BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 05/31/2026

surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creo...[1]

run on 05/31/2026

Custom Survey

1 survey(s) 102 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 102 response(s)

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	31	30%
Female	70	69%
Prefer not to answer	1	1%

102 respondents

2. Race

Asian	3	3%
Black or African American	13	13%
White	48	48%
Multiracial	14	14%

Other	21	21%

99 respondents

3. Ethnicity

Hispanic	75	74%
Non-Hispanic or Latino	20	20%
Prefer not to answer	7	7%

102 respondents

4. Grade

Grade PK	4	4%
Grade K	14	14%
Grade 1	12	12%
Grade 2	15	15%
Grade 3	15	15%
Grade 4	18	18%
Grade 5	21	21%
Grade 7		1%

Grade 10	1%
	101 respondents

C. Section 2

1. 1. My child feels safe at school.

Strongly Agree	59 58%
Agree	29 28%
Neutral	5 5%
Disagree	5 5%
Strongly Disagree	4 4%

102 respondents

2. 2. My child's school is clean and well-maintained.

Strongly Agree	60 59%
Agree	32 32%
Neutral	4 4%
Disagree	1%
Strongly Disagree	4 4%

101 respondents

3. 3. I would recommend my child's school to my friends and/or family.

Strongly Agree	61 60%
Agree	29 28%
Neutral	4 4%

Disagree	1%
Strongly Disagree	7 7%

102 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	21 21%
Agree	10 10%
Neutral	12 12%
Disagree	21 21%
Strongly Disagree	36 36%

100 respondents

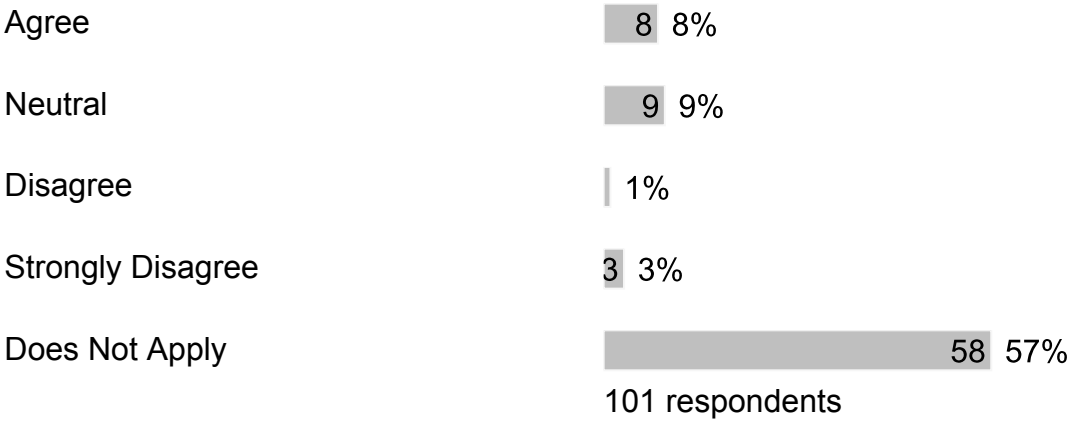
5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	25 25%
Agree	10 10%
Neutral	8 8%
Disagree	1%
Does Not Apply	57 56%

101 respondents

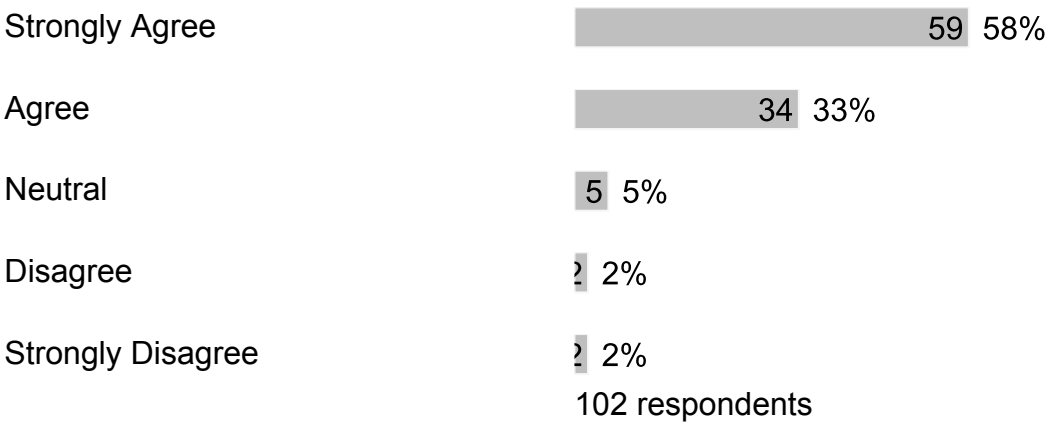
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree	22 22%


Agree
8 8%
Neutral
9 9%
Disagree
1%
Strongly Disagree
3 3%
Does Not Apply
58 57%
101 respondents

D. Section 3

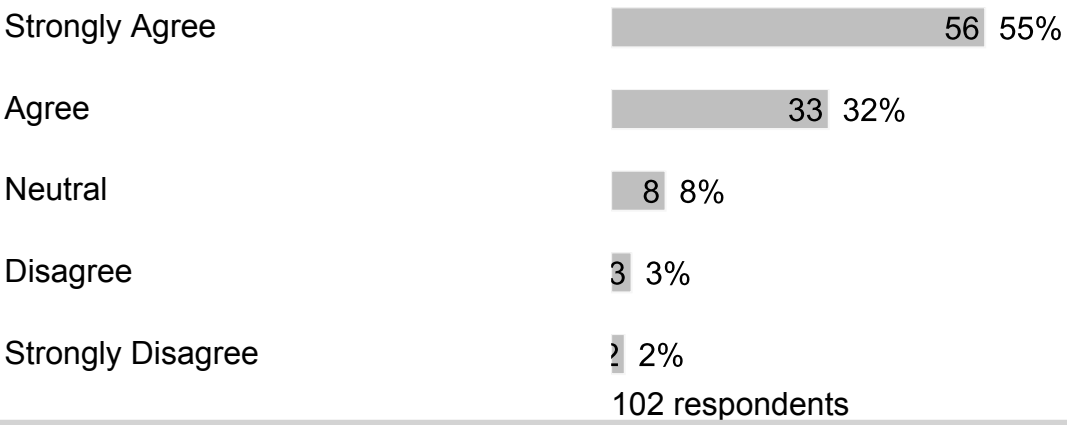
1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



102 respondents

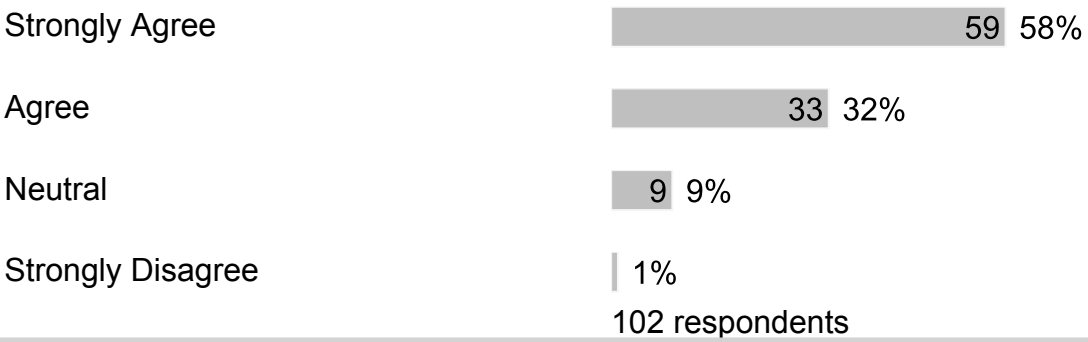
E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



102 respondents

2. 2. Our school provides qualified staff members to support student learning.



102 respondents

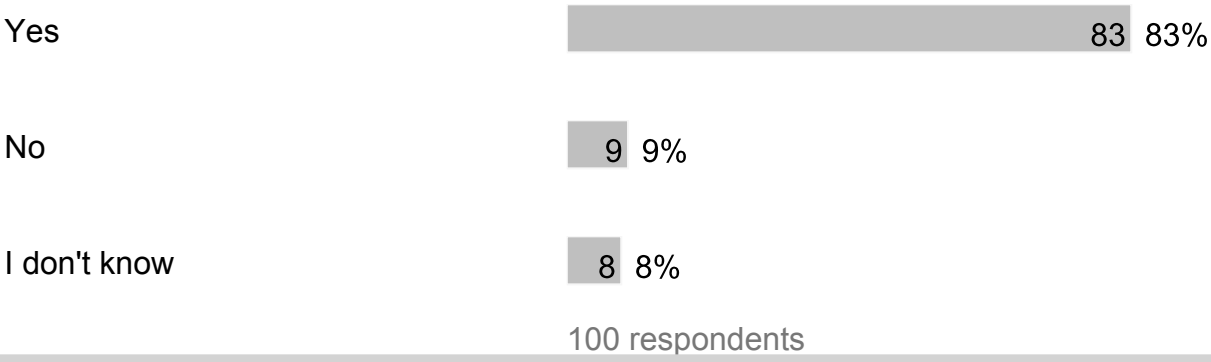
3. 3. At school, my child has up-to-date computers and other technology to learn.



Disagree	1%
Strongly Disagree	2 2%
	102 respondents

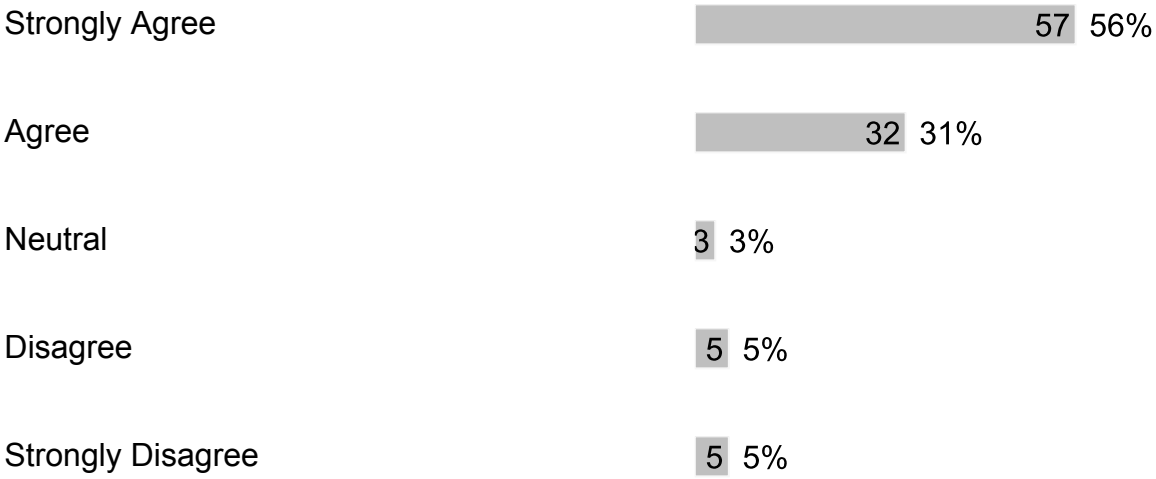
F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



100 respondents

2. 2. My child likes going to school.



102 respondents

3. 3. Our school treats students with value, respect and compassion.



Agree	32 31%
Neutral	6 6%
Disagree	1%
Strongly Disagree	3 3%

102 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	60 59%
Agree	27 26%
Neutral	6 6%
Disagree	5 5%
Strongly Disagree	4 4%

102 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	67 66%
Agree	23 23%

Neutral	6 6%
Disagree	2 2%
Strongly Disagree	3 3%

101 respondents

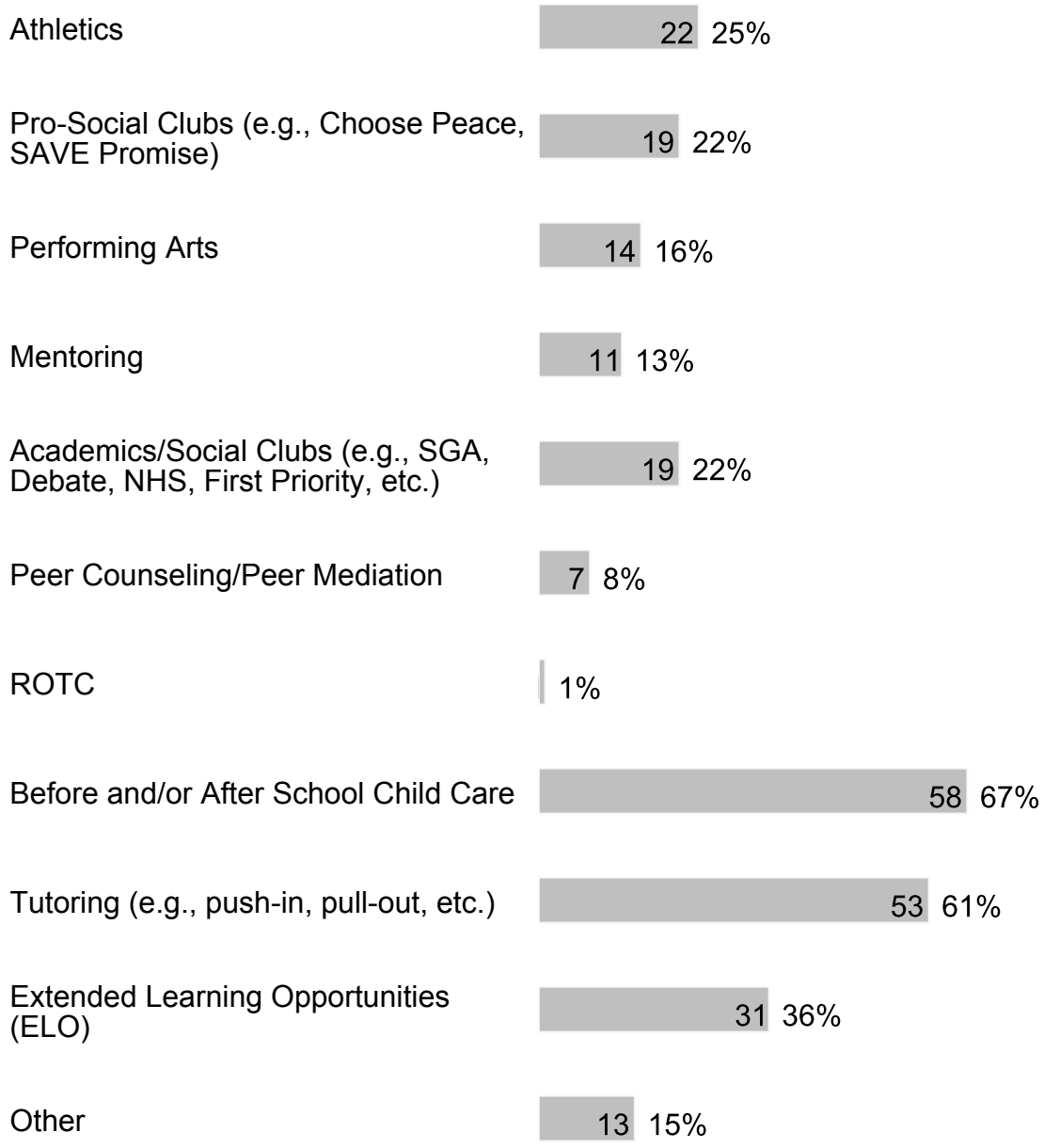
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	62 61%
Agree	30 30%
Neutral	4 4%
Disagree	3 3%
Strongly Disagree	2 2%

101 respondents

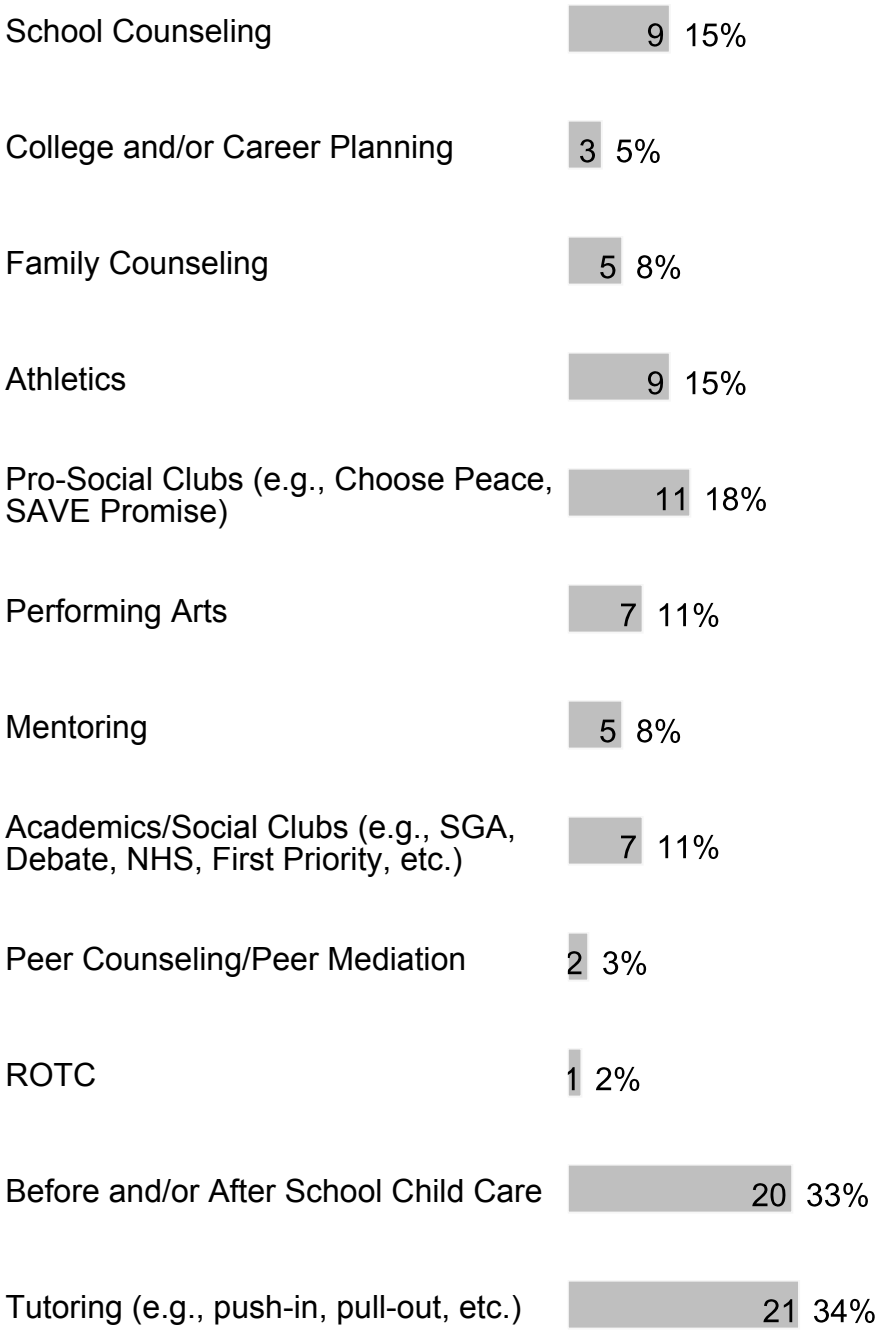
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	61 70%
College and/or Career Planning	5 6%
Family Counseling	23 26%



87 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):


School Counseling
9 15%
College and/or Career Planning
3 5%
Family Counseling
5 8%
Athletics
9 15%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)
11 18%
Performing Arts
7 11%
Mentoring
5 8%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
7 11%
Peer Counseling/Peer Mediation
2 3%
ROTC
1 2%
Before and/or After School Child Care
20 33%
Tutoring (e.g., push-in, pull-out, etc.)
21 34%

Extended Learning Opportunities (ELO)	14	23%
Other	18	30%

61 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling	17	26%
College and/or Career Planning	5	8%
Family Counseling	11	17%
Athletics	25	38%
Pro-Social Clubs (e.g.,Choose Peace, SAVE Promise)	11	17%
Performing Arts	16	25%
Mentoring	6	9%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	8	12%
Peer Counseling/Peer Mediation	3	5%

ROTC	1 2%
Before and/or After School Child Care	15 23%
Tutoring(e.g., push-in, pull-out etc.)	18 28%
Extended Learning Opportunities (ELO)	14 22%
Other	17 26%

65 respondents

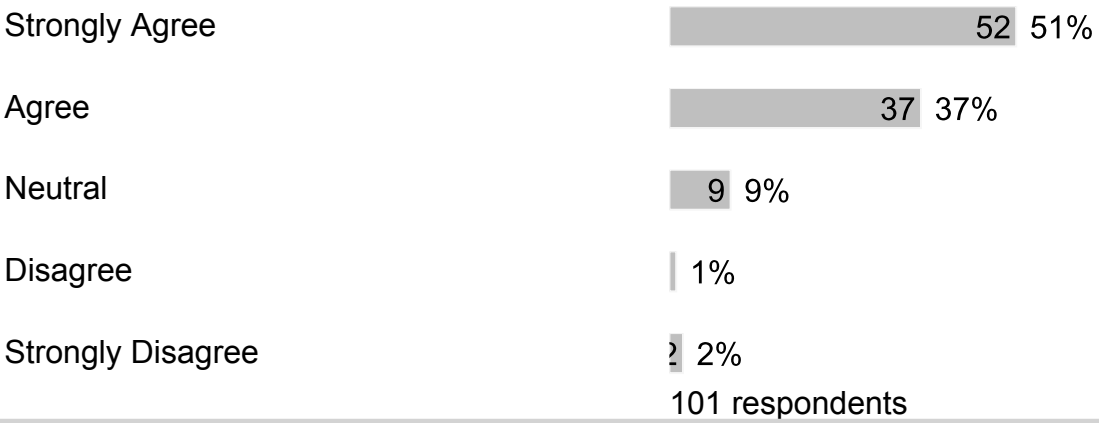
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	31 32%
Agree	19 20%
Neutral	39 41%
Disagree	3 3%
Strongly Disagree	4 4%

96 respondents

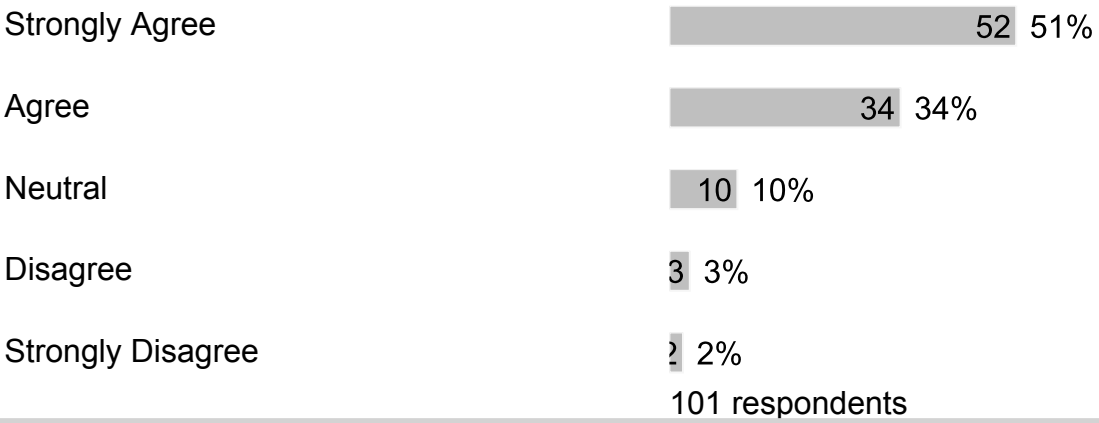
G. Section 6

1. 1. The principal is a positive educational leader at the school.



101 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



101 respondents

3. 3. Our school's administration provides strong instructional leadership.



Strongly Disagree	3 3%

101 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree	53 52%
Agree	34 34%
Neutral	10 10%
Disagree	2 2%
Strongly Disagree	2 2%

101 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree	56 55%
Agree	32 32%
Neutral	8 8%
Disagree	1%
Strongly Disagree	4 4%

101 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	53 53%
Agree	39 39%
Neutral	5 5%

Strongly Disagree	3 3%

100 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	50 50%
Agree	35 35%
Neutral	10 10%
Disagree	1%
Strongly Disagree	4 4%

100 respondents

8. 8. My child’s teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	58 58%
Agree	33 33%
Neutral	6 6%
Disagree	1%
Strongly Disagree	2 2%

100 respondents

9. 9. My child’s teachers give work that challenges my child.

Strongly Agree	52 51%
Agree	32 32%
Neutral	12 12%

Disagree	3 3%
Strongly Disagree	2 2%

101 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	60 59%
Agree	32 32%
Neutral	7 7%
Strongly Disagree	2 2%

101 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	58 57%
Agree	33 33%
Neutral	6 6%
Disagree	2 2%
Strongly Disagree	2 2%

101 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	58 57%
Agree	34 34%
Neutral	5 5%

Disagree	1%
Strongly Disagree	3 3%

101 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	46 46%
Agree	35 35%
Neutral	10 10%
Disagree	5 5%
Strongly Disagree	3 3%

99 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	51 50%
Agree	39 39%
Neutral	6 6%
Disagree	3 3%
Strongly Disagree	2 2%

101 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree	53 52%
Agree	38 38%

Neutral	4 4%
Disagree	4 4%
Strongly Disagree	2 2%

101 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	48 48%
Agree	42 42%
Neutral	7 7%
Disagree	1%
Strongly Disagree	3 3%

101 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	53 52%
Agree	40 40%
Neutral	2 2%
Disagree	1%
Strongly Disagree	5 5%

101 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	58 57%

Agree	34	34%
Neutral	4	4%
Disagree	2	2%
Strongly Disagree	3	3%

101 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	50	50%
Agree	38	38%
Neutral	6	6%
Disagree	2	2%
Strongly Disagree	5	5%

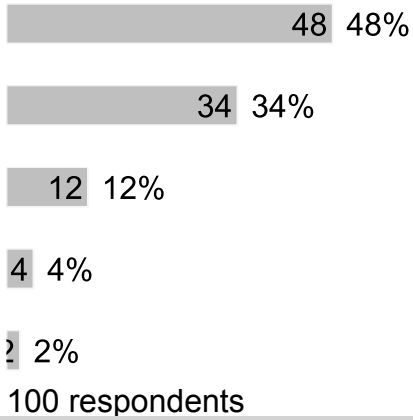
101 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	53	52%
Agree	37	37%
Neutral	5	5%
Disagree	2	2%
Strongly Disagree	4	4%

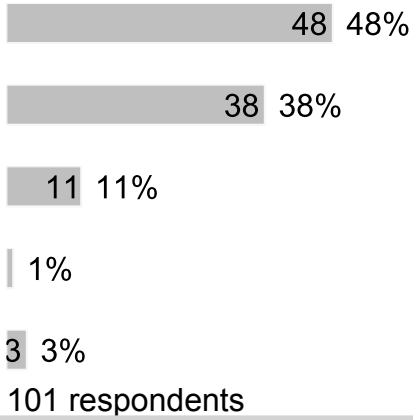
101 respondents

21. 21. Families are encouraged to volunteer.



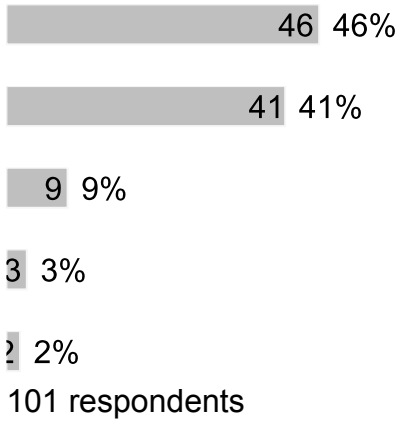
100 respondents

22. 22. Families are given the opportunity to participate on school committees.



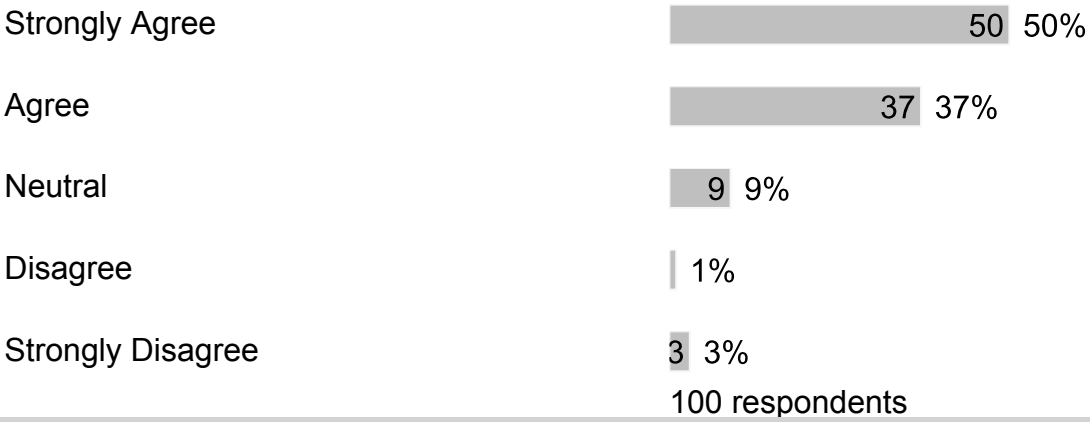
101 respondents

23. 23. I am well-informed of the school's goals and activities.



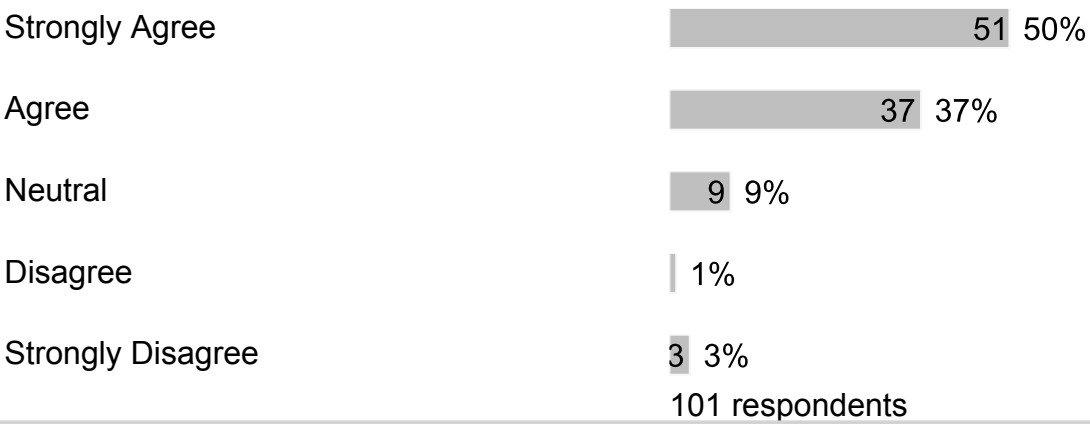
101 respondents

24. 24. Our school reports the achievement of school goals.



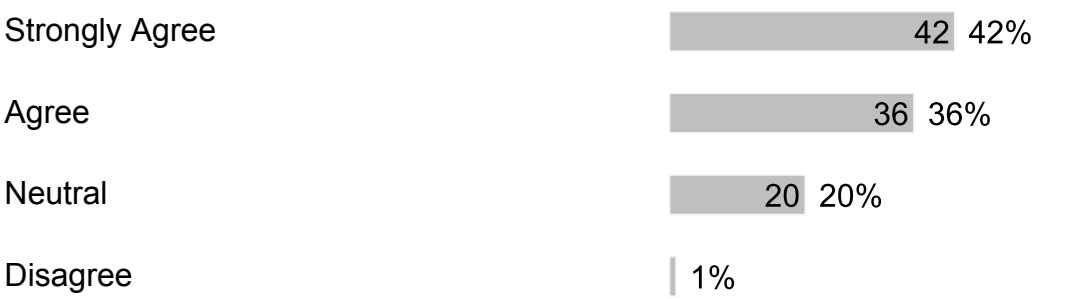
100 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



101 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



Strongly Disagree	2 2%

101 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	50 50%
Agree	42 42%
Neutral	6 6%
Strongly Disagree	3 3%

101 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	54 53%
Agree	36 36%
Neutral	5 5%
Disagree	2 2%
Strongly Disagree	4 4%

101 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	43 43%
Agree	37 37%
Neutral	13 13%
Disagree	3 3%

Strongly Disagree	4 4%

100 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree	42 42%
Agree	25 25%
Neutral	21 21%
Disagree	6 6%
Strongly Disagree	7 7%

101 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	50 51%
Agree	37 37%
Neutral	5 5%
Disagree	2 2%
Strongly Disagree	5 5%

99 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report