

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/12/2026



surveys

Custom Survey

1 survey(s) 163 response(s)

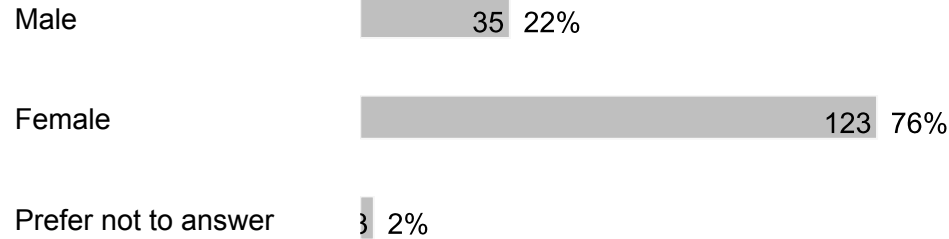
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

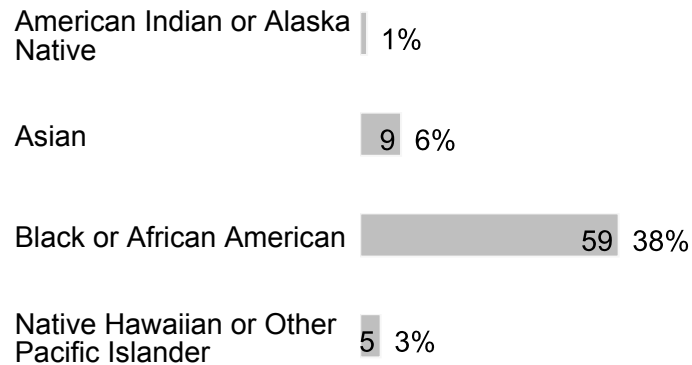
Number of Responses | Percentages of Total Responses

1. Gender



161 respondents

2. Race



White 60 38%

Multiracial 11 7%

Other 10 6%

156 respondents

3. Ethnicity

Hispanic 47 32%

Non-Hispanic or Latino 90 62%

Prefer not to answer 9 6%

146 respondents

4. Grade

Grade PK 14 9%

Grade K 17 10%

Grade 1 24 15%

Grade 2 21 13%

Grade 3 20 12%

Grade 4 23 14%

Grade 5 38 23%

Grade 6 1%

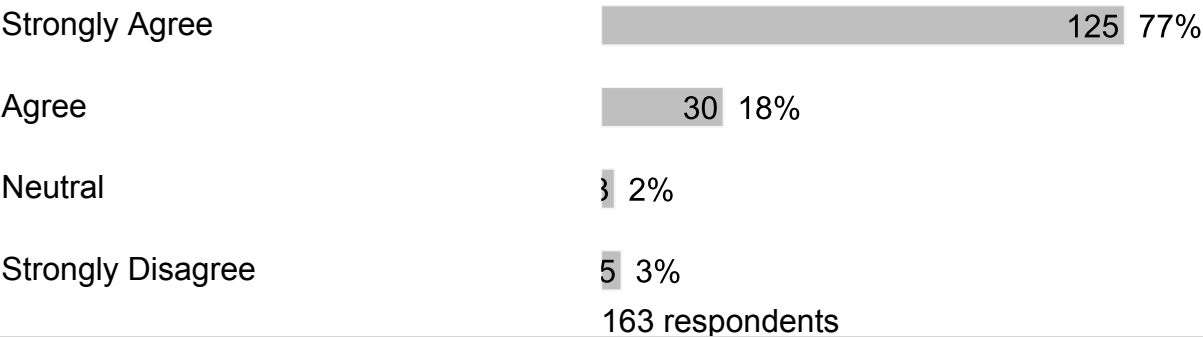
Grade 7 1%

Grade 8 3 2%

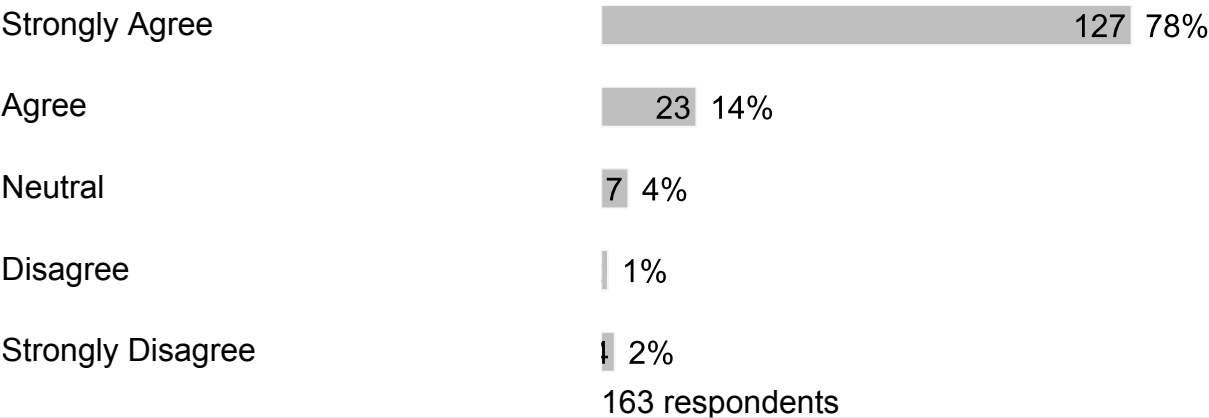
163 respondents

C. Section 2

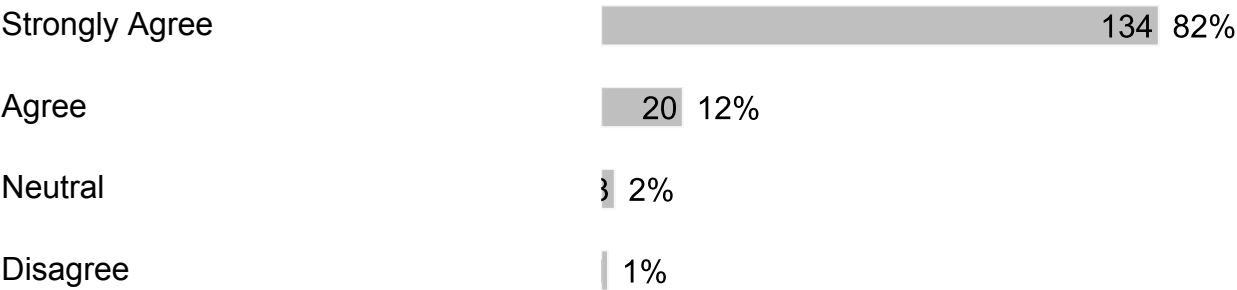
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 5 3%
163 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

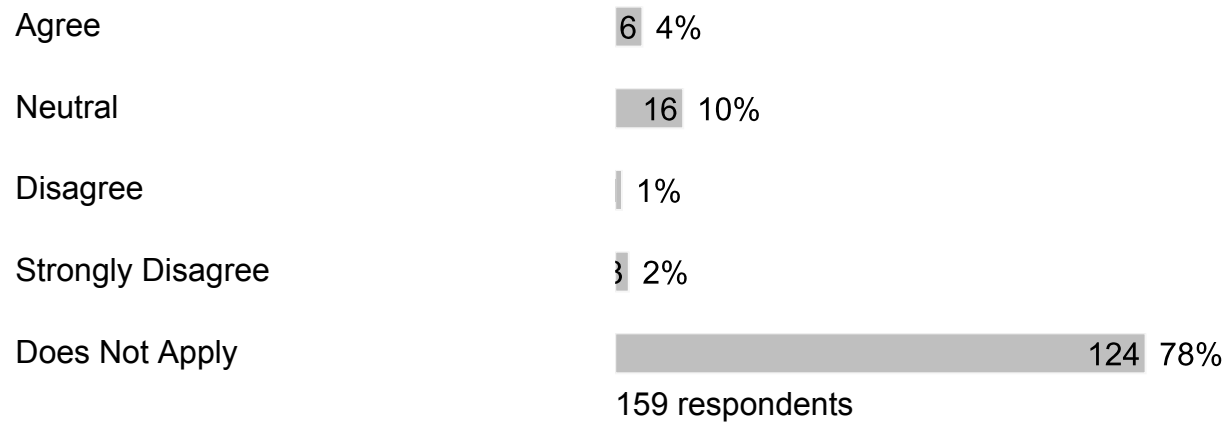
Strongly Agree 5 3%
Agree 12 7%
Neutral 12 7%
Disagree 21 13%
Strongly Disagree 113 69%
163 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 7 4%
Agree 9 6%
Neutral 11 7%
Disagree 1 1%
Strongly Disagree 1 1%
Does Not Apply 129 81%
159 respondents

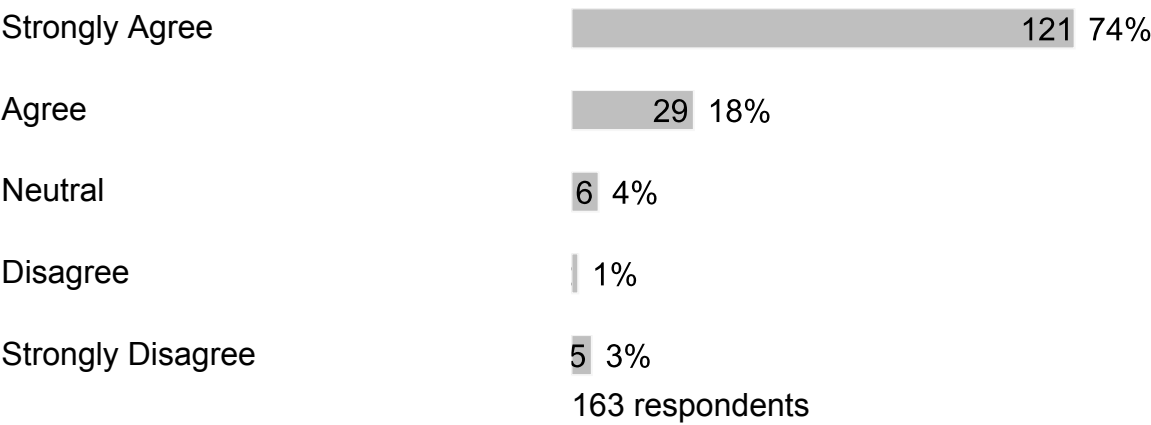
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 9 6%



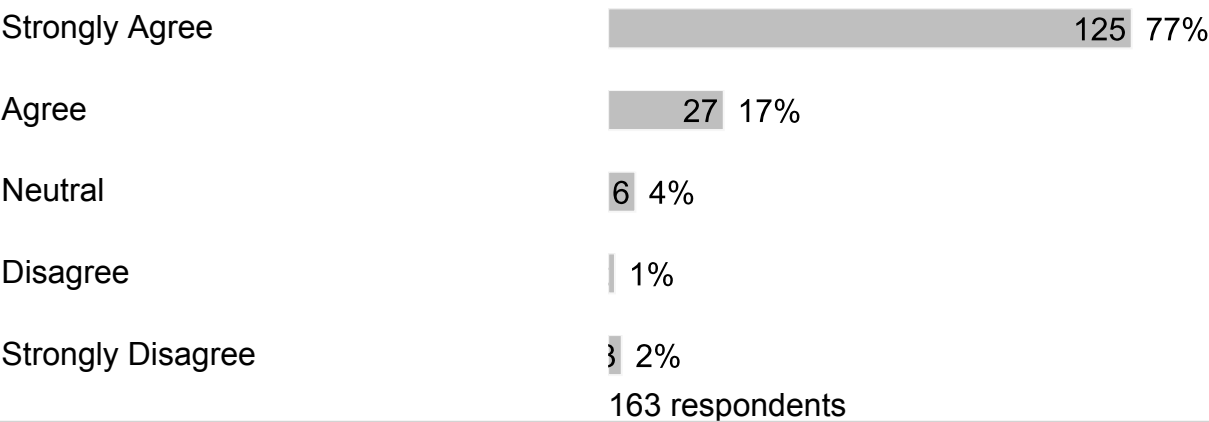
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

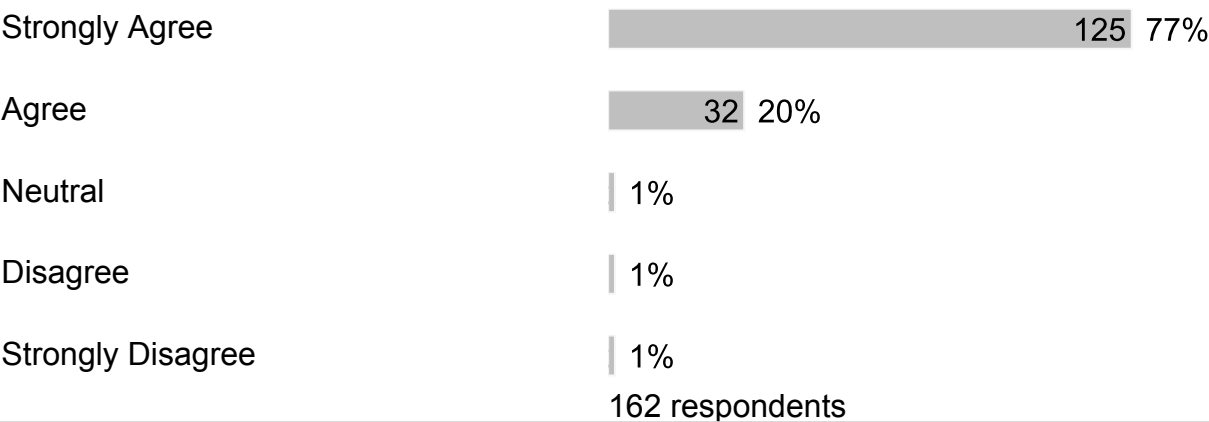


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



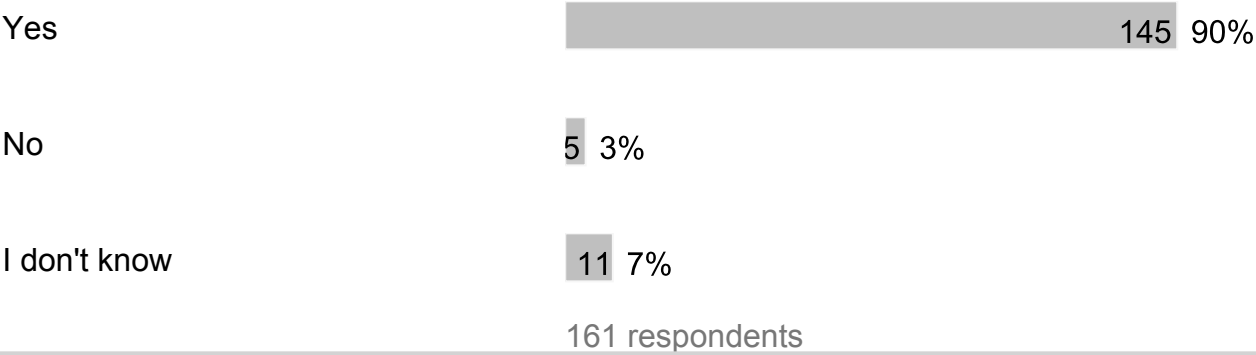
3. 3. At school, my child has up-to-date computers and other technology to learn.



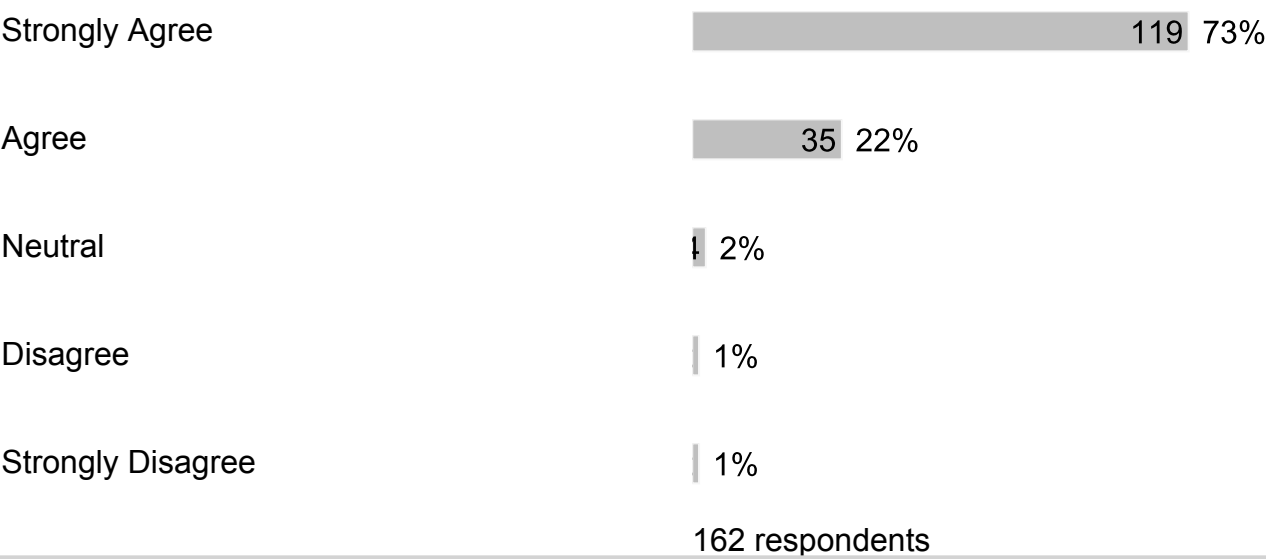


F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



2. 2. My child likes going to school.



3. 3. Our school treats students with value, respect and compassion.



Agree 21 13%

Neutral 3 2%

Strongly Disagree 3 2%

162 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 137 85%

Agree 19 12%

Neutral 3 2%

Strongly Disagree 3 2%

162 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 142 88%

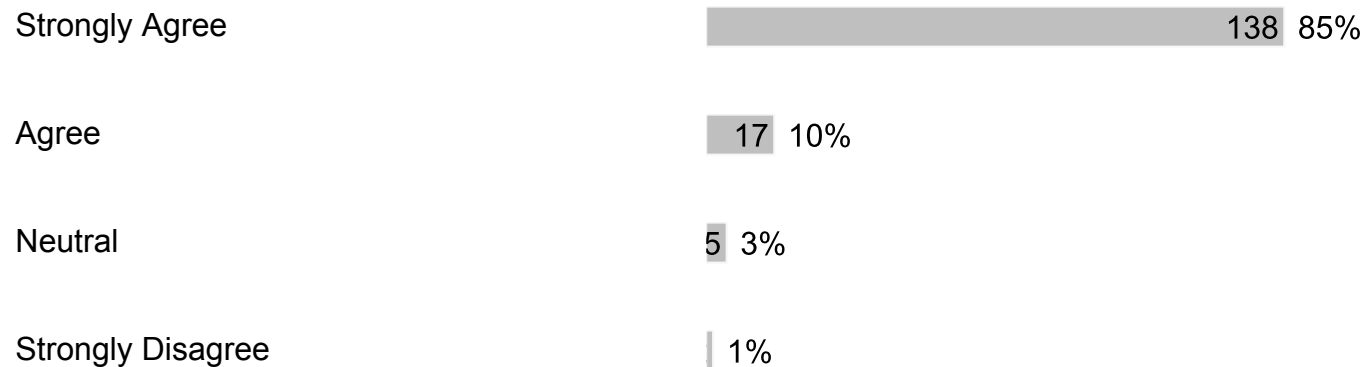
Agree 14 9%

Neutral 1 2%

Strongly Disagree 1 1%

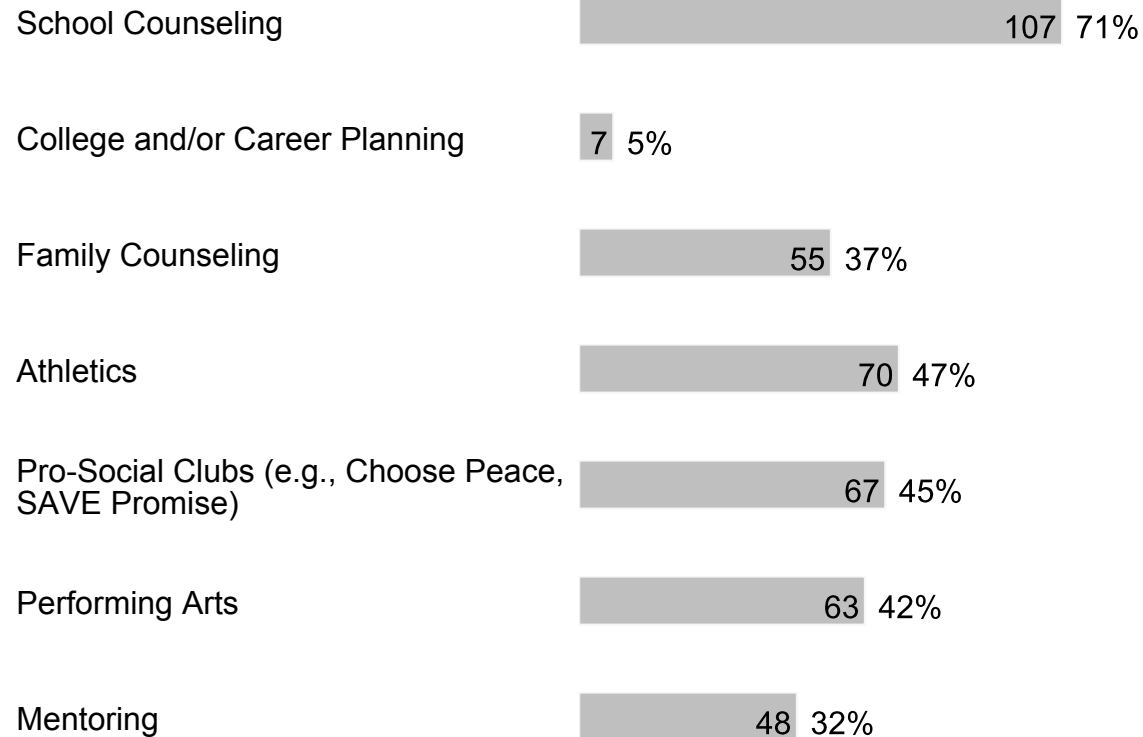
162 respondents

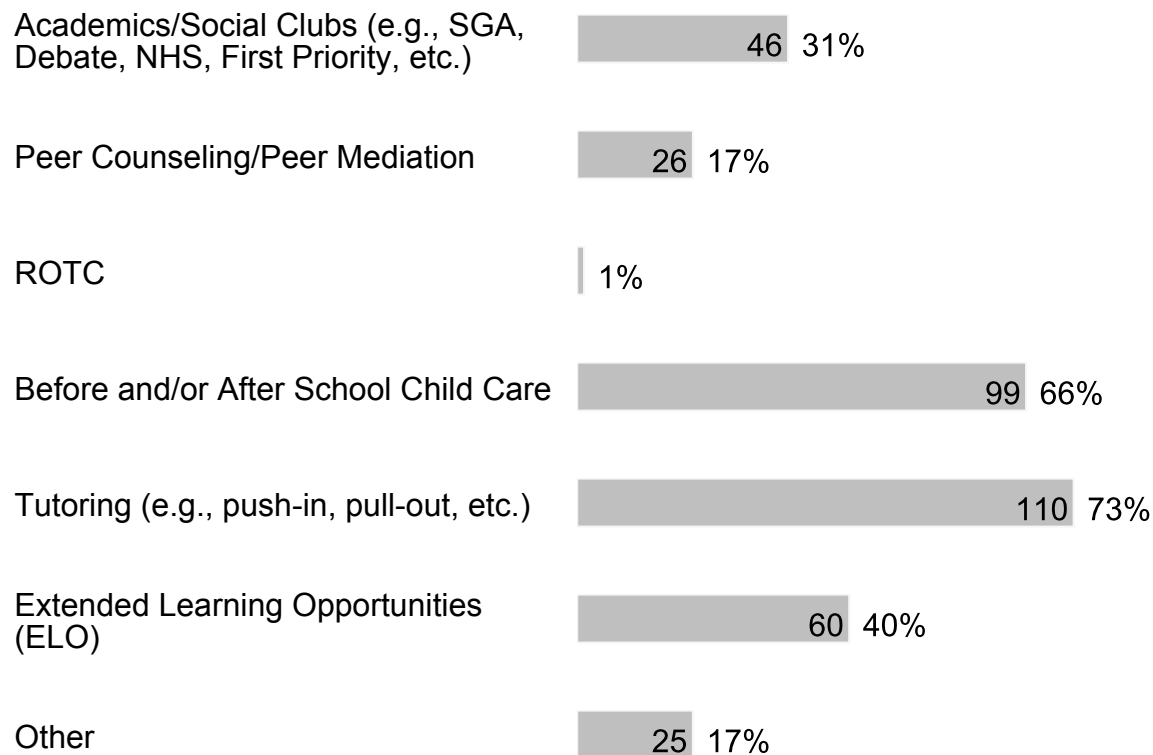
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



162 respondents

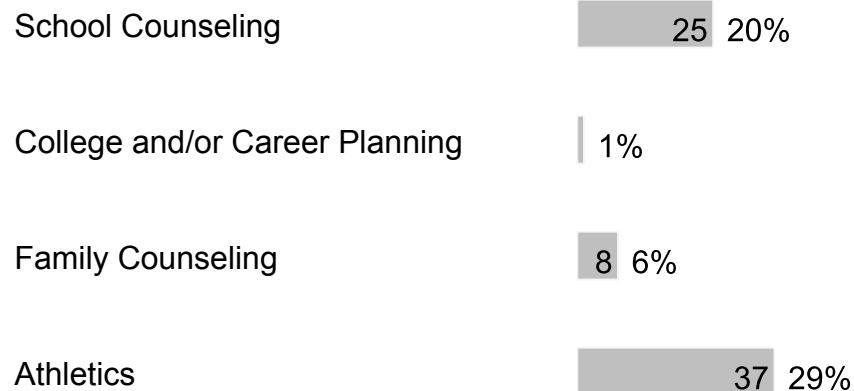
7. 7. At our school, the following programs/services are available (check all that apply):

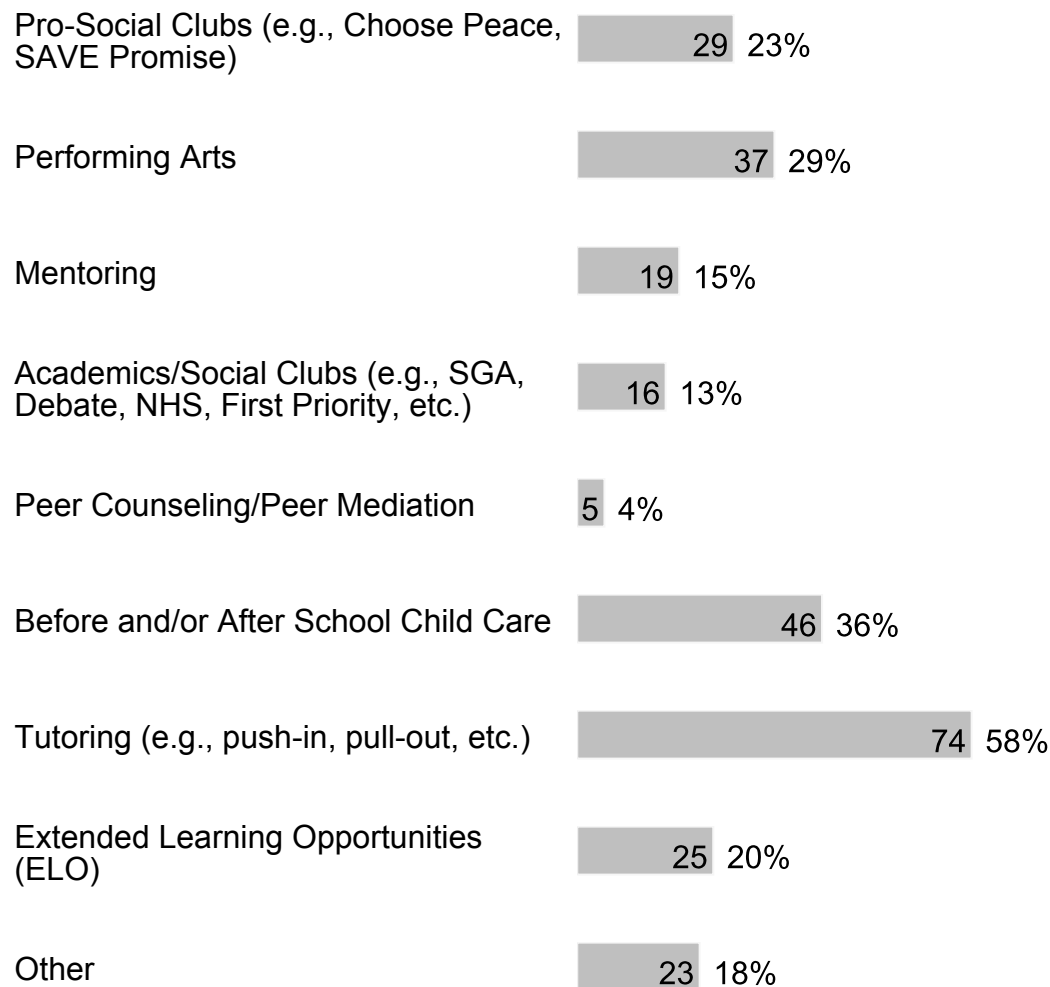




150 respondents

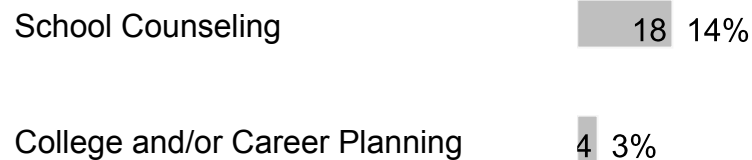
8. 8. At our school, my child participates in the following programs/services (check all that apply):

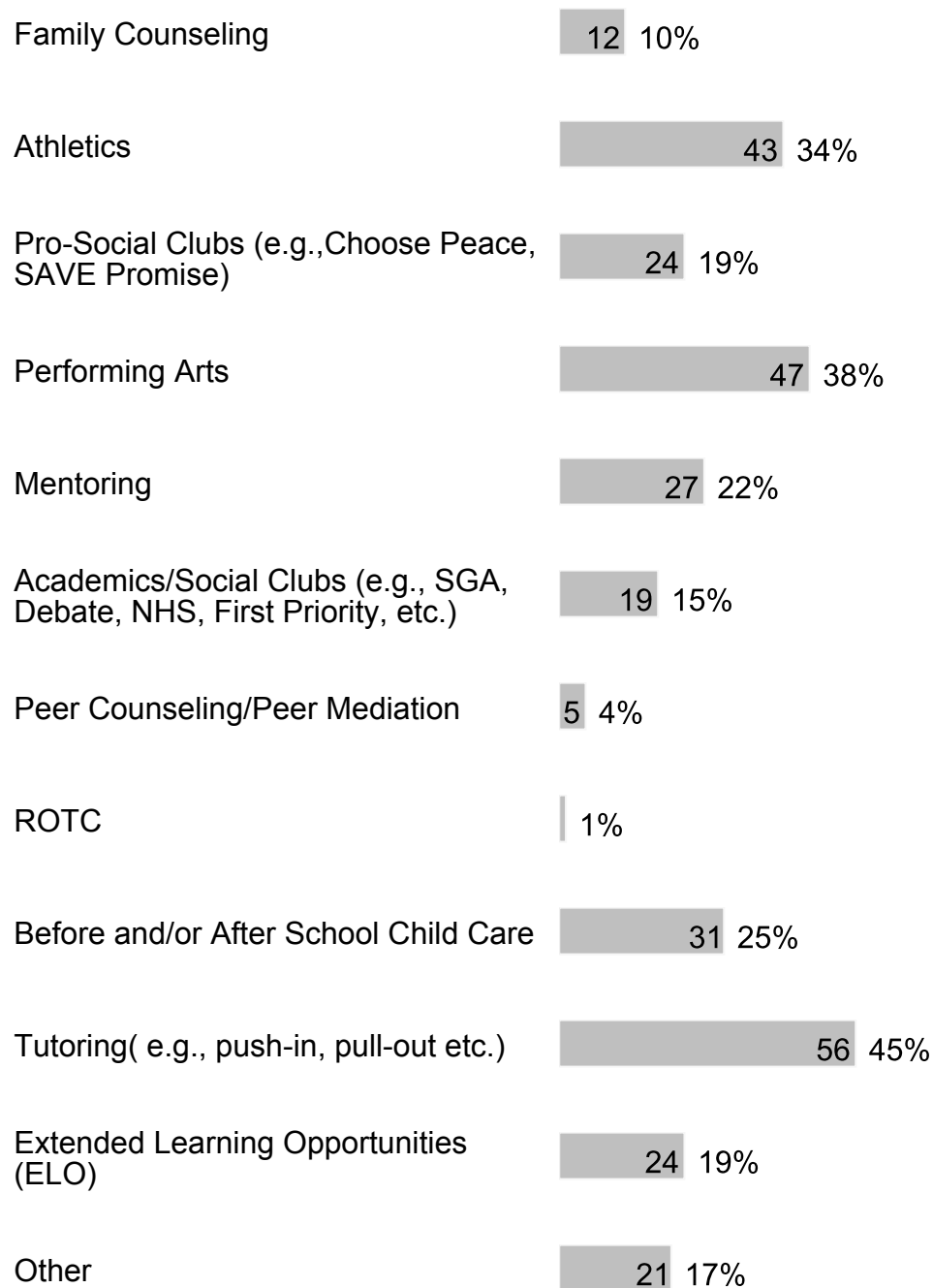




128 respondents

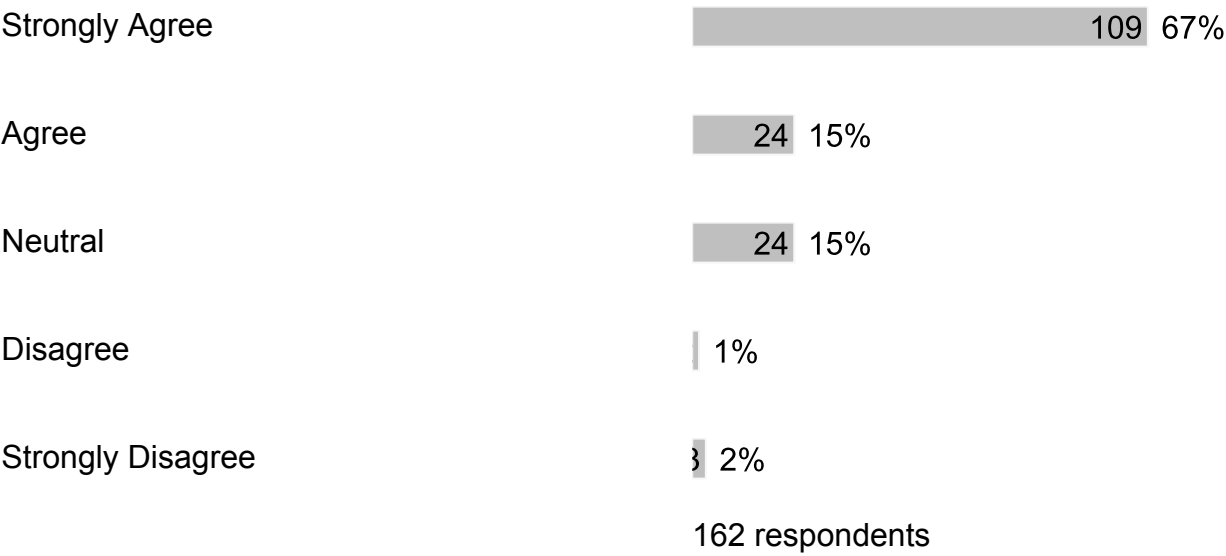
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





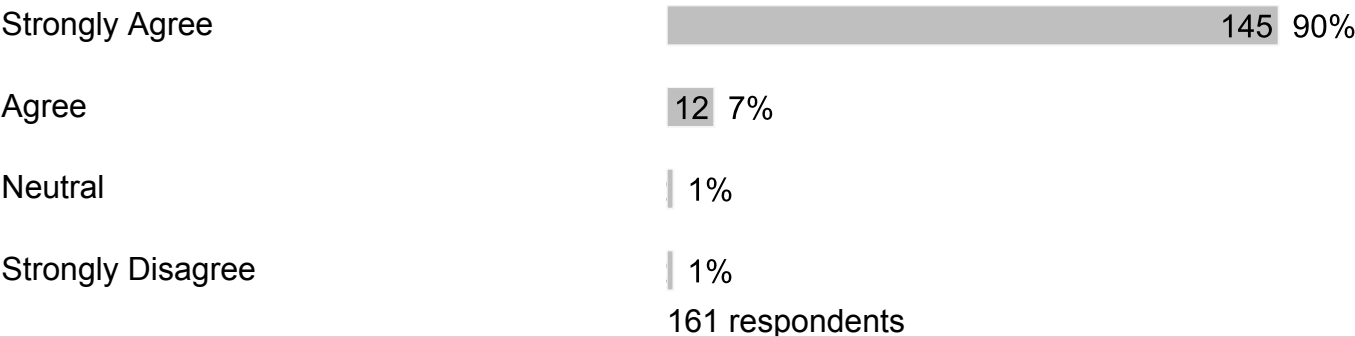
125 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

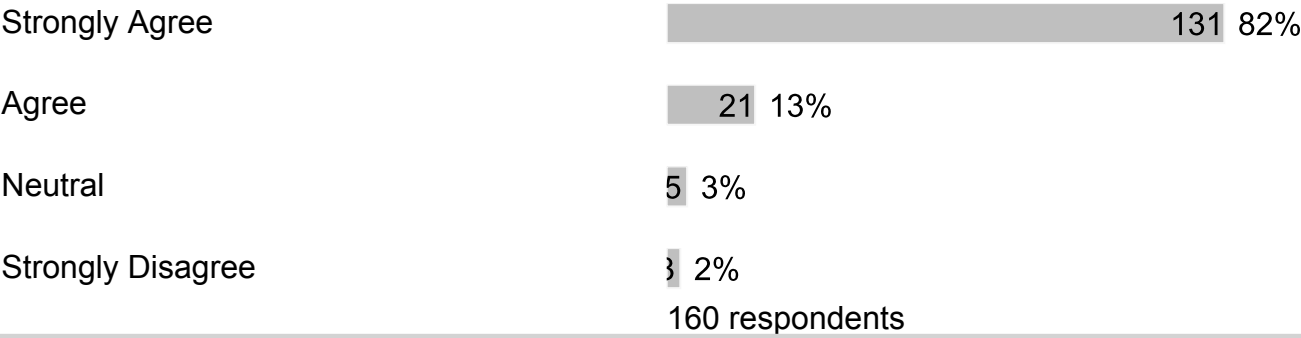


G. Section 6

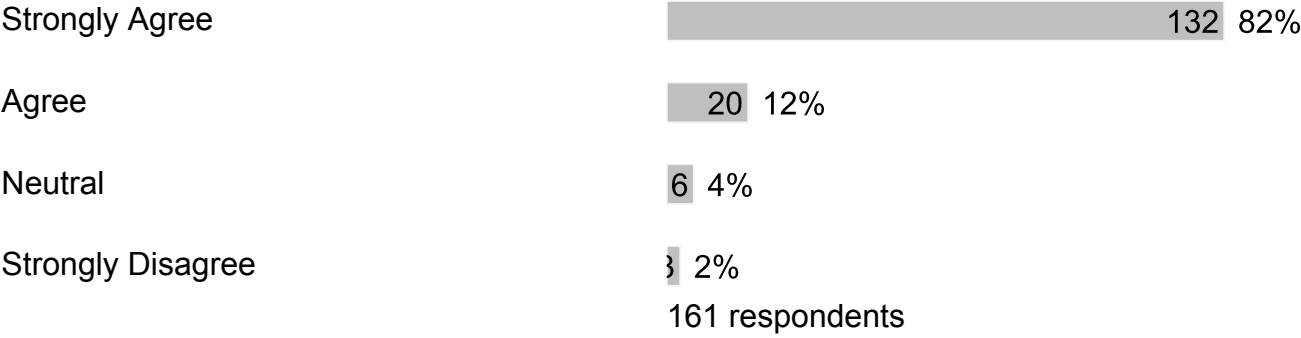
1. 1. The principal is a positive educational leader at the school.



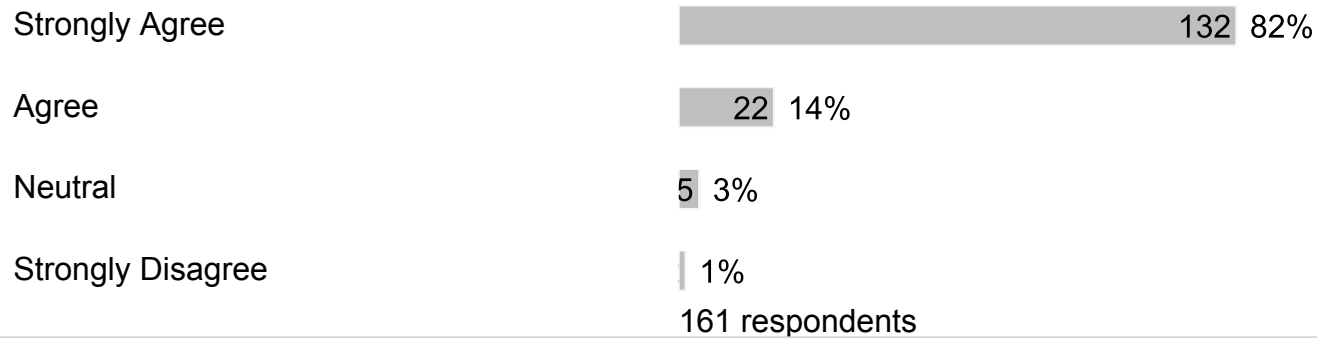
2. 2. The assistant principal(s) is a positive educational leader at the school.



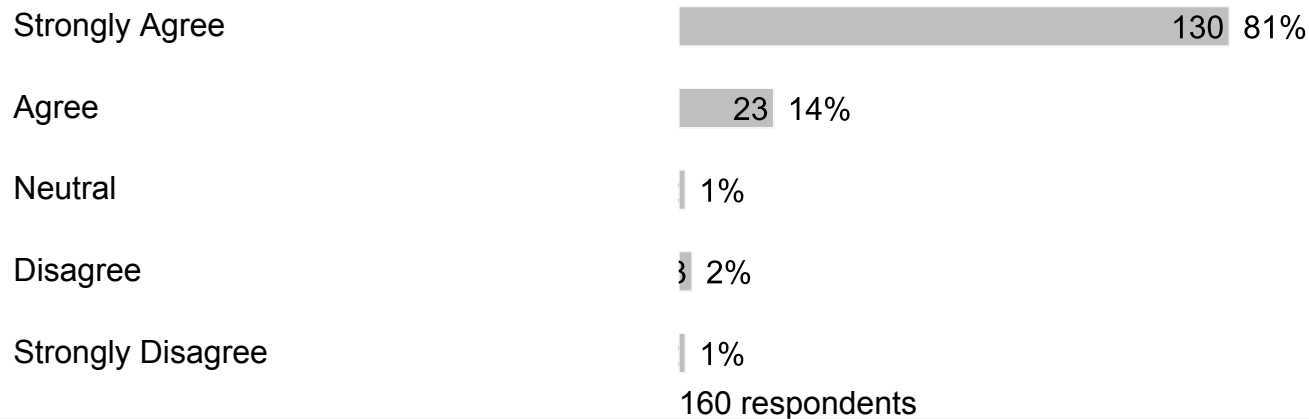
3. 3. Our school's administration provides strong instructional leadership.



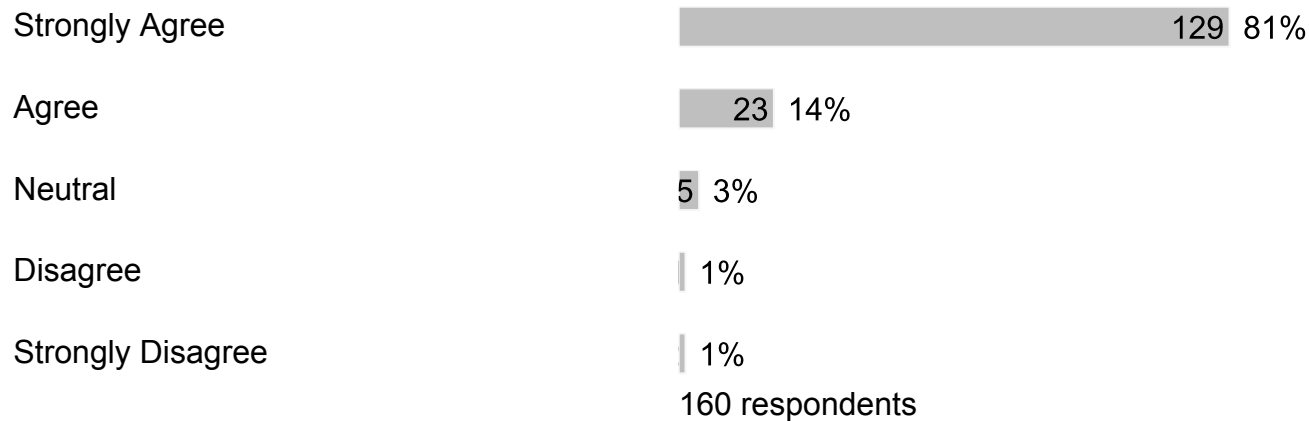
4. 4. Our school has established goals and a plan for improving student learning.



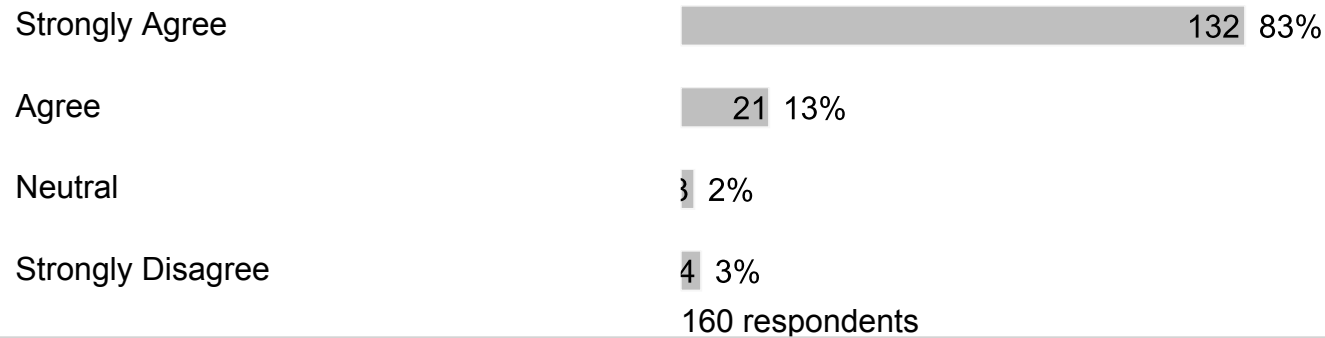
5. 5. Our school meets my expectations to prepare my child well for the next level of study.



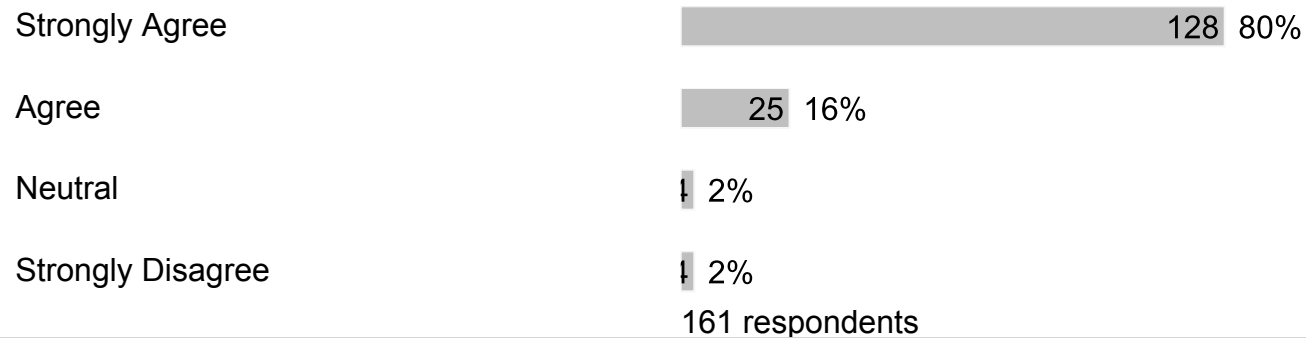
6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



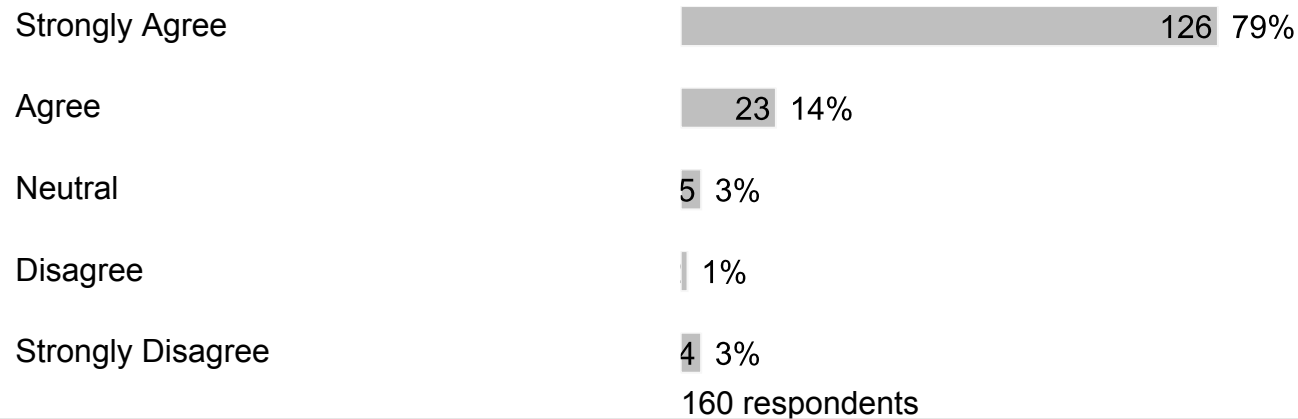
7. 7. Our school has high expectations for students.



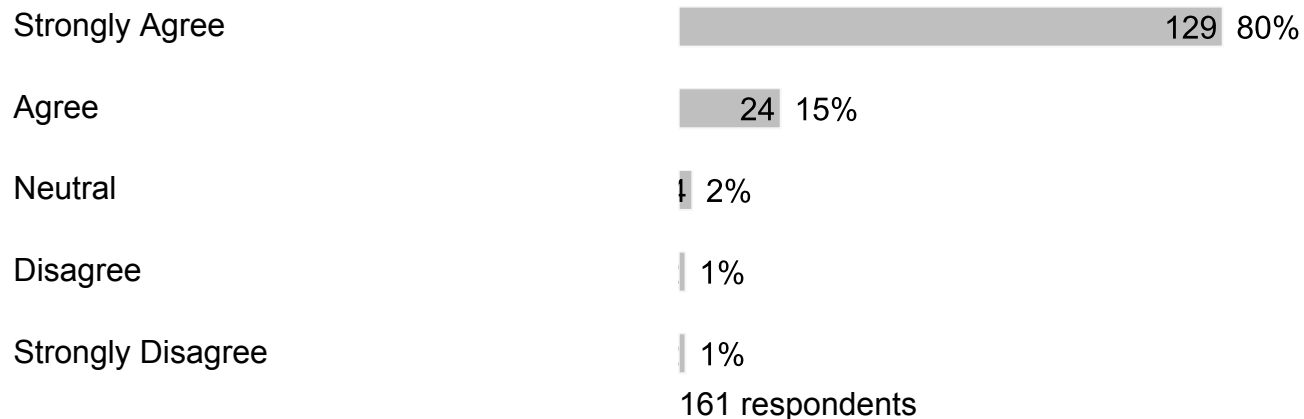
8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



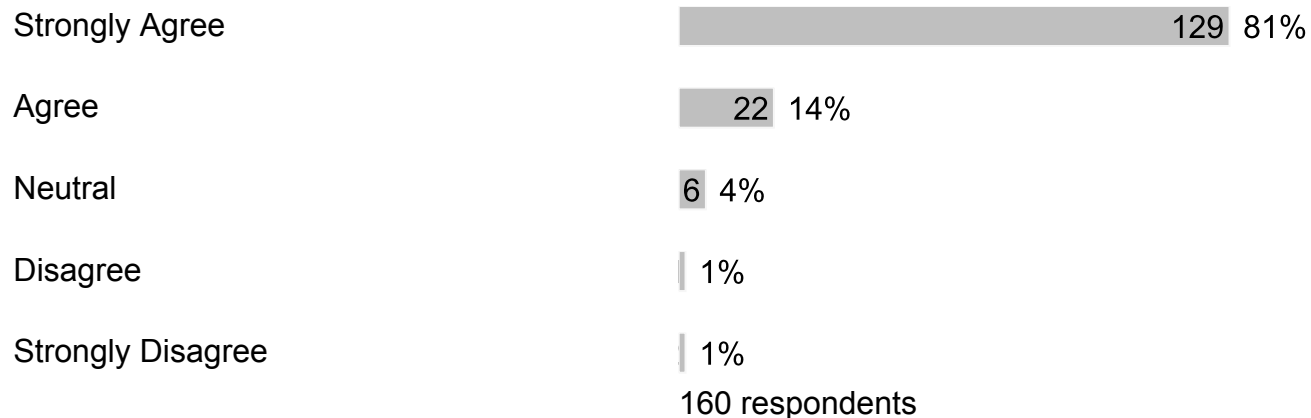
9. 9. My child's teachers give work that challenges my child.



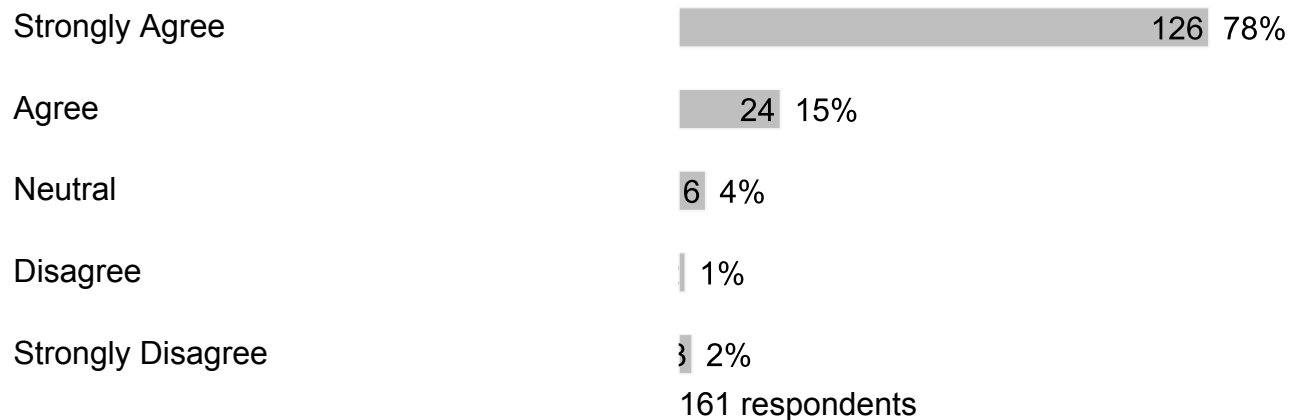
10. 10. My child's teachers work as a team to help my child learn.



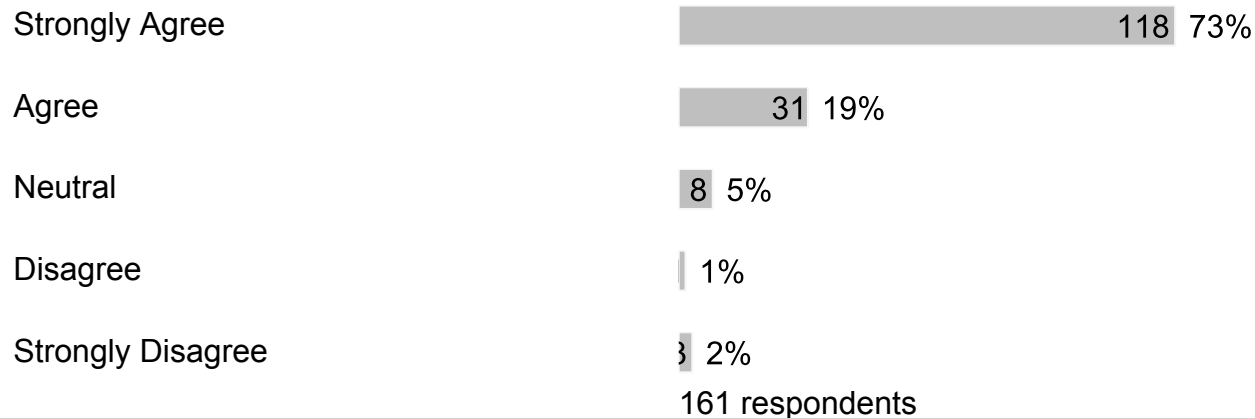
11. 11. My child's teachers use a variety of teaching strategies.



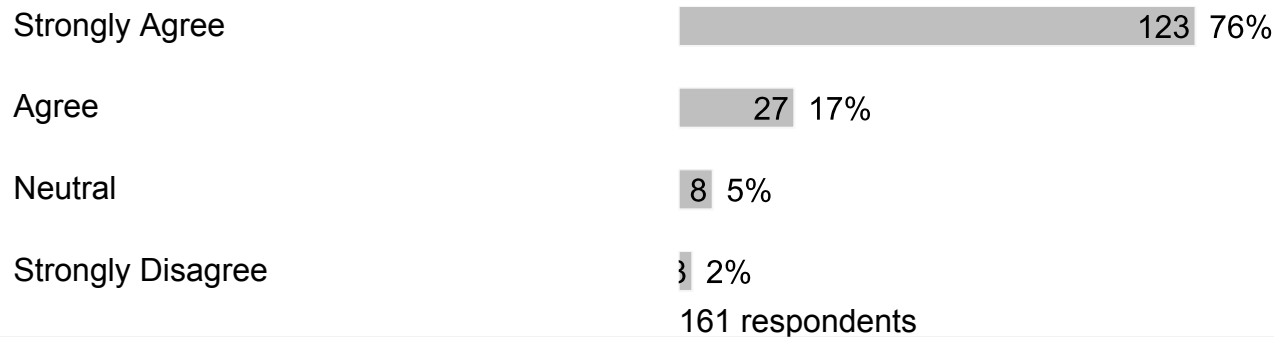
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



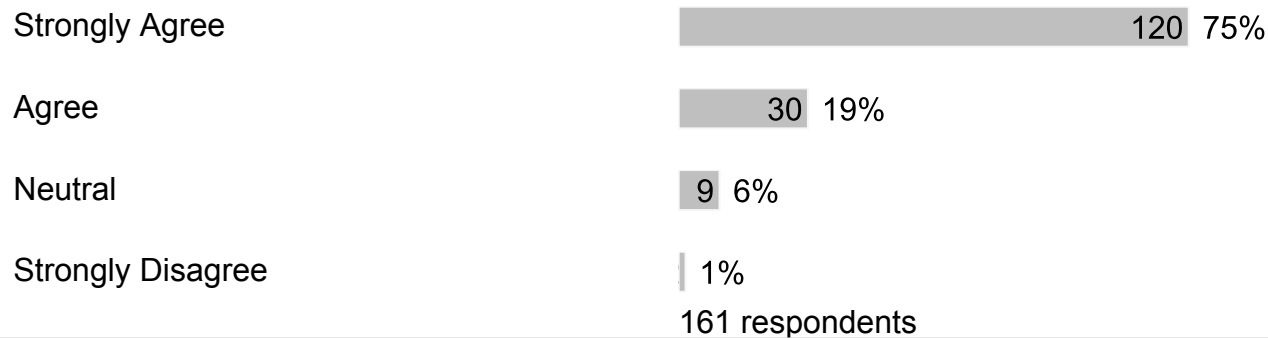
13. 13. My child sees a relationship between what is being taught and everyday life.



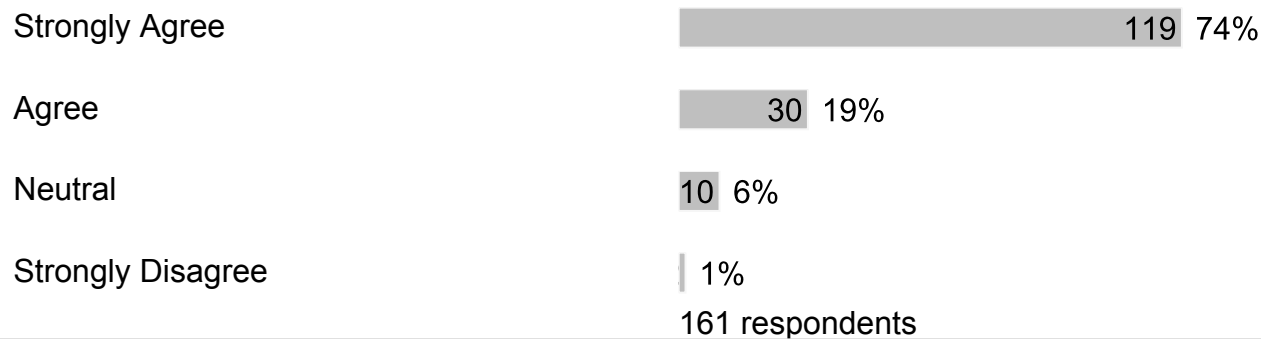
14. 14. Clear learning expectations are set for my child.



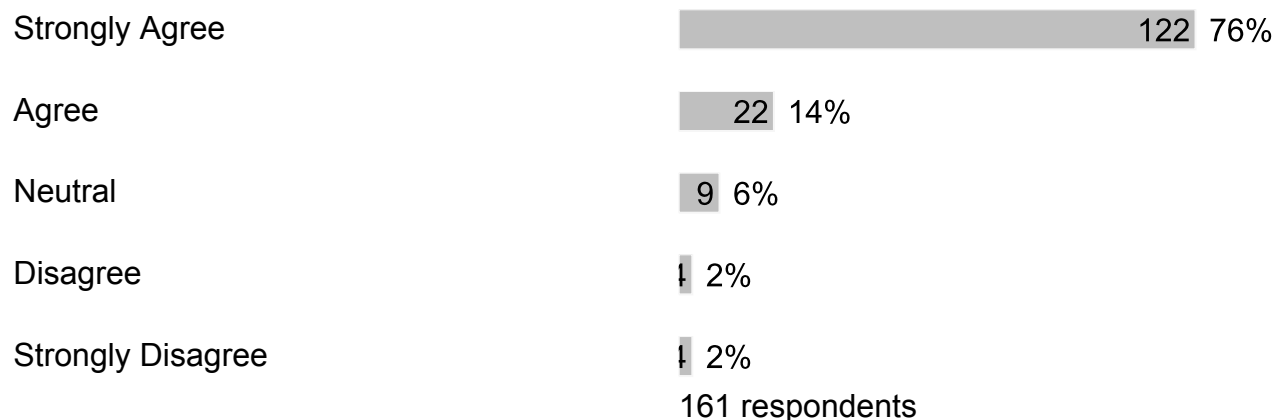
15. 15. My child's understanding of what was taught is regularly assessed.



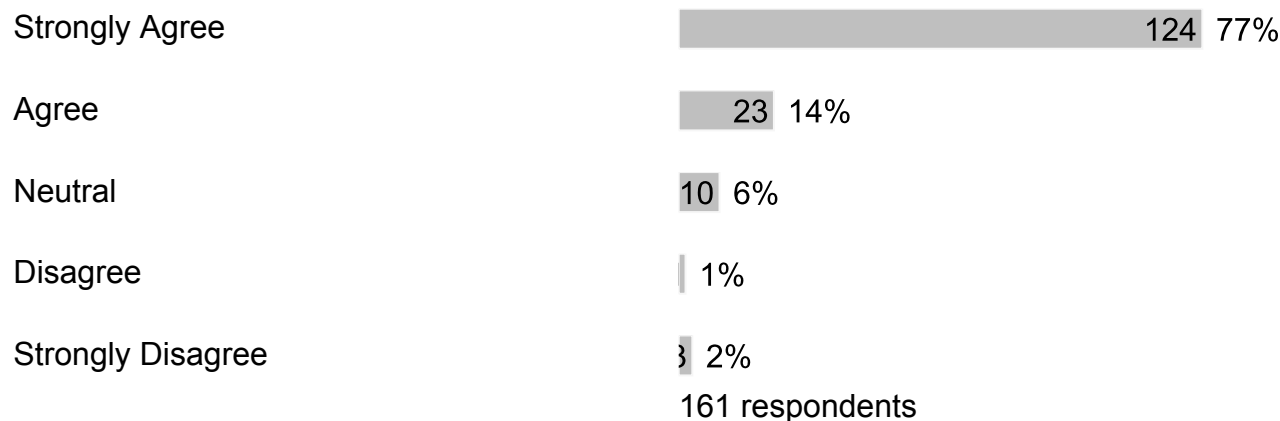
16. 16. Our school works to keep instructional time free from distraction.



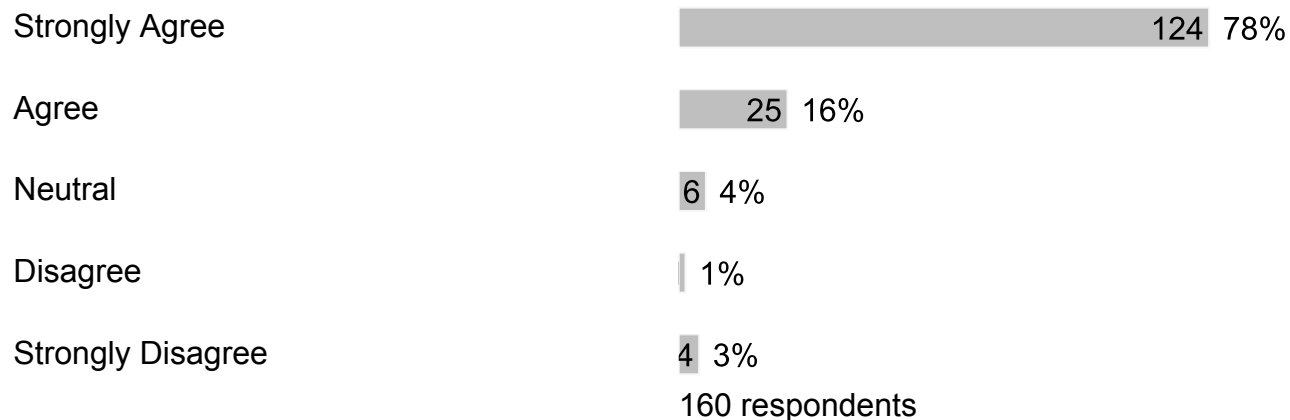
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



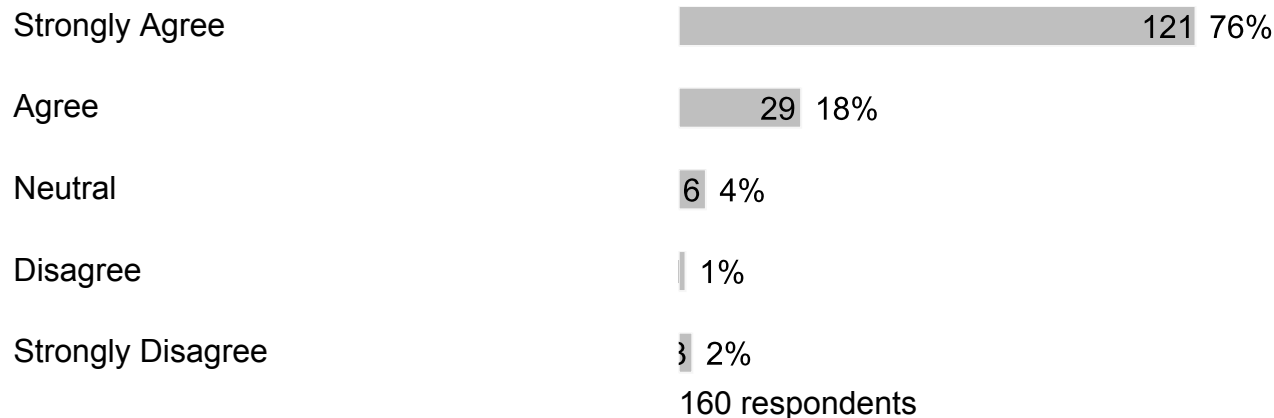
18. 18. My child's teachers report on my child's progress in easy to understand language.



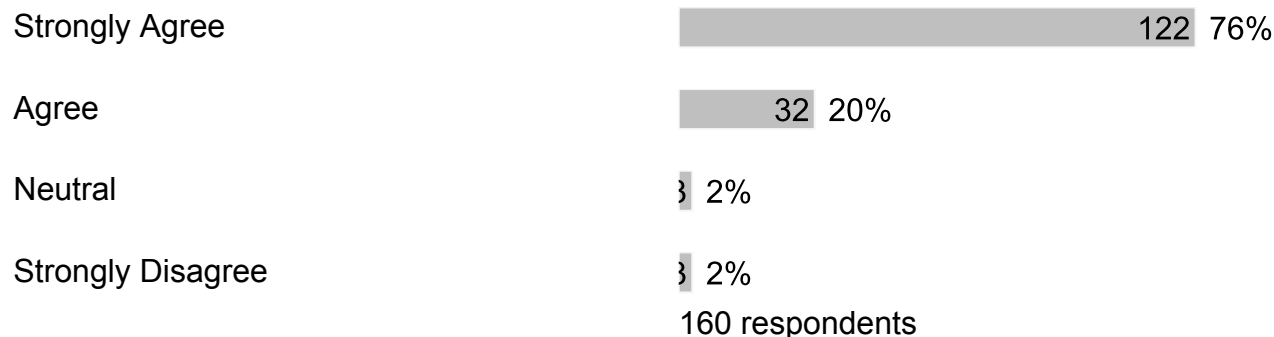
19. 19. Teachers schedule conferences to share student learning progress with families.



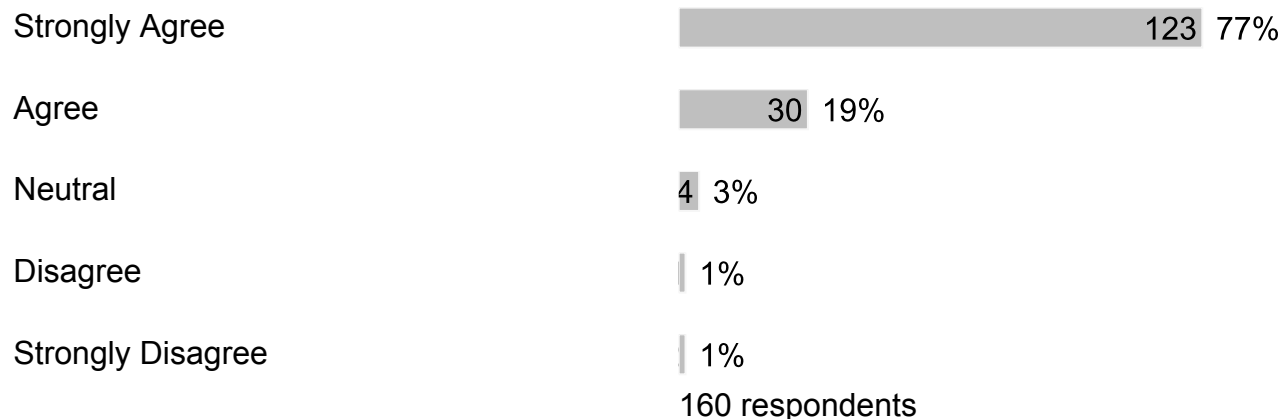
20. 20. My child is prepared for success in the next school year.



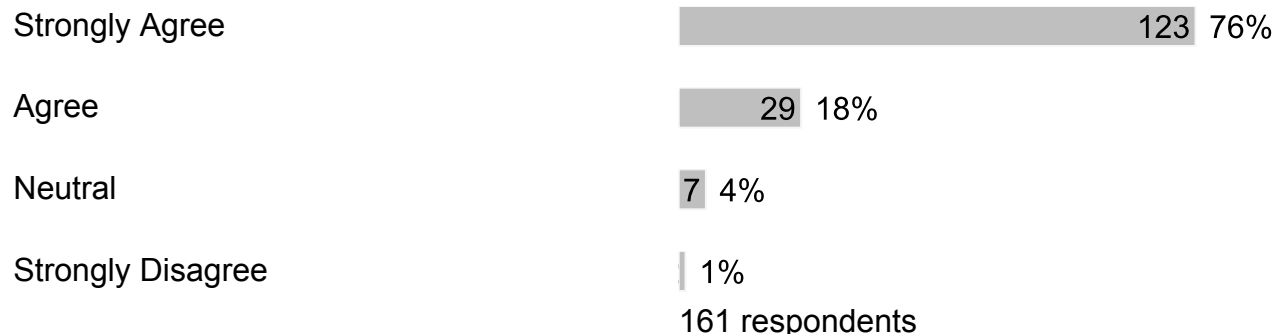
21. 21. Families are encouraged to volunteer.



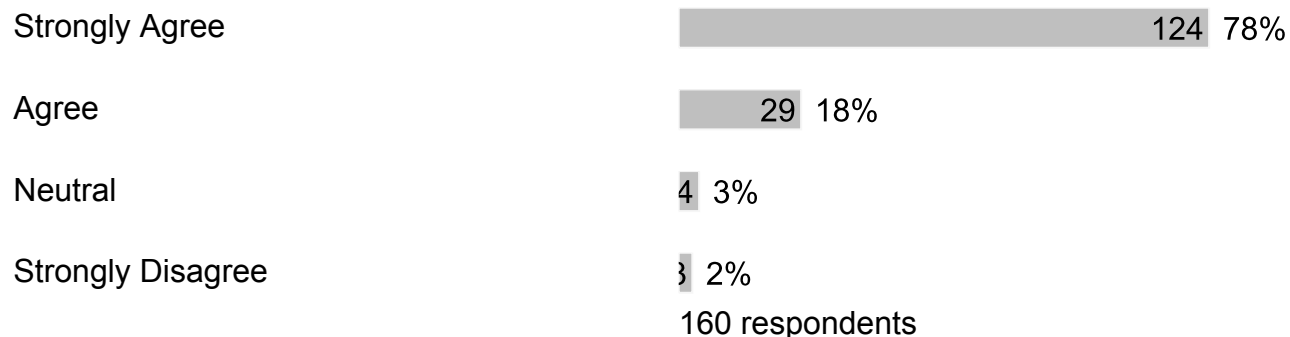
22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Agree	25	16%
Neutral	9	6%
Strongly Disagree	1	1%

160 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	120	75%
Agree	26	16%
Neutral	13	8%
Strongly Disagree	1	1%

161 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	128	80%
Agree	25	16%
Neutral	6	4%
Strongly Disagree	1	1%

161 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	127	79%
Agree	22	14%
Neutral	6	4%

Disagree 3 2%

Strongly Disagree 3 2%

161 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 118 73%

Agree 27 17%

Neutral 11 7%

Disagree 1 1%

Strongly Disagree 3 2%

161 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 113 70%

Agree 25 16%

Neutral 19 12%

Disagree 1 1%

Strongly Disagree 3 2%

161 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 123 77%

Agree 24 15%

Neutral

10 6%

Strongly Disagree

3 2%

160 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report