BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/02/2026

surveys

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

run on 09/02/2026

Custom Survey

1 survey(s) 29 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

Custom Survey

1 survey(s) 29 response(s)

BCPS SCHOOL STAFF CUSTOMER SURVEY 2026

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Female	26	93%
Prefer not to answer	2	7%

28 respondents

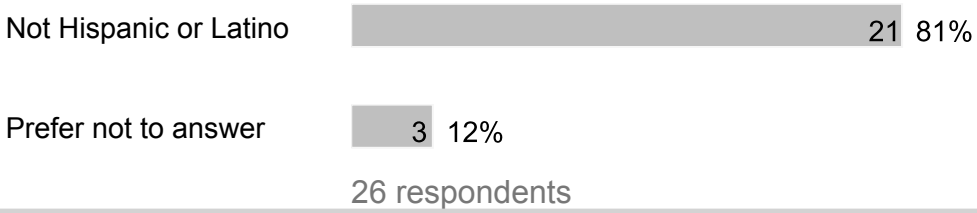
2. Ethnicity

Asian	2	7%
Black or African American	17	63%
White	3	11%
Other	5	19%

27 respondents

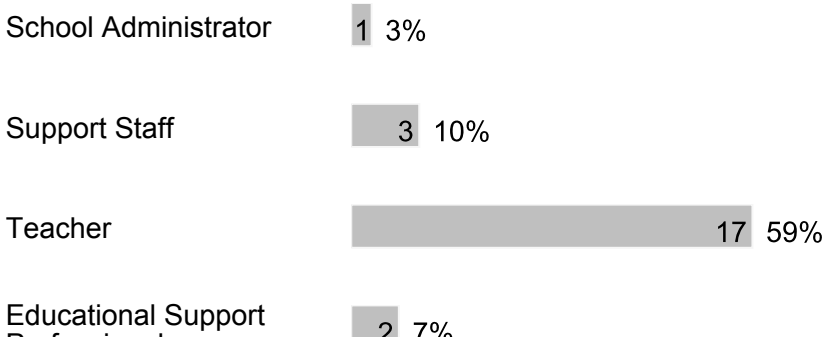
3. Ethnicity

Hispanic	2	8%



26 respondents

4. Role



29 respondents

5. Experience



More than 20 years	9	31%

29 respondents

C. Section 2

1. I feel safe at my school.

Strongly Agree	12 41%
Agree	13 45%
Neutral	2 7%
Disagree	1 3%
Strongly Disagree	1 3%

29 respondents

2. I would recommend my school to my friends and/or family.

Strongly Agree	13 45%
Agree	8 28%
Neutral	5 17%
Disagree	2 7%
Strongly Disagree	1 3%

29 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	3 10%

Agree	6	21%
Neutral	7	24%
Disagree	10	34%
Strongly Disagree	3	10%

29 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	6	21%
No	23	79%

29 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	4	14%
Addressed the incident myself	4	14%
Confronted the alleged bully(ies) directly	4	14%
Contacted the parents/guardians of the alleged bully(ies)	2	7%
Does not apply to me	23	79%

29 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	3	10%
Stayed the same	2	7%
Got worse	1	3%
Does not apply to me	23	79%

29 respondents

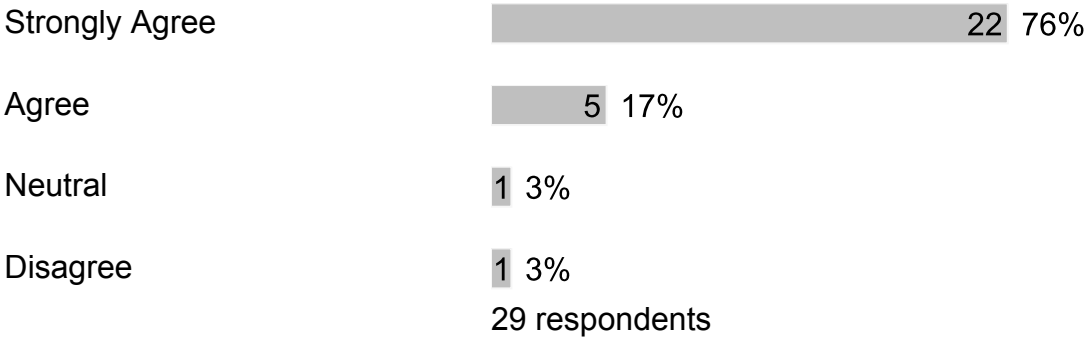
7. In my school, rules are applied equally to students.

Strongly Agree	9	31%
Agree	10	34%
Neutral	3	10%
Disagree	4	14%
Strongly Disagree	3	10%

29 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree	17	59%
Agree	10	34%
Neutral	1	3%
Disagree	1	3%

29 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree	19	66%
Agree	8	28%
Neutral	1	3%
Disagree	1	3%

29 respondents

F. Section 5

1. If students have a problem, they know a trusted adult at school they can talk to that makes them feel emotionally safe and supported.

Strongly Agree	19	66%
Agree	9	31%
Neutral	1	3%

29 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree	21	72%
Agree	8	28%

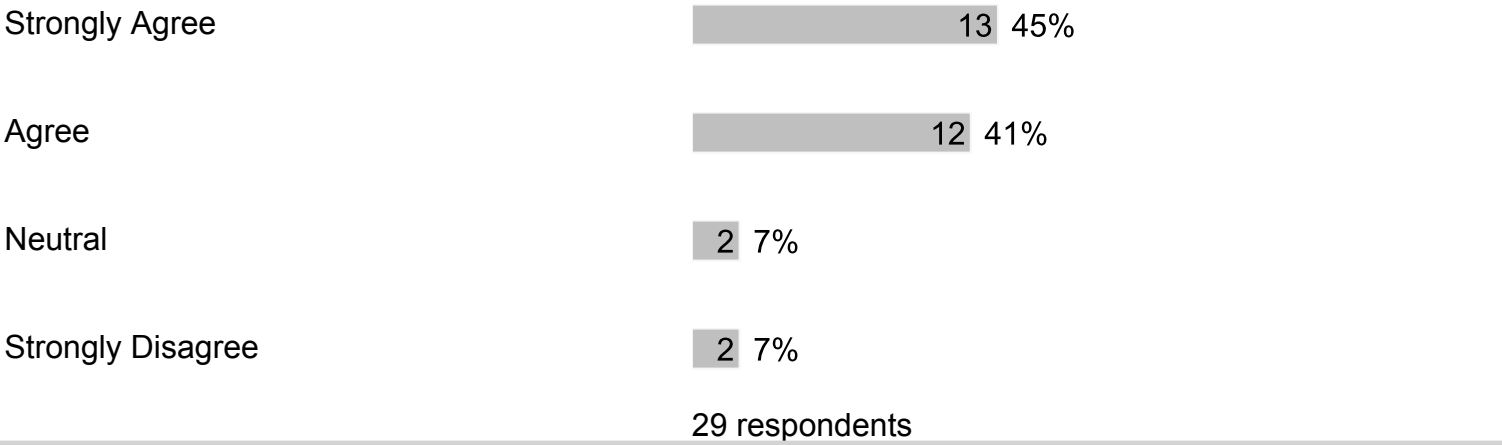
29 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree	17	59%
Agree	10	34%
Neutral	1	3%
Disagree	1	3%

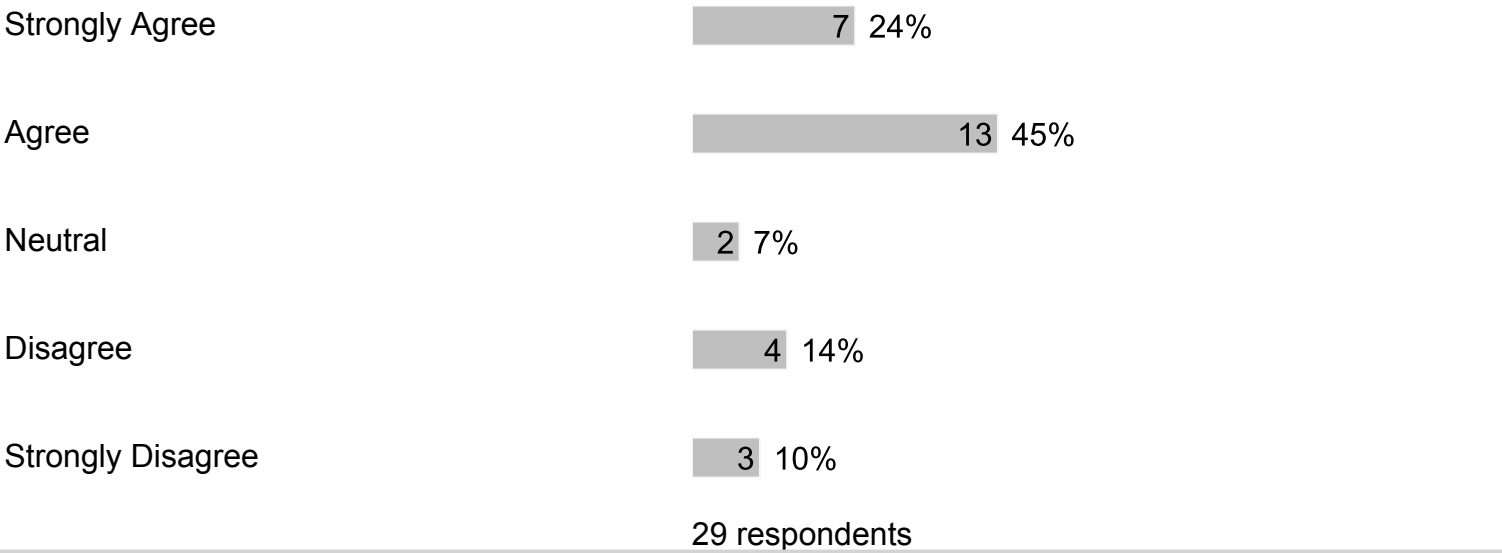
29 respondents

4. In my school, adults treat students with respect.



29 respondents

5. In my school, students treat adults with respect.



29 respondents

6. In my school, colleagues/adults treat each other with respect.

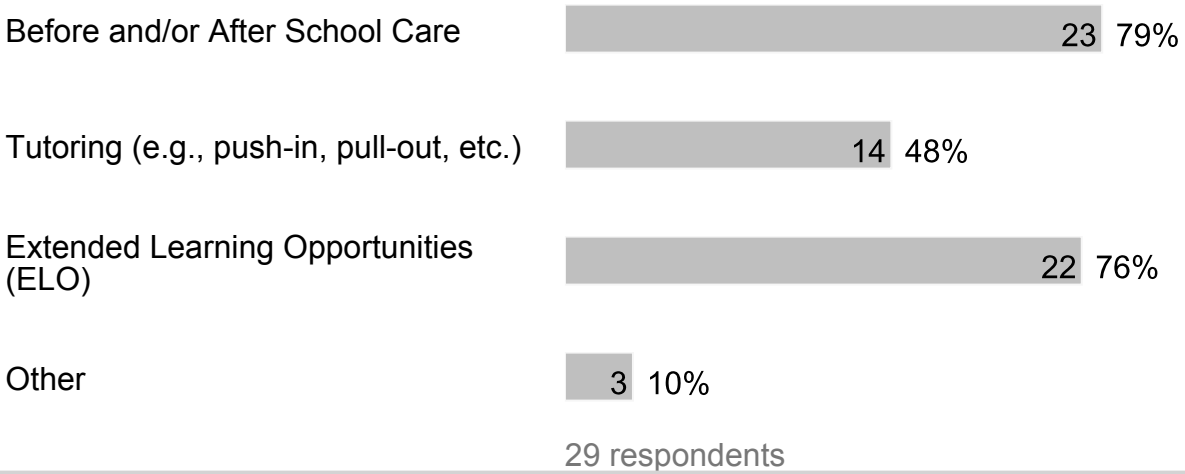


Neutral	5	17%
Disagree	2	7%
Strongly Disagree	3	10%

29 respondents

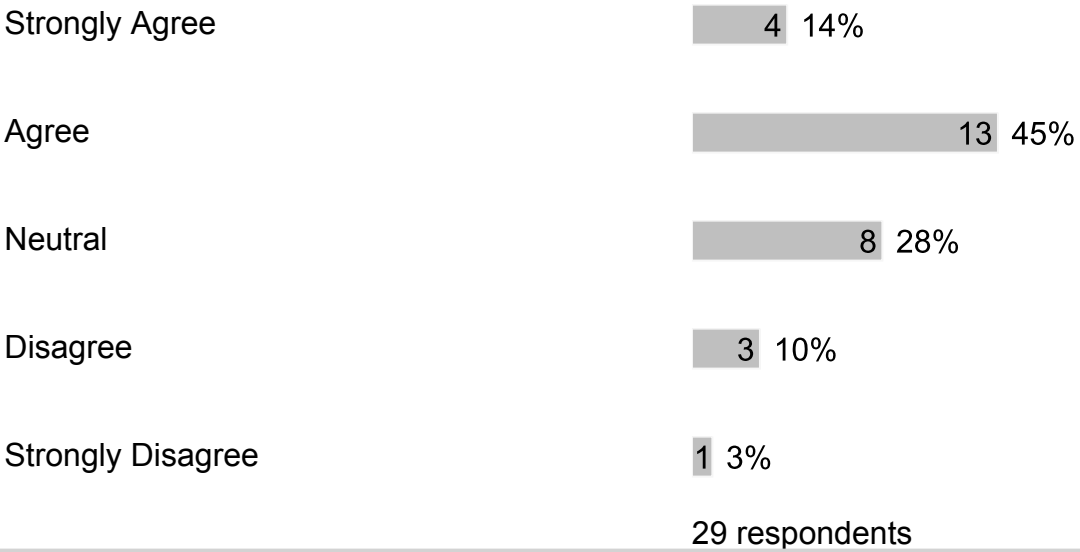
7. At my school the following programs/services are available (check all that apply):

School Counseling	25	86%
College and/or Career Planning	2	7%
Family Counseling	12	41%
Athletics	5	17%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	12	41%
Performing Arts	6	21%
Mentoring	15	52%
Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	17	59%
Peer Counseling/Peer Mediation	2	7%



29 respondents

8. Our school implements changes based on the feedback from staff.



29 respondents

9. Our school maintains facilities that support student learning.



Neutral	6	21%
Disagree	2	7%
Strongly Disagree	2	7%

29 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree	3	10%
Agree	6	21%
Neutral	10	34%
Disagree	2	7%
Strongly Disagree	8	28%

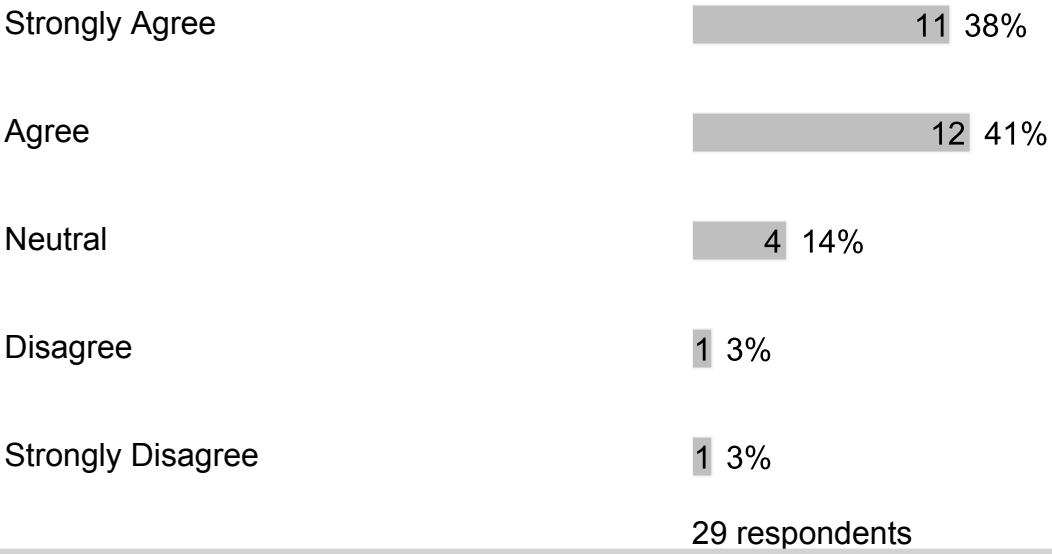
29 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	10	34%
Agree	16	55%
Neutral	3	10%

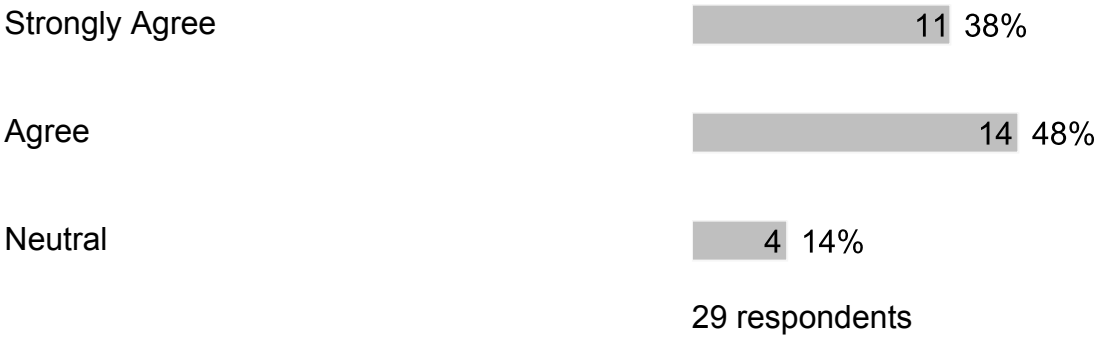
29 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



29 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



29 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree	11	38%
Agree	14	48%
Neutral	3	10%
Disagree	1	3%

29 respondents

2. Our school has a continuous improvement process.

Strongly Agree	13	45%
Agree	12	41%
Neutral	2	7%
Disagree	2	7%

29 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree	16	55%
Agree	11	38%
Strongly Disagree	2	7%

29 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree	15	52%
Agree	10	34%
Neutral	1	3%
Disagree	1	3%
Strongly Disagree	2	7%

29 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree	15	52%
Agree	10	34%
Neutral	2	7%
Strongly Disagree	2	7%

29 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree	16	55%
Agree	11	38%
Neutral	1	3%
Disagree	1	3%

29 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	17	59%

Agree	10 34%
Neutral	1 3%
Disagree	1 3%

29 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	17 61%
Agree	8 29%
Neutral	2 7%
Strongly Disagree	1 4%

28 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	18 64%
Agree	8 29%
Neutral	1 4%
Disagree	1 4%

28 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	19 66%
Agree	7 24%

Neutral	1 3%
Disagree	1 3%
Strongly Disagree	1 3%

29 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree	11 39%
Agree	13 46%
Neutral	2 7%
Strongly Disagree	2 7%

28 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree	20 69%
Agree	7 24%
Neutral	2 7%

29 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree	19 66%
Agree	8 28%
Neutral	2 7%

29 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	20	69%
Agree	7	24%
Neutral	2	7%

29 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	20	69%
Agree	6	21%
Neutral	3	10%

29 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	16	57%
Agree	9	32%
Neutral	3	11%

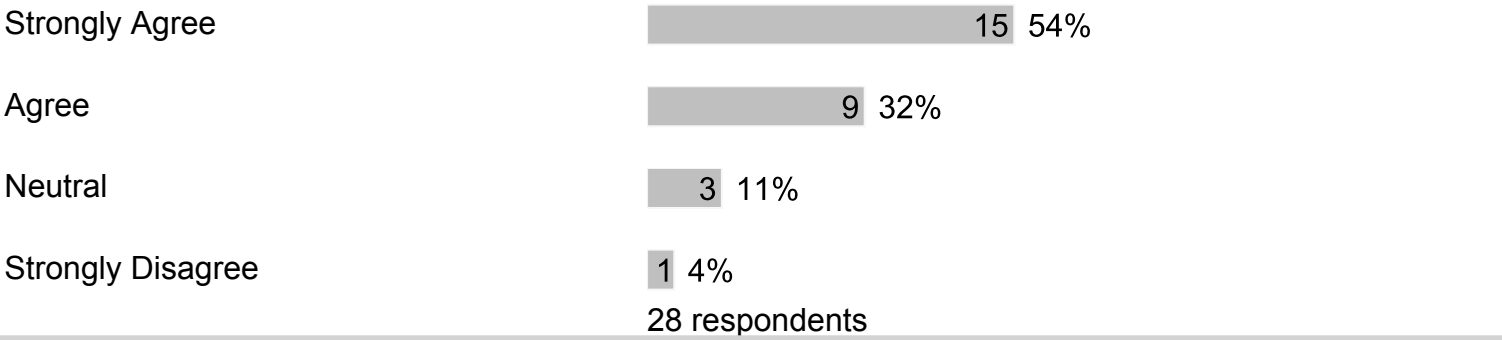
28 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree	14	48%
Agree	11	38%
Neutral	3	10%
Strongly Disagree	1	3%

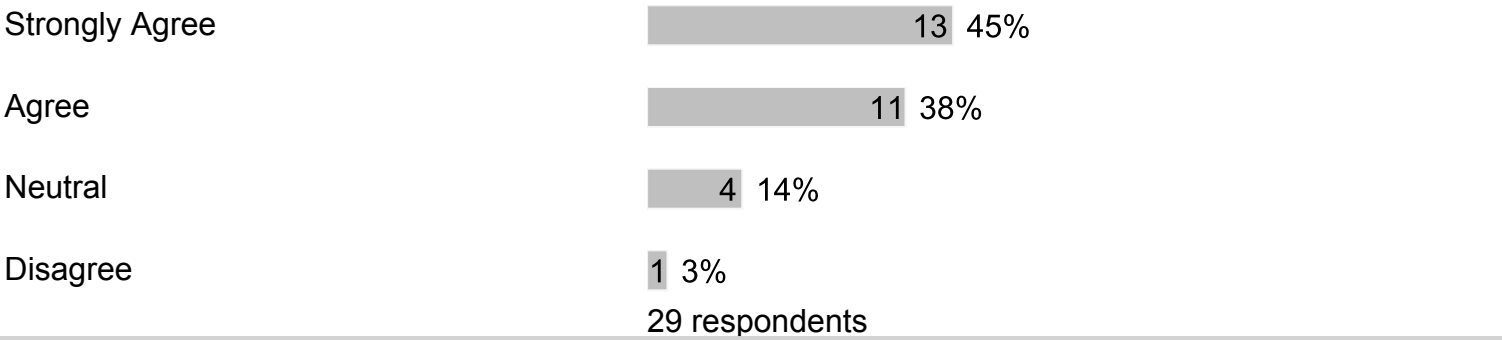
29 respondents

18. The school ensures I receive formal training in the use of student assessment data.



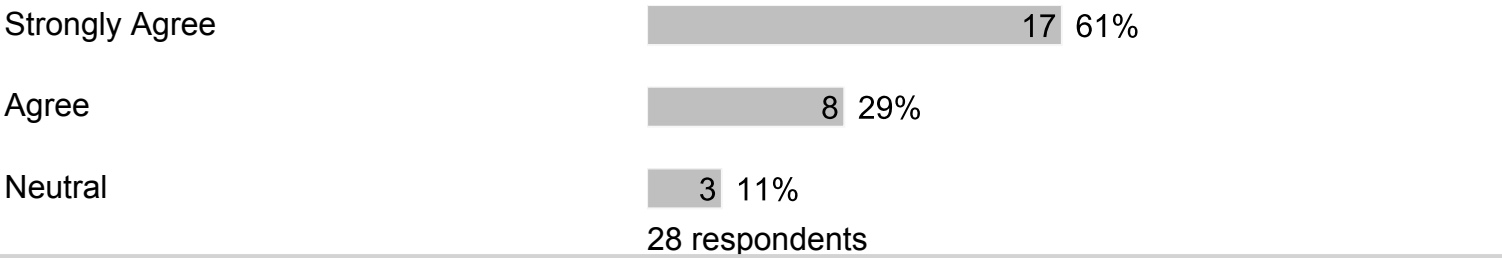
28 respondents

19. In our school, staff members provide peer coaching to teachers.



29 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



28 respondents

21. I am provided with professional development opportunities that are relevant to my role.



Strongly Disagree	1 4%

28 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	14 48%
Agree	13 45%
Neutral	1 3%
Disagree	1 3%

29 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	19 68%
Agree	6 21%
Neutral	2 7%
Disagree	1 4%

28 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	12 41%
Agree	12 41%
Neutral	4 14%
Strongly Disagree	1 3%

29 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree	18	62%
Agree	9	31%
Neutral	1	3%
Strongly Disagree	1	3%

29 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree	17	59%
Agree	9	31%
Neutral	1	3%
Strongly Disagree	2	7%

29 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree	15	52%
Agree	11	38%
Neutral	3	10%

29 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year	1	3%
2 times per year	14	48%

3 or more times per year	2	7%
Does not apply	12	41%

29 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	19	66%
Agree	8	28%
Neutral	2	7%

29 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree	17	59%
Agree	10	34%
Neutral	1	3%
Disagree	1	3%

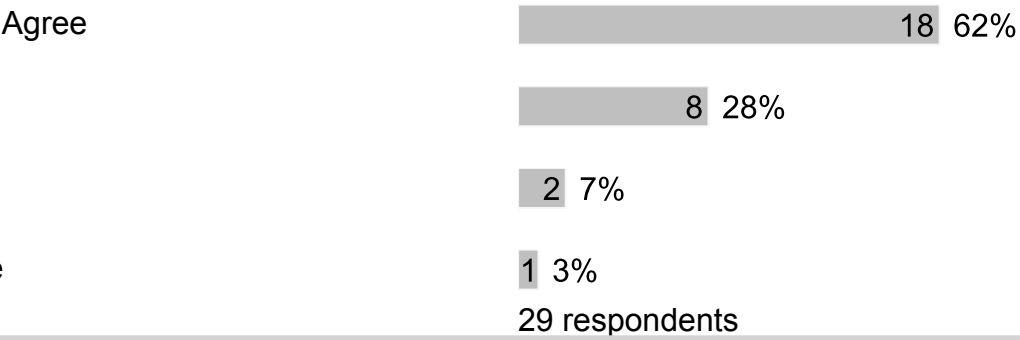
29 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree	9	31%
Agree	11	38%
Neutral	9	31%

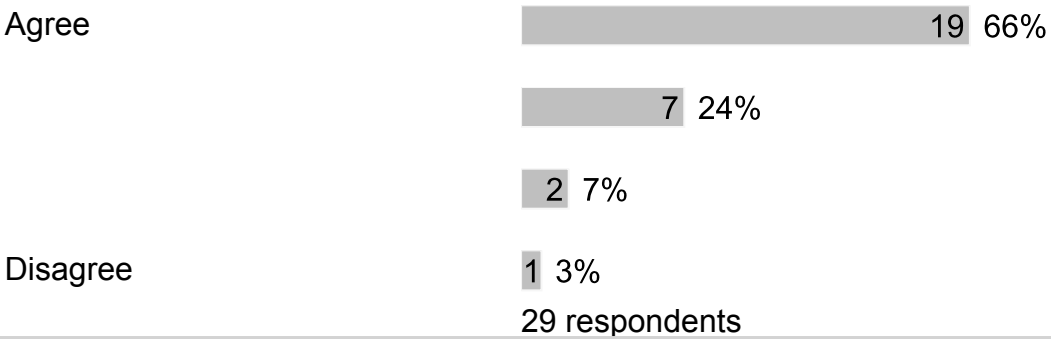
29 respondents

32. Our school communicates well about its goals and activities.



29 respondents

33. Our school communicates information in ways that are easy for families to understand.



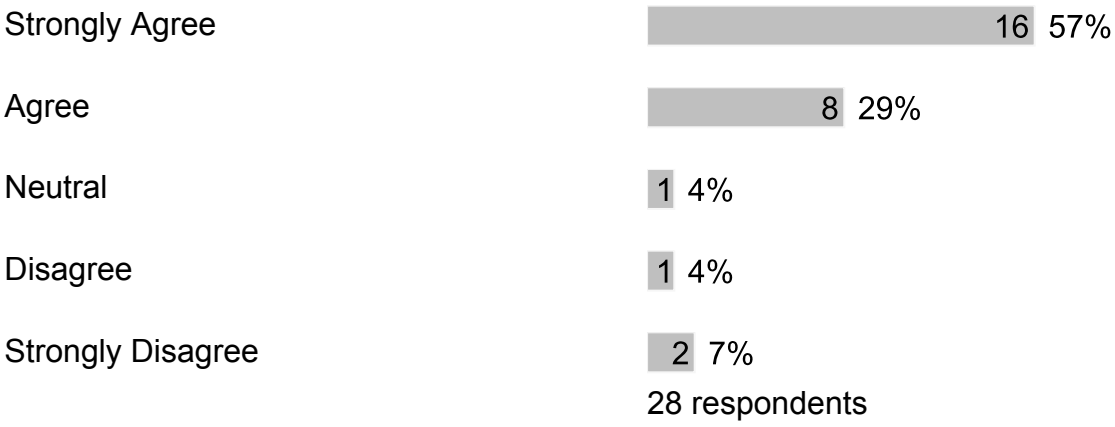
29 respondents

34. I am accessible via (check all that apply):



29 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



28 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report