

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/04/2026



surveys



surveys

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Custom Survey

1 survey(s) 77 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A



BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

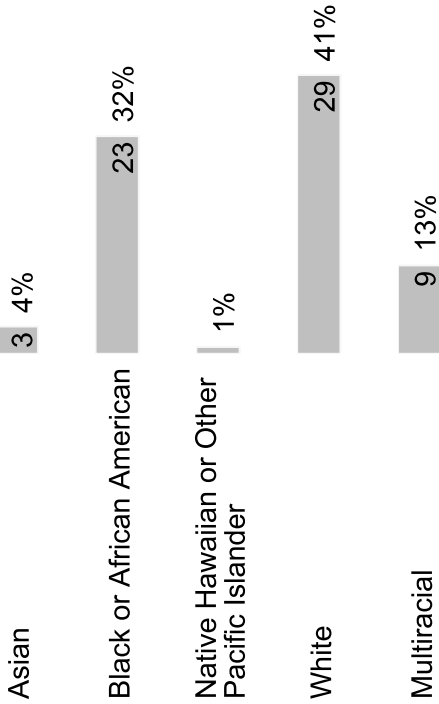
1. Gender

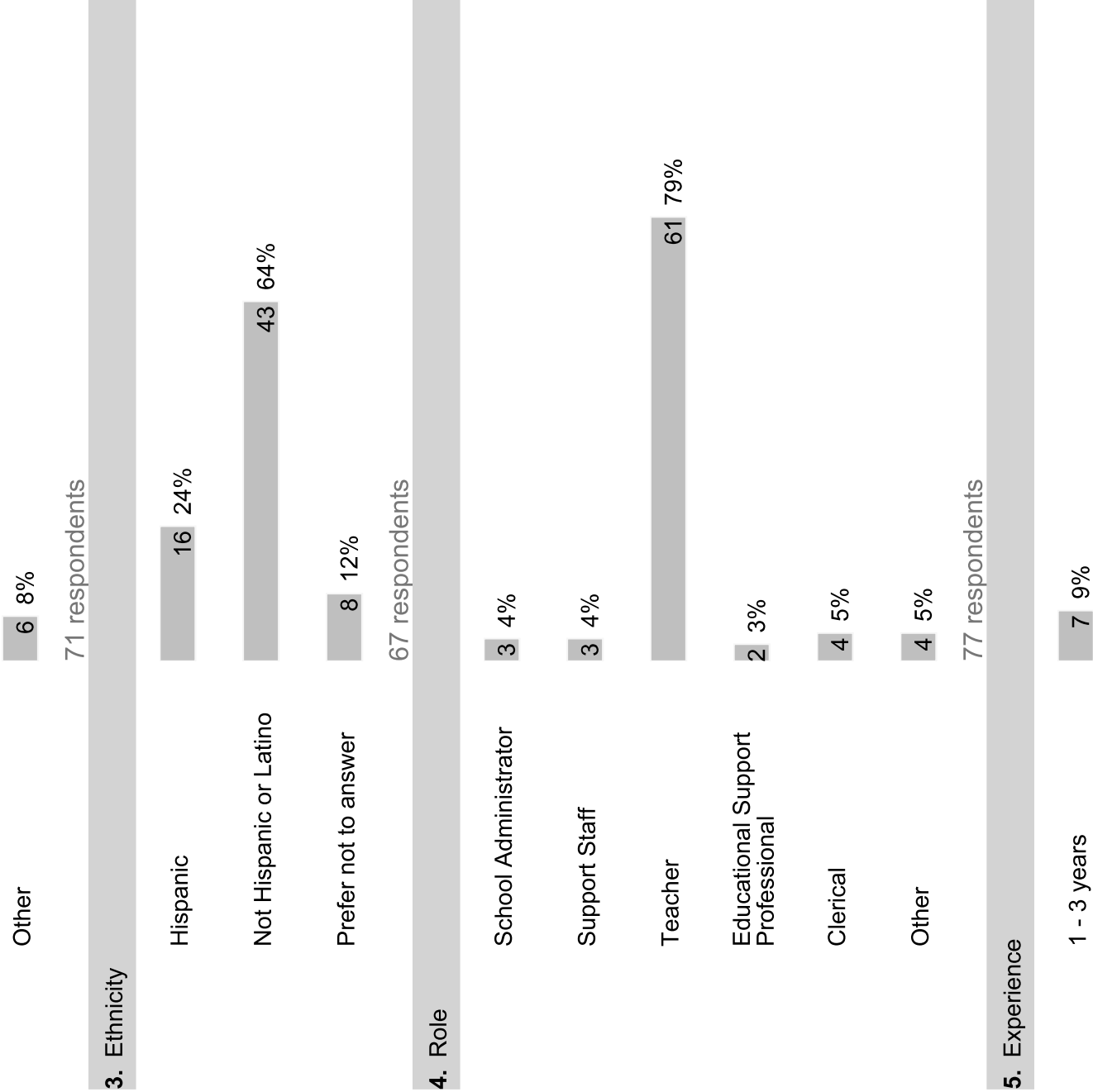


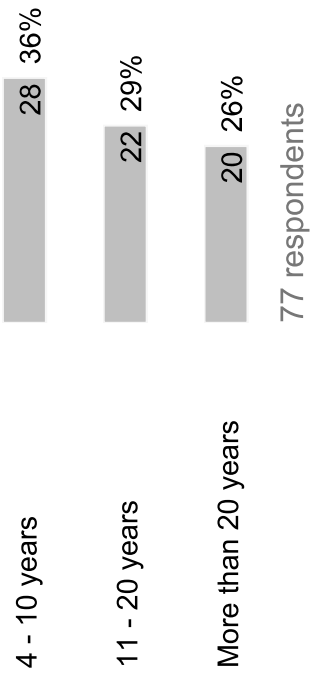
Prefer not to answer 7 9%

76 respondents

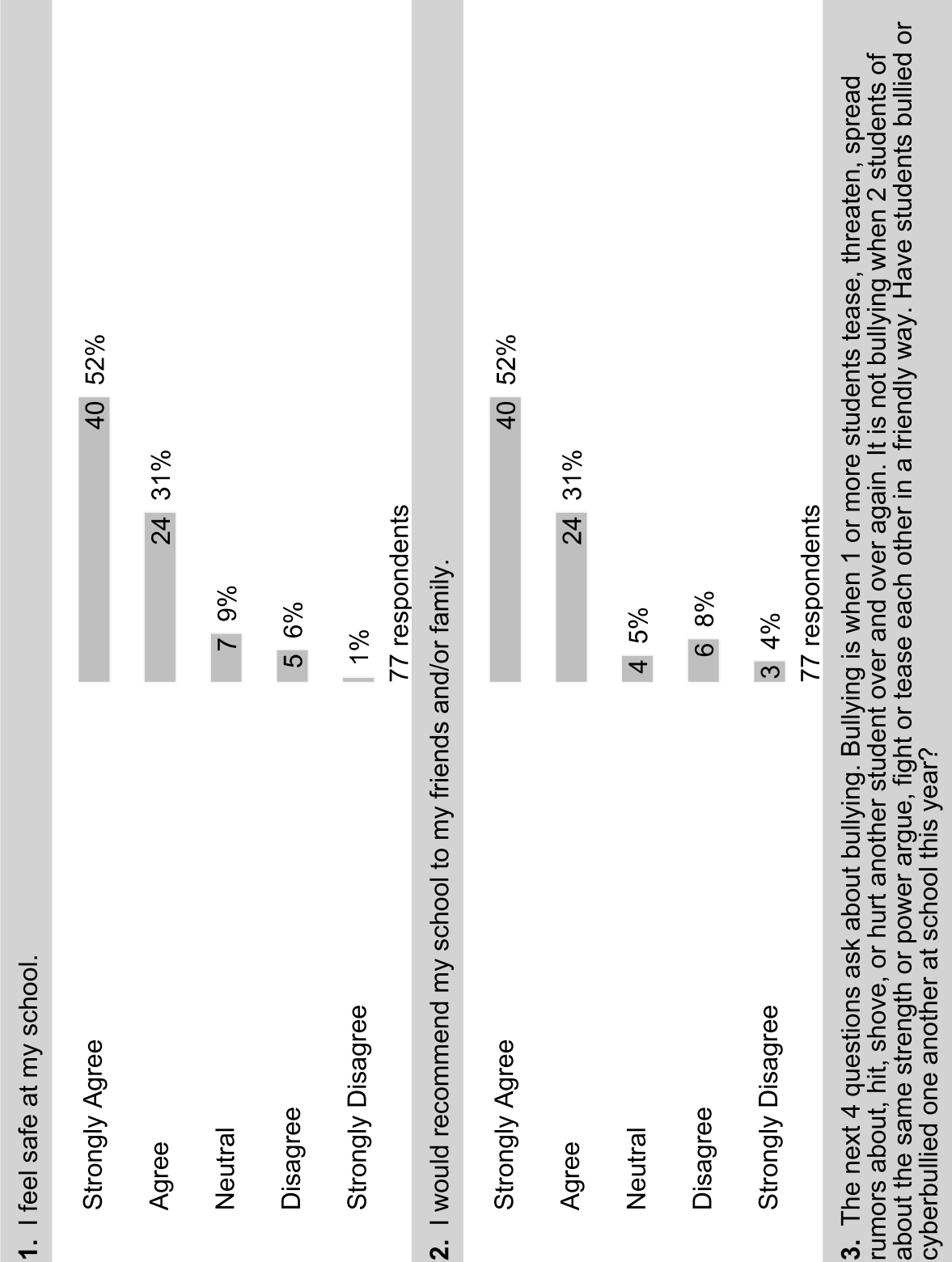
2. Ethnicity





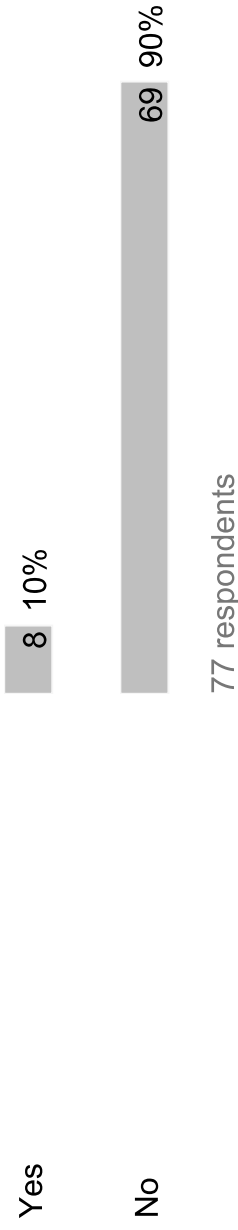


C. Section 2

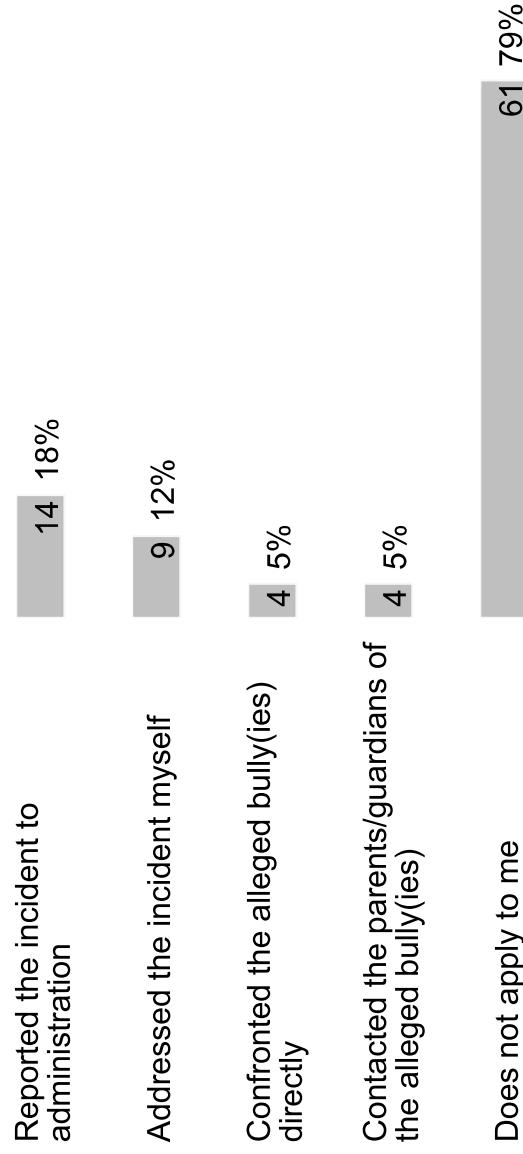




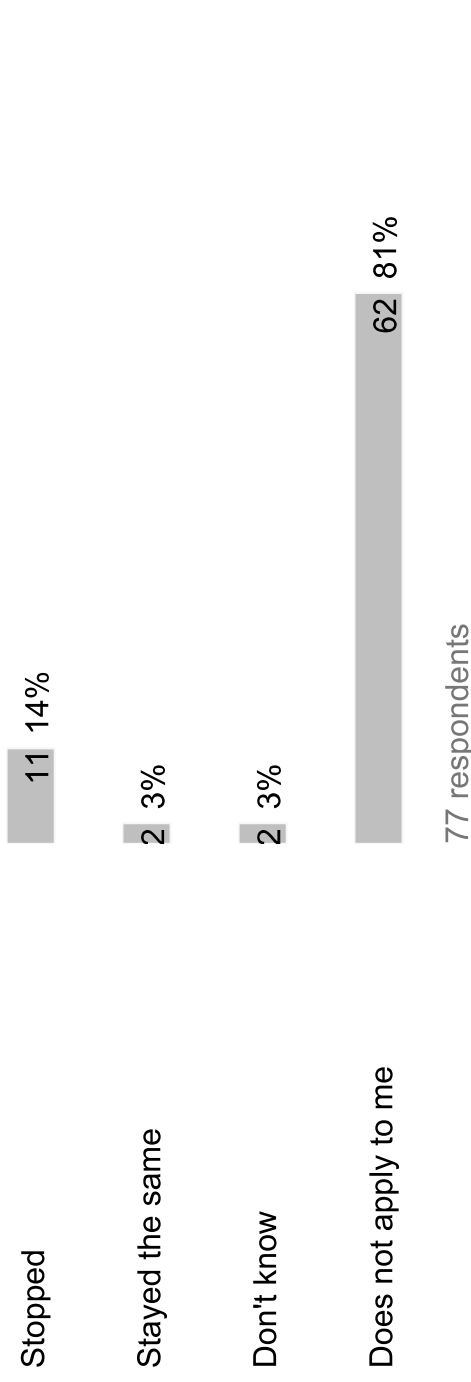
4. Has a student reported an incident of bullying or cyberbullying to you this year?



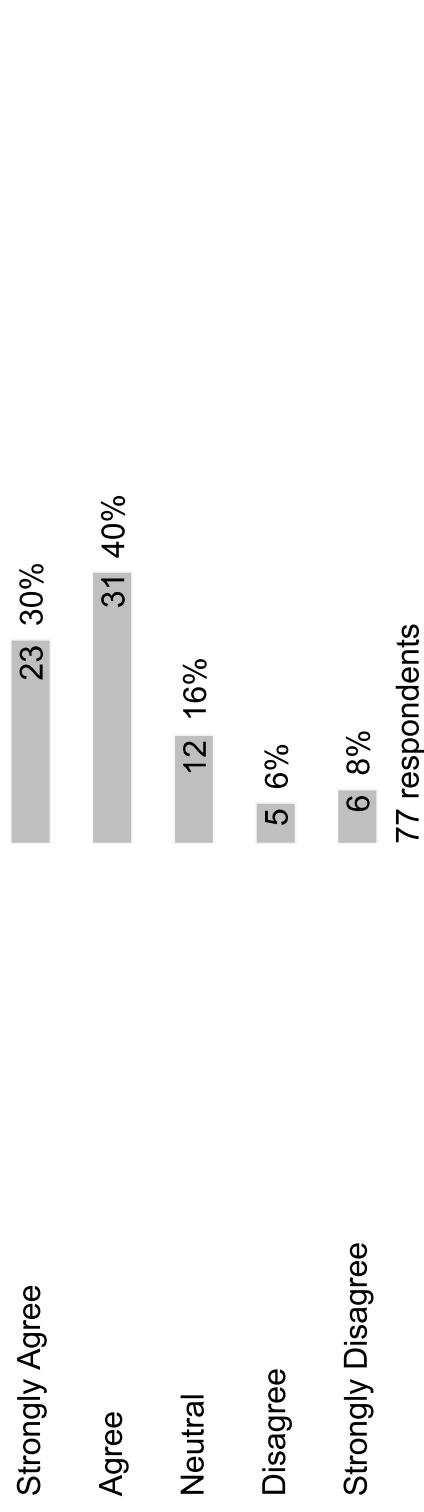
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



6. After addressing the bullying or cyberbullying reported to me, the bullying:

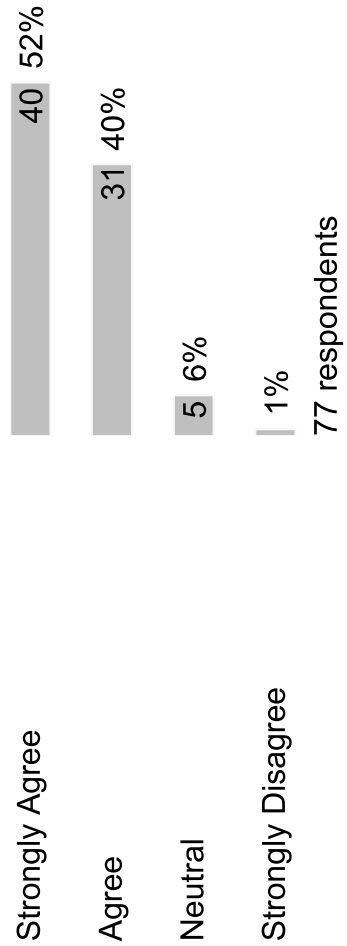


7. In my school, rules are applied equally to students.

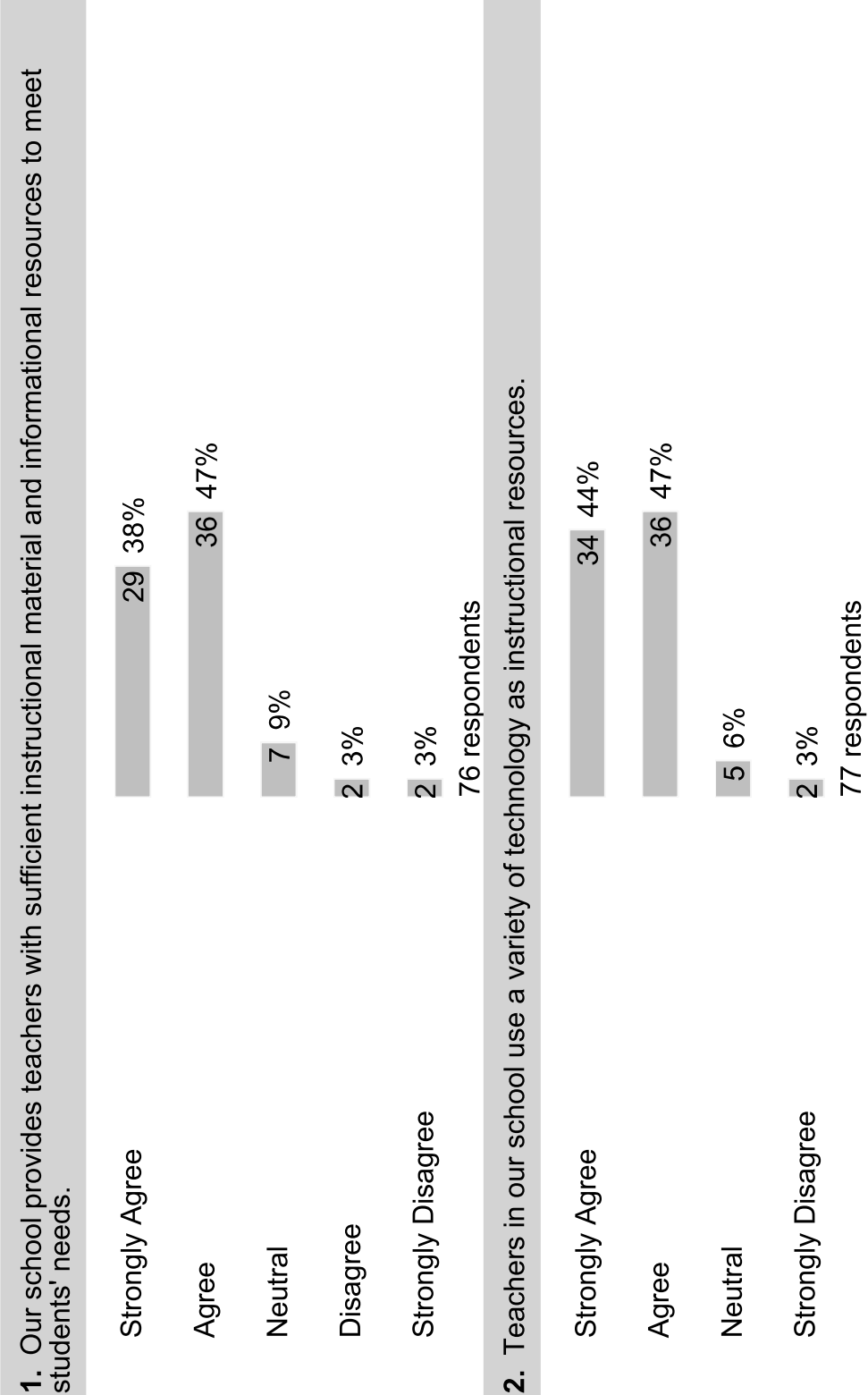


D. Section 3

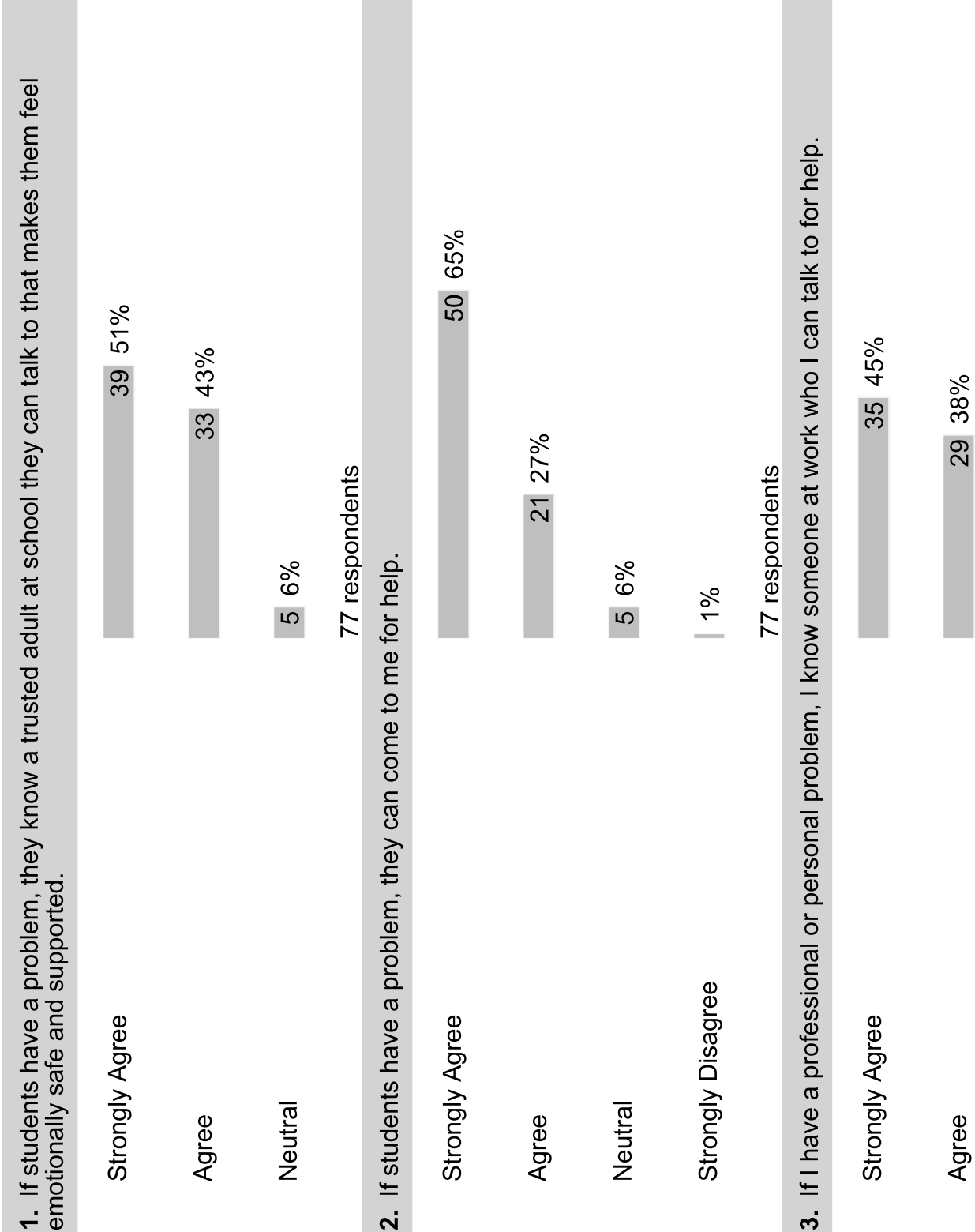
1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4



F. Section 5



Neutral 8 10%

Disagree 3 4%

Strongly Disagree 2 3%

77 respondents

4. In my school, adults treat students with respect.

Strongly Agree 26 34%

Agree 40 52%

Neutral 8 10%

Disagree 2 3%

Strongly Disagree 1 1%

77 respondents

5. In my school, students treat adults with respect.

Strongly Agree 11 14%

Agree 37 48%

Neutral 18 23%

Disagree 7 9%

Strongly Disagree 4 5%

77 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 25 32%

Agree 35 45%

Neutral 14 18%

Disagree 1 1%

Strongly Disagree 2 3%

77 respondents

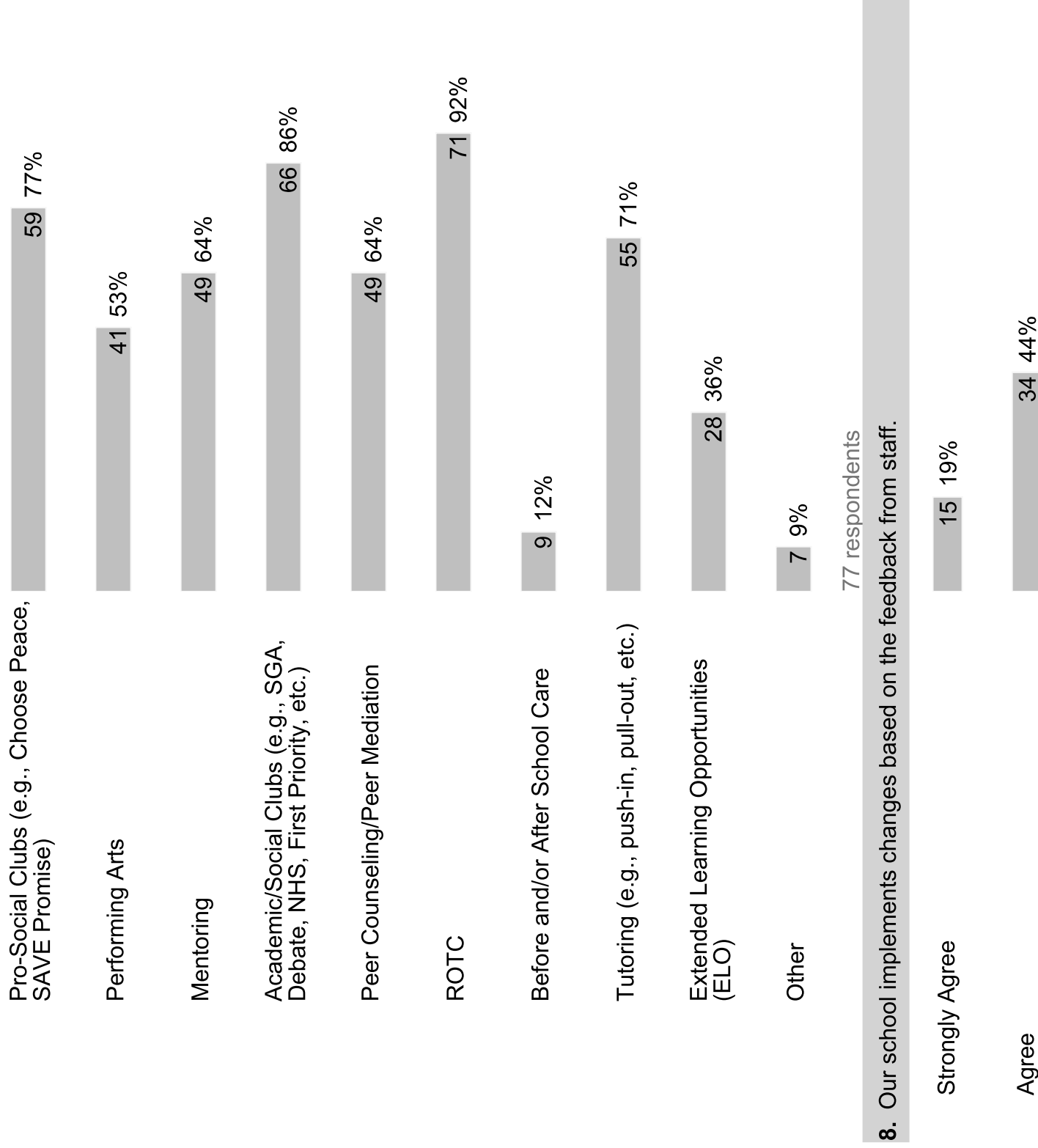
7. At my school the following programs/services are available (check all that apply):

School Counseling 75 97%

College and/or Career Planning 73 95%

Family Counseling 66 86%

Athletics 73 95%



Neutral



Disagree



Strongly Disagree



77 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree



Agree



Neutral



Disagree



Strongly Disagree



76 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree



Agree



Neutral



Disagree 10 13%

Strongly Disagree 9 12%

77 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 3 4%

Agree 26 34%

Neutral 33 43%

Disagree 14 18%

Strongly Disagree 1 1%

77 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 16 21%

Agree 34 44%

Neutral 23 30%

Disagree 3 4%

Strongly Disagree

1%

77 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree

17 22%

Agree

32 42%

Neutral

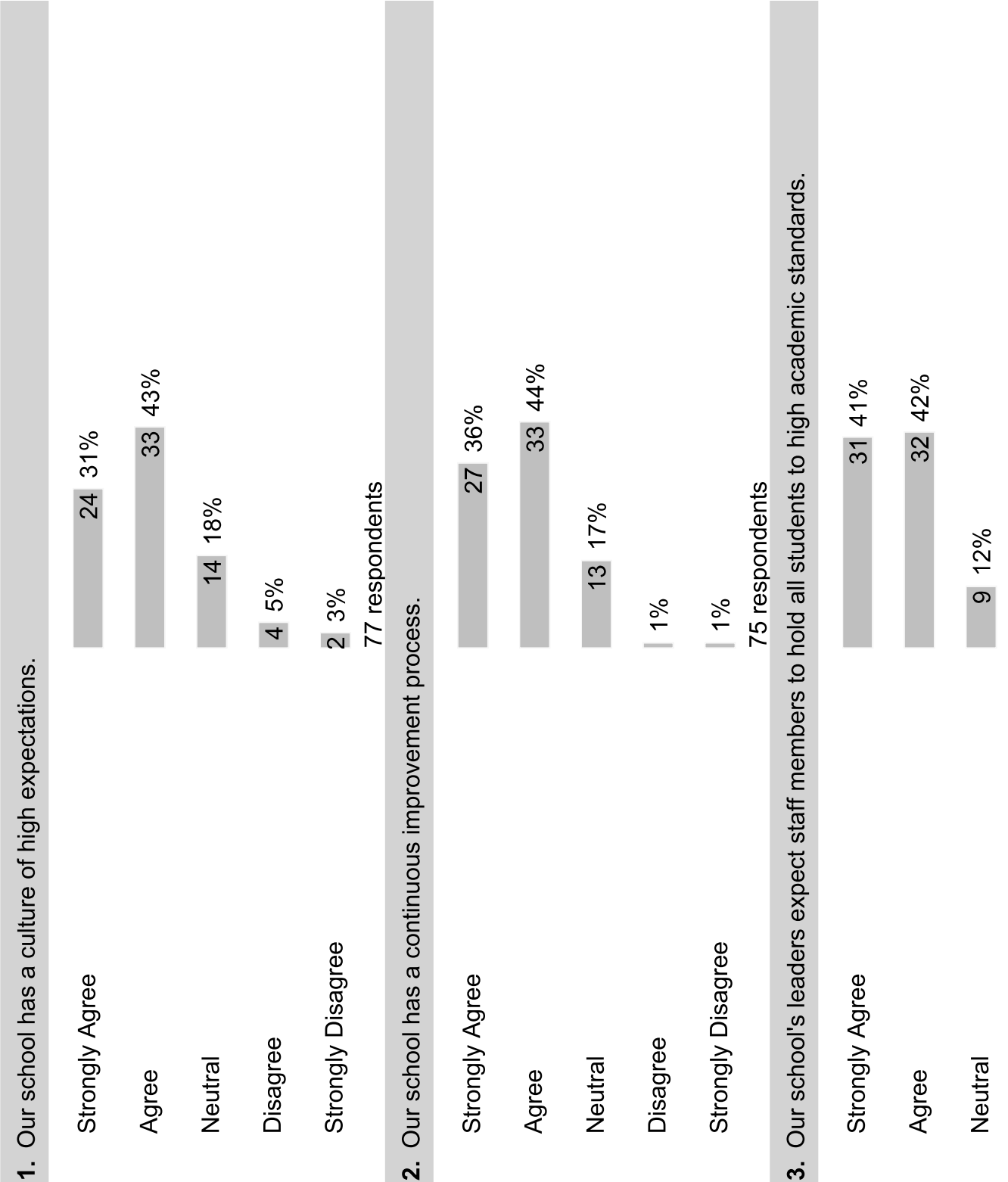
26 34%

Disagree

2 3%

77 respondents

G. Section 6



Disagree 2 3%

Strongly Disagree 2 3%

76 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 29 38%

Agree 34 44%

Neutral 11 14%

Disagree 1 1%

Strongly Disagree 2 3%

77 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 27 36%

Agree 36 47%

Neutral 10 13%

Disagree 1 1%

Strongly Disagree 2 3%

76 respondents

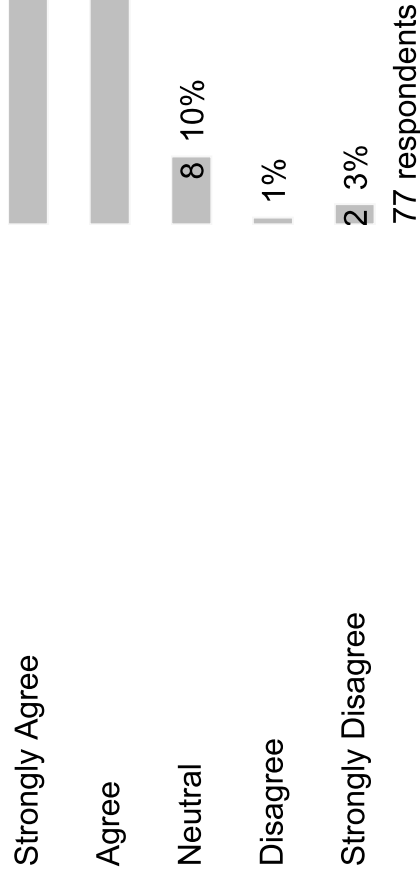
6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 41 53%

Agree 30 39%



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



Neutral 7 9%

Disagree 1 1%

Strongly Disagree 2 3%
77 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 36 47%

Agree 31 40%

Neutral 7 9%

Disagree 1 1%

Strongly Disagree 2 3%
77 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 28 37%

Agree 32 42%

Neutral 13 17%

Disagree 2 3%

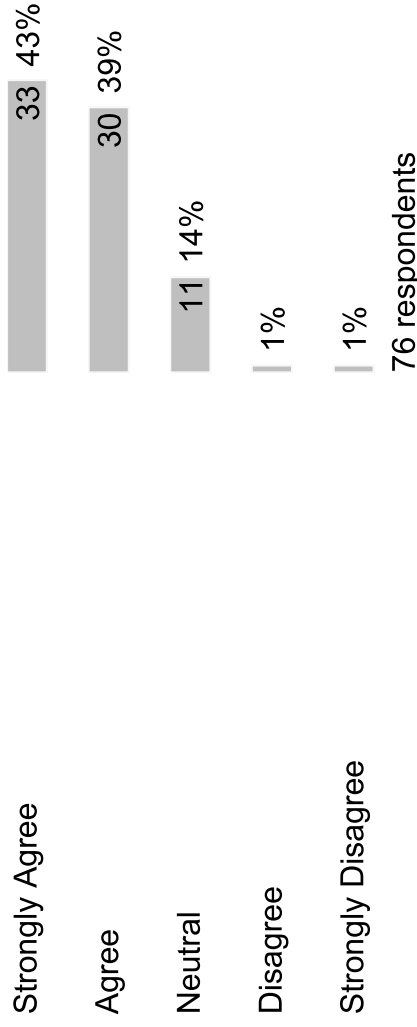
Strongly Disagree 1 1%
76 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

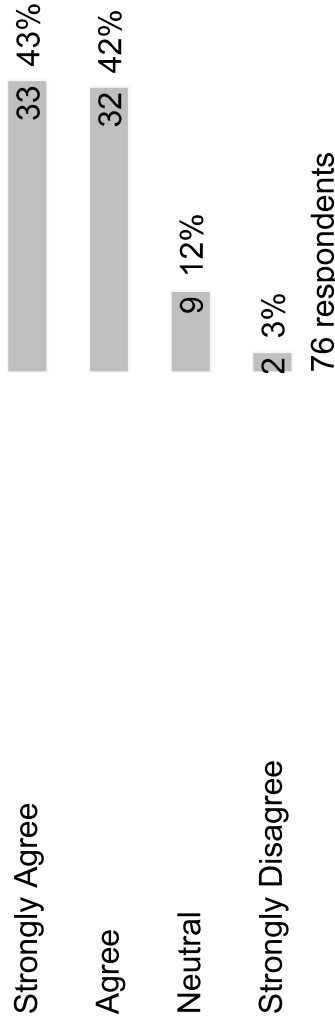
Strongly Agree 34 45%



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



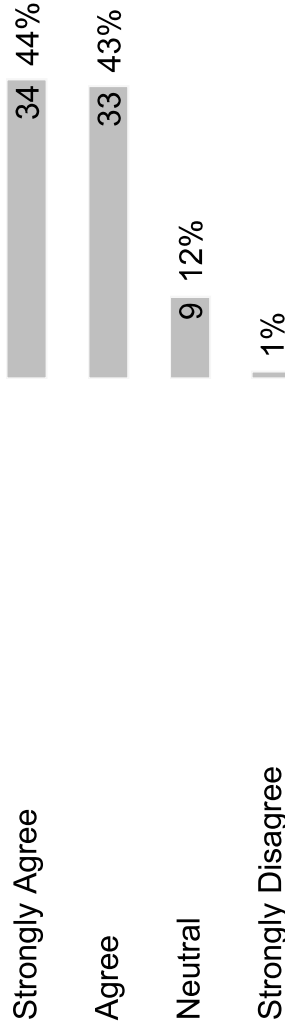
77 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



77 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

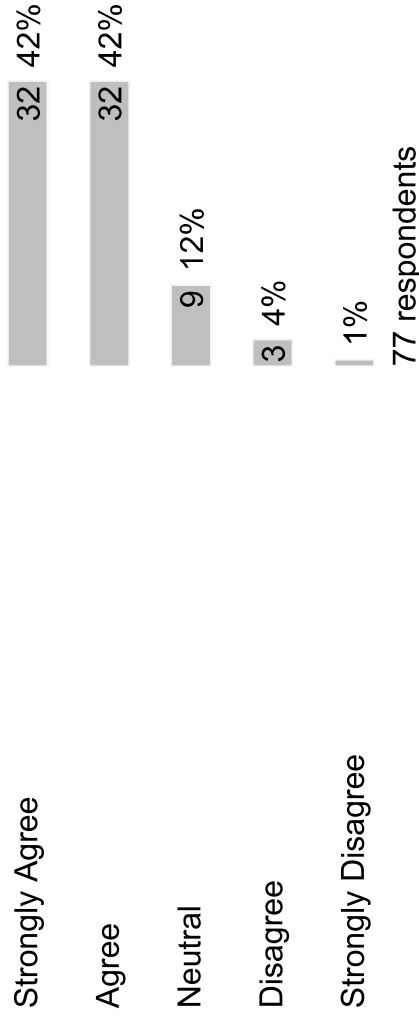


77 respondents

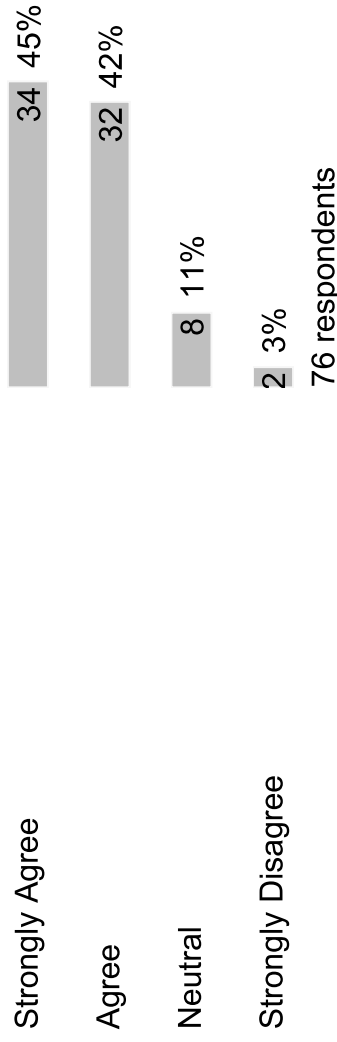
18. The school ensures I receive formal training in the use of student assessment data.



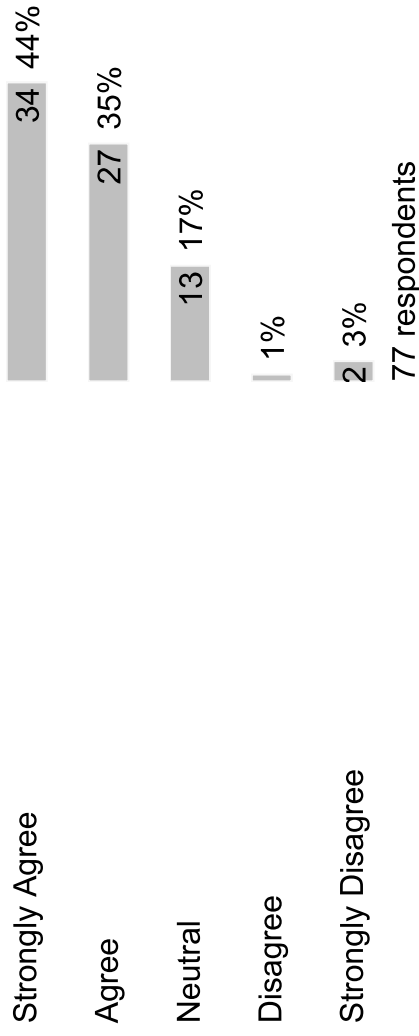
19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



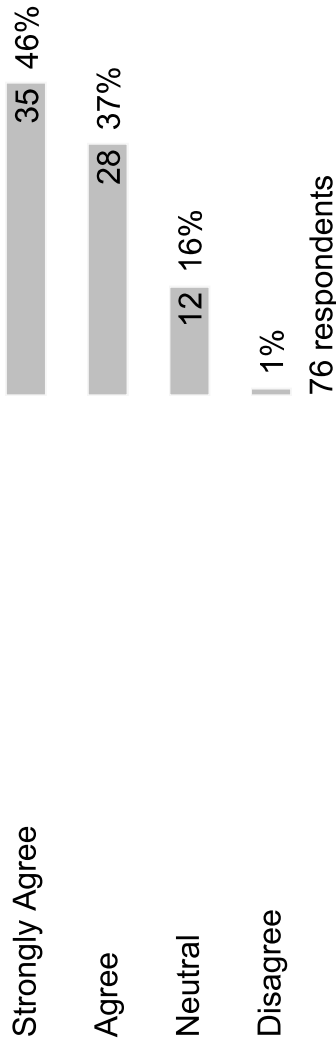
21. I am provided with professional development opportunities that are relevant to my role.



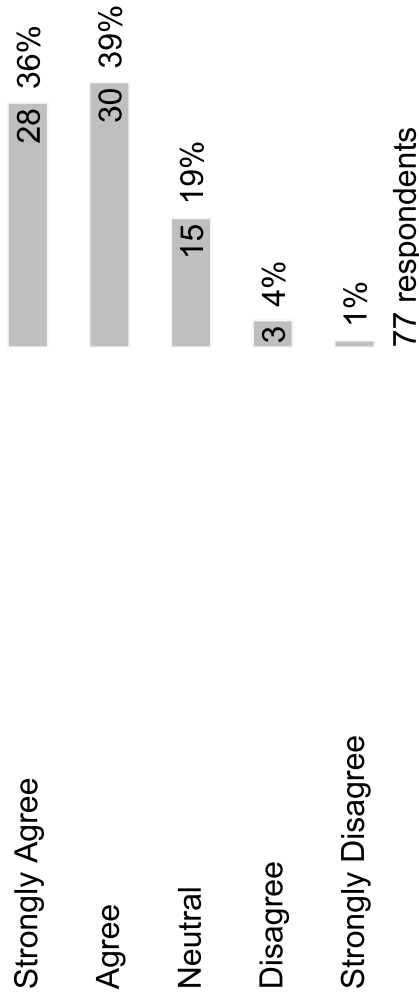
22. Our school shares responsibility for student learning with its staff, parents and community members.



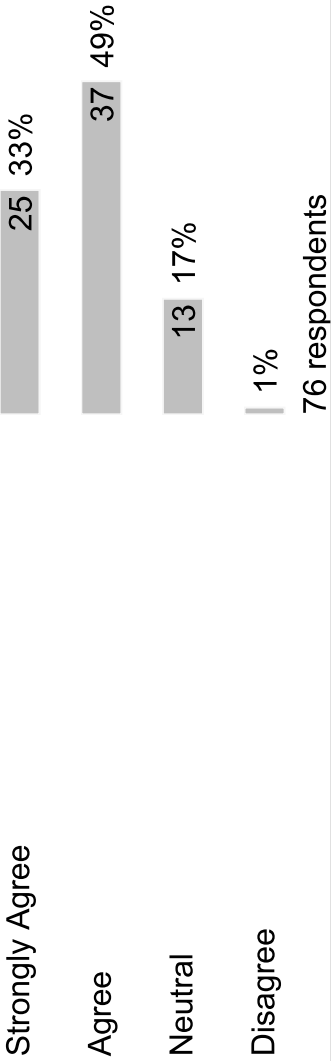
23. I feel confident in my classroom management strategies.



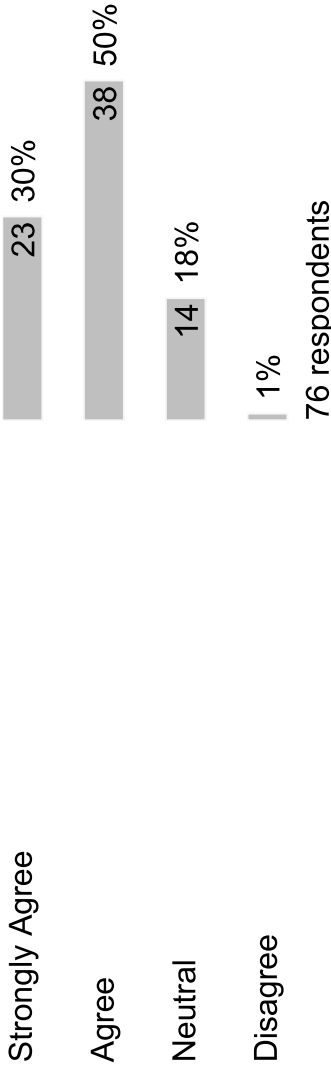
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.

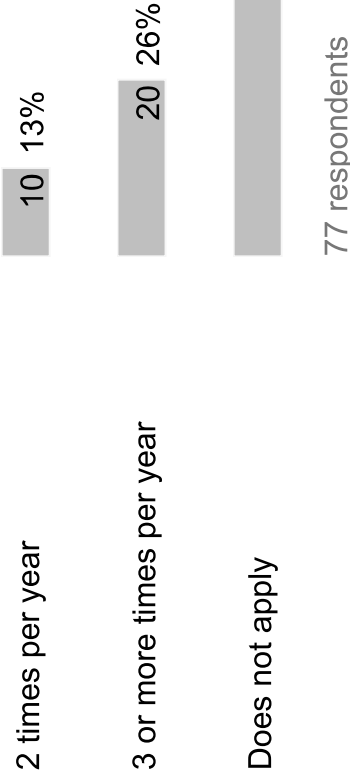


27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.

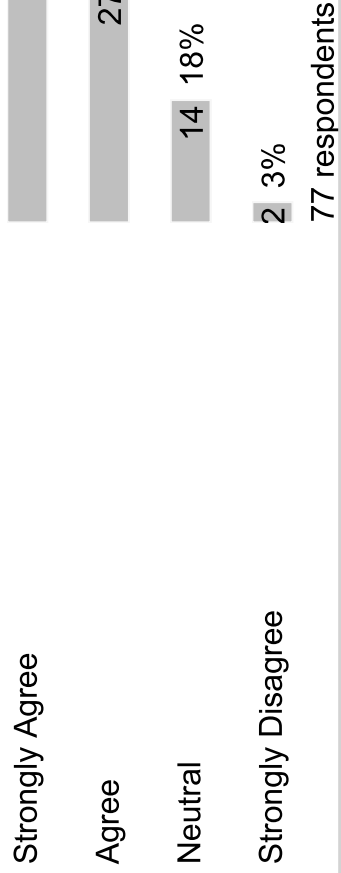
1 time per year 13 17%



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

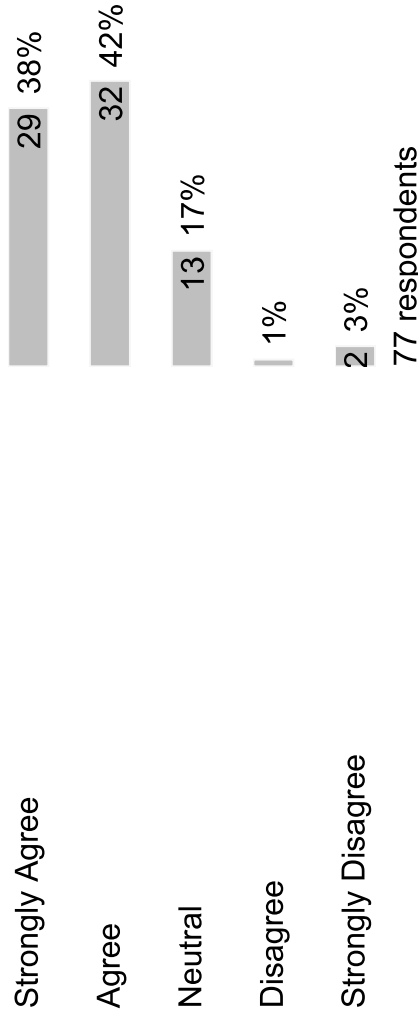


31. I regularly post information online or send home a newsletter.

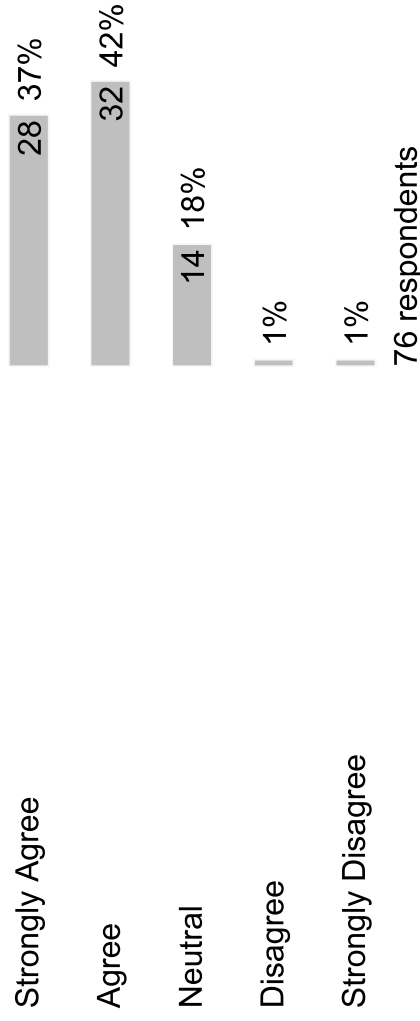




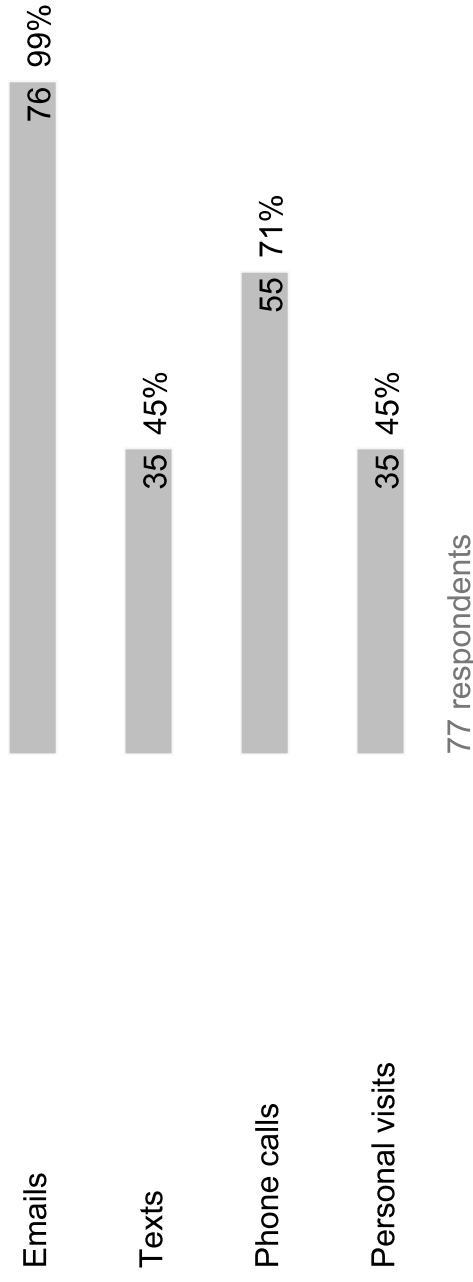
32. Our school communicates well about its goals and activities.



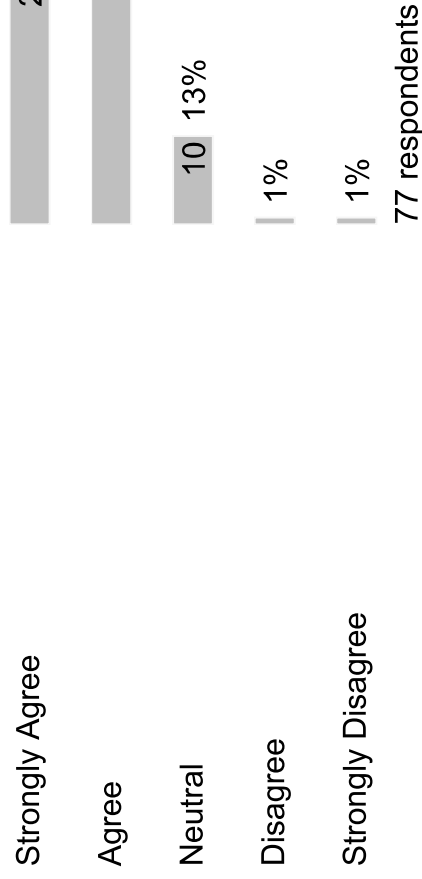
33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report