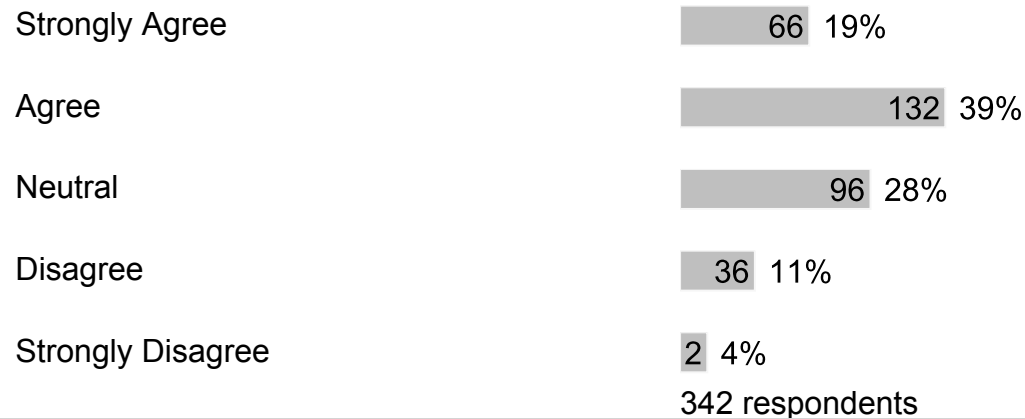
344 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

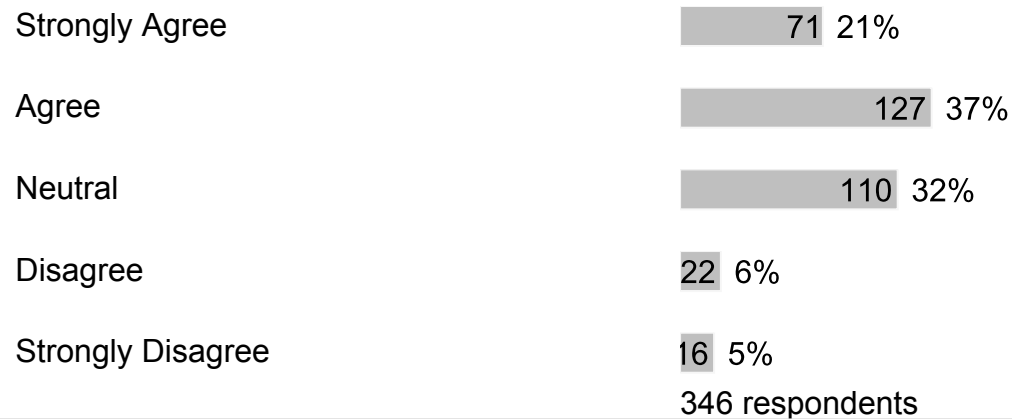


346 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

16 5%
343 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report