

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 08/28/2026



surveys

Custom Survey

1 survey(s) 114 response(s)

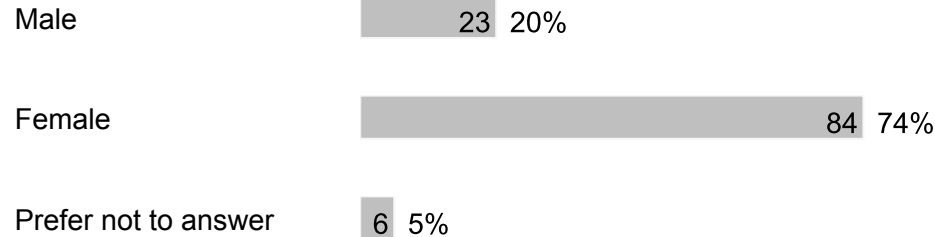
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

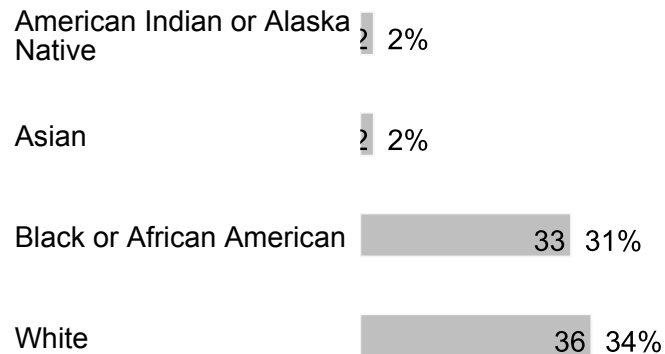
Number of Responses | Percentages of Total Responses

1. Gender



113 respondents

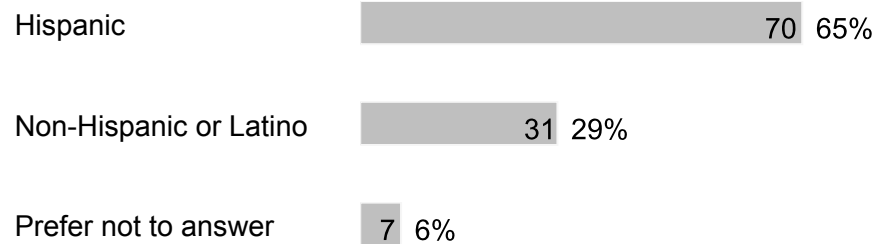
2. Race





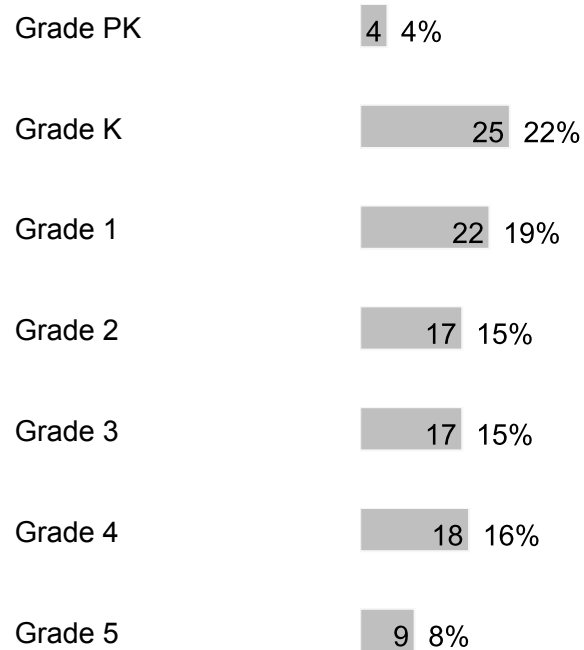
107 respondents

3. Ethnicity



108 respondents

4. Grade



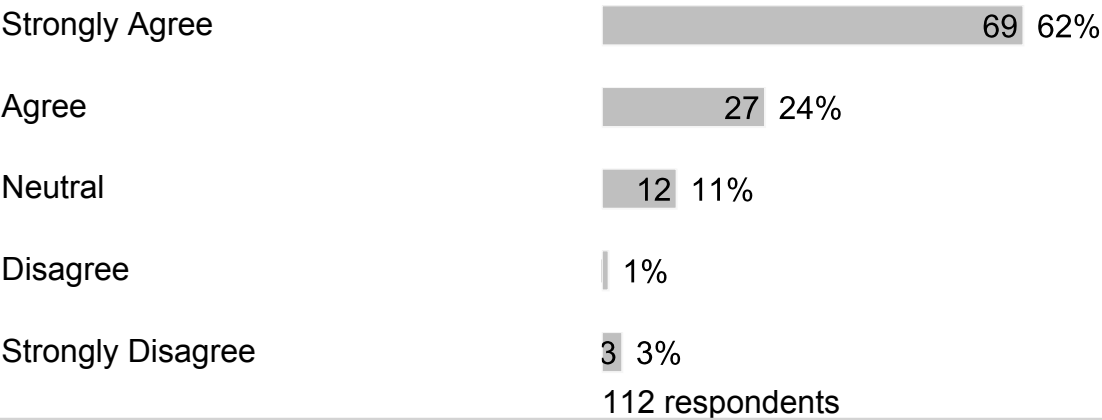
Grade 10

2 2%

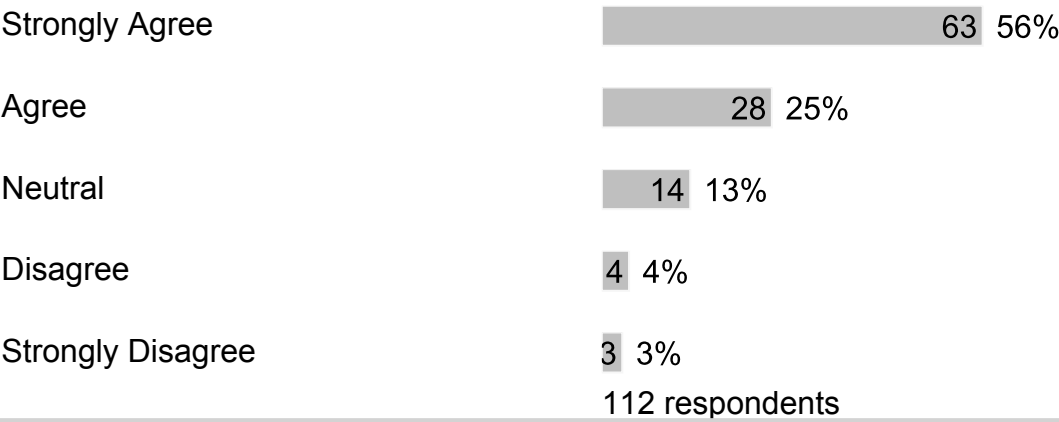
114 respondents

C. Section 2

1. 1. My child feels safe at school.



2. 2. My child’s school is clean and well-maintained.



3. 3. I would recommend my child’s school to my friends and/or family.



Disagree 4 4%

Strongly Disagree 3 3%

112 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 13 12%

Agree 19 17%

Neutral 20 18%

Disagree 26 24%

Strongly Disagree 32 29%

110 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 17 16%

Agree 15 14%

Neutral 10 9%

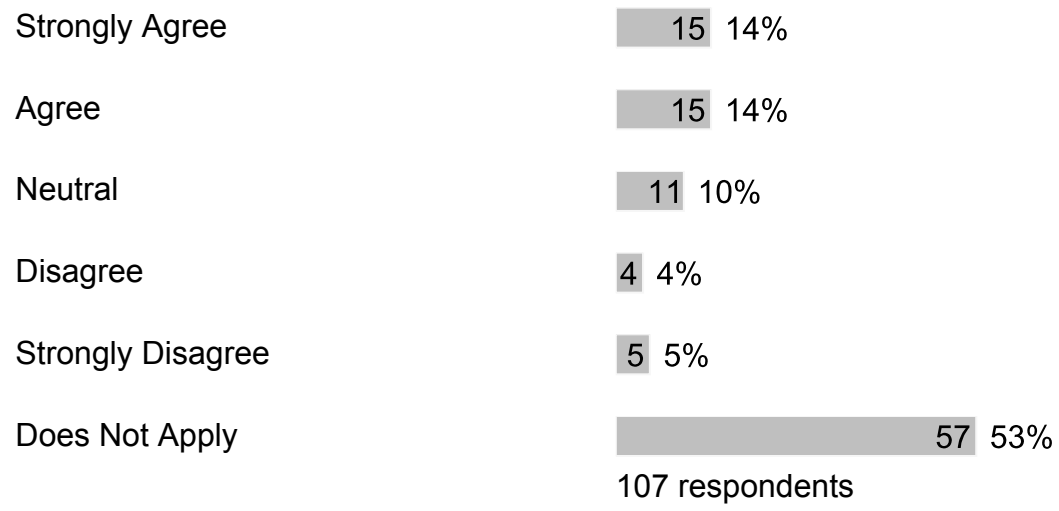
Disagree 5 5%

Strongly Disagree 4 4%

Does Not Apply 58 53%

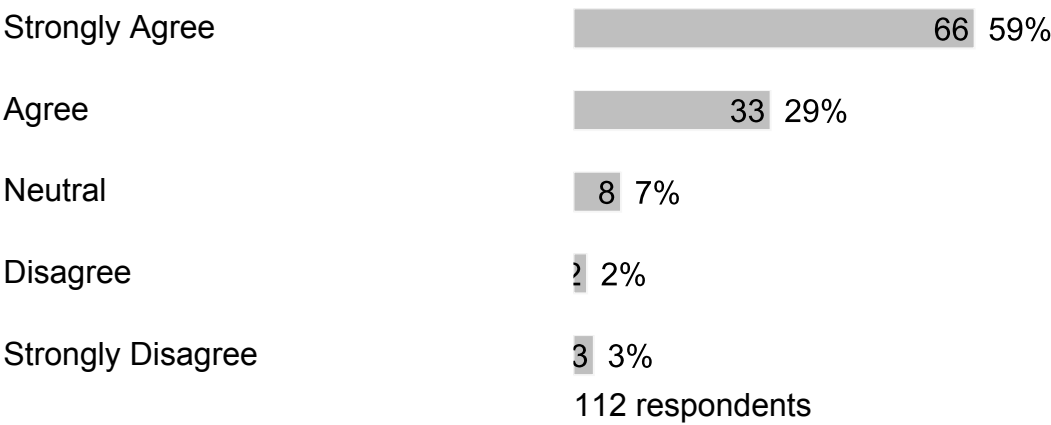
109 respondents

6. 6. After I contacted school staff, the bullying behavior against my child stopped.



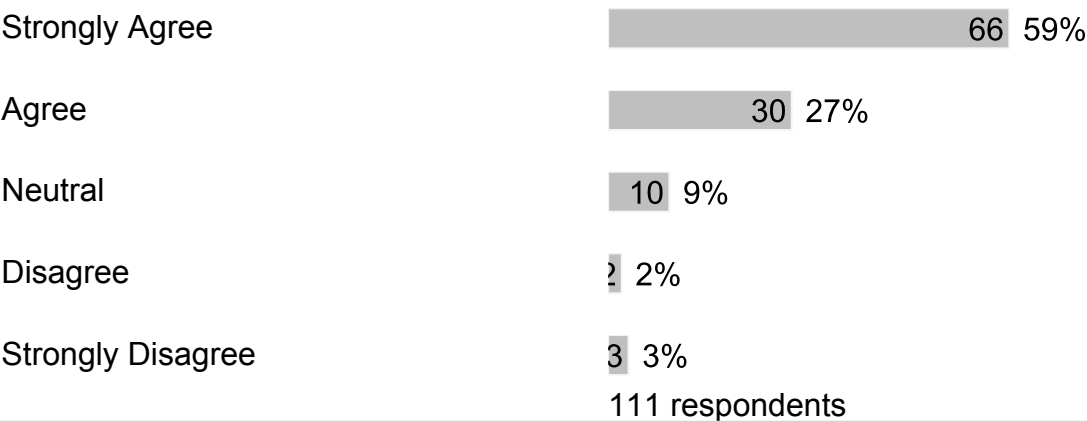
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

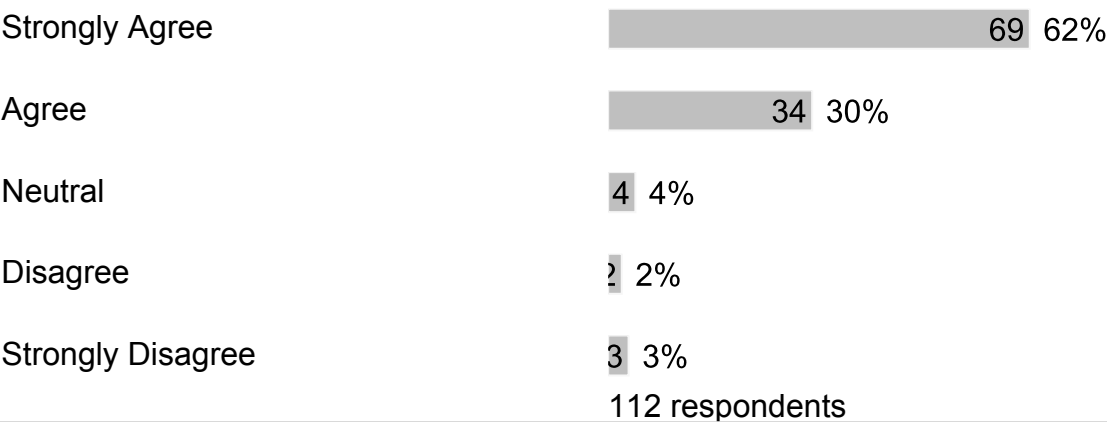


E. Section 4

1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.



3. 3. At school, my child has up-to-date computers and other technology to learn.

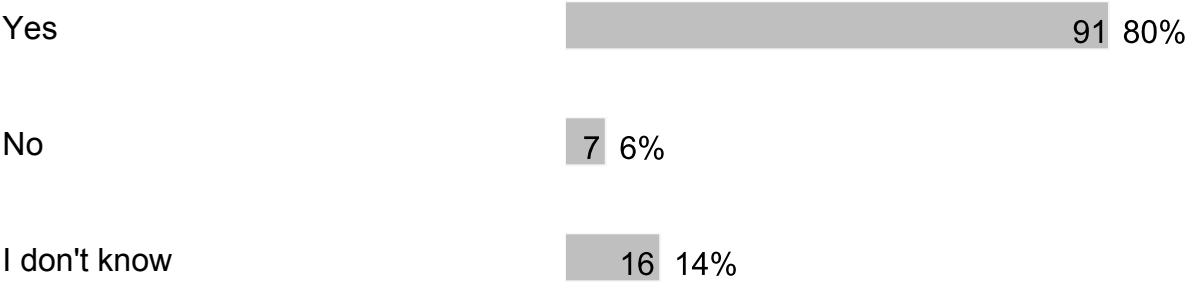


Neutral	11	10%
Strongly Disagree	2	2%

110 respondents

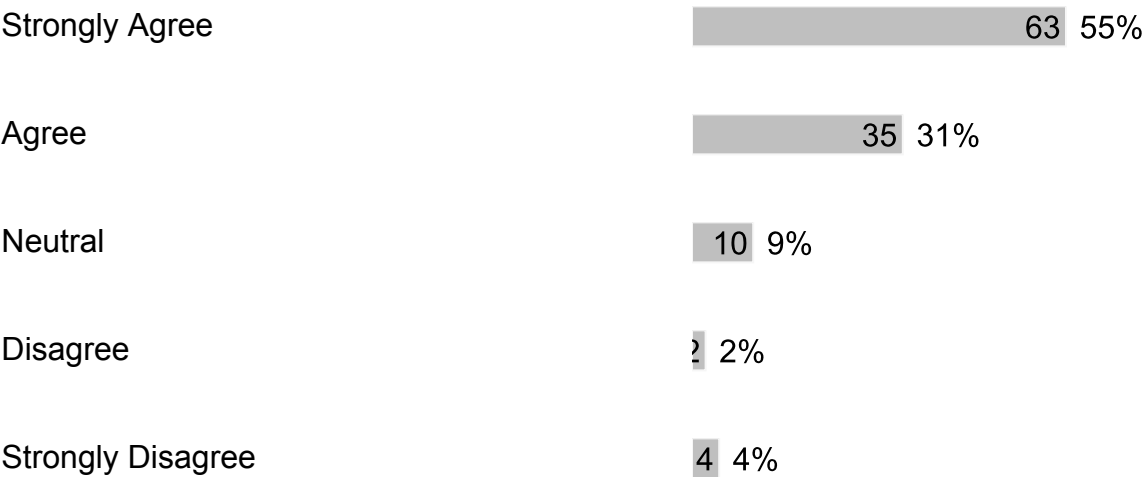
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



114 respondents

2. 2. My child likes going to school.



114 respondents

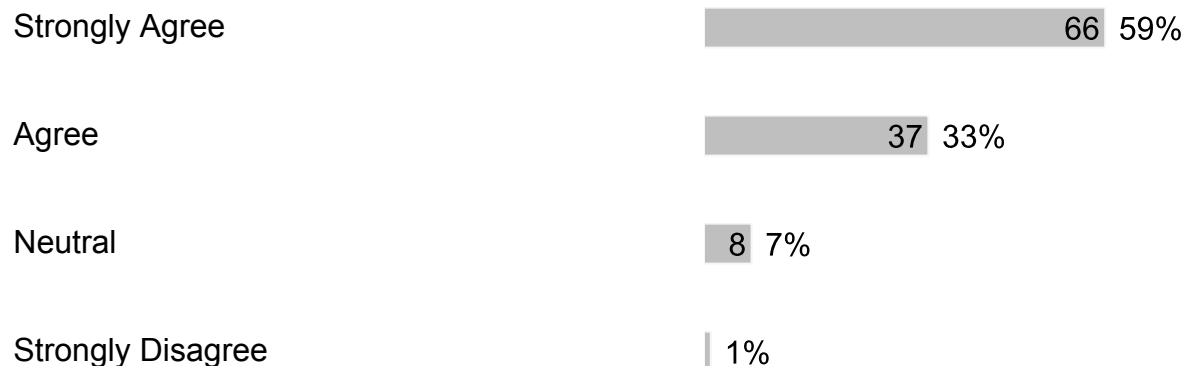
3. 3. Our school treats students with value, respect and compassion.





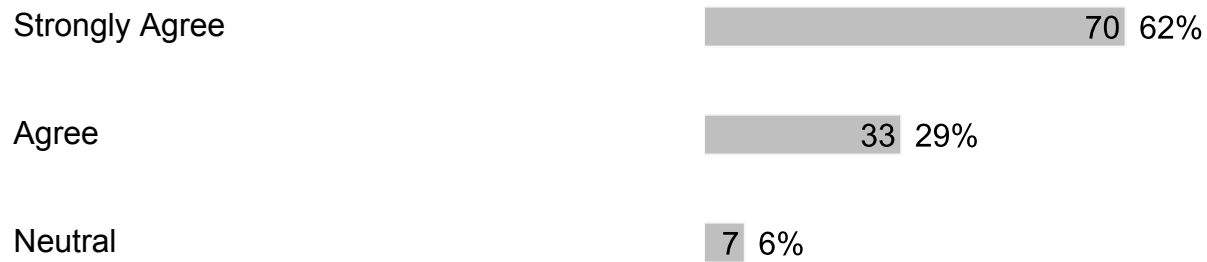
112 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.



112 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.



Disagree 2 2%

Strongly Disagree 1 1%

113 respondents

6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 73 65%

Agree 27 24%

Neutral 9 8%

Disagree 3 3%

Strongly Disagree 1 1%

113 respondents

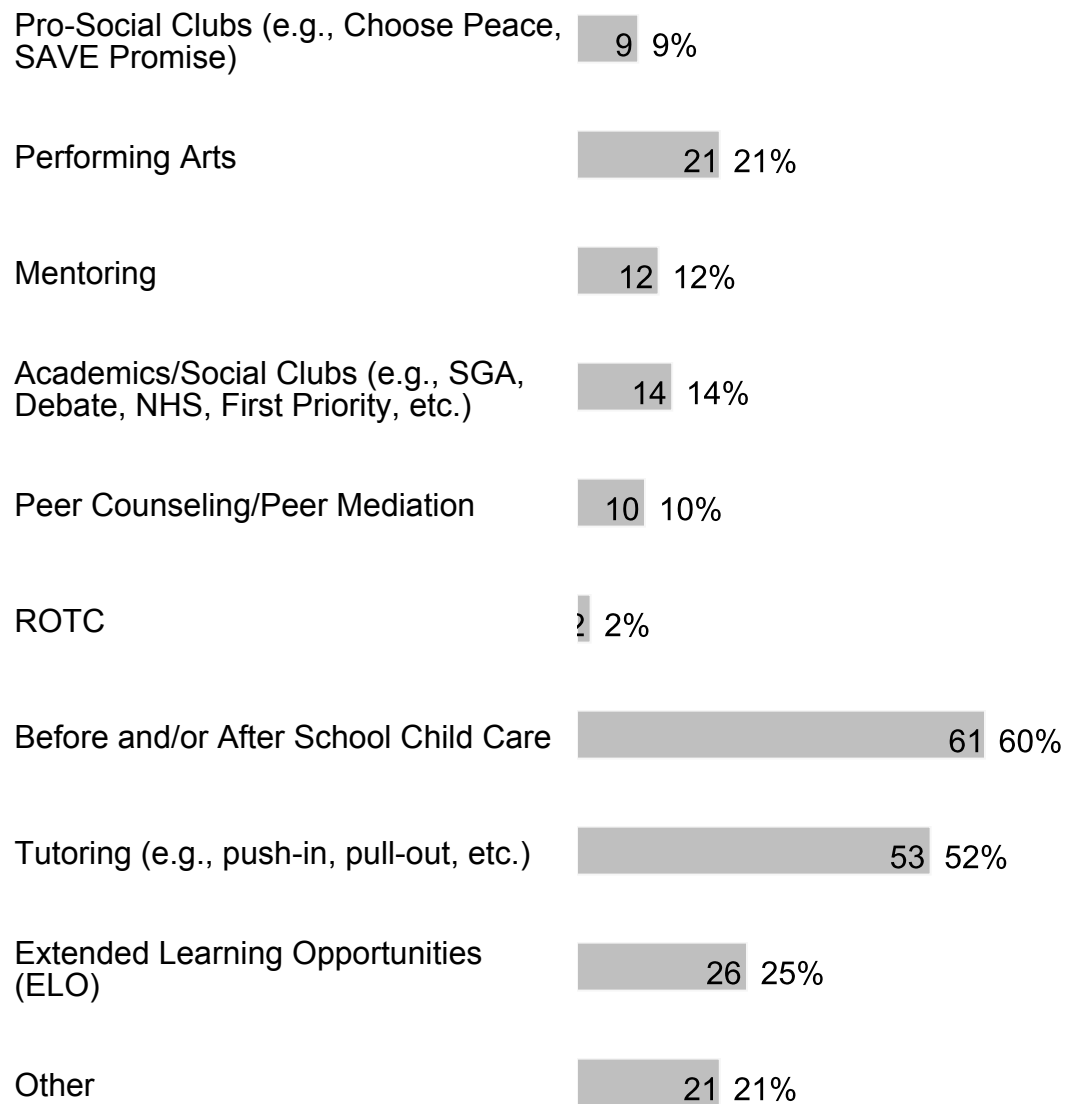
7. 7. At our school, the following programs/services are available (check all that apply):

School Counseling 69 68%

College and/or Career Planning 12 12%

Family Counseling 27 26%

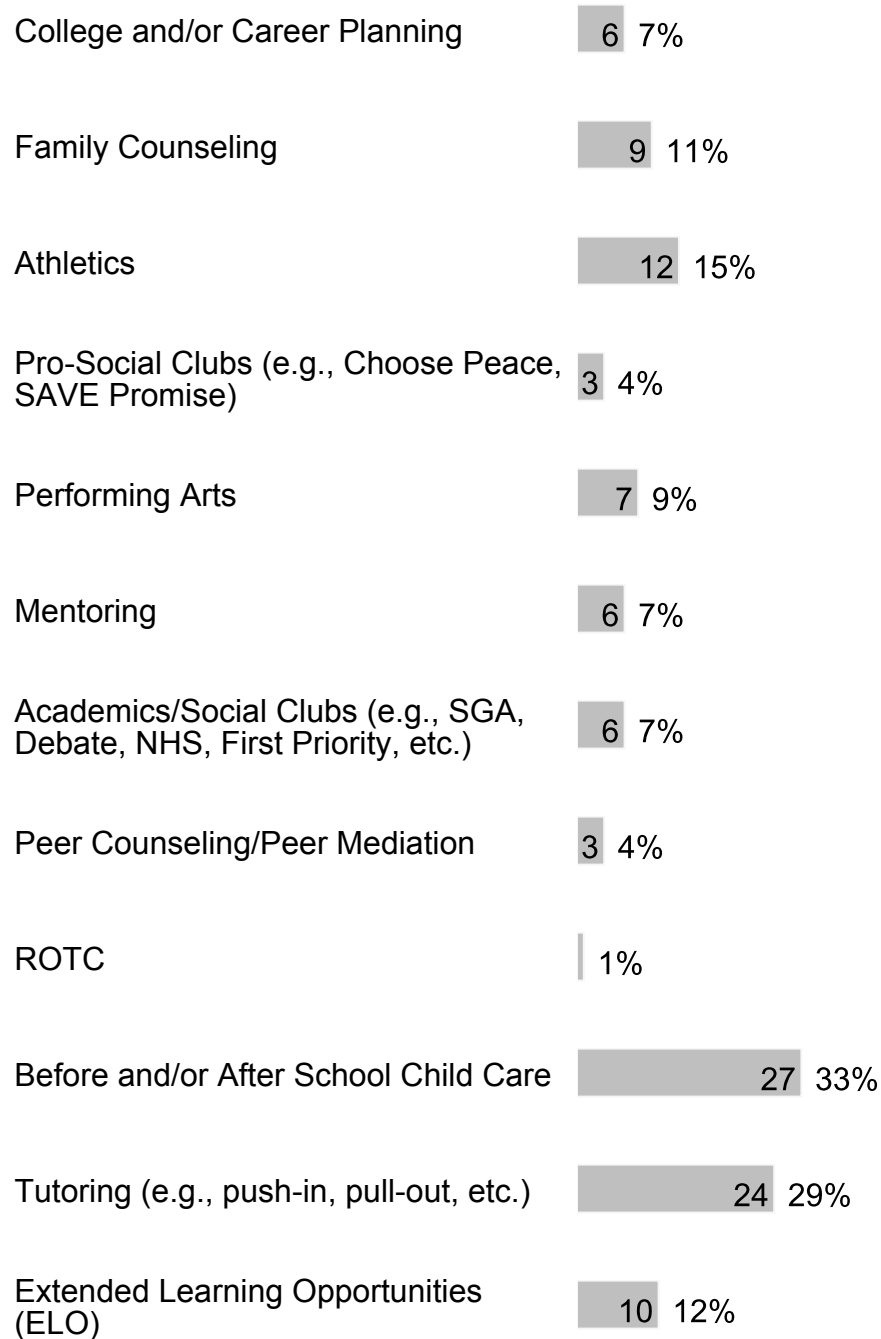
Athletics 21 21%



102 respondents

8. 8. At our school, my child participates in the following programs/services (check all that apply):





Other 31 38%

82 respondents

9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

School Counseling 27 31%

College and/or Career Planning 8 9%

Family Counseling 12 14%

Athletics 27 31%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 8 9%

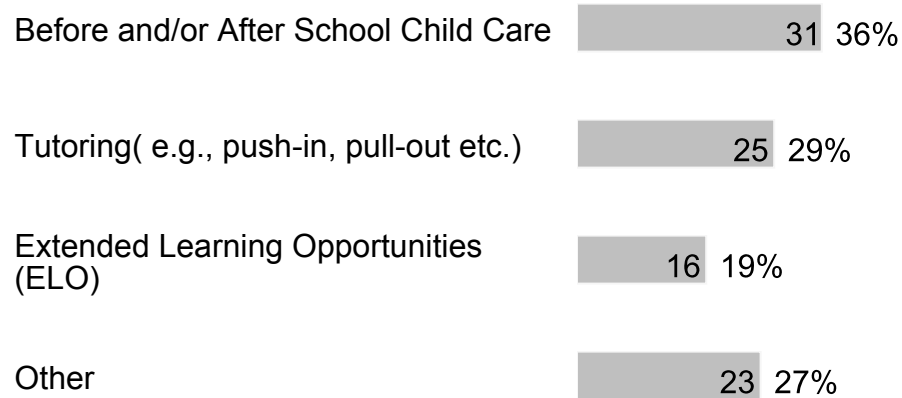
Performing Arts 18 21%

Mentoring 11 13%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 12 14%

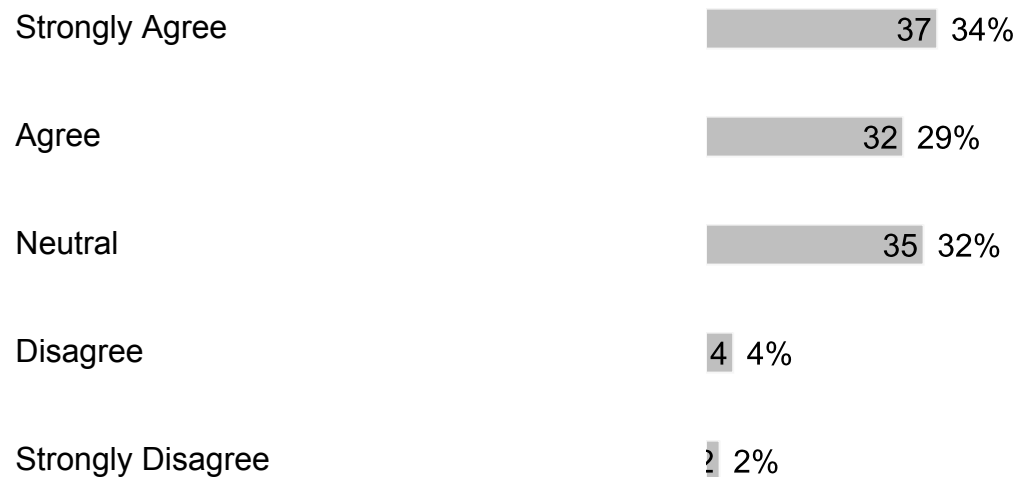
Peer Counseling/Peer Mediation 4 5%

ROTC 3 3%



86 respondents

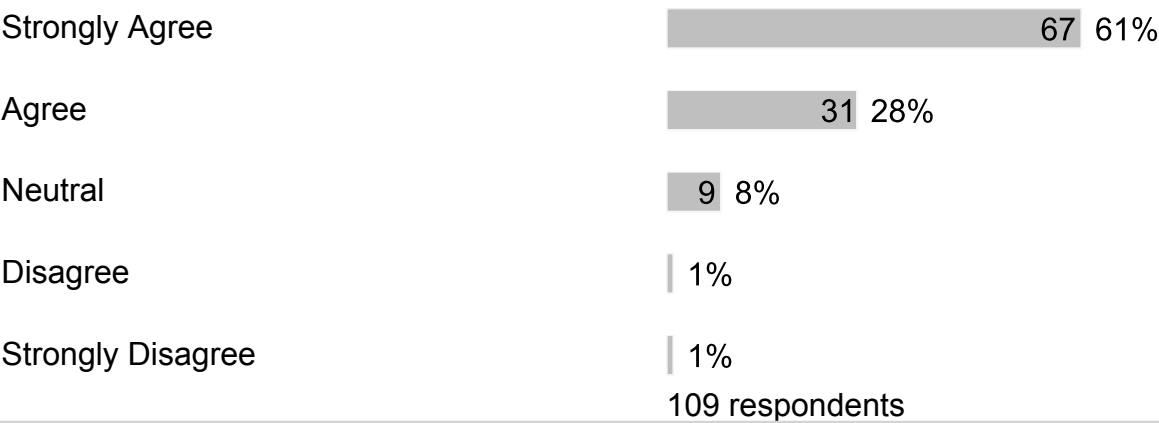
10. 10. Our school has a family resource center and/or a staff member assigned to work with families.



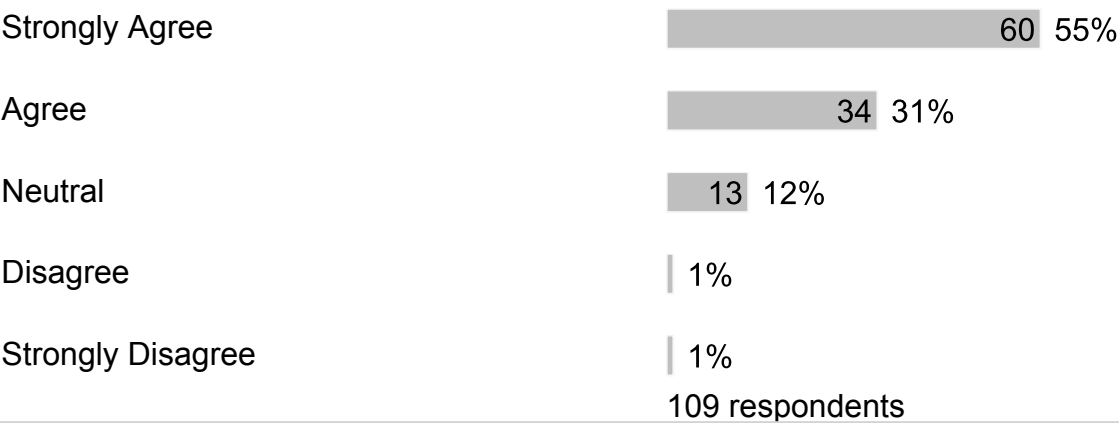
110 respondents

G. Section 6

1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.



3. 3. Our school’s administration provides strong instructional leadership.



Strongly Disagree 3 3%
110 respondents

4. 4. Our school has established goals and a plan for improving student learning.

Strongly Agree 62 57%

Agree 31 29%

Neutral 12 11%

Strongly Disagree 3 3%

108 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 62 56%

Agree 36 32%

Neutral 9 8%

Disagree 1 1%

Strongly Disagree 3 3%

111 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 61 55%

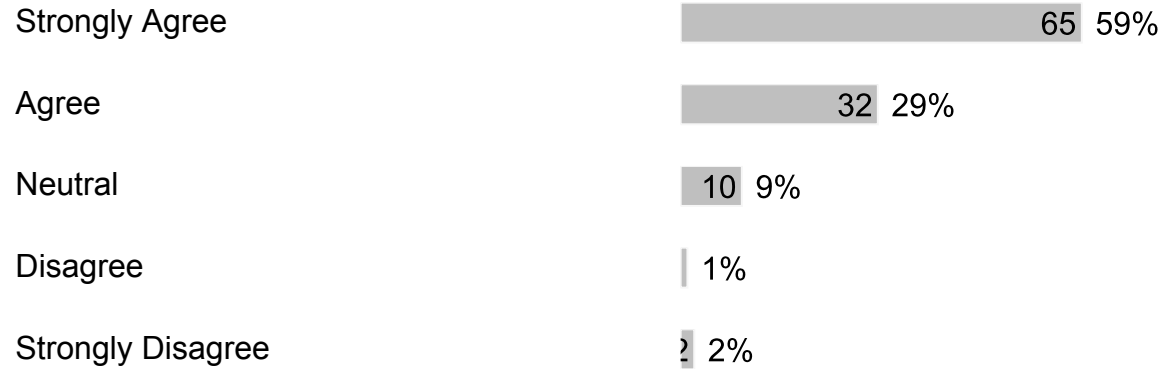
Agree 36 33%

Neutral 12 11%

Strongly Disagree 1 1%

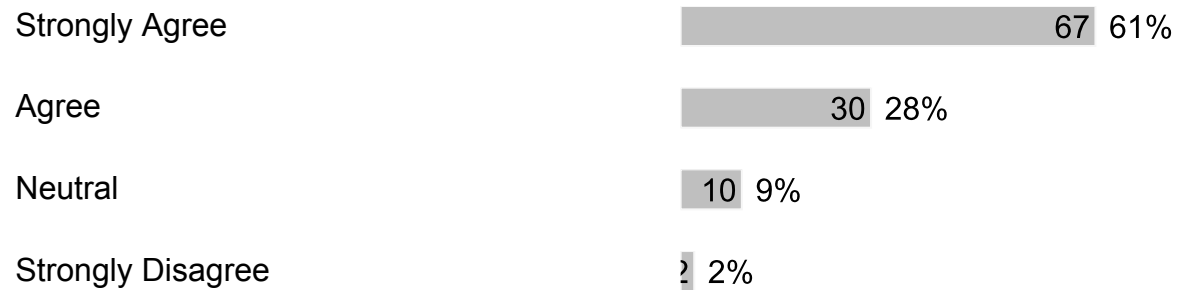
110 respondents

7. 7. Our school has high expectations for students.



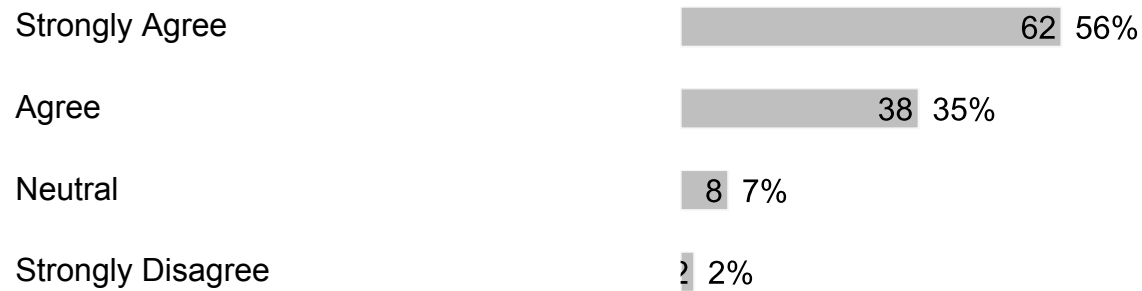
110 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



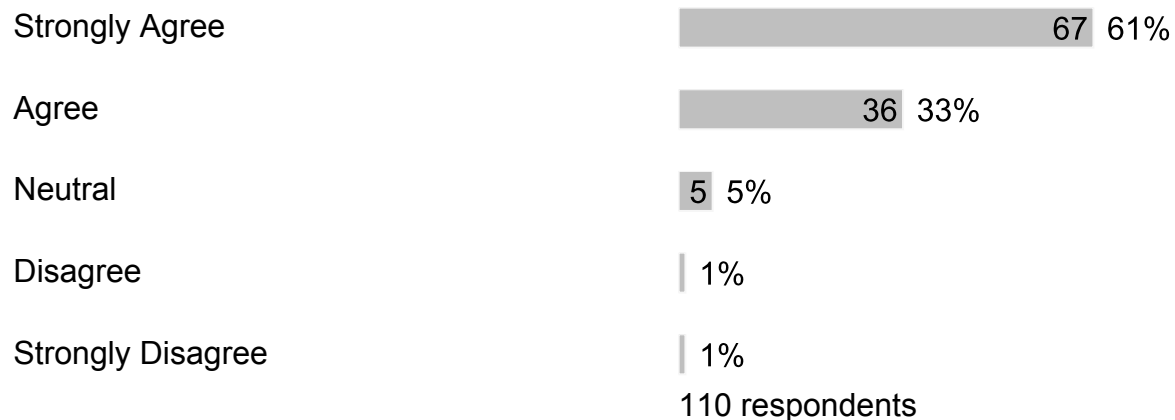
109 respondents

9. 9. My child's teachers give work that challenges my child.

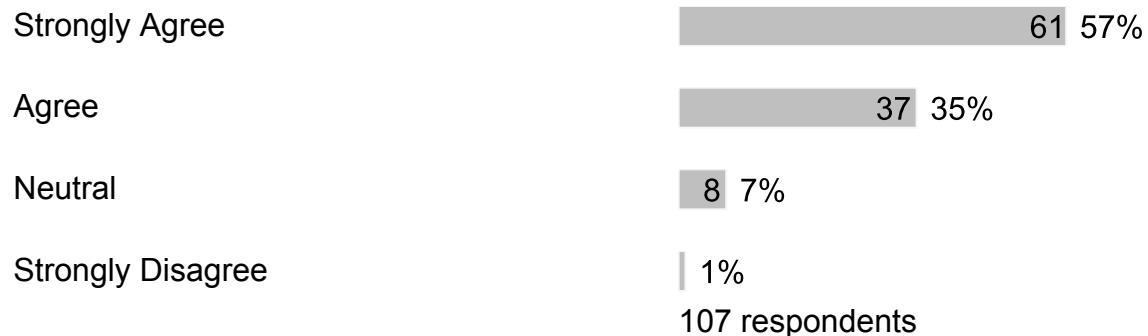


110 respondents

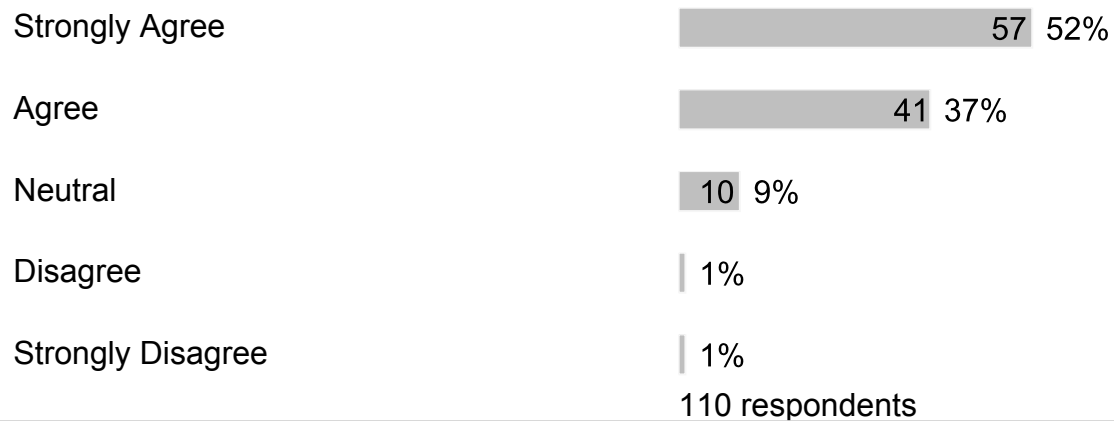
10. 10. My child's teachers work as a team to help my child learn.



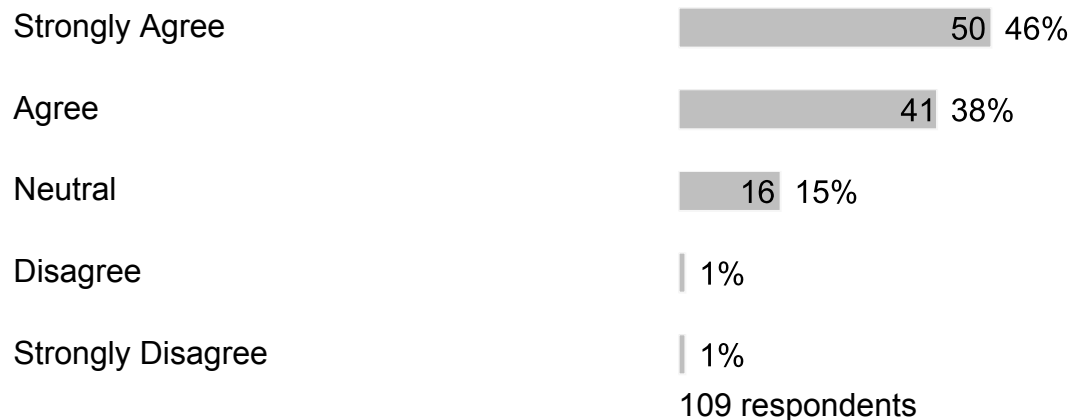
11. 11. My child's teachers use a variety of teaching strategies.



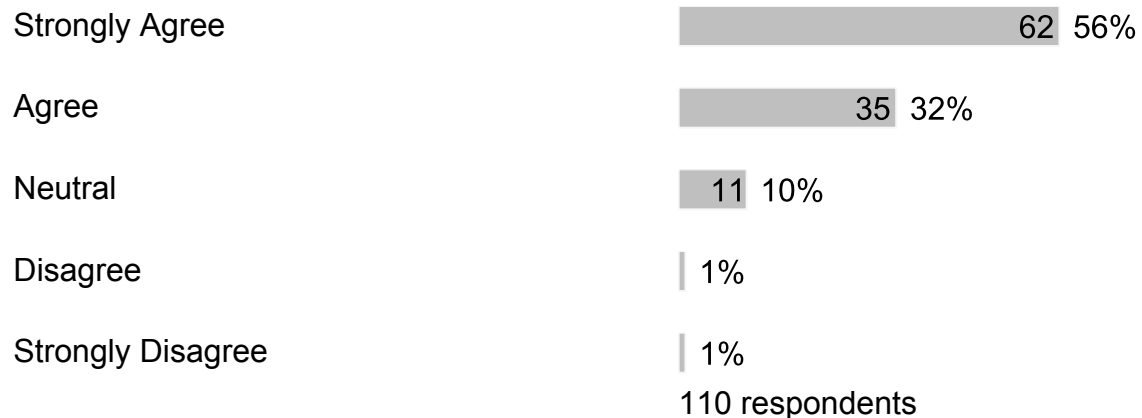
12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



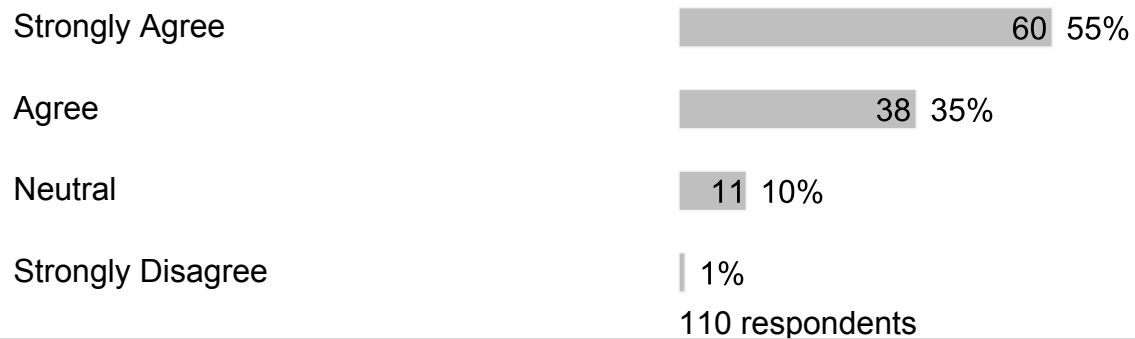
13. 13. My child sees a relationship between what is being taught and everyday life.



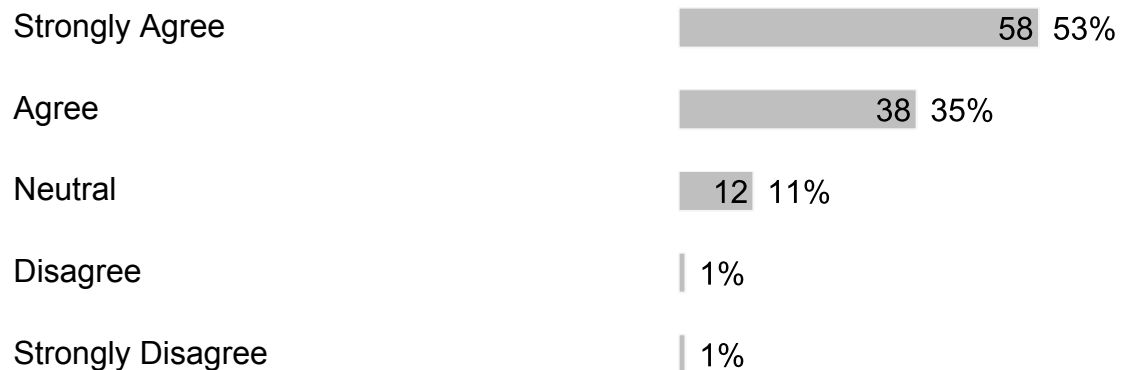
14. 14. Clear learning expectations are set for my child.



15. 15. My child's understanding of what was taught is regularly assessed.

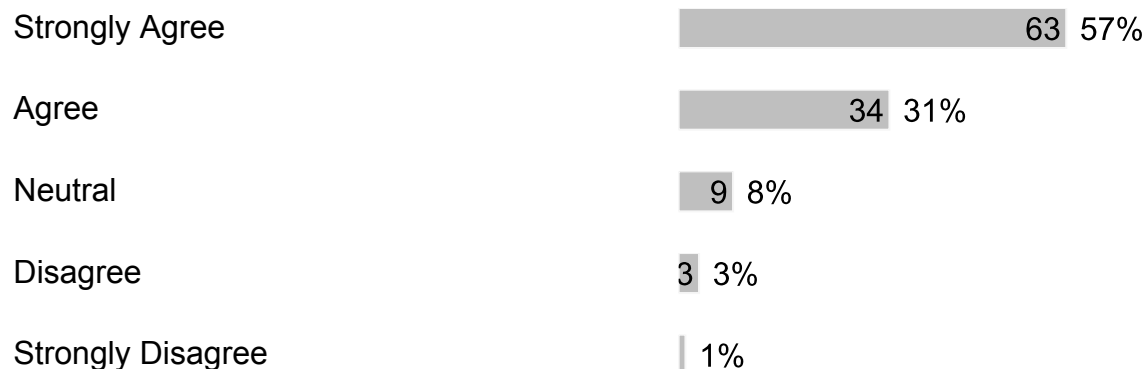


16. 16. Our school works to keep instructional time free from distraction.



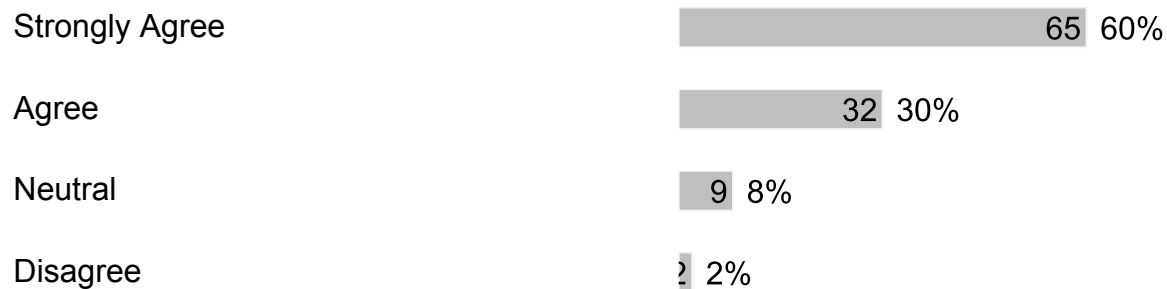
110 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



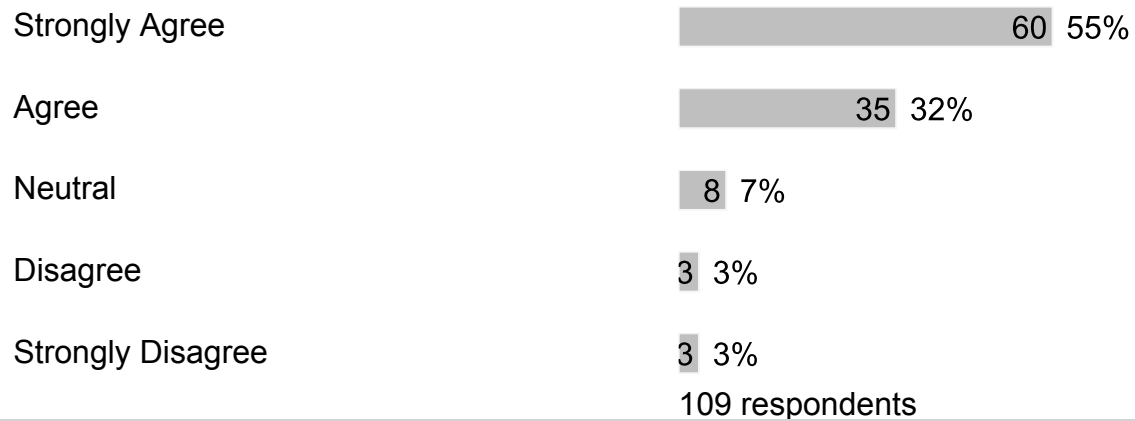
110 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

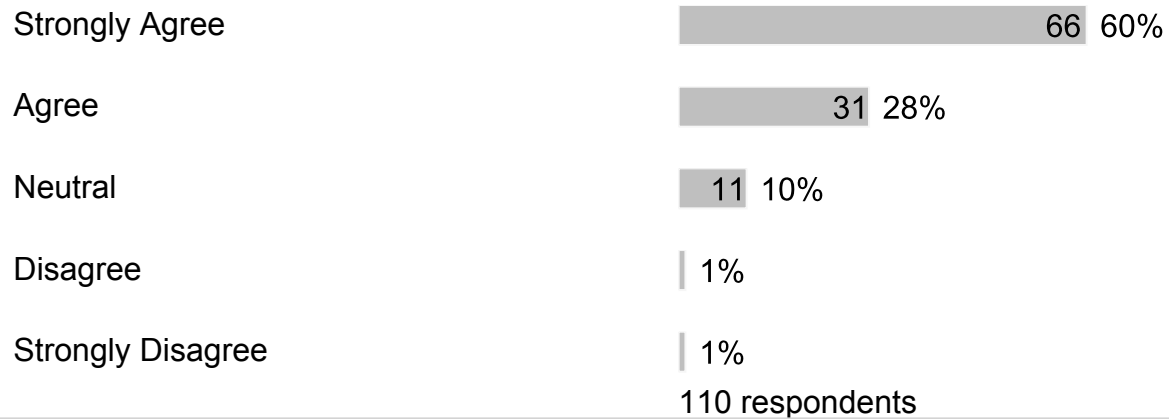


108 respondents

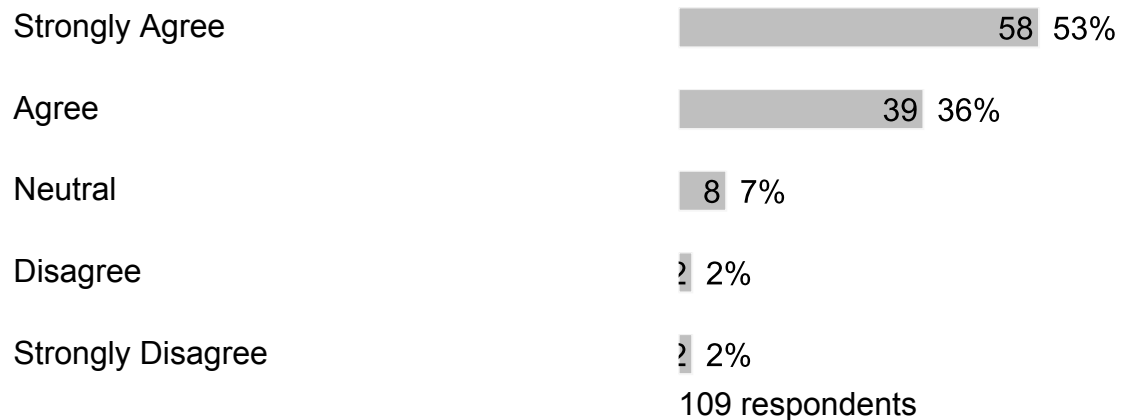
19. 19. Teachers schedule conferences to share student learning progress with families.



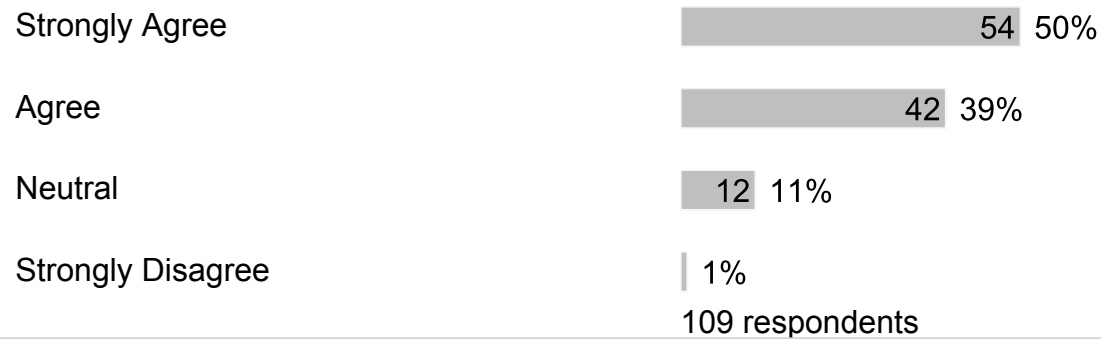
20. 20. My child is prepared for success in the next school year.



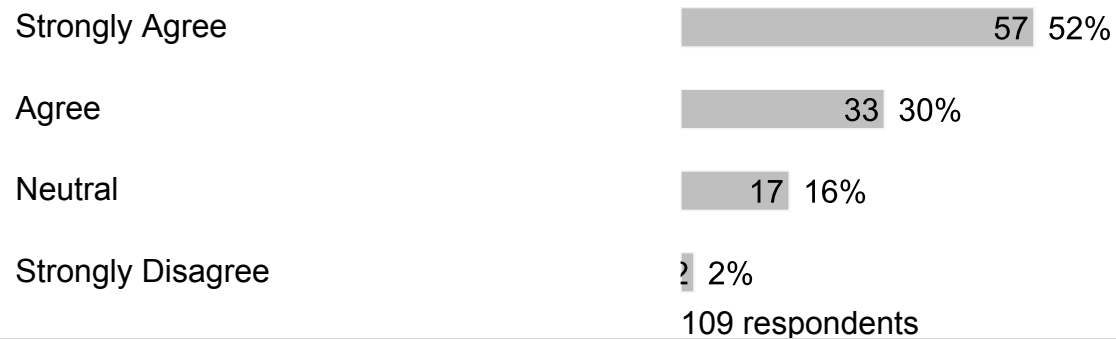
21. 21. Families are encouraged to volunteer.



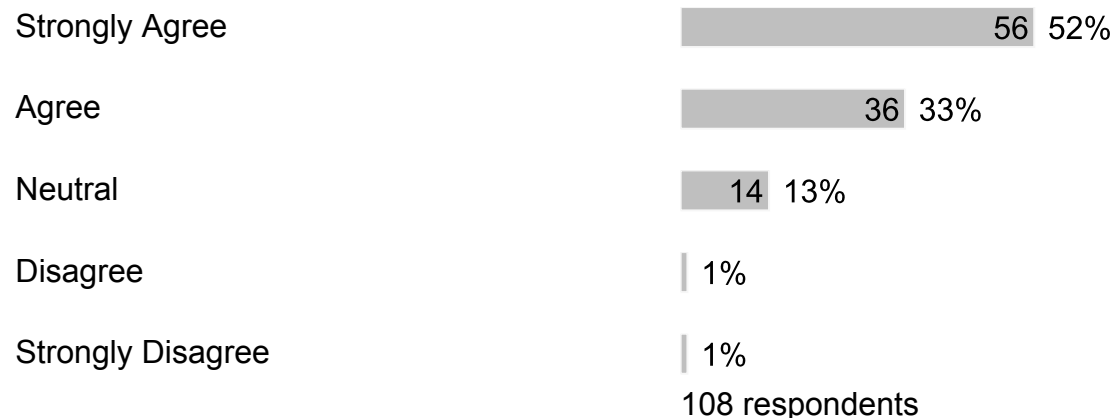
22. 22. Families are given the opportunity to participate on school committees.



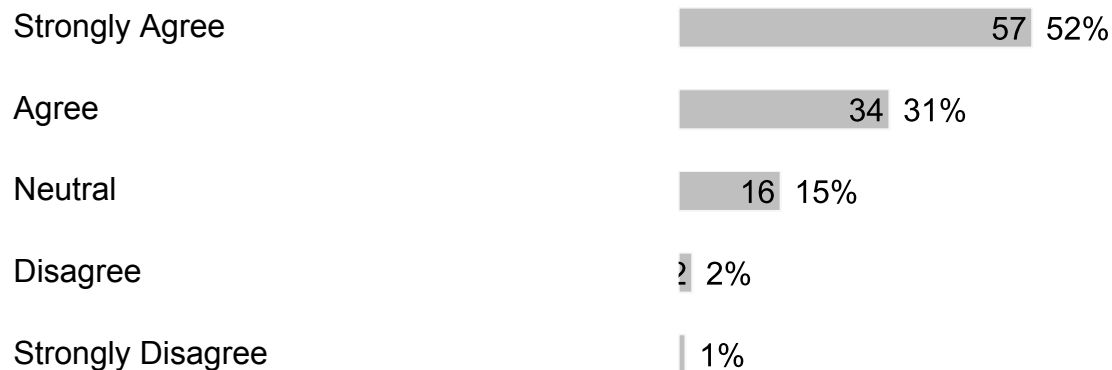
23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



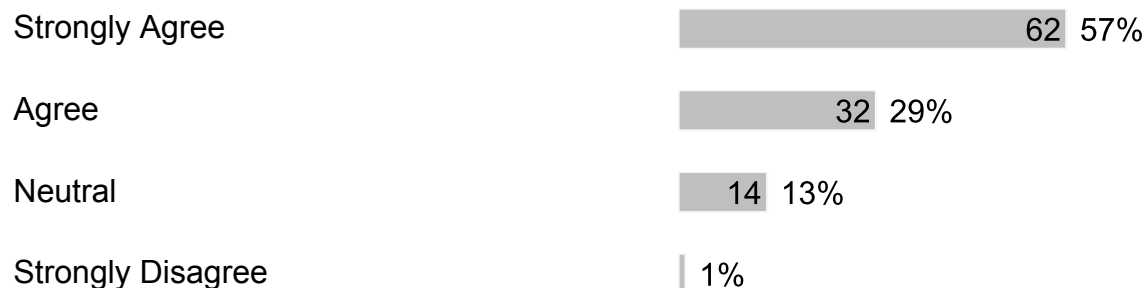
110 respondents

26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



109 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



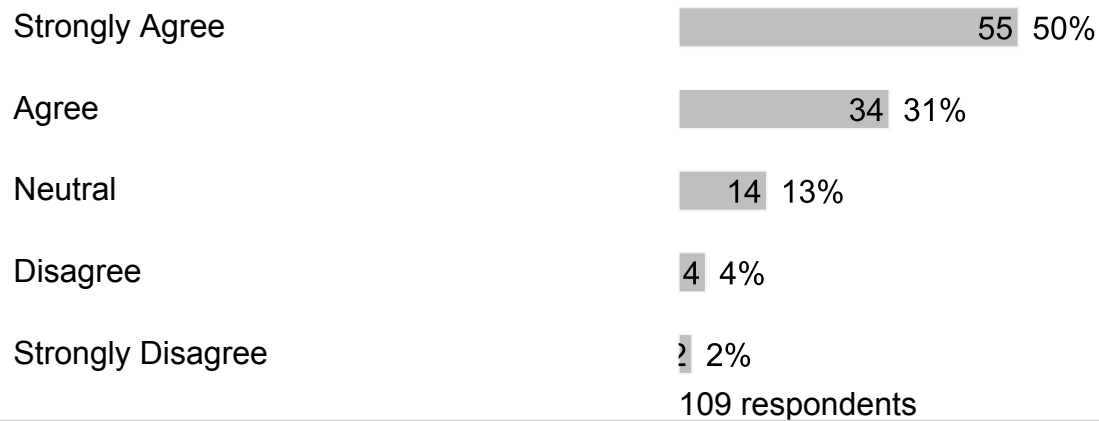
109 respondents

28. 28. Teachers regularly post information online or send home a newsletter.

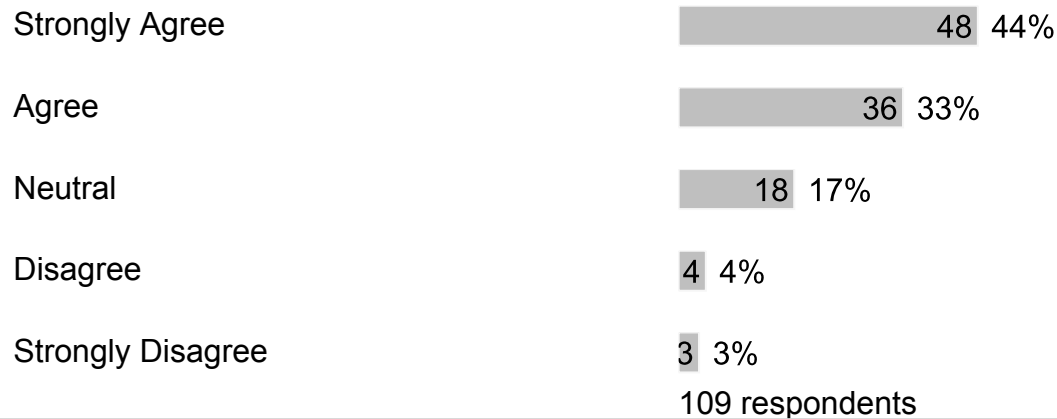




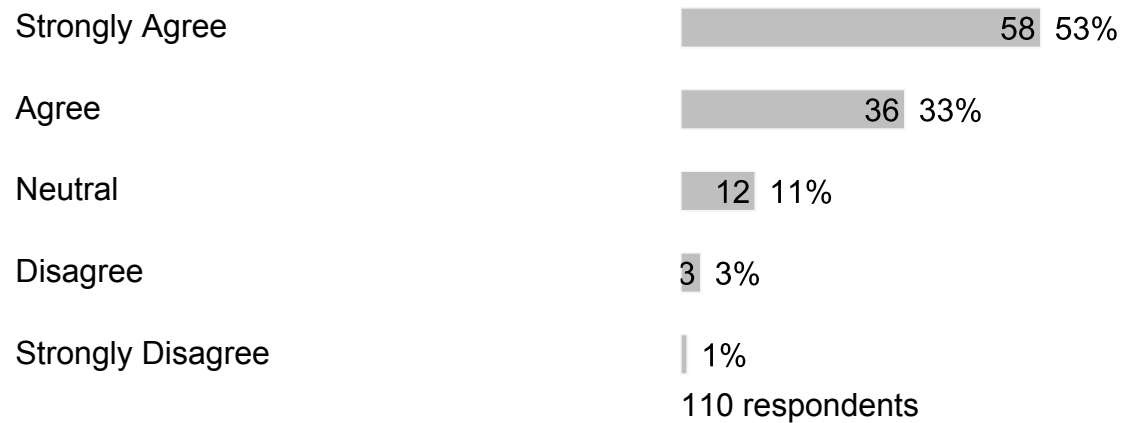
29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



30. 30. Our school asks for family input when changing rules or policies.



31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report