BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/03/2026

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

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Custom Survey

1 survey(s) 54 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 54 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	8	16%
Female	39	78%
Prefer not to answer	3	6%

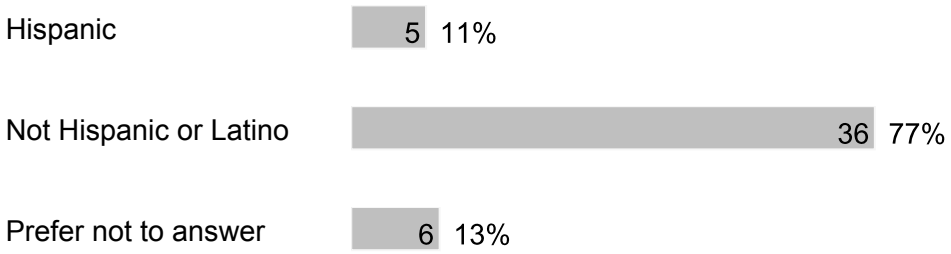
50 respondents

2. Ethnicity

Asian	3	6%
Black or African American	29	60%
White	10	21%
Multiracial	1	2%
Other	5	10%

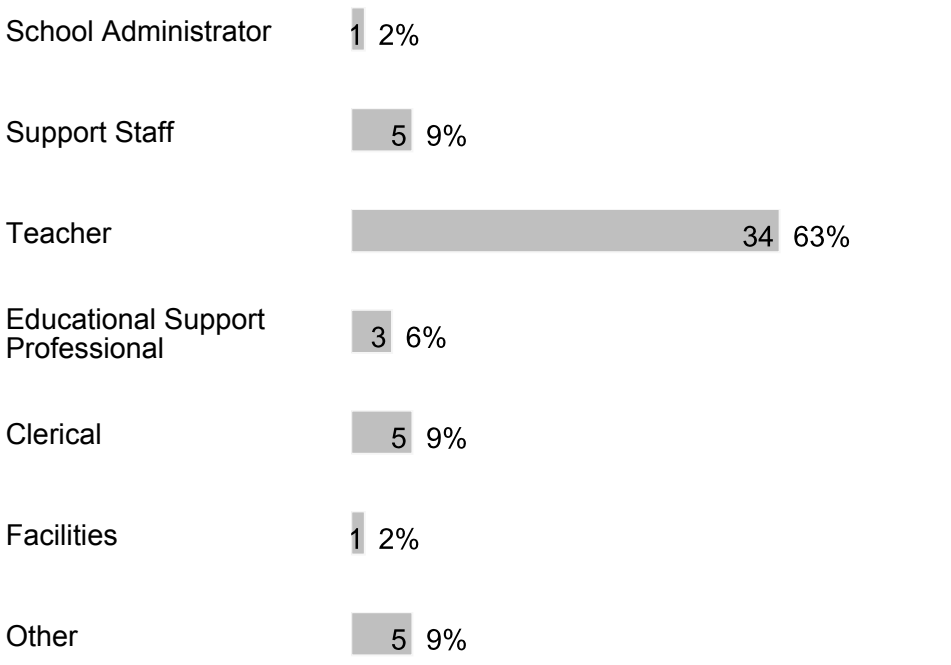
48 respondents

3. Ethnicity



47 respondents

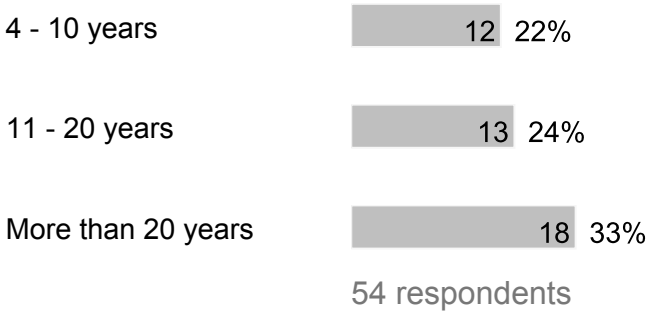
4. Role



54 respondents

5. Experience




4 - 10 years
12 22%
11 - 20 years
13 24%
More than 20 years
18 33%
54 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	33 61%
Agree	17 31%
Neutral	4 7%

54 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	27 50%
Agree	15 28%
Neutral	10 19%
Disagree	2 4%

54 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	3 6%
Agree	11 20%
Neutral	14 26%
Disagree	13 24%

Strongly Disagree	13	24%

54 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	12	22%
No	42	78%

54 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	12	22%
Addressed the incident myself	5	9%
Confronted the alleged bully(ies) directly	2	4%
Contacted the parents/guardians of the alleged bully(ies)	2	4%
Does not apply to me	40	74%

54 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	6	11%
Stayed the same	1	2%

Don't know	5	9%
Does not apply to me	42	78%

54 respondents

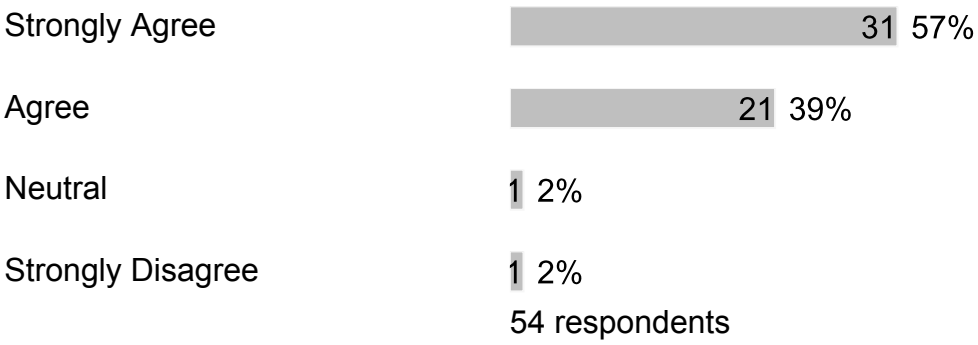
7. In my school, rules are applied equally to students.

Strongly Agree	28	52%
Agree	20	37%
Neutral	3	6%
Disagree	2	4%
Strongly Disagree	1	2%

54 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	28	54%
Agree	17	33%
Neutral	6	12%
Disagree	1	2%

52 respondents

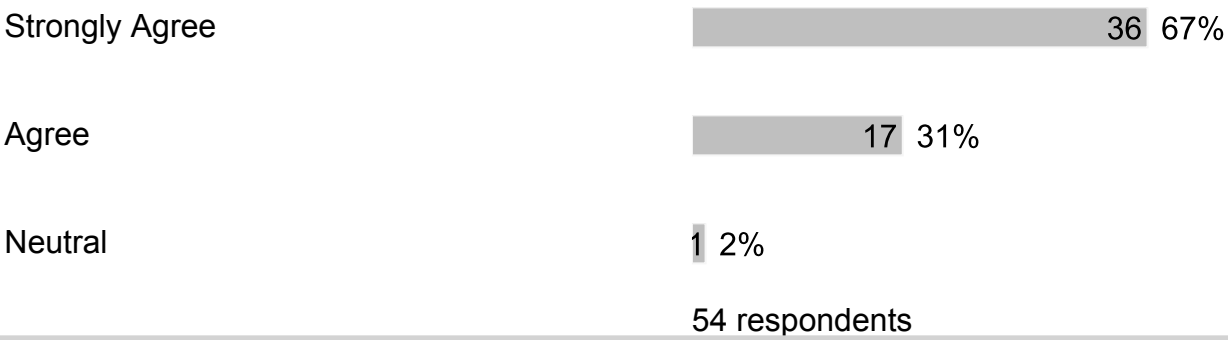
2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	31	57%
Agree	21	39%
Neutral	1	2%
Strongly Disagree	1	2%

54 respondents

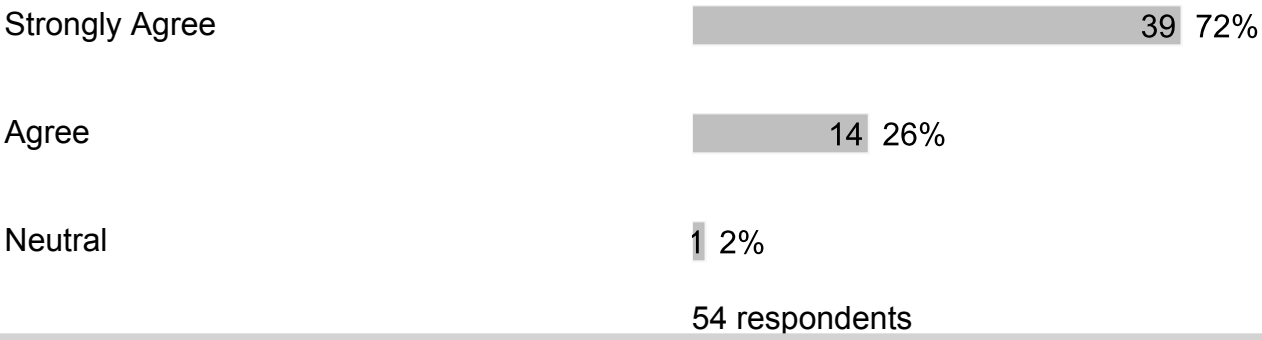
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



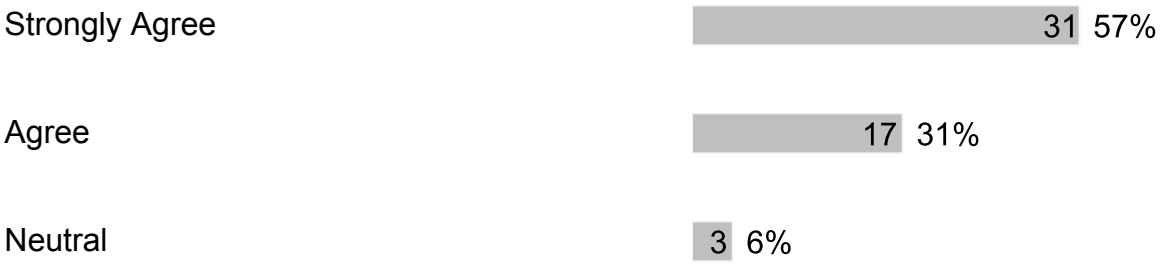
54 respondents

2. If students have a problem, they can come to me for help.



54 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree	2 4%
Strongly Disagree	1 2%

54 respondents

4. In my school, adults treat students with respect.

Strongly Agree	25 46%
Agree	21 39%
Neutral	6 11%
Disagree	2 4%

54 respondents

5. In my school, students treat adults with respect.

Strongly Agree	15 28%
Agree	24 44%
Neutral	11 20%
Disagree	4 7%

54 respondents

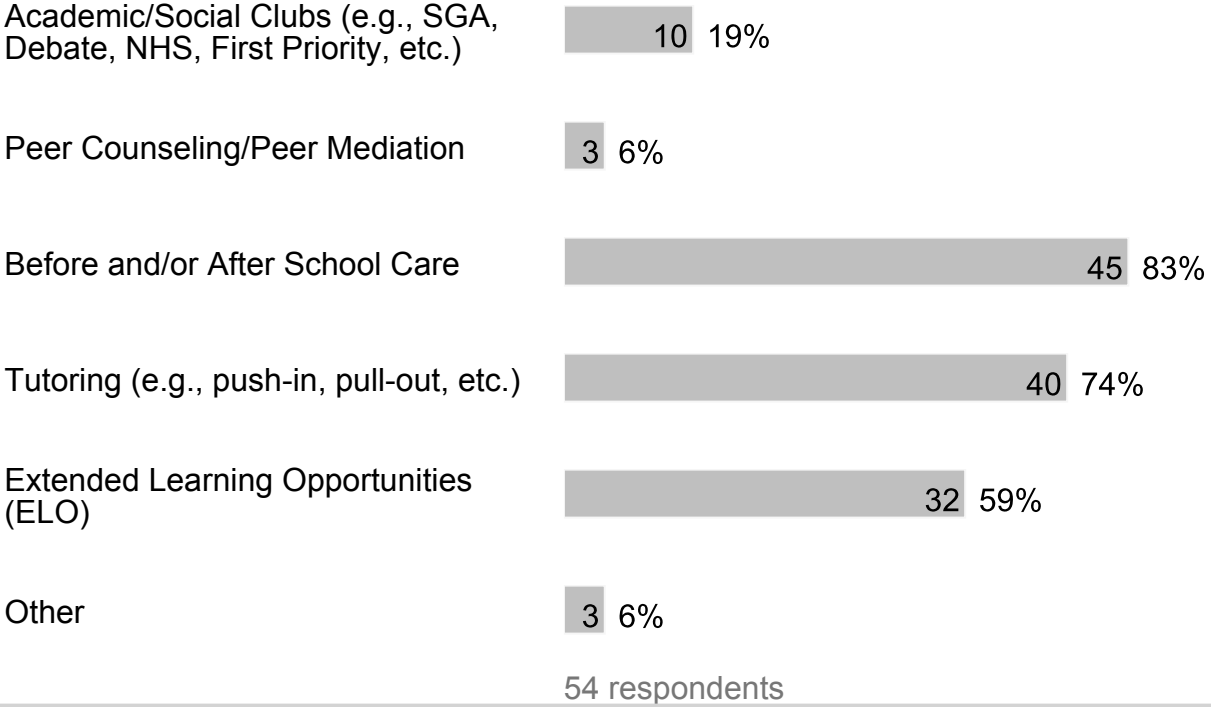
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	19	35%
Agree	25	46%
Neutral	7	13%
Disagree	2	4%
Strongly Disagree	1	2%

54 respondents

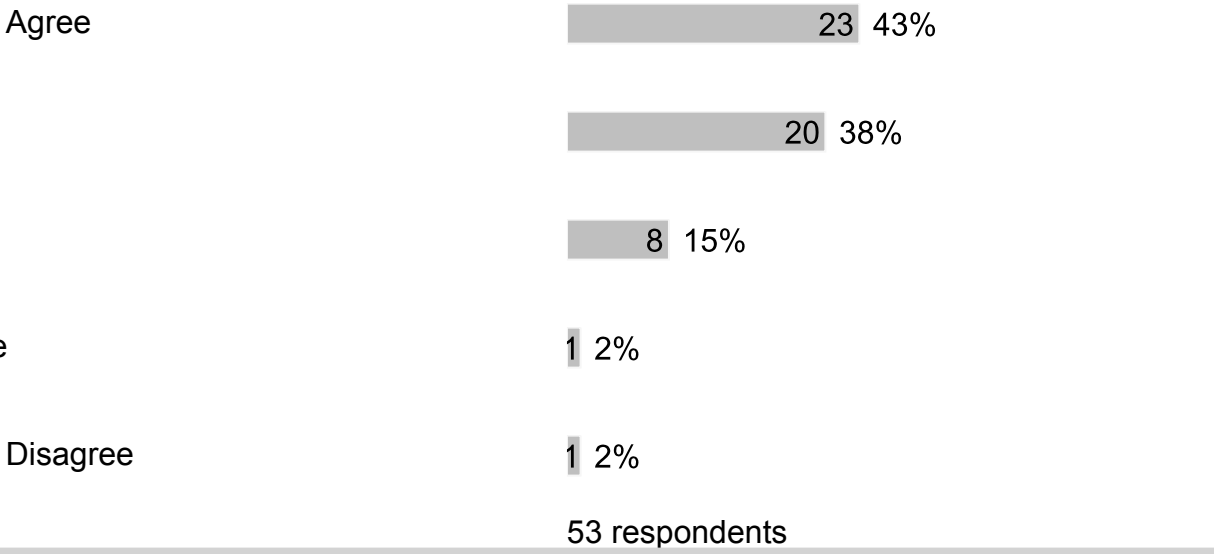
7. At my school the following programs/services are available (check all that apply):

School Counseling	49	91%
College and/or Career Planning	4	7%
Family Counseling	21	39%
Athletics	4	7%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	12	22%
Performing Arts	12	22%
Mentoring	17	31%



54 respondents

8. Our school implements changes based on the feedback from staff.



53 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	24	44%
Agree	25	46%
Neutral	5	9%

54 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	13	24%
Agree	13	24%
Neutral	20	37%
Disagree	4	7%
Strongly Disagree	4	7%

54 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	20	37%
Agree	20	37%
Neutral	12	22%

Disagree	2 4%

54 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	21 39%
Agree	20 37%
Neutral	10 19%
Disagree	1 2%
Strongly Disagree	2 4%

54 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	23 43%
Agree	22 41%
Neutral	6 11%
Disagree	2 4%
Strongly Disagree	1 2%

54 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	32	59%
Agree	20	37%
Neutral	2	4%

54 respondents

2. Our school has a continuous improvement process.

Strongly Agree	29	54%
Agree	23	43%
Neutral	1	2%
Strongly Disagree	1	2%

54 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	35	65%
Agree	17	31%
Neutral	2	4%

54 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	28	53%

Agree	18 34%
Neutral	6 11%
Strongly Disagree	1 2%

53 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	33 61%
Agree	18 33%
Neutral	2 4%
Disagree	1 2%

54 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	33 62%
Agree	18 34%
Strongly Disagree	2 4%

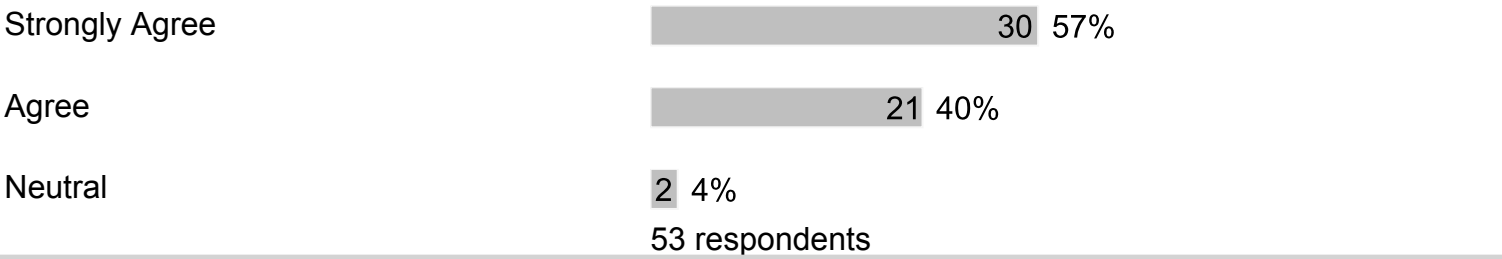
53 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	28 53%
Agree	23 43%
Neutral	2 4%

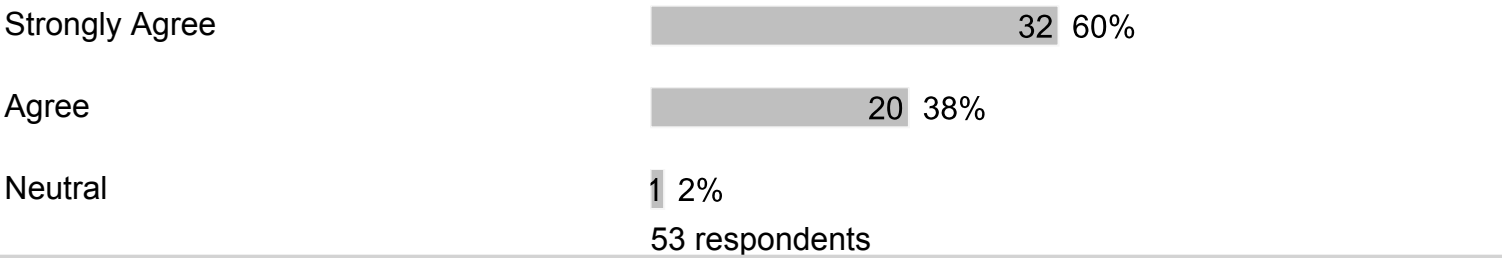
53 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



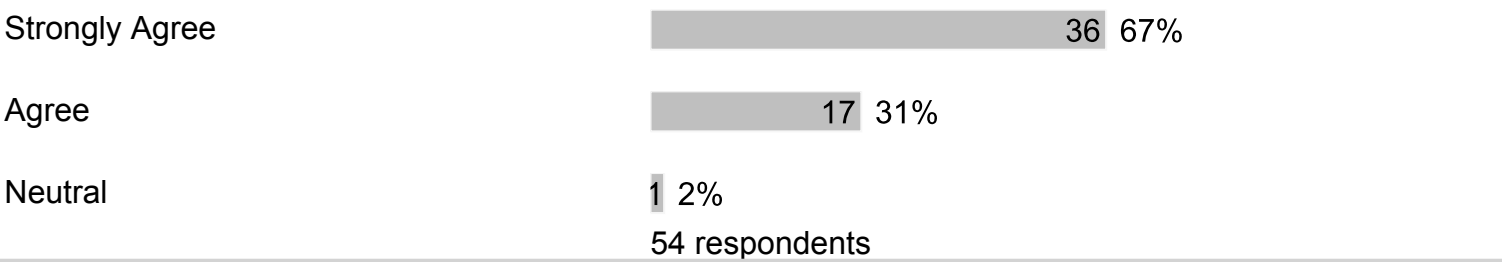
53 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



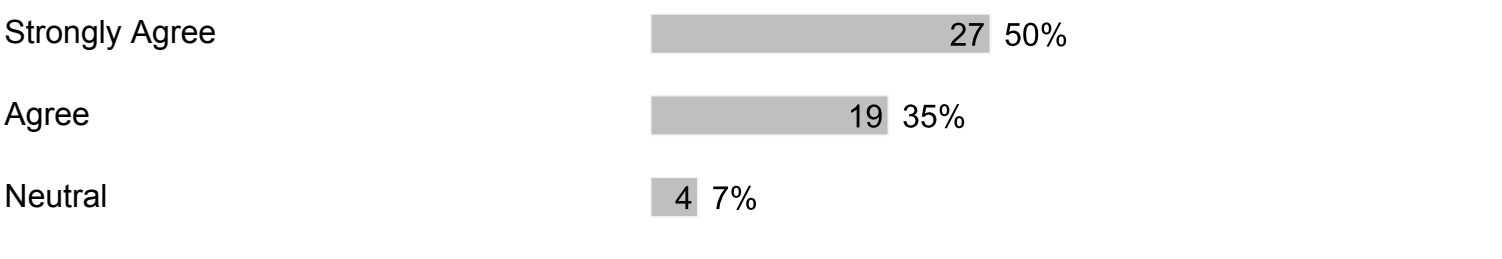
53 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



54 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



Disagree	3 6%
Strongly Disagree	1 2%

54 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	30 57%
Agree	17 32%
Neutral	6 11%

53 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	28 54%
Agree	16 31%
Neutral	8 15%

52 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	28 53%
Agree	18 34%
Neutral	7 13%

53 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	30 58%
Agree	16 31%

Neutral	6 12%

52 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	30 57%
Agree	17 32%
Neutral	6 11%

53 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	29 56%
Agree	17 33%
Neutral	6 12%

52 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	28 54%
Agree	19 37%
Neutral	5 10%

52 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	27 52%
Agree	20 38%

Neutral	5 10%

52 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	28 54%
Agree	21 40%
Neutral	3 6%

52 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	29 56%
Agree	18 35%
Neutral	4 8%
Disagree	1 2%

52 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	31 57%
Agree	18 33%
Neutral	4 7%
Disagree	1 2%

54 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	29 55%
Agree	19 36%
Neutral	5 9%

53 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	24 45%
Agree	22 42%
Neutral	4 8%
Disagree	2 4%
Strongly Disagree	1 2%

53 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	25 47%
Agree	23 43%
Neutral	4 8%
Disagree	1 2%

53 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	24 46%
Agree	22 42%

Neutral	4 8%
Disagree	2 4%

52 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	25 47%
Agree	21 40%
Neutral	6 11%
Disagree	1 2%

53 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year	22 41%
3 or more times per year	12 22%
Does not apply	20 37%

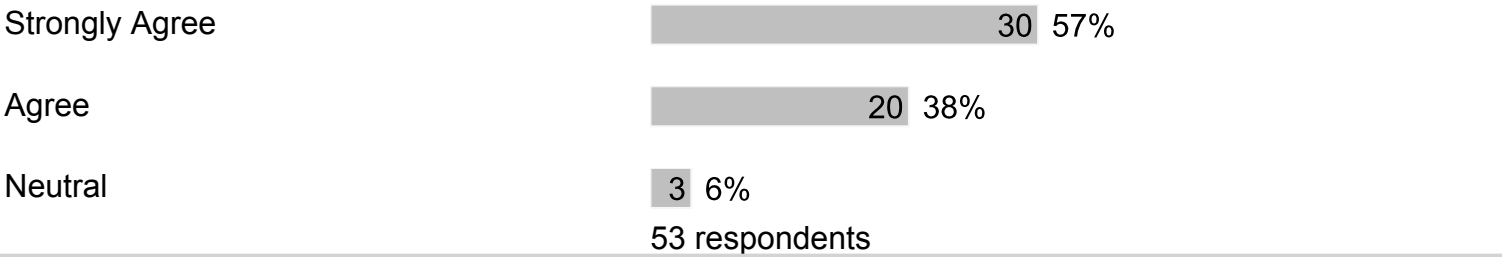
54 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	32 59%
Agree	17 31%
Neutral	5 9%

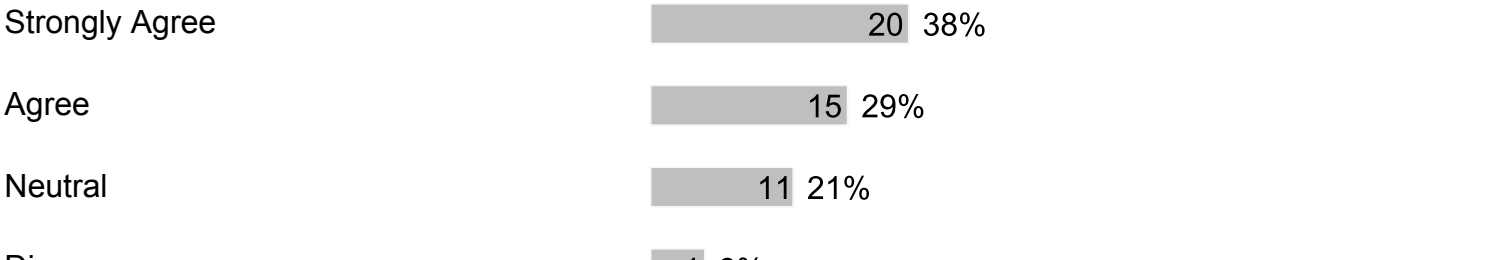
54 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



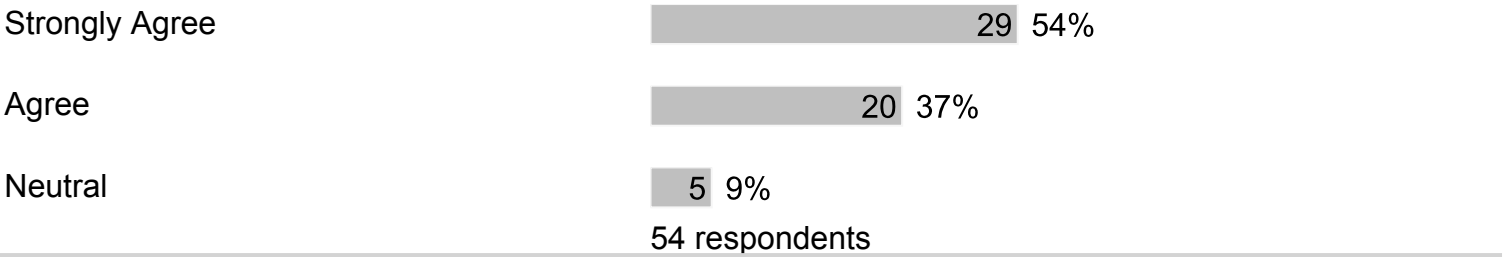
53 respondents

31. I regularly post information online or send home a newsletter.



52 respondents

32. Our school communicates well about its goals and activities.



54 respondents

33. Our school communicates information in ways that are easy for families to understand.



Neutral	2 4%
Strongly Disagree	1 2%
	53 respondents

34. I am accessible via (check all that apply):

Emails	52 96%
Texts	47 87%
Phone calls	49 91%
Personal visits	38 70%
	54 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	30 57%
Agree	18 34%
Neutral	4 8%
Strongly Disagree	1 2%
	53 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report