

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 06/03/2026



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 06/03/2026

Custom Survey

1 survey(s) 46 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	1	2%
Female	44	96%
Prefer not to answer	1	2%

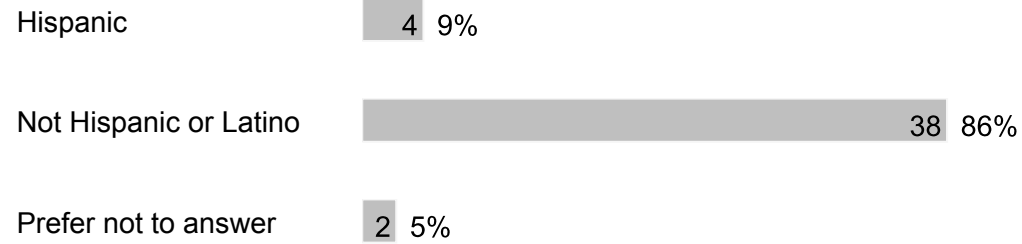
46 respondents

2. Ethnicity

American Indian or Alaska Native	1	2%
Black or African American	40	89%
Multiracial	1	2%
Other	3	7%

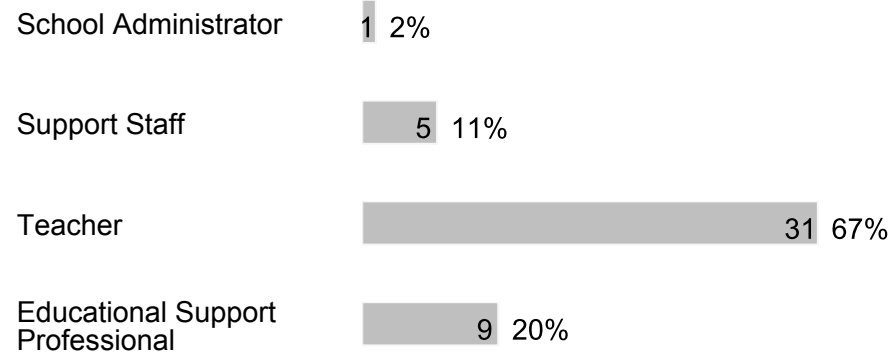
45 respondents

3. Ethnicity



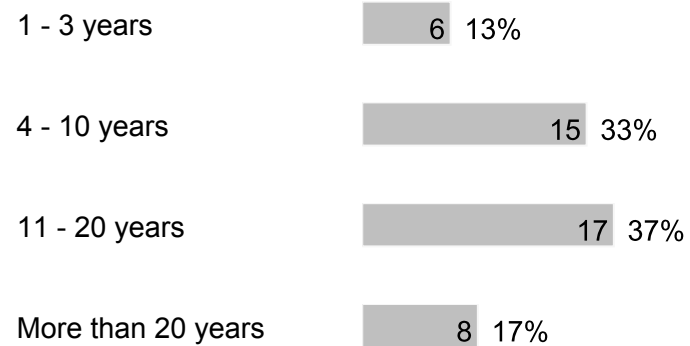
44 respondents

4. Role



46 respondents

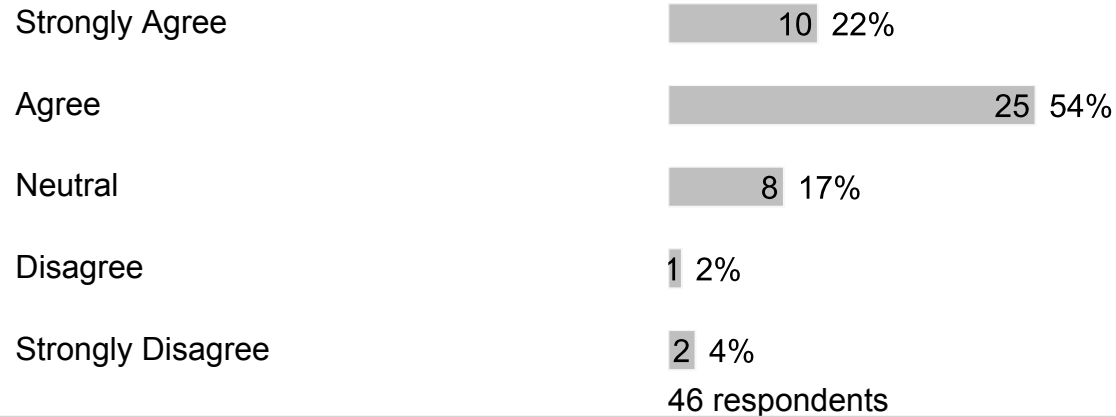
5. Experience



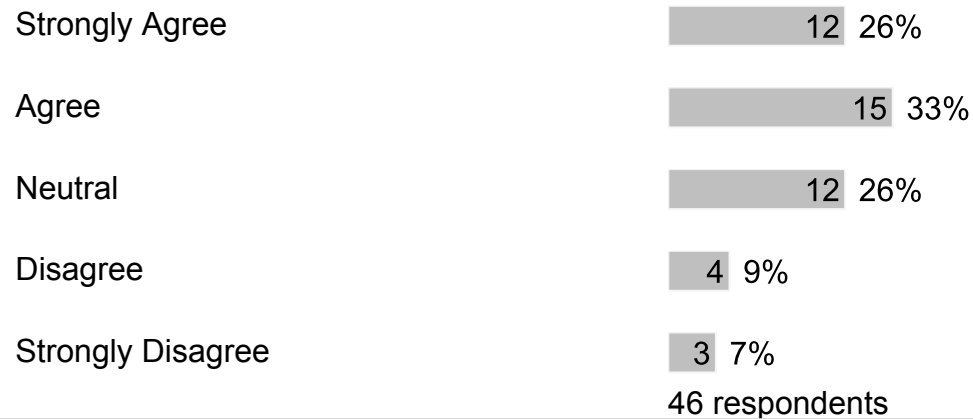
46 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





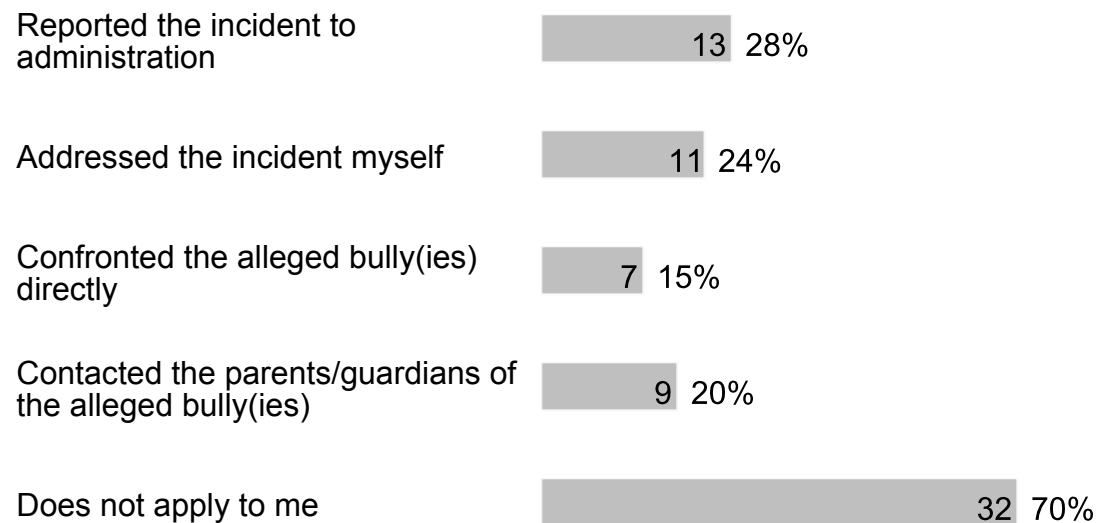
46 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



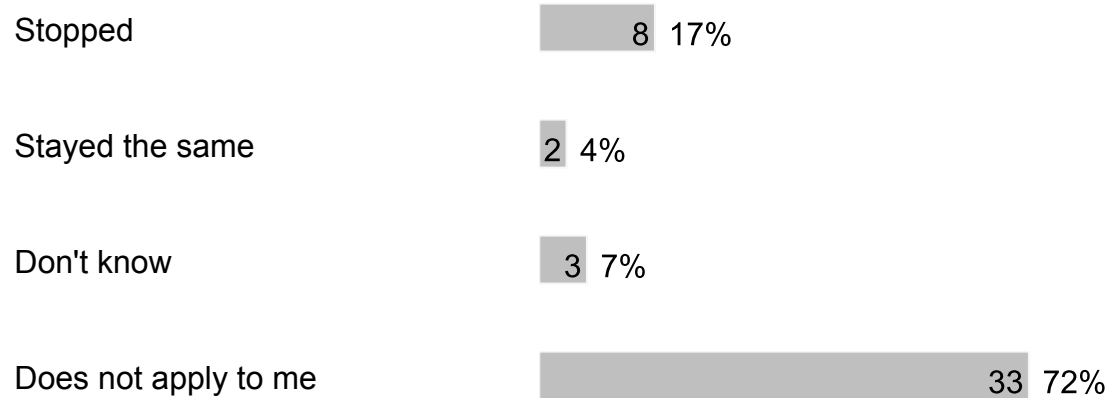
46 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



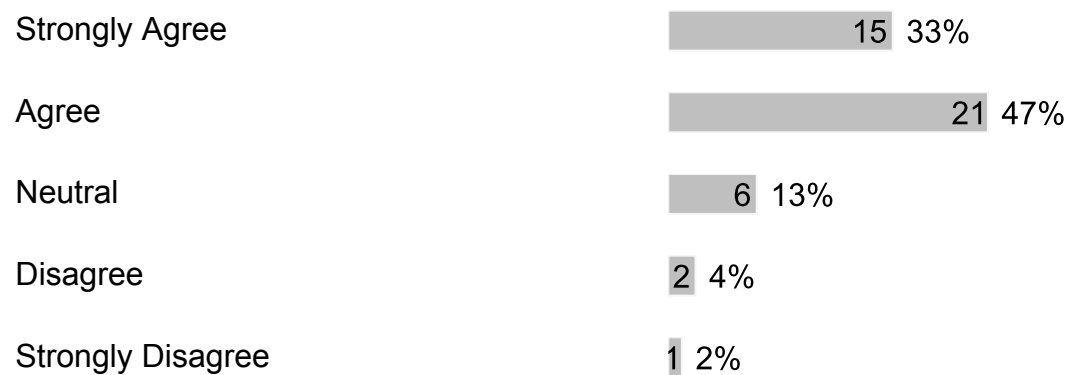
46 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



46 respondents

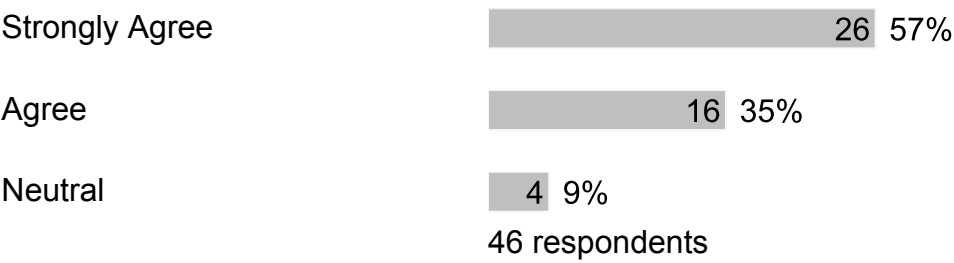
7. In my school, rules are applied equally to students.



45 respondents

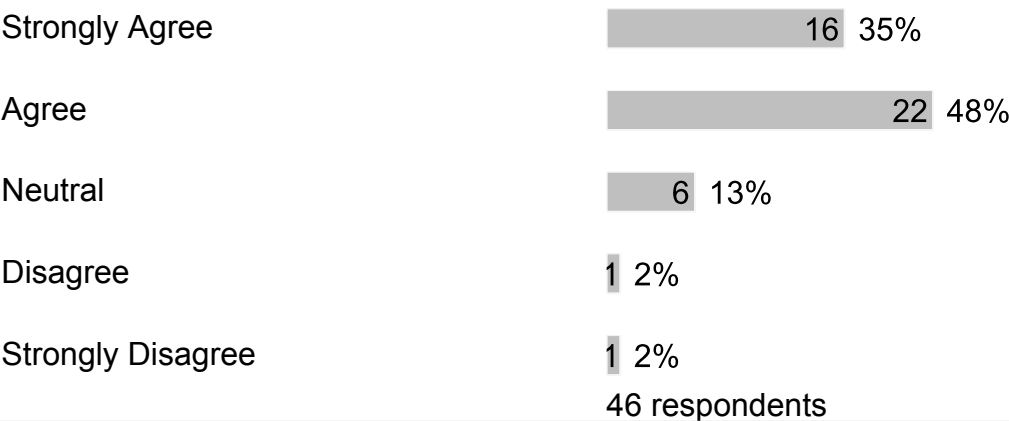
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

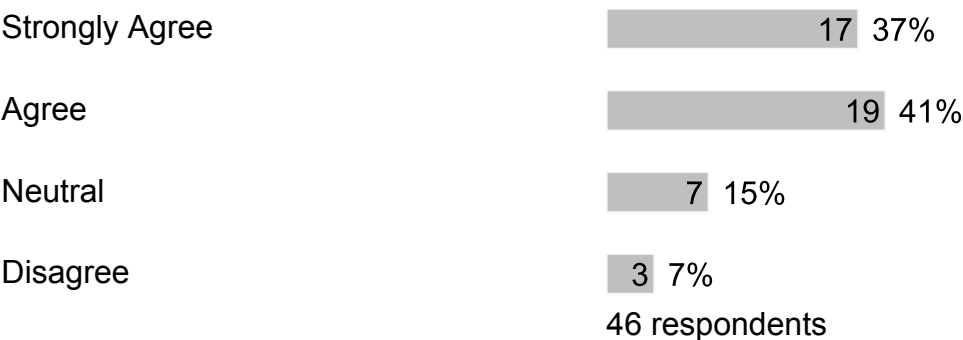


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



46 respondents

2. If students have a problem, they can come to me for help.



46 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 1 2%

46 respondents

4. In my school, adults treat students with respect.

Strongly Agree 14 30%

Agree 22 48%

Neutral 7 15%

Disagree 2 4%

Strongly Disagree 1 2%

46 respondents

5. In my school, students treat adults with respect.

Strongly Agree 7 15%

Agree 17 37%

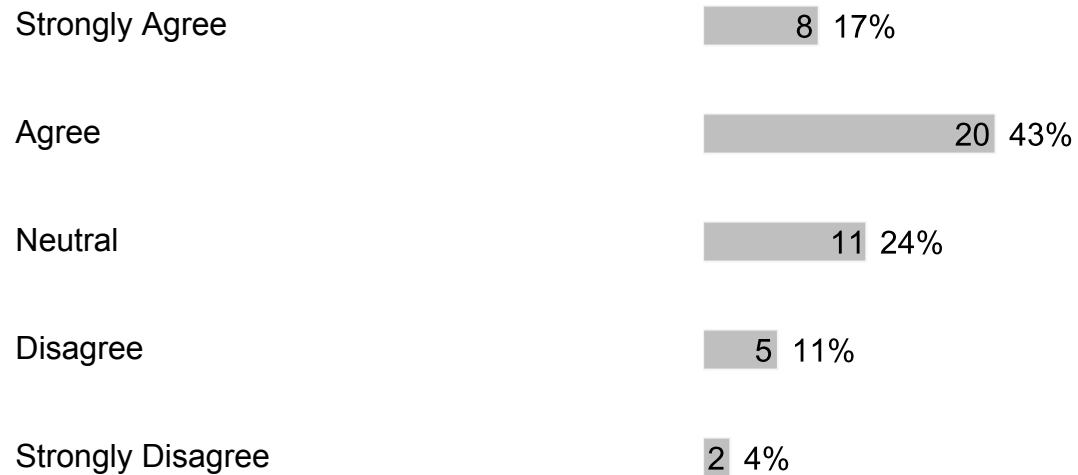
Neutral 15 33%

Disagree 4 9%

Strongly Disagree 3 7%

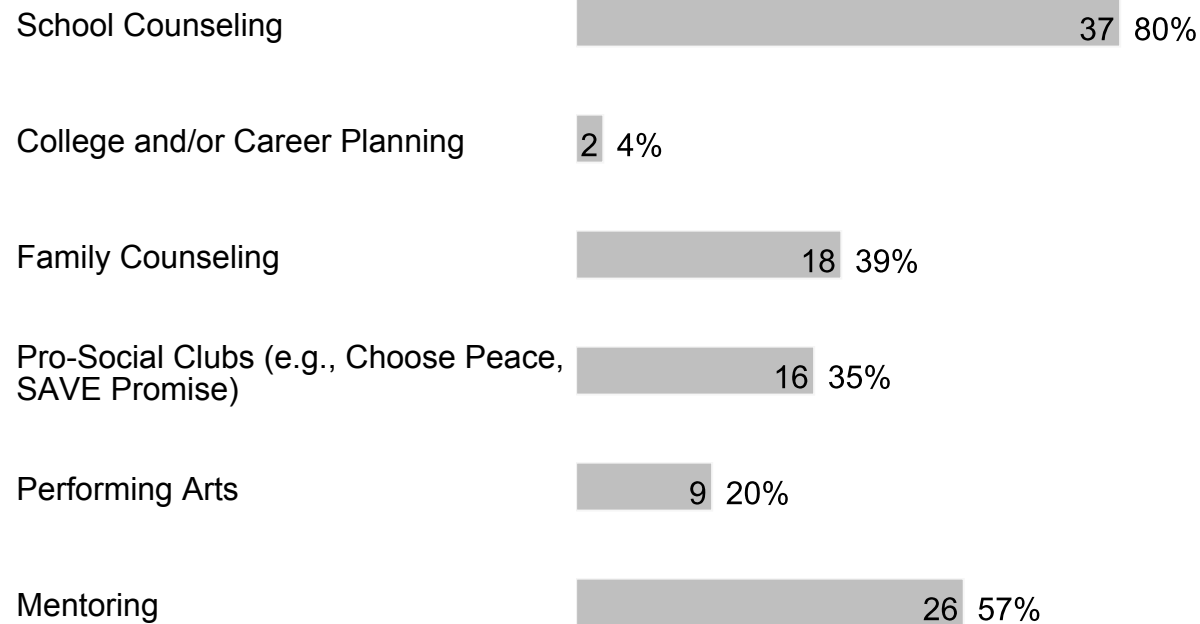
46 respondents

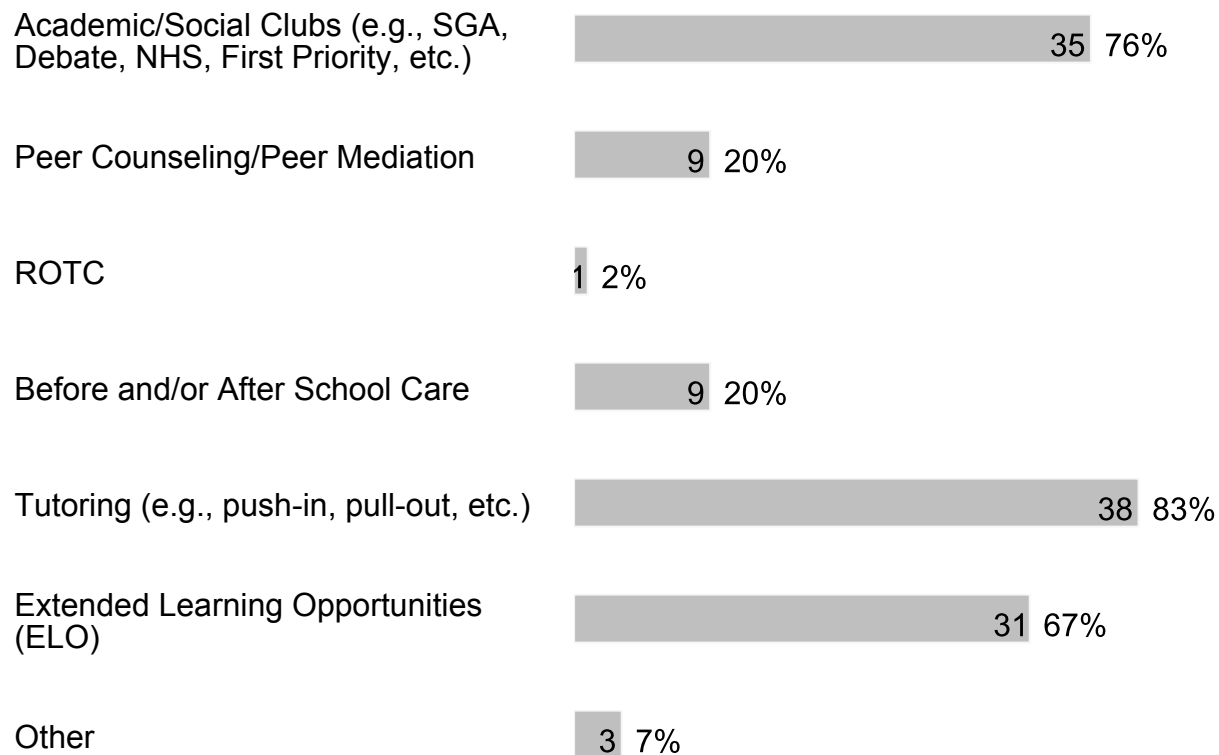
6. In my school, colleagues/adults treat each other with respect.



46 respondents

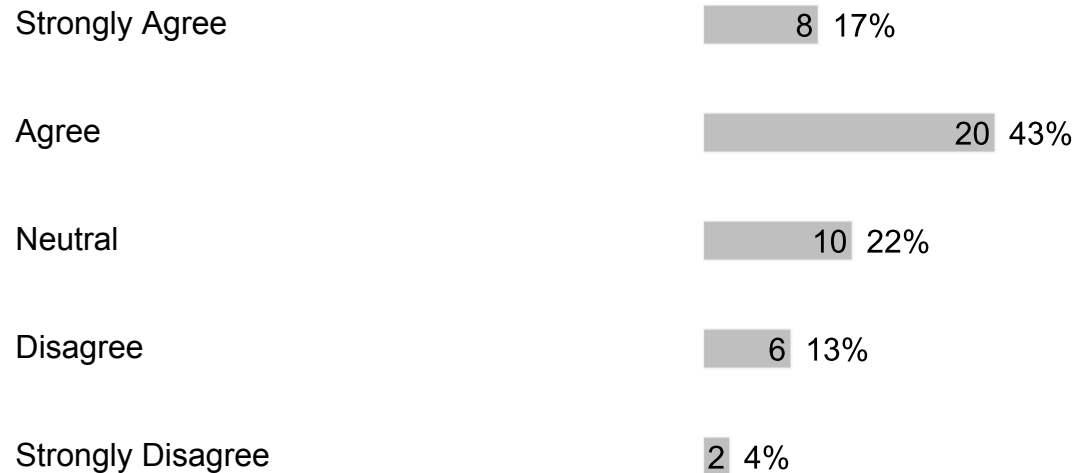
7. At my school the following programs/services are available (check all that apply):





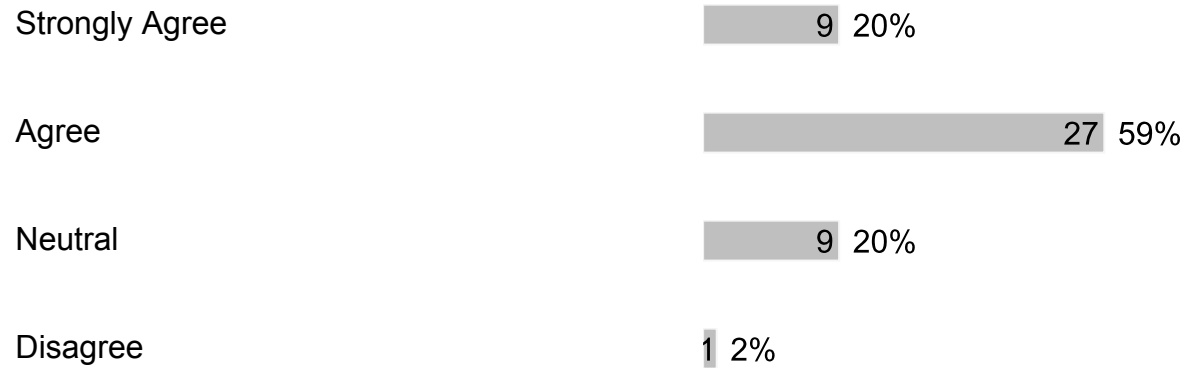
46 respondents

8. Our school implements changes based on the feedback from staff.



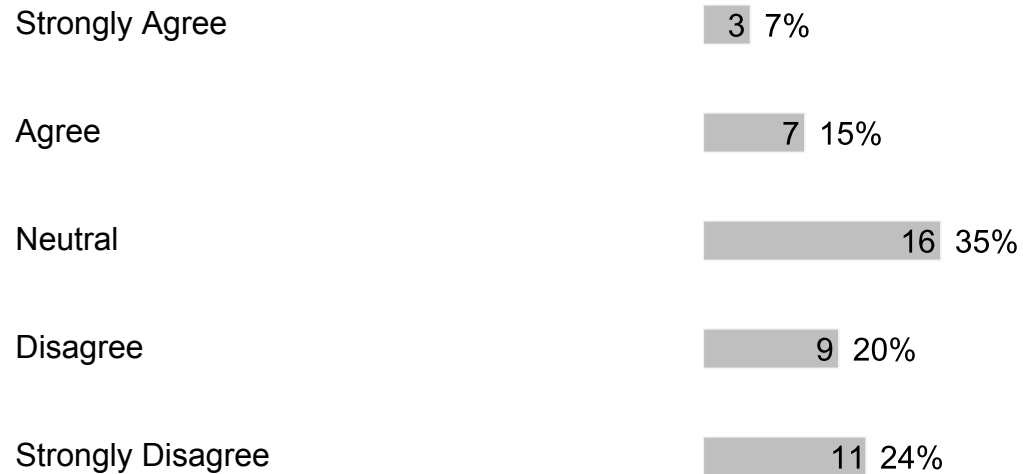
46 respondents

9. Our school maintains facilities that support student learning.



46 respondents

10. I enjoy eating food prepared by the cafeteria.



46 respondents

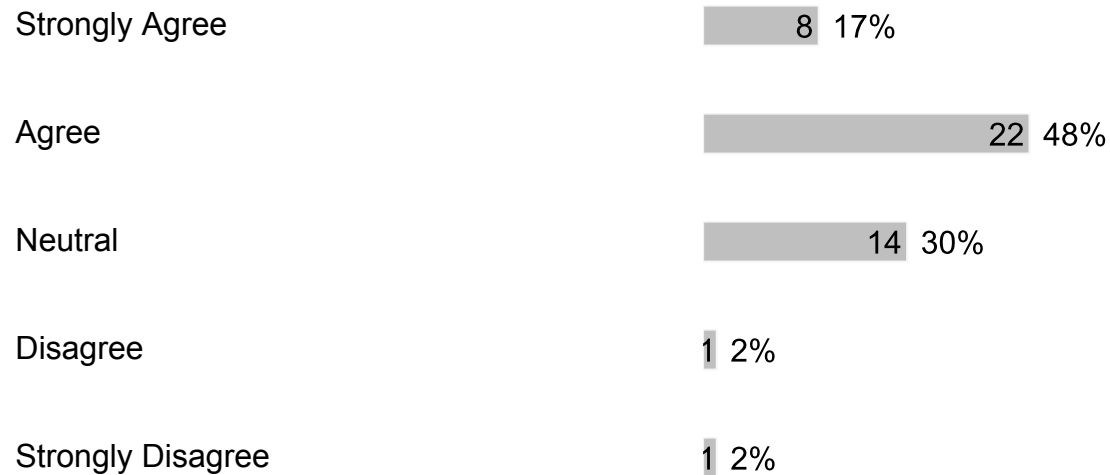
11. Families regularly participate in school involvement activities offered by our school.





46 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



46 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Neutral 12 26%

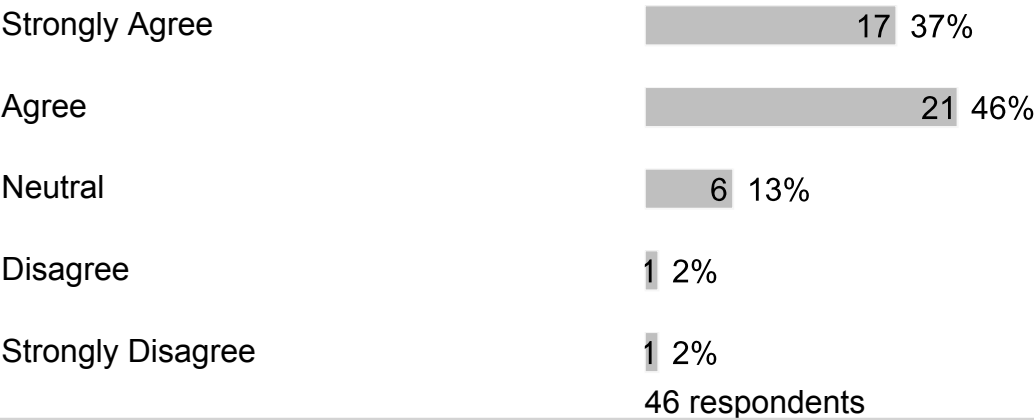
Disagree 4 9%

Strongly Disagree 2 4%

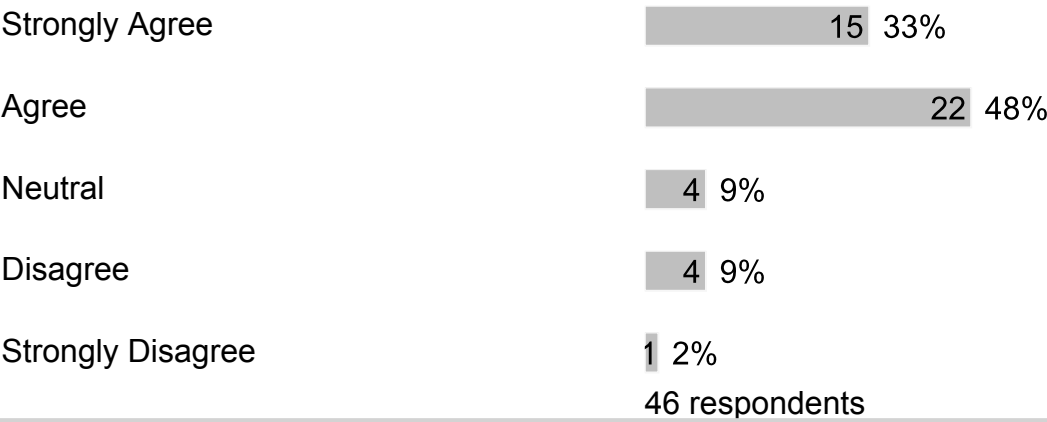
46 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Strongly Disagree 1 2%
46 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 15 34%
Agree 20 45%
Neutral 7 16%
Disagree 2 5%

44 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 16 35%
Agree 25 54%
Neutral 5 11%

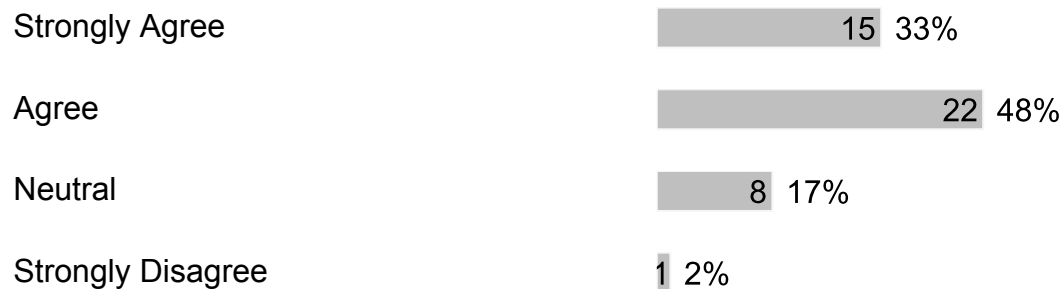
46 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 13 28%
Agree 20 43%
Neutral 12 26%
Strongly Disagree 1 2%

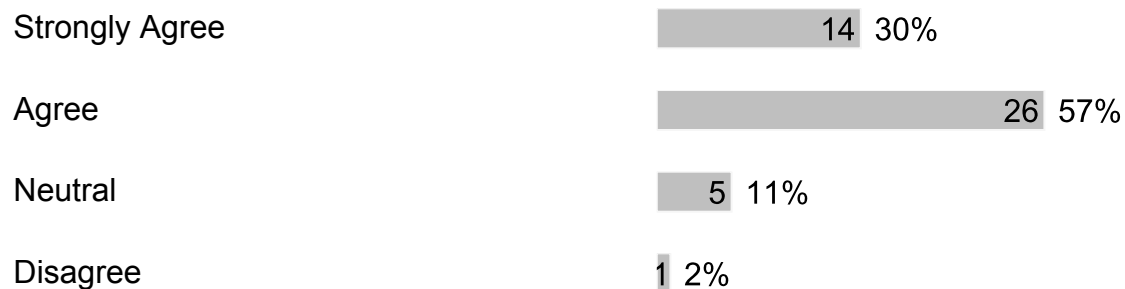
46 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



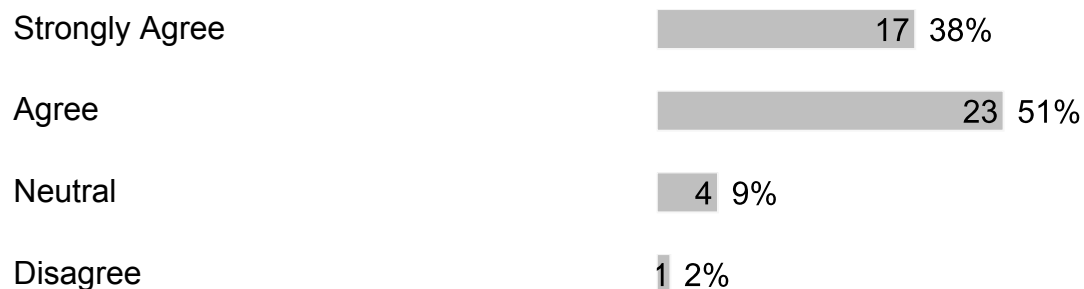
46 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



46 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



45 respondents

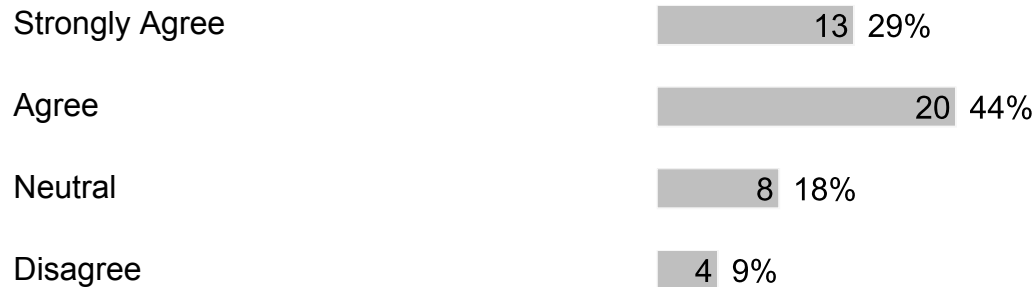
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.





46 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



45 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



46 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



46 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



Agree 23 51%

Neutral 4 9%

45 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 16 36%

Agree 22 50%

Neutral 6 14%

44 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 15 33%

Agree 24 52%

Neutral 7 15%

46 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 16 35%

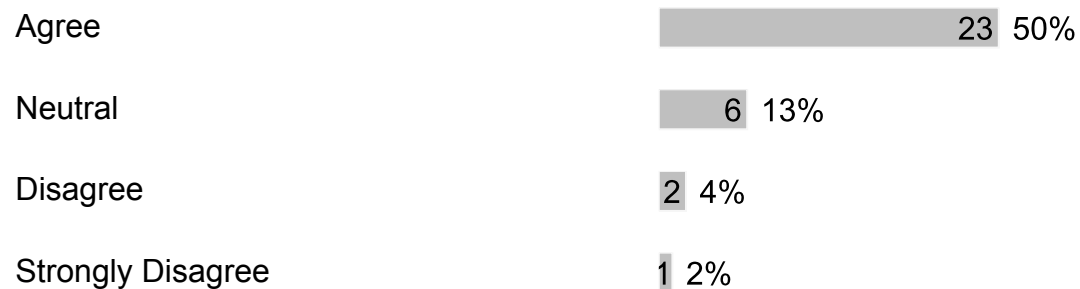
Agree 23 50%

Neutral 7 15%

46 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 14 30%



46 respondents

19. In our school, staff members provide peer coaching to teachers.



45 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



46 respondents

21. I am provided with professional development opportunities that are relevant to my role.



Strongly Disagree 1 2%
46 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 10 22%
Agree 29 64%
Neutral 5 11%
Strongly Disagree 1 2%
45 respondents

23. I feel confident in my classroom management strategies.

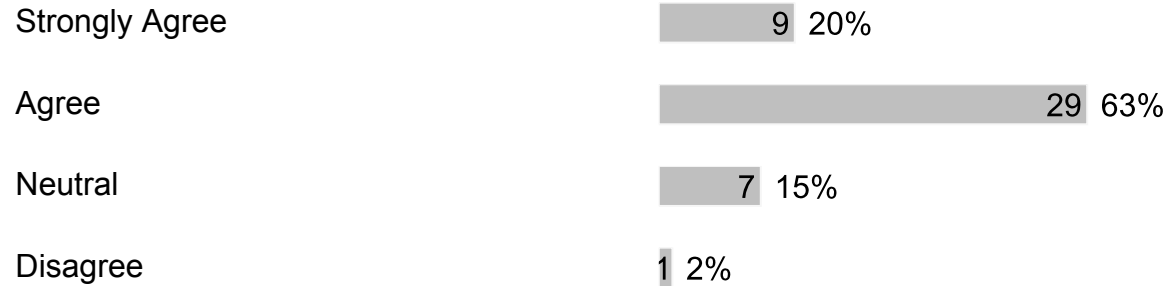
Strongly Agree 19 41%
Agree 23 50%
Neutral 3 7%
Disagree 1 2%
46 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 10 22%
Agree 19 41%
Neutral 14 30%
Disagree 2 4%
Strongly Disagree 1 2%

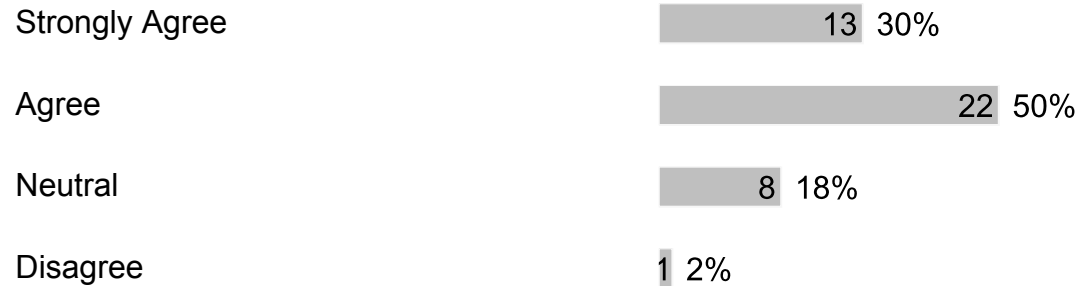
46 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



46 respondents

26. Most teachers report student progress in easy to understand language to families.



44 respondents

27. I provide students with timely feedback about their learning.



44 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 1 2%



46 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



46 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



46 respondents

31. I regularly post information online or send home a newsletter.



Disagree 1 2%

Strongly Disagree 3 7%

46 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 17 37%

Agree 20 43%

Neutral 9 20%

46 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 18 40%

Agree 19 42%

Neutral 8 18%

45 respondents

34. I am accessible via (check all that apply):

Emails 44 96%

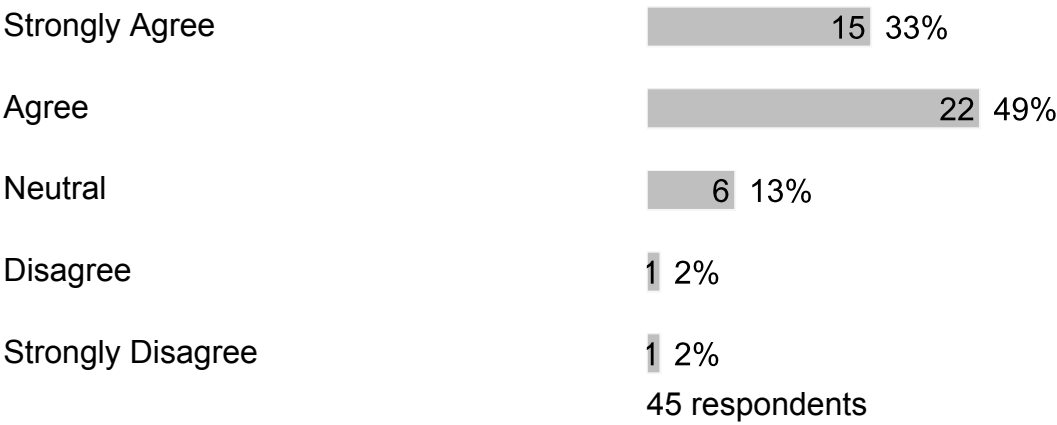
Texts 28 61%

Phone calls 41 89%

Personal visits 25 54%

46 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report