

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/30/2026



surveys

Custom Survey

1 survey(s) 111 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	54	49%
Female	54	49%
Prefer not to answer	3	3%

111 respondents

2. Race

Asian	4	4%
Black or African American	57	52%
Native Hawaiian or Other Pacific Islander	1	1%
White	13	12%

Multiracial 23 21%

Other 12 11%

110 respondents

3. Ethnicity

Hispanic 21 20%

Non-Hispanic or Latino 66 62%

Prefer not to answer 20 19%

107 respondents

4. Grade

Grade 1 1%

Grade 6 34 31%

Grade 7 34 31%

Grade 8 36 32%

Grade 9 1%

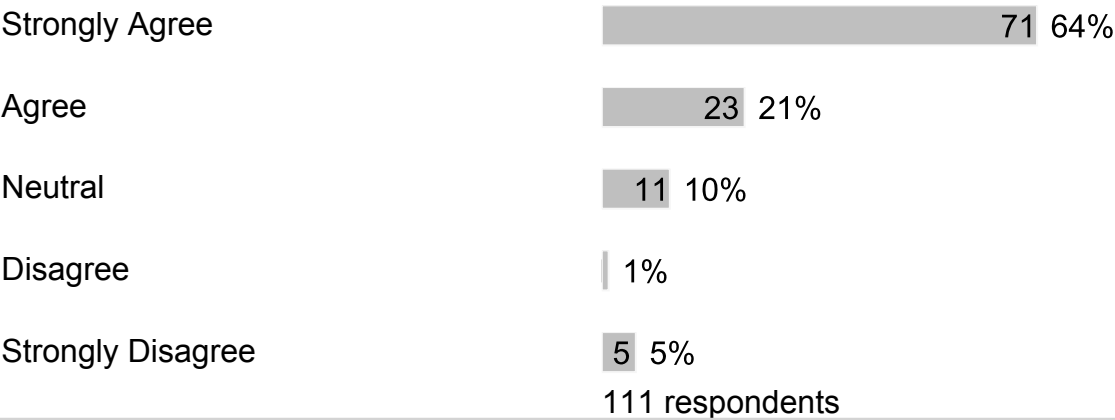
Grade 11 3 3%

Grade 12 2 2%

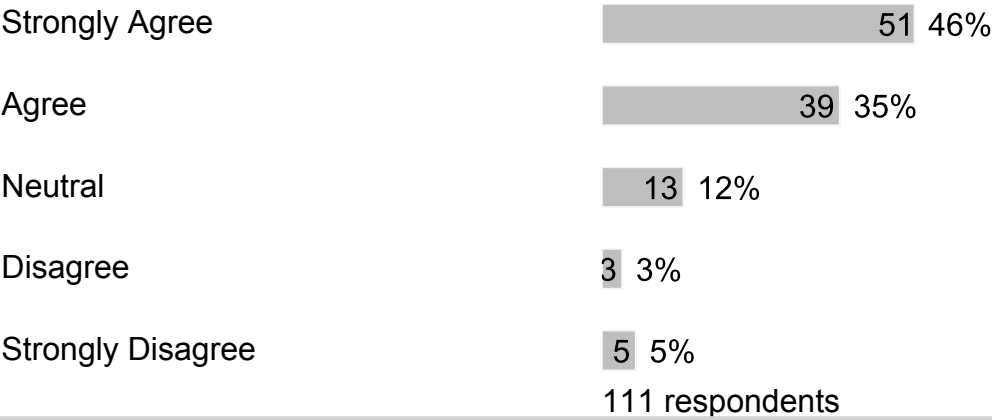
111 respondents

C. Section 2

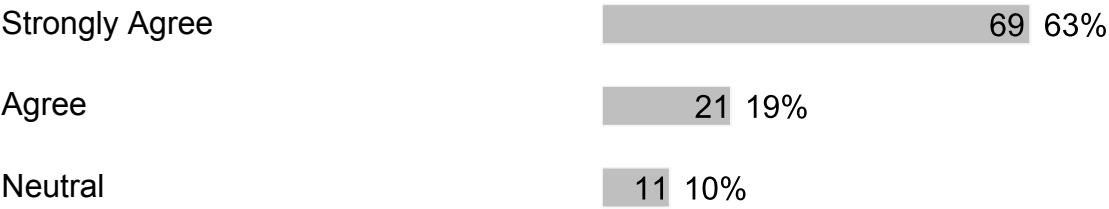
1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.

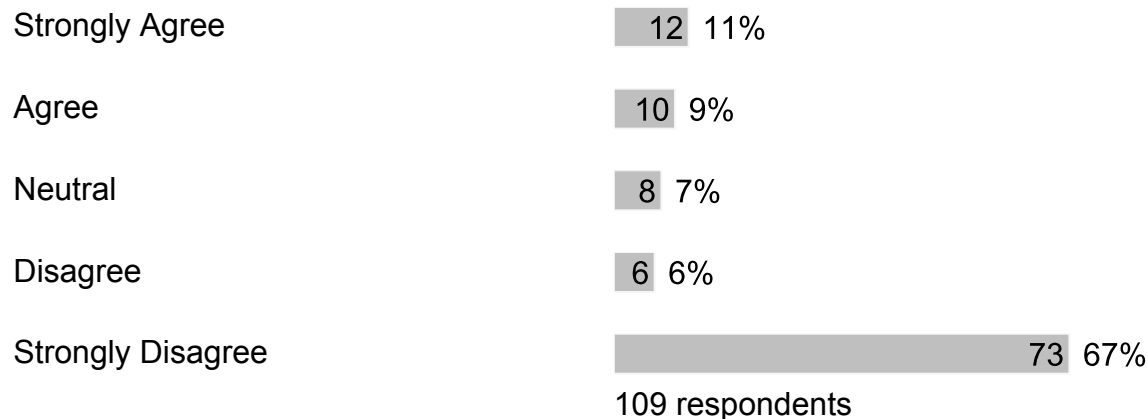


3. 3. I would recommend my child’s school to my friends and/or family.

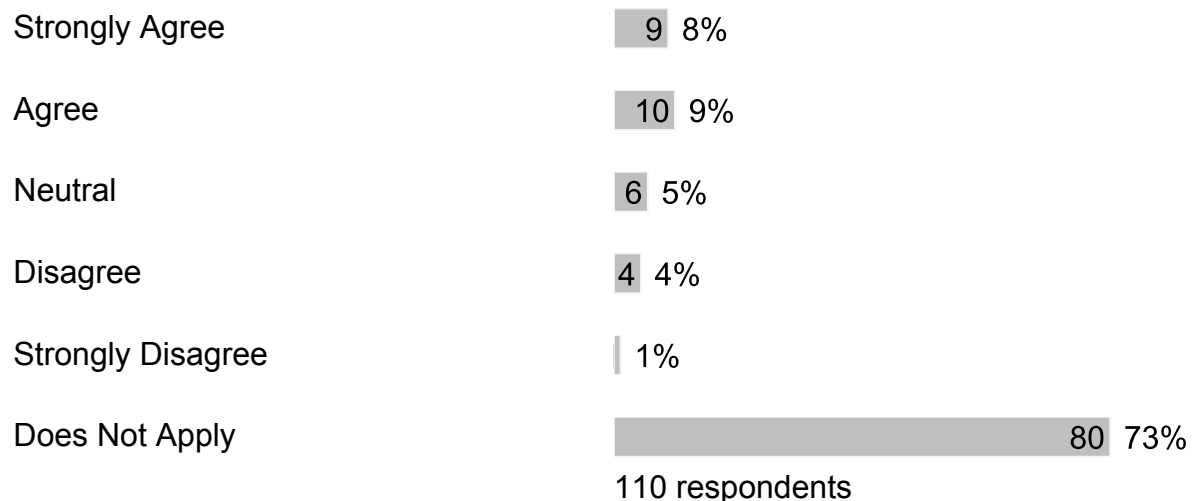




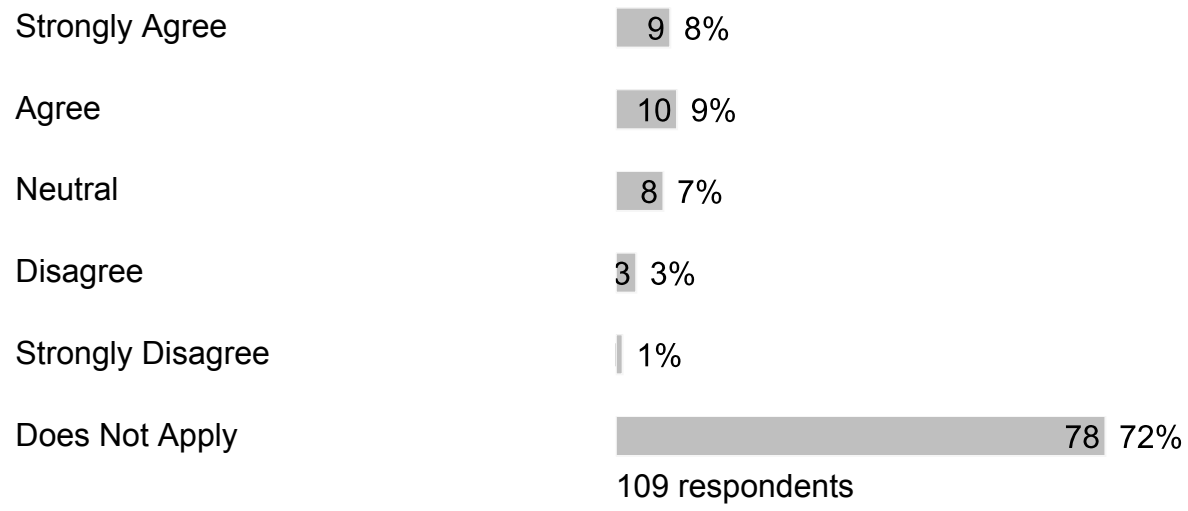
4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.

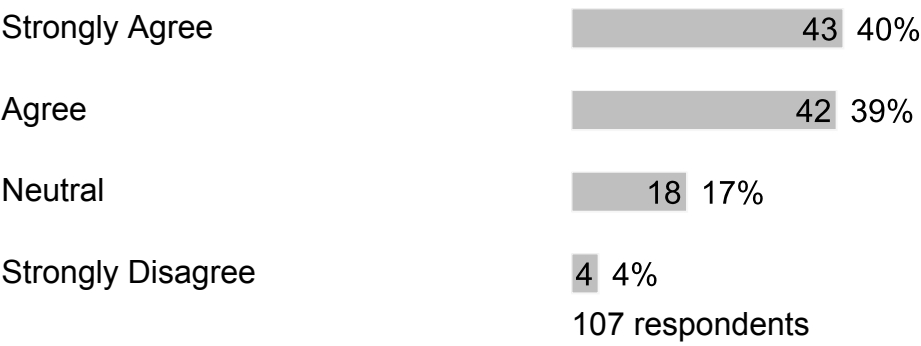


6. 6. After I contacted school staff, the bullying behavior against my child stopped.



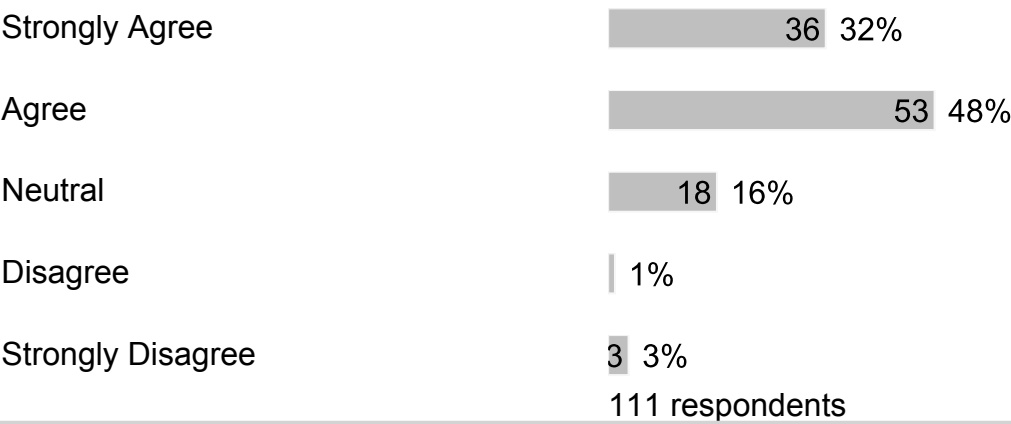
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

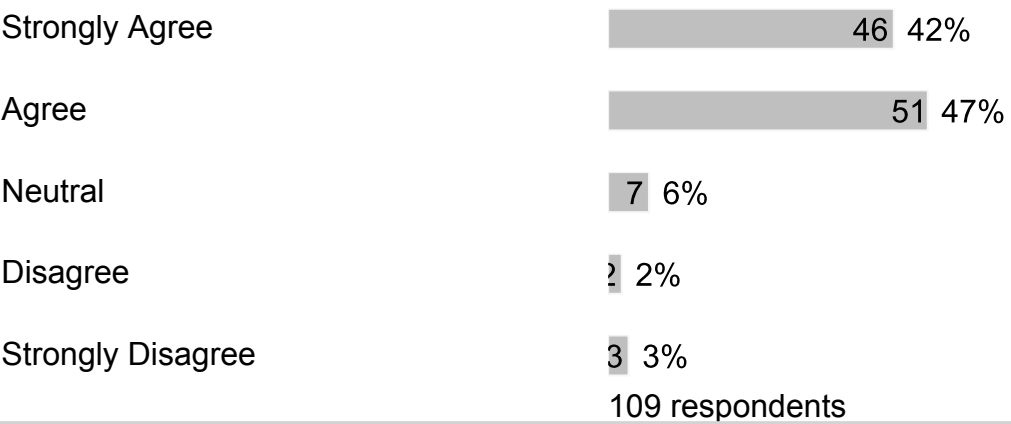


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



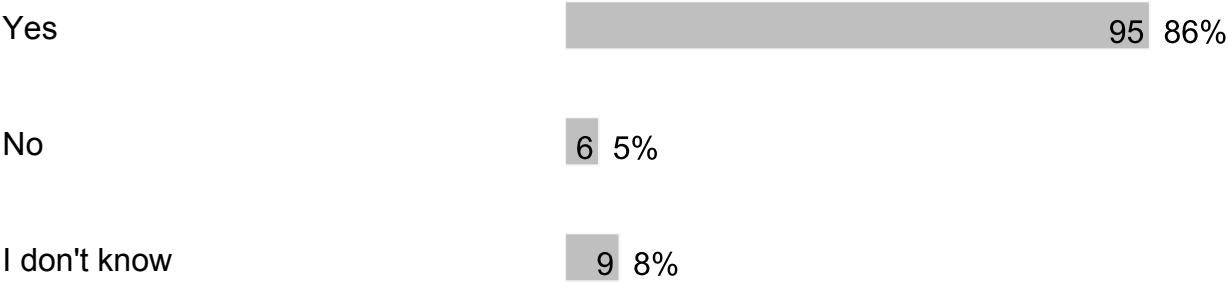
3. 3. At school, my child has up-to-date computers and other technology to learn.





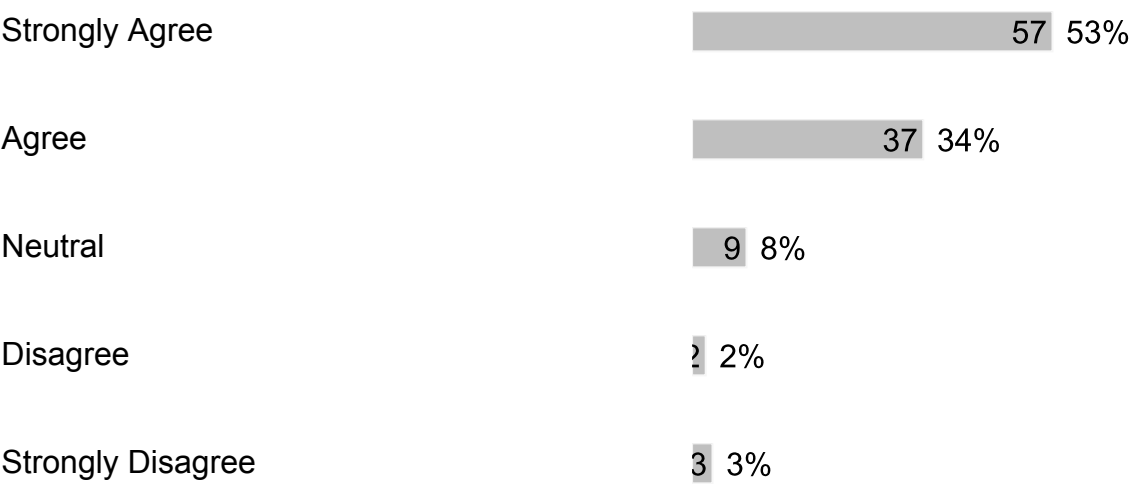
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



110 respondents

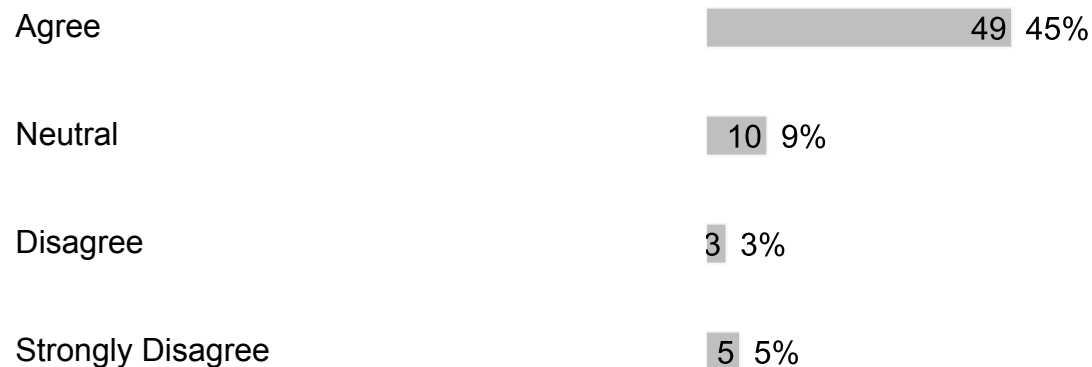
2. 2. My child likes going to school.



108 respondents

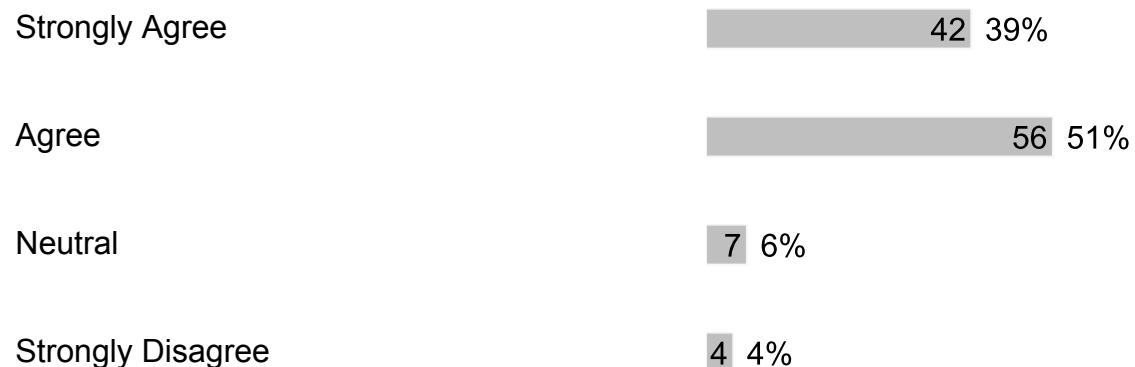
3. 3. Our school treats students with value, respect and compassion.





108 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



109 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Disagree | 1%

Strongly Disagree 4 4%

109 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 53 49%

Agree 41 38%

Neutral 10 9%

Strongly Disagree 4 4%

108 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

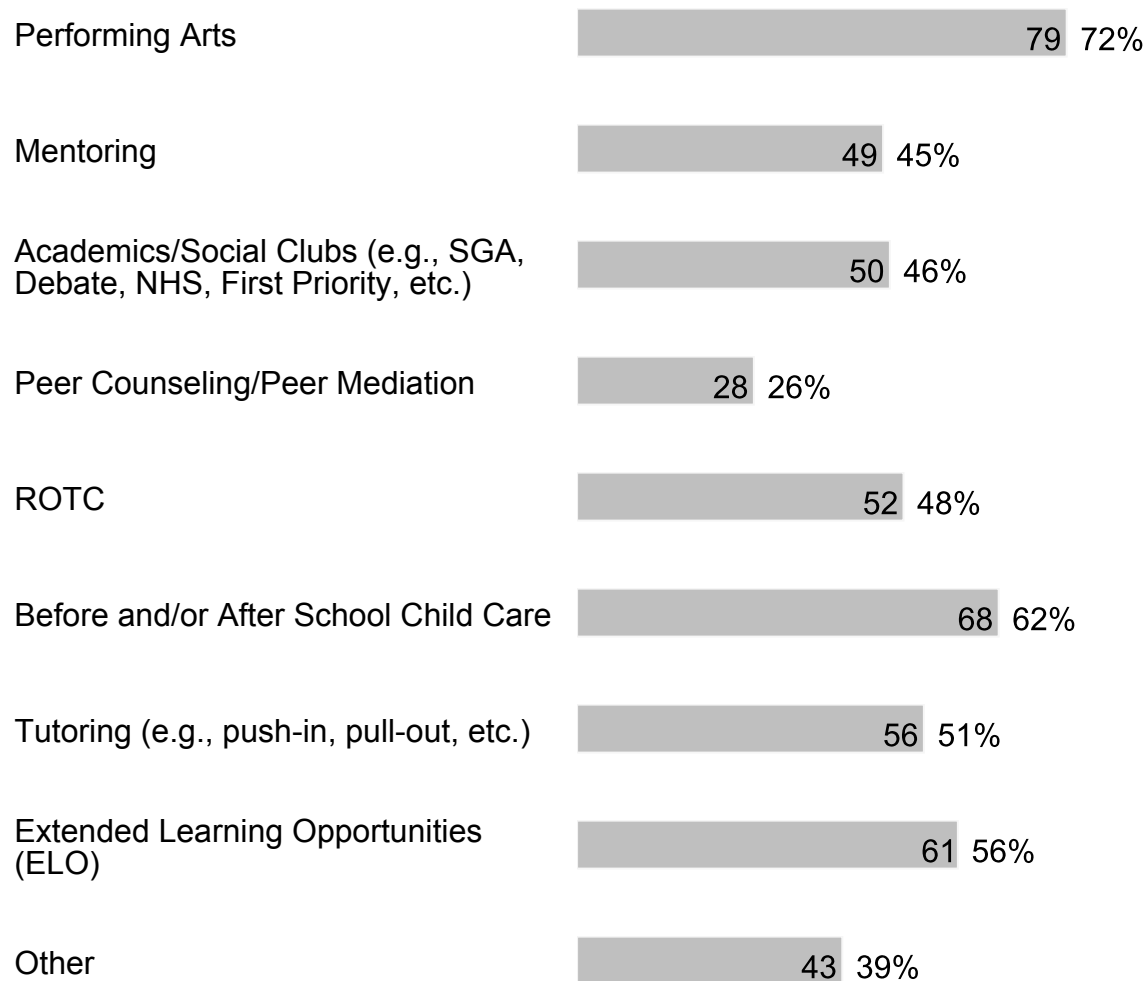
School Counseling 85 78%

College and/or Career Planning 48 44%

Family Counseling 59 54%

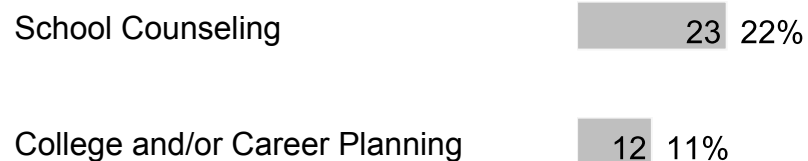
Athletics 81 74%

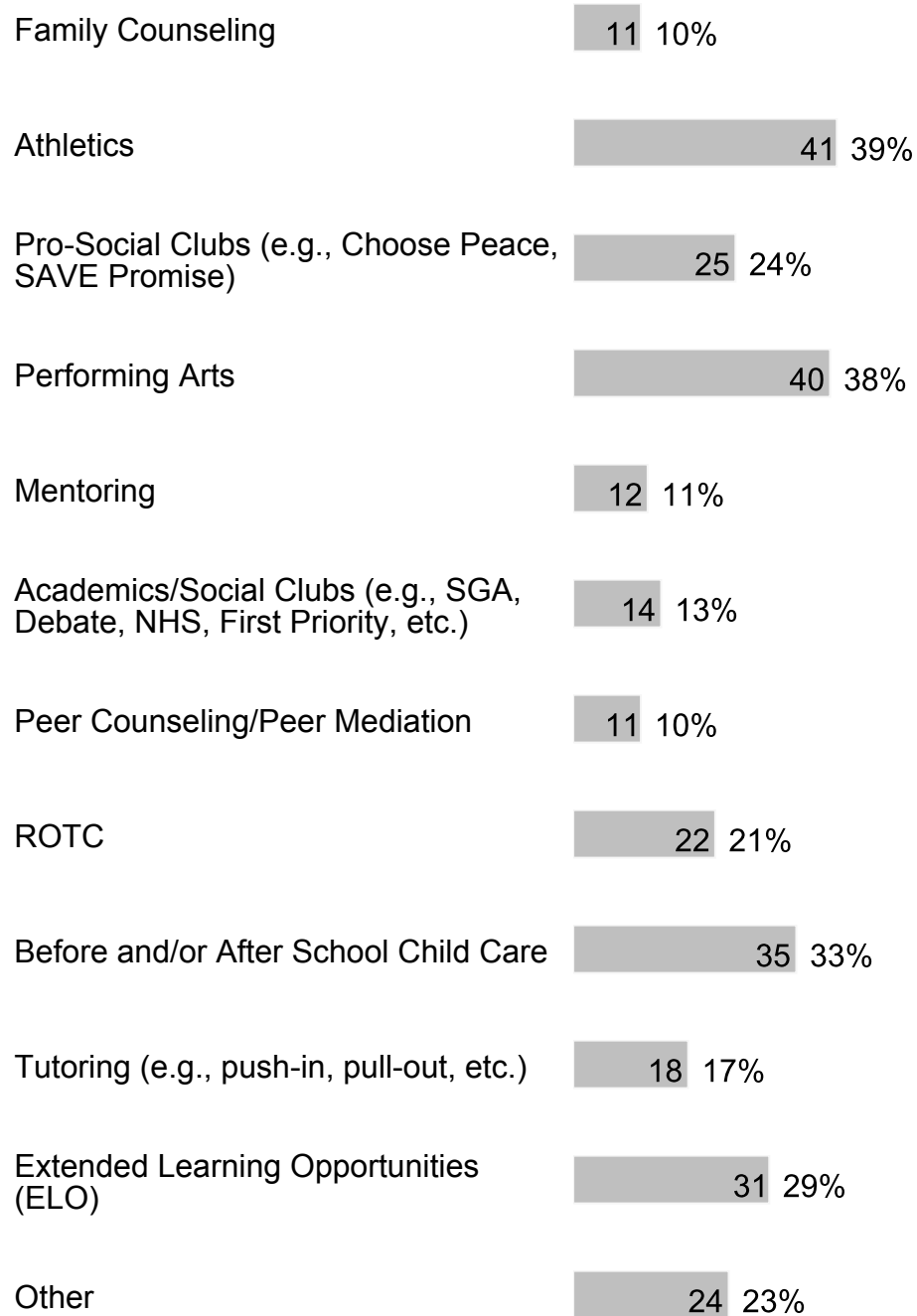
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 59 54%



109 respondents

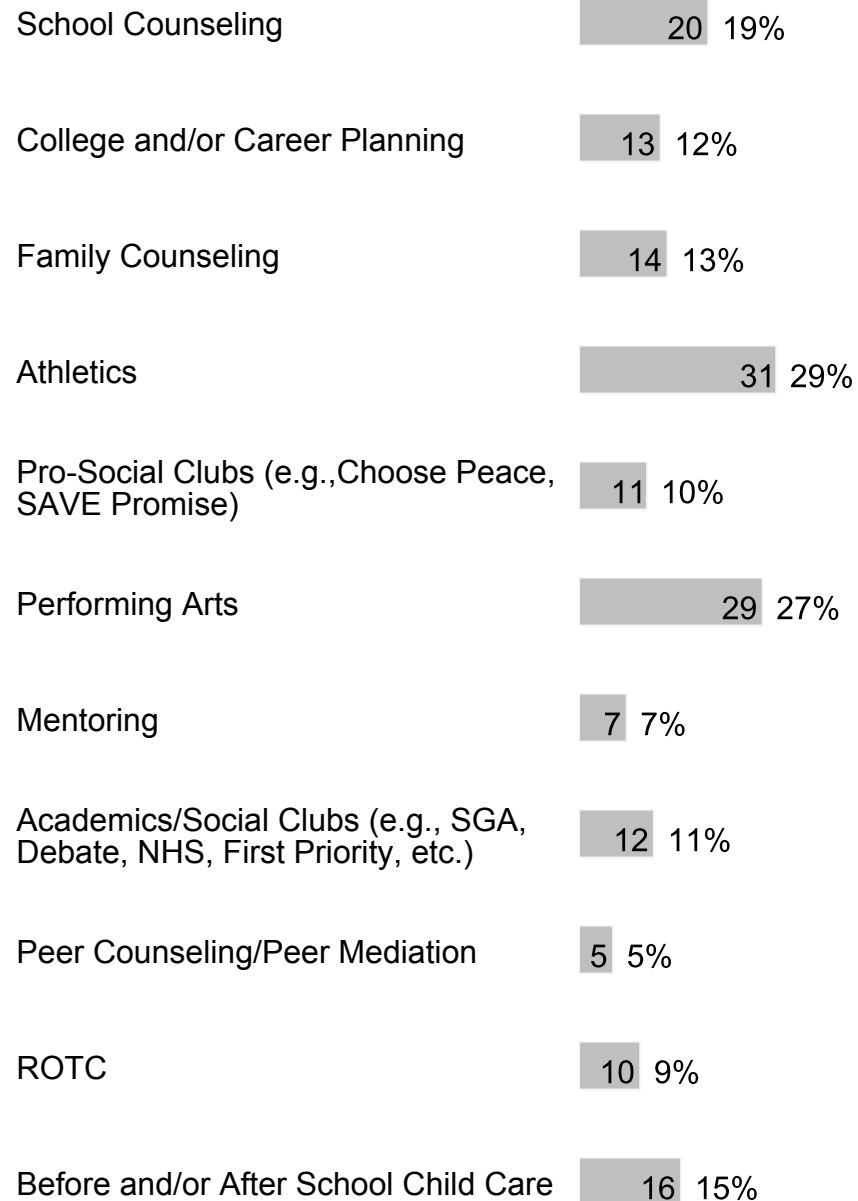
8. 8. At our school, my child participates in the following programs/services (check all that apply):

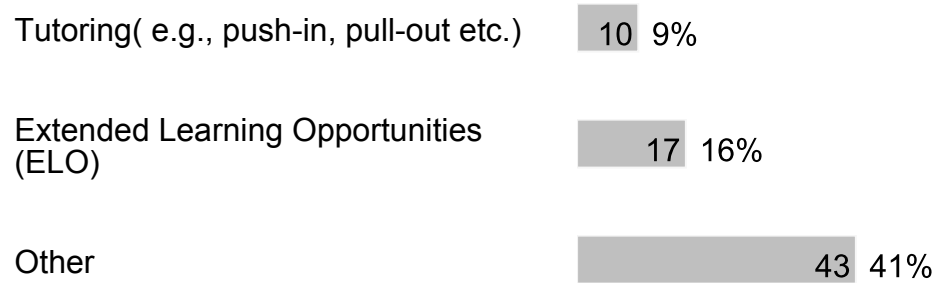




106 respondents

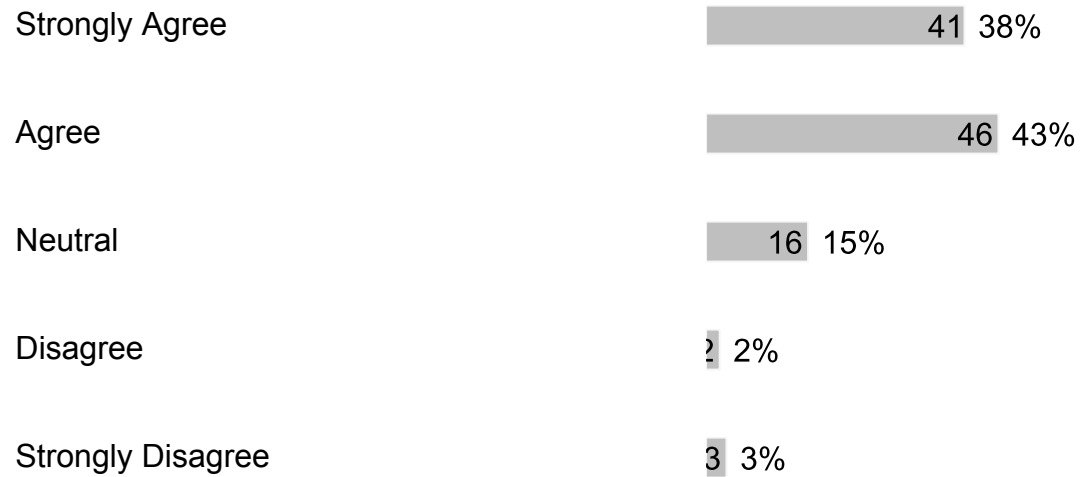
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





106 respondents

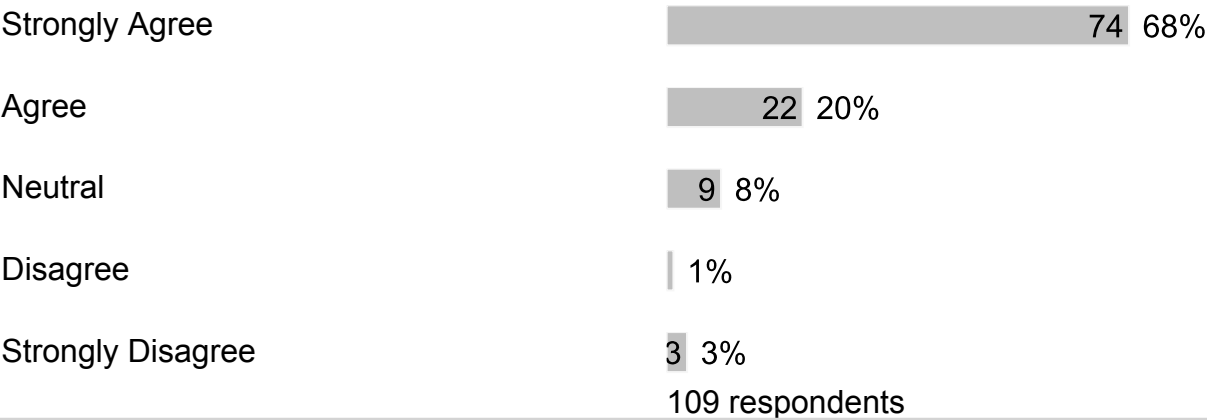
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



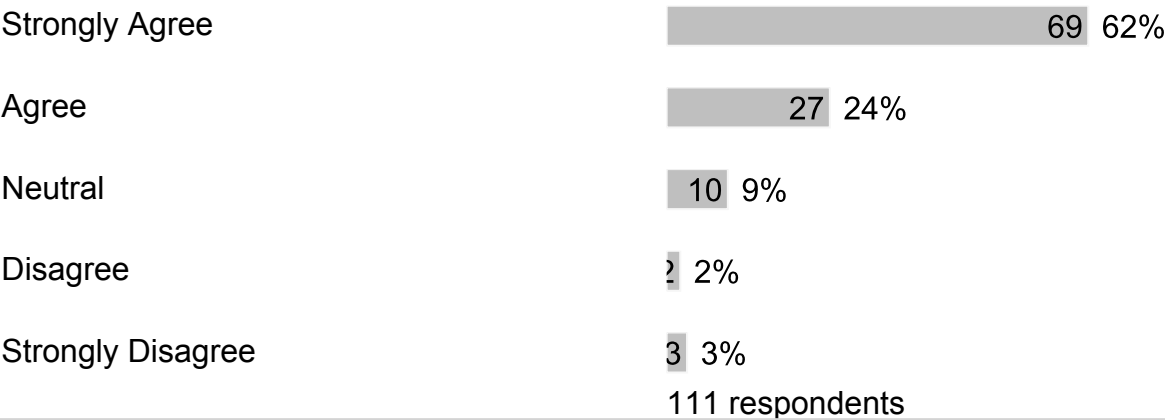
108 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree 3 3%
110 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 44 40%
Agree 53 49%
Neutral 9 8%
Strongly Disagree 3 3%
109 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

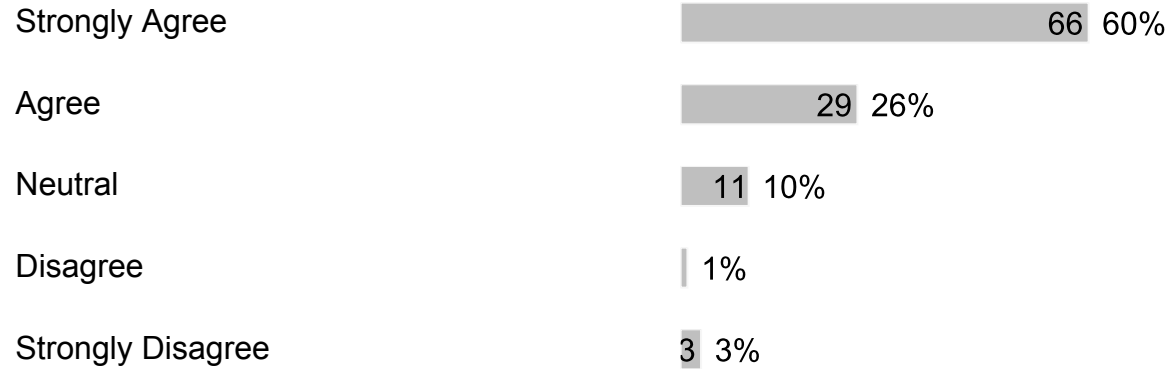
Strongly Agree 56 51%
Agree 38 35%
Neutral 12 11%
Disagree 1 1%
Strongly Disagree 3 3%
110 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 37 34%
Agree 49 45%
Neutral 18 17%
Strongly Disagree 4 4%

108 respondents

7. 7. Our school has high expectations for students.



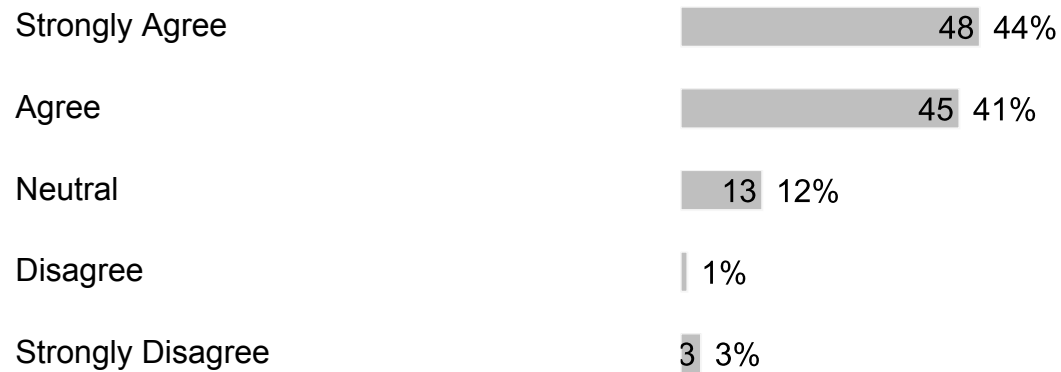
110 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



108 respondents

9. 9. My child's teachers give work that challenges my child.



110 respondents

10. 10. My child's teachers work as a team to help my child learn.



108 respondents

11. 11. My child's teachers use a variety of teaching strategies.



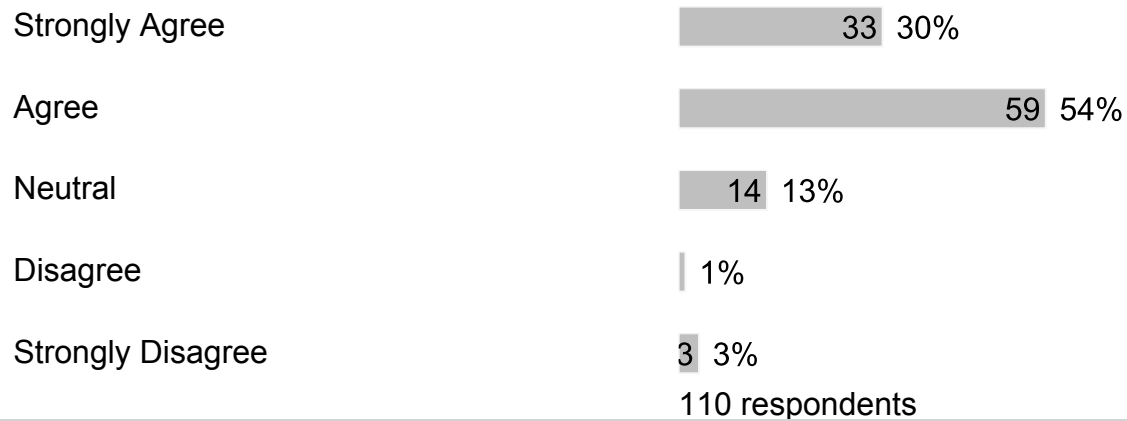
105 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

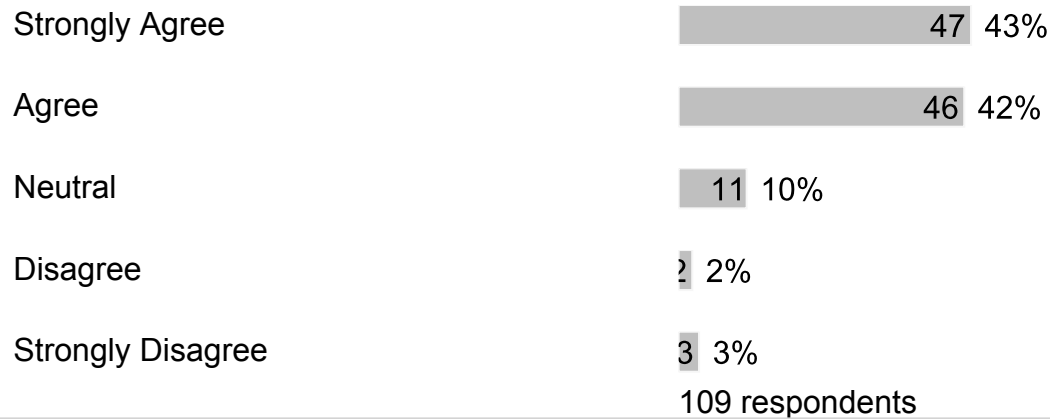


108 respondents

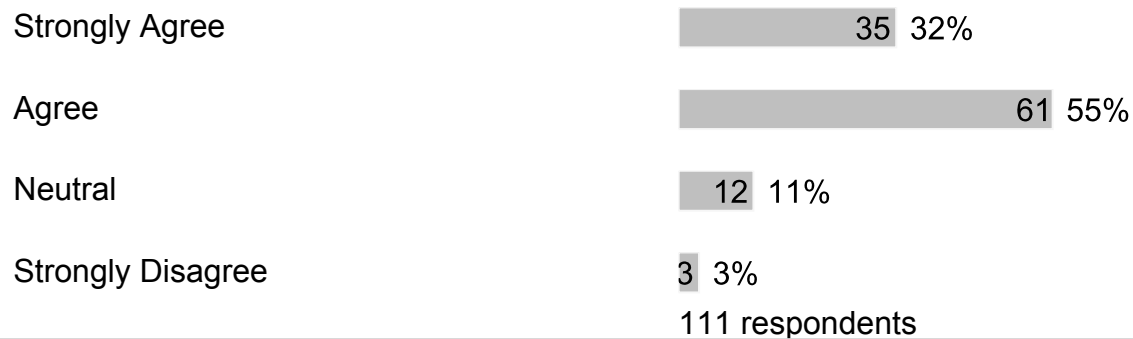
13. 13. My child sees a relationship between what is being taught and everyday life.



14. 14. Clear learning expectations are set for my child.



15. 15. My child's understanding of what was taught is regularly assessed.

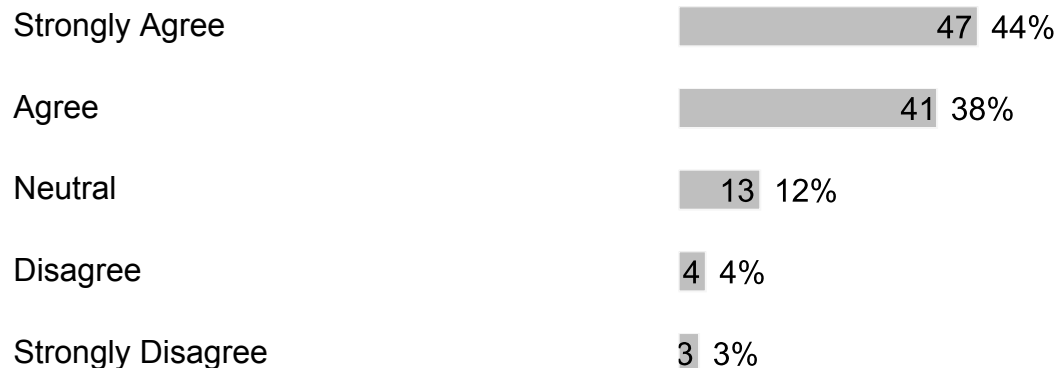


16. 16. Our school works to keep instructional time free from distraction.



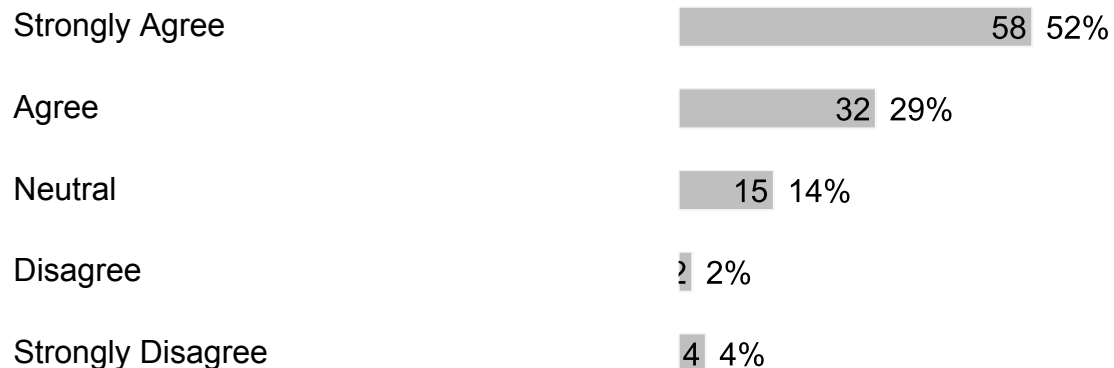
111 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



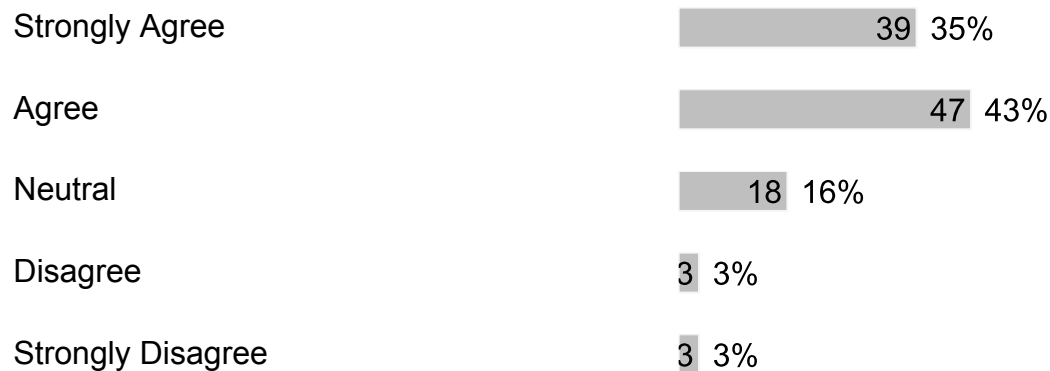
108 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



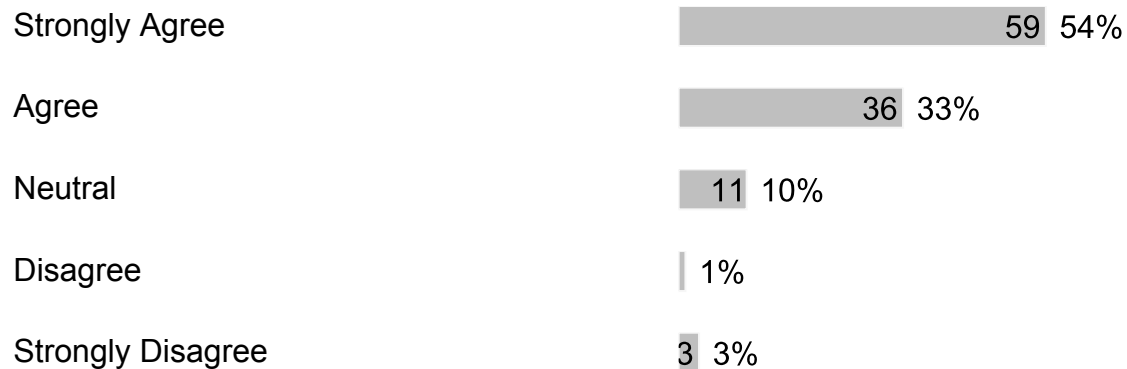
111 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.



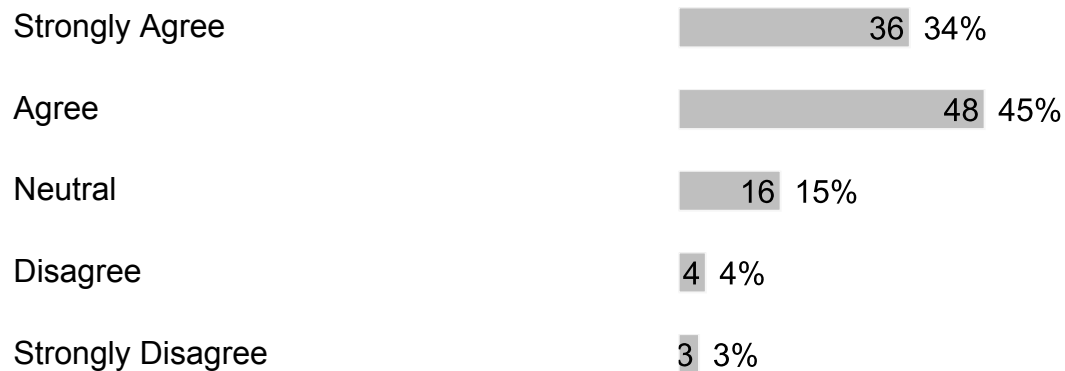
110 respondents

20. 20. My child is prepared for success in the next school year.



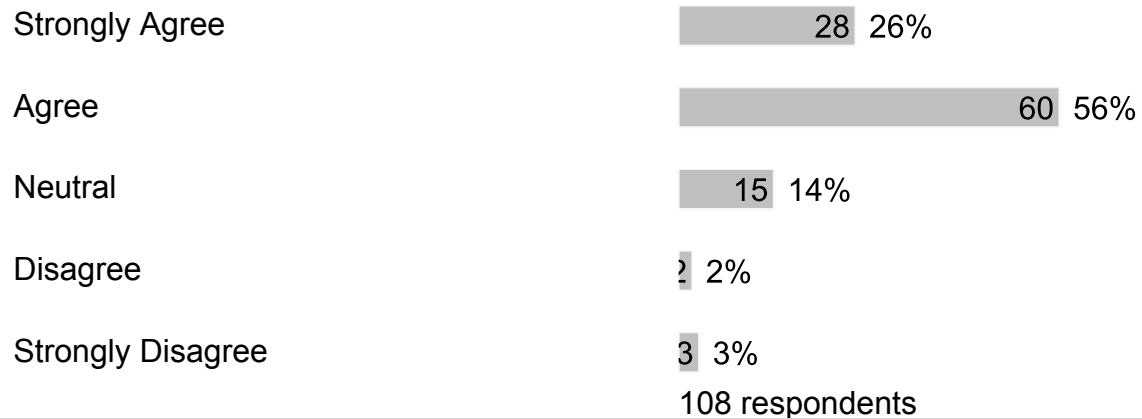
110 respondents

21. 21. Families are encouraged to volunteer.

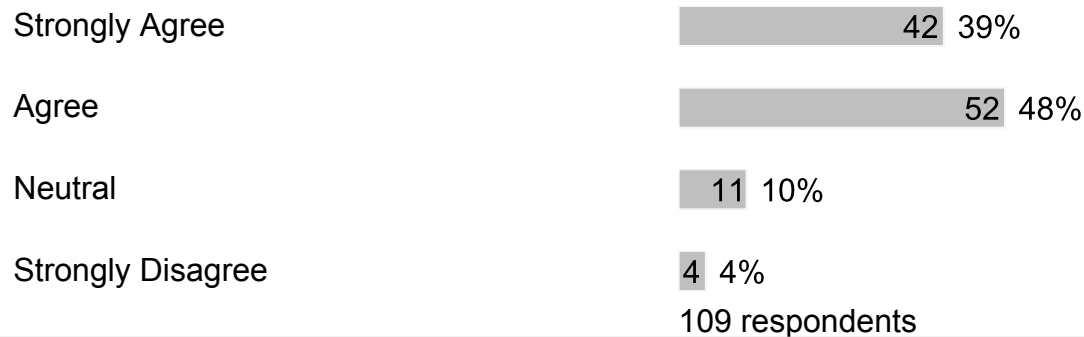


107 respondents

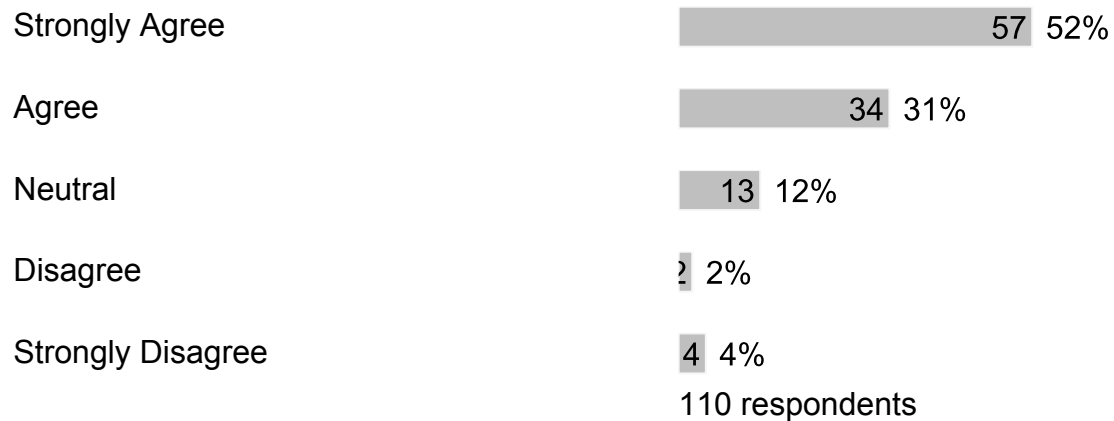
22. 22. Families are given the opportunity to participate on school committees.



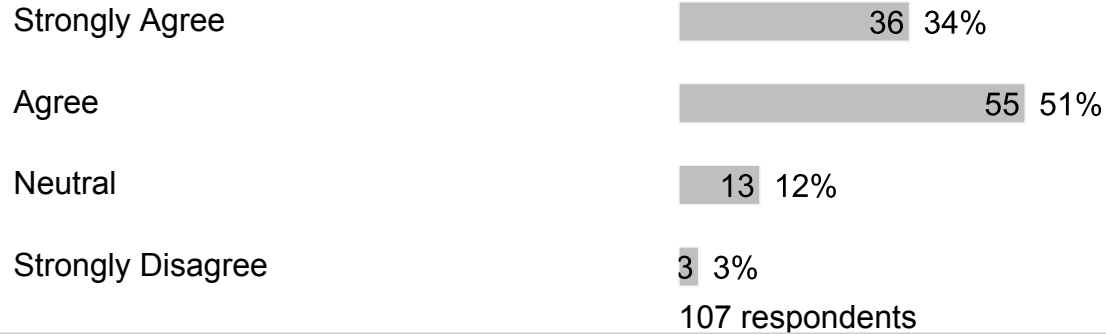
23. 23. I am well-informed of the school's goals and activities.



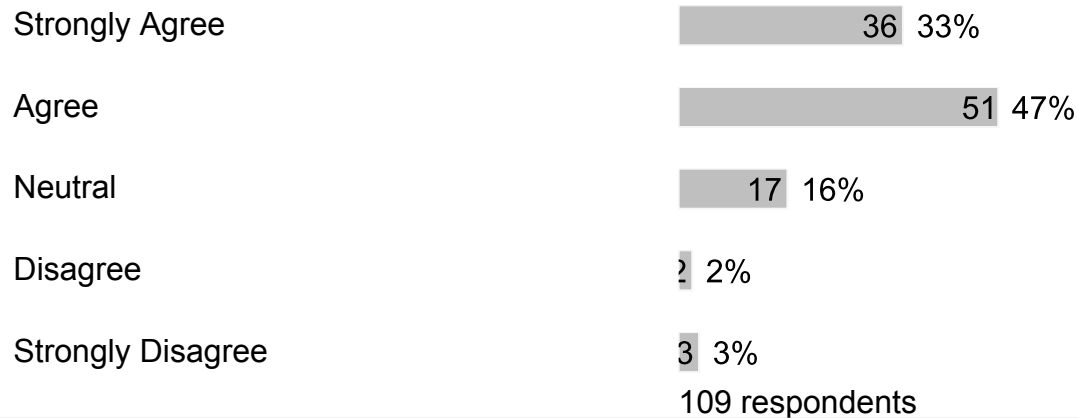
24. 24. Our school reports the achievement of school goals.



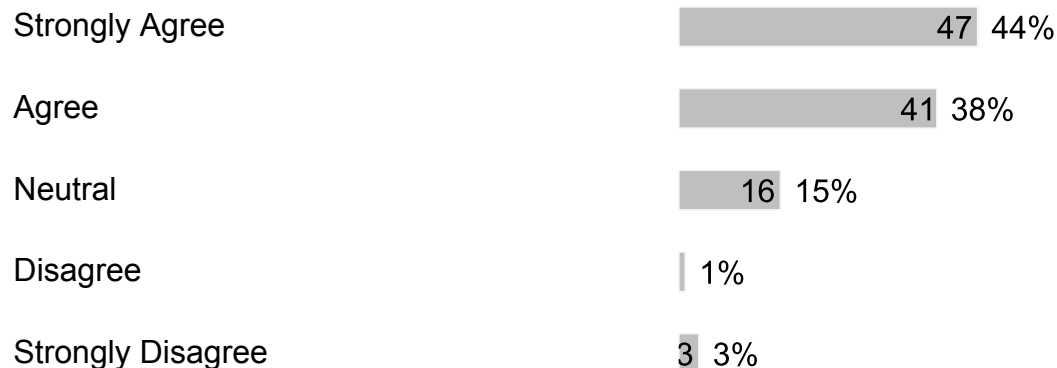
25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. 27. Our school communicates information in ways that are easy for families to understand.



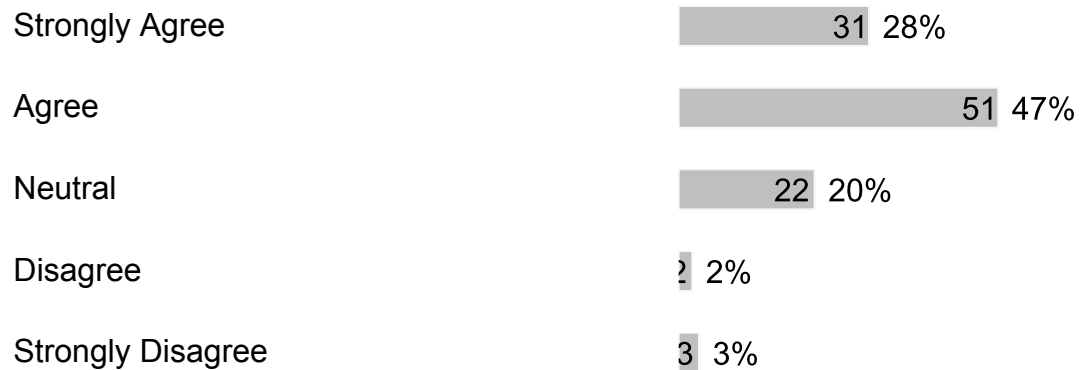
108 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



108 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



109 respondents

30. 30. Our school asks for family input when changing rules or policies.



Strongly Disagree 5 5%
108 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 54 49%

Agree 36 32%

Neutral 17 15%

Disagree 1 1%

Strongly Disagree 3 3%

111 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report