

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/19/2025



surveys

Custom Survey

1 survey(s) 88 response(s)

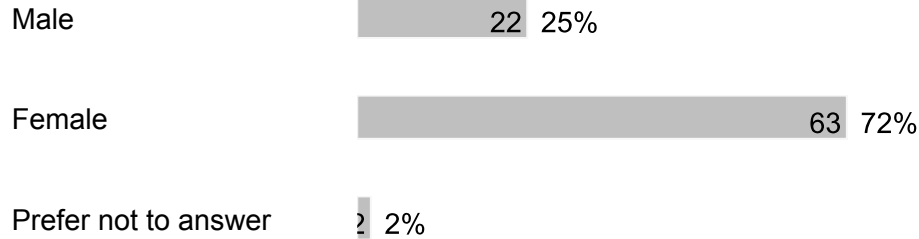
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

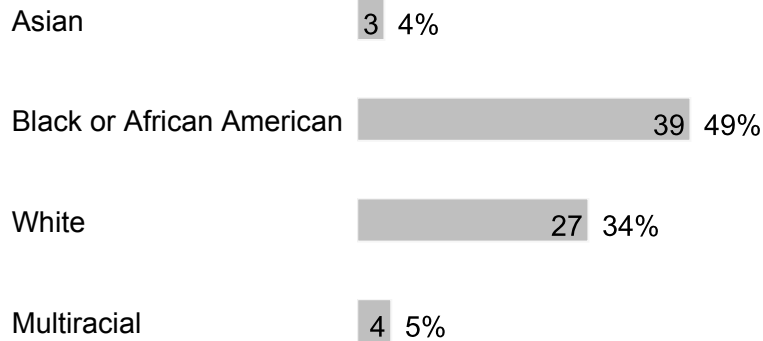
Number of Responses | Percentages of Total Responses

1. Gender



87 respondents

2. Race



Other 7 9%

80 respondents

3. Ethnicity

Hispanic 31 38%

Non-Hispanic or Latino 44 54%

Prefer not to answer 6 7%

81 respondents

4. Grade

Grade PK 1 1%

Grade K 18 21%

Grade 1 5 6%

Grade 2 11 13%

Grade 3 21 24%

Grade 4 12 14%

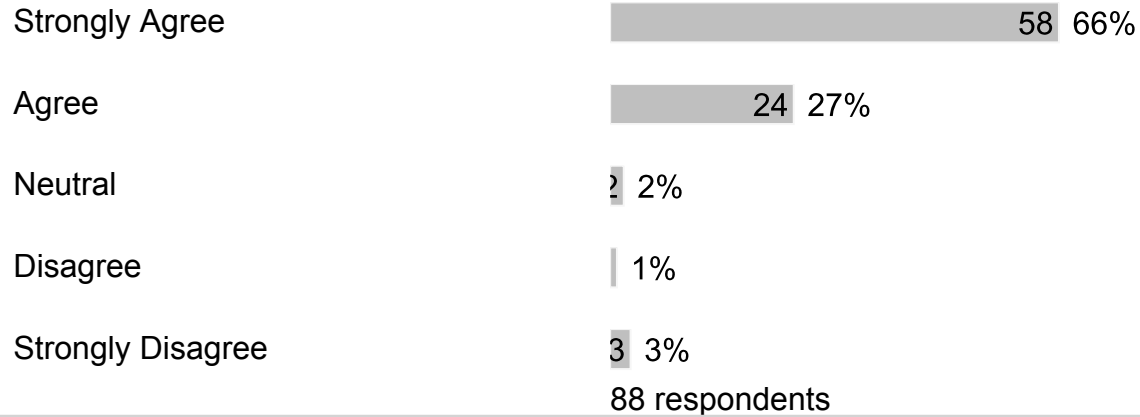
Grade 5 18 21%

Grade 8 1 1%

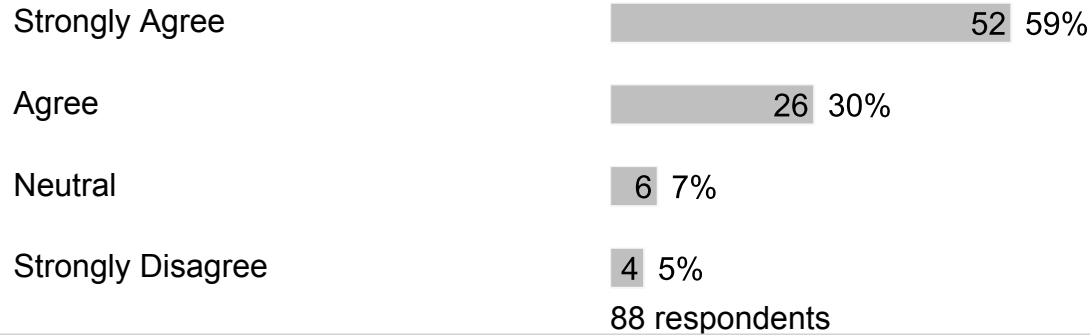
87 respondents

C. Section 2

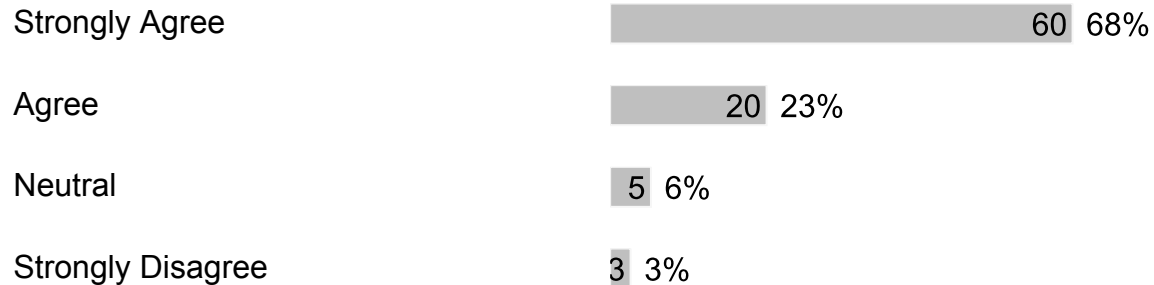
1. My child feels safe at school.



2. My child's school is clean and well-maintained.

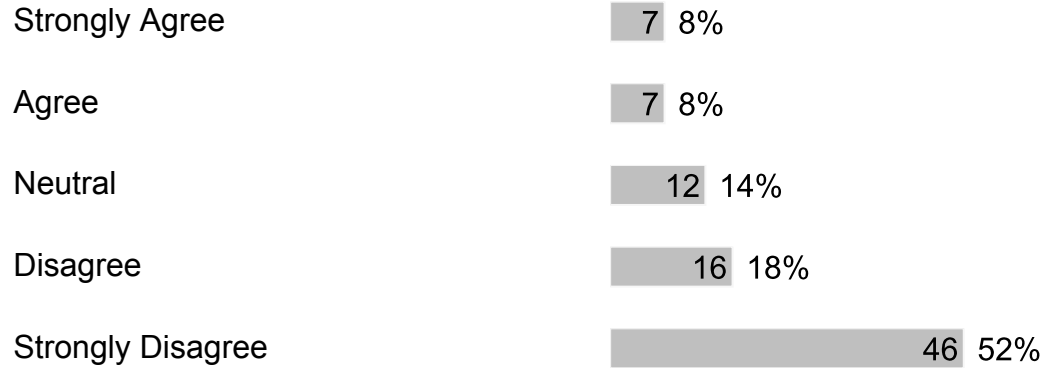


3. I would recommend my child's school to my friends and/or family.



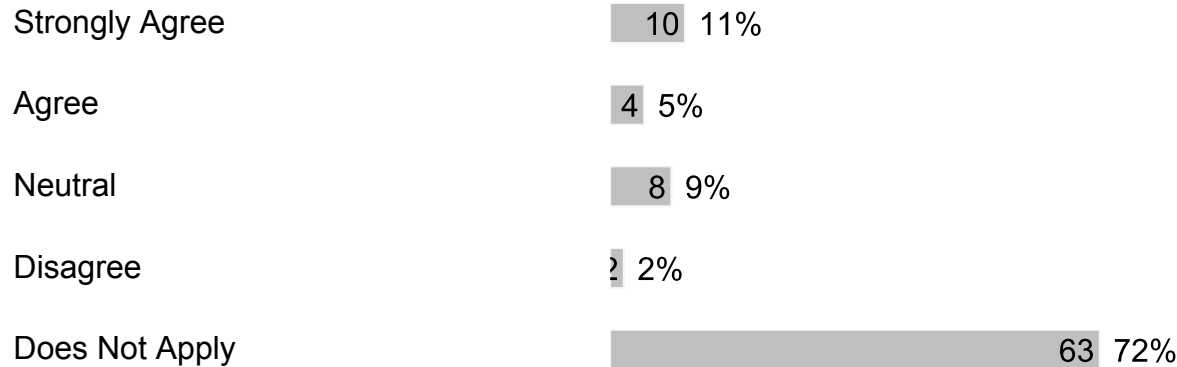
88 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



88 respondents

5. After my child was bullied, I contacted school staff.



87 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



Strongly Disagree

| 1%

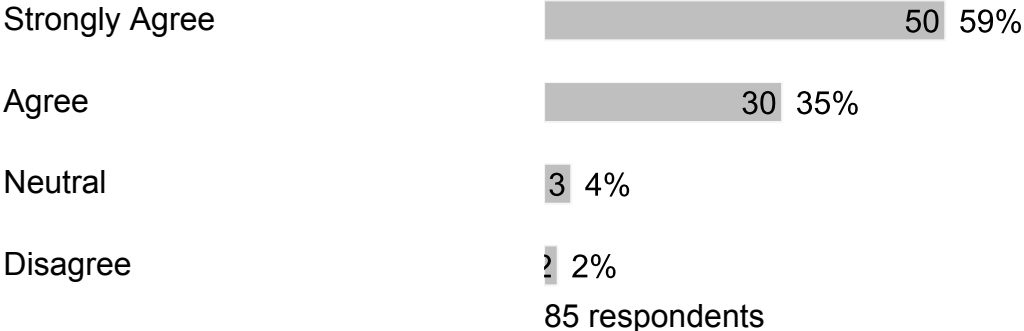
Does Not Apply

64 74%

87 respondents

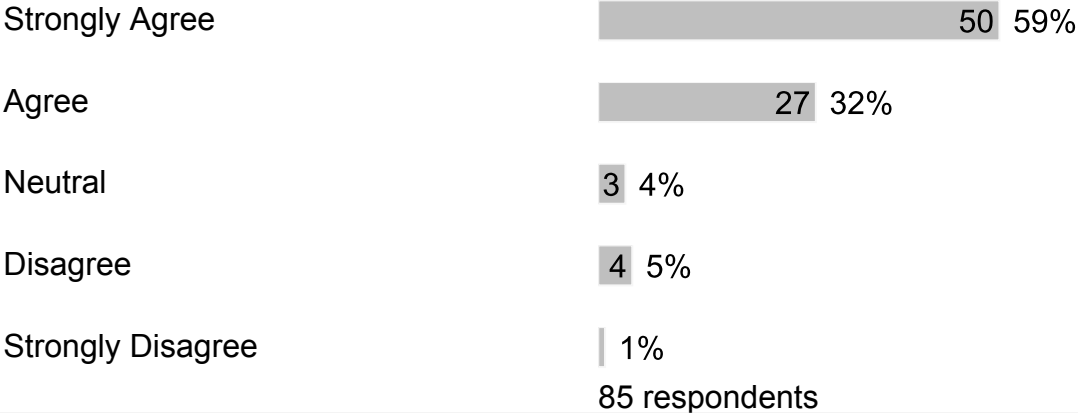
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

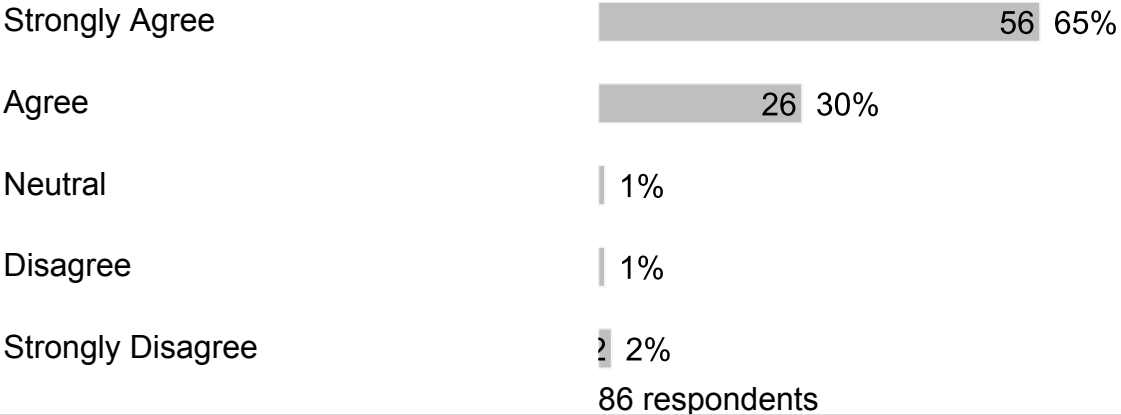


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

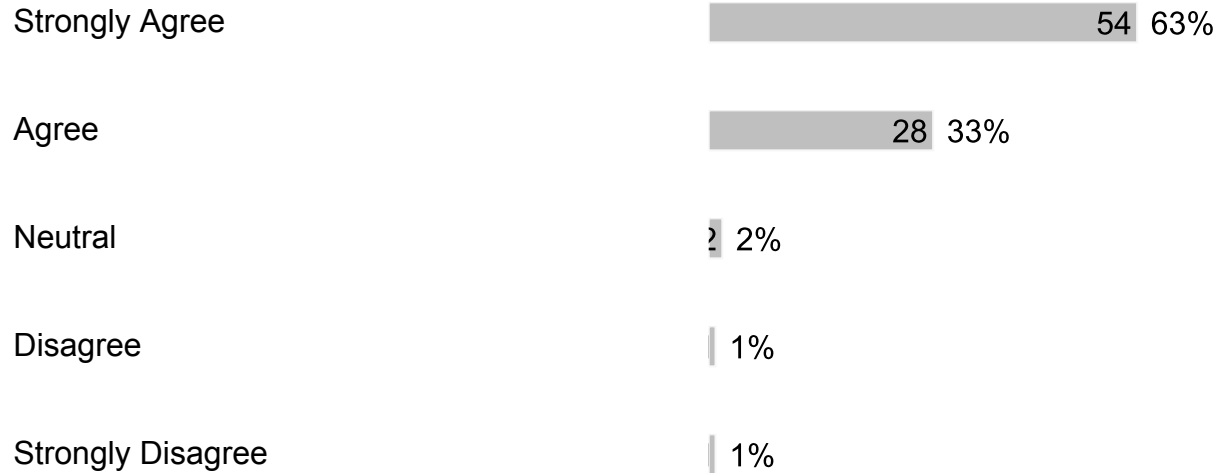


Neutral	5	6%
Disagree	2	2%
Strongly Disagree	2	2%

86 respondents

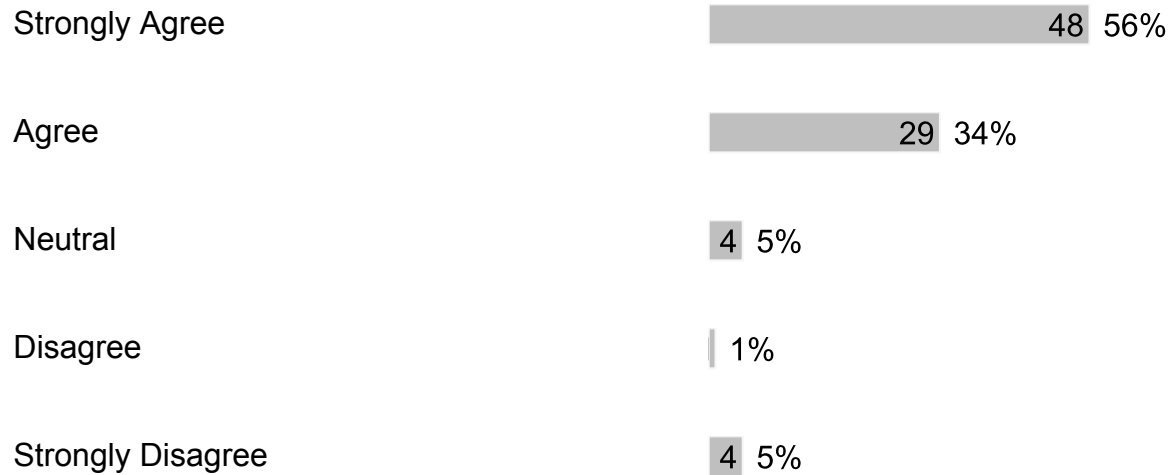
F. Section 5

1. If my child has a problem, they know who they can go to for help.



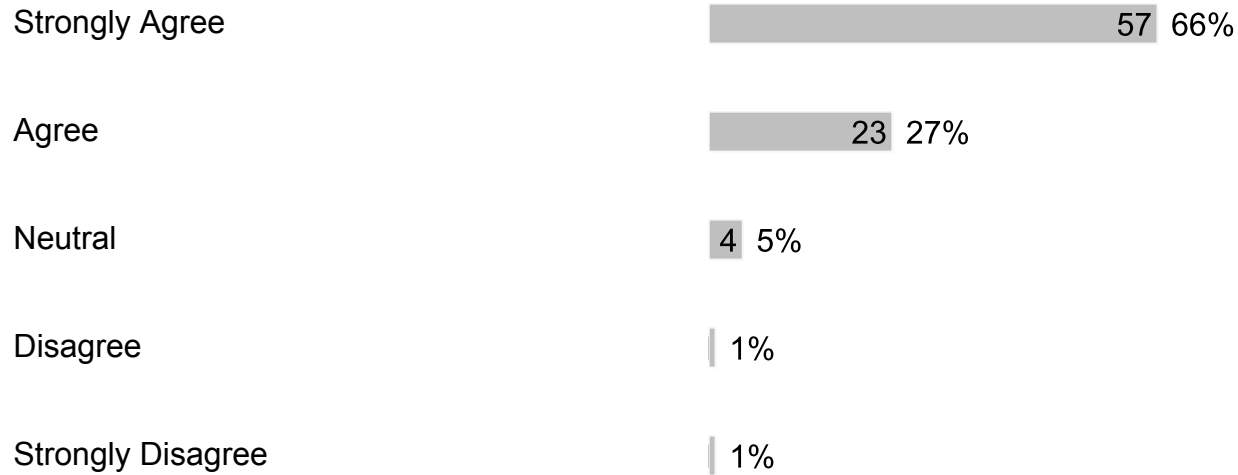
86 respondents

2. My child likes going to school.



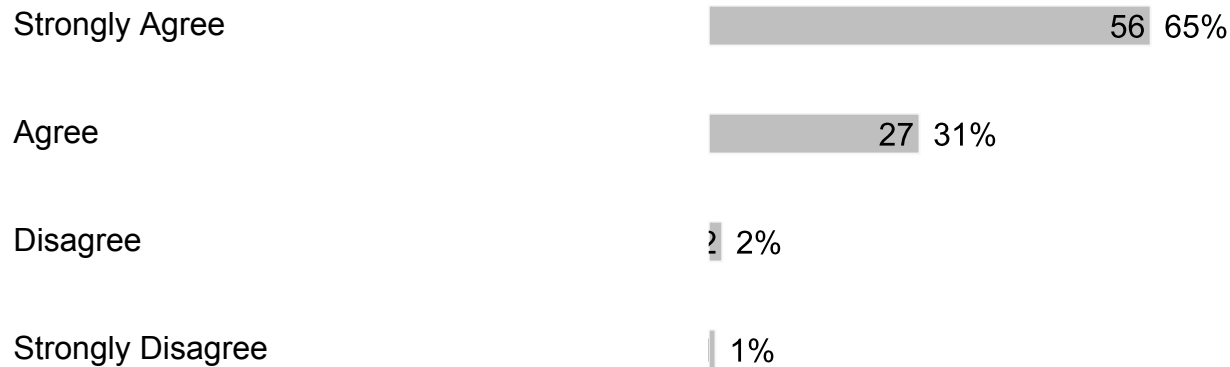
86 respondents

3. I would recommend my child's school to my friends and/or family.



86 respondents

4. Our school treats students with value, respect and compassion.



86 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Neutral | 1%

Strongly Disagree | 1%

85 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 61 72%

Agree 21 25%

Neutral | 1%

Disagree | 1%

Strongly Disagree | 1%

85 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 58 68%

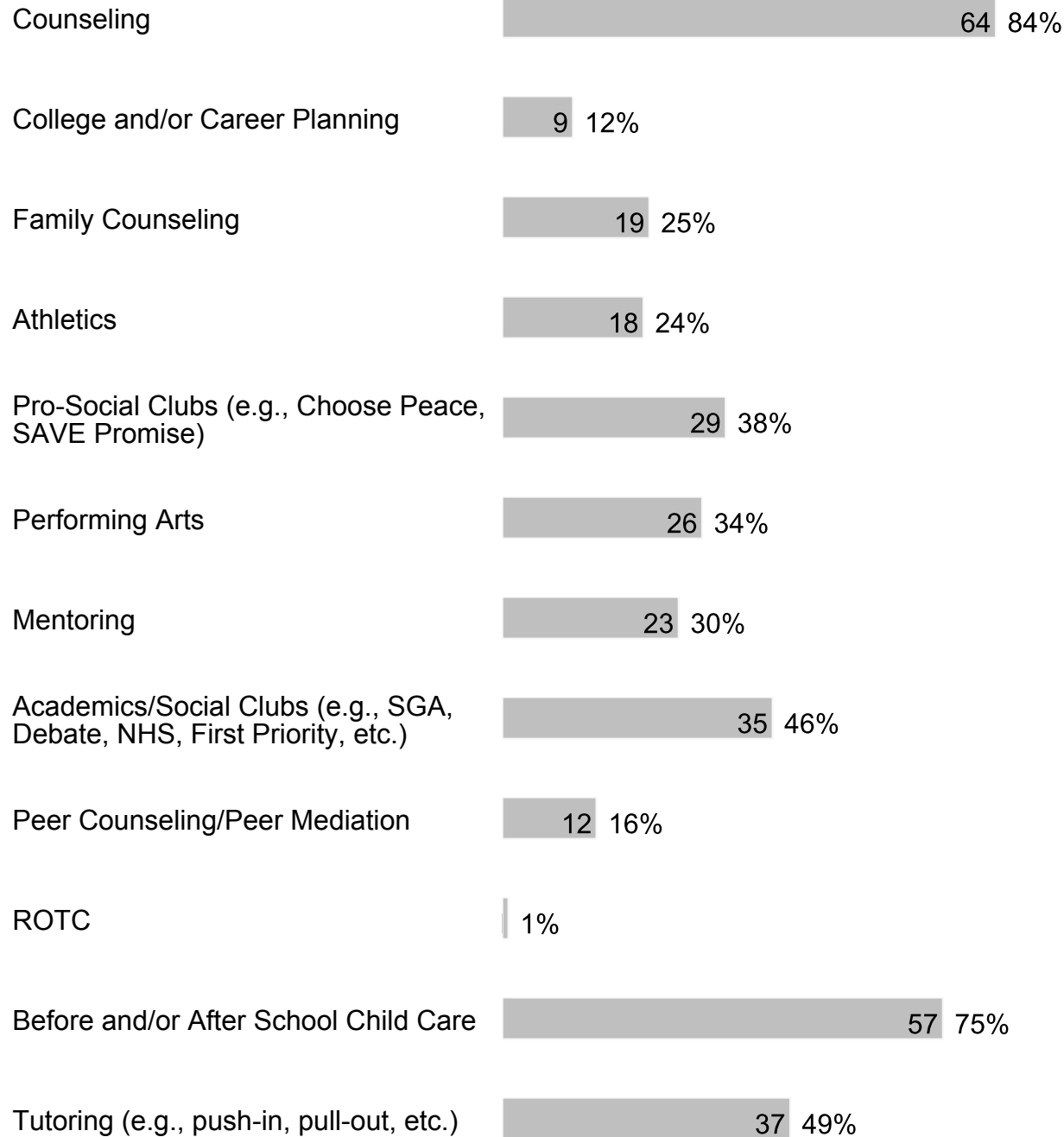
Agree 24 28%

Neutral 2 2%

Strongly Disagree | 1%

85 respondents

8. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 19 25%

Other 10 13%

76 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 12 23%

College and/or Career Planning 1 2%

Family Counseling 3 6%

Athletics 4 8%

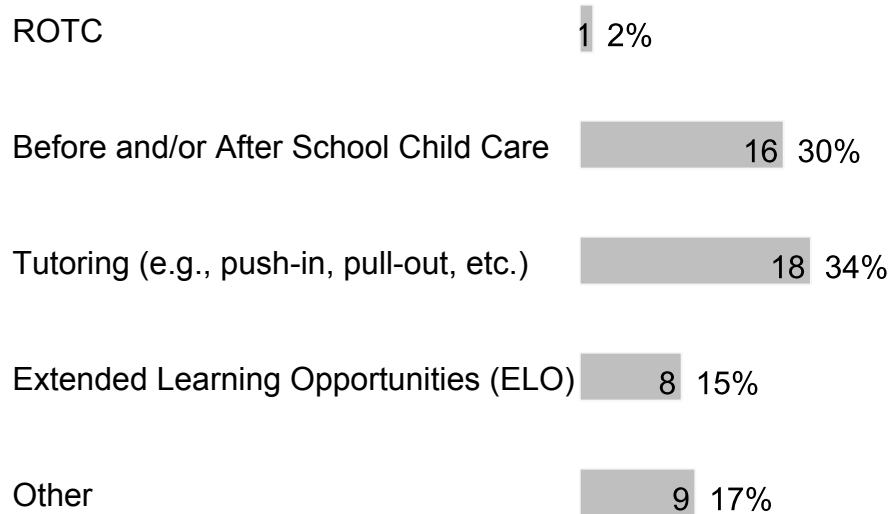
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 13 25%

Performing Arts 18 34%

Mentoring 6 11%

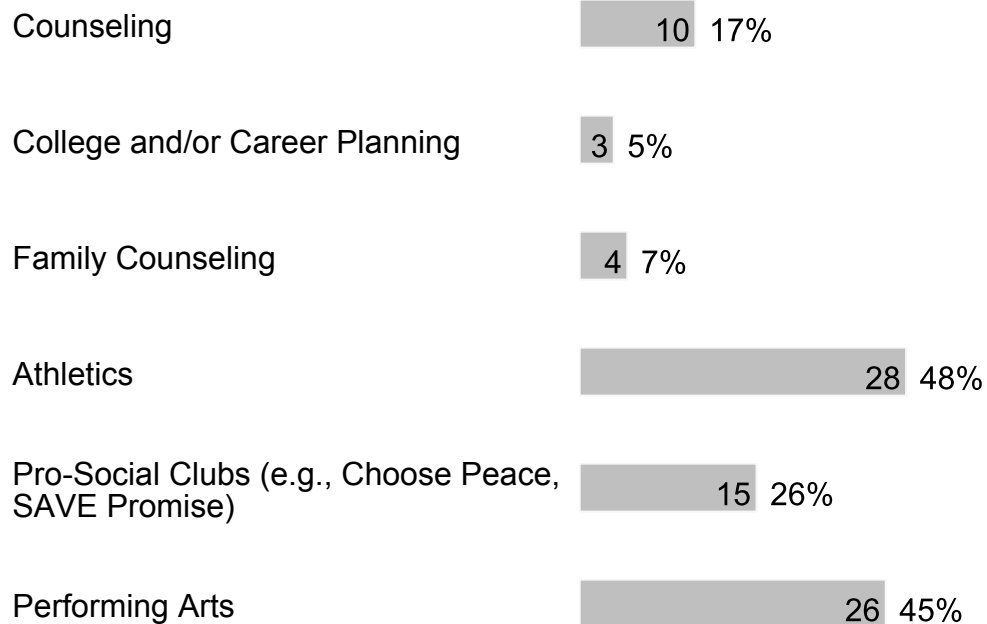
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 13 25%

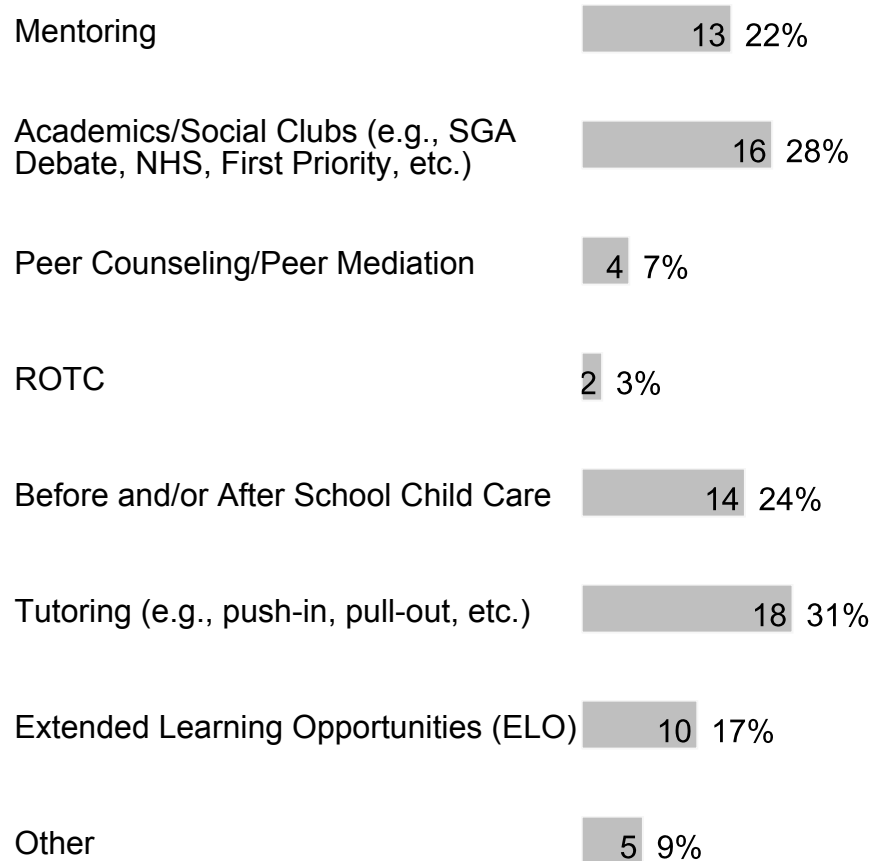
Peer Counseling/Peer Mediation 2 4%



53 respondents

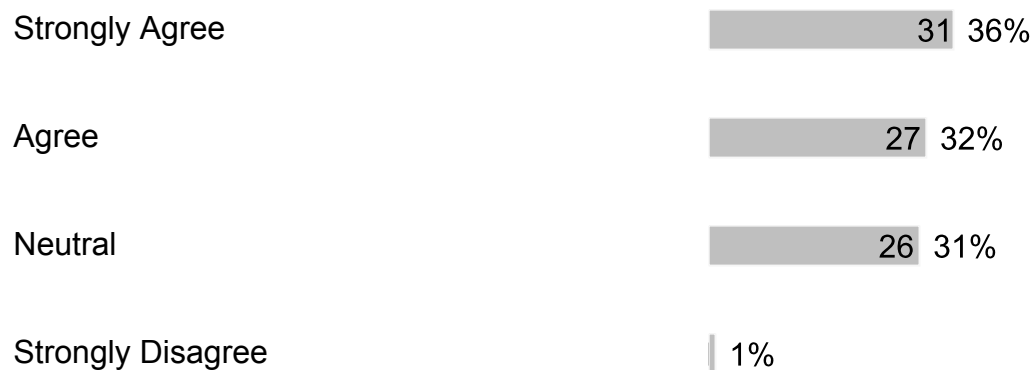
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





58 respondents

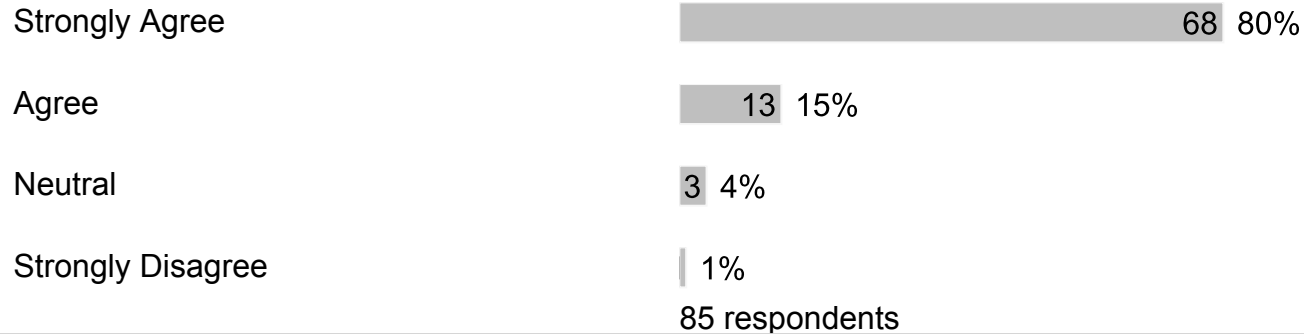
11. Our school has a family resource center and/or a staff member assigned to work with families.



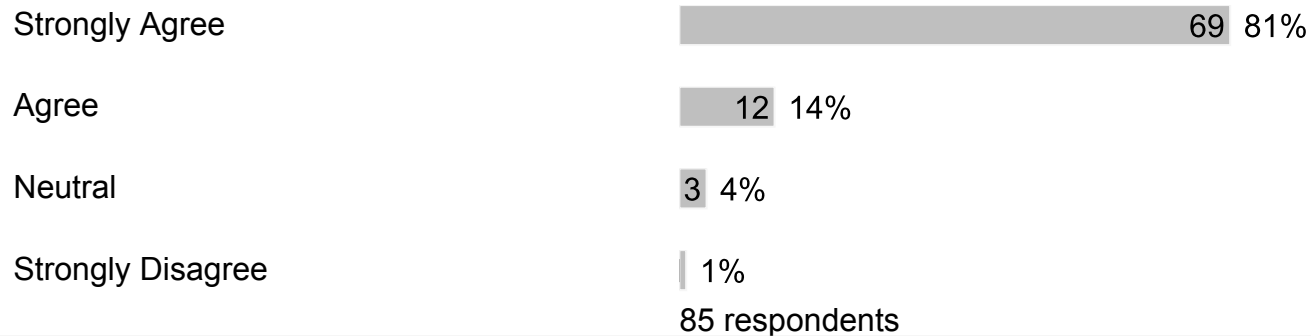
85 respondents

G. Section 6

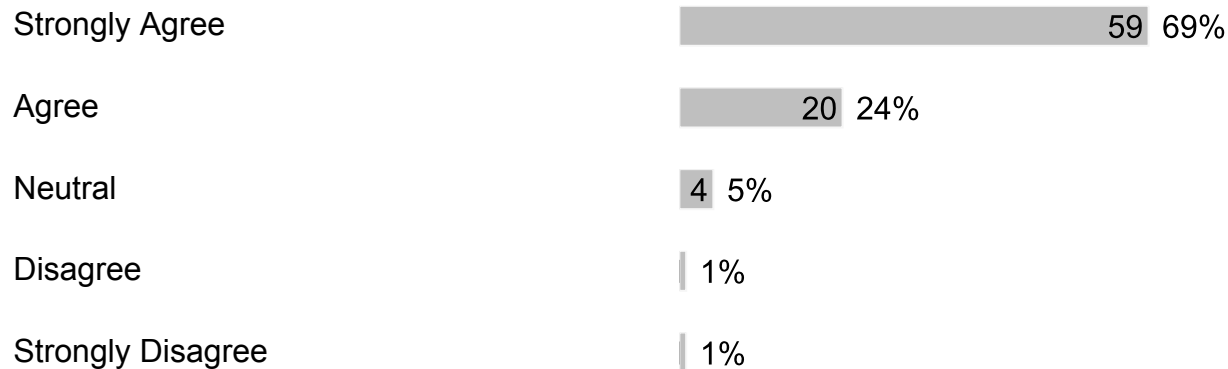
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.

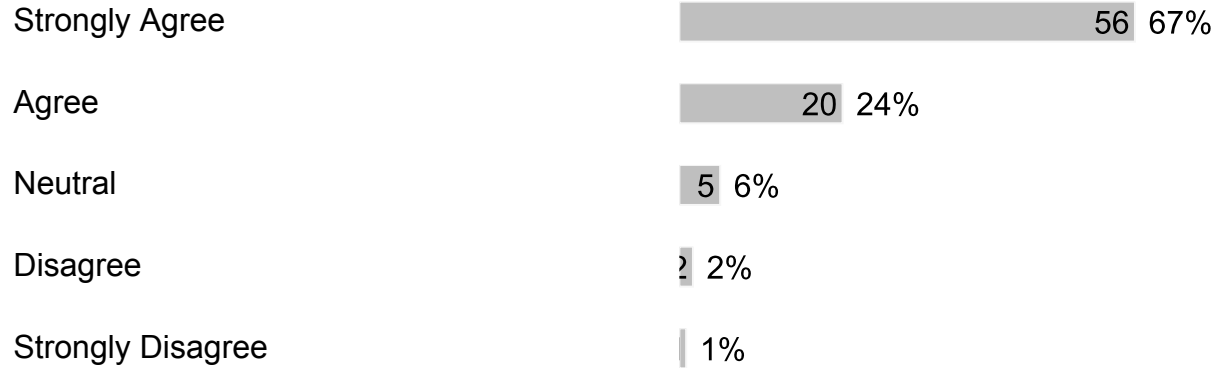


3. Our school's administration provides strong instructional leadership.



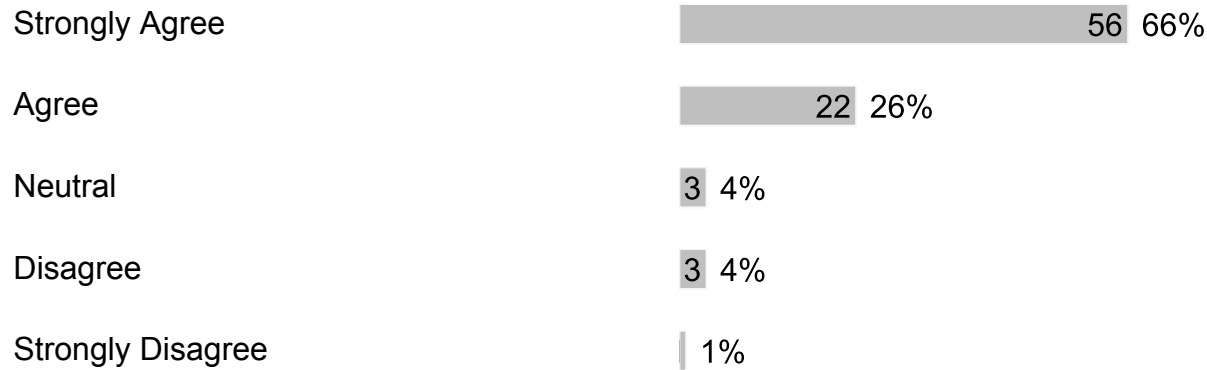
85 respondents

4. Our school has established goals and a plan for improving student learning.



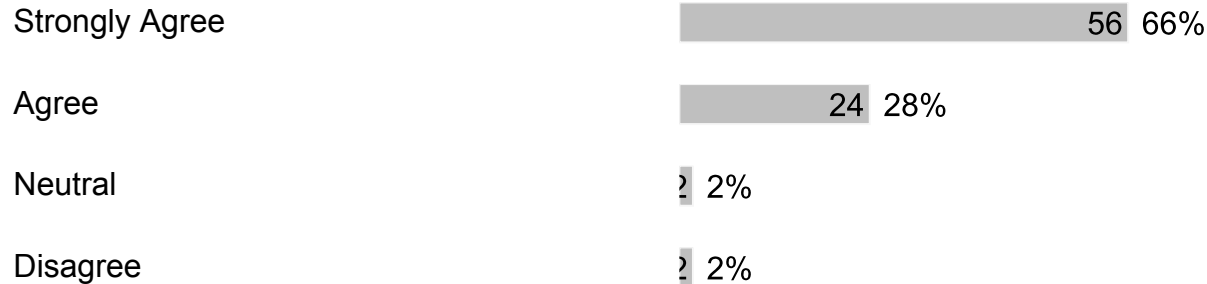
84 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



85 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree | 1%
85 respondents

7. Our school has high expectations for students.

Strongly Agree 60 71%

Agree 19 22%

Neutral 5 6%

Strongly Disagree | 1%

85 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 55 65%

Agree 25 29%

Neutral 3 4%

Disagree | 1%

Strongly Disagree | 1%

85 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 58 68%

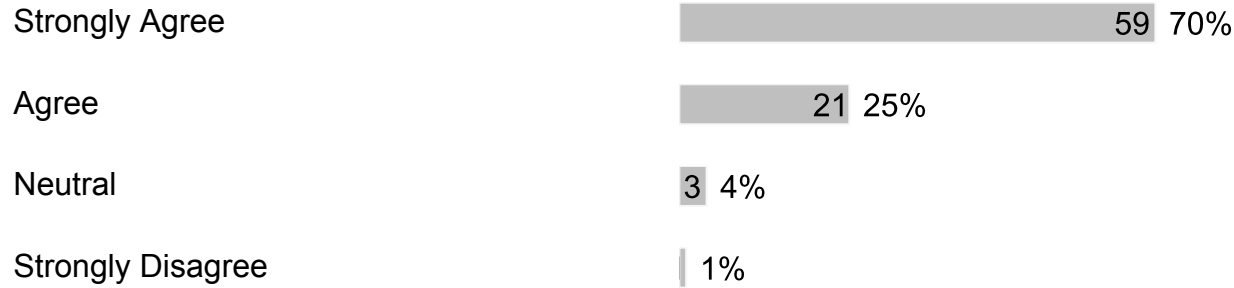
Agree 22 26%

Neutral 4 5%

Strongly Disagree | 1%

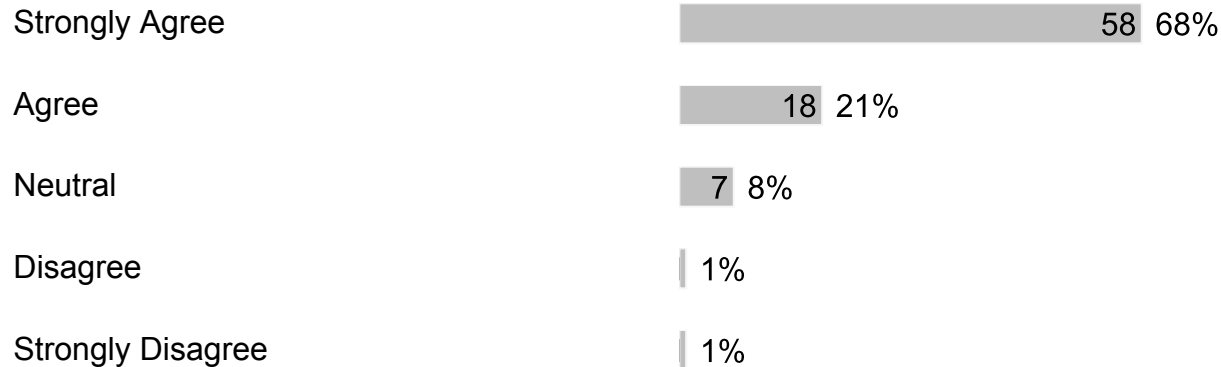
85 respondents

10. My child's teachers work as a team to help my child learn.



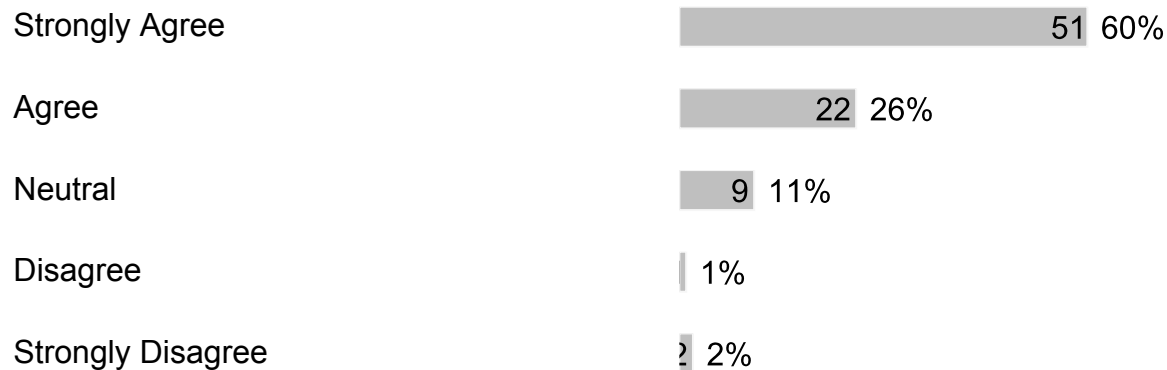
84 respondents

11. My child's teachers use a variety of teaching strategies.



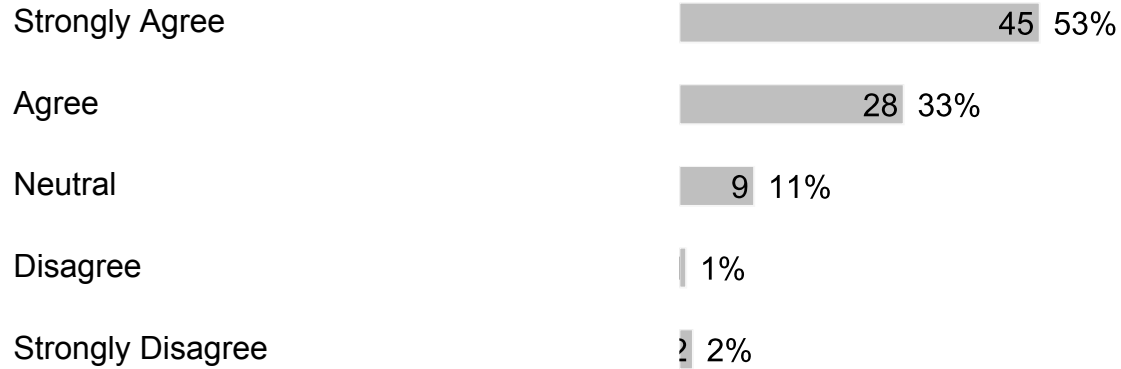
85 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.



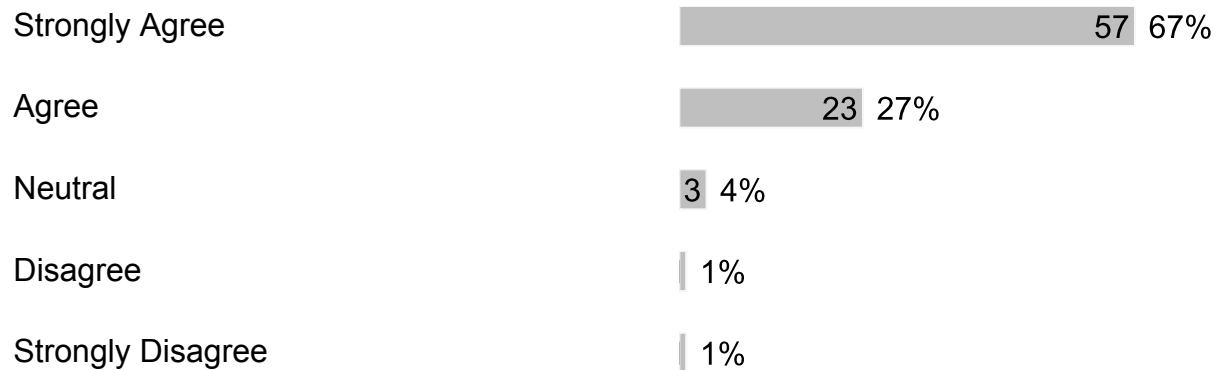
85 respondents

13. My child sees a relationship between what is being taught and everyday life.



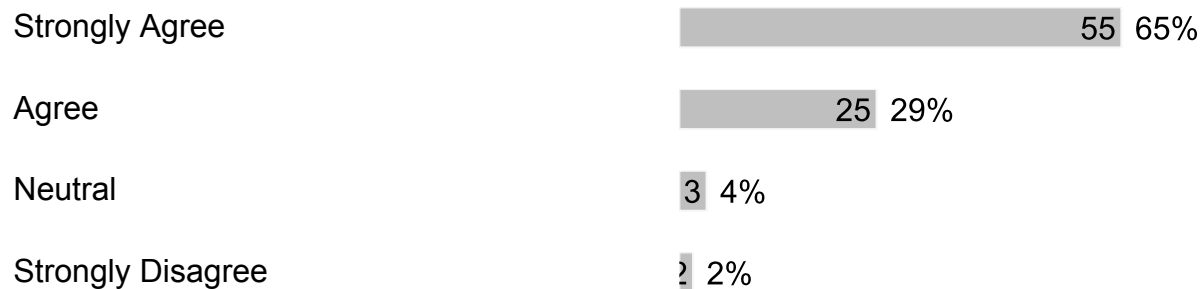
85 respondents

14. Clear learning expectations are set for my child.



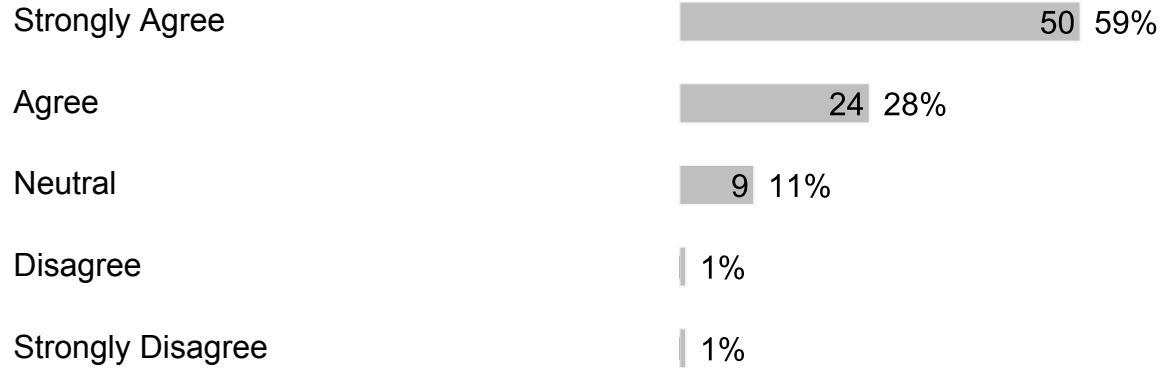
85 respondents

15. My child's understanding of what was taught is regularly assessed.



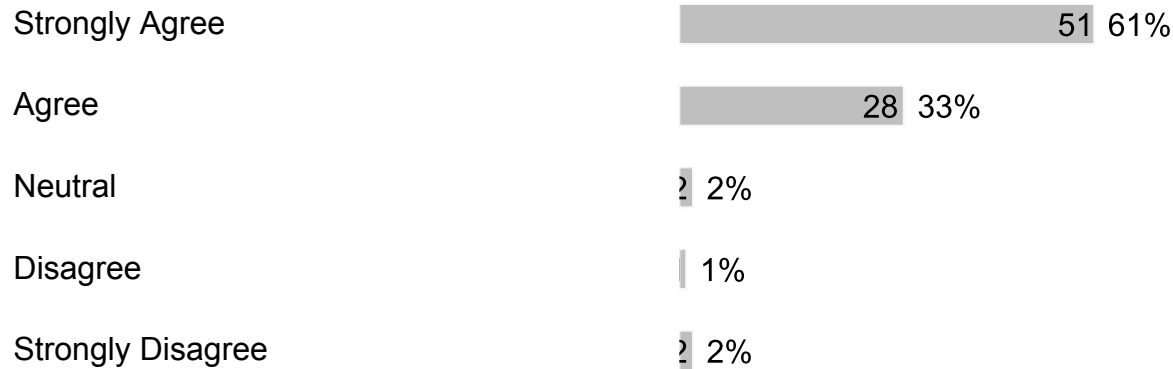
85 respondents

16. Our school works to keep instructional time free from distraction.



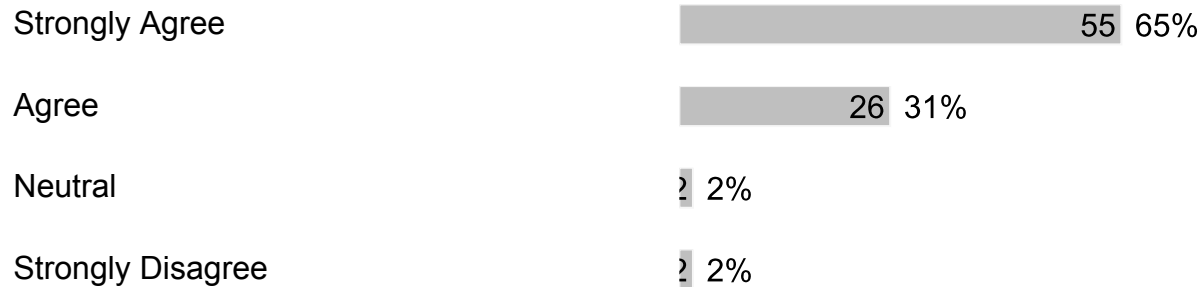
85 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



84 respondents

18. My child's teachers report on my child's progress in easy to understand language.



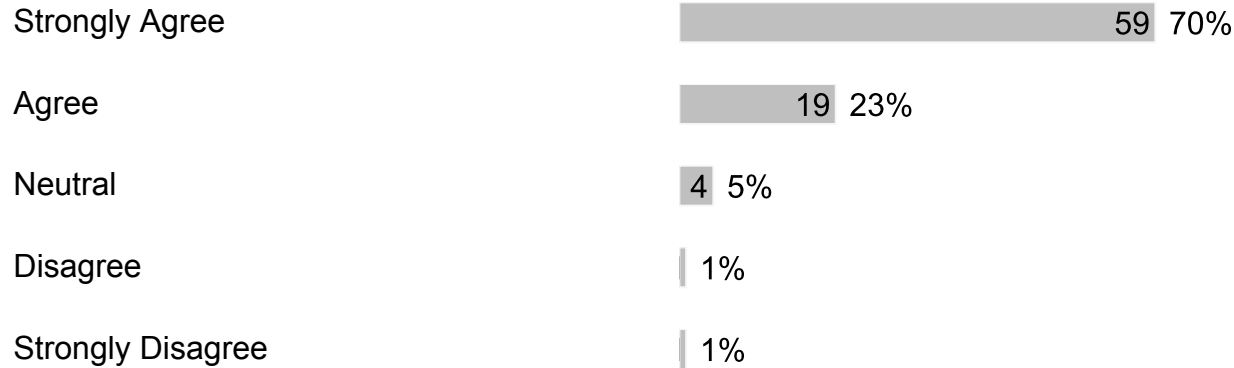
85 respondents

19. Teachers schedule conferences to share student learning progress with families.



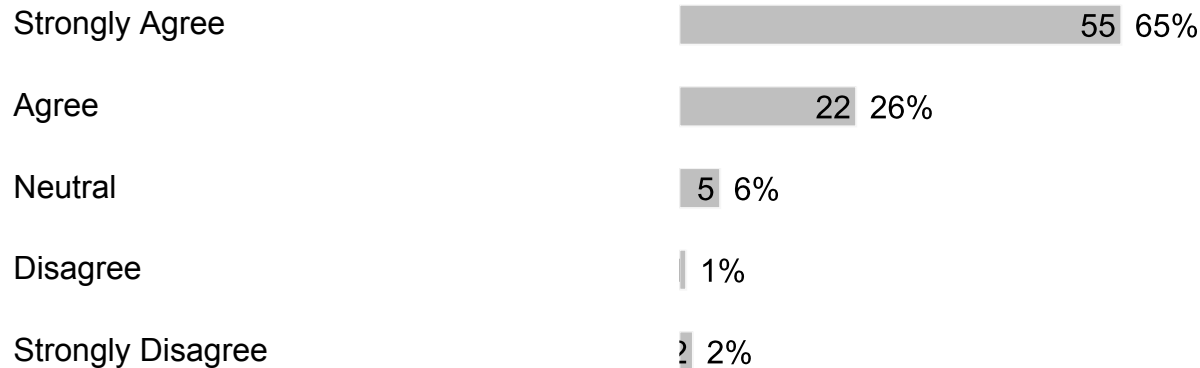
85 respondents

20. My child is prepared for success in the next school year.



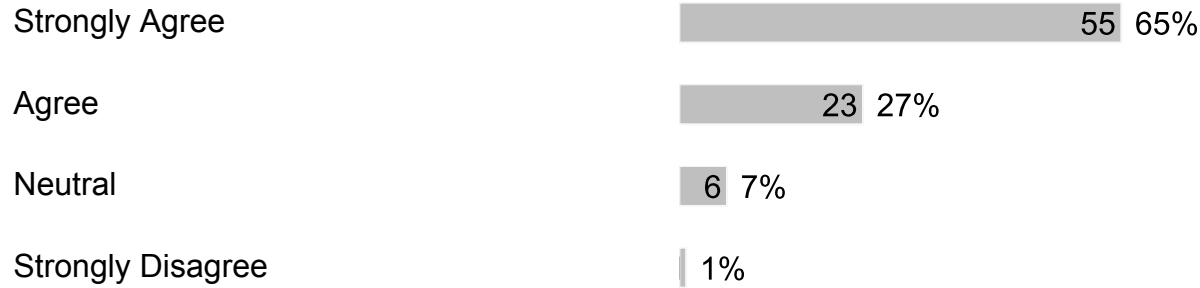
84 respondents

21. Families are encouraged to volunteer.



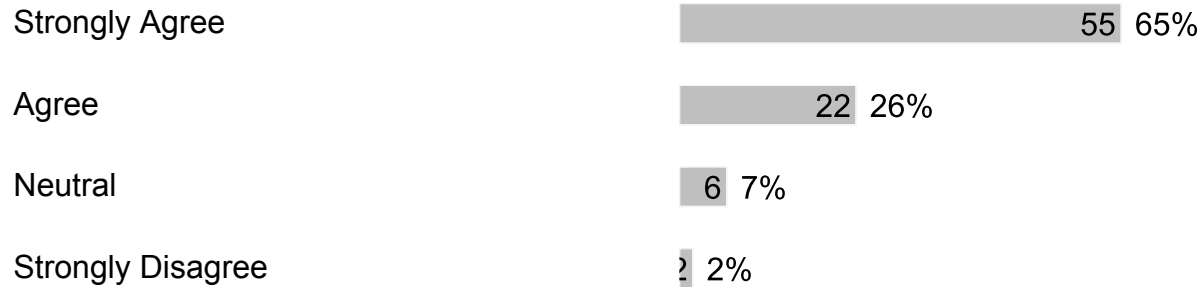
85 respondents

22. Families are given the opportunity to participate on school committees.



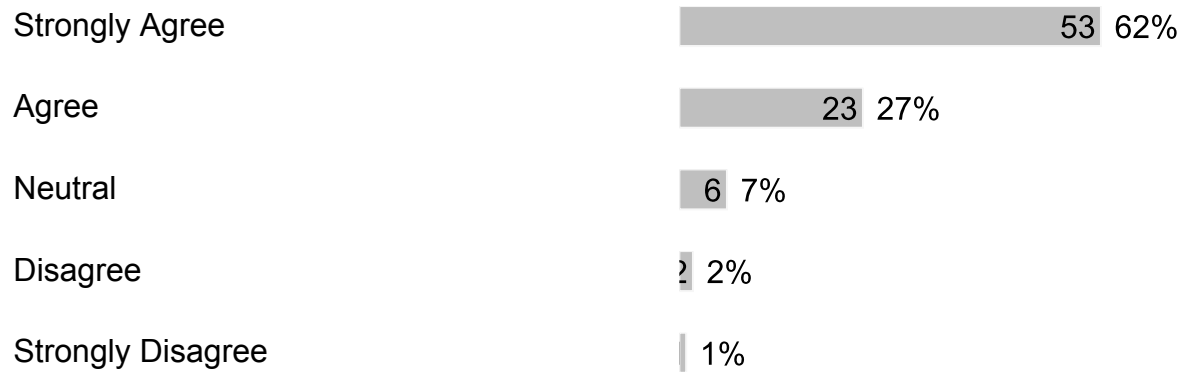
85 respondents

23. I am well-informed of the school's goals and activities.



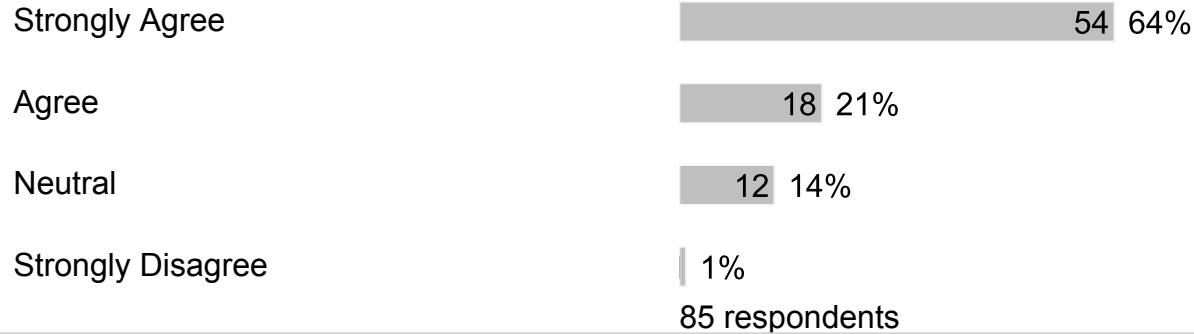
85 respondents

24. Our school reports the achievement of school goals.

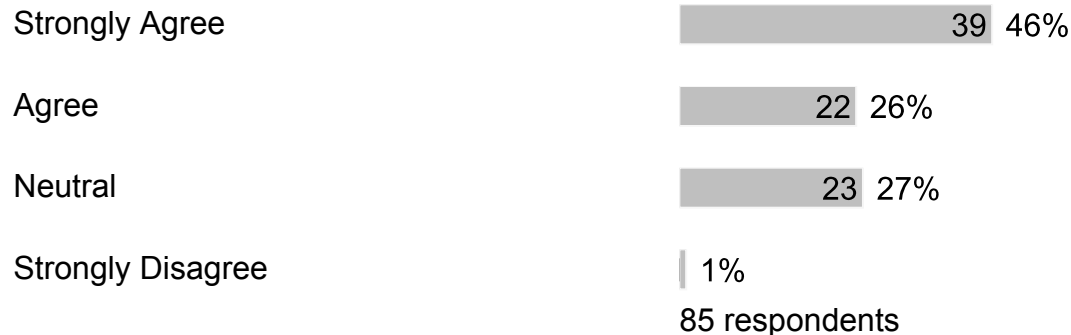


85 respondents

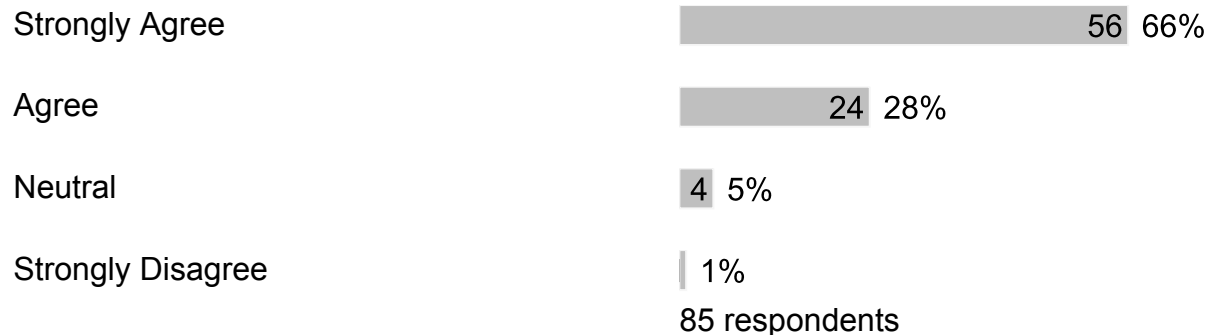
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



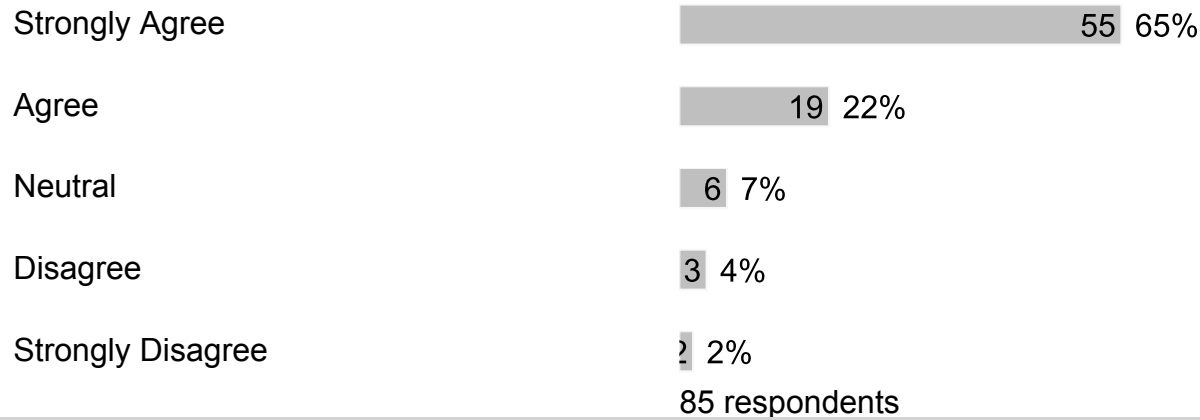
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



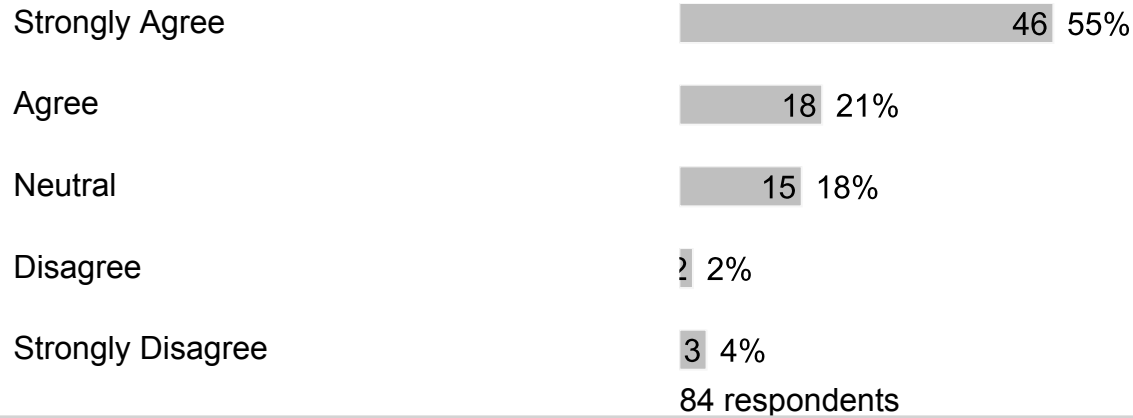
27. Our school communicates information in ways that are easy for families to understand.



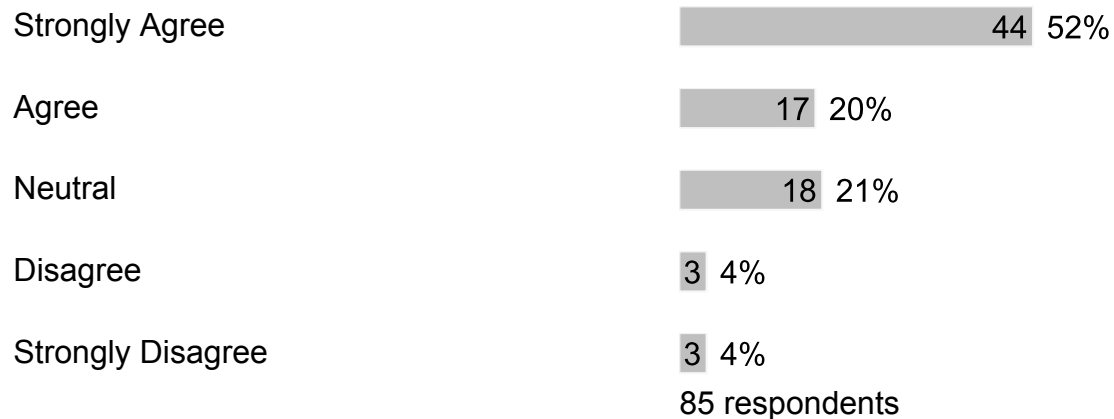
28. Teachers regularly post information online or send home a newsletter.



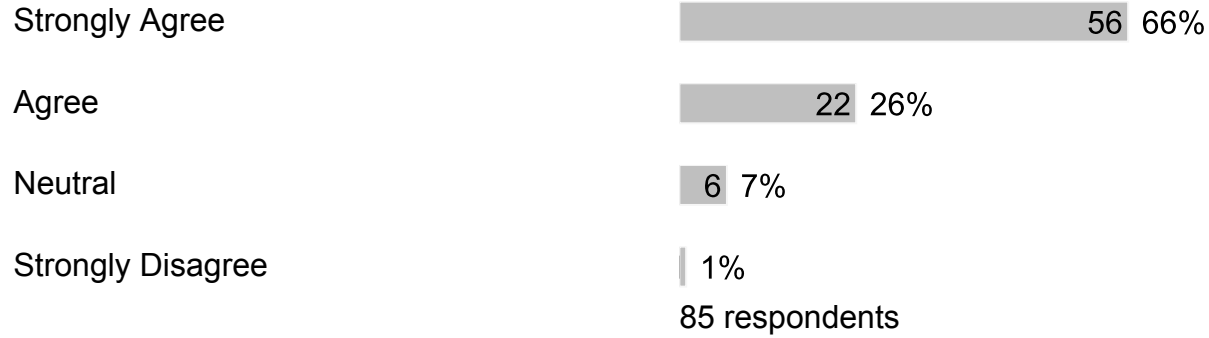
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report