

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 08/04/2026



surveys

Report Filters

School: N/A	Ethnicity: N/A	Experience: N/A
Gender: N/A	Role: N/A	Tag: N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male 4 9%

Female 39 87%

Prefer not to answer 2 4%

45 respondents

2. Ethnicity

Asian 6 16%

Black or African American 15 41%

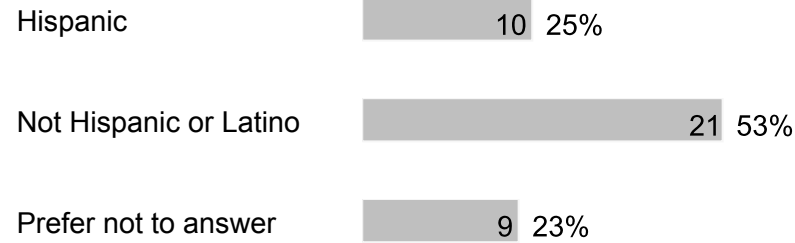
White 11 30%

Multiracial 2 5%

Other 3 8%

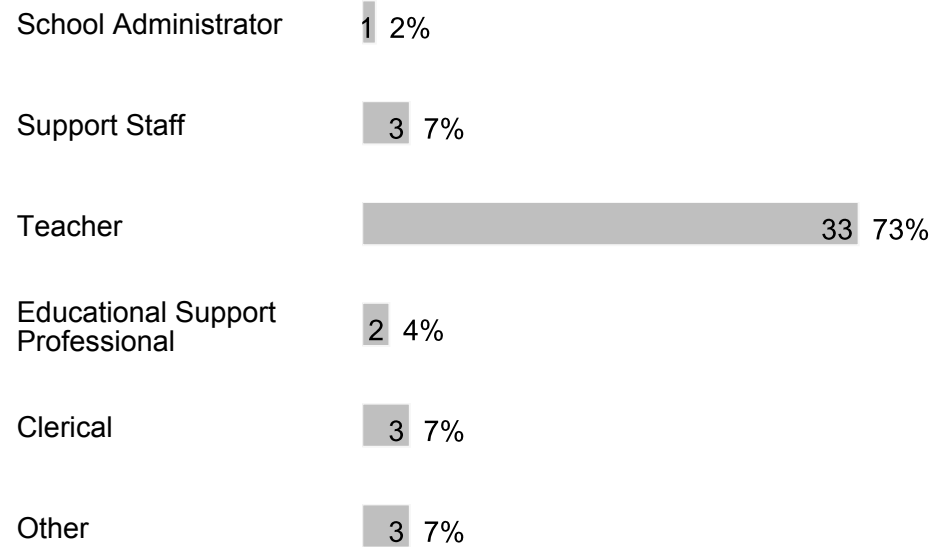
37 respondents

3. Ethnicity



40 respondents

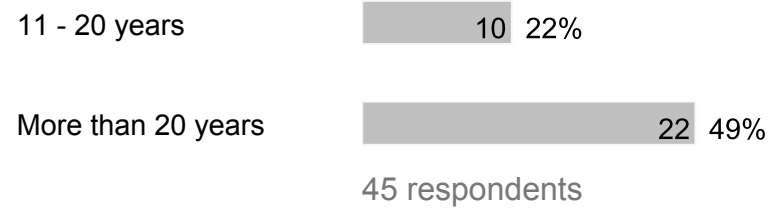
4. Role



45 respondents

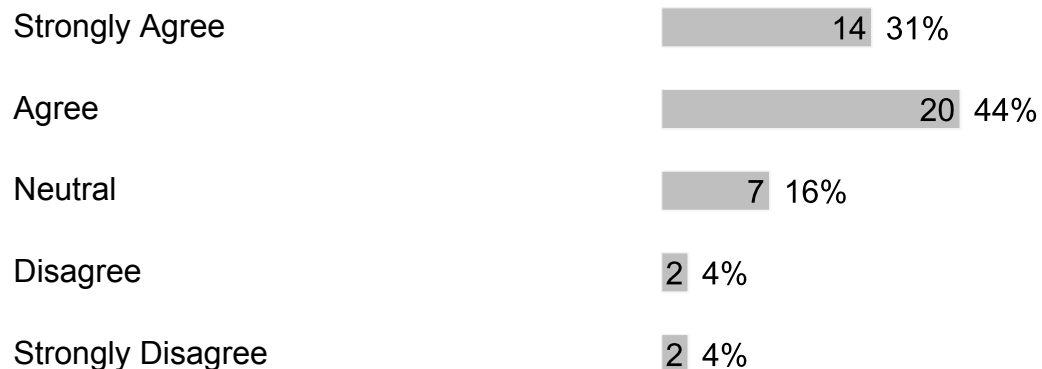
5. Experience





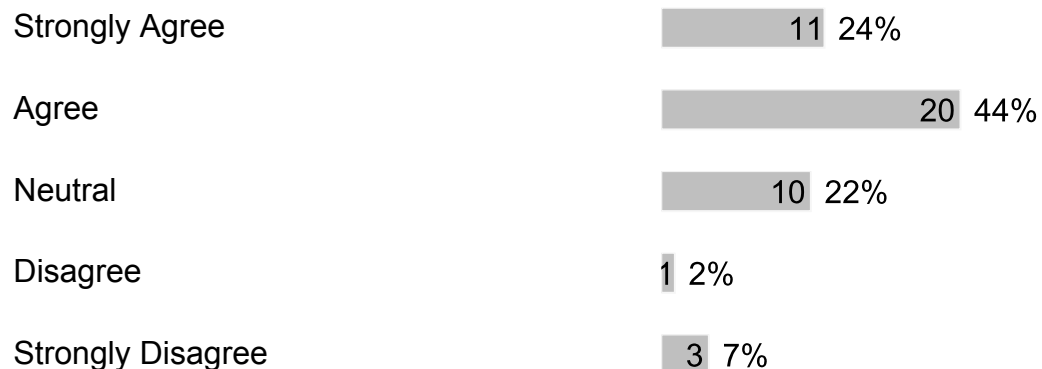
C. Section 2

1. I feel safe at my school.



45 respondents

2. I would recommend my school to my friends and/or family.



45 respondents

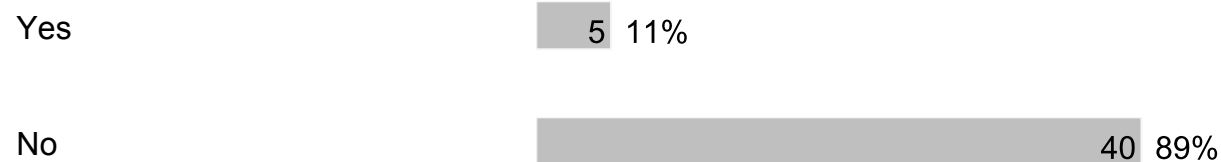
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





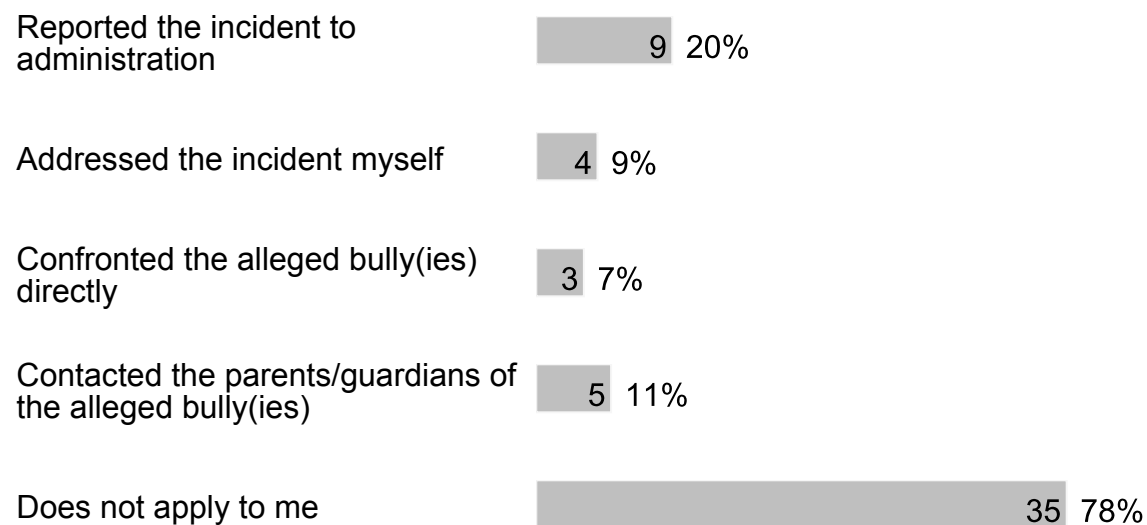
45 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



45 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



45 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 11 24%

Does not apply to me 34 76%

45 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 14 32%

Agree 18 41%

Neutral 8 18%

Disagree 3 7%

Strongly Disagree 1 2%

44 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree 22 49%

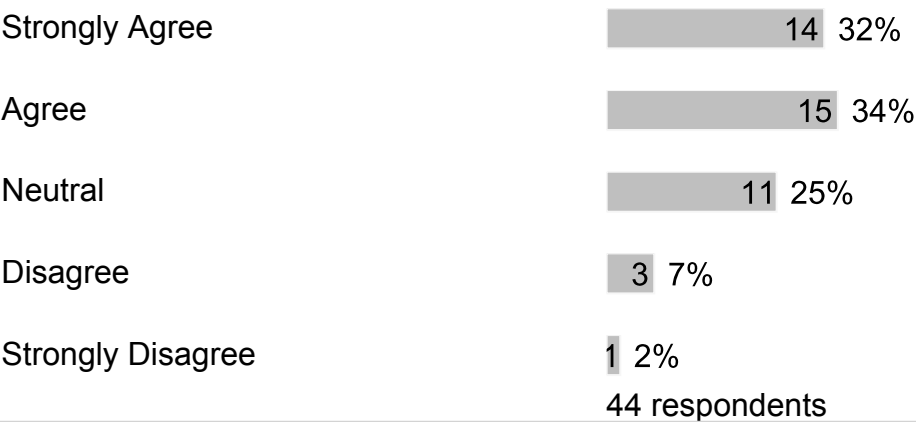
Agree 20 44%

Neutral 3 7%

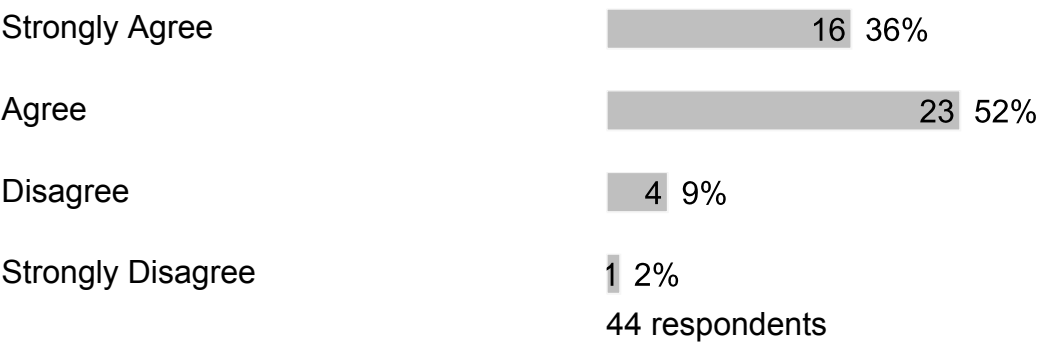
45 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



45 respondents

2. If students have a problem, they can come to me for help.



45 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 1 2%

Strongly Disagree 1 2%

45 respondents

4. In my school, adults treat students with respect.

Strongly Agree 13 29%

Agree 25 56%

Neutral 5 11%

Disagree 1 2%

Strongly Disagree 1 2%

45 respondents

5. In my school, students treat adults with respect.

Strongly Agree 8 18%

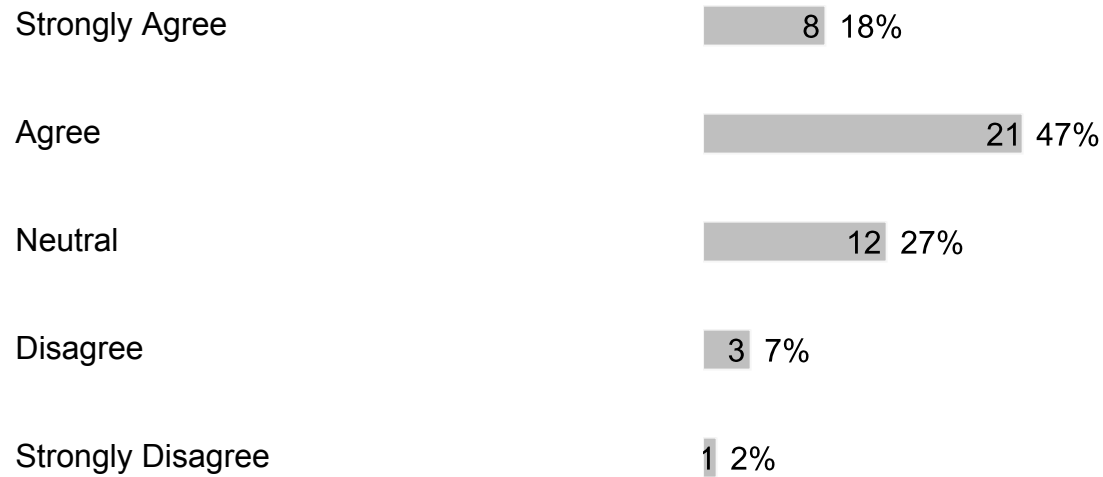
Agree 25 56%

Neutral 11 24%

Disagree 1 2%

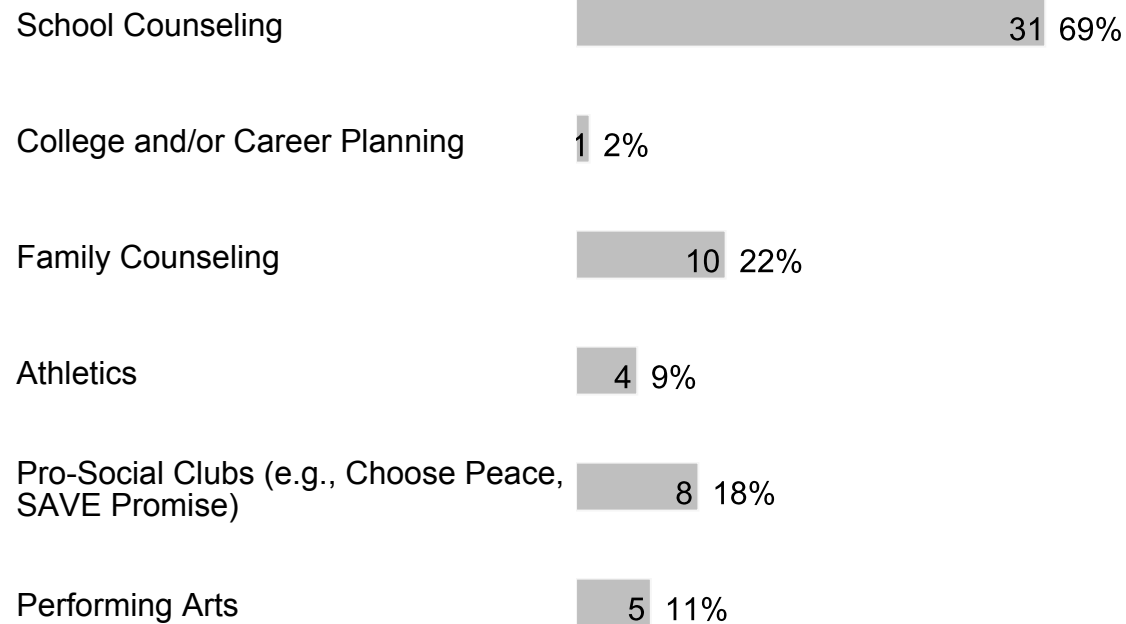
45 respondents

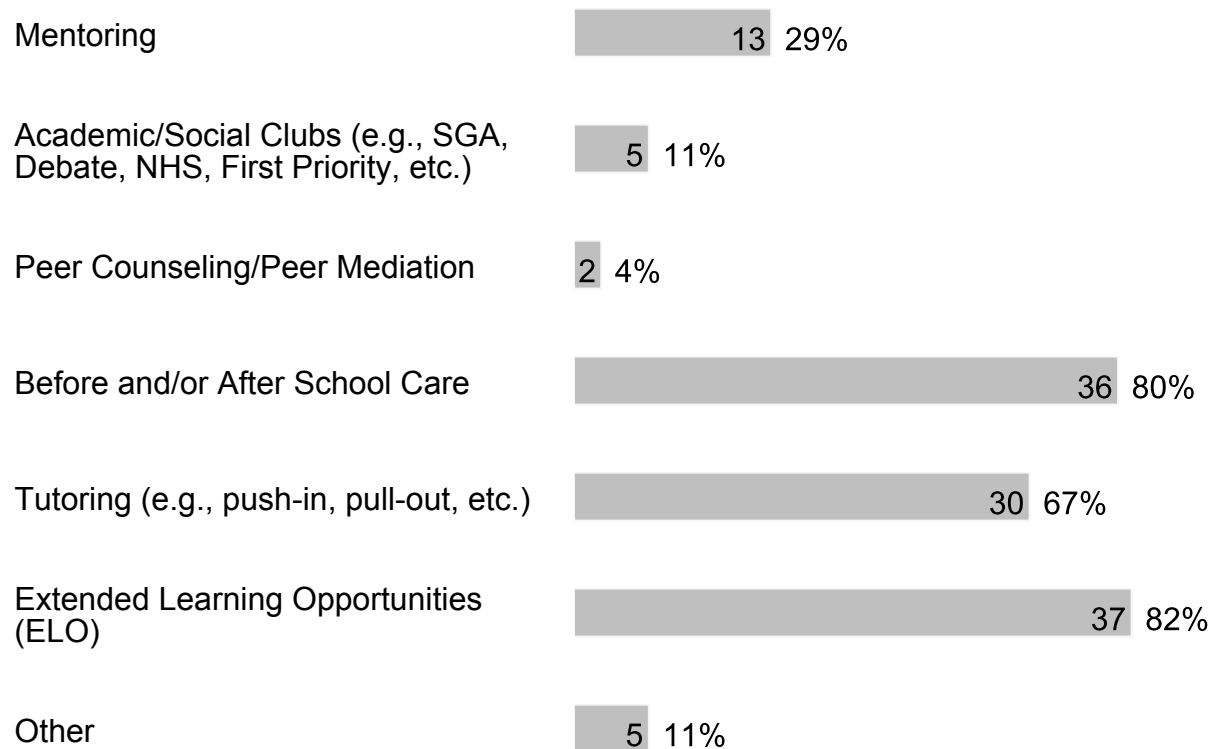
6. In my school, colleagues/adults treat each other with respect.



45 respondents

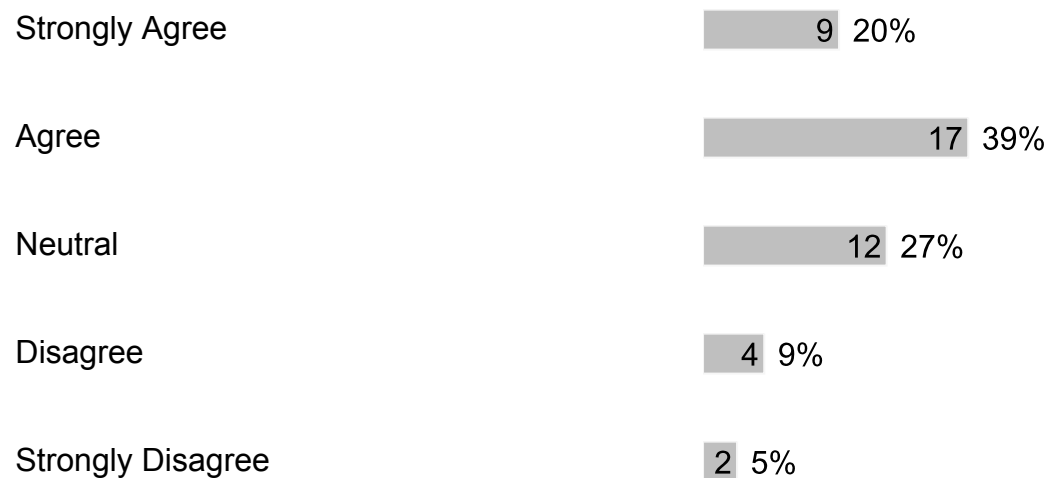
7. At my school the following programs/services are available (check all that apply):





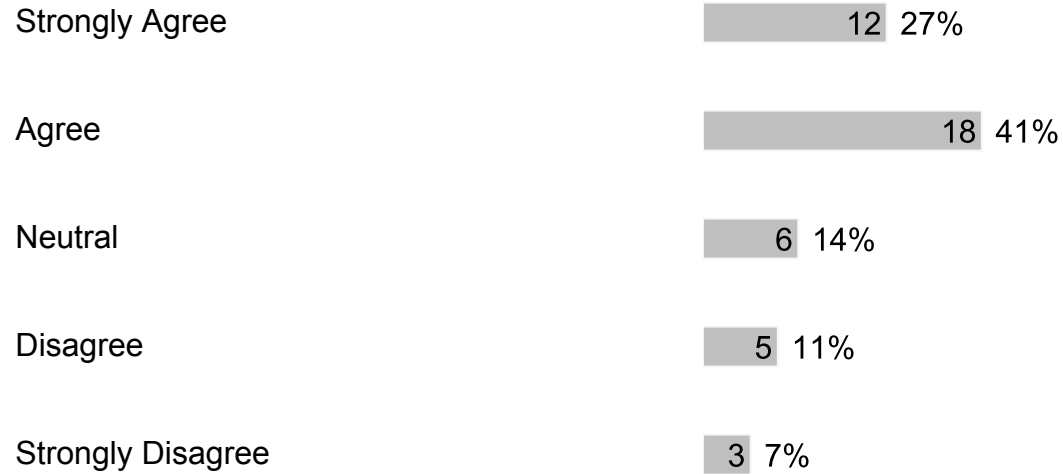
45 respondents

8. Our school implements changes based on the feedback from staff.



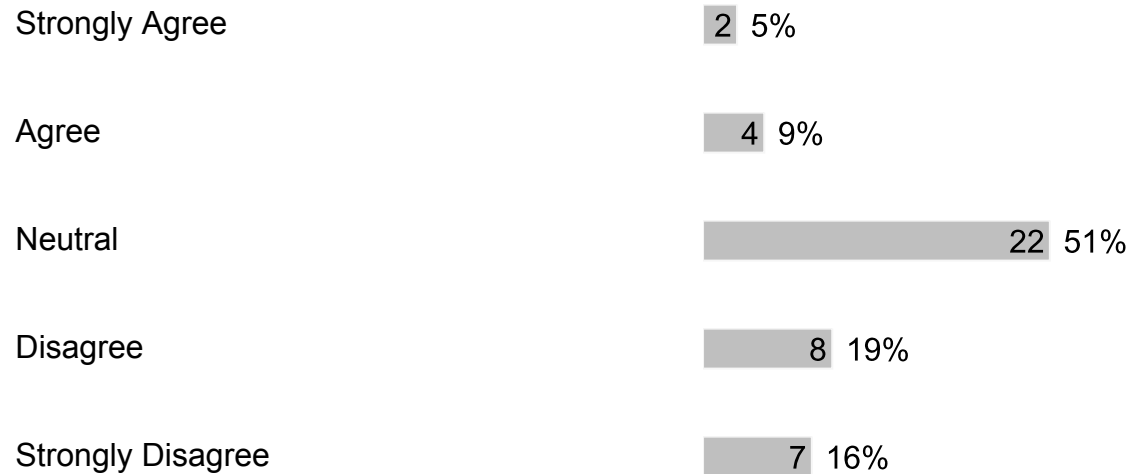
44 respondents

9. Our school maintains facilities that support student learning.



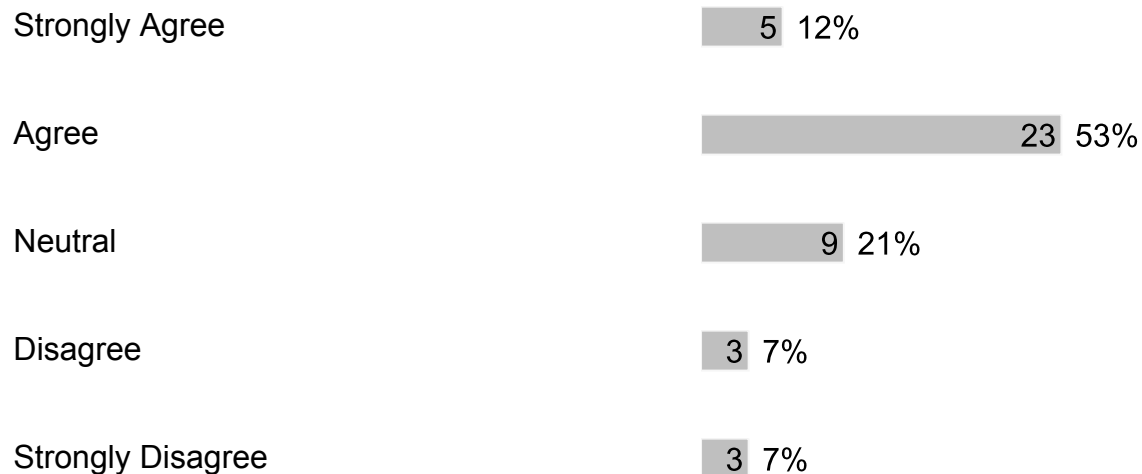
44 respondents

10. I enjoy eating food prepared by the cafeteria.



43 respondents

11. Families regularly participate in school involvement activities offered by our school.



43 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



43 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Neutral 12 27%

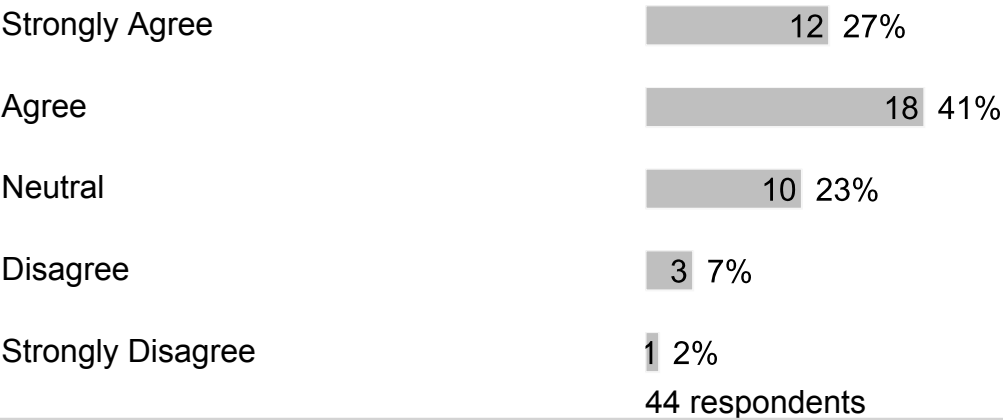
Disagree 2 5%

Strongly Disagree 3 7%

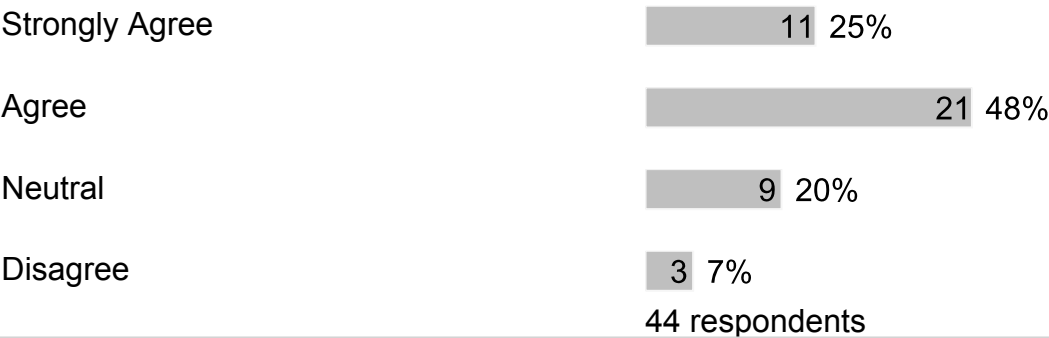
44 respondents

G. Section 6

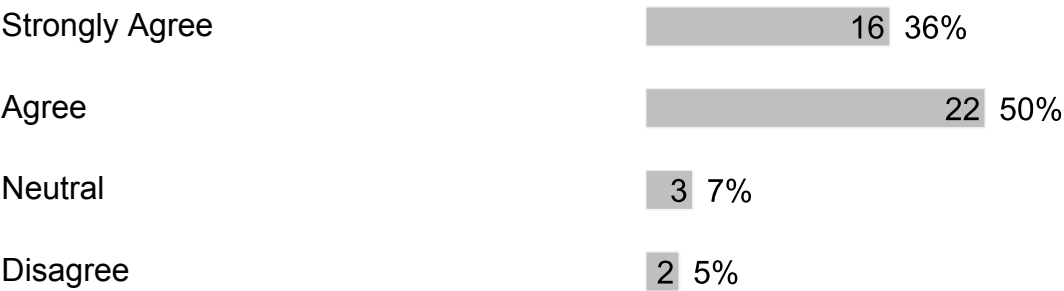
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Strongly Disagree 1 2%
44 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 17 39%

Agree 14 32%

Neutral 9 20%

Disagree 3 7%

Strongly Disagree 1 2%

44 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 18 41%

Agree 18 41%

Neutral 4 9%

Disagree 2 5%

Strongly Disagree 2 5%

44 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 16 37%

Agree 21 49%

Neutral 4 9%

Disagree 2 5%

43 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 13 30%

Agree 23 52%

Neutral 7 16%

Strongly Disagree 1 2%

44 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 15 35%

Agree 22 51%

Neutral 4 9%

Disagree 2 5%

43 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 18 42%

Agree 21 49%

Neutral 4 9%

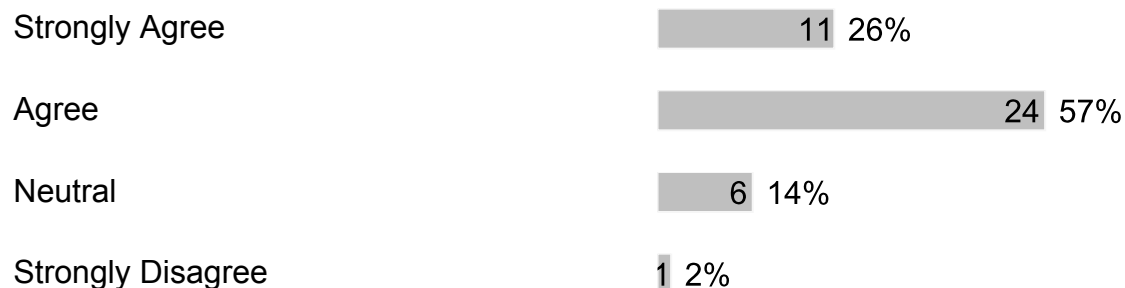
43 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



43 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



42 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



42 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



41 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



42 respondents

15. I use formative assessments to monitor student progress.



41 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



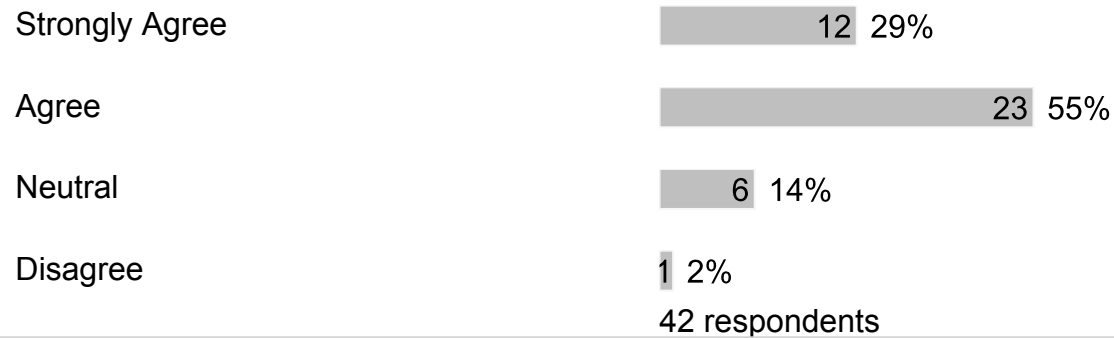
42 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

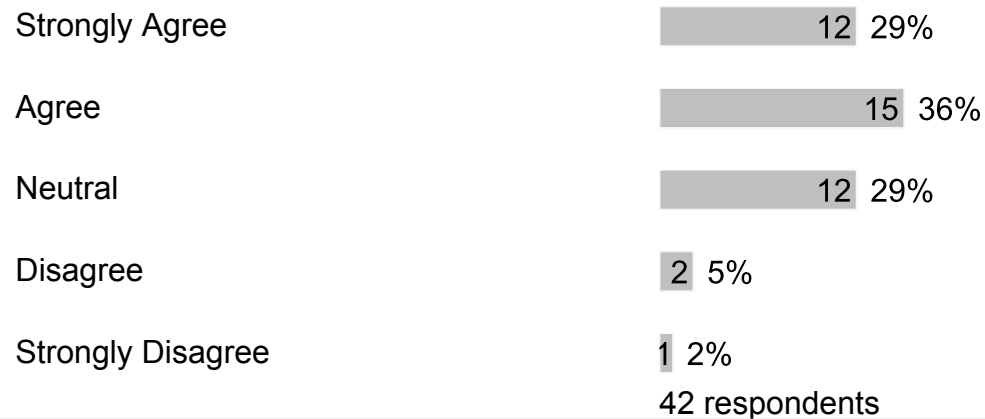


43 respondents

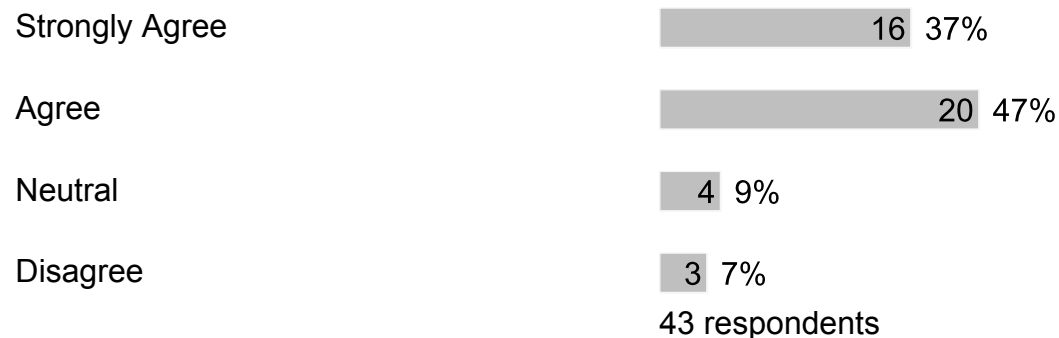
18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



43 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree	1	2%
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41 respondents

23. I feel confident in my classroom management strategies.



42 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



Strongly Disagree 1 2%
43 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 17 40%
Agree 22 51%
Neutral 3 7%
Disagree 1 2%
43 respondents

26. Most teachers report student progress in easy to understand language to families.

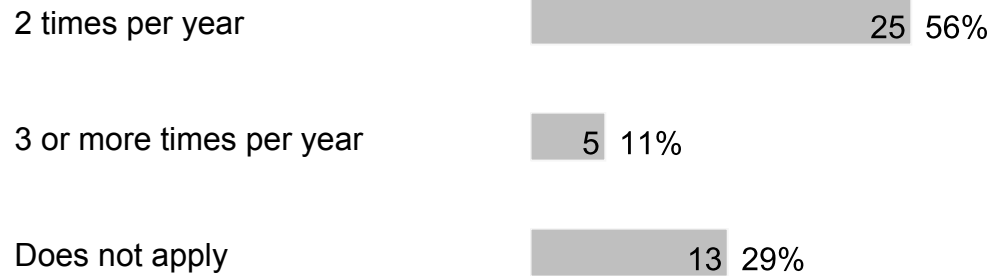
Strongly Agree 16 37%
Agree 23 53%
Neutral 4 9%
43 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 21 50%
Agree 18 43%
Neutral 3 7%
42 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 2 4%



45 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



43 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



43 respondents

31. I regularly post information online or send home a newsletter.



Neutral 10 23%

Disagree 2 5%

Strongly Disagree 1 2%

44 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 12 29%

Agree 19 46%

Neutral 10 24%

41 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 15 35%

Agree 20 47%

Neutral 7 16%

Disagree 1 2%

43 respondents

34. I am accessible via (check all that apply):

Emails 42 93%

Texts 28 62%

Phone calls 35 78%

Personal visits

16 36%

45 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree

15 36%

Agree

18 43%

Neutral

8 19%

Disagree

1 2%

42 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report