

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

run on 09/02/2026



surveys

Custom Survey

1 survey(s) 102 response(s)

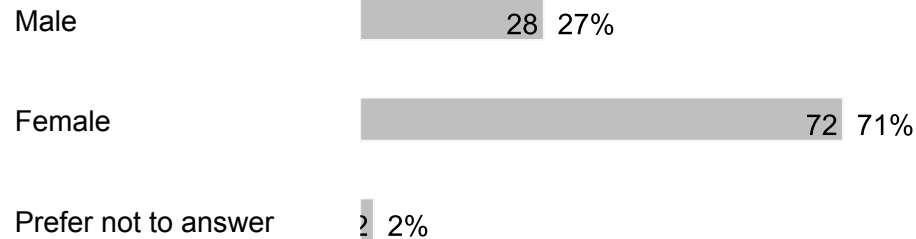
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2026 (English, Spanish, Haitian Creole, and Portuguese)

Demographics

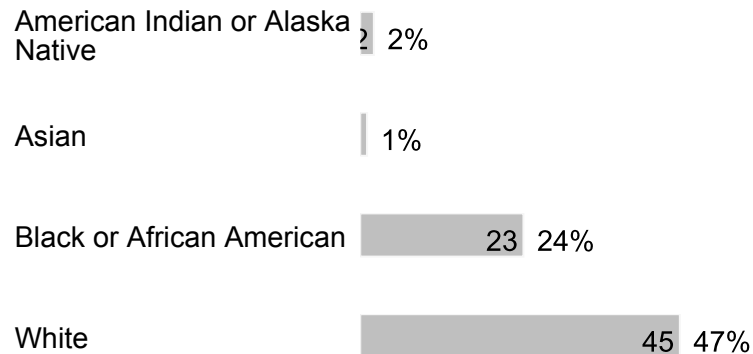
Number of Responses | Percentages of Total Responses

1. Gender



102 respondents

2. Race



Multiracial 5 5%

Other 20 21%

96 respondents

3. Ethnicity

Hispanic 39 41%

Non-Hispanic or Latino 43 46%

Prefer not to answer 12 13%

94 respondents

4. Grade

Grade PK 6 6%

Grade K 11 11%

Grade 1 21 21%

Grade 2 14 14%

Grade 3 13 13%

Grade 4 25 25%

Grade 5 6 6%

Grade 8 2 2%

Grade 9 2 2%

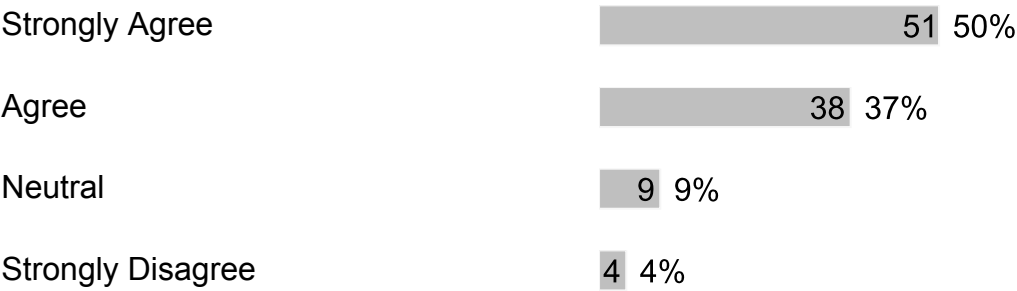
Grade 10 1 1%

Grade 12 1 1%

102 respondents

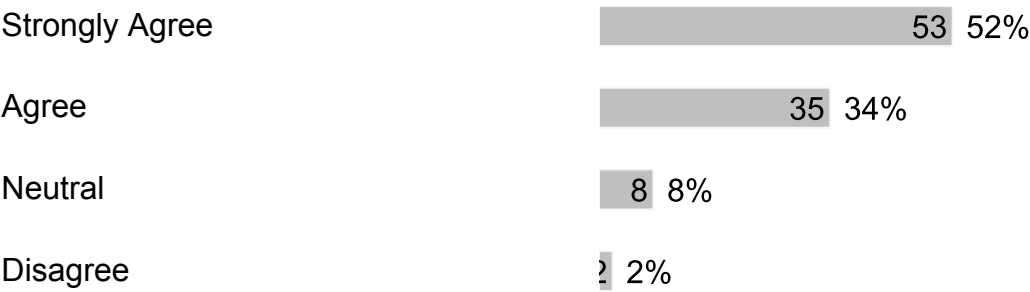
C. Section 2

1. 1. My child feels safe at school.



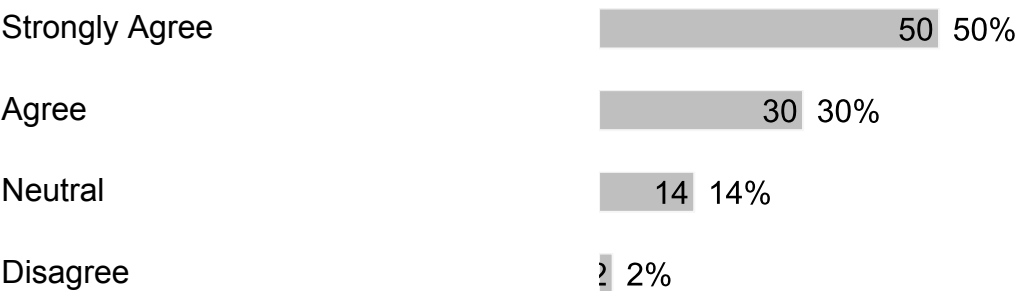
102 respondents

2. 2. My child’s school is clean and well-maintained.



102 respondents

3. 3. I would recommend my child’s school to my friends and/or family.



Strongly Disagree 4 4%
100 respondents

4. 4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

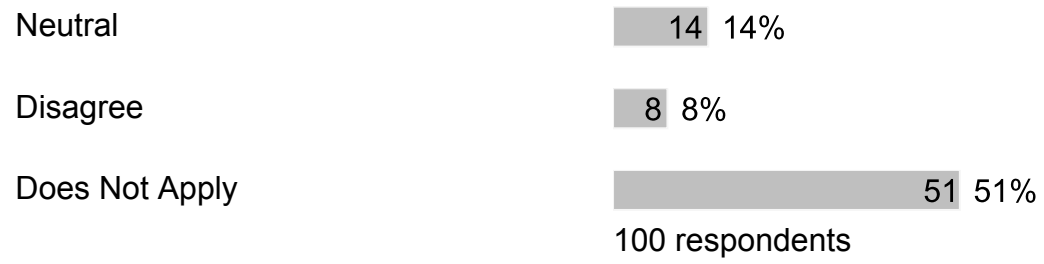
Strongly Agree 10 10%
Agree 15 15%
Neutral 17 17%
Disagree 24 24%
Strongly Disagree 34 34%
100 respondents

5. 5. After my child was bullied, I contacted school staff.

Strongly Agree 17 17%
Agree 16 16%
Neutral 12 12%
Disagree 4 4%
Does Not Apply 50 51%
99 respondents

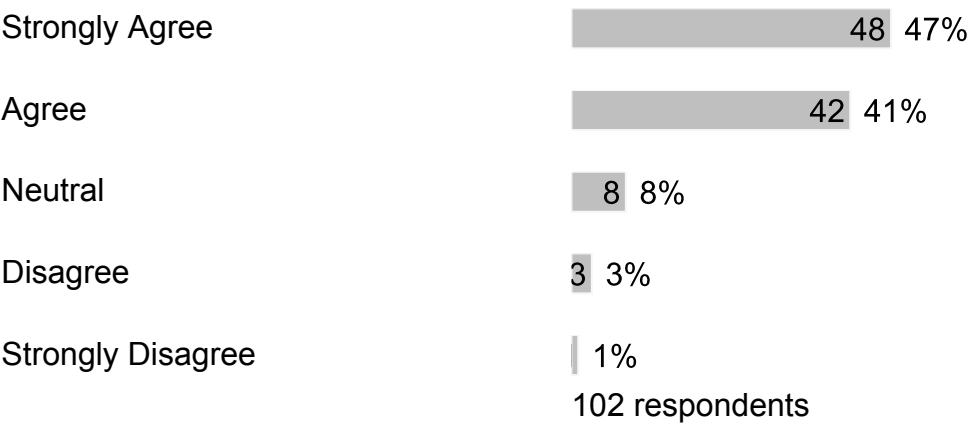
6. 6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 13 13%
Agree 14 14%



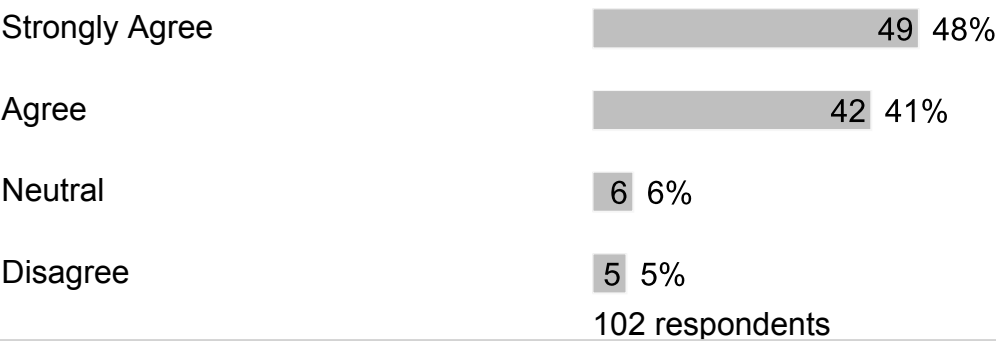
D. Section 3

1. 1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

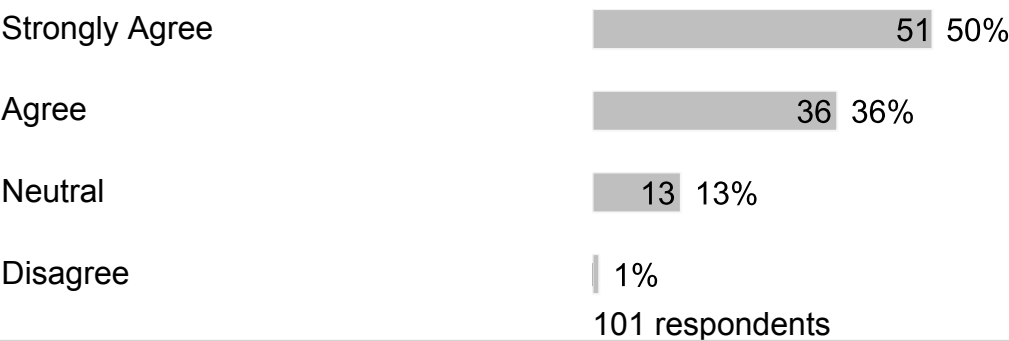


E. Section 4

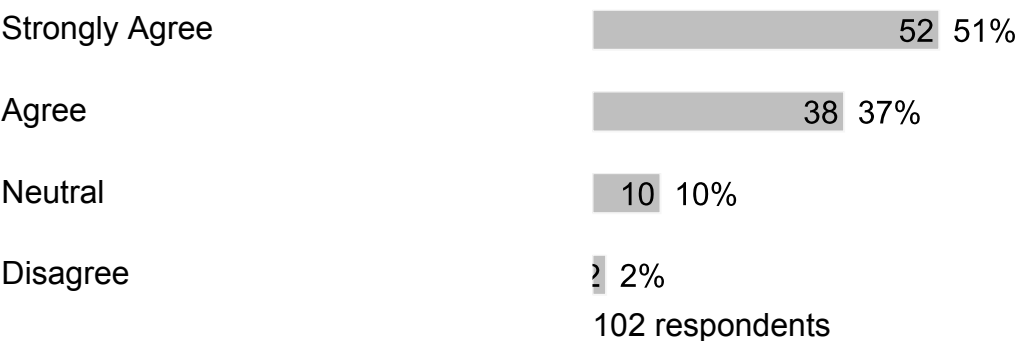
1. 1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. 2. Our school provides qualified staff members to support student learning.

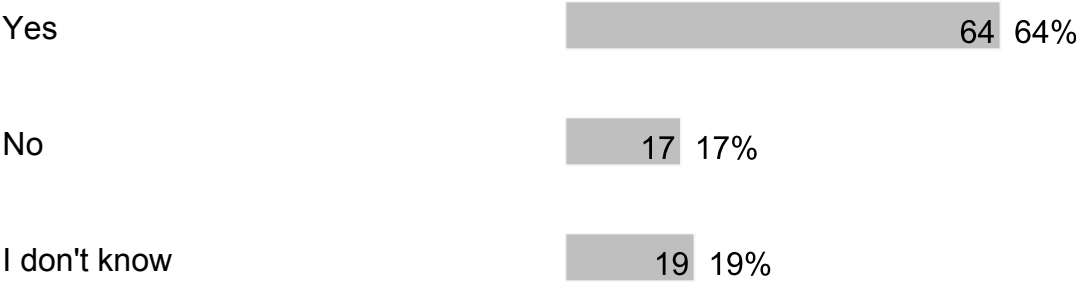


3. 3. At school, my child has up-to-date computers and other technology to learn.



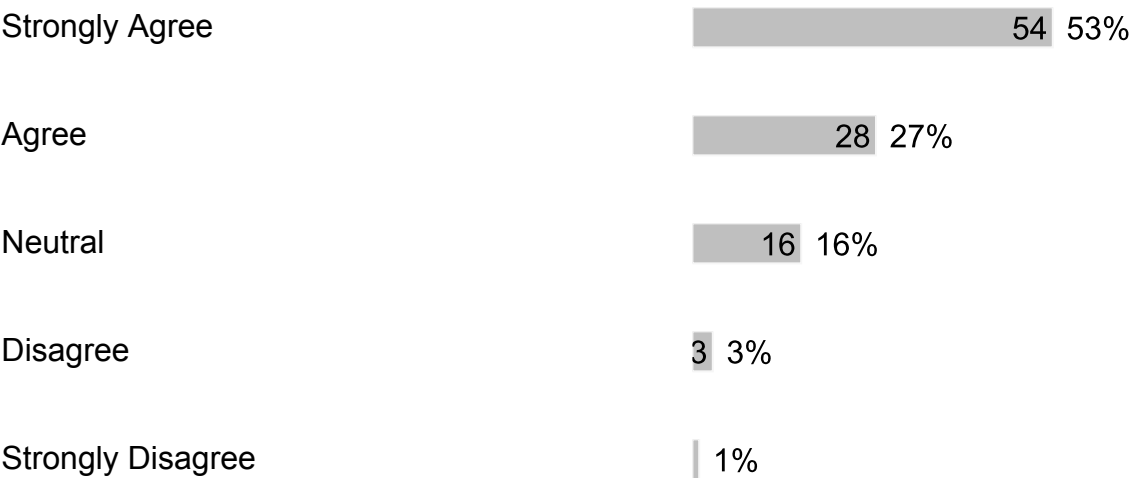
F. Section 5

1. 1. I know who to contact at my child’s school for mental health or emotional support if my child feels upset, stressed, or sad (examples include a school counselor, school social worker, family therapist, school psychologist).



100 respondents

2. 2. My child likes going to school.



102 respondents

3. 3. Our school treats students with value, respect and compassion.



Agree 35 34%

Neutral 9 9%

102 respondents

4. 4. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 56 55%

Agree 33 32%

Neutral 12 12%

Disagree 1 1%

102 respondents

5. 5. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 58 57%

Agree 35 35%

Neutral 8 8%

101 respondents

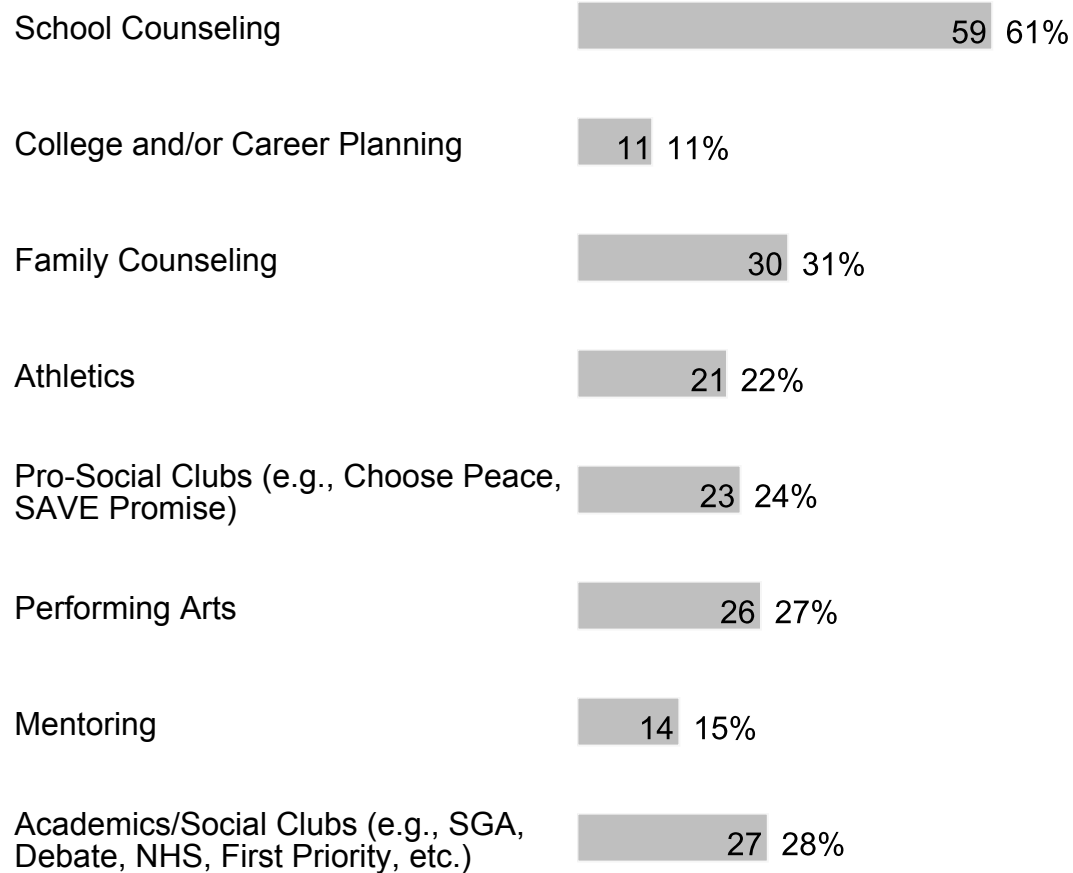
6. 6. Phone calls to the school are answered in a polite and respectful manner by the office staff.

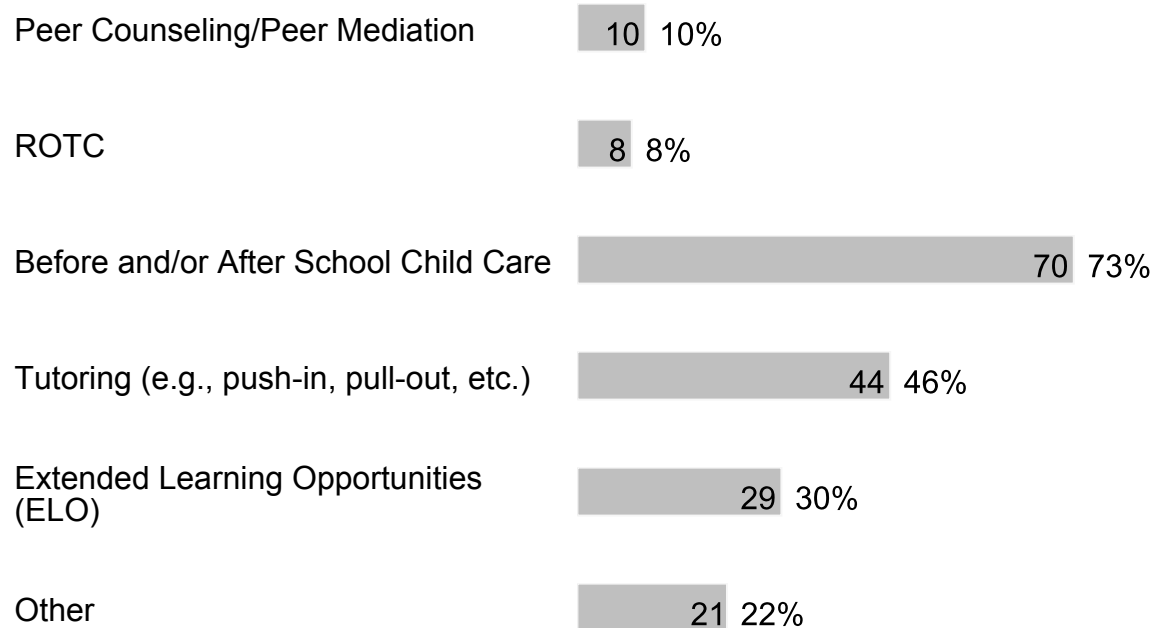
Strongly Agree 55 54%



102 respondents

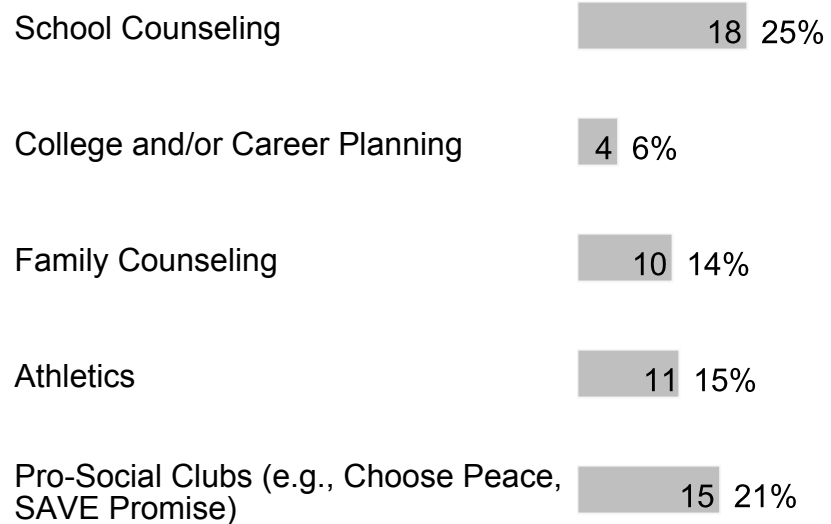
7. 7. At our school, the following programs/services are available (check all that apply):

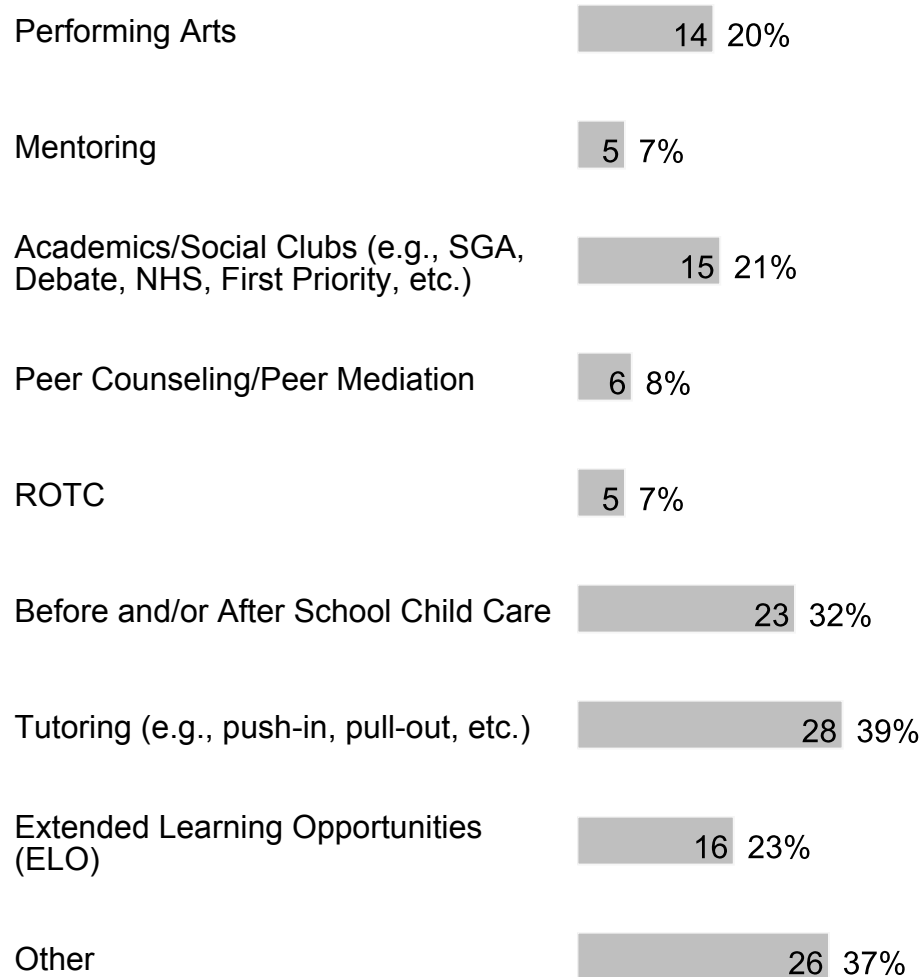




96 respondents

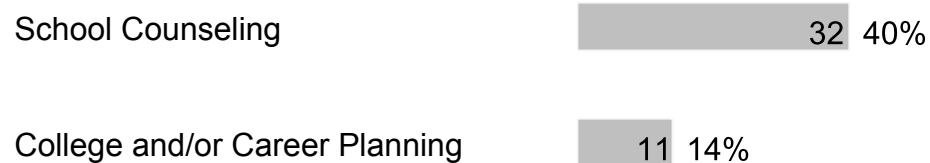
8. 8. At our school, my child participates in the following programs/services (check all that apply):

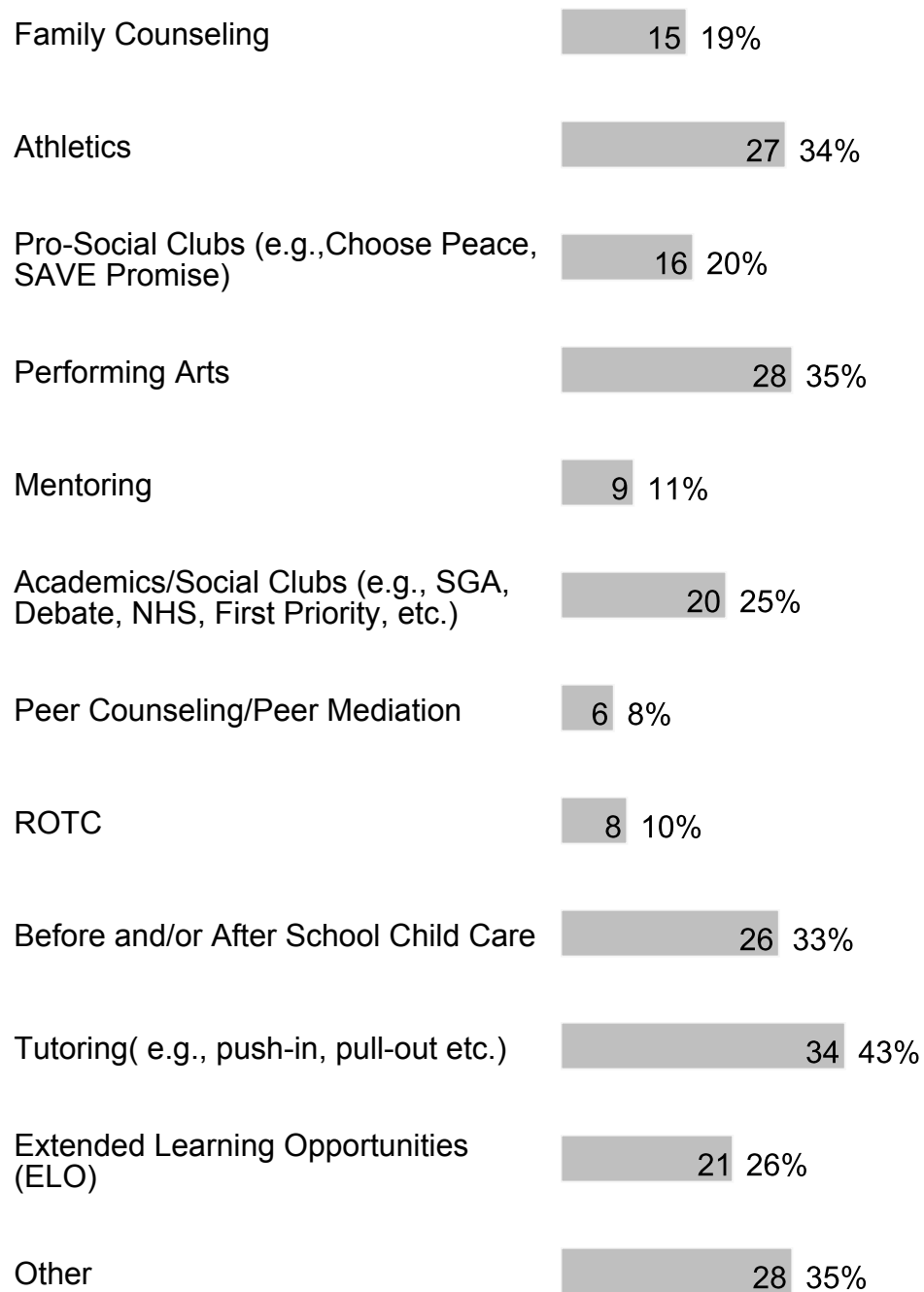




71 respondents

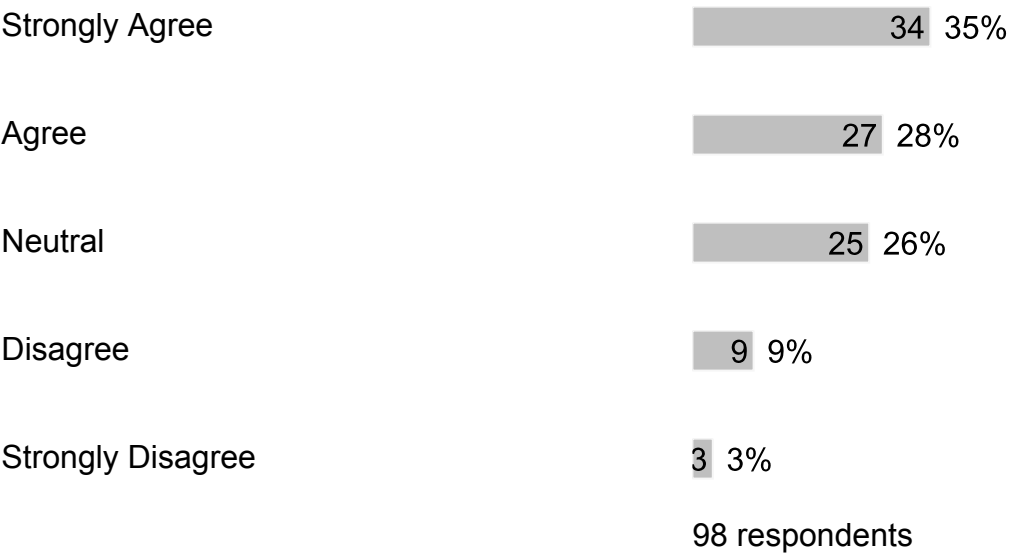
9. 9. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





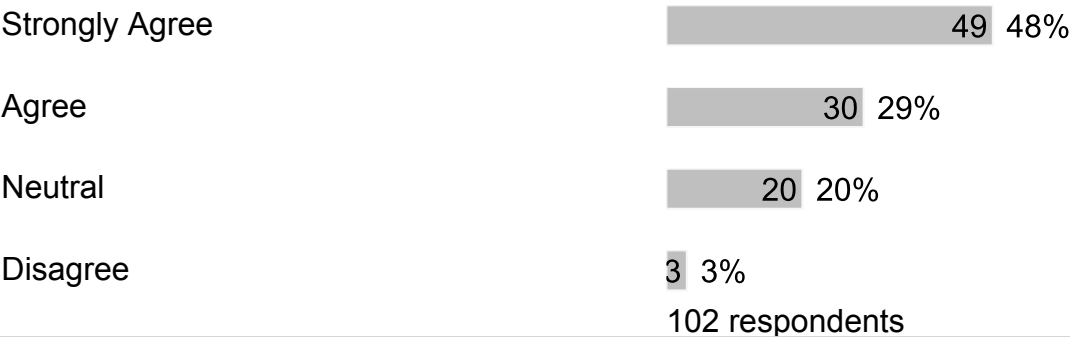
80 respondents

10. 10. Our school has a family resource center and/or a staff member assigned to work with families.

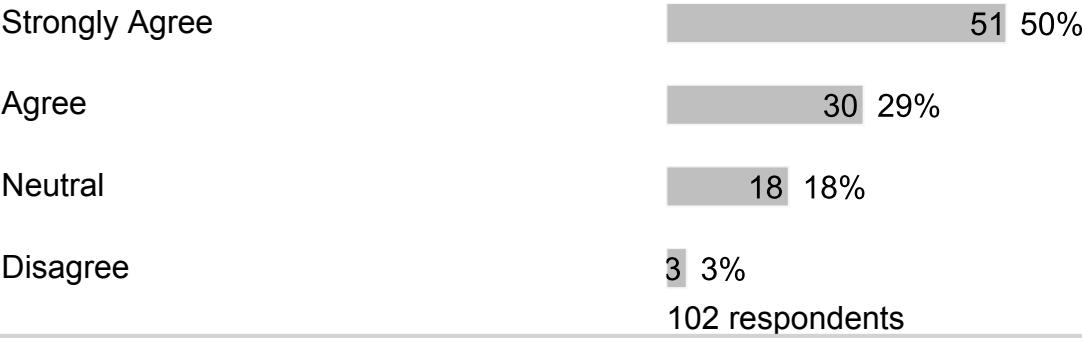


G. Section 6

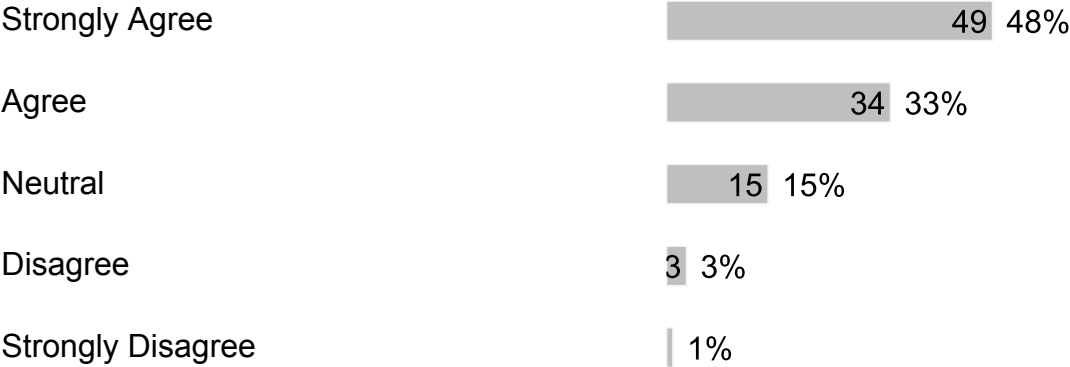
1. 1. The principal is a positive educational leader at the school.



2. 2. The assistant principal(s) is a positive educational leader at the school.

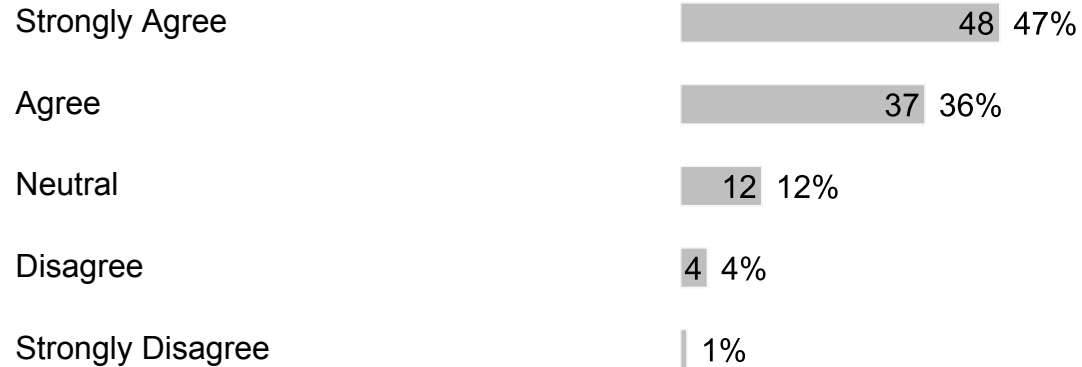


3. 3. Our school's administration provides strong instructional leadership.



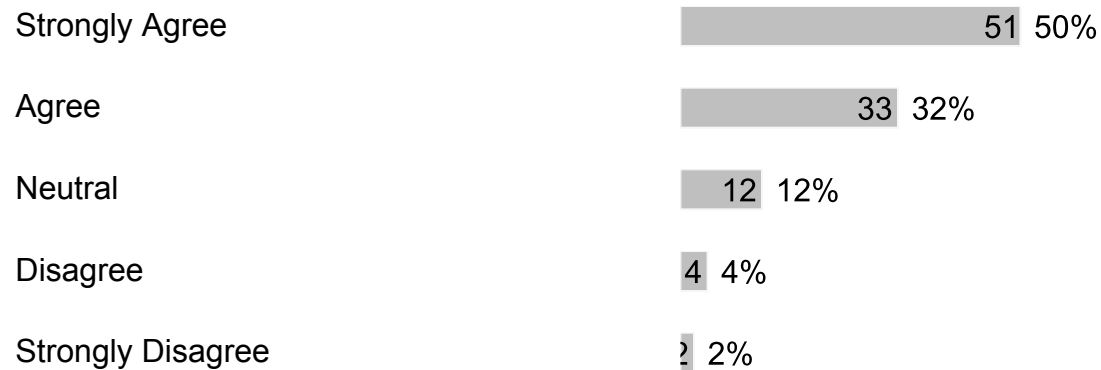
102 respondents

4. 4. Our school has established goals and a plan for improving student learning.



102 respondents

5. 5. Our school meets my expectations to prepare my child well for the next level of study.



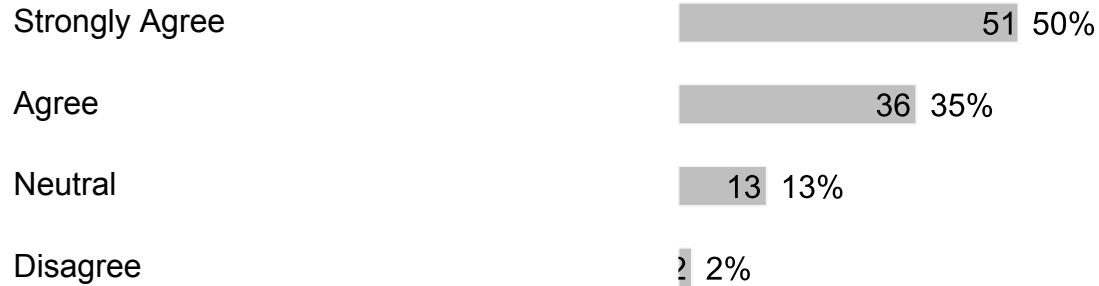
102 respondents

6. 6. Our school shares responsibility for student learning with its staff, parents and community members.



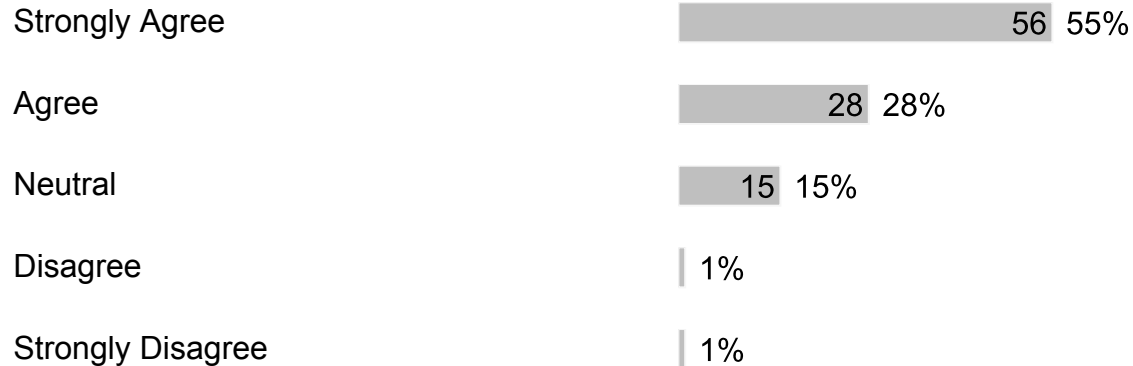
102 respondents

7. 7. Our school has high expectations for students.



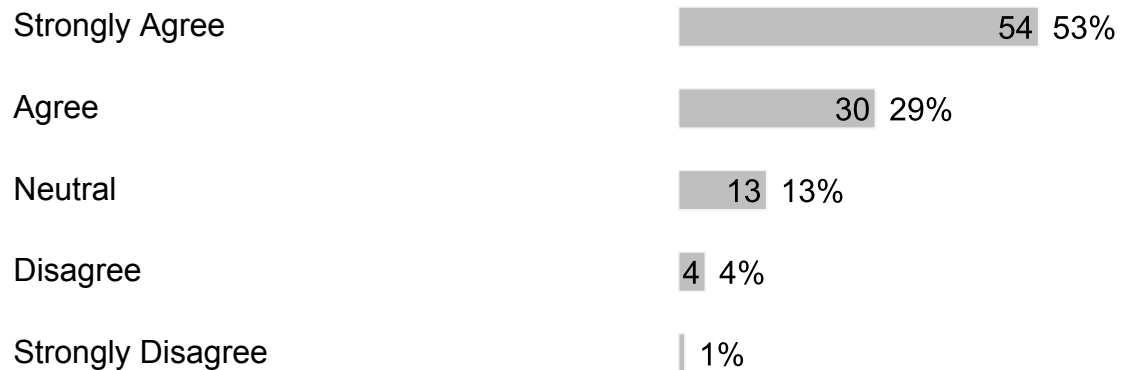
102 respondents

8. 8. My child's teachers provide curriculum that meets the learning needs of my child.



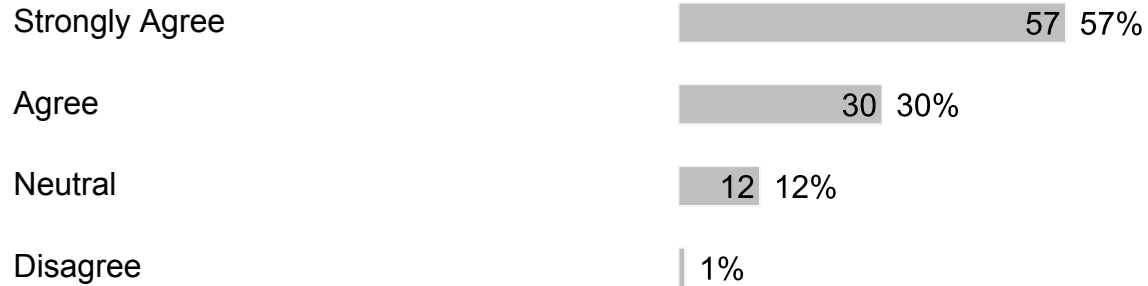
101 respondents

9. 9. My child's teachers give work that challenges my child.



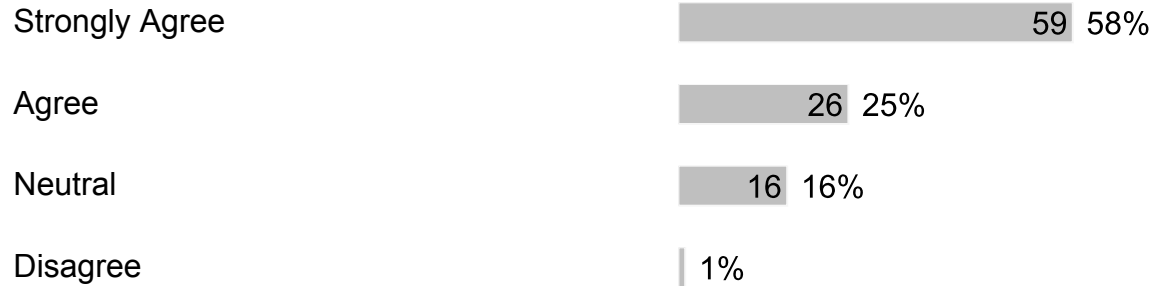
102 respondents

10. 10. My child's teachers work as a team to help my child learn.



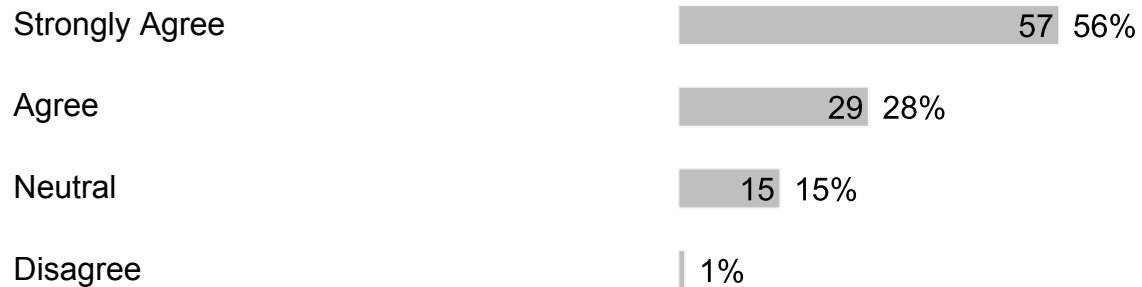
100 respondents

11. 11. My child's teachers use a variety of teaching strategies.



102 respondents

12. 12. My child's teachers adjust the instruction to meet my child's learning needs.



102 respondents

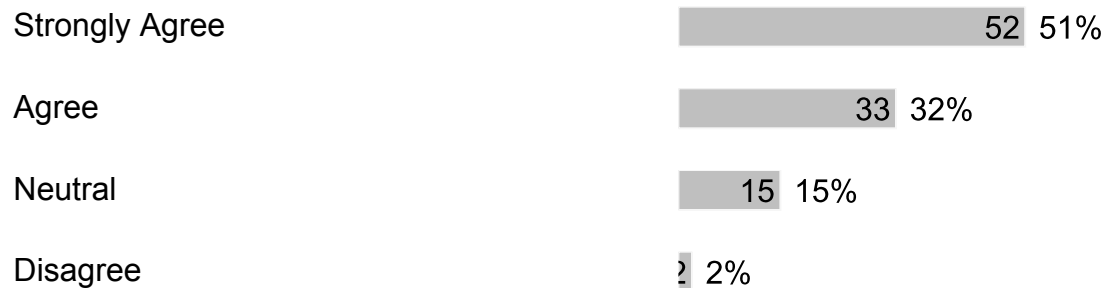
13. 13. My child sees a relationship between what is being taught and everyday life.





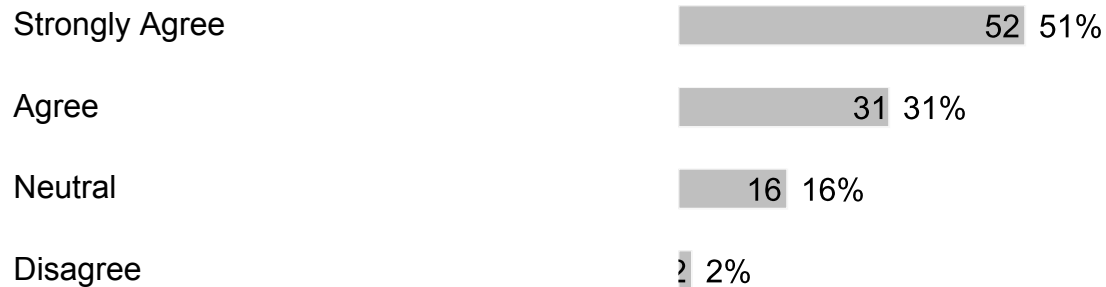
101 respondents

14. 14. Clear learning expectations are set for my child.



102 respondents

15. 15. My child's understanding of what was taught is regularly assessed.



101 respondents

16. 16. Our school works to keep instructional time free from distraction.



Disagree | 1%
101 respondents

17. 17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 57 56%

Agree 29 29%

Neutral 11 11%

Disagree 4 4%

101 respondents

18. 18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 55 54%

Agree 32 32%

Neutral 11 11%

Disagree 3 3%

101 respondents

19. 19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 54 53%

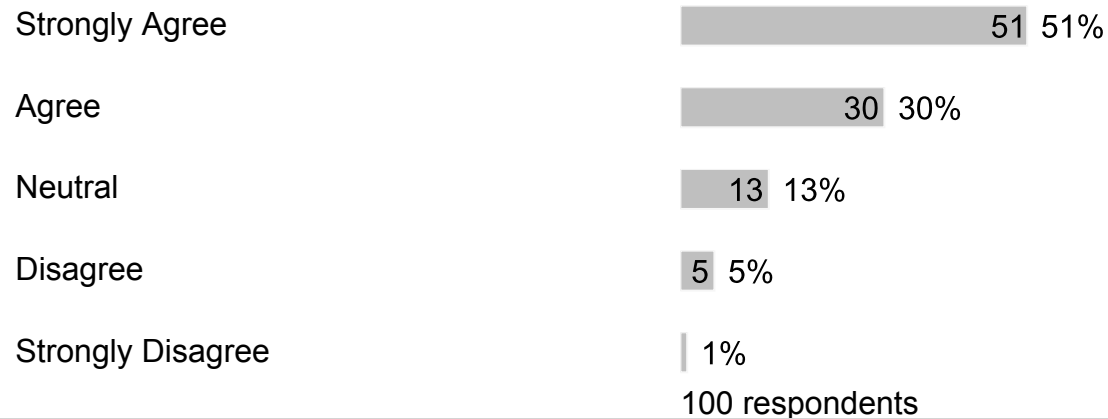
Agree 32 32%

Neutral 10 10%

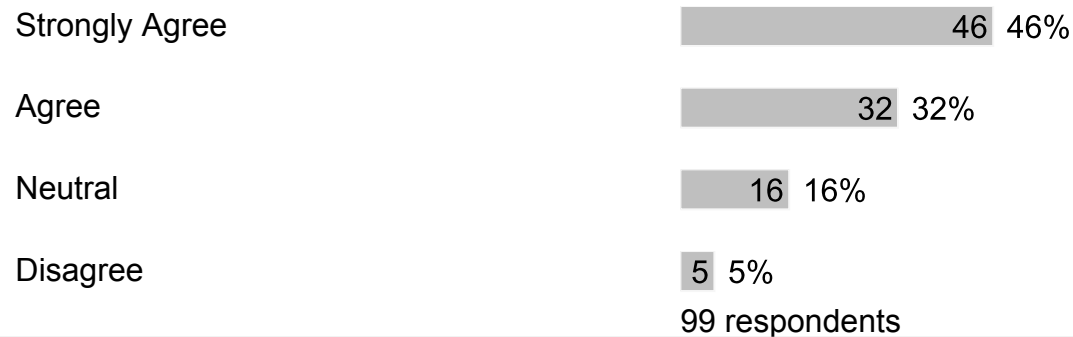
Disagree 5 5%

101 respondents

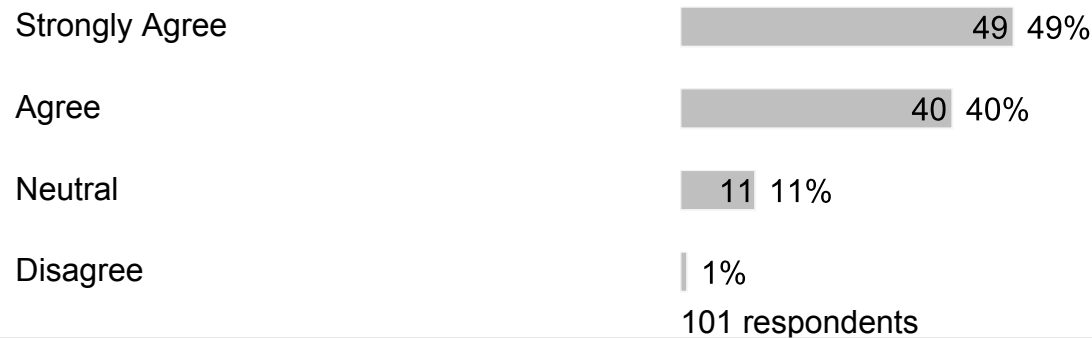
20. 20. My child is prepared for success in the next school year.



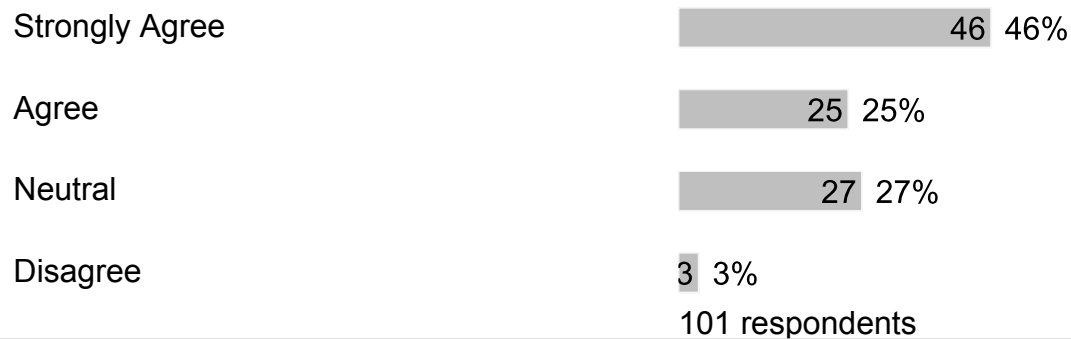
21. 21. Families are encouraged to volunteer.



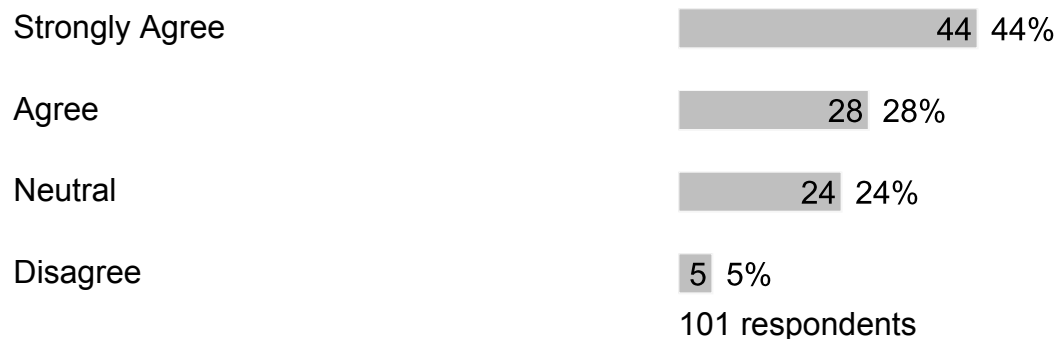
22. 22. Families are given the opportunity to participate on school committees.



23. 23. I am well-informed of the school's goals and activities.



24. 24. Our school reports the achievement of school goals.



25. 25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



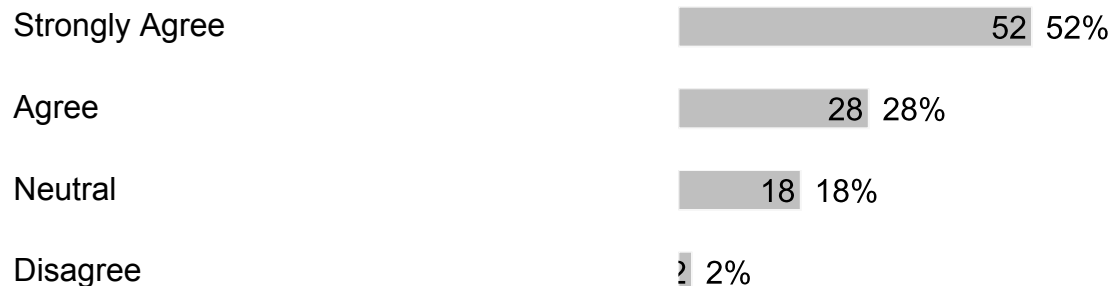
26. 26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).





98 respondents

27. 27. Our school communicates information in ways that are easy for families to understand.



100 respondents

28. 28. Teachers regularly post information online or send home a newsletter.



100 respondents

29. 29. Our school asks families for their ideas on the best way to communicate school-related information.



101 respondents

30. 30. Our school asks for family input when changing rules or policies.



101 respondents

31. 31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



101 respondents

H. Section 7

1. 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report