

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/31/2026



surveys



surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 08/31/2026

Custom Survey

1 survey(s) 221 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	82	38%
Female	129	60%
Prefer not to answer	1	2%

215 respondents

2. Race

American Indian or Alaska Native	1	1%
Asian	1	1%
Black or African American	62	29%
Native Hawaiian or Other Pacific Islander	0	0%

White 78 37%

Multiracial 29 14%

Other 35 17%

211 respondents

3. Ethnicity

Hispanic 93 46%

Non-Hispanic or Latino 89 44%

Prefer not to answer 22 11%

204 respondents

4. Grade

Grade 6 88 41%

Grade 7 59 28%

Grade 8 61 29%

Grade 10 1 1%

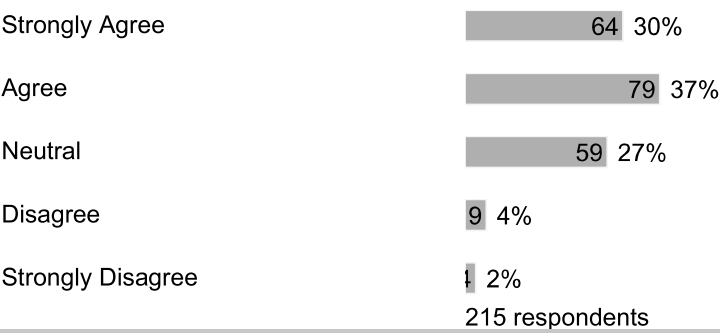
Grade 11 1 1%

Grade 12 0 0%

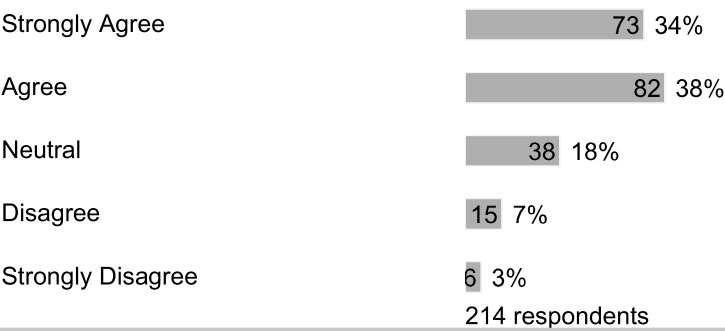
214 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child's school is clean and well-maintained.



3. 3. I would recommend my child's school to my friends and/or family.



Disagree 9 4%

Strongly Disagree 6 3%

213 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 22 10%

Agree 29 14%

Neutral 61 29%

Disagree 46 22%

Strongly Disagree 55 26%

213 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 25 12%

Agree 21 10%

Neutral 35 16%

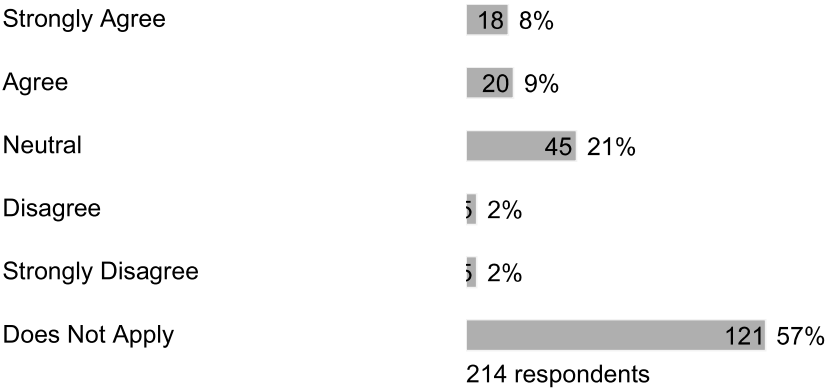
Disagree 11 5%

Strongly Disagree 1 1%

Does Not Apply 119 56%

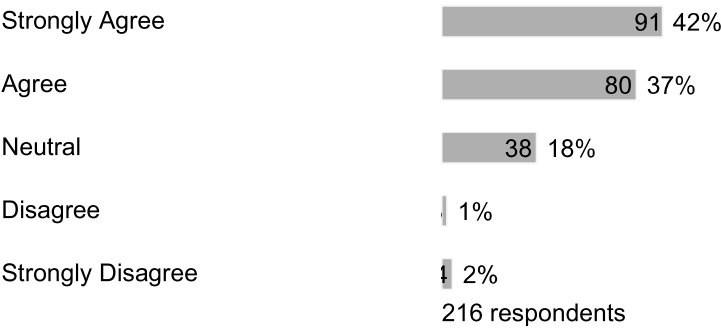
214 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



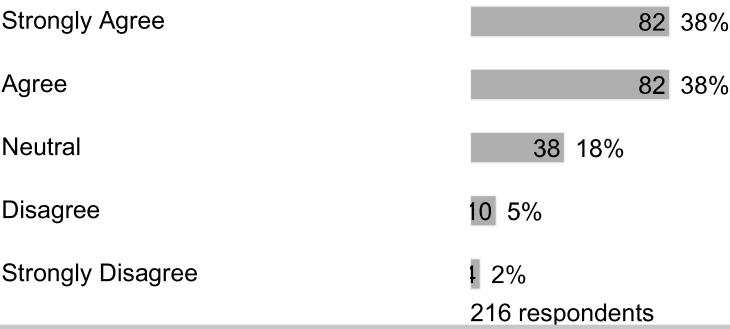
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

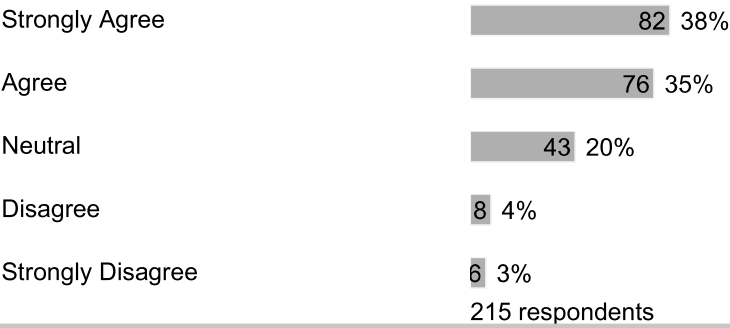


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



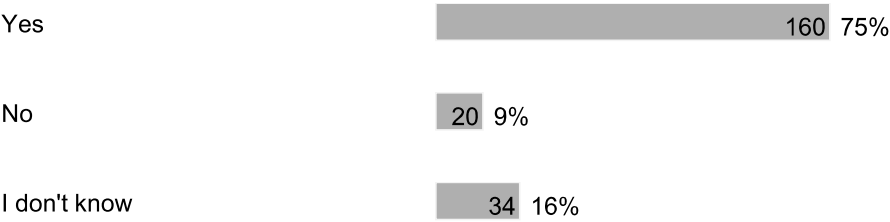
3. 3. At school, my child has up-to-date computers and other technology to learn.





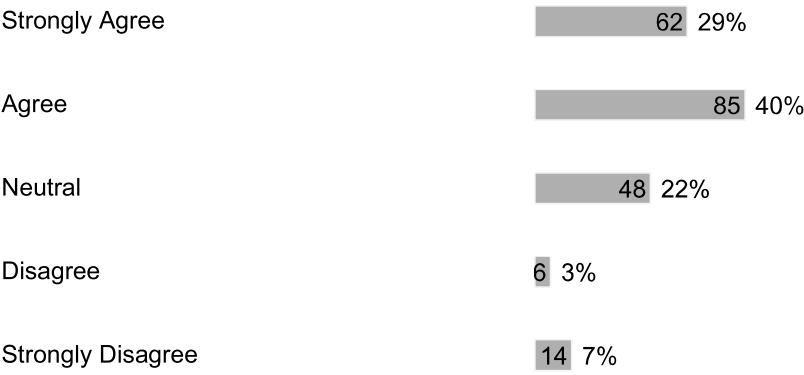
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



214 respondents

2. 2. My child likes going to school.



215 respondents

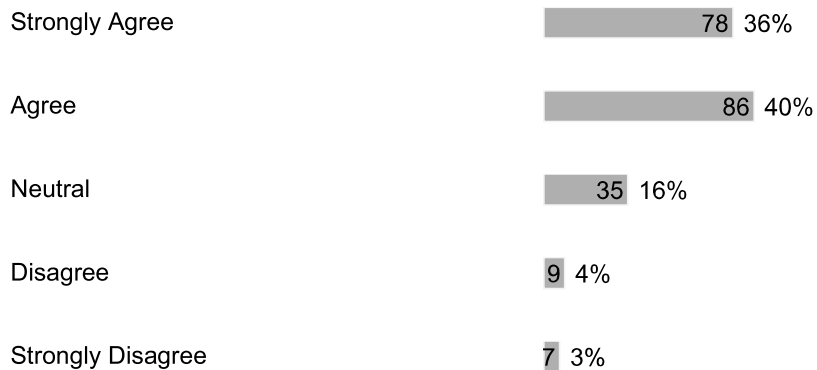
3. 3. Our school treats students with value, respect and compassion.





214 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



215 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 33 15%

Disagree 7 3%

Strongly Disagree 1 2%

215 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 86 40%

Agree 80 37%

Neutral 38 18%

Disagree 1 2%

Strongly Disagree 6 3%

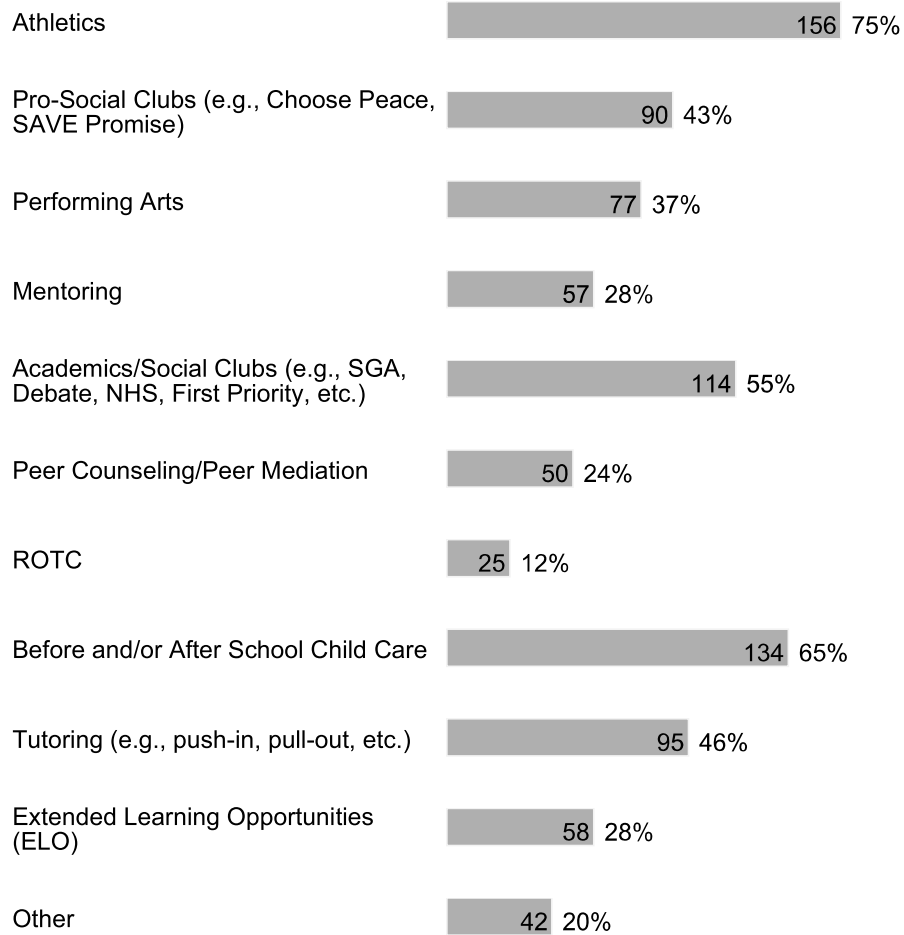
214 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 148 71%

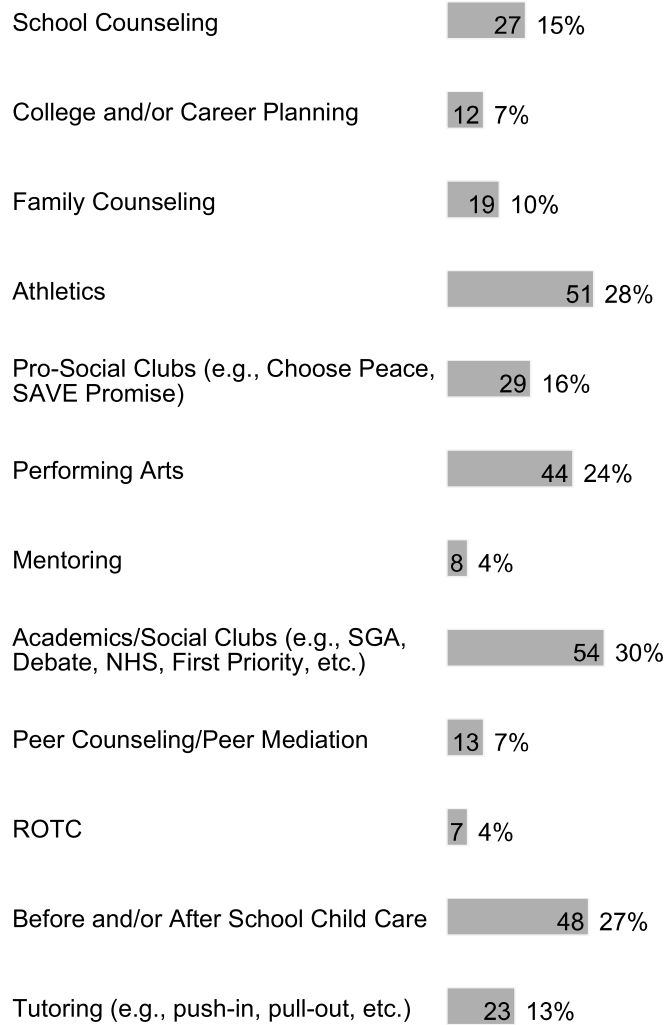
College and/or Career Planning 54 26%

Family Counseling 61 29%



207 respondents

8. At our school, my child participates in the following programs/services (check all that apply):

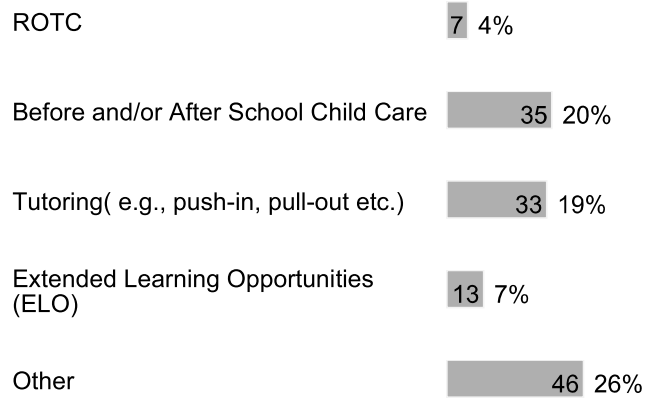


Extended Learning Opportunities (ELO)	18	10%
Other	47	26%

181 respondents

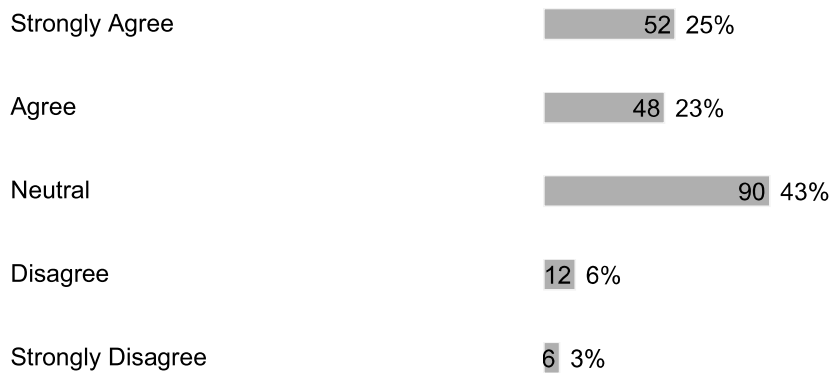
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling	36	21%
College and/or Career Planning	20	11%
Family Counseling	17	10%
Athletics	50	29%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	31	18%
Performing Arts	52	30%
Mentoring	22	13%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	39	22%
Peer Counseling/Peer Mediation	12	7%



175 respondents

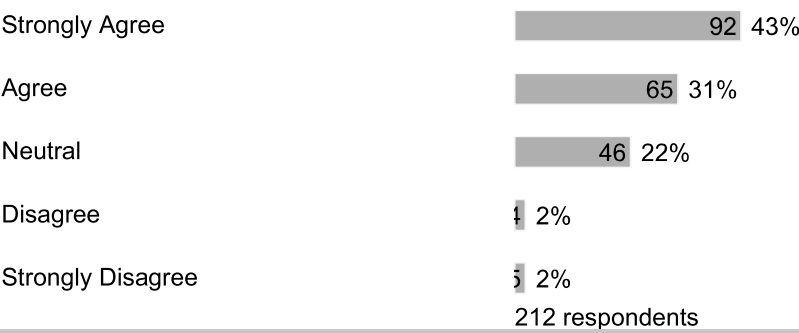
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



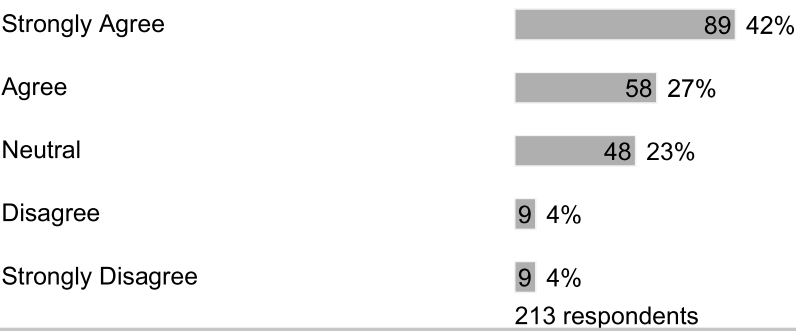
208 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



Disagree 6 3%

Strongly Disagree 5 2%

212 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 83 39%

Agree 76 36%

Neutral 43 20%

Disagree 7 3%

Strongly Disagree 1 1%

212 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 84 39%

Agree 77 36%

Neutral 41 19%

Disagree 6 3%

Strongly Disagree 5 2%

213 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 83 39%

Agree 74 35%

Neutral 42 20%

Disagree 7 3%

Strongly Disagree 6 3%

212 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 85 40%

Agree 75 35%

Neutral 44 21%

Disagree 5 2%

Strongly Disagree 1 1%

212 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 80 38%

Agree 80 38%

Neutral 41 19%

Disagree 7 3%

Strongly Disagree 1 2%

212 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 88 42%



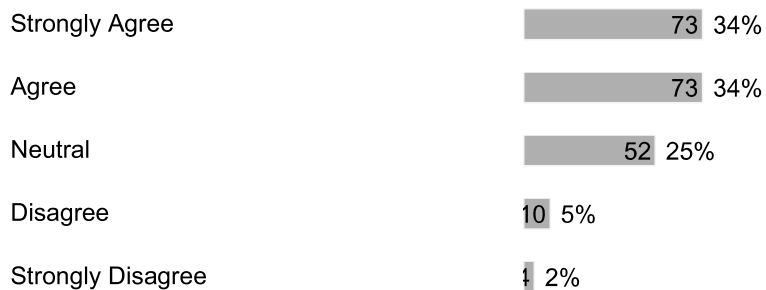
211 respondents

10. 10. My child's teachers work as a team to help my child learn.



212 respondents

11. 11. My child's teachers use a variety of teaching strategies.



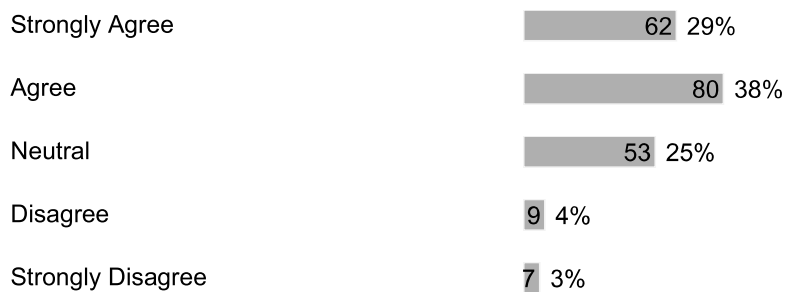
212 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



211 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



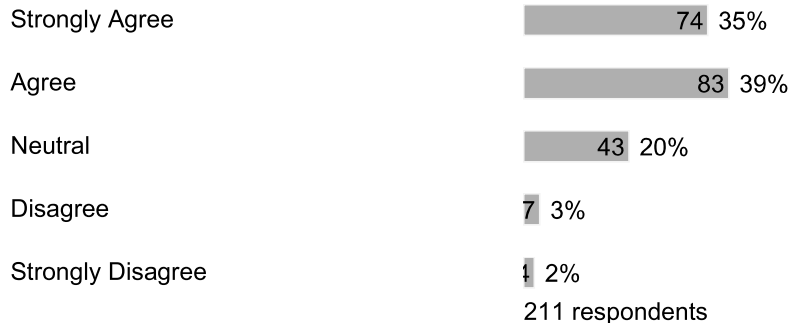
211 respondents

14. 14. Clear learning expectations are set for my child.

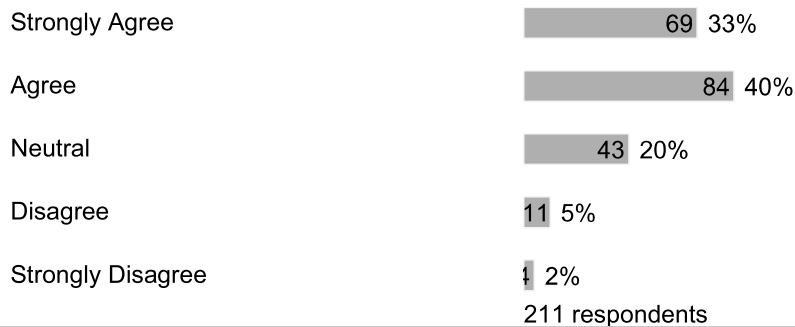


211 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



16. 16. Our school works to keep instructional time free from distraction.



17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 11 5%
210 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 75 35%
Agree 71 33%
Neutral 51 24%
Disagree 8 4%
Strongly Disagree 7 3%

212 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 55 26%
Agree 57 27%
Neutral 57 27%
Disagree 23 11%
Strongly Disagree 19 9%

211 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 72 34%
Agree 78 37%
Neutral 47 22%

Disagree 8 4%

Strongly Disagree 6 3%

211 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 67 32%

Agree 82 39%

Neutral 46 22%

Disagree 9 4%

Strongly Disagree 6 3%

210 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 65 31%

Agree 83 40%

Neutral 48 23%

Disagree 8 4%

Strongly Disagree 6 3%

210 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 67 32%

Agree 73 35%

Neutral 49 23%

Disagree 13 6%

Strongly Disagree 8 4%

210 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 68 32%

Agree 75 36%

Neutral 54 26%

Disagree 7 3%

Strongly Disagree 7 3%

211 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 72 34%

Agree 73 35%

Neutral 53 25%

Disagree 5 2%

Strongly Disagree 6 3%

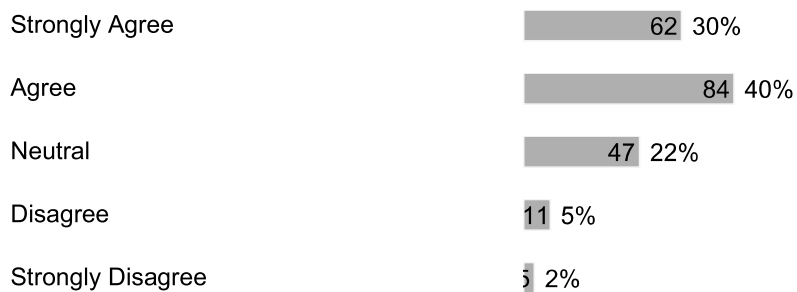
209 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



208 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



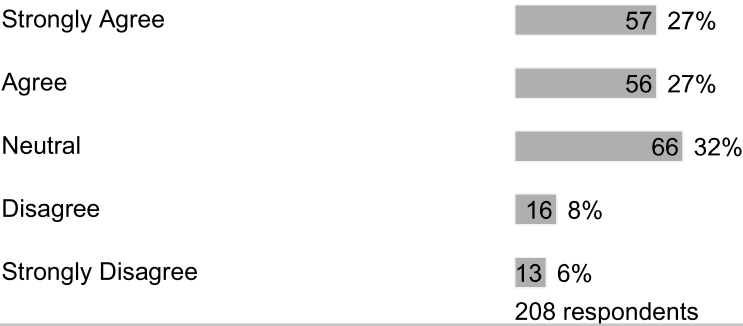
209 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

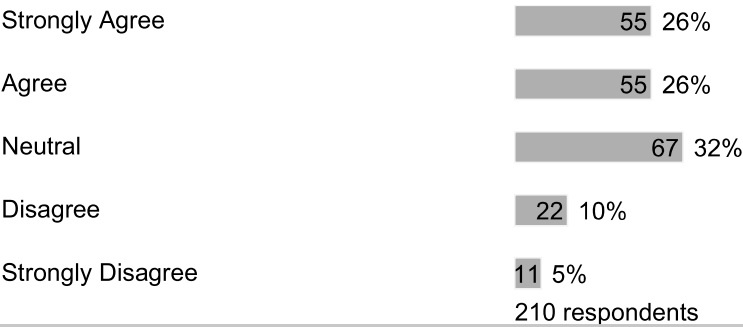


208 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

8 4%
209 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report