

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 05/12/2026





BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...)¹

run on 05/12/2026

Custom Survey

1 survey(s) 96 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

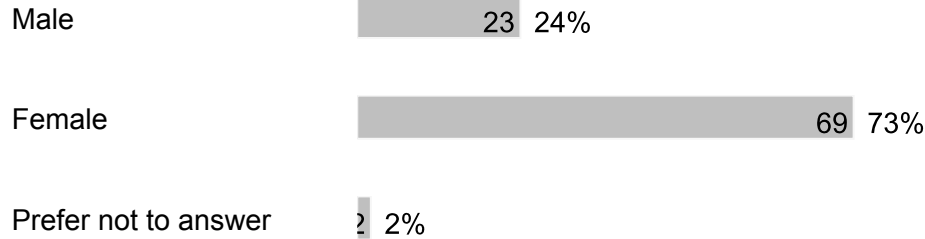
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

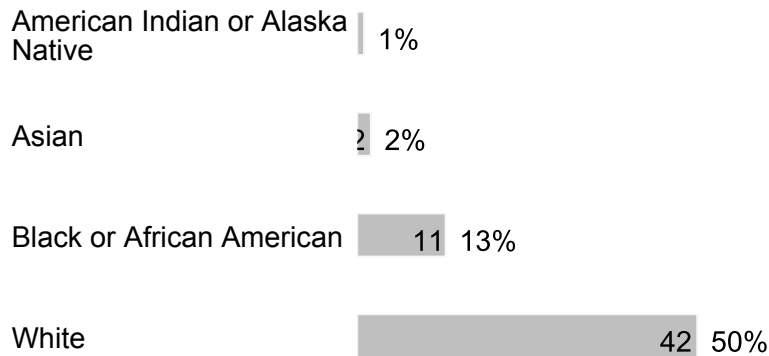
Number of Responses | Percentages of Total Responses

1. Gender



94 respondents

2. Race



Multiracial 4 5%

Other 24 29%

84 respondents

3. Ethnicity

Hispanic 66 71%

Non-Hispanic or Latino 20 22%

Prefer not to answer 7 8%

93 respondents

4. Grade

Grade PK 6 6%

Grade K 6 6%

Grade 1 21 22%

Grade 2 6 6%

Grade 3 22 23%

Grade 4 6 6%

Grade 5 26 28%

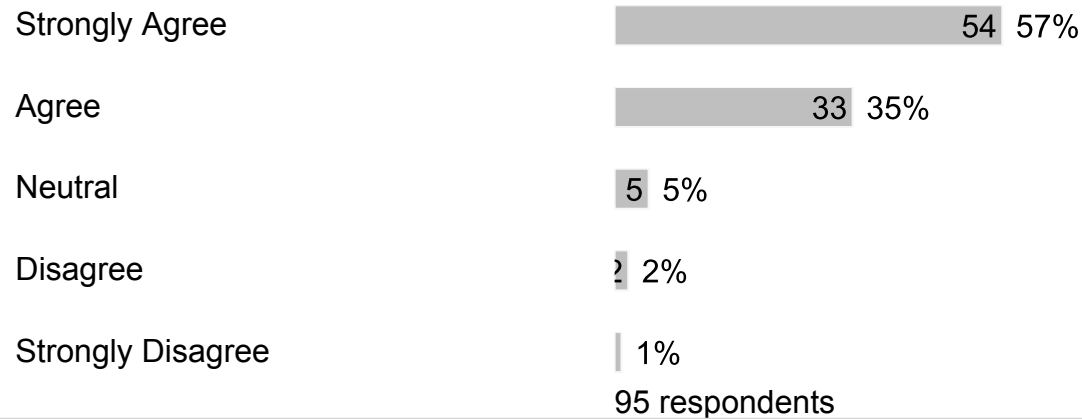
Grade 8

| 1%

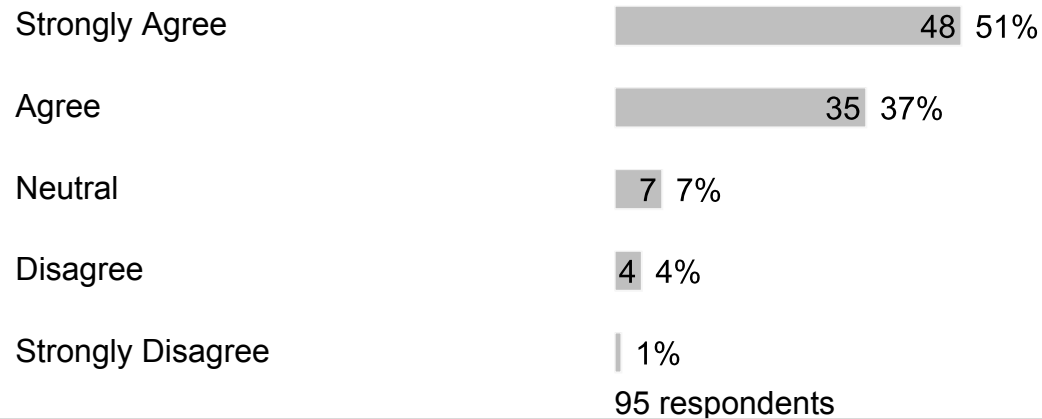
94 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.

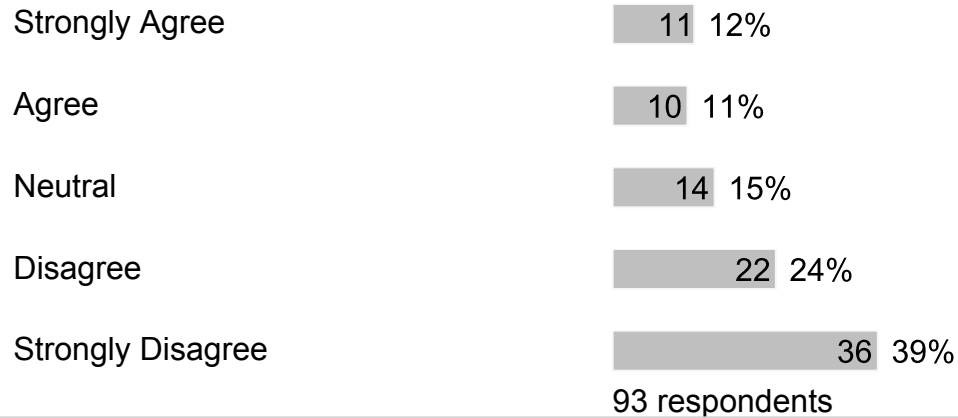


3. 3. I would recommend my child's school to my friends and/or family.

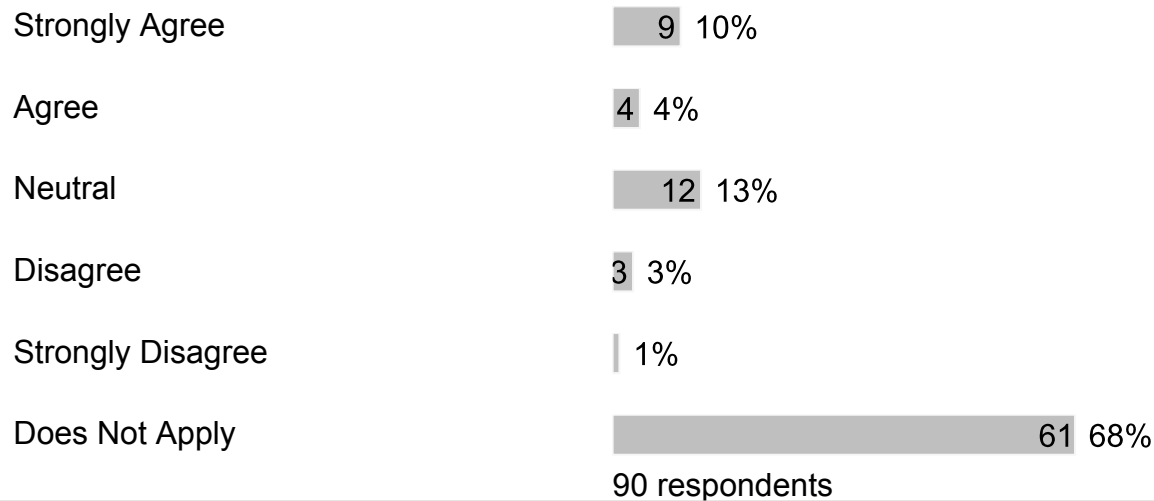




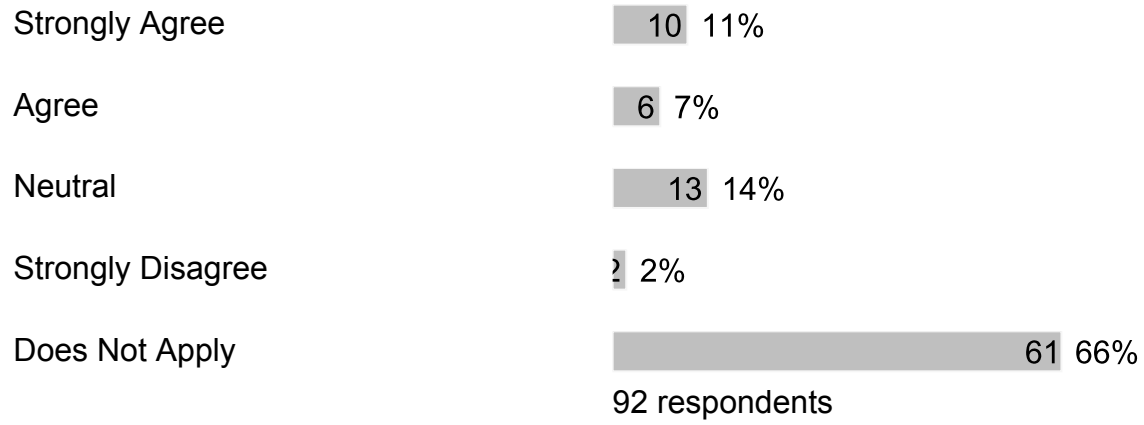
4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.

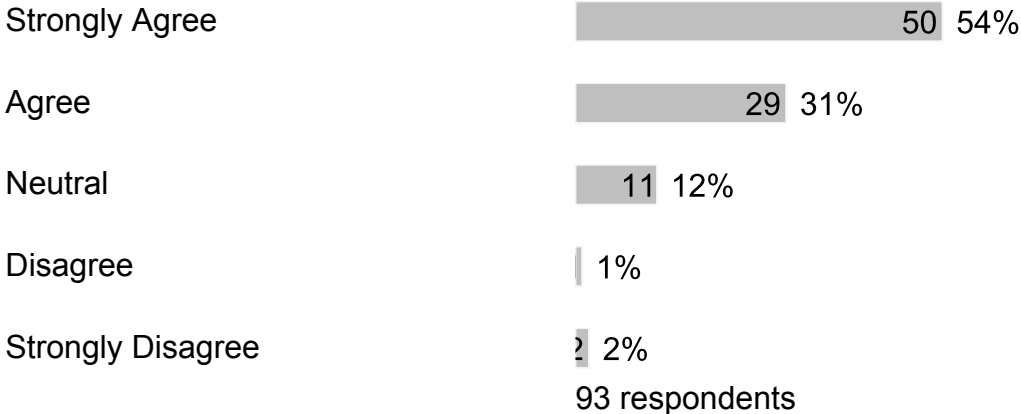


6. 6. After I contacted school staff, the bullying behavior against my child stopped.



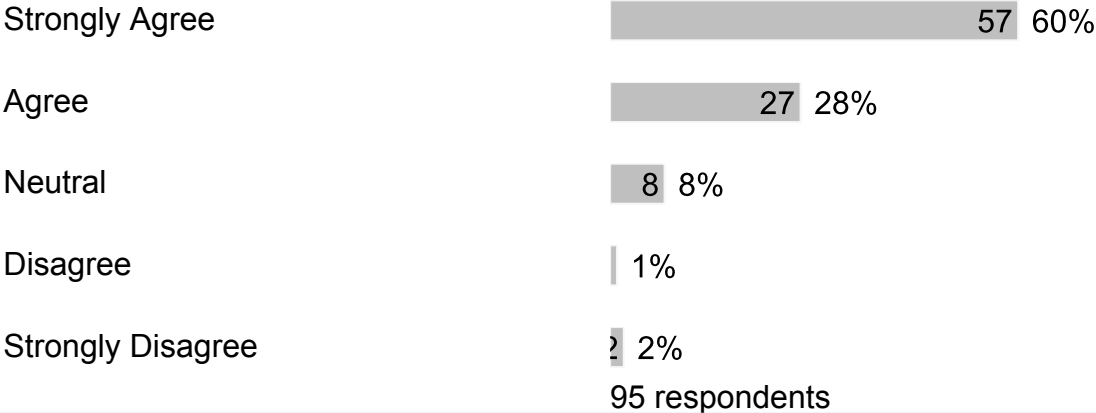
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

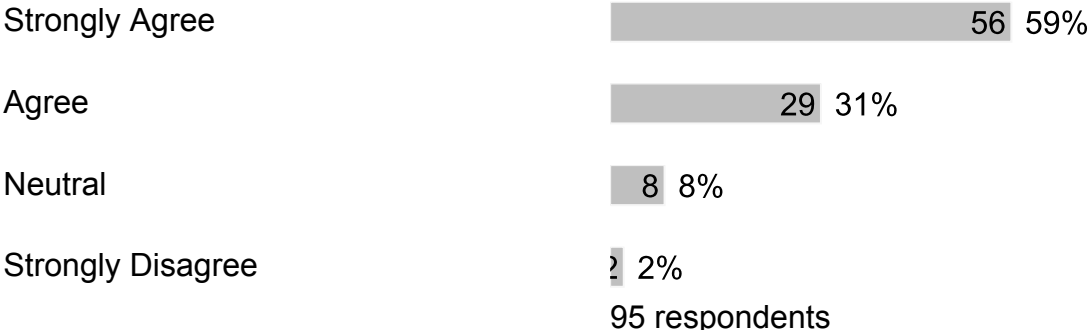


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.



Disagree

| 1%

Strongly Disagree

2 | 2%

95 respondents

F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).

Yes  64 68%

No  4 4%

I don't know  26 28%

94 respondents

2. 2. My child likes going to school.

Strongly Agree  52 55%

Agree  30 32%

Neutral  8 8%

Disagree  4 4%

Strongly Disagree  1 1%

95 respondents

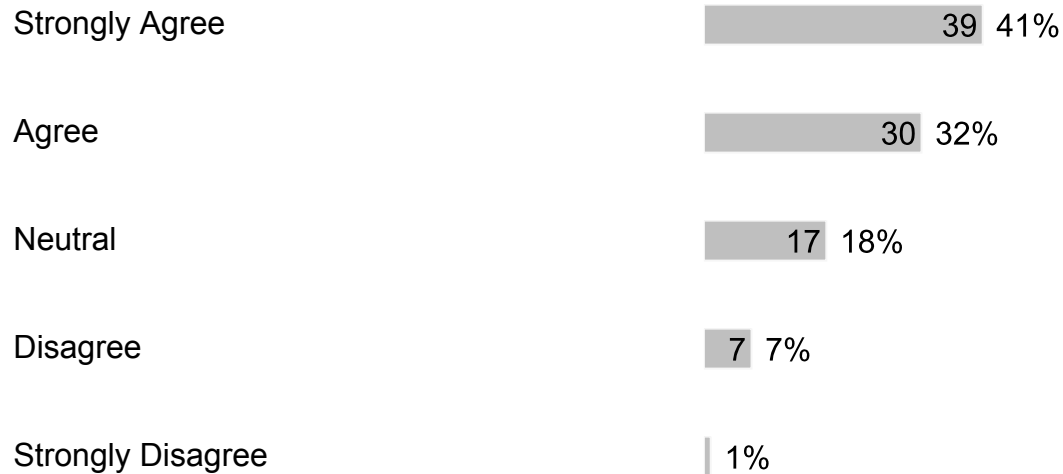
3. 3. Our school treats students with value, respect and compassion.

Strongly Agree  51 54%



94 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



94 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Disagree 6 6%

Strongly Disagree 1 1%

94 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 41 43%

Agree 34 36%

Neutral 15 16%

Disagree 3 3%

Strongly Disagree 2 2%

95 respondents

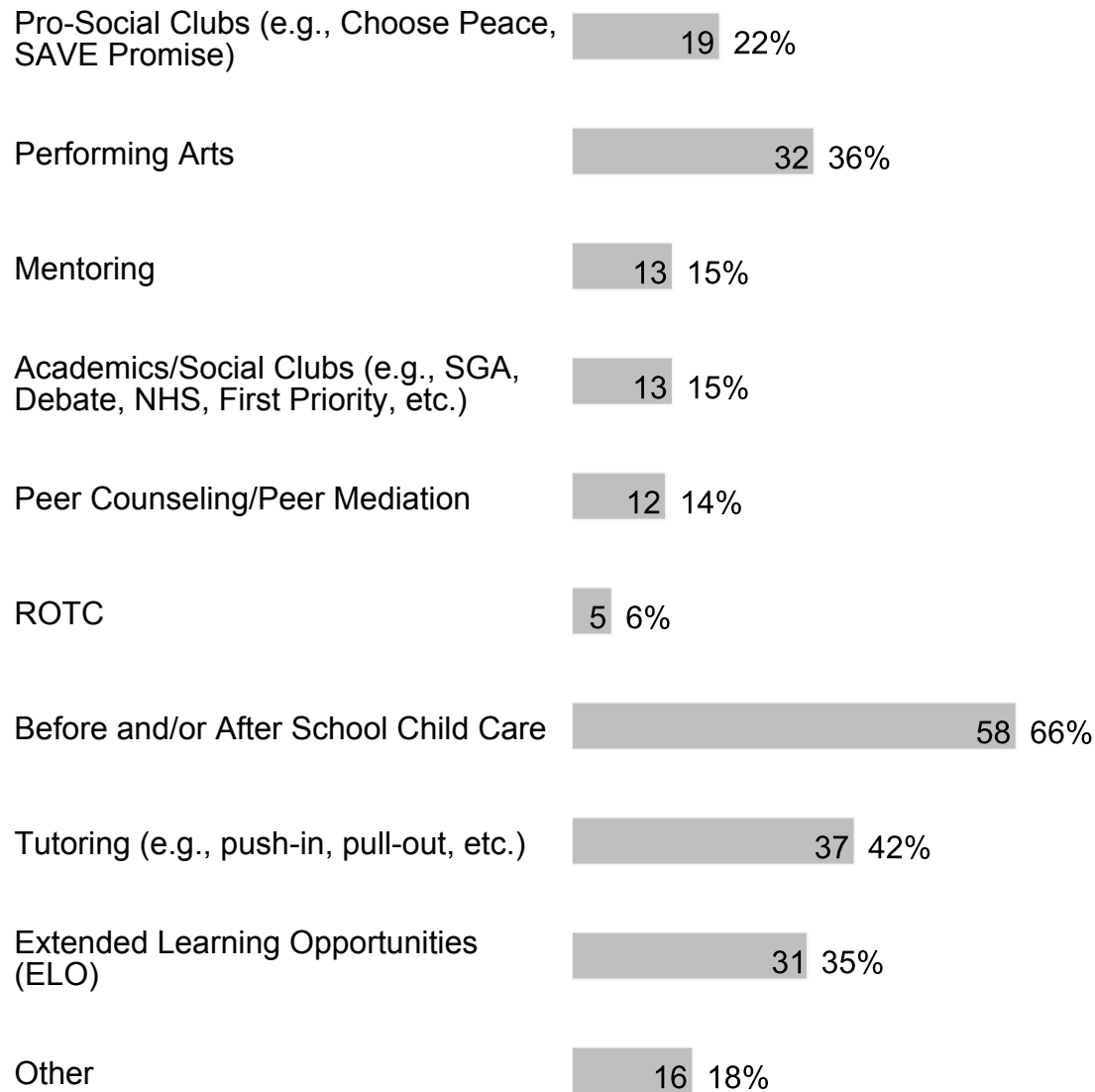
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 61 69%

College and/or Career Planning 12 14%

Family Counseling 29 33%

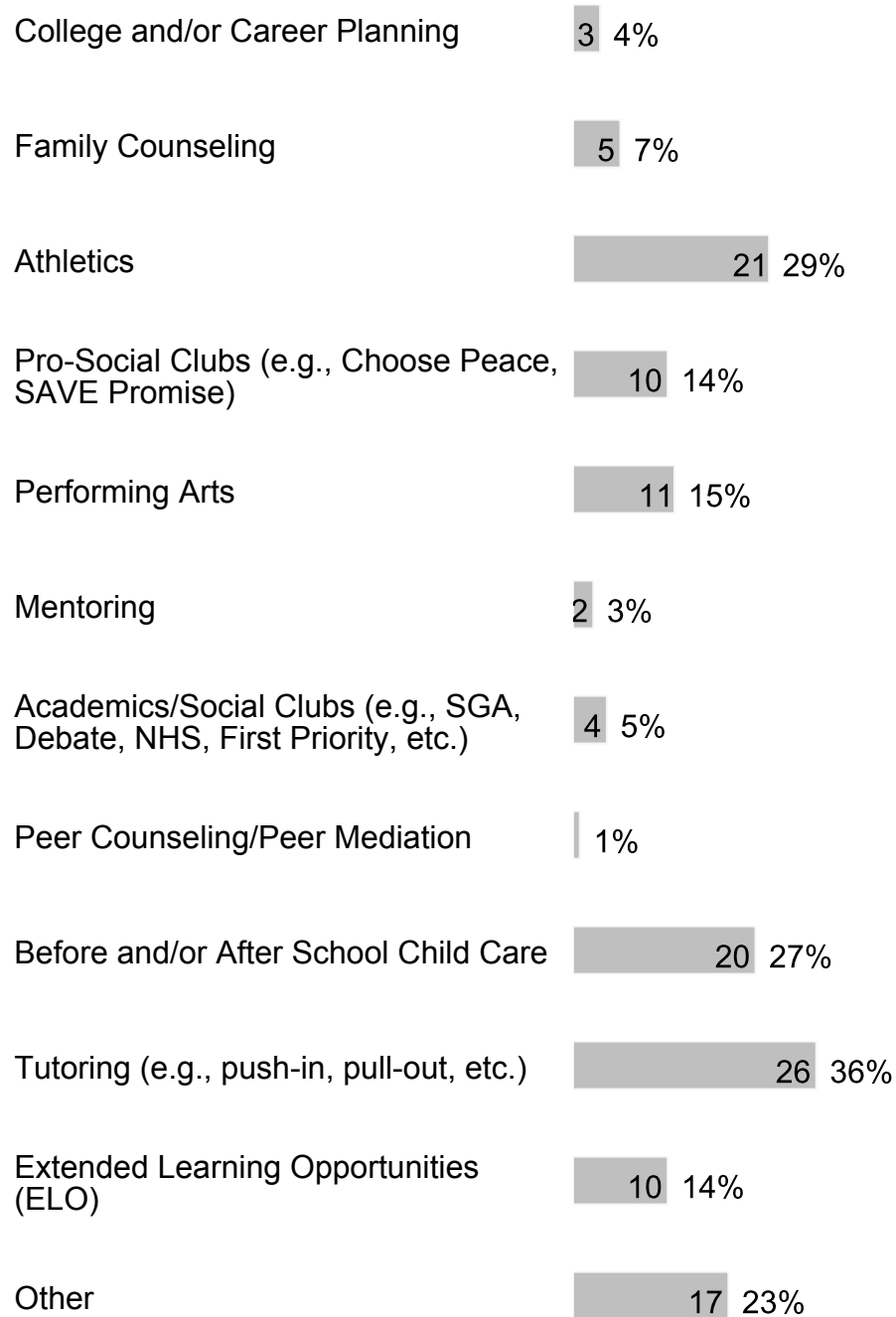
Athletics 43 49%



88 respondents

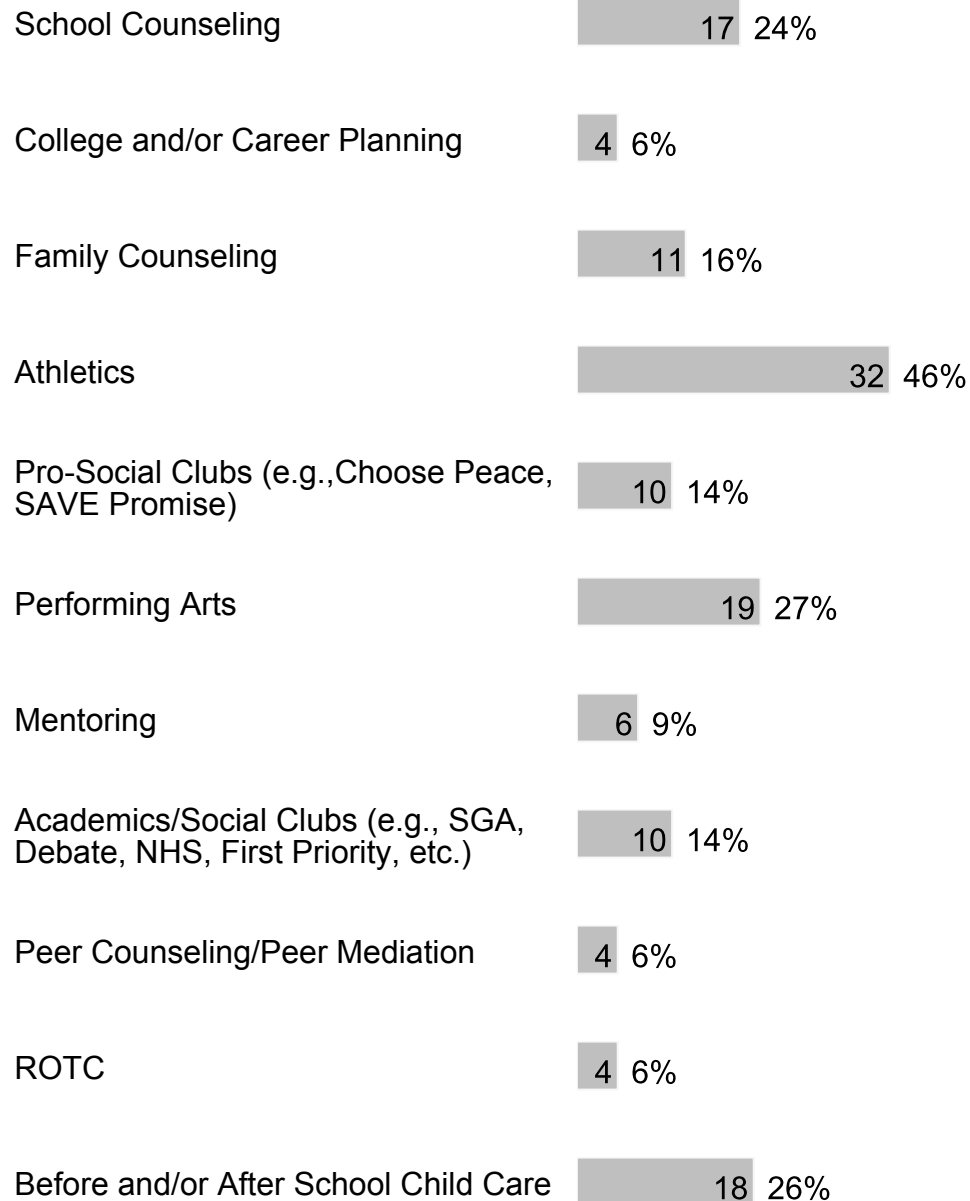
8. 8. At our school, my child participates in the following programs/services (check all that apply):





73 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



Tutoring(e.g., push-in, pull-out etc.)	21	30%
Extended Learning Opportunities (ELO)	12	17%
Other	17	24%

70 respondents

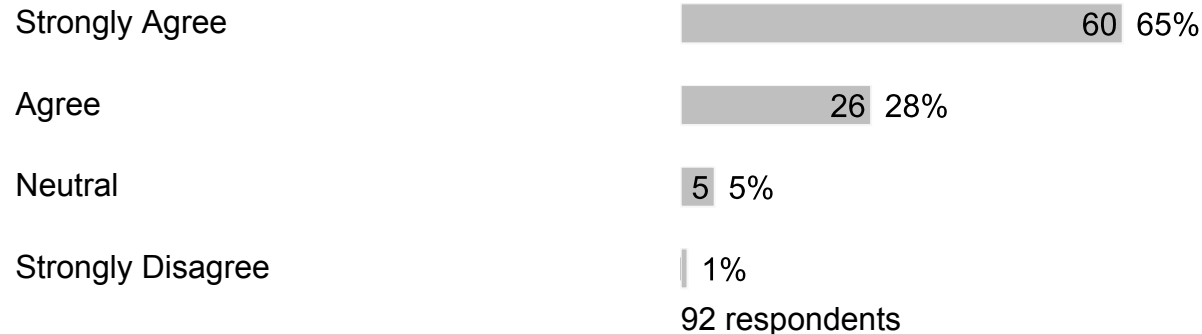
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	29	33%
Agree	23	26%
Neutral	28	32%
Disagree	4	5%
Strongly Disagree	4	5%

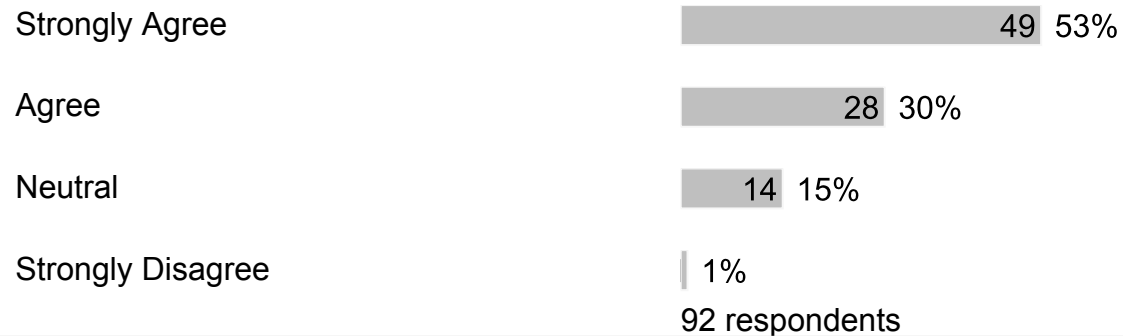
88 respondents

G. Section 6

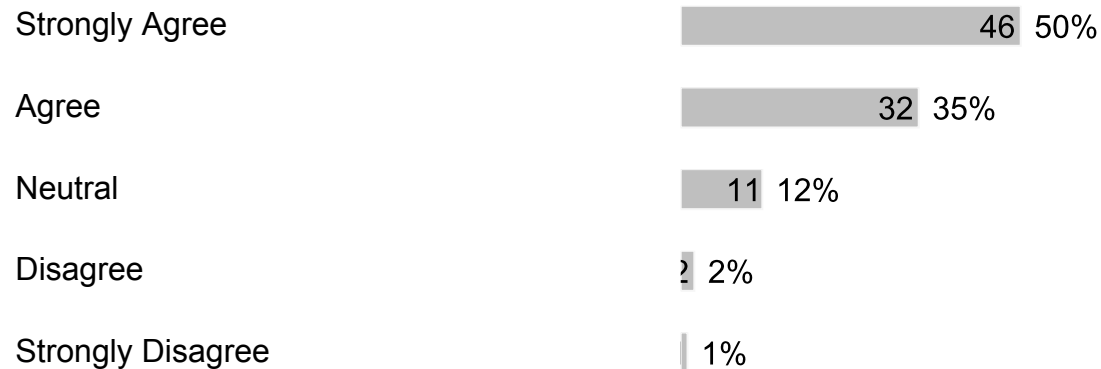
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

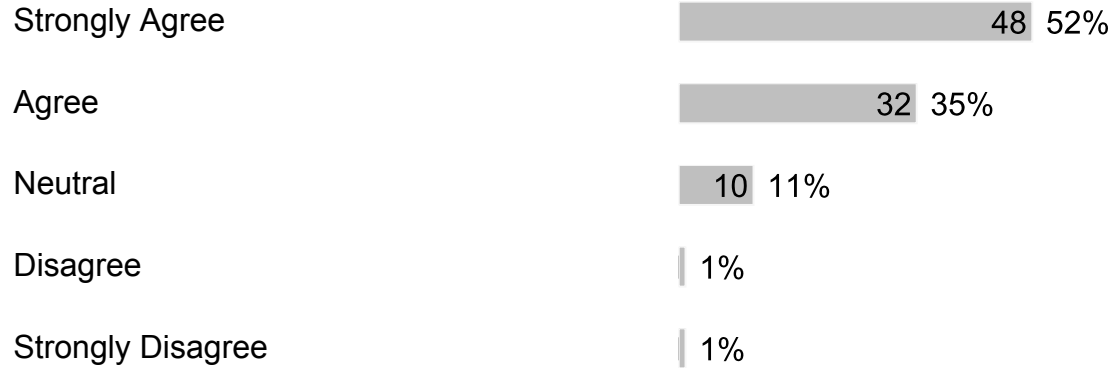


3. 3. Our school's administration provides strong instructional leadership.



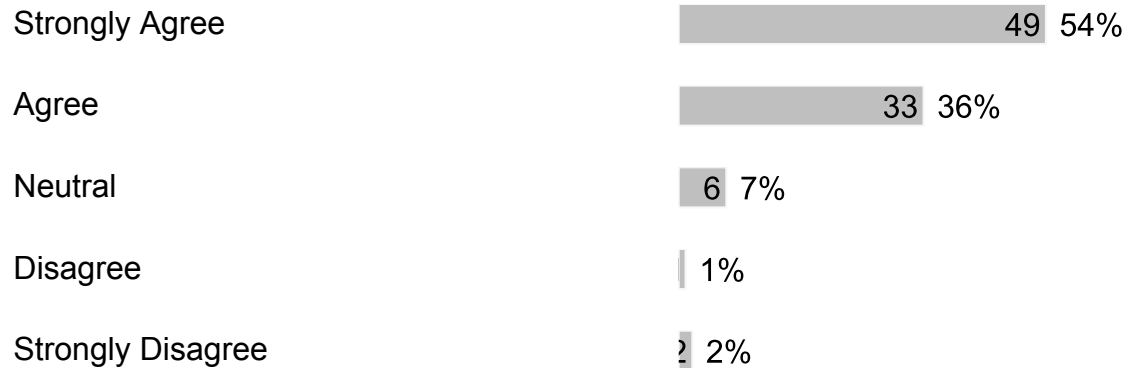
92 respondents

4. 4. Our school has established goals and a plan for improving student learning.



92 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



91 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree | 1%
90 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 44 49%

Agree 35 39%

Neutral 8 9%

Strongly Disagree 2 2%

89 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 51 56%

Agree 31 34%

Neutral 7 8%

Strongly Disagree 2 2%

91 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 49 54%

Agree 28 31%

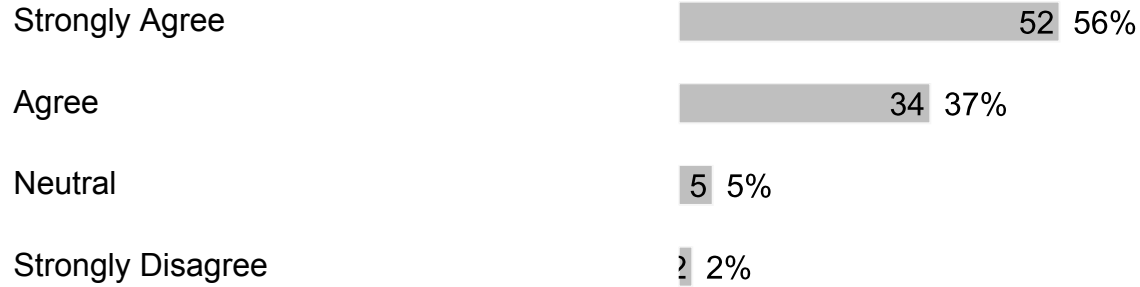
Neutral 11 12%

Disagree | 1%

Strongly Disagree | 1%

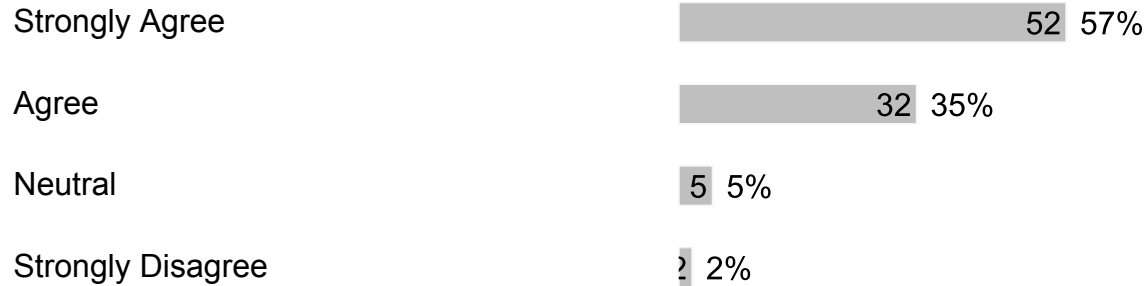
90 respondents

10. 10. My child's teachers work as a team to help my child learn.



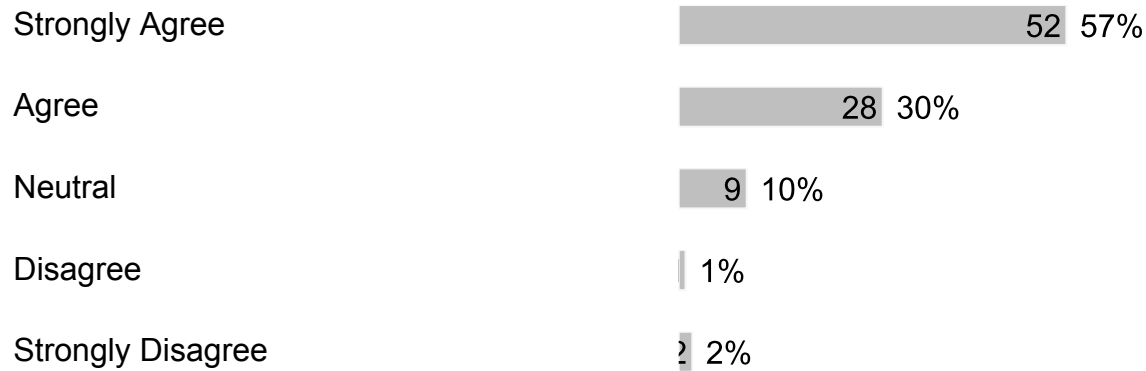
93 respondents

11. 11. My child's teachers use a variety of teaching strategies.



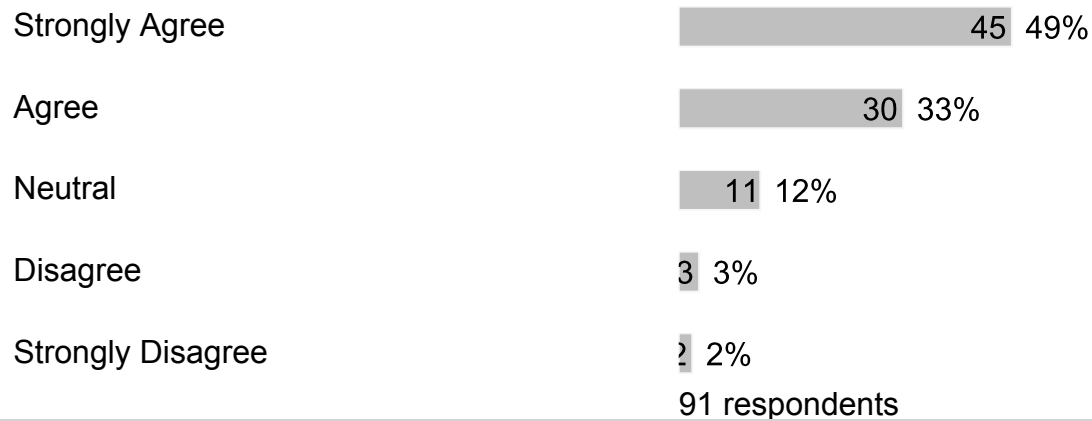
91 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

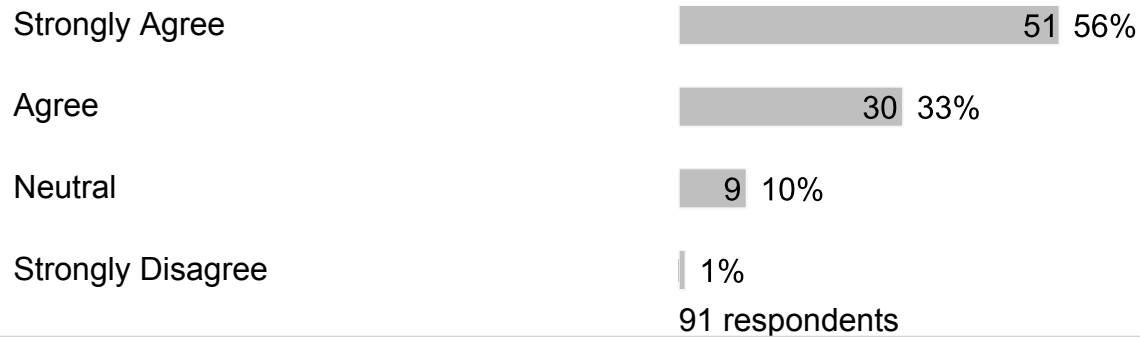


92 respondents

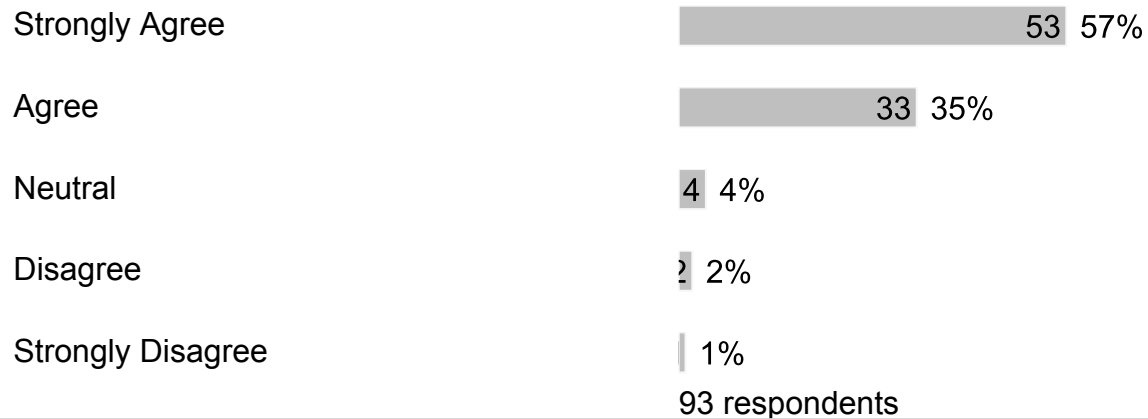
13. 13. My child sees a relationship between what is being taught and everyday life.



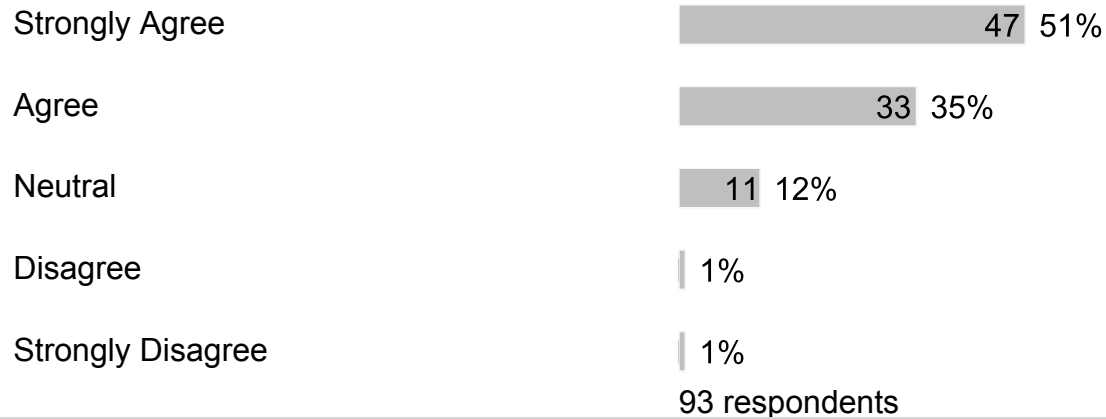
14. 14. Clear learning expectations are set for my child.



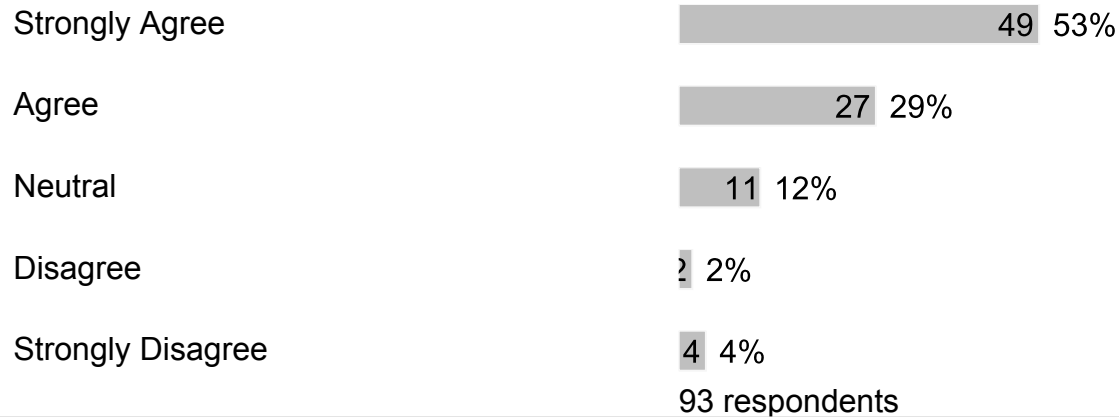
15. 15. My child's understanding of what was taught is regularly assessed.



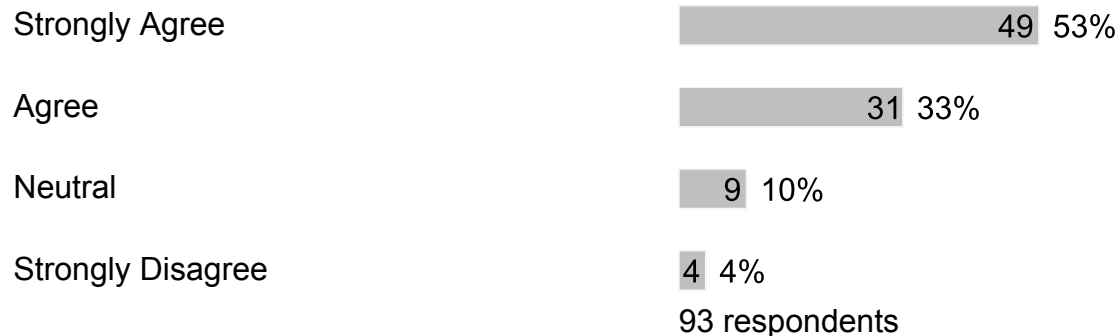
16. 16. Our school works to keep instructional time free from distraction.



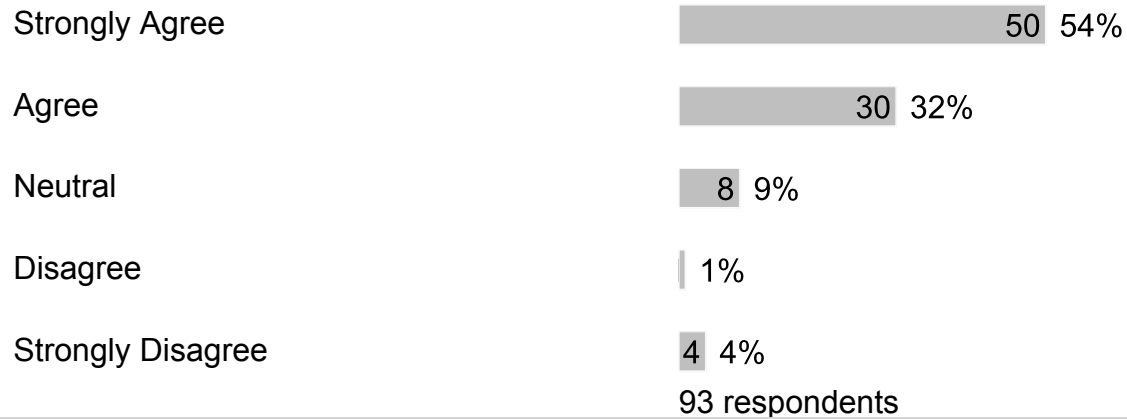
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



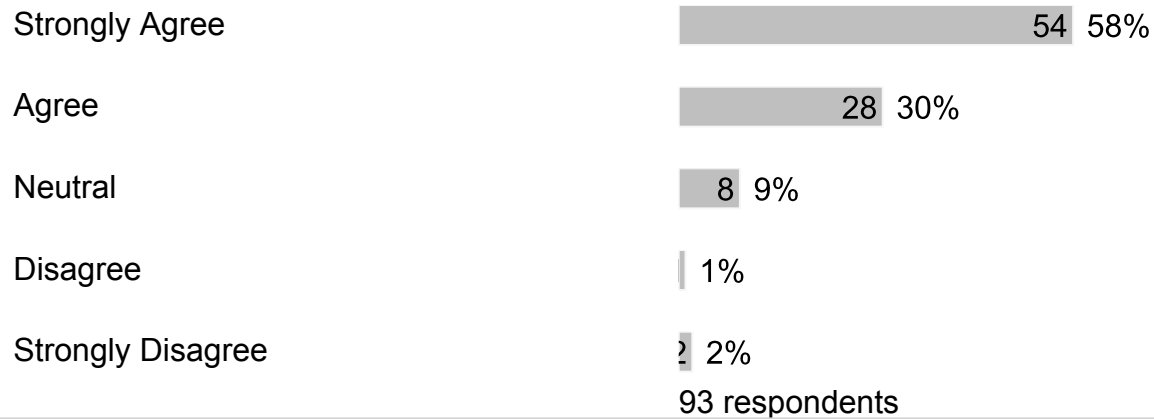
18. 18. My child's teachers report on my child's progress in easy to understand language.



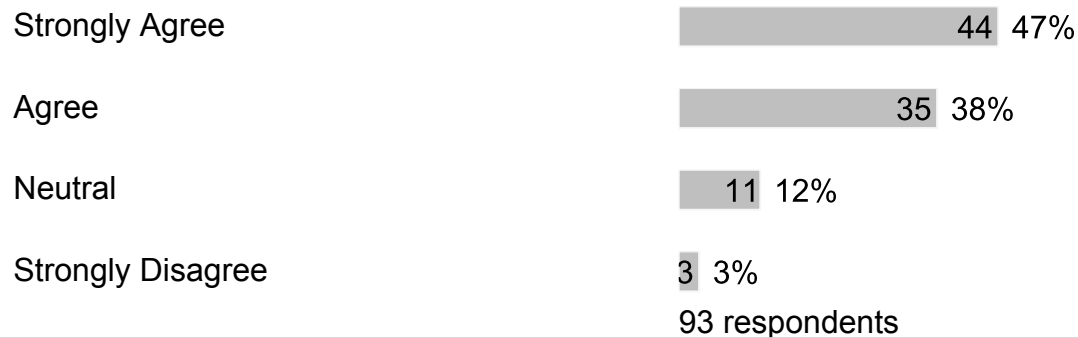
19. 19. Teachers schedule conferences to share student learning progress with families.



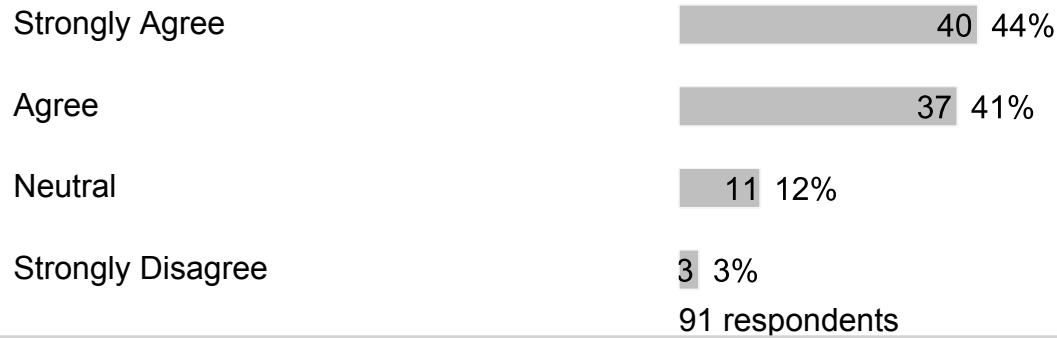
20. 20. My child is prepared for success in the next school year.



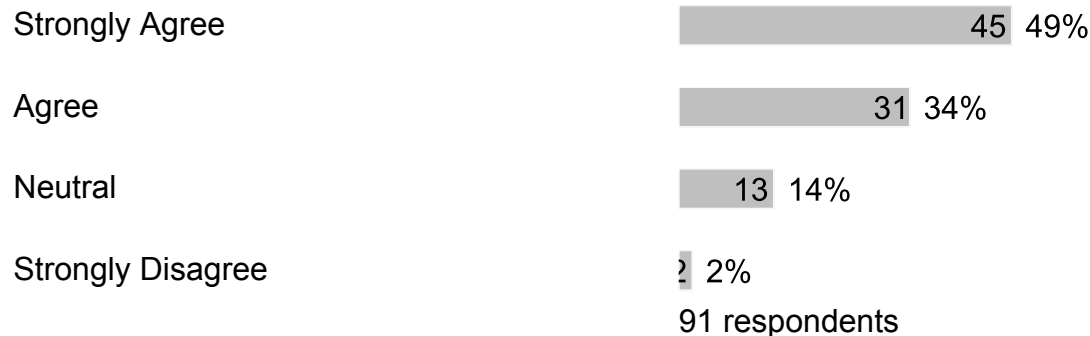
21. 21. Families are encouraged to volunteer.



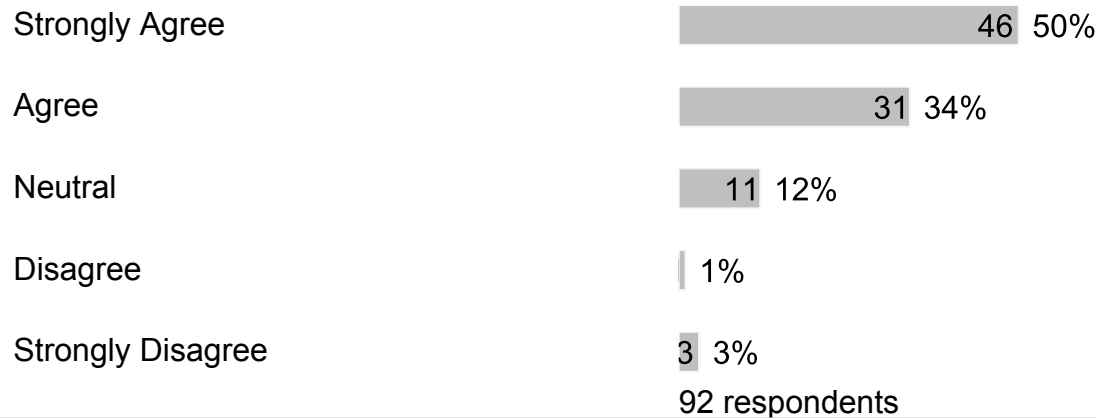
22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school’s goals and activities.



24. 24. Our school reports the achievement of school goals.

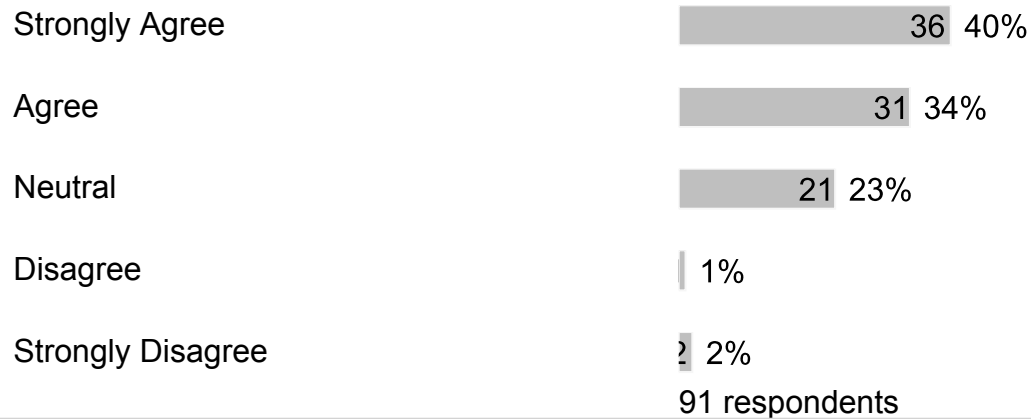


25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

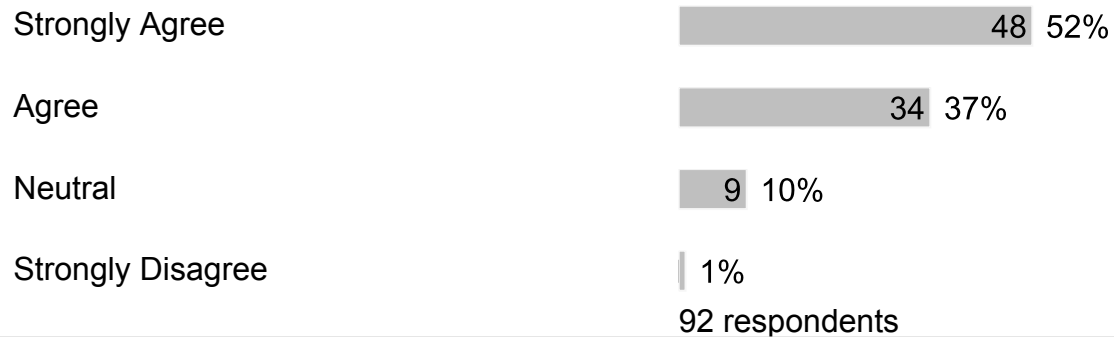




26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. 27. Our school communicates information in ways that are easy for families to understand.

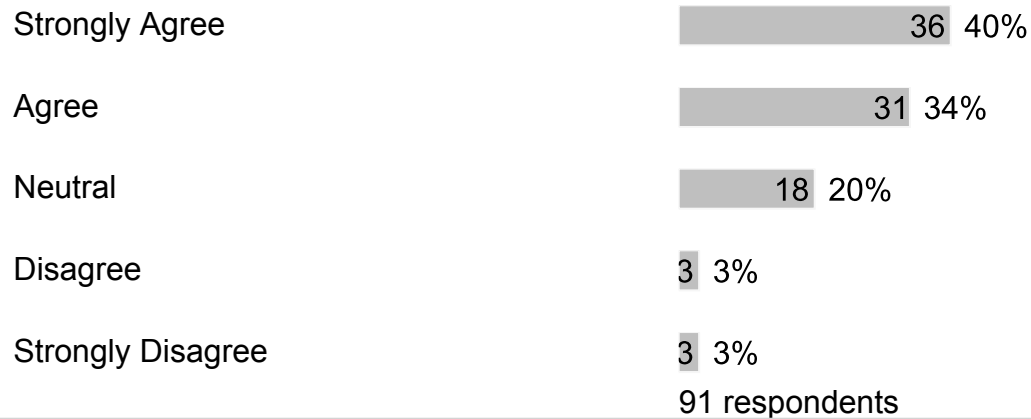


28. 28. Teachers regularly post information online or send home a newsletter.





29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

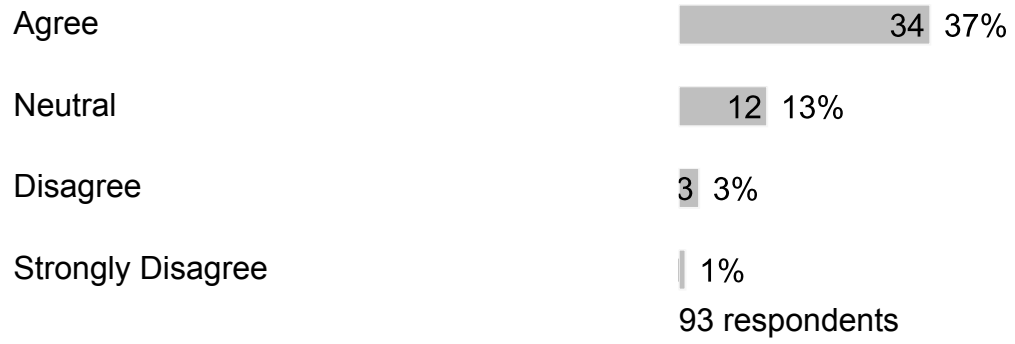


30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).





H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report