

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/12/2026



surveys

Custom Survey

1 survey(s) 100 response(s)

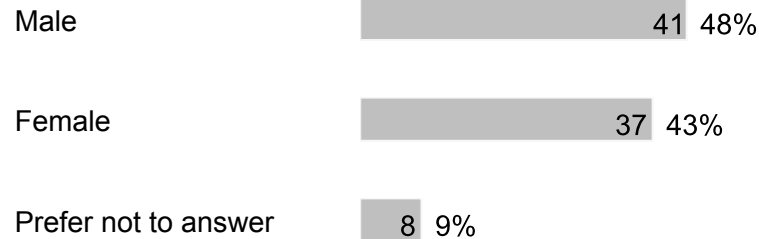
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

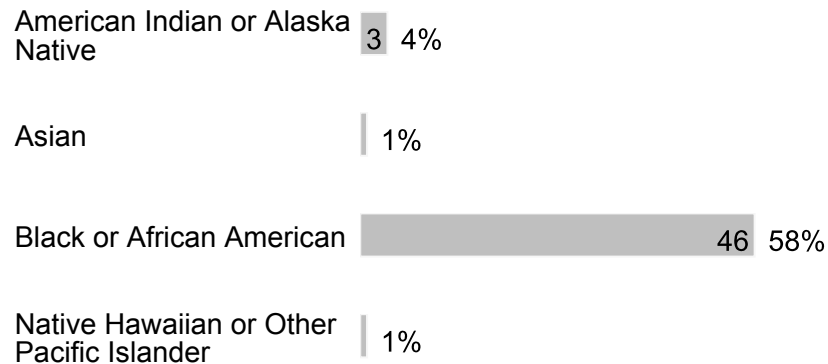
Number of Responses | Percentages of Total Responses

1. Gender



86 respondents

2. Race



White 8 10%

Multiracial 6 8%

Other 15 19%

80 respondents

3. Ethnicity

Hispanic 20 27%

Non-Hispanic or Latino 35 47%

Prefer not to answer 20 27%

75 respondents

4. Grade

Grade PK 1 1%

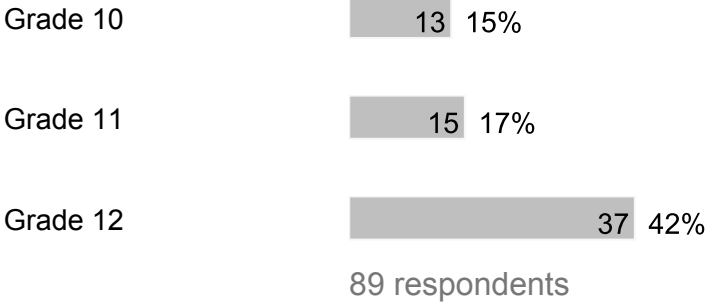
Grade 3 1 1%

Grade 6 1 1%

Grade 7 6 7%

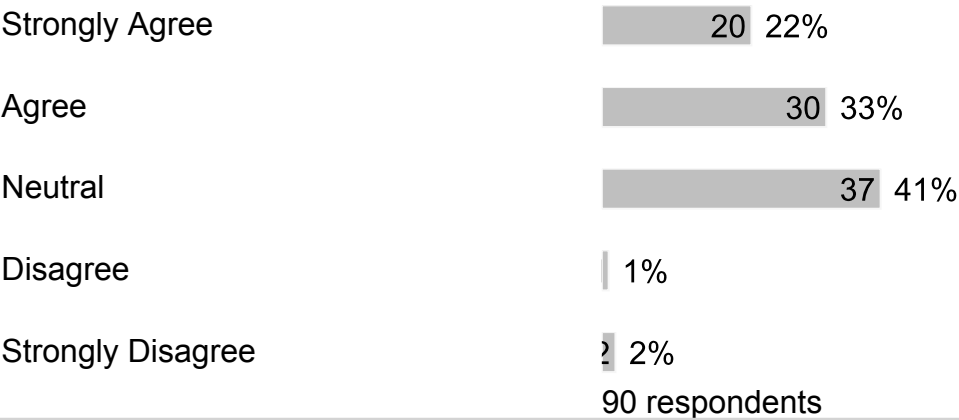
Grade 8 8 9%

Grade 9 7 8%

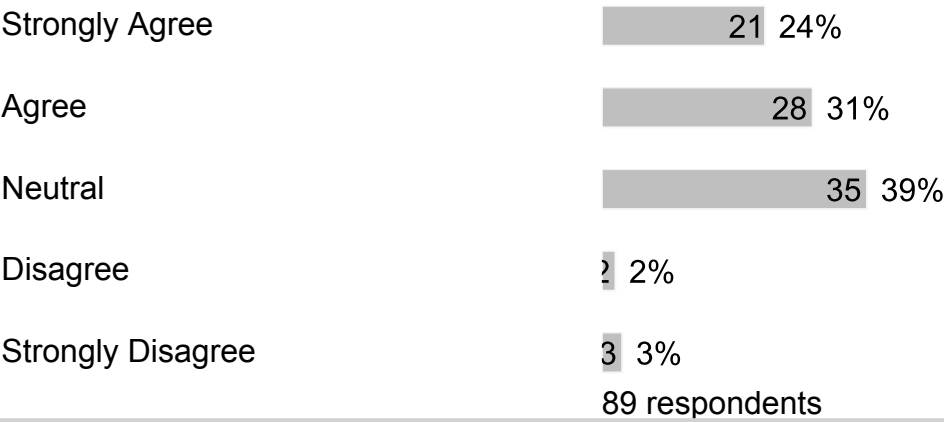


C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree | 1%

Strongly Disagree | 1%

87 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 9 10%

Agree 10 11%

Neutral 33 38%

Disagree 12 14%

Strongly Disagree 23 26%

87 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 11 13%

Agree 14 16%

Neutral 25 29%

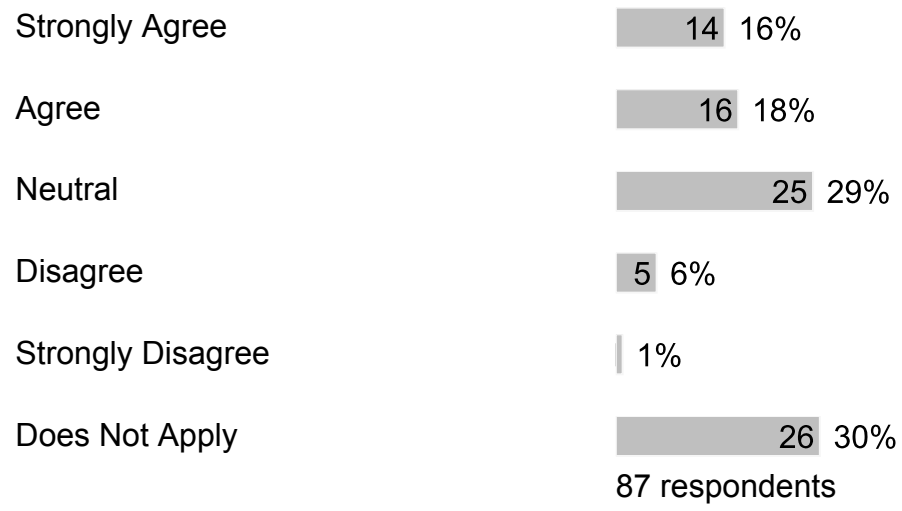
Disagree 8 9%

Strongly Disagree 2 2%

Does Not Apply 27 31%

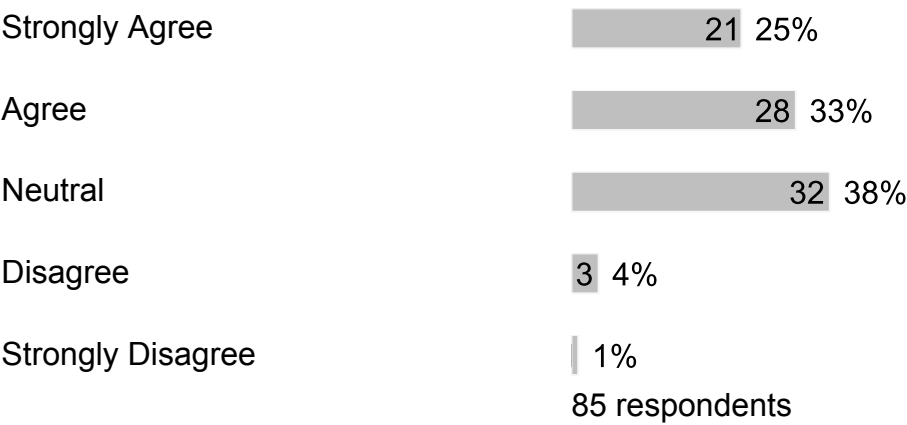
87 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



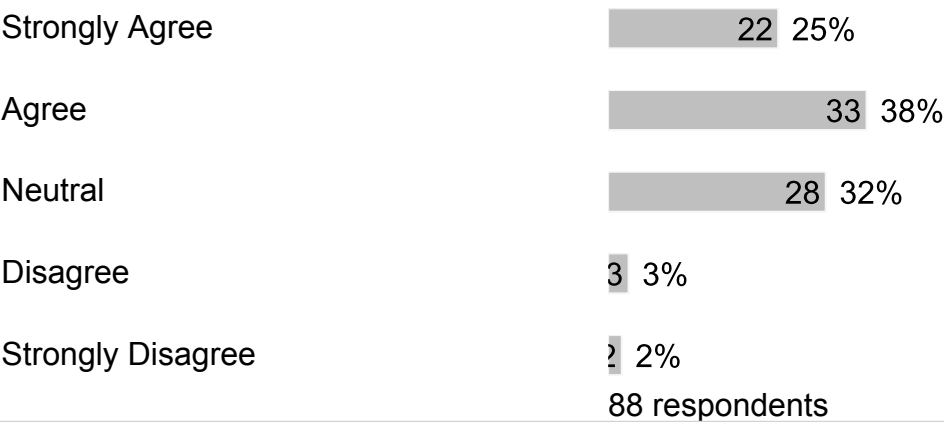
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

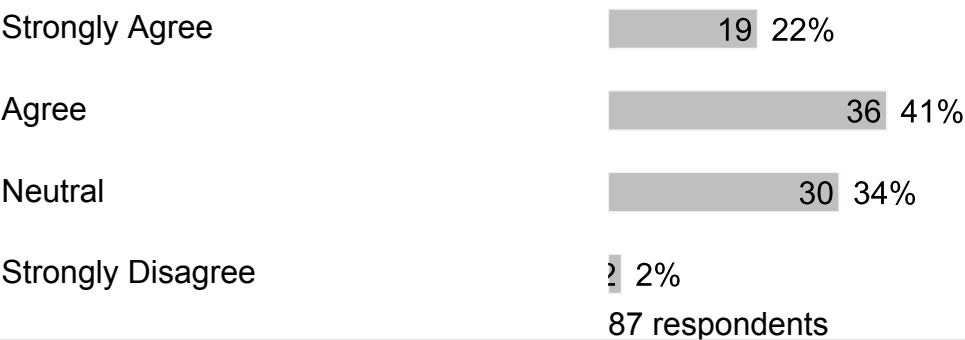


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



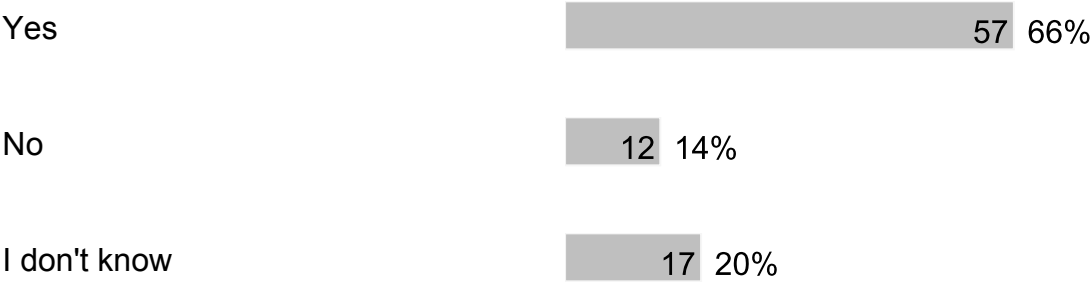
3. 3. At school, my child has up-to-date computers and other technology to learn.





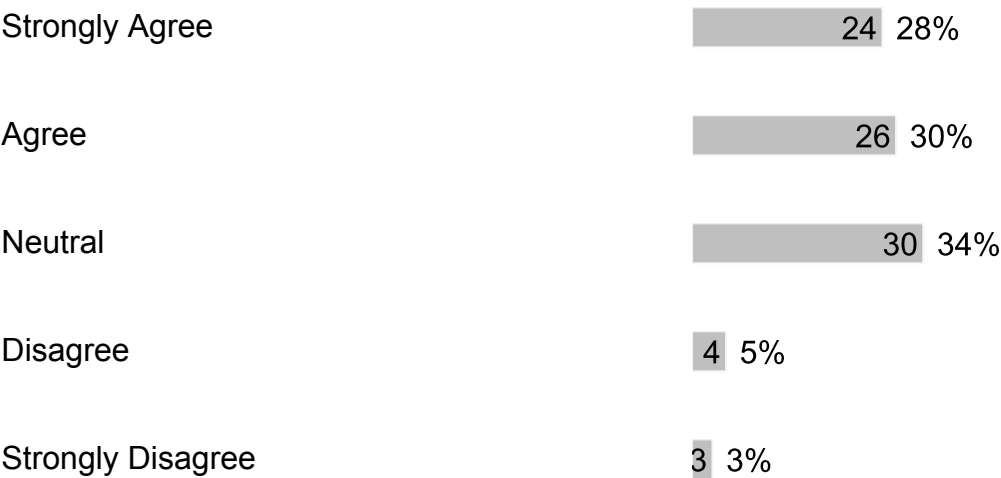
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



86 respondents

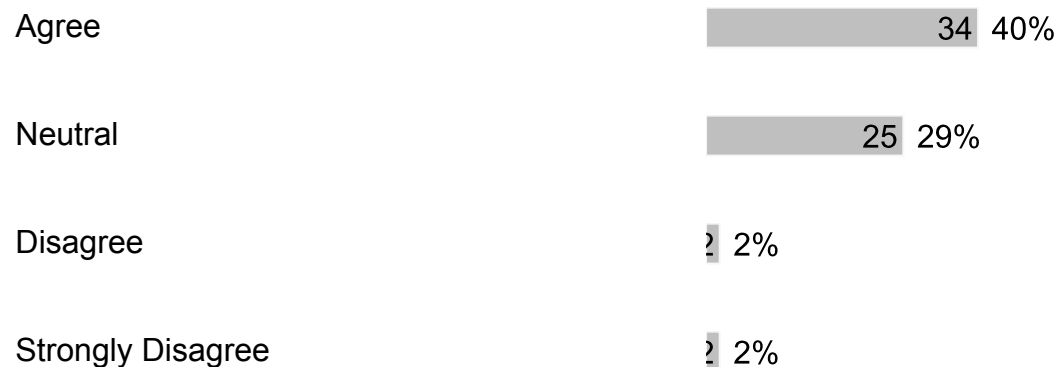
2. 2. My child likes going to school.



87 respondents

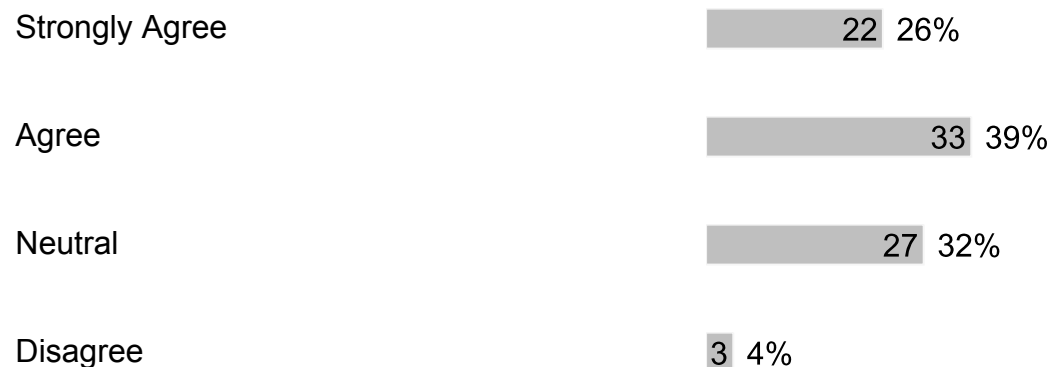
3. 3. Our school treats students with value, respect and compassion.





85 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



85 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Disagree 2 2%

Strongly Disagree 1 1%

86 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 25 30%

Agree 32 38%

Neutral 24 29%

Disagree 3 4%

84 respondents

7. 7. At our school, the following programs/services are available (check all that apply):

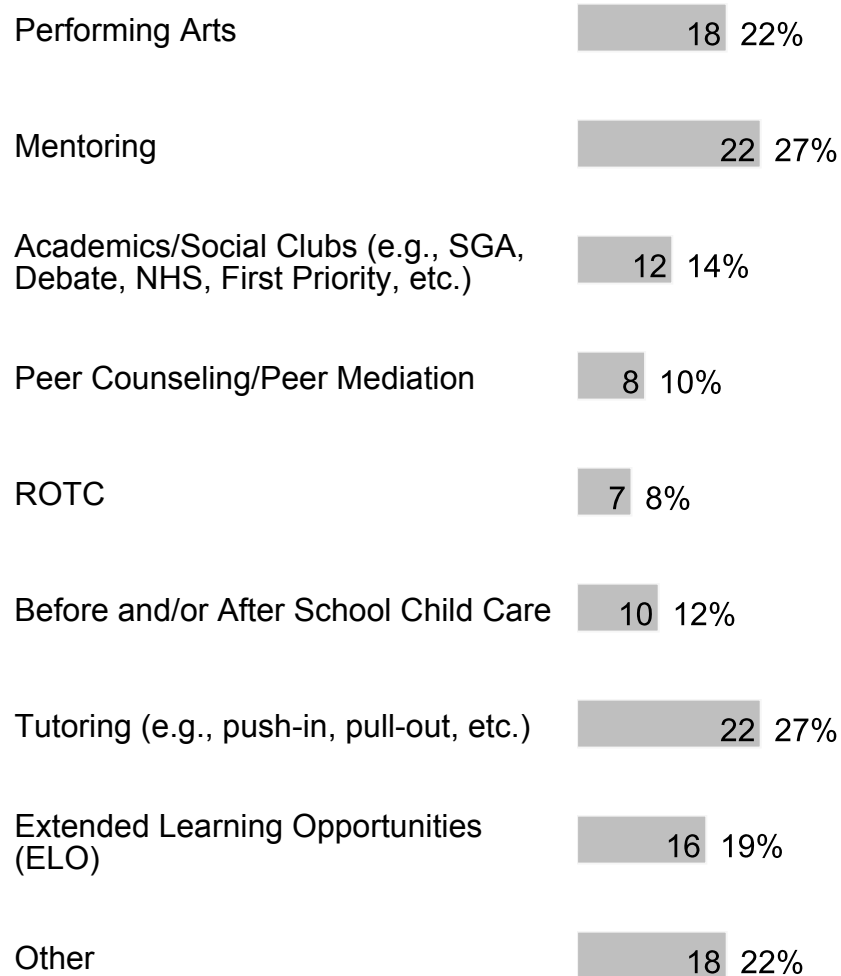
School Counseling 60 72%

College and/or Career Planning 49 59%

Family Counseling 38 46%

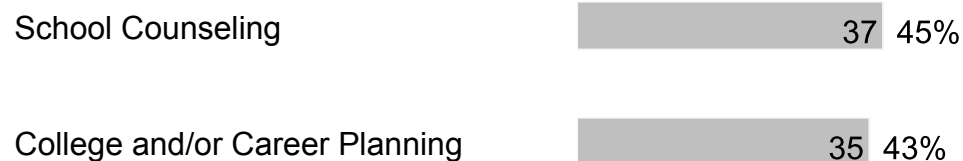
Athletics 20 24%

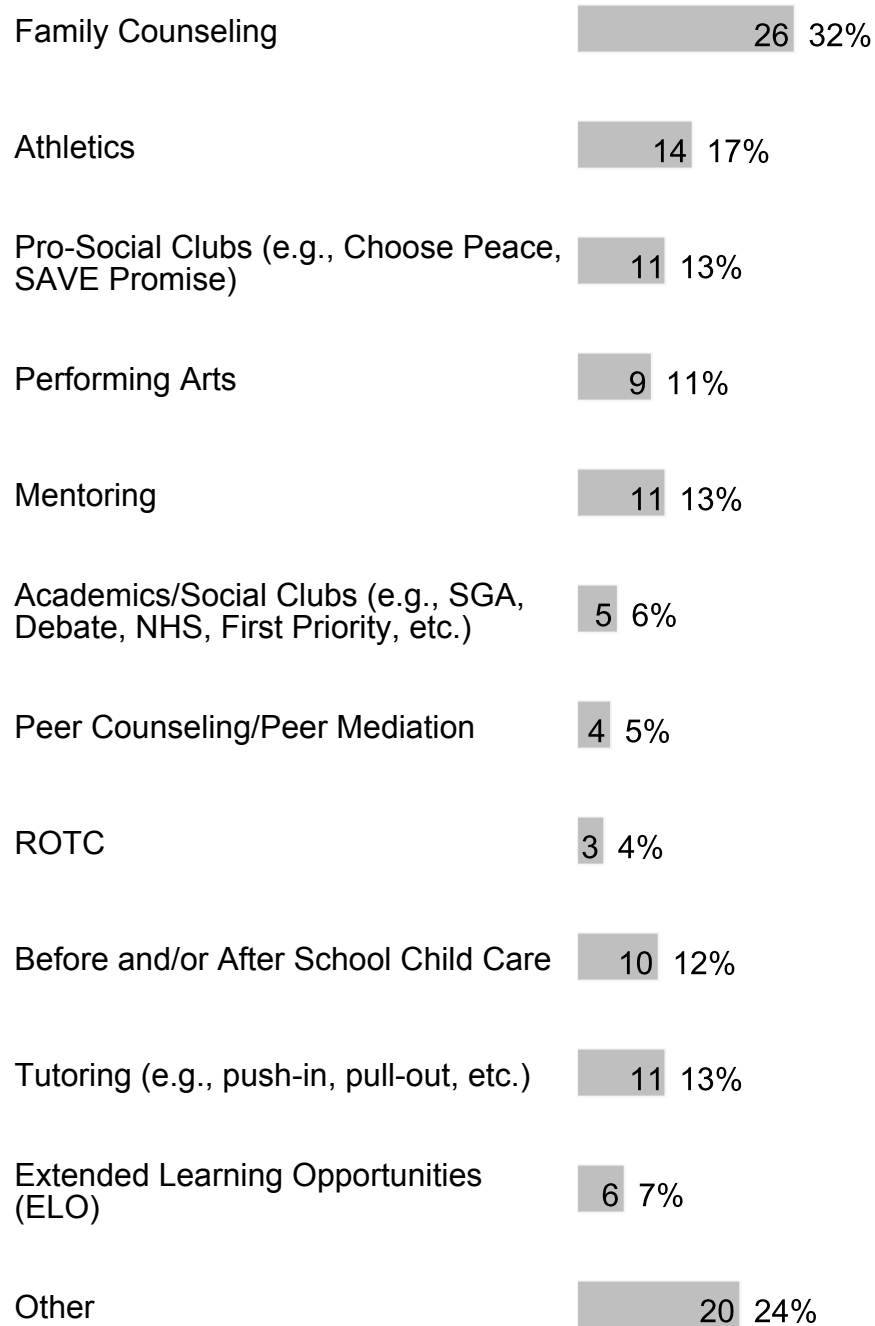
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 22 27%



83 respondents

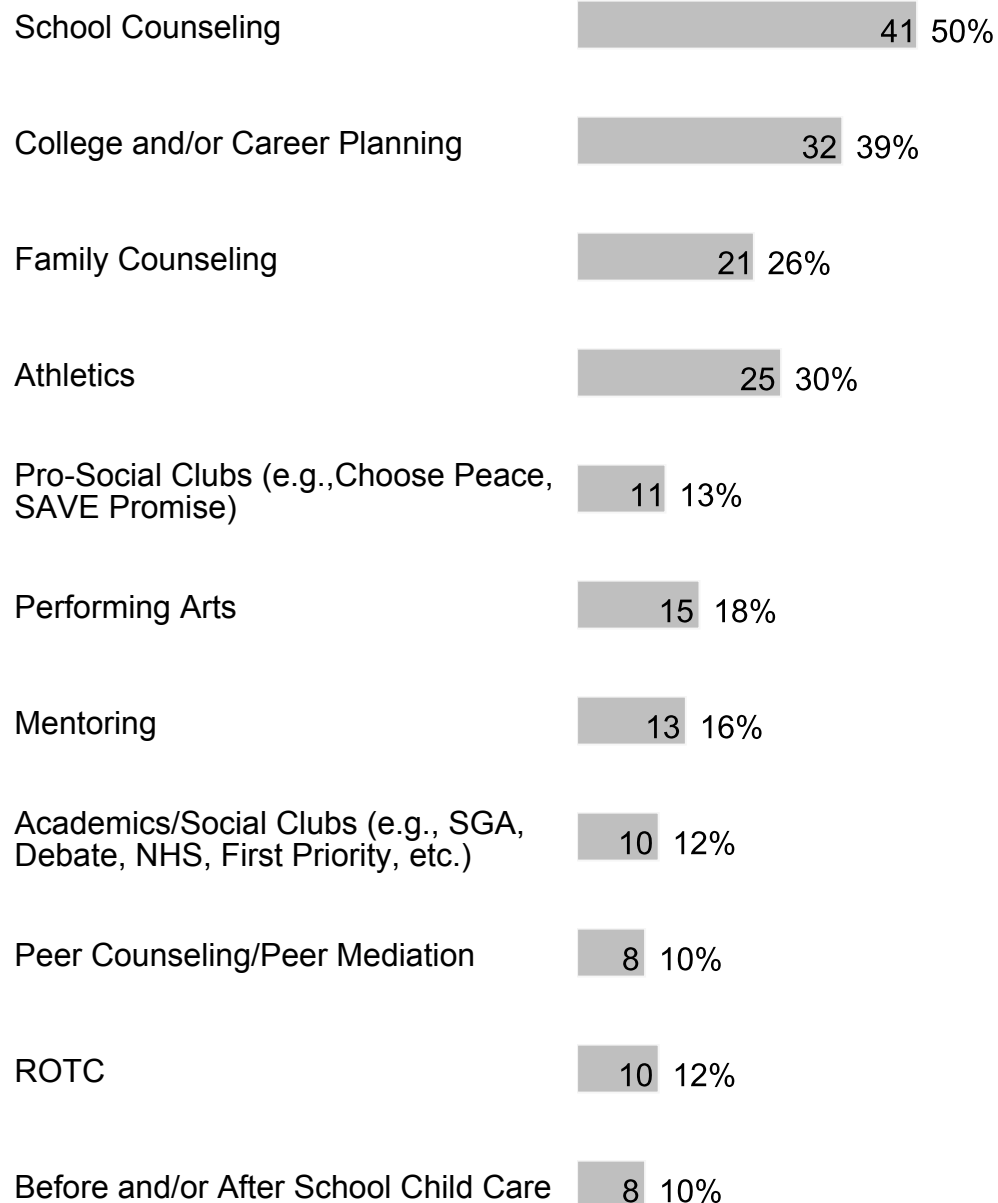
8. 8. At our school, my child participates in the following programs/services (check all that apply):

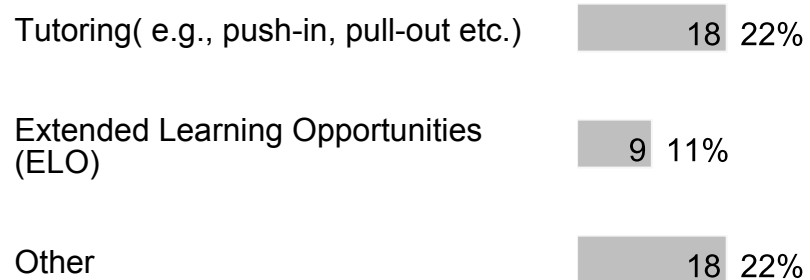




82 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





82 respondents

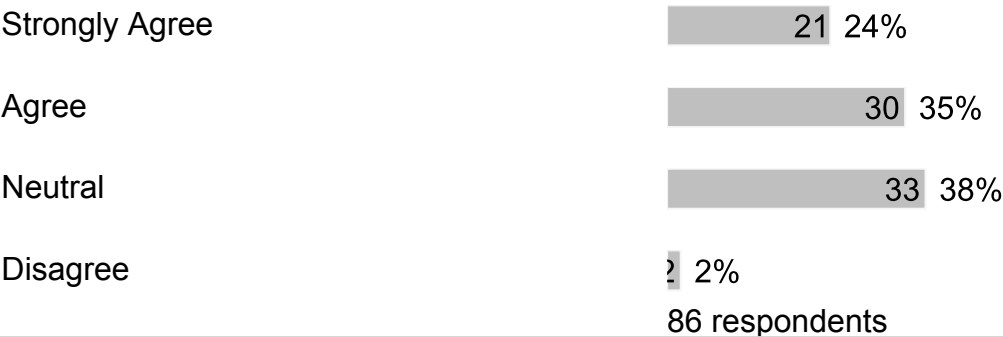
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



83 respondents

G. Section 6

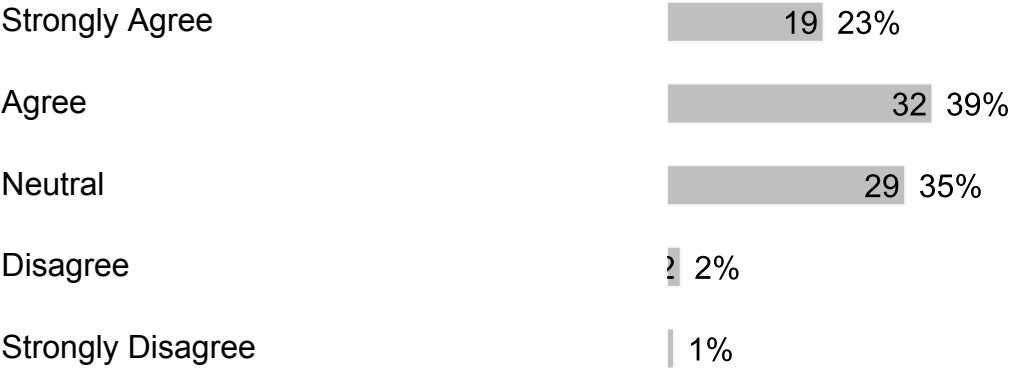
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school's administration provides strong instructional leadership.



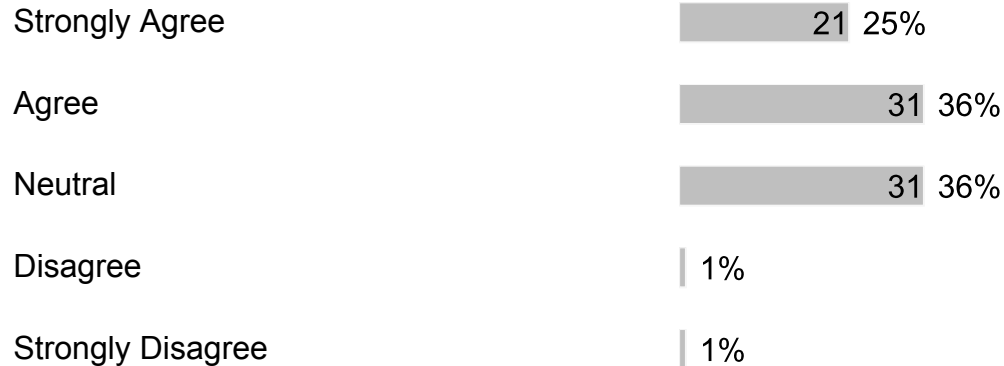
83 respondents

4. 4. Our school has established goals and a plan for improving student learning.



84 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



85 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



86 respondents

7. 7. Our school has high expectations for students.



87 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



86 respondents

9. 9. My child's teachers give work that challenges my child.



87 respondents

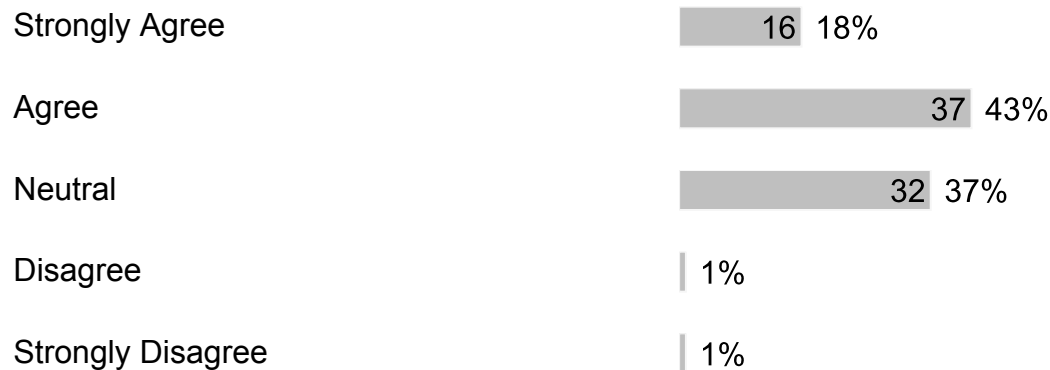
10. 10. My child's teachers work as a team to help my child learn.





86 respondents

11. 11. My child's teachers use a variety of teaching strategies.



87 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



86 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



Strongly Disagree | 1%
86 respondents

14. 14. Clear learning expectations are set for my child.

Strongly Agree 17 20%
Agree 35 40%
Neutral 34 39%
Disagree | 1%
87 respondents

15. 15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 17 20%
Agree 36 41%
Neutral 33 38%
Disagree | 1%
87 respondents

16. 16. Our school works to keep instructional time free from distraction.

Strongly Agree 16 19%
Agree 34 40%
Neutral 33 38%
Disagree 3 3%
86 respondents

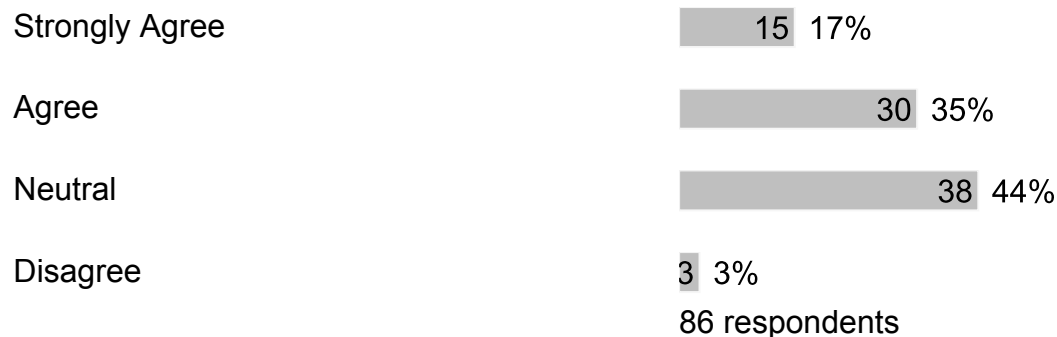
17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. 18. My child's teachers report on my child's progress in easy to understand language.



19. 19. Teachers schedule conferences to share student learning progress with families.



20. 20. My child is prepared for success in the next school year.





86 respondents

21. 21. Families are encouraged to volunteer.



86 respondents

22. 22. Families are given the opportunity to participate on school committees.



86 respondents

23. 23. I am well-informed of the school's goals and activities.



Disagree | 1%

Strongly Disagree | 1%

87 respondents

24. 24. Our school reports the achievement of school goals.

Strongly Agree 13 15%

Agree 38 44%

Neutral 34 40%

Disagree | 1%

86 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 13 15%

Agree 34 40%

Neutral 35 41%

Disagree 3 4%

85 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 15 18%

Agree 32 38%

Neutral 36 42%

Disagree 2 2%
85 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 16 19%
Agree 33 39%
Neutral 33 39%
Disagree 3 4%
85 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 20 23%
Agree 29 33%
Neutral 37 42%
Disagree 2 2%
88 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 21 24%
Agree 32 37%
Neutral 30 35%
Disagree 3 3%
86 respondents

30. 30. Our school asks for family input when changing rules or policies.



90 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



89 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report