

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/08/2026



surveys

Custom Survey

1 survey(s) 104 response(s)

Report Filters**School:**

N/A

Race:

N/A

Grade:

N/A

Gender:

N/A

Ethnicity:

N/A

Tag:

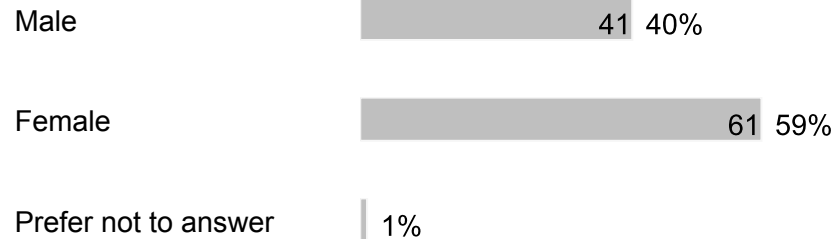
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

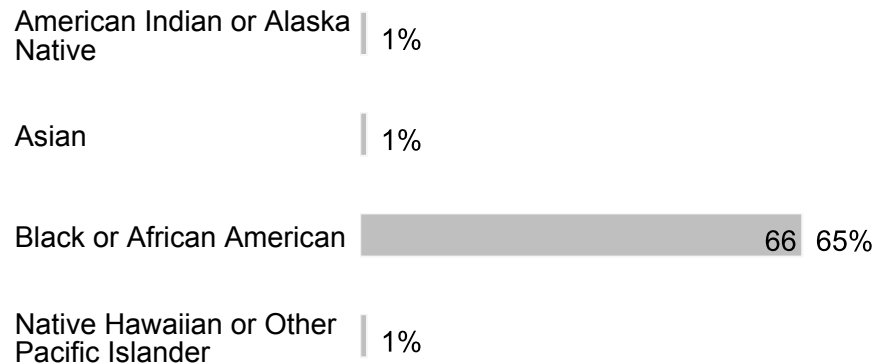
Number of Responses | Percentages of Total Responses

1. Gender



103 respondents

2. Race



White 19 19%

Multiracial 2 2%

Other 11 11%

101 respondents

3. Ethnicity

Hispanic 22 23%

Non-Hispanic or Latino 63 66%

Prefer not to answer 11 11%

96 respondents

4. Grade

Grade PK 8 8%

Grade K 11 11%

Grade 1 17 17%

Grade 2 25 25%

Grade 3 15 15%

Grade 4 15 15%

Grade 5



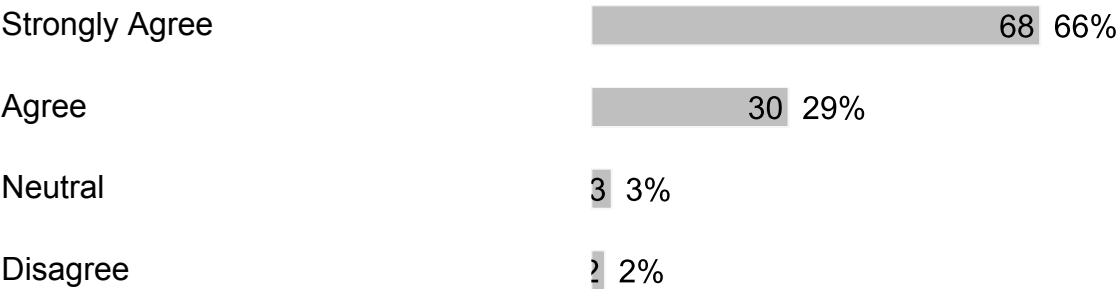
Grade 8



102 respondents

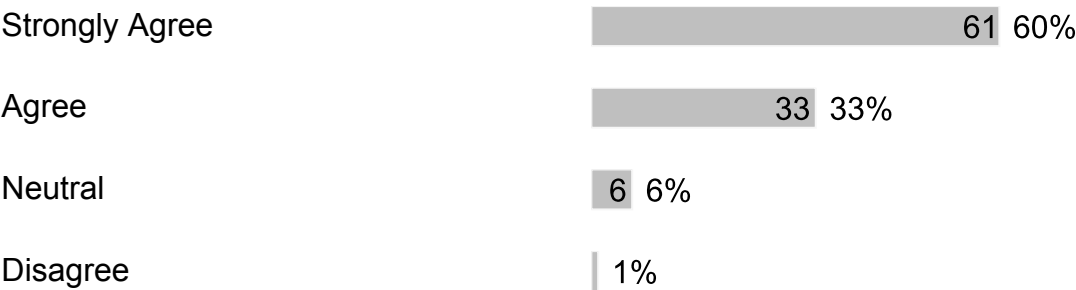
C. Section 2

1. 1. My child feels safe at school.



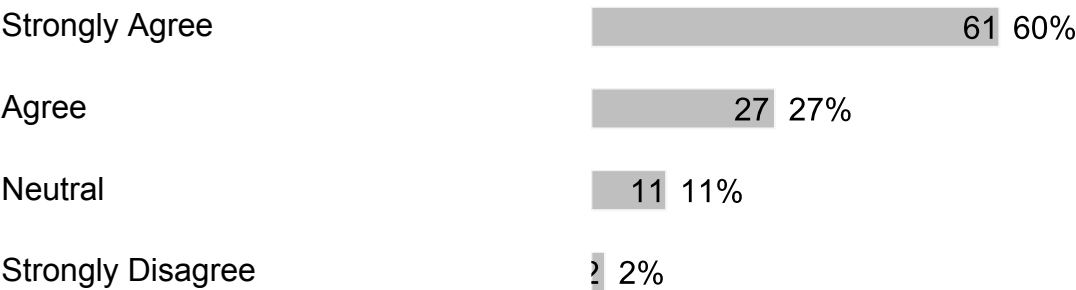
103 respondents

2. 2. My child’s school is clean and well-maintained.



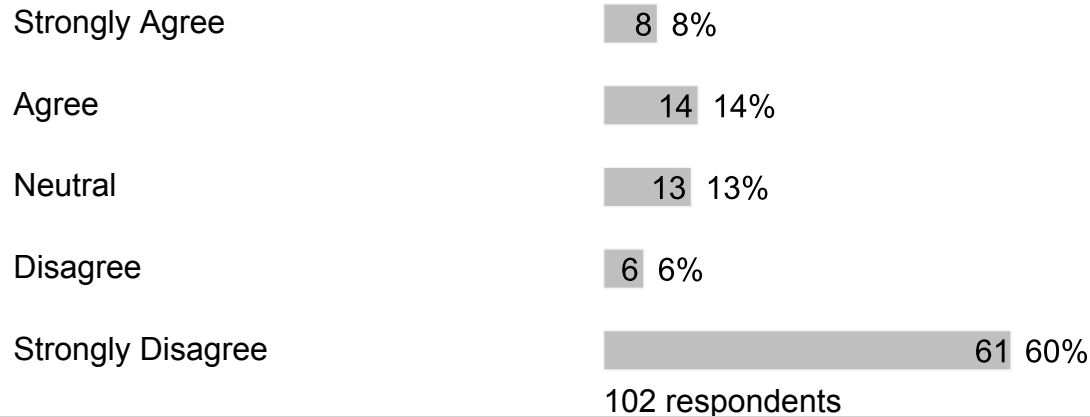
101 respondents

3. 3. I would recommend my child’s school to my friends and/or family.

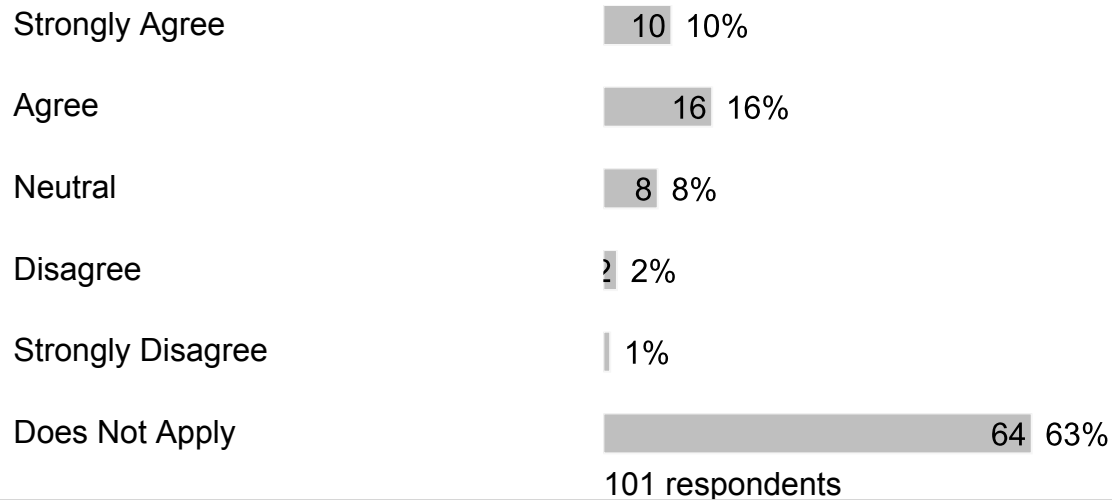


101 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

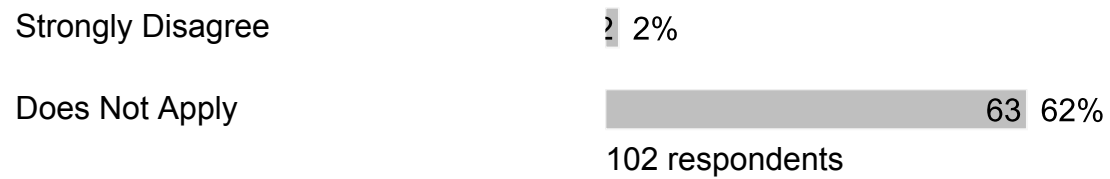


5. 5. After my child was bullied, I contacted school staff.



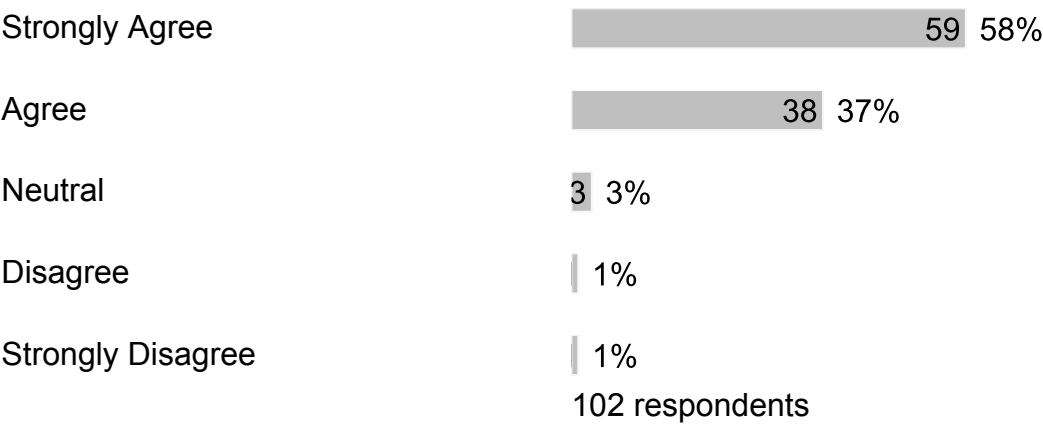
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





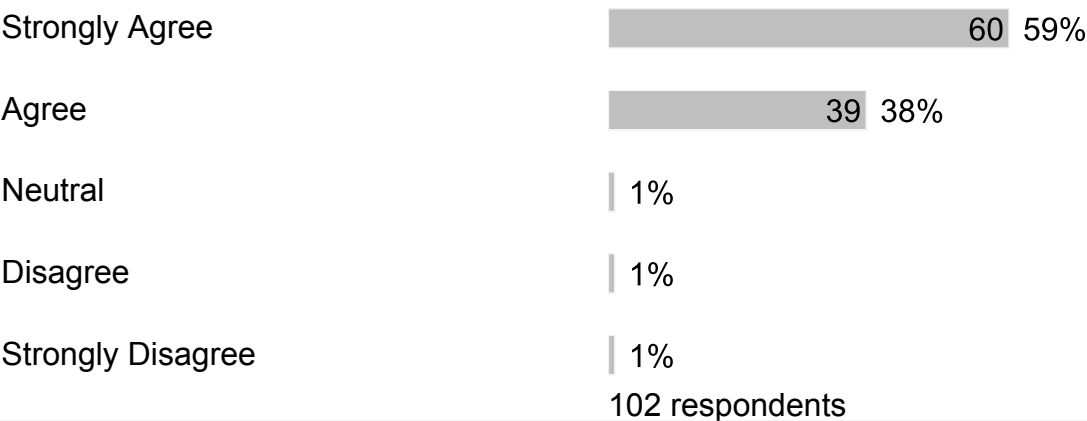
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

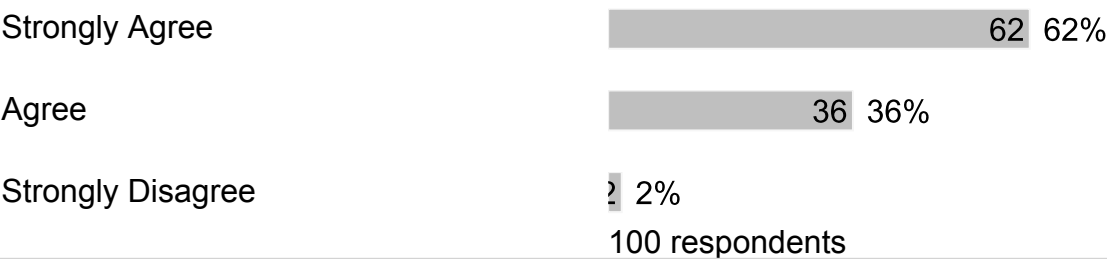


E. Section 4

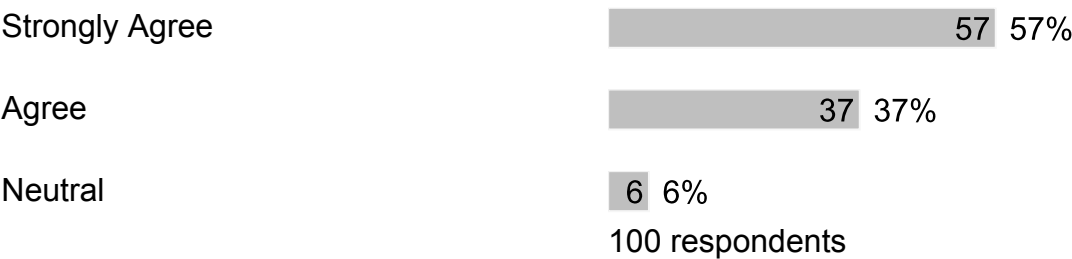
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

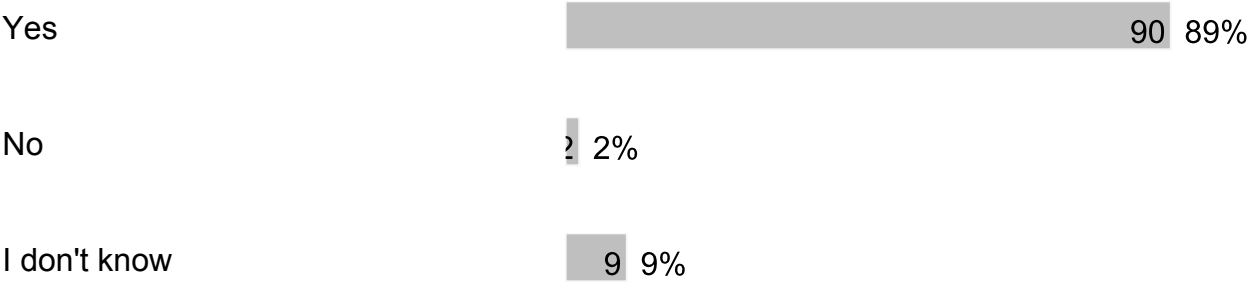


3. 3. At school, my child has up-to-date computers and other technology to learn.



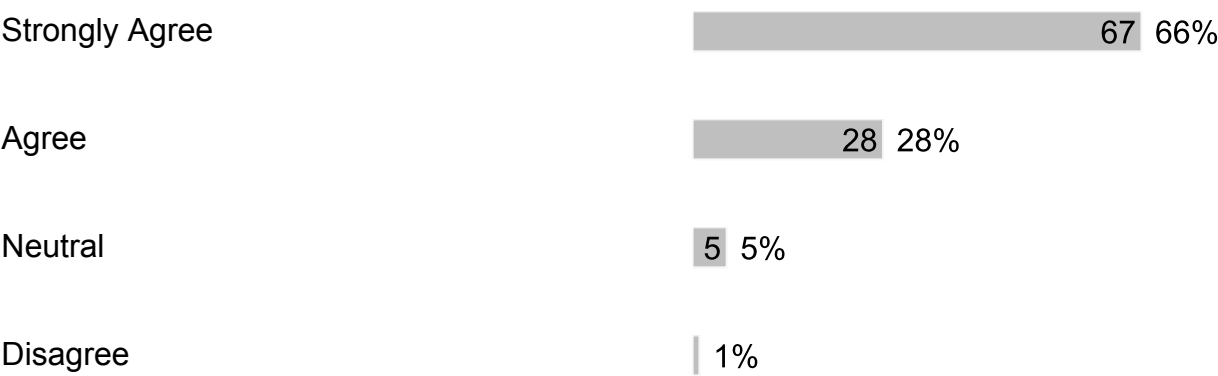
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



101 respondents

2. 2. My child likes going to school.



101 respondents

3. 3. Our school treats students with value, respect and compassion.



Disagree 1%

Strongly Disagree 2%

99 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 69 68%

Agree 31 30%

Strongly Disagree 2%

102 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 66 67%

Agree 31 31%

Neutral 2%

99 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 69 68%

Agree 31 30%

Neutral

2 2%

102 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 51 65%

College and/or Career Planning 11 14%

Family Counseling 22 28%

Athletics 18 23%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 11 14%

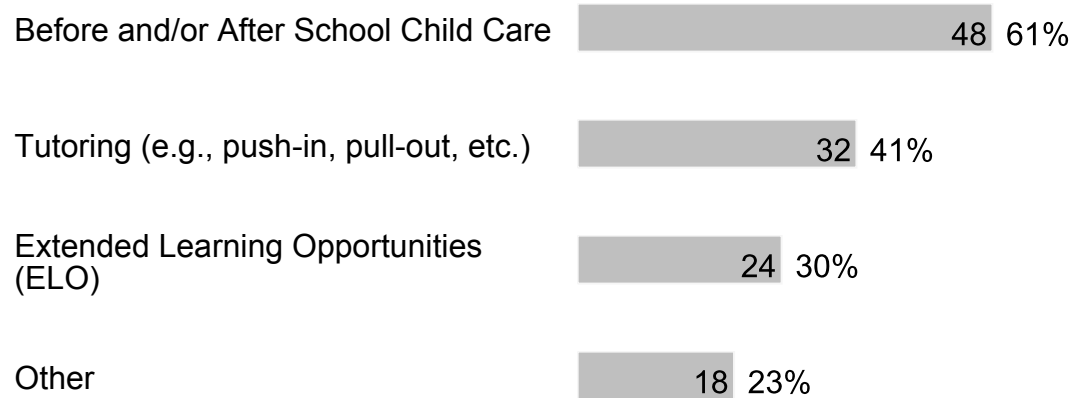
Performing Arts 8 10%

Mentoring 19 24%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 25 32%

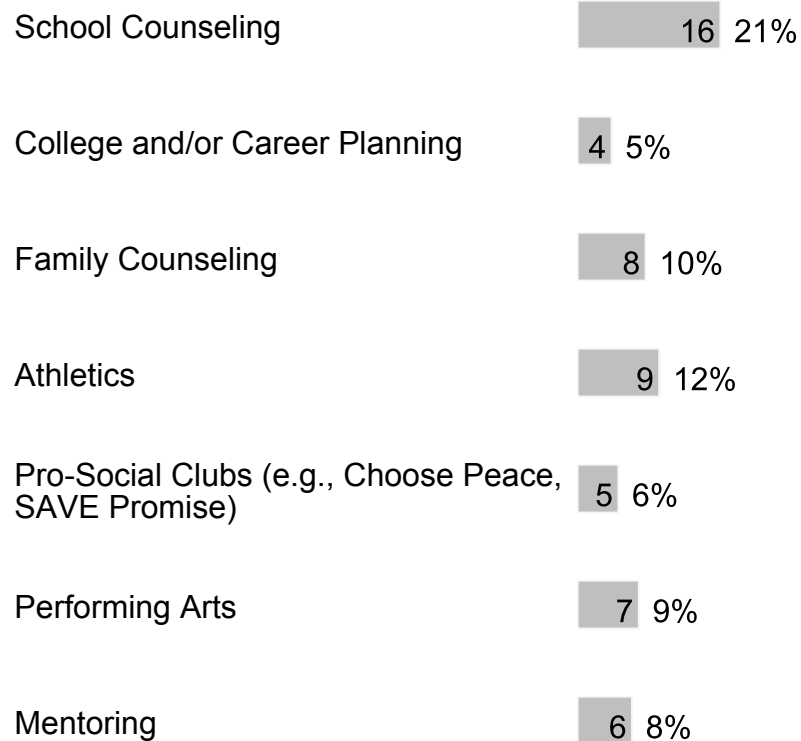
Peer Counseling/Peer Mediation 10 13%

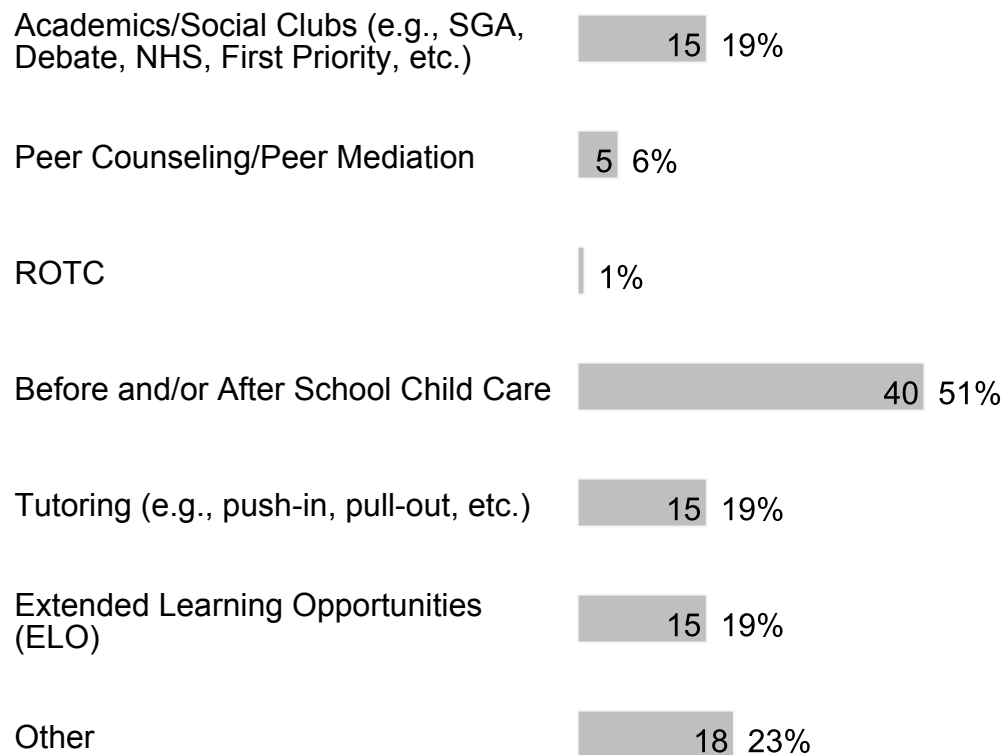
ROTC 2 3%



79 respondents

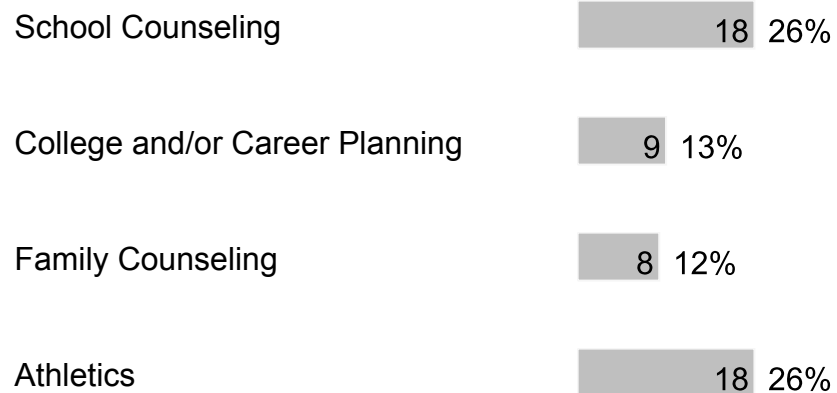
8. 8. At our school, my child participates in the following programs/services (check all that apply):

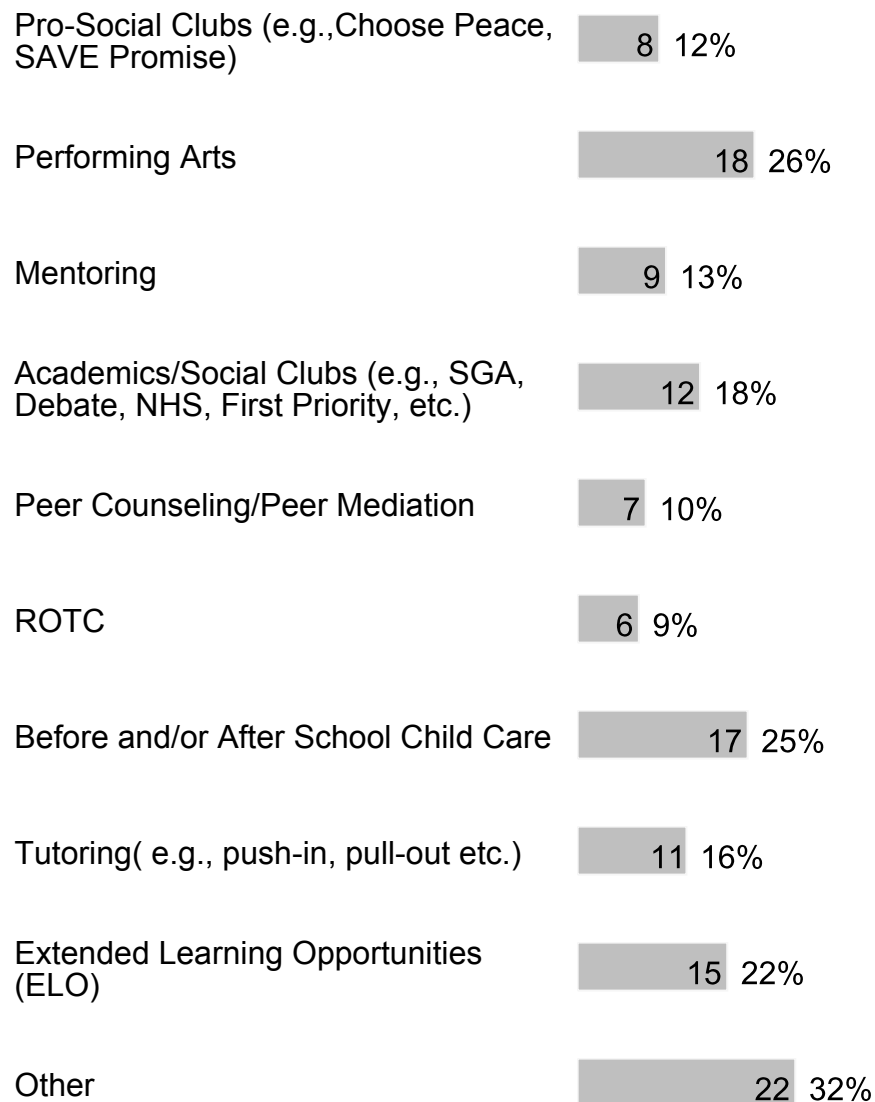




78 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





68 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral

5 5%

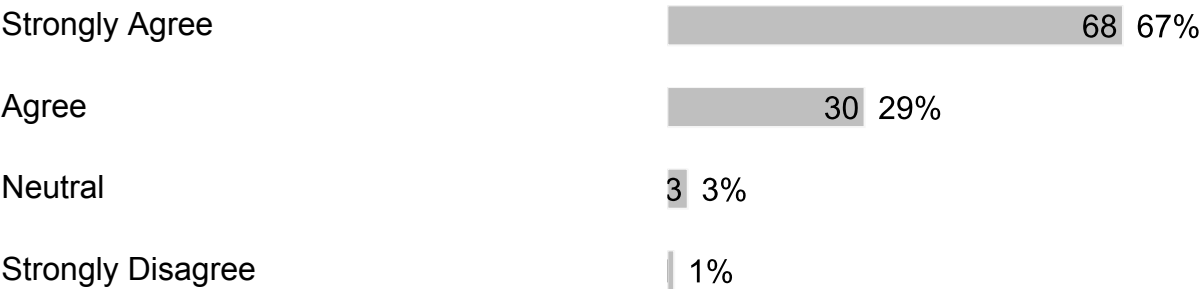
Disagree

2 2%

101 respondents

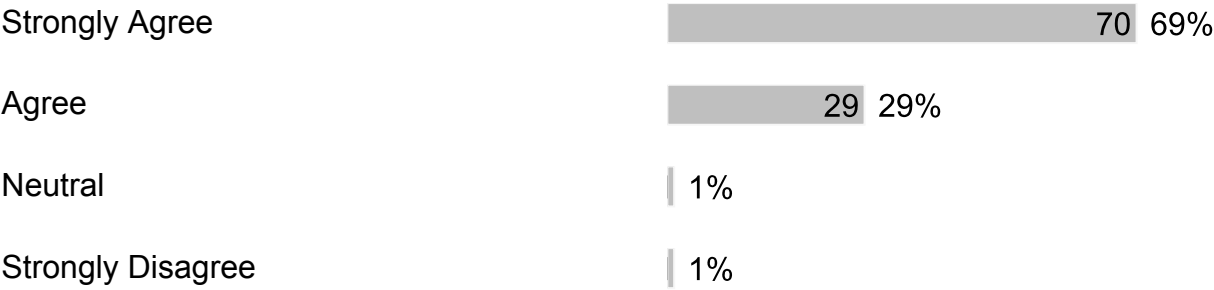
G. Section 6

1. 1. The principal is a positive educational leader at the school.



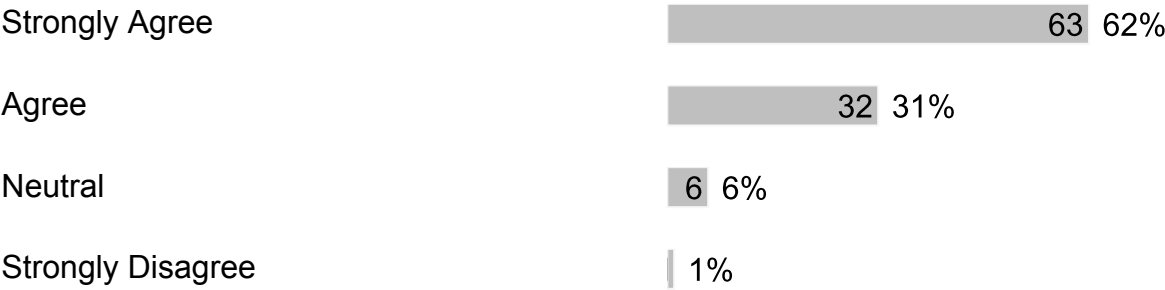
102 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



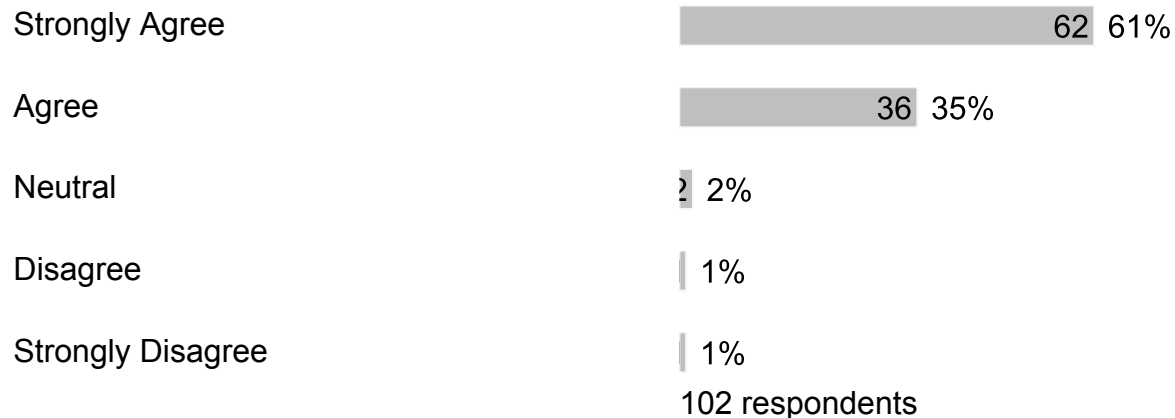
101 respondents

3. 3. Our school's administration provides strong instructional leadership.

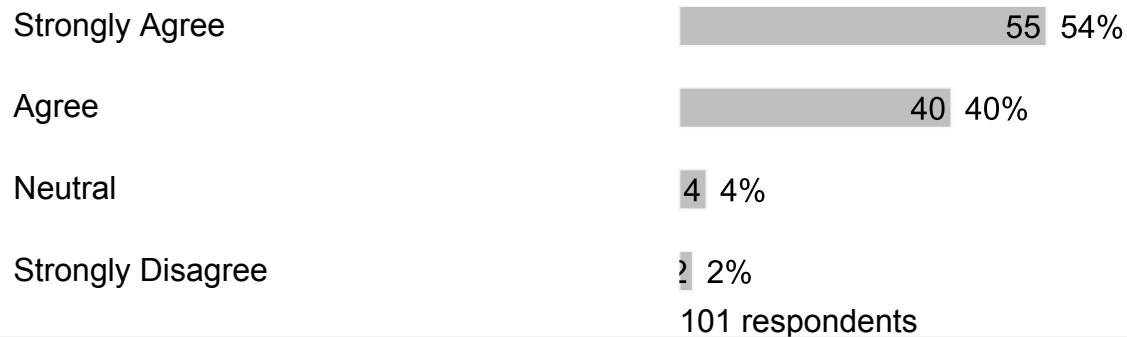


102 respondents

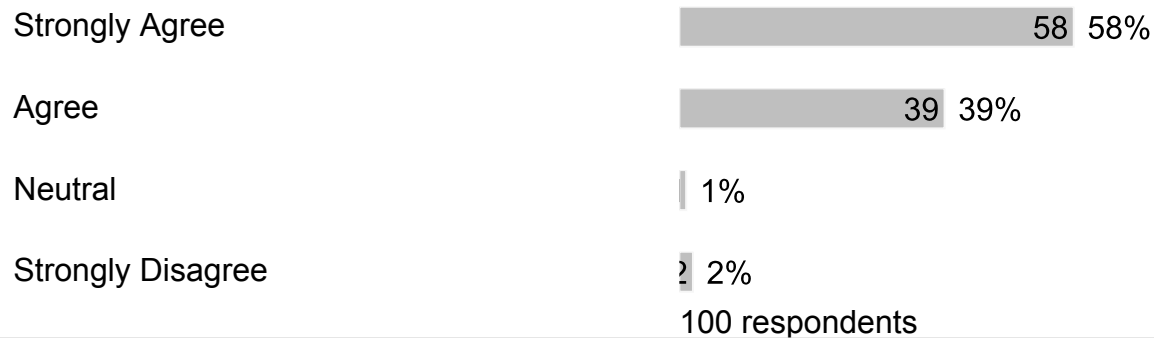
4. 4. Our school has established goals and a plan for improving student learning.



5. 5. Our school meets my expectations to prepare my child well for the next level of study.



6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

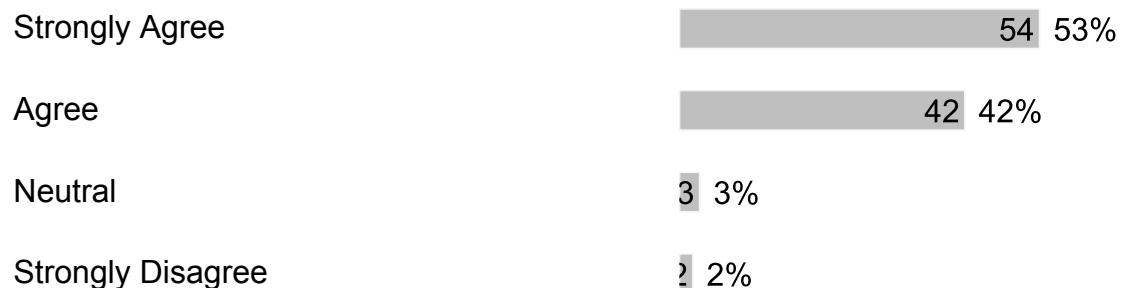


7. 7. Our school has high expectations for students.



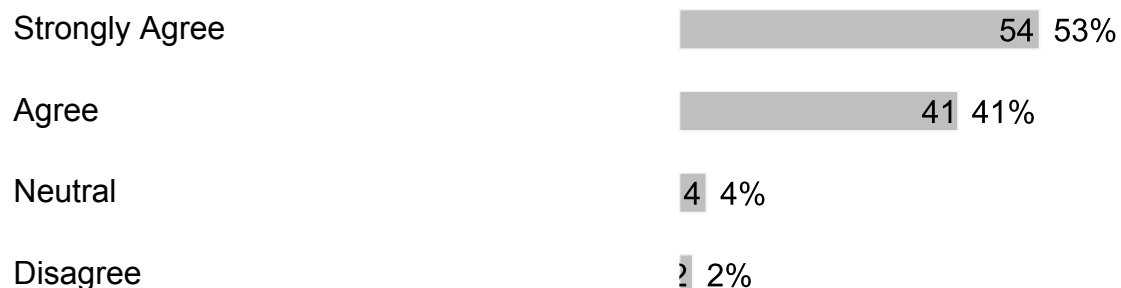
101 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



101 respondents

9. 9. My child's teachers give work that challenges my child.



101 respondents

10. 10. My child's teachers work as a team to help my child learn.



Strongly Disagree 2 2%
100 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 54 55%

Agree 42 42%

Neutral 1 1%

Disagree 2 2%

99 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 55 55%

Agree 41 41%

Neutral 2 2%

Strongly Disagree 2 2%

100 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 54 53%

Agree 41 41%

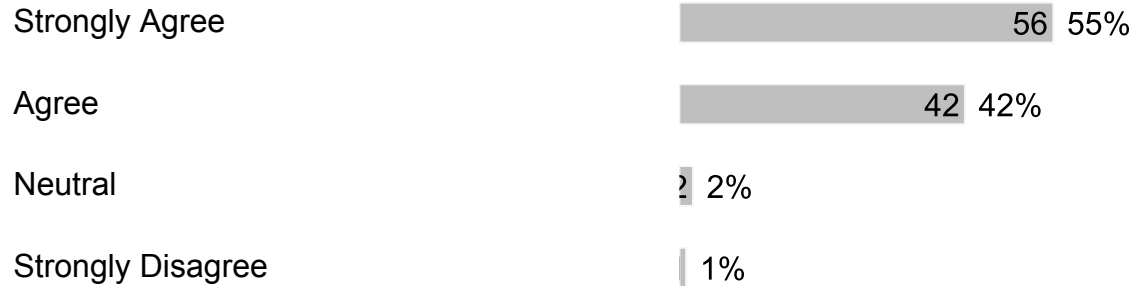
Neutral 4 4%

Disagree 1 1%

Strongly Disagree 1 1%

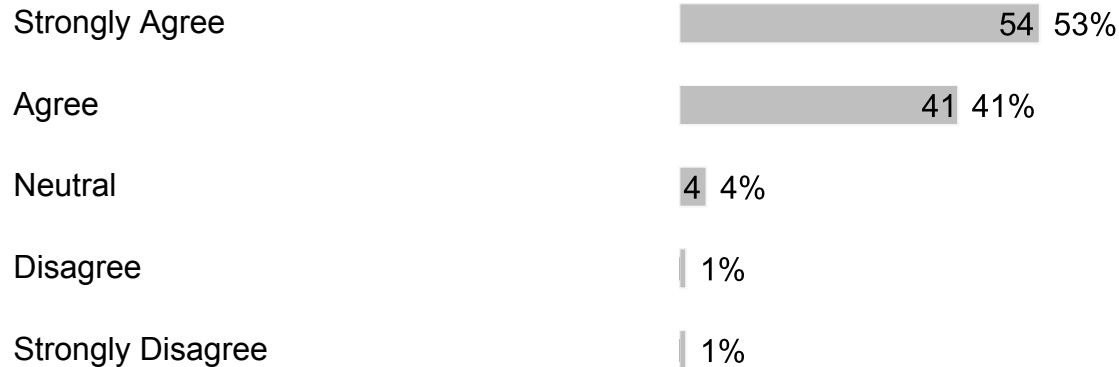
101 respondents

14. 14. Clear learning expectations are set for my child.



101 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



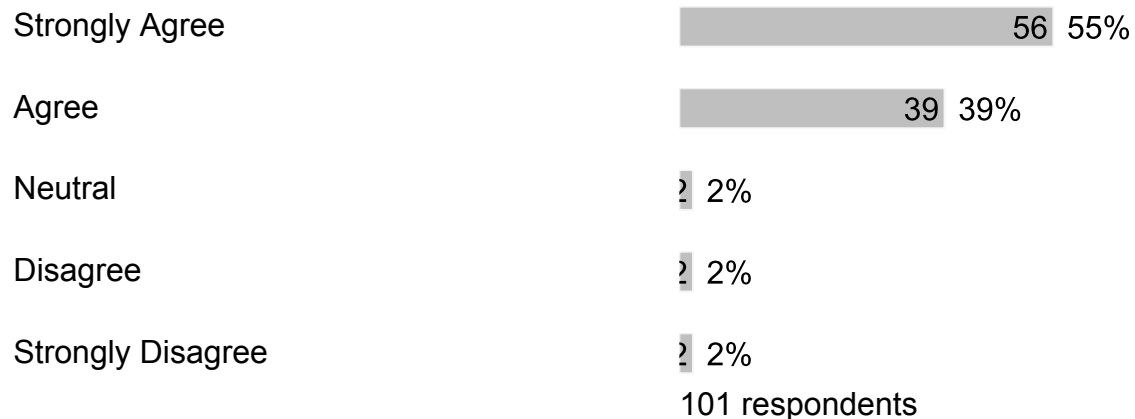
101 respondents

16. 16. Our school works to keep instructional time free from distraction.

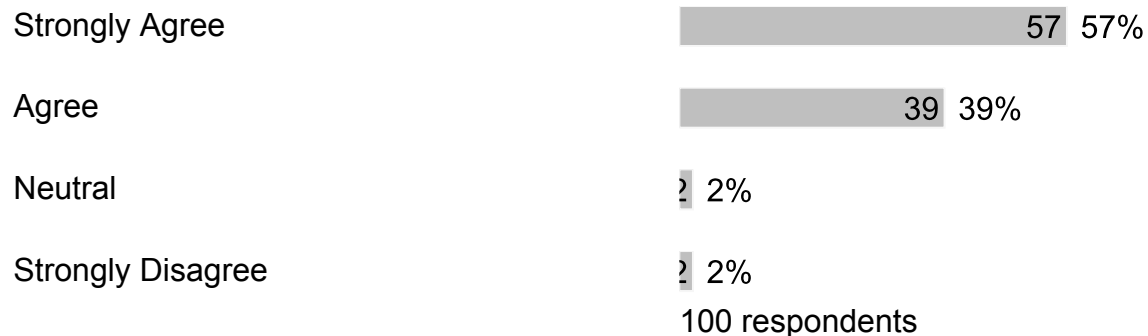


100 respondents

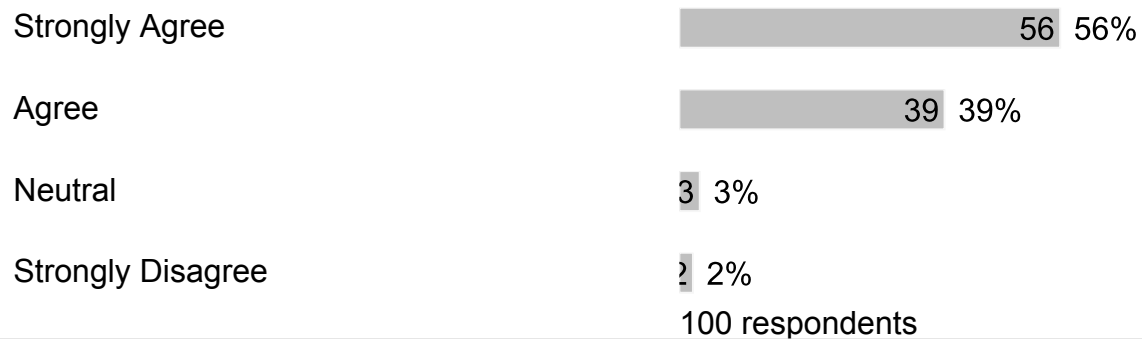
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. 18. My child's teachers report on my child's progress in easy to understand language.



19. 19. Teachers schedule conferences to share student learning progress with families.

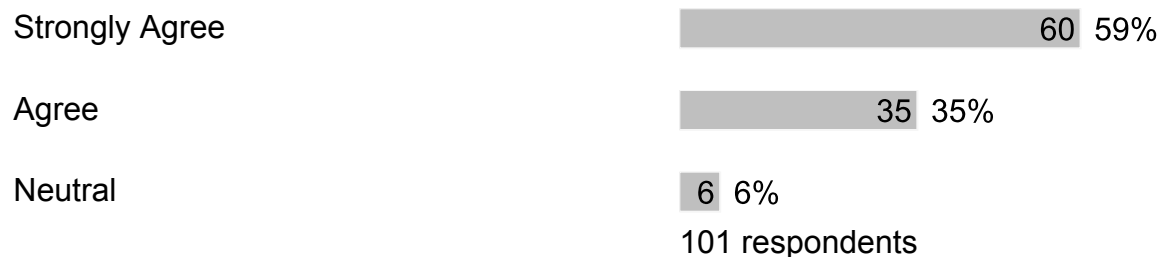


20. 20. My child is prepared for success in the next school year.

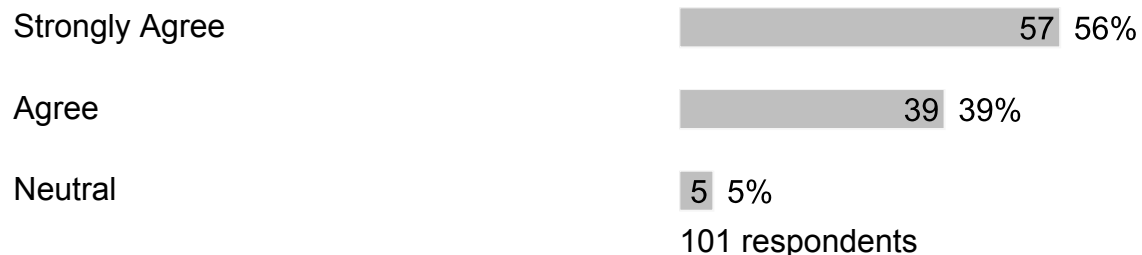




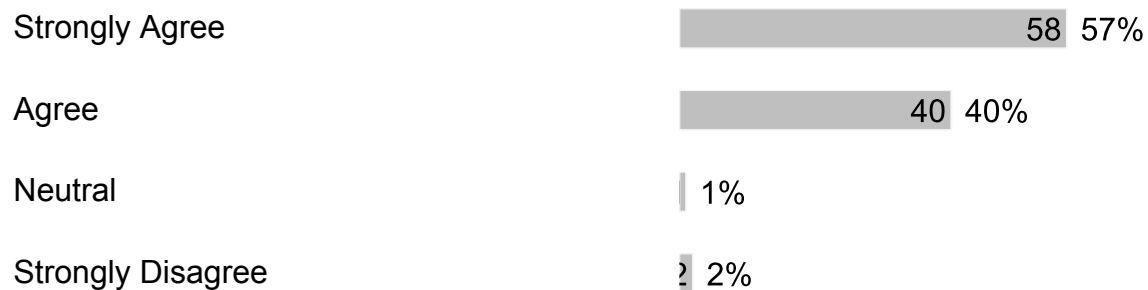
21. 21. Families are encouraged to volunteer.



22. 22. Families are given the opportunity to participate on school committees.

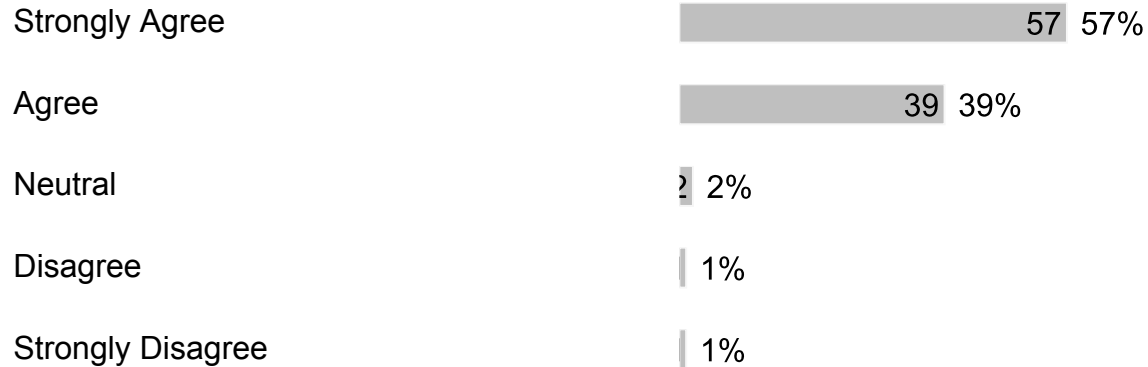


23. 23. I am well-informed of the school's goals and activities.



101 respondents

24. 24. Our school reports the achievement of school goals.



100 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



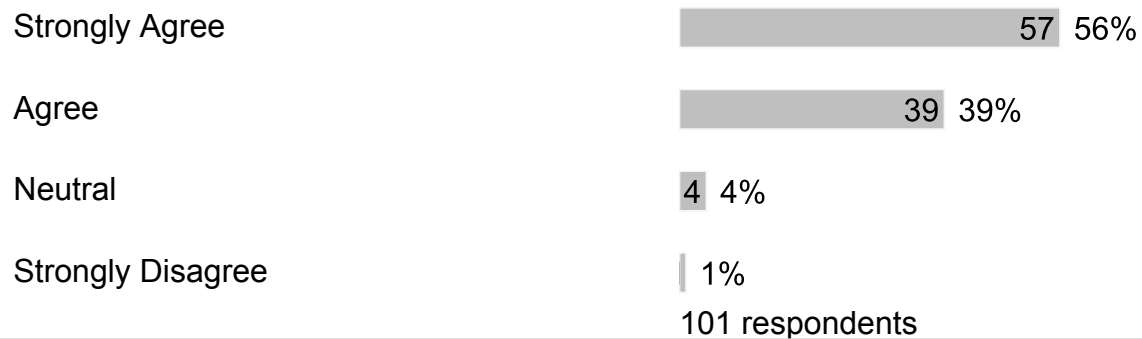
100 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

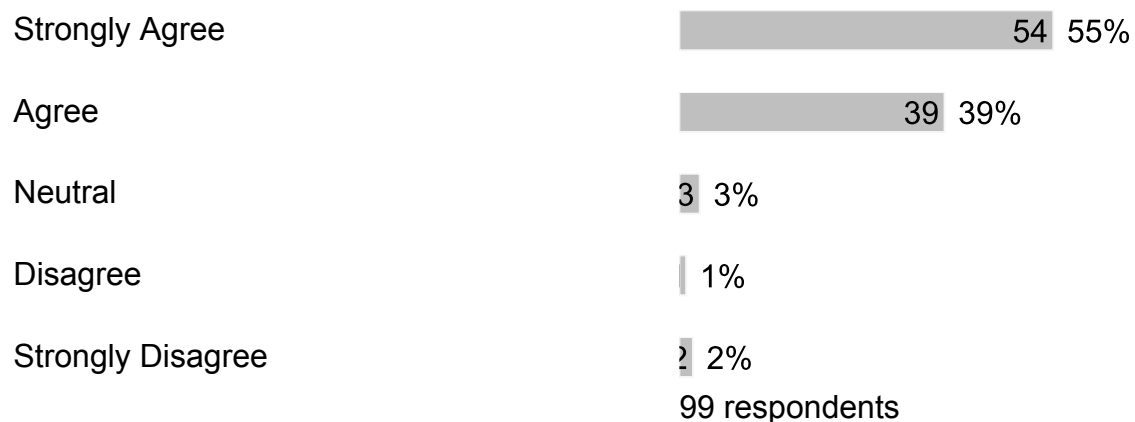


99 respondents

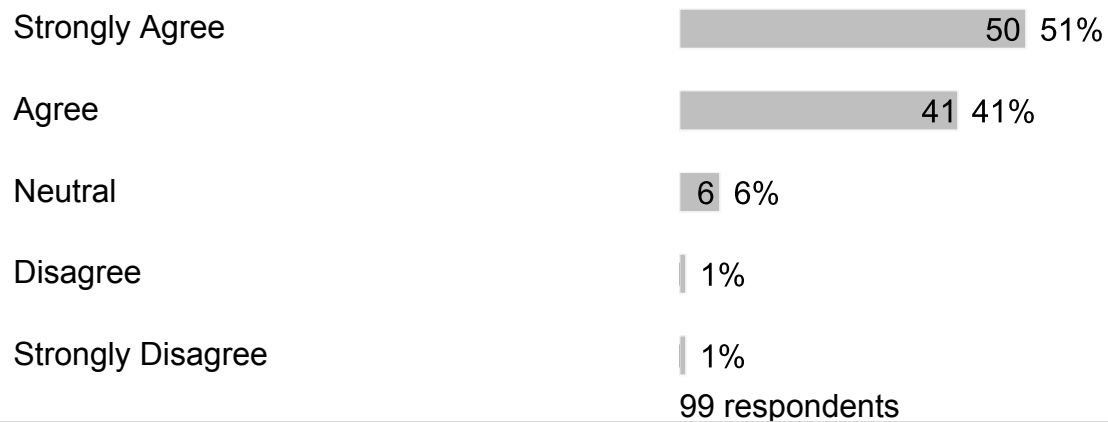
27. 27. Our school communicates information in ways that are easy for families to understand.



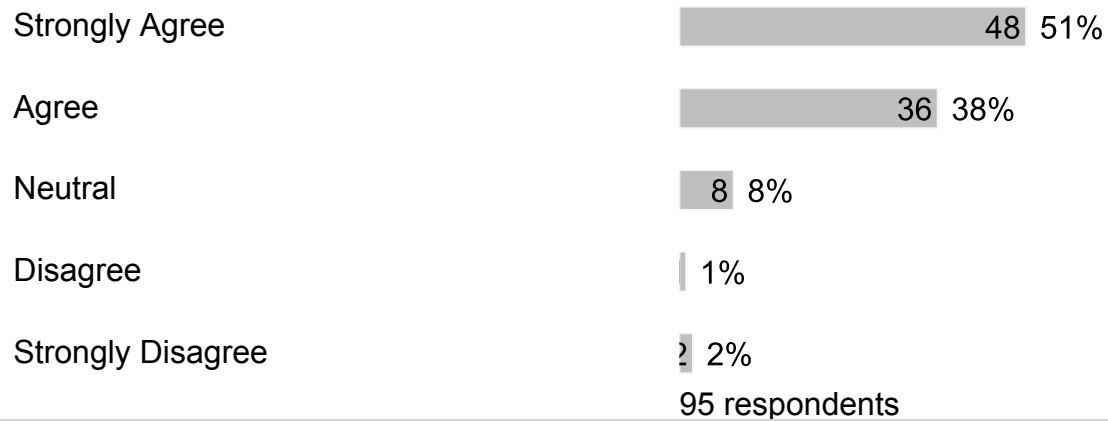
28. 28. Teachers regularly post information online or send home a newsletter.



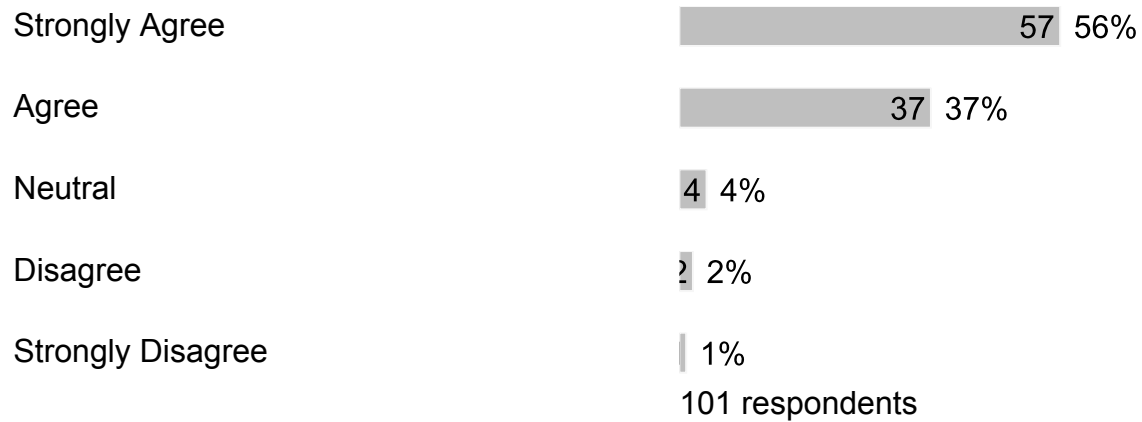
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report