

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 10/01/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 10/01/2026

Custom Survey

1 survey(s) 82 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

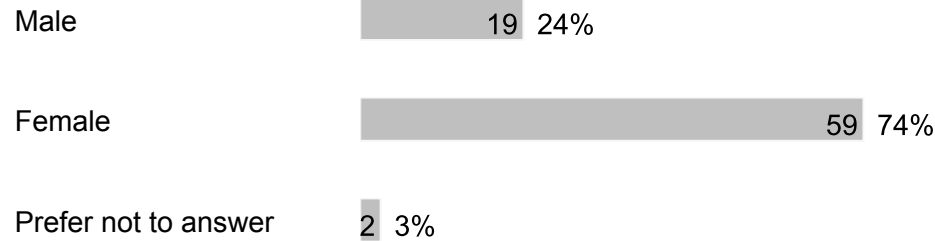
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

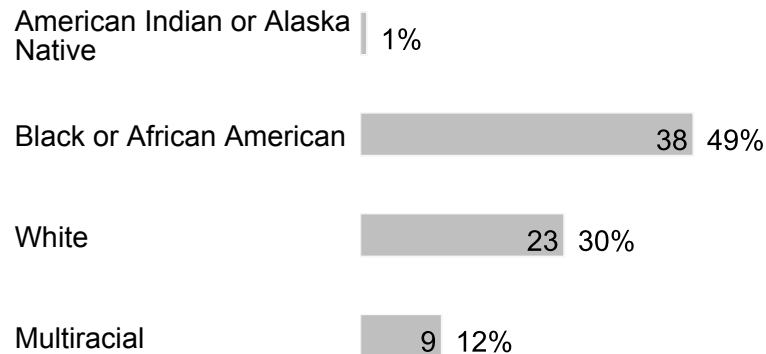
Number of Responses | Percentages of Total Responses

1. Gender



80 respondents

2. Race



Other 6 8%

77 respondents

3. Ethnicity

Hispanic 24 34%

Non-Hispanic or Latino 39 56%

Prefer not to answer 7 10%

70 respondents

4. Grade

Grade PK 13 16%

Grade K 15 19%

Grade 1 4 5%

Grade 2 5 6%

Grade 3 17 21%

Grade 4 7 9%

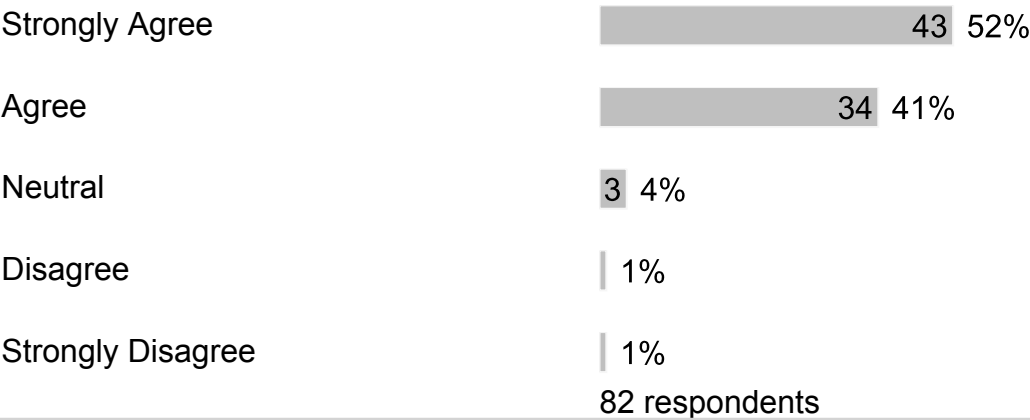
Grade 5 19 23%

Grade 7 1 1%

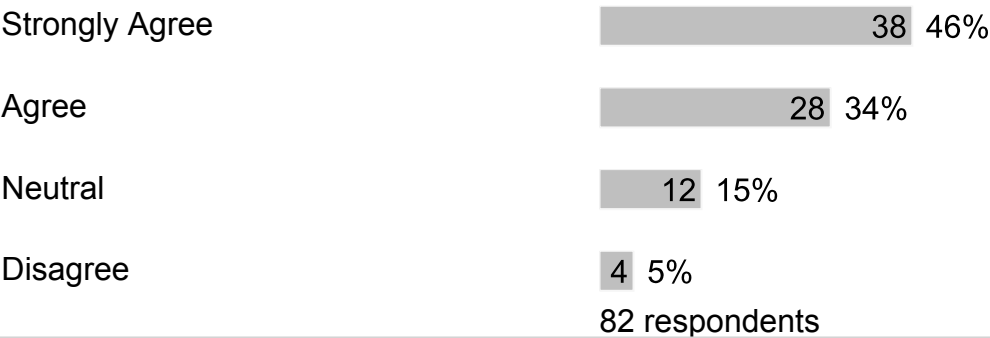
81 respondents

C. Section 2

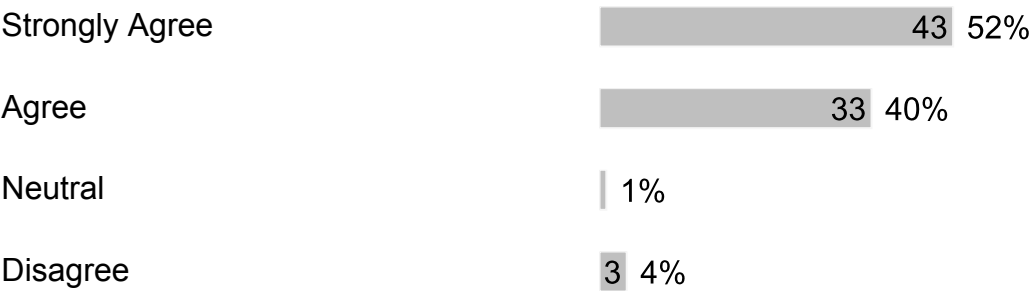
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 2 2%
82 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

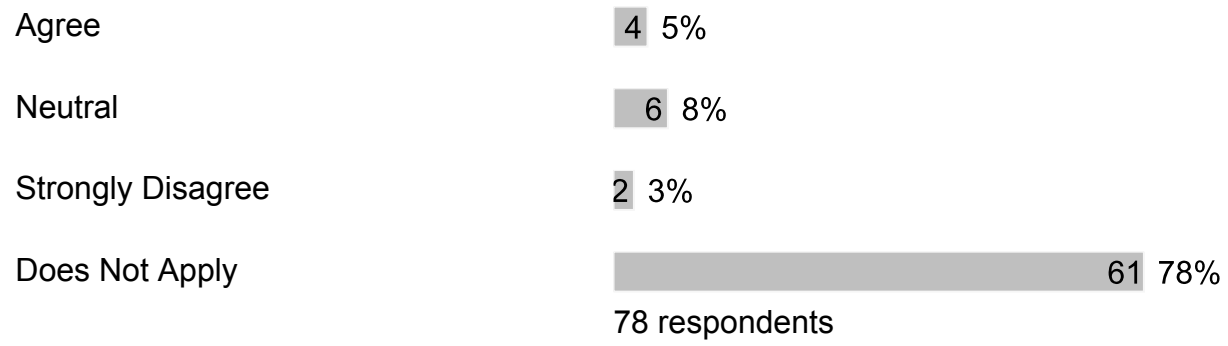
Strongly Agree 7 9%
Agree 7 9%
Neutral 8 10%
Disagree 23 28%
Strongly Disagree 36 44%
81 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 8 10%
Agree 6 8%
Neutral 4 5%
Disagree 1 1%
Strongly Disagree 1 1%
Does Not Apply 59 75%
79 respondents

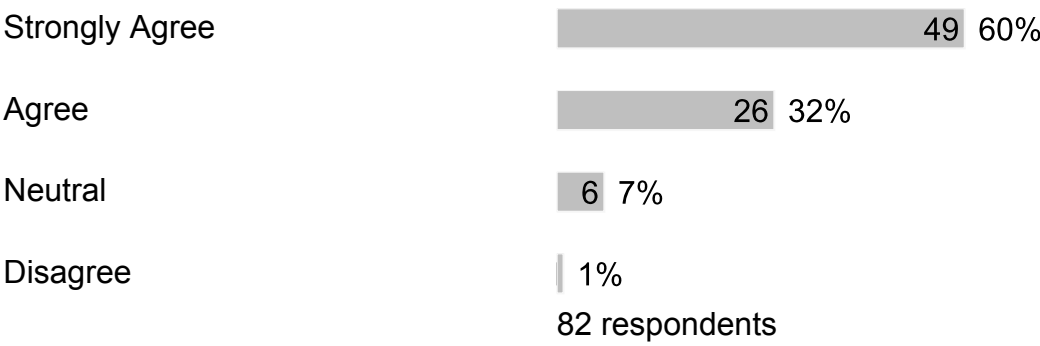
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 5 6%



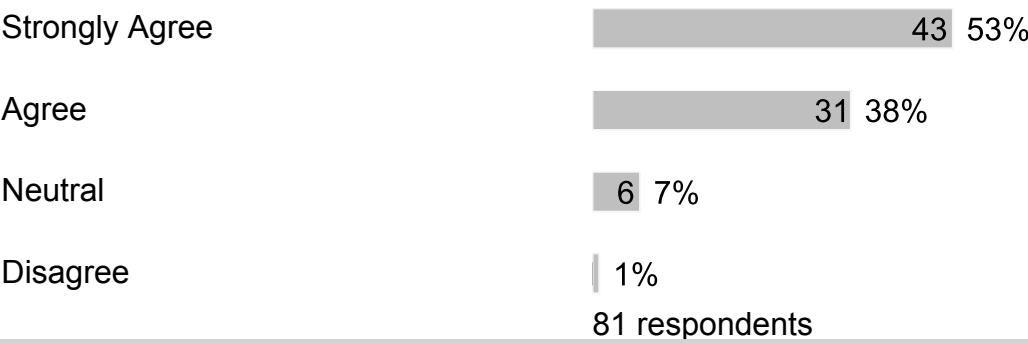
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

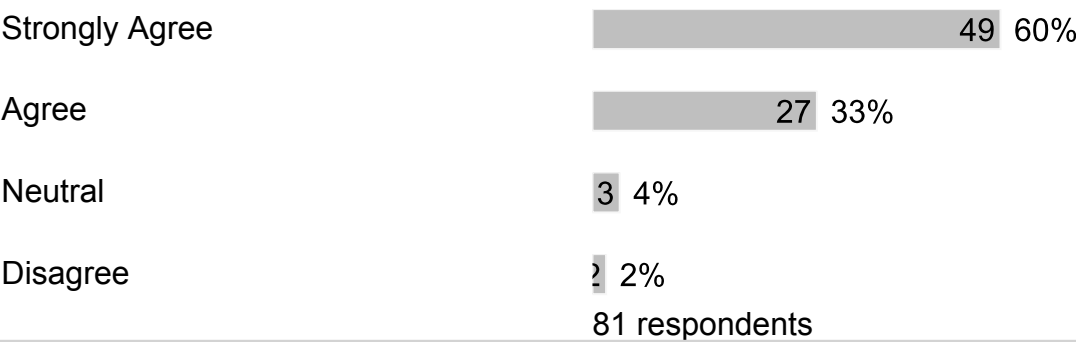


E. Section 4

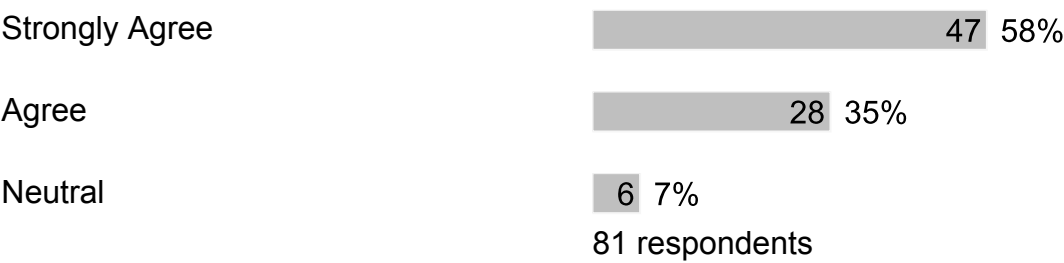
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

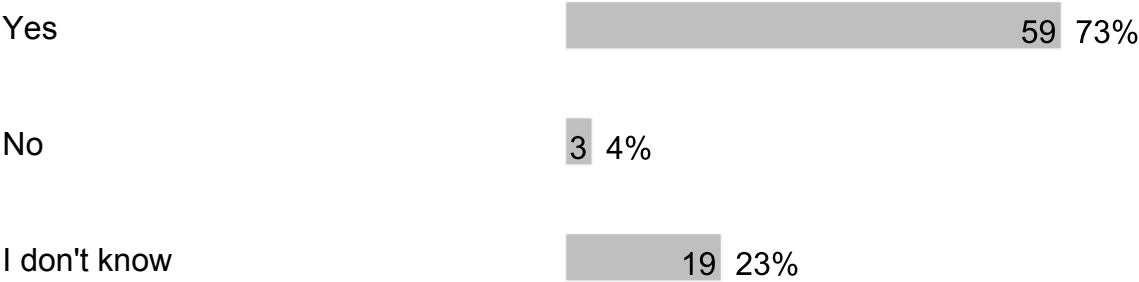


3. 3. At school, my child has up-to-date computers and other technology to learn.



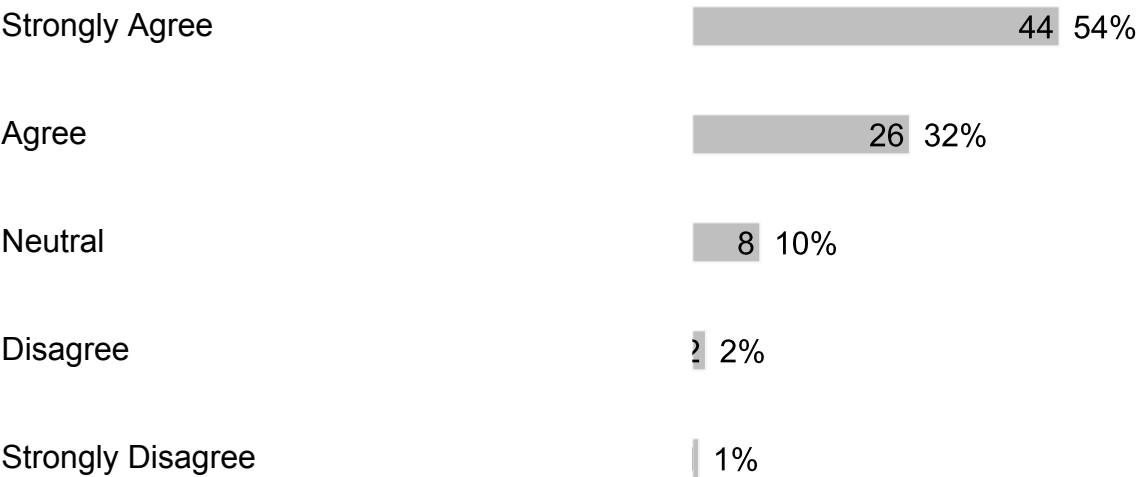
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



81 respondents

2. 2. My child likes going to school.



81 respondents

3. 3. Our school treats students with value, respect and compassion.





81 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



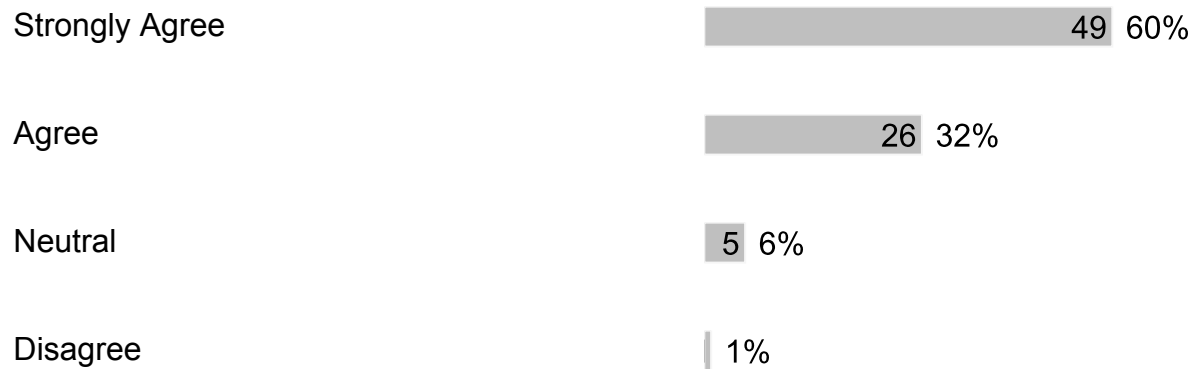
81 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



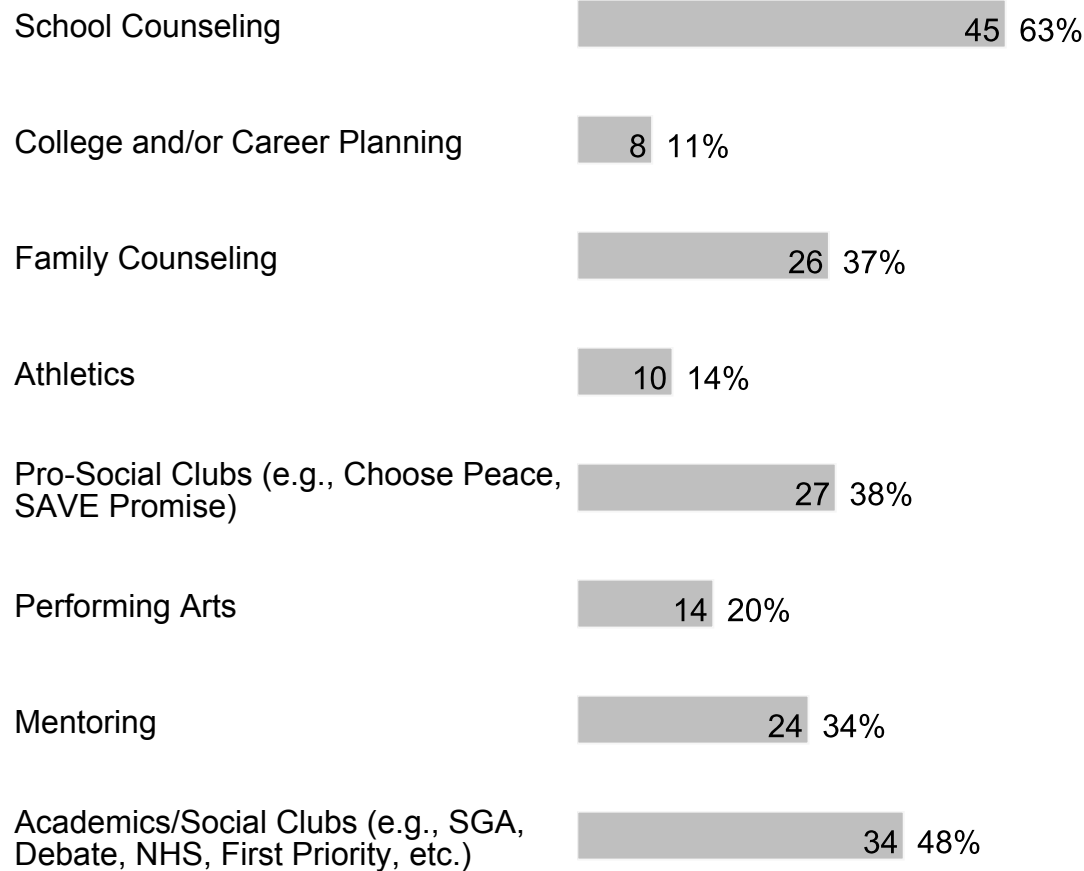
81 respondents

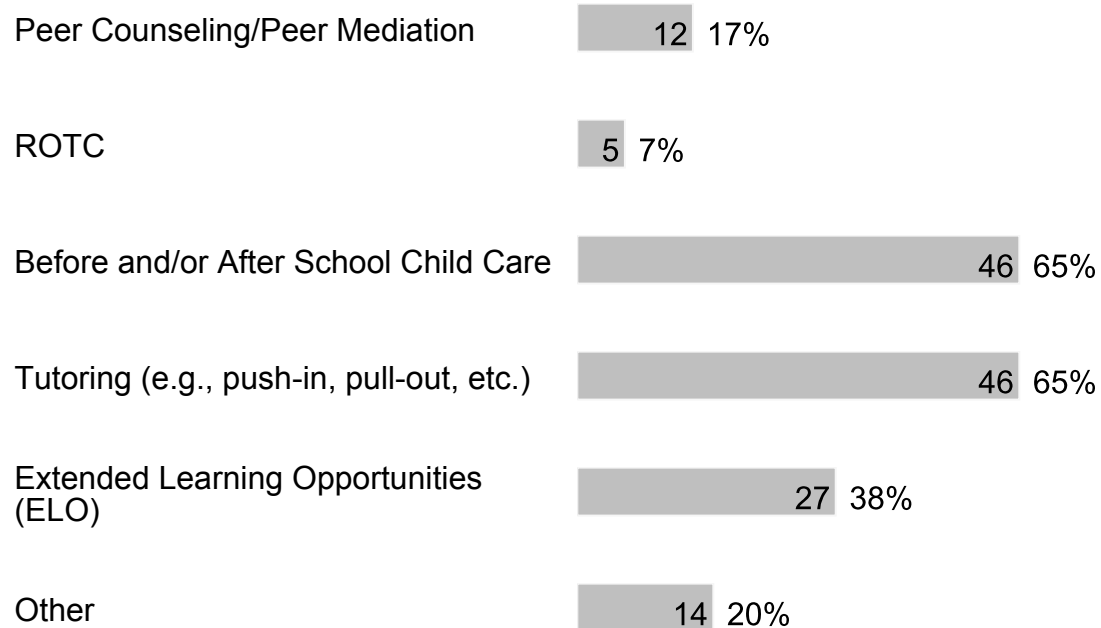
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



81 respondents

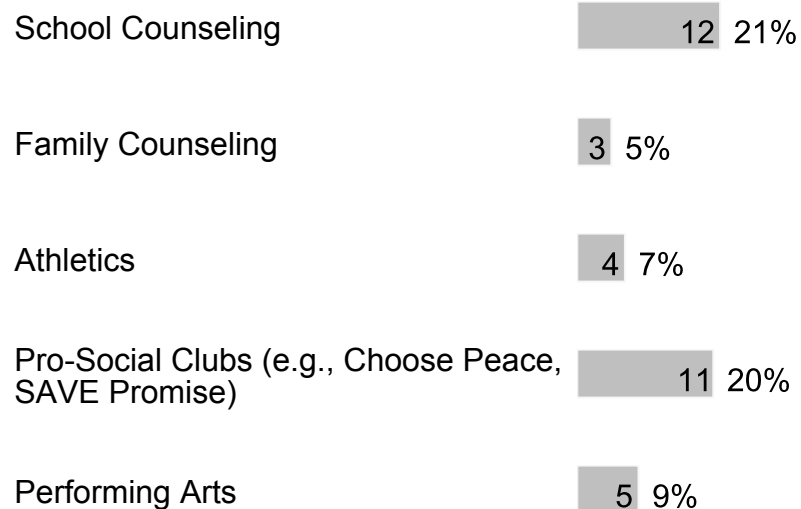
7. 7. At our school, the following programs/services are available (check all that apply):

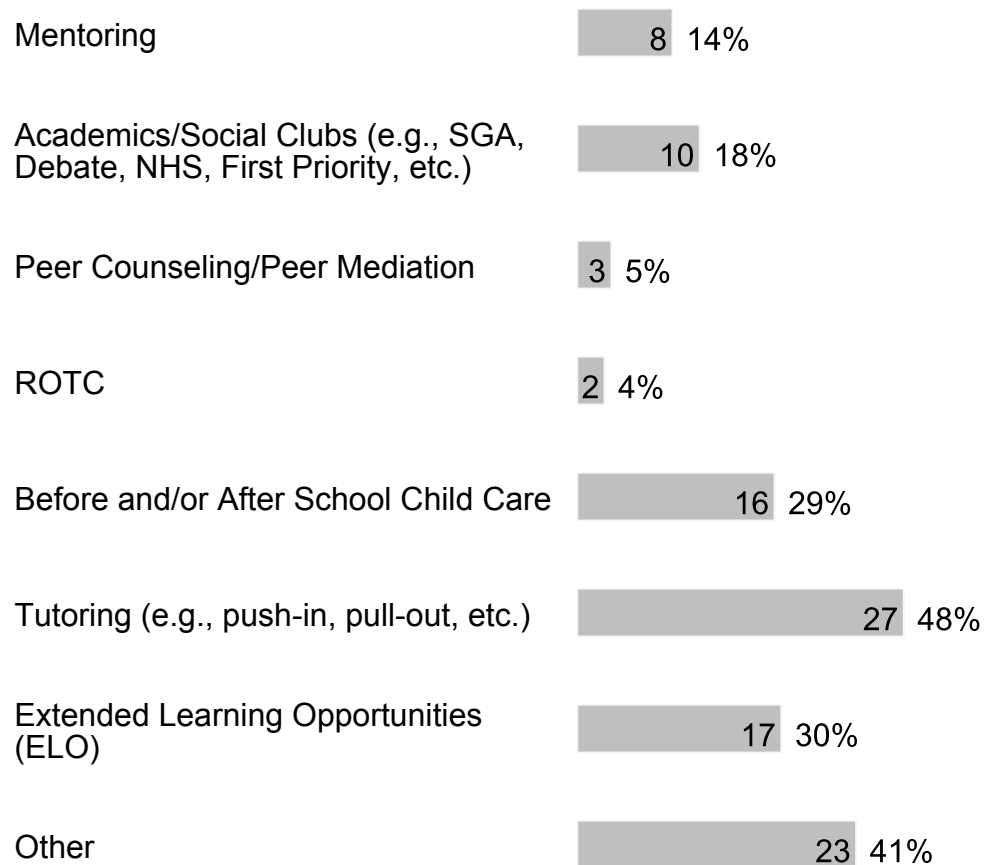




71 respondents

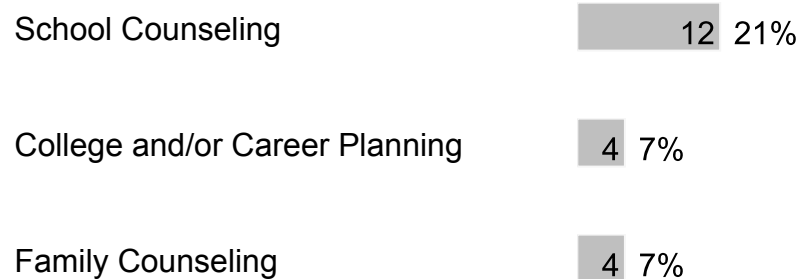
8. 8. At our school, my child participates in the following programs/services (check all that apply):

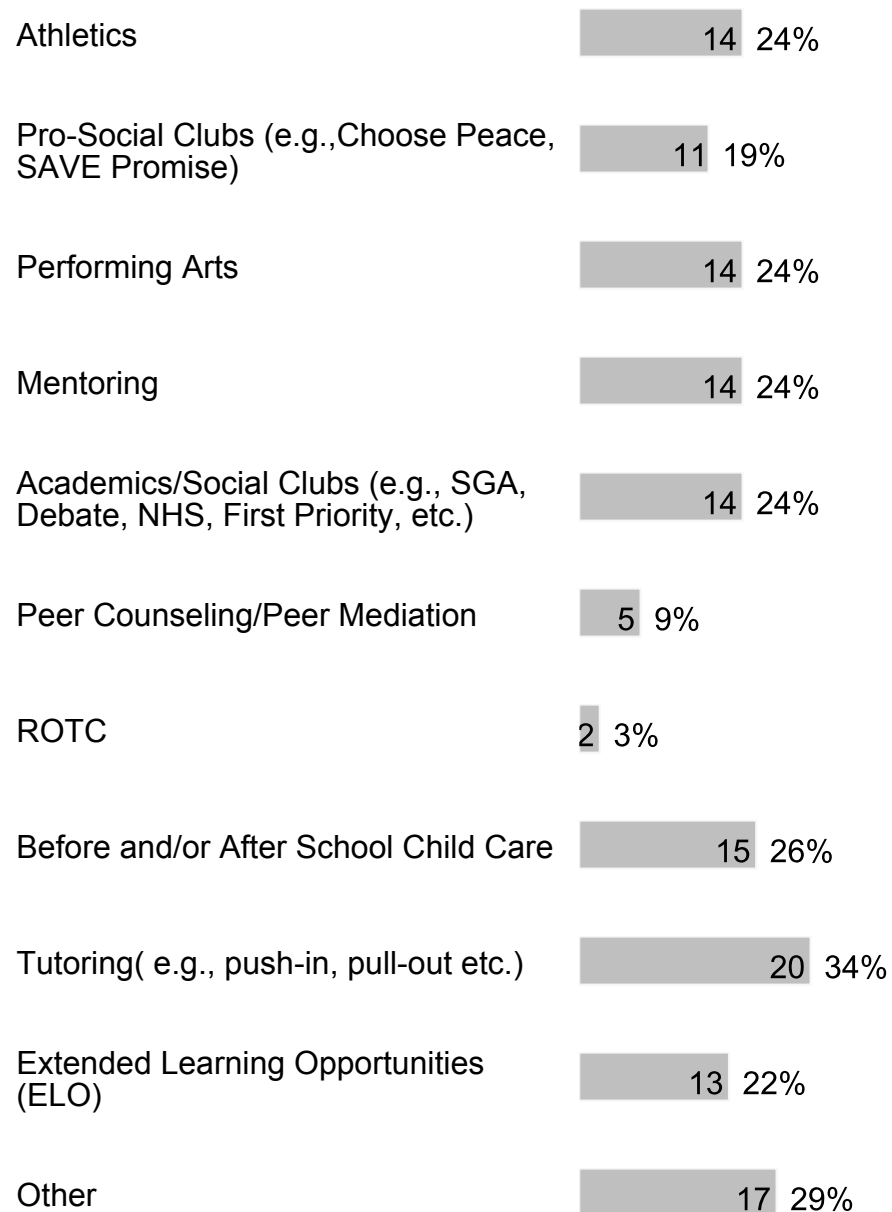




56 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





58 respondents

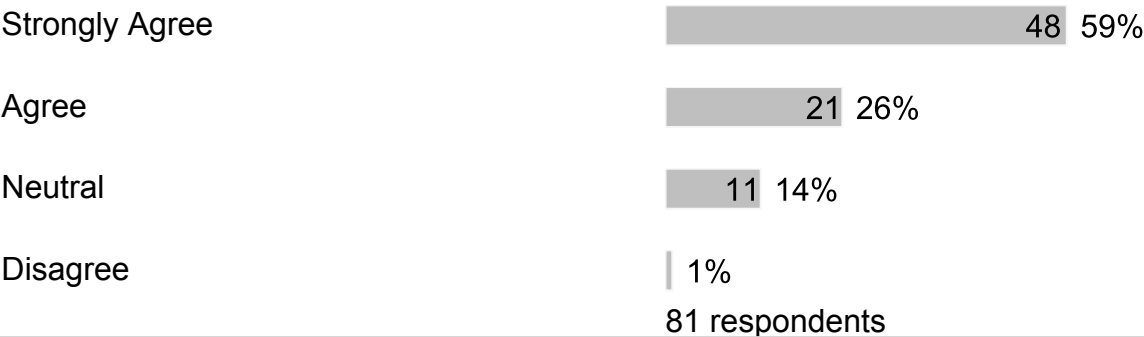
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



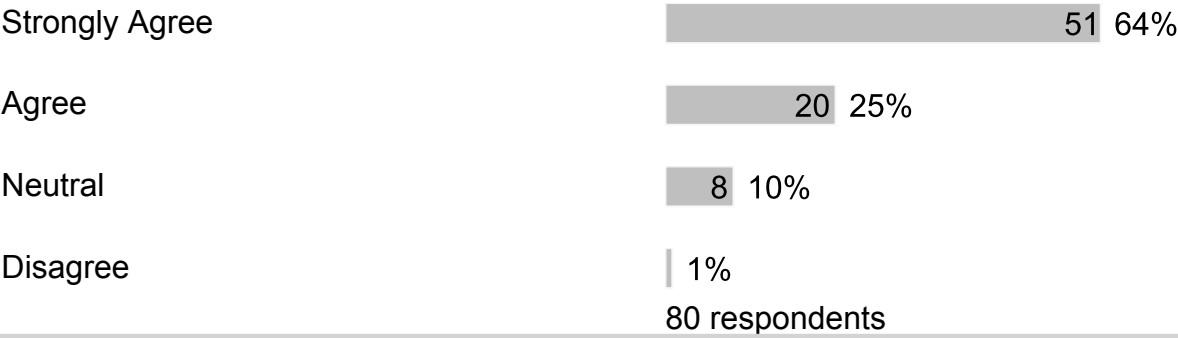
79 respondents

G. Section 6

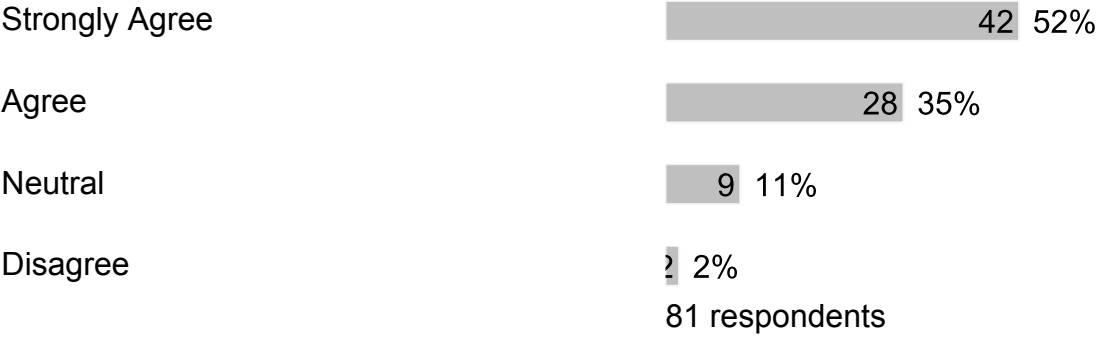
1. 1. The principal is a positive educational leader at the school.



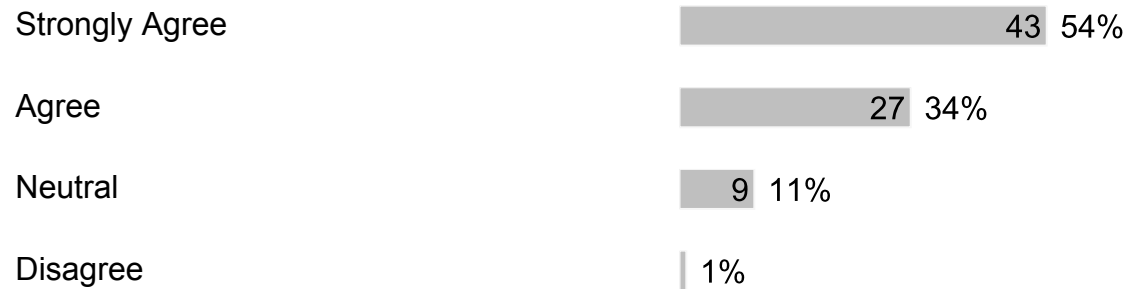
2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.

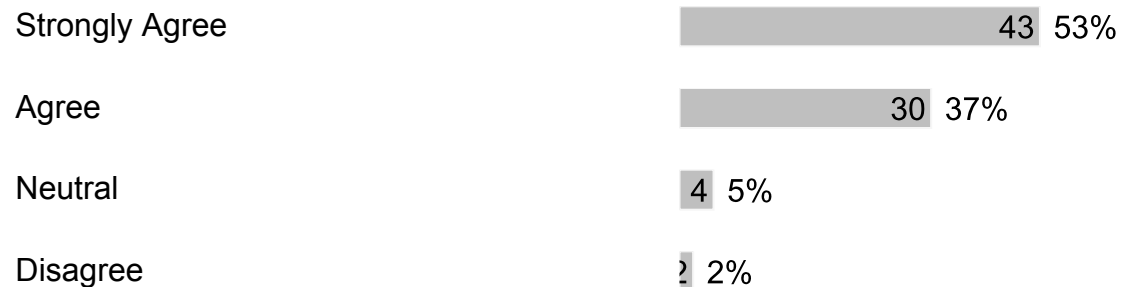


4. 4. Our school has established goals and a plan for improving student learning.



80 respondents

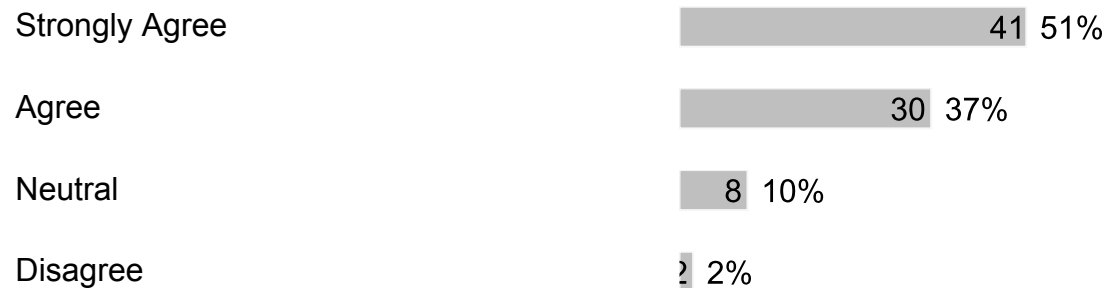
5. 5. Our school meets my expectations to prepare my child well for the next level of study.



Strongly Disagree 2 2%

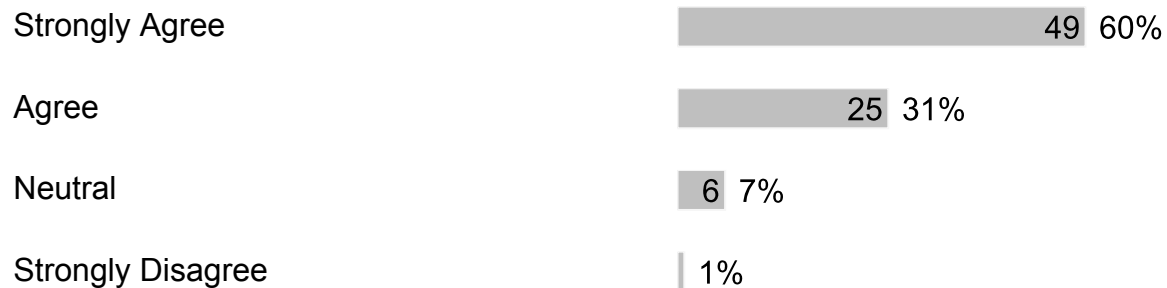
81 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



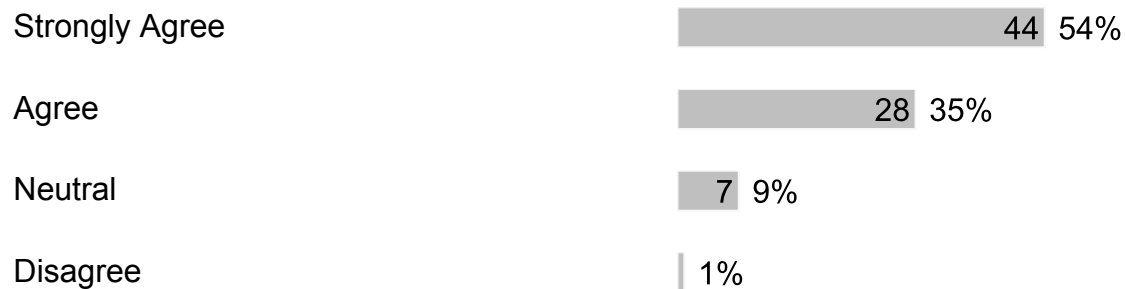
81 respondents

7. 7. Our school has high expectations for students.



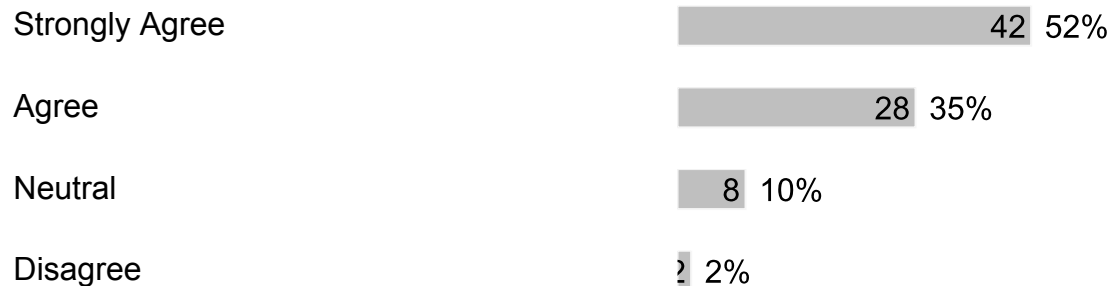
81 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



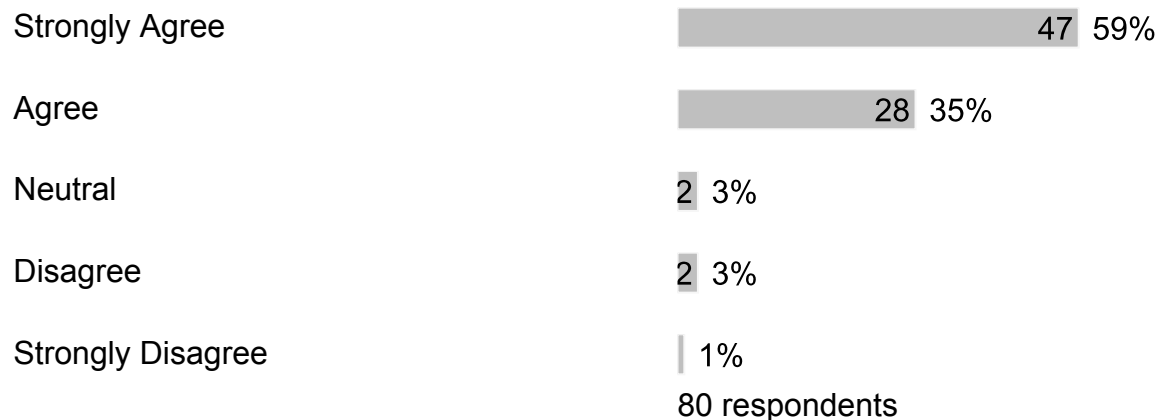
81 respondents

9. 9. My child's teachers give work that challenges my child.



81 respondents

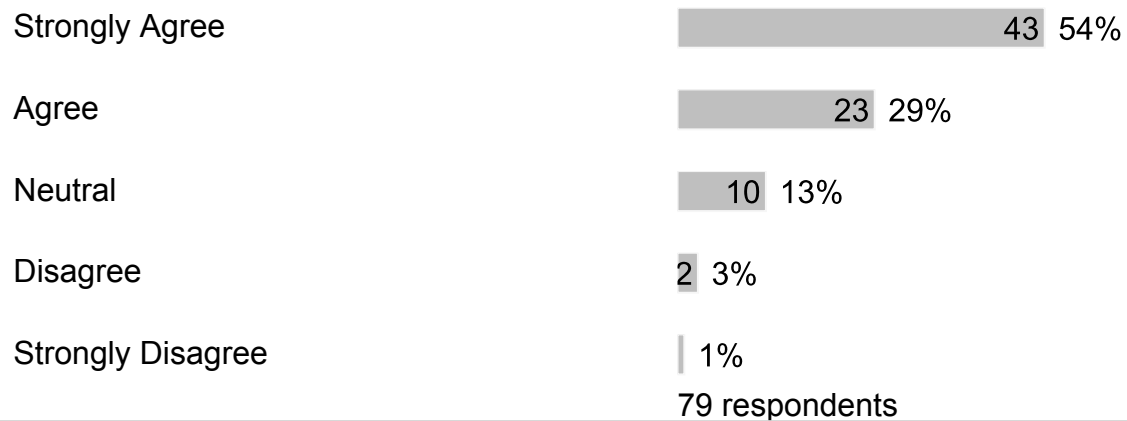
10. 10. My child's teachers work as a team to help my child learn.



11. 11. My child's teachers use a variety of teaching strategies.



12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



13. 13. My child sees a relationship between what is being taught and everyday life.



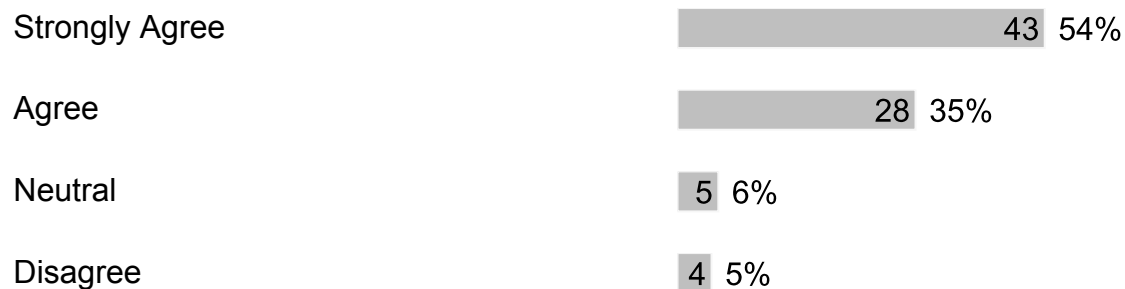
80 respondents

14. 14. Clear learning expectations are set for my child.



80 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



80 respondents

16. 16. Our school works to keep instructional time free from distraction.



Neutral 8 10%

Disagree 1 1%

80 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 43 54%

Agree 29 36%

Neutral 4 5%

Disagree 1 1%

Strongly Disagree 3 4%

80 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 41 51%

Agree 32 40%

Neutral 3 4%

Disagree 2 3%

Strongly Disagree 2 3%

80 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 42 53%

Agree 22 28%

Neutral	10	13%
Disagree	5	6%
Strongly Disagree	1	1%

80 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	38	48%
Agree	33	41%
Neutral	6	8%
Disagree	2	3%
Strongly Disagree	1	1%

80 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree	37	46%
Agree	33	41%
Neutral	7	9%
Disagree	1	1%
Strongly Disagree	2	3%

80 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	36	45%
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80 respondents

23. 23. I am well-informed of the school's goals and activities.



80 respondents

24. 24. Our school reports the achievement of school goals.



80 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



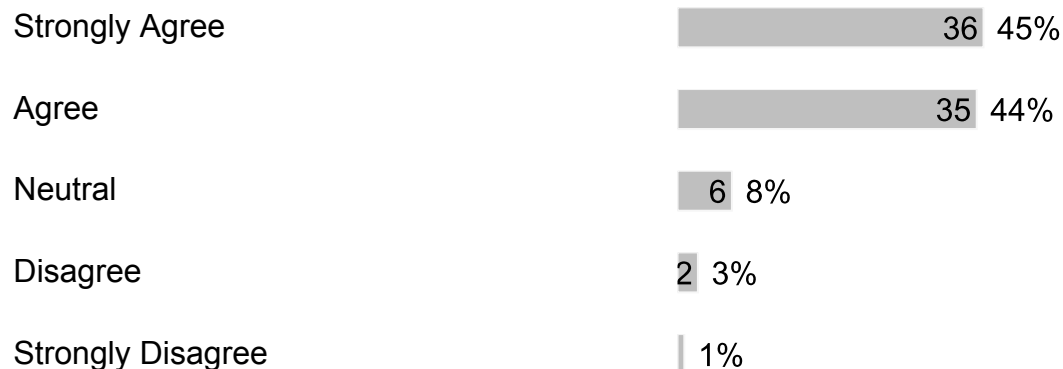
78 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



80 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



80 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



Neutral	6 8%
Disagree	6 8%
Strongly Disagree	1 1%

80 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	33 41%
Agree	29 36%
Neutral	13 16%
Disagree	4 5%
Strongly Disagree	1 1%

80 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree	26 33%
Agree	29 37%
Neutral	16 20%
Disagree	7 9%
Strongly Disagree	1 1%

79 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	35 44%
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H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report