

# BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

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run on 09/30/2025



surveys

Custom Survey

1 survey(s) 235 response(s)

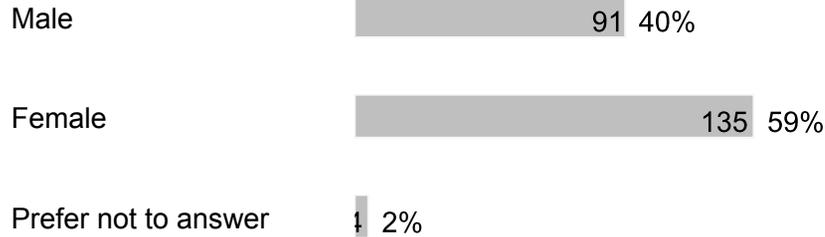
**Report Filters****School:**  
N/A**Race:**  
N/A**Grade:**  
N/A**Gender:**  
N/A**Ethnicity:**  
N/A**Tag:**  
N/A

## BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

### Demographics

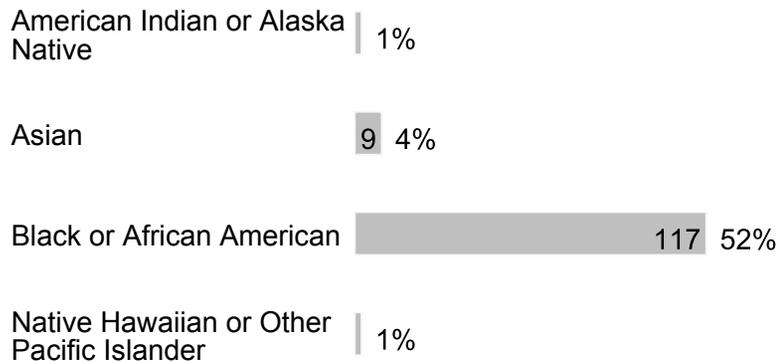
Number of Responses | Percentages of Total Responses

#### 1. Gender



230 respondents

#### 2. Race



White 57 25%

Multiracial 0 4%

Other 26 12%

224 respondents

3. Ethnicity

Hispanic 72 34%

Non-Hispanic or Latino 111 53%

Prefer not to answer 28 13%

211 respondents

4. Grade

Grade K 1%

Grade 6 40 17%

Grade 7 57 25%

Grade 8 50 22%

Grade 9 29 13%

Grade 10 0 4%

Grade 11



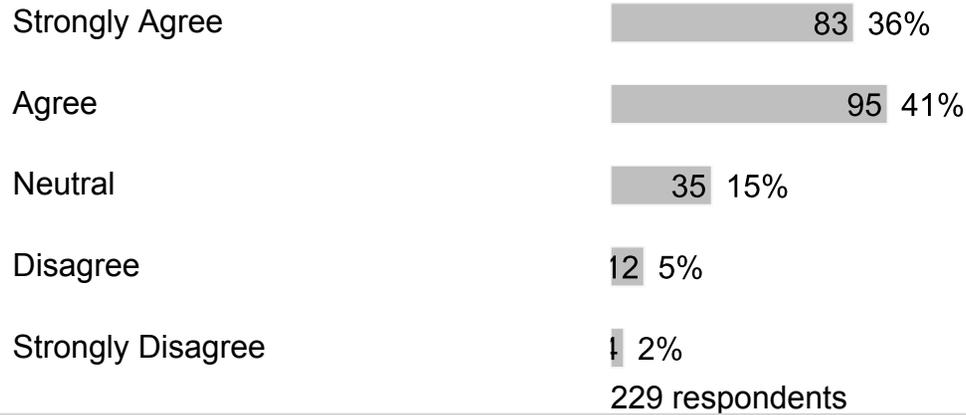
Grade 12



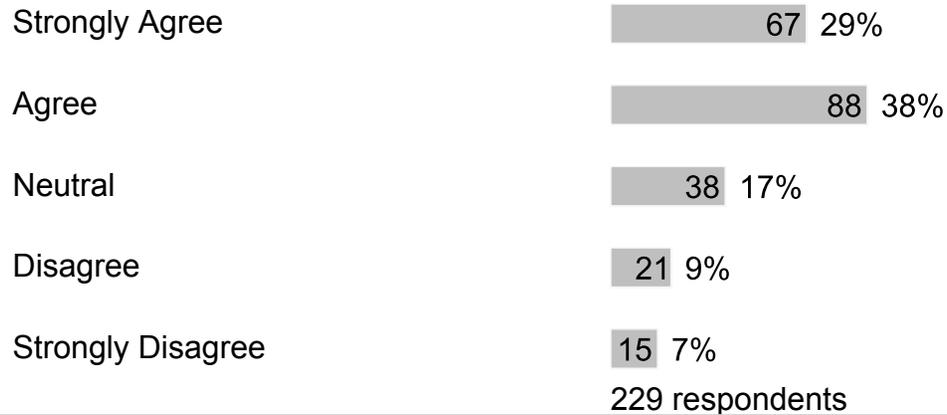
229 respondents

## C. Section 2

### 1. My child feels safe at school.



### 2. My child's school is clean and well-maintained.



### 3. I would recommend my child's school to my friends and/or family.



Disagree 14 6%

Strongly Disagree 7 3%

230 respondents

**4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?**

Strongly Agree 35 15%

Agree 35 15%

Neutral 36 16%

Disagree 54 24%

Strongly Disagree 69 30%

229 respondents

**5. After my child was bullied, I contacted school staff.**

Strongly Agree 29 13%

Agree 31 14%

Neutral 25 11%

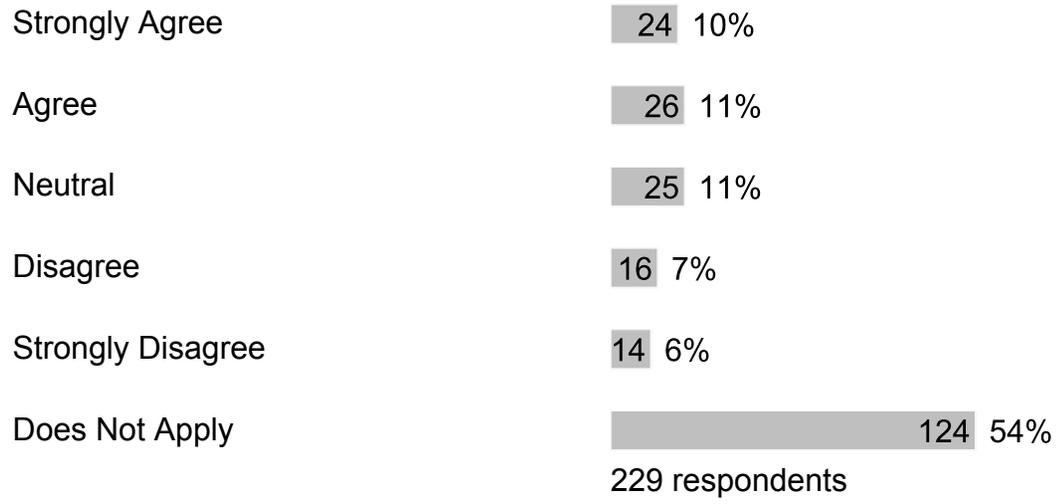
Disagree 12 5%

Strongly Disagree 8 4%

Does Not Apply 123 54%

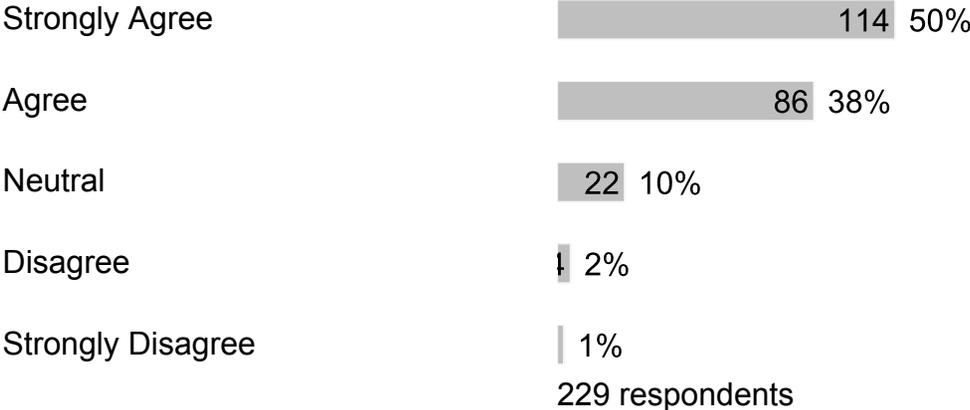
228 respondents

**6. After I contacted school staff, the bullying behavior against my child stopped.**



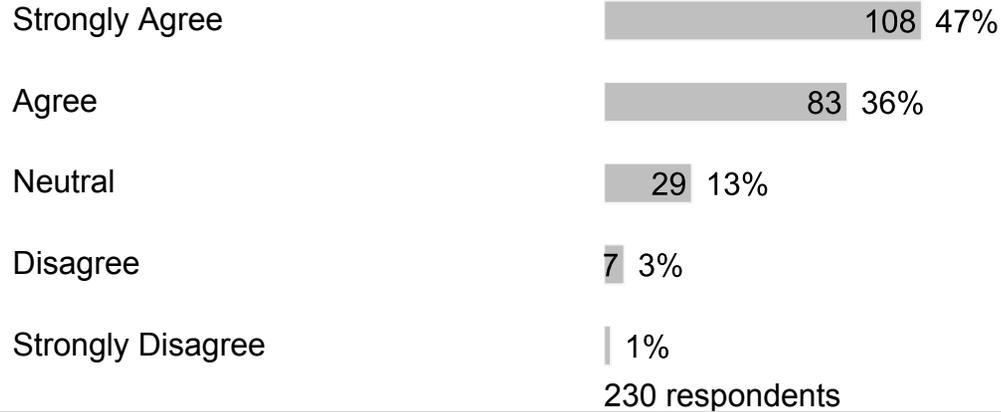
# D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

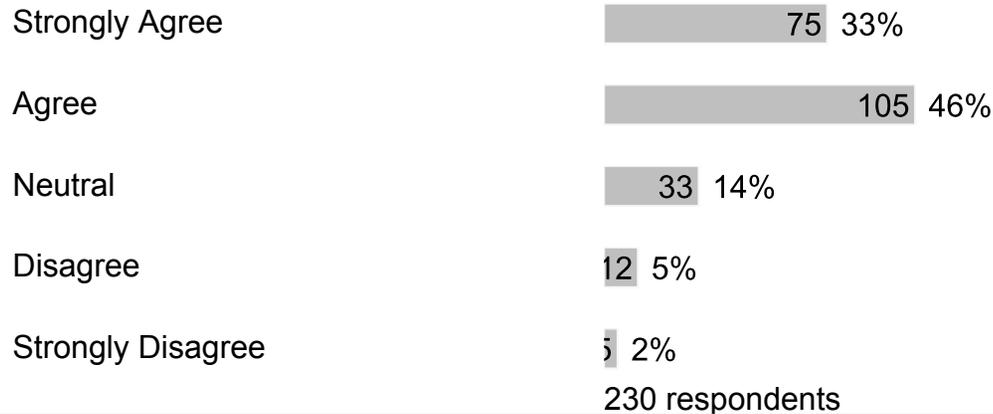


## E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



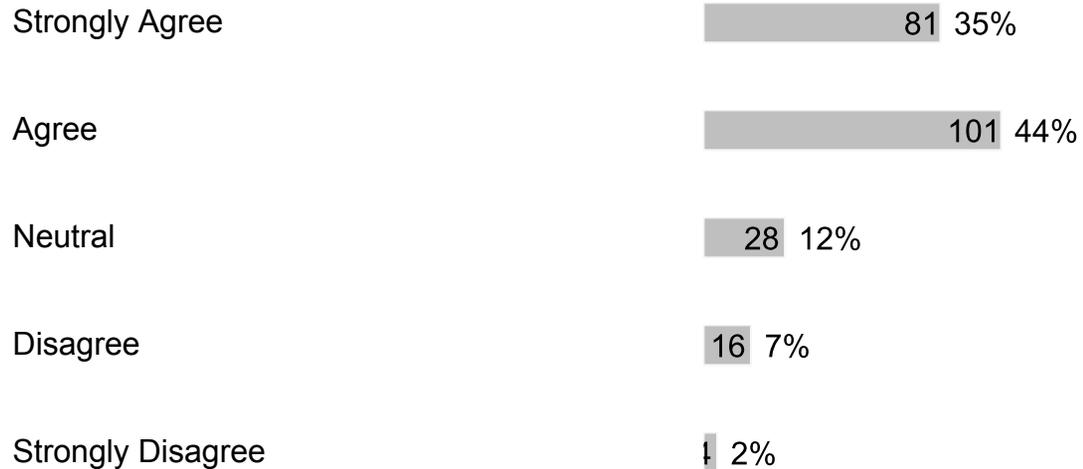
3. At school, my child has up-to-date computers and other technology to learn.





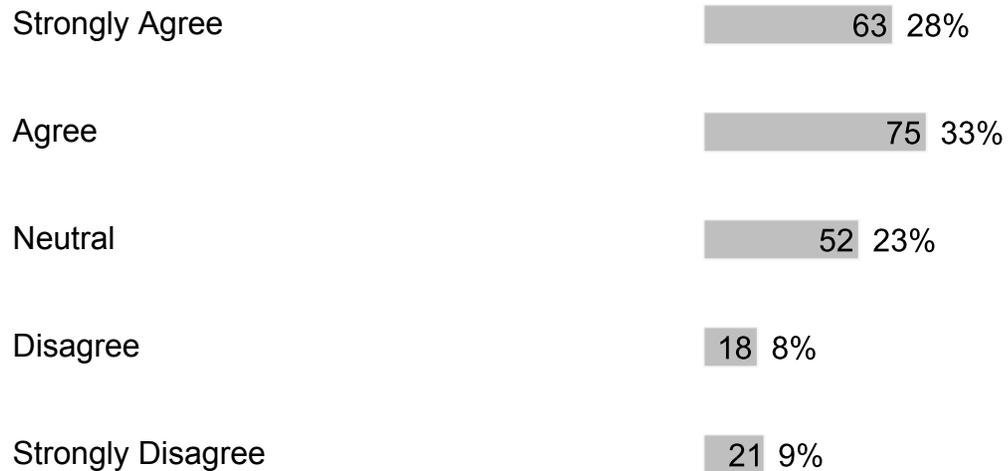
## F. Section 5

### 1. If my child has a problem, they know who they can go to for help.



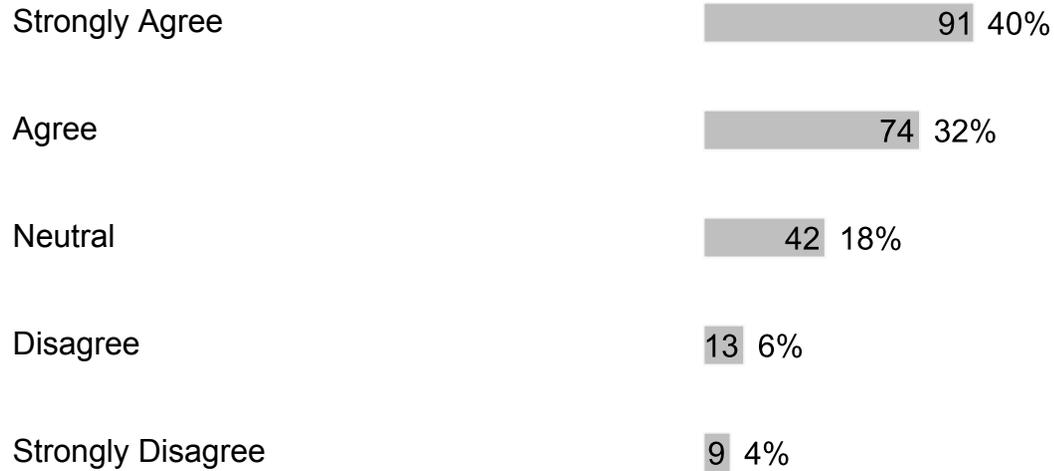
230 respondents

### 2. My child likes going to school.



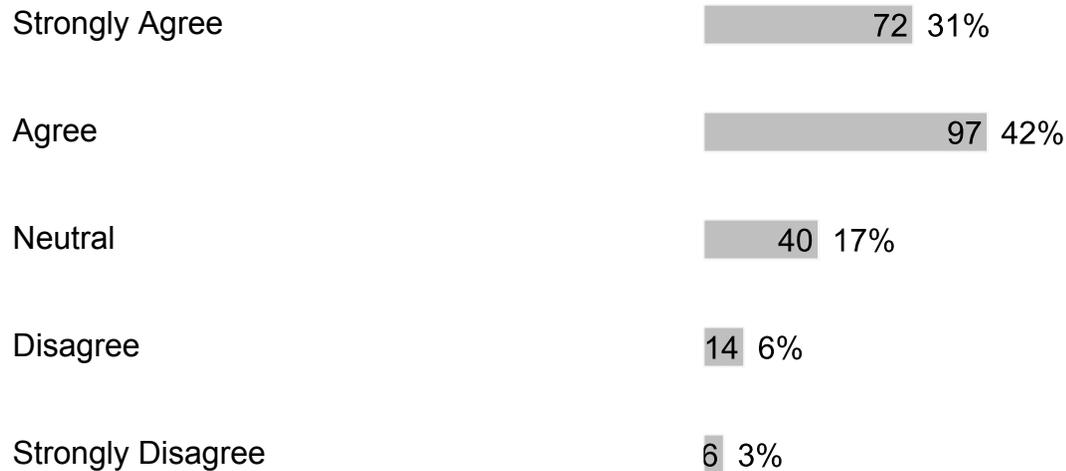
229 respondents

**3. I would recommend my child's school to my friends and/or family.**



229 respondents

**4. Our school treats students with value, respect and compassion.**



229 respondents

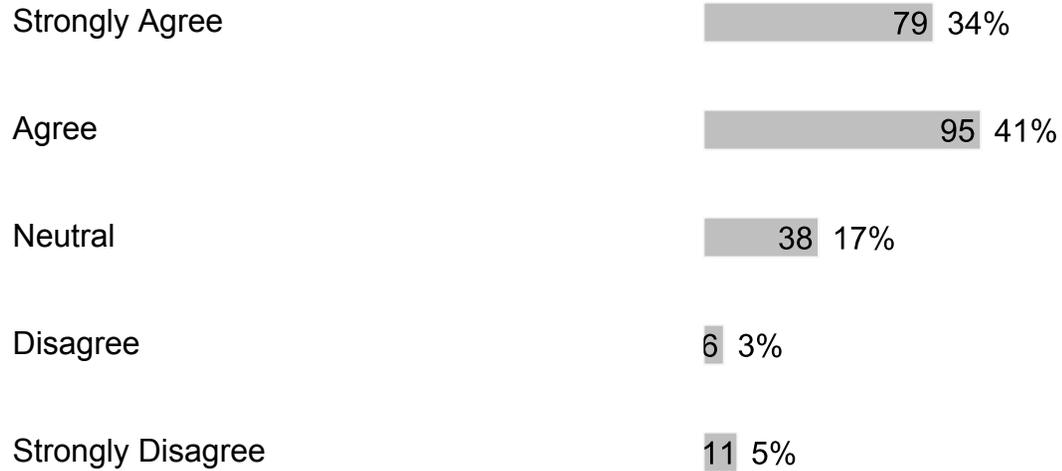
**5. The office staff is helpful and made me feel valued as a parent/guardian.**





229 respondents

**6. When visiting the school, I am greeted with courtesy and respect by the office staff.**



229 respondents

**7. Phone calls to the school are answered in a polite and respectful manner by the office staff.**

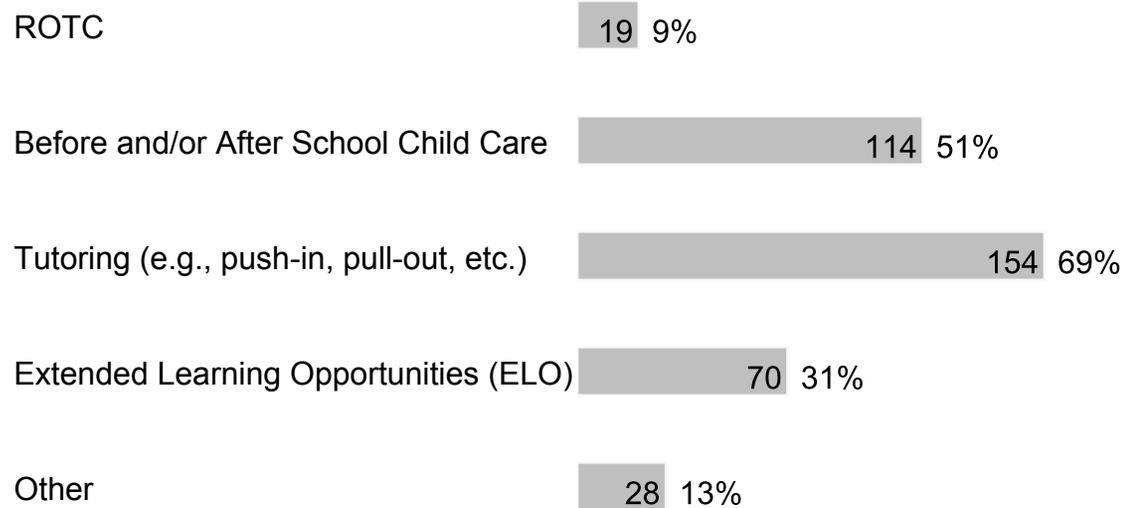


Neutral	39	17%
Disagree	8	3%
Strongly Disagree	8	3%

229 respondents

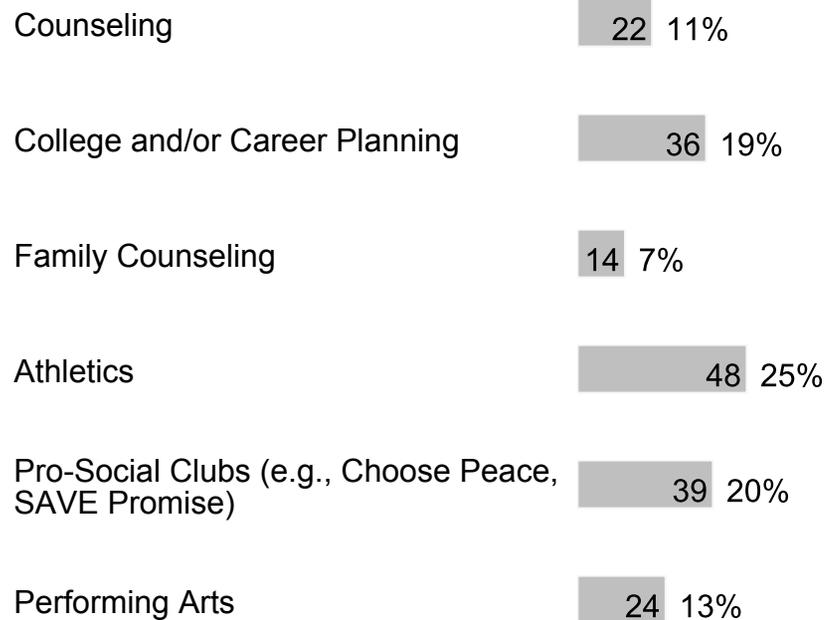
8. At our school, the following programs/services are available (check all that apply):

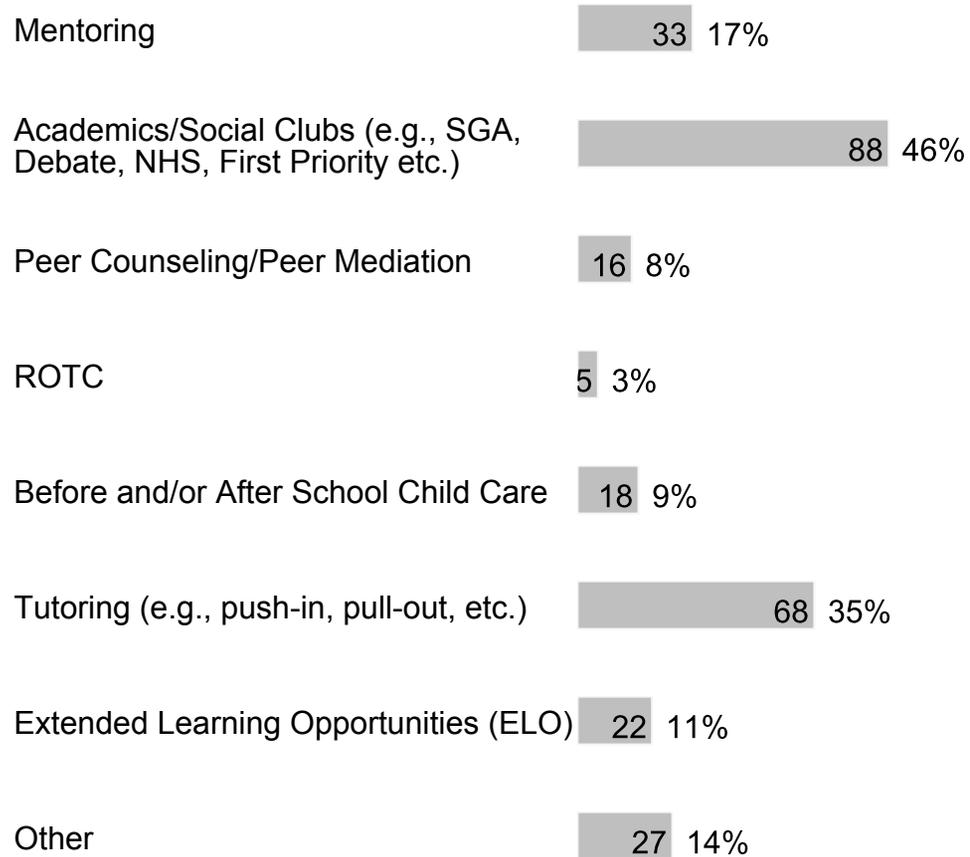
Counseling	152	68%
College and/or Career Planning	131	59%
Family Counseling	56	25%
Athletics	118	53%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	107	48%
Performing Arts	76	34%
Mentoring	116	52%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	146	65%
Peer Counseling/Peer Mediation	92	41%



223 respondents

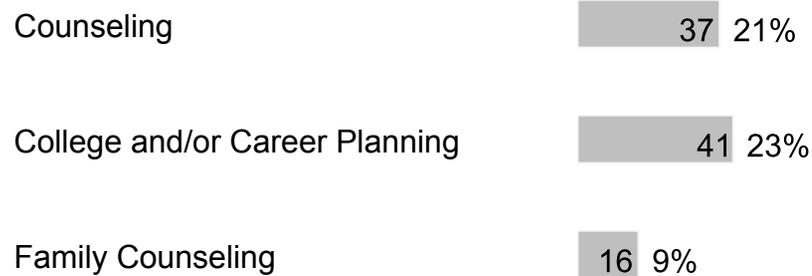
**9. At our school, my child participates in the following programs/services (check all that apply):**

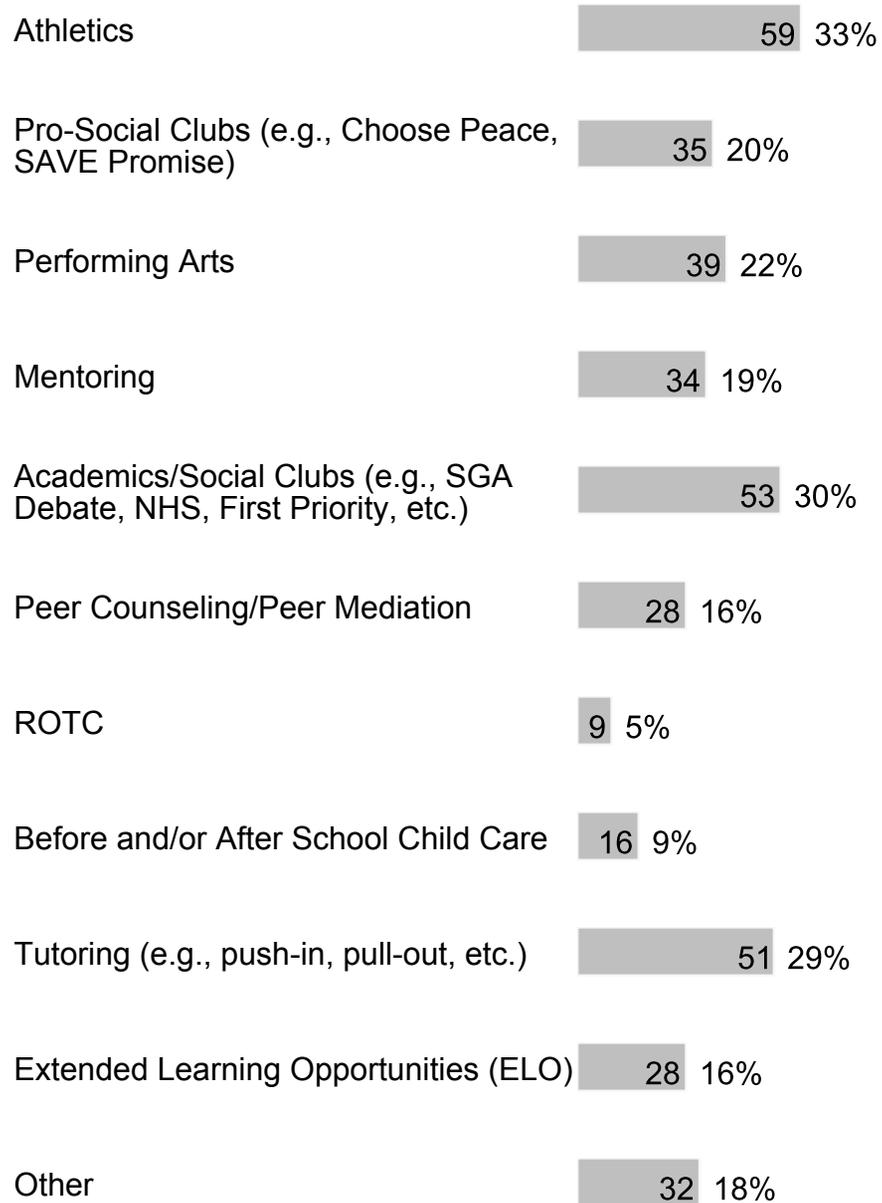




192 respondents

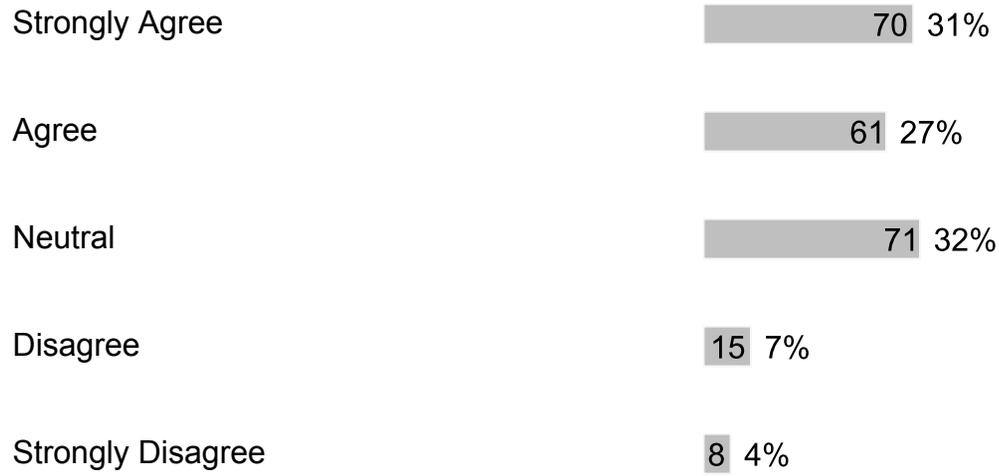
**10.** At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





177 respondents

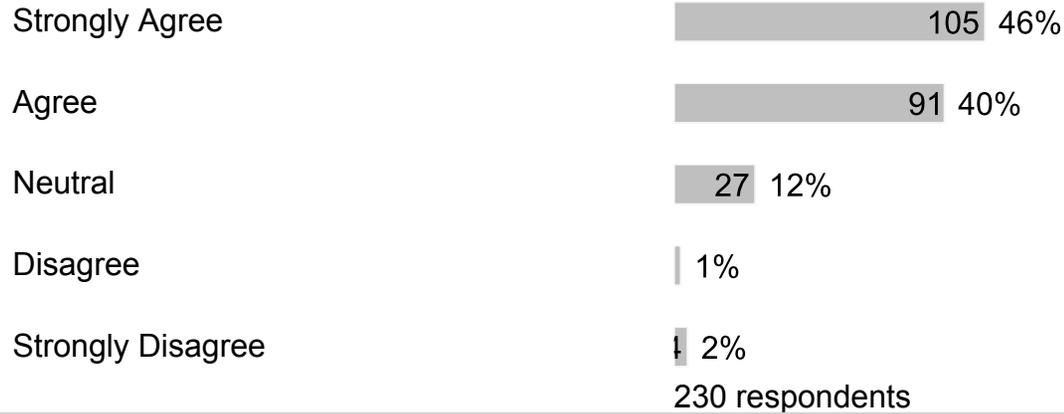
**11. Our school has a family resource center and/or a staff member assigned to work with families.**



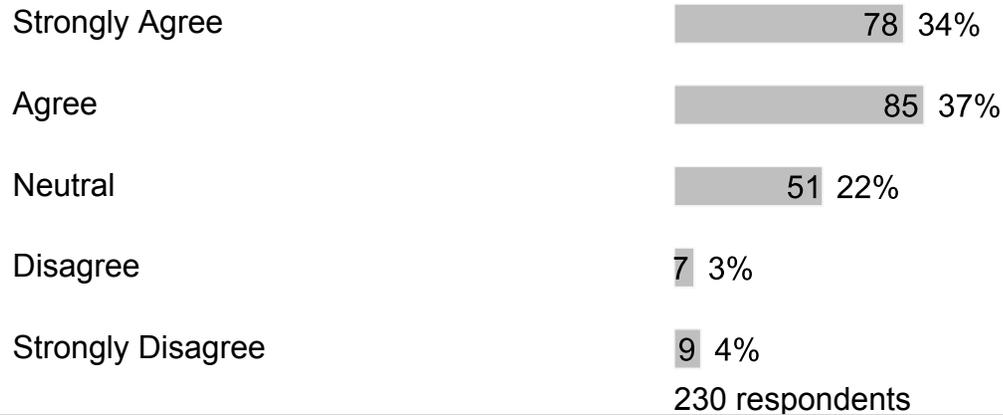
225 respondents

## G. Section 6

### 1. The principal is a positive educational leader at the school.



### 2. The assistant principal(s) is a positive educational leader at the school.



### 3. Our school's administration provides strong instructional leadership.



Disagree 12 5%

Strongly Disagree 1 1%

229 respondents

**4. Our school has established goals and a plan for improving student learning.**

Strongly Agree 84 37%

Agree 100 44%

Neutral 33 14%

Disagree 8 3%

Strongly Disagree 1 2%

229 respondents

**5. Our school meets my expectations to prepare my child well for the next level of study.**

Strongly Agree 97 42%

Agree 84 37%

Neutral 32 14%

Disagree 9 4%

Strongly Disagree 7 3%

229 respondents

**6. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 84 37%

Agree 92 40%

Neutral	41	18%
Disagree	6	3%
Strongly Disagree	5	2%

228 respondents

**7. Our school has high expectations for students.**

Strongly Agree	116	50%
Agree	84	37%
Neutral	23	10%
Disagree	4	2%
Strongly Disagree	1	1%

230 respondents

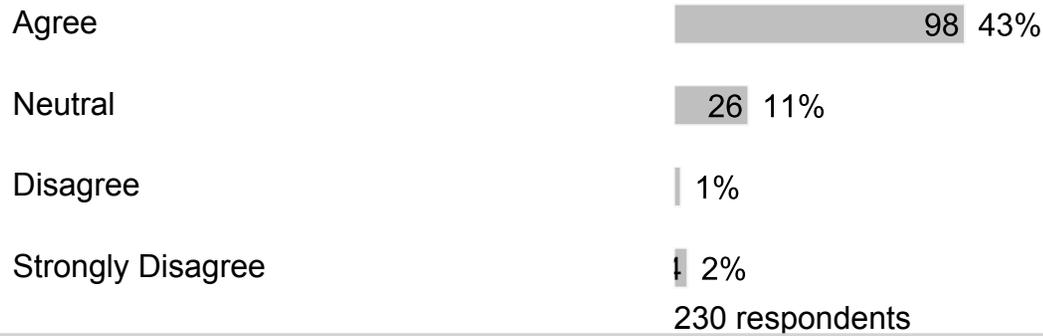
**8. My child's teachers provide curriculum that meets the learning needs of my child.**

Strongly Agree	81	36%
Agree	98	43%
Neutral	36	16%
Disagree	6	3%
Strongly Disagree	7	3%

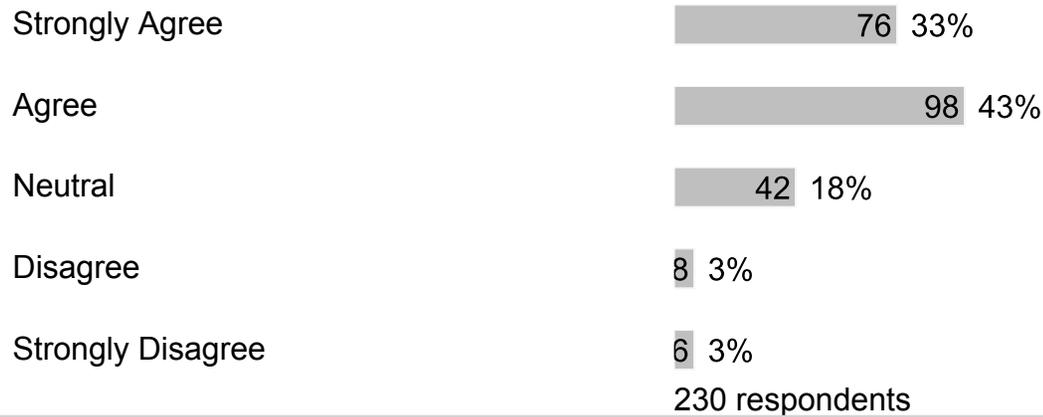
228 respondents

**9. My child's teachers give work that challenges my child.**

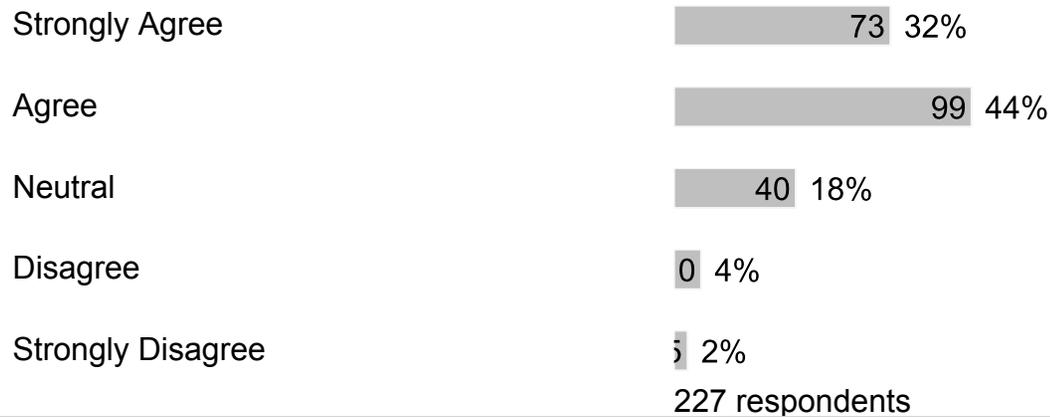
Strongly Agree	99	43%
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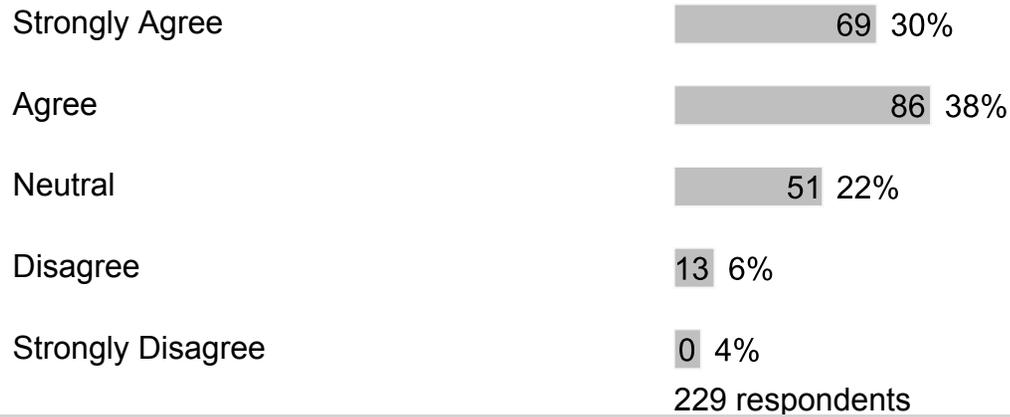
**10. My child's teachers work as a team to help my child learn.**



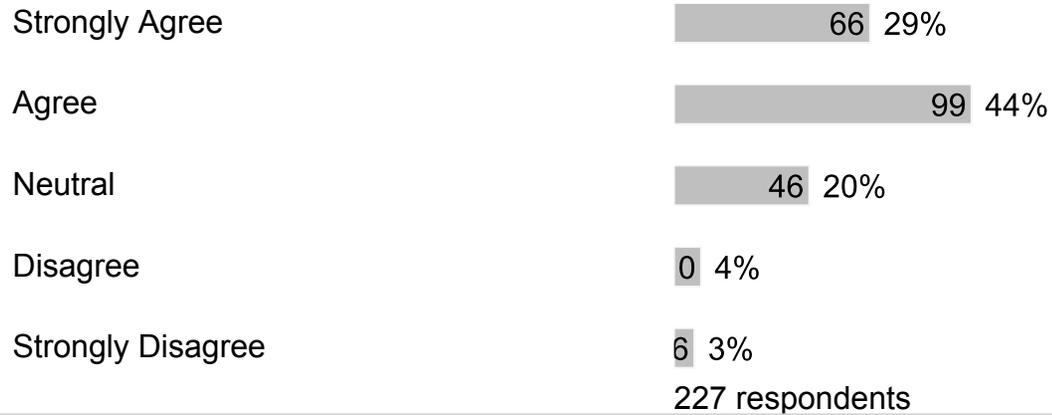
**11. My child's teachers use a variety of teaching strategies.**



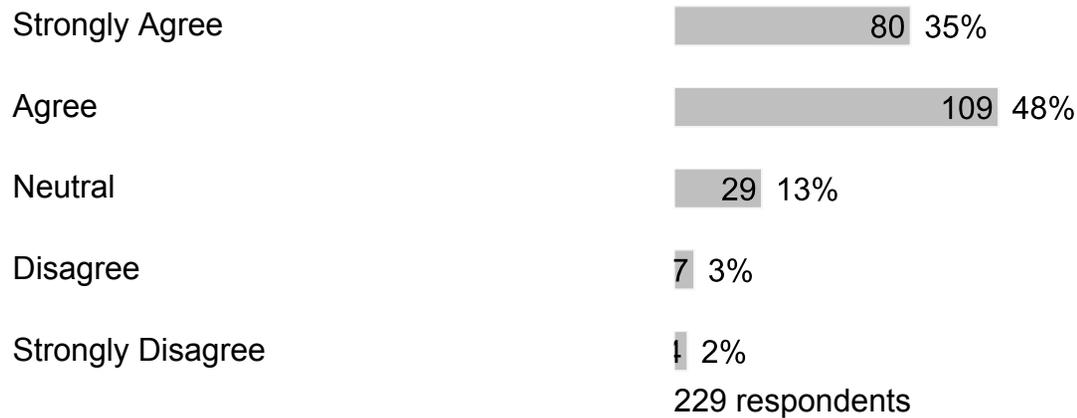
**12. My child's teachers adjust the instruction to meet my child's learning needs.**



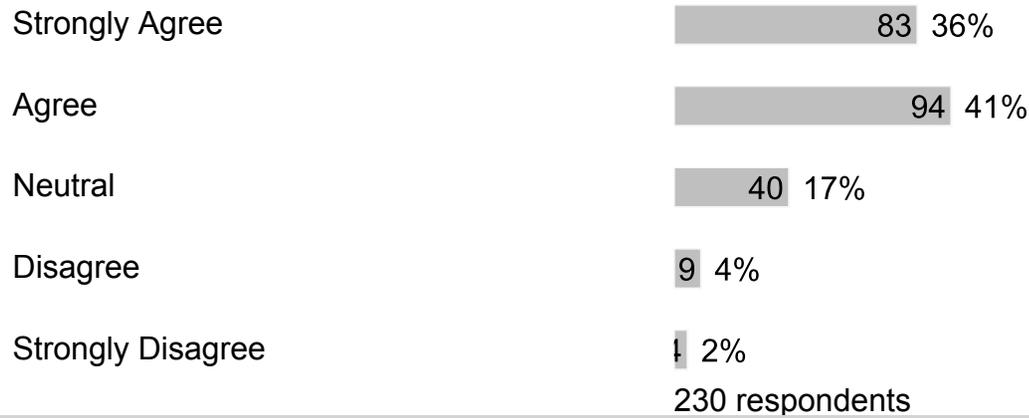
**13. My child sees a relationship between what is being taught and everyday life.**



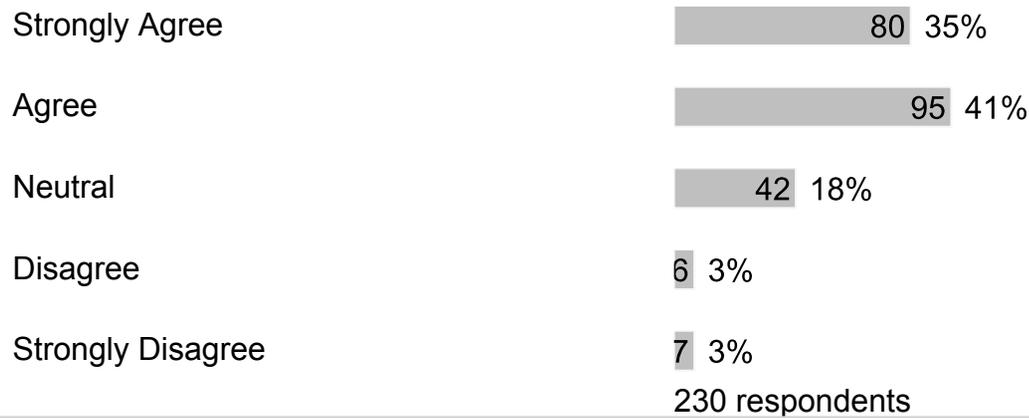
**14. Clear learning expectations are set for my child.**



**15. My child's understanding of what was taught is regularly assessed.**



**16. Our school works to keep instructional time free from distraction.**



**17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.**



Strongly Disagree 0 4%  
229 respondents

**18. My child's teachers report on my child's progress in easy to understand language.**

Strongly Agree 72 31%  
Agree 100 44%  
Neutral 38 17%  
Disagree 11 5%  
Strongly Disagree 8 3%  
229 respondents

**19. Teachers schedule conferences to share student learning progress with families.**

Strongly Agree 62 27%  
Agree 75 33%  
Neutral 53 23%  
Disagree 18 8%  
Strongly Disagree 18 8%  
226 respondents

**20. My child is prepared for success in the next school year.**

Strongly Agree 89 39%  
Agree 93 40%  
Neutral 37 16%

Disagree 6 3%

Strongly Disagree 5 2%

230 respondents

**21. Families are encouraged to volunteer.**

Strongly Agree 66 29%

Agree 84 37%

Neutral 60 26%

Disagree 15 7%

Strongly Disagree 4 2%

229 respondents

**22. Families are given the opportunity to participate on school committees.**

Strongly Agree 71 31%

Agree 87 38%

Neutral 49 21%

Disagree 18 8%

Strongly Disagree 4 2%

229 respondents

**23. I am well-informed of the school's goals and activities.**

Strongly Agree 65 29%

Agree 117 51%

Neutral 32 14%

Disagree 5 2%

Strongly Disagree 9 4%

228 respondents

**24. Our school reports the achievement of school goals.**

Strongly Agree 81 36%

Agree 100 44%

Neutral 38 17%

Disagree 1 1%

Strongly Disagree 5 2%

227 respondents

**25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**

Strongly Agree 71 31%

Agree 82 36%

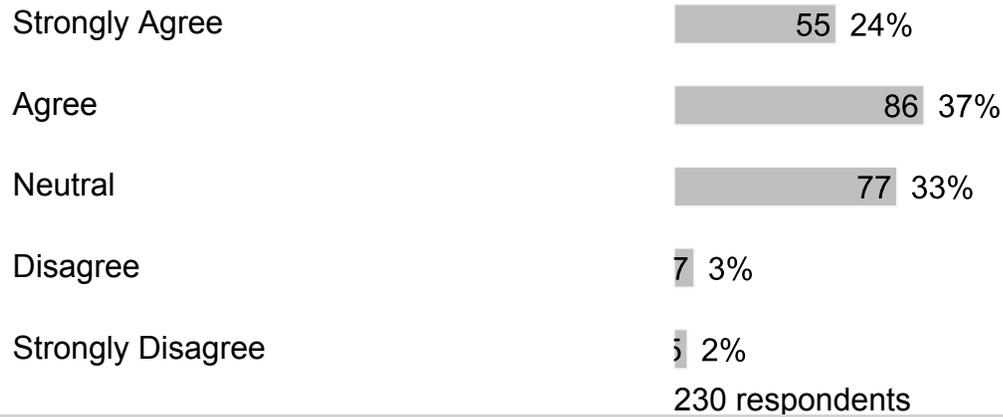
Neutral 61 27%

Disagree 7 3%

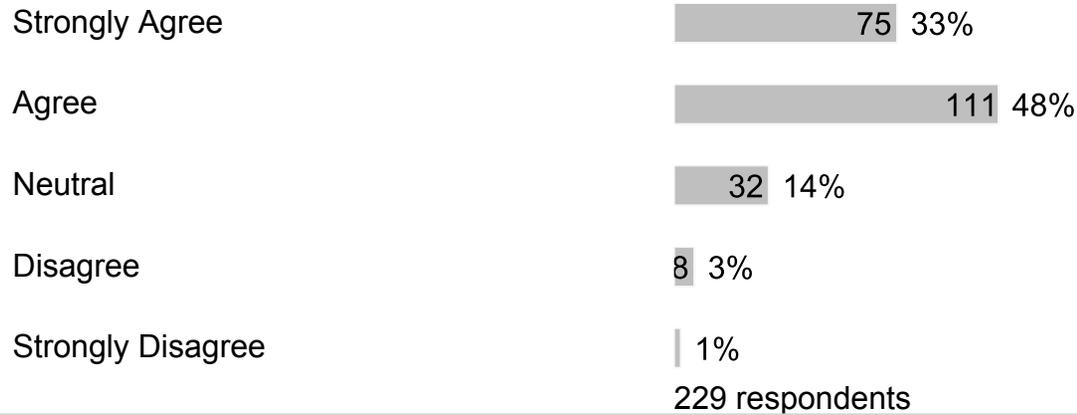
Strongly Disagree 8 3%

229 respondents

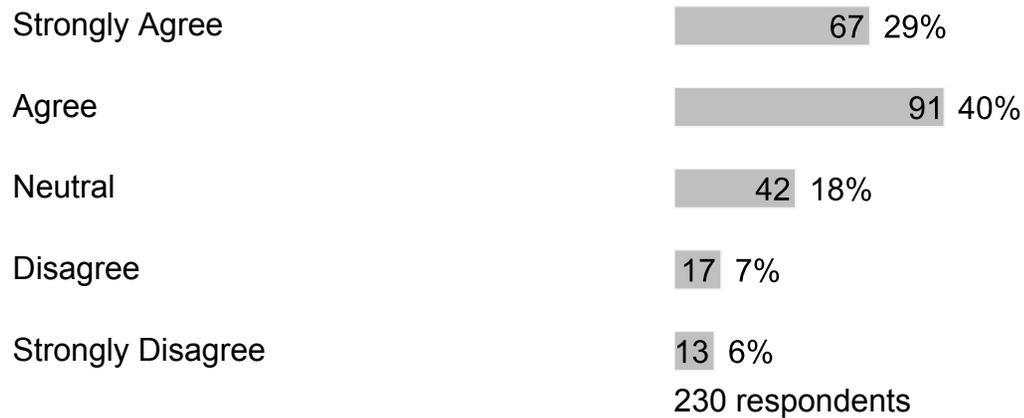
**26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).**



**27. Our school communicates information in ways that are easy for families to understand.**



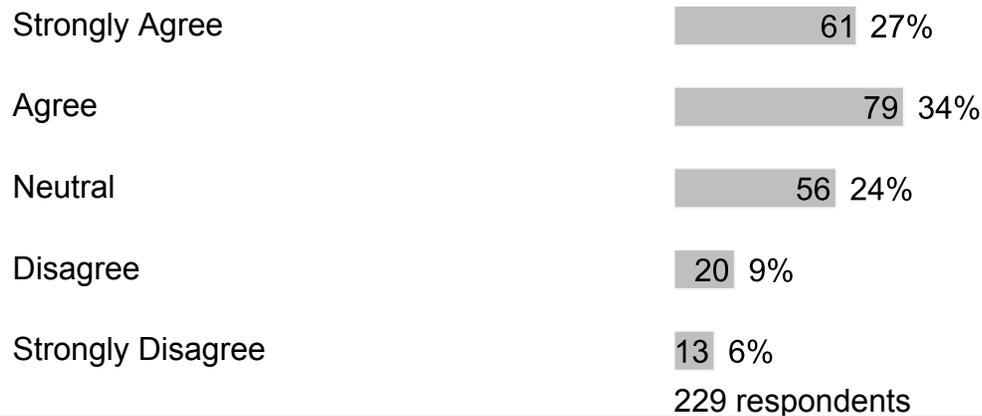
**28. Teachers regularly post information online or send home a newsletter.**



**29. Our school asks families for their ideas on the best way to communicate school-related information.**



**30. Our school asks for family input when changing rules or policies.**



**31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



Strongly Disagree

9 4%

230 respondents

## H. Section 7

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report