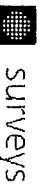


BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2026



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2026

Custom Survey

1 survey(s) 75 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

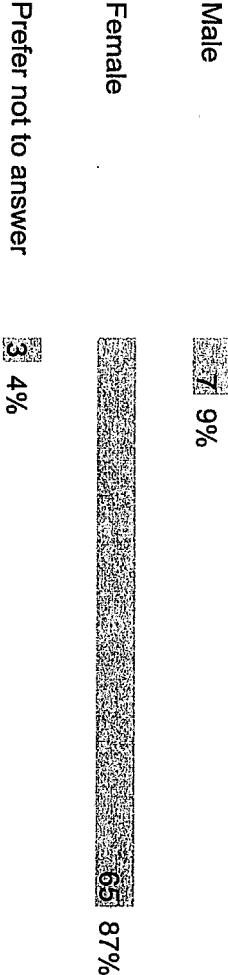
1 survey(s) 75 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender



Prefer not to answer

3 4%

75 respondents

2. Ethnicity



3. Ethnicity 72 respondents

Hispanic 7 10%

Not Hispanic or Latino 52 76%

Prefer not to answer 9 13%

4. Role 68 respondents

School Administrator 1 1%

Support Staff 8 11%

Teacher 39 52%

Educational Support Professional 17 23%

Facilities 1 1%

Other 9 12%

5. Experience 75 respondents

1 - 3 years 18 24%

4 - 10 years 22 29%

11 - 20 years

13 17%

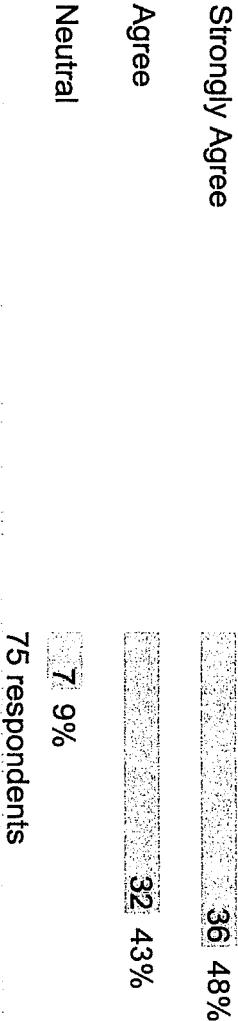
More than 20 years

22 29%

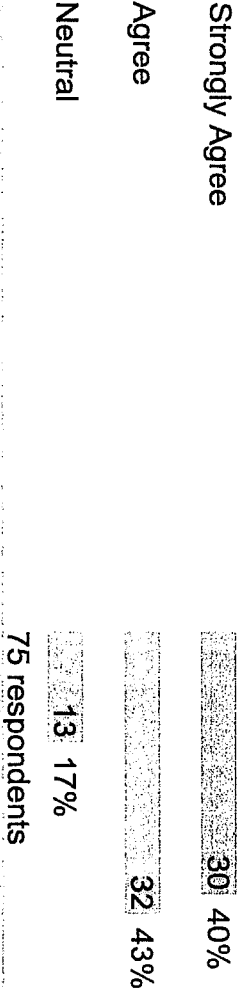
75 respondents

C. Section 2

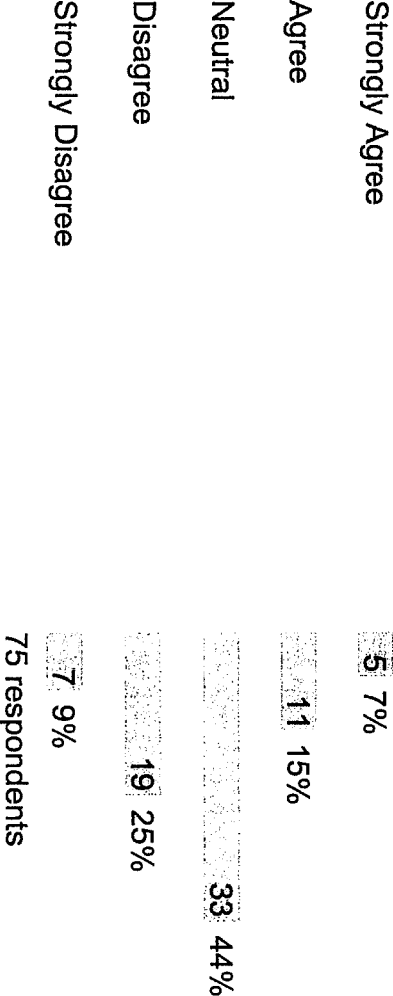
1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes

13 17%

No

62 83%

75 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration

18 24%

Addressed the incident myself

8 11%

Confronted the alleged bully(ies) directly

6 8%

Contacted the parents/guardians of the alleged bully(ies)

9 12%

Does not apply to me

53 71%

75 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped

18 24%

Stayed the same

1 1%

Don't know

3 4%

Does not apply to me 53 71%

75 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 43 57%

Agree 24 32%

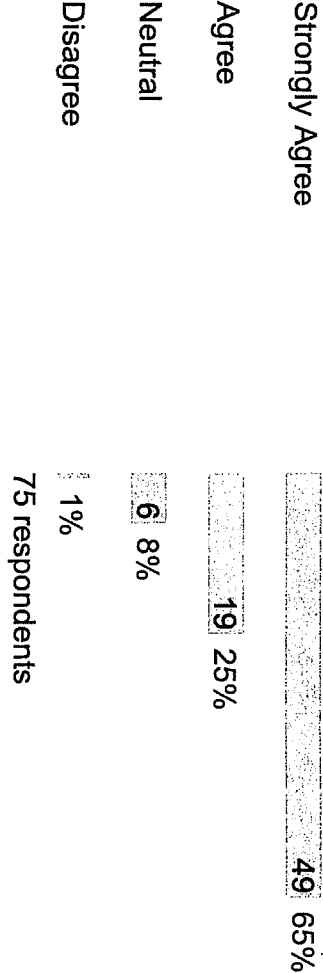
Neutral 7 9%

Disagree 1 1%

75 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree 38 51%

Agree 23 31%

Neutral 12 16%

Disagree 2 3%

75 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree 39 52%

Agree 28 37%

Neutral 7 9%

Disagree 1 1%

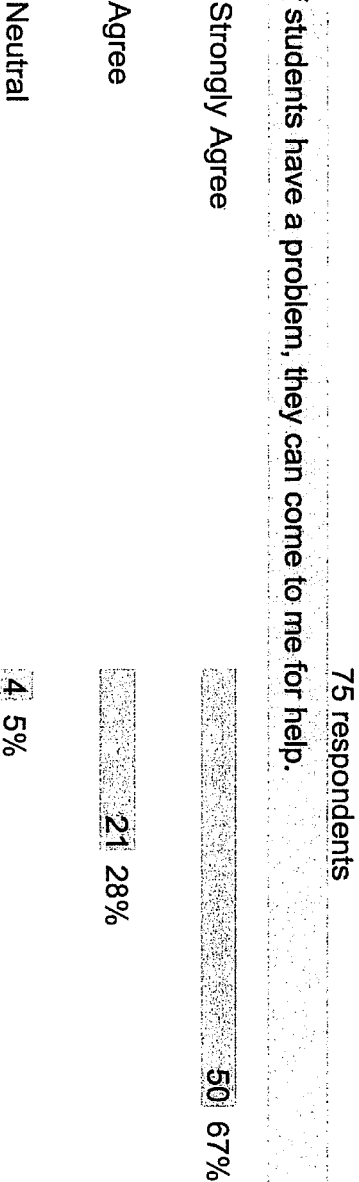
75 respondents

F. Section 5

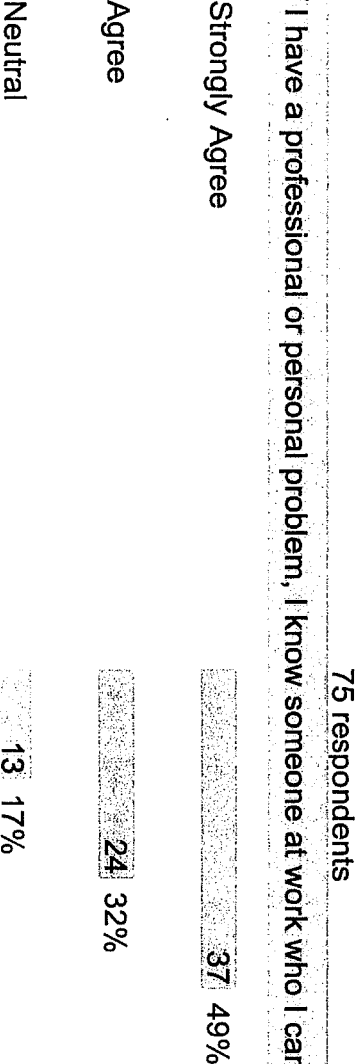
1. If students have a problem, they know who they can go to for help.



2. If students have a problem, they can come to me for help.



3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 1%

75 respondents

4. In my school, adults treat students with respect.

Strongly Agree 37 49%

Agree 30 40%

Neutral 8 11%

75 respondents

5. In my school, students treat adults with respect.

Strongly Agree 19 25%

Agree 34 45%

Neutral 19 25%

Disagree 3 4%

75 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 32 43%

Agree 30 40%

Neutral	11	15%
Disagree	1	1%
Strongly Disagree	1	1%

75 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling	60	80%
College and/or Career Planning	7	9%
Family Counseling	19	25%
Athletics	7	9%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	33	44%
Performing Arts	24	32%
Mentoring	38	51%
Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	40	53%
Peer Counseling/Peer Mediation	9	12%

ROTC 2 3%

Before and/or After School Care 47 63%

Tutoring (e.g., push-in, pull-out, etc.) 61 81%

Extended Learning Opportunities (ELO) 14 19%

Other 10 13%

75 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree 23 31%

Agree 29 39%

Neutral 20 27%

Disagree 2 3%

Strongly Disagree 1 1%

75 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 37 49%

Agree 30 40%

Neutral 8 11%

75 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 11 15%

Agree 22 29%

Neutral 28 37%

Disagree 10 13%

Strongly Disagree 4 5%

75 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 26 35%

Agree 29 39%

Neutral 18 24%

Disagree 2 3%

75 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



74 respondents

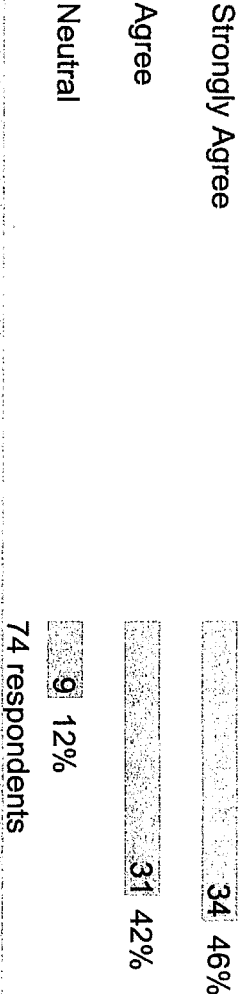
13. Our school asks families for their ideas on the best way to communicate school-related information.



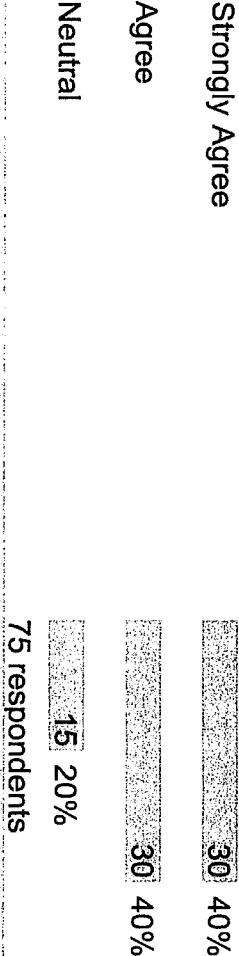
75 respondents

G. Section 6

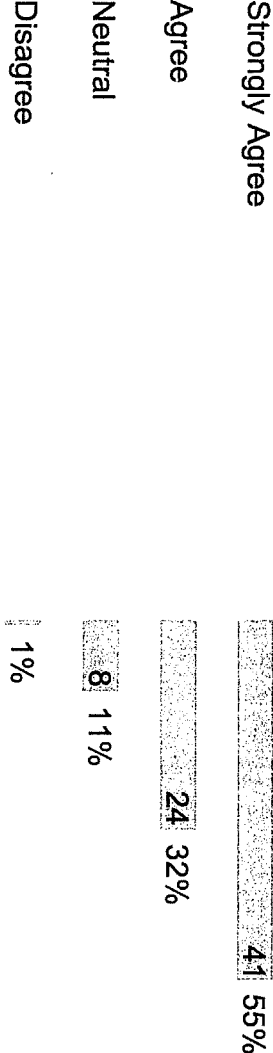
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Agree 24 32%

Neutral 12 16%

Disagree 2 3%

Strongly Disagree 1 1%

75 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 46 61%

Agree 19 25%

Neutral 9 12%

Disagree 1 1%

75 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 38 51%

Agree 27 36%

Neutral 10 13%

75 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 39 52%

Agree 24 32%

Neutral 11 15%

Disagree 1% 75 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 44 59%

Agree 20 27%

Neutral 8 11%

Disagree 3 4%

75 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 41 55%

Agree 25 33%

Neutral 9 12%

75 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 42 56%

Agree 25 33%

Neutral 7 9%

Disagree 1 1%

75 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 33 45%

Agree 26 35%

Neutral 11 15%

Disagree 3 4%

Strongly Disagree 1%

74 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 45 60%

Agree 19 25%

Neutral 11 15%

75 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 40 53%

Agree 24 32%

Neutral 11 15%

75 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 35 47%

Agree 25 34%

Neutral 14 19%

74 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree

37 50%

Agree

24 32%

Neutral

13 18%

74 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree

37 50%

Agree

23 31%

Neutral

14 19%

74 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree

38 51%

Agree

21 28%

Neutral

15 20%

74 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree

37 51%

Agree

25 34%

Neutral

10 14%

Disagree

1%

73 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree

30 40%

Agree

29 39%

Neutral

15 20%

Strongly Disagree

1%

75 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree

35 47%

Agree

28 37%

Neutral

12 16%

75 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree

33 45%

Agree

31 42%

Neutral

10 14%

74 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree

29 39%

Agree 25 34%

Neutral 18 24%

Disagree 1%

Strongly Disagree 1%

74 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 40 54%

Agree 26 35%

Neutral 8 11%

74 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 30 41%

Agree 23 31%

Neutral 19 26%

Disagree 2 3%

74 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 38 51%

Agree 26 35%

Neutral 8 11%

Disagree 2 3%
74 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 31 42%

Agree 31 42%

Neutral 11 15%

Disagree 1 1%

74 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 29 40%

Agree 31 42%

Neutral 12 16%

Disagree 1 1%

73 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 5 7%

2 times per year 32 43%

3 or more times per year 7 9%

Does not apply

31 41%

75 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree

33 44%

Agree

30 40%

Neutral

12 16%

75 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree

30 40%

Agree

30 40%

Neutral

15 20%

75 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree

28 38%

Agree

21 29%

Neutral

22 30%

Disagree

2 3%

73 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree

31 41%

Agree	33	44%
Neutral	11	15%

75 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	34	45%
Agree	33	44%
Neutral	8	11%

75 respondents

34. I am accessible via (check all that apply):

Emails	72	96%
Texts	51	68%
Phone calls	52	69%
Personal visits	20	27%

75 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	32	43%
Agree	30	40%
Neutral	13	17%

75 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report