

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

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run on 09/01/2026



surveys

Report Filters

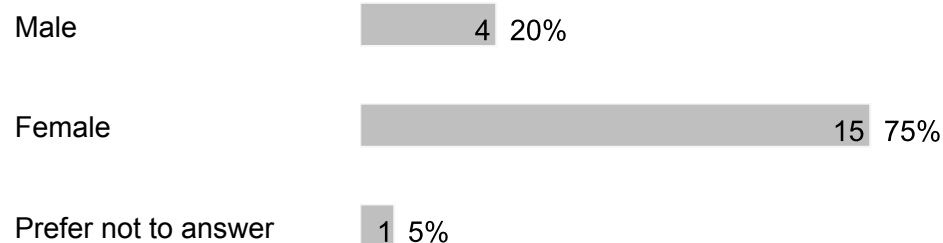
|                       |                          |                           |
|-----------------------|--------------------------|---------------------------|
| <b>School:</b><br>N/A | <b>Ethnicity:</b><br>N/A | <b>Experience:</b><br>N/A |
| <b>Gender:</b><br>N/A | <b>Role:</b><br>N/A      | <b>Tag:</b><br>N/A        |

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

### Demographics

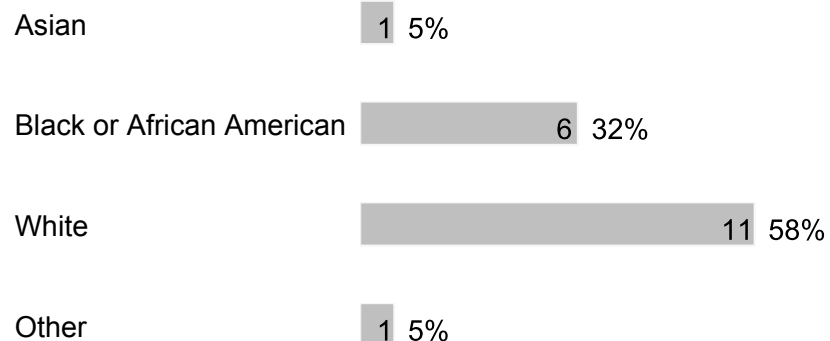
Number of Responses | Percentages of Total Responses

#### 1. Gender



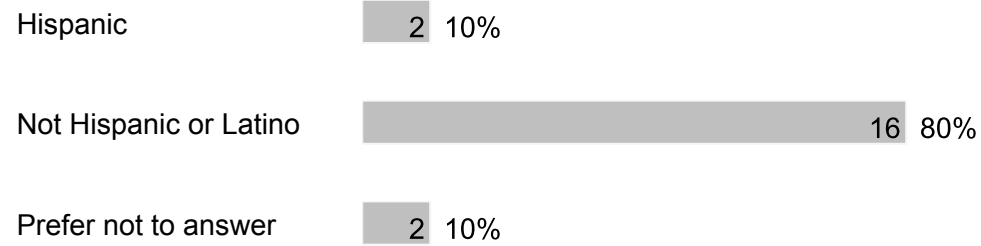
20 respondents

#### 2. Ethnicity



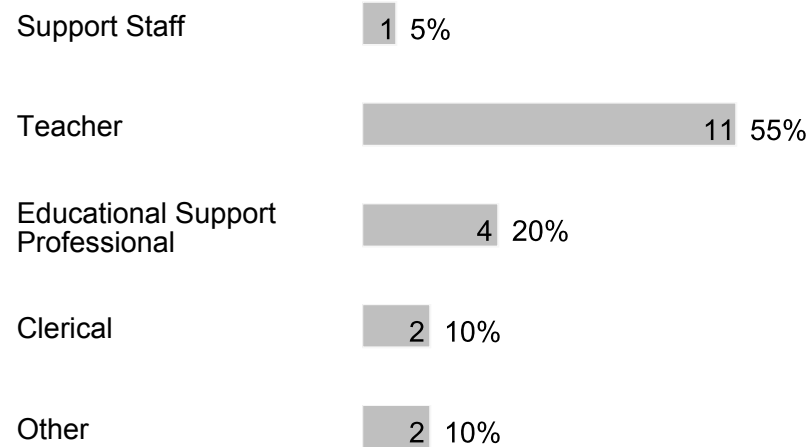
19 respondents

#### 3. Ethnicity



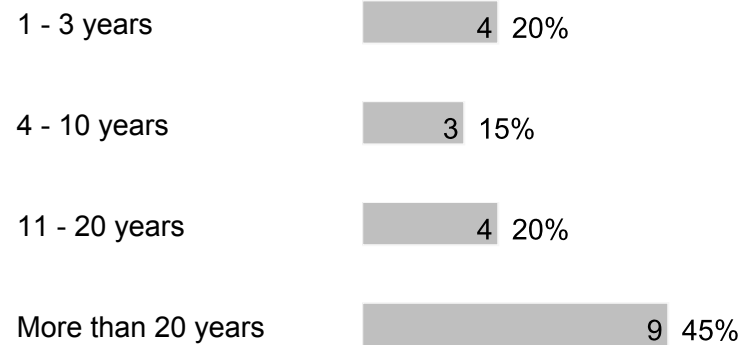
20 respondents

#### 4. Role



20 respondents

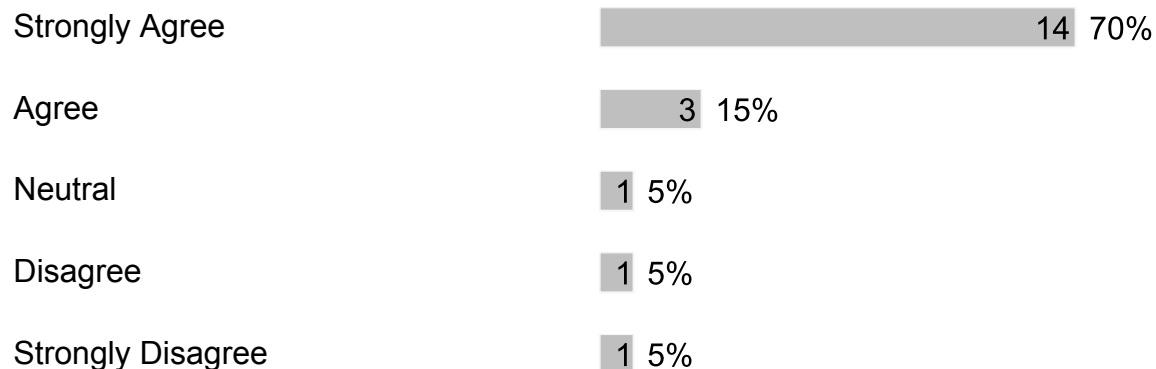
#### 5. Experience



20 respondents

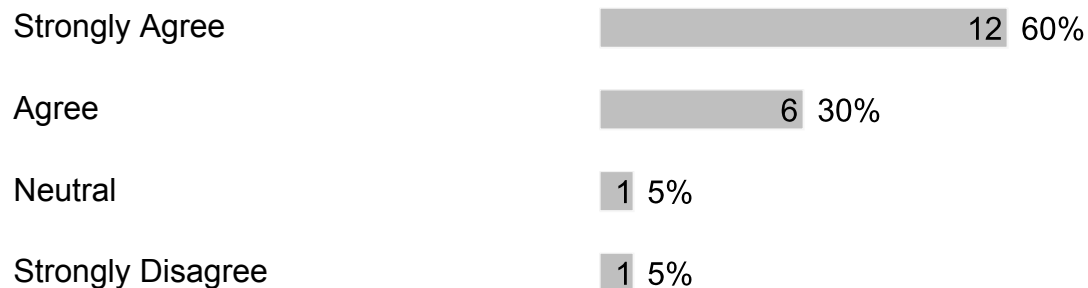
## C. Section 2

### 1. I feel safe at my school.



20 respondents

### 2. I would recommend my school to my friends and/or family.



20 respondents

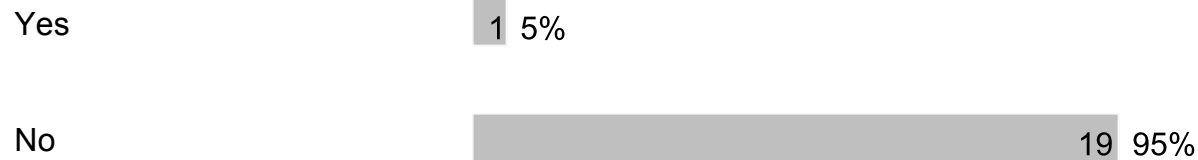
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





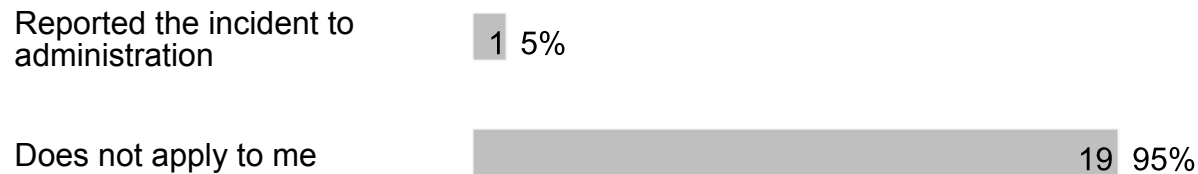
20 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



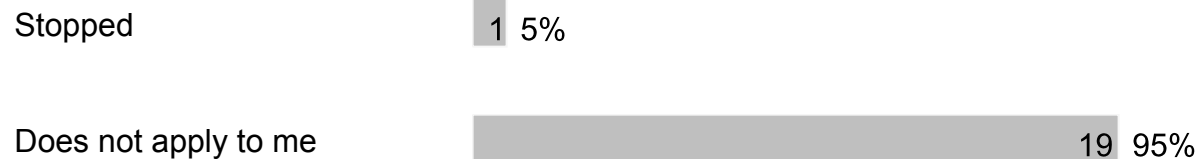
20 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



20 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**

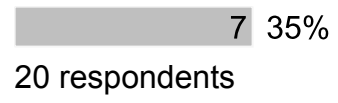


20 respondents

**7. In my school, rules are applied equally to students.**



Agree



# D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 15 75%

Agree 5 25%

20 respondents

# E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree 12 60%

Agree 8 40%

20 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree 14 70%

Agree 6 30%

20 respondents

## F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree 12 60%

Agree 4 20%

Neutral 4 20%

20 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 14 70%

Agree 5 25%

Neutral 1 5%

20 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 11 55%

Agree 8 40%

Neutral 1 5%

20 respondents

**4. In my school, adults treat students with respect.**

Strongly Agree 12 60%

Agree 8 40%

20 respondents

**5. In my school, students treat adults with respect.**

Strongly Agree 9 45%

Agree 8 40%

Neutral 3 15%

20 respondents

**6. In my school, colleagues/adults treat each other with respect.**

Strongly Agree 10 50%

Agree 8 40%

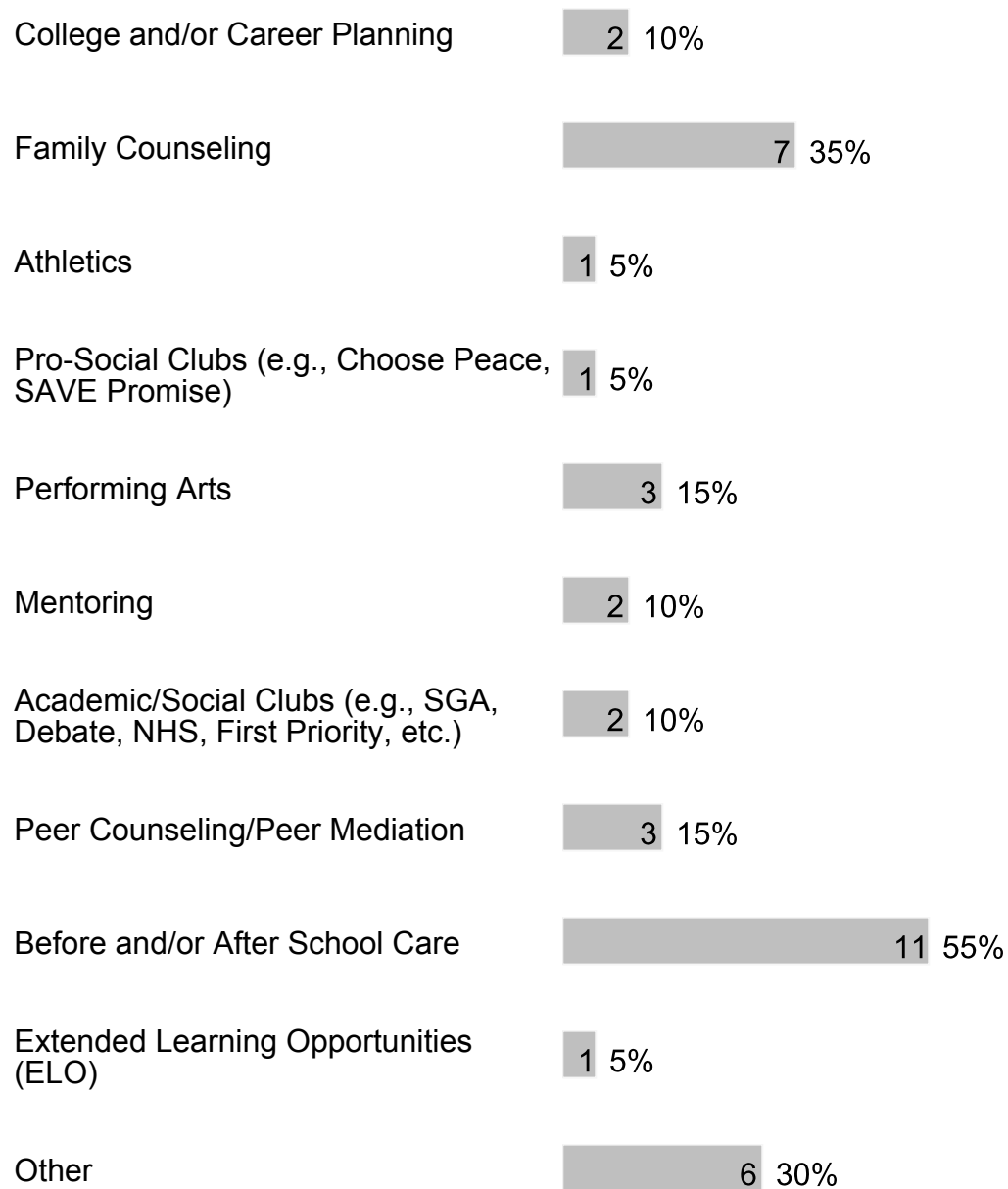
Neutral 1 5%

Disagree 1 5%

20 respondents

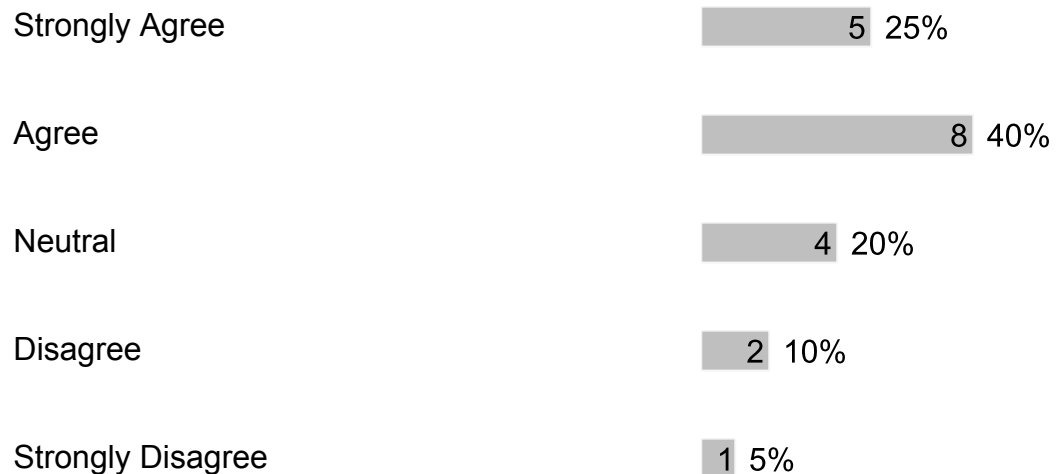
**7. At my school the following programs/services are available (check all that apply):**

School Counseling 8 40%



20 respondents

**8. Our school implements changes based on the feedback from staff.**



20 respondents

**9. Our school maintains facilities that support student learning.**



20 respondents

**10. I enjoy eating food prepared by the cafeteria.**



Disagree 2 10%

Strongly Disagree 3 15%

20 respondents

**11. Families regularly participate in school involvement activities offered by our school.**

Strongly Agree 3 15%

Agree 11 55%

Neutral 3 15%

Disagree 3 15%

20 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**

Strongly Agree 7 35%

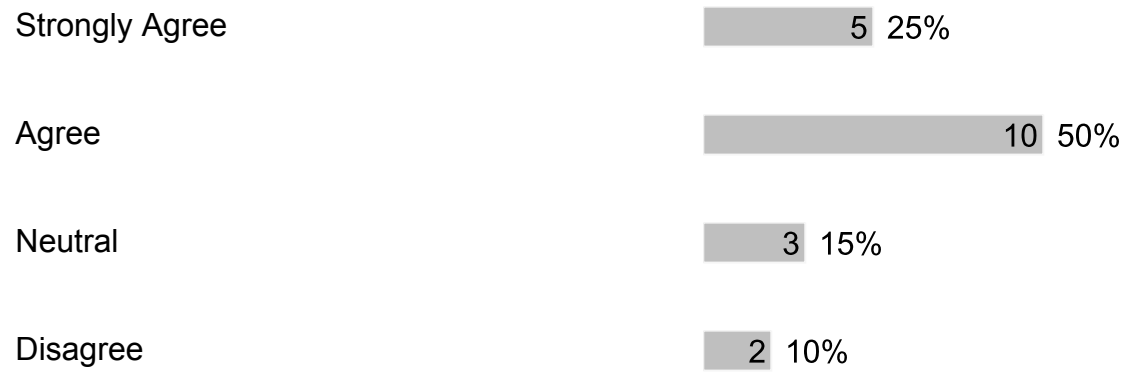
Agree 4 20%

Neutral 6 30%

Disagree 3 15%

20 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**



20 respondents

# G. Section 6

## 1. Our school has a culture of high expectations.

Strongly Agree 8 40%

Agree 7 35%

Neutral 5 25%

20 respondents

## 2. Our school has a continuous improvement process.

Strongly Agree 7 35%

Agree 11 55%

Neutral 2 10%

20 respondents

## 3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree 10 50%

Agree 8 40%

Neutral 2 10%

20 respondents

## 4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 9 45%

Agree 8 40%

Neutral 1 5%

Disagree 2 10%

20 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 11 55%

Agree 8 40%

Neutral 1 5%

20 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 8 40%

Agree 10 50%

Neutral 1 5%

Disagree 1 5%

20 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 8 40%

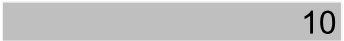
Agree 9 45%

Neutral 2 10%

Disagree 1 5%

20 respondents

**8.** In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree  10 50%

Agree  10 50%

20 respondents

**9.** Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree  9 45%

Agree  11 55%

20 respondents

**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree  9 47%

Agree  10 53%

19 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree  9 45%

Agree  7 35%

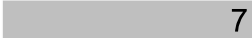
Neutral  2 10%

Disagree  2 10%

20 respondents

**12.** My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree  11 58%

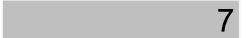
Agree  7 37%

Neutral  1 5%

19 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**

Strongly Agree  11 55%

Agree  7 35%

Neutral  2 10%

20 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

Strongly Agree  12 60%

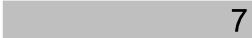
Agree  6 30%

Neutral  2 10%

20 respondents

**15. I use formative assessments to monitor student progress.**

Strongly Agree  11 58%

Agree  7 37%

Neutral  1 5%

19 respondents

**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**

Strongly Agree  12 60%

Agree  6 30%

Neutral  2 10%

20 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**

Strongly Agree  12 60%

Agree  7 35%

Neutral  1 5%

20 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**

Strongly Agree  10 50%

Agree  7 35%

Neutral  2 10%

Disagree  1 5%

20 respondents

**19. In our school, staff members provide peer coaching to teachers.**

Strongly Agree  12 60%

Agree  6 30%

Neutral  2 10%

20 respondents

**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**

Strongly Agree  12 60%

Agree  8 40%

20 respondents

**21. I am provided with professional development opportunities that are relevant to my role.**

Strongly Agree  11 55%

Agree  7 35%

Neutral  2 10%

20 respondents

**22. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree  11 55%

Agree  5 25%

Neutral  3 15%

Disagree  1 5%

20 respondents

**23. I feel confident in my classroom management strategies.**

Strongly Agree  11 55%

Agree  8 40%

Neutral  1 5%

20 respondents

**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**

Strongly Agree  11 55%

Agree 6 30%

Neutral 2 10%

Strongly Disagree 1 5%

20 respondents

**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**

Strongly Agree 14 70%

Agree 6 30%

20 respondents

**26. Most teachers report student progress in easy to understand language to families.**

Strongly Agree 14 70%

Agree 6 30%

20 respondents

**27. I provide students with timely feedback about their learning.**

Strongly Agree 12 60%

Agree 6 30%

Neutral 2 10%

20 respondents

**28. I schedule conferences to share student learning progress with families.**

1 time  
per year 7 35%

2 times  
per year 3 15%

Does not apply 10 50%

20 respondents

**29.** Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 9 45%

Agree 2 10%

Neutral 9 45%

20 respondents

**30.** Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 11 55%

Agree 6 30%

Neutral 3 15%

20 respondents

**31.** I regularly post information online or send home a newsletter.

Strongly Agree 9 45%

Agree 5 25%

Neutral 4 20%

Disagree 1 5%

Strongly Disagree 1 5%

20 respondents

**32.** Our school communicates well about its goals and activities.

Strongly Agree 9 45%

Agree 8 40%

Neutral 3 15%

20 respondents

**33. Our school communicates information in ways that are easy for families to understand.**

Strongly Agree 12 60%

Agree 6 30%

Neutral 2 10%

20 respondents

**34. I am accessible via (check all that apply):**

Emails 20 100%

Texts 14 70%

Phone calls 14 70%

Personal visits 11 55%

20 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**

Strongly Agree 13 65%

Agree 3 15%

Neutral

4 20%  
20 respondents

## H. Section 7

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report