

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/08/2026



surveys



BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole...¹

run on 09/08/2026

Custom Survey

1 survey(s) 38 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	10	27%
Female	26	70%
Prefer not to answer	1	3%

37 respondents

2. Race

Asian	1	3%
Black or African American	18	49%
Native Hawaiian or Other Pacific Islander	1	3%
White	10	27%

Multiracial 1 3%

Other 6 16%

37 respondents

3. Ethnicity

Hispanic 13 36%

Non-Hispanic or Latino 20 56%

Prefer not to answer 3 8%

36 respondents

4. Grade

Grade 6 13 34%

Grade 7 7 18%

Grade 8 16 42%

Grade 9 1 3%

Grade 10 1 3%

38 respondents

C. Section 2

1. 1. My child feels safe at school.



38 respondents

2. 2. My child's school is clean and well-maintained.



38 respondents

3. 3. I would recommend my child's school to my friends and/or family.



Disagree 5 13%

Strongly Disagree 7 18%

38 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 9 24%

Agree 4 11%

Neutral 7 18%

Disagree 7 18%

Strongly Disagree 11 29%

38 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 9 24%

Agree 6 16%

Neutral 2 5%

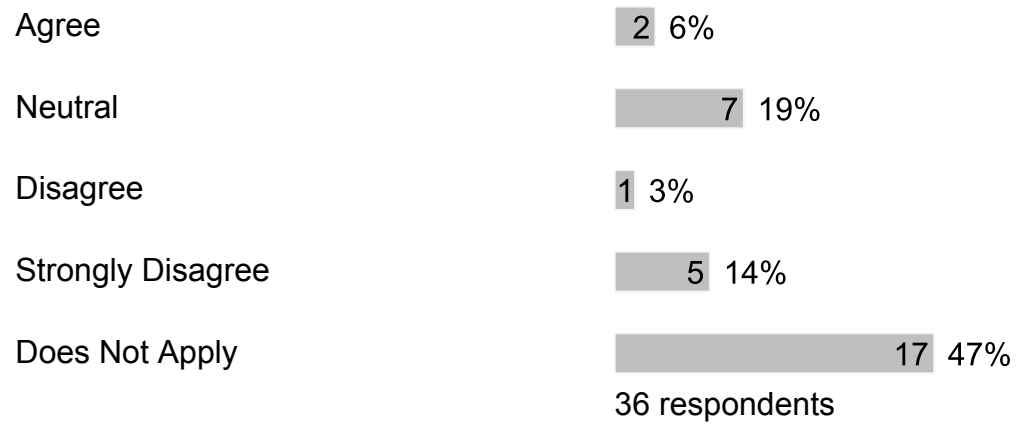
Strongly Disagree 2 5%

Does Not Apply 19 50%

38 respondents

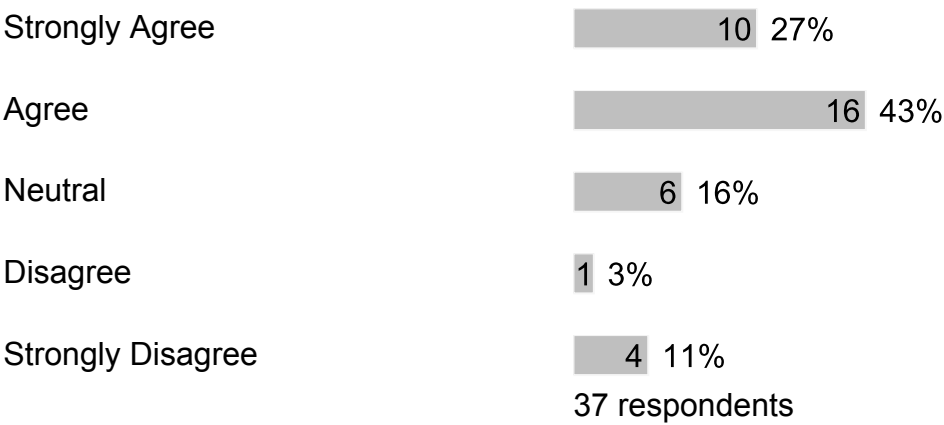
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 4 11%



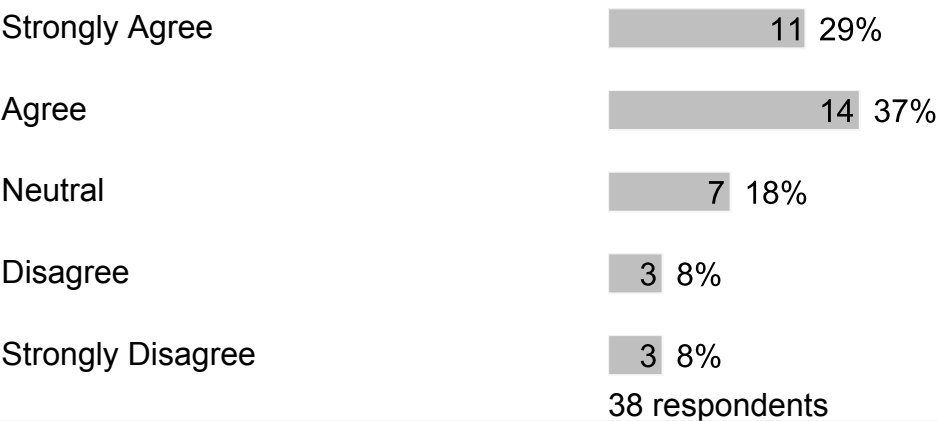
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

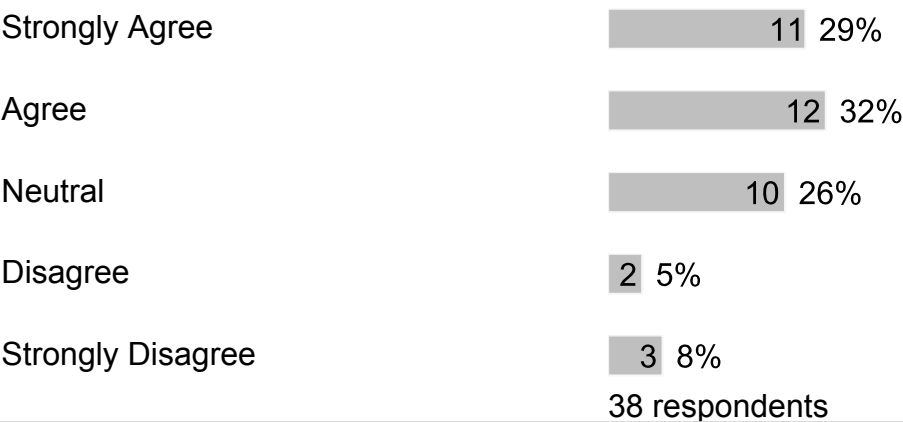


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



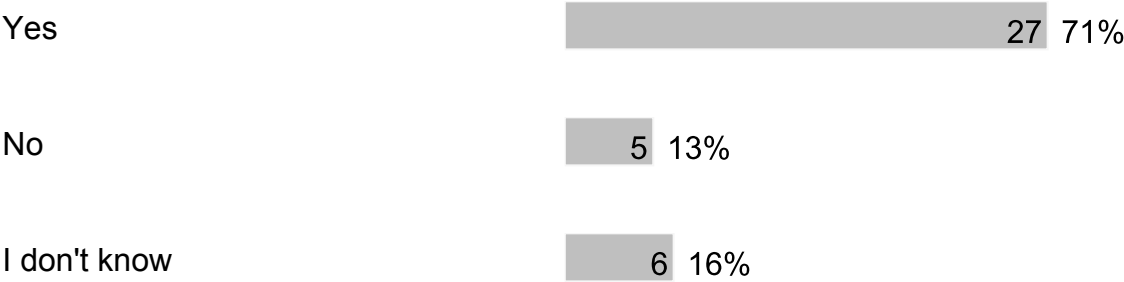
3. 3. At school, my child has up-to-date computers and other technology to learn.





F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



38 respondents

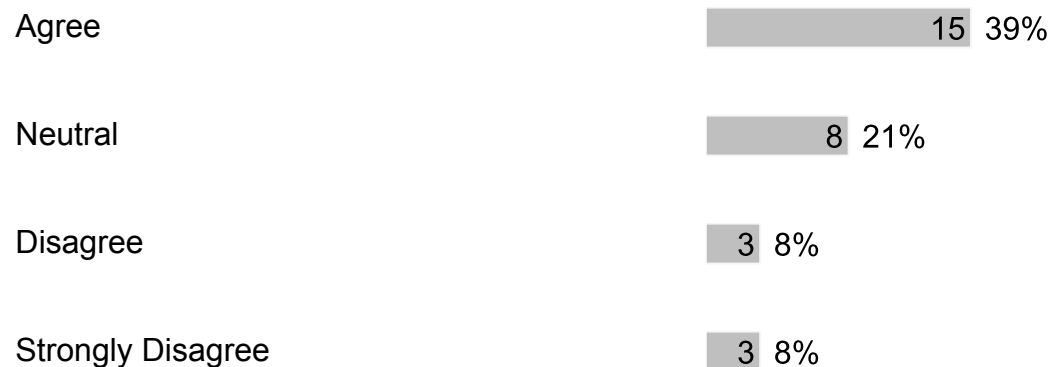
2. 2. My child likes going to school.



38 respondents

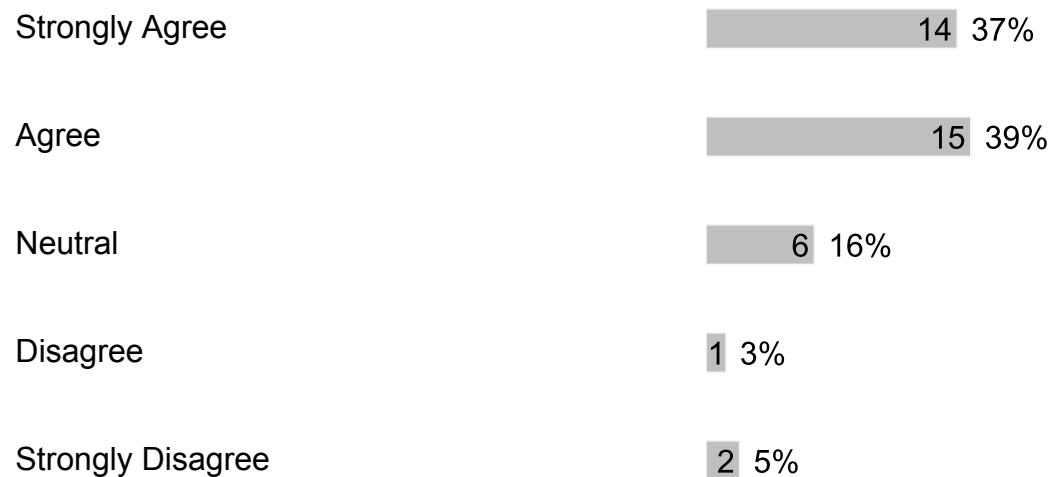
3. 3. Our school treats students with value, respect and compassion.





38 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



38 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Neutral	3	8%
Disagree	2	5%
Strongly Disagree	2	5%

38 respondents

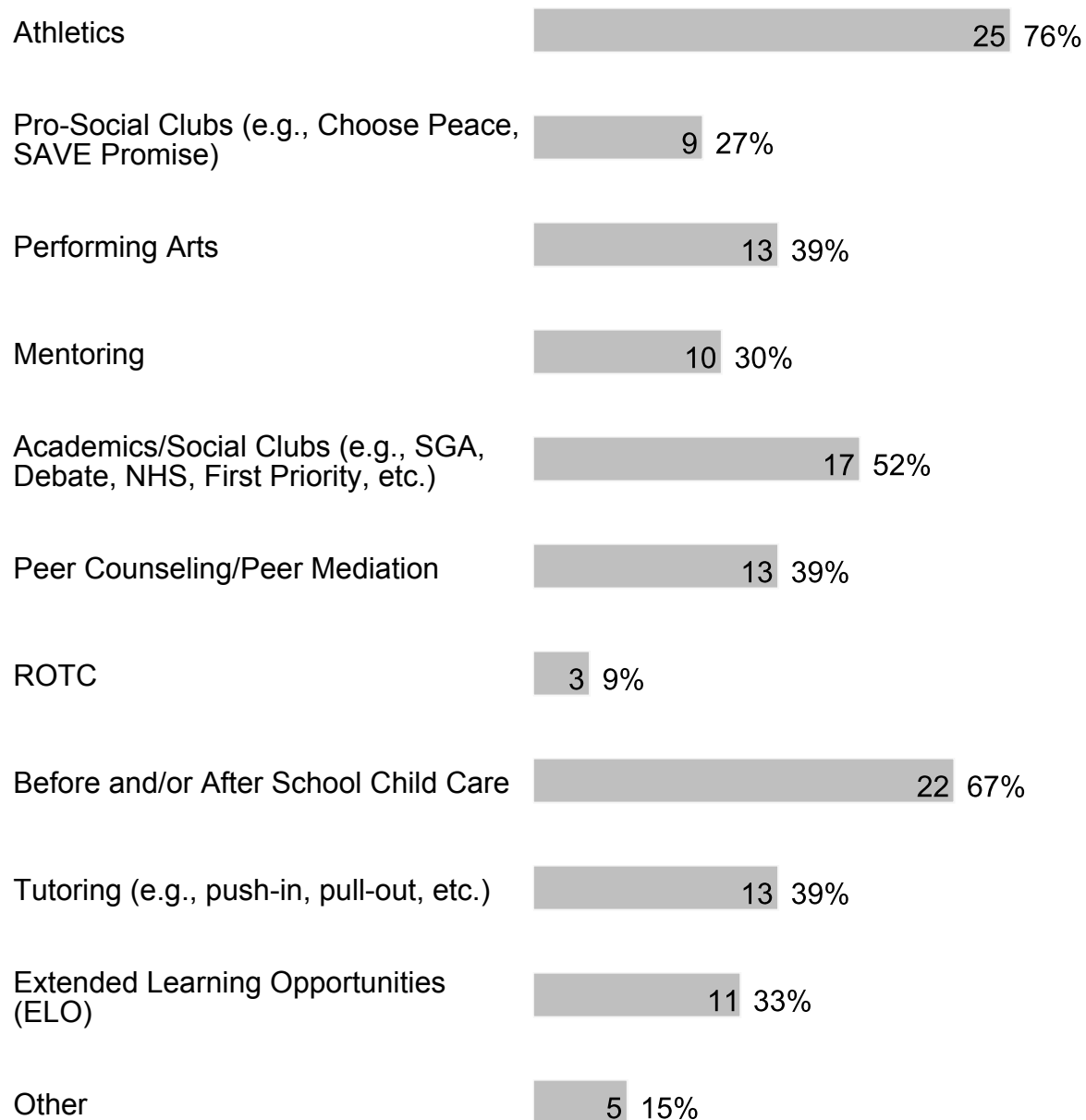
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	12	32%
Agree	20	53%
Neutral	2	5%
Disagree	2	5%
Strongly Disagree	2	5%

38 respondents

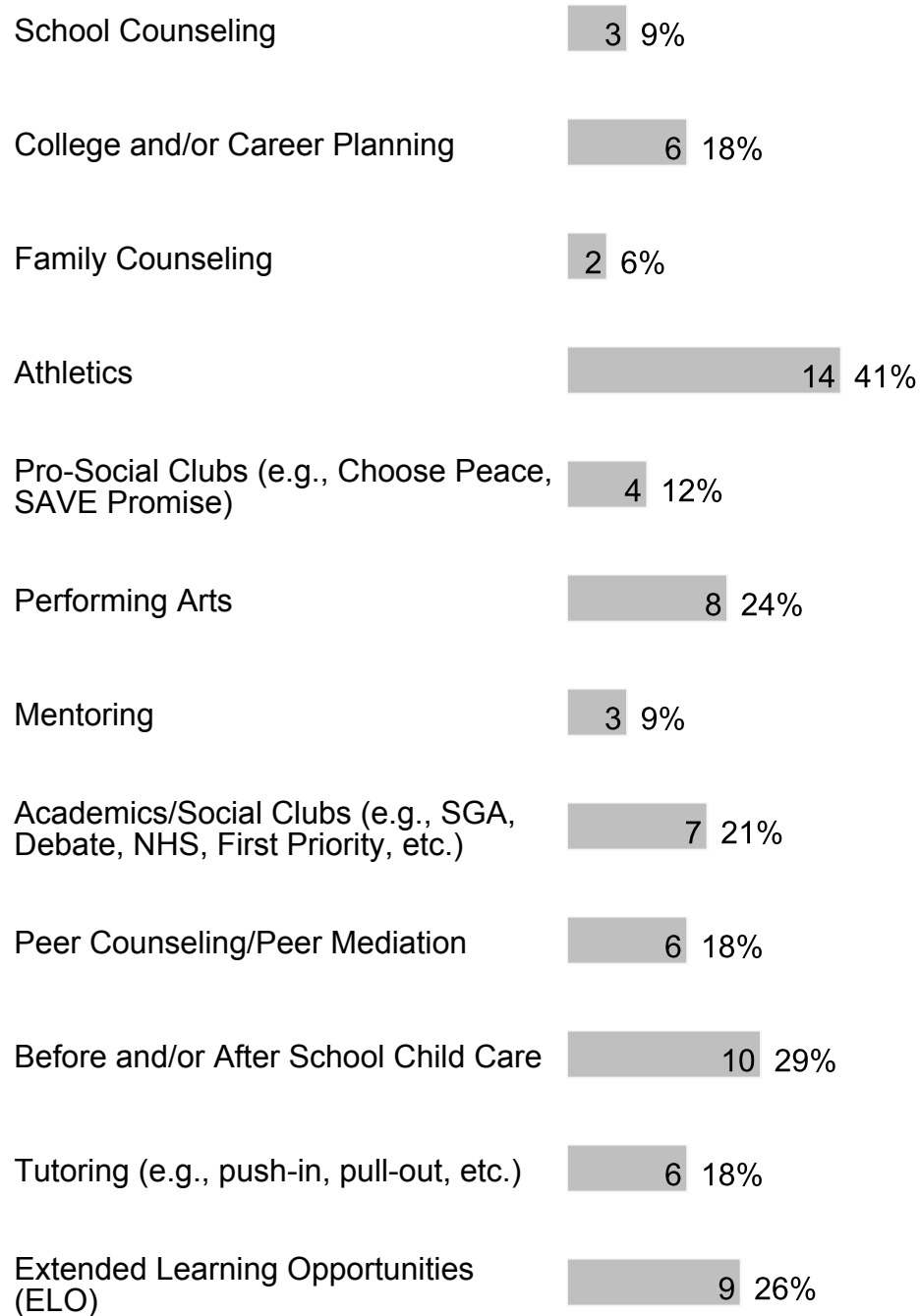
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling	25	76%
College and/or Career Planning	12	36%
Family Counseling	7	21%



33 respondents

8. At our school, my child participates in the following programs/services (check all that apply):



Other 4 12%

34 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 8 24%

College and/or Career Planning 3 9%

Family Counseling 3 9%

Athletics 13 39%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 6 18%

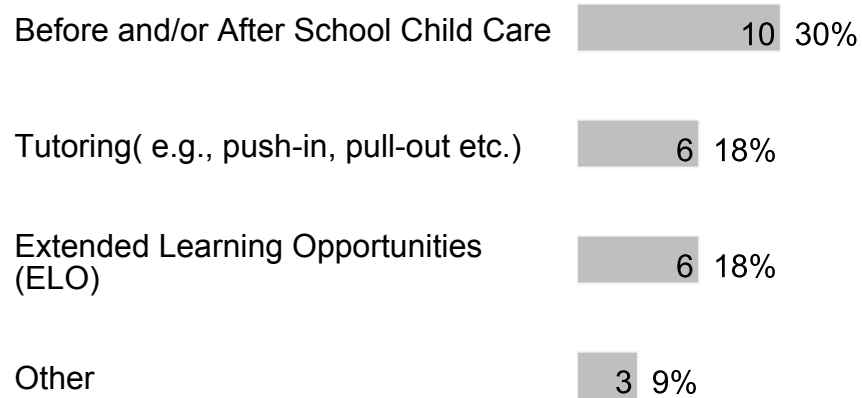
Performing Arts 9 27%

Mentoring 5 15%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 4 12%

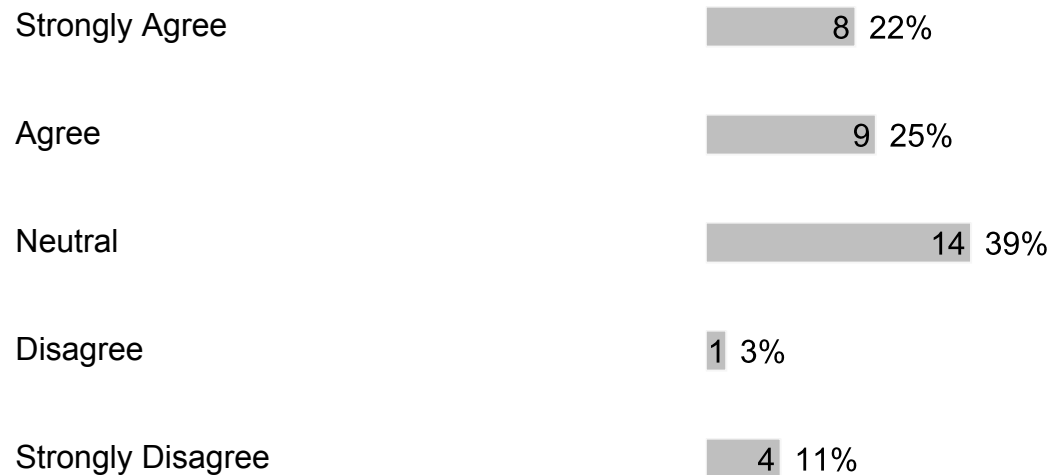
Peer Counseling/Peer Mediation 5 15%

ROTC 4 12%



33 respondents

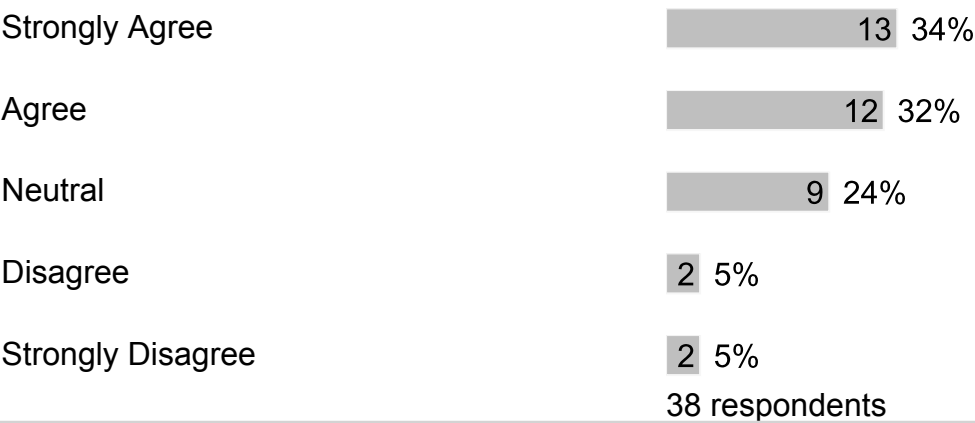
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



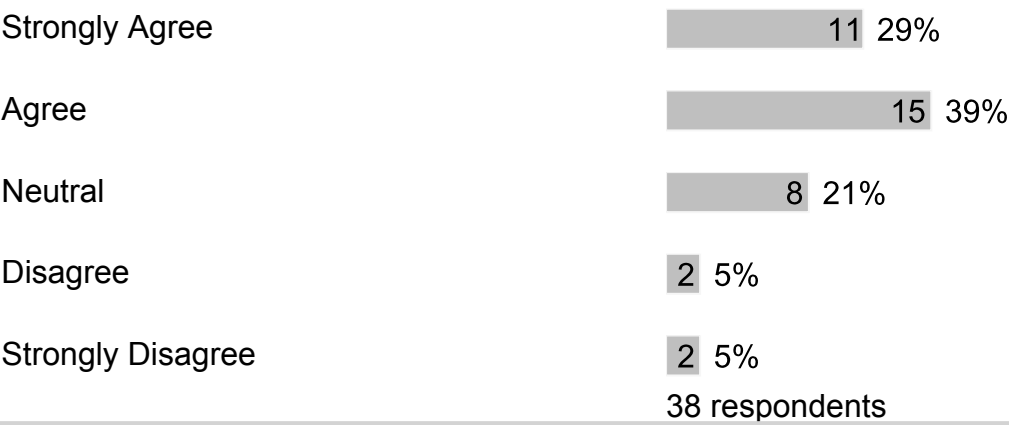
36 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Disagree 2 5%

Strongly Disagree 3 8%

38 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 15 39%

Agree 13 34%

Neutral 7 18%

Disagree 2 5%

Strongly Disagree 1 3%

38 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 12 32%

Agree 12 32%

Neutral 10 26%

Disagree 1 3%

Strongly Disagree 3 8%

38 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 13 35%

Agree 13 35%



37 respondents

7. 7. Our school has high expectations for students.



38 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



38 respondents

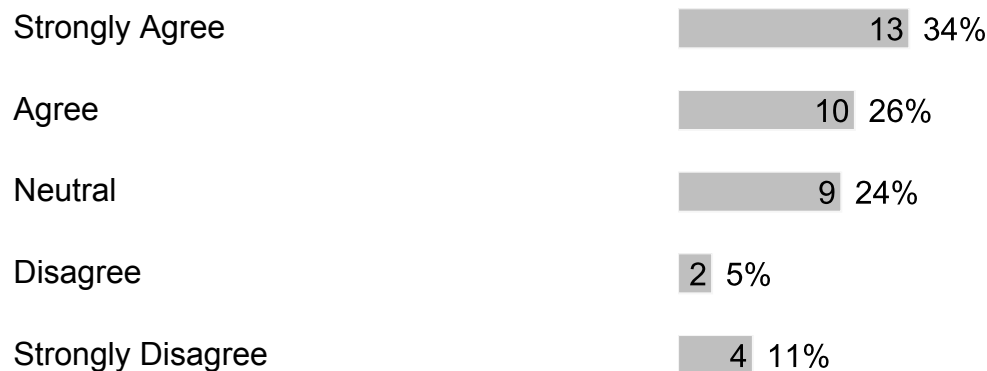
9. 9. My child's teachers give work that challenges my child.





38 respondents

10. 10. My child's teachers work as a team to help my child learn.



38 respondents

11. 11. My child's teachers use a variety of teaching strategies.



38 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



38 respondents

13. 13. My child sees a relationship between what is being taught and everyday life.



38 respondents

14. 14. Clear learning expectations are set for my child.



38 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



38 respondents

16. 16. Our school works to keep instructional time free from distraction.



38 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 6 16%

37 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 10 26%

Agree 10 26%

Neutral 12 32%

Disagree 2 5%

Strongly Disagree 4 11%

38 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 9 24%

Agree 10 27%

Neutral 9 24%

Disagree 4 11%

Strongly Disagree 5 14%

37 respondents

20. 20. My child is prepared for success in the next school year.

Strongly Agree 13 34%

Agree 10 26%

Neutral 9 24%

Disagree 3 8%

Strongly Disagree 3 8%

38 respondents

21. 21. Families are encouraged to volunteer.

Strongly Agree 9 24%

Agree 14 37%

Neutral 9 24%

Disagree 3 8%

Strongly Disagree 3 8%

38 respondents

22. 22. Families are given the opportunity to participate on school committees.

Strongly Agree 12 34%

Agree 9 26%

Neutral 10 29%

Disagree 2 6%

Strongly Disagree 2 6%

35 respondents

23. 23. I am well-informed of the school's goals and activities.

Strongly Agree 10 28%

Agree 12 33%



36 respondents

24. 24. Our school reports the achievement of school goals.



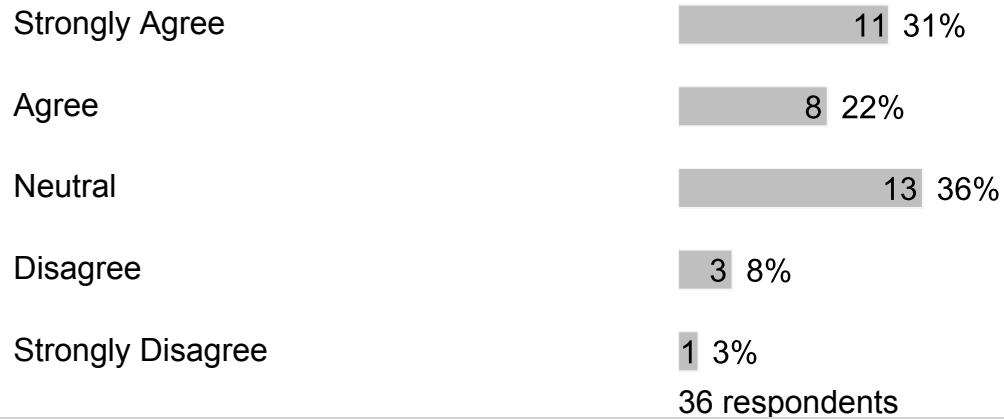
37 respondents

25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



36 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. 27. Our school communicates information in ways that are easy for families to understand.



28. 28. Teachers regularly post information online or send home a newsletter.



29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

4 11%
37 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report