

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/09/2025



surveys

Custom Survey

1 survey(s) 56 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	2	4%
Female	50	89%
Prefer not to answer	4	7%

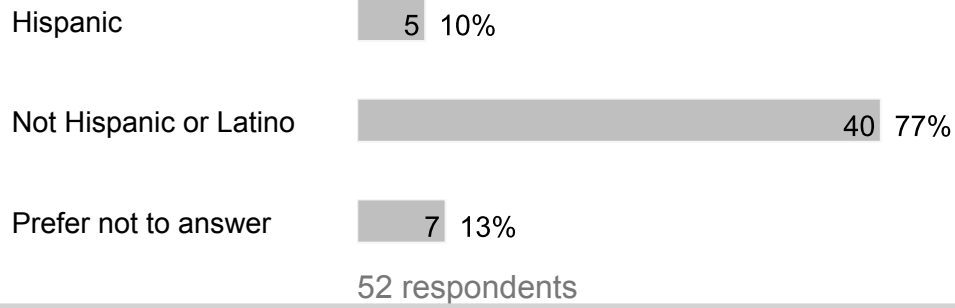
56 respondents

2. Ethnicity

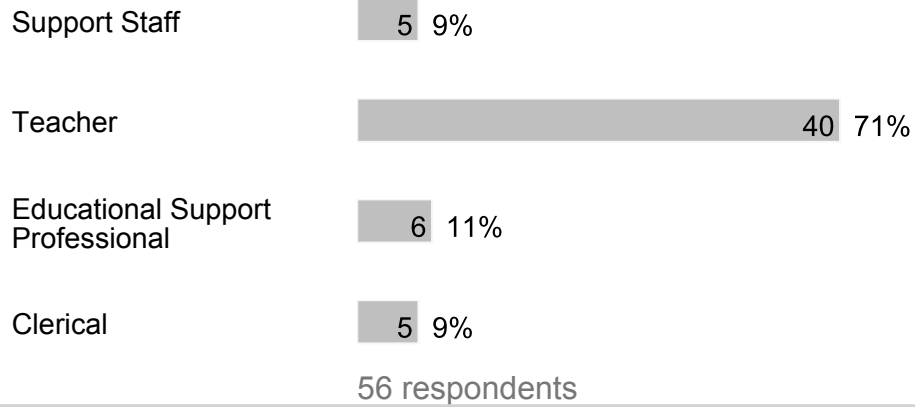
Black or African American	2	4%
White	46	87%
Multiracial	1	2%
Other	4	8%

53 respondents

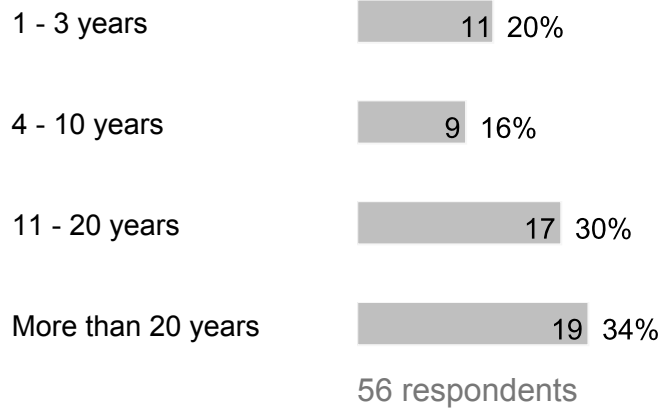
3. Ethnicity



4. Role

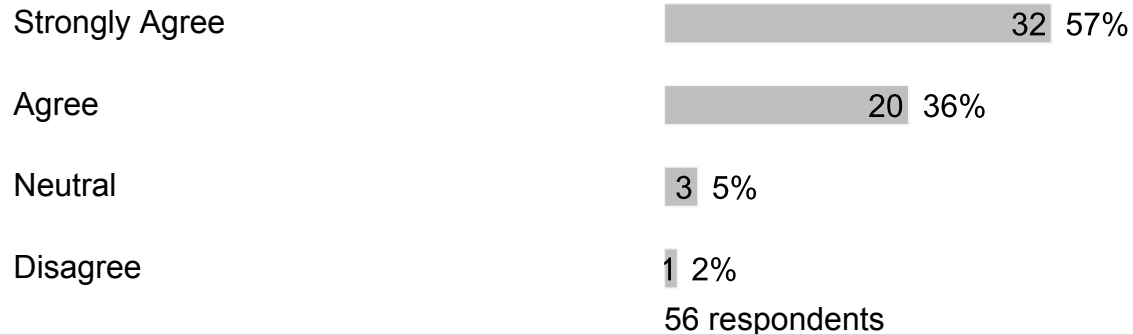


5. Experience



C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree 9 16%
56 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 12 21%

No 44 79%

56 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 14 25%

Addressed the incident myself 5 9%

Confronted the alleged bully(ies) directly 3 5%

Contacted the parents/guardians of the alleged bully(ies) 6 11%

Does not apply to me 42 75%

56 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 12 21%

Don't know 1 2%

Does not apply to me

43 77%

56 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

17 30%

Agree

27 48%

Neutral

5 9%

Disagree

6 11%

Strongly Disagree

1 2%

56 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  27 48%

Agree  26 46%

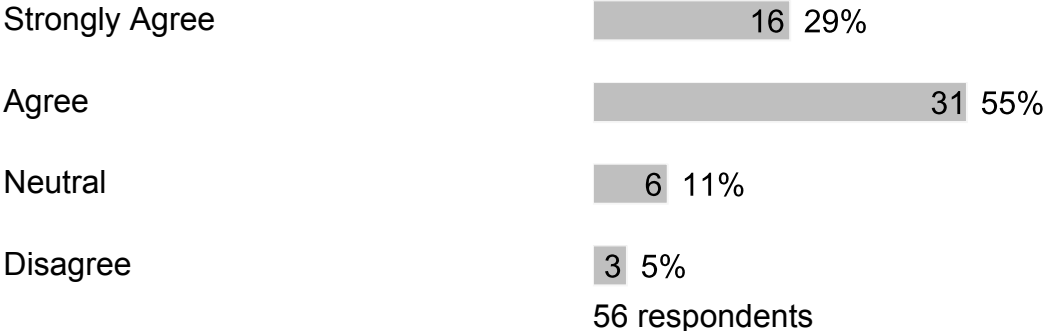
Neutral  1 2%

Disagree  2 4%

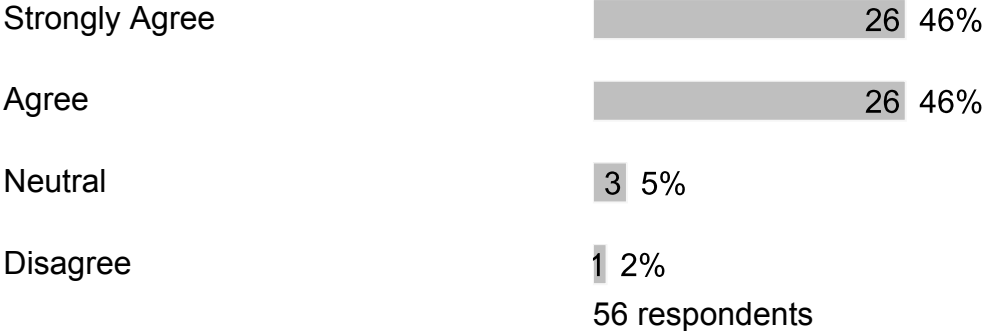
56 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 28 50%

Agree 26 46%

Neutral 2 4%

56 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 45 80%

Agree 9 16%

Neutral 2 4%

56 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 29 52%

Agree 22 39%

Neutral 4 7%

Disagree 1 2%

56 respondents

4. In my school, adults treat students with respect.

Strongly Agree 27 48%

Agree 27 48%

Neutral 2 4%

56 respondents

5. In my school, students treat adults with respect.

Strongly Agree 7 13%

Agree 27 48%

Neutral 12 21%

Disagree 10 18%

56 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 9 16%

Agree 32 57%

Neutral 14 25%

Disagree 1 2%

56 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 48 86%

College and/or Career Planning 3 5%

Family Counseling 14 25%

Athletics 14 25%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 16 29%

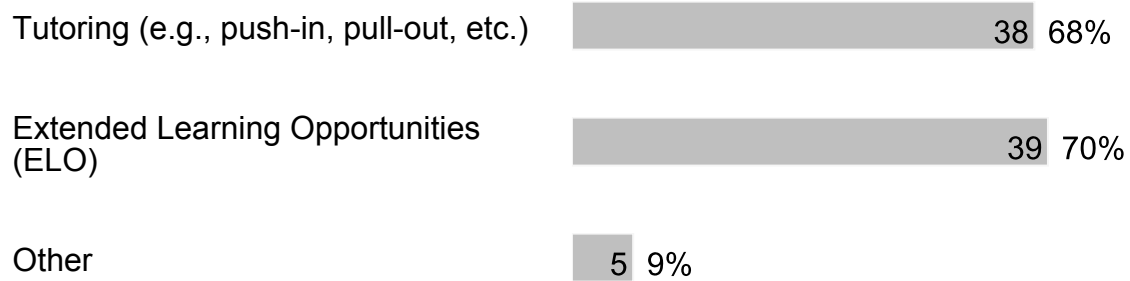
Performing Arts 21 38%

Mentoring 7 13%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 30 54%

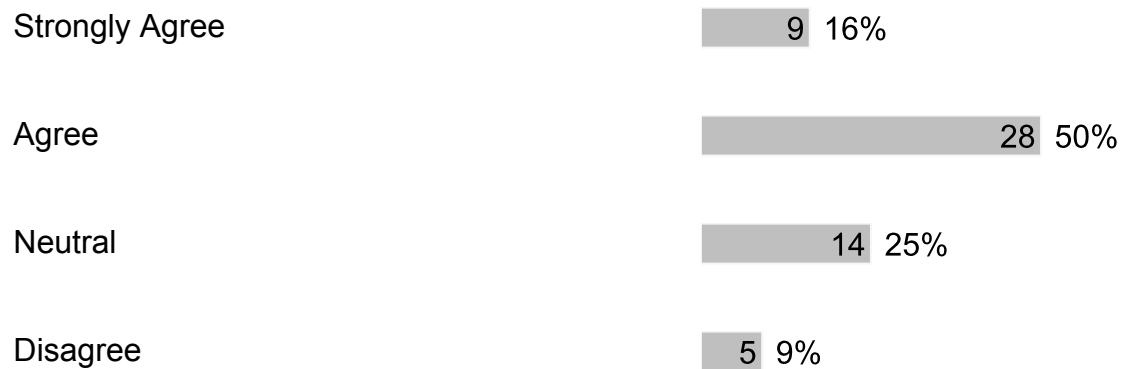
Peer Counseling/Peer Mediation 6 11%

Before and/or After School Care 51 91%



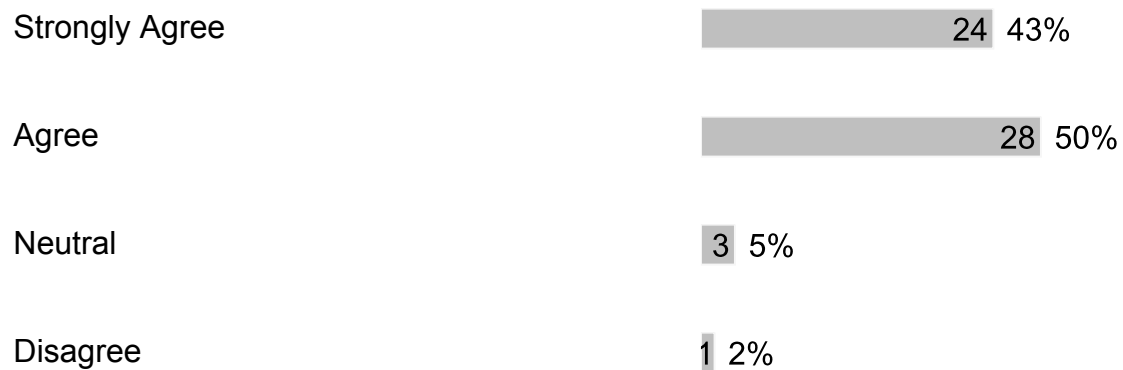
56 respondents

8. Our school implements changes based on the feedback from staff.



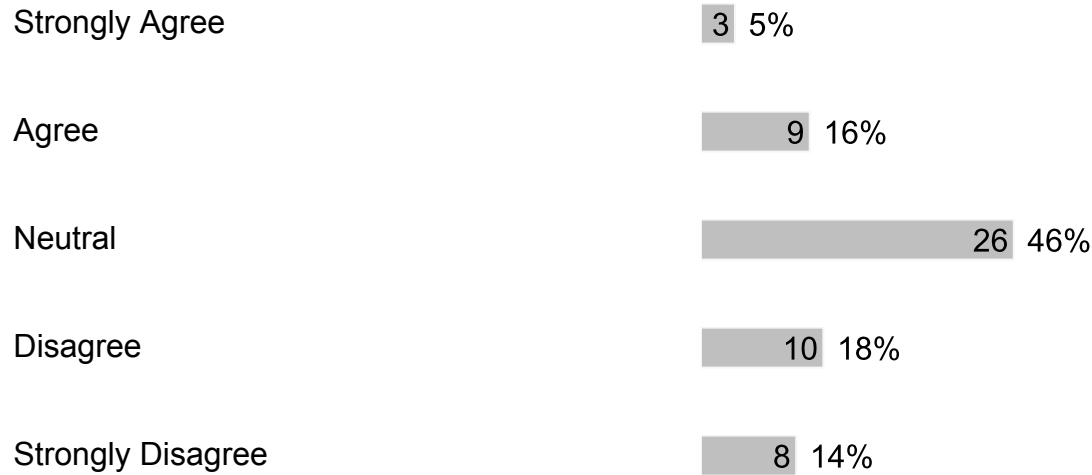
56 respondents

9. Our school maintains facilities that support student learning.



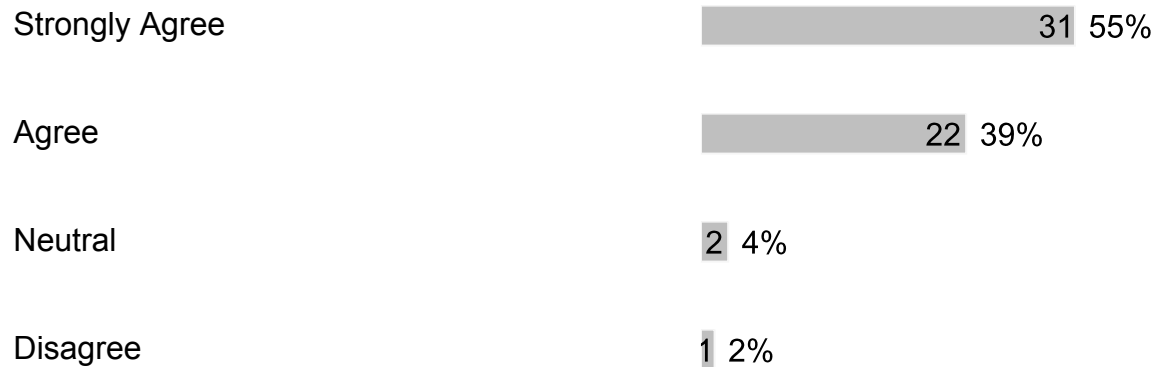
56 respondents

10. I enjoy eating food prepared by the cafeteria.



56 respondents

11. Families regularly participate in school involvement activities offered by our school.



56 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 21 38%

Disagree 3 5%

56 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 16 29%

Agree 23 41%

Neutral 16 29%

Disagree 1 2%

56 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree  26 46%

Agree  26 46%

Neutral  4 7%

56 respondents

2. Our school has a continuous improvement process.

Strongly Agree  22 39%

Agree  26 46%

Neutral  7 13%

Disagree  1 2%

56 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree  30 55%

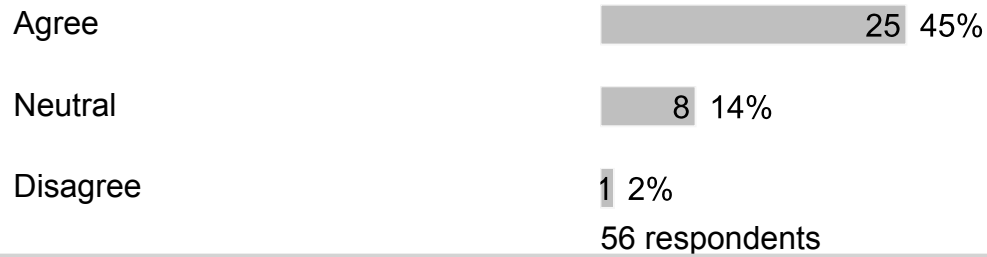
Agree  21 38%

Neutral  4 7%

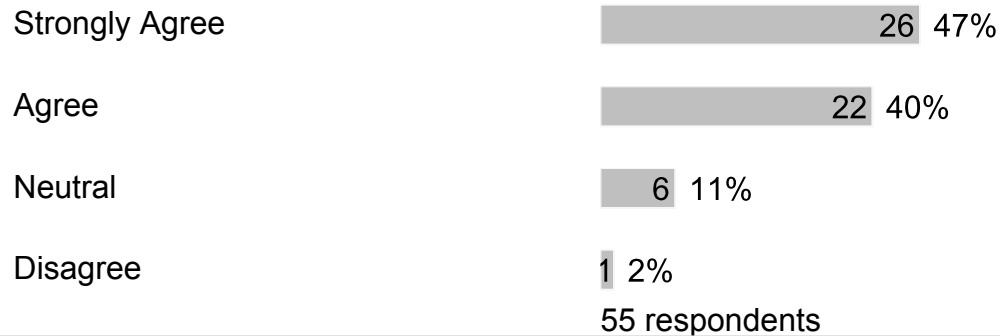
55 respondents

4. Our school's leaders hold themselves accountable for student learning.

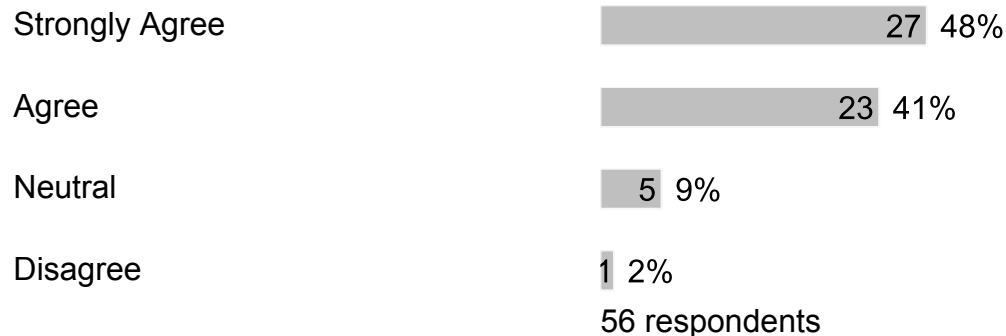
Strongly Agree  22 39%



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.

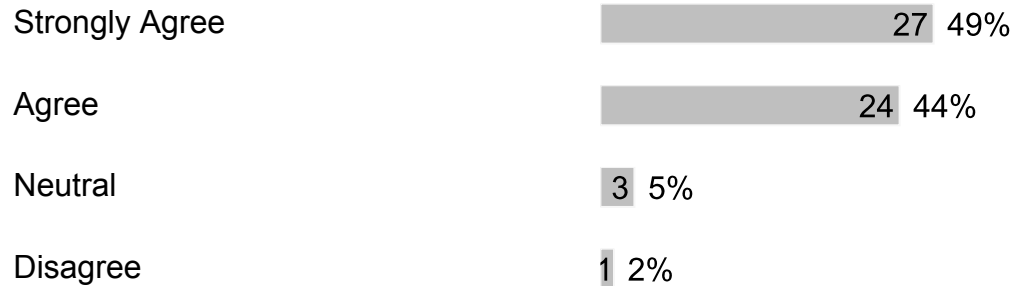


7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



56 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



55 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



55 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



56 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



Neutral 10 18%

Disagree 3 5%

56 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 29 52%

Agree 20 36%

Neutral 7 13%

56 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 29 52%

Agree 15 27%

Neutral 12 21%

56 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 24 43%

Agree 22 39%

Neutral 10 18%

56 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 23 41%

Agree 21 38%

Neutral 11 20%

Disagree 1 2%

56 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 25 45%

Agree 19 34%

Neutral 11 20%

Disagree 1 2%

56 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 23 41%

Agree 18 32%

Neutral 13 23%

Disagree 2 4%

56 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 21 38%

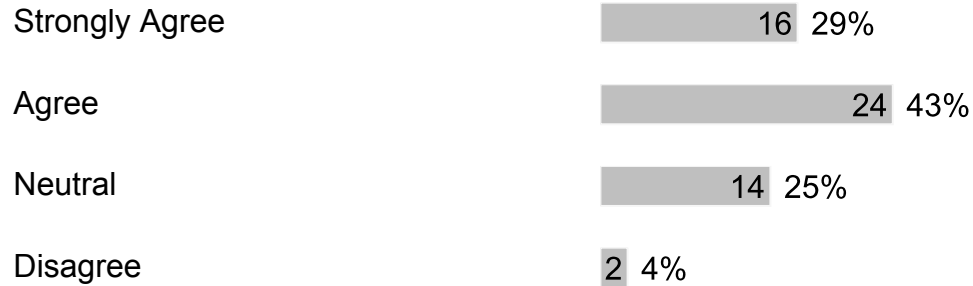
Agree 17 30%

Neutral 15 27%

Disagree 3 5%

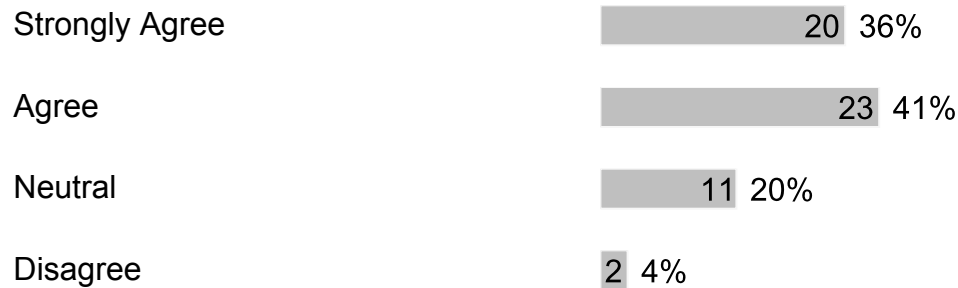
56 respondents

19. In our school, staff members provide peer coaching to teachers.



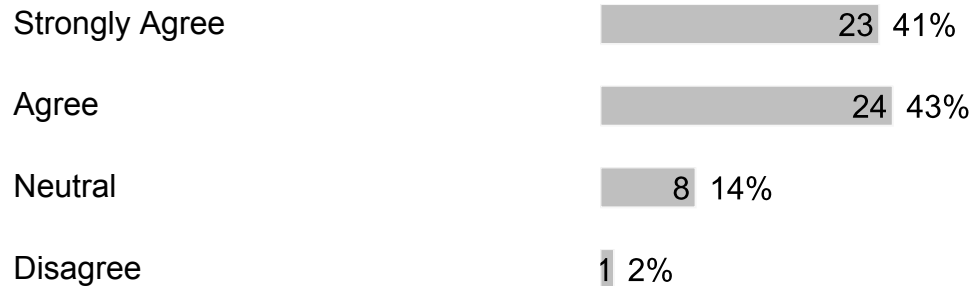
56 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



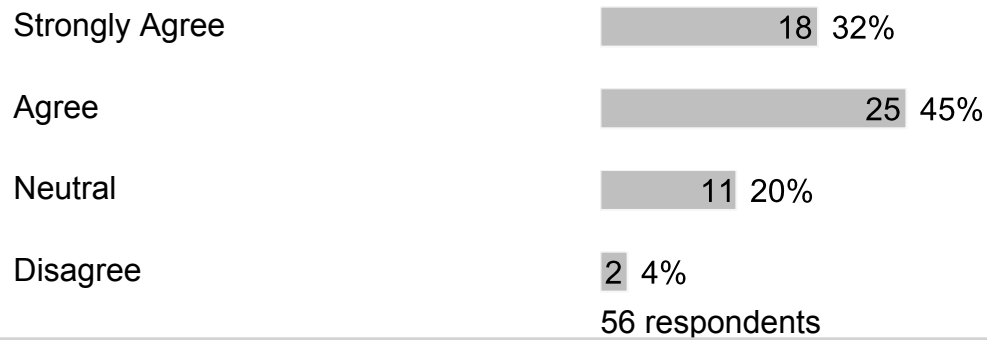
56 respondents

21. I am provided with professional development opportunities that are relevant to my role.

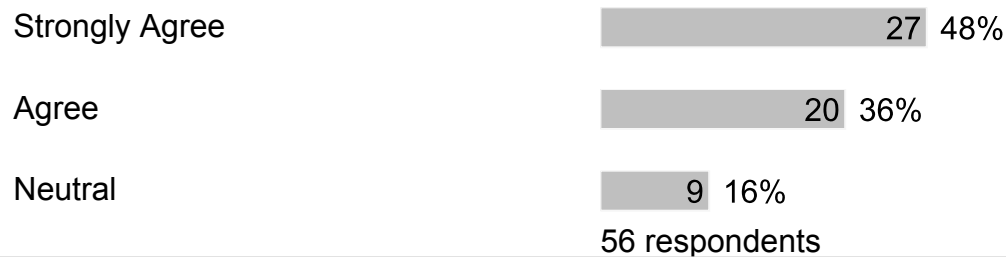


56 respondents

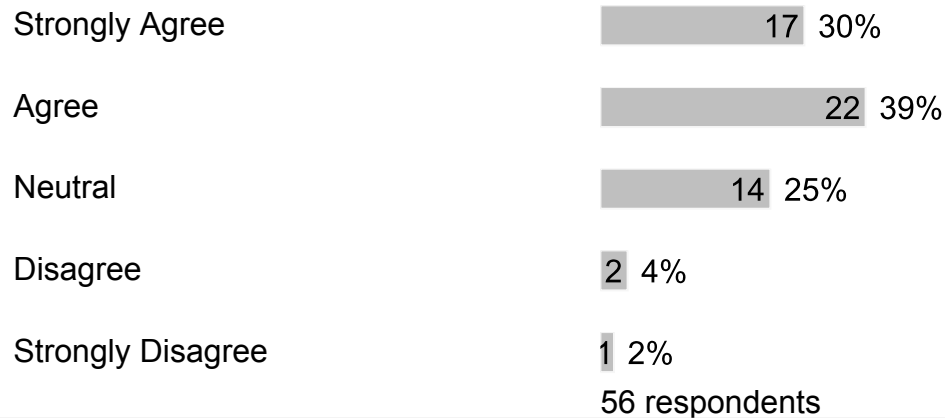
22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



Neutral 7 13%
56 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 26 46%

Agree 23 41%

Neutral 7 13%
56 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 27 49%

Agree 19 35%

Neutral 9 16%
55 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 1 2%

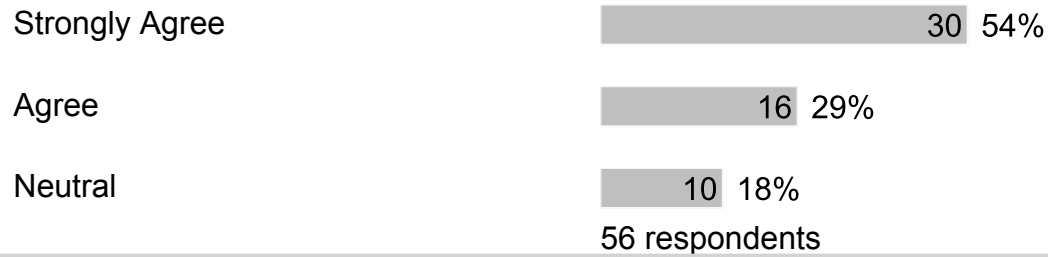
2 times per year 28 50%

3 or more times per year 6 11%

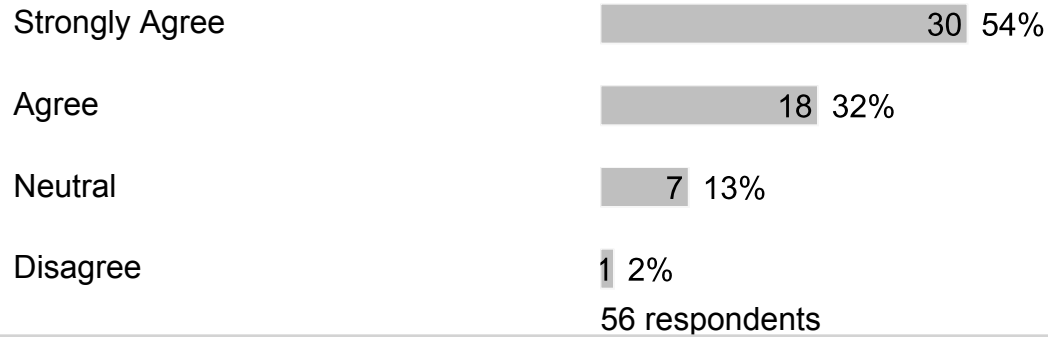
Does not apply 21 38%

56 respondents

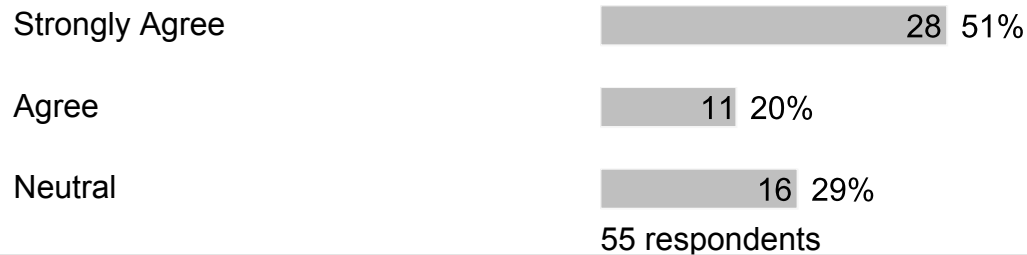
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



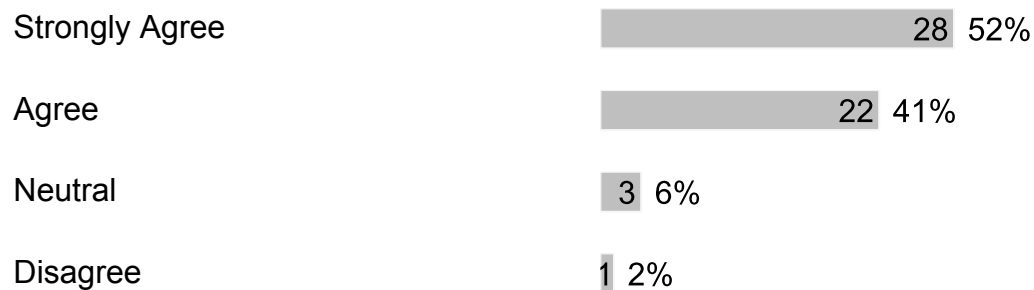
30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



31. I regularly post information online or send home a newsletter.

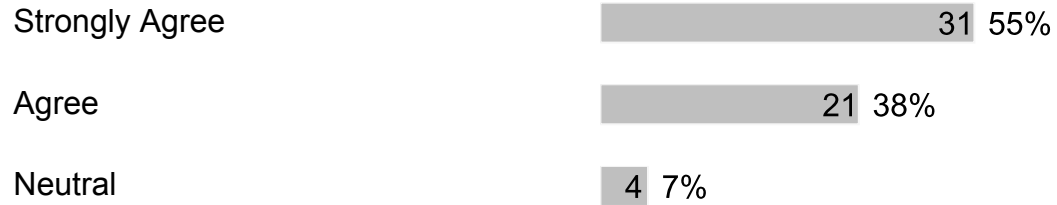


32. Our school communicates well about its goals and activities.



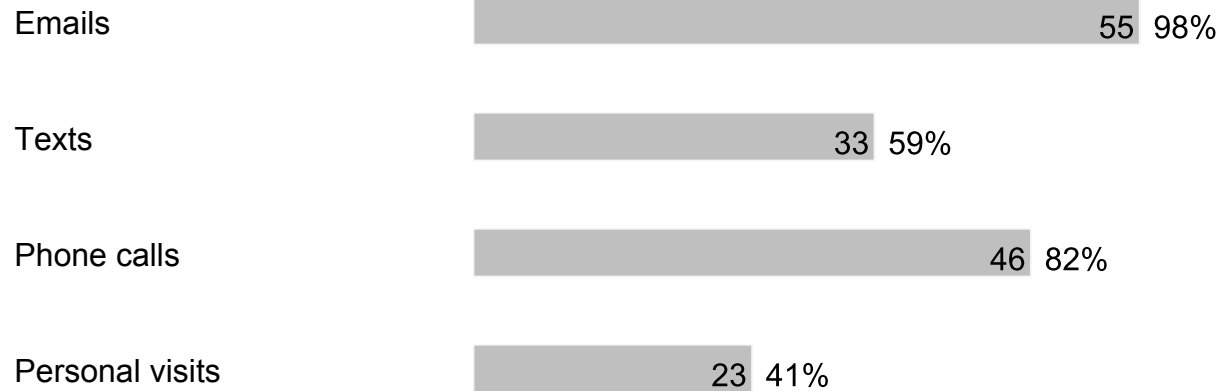
54 respondents

33. Our school communicates information in ways that are easy for families to understand.



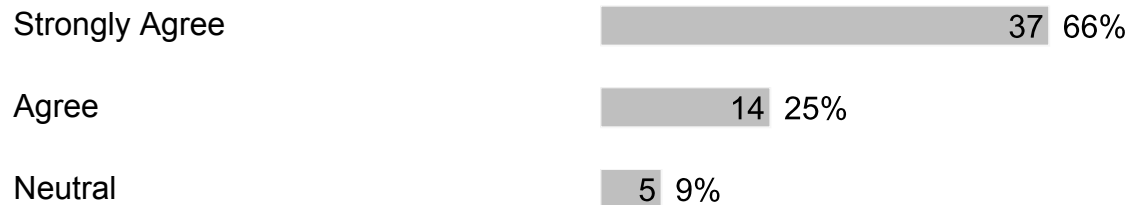
56 respondents

34. I am accessible via (check all that apply):



56 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



56 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report