BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/15/2026

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/15/2026

Custom Survey

1 survey(s) 45 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 45 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	10	22%
Female	34	76%
Prefer not to answer	1	2%

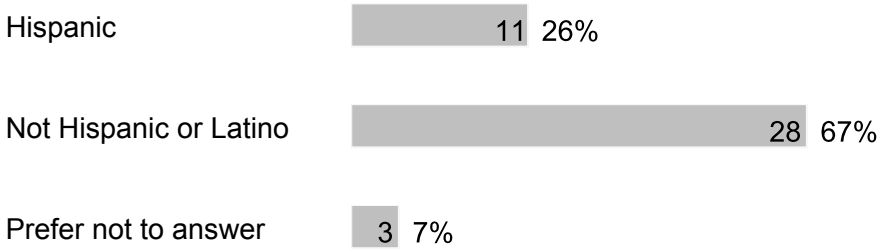
45 respondents

2. Ethnicity

Asian	1	2%
Black or African American	20	47%
White	13	30%
Multiracial	2	5%
Other	7	16%

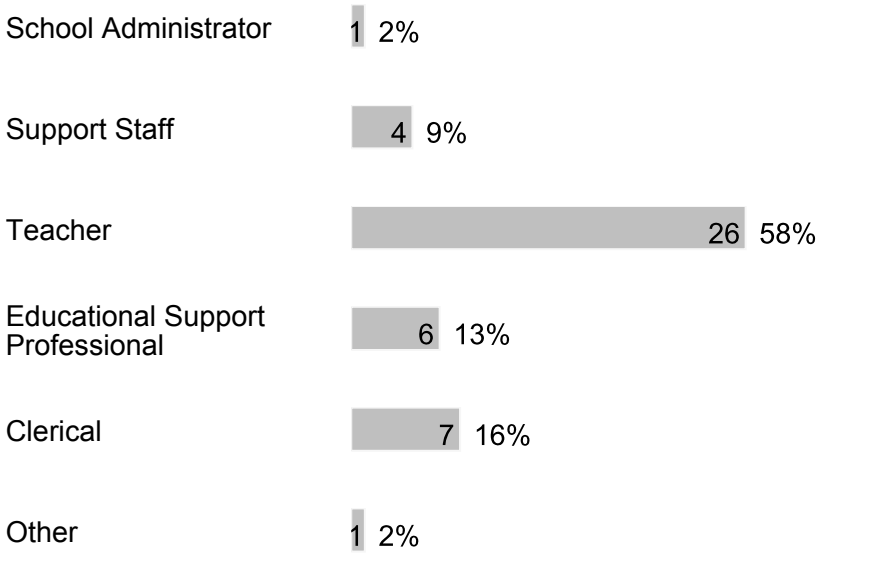
43 respondents

3. Ethnicity



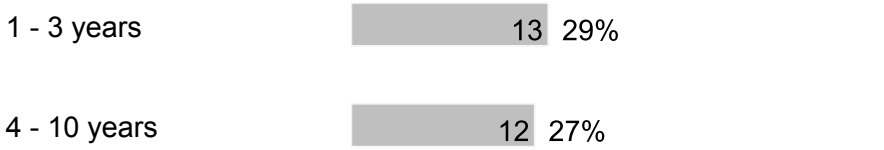
42 respondents

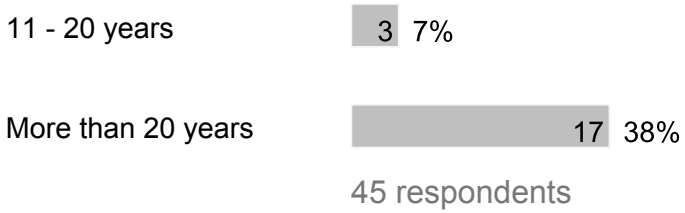
4. Role



45 respondents

5. Experience




11 - 20 years
3 7%
More than 20 years
17 38%
45 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	21	47%
Agree	20	44%
Neutral	4	9%

45 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	14	31%
Agree	17	38%
Neutral	10	22%
Disagree	2	4%
Strongly Disagree	2	4%

45 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	6	13%
Agree	16	36%
Neutral	16	36%

Disagree	7	16%

45 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	21	47%
No	24	53%

45 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	20	44%
Addressed the incident myself	11	24%
Confronted the alleged bully(ies) directly	6	13%
Contacted the parents/guardians of the alleged bully(ies)	8	18%
Does not apply to me	23	51%

45 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	16	36%
Don't know	5	11%

Does not apply to me	24	53%

45 respondents

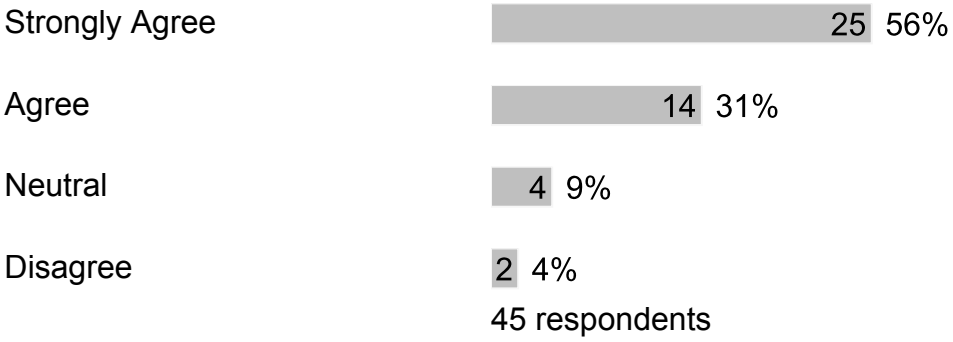
7. In my school, rules are applied equally to students.

Strongly Agree	14	31%
Agree	18	40%
Neutral	6	13%
Disagree	5	11%
Strongly Disagree	2	4%

45 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



45 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	17	38%
Agree	21	47%
Neutral	6	13%
Disagree	1	2%

45 respondents

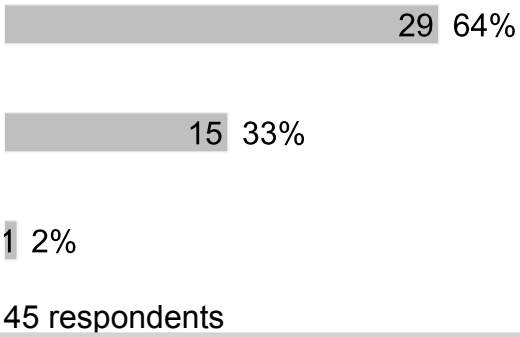
2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	17	38%
Agree	21	47%
Neutral	7	16%

45 respondents

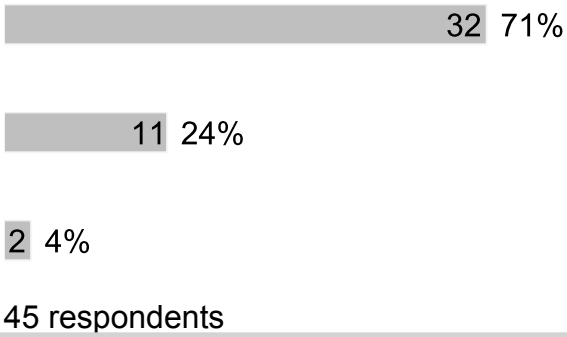
F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.



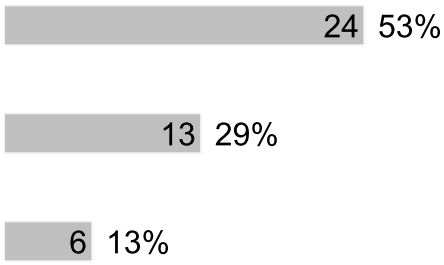
45 respondents

2. If students have a problem, they can come to me for help.



45 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree	2 4%

45 respondents

4. In my school, adults treat students with respect.

Strongly Agree	19 42%
Agree	21 47%
Neutral	4 9%
Disagree	1 2%

45 respondents

5. In my school, students treat adults with respect.

Strongly Agree	6 13%
Agree	9 20%
Neutral	18 40%
Disagree	10 22%
Strongly Disagree	2 4%

45 respondents

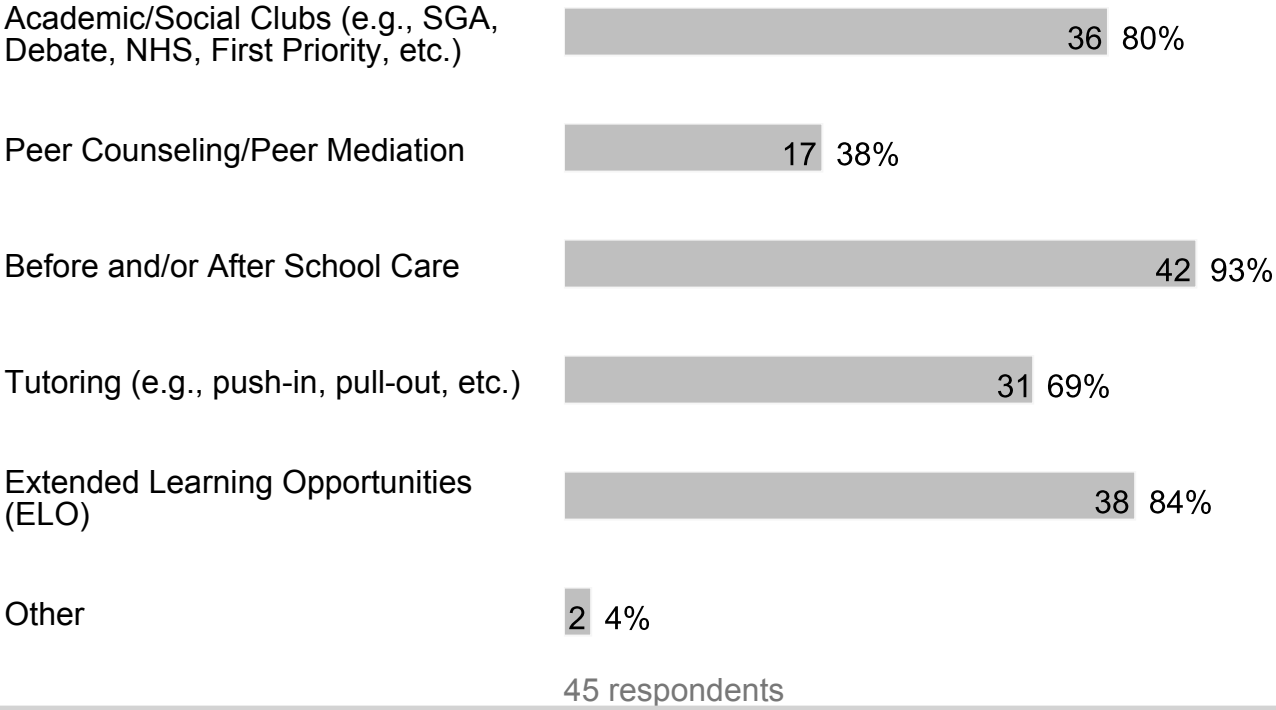
6. In my school, colleagues/adults treat each other with respect.

Strongly Agree	13	29%
Agree	18	40%
Neutral	10	22%
Disagree	2	4%
Strongly Disagree	2	4%

45 respondents

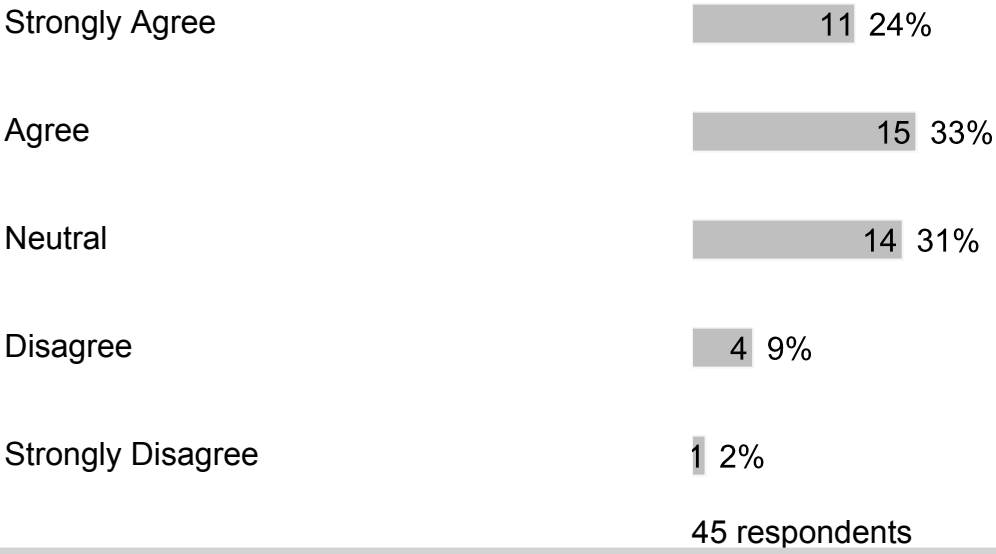
7. At my school the following programs/services are available (check all that apply):

School Counseling	44	98%
College and/or Career Planning	9	20%
Family Counseling	17	38%
Athletics	42	93%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	21	47%
Performing Arts	26	58%
Mentoring	27	60%



45 respondents

8. Our school implements changes based on the feedback from staff.



45 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree	18	40%
Agree	18	40%
Neutral	7	16%
Disagree	2	4%

45 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	5	11%
Agree	8	18%
Neutral	16	36%
Disagree	7	16%
Strongly Disagree	8	18%

44 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	4	9%
Agree	17	38%

Neutral	12	27%
Disagree	7	16%
Strongly Disagree	5	11%

45 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	4	9%
Agree	23	51%
Neutral	15	33%
Disagree	1	2%
Strongly Disagree	2	4%

45 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	8	18%
Agree	20	44%
Neutral	16	36%

Disagree	1 2%

45 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	15	33%
Agree	20	44%
Neutral	7	16%
Disagree	1	2%
Strongly Disagree	2	4%

45 respondents

2. Our school has a continuous improvement process.

Strongly Agree	14	31%
Agree	21	47%
Neutral	8	18%
Disagree	2	4%

45 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	24	53%
Agree	13	29%
Neutral	7	16%
Strongly Disagree	1	2%

45 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	17	38%
Agree	16	36%
Neutral	9	20%
Disagree	3	7%

45 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	21	48%
Agree	13	30%
Neutral	9	20%
Disagree	1	2%

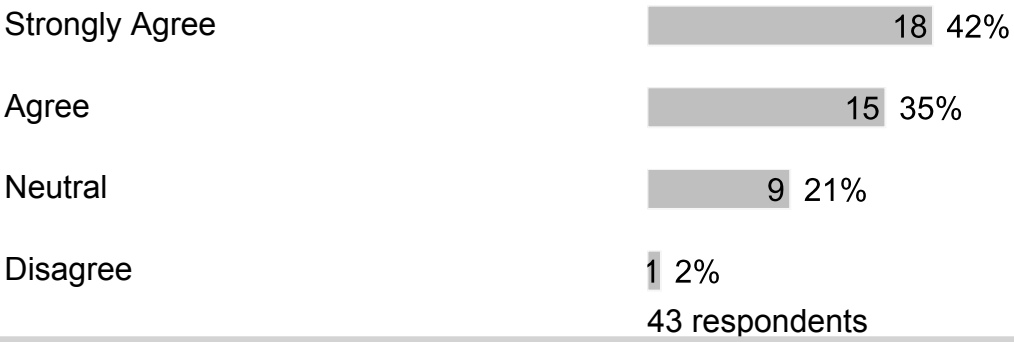
44 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	19	42%
Agree	17	38%
Neutral	6	13%
Disagree	2	4%
Strongly Disagree	1	2%

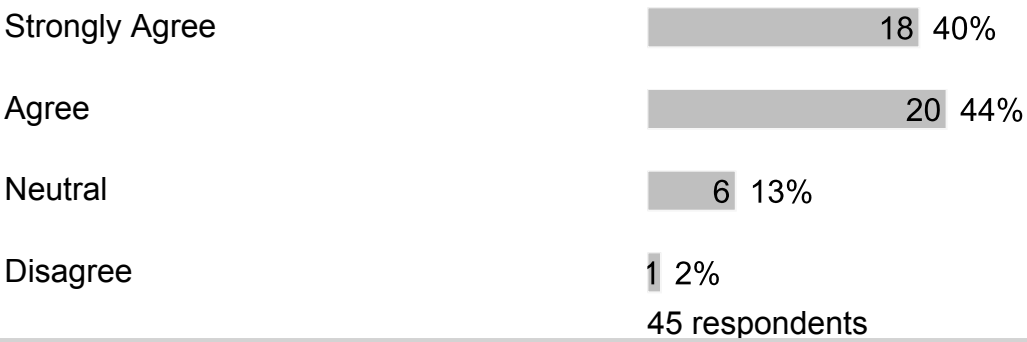
45 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



43 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



45 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



45 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Agree	17 39%
Neutral	5 11%

44 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	15 33%
Agree	14 31%
Neutral	10 22%
Disagree	2 4%
Strongly Disagree	4 9%

45 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	15 34%
Agree	15 34%
Neutral	13 30%
Strongly Disagree	1 2%

44 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	13 30%
Agree	21 48%
Neutral	8 18%

Strongly Disagree	2 5%

44 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	13 30%
Agree	18 41%
Neutral	11 25%
Strongly Disagree	2 5%

44 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	14 32%
Agree	17 39%
Neutral	11 25%
Strongly Disagree	2 5%

44 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	14 33%
Agree	17 40%
Neutral	11 26%
Strongly Disagree	1 2%

43 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	17	38%
Agree	13	29%
Neutral	12	27%
Disagree	1	2%
Strongly Disagree	2	4%

45 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree	13	30%
Agree	13	30%
Neutral	15	35%
Disagree	1	2%
Strongly Disagree	1	2%

43 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree	11	26%
Agree	12	28%
Neutral	16	37%
Disagree	3	7%

Strongly Disagree	1 2%

43 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree	15 34%
Agree	18 41%
Neutral	10 23%
Disagree	1 2%

44 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	17 38%
Agree	12 27%
Neutral	12 27%
Disagree	3 7%
Strongly Disagree	1 2%

45 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	16 36%
Agree	17 39%
Neutral	9 20%
Disagree	1 2%

Strongly Disagree	1 2%

44 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	13 30%
Agree	18 42%
Neutral	12 28%

43 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	14 32%
Agree	16 36%
Neutral	14 32%

44 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	16 36%
Agree	16 36%
Neutral	12 27%

44 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	14 31%
Agree	18 40%
Neutral	12 27%

Disagree	1 2%

45 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	15 35%
Agree	16 37%
Neutral	12 28%

43 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year	8 18%
2 times per year	4 9%
3 or more times per year	12 27%
Does not apply	21 47%

45 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	15 33%
Agree	20 44%
Neutral	10 22%

45 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	15 33%
Agree	16 36%
Neutral	13 29%
Disagree	1 2%

45 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	4 9%
Agree	16 36%
Neutral	18 40%
Disagree	3 7%
Strongly Disagree	4 9%

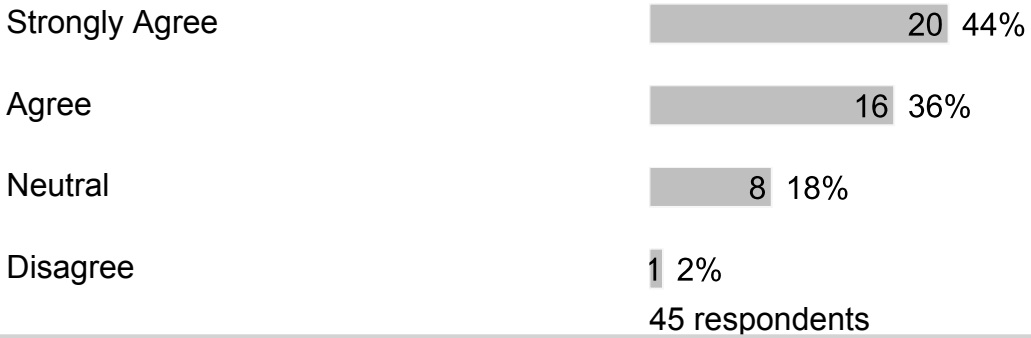
45 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree	21 48%
Agree	17 39%
Neutral	4 9%
Disagree	1 2%
Strongly Disagree	1 2%

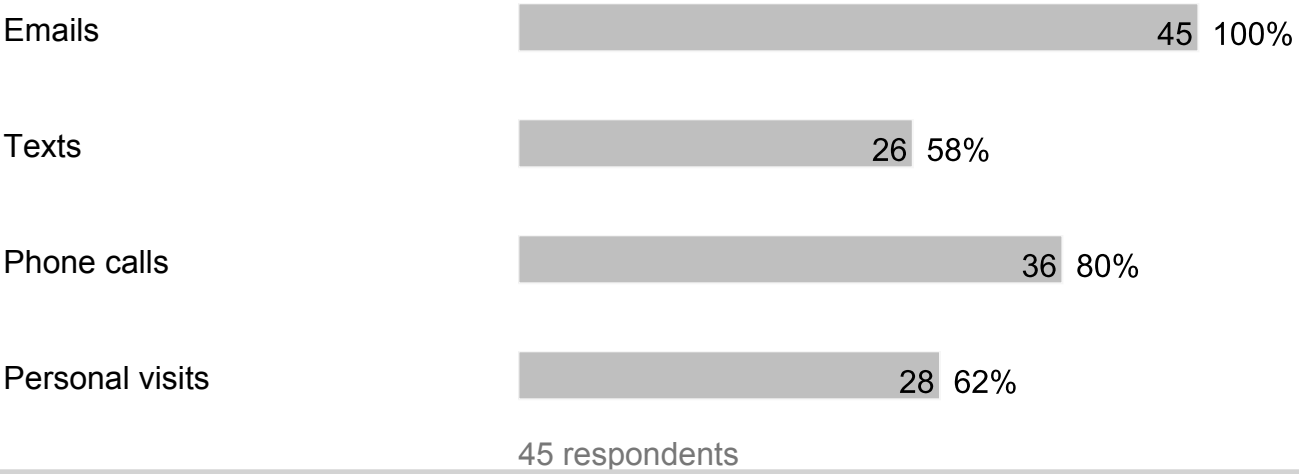
44 respondents

33. Our school communicates information in ways that are easy for families to understand.



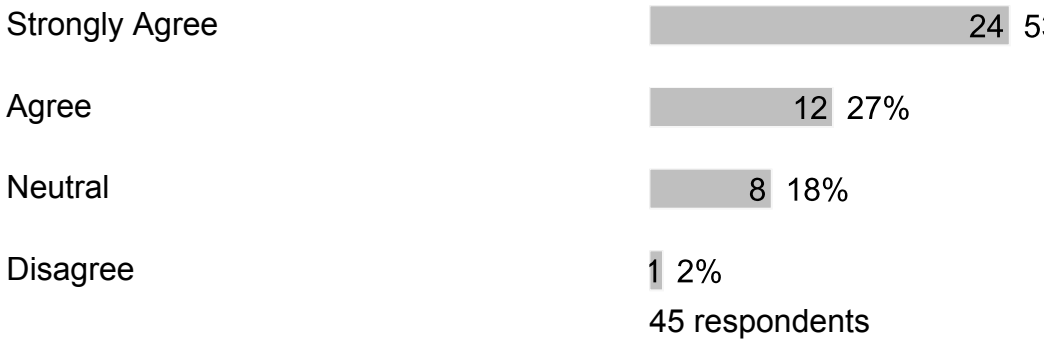
45 respondents

34. I am accessible via (check all that apply):



45 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



45 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report