

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 05/12/2026



surveys

Custom Survey

1 survey(s) 46 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

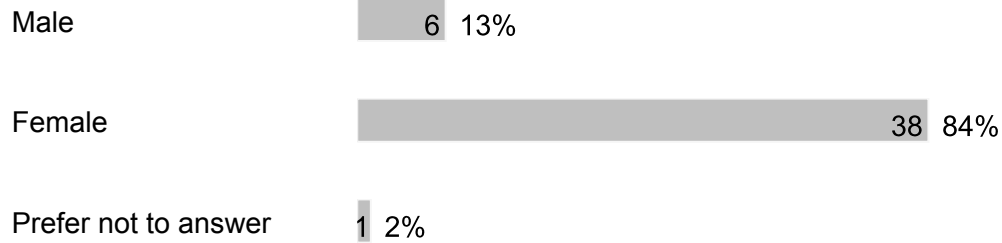
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

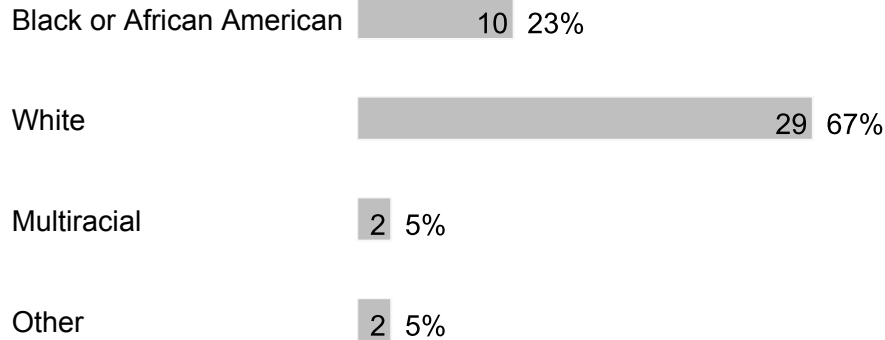
Number of Responses | Percentages of Total Responses

1. Gender



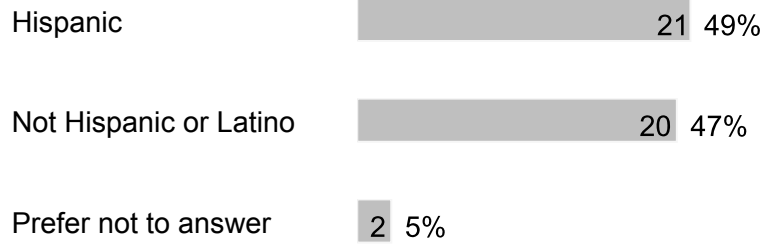
45 respondents

2. Ethnicity



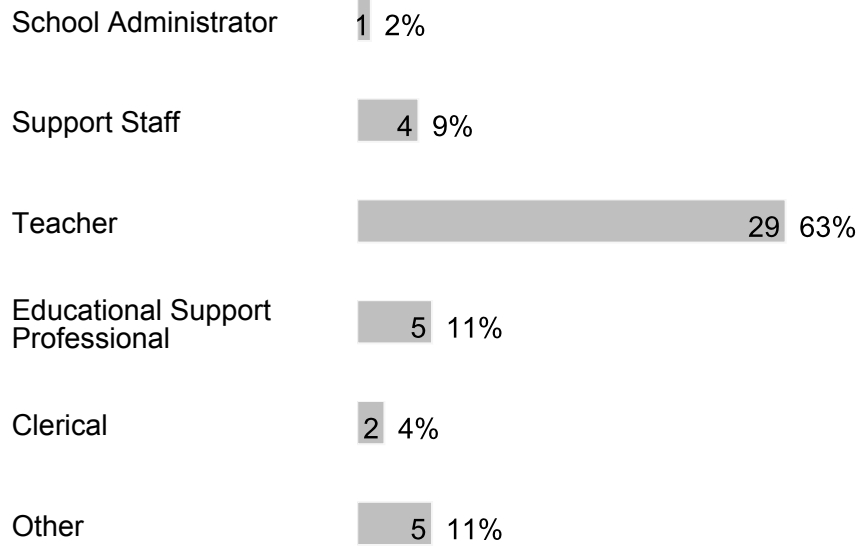
43 respondents

3. Ethnicity



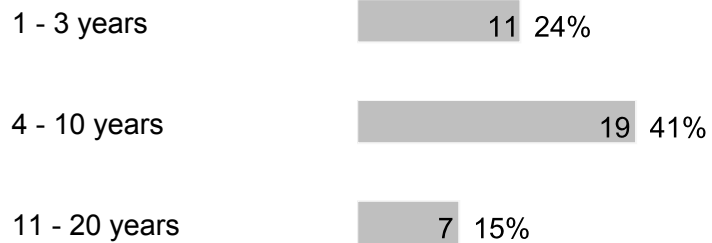
43 respondents

4. Role



46 respondents

5. Experience



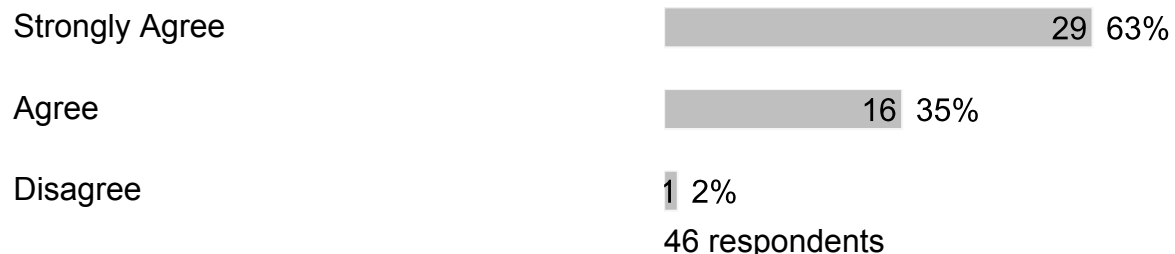
More than 20 years



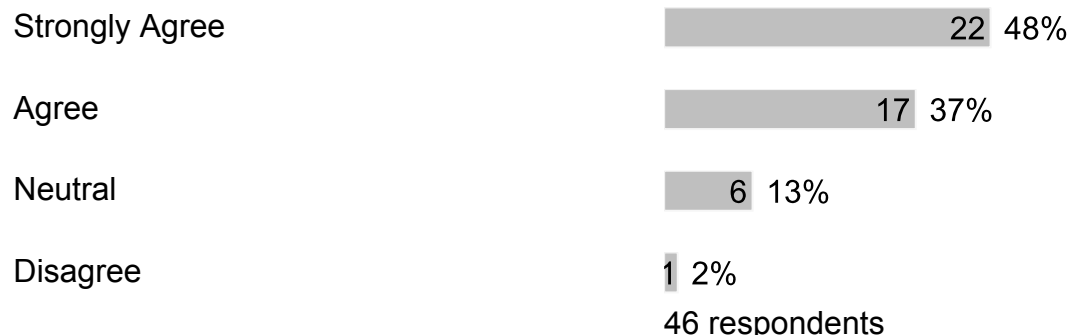
46 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree 12 26%
46 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 4 9%

No 42 91%

46 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 5 11%

Addressed the incident myself 2 4%

Confronted the alleged bully(ies) directly 1 2%

Contacted the parents/guardians of the alleged bully(ies) 2 4%

Does not apply to me 41 89%

46 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 6 13%

Don't know 1 2%

Does not apply to me

39 85%

46 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

22 48%

Agree

16 35%

Neutral

5 11%

Disagree

2 4%

Strongly Disagree

1 2%


46 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  33 72%

Agree  12 26%


Neutral  1 2%

46 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree  28 61%

Agree  14 30%

Neutral  4 9%

46 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree  28 61%

Agree  16 35%

Neutral  2 4%

46 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree  32 70%

Agree  14 30%

46 respondents

2. If students have a problem, they can come to me for help.


Strongly Agree  39 85%

Agree  7 15%

46 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree  29 63%

Agree  16 35%

Disagree  1 2%

46 respondents

4. In my school, adults treat students with respect.

Strongly Agree  24 52%

Agree 21 46%

Neutral 1 2%

46 respondents

5. In my school, students treat adults with respect.

Strongly Agree 12 26%

Agree 19 41%

Neutral 11 24%

Disagree 4 9%

46 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 19 41%

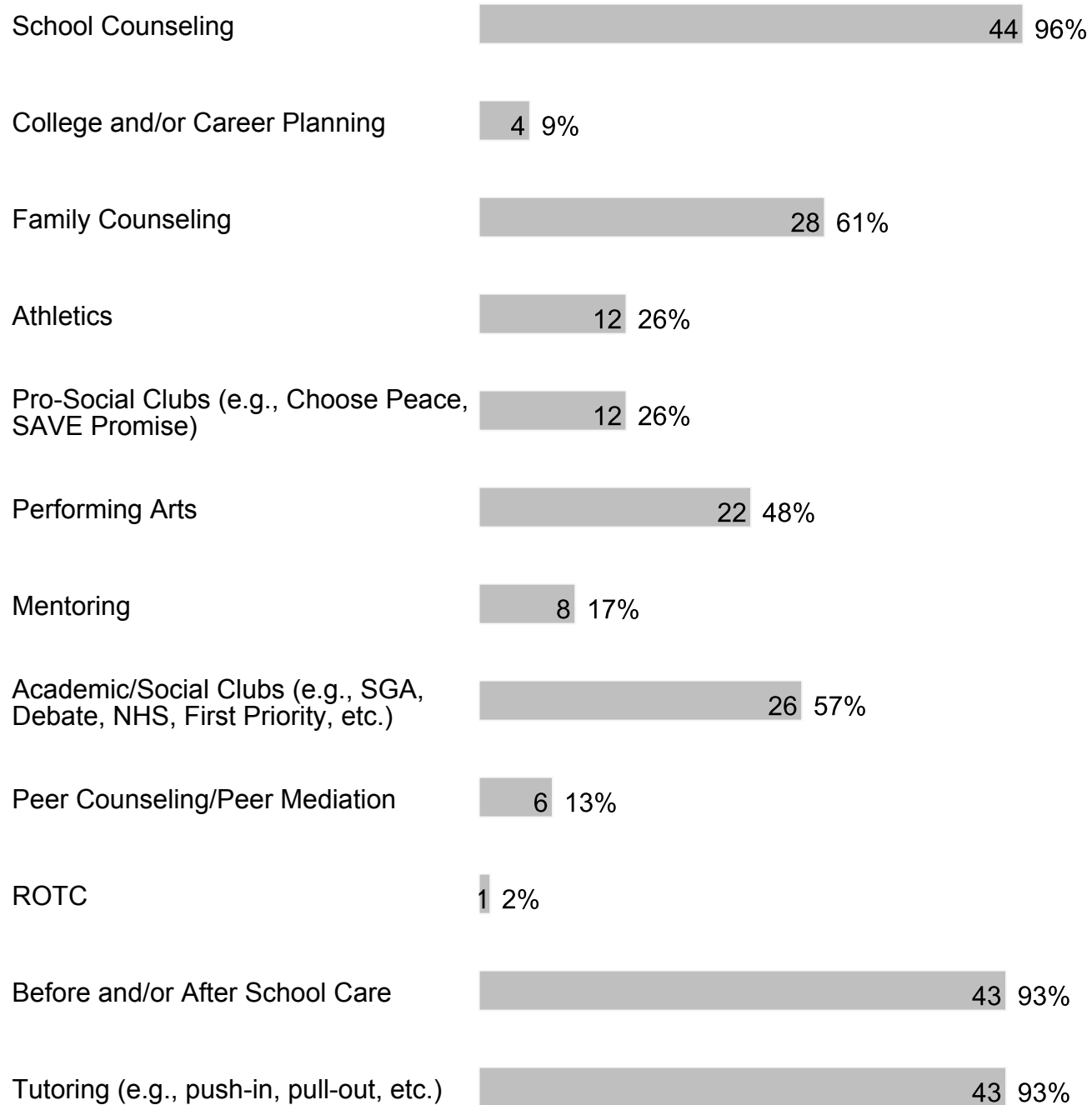
Agree 20 43%

Neutral 6 13%

Disagree 1 2%

46 respondents

7. At my school the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 27 59%

Other 3 7%

46 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree 19 41%

Agree 16 35%

Neutral 9 20%

Strongly Disagree 2 4%

46 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 21 46%

Agree 18 39%

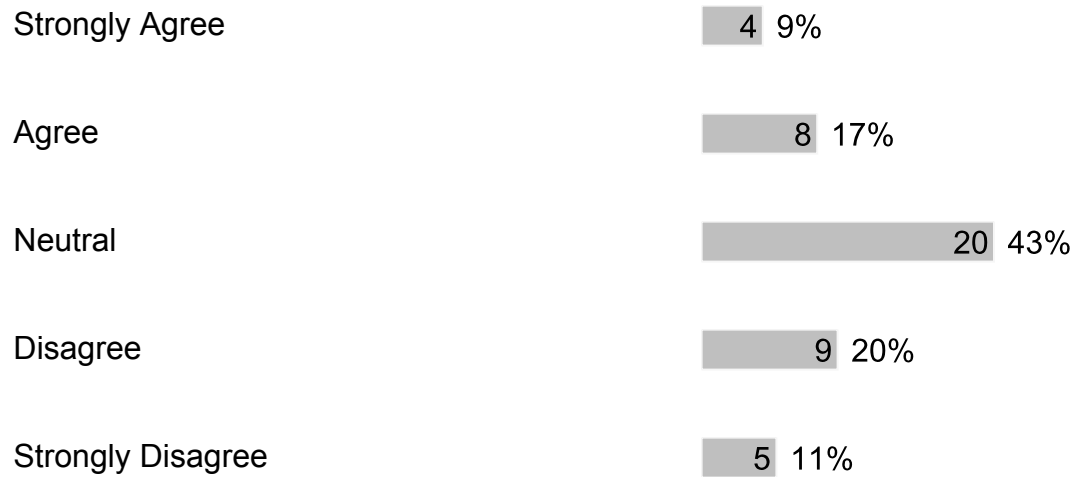
Neutral 3 7%

Disagree 1 2%

Strongly Disagree 3 7%

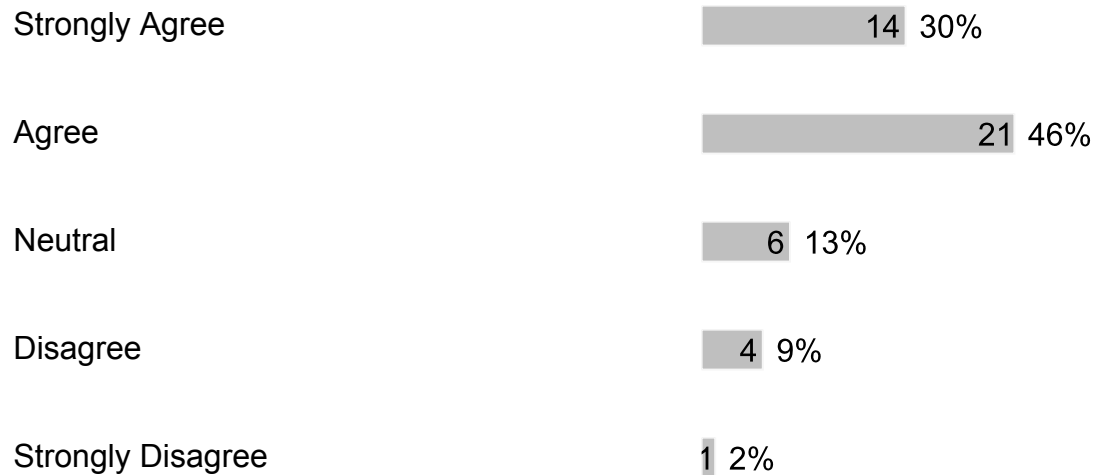
46 respondents

10. I enjoy eating food prepared by the cafeteria.



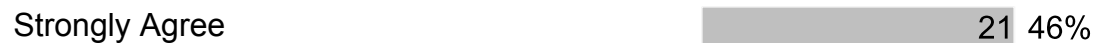
46 respondents

11. Families regularly participate in school involvement activities offered by our school.



46 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



Agree 23 50%

Neutral 2 4%

46 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 17 38%

Agree 18 40%

Neutral 9 20%

Strongly Disagree 1 2%

45 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree 25 54%

Agree 16 35%

Neutral 4 9%

Strongly Disagree 1 2%

46 respondents

2. Our school has a continuous improvement process.

Strongly Agree 25 54%

Agree 16 35%

Neutral 5 11%

46 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree 30 65%

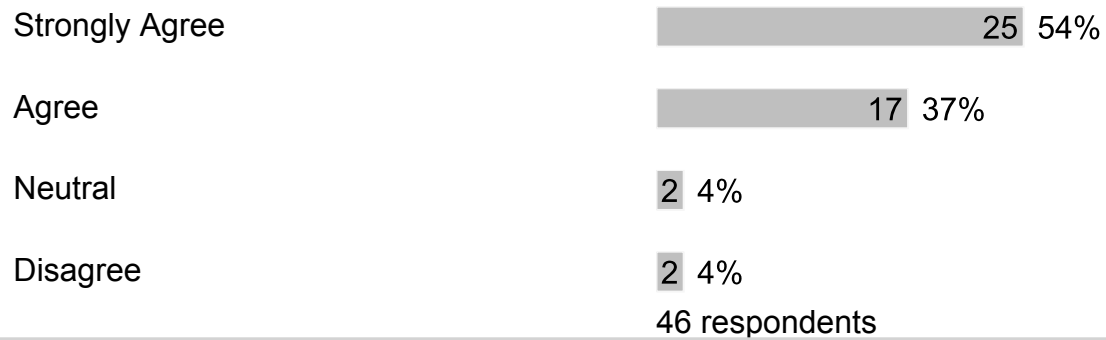
Agree 14 30%

Neutral 1 2%

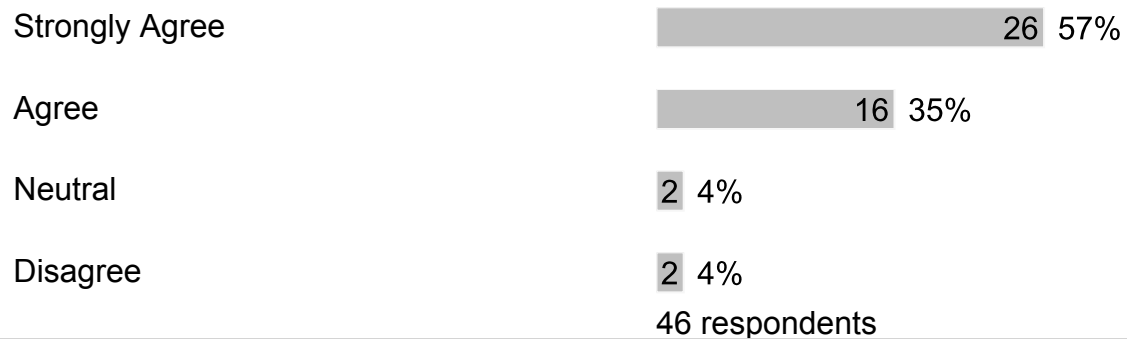
Disagree 1 2%

46 respondents

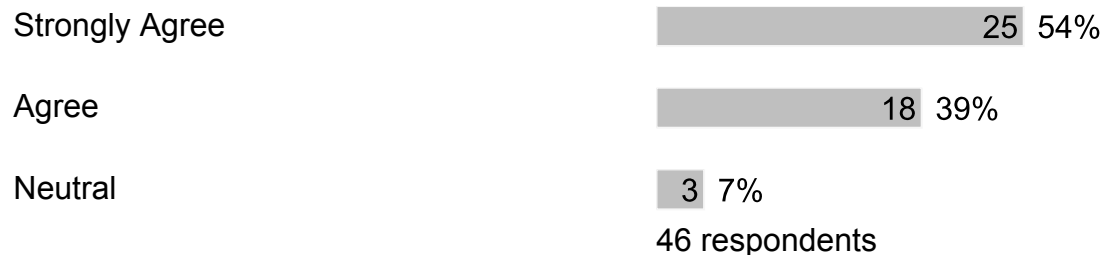
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



46 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



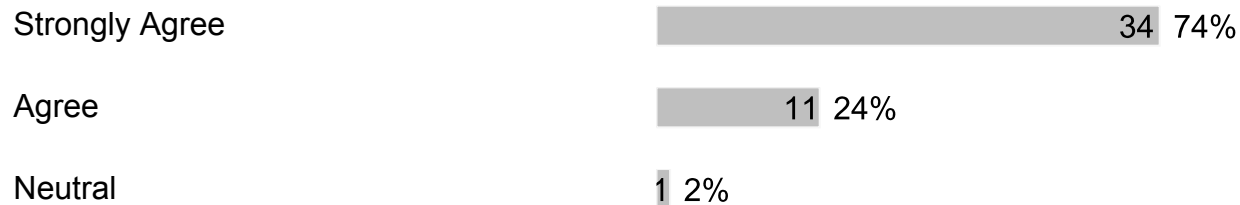
46 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



46 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



46 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 2 4%

46 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 27 59%

Agree 12 26%

Neutral 6 13%

Strongly Disagree 1 2%

46 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 27 59%

Agree 11 24%

Neutral 7 15%

Strongly Disagree 1 2%

46 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 26 57%

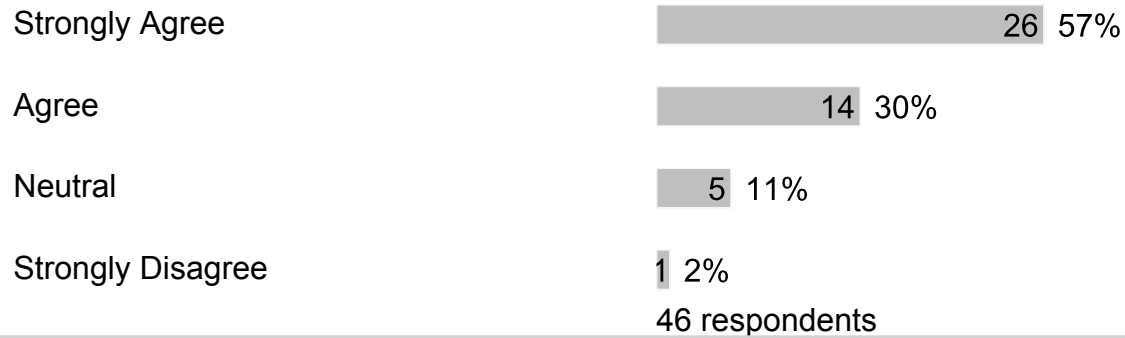
Agree 14 30%

Neutral 5 11%

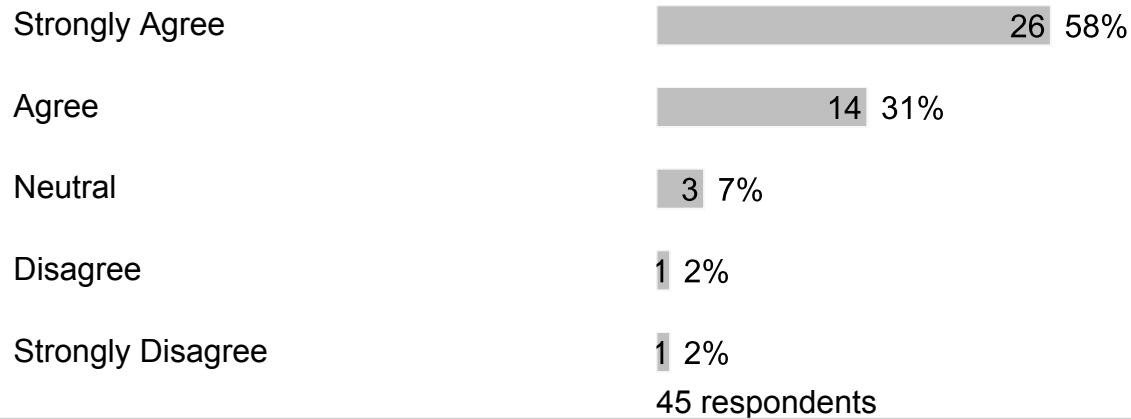
Strongly Disagree 1 2%

46 respondents

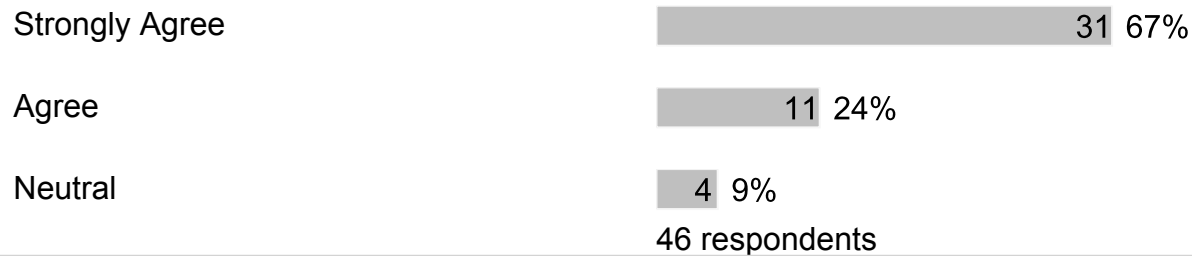
15. I use formative assessments to monitor student progress.



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



18. The school ensures I receive formal training in the use of student assessment data.



Neutral 4 9%

Disagree 1 2%

46 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 27 59%

Agree 15 33%

Neutral 4 9%

46 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 27 59%

Agree 16 35%

Neutral 3 7%

46 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 30 65%

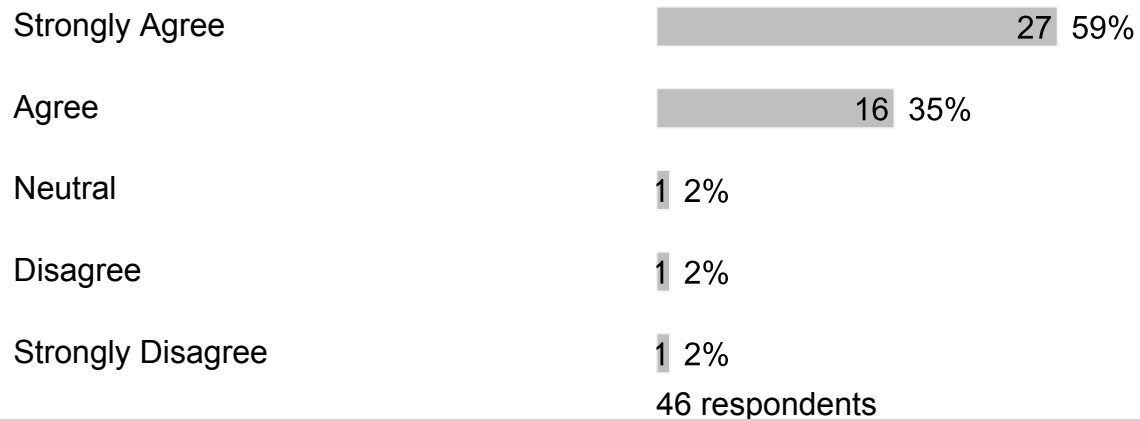
Agree 14 30%

Neutral 1 2%

Disagree 1 2%

46 respondents

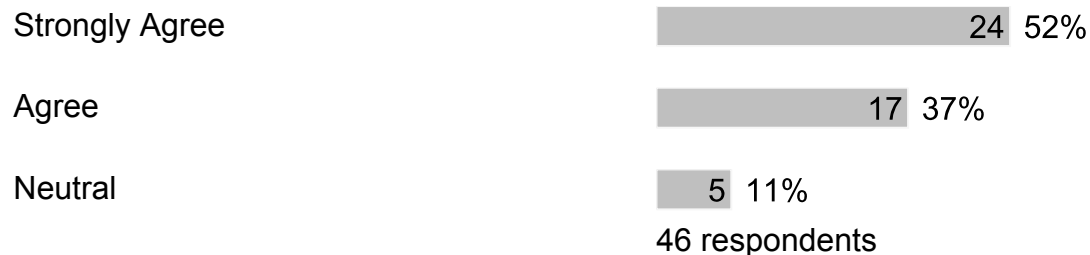
22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



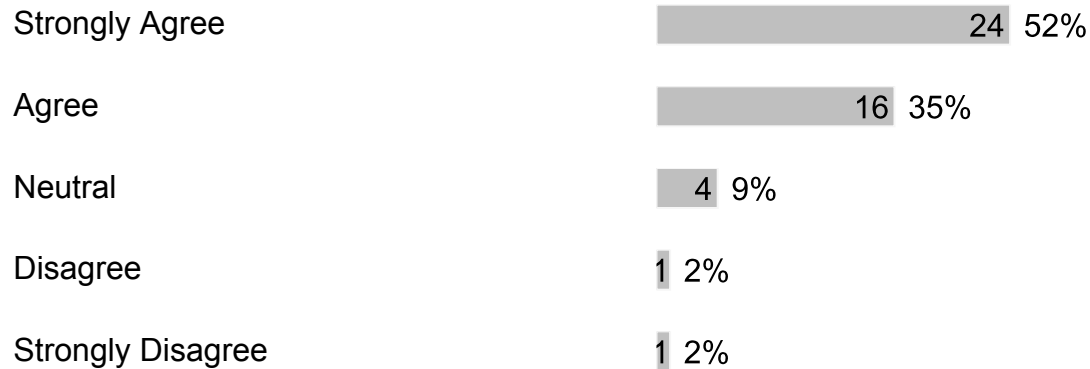
46 respondents

26. Most teachers report student progress in easy to understand language to families.



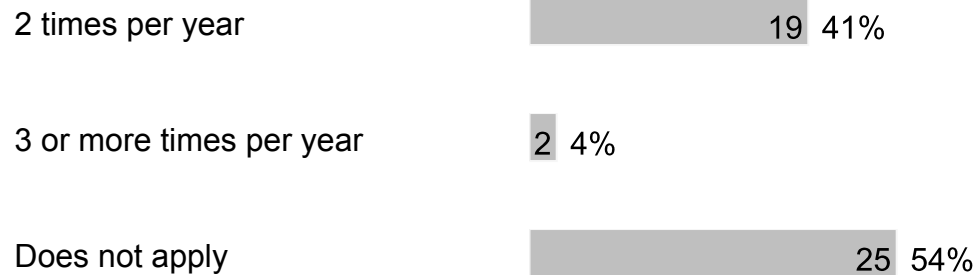
46 respondents

27. I provide students with timely feedback about their learning.



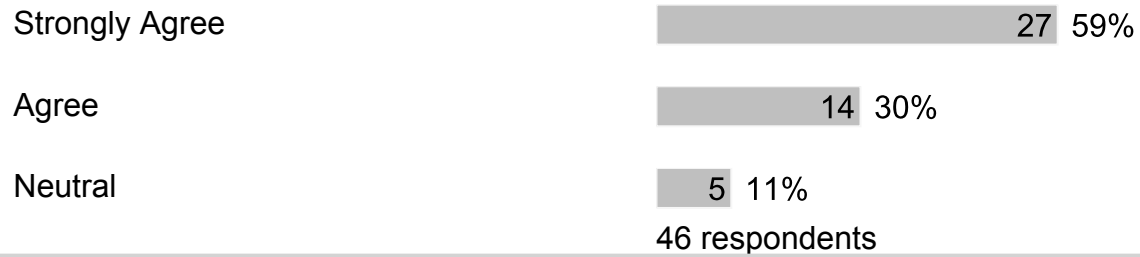
46 respondents

28. I schedule conferences to share student learning progress with families.

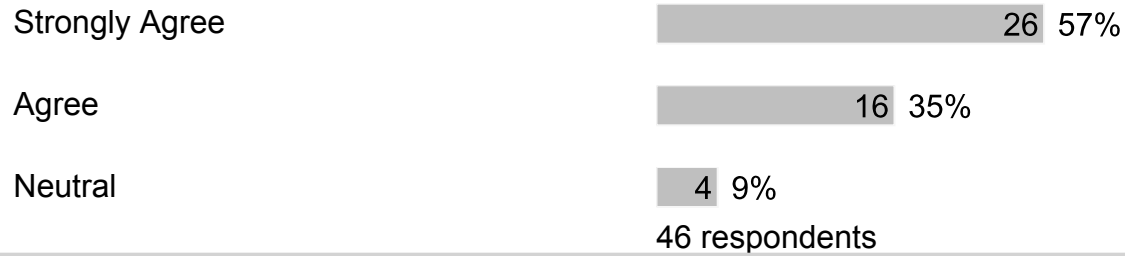


46 respondents

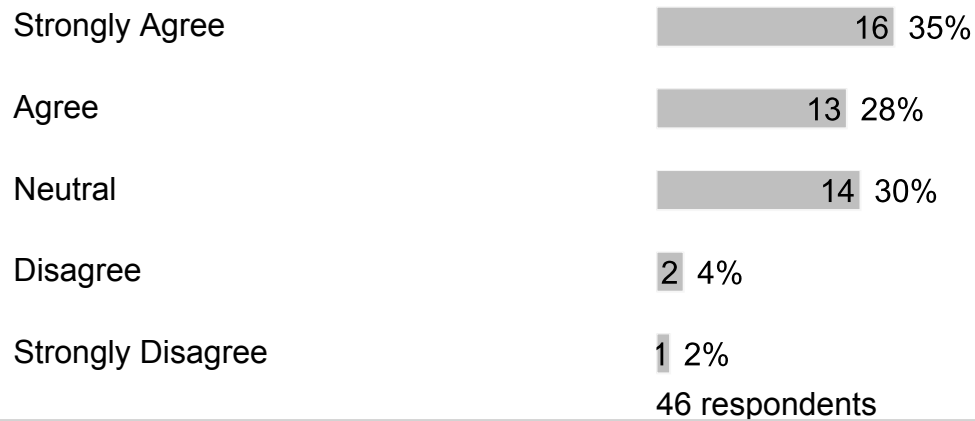
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



31. I regularly post information online or send home a newsletter.

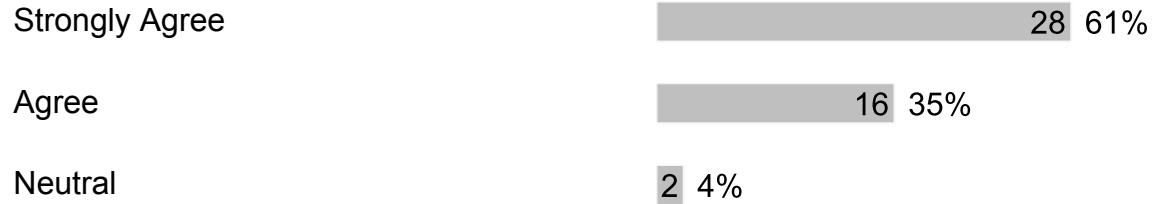


32. Our school communicates well about its goals and activities.



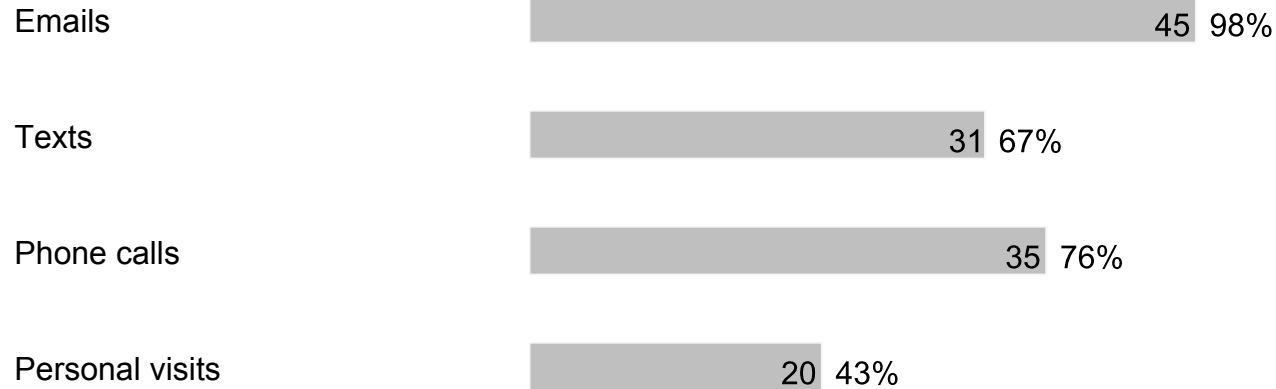
46 respondents

33. Our school communicates information in ways that are easy for families to understand.



46 respondents

34. I am accessible via (check all that apply):



46 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



46 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report