

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/26/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 08/26/2026

Custom Survey

1 survey(s) 94 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	20	21%
Female	71	76%
Prefer not to answer	3	3%

94 respondents

2. Race

Asian	5	5%
Black or African American	21	23%
Native Hawaiian or Other Pacific Islander	1	1%
White	41	45%

Multiracial 8 9%

Other 15 16%

91 respondents

3. Ethnicity

Hispanic 45 50%

Non-Hispanic or Latino 32 36%

Prefer not to answer 13 14%

90 respondents

4. Grade

Grade PK 7 7%

Grade K 8 9%

Grade 1 13 14%

Grade 2 9 10%

Grade 3 24 26%

Grade 4 11 12%

Grade 5 19 20%

Grade 6



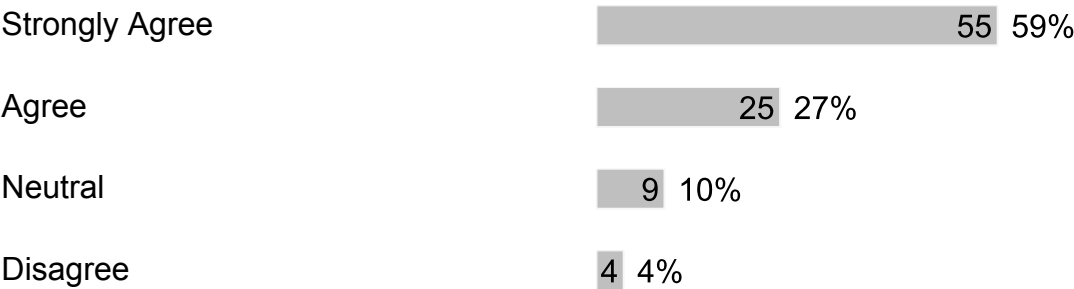
Grade 8



94 respondents

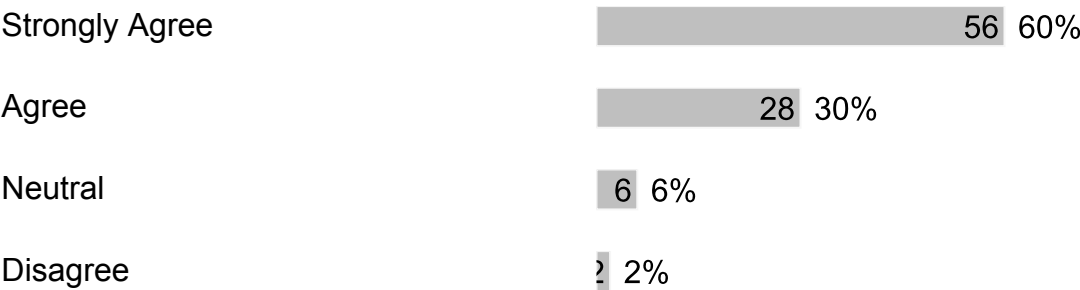
C. Section 2

1. 1. My child feels safe at school.



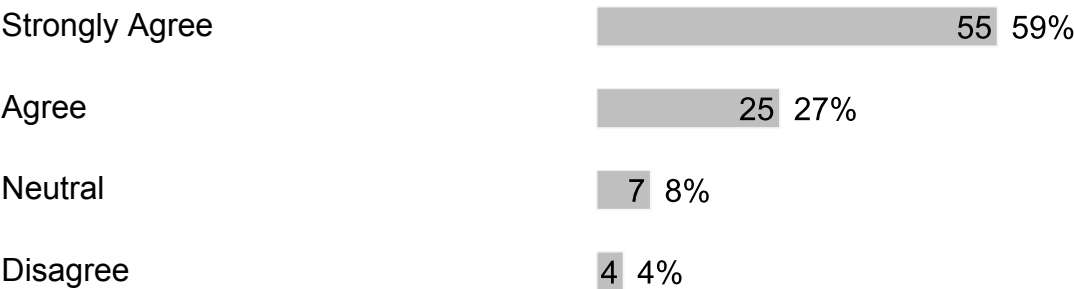
93 respondents

2. 2. My child’s school is clean and well-maintained.



94 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 2 2%
93 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

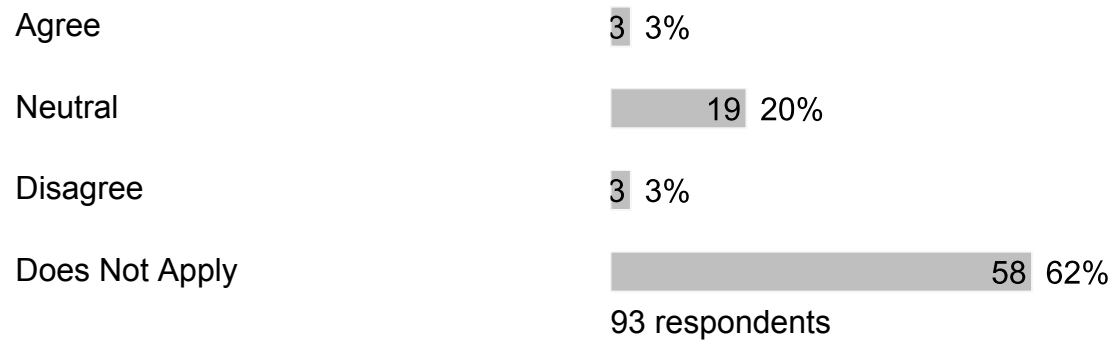
Strongly Agree 11 12%
Agree 9 10%
Neutral 16 18%
Disagree 22 24%
Strongly Disagree 33 36%
91 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 13 14%
Agree 7 8%
Neutral 13 14%
Disagree 1 1%
Strongly Disagree 1 1%
Does Not Apply 58 62%
93 respondents

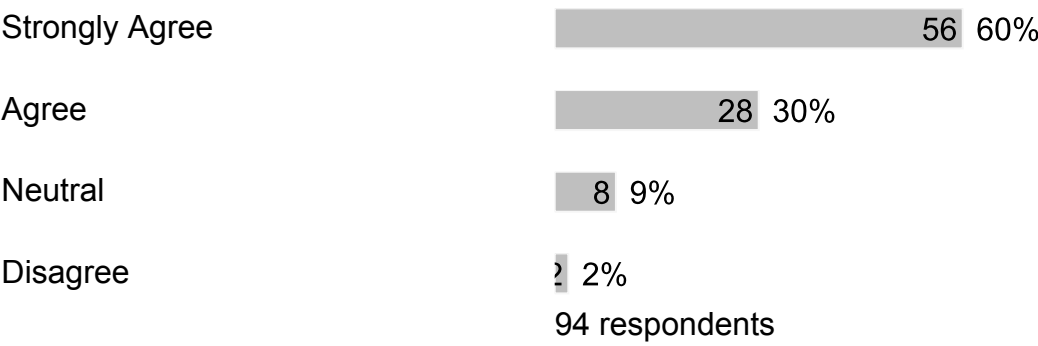
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 10 11%



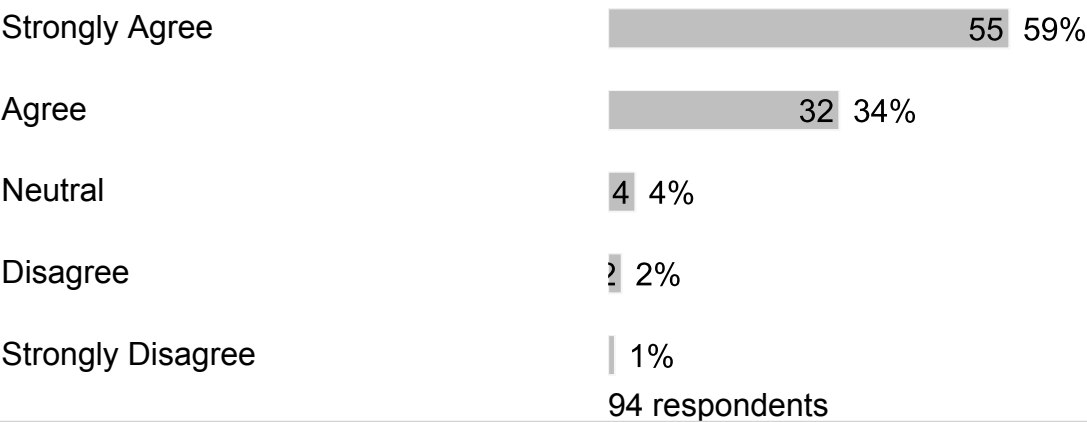
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

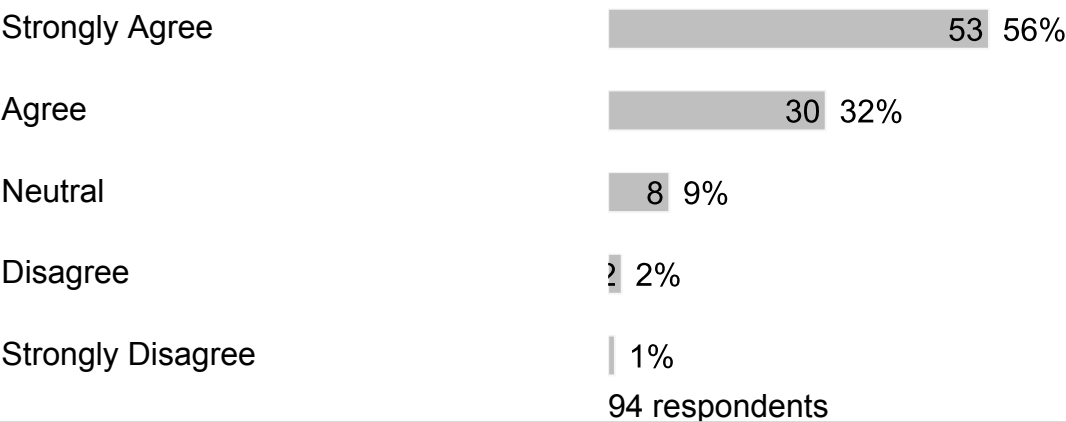


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



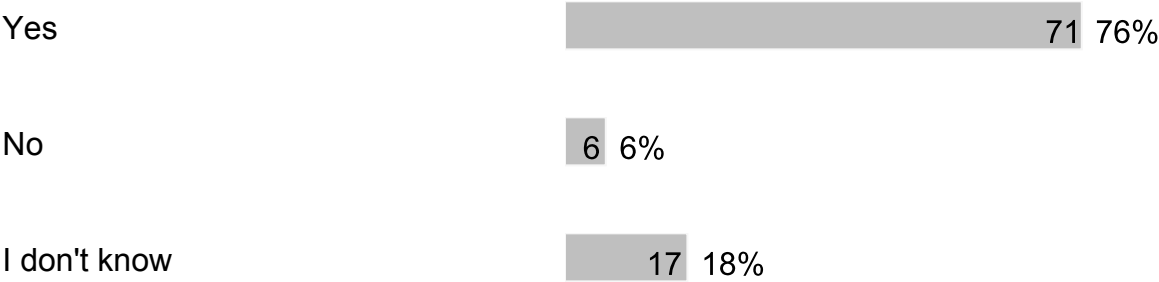
3. 3. At school, my child has up-to-date computers and other technology to learn.





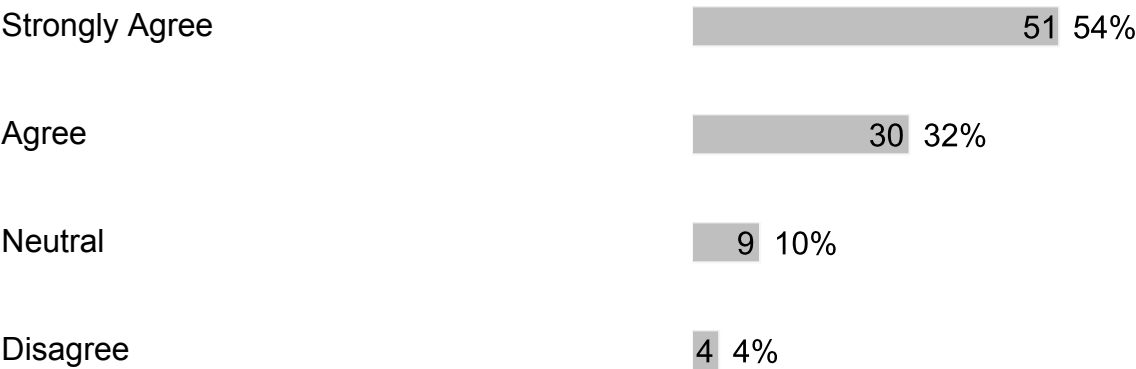
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



94 respondents

2. 2. My child likes going to school.



94 respondents

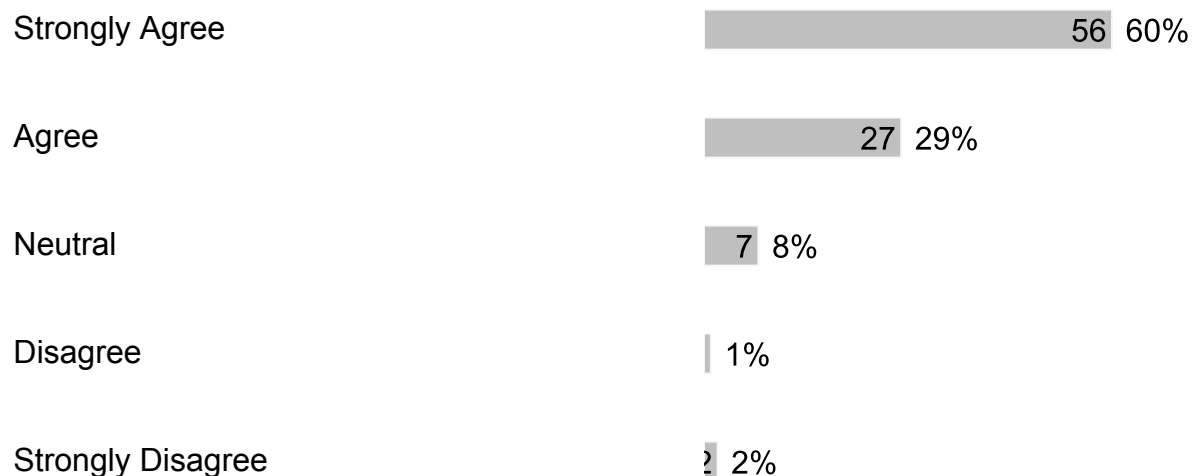
3. 3. Our school treats students with value, respect and compassion.





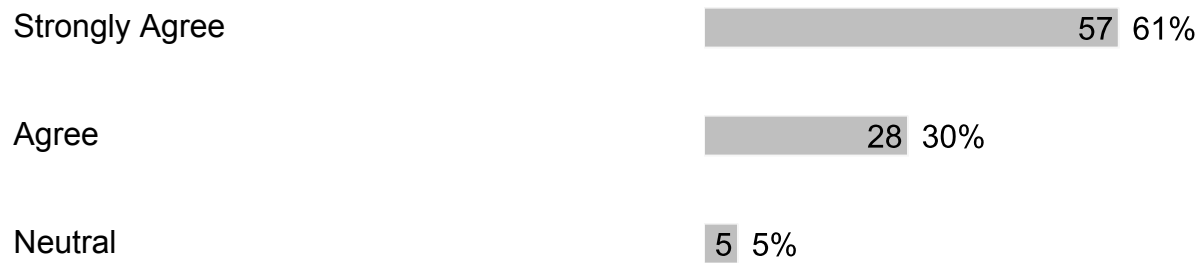
94 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



93 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Disagree 2 2%

Strongly Disagree 2 2%

94 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 59 63%

Agree 27 29%

Neutral 5 5%

Disagree 2 2%

Strongly Disagree 1 1%

94 respondents

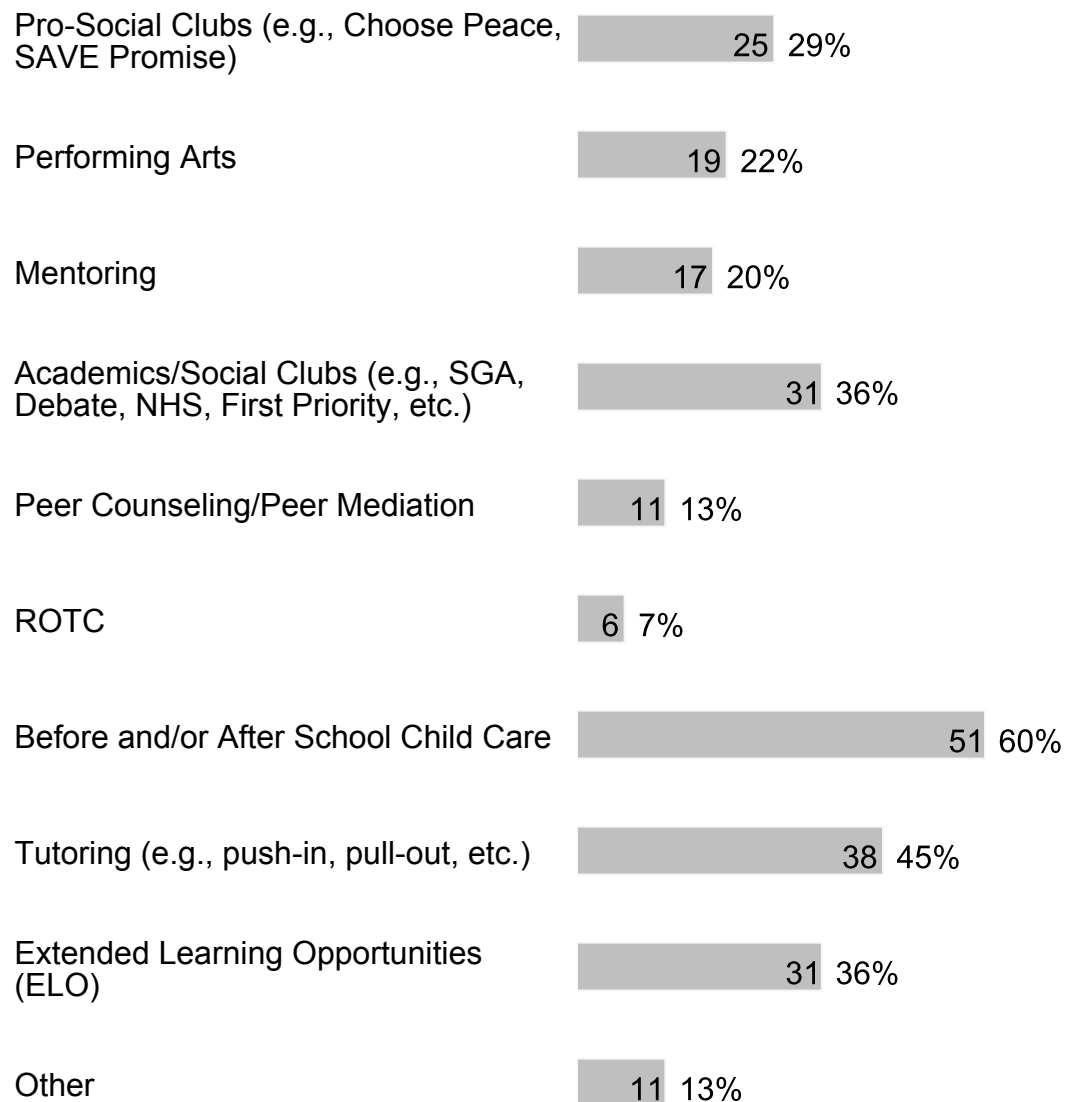
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 56 66%

College and/or Career Planning 9 11%

Family Counseling 23 27%

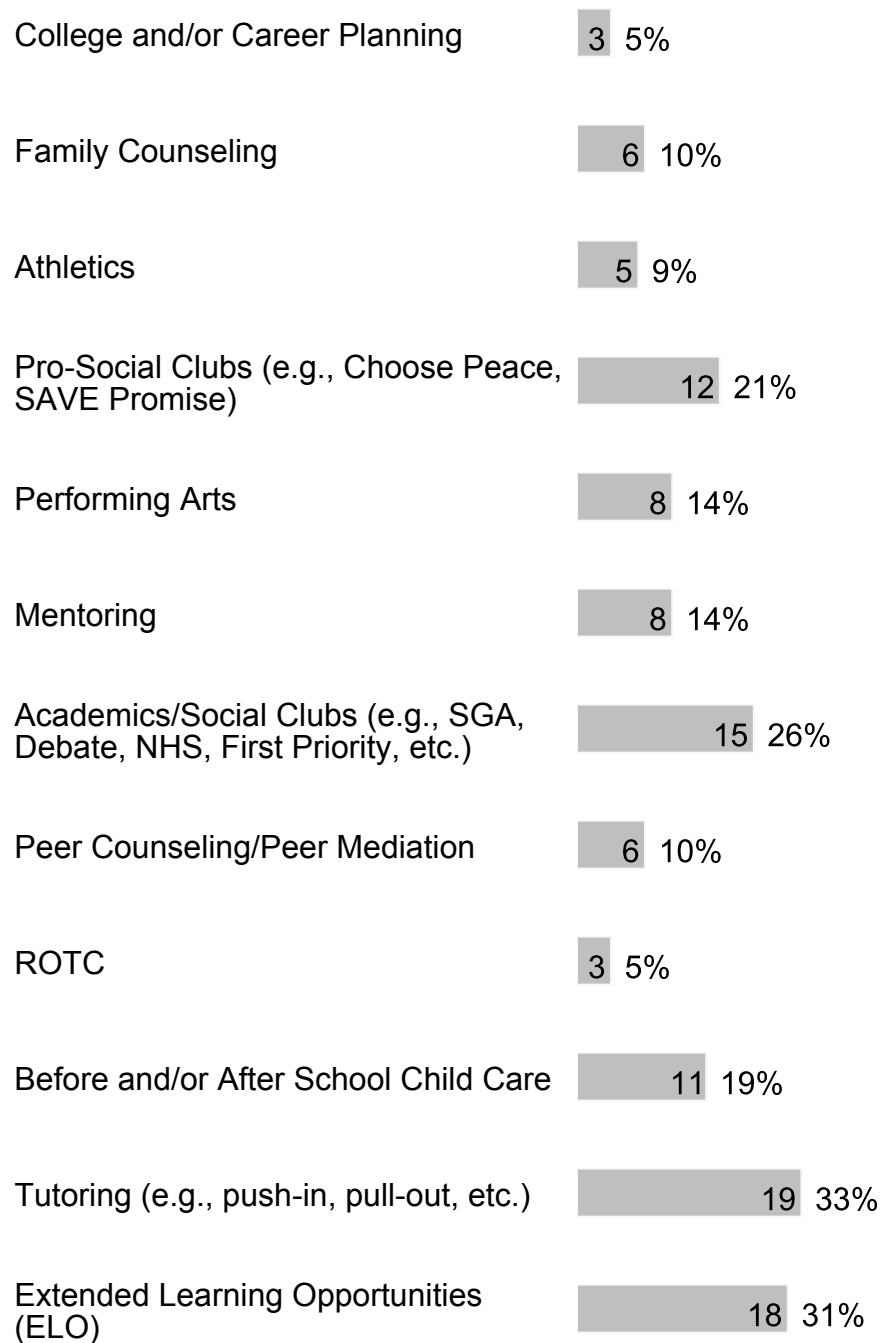
Athletics 14 16%



85 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):





Other 18 31%

58 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 22 34%

College and/or Career Planning 7 11%

Family Counseling 15 23%

Athletics 18 28%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 12 19%

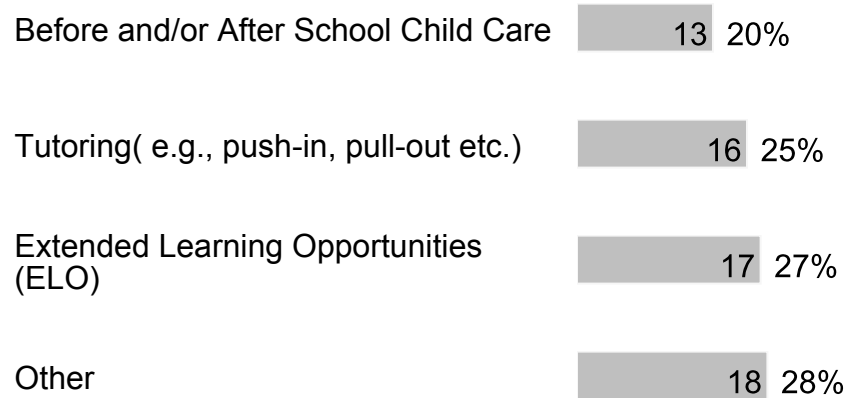
Performing Arts 22 34%

Mentoring 16 25%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 19 30%

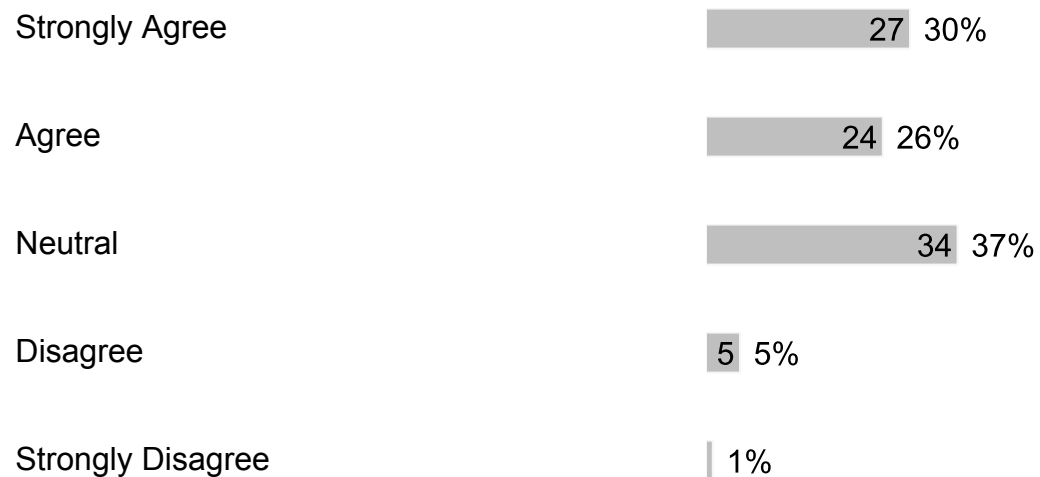
Peer Counseling/Peer Mediation 9 14%

ROTC 6 9%



64 respondents

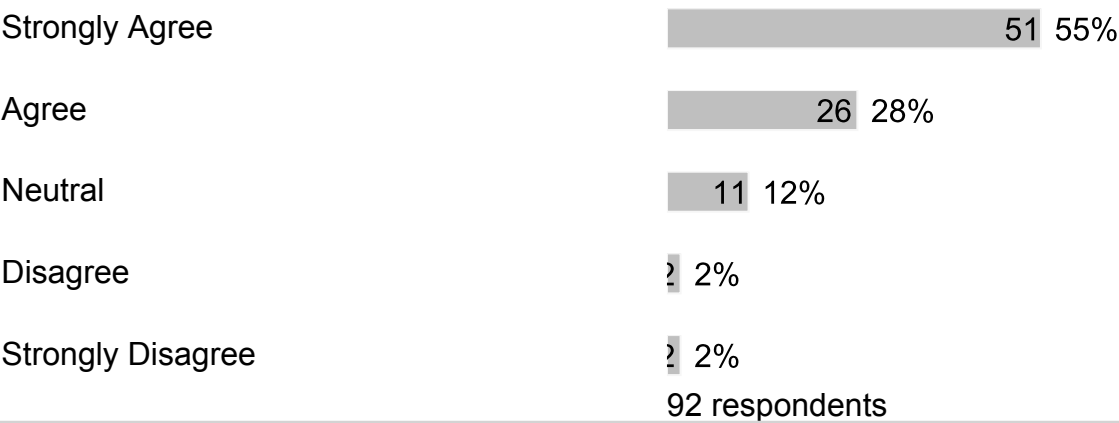
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



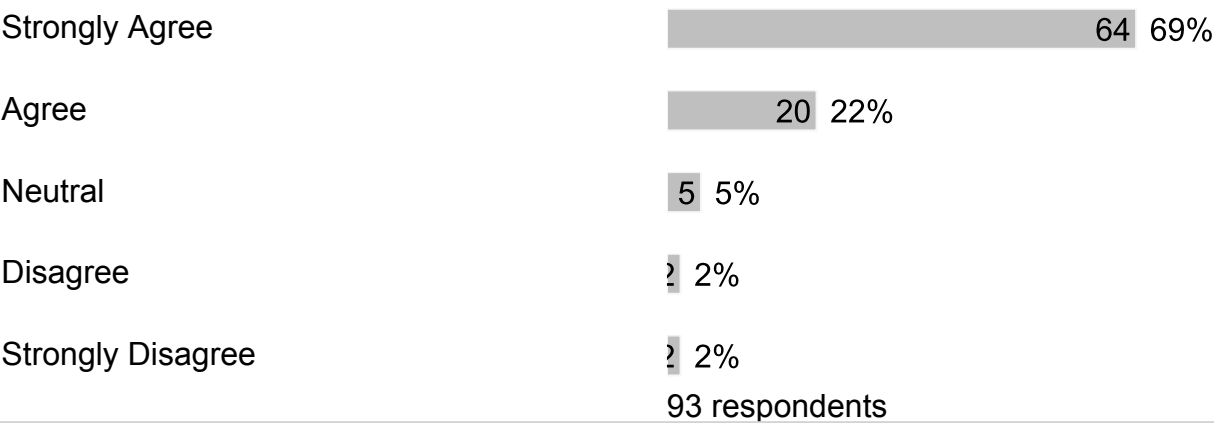
91 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree | 1%
92 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 60 65%

Agree 21 23%

Neutral 11 12%

Disagree | 1%

93 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 58 63%

Agree 22 24%

Neutral 9 10%

Disagree 2 2%

Strongly Disagree | 1%

92 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

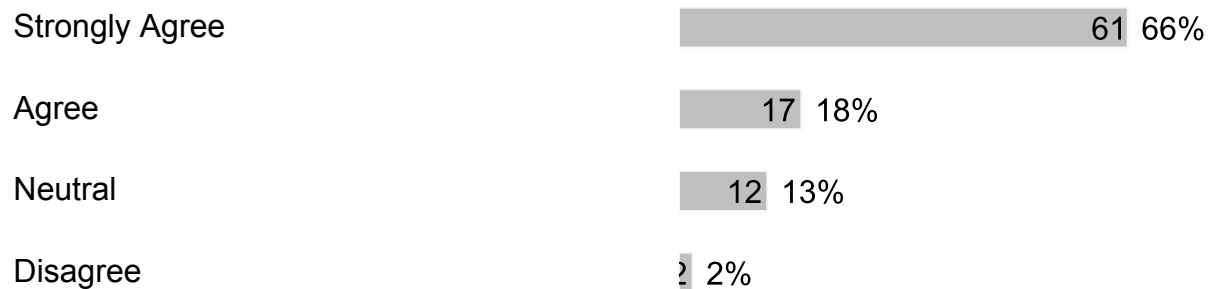
Strongly Agree 60 65%

Agree 21 23%

Neutral 11 12%

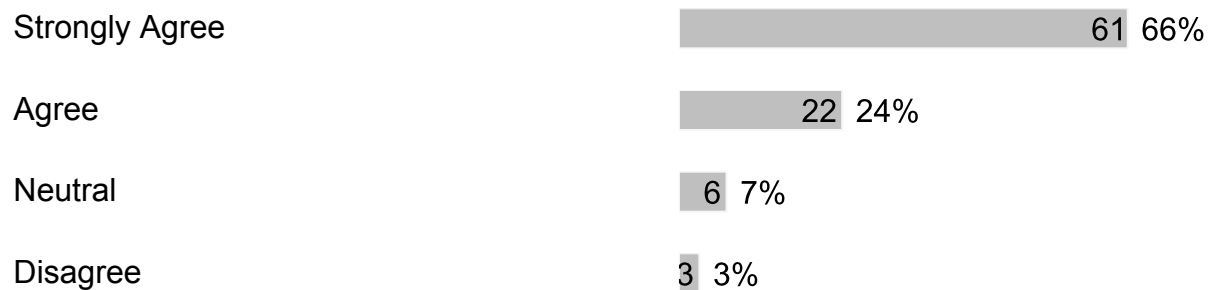
92 respondents

7. 7. Our school has high expectations for students.



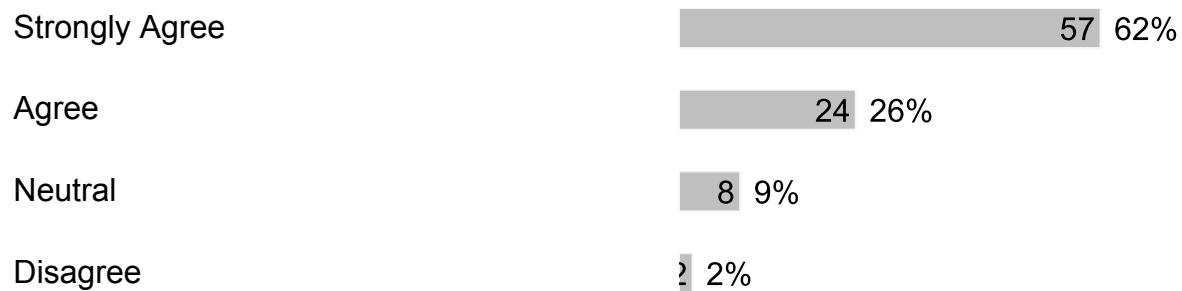
92 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



92 respondents

9. 9. My child's teachers give work that challenges my child.



92 respondents

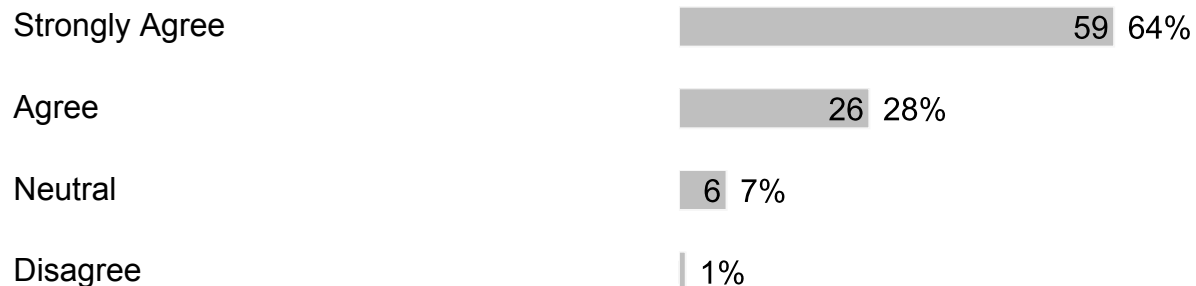
10. 10. My child's teachers work as a team to help my child learn.





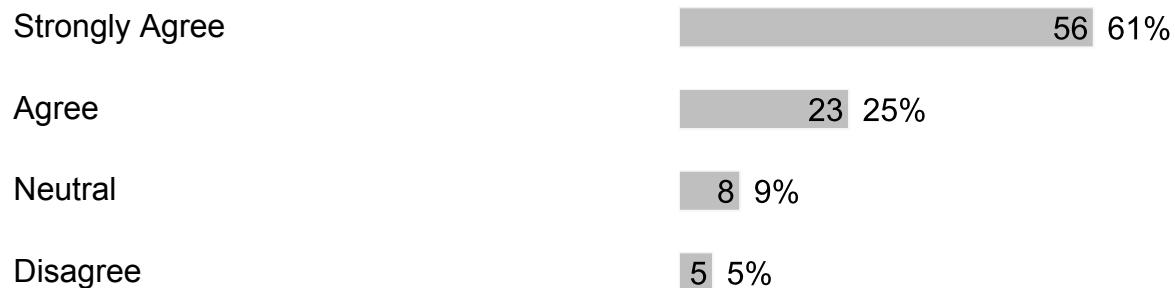
92 respondents

11. 11. My child's teachers use a variety of teaching strategies.



92 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



92 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



Disagree 2 2%
91 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 55 60%

Agree 29 32%

Neutral 6 7%

Disagree 2 2%

92 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 52 57%

Agree 29 32%

Neutral 9 10%

Disagree 1 1%

91 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 48 53%

Agree 31 34%

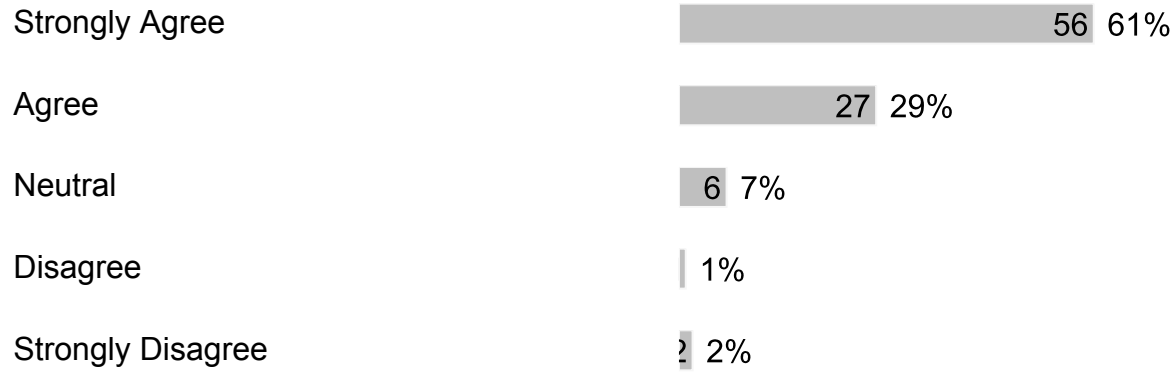
Neutral 10 11%

Disagree 1 1%

Strongly Disagree 1 1%

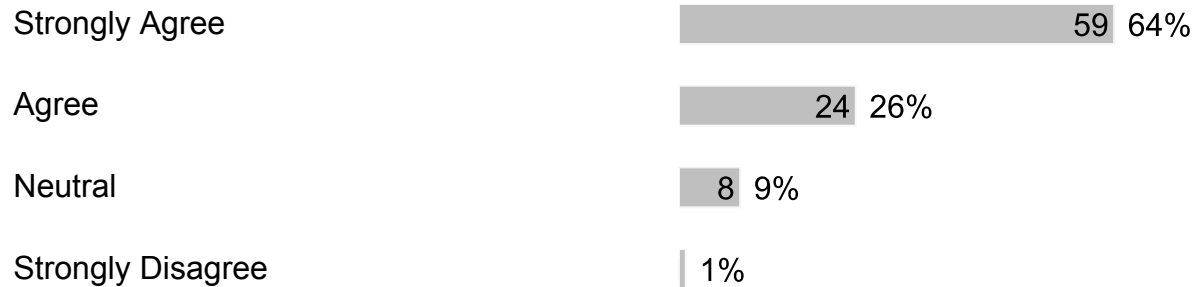
91 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



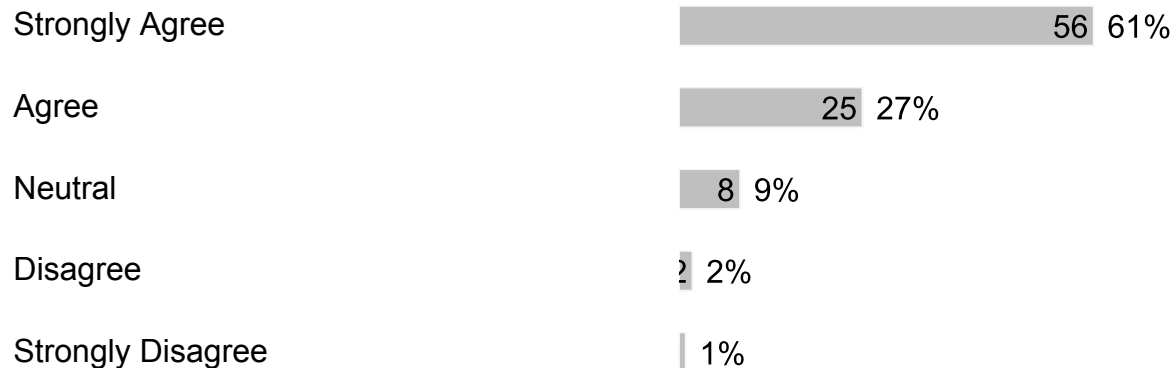
92 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



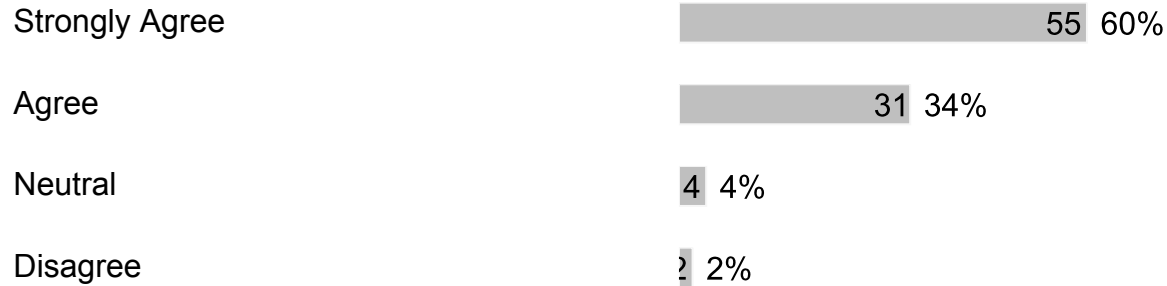
92 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



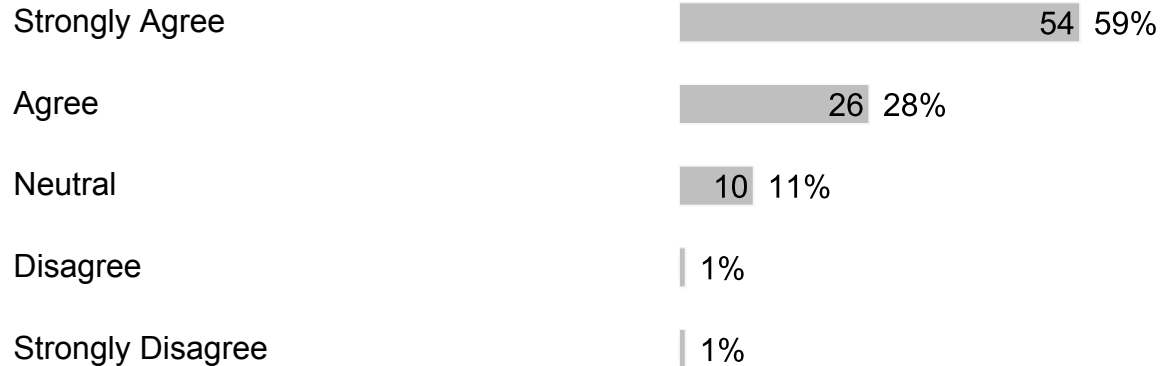
92 respondents

20. 20. My child is prepared for success in the next school year.



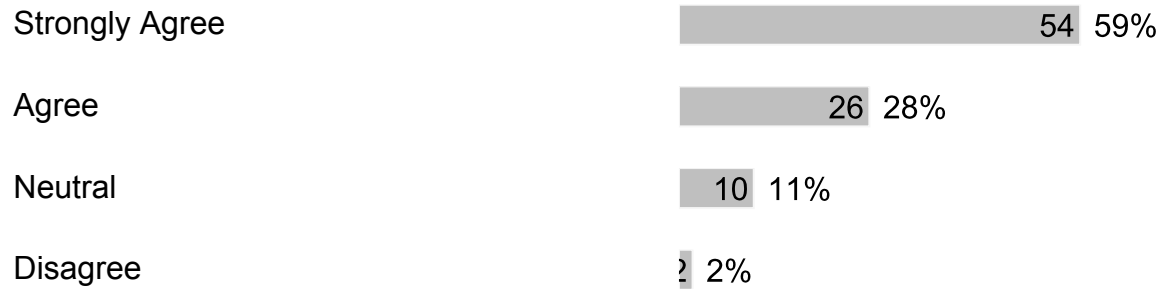
92 respondents

21. 21. Families are encouraged to volunteer.



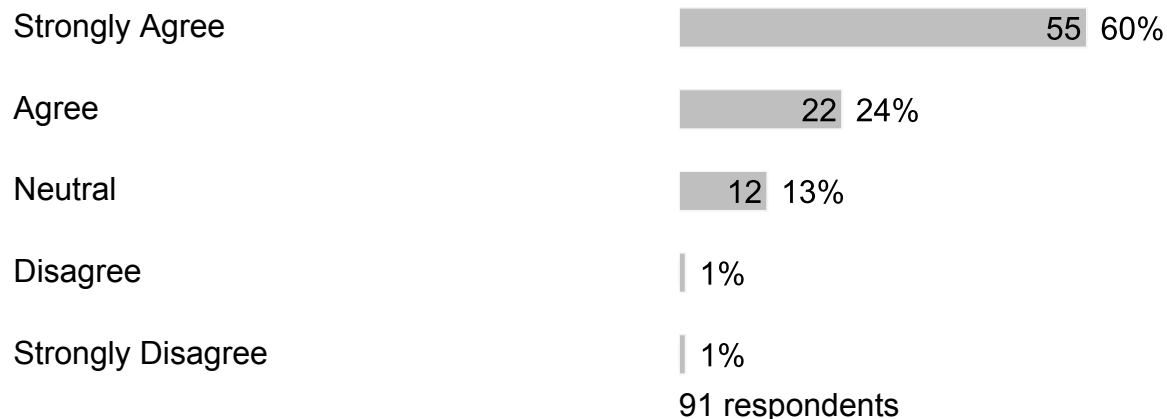
92 respondents

22. 22. Families are given the opportunity to participate on school committees.

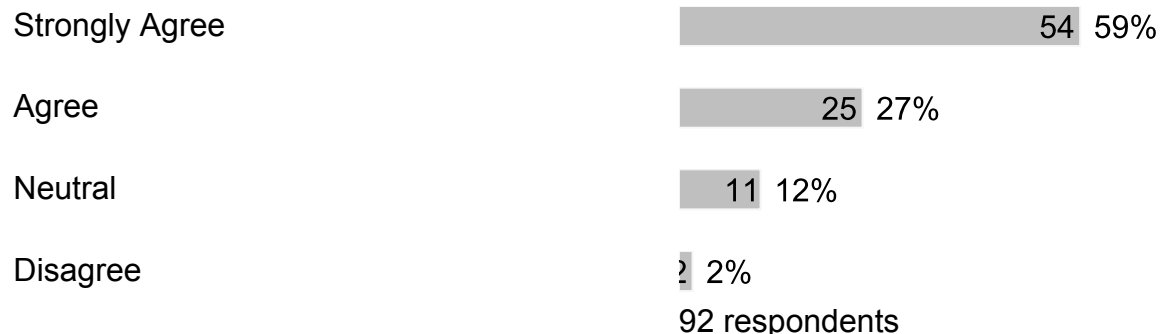


92 respondents

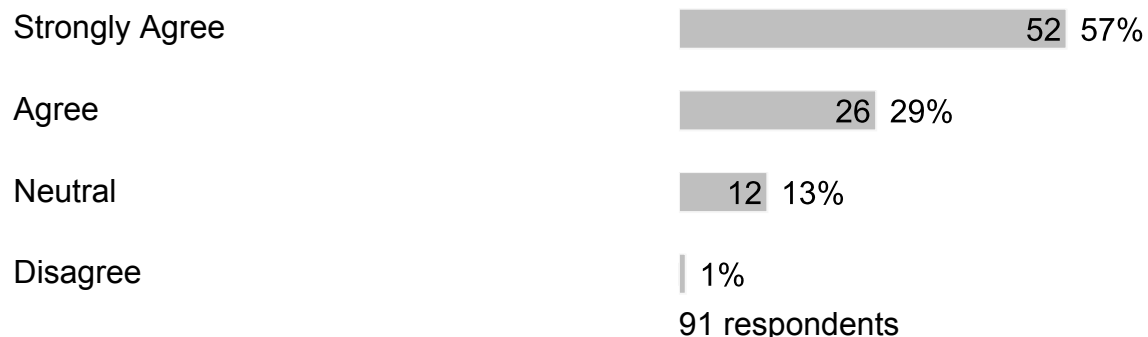
23. 23. I am well-informed of the school's goals and activities.



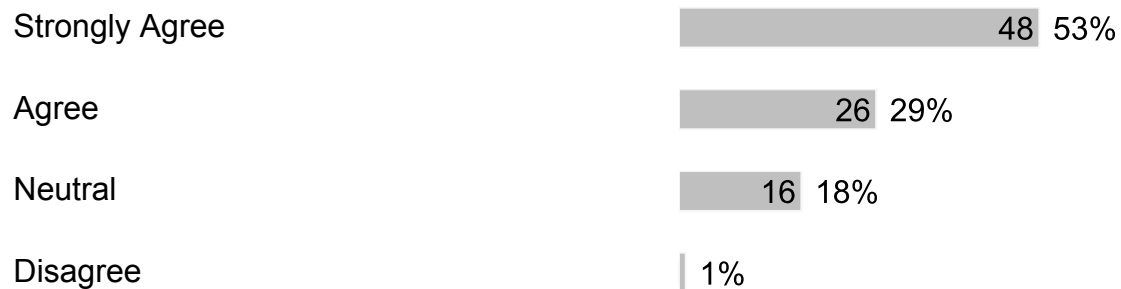
24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

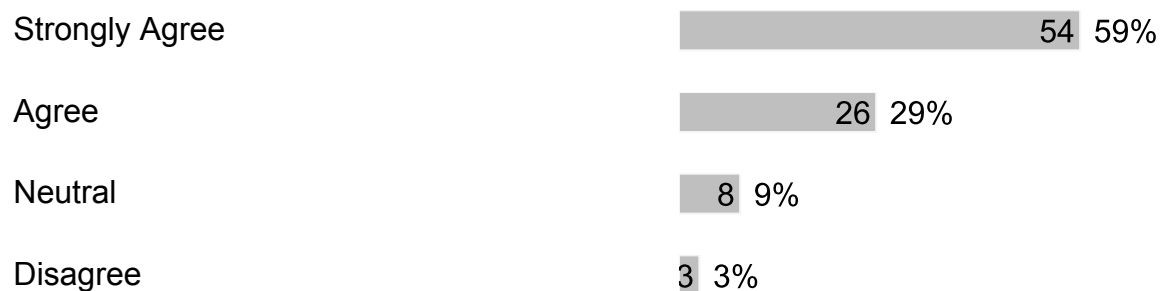


26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



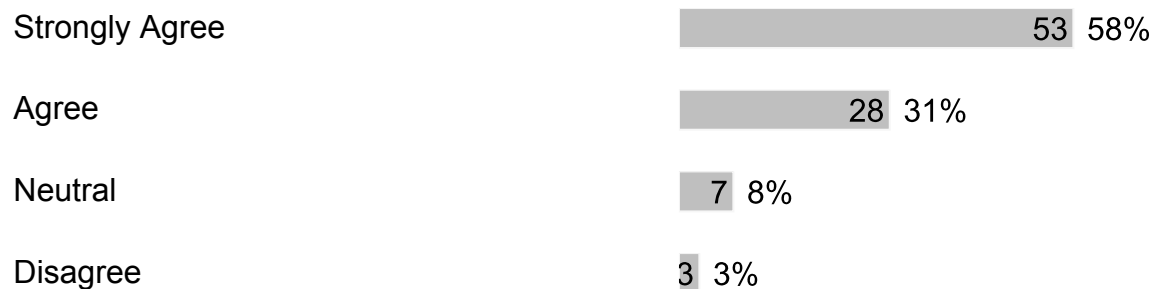
91 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



91 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



91 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



Neutral 17 19%

Disagree 2 2%

91 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree 41 45%

Agree 23 25%

Neutral 21 23%

Disagree 6 7%

91 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 53 58%

Agree 27 30%

Neutral 7 8%

Disagree 3 3%

Strongly Disagree 1 1%

91 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report