

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/01/2026



surveys



surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

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Custom Survey

1 survey(s) 81 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

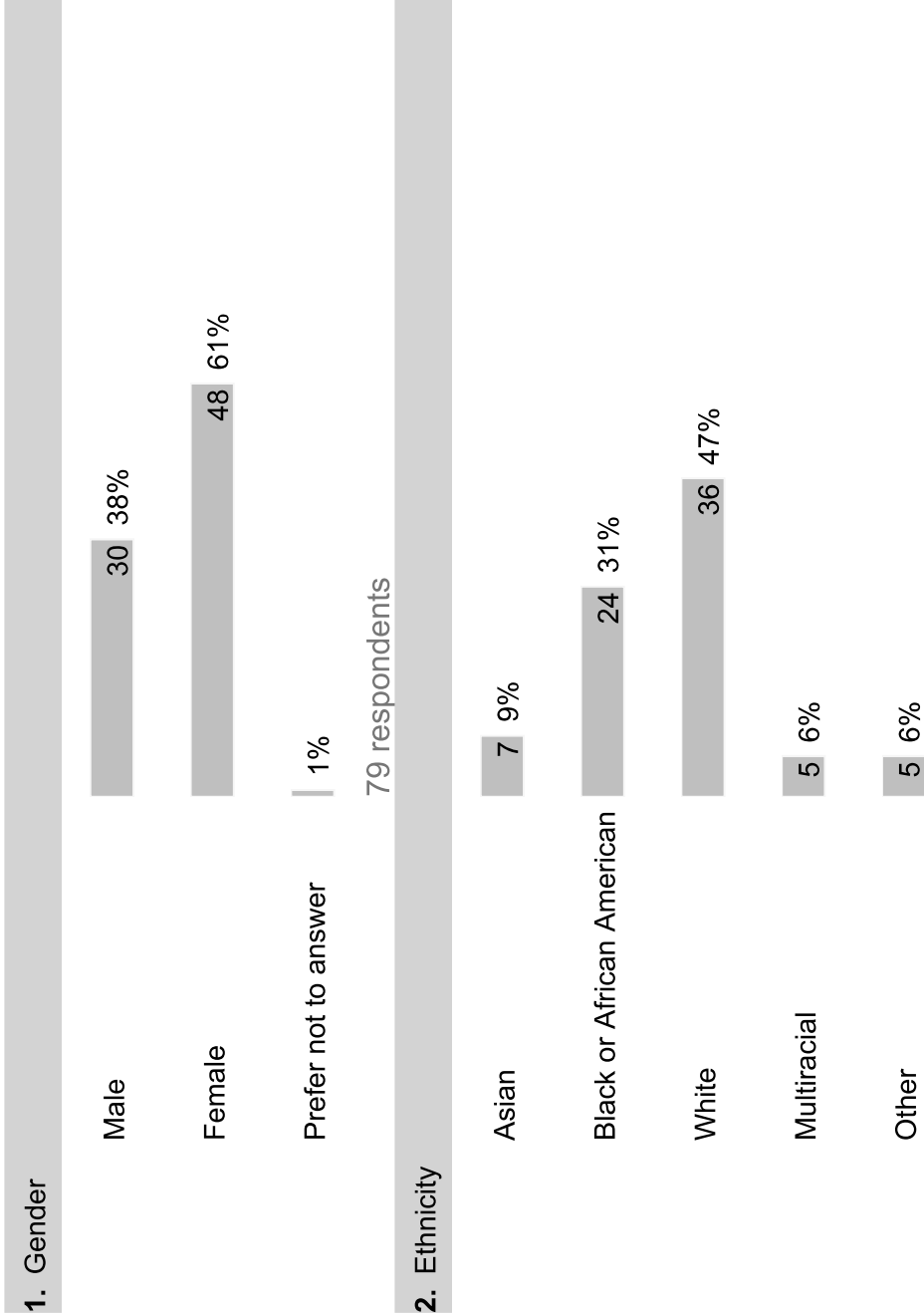
Tag:
N/A



BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

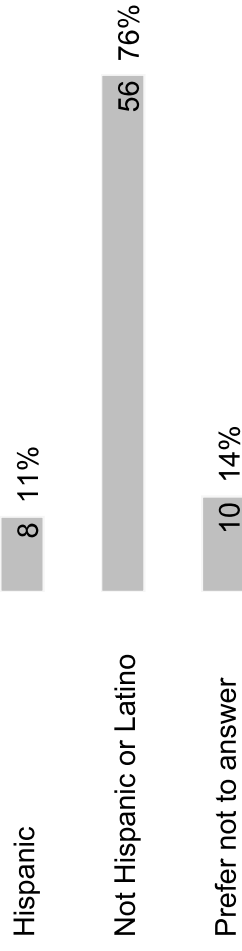
Demographics

Number of Responses | Percentages of Total Responses



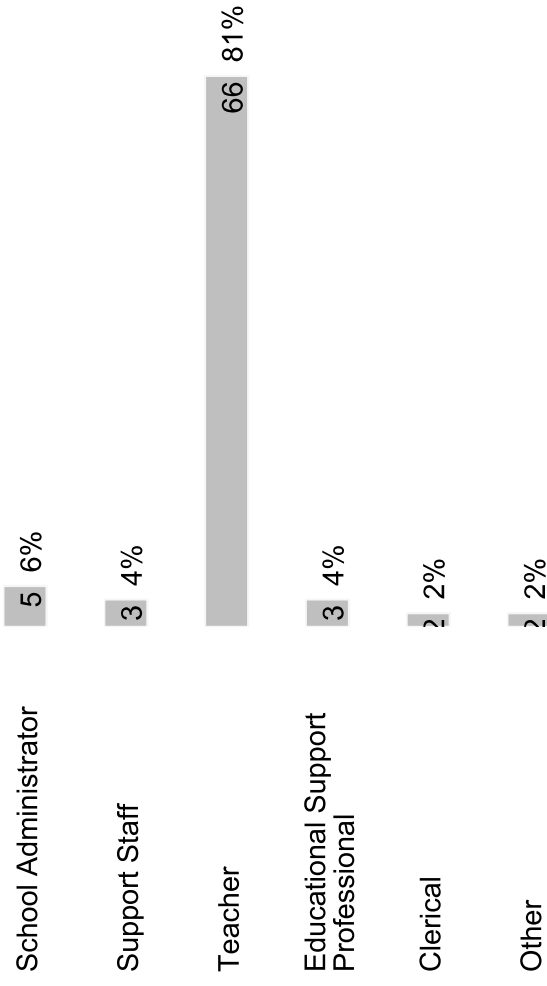
77 respondents

3. Ethnicity



74 respondents

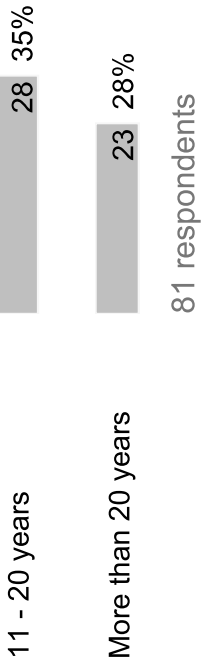
4. Role



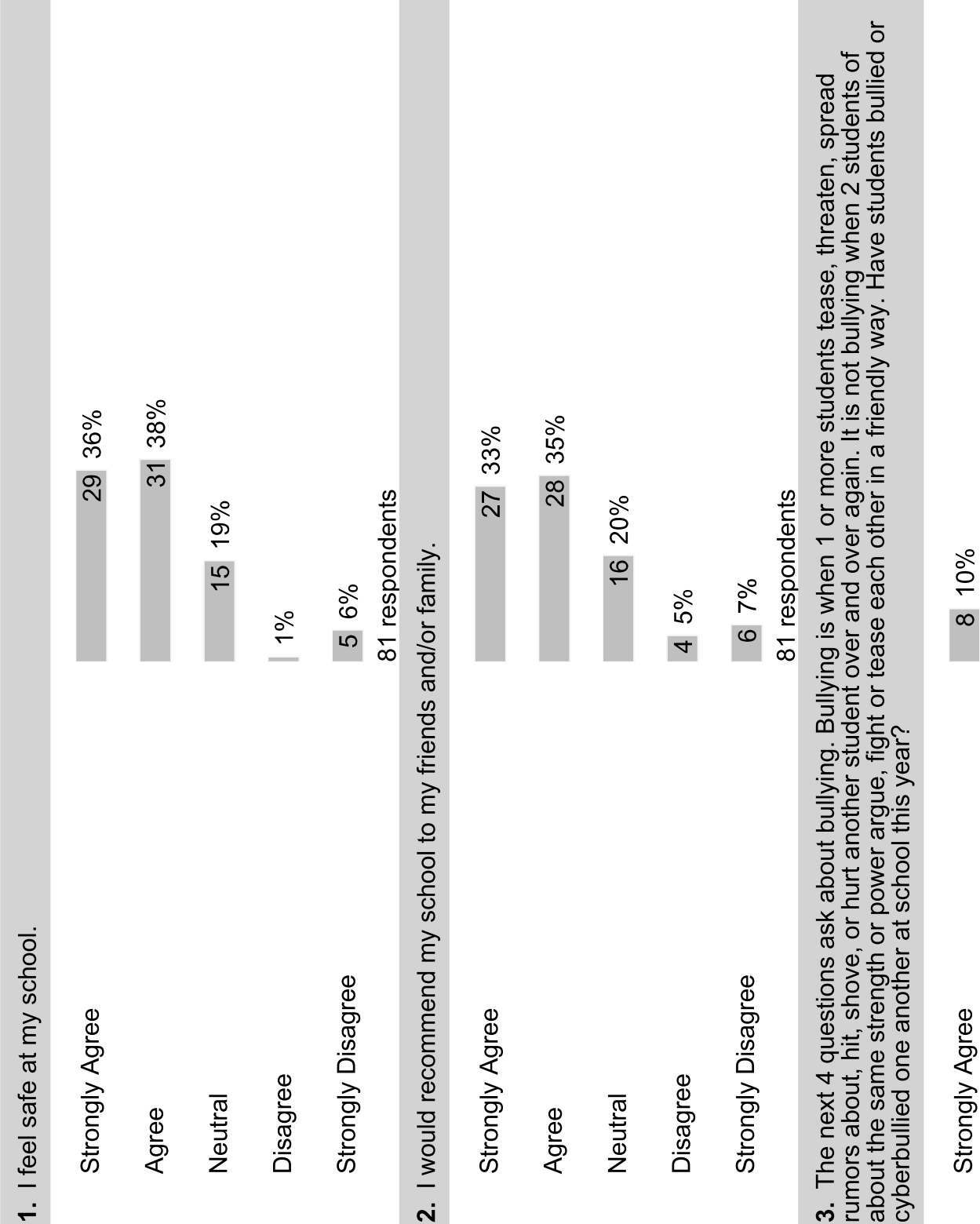
81 respondents

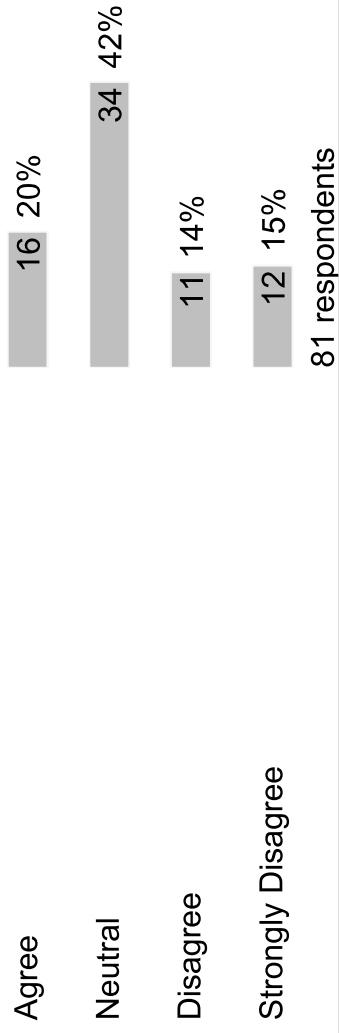
5. Experience



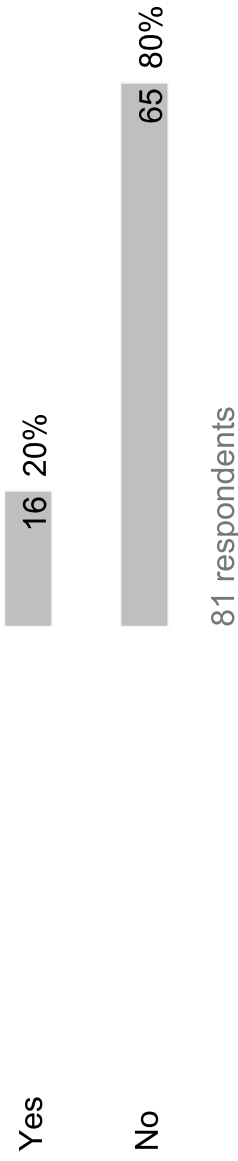


C. Section 2

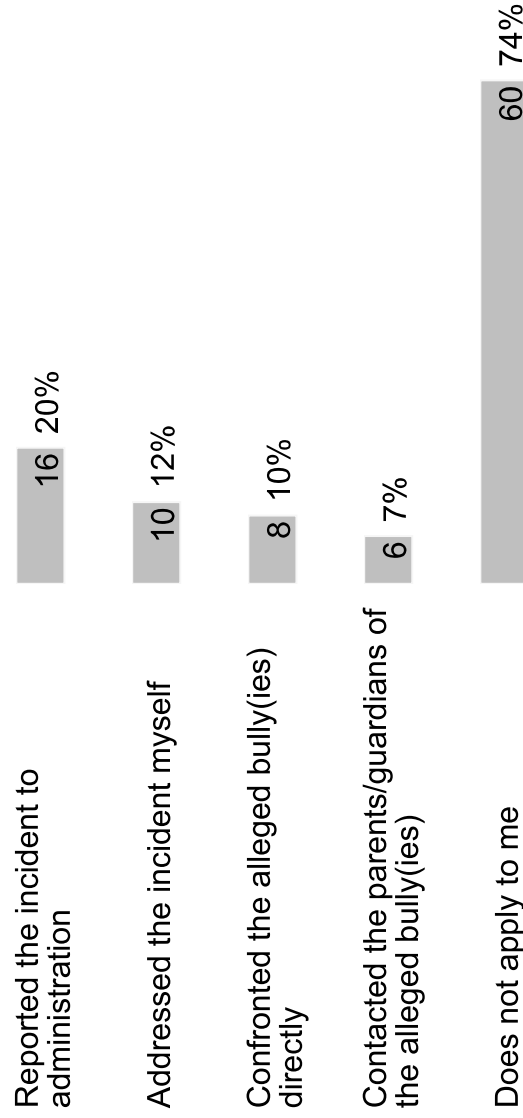




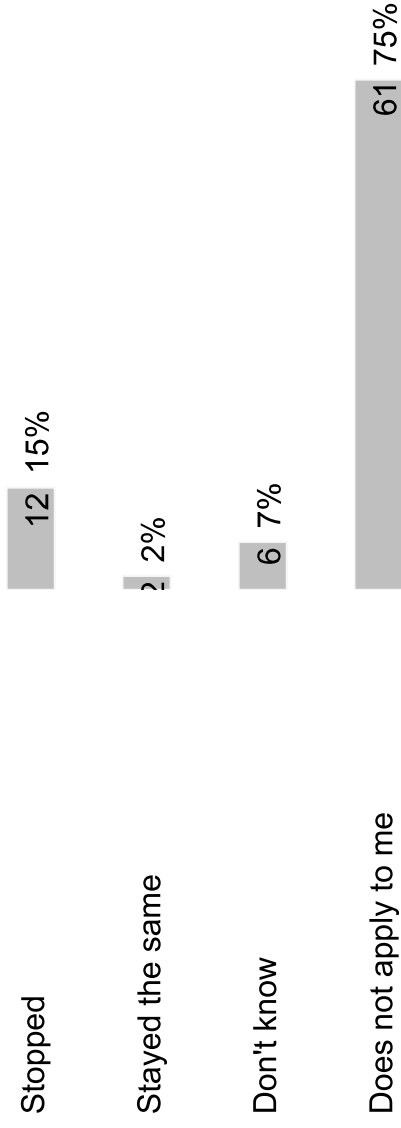
4. Has a student reported an incident of bullying or cyberbullying to you this year?



5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

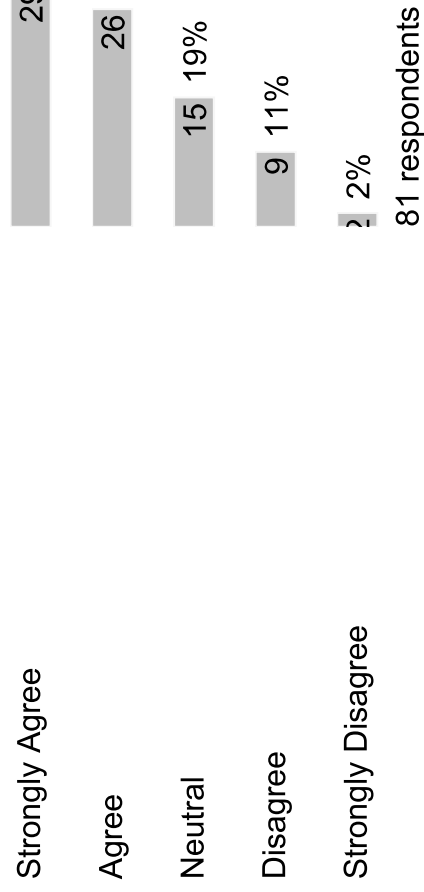


6. After addressing the bullying or cyberbullying reported to me, the bullying:



81 respondents

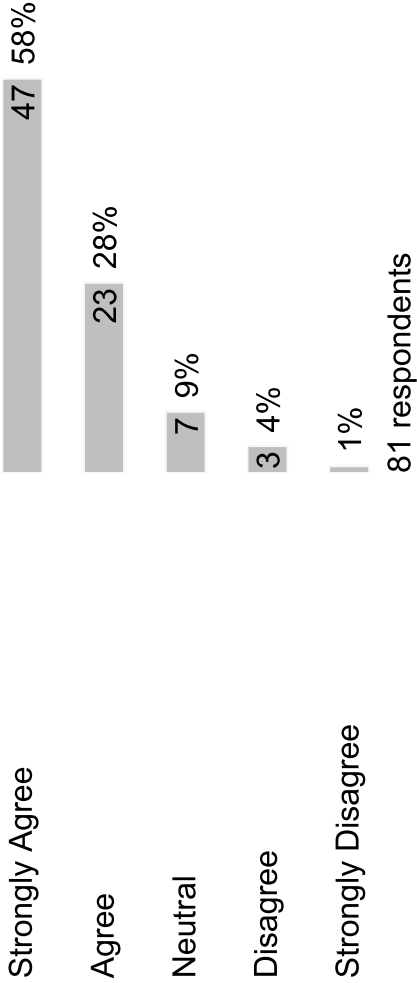
7. In my school, rules are applied equally to students.



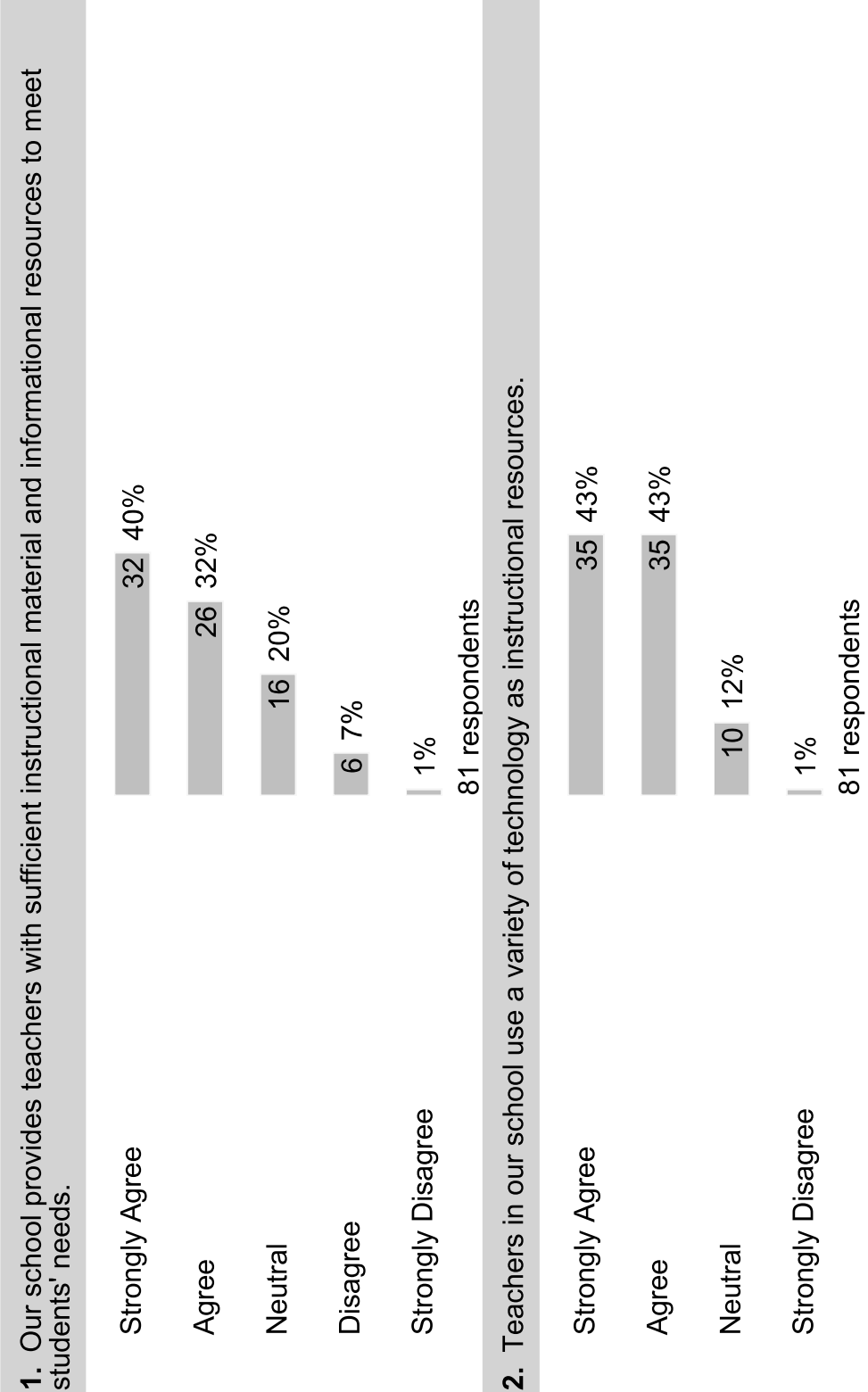
81 respondents

D. Section 3

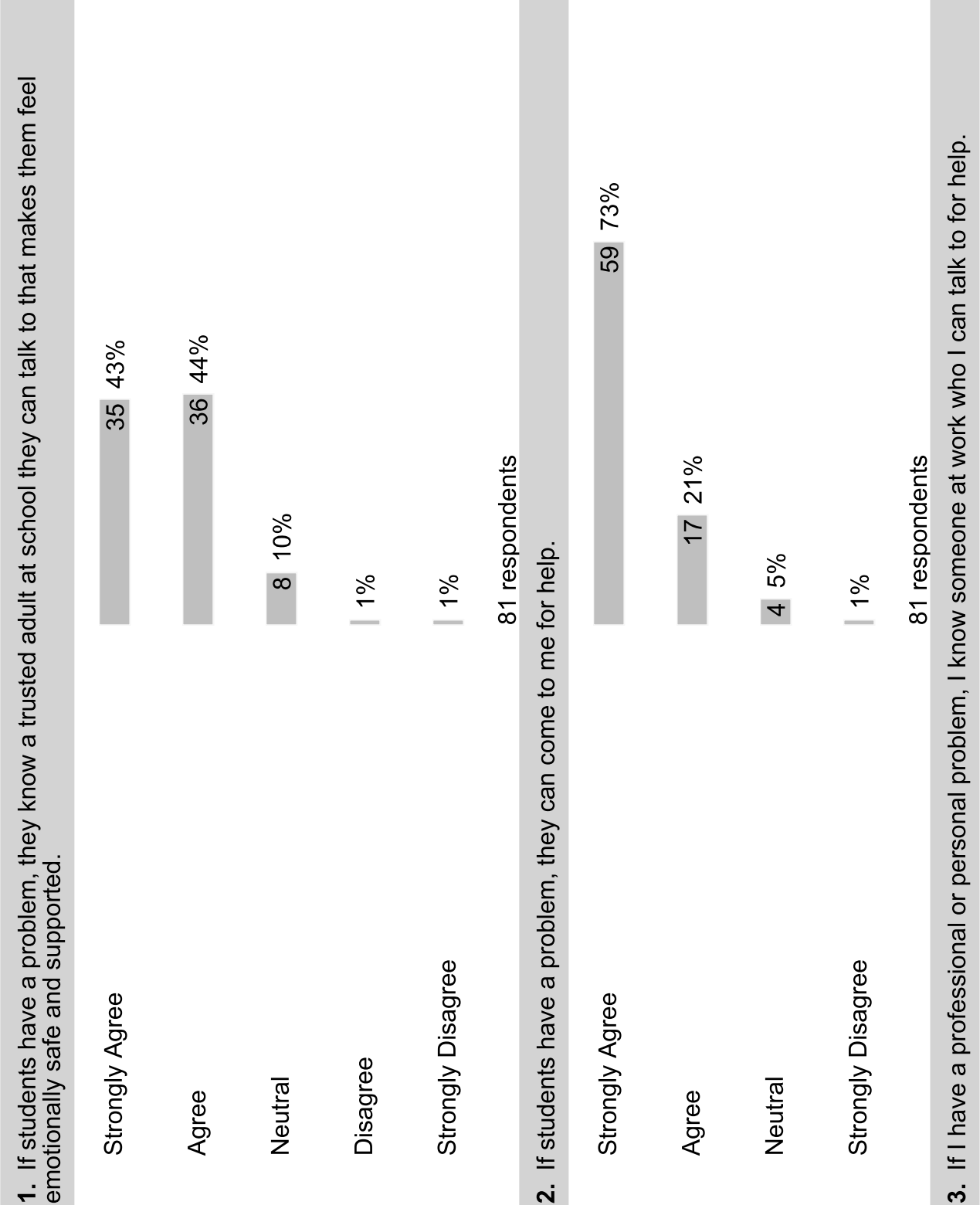
1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4



F. Section 5



Strongly Agree 41 51%

Agree 22 27%

Neutral 14 17%

Disagree 2 2%

Strongly Disagree 2 2%

81 respondents

4. In my school, adults treat students with respect.

Strongly Agree 28 35%

Agree 30 37%

Neutral 18 22%

Disagree 3 4%

Strongly Disagree 2 2%

81 respondents

5. In my school, students treat adults with respect.

Strongly Agree 16 20%

Agree 24 30%

Neutral 28 35%

Disagree 6 7%

Strongly Disagree 7 9%

81 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 25 31%

Agree 37 46%

Neutral 15 19%

Disagree 3 4%

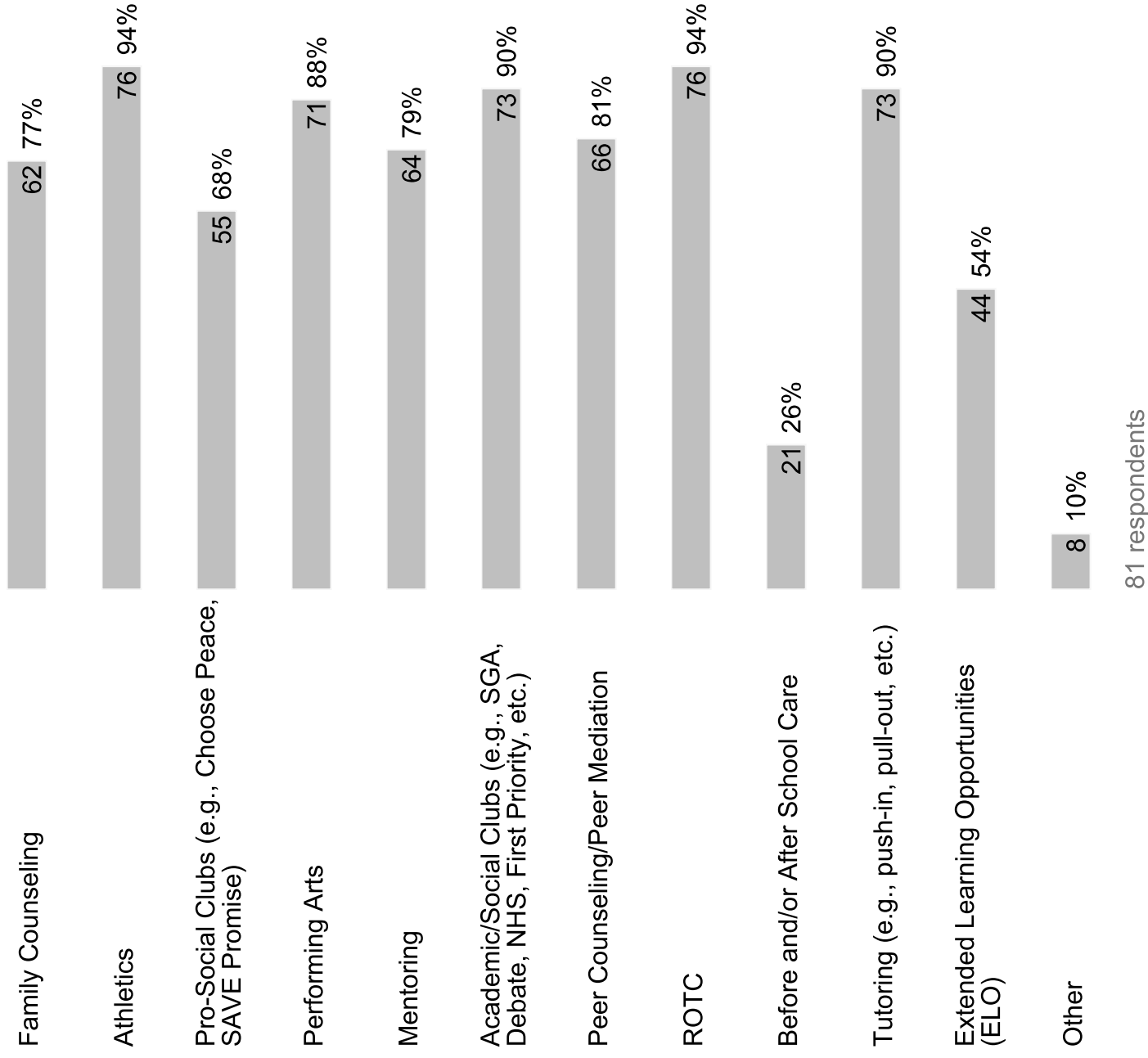
Strongly Disagree 1 1%

81 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling 78 96%

College and/or Career Planning 75 93%

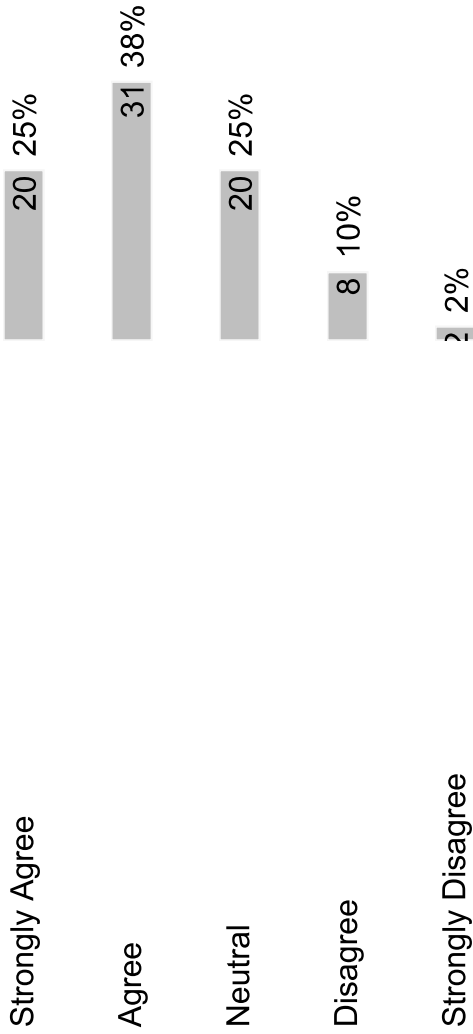


8. Our school implements changes based on the feedback from staff.



81 respondents

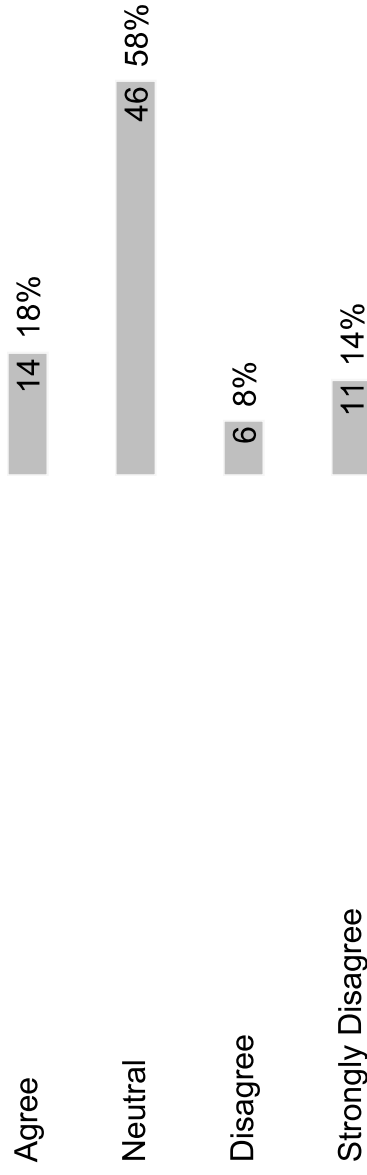
9. Our school maintains facilities that support student learning.



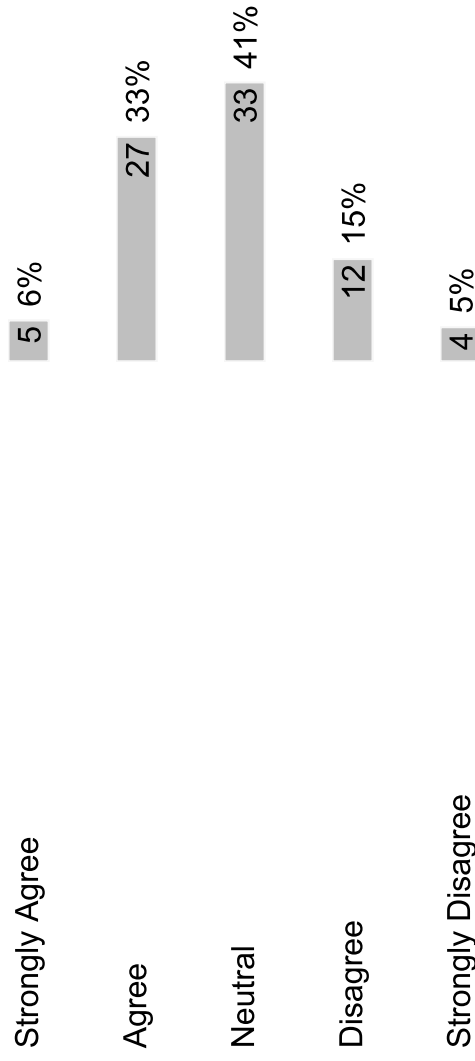
81 respondents

10. I enjoy eating food prepared by the cafeteria.





11. Families regularly participate in school involvement activities offered by our school.



12. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral



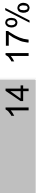
Disagree



81 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree



Agree



Neutral



Disagree

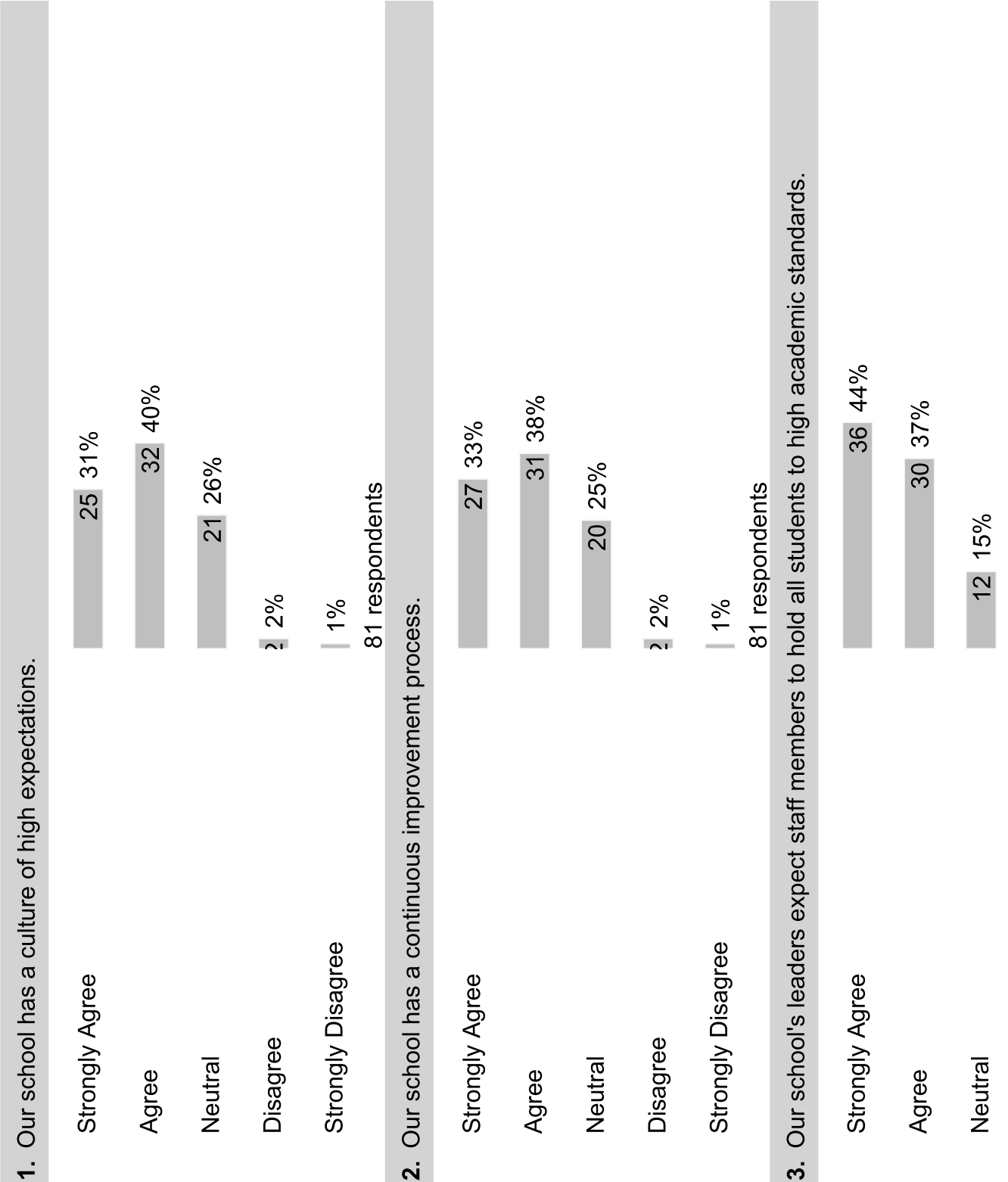


Strongly Disagree



81 respondents

G. Section 6



Disagree 2 2%

Strongly Disagree 1 1%

81 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 29 36%

Agree 27 34%

Neutral 19 24%

Disagree 4 5%

Strongly Disagree 1 1%

80 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 30 38%

Agree 30 38%

Neutral 14 18%

Disagree 5 6%

Strongly Disagree 1 1%

80 respondents

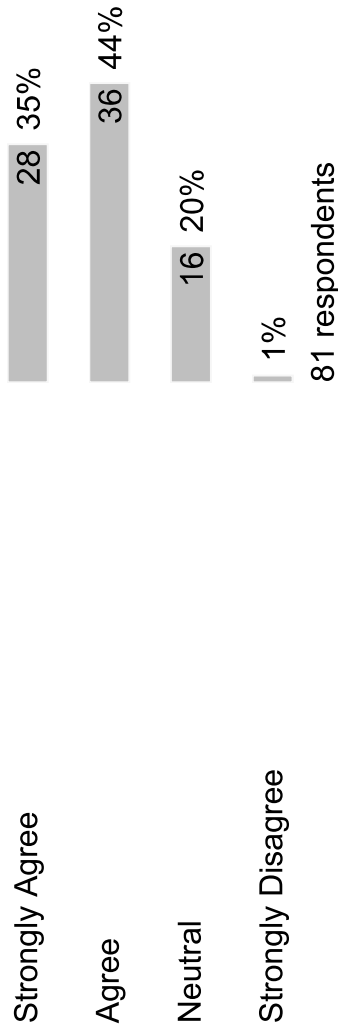
6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 35 43%

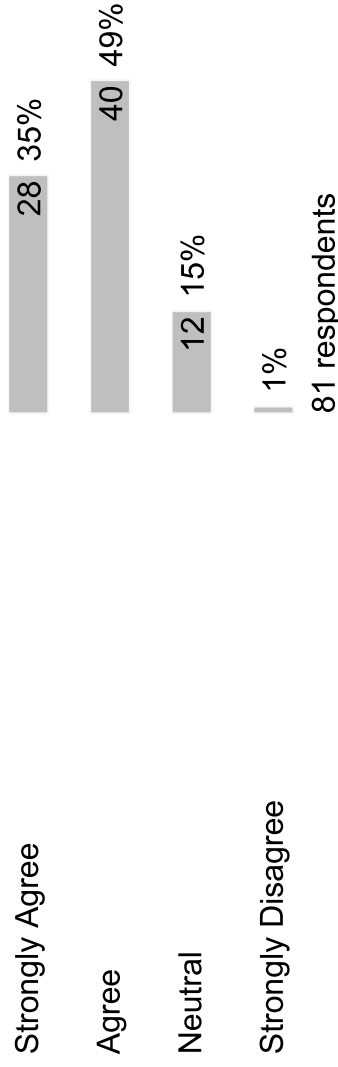
Agree 25 31%



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

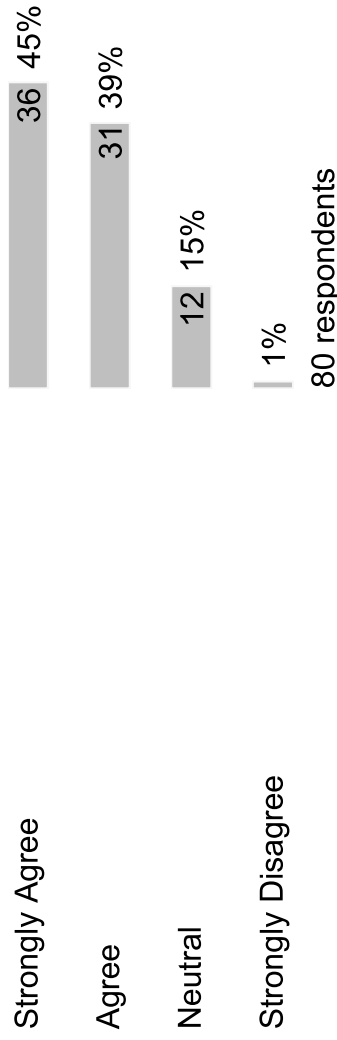


9. Our school uses the results of student assessments to improve teaching and learning.

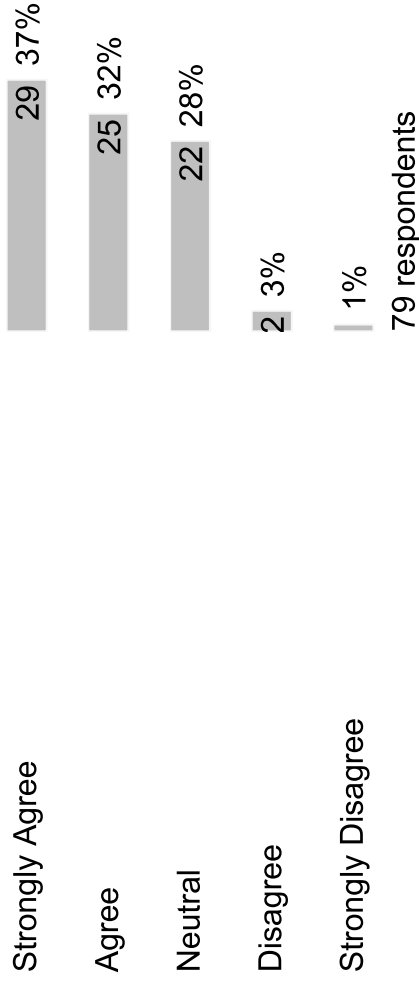




10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



Strongly Disagree



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree



Agree



Neutral

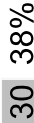


Strongly Disagree

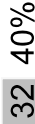


14. I use student achievement data to modify and adjust materials and lessons for my students.

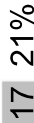
Strongly Agree



Agree



Neutral



Strongly Disagree



15. I use formative assessments to monitor student progress.

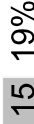
Strongly Agree



Agree



Neutral



Disagree

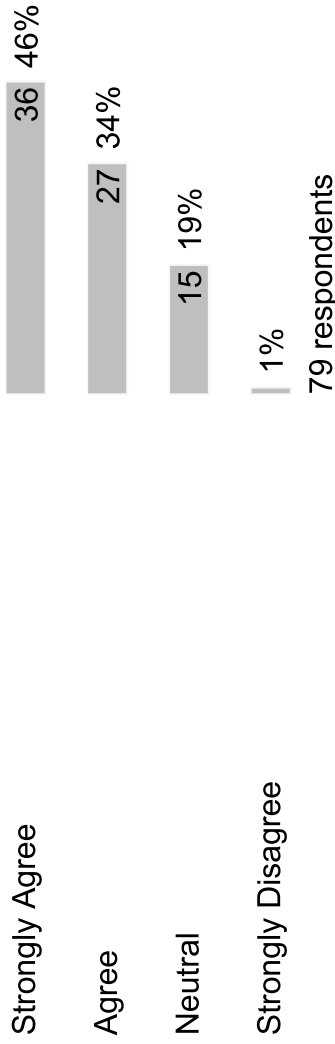


Strongly Disagree



79 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



79 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



79 respondents

18. The school ensures I receive formal training in the use of student assessment data.



80 respondents

19. In our school, staff members provide peer coaching to teachers.



78 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



78 respondents

21. I am provided with professional development opportunities that are relevant to my role.



79 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



80 respondents

23. I feel confident in my classroom management strategies.



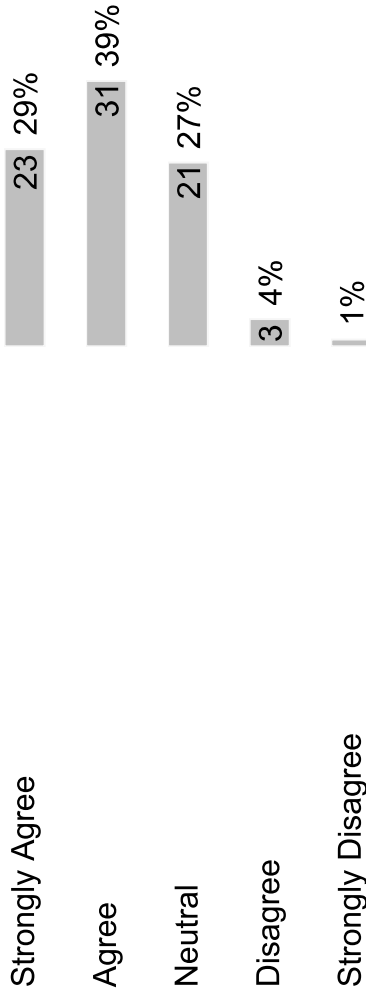
80 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



80 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



79 respondents

26. Most teachers report student progress in easy to understand language to families.



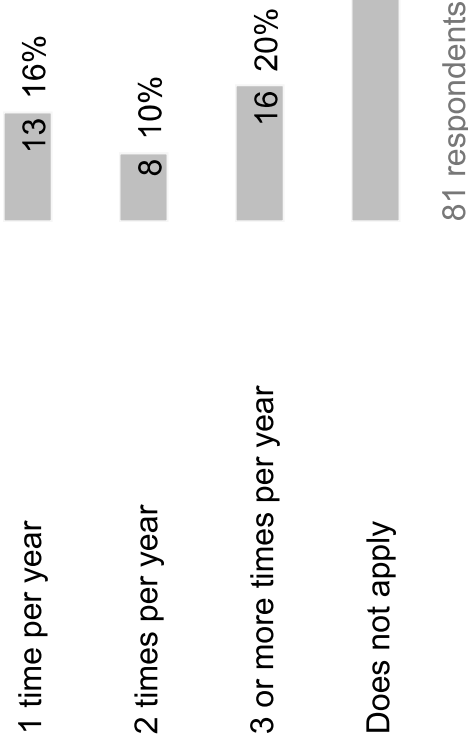
80 respondents

27. I provide students with timely feedback about their learning.

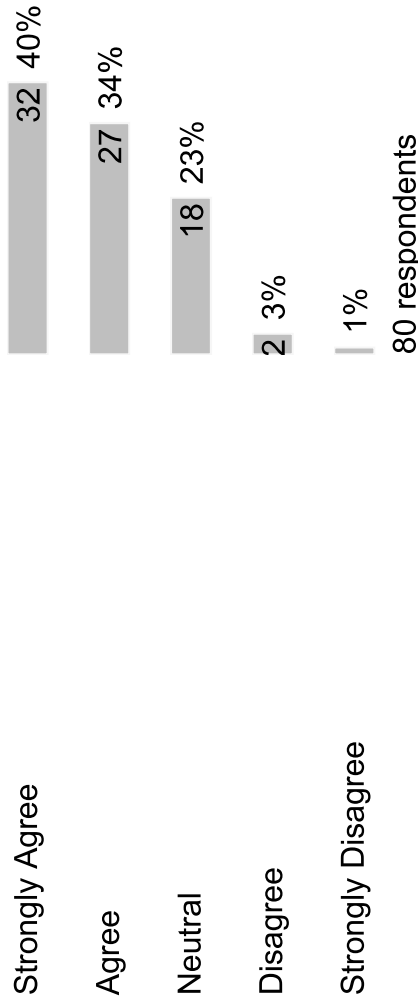


80 respondents

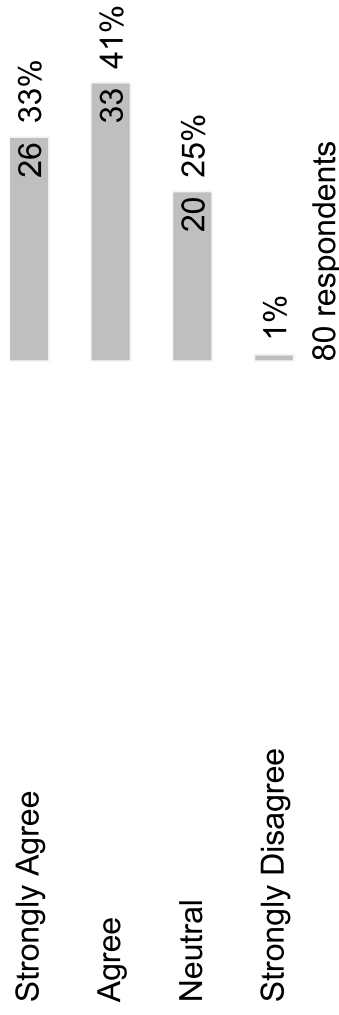
28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



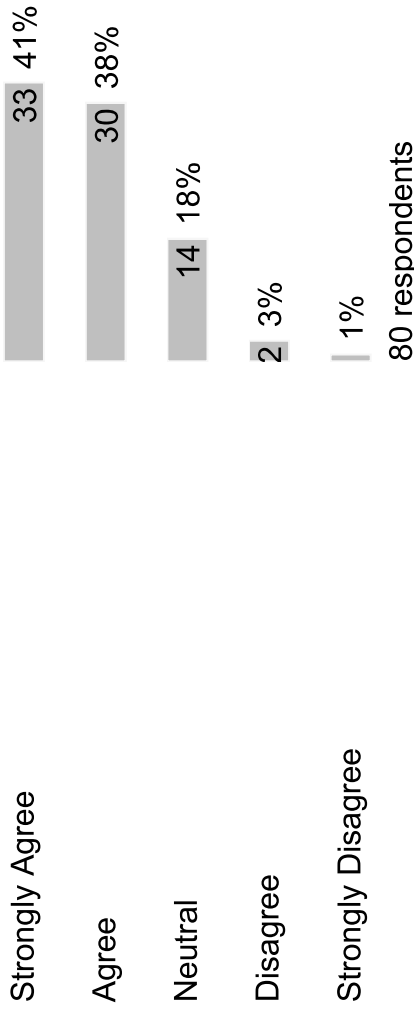
30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



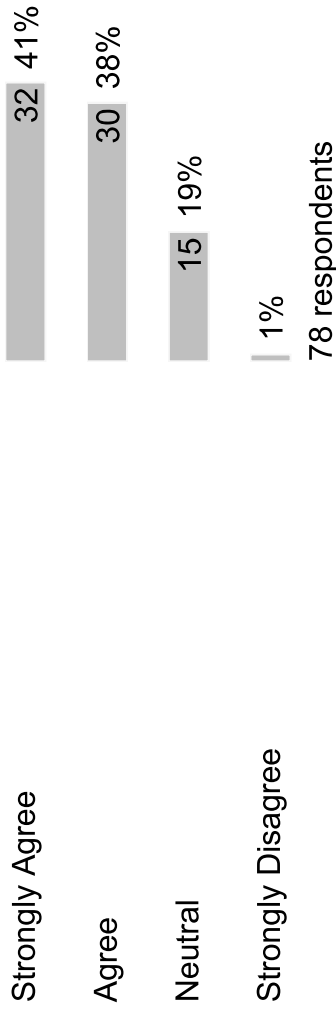
31. I regularly post information online or send home a newsletter.



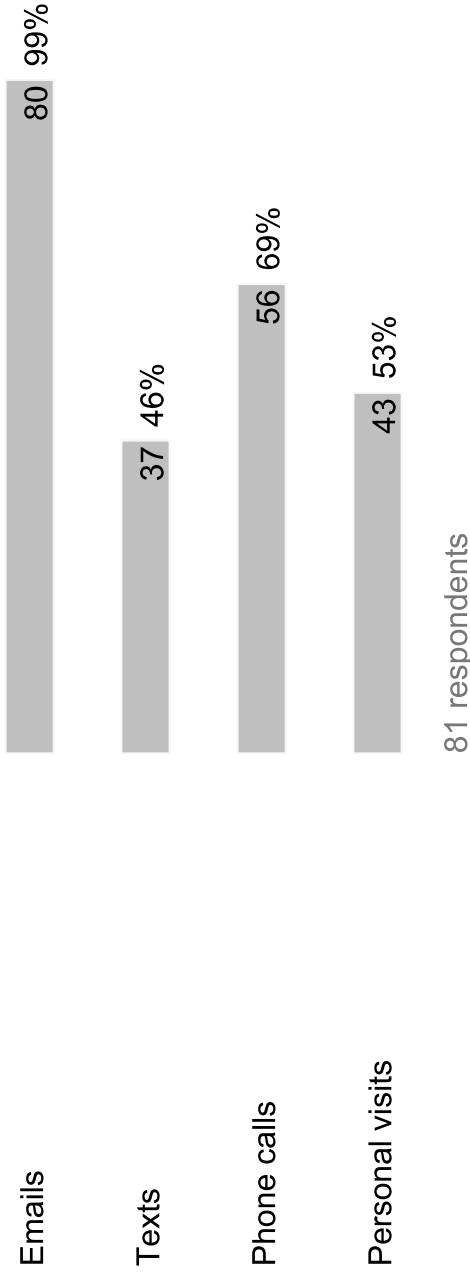
32. Our school communicates well about its goals and activities.



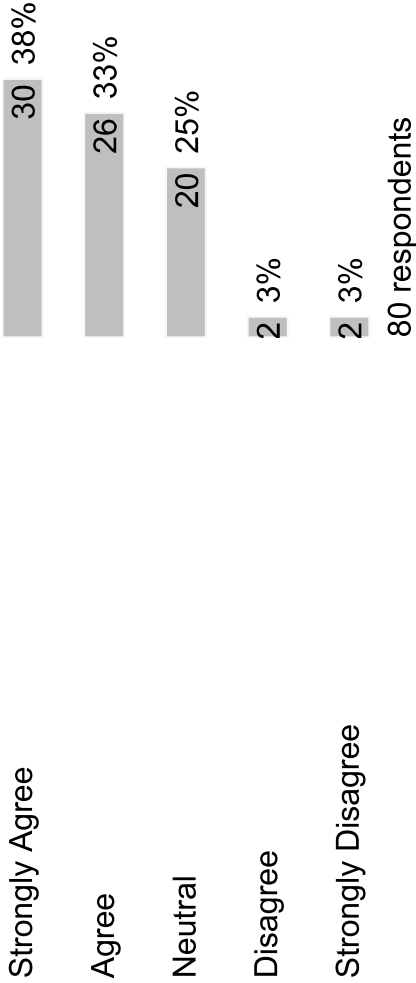
33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report