

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2025





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Custom Survey

1 survey(s) 112 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

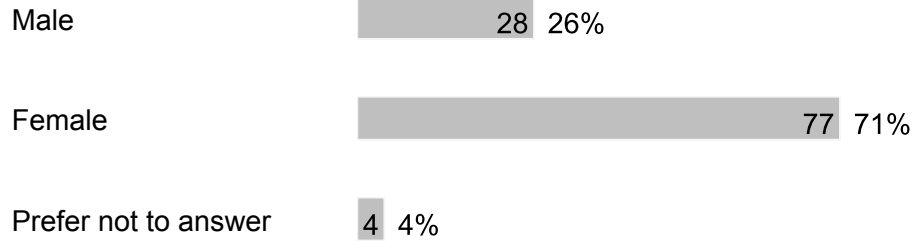
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

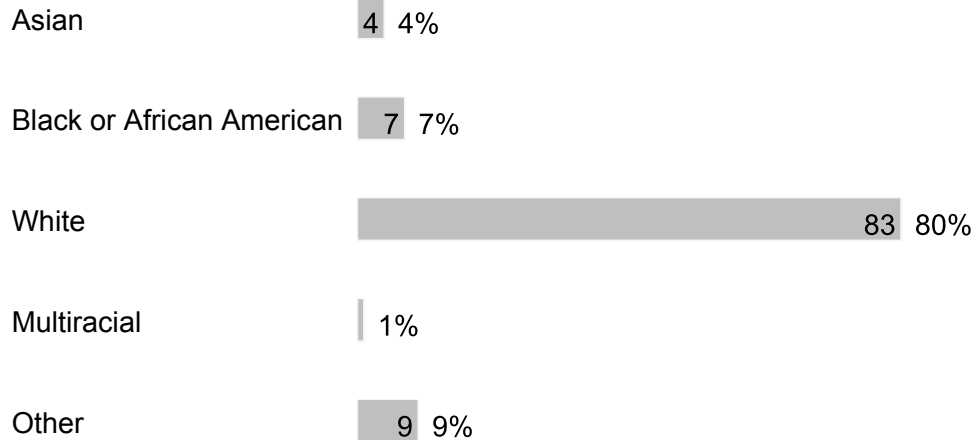
Number of Responses | Percentages of Total Responses

1. Gender



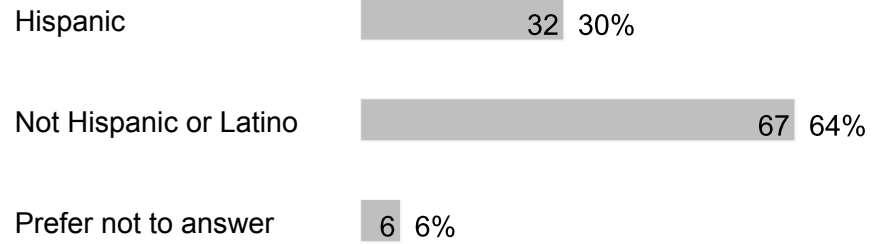
109 respondents

2. Ethnicity



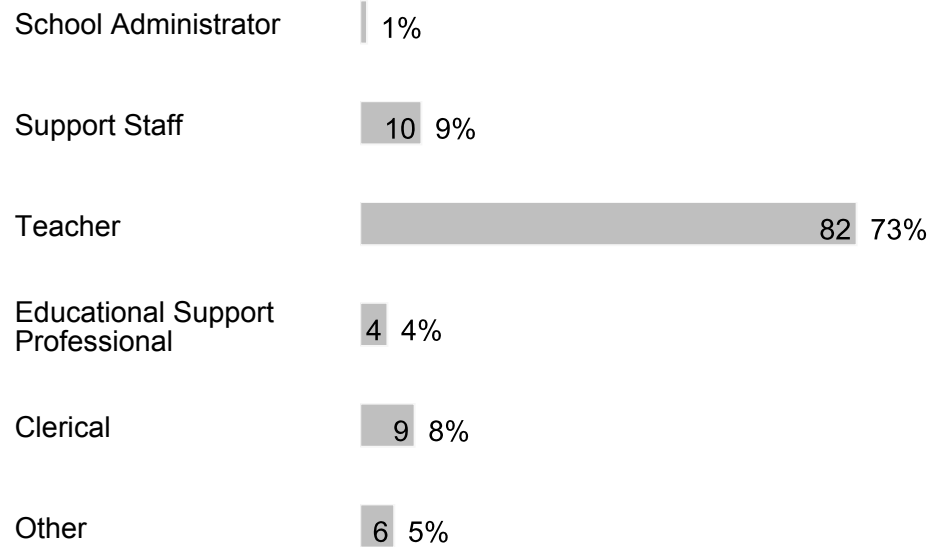
104 respondents

3. Ethnicity



105 respondents

4. Role

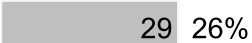


112 respondents

5. Experience



11 - 20 years



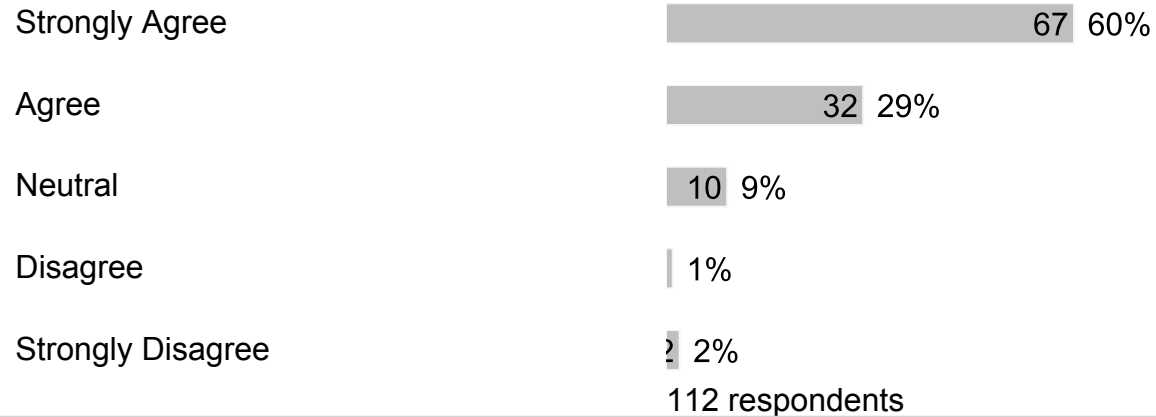
More than 20 years



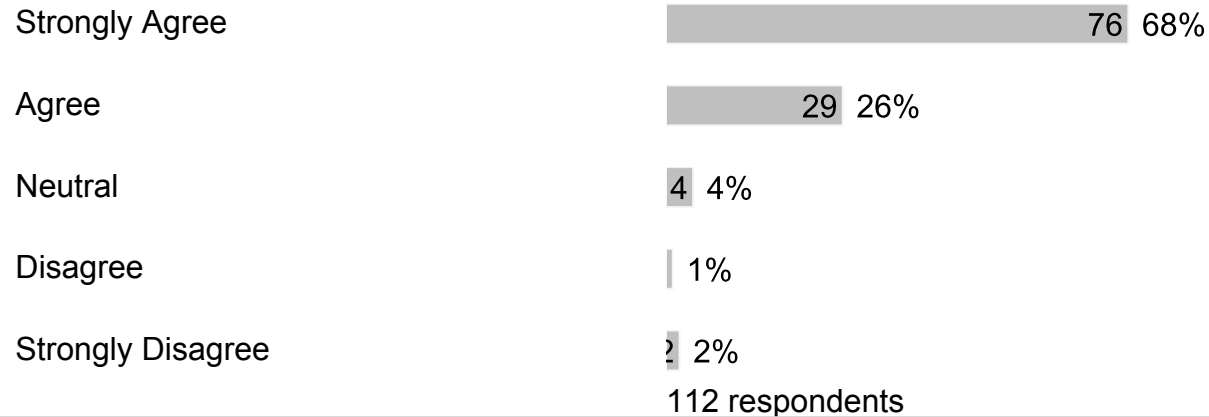
112 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree 10 9%



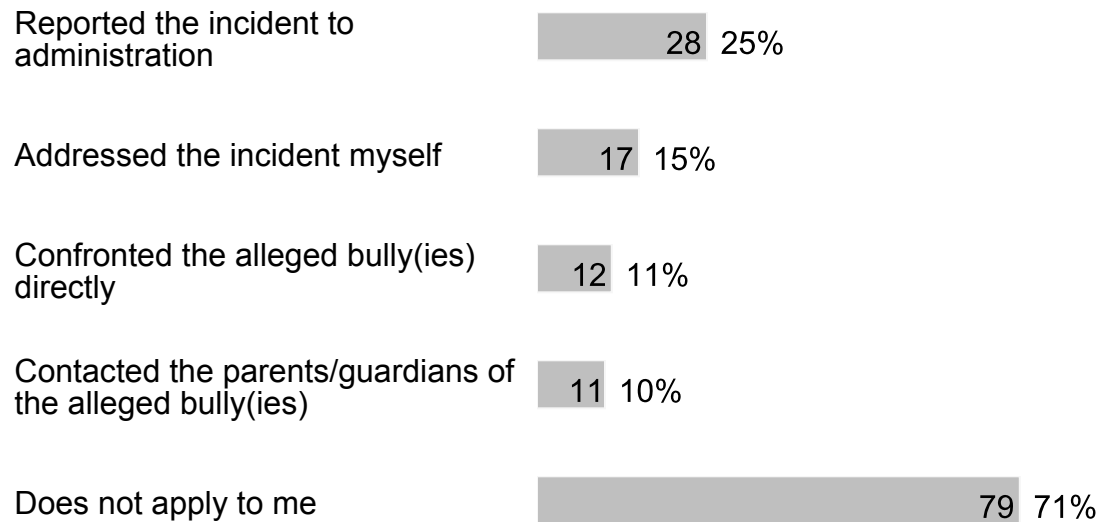
112 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



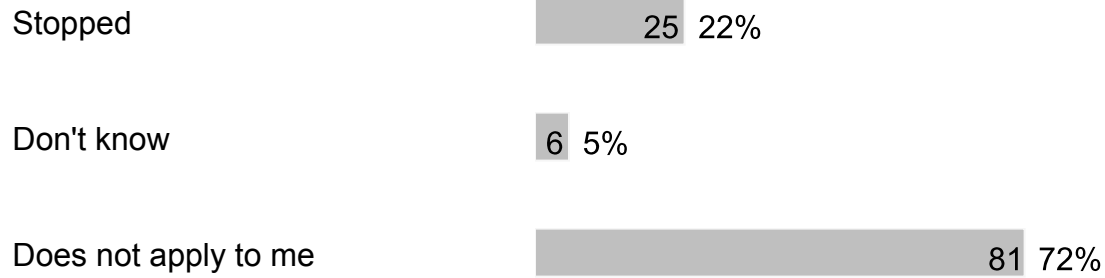
112 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



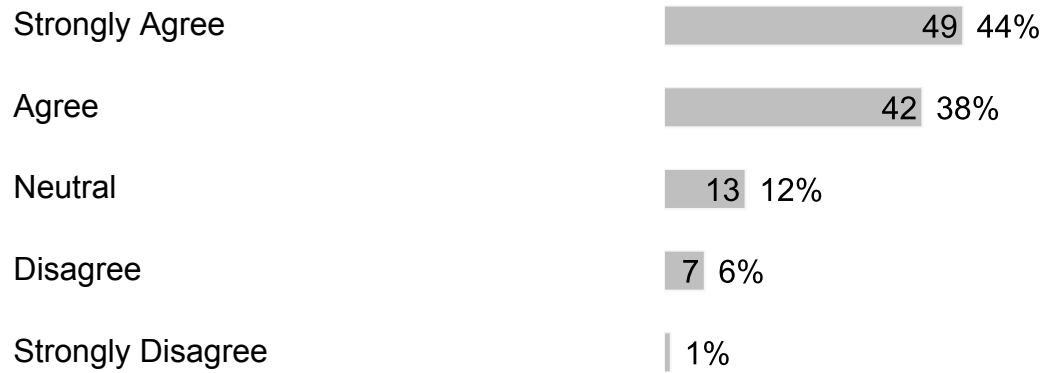
112 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



112 respondents

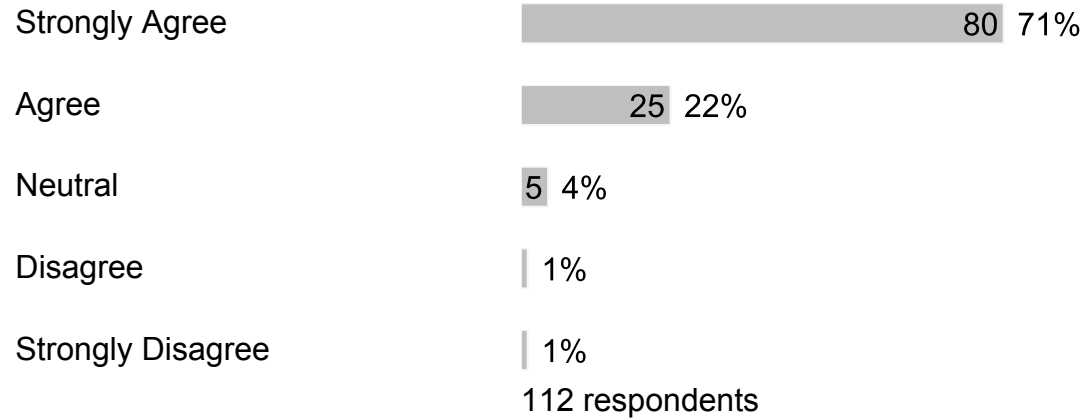
7. In my school, rules are applied equally to students.



112 respondents

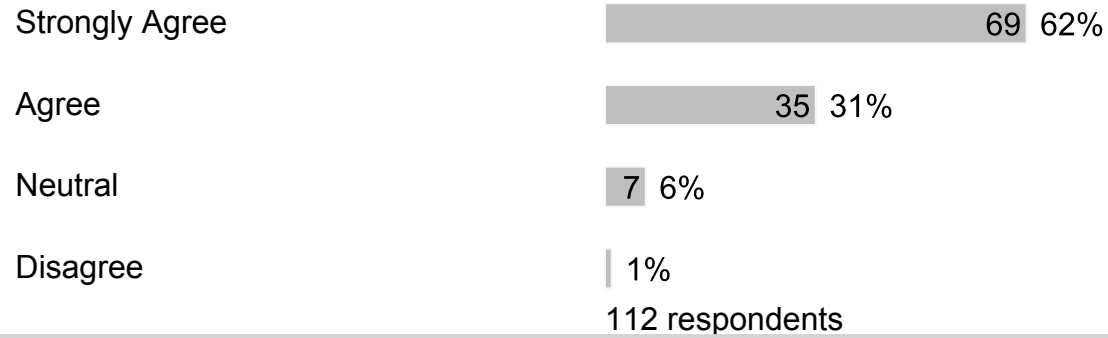
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

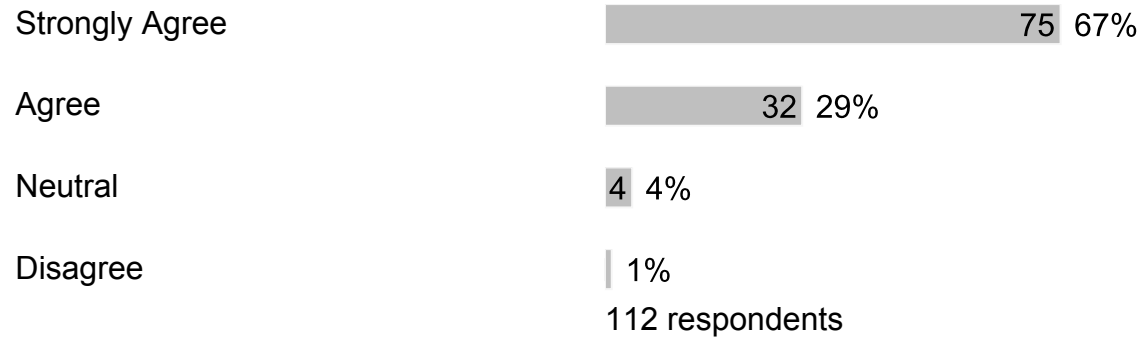


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

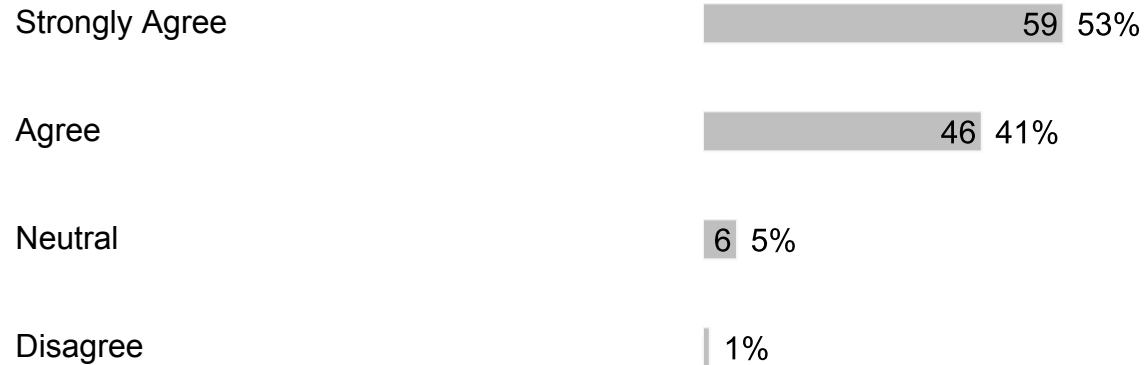


2. Teachers in our school use a variety of technology as instructional resources.



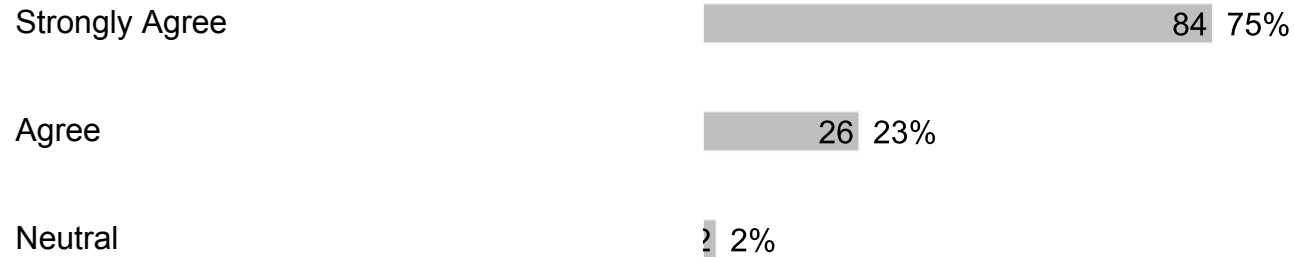
F. Section 5

1. If students have a problem, they know who they can go to for help.



112 respondents

2. If students have a problem, they can come to me for help.



112 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral	11	10%
Disagree	9	8%
Strongly Disagree	3	3%

112 respondents

4. In my school, adults treat students with respect.

Strongly Agree	57	51%
Agree	43	38%
Neutral	9	8%
Disagree	1	1%
Strongly Disagree	2	2%

112 respondents

5. In my school, students treat adults with respect.

Strongly Agree	36	32%
Agree	44	39%
Neutral	25	22%

Disagree 7 6%

112 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 55 49%

Agree 41 37%

Neutral 11 10%

Disagree 5 4%

112 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 109 97%

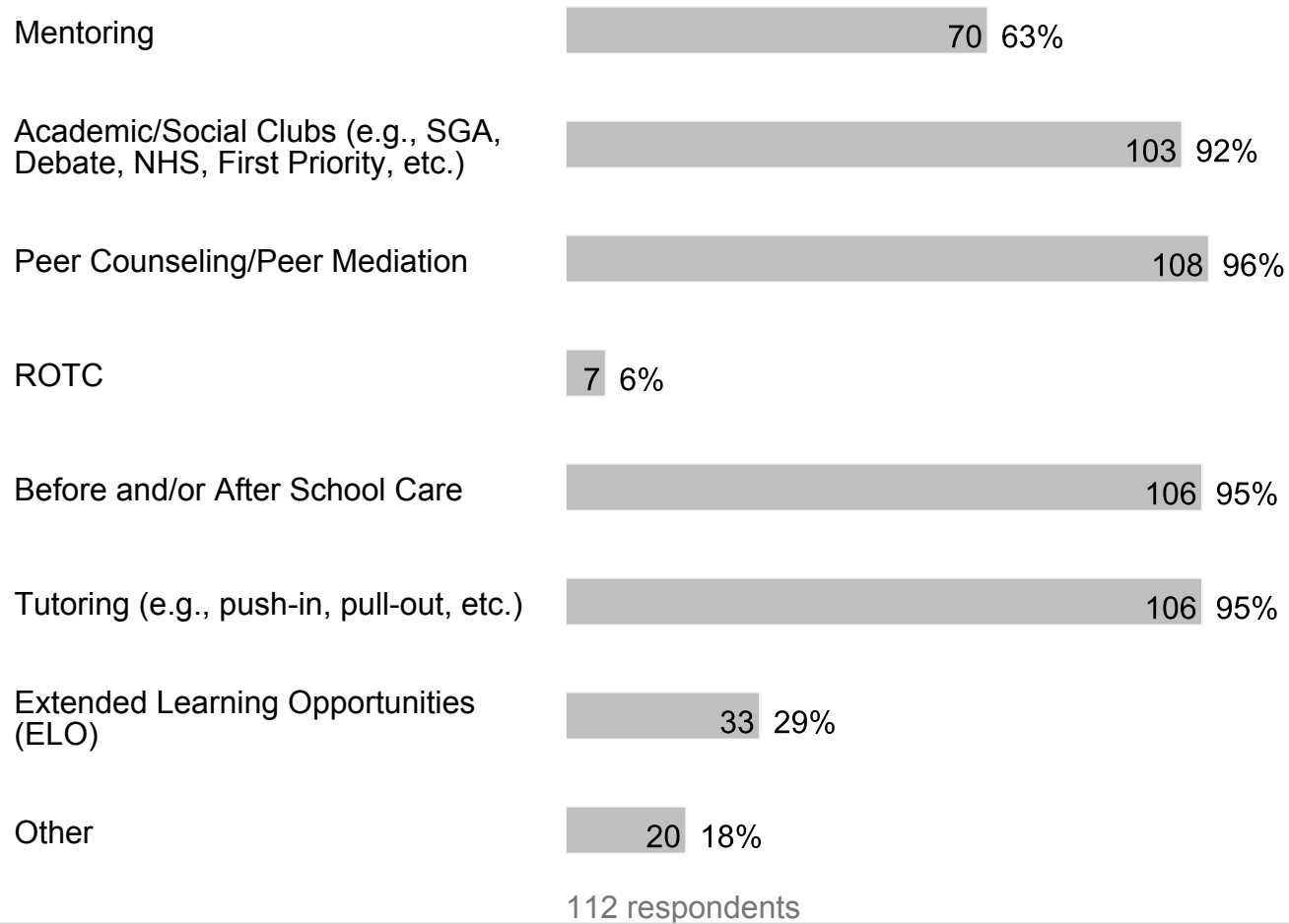
College and/or Career Planning 26 23%

Family Counseling 69 62%

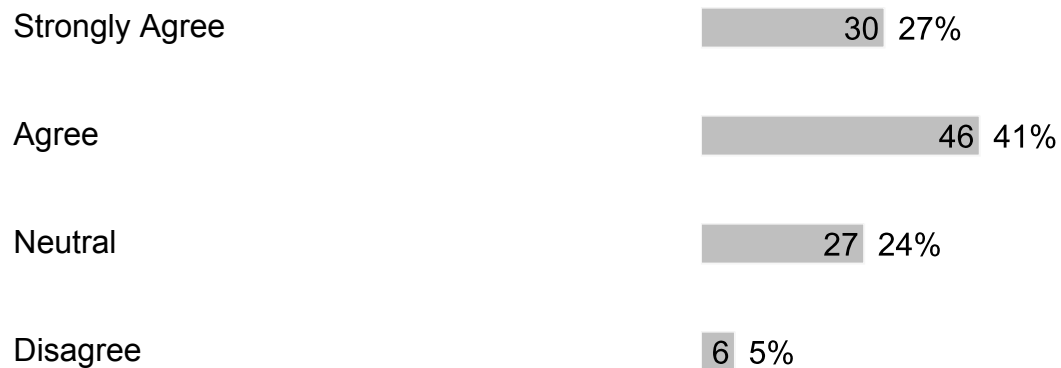
Athletics 110 98%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 80 71%

Performing Arts 107 96%



8. Our school implements changes based on the feedback from staff.



Strongly Disagree 3 3%

112 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 55 49%

Agree 47 42%

Neutral 9 8%

Disagree 1 1%

112 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 8 7%

Agree 8 7%

Neutral 58 53%

Disagree 21 19%

Strongly Disagree 15 14%

110 respondents

11. Families regularly participate in school involvement activities offered by our school.



112 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



111 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Disagree

| 1%

Strongly Disagree

3 3%

110 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree 70 63%

Agree 36 32%

Neutral 4 4%

Strongly Disagree 1 1%

111 respondents

2. Our school has a continuous improvement process.

Strongly Agree 63 57%

Agree 40 36%

Neutral 4 4%

Disagree 4 4%

111 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree 66 59%

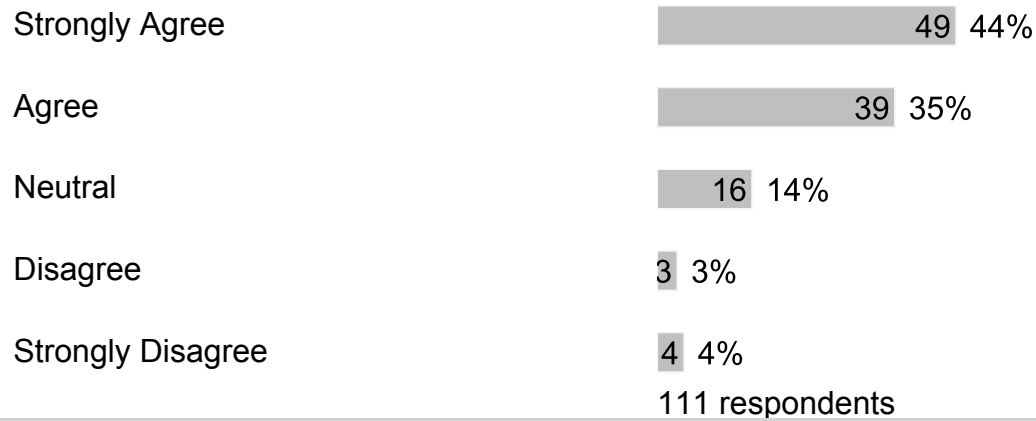
Agree 37 33%

Neutral 6 5%

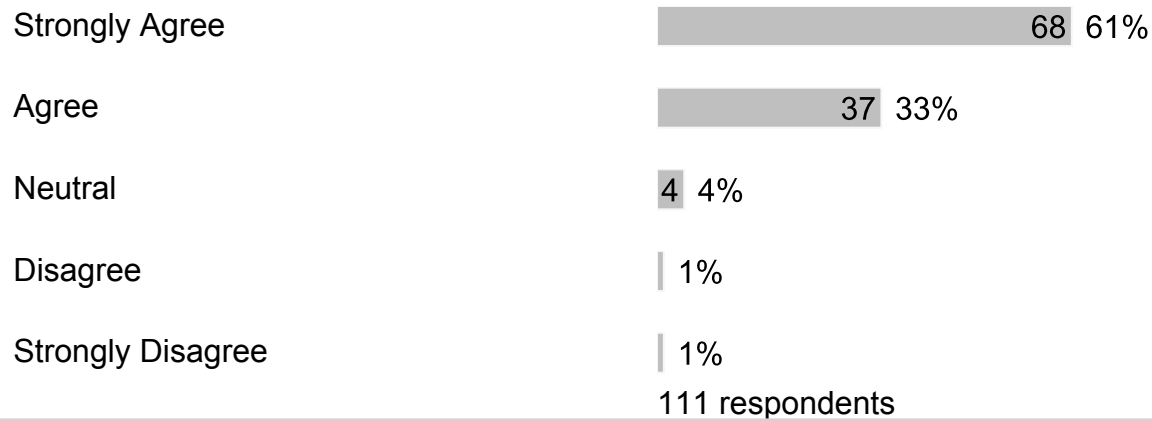
Disagree 2 2%

111 respondents

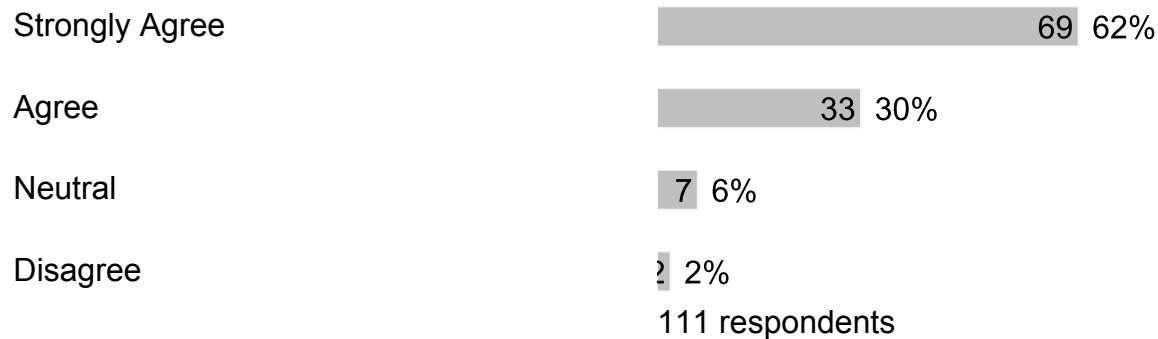
4. Our school's leaders hold themselves accountable for student learning.



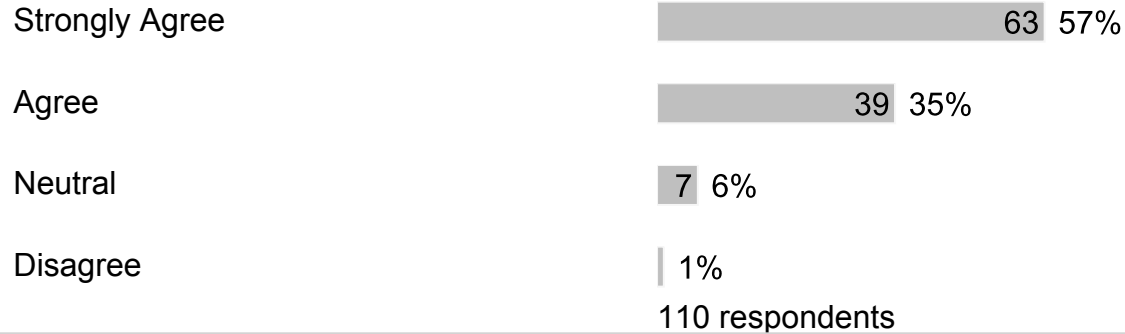
5. Our school's leaders hold all staff members accountable for student learning.



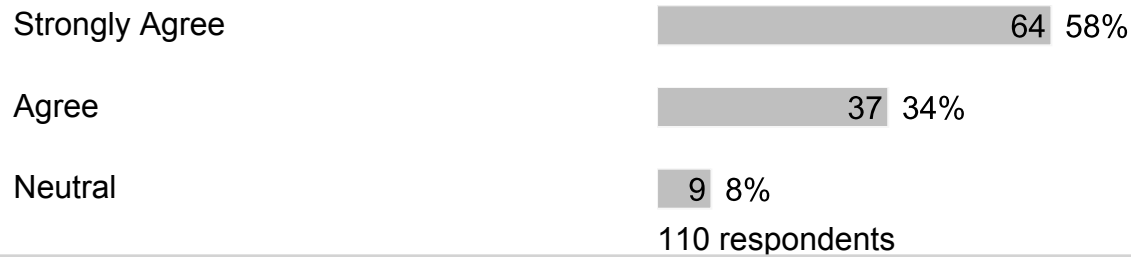
6. I receive feedback from my supervisor regarding my professional performance.



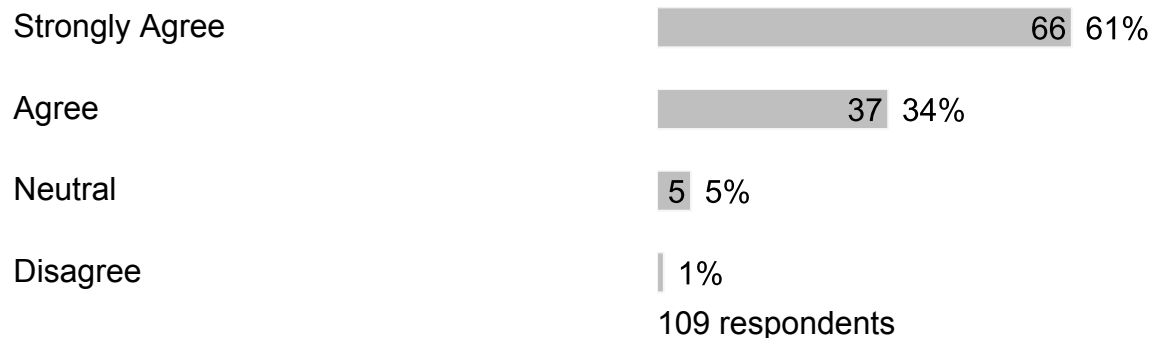
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.

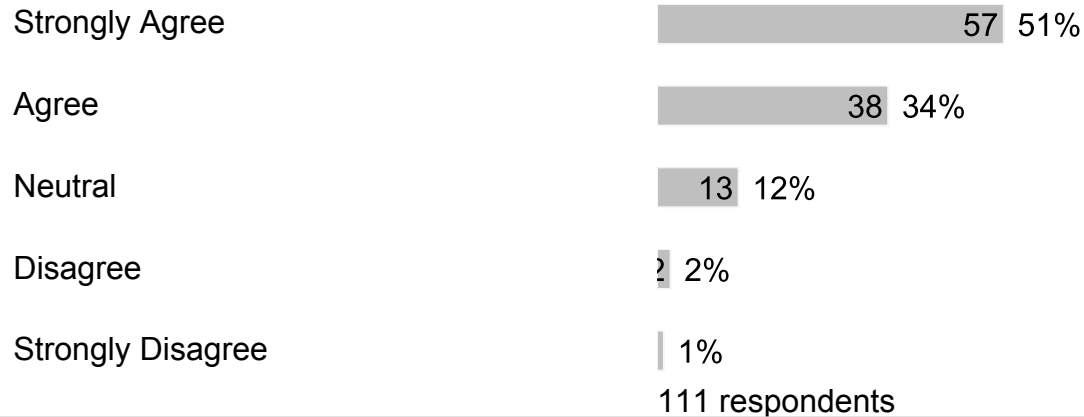


10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

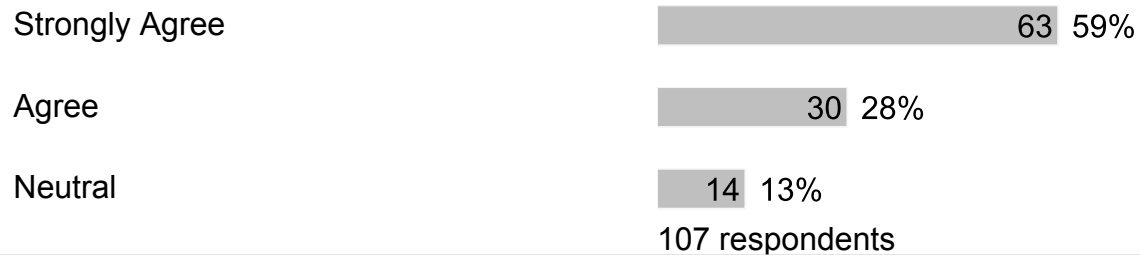




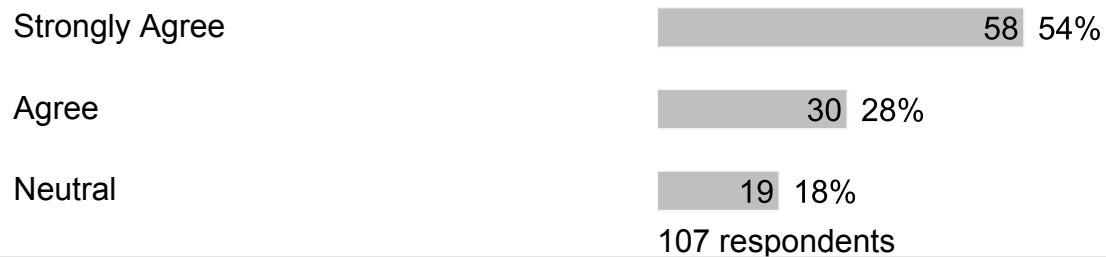
11. In our school, a formal process is in place to support new staff members in their professional practice.



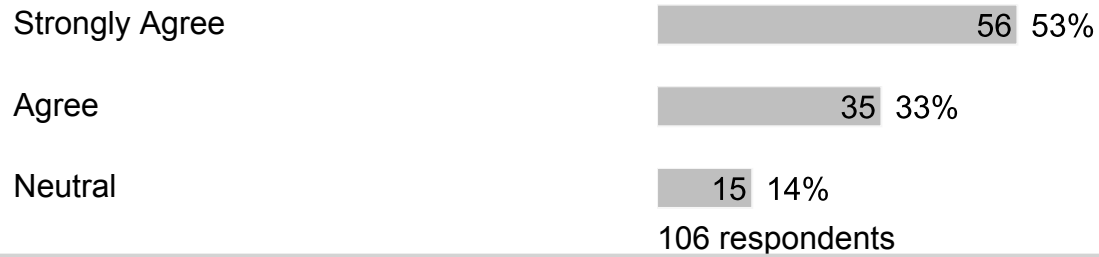
12. My lessons provide opportunities for students to be actively engaged in their learning.



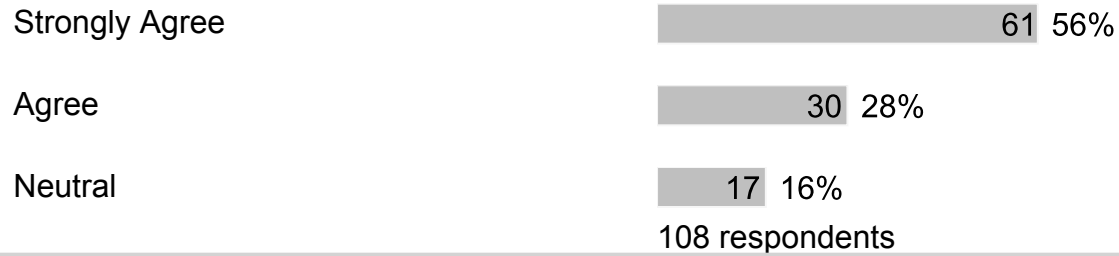
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



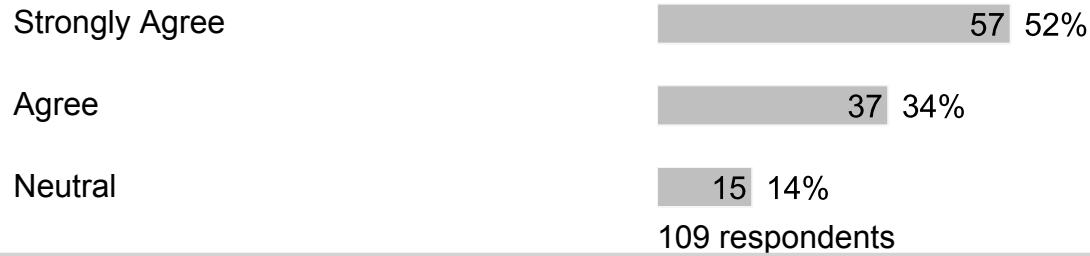
14. I use student achievement data to modify and adjust materials and lessons for my students.



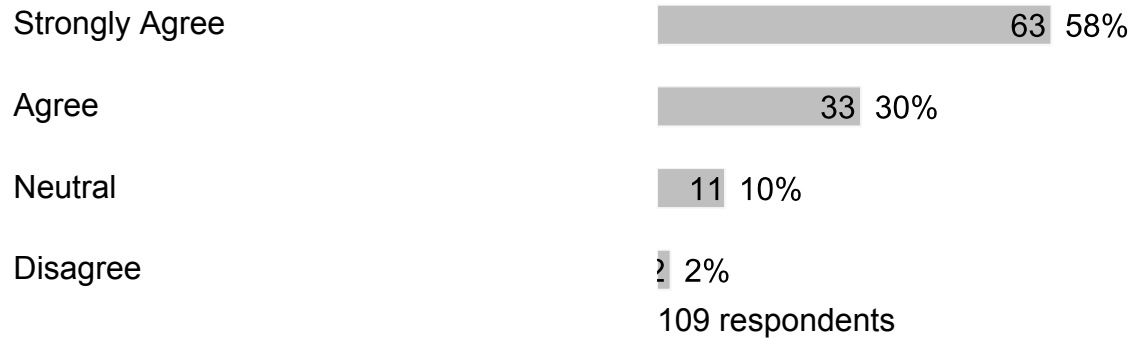
15. I use formative assessments to monitor student progress.



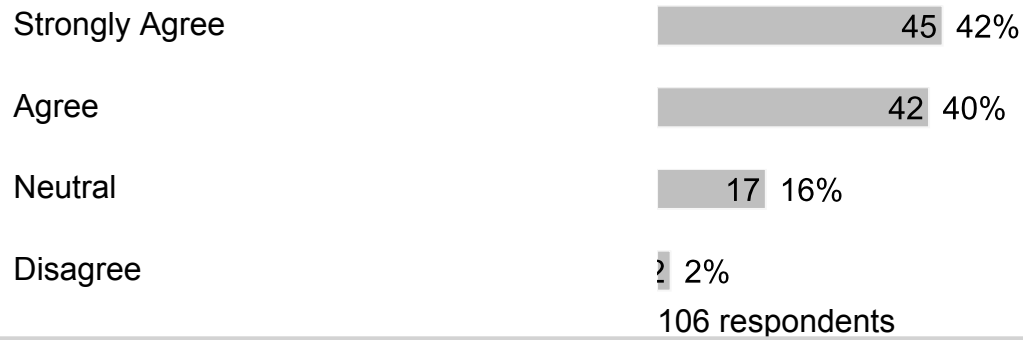
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



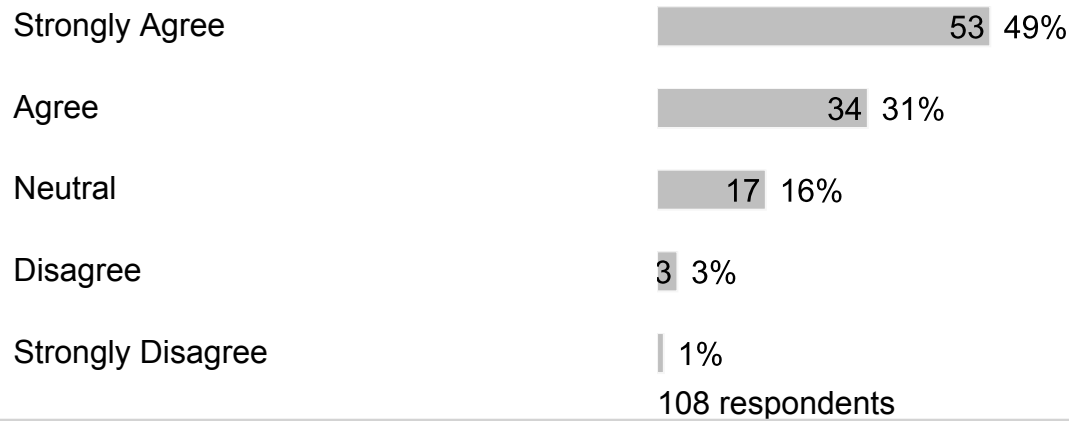
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



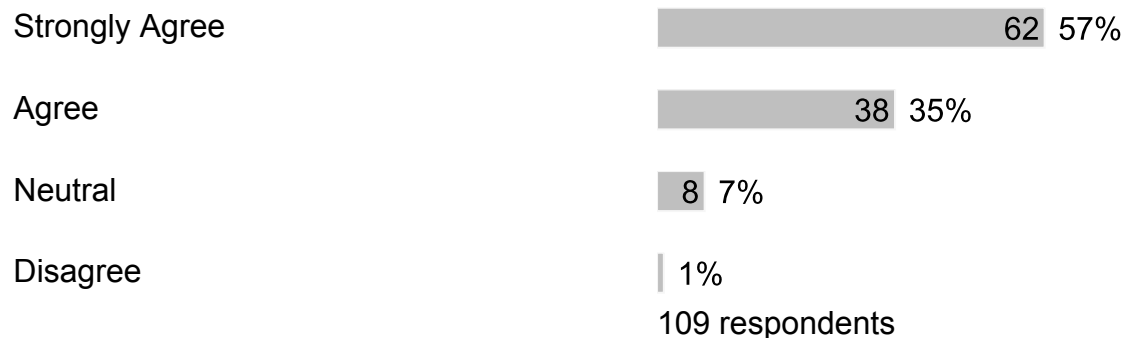
18. The school ensures I receive formal training in the use of student assessment data.



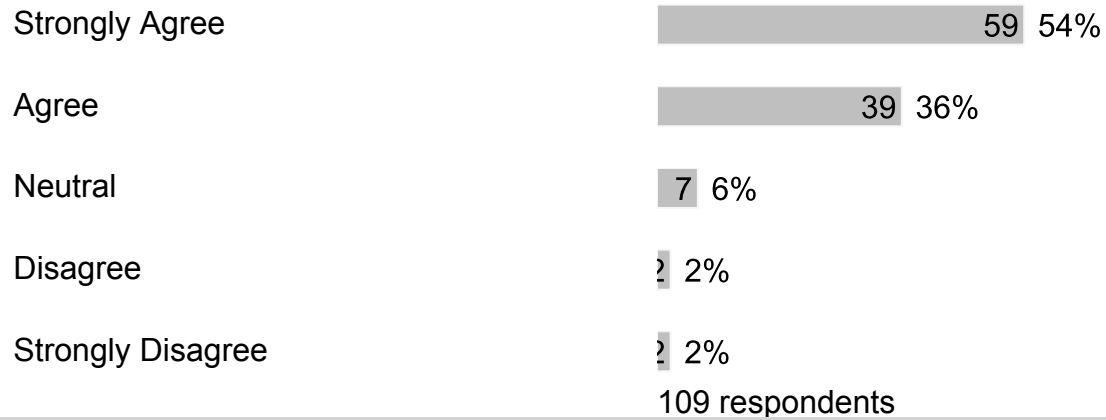
19. In our school, staff members provide peer coaching to teachers.



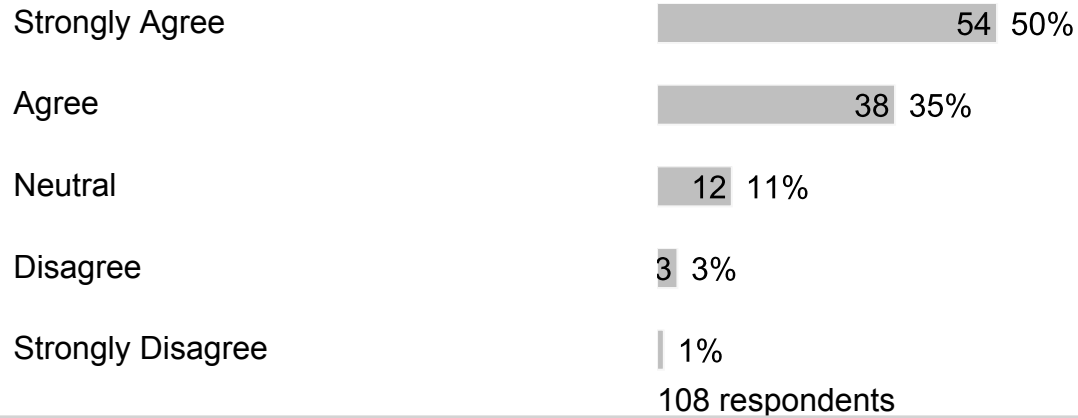
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



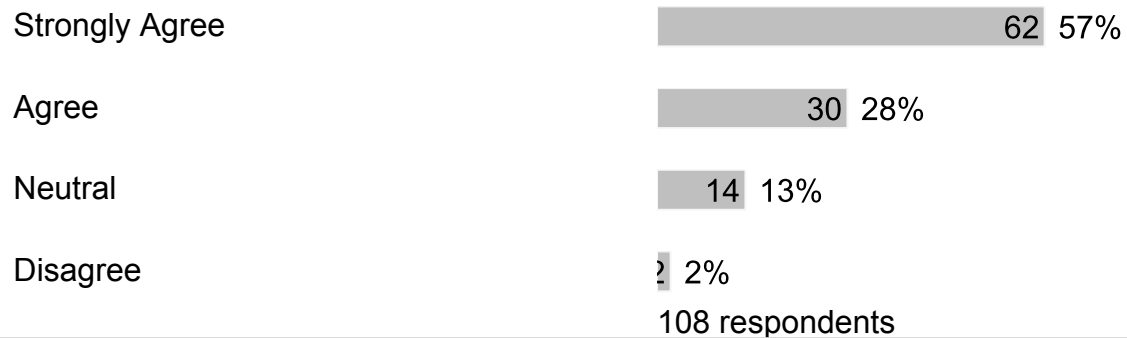
21. I am provided with professional development opportunities that are relevant to my role.



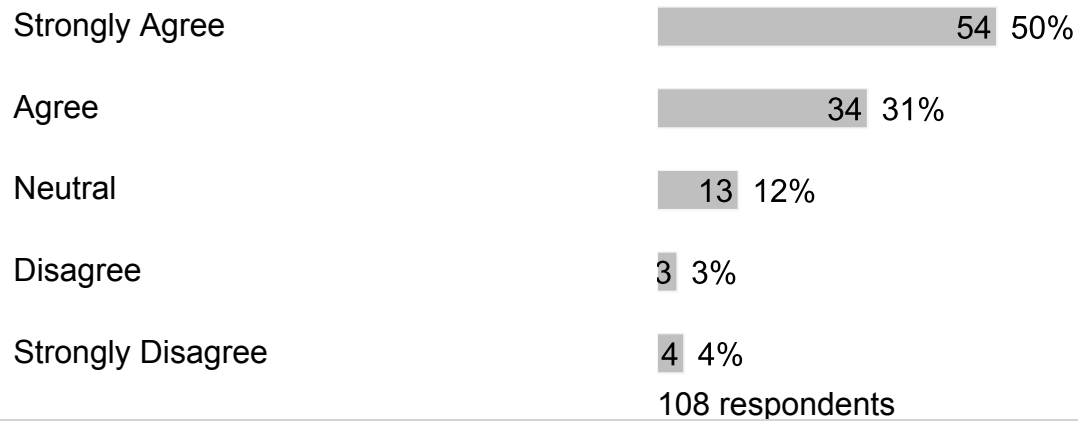
22. Our school shares responsibility for student learning with its staff, parents and community members.



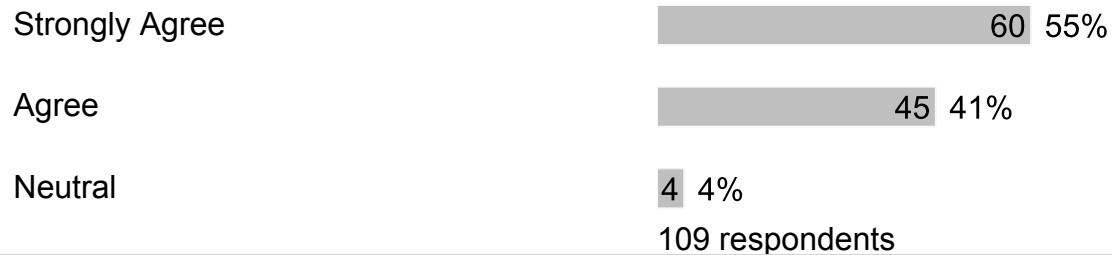
23. I feel confident in my classroom management strategies.



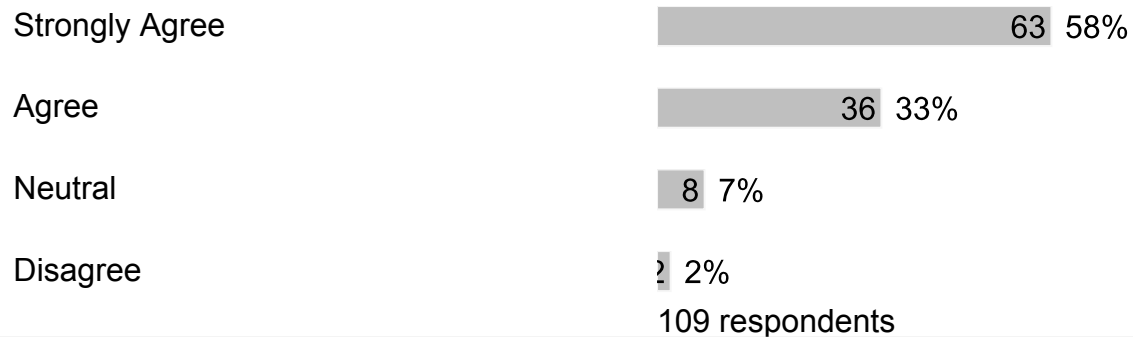
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



Neutral 12 11%

Disagree 1%

106 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 15 13%

2 times per year 12 11%

3 or more times per year 17 15%

Does not apply 68 61%

112 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 73 66%

Agree 28 25%

Neutral 9 8%

110 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 57 52%

Agree 37 34%

Neutral 14 13%

Disagree | 1%
109 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 45 42%

Agree 32 30%

Neutral 26 24%

Disagree 4 4%

107 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 68 63%

Agree 33 31%

Neutral 4 4%

Disagree 3 3%

108 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 69 64%

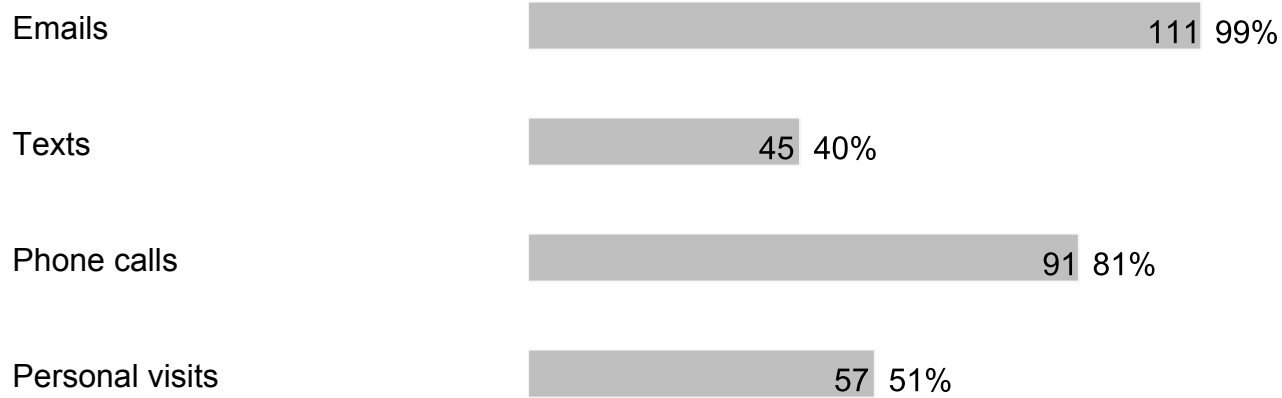
Agree 34 31%

Neutral 4 4%

Disagree | 1%

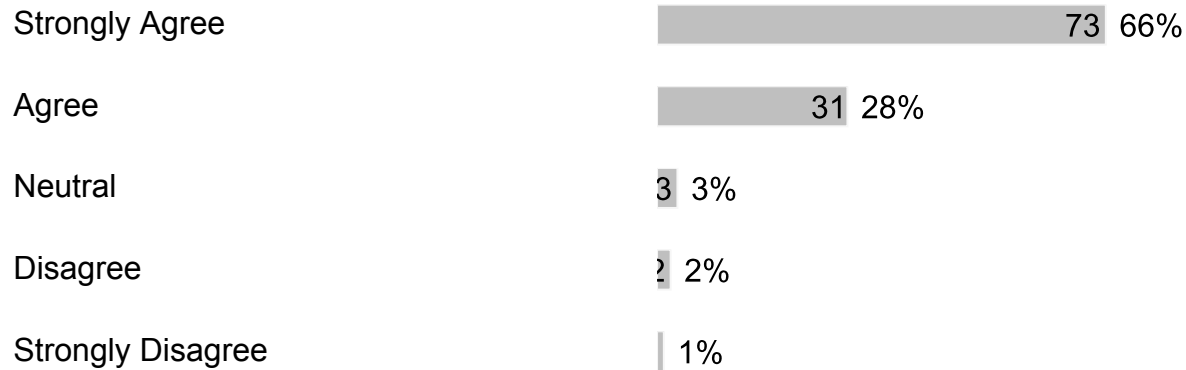
108 respondents

34. I am accessible via (check all that apply):



112 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



110 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report