

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2026



surveys



surveys

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/11/2026

Custom Survey

1 survey(s) 102 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

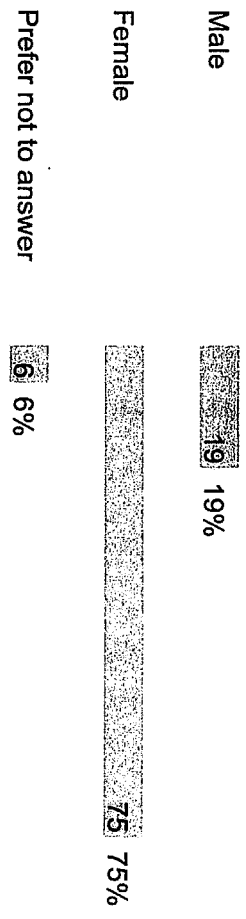
1 survey(s) 102 response(s)

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

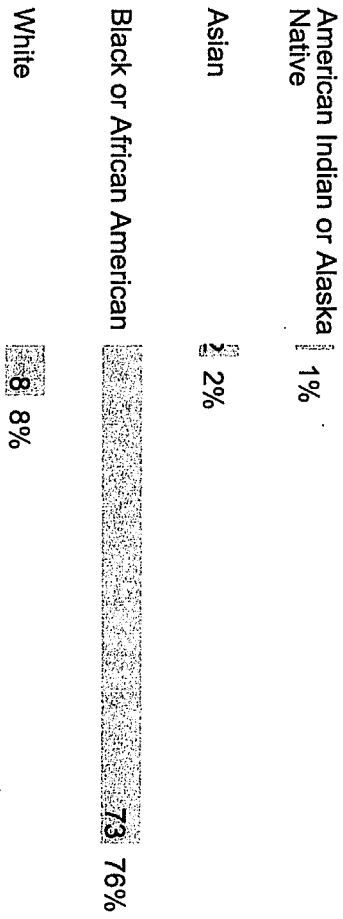
Demographics

Number of Responses | Percentages of Total Responses

1. Gender



2. Race



Multiracial 7 7%

Other 5 5%

96 respondents

3. Ethnicity

Hispanic 11 13%

Non-Hispanic or Latino 64 74%

Prefer not to answer 11 13%

86 respondents

4. Grade

Grade PK 11 11%

Grade K 19 19%

Grade 1 16 16%

Grade 2 15 15%

Grade 3 19 19%

Grade 4 12 12%

Grade 5 7 7%

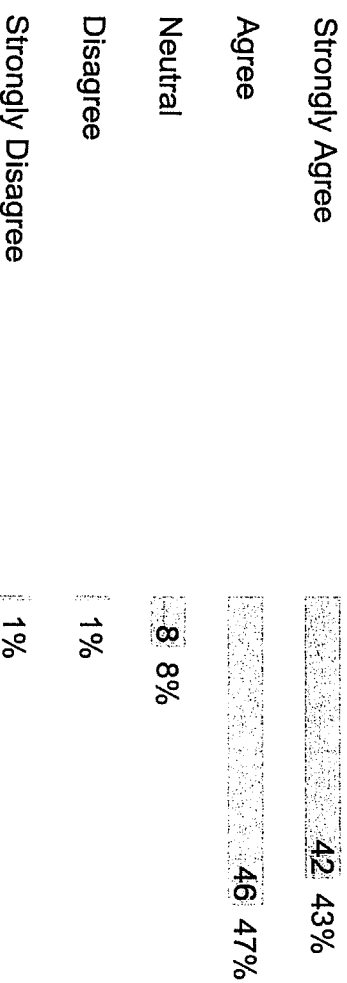
Grade 10

1%

100 respondents

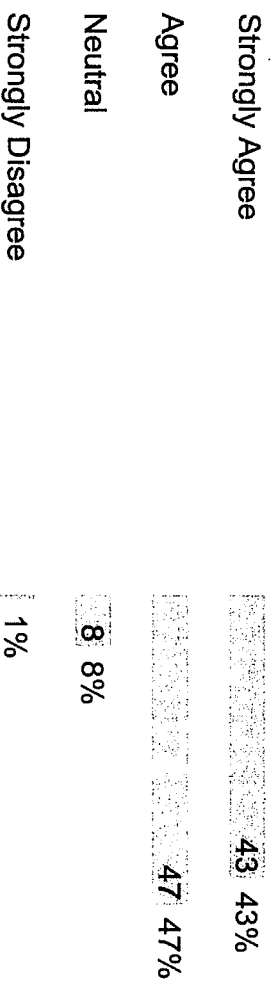
C. Section 2

1. My child feels safe at school.



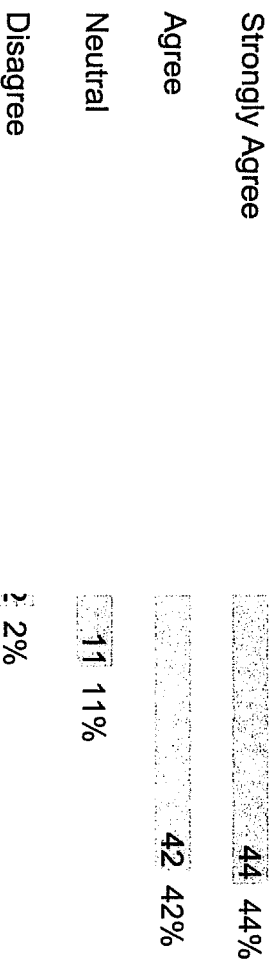
98 respondents

2. My child's school is clean and well-maintained.



99 respondents

3. I would recommend my child's school to my friends and/or family.



Strongly Disagree

1%

100 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree

15 15%

Agree

20 21%

Neutral

15 15%

Disagree

19 20%

Strongly Disagree

28 29%

97 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree

12 12%

Agree

21 22%

Neutral

14 14%

Disagree

3 3%

Strongly Disagree

3 3%

Does Not Apply

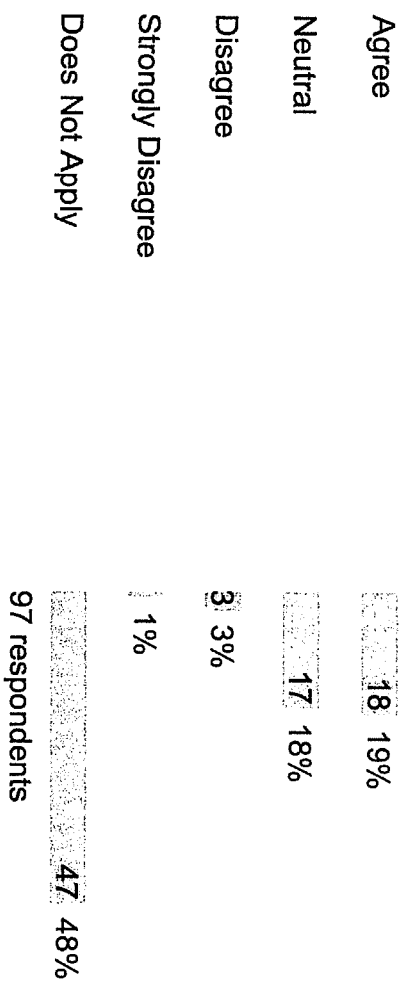
44 45%

97 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

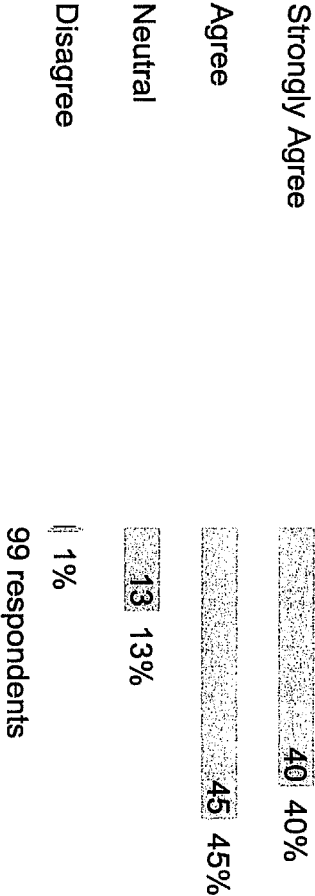
Strongly Agree

11 11%



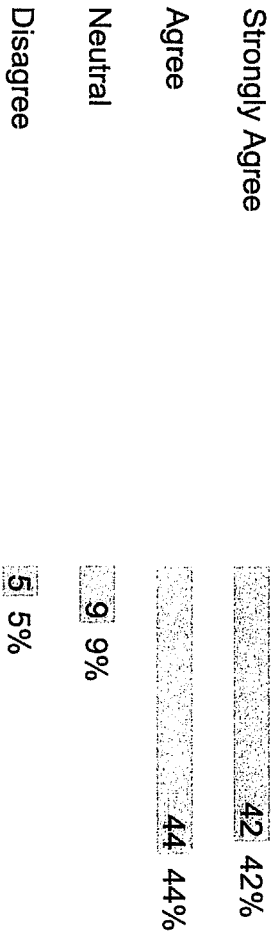
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



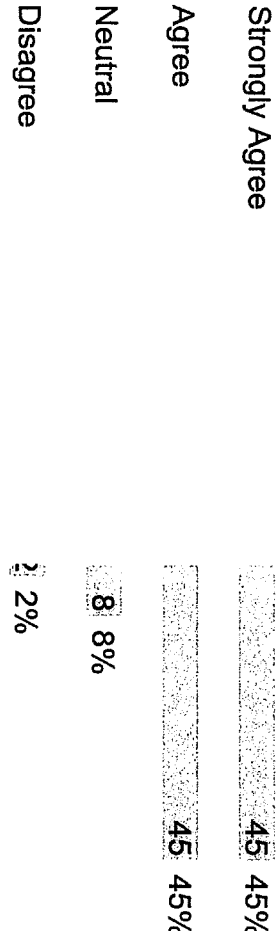
E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



100 respondents

2. Our school provides qualified staff members to support student learning.



100 respondents

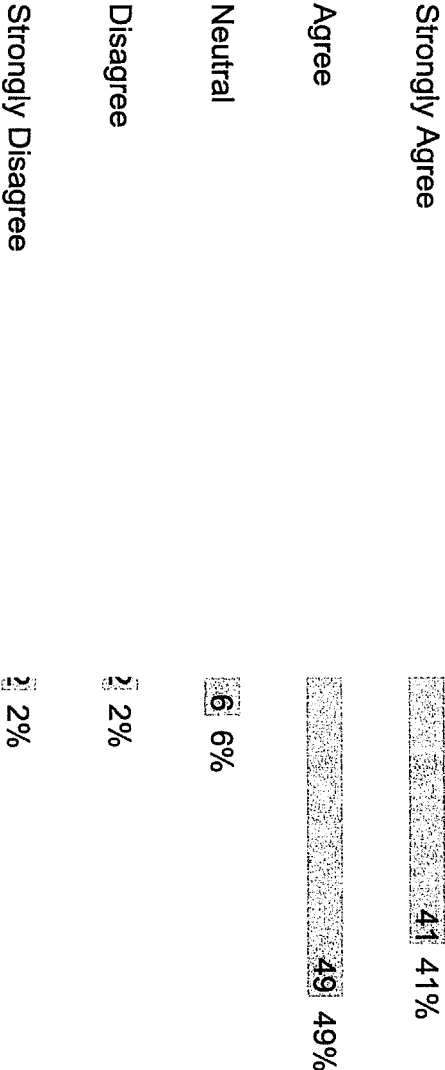
3. At school, my child has up-to-date computers and other technology to learn.



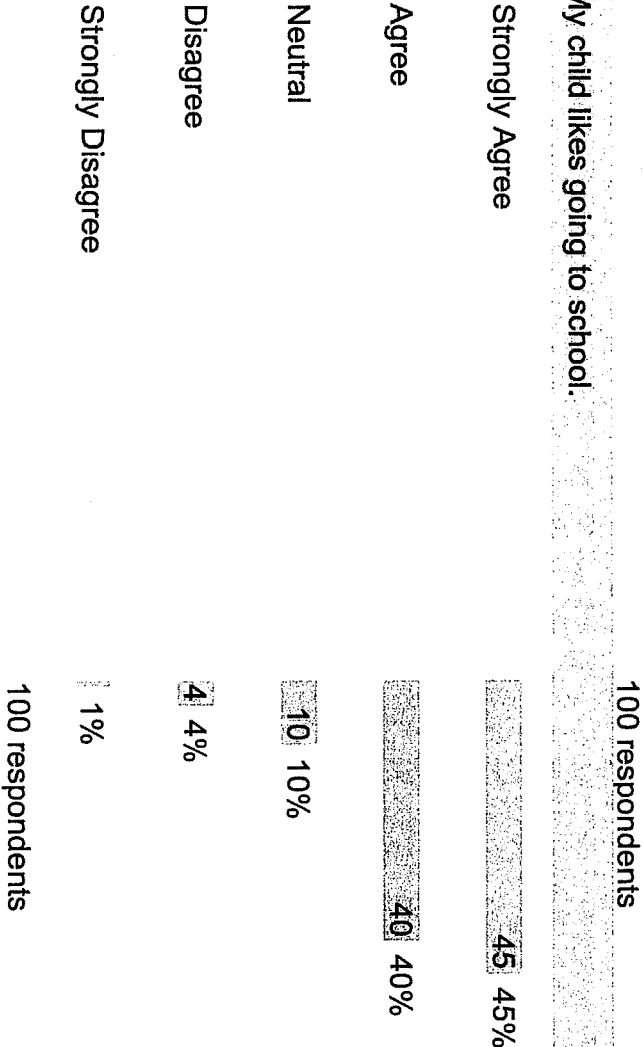
98 respondents

F. Section 5

1. If my child has a problem, they know who they can go to for help.



2. My child likes going to school.



3. I would recommend my child's school to my friends and/or family.

Strongly Agree 43 43%

Agree 42 42%

Neutral 13 13%

Disagree 1 1%

Strongly Disagree 1 1%

100 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree 47 47%

Agree 44 44%

Neutral 8 8%

Disagree 1 1%

100 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 47 47%

Agree 44 44%

Neutral 7 7%
Strongly Disagree 2 2%

6. When visiting the school, I am greeted with courtesy and respect by the office staff. 100 respondents

Strongly Agree 44 44%
Agree 46 46%
Neutral 7 7%
Disagree 1 1%
Strongly Disagree 2 2%

7. Phone calls to the school are answered in a polite and respectful manner by the office staff. 100 respondents

Strongly Agree 41 42%
Agree 47 48%
Neutral 8 8%
Disagree 2 2%

98 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling	49	58%
College and/or Career Planning	15	18%
Family Counseling	27	32%
Athletics	17	20%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	22	26%
Performing Arts	27	32%
Mentoring	27	32%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	24	29%
Peer Counseling/Peer Mediation	12	14%
ROTC	1%	
Before and/or After School Child Care	47	56%
Tutoring (e.g., push-in, pull-out, etc.)	63	75%

Extended Learning Opportunities (ELO) 25%

Other 14%

84 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 17%

College and/or Career Planning 8%

Family Counseling 11%

Athletics 16%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 16%

Performing Arts 27%

Mentoring 21%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 21%

Peer Counseling/Peer Mediation 10%

ROTC 1 2%

Before and/or After School Child Care 17 27%

Tutoring (e.g., push-in, pull-out, etc.) 25 40%

Extended Learning Opportunities (ELO) 11 17%

Other 18 29%

63 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling 12 19%

College and/or Career Planning 6 10%

Family Counseling 8 13%

Athletics 19 31%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 8 13%

Performing Arts 18 29%

Mentoring 13 21%

Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.) 7 11%

Peer Counseling/Peer Mediation 7 11%

ROTC 1 2%

Before and/or After School Child Care 16 26%

Tutoring (e.g., push-in, pull-out, etc.) 23 37%

Extended Learning Opportunities (ELO) 15 24%

Other 20 32%

62 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 28 28%

Agree 33 33%

Neutral 29 29%

Disagree 7 7%

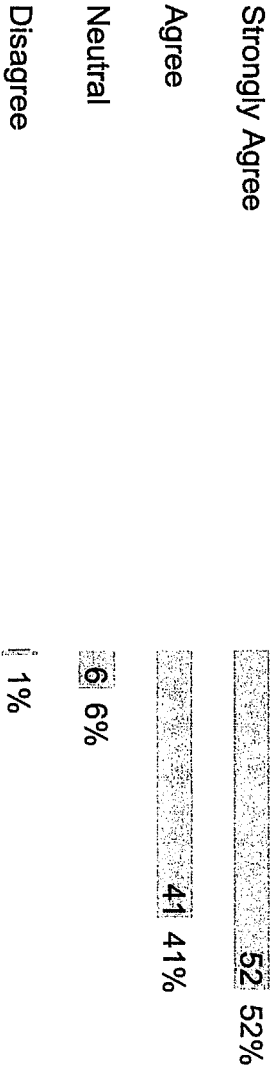
Strongly Disagree

2 2%

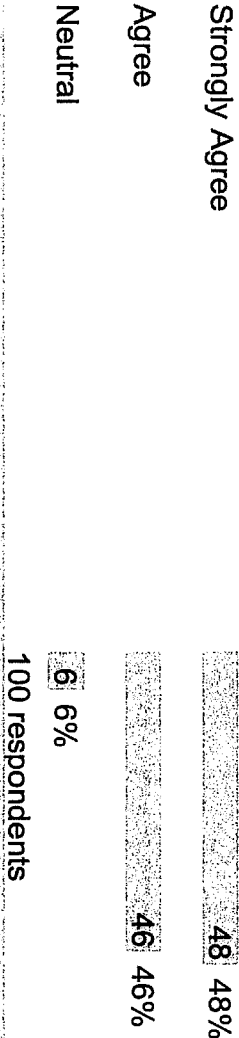
99 respondents

G. Section 6

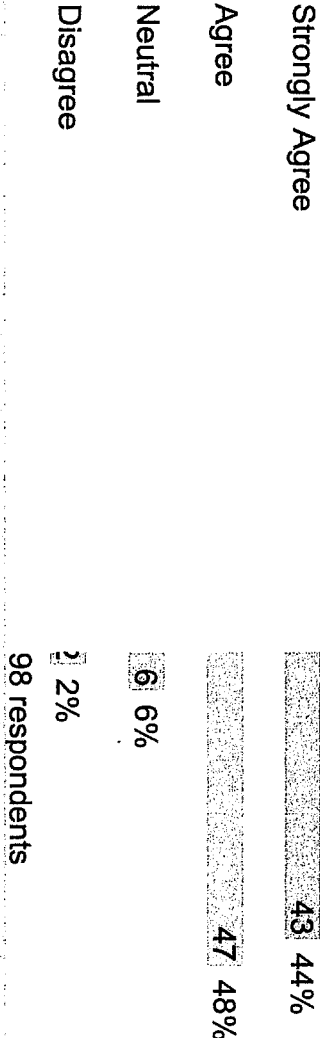
1. The principal is a positive educational leader at the school.



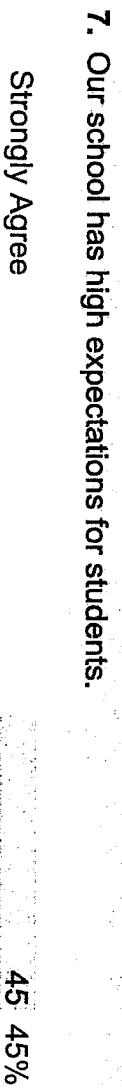
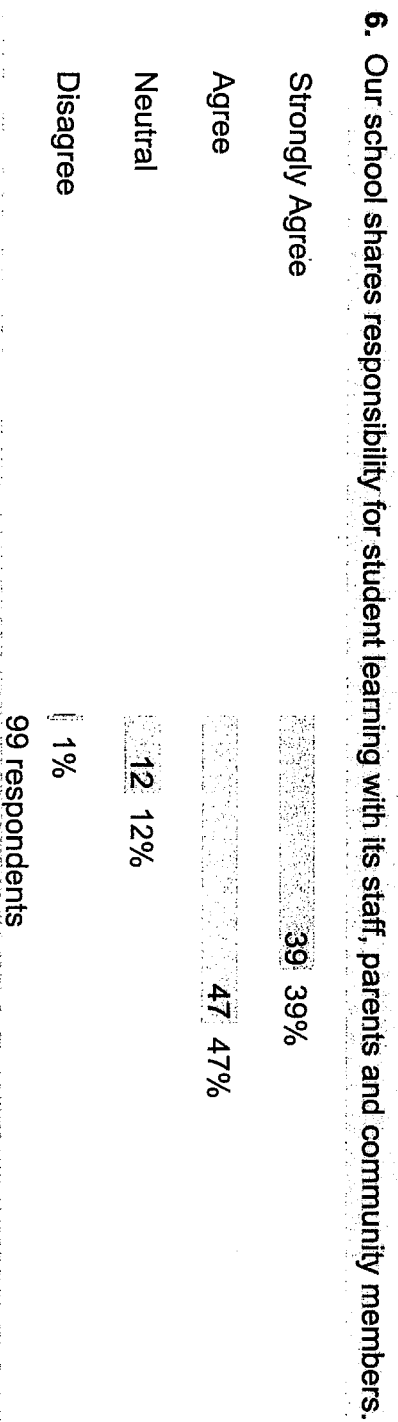
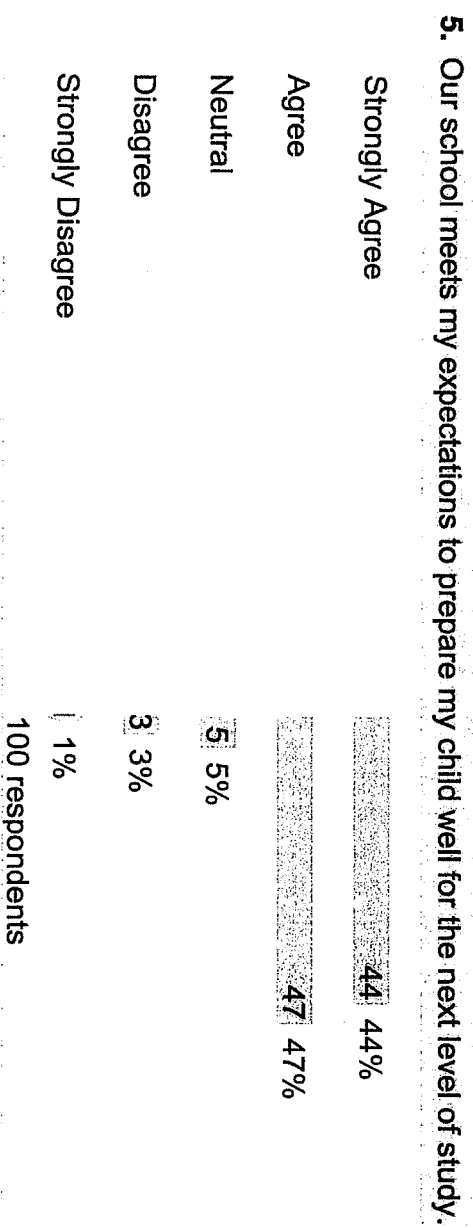
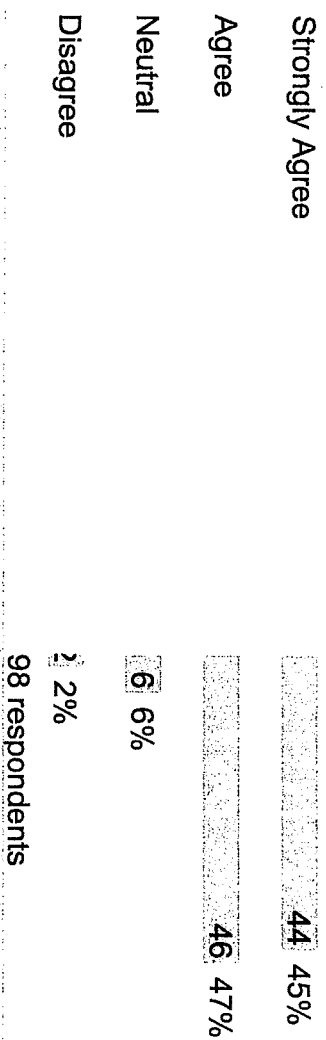
2. The assistant principal(s) is a positive educational leader at the school.

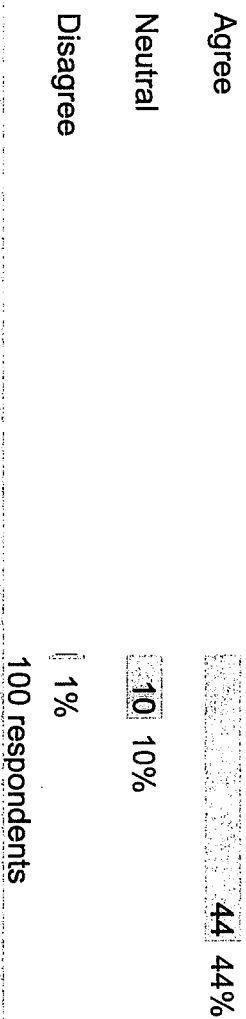


3. Our school's administration provides strong instructional leadership.

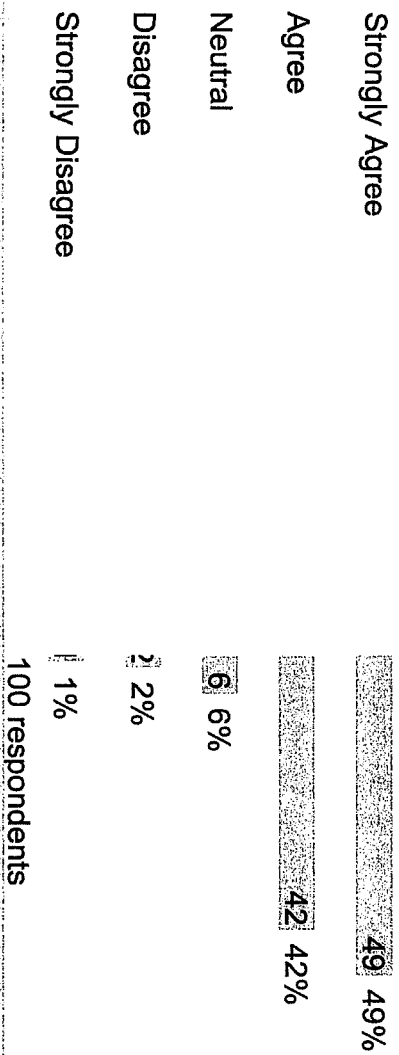


4. Our school has established goals and a plan for improving student learning.

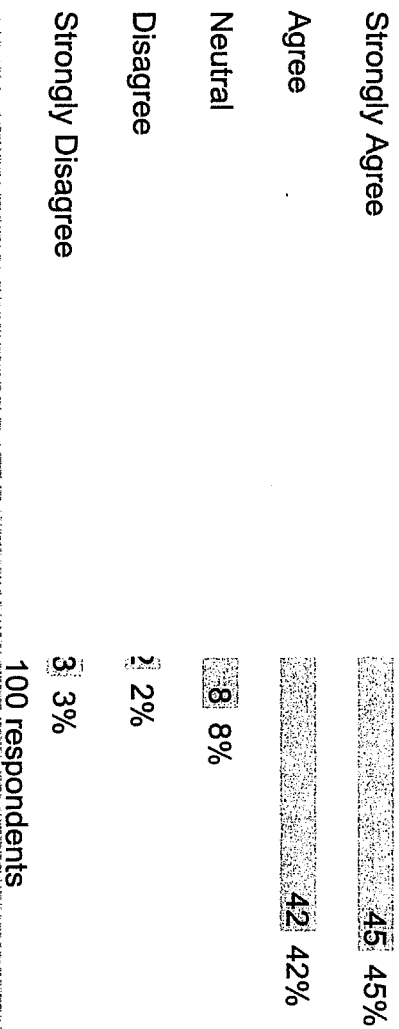




8. My child's teachers provide curriculum that meets the learning needs of my child.



9. My child's teachers give work that challenges my child.



10. My child's teachers work as a team to help my child learn.



Agree 47 47%

Neutral 8 8%

100 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 45 45%

Agree 45 45%

Neutral 6 6%

Disagree 3 3%

99 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 45 45%

Agree 47 47%

Neutral 4 4%

Disagree 4 4%

100 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 42 42%

Agree 48 48%

Neutral 8 8%

Disagree 1 1%

Strongly Disagree 1% 100 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 42 42%

Agree 50 50%

Neutral 5 5%

Disagree 1 1%

Strongly Disagree 2 2%

100 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 42 42%

Agree 44 44%

Neutral 12 12%

Disagree 1 1%

99 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 38 38%

Agree 50 50%

Neutral 10 10%

Disagree 1 1%

Strongly Disagree | 1%
100 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree | 47 47%

Agree | 42 42%

Neutral | 6 6%

Disagree | 4 4%

Strongly Disagree | 1%

100 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree | 49 49%

Agree | 42 42%

Neutral | 6 6%

Disagree | 2 2%

Strongly Disagree | 1%

100 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree | 48 48%

Agree | 39 39%

Neutral | 10 10%

Disagree 3 3%
100 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 43 43%
Agree 47 47%
Neutral 8 8%
Disagree 2 2%
100 respondents

21. Families are encouraged to volunteer.

Strongly Agree 41 41%
Agree 44 44%
Neutral 11 11%
Disagree 3 3%
99 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 43 43%
Agree 47 47%
Neutral 9 9%
99 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 42 42%

Agree 46 46%

Neutral 8 8%

Disagree 3 3%

Strongly Disagree 1 1%

100 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 42 42%

Agree 44 44%

Neutral 9 9%

Disagree 4 4%

Strongly Disagree 1 1%

100 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 43 44%

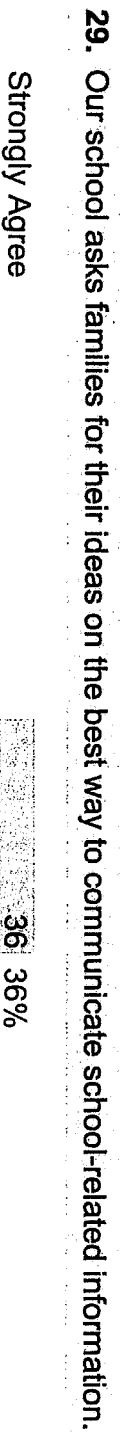
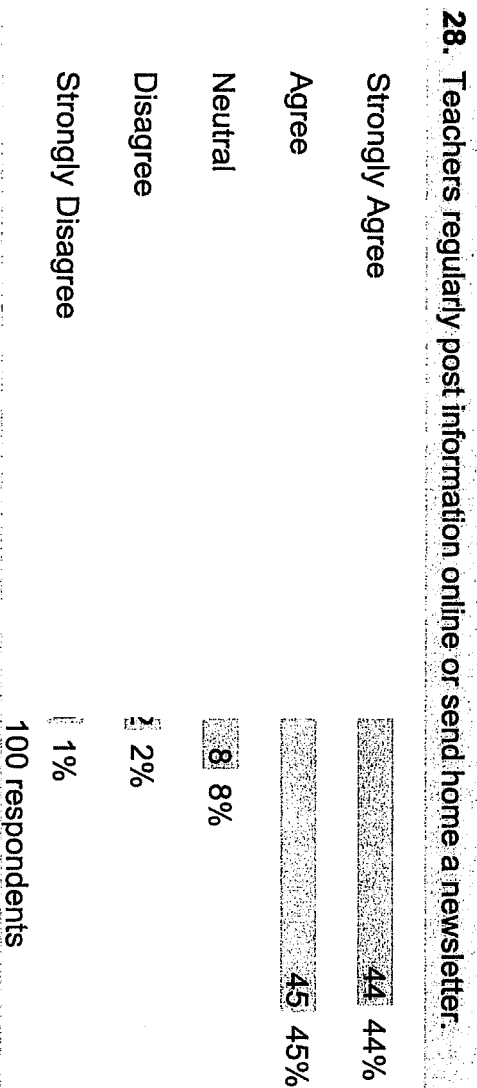
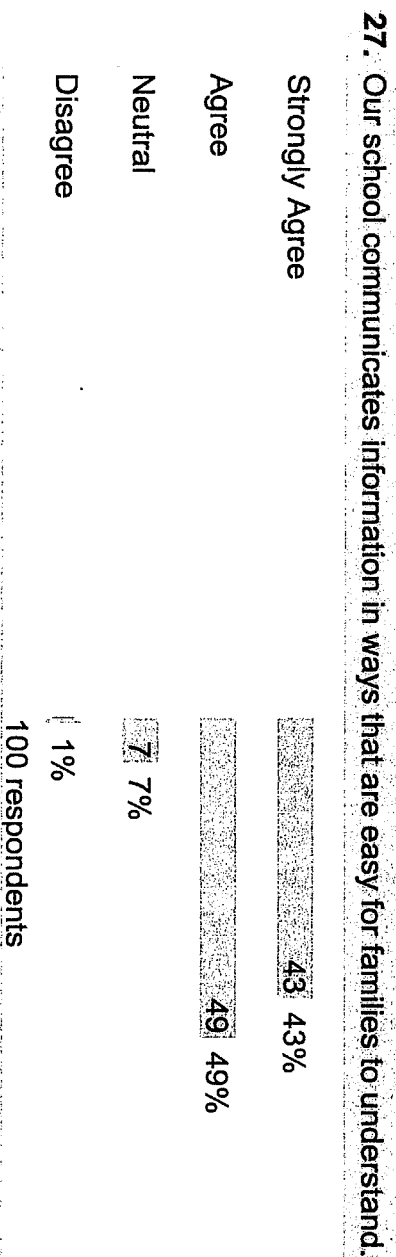
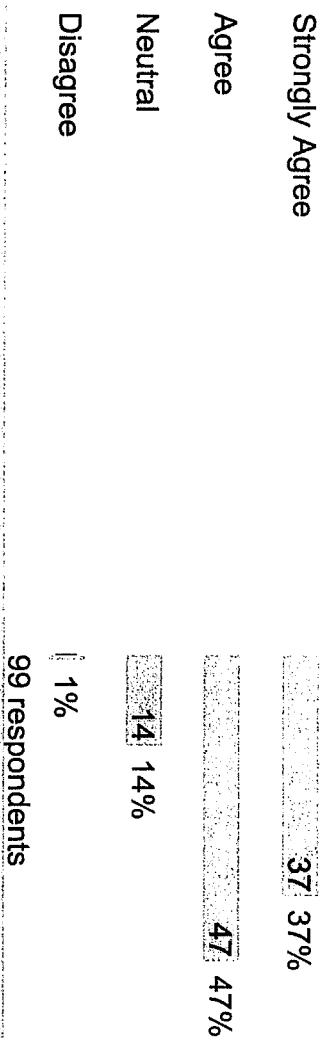
Agree 43 44%

Neutral 11 11%

Disagree 1 1%

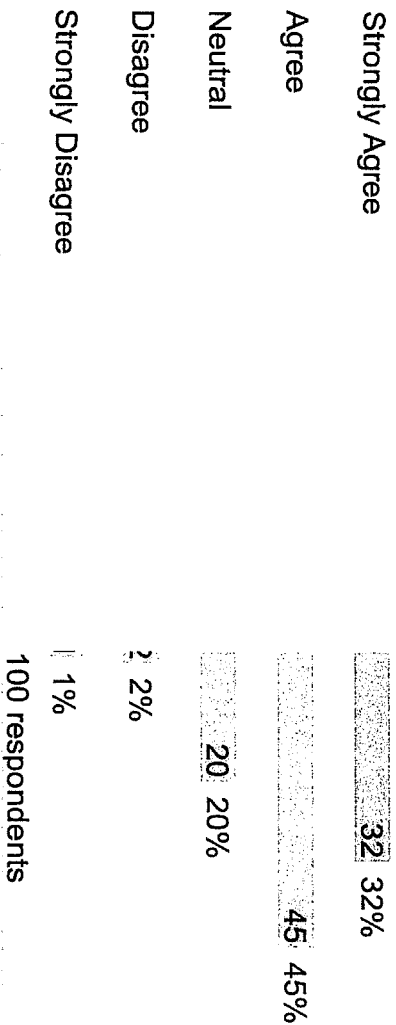
98 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

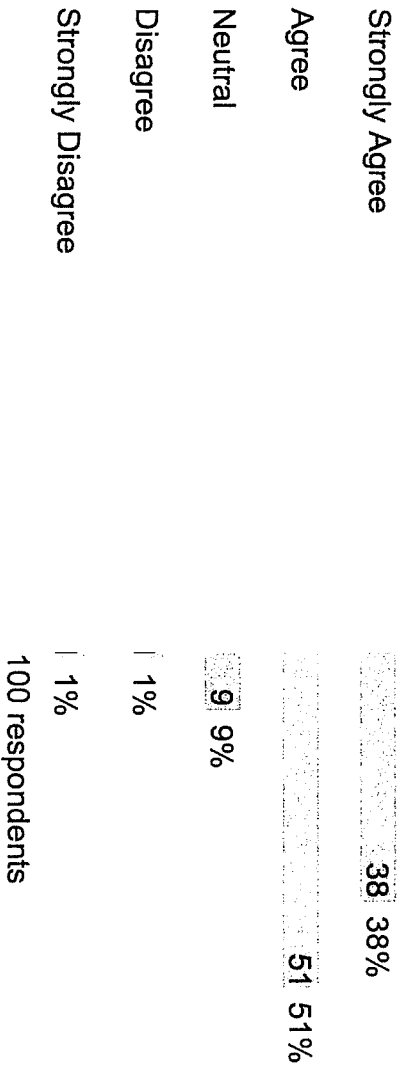




30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

