

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 34 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male 5 15%

Female 29 85%

34 respondents

2. Ethnicity

Asian 1 3%

Black or African American 22 65%

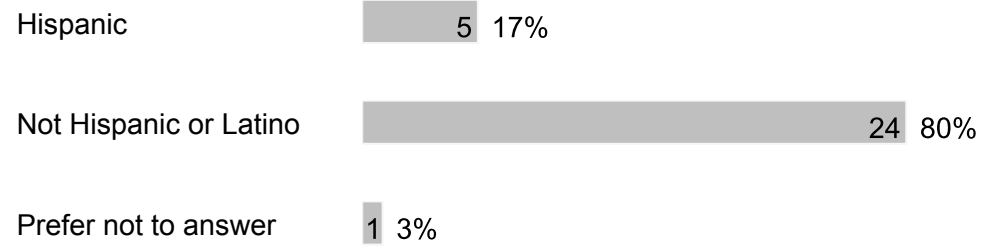
White 5 15%

Multiracial 3 9%

Other 3 9%

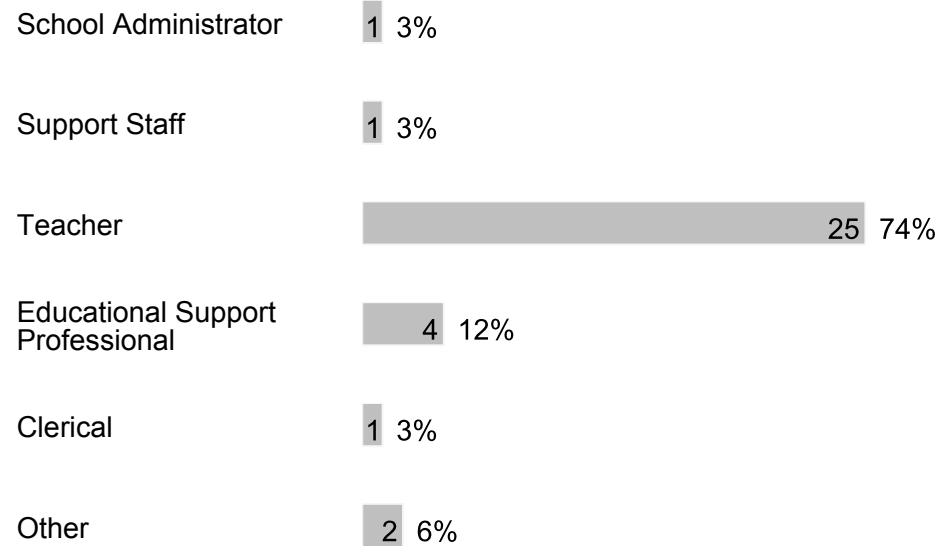
34 respondents

3. Ethnicity



30 respondents

4. Role



34 respondents

5. Experience



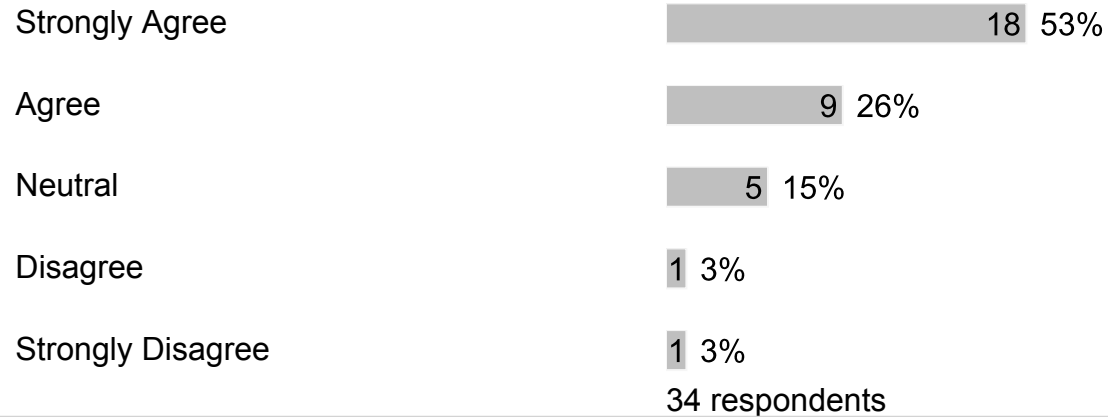
More than 20 years



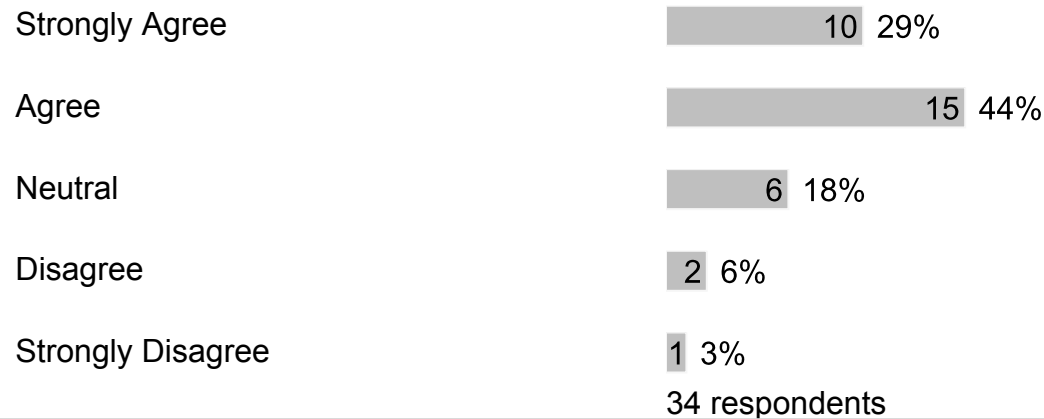
34 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





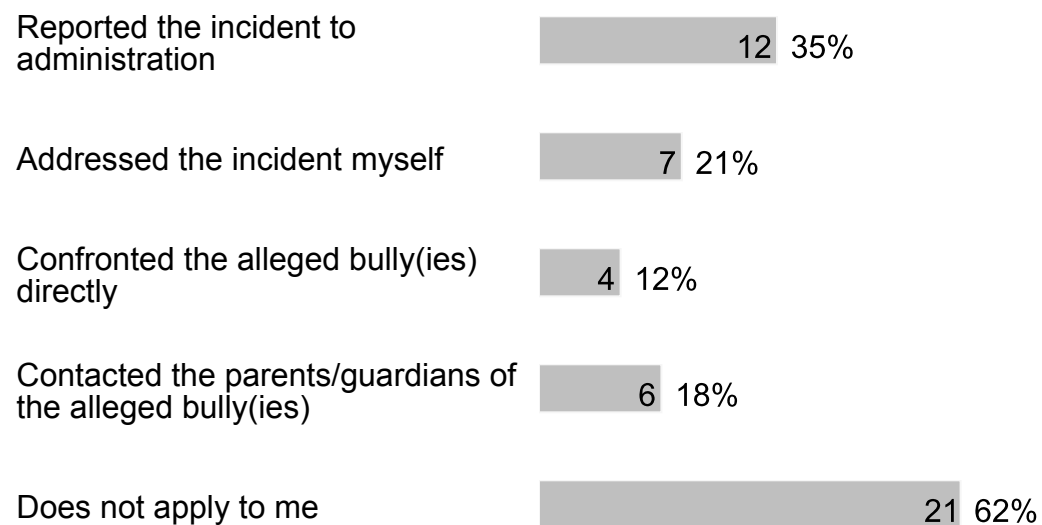
34 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



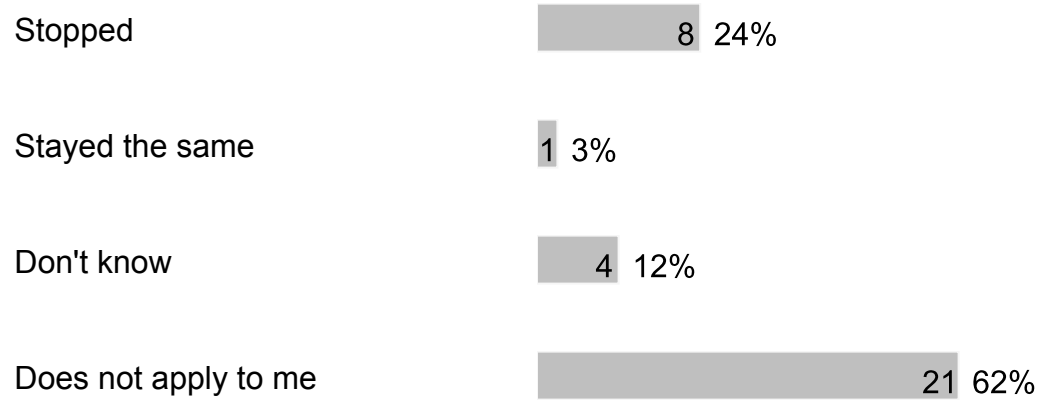
34 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



34 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



34 respondents

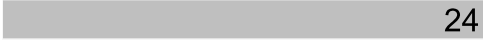
7. In my school, rules are applied equally to students.



34 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  24 71%

Agree  10 29%

34 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree  17 50%

Agree  13 38%

Neutral  2 6%

Disagree  2 6%

34 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree  18 53%

Agree  15 44%

Neutral  1 3%

34 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree 20 59%

Agree 14 41%

34 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 24 71%

Agree 10 29%

34 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 16 47%

Agree 14 41%

Neutral 2 6%

Disagree 1 3%

Strongly Disagree 1 3%

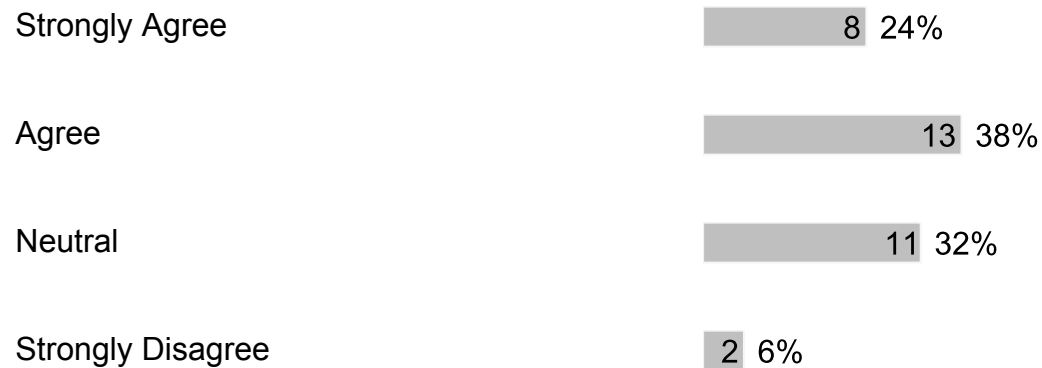
34 respondents

4. In my school, adults treat students with respect.



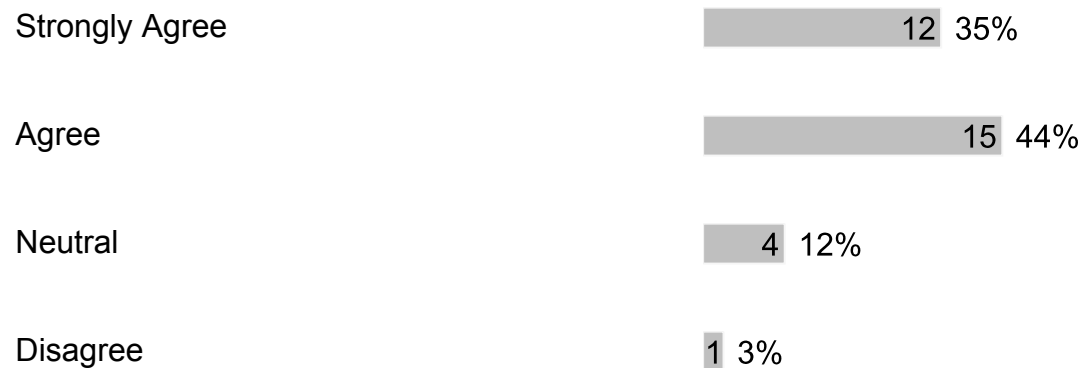
34 respondents

5. In my school, students treat adults with respect.



34 respondents

6. In my school, colleagues/adults treat each other with respect.



Strongly Disagree

2 6%

34 respondents

7. At my school the following programs/services are available (check all that apply):

School Counseling

30 88%

College and/or Career Planning

4 12%

Family Counseling

20 59%

Athletics

10 29%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

1 3%

Performing Arts

7 21%

Mentoring

10 29%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

2 6%

Peer Counseling/Peer Mediation

2 6%

Before and/or After School Care

27 79%

Tutoring (e.g., push-in, pull-out, etc.) 24 71%

Extended Learning Opportunities (ELO) 12 35%

34 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree 9 26%

Agree 16 47%

Neutral 6 18%

Disagree 3 9%

34 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 10 29%

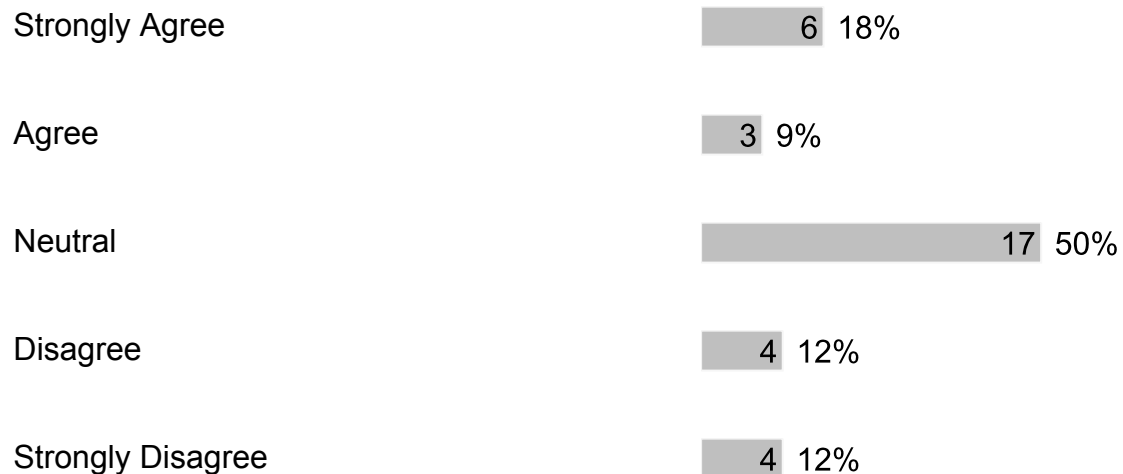
Agree 15 44%

Neutral 7 21%

Disagree 2 6%

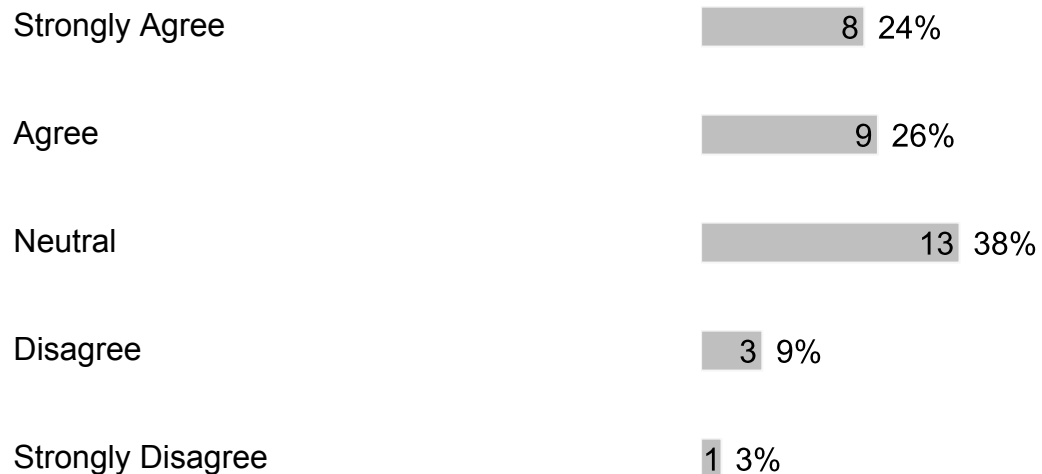
34 respondents

10. I enjoy eating food prepared by the cafeteria.



34 respondents

11. Families regularly participate in school involvement activities offered by our school.



34 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.





34 respondents

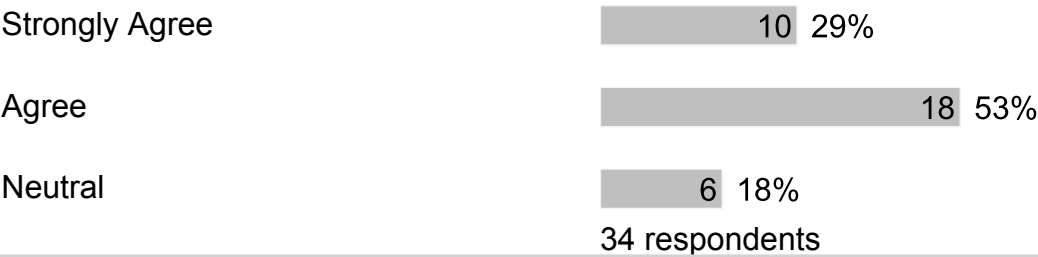
13. Our school asks families for their ideas on the best way to communicate school-related information.



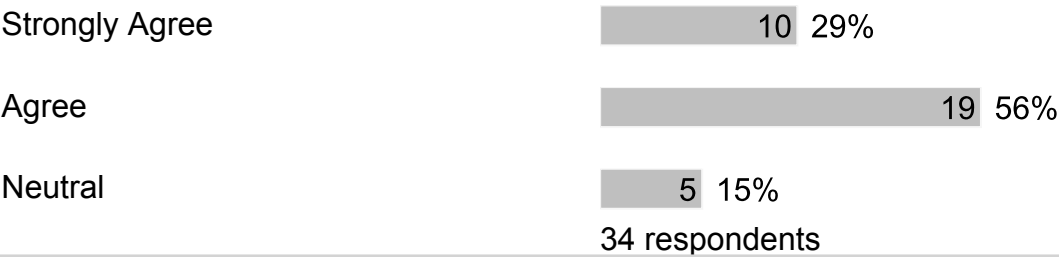
33 respondents

G. Section 6

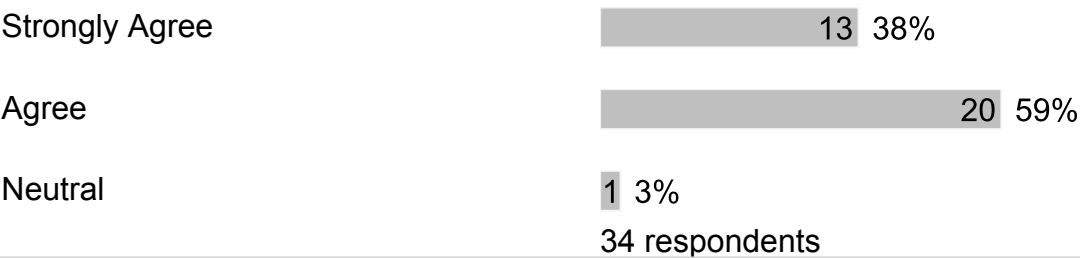
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 3 9%

Disagree 1 3%

34 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 12 35%

Agree 19 56%

Neutral 3 9%

34 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 16 47%

Agree 18 53%

34 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 16 47%

Agree 18 53%

34 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 12 36%

Agree 20 61%

Neutral 1 3%

33 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



34 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



33 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



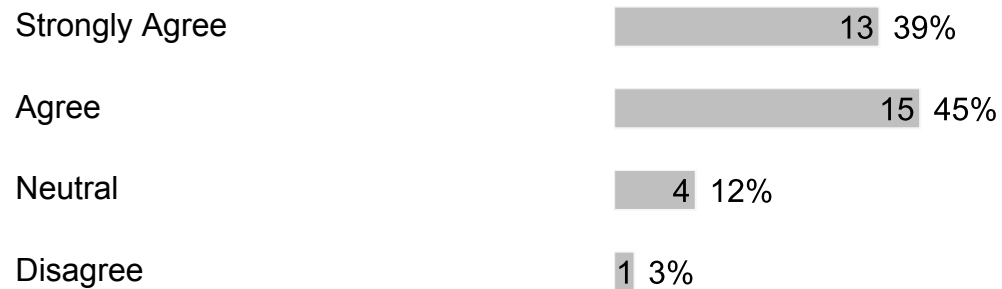
34 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



34 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



33 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



33 respondents

15. I use formative assessments to monitor student progress.



33 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



34 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 16 48%

Agree 12 36%

Neutral 5 15%

33 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 16 48%

Agree 11 33%

Neutral 6 18%

33 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 13 38%

Agree 16 47%

Neutral 5 15%

34 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 16 47%

Agree 16 47%

Neutral 2 6%

34 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 16 47%

Agree 13 38%

Neutral 5 15%

34 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 13 39%

Agree 16 48%

Neutral 4 12%

33 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 17 50%

Agree 12 35%

Neutral 4 12%

Disagree 1 3%

34 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

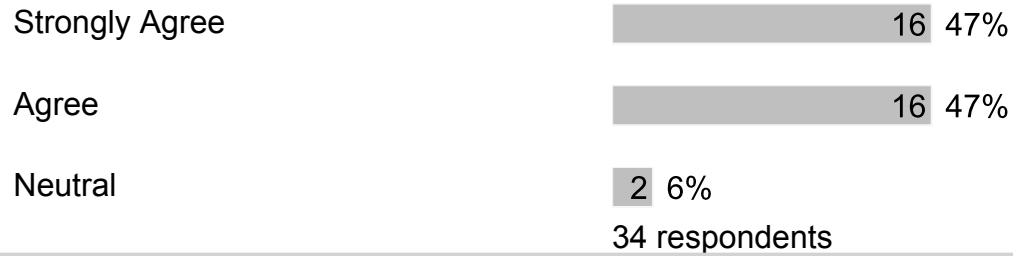
Strongly Agree 15 44%

Agree 13 38%

Neutral 6 18%

34 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



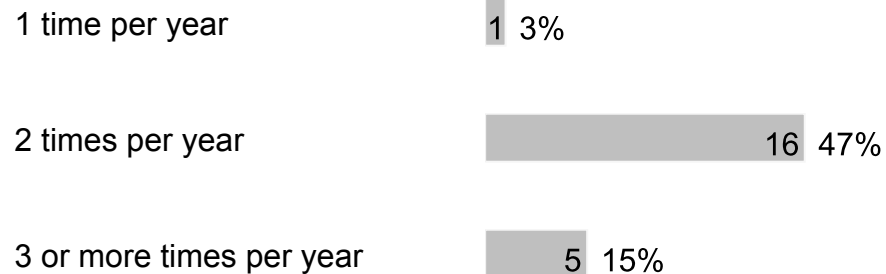
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



Does not apply 12 35%

34 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 16 47%

Agree 14 41%

Neutral 4 12%

34 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 14 41%

Agree 15 44%

Neutral 4 12%

Disagree 1 3%

34 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 12 36%

Agree 14 42%

Neutral 7 21%

33 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 17 50%

Agree 15 44%

Neutral 2 6%

34 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 16 47%

Agree 16 47%

Neutral 2 6%

34 respondents

34. I am accessible via (check all that apply):

Emails 31 91%

Texts 27 79%

Phone calls 27 79%

Personal visits 18 53%

34 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 15 44%

Agree 15 44%

Neutral 3 9%

Disagree

1 3%
34 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report