

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 07/21/2026



surveys

Custom Survey

1 survey(s) 114 response(s)

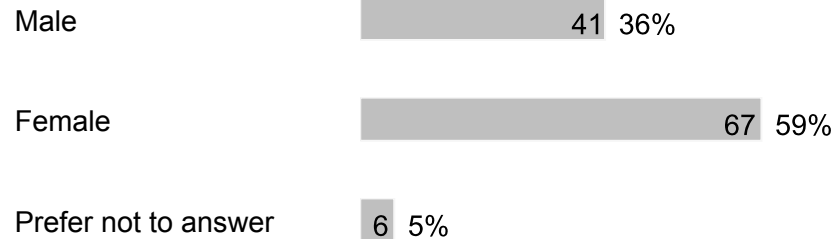
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

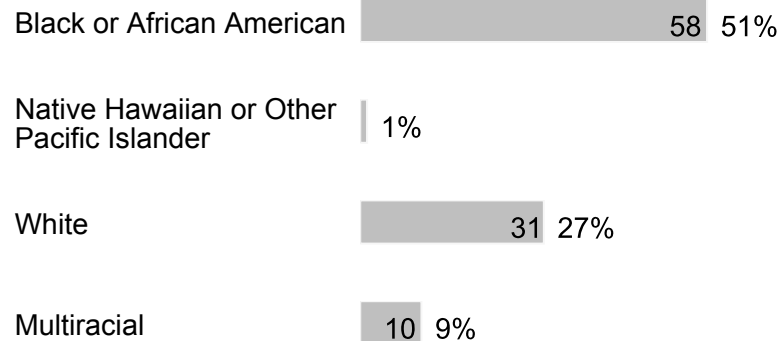
Number of Responses | Percentages of Total Responses

1. Gender



114 respondents

2. Race



Other 13 12%

113 respondents

3. Ethnicity

Hispanic 28 27%

Non-Hispanic or Latino 60 58%

Prefer not to answer 16 15%

104 respondents

4. Grade

Grade 6 26 23%

Grade 7 47 41%

Grade 8 39 34%

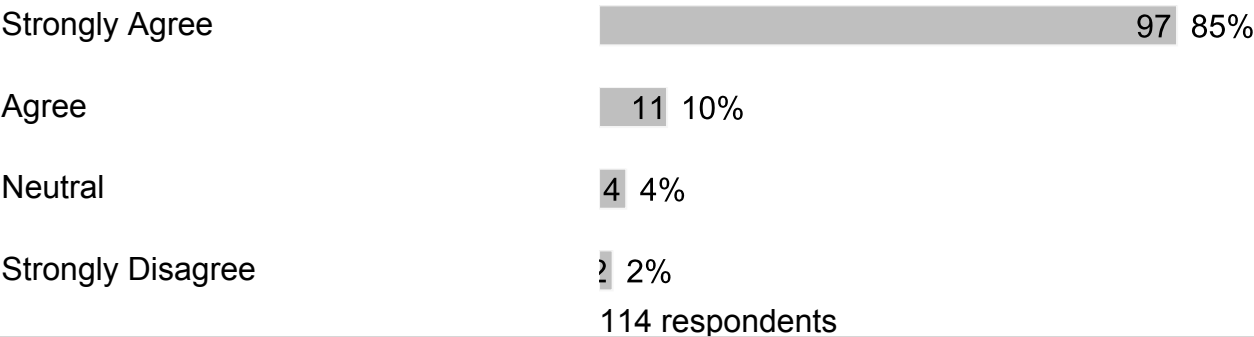
Grade 10 1 1%

Grade 12 1 1%

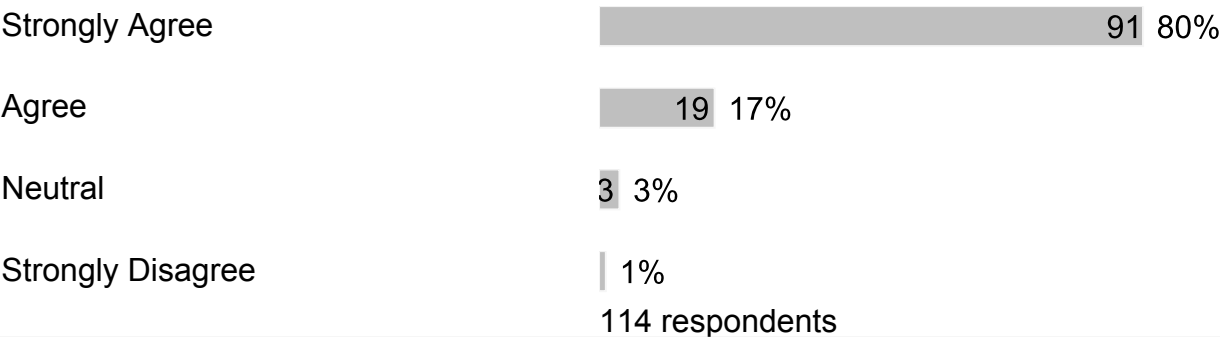
114 respondents

C. Section 2

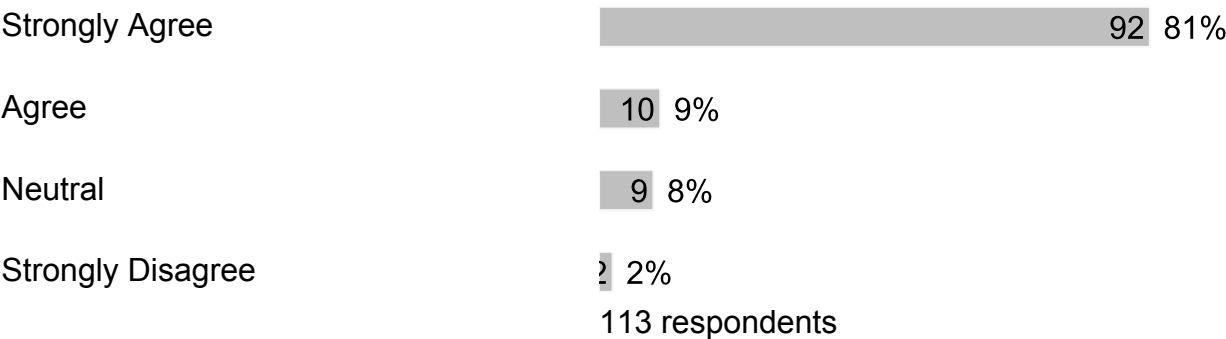
1. 1. My child feels safe at school.



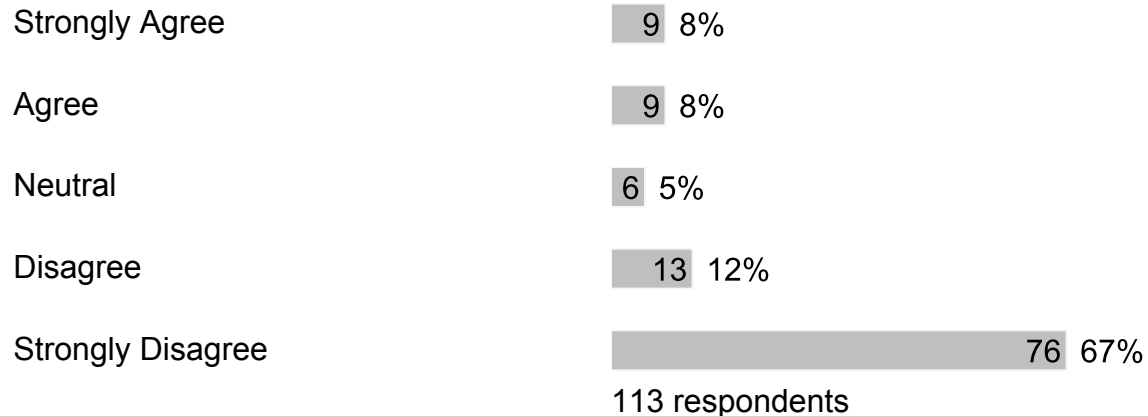
2. 2. My child’s school is clean and well-maintained.



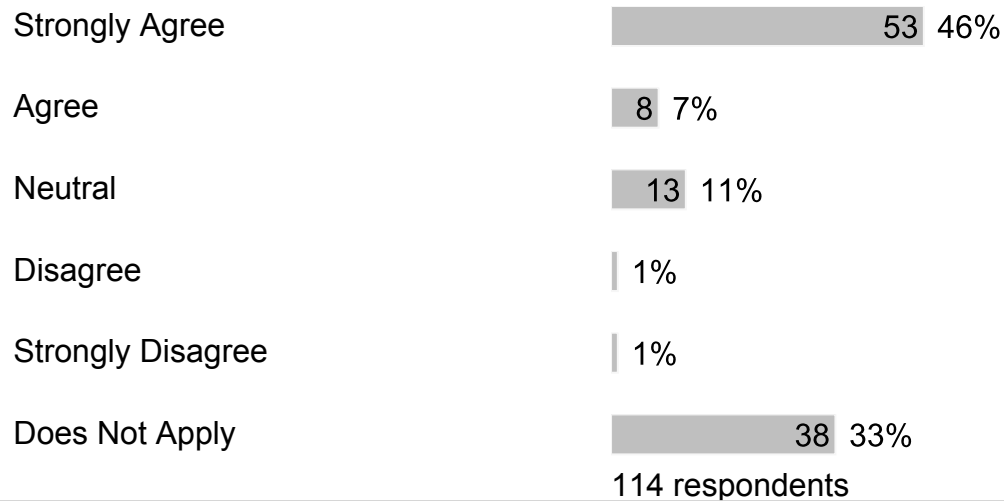
3. 3. I would recommend my child’s school to my friends and/or family.



4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. 5. After my child was bullied, I contacted school staff.



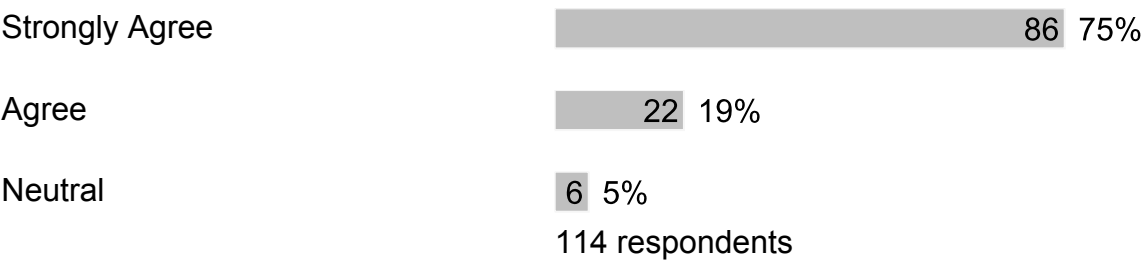
6. 6. After I contacted school staff, the bullying behavior against my child stopped.





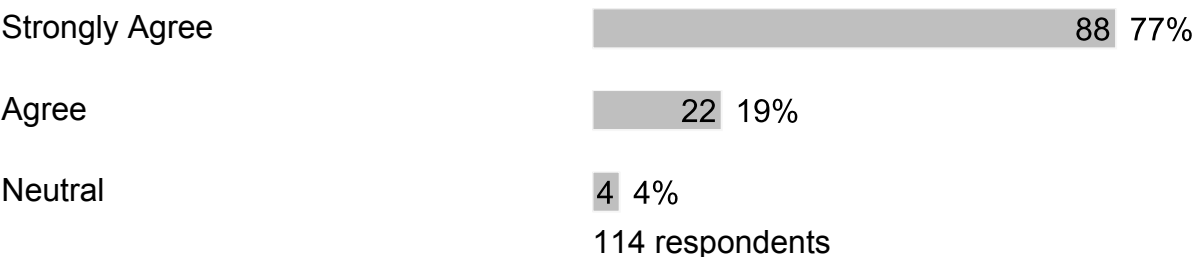
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

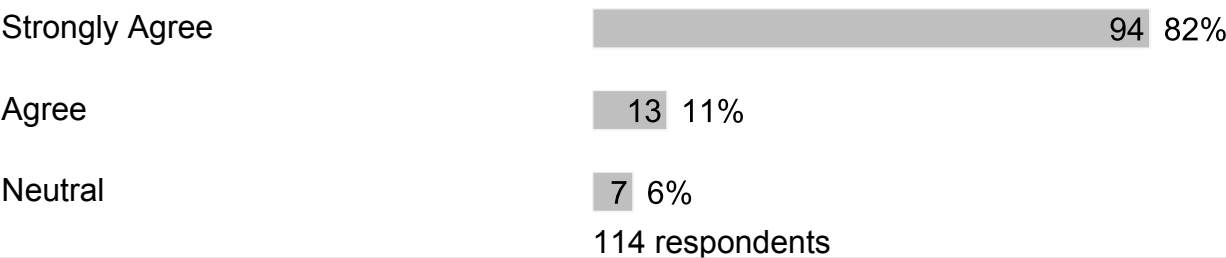


E. Section 4

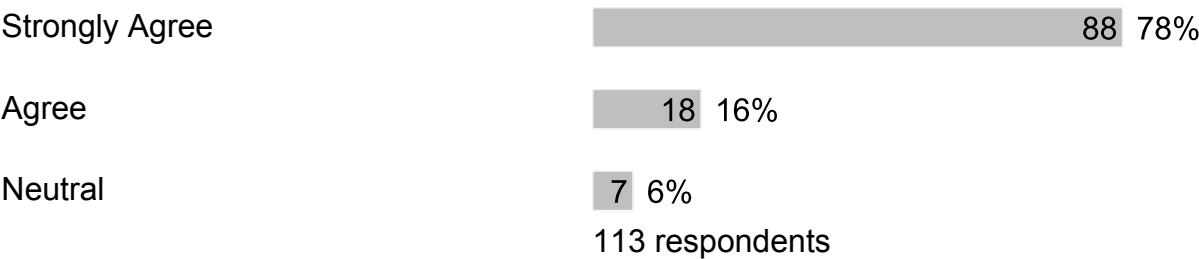
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

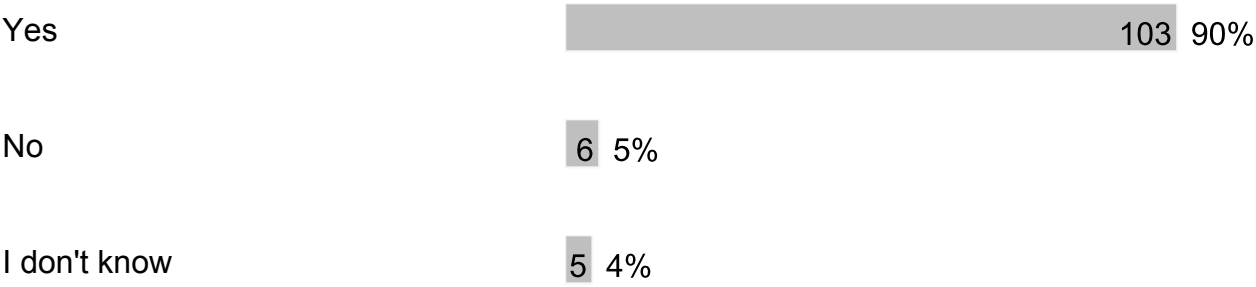


3. 3. At school, my child has up-to-date computers and other technology to learn.



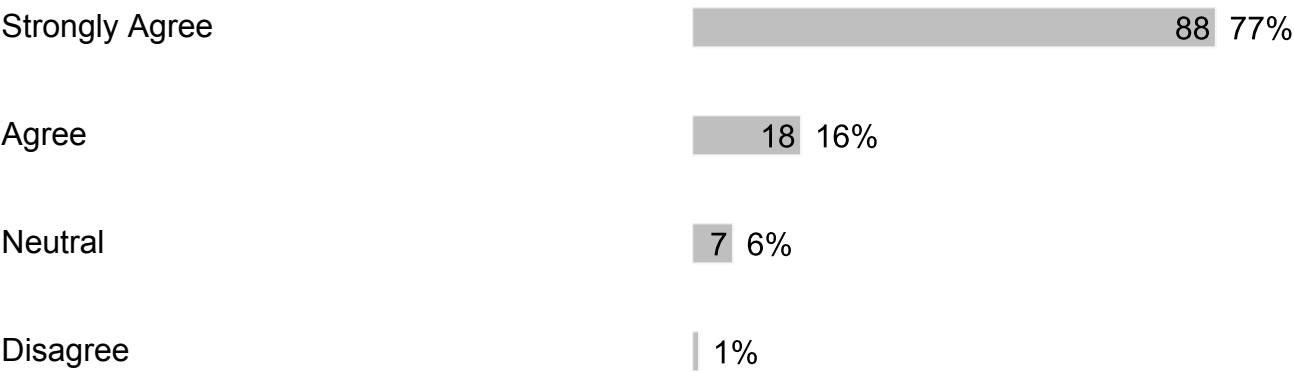
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



114 respondents

2. 2. My child likes going to school.



114 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral 6 5%

Disagree 2 2%

113 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 96 84%

Agree 9 8%

Neutral 6 5%

Disagree 1 1%

Strongly Disagree 2 2%

114 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 95 83%

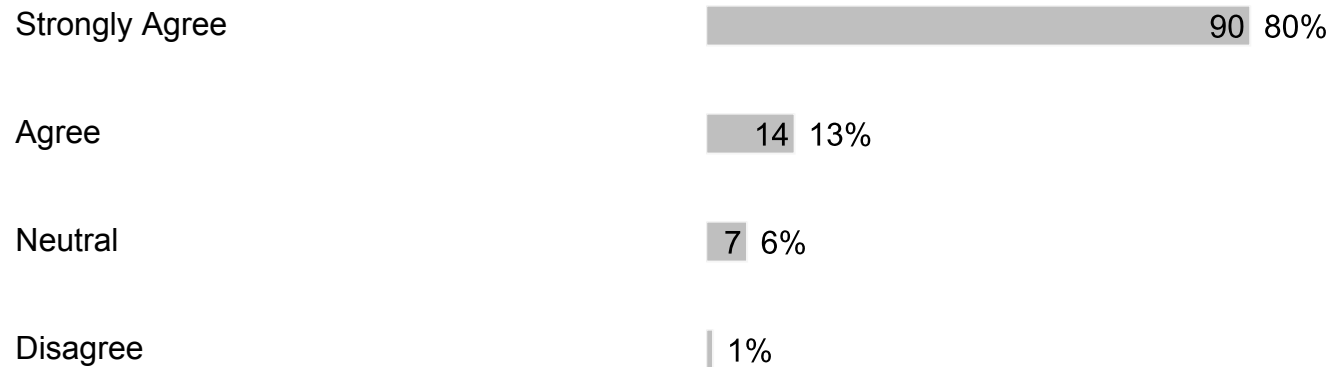
Agree 10 9%

Neutral 7 6%

Disagree 2 2%

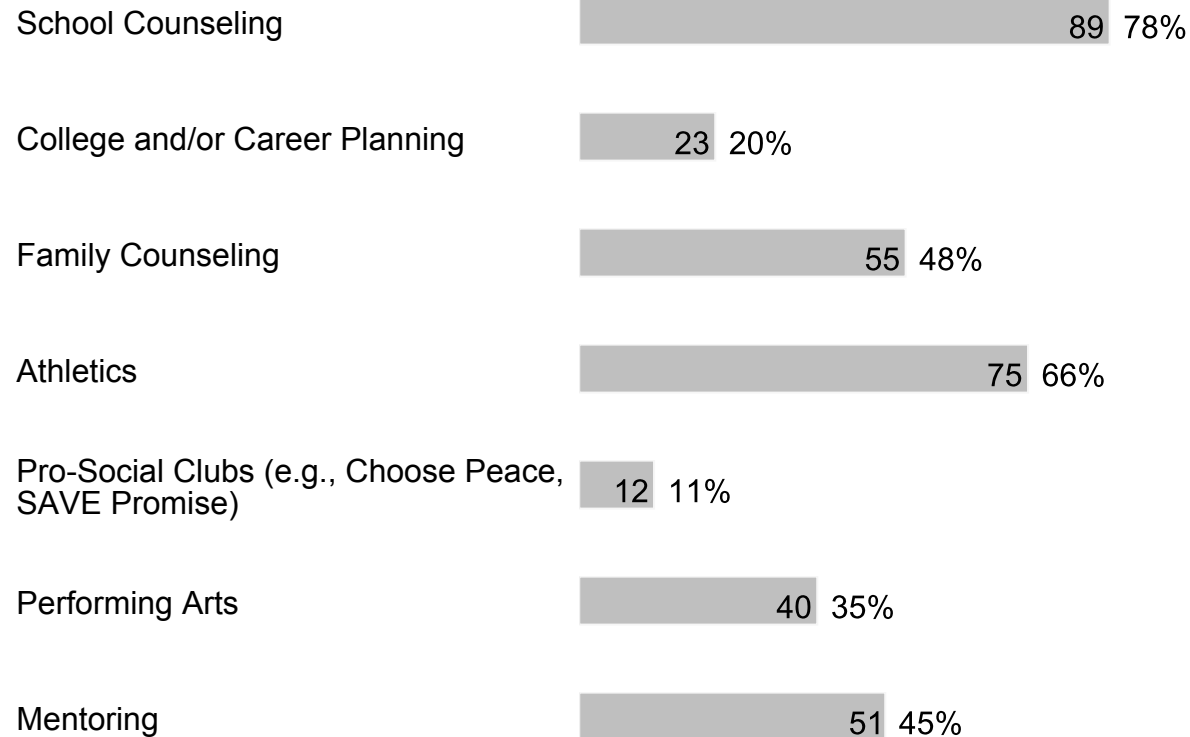
114 respondents

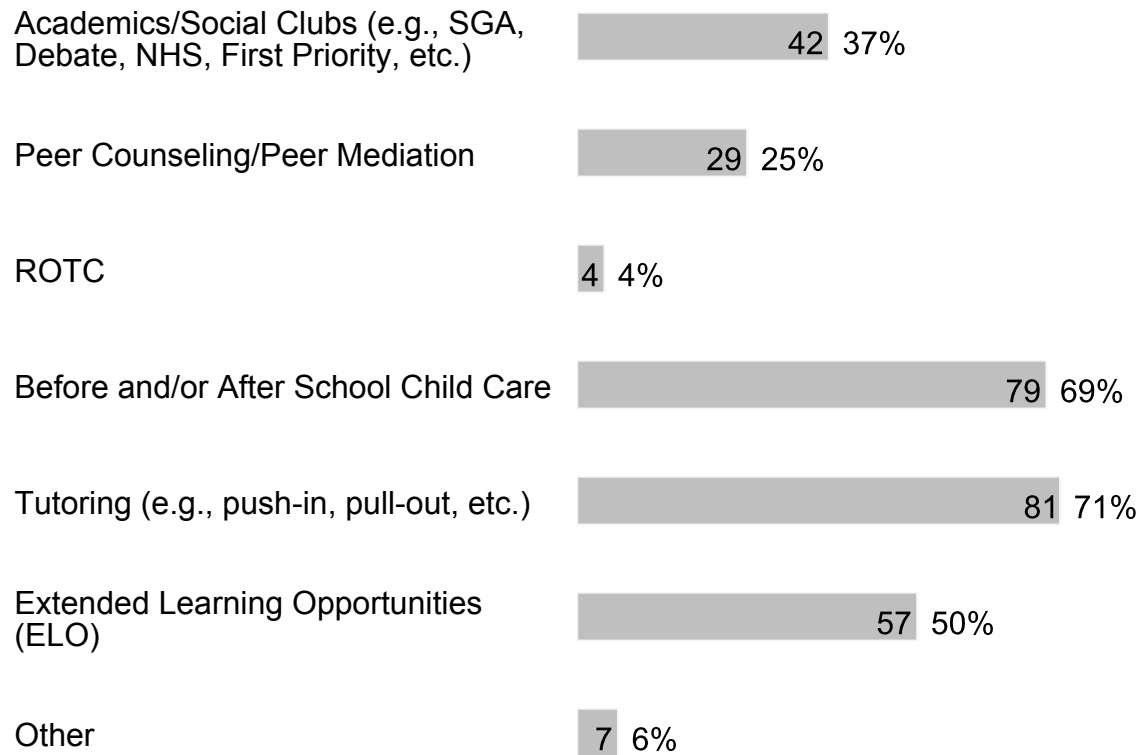
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.



112 respondents

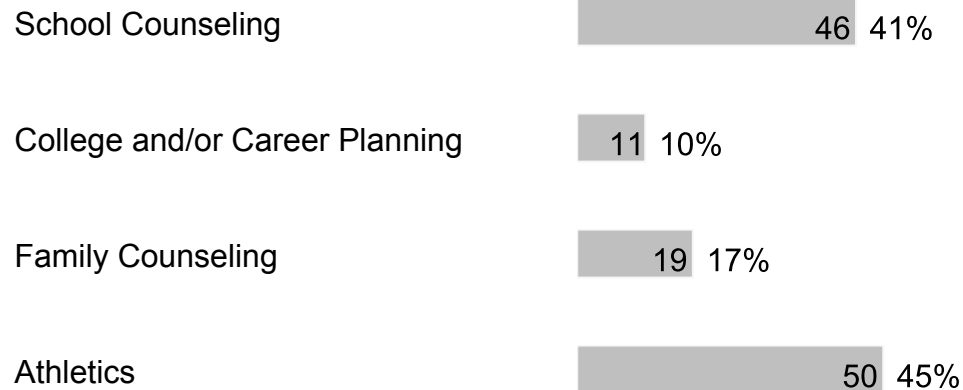
7. 7. At our school, the following programs/services are available (check all that apply):

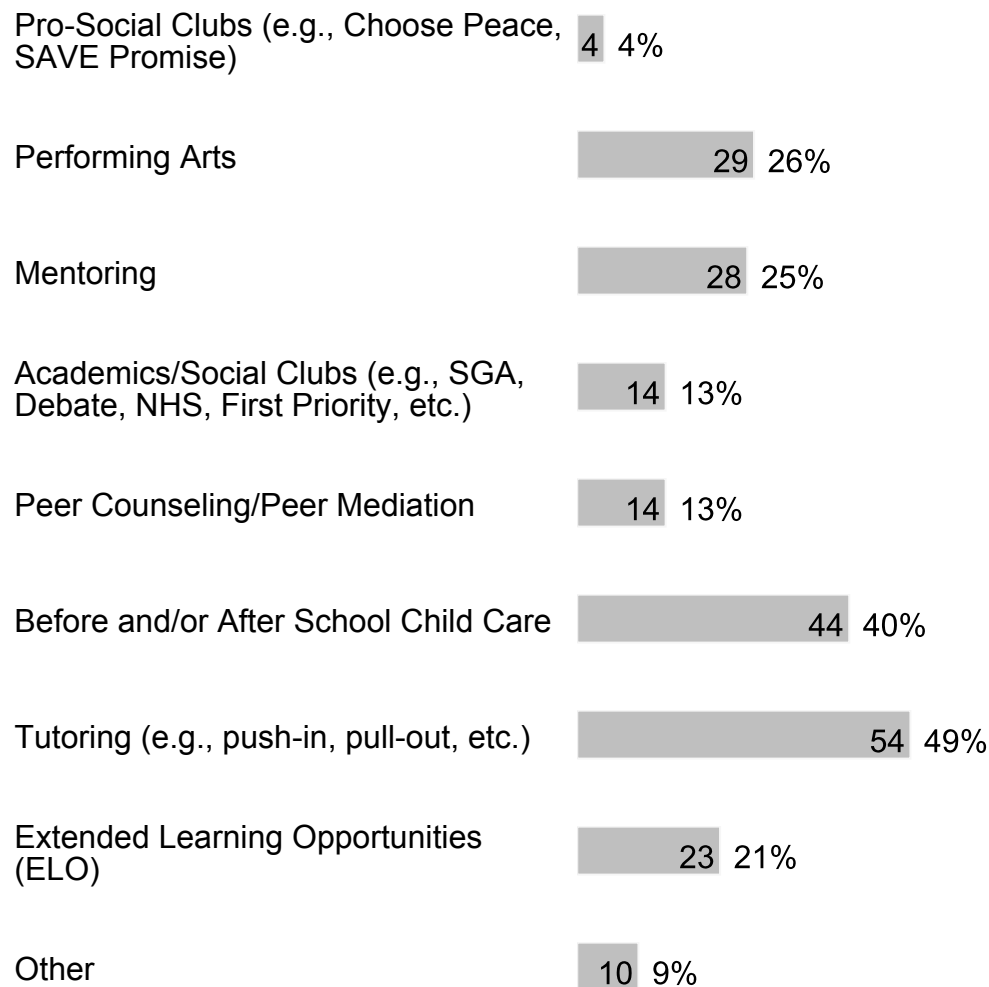




114 respondents

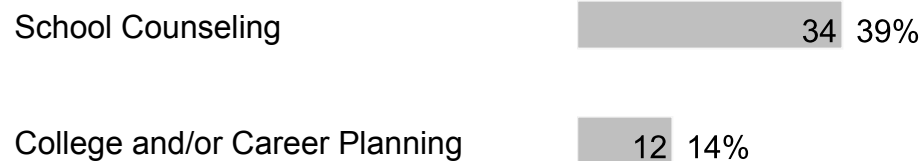
8. 8. At our school, my child participates in the following programs/services (check all that apply):

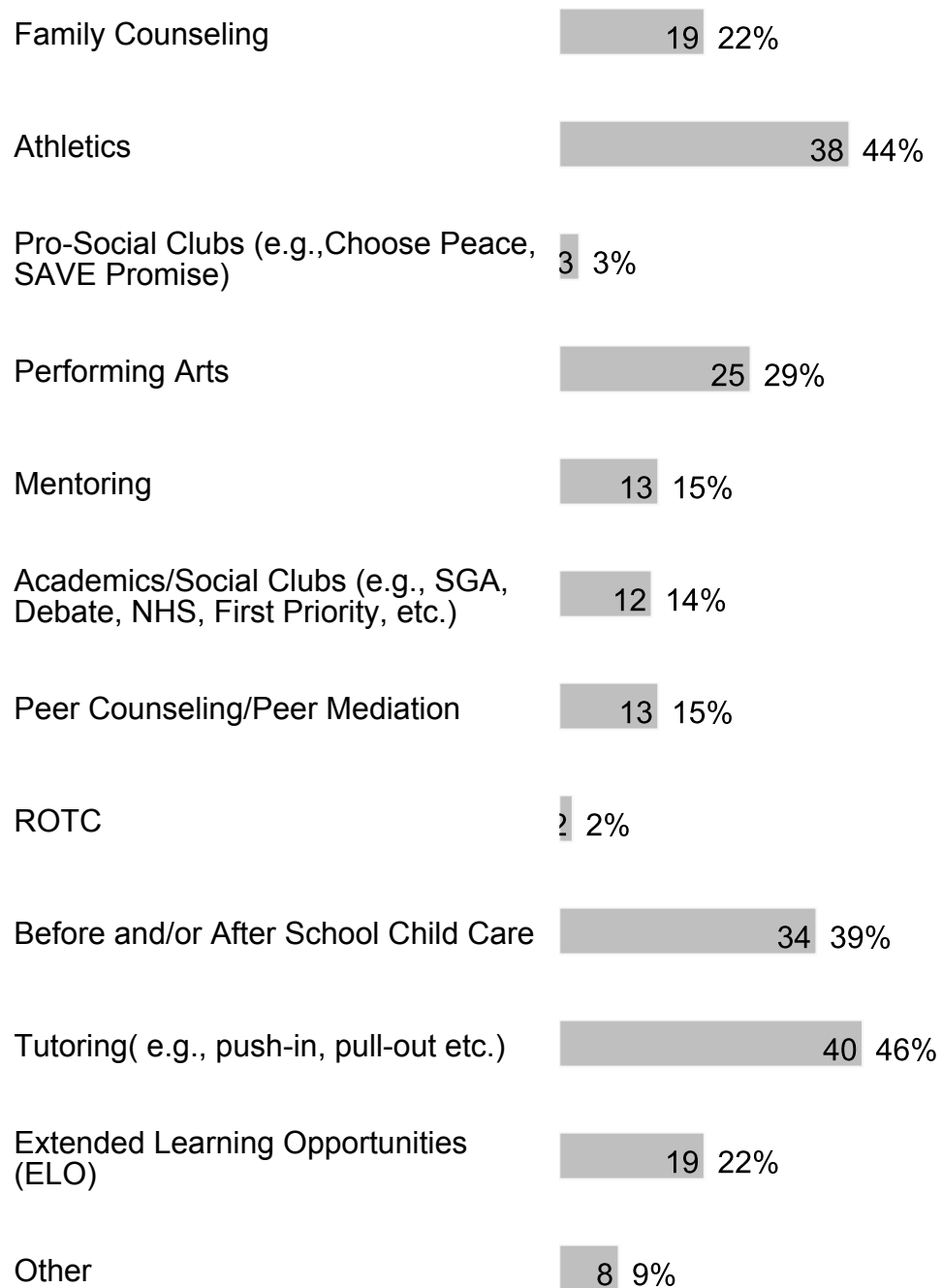




111 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





87 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 89 79%

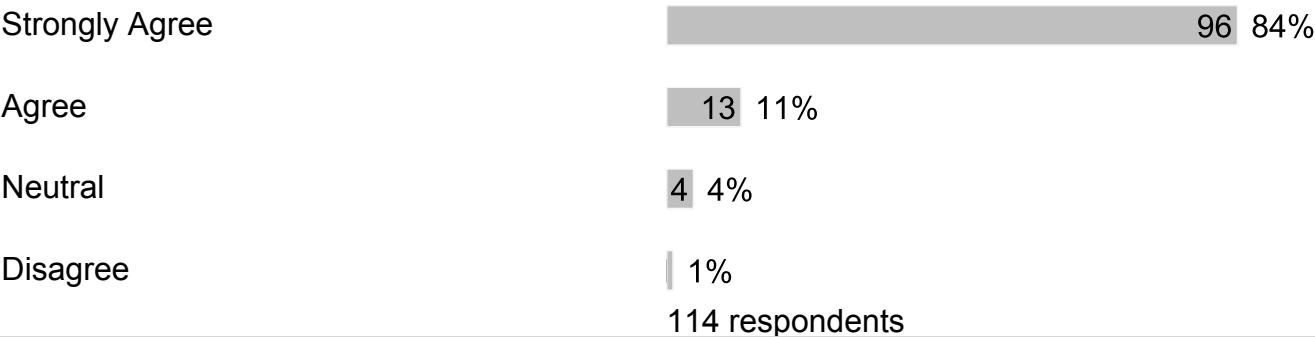
Agree 17 15%

Neutral 7 6%

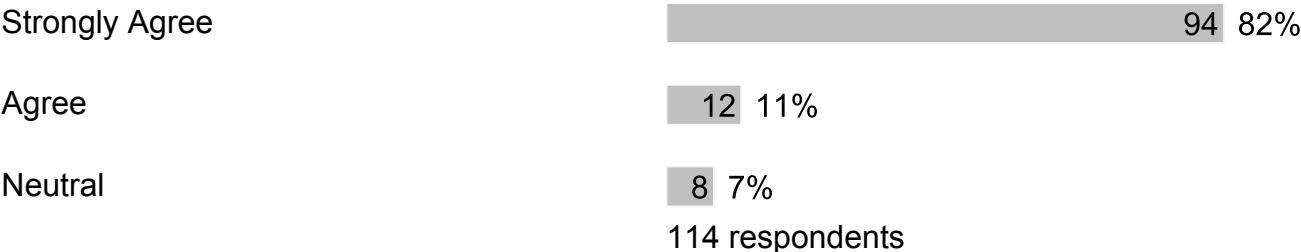
113 respondents

G. Section 6

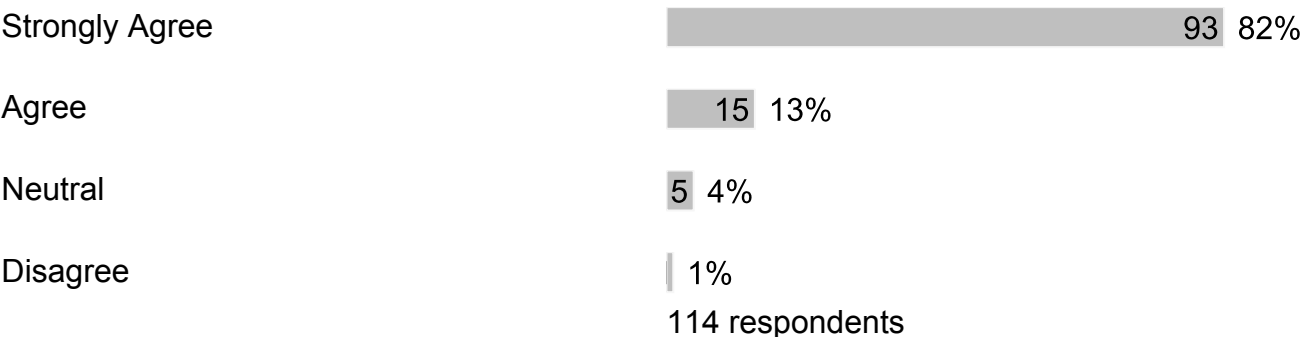
1. 1. The principal is a positive educational leader at the school.



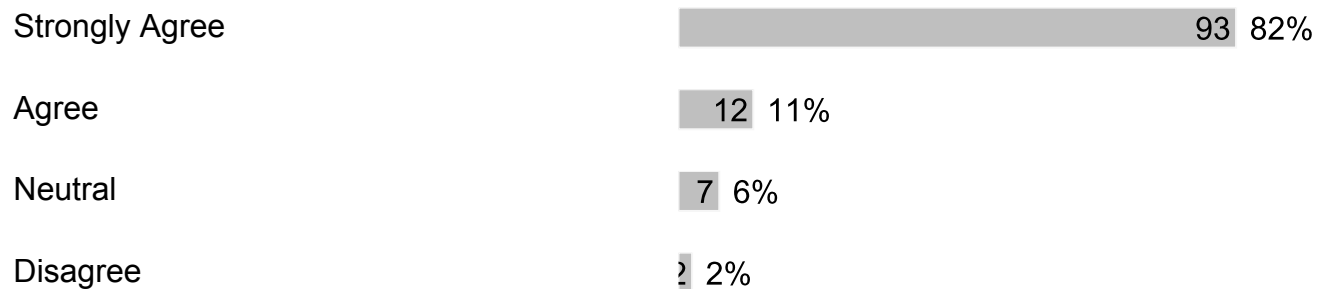
2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.

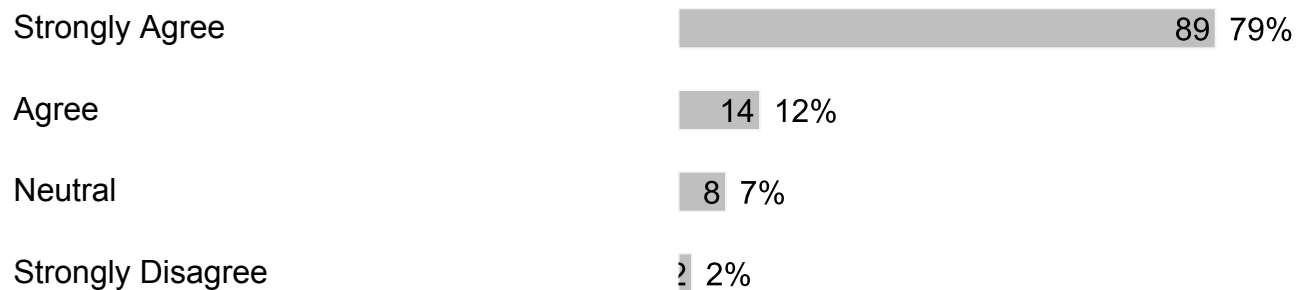


4. 4. Our school has established goals and a plan for improving student learning.



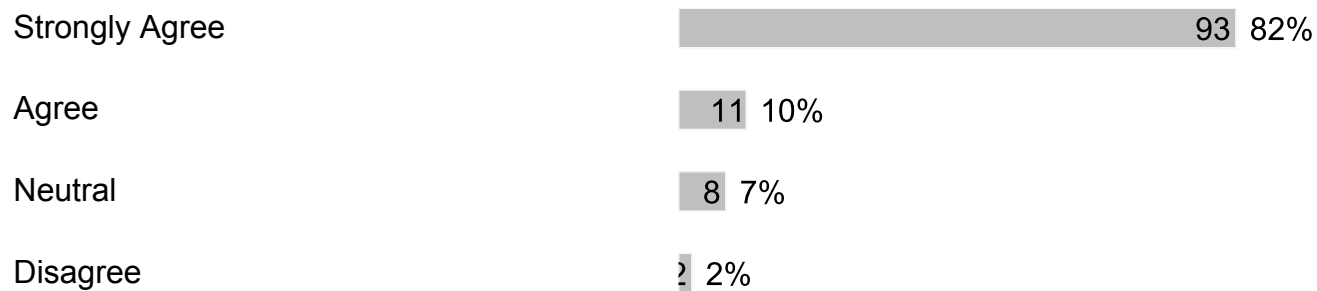
114 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



113 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



114 respondents

7. 7. Our school has high expectations for students.



Neutral 7 6%

Disagree 1 1%

114 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 91 81%

Agree 12 11%

Neutral 10 9%

113 respondents

9. 9. My child's teachers give work that challenges my child.

Strongly Agree 91 81%

Agree 15 13%

Neutral 6 5%

Disagree 1 1%

113 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree 93 82%

Agree 12 11%

Neutral 9 8%

114 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree 87 76%

Agree 17 15%

Neutral 10 9%

114 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 90 79%

Agree 16 14%

Neutral 6 5%

Disagree 2 2%

114 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 87 76%

Agree 15 13%

Neutral 9 8%

Disagree 1 1%

Strongly Disagree 2 2%

114 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 86 75%

Agree 15 13%

Neutral 11 10%

Disagree 2 2%
114 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 85 75%

Agree 22 19%

Neutral 6 5%

Disagree 1 1%

114 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 91 80%

Agree 18 16%

Neutral 5 4%

114 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 91 80%

Agree 13 11%

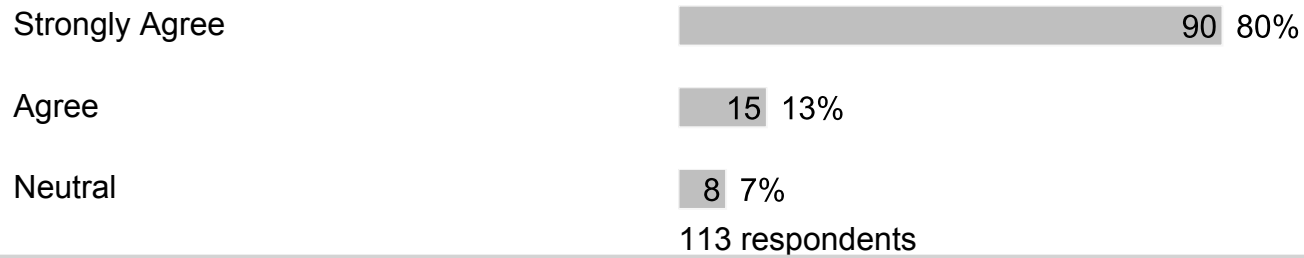
Neutral 7 6%

Disagree 2 2%

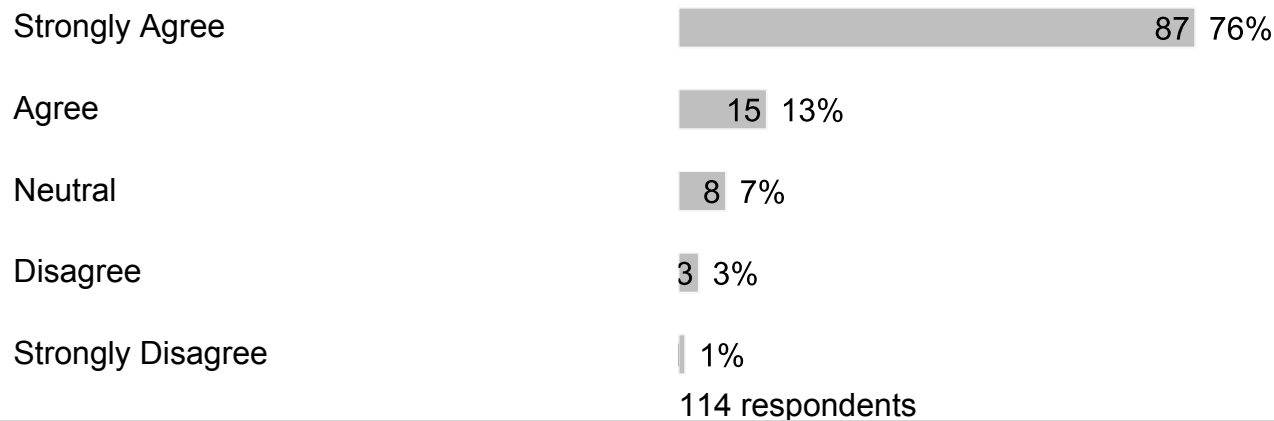
Strongly Disagree 1 1%

114 respondents

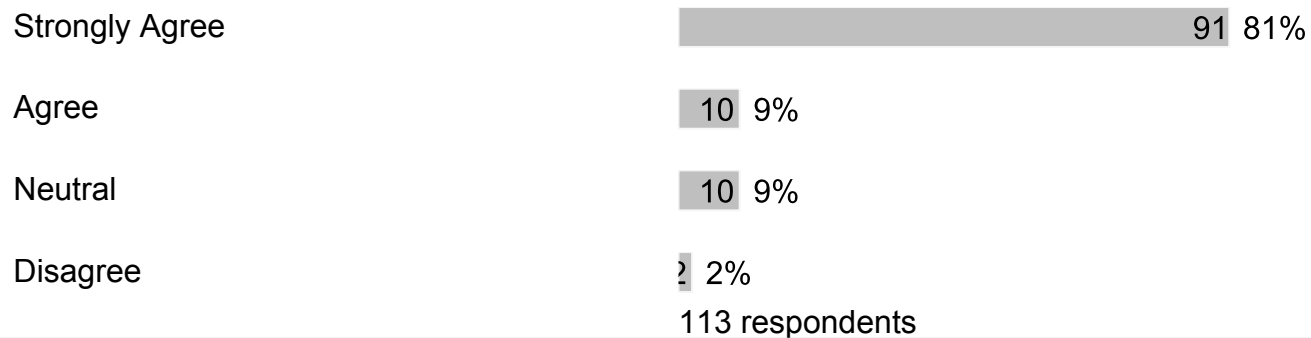
18. 18. My child's teachers report on my child's progress in easy to understand language.



19. 19. Teachers schedule conferences to share student learning progress with families.



20. 20. My child is prepared for success in the next school year.



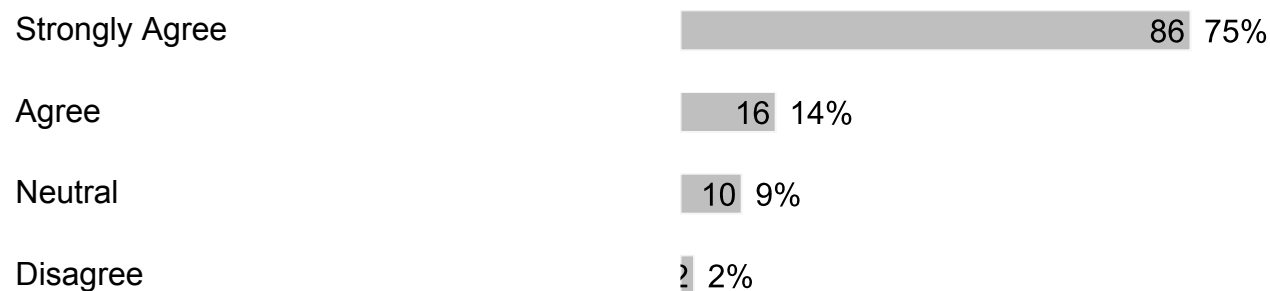
21. 21. Families are encouraged to volunteer.





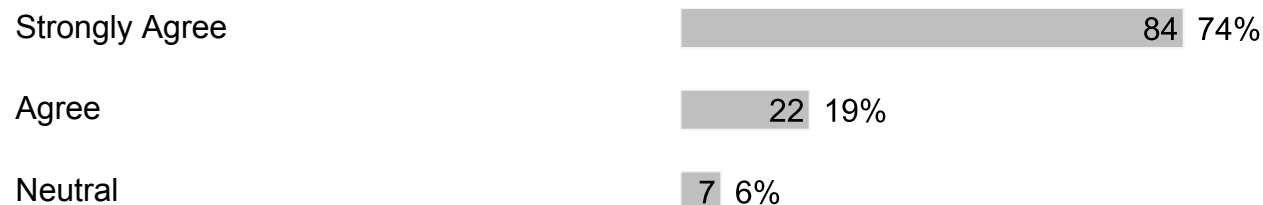
114 respondents

22. 22. Families are given the opportunity to participate on school committees.



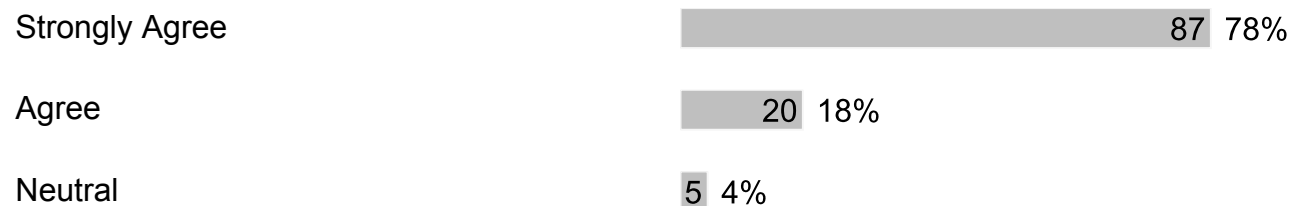
114 respondents

23. 23. I am well-informed of the school's goals and activities.



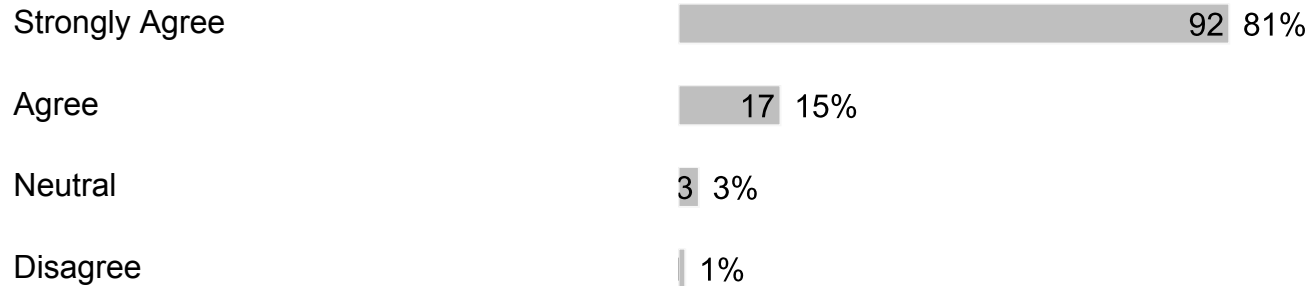
113 respondents

24. 24. Our school reports the achievement of school goals.



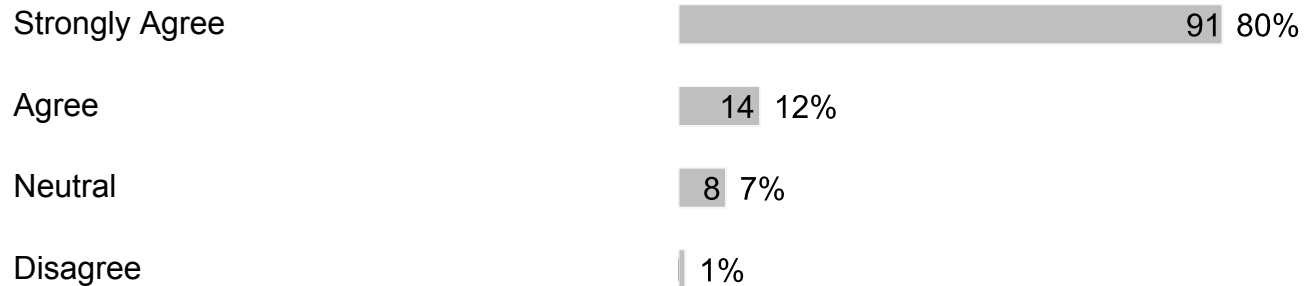
112 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



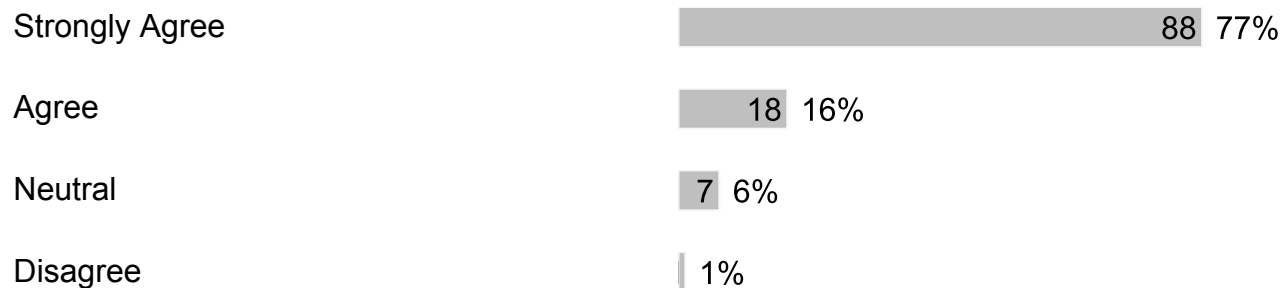
113 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



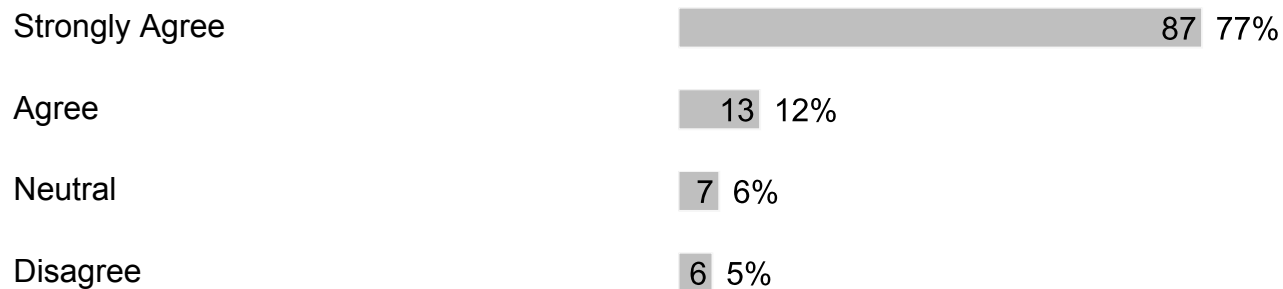
114 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



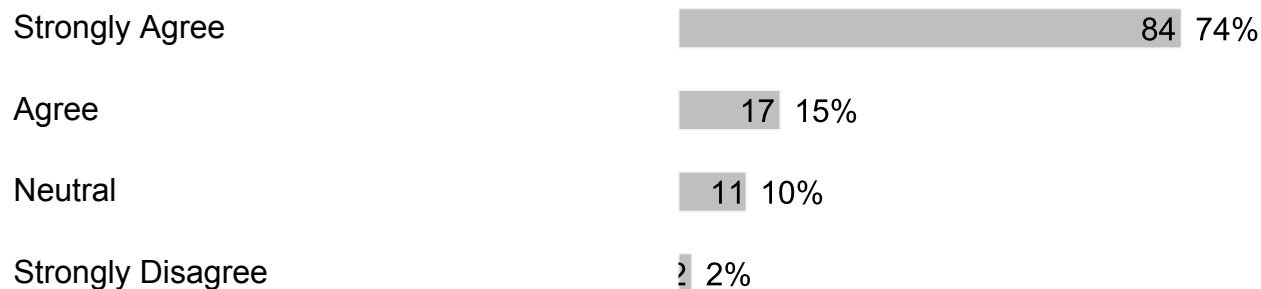
114 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



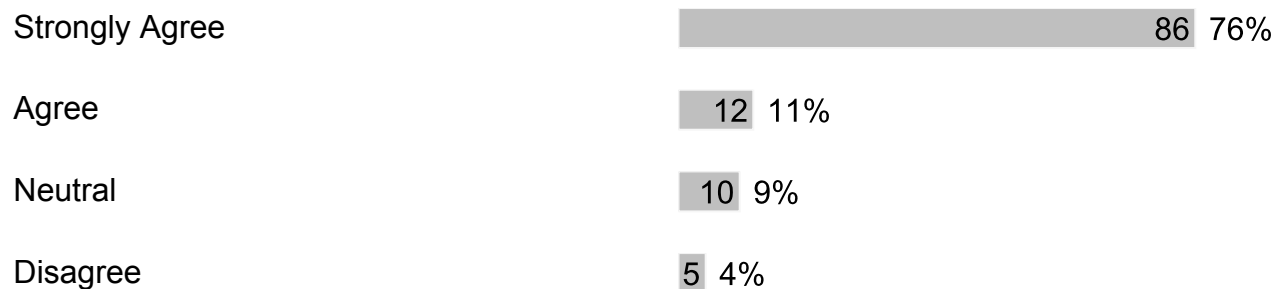
113 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



114 respondents

30. 30. Our school asks for family input when changing rules or policies.



113 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Neutral

6 5%
112 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report