BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 05/31/2026

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 05/31/2026

Custom Survey

1 survey(s) 51 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 51 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	6	12%
Female	42	82%
Prefer not to answer	3	6%

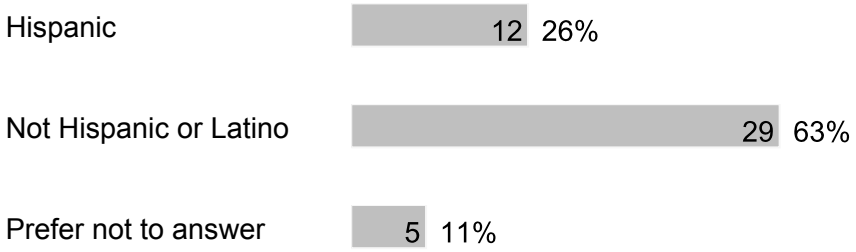
51 respondents

2. Ethnicity

Asian	2	4%
Black or African American	12	26%
White	27	57%
Multiracial	1	2%
Other	5	11%

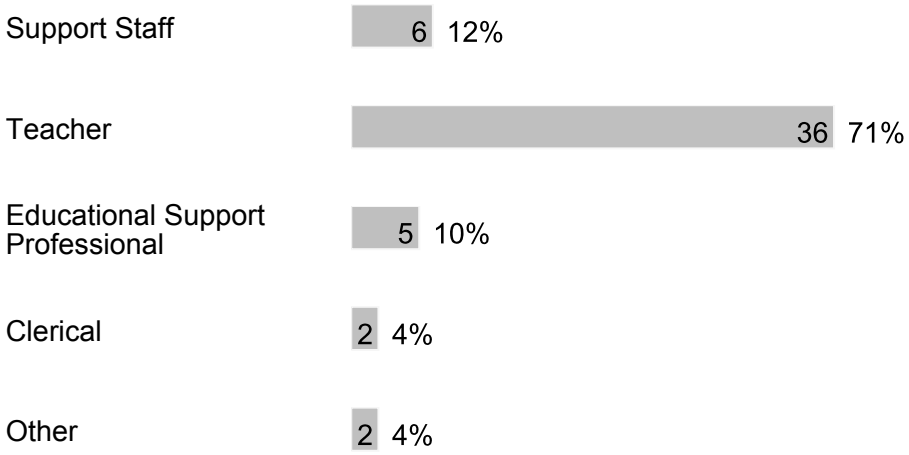
47 respondents

3. Ethnicity



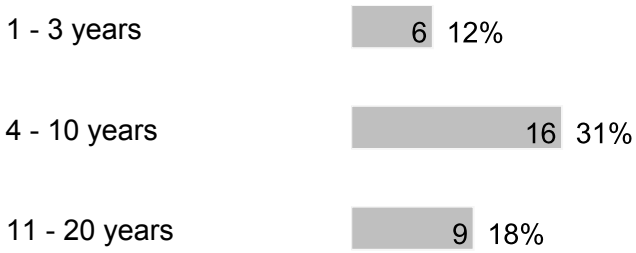
46 respondents

4. Role



51 respondents

5. Experience



More than 20 years	20	39%

51 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	29	57%
Agree	16	31%
Neutral	4	8%
Disagree	1	2%
Strongly Disagree	1	2%

51 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	24	47%
Agree	14	27%
Neutral	8	16%
Disagree	1	2%
Strongly Disagree	4	8%

51 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	10	20%

Agree	8	16%
Neutral	13	25%
Disagree	10	20%
Strongly Disagree	10	20%

51 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	14	27%
No	37	73%

51 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	10	20%
Addressed the incident myself	6	12%
Confronted the alleged bully(ies) directly	6	12%
Contacted the parents/guardians of the alleged bully(ies)	7	14%
Does not apply to me	39	76%

51 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	11	22%
Stayed the same	1	2%
Don't know	2	4%
Does not apply to me	37	73%

51 respondents

7. In my school, rules are applied equally to students.

Strongly Agree	21	42%
Agree	20	40%
Neutral	4	8%
Disagree	5	10%

50 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree	34	67%
Agree	15	29%
Disagree	1	2%
Strongly Disagree	1	2%

51 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	30	59%
Agree	19	37%
Neutral	2	4%

51 respondents

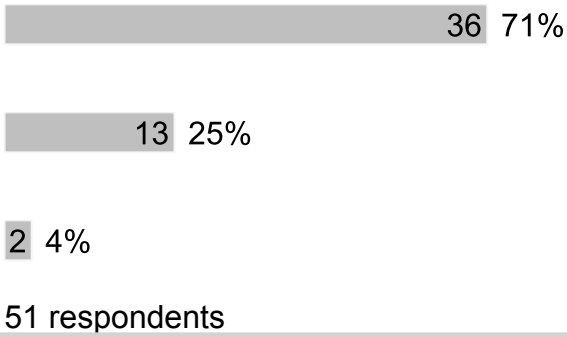
2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	30	60%
Agree	19	38%
Disagree	1	2%

50 respondents

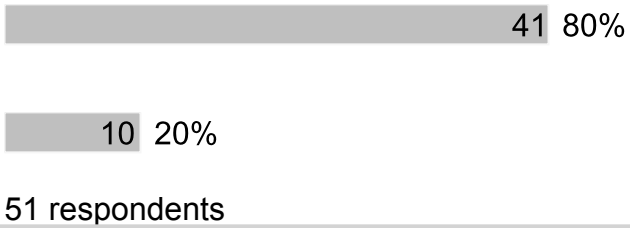
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



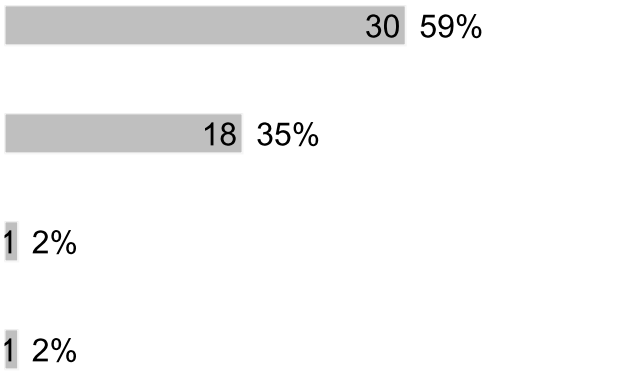
51 respondents

2. If students have a problem, they can come to me for help.



51 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Strongly Disagree	1	2%

51 respondents

4. In my school, adults treat students with respect.

Strongly Agree	26	51%
Agree	25	49%

51 respondents

5. In my school, students treat adults with respect.

Strongly Agree	17	33%
Agree	21	41%
Neutral	7	14%
Disagree	6	12%

51 respondents

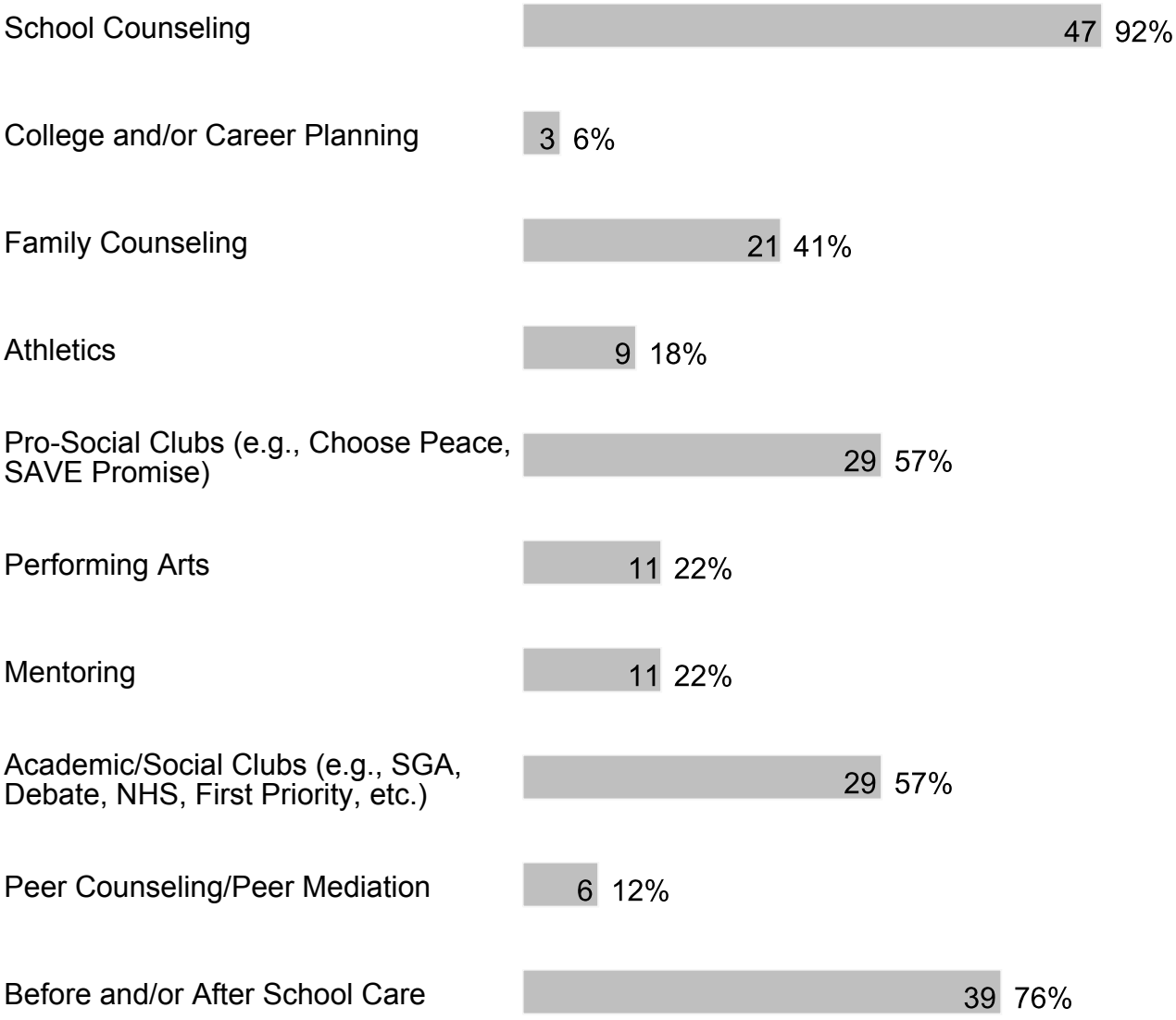
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	23	45%
Agree	23	45%
Neutral	3	6%

Disagree	1 2%
Strongly Disagree	1 2%

51 respondents

7. At my school the following programs/services are available (check all that apply):



Tutoring (e.g., push-in, pull-out, etc.)	43	84%
Extended Learning Opportunities (ELO)	30	59%
Other	6	12%

51 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree	16	31%
Agree	19	37%
Neutral	9	18%
Disagree	6	12%
Strongly Disagree	1	2%

51 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	23	45%
Agree	24	47%
Neutral	3	6%

Disagree	1 2%

51 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	8 16%
Agree	17 33%
Neutral	15 29%
Disagree	8 16%
Strongly Disagree	3 6%

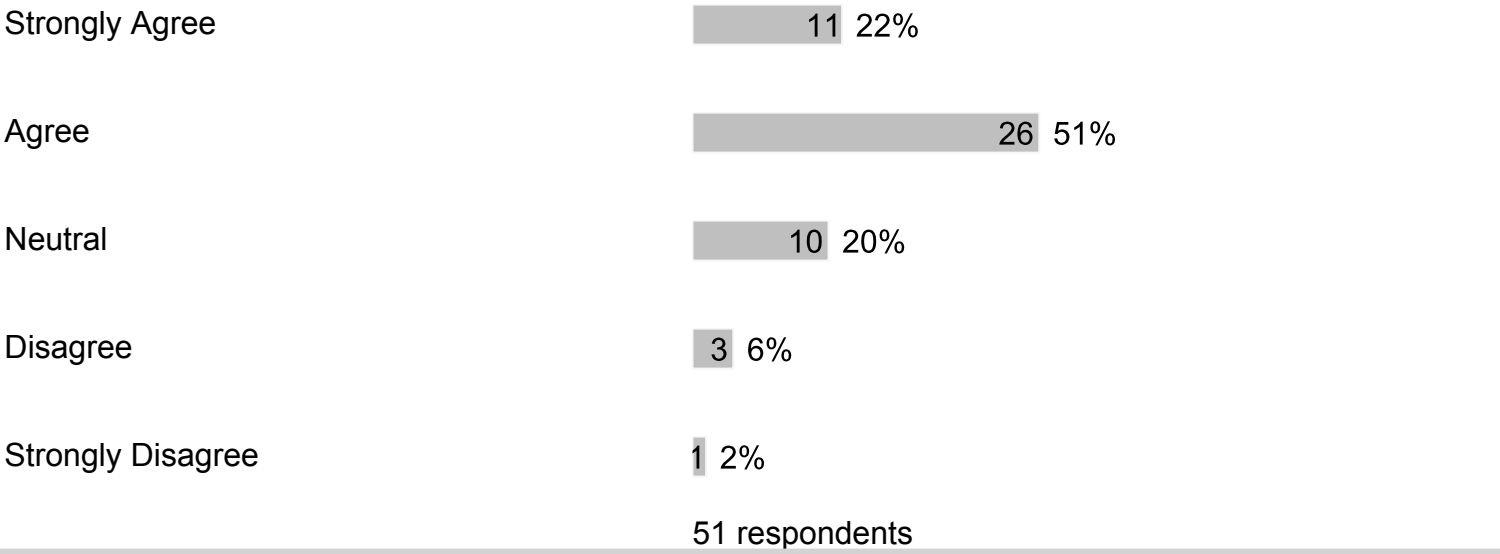
51 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	7 14%
Agree	22 43%
Neutral	9 18%
Disagree	11 22%
Strongly Disagree	2 4%

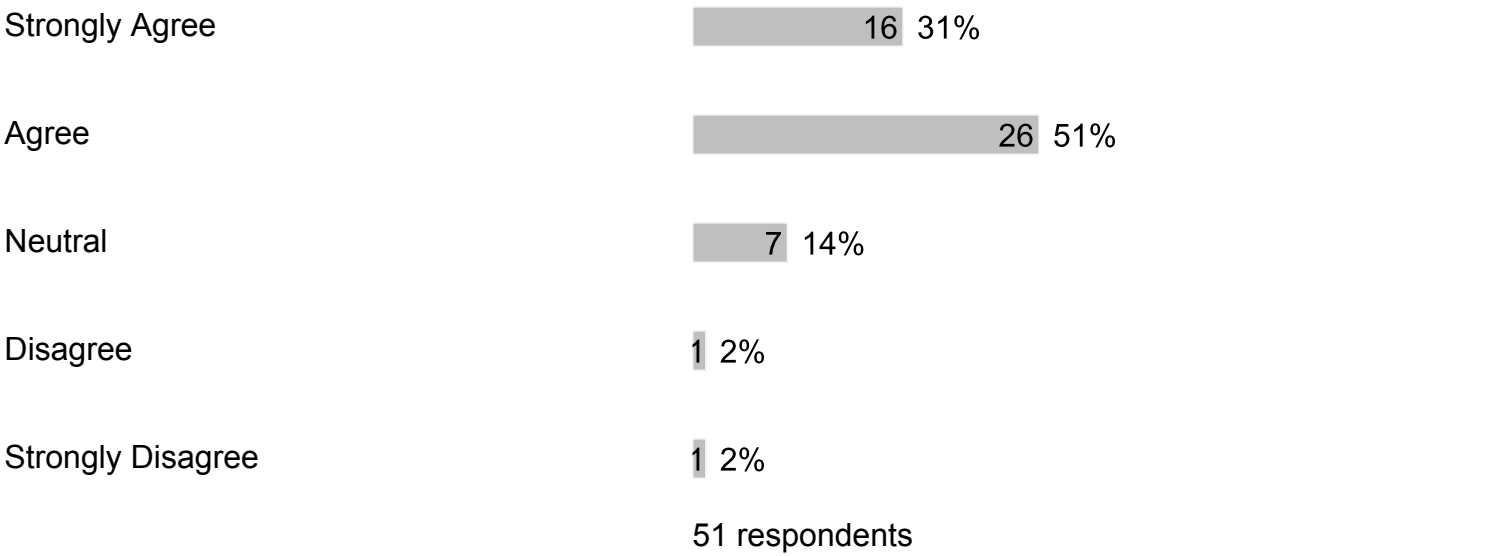
51 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



51 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



51 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	25	49%
Agree	22	43%
Neutral	3	6%
Disagree	1	2%

51 respondents

2. Our school has a continuous improvement process.

Strongly Agree	24	48%
Agree	20	40%
Neutral	6	12%

50 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	35	69%
Agree	14	27%
Neutral	1	2%
Strongly Disagree	1	2%

51 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	23	45%
Agree	22	43%
Neutral	5	10%
Disagree	1	2%

51 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	33	65%
Agree	14	27%
Neutral	3	6%
Disagree	1	2%

51 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	32	63%
Agree	16	31%
Neutral	2	4%
Strongly Disagree	1	2%

51 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	28	55%
Agree	19	37%

Neutral	4 8%

51 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	29 57%
Agree	21 41%
Neutral	1 2%

51 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	29 57%
Agree	20 39%
Neutral	2 4%

51 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	33 65%
Agree	16 31%
Neutral	2 4%

51 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	25 49%
Agree	17 33%

Neutral	8	16%
Disagree	1	2%

51 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	34	67%
Agree	13	25%
Neutral	4	8%

51 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	29	57%
Agree	15	29%
Neutral	6	12%
Disagree	1	2%

51 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	31	61%
Agree	15	29%
Neutral	5	10%

51 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	32	63%

Agree	14	27%
Neutral	5	10%

51 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	30	59%
Agree	16	31%
Neutral	5	10%

51 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	31	61%
Agree	16	31%
Neutral	4	8%

51 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	31	61%
Agree	17	33%
Neutral	3	6%

51 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	23	45%

Agree	16 31%
Neutral	11 22%
Disagree	1 2%

51 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	28 55%
Agree	20 39%
Neutral	3 6%

51 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	26 51%
Agree	24 47%
Neutral	1 2%

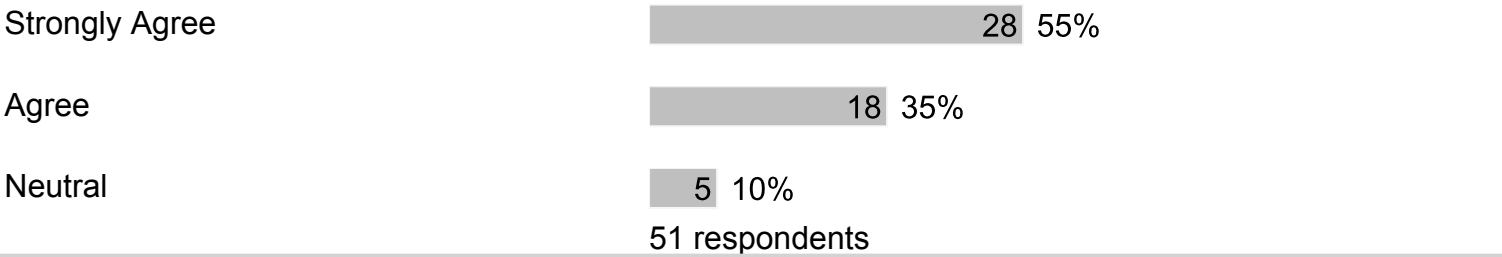
51 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	25 49%
Agree	22 43%
Neutral	3 6%
Disagree	1 2%

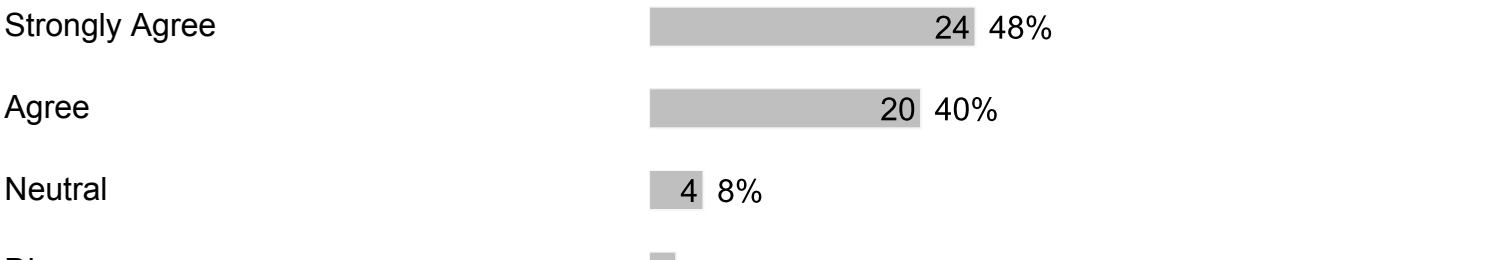
51 respondents

23. I feel confident in my classroom management strategies.



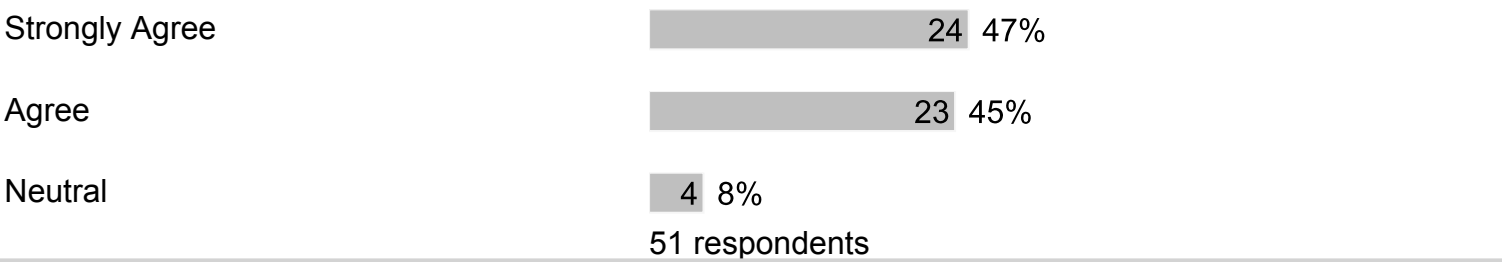
51 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



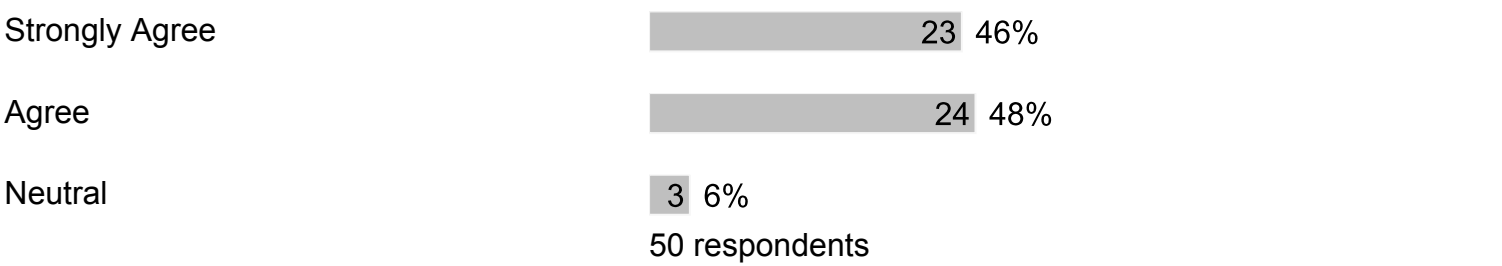
50 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



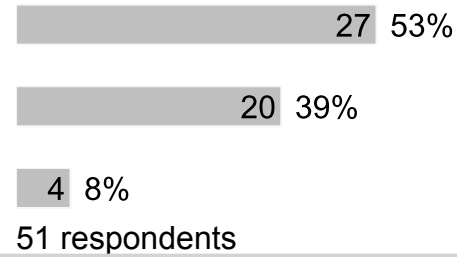
51 respondents

26. Most teachers report student progress in easy to understand language to families.



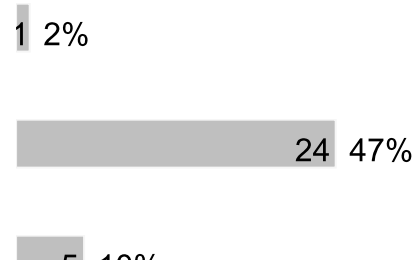
50 respondents

27. I provide students with timely feedback about their learning.



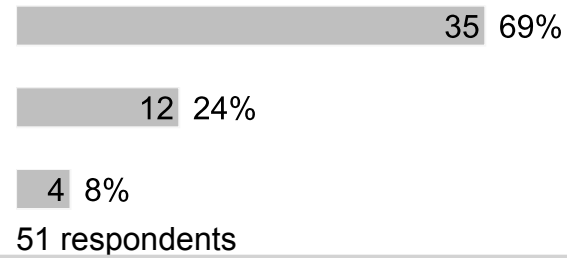
51 respondents

28. I schedule conferences to share student learning progress with families.



51 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



51 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Agree	15 29%
Neutral	2 4%

51 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	24 47%
Agree	15 29%
Neutral	10 20%
Disagree	2 4%

51 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree	30 59%
Agree	17 33%
Neutral	3 6%
Strongly Disagree	1 2%

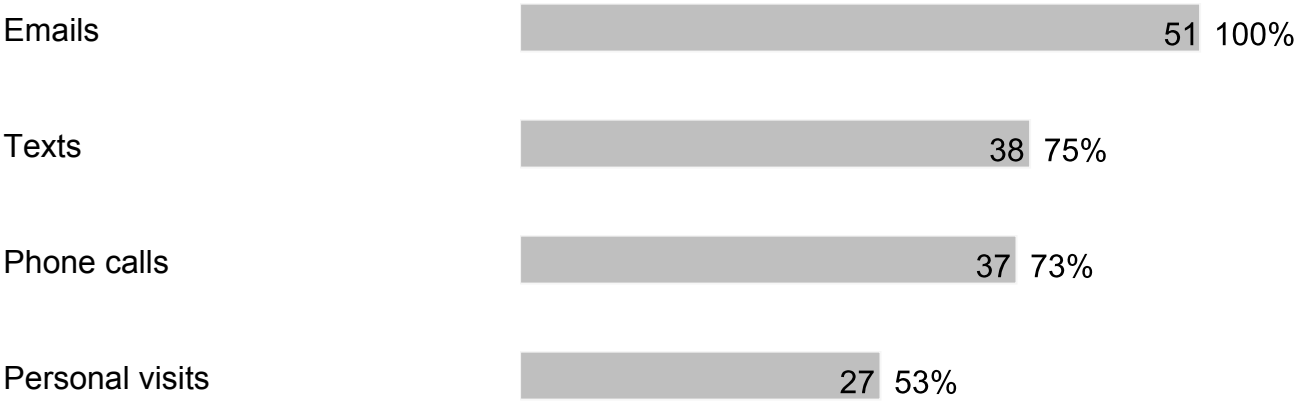
51 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	29 58%
Agree	18 36%
Neutral	2 4%
Disagree	1 2%

50 respondents

34. I am accessible via (check all that apply):



51 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



51 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report