

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 100 response(s)

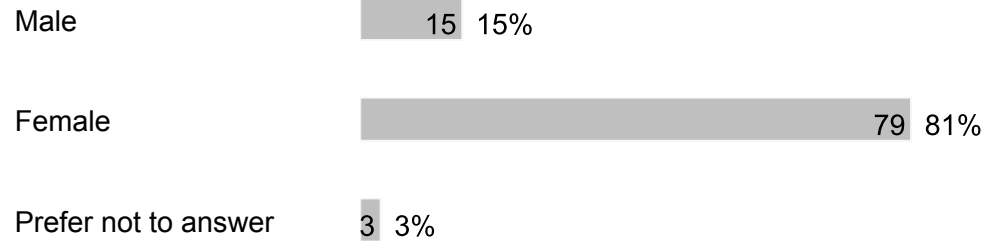
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

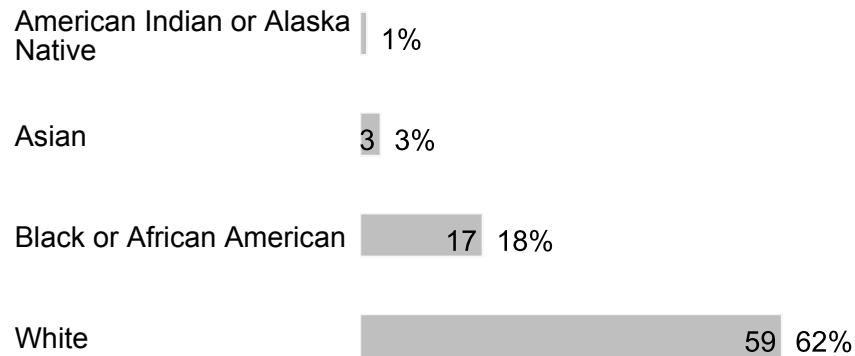
Number of Responses | Percentages of Total Responses

1. Gender



97 respondents

2. Race



Multiracial 9 9%

Other 6 6%

95 respondents

3. Ethnicity

Hispanic 23 24%

Non-Hispanic or Latino 65 69%

Prefer not to answer 6 6%

94 respondents

4. Grade

Grade PK 3 3%

Grade K 10 10%

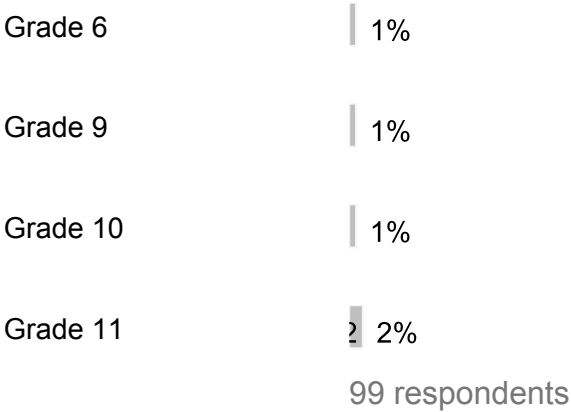
Grade 1 16 16%

Grade 2 13 13%

Grade 3 11 11%

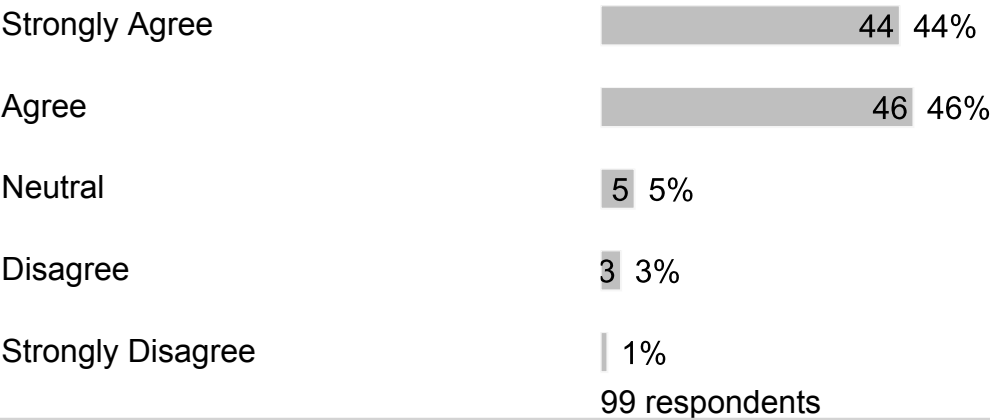
Grade 4 21 21%

Grade 5 20 20%

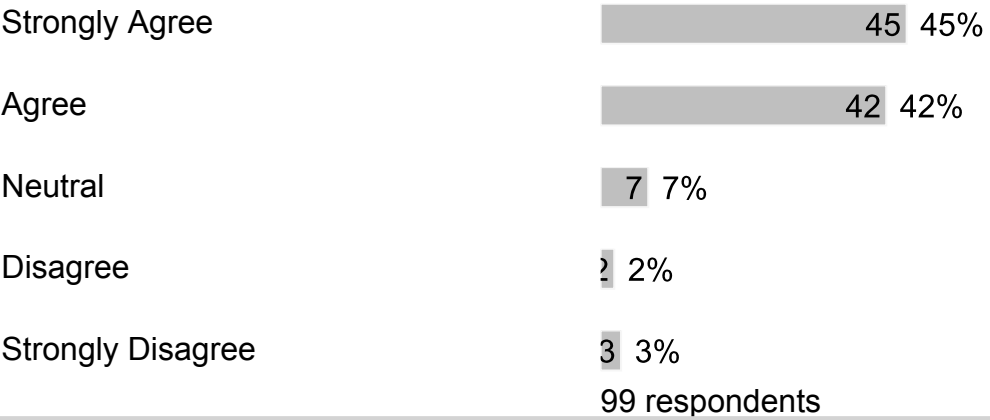


C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree	3	3%
Strongly Disagree	3	3%
99 respondents		

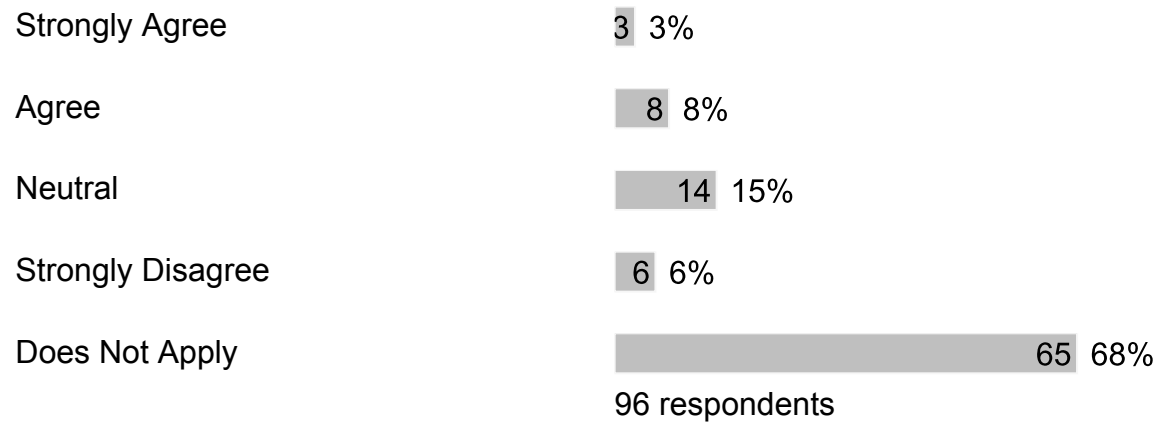
4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	7	7%
Agree	12	12%
Neutral	19	19%
Disagree	33	34%
Strongly Disagree	27	28%
98 respondents		

5. 5. After my child was bullied, I contacted school staff.

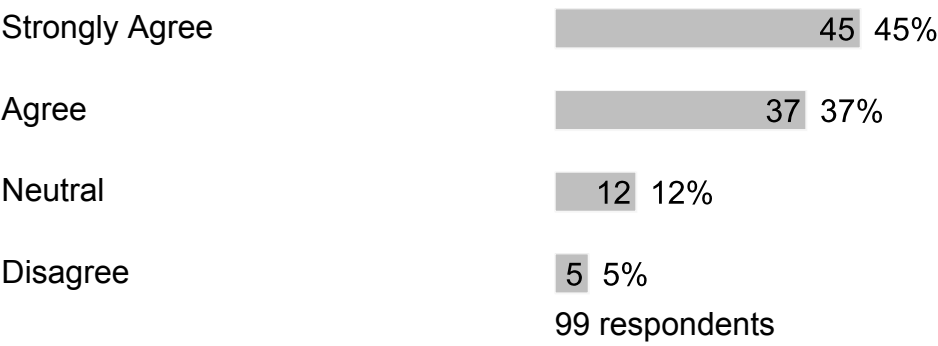
Strongly Agree	5	5%
Agree	10	10%
Neutral	14	15%
Disagree	1	1%
Strongly Disagree	2	2%
Does Not Apply	64	67%
96 respondents		

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



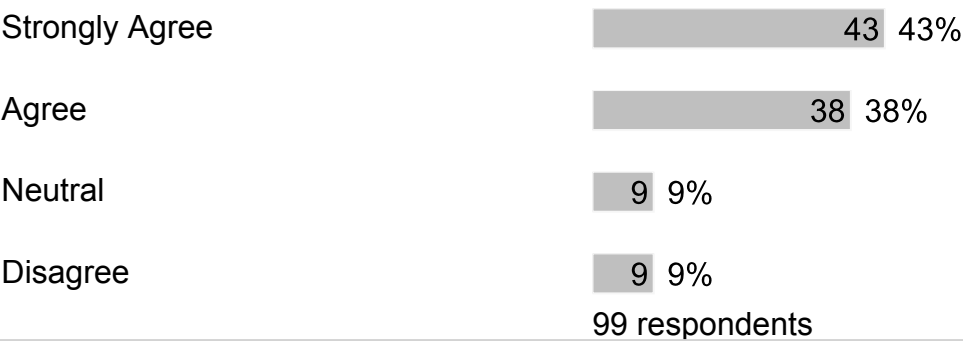
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

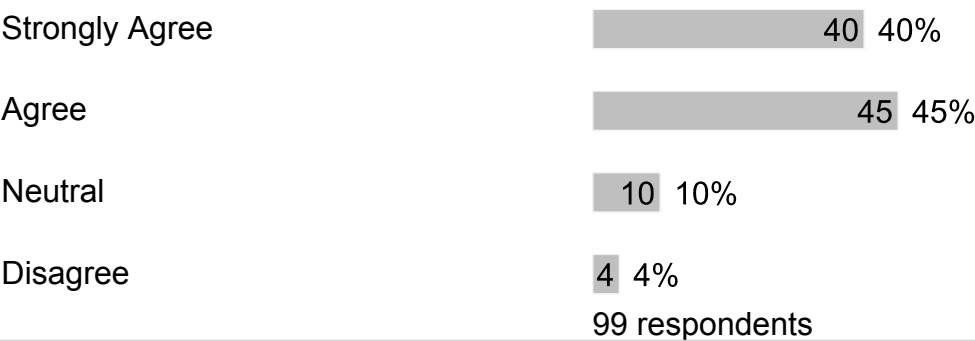


E. Section 4

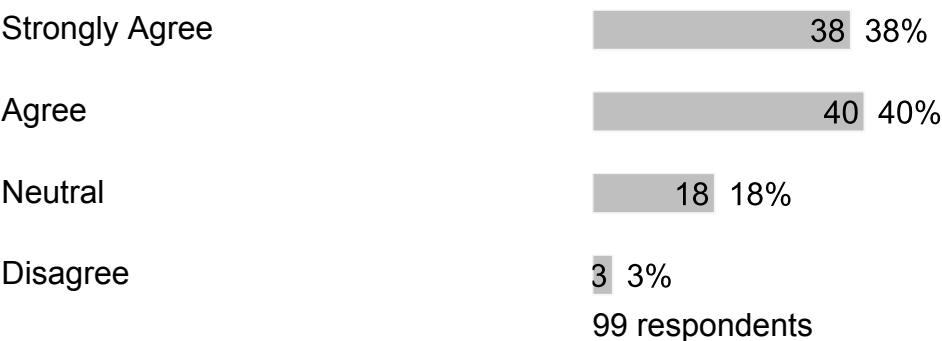
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

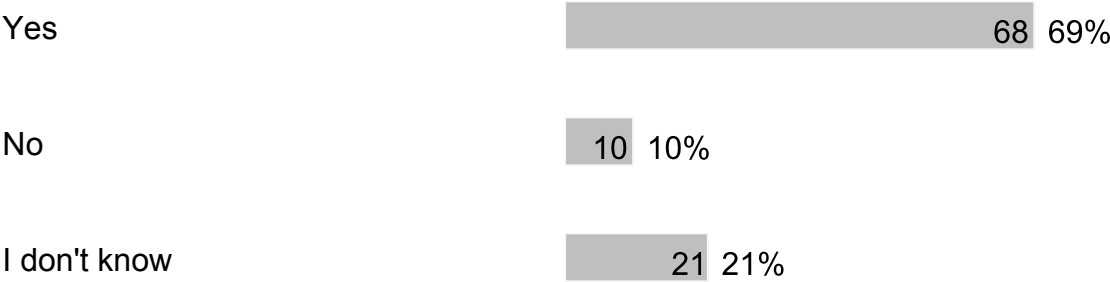


3. 3. At school, my child has up-to-date computers and other technology to learn.



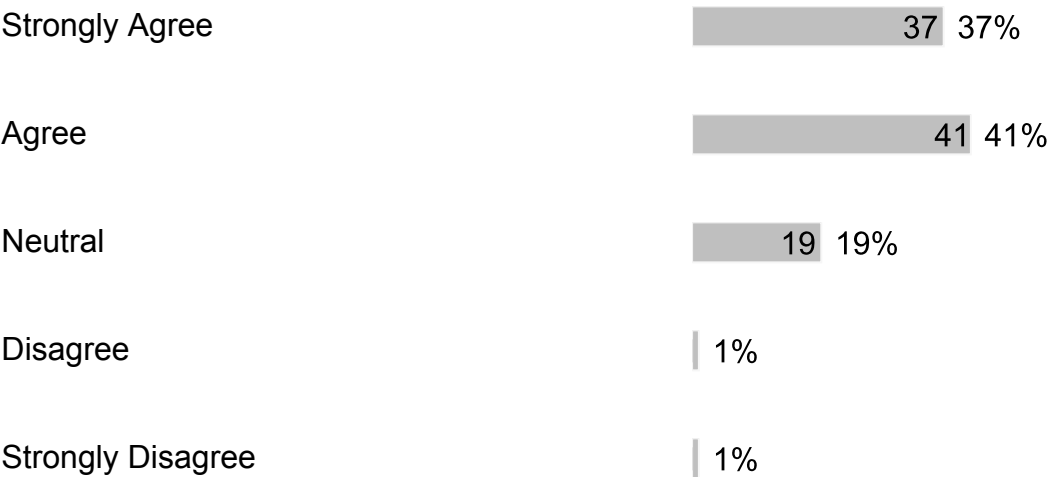
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



99 respondents

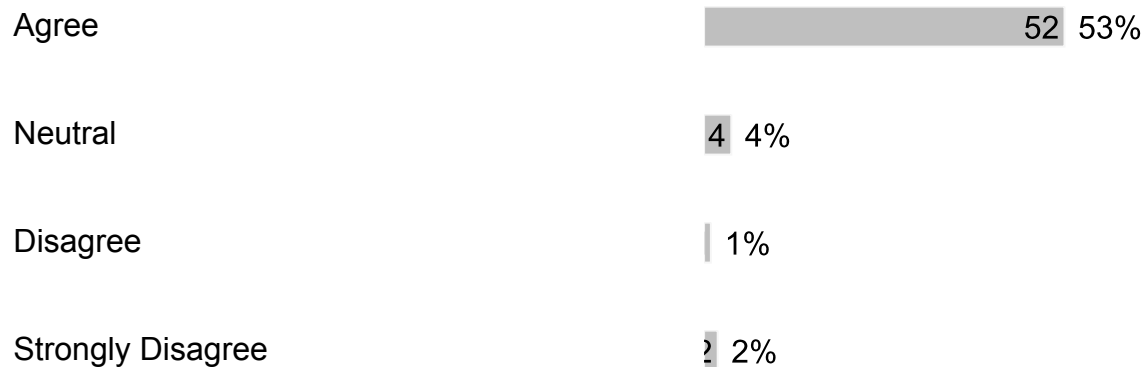
2. 2. My child likes going to school.



99 respondents

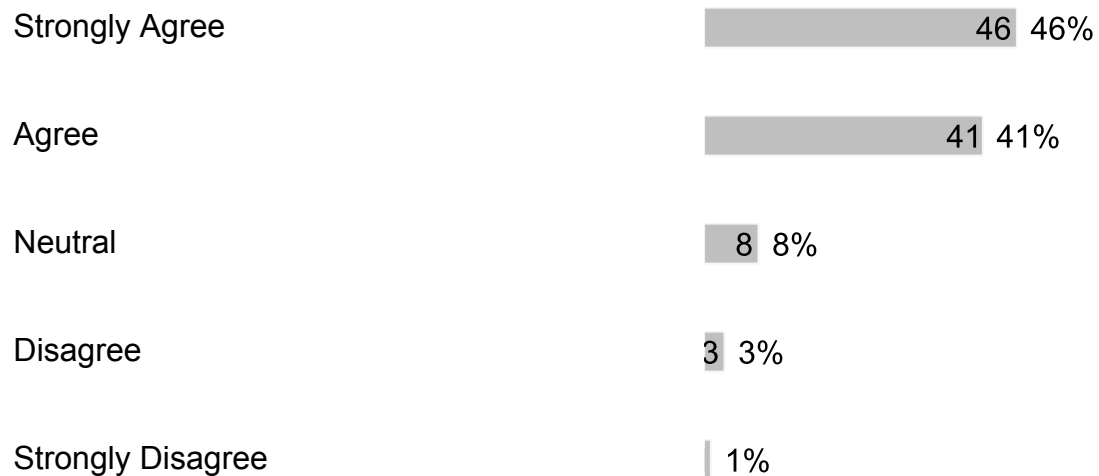
3. 3. Our school treats students with value, respect and compassion.





99 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



99 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral 9 9%

99 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 50 51%

Agree 43 43%

Neutral 3 3%

Disagree 2 2%

Strongly Disagree 1 1%

99 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

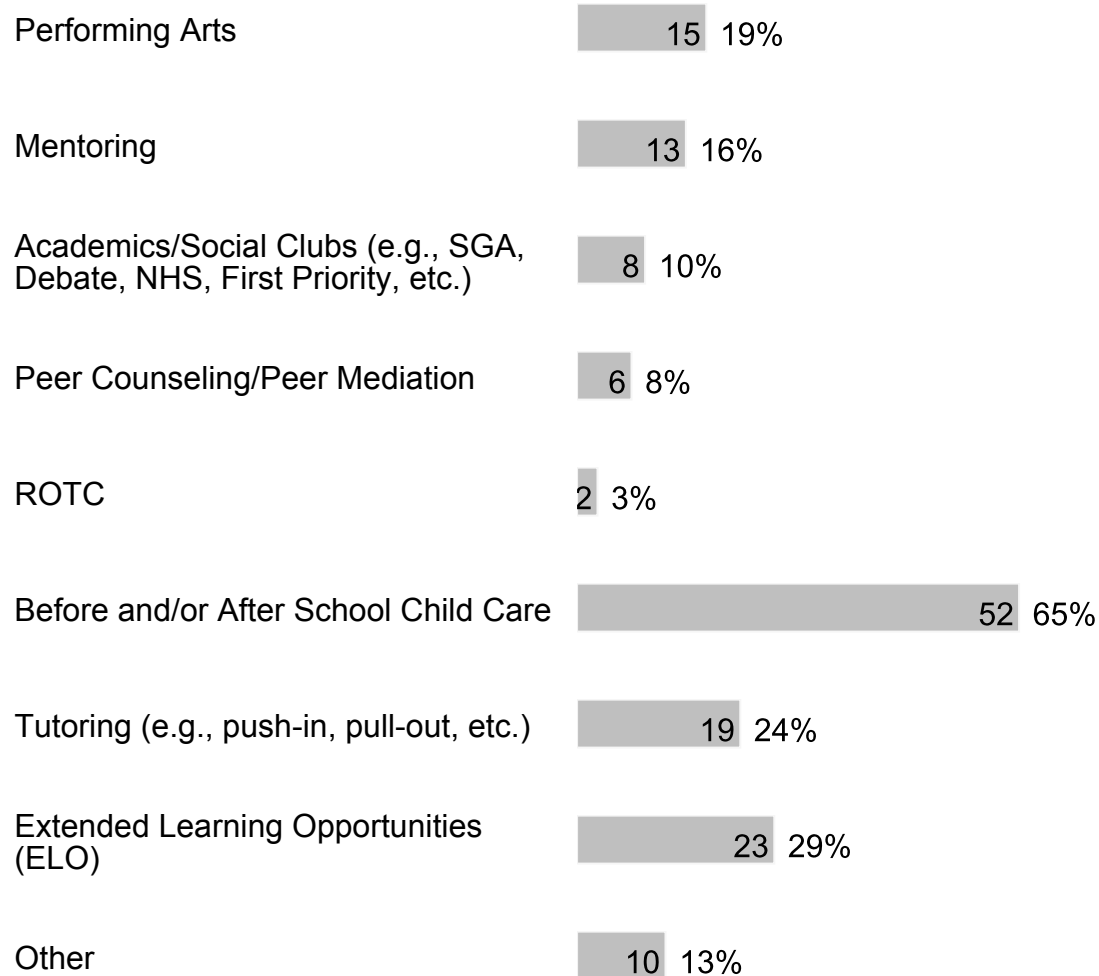
School Counseling 56 70%

College and/or Career Planning 7 9%

Family Counseling 16 20%

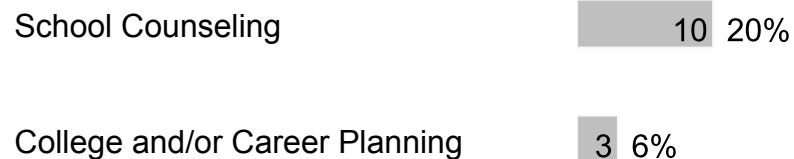
Athletics 17 21%

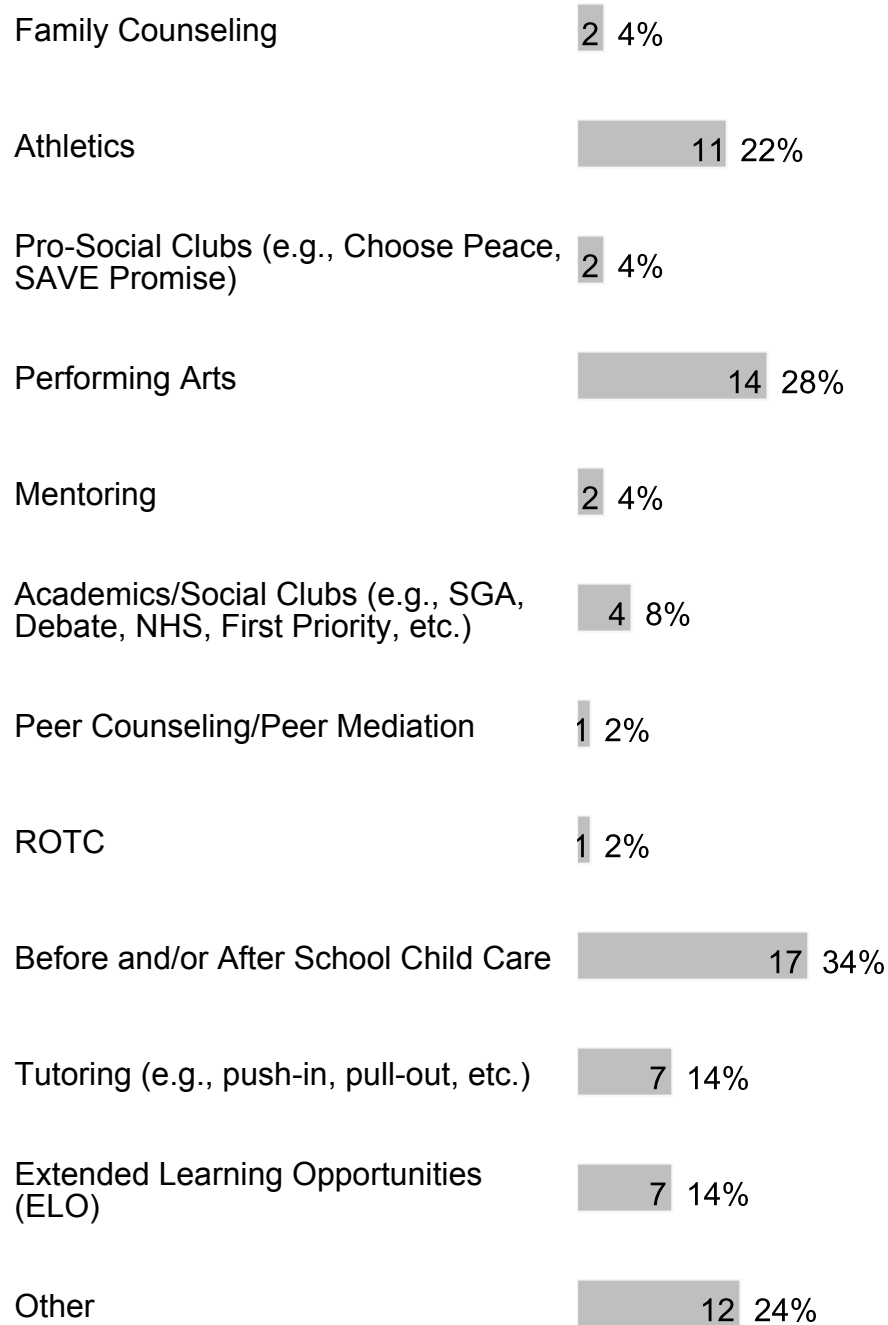
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 10 13%



80 respondents

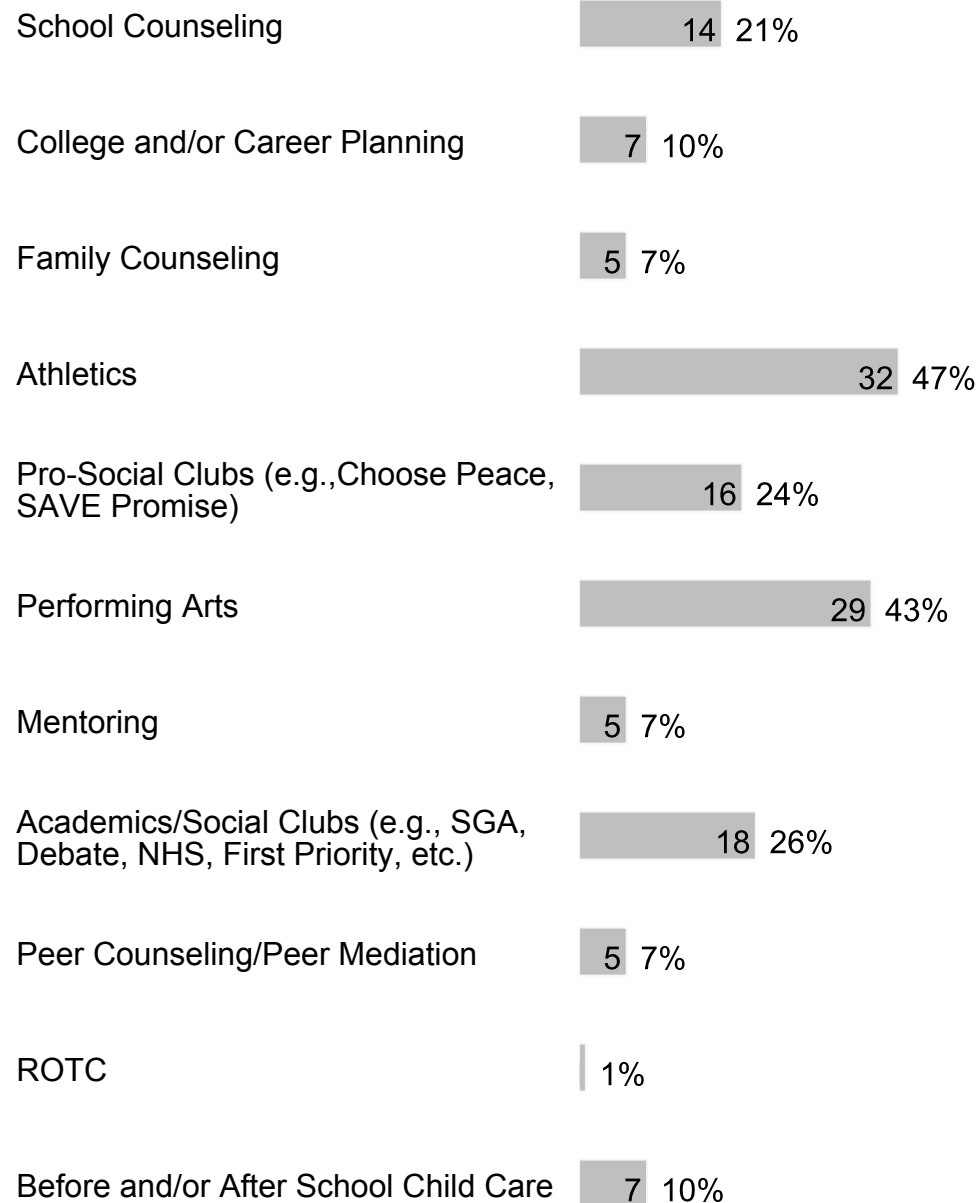
8. 8. At our school, my child participates in the following programs/services (check all that apply):

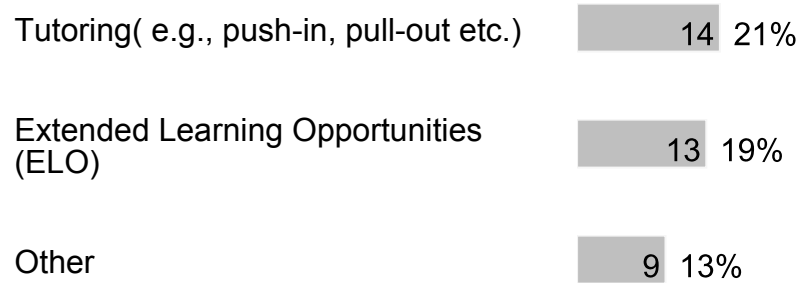




50 respondents

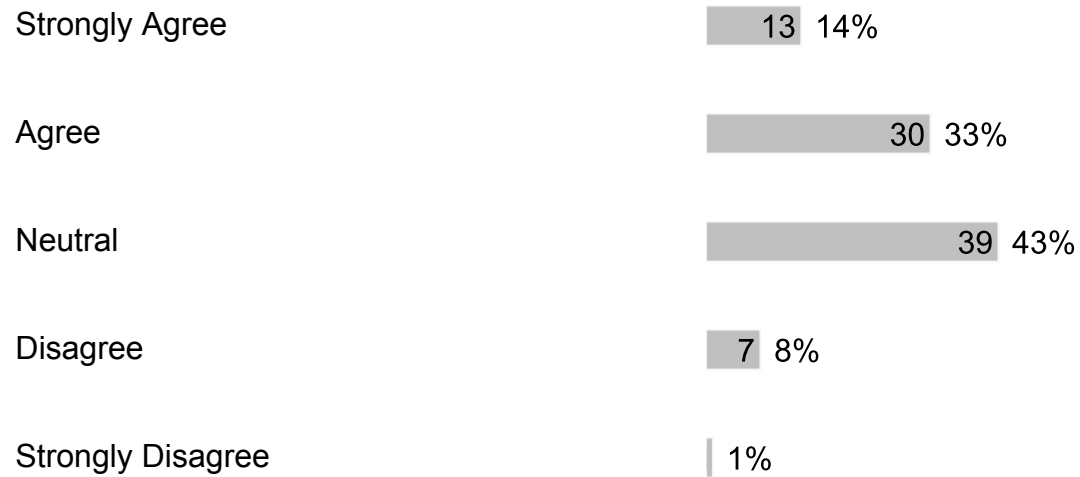
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





68 respondents

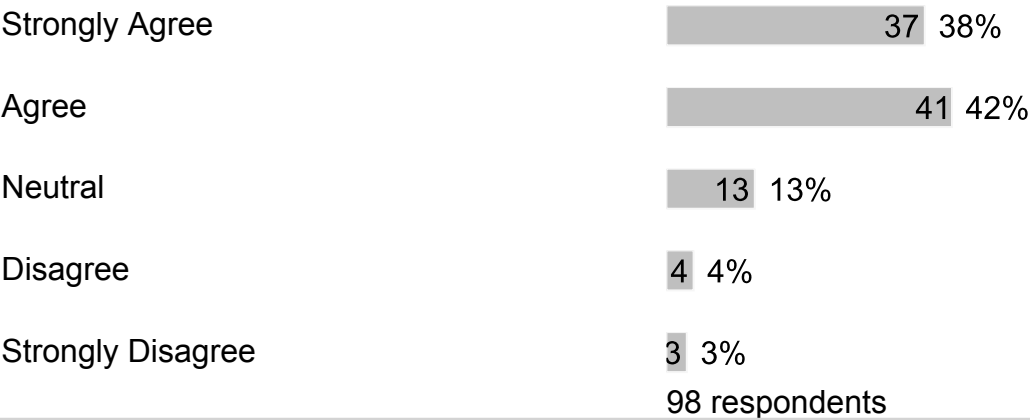
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



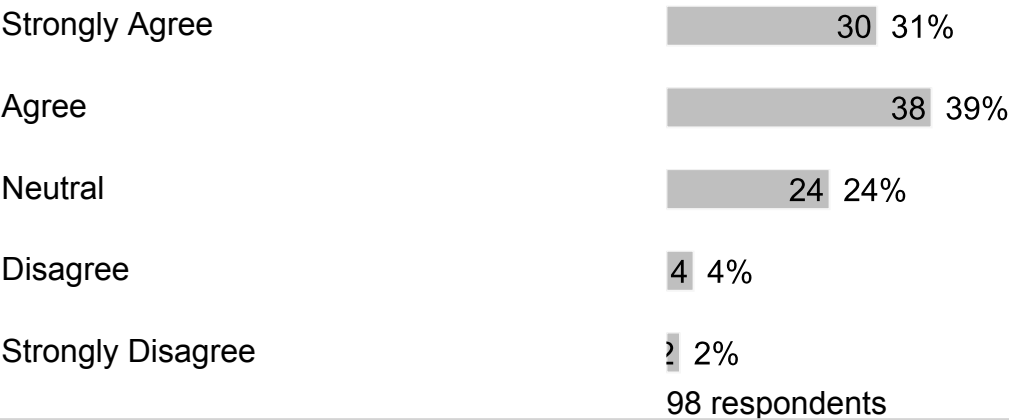
90 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree 2 2%
98 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 34 34%
Agree 48 48%
Neutral 15 15%
Disagree 1 1%
Strongly Disagree 1 1%

99 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 36 37%
Agree 44 45%
Neutral 14 14%
Disagree 3 3%
Strongly Disagree 1 1%

98 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 33 33%
Agree 54 55%
Neutral 9 9%

Disagree 2 2%

Strongly Disagree 1 1%

99 respondents

7. 7. Our school has high expectations for students.

Strongly Agree 39 40%

Agree 47 48%

Neutral 10 10%

Disagree 2 2%

98 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 40 40%

Agree 47 47%

Neutral 9 9%

Disagree 3 3%

99 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 41 41%

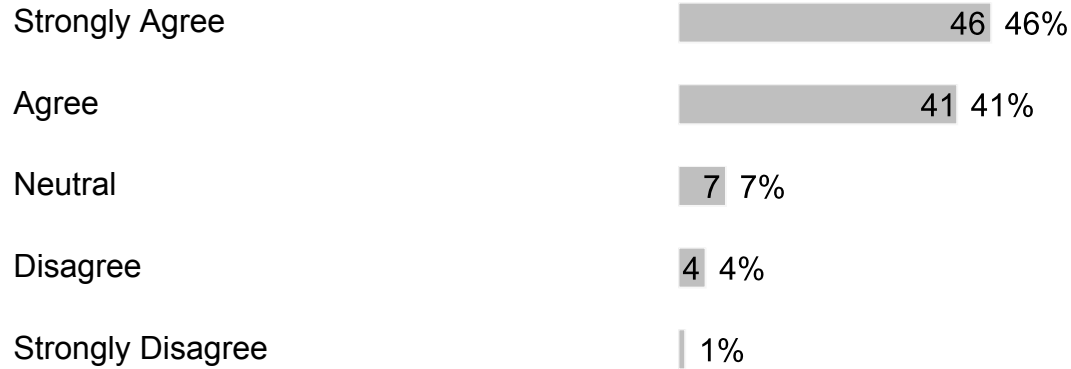
Agree 47 47%

Neutral 10 10%

Disagree 1 1%

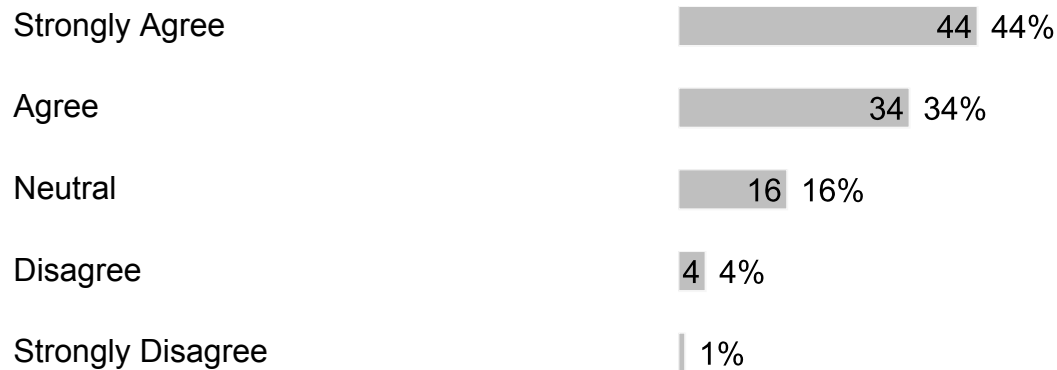
99 respondents

10. 10. My child's teachers work as a team to help my child learn.



99 respondents

11. 11. My child's teachers use a variety of teaching strategies.



99 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



Strongly Disagree 2 2%
99 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 29 29%
Agree 50 51%
Neutral 18 18%
Disagree 2 2%
99 respondents

14. 14. Clear learning expectations are set for my child.

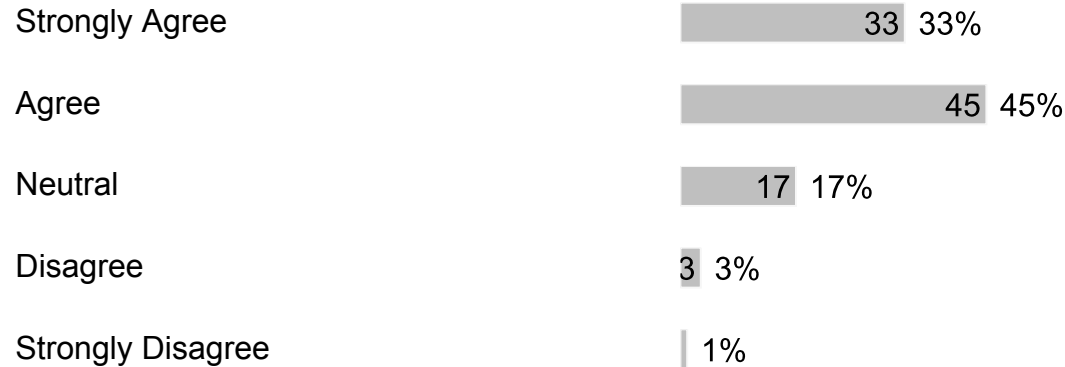
Strongly Agree 36 37%
Agree 51 52%
Neutral 8 8%
Disagree 3 3%
98 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 39 39%
Agree 49 49%
Neutral 9 9%
Disagree 1 1%
Strongly Disagree 1 1%

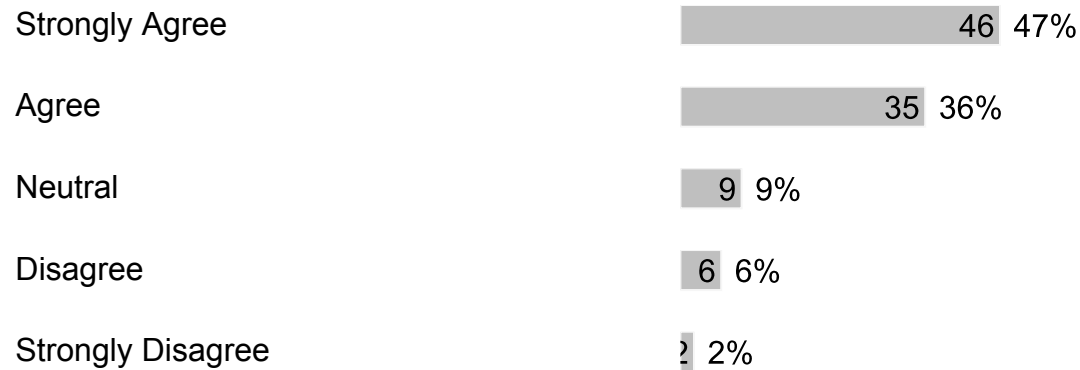
99 respondents

16. 16. Our school works to keep instructional time free from distraction.



99 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



98 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.



Strongly Disagree | 1%
99 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 37 37%

Agree 41 41%

Neutral 10 10%

Disagree 8 8%

Strongly Disagree 3 3%

99 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 37 37%

Agree 45 45%

Neutral 12 12%

Disagree 4 4%

Strongly Disagree | 1%

99 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 41 41%

Agree 39 39%

Neutral 12 12%

Disagree 4 4%

Strongly Disagree 3 3%

99 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 38 39%

Agree 42 43%

Neutral 11 11%

Disagree 4 4%

Strongly Disagree 3 3%

98 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 39 40%

Agree 38 39%

Neutral 9 9%

Disagree 8 8%

Strongly Disagree 3 3%

97 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 37 37%

Agree 39 39%

Neutral	13	13%
Disagree	7	7%
Strongly Disagree	3	3%

99 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	33	34%
Agree	40	41%
Neutral	19	19%
Disagree	5	5%
Strongly Disagree	1	1%

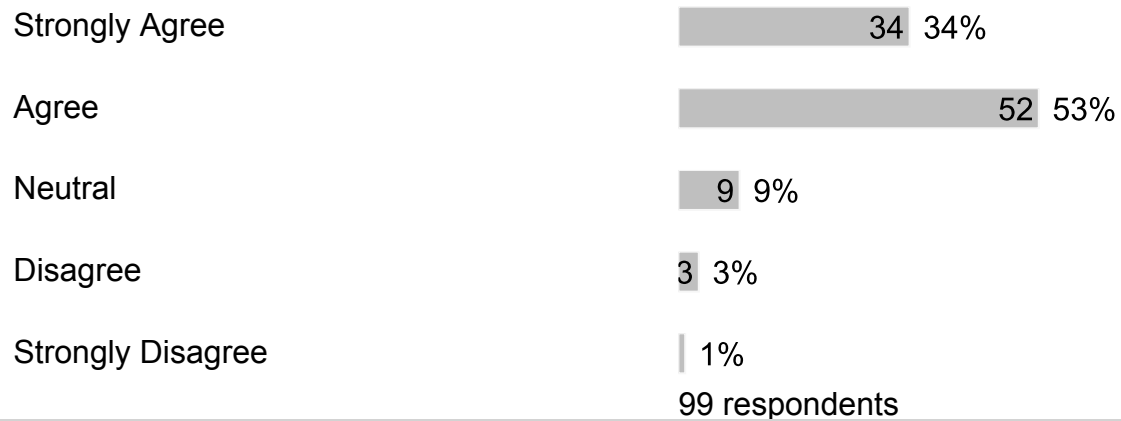
98 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

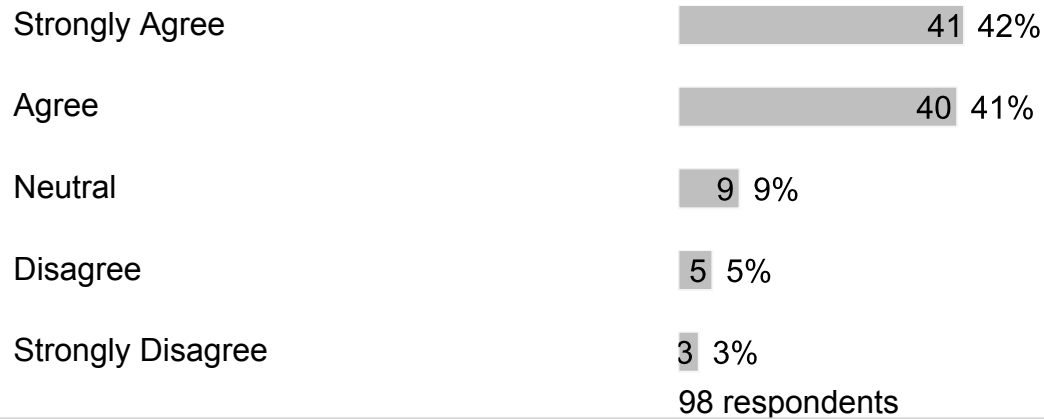
Strongly Agree	22	24%
Agree	29	31%
Neutral	38	41%
Disagree	2	2%
Strongly Disagree	2	2%

93 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



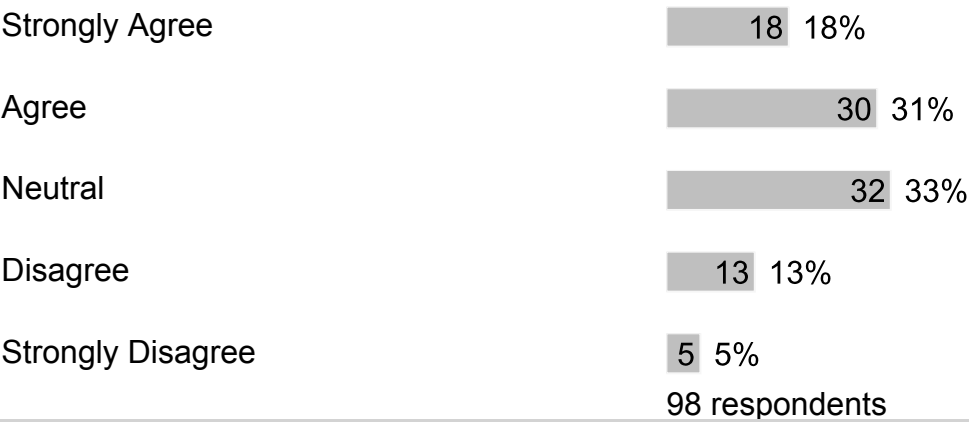
28. 28. Teachers regularly post information online or send home a newsletter.



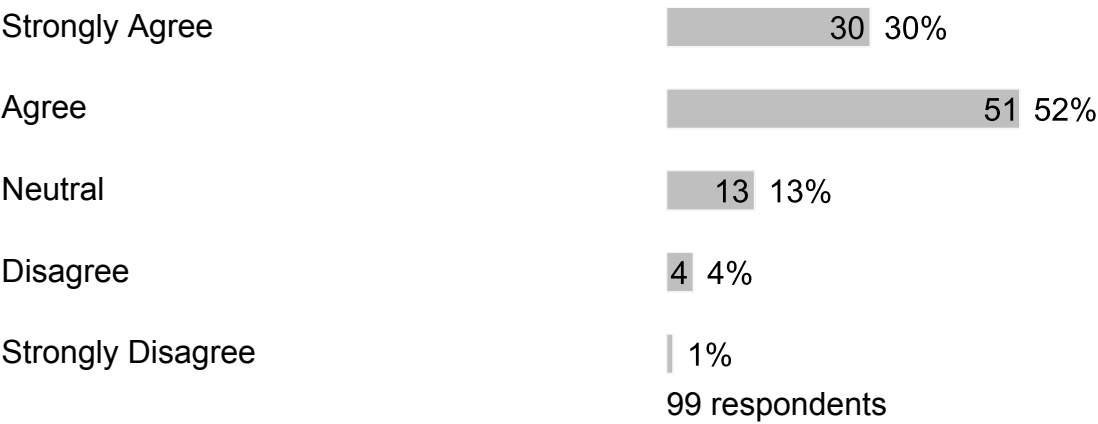
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report