BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/25/2026

surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creo...[1]

run on 09/25/2026

Custom Survey

1 survey(s) 106 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

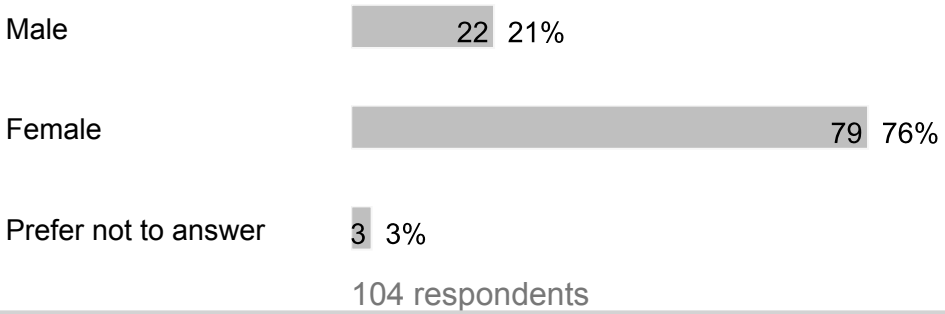
1 survey(s) 106 response(s)

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

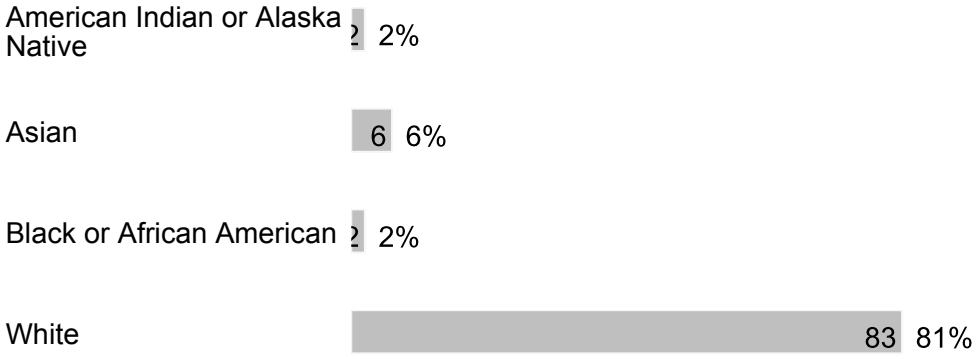
Number of Responses | Percentages of Total Responses

1. Gender



104 respondents

2. Race



Multiracial	5	5%
Other	5	5%

103 respondents

3. Ethnicity

Hispanic	23	23%
Non-Hispanic or Latino	68	69%
Prefer not to answer	8	8%

99 respondents

4. Grade

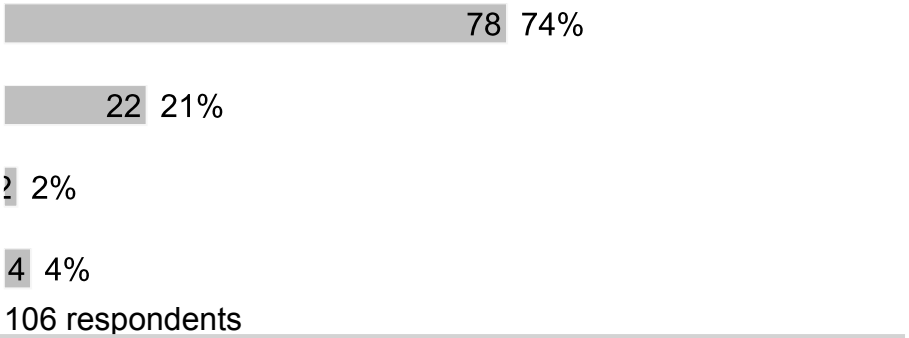
Grade PK	8	8%
Grade K	12	11%
Grade 1	11	10%
Grade 2	20	19%
Grade 3	21	20%
Grade 4	21	20%
Grade 5	11	10%

Grade 9	1%
Grade 11	1%

106 respondents

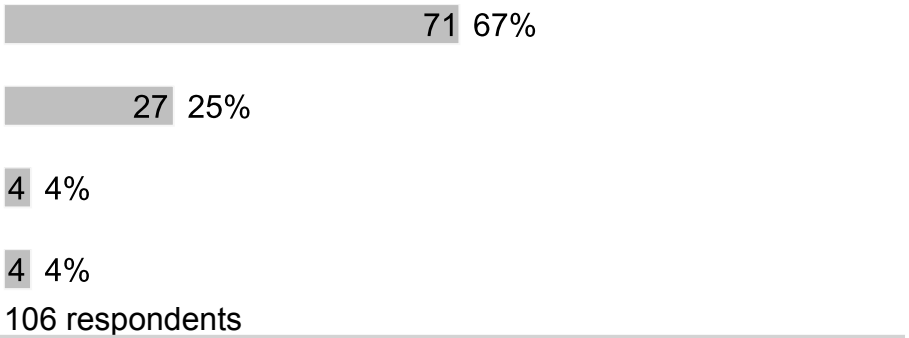
C. Section 2

1. 1. My child feels safe at school.



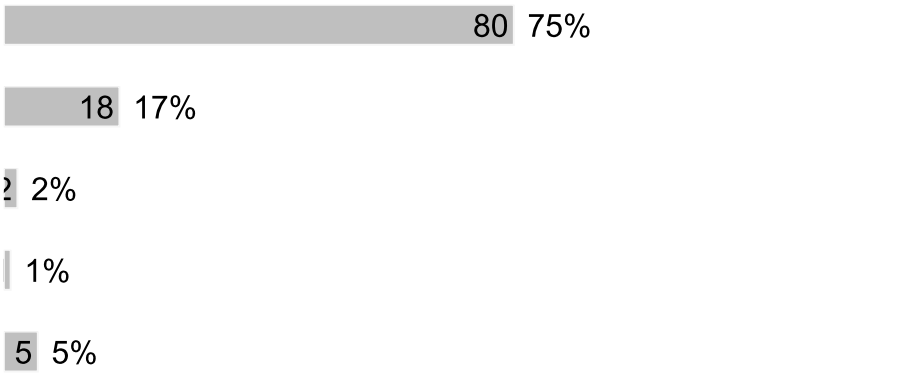
106 respondents

2. 2. My child's school is clean and well-maintained.



106 respondents

3. 3. I would recommend my child's school to my friends and/or family.



106 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	5	5%
Agree	10	10%
Neutral	21	20%
Disagree	22	21%
Strongly Disagree	46	44%

104 respondents

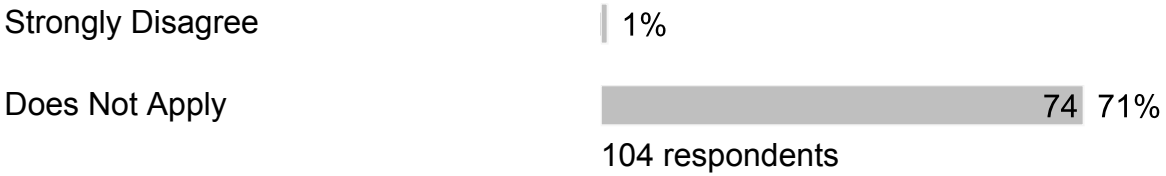
5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	7	7%
Agree	8	8%
Neutral	15	14%
Disagree	2	2%
Does Not Apply	72	69%

104 respondents

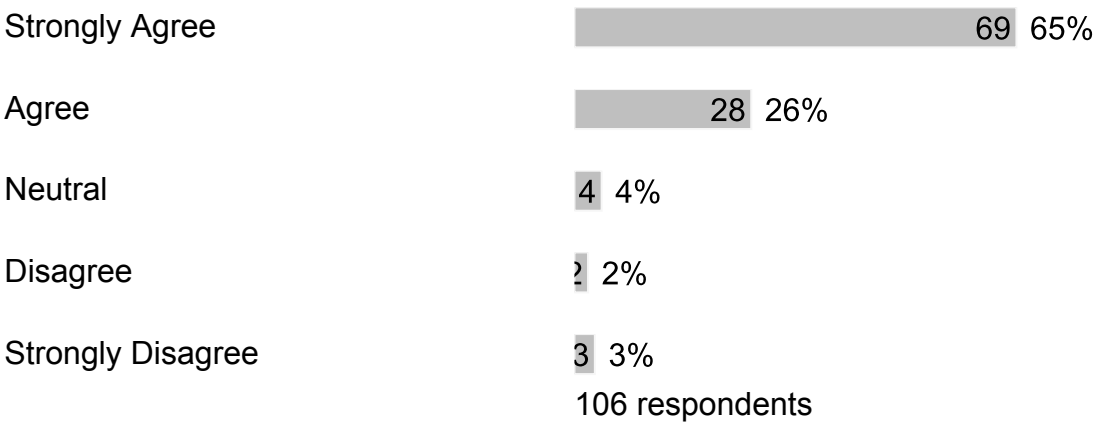
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree	5	5%
Agree	4	4%
Neutral	20	19%


Strongly Disagree
1%
Does Not Apply
74
71%
104 respondents

D. Section 3

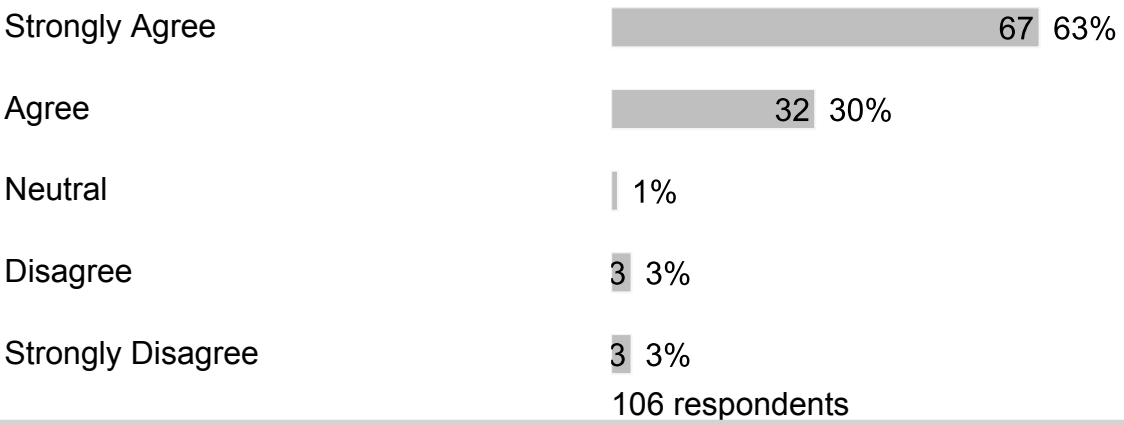
1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



106 respondents

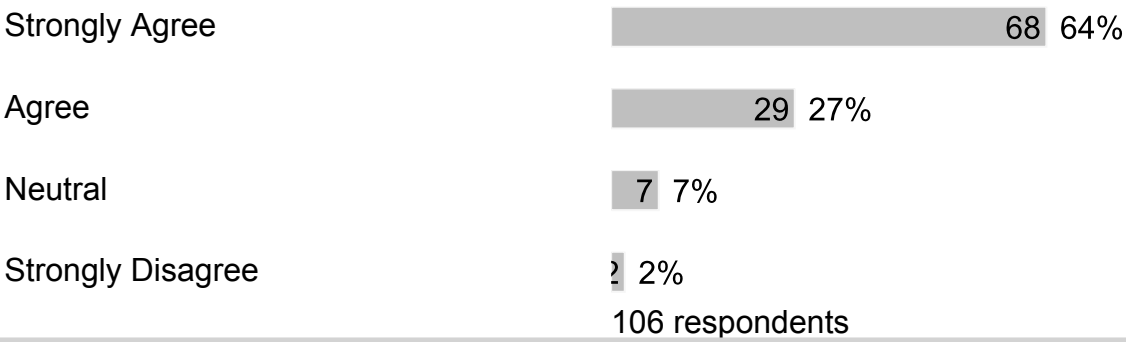
E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



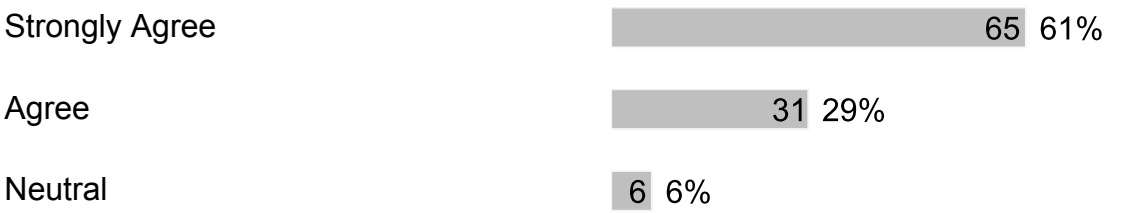
106 respondents

2. 2. Our school provides qualified staff members to support student learning.



106 respondents

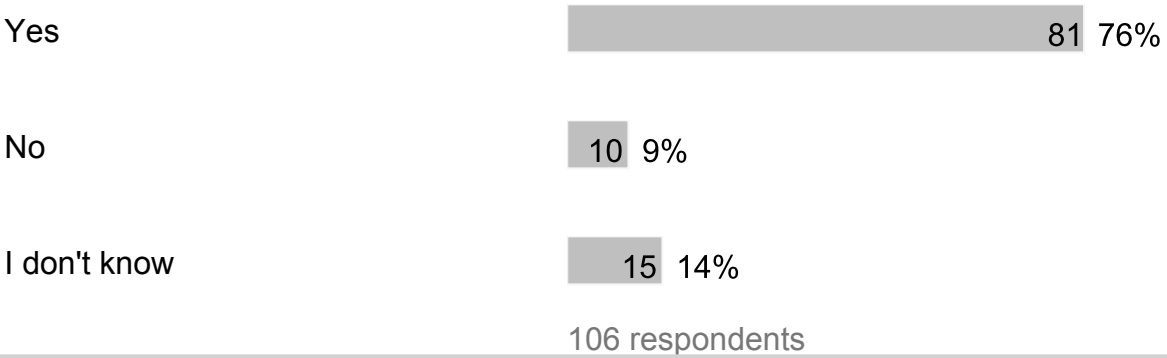
3. 3. At school, my child has up-to-date computers and other technology to learn.



Disagree	3 3%
Strongly Disagree	1%
	106 respondents

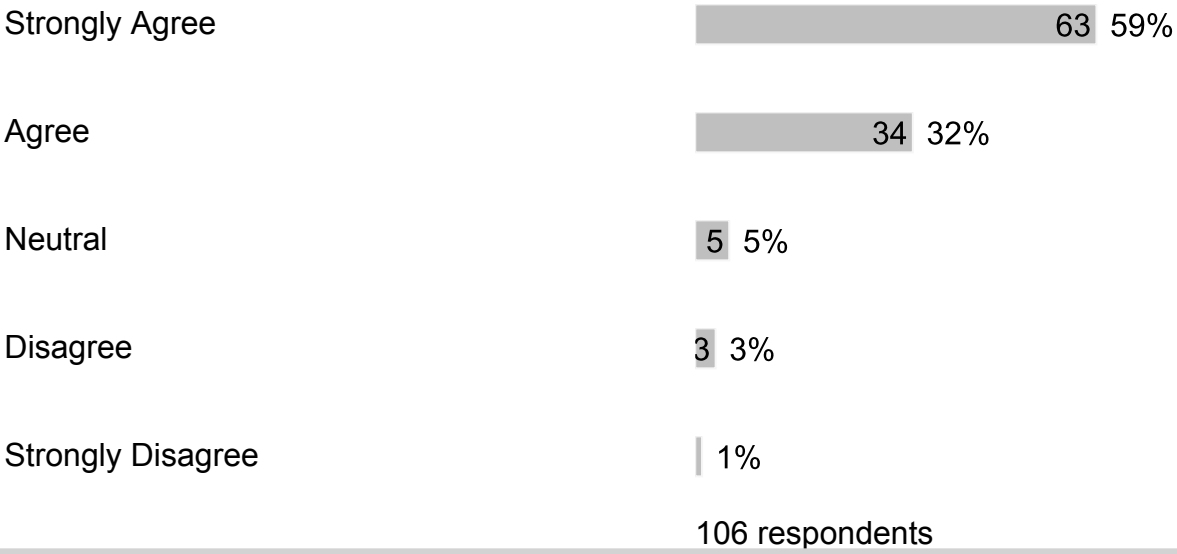
F. Section 5

1. 1. I know who to contact at my child's school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



106 respondents

2. 2. My child likes going to school.



106 respondents

3. 3. Our school treats students with value, respect and compassion.



Agree	26 25%
Neutral	2 2%
Strongly Disagree	1%

106 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	73 70%
Agree	27 26%
Neutral	3 3%
Strongly Disagree	1%

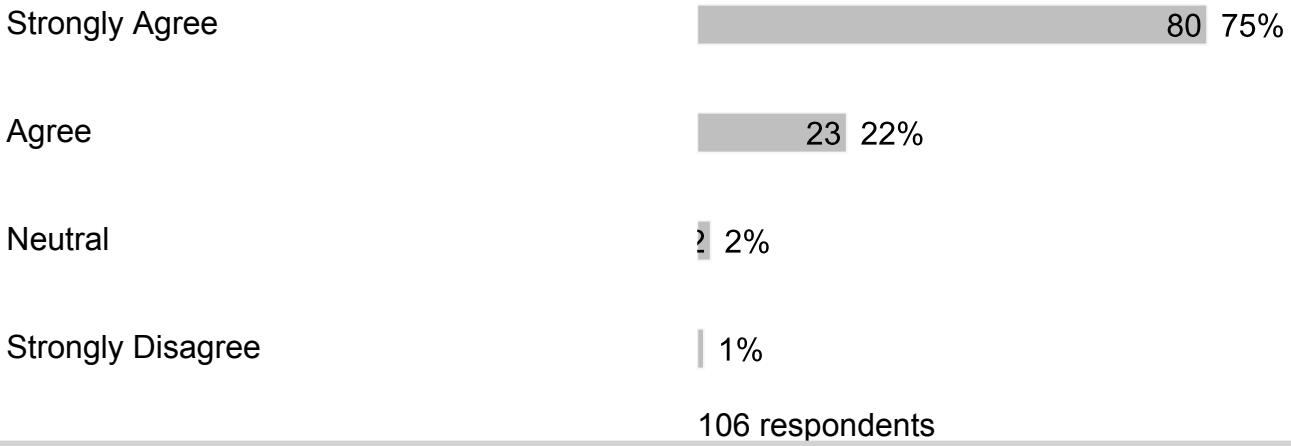
104 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	75 71%
Agree	29 27%
Neutral	1%
Strongly Disagree	1%

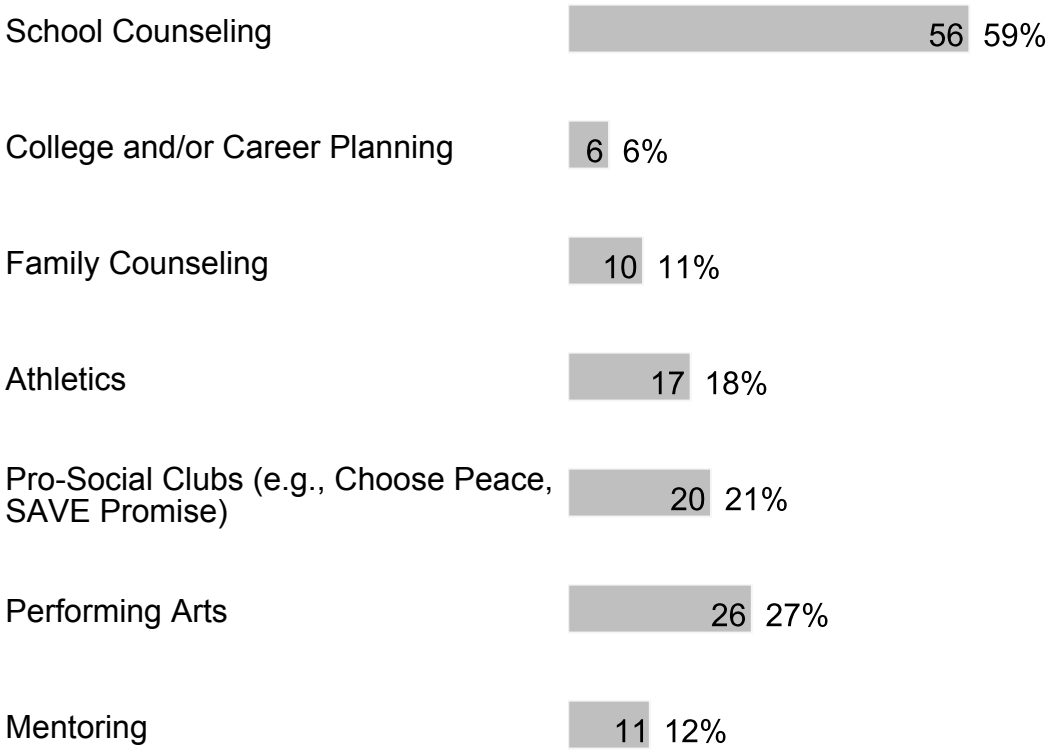
106 respondents

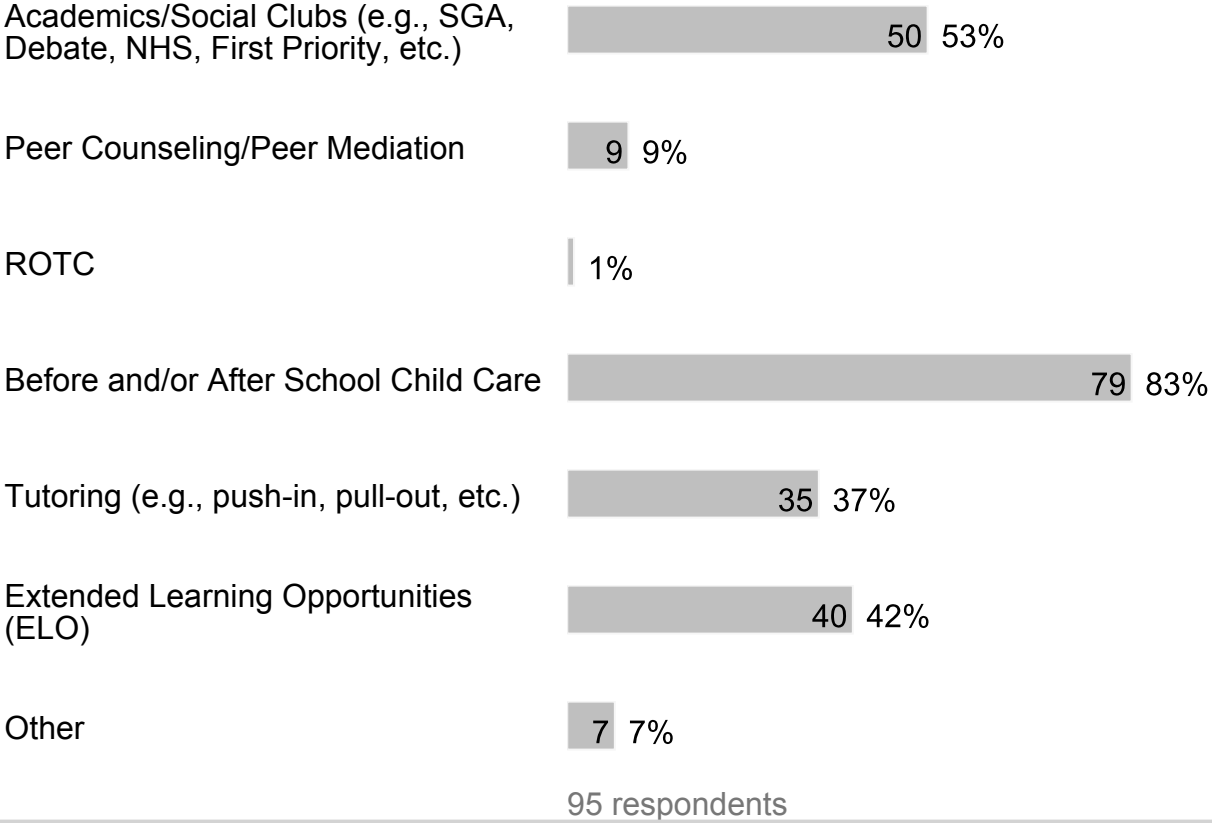
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



106 respondents

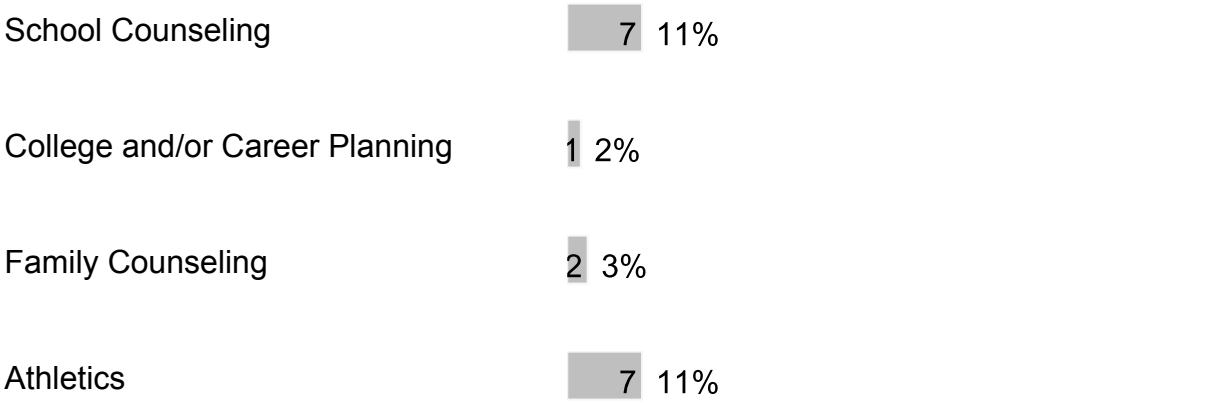
7. 7. At our school, the following programs/services are available (check all that apply):

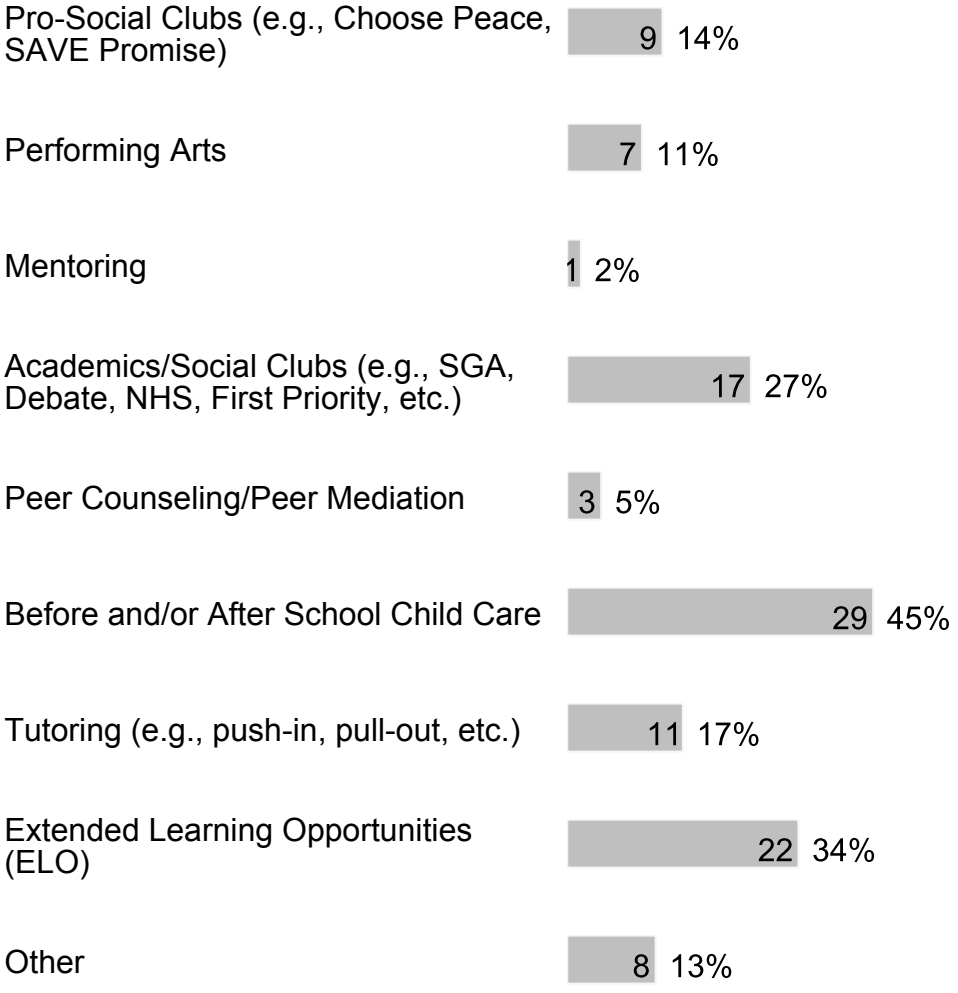




95 respondents

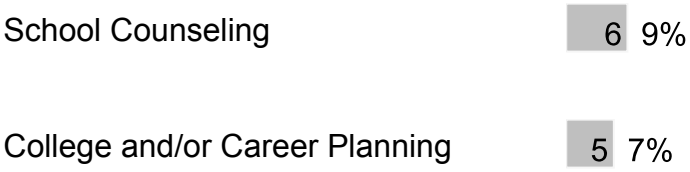
8. 8. At our school, my child participates in the following programs/services (check all that apply):

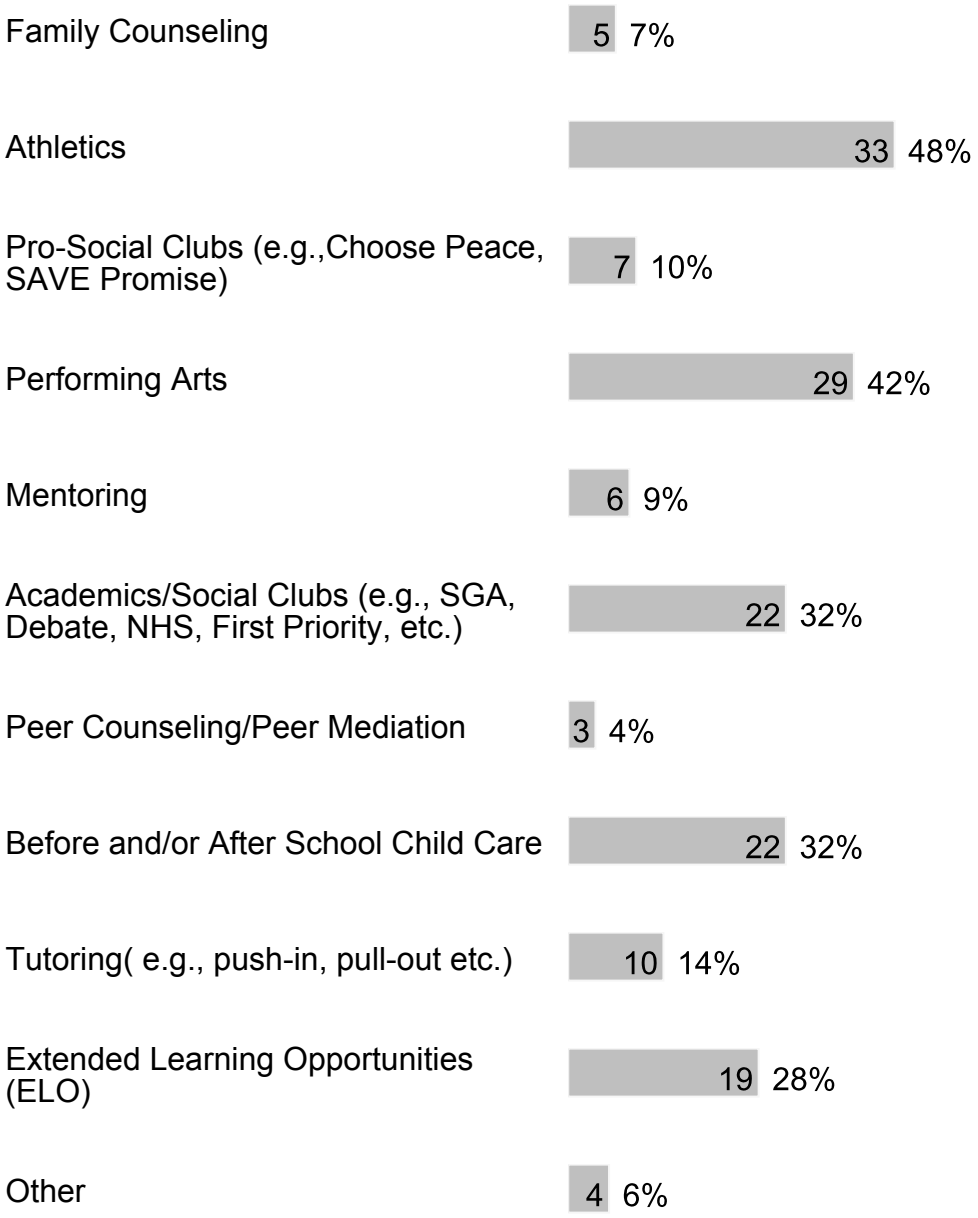




64 respondents

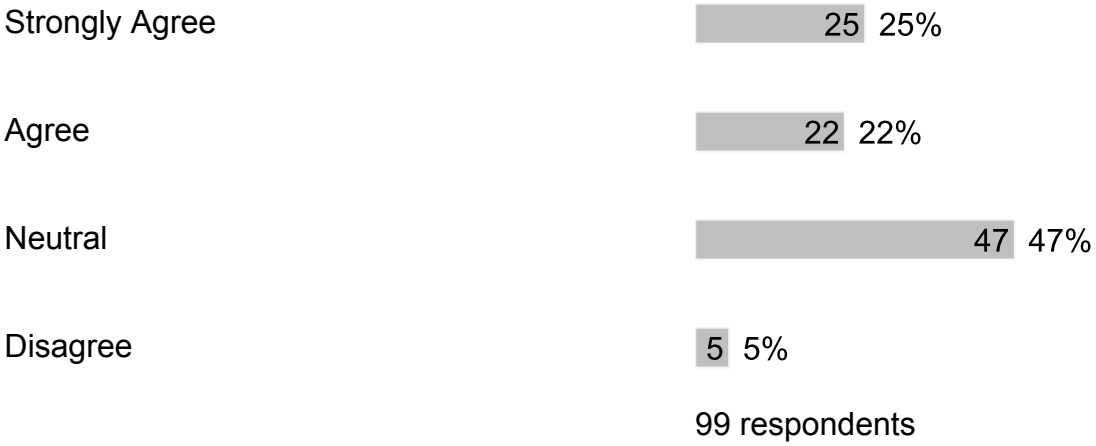
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





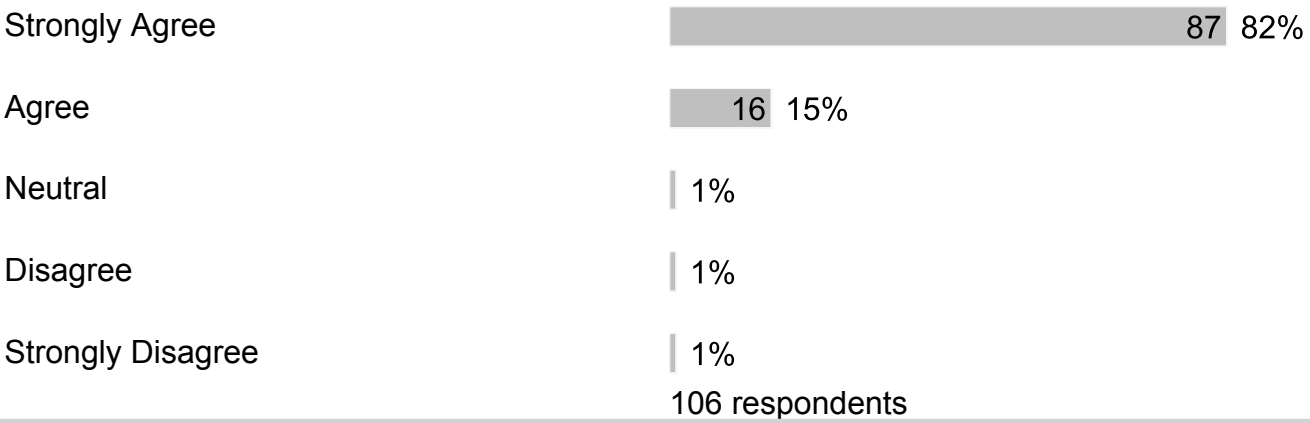
69 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.


Strongly Agree
25 25%
Agree
22 22%
Neutral
47 47%
Disagree
5 5%
99 respondents

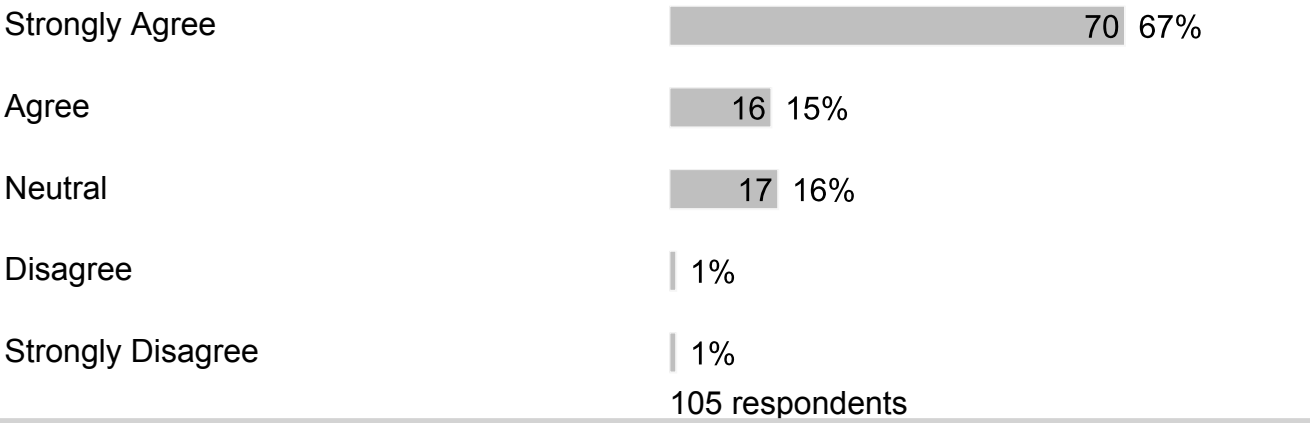
G. Section 6

1. 1. The principal is a positive educational leader at the school.



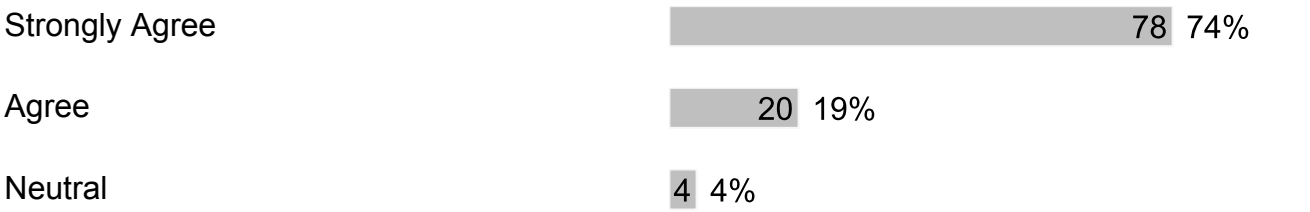
106 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



105 respondents

3. 3. Our school’s administration provides strong instructional leadership.



Disagree	2 2%
Strongly Disagree	1 1%

105 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree	77 73%
Agree	20 19%
Neutral	6 6%
Disagree	2 2%
Strongly Disagree	1 1%

106 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree	75 71%
Agree	25 24%
Neutral	2 2%
Disagree	2 2%
Strongly Disagree	2 2%

106 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	73 69%
Agree	28 26%

Neutral	4 4%
Strongly Disagree	1%

106 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	77 73%
Agree	22 21%
Neutral	5 5%
Strongly Disagree	1%

105 respondents

8. 8. My child’s teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	71 67%
Agree	22 21%
Neutral	7 7%
Disagree	4 4%
Strongly Disagree	2 2%

106 respondents

9. 9. My child’s teachers give work that challenges my child.

Strongly Agree	71 67%
Agree	20 19%
Neutral	6 6%

Disagree	6 6%
Strongly Disagree	3 3%

106 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	71 67%
Agree	22 21%
Neutral	8 8%
Disagree	1%
Strongly Disagree	4 4%

106 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	72 69%
Agree	21 20%
Neutral	7 7%
Disagree	2 2%
Strongly Disagree	3 3%

105 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	70 66%
Agree	20 19%

Neutral	10 9%
Disagree	3 3%
Strongly Disagree	3 3%

106 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	61 58%
Agree	25 24%
Neutral	15 14%
Disagree	4 4%
Strongly Disagree	1%

106 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	67 64%
Agree	28 27%
Neutral	7 7%
Disagree	1%
Strongly Disagree	2 2%

105 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree	69 66%

Agree	25 24%
Neutral	8 8%
Strongly Disagree	3 3%

105 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	64 61%
Agree	36 34%
Neutral	4 4%
Strongly Disagree	1%

105 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	60 57%
Agree	30 28%
Neutral	6 6%
Disagree	8 8%
Strongly Disagree	2 2%

106 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	67 63%
Agree	26 25%

Neutral	7	7%
Disagree	4	4%
Strongly Disagree	2	2%

106 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	72	68%
Agree	24	23%
Neutral	4	4%
Disagree	4	4%
Strongly Disagree	2	2%

106 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	72	68%
Agree	25	24%
Neutral	5	5%
Disagree	2	2%
Strongly Disagree	2	2%

106 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree	77	73%

Agree	21	20%
Neutral	7	7%
Strongly Disagree		1%

106 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	73	69%
Agree	29	27%
Neutral	3	3%
Strongly Disagree		1%

106 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree	76	72%
Agree	24	23%
Neutral	4	4%
Disagree		1%
Strongly Disagree		1%

106 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	79	75%
Agree	20	19%

Neutral	6 6%
Strongly Disagree	1%

106 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	66 63%
Agree	24 23%
Neutral	12 12%
Disagree	1%
Strongly Disagree	1%

104 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	51 49%
Agree	20 19%
Neutral	32 31%
Strongly Disagree	1%

104 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	76 72%
Agree	25 24%

Neutral	3 3%
Disagree	1%
Strongly Disagree	1%

106 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	70 66%
Agree	25 24%
Neutral	5 5%
Disagree	3 3%
Strongly Disagree	3 3%

106 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	56 53%
Agree	26 25%
Neutral	17 16%
Disagree	4 4%
Strongly Disagree	2 2%

105 respondents

30. 30. Our school asks for family input when changing rules or policies.

Strongly Agree	50 48%

Agree	25	24%
Neutral	20	19%
Disagree	7	7%
Strongly Disagree	2	2%

104 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree	67	64%
Agree	29	28%
Neutral	7	7%
Strongly Disagree	2	2%

105 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report