BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 07/22/2026

surveys

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run on 07/22/2026

Custom Survey

1 survey(s) 43 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 43 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Female	42	100%

42 respondents

2. Ethnicity

Black or African American	12	29%
White	23	55%
Multiracial	4	10%
Other	3	7%

42 respondents

3. Ethnicity

Hispanic	18	43%
Not Hispanic or Latino	21	50%

Prefer not to answer	3	7%

42 respondents

4. Role

School Administrator	2	5%
Support Staff	5	12%
Teacher	27	63%
Educational Support Professional	7	16%
Clerical	1	2%
Other	1	2%

43 respondents

5. Experience

1 - 3 years	7	16%
4 - 10 years	10	23%
11 - 20 years	9	21%
More than 20 years	17	40%

43 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	28 65%
Agree	14 33%
Strongly Disagree	1 2%

43 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	24 56%
Agree	14 33%
Neutral	4 9%
Strongly Disagree	1 2%

43 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	5 12%
Agree	15 35%
Neutral	7 16%
Disagree	10 23%

Strongly Disagree	6	14%

43 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	11	26%
No	32	74%

43 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	11	26%
Addressed the incident myself	3	7%
Confronted the alleged bully(ies) directly	3	7%
Contacted the parents/guardians of the alleged bully(ies)	3	7%
Does not apply to me	29	67%

43 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	13	30%
Stayed the same	1	2%

Does not apply to me	29	67%

43 respondents

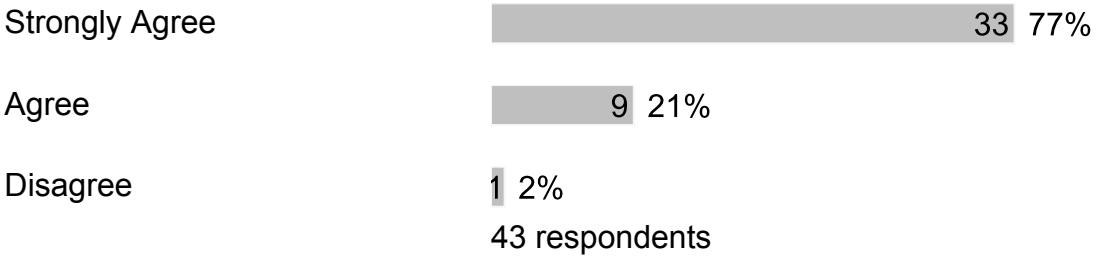
7. In my school, rules are applied equally to students.

Strongly Agree	26	60%
Agree	11	26%
Neutral	3	7%
Disagree	3	7%

43 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	27	63%
Agree	12	28%
Neutral	3	7%
Disagree	1	2%

43 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	26	60%
Agree	14	33%
Neutral	3	7%

43 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.





43 respondents

2. If students have a problem, they can come to me for help.





43 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





43 respondents

4. In my school, adults treat students with respect.



Agree	14	33%

43 respondents

5. In my school, students treat adults with respect.

Strongly Agree	17	40%
Agree	22	51%
Neutral	1	2%
Disagree	2	5%
Strongly Disagree	1	2%

43 respondents

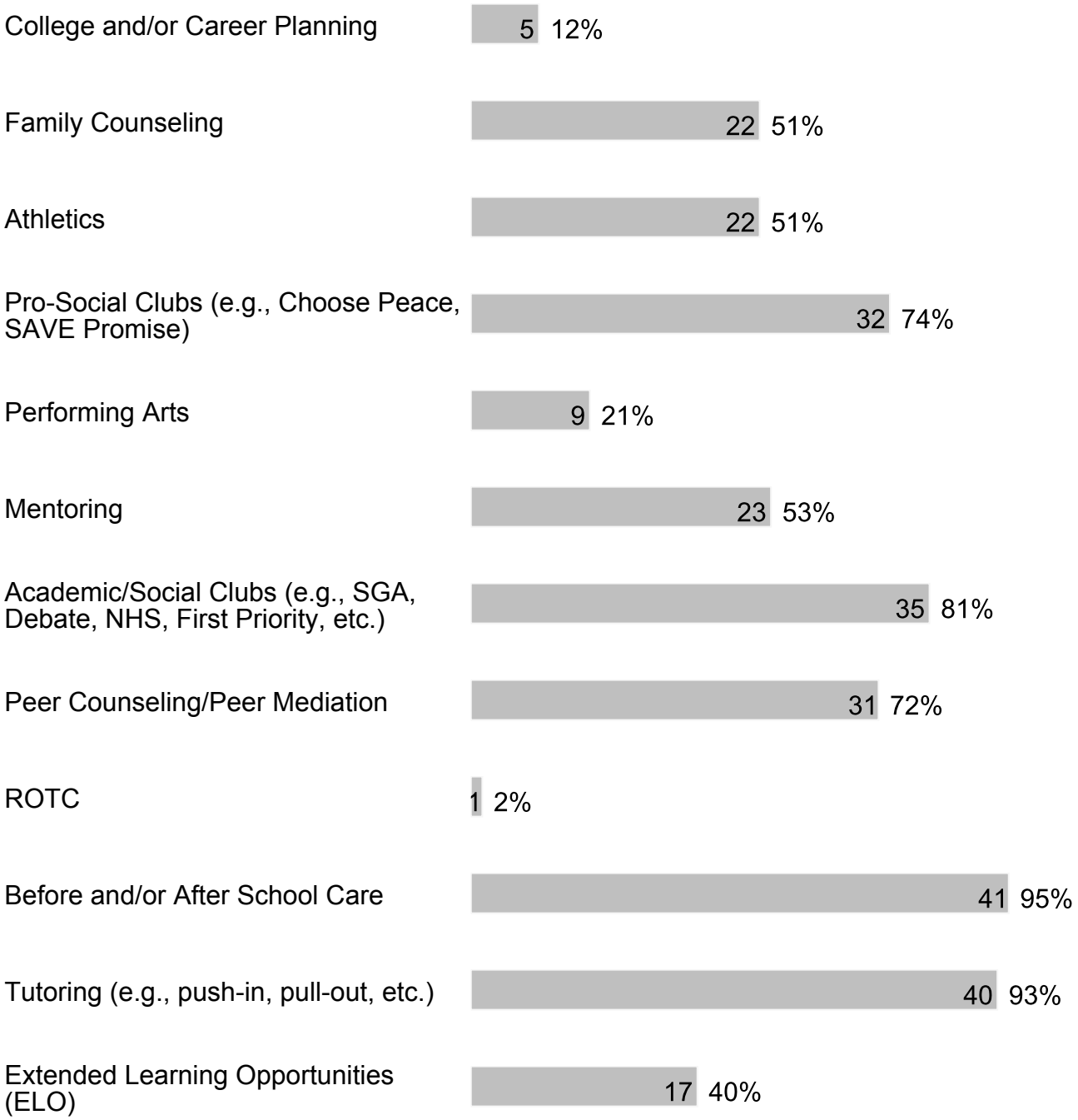
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	26	60%
Agree	16	37%
Neutral	1	2%

43 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling	43	100%


College and/or Career Planning
5 12%
Family Counseling
22 51%
Athletics
22 51%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)
32 74%
Performing Arts
9 21%
Mentoring
23 53%
Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
35 81%
Peer Counseling/Peer Mediation
31 72%
ROTC
1 2%
Before and/or After School Care
41 95%
Tutoring (e.g., push-in, pull-out, etc.)
40 93%
Extended Learning Opportunities (ELO)
17 40%

Other	3 7%

43 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree	20 47%
Agree	14 33%
Neutral	5 12%
Disagree	4 9%

43 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	20 47%
Agree	19 44%
Neutral	1 2%
Disagree	3 7%

43 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	7 16%

Agree	9	21%
Neutral	14	33%
Disagree	8	19%
Strongly Disagree	5	12%

43 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	10	23%
Agree	22	51%
Neutral	4	9%
Disagree	3	7%
Strongly Disagree	4	9%

43 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	21	51%
Agree	11	27%

Neutral	6	15%
Disagree	3	7%

41 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	22	52%
Agree	12	29%
Neutral	6	14%
Disagree	2	5%

42 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	25	58%
Agree	15	35%
Neutral	3	7%

43 respondents

2. Our school has a continuous improvement process.

Strongly Agree	27	63%
Agree	15	35%
Neutral	1	2%

43 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	29	67%
Agree	13	30%
Neutral	1	2%

43 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	30	70%
Agree	10	23%

Neutral	2	5%
Disagree	1	2%

43 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	26	60%
Agree	13	30%
Neutral	4	9%

43 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	28	65%
Agree	14	33%
Neutral	1	2%

43 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	28	65%
Agree	13	30%
Neutral	2	5%

43 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	27	63%

Agree	15	35%
Neutral	1	2%

43 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	30	70%
Agree	13	30%

43 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	30	70%
Agree	13	30%

43 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	25	58%
Agree	13	30%
Neutral	5	12%

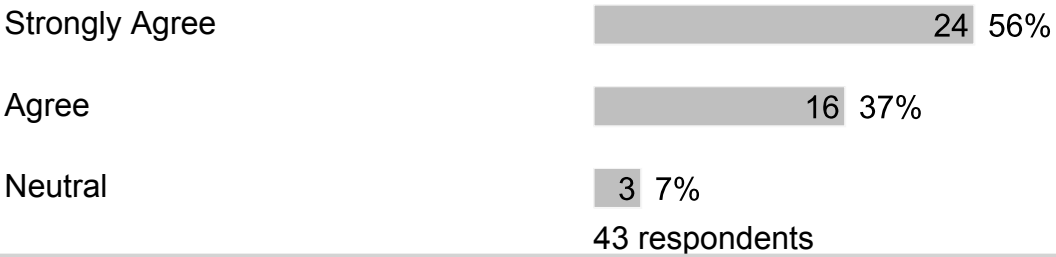
43 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	24	57%
Agree	17	40%
Neutral	1	2%

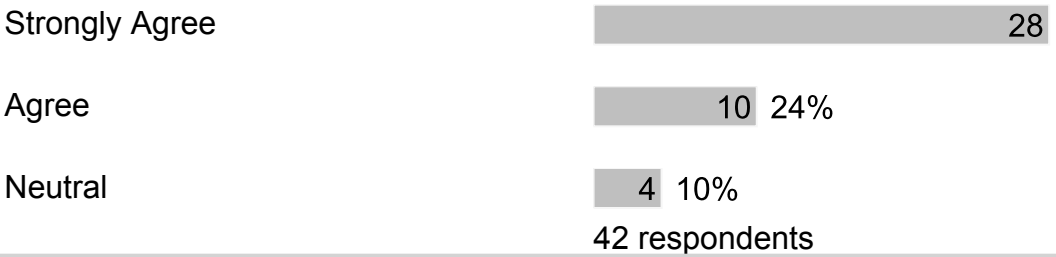
42 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



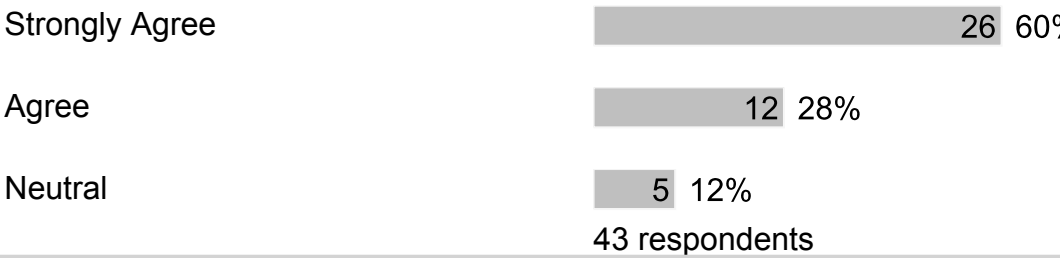
43 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



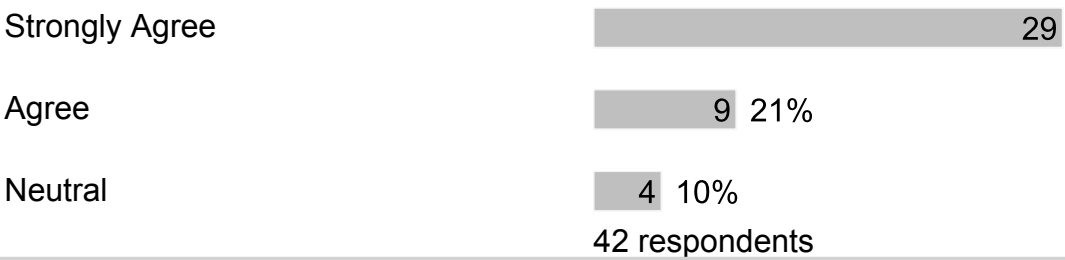
42 respondents

15. I use formative assessments to monitor student progress.



43 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



42 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	29	67%
Agree	12	28%
Neutral	2	5%

43 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	24	56%
Agree	15	35%
Neutral	4	9%

43 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	24	56%
Agree	15	35%
Neutral	4	9%

43 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	24	56%
Agree	18	42%
Neutral	1	2%

43 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	26	60%
Agree	13	30%
Neutral	4	9%

43 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	24	56%
Agree	12	28%
Neutral	6	14%
Disagree	1	2%

43 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	25	60%
Agree	15	36%
Neutral	2	5%

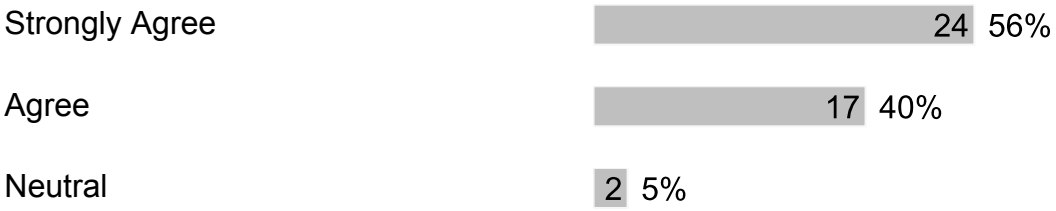
42 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	22	52%
Agree	14	33%
Neutral	5	12%
Disagree	1	2%

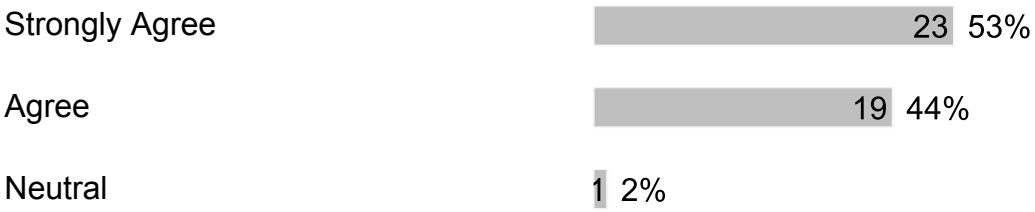
42 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



43 respondents

26. Most teachers report student progress in easy to understand language to families.



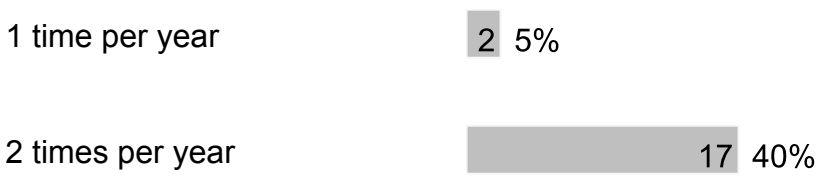
43 respondents

27. I provide students with timely feedback about their learning.



42 respondents

28. I schedule conferences to share student learning progress with families.



3 or more times per year	4	9%
Does not apply	20	47%

43 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	31	74%
Agree	10	24%
Neutral	1	2%

42 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	25	58%
Agree	17	40%
Neutral	1	2%

43 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	28	65%
Agree	9	21%
Neutral	6	14%

43 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree	31	72%
Agree	11	26%
Neutral	1	2%

43 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	30	71%
Agree	11	26%
Neutral	1	2%

42 respondents

34. I am accessible via (check all that apply):

Emails	42	98%
Texts	35	81%
Phone calls	39	91%
Personal visits	30	70%

43 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	32	74%
Agree	10	23%

Neutral	1 2% 43 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report