BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/15/2026

surveys

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creo...[1]

run on 09/15/2026

Custom Survey

1 survey(s) 96 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 96 response(s)

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	33	34%
Female	59	61%
Prefer not to answer	4	4%

96 respondents

2. Race

American Indian or Alaska Native		1%
Black or African American	22	23%
White	51	54%
Multiracial	8	9%

Other	12	13%

94 respondents

3. Ethnicity

Hispanic	50	54%
Non-Hispanic or Latino	38	41%
Prefer not to answer	5	5%

93 respondents

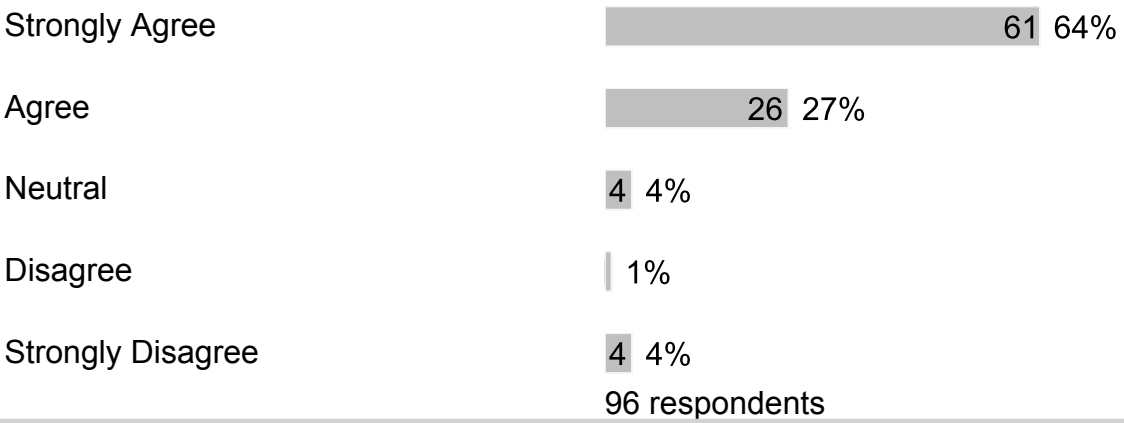
4. Grade

Grade 5		1%
Grade 6	38	40%
Grade 7	43	45%
Grade 8	14	15%

96 respondents

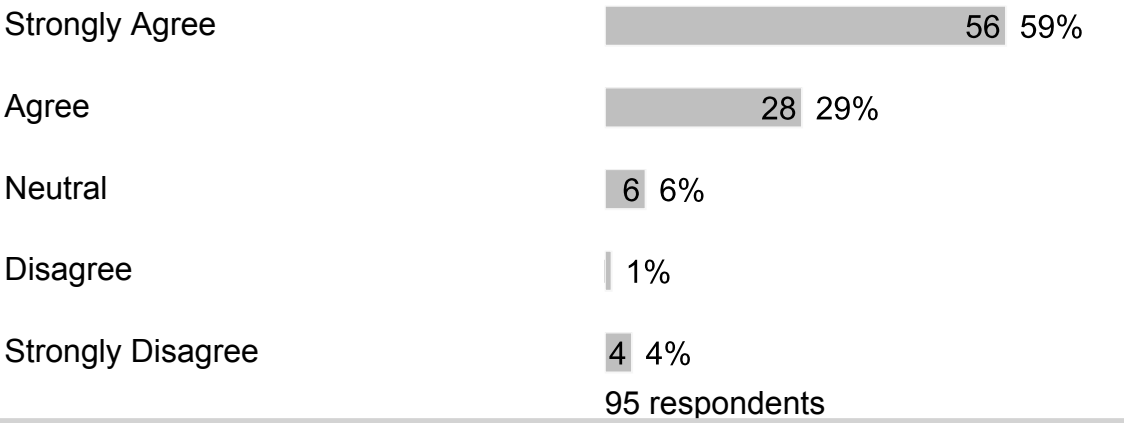
C. Section 2

1. 1. My child feels safe at school.



96 respondents

2. 2. My child's school is clean and well-maintained.



95 respondents

3. 3. I would recommend my child's school to my friends and/or family.



Disagree	2 2%
Strongly Disagree	4 4%

96 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	30 31%
Agree	11 11%
Neutral	20 21%
Disagree	12 13%
Strongly Disagree	23 24%

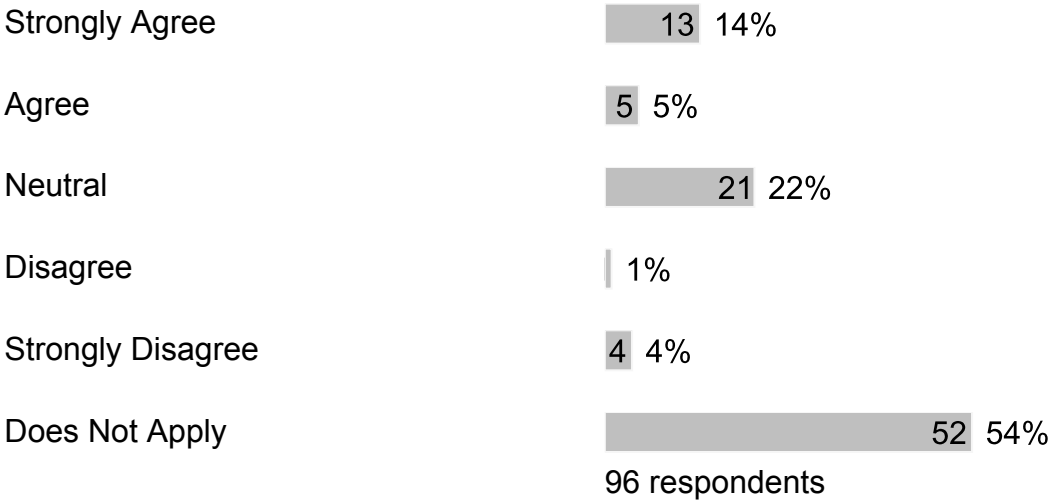
96 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree	14 15%
Agree	9 9%
Neutral	19 20%
Disagree	1%
Strongly Disagree	1%
Does Not Apply	52 54%

96 respondents

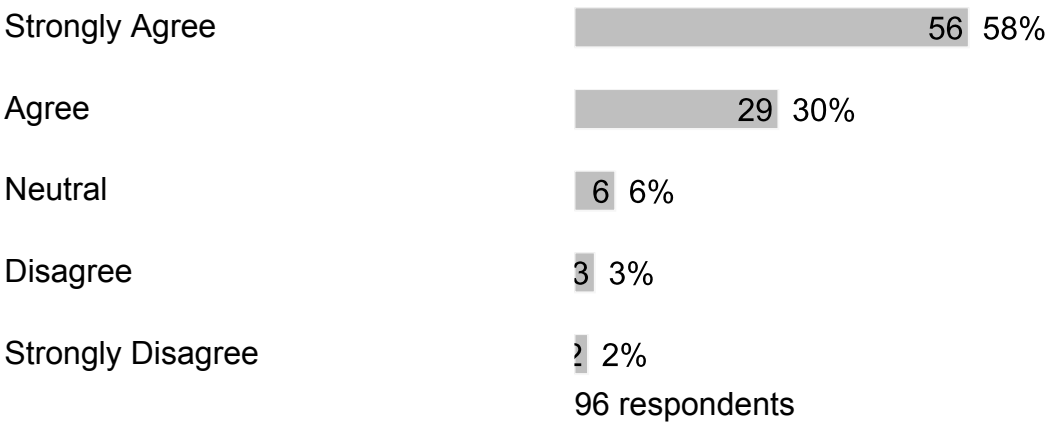
6. 6. After I contacted school staff, the bullying behavior against my child stopped.



96 respondents

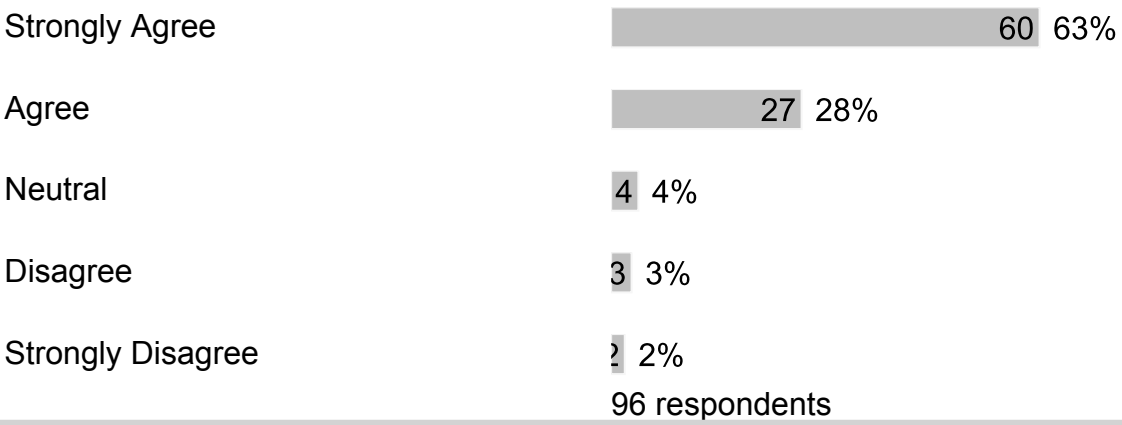
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.



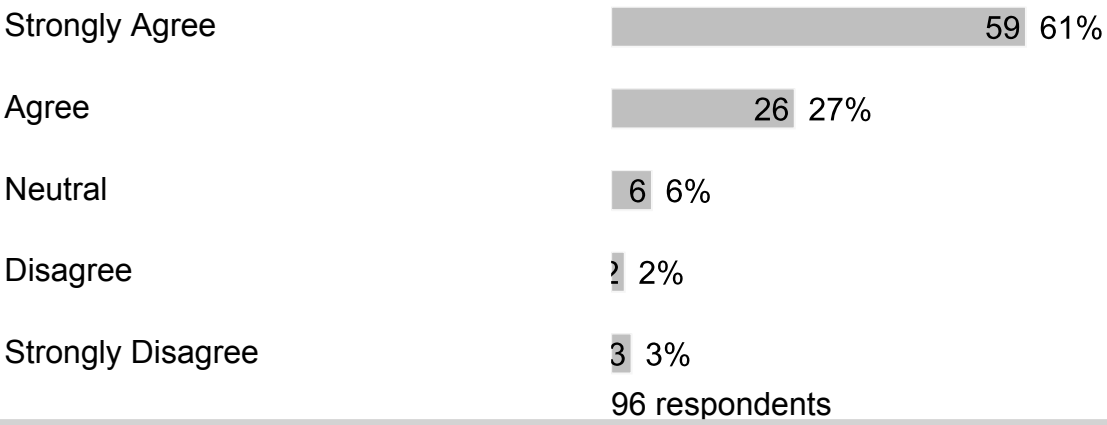
E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



96 respondents

2. 2. Our school provides qualified staff members to support student learning.



96 respondents

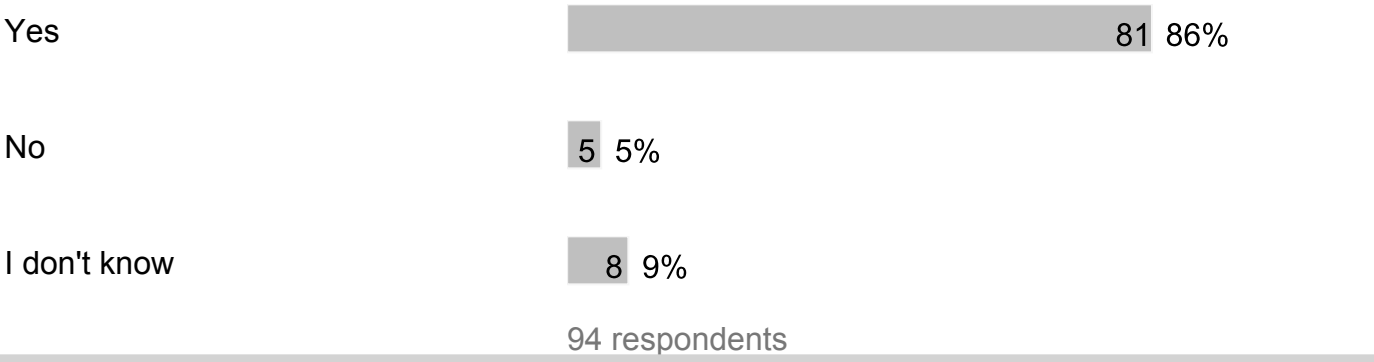
3. 3. At school, my child has up-to-date computers and other technology to learn.



Neutral	7 7%
Strongly Disagree	1%
	96 respondents

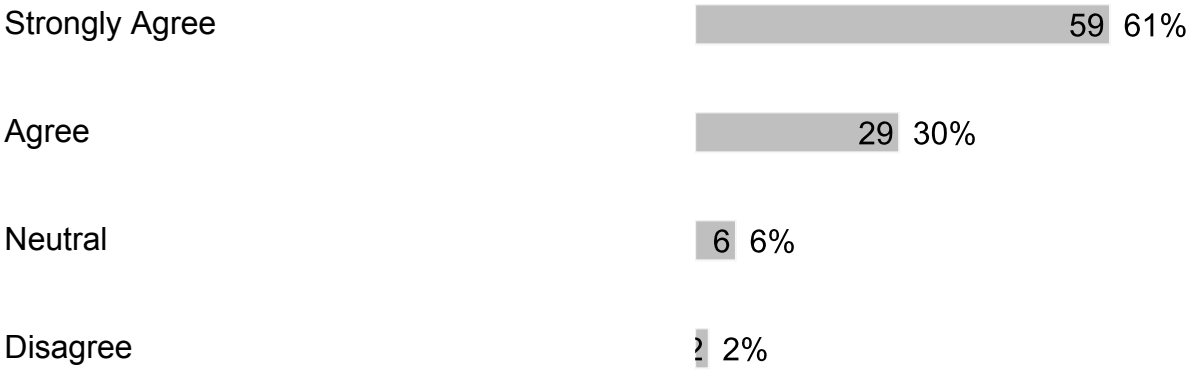
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



94 respondents

2. 2. My child likes going to school.



96 respondents

3. 3. Our school treats students with value, respect and compassion.



Neutral	4 4%
Disagree	3 3%
Strongly Disagree	1%

96 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	68 72%
Agree	20 21%
Neutral	4 4%
Disagree	2 2%
Strongly Disagree	1%

95 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	72 75%
Agree	19 20%
Neutral	4 4%

Disagree	1%

96 respondents

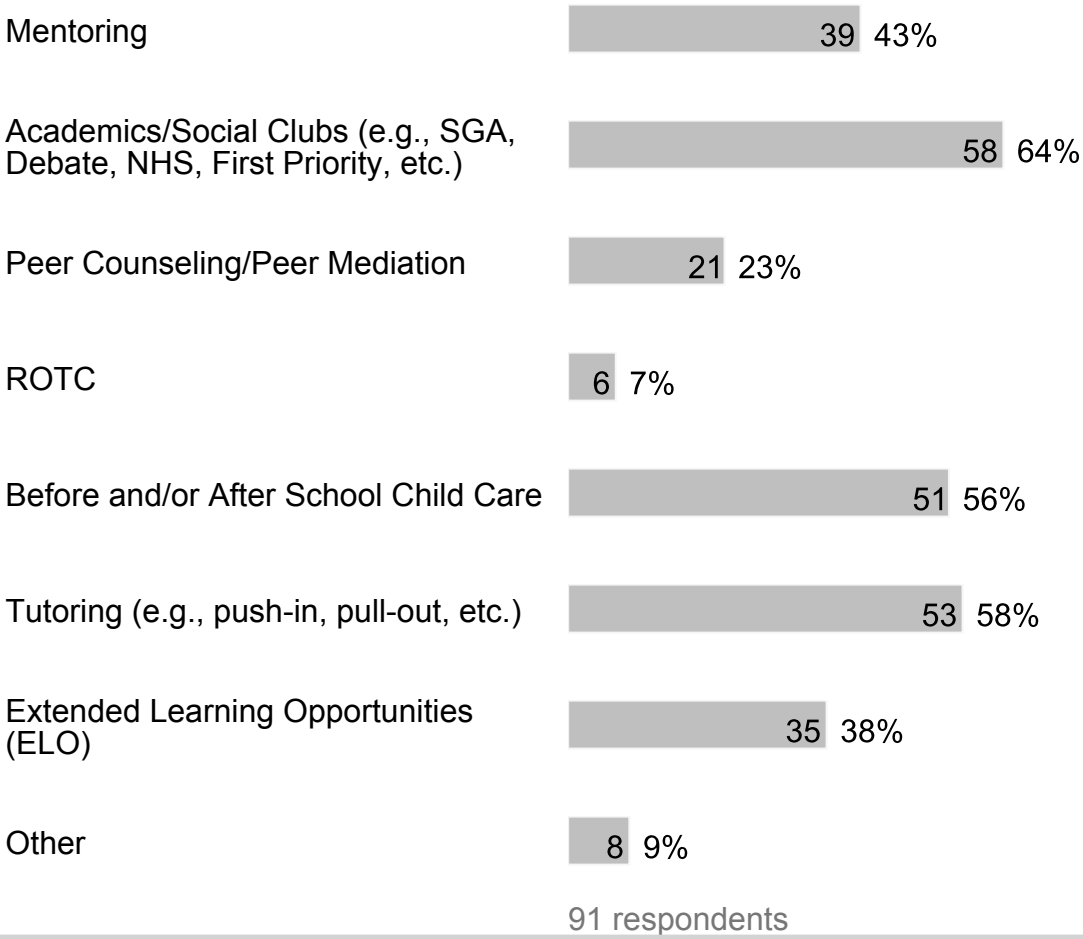
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	67 70%
Agree	22 23%
Neutral	6 6%
Disagree	1%

96 respondents

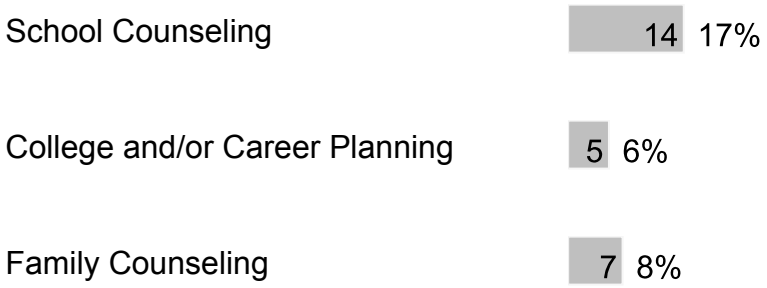
7. 7. At our school, the following programs/services are available (check all that apply):

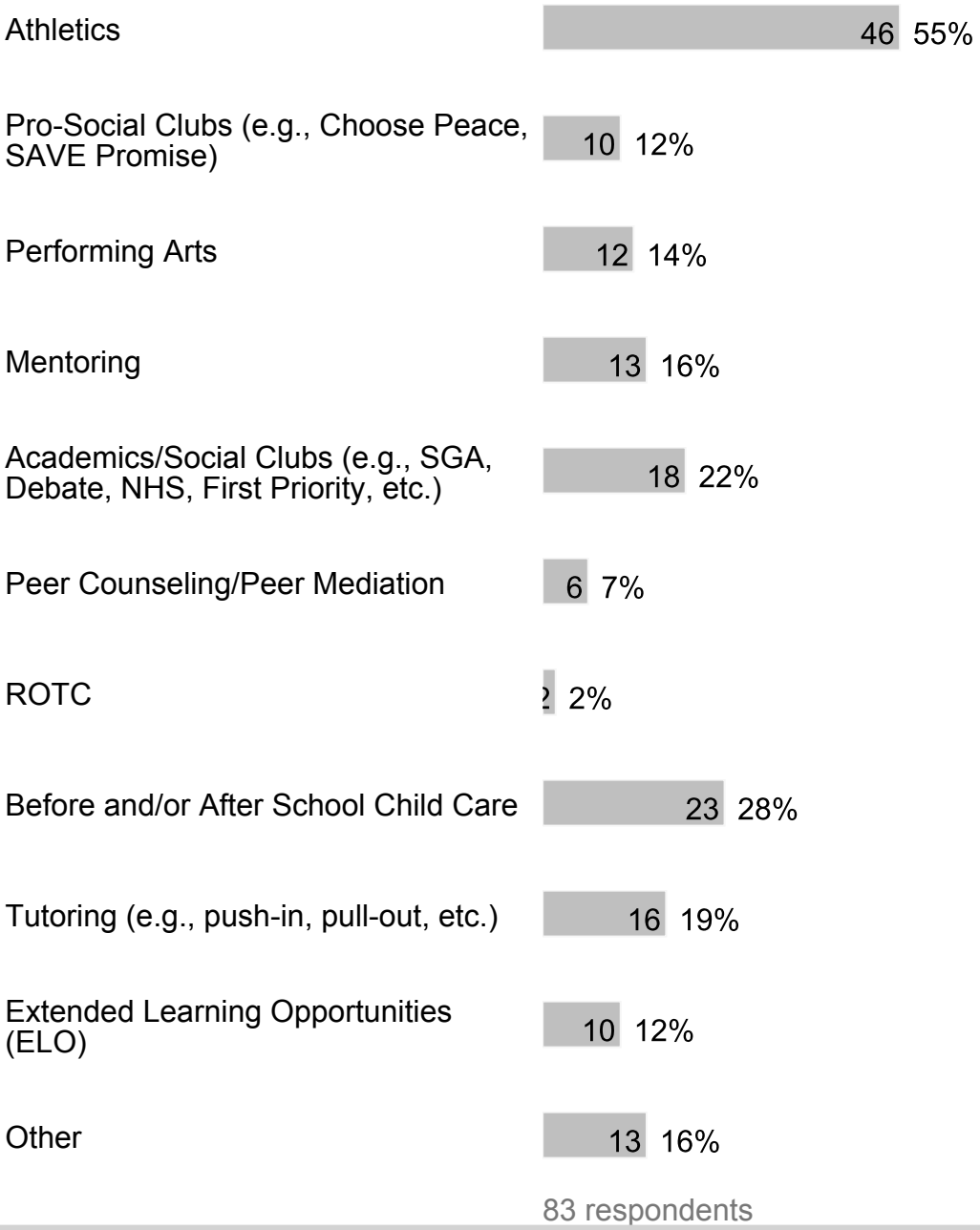
School Counseling	63 69%
College and/or Career Planning	15 16%
Family Counseling	27 30%
Athletics	67 74%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	36 40%
Performing Arts	35 38%



91 respondents

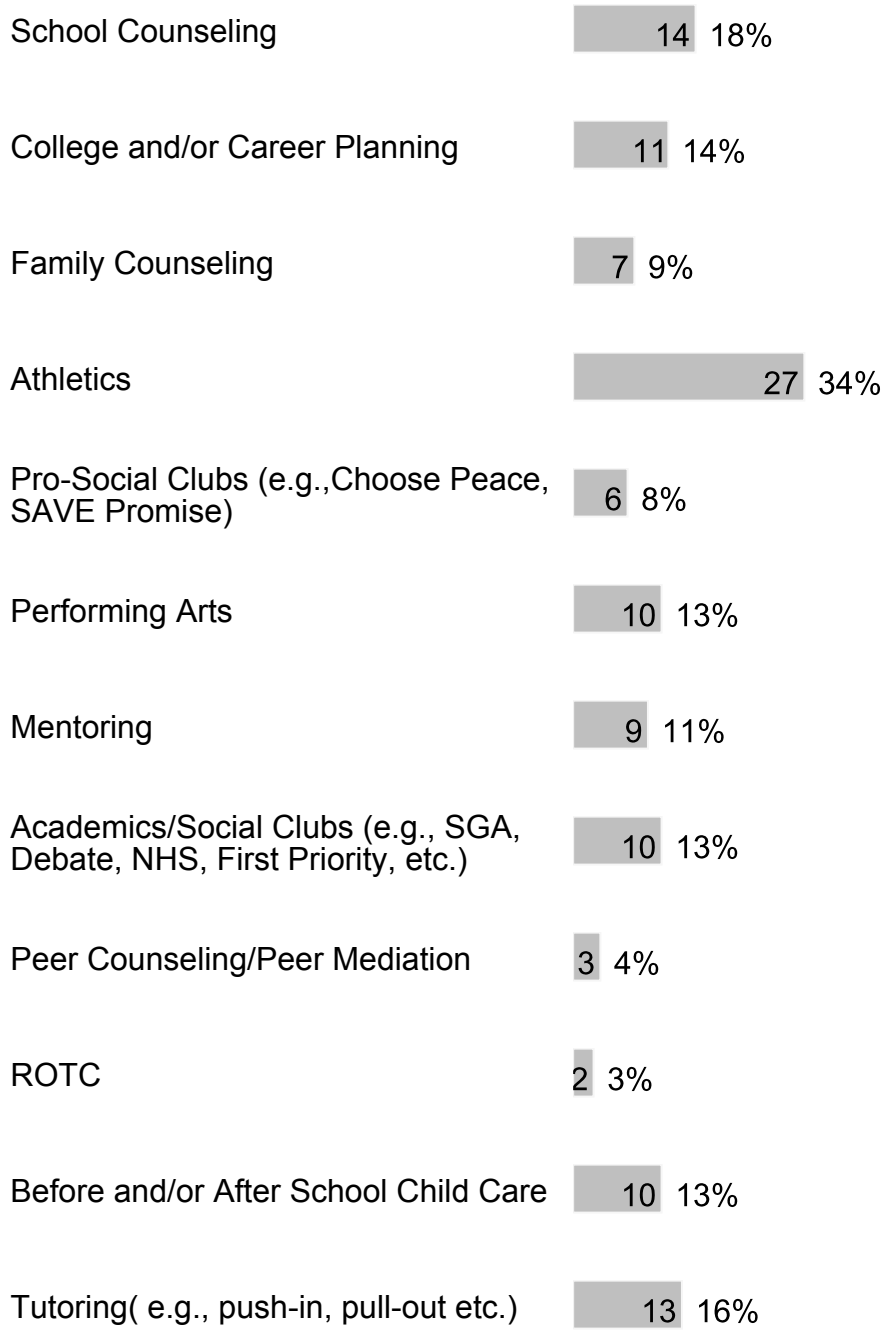
8. 8. At our school, my child participates in the following programs/services (check all that apply):





83 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):


School Counseling
14 18%
College and/or Career Planning
11 14%
Family Counseling
7 9%
Athletics
27 34%
Pro-Social Clubs (e.g.,Choose Peace, SAVE Promise)
6 8%
Performing Arts
10 13%
Mentoring
9 11%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)
10 13%
Peer Counseling/Peer Mediation
3 4%
ROTC
2 3%
Before and/or After School Child Care
10 13%
Tutoring(e.g., push-in, pull-out etc.)
13 16%

Extended Learning Opportunities (ELO)	7 9%
Other	31 39%

79 respondents

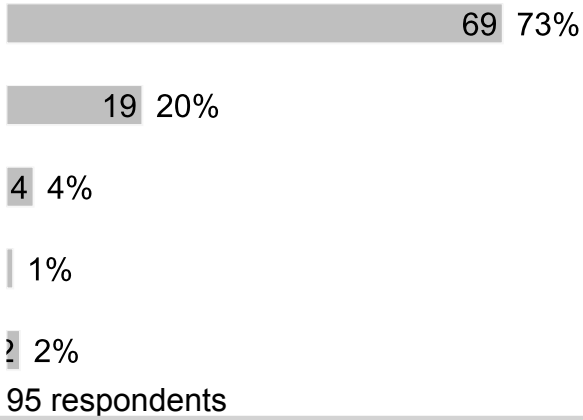
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	47 51%
Agree	21 23%
Neutral	21 23%
Disagree	1%
Strongly Disagree	3 3%

93 respondents

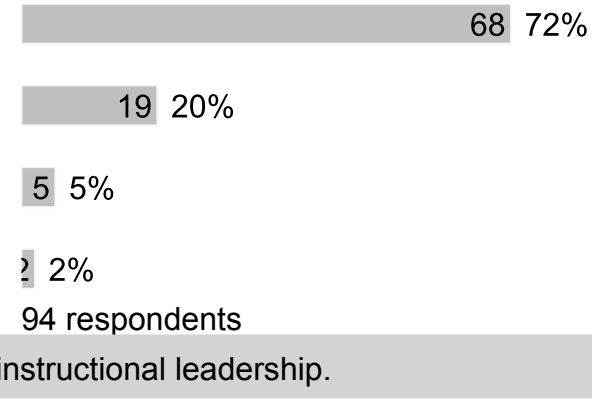
G. Section 6

1. 1. The principal is a positive educational leader at the school.



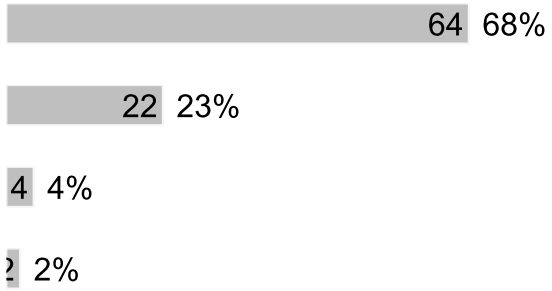
95 respondents

2. 2. The assistant principal(s) is a positive educational leader at the school.



94 respondents

3. 3. Our school's administration provides strong instructional leadership.



Strongly Disagree	2 2%

94 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree	64 68%
Agree	26 28%
Neutral	2 2%
Disagree	1%
Strongly Disagree	1%

94 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree	62 65%
Agree	24 25%
Neutral	4 4%
Disagree	2 2%
Strongly Disagree	3 3%

95 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	62 66%
Agree	20 21%
Neutral	8 9%

Strongly Disagree	4 4%

94 respondents

7. 7. Our school has high expectations for students.

Strongly Agree	62 65%
Agree	23 24%
Neutral	8 8%
Strongly Disagree	2 2%

95 respondents

8. 8. My child’s teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	54 58%
Agree	32 34%
Neutral	3 3%
Disagree	1%
Strongly Disagree	3 3%

93 respondents

9. 9. My child’s teachers give work that challenges my child.

Strongly Agree	52 55%
Agree	34 36%
Neutral	5 5%
Disagree	1%

Strongly Disagree	3 3%

95 respondents

10. 10. My child's teachers work as a team to help my child learn.

Strongly Agree	50 53%
Agree	29 31%
Neutral	9 9%
Disagree	1%
Strongly Disagree	6 6%

95 respondents

11. 11. My child's teachers use a variety of teaching strategies.

Strongly Agree	46 49%
Agree	35 37%
Neutral	9 10%
Disagree	2 2%
Strongly Disagree	2 2%

94 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	47 50%
Agree	32 34%
Neutral	8 9%

Disagree	2 2%
Strongly Disagree	5 5%

94 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	52 55%
Agree	28 29%
Neutral	8 8%
Disagree	3 3%
Strongly Disagree	4 4%

95 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree	53 56%
Agree	31 33%
Neutral	7 7%
Disagree	1%
Strongly Disagree	3 3%

95 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree	52 55%
Agree	31 33%

Neutral	6 6%
Strongly Disagree	6 6%

95 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree	53 56%
Agree	27 28%
Neutral	11 12%
Strongly Disagree	4 4%

95 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree	51 54%
Agree	30 32%
Neutral	7 7%
Disagree	1%
Strongly Disagree	6 6%

95 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree	54 57%
Agree	27 28%
Neutral	6 6%

Disagree	2 2%
Strongly Disagree	6 6%

95 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree	50 53%
Agree	26 27%
Neutral	9 9%
Disagree	2 2%
Strongly Disagree	8 8%

95 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree	51 54%
Agree	34 36%
Neutral	5 5%
Strongly Disagree	4 4%

94 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree	52 55%
Agree	25 26%
Neutral	14 15%

Disagree	1%
Strongly Disagree	3 3%

95 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree	51 54%
Agree	30 32%
Neutral	10 11%
Disagree	1%
Strongly Disagree	3 3%

95 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree	57 60%
Agree	24 25%
Neutral	8 8%
Disagree	1%
Strongly Disagree	5 5%

95 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree	55 58%
Agree	27 28%

Neutral	7 7%
Disagree	2 2%
Strongly Disagree	4 4%

95 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	58 61%
Agree	26 27%
Neutral	7 7%
Disagree	1%
Strongly Disagree	3 3%

95 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	54 57%
Agree	24 26%
Neutral	11 12%
Disagree	1%
Strongly Disagree	4 4%

94 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	54 57%
Agree	31 33%
Neutral	5 5%
Disagree	2 2%
Strongly Disagree	3 3%

95 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	50 53%
Agree	27 28%
Neutral	10 11%
Disagree	3 3%
Strongly Disagree	5 5%

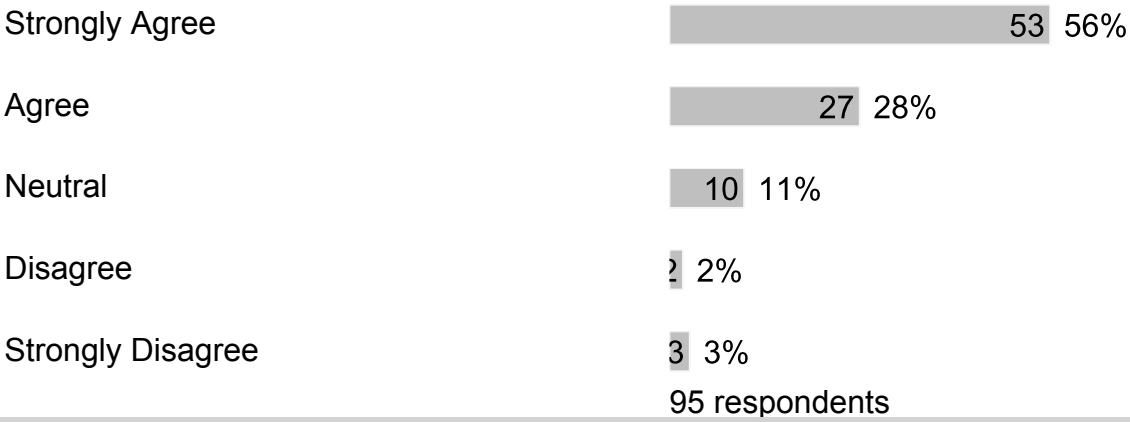
95 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	49 52%
Agree	30 32%
Neutral	9 10%
Disagree	3 3%
Strongly Disagree	3 3%

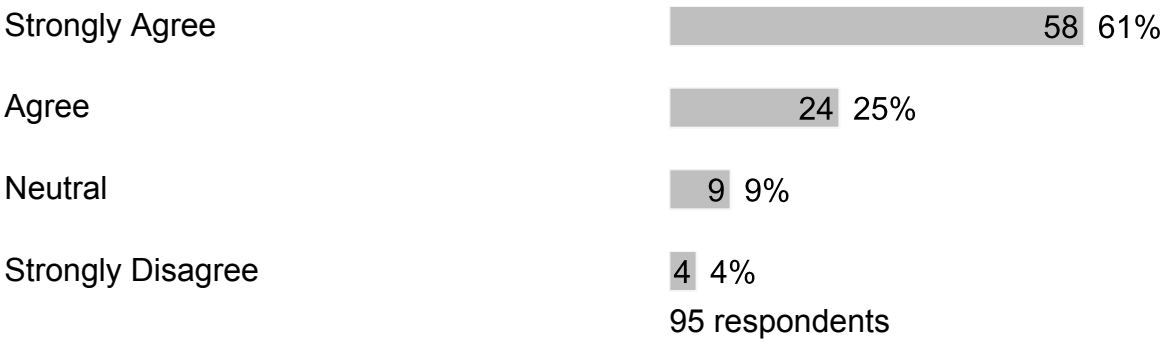
94 respondents

30. 30. Our school asks for family input when changing rules or policies.



95 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



95 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report