

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/12/2025





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Custom Survey

1 survey(s) 70 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	3	4%
Female	64	91%
Prefer not to answer	3	4%

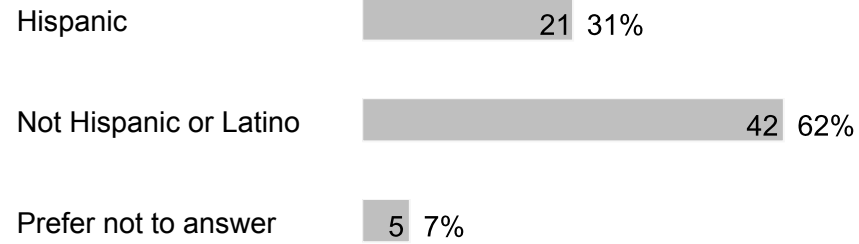
70 respondents

2. Ethnicity

Asian	2	3%
Black or African American	10	15%
White	45	69%
Multiracial	2	3%
Other	6	9%

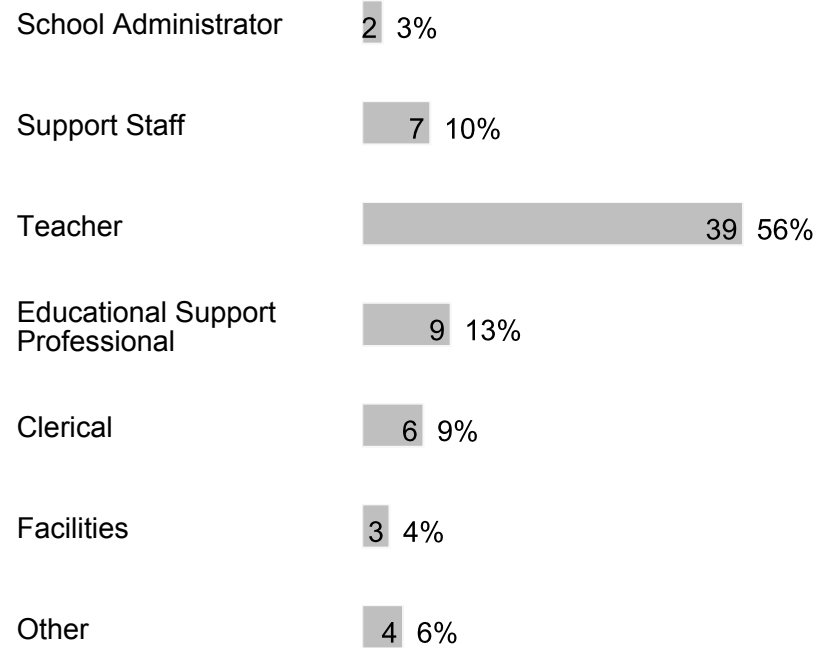
65 respondents

3. Ethnicity



68 respondents

4. Role



70 respondents

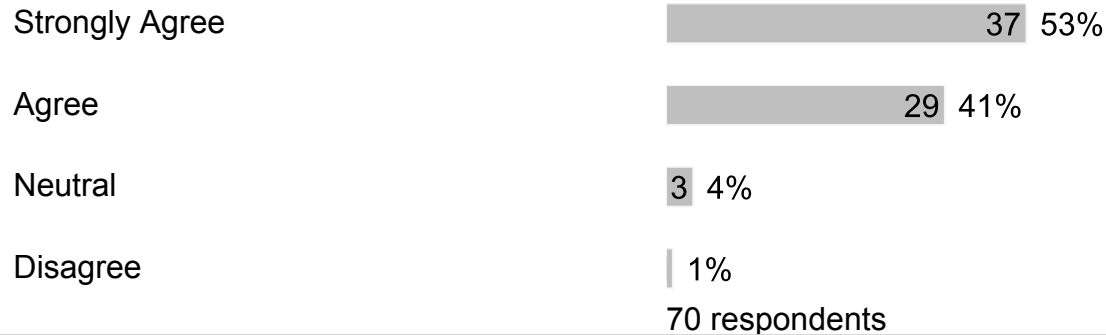
5. Experience



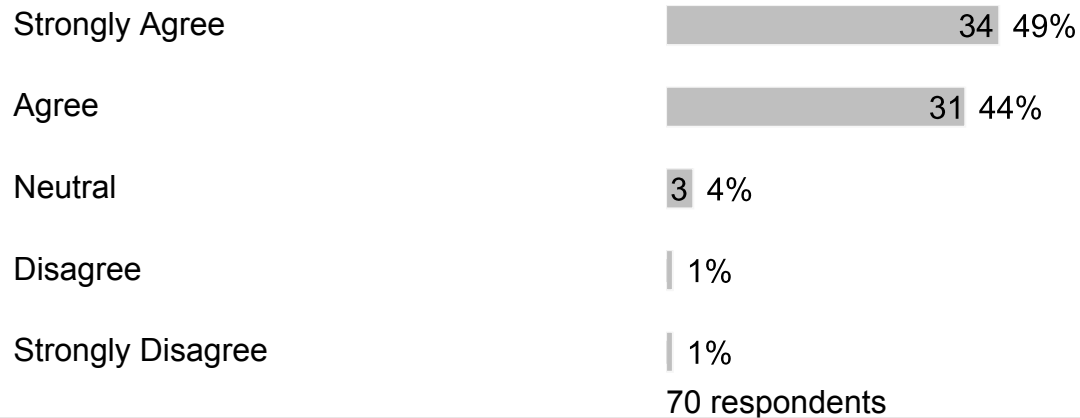


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





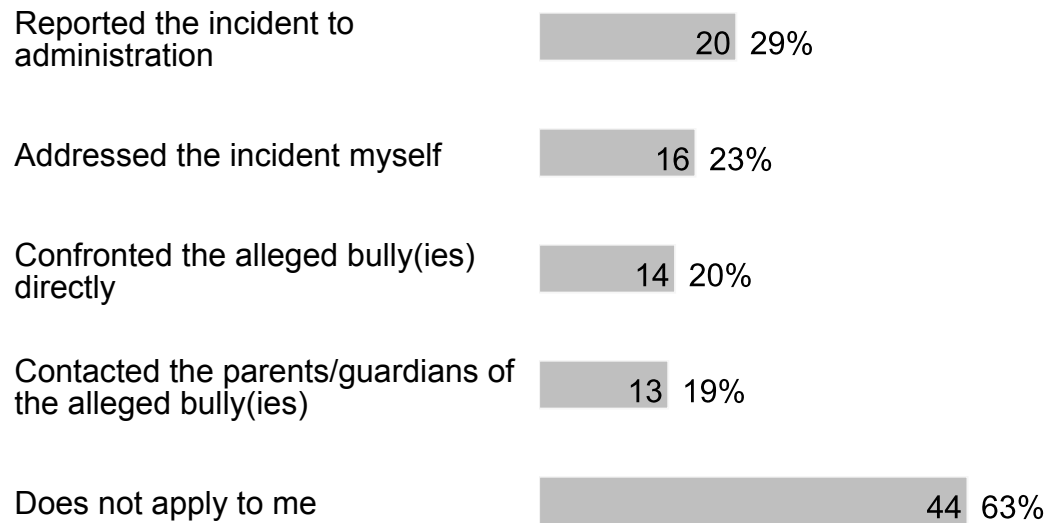
70 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



70 respondents

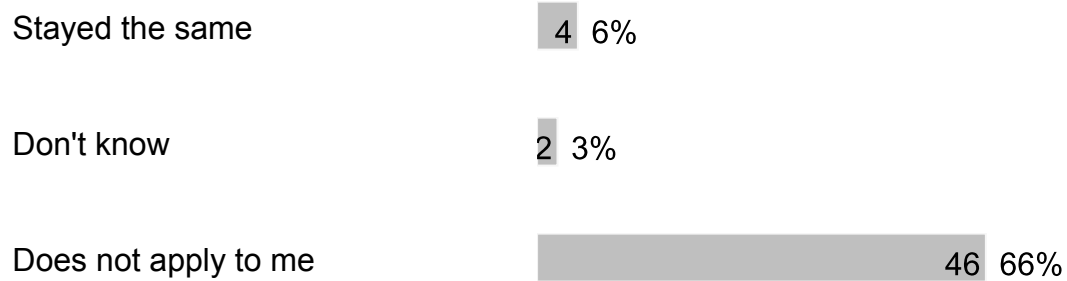
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



70 respondents

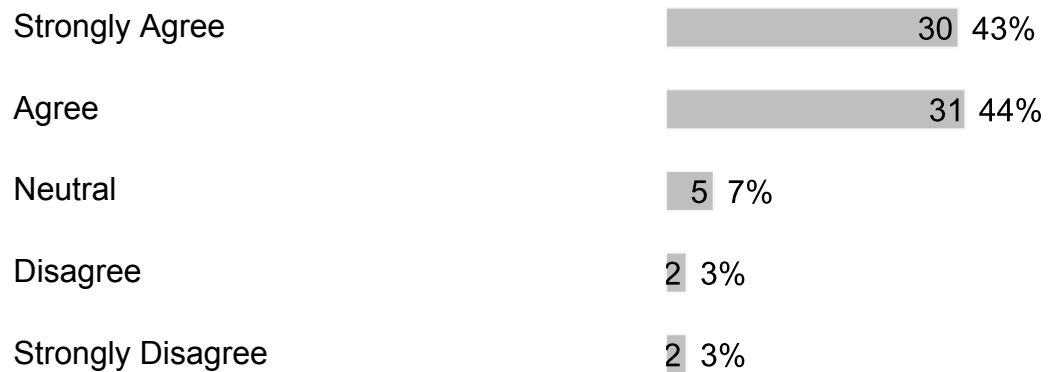
6. After addressing the bullying or cyberbullying reported to me, the bullying:





70 respondents

7. In my school, rules are applied equally to students.



70 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  46 66%

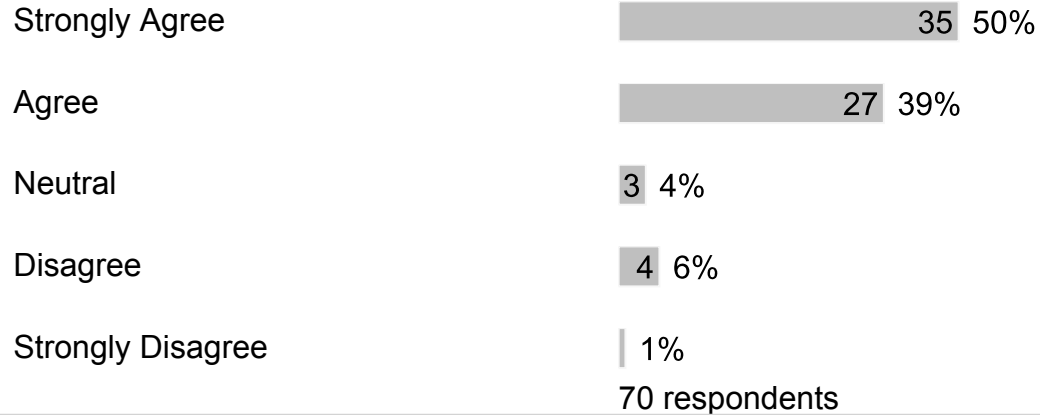
Agree  20 29%

Neutral  4 6%

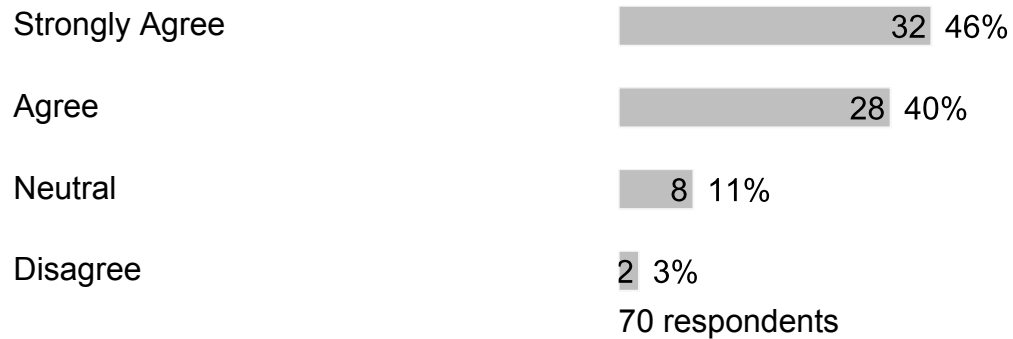
70 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

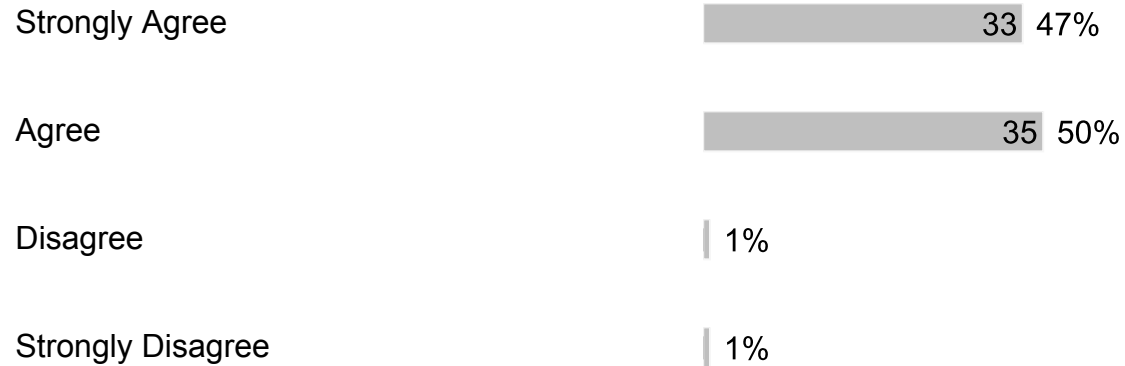


2. Teachers in our school use a variety of technology as instructional resources.



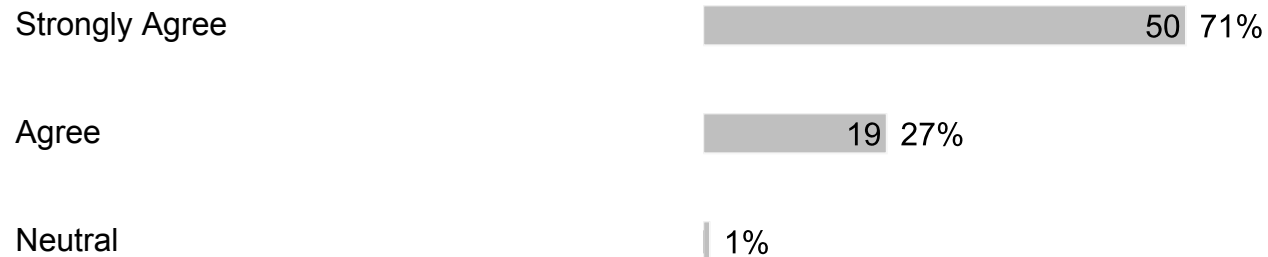
F. Section 5

1. If students have a problem, they know who they can go to for help.



70 respondents

2. If students have a problem, they can come to me for help.



70 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 6 9%

Strongly Disagree 1 1%

70 respondents

4. In my school, adults treat students with respect.

Strongly Agree 31 44%

Agree 34 49%

Neutral 4 6%

Disagree 1 1%

70 respondents

5. In my school, students treat adults with respect.

Strongly Agree 17 24%

Agree 34 49%

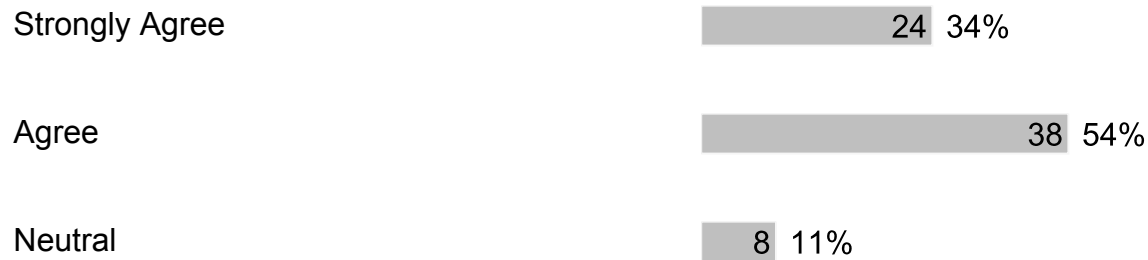
Neutral 12 17%

Disagree 5 7%

Strongly Disagree 2 3%

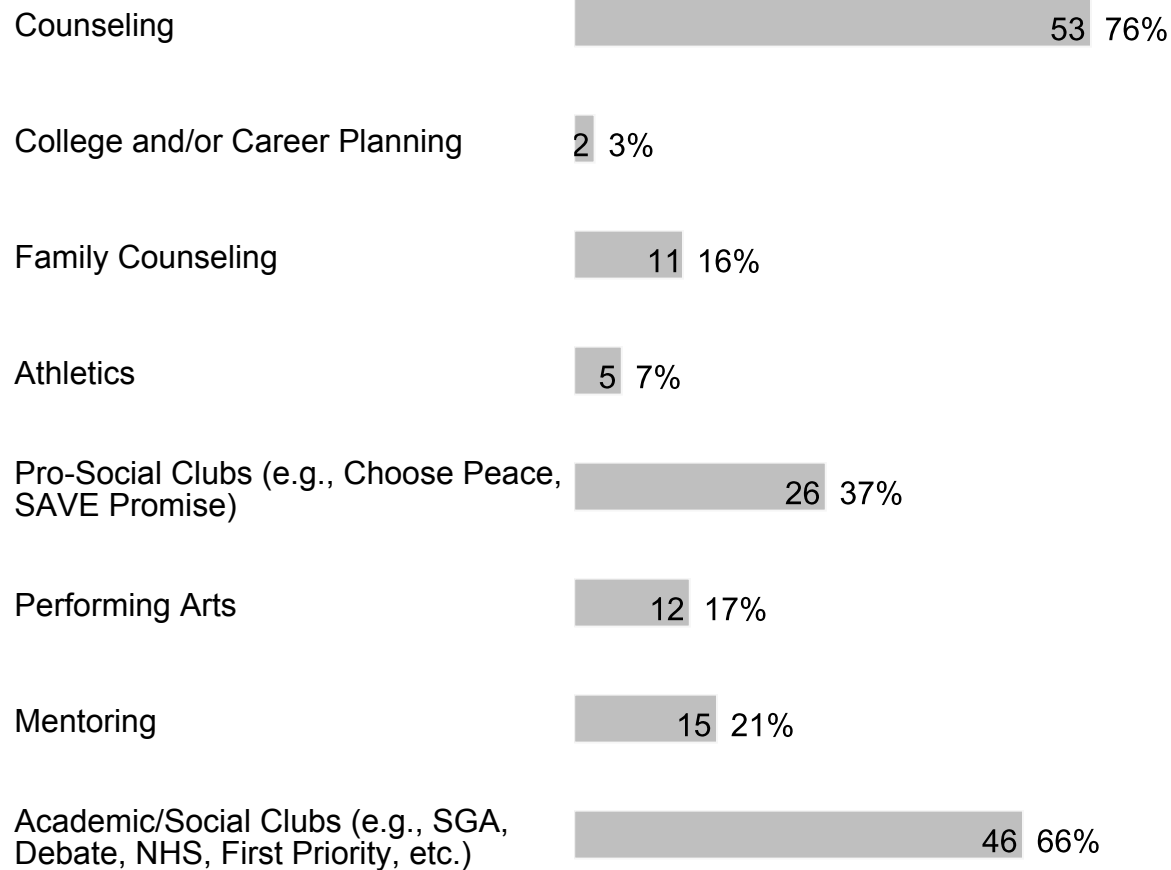
70 respondents

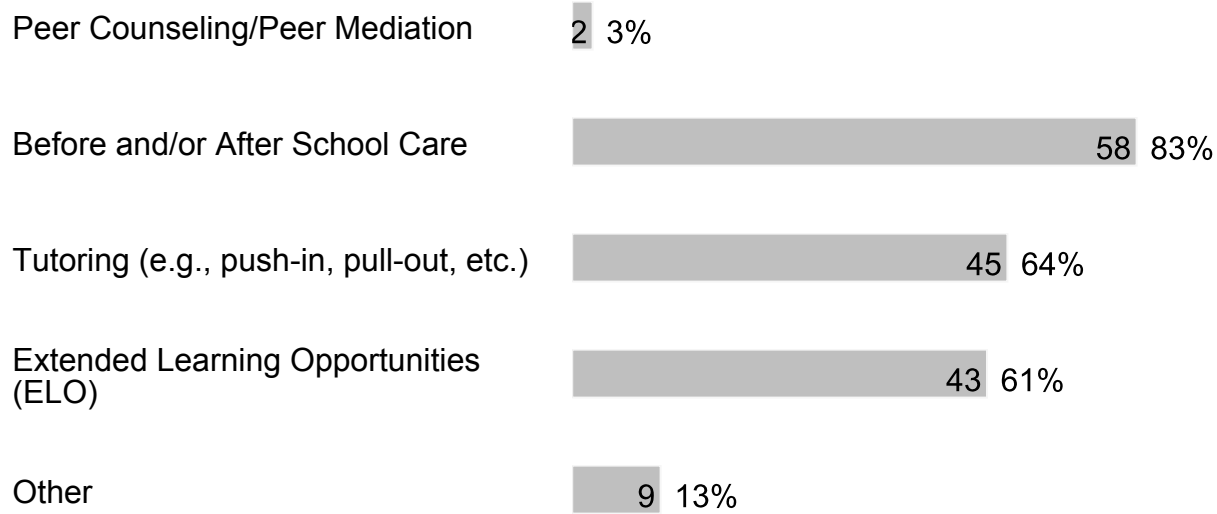
6. In my school, colleagues/adults treat each other with respect.



70 respondents

7. At my school the following programs/services are available (check all that apply):





70 respondents

8. Our school implements changes based on the feedback from staff.



70 respondents

9. Our school maintains facilities that support student learning.



Neutral 2 3%

Disagree 1 1%

70 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 11 16%

Agree 9 13%

Neutral 30 43%

Disagree 15 21%

Strongly Disagree 5 7%

70 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 16 23%

Agree 42 60%

Neutral 10 14%

Disagree 1 1%

Strongly Disagree | 1%

70 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 14 20%

Agree 34 49%

Neutral 18 26%

Disagree | 1%

Strongly Disagree 2 3%

69 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 13 19%

Agree 33 48%

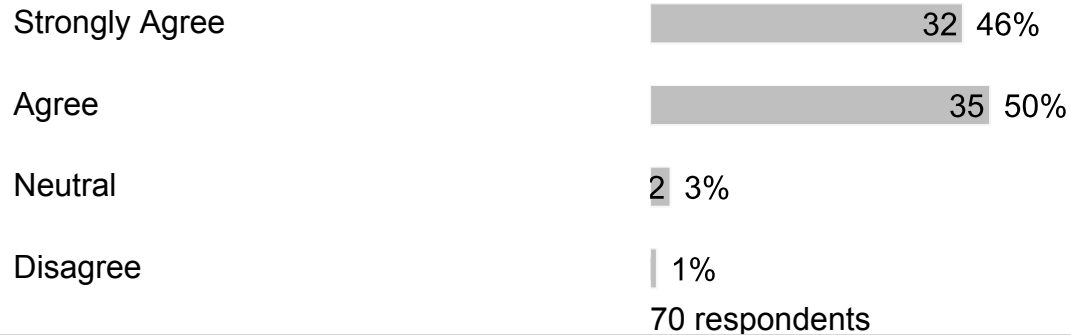
Neutral 22 32%

Disagree | 1%

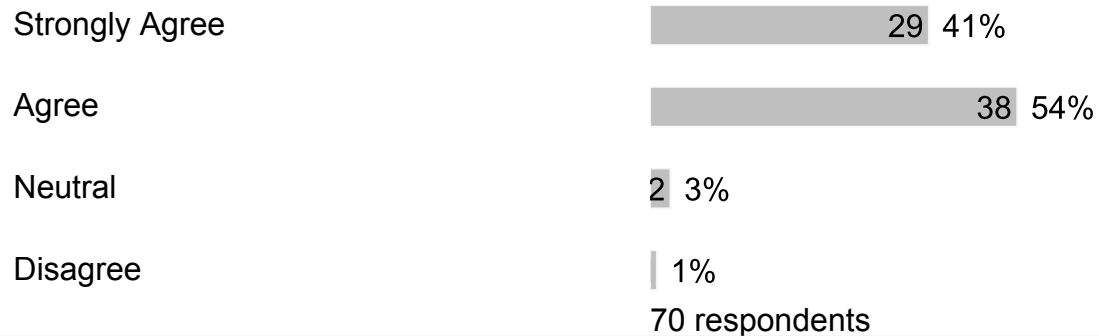
69 respondents

G. Section 6

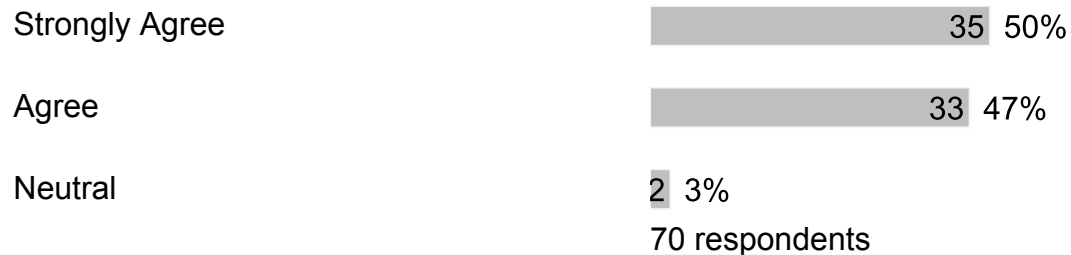
1. Our school has a culture of high expectations.



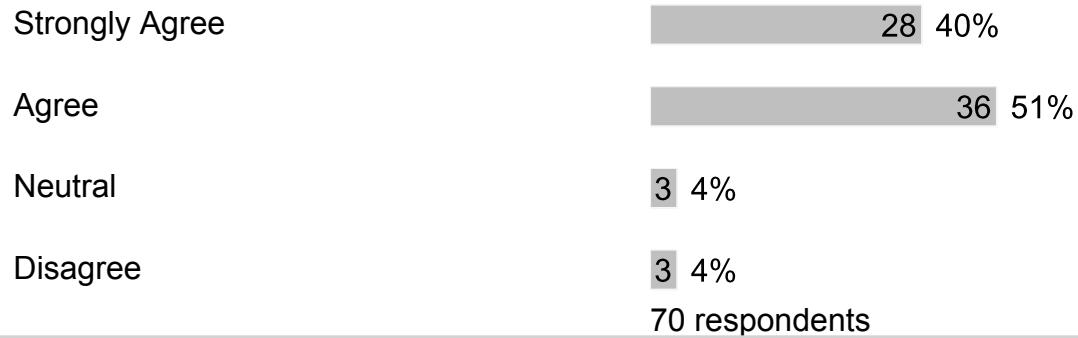
2. Our school has a continuous improvement process.



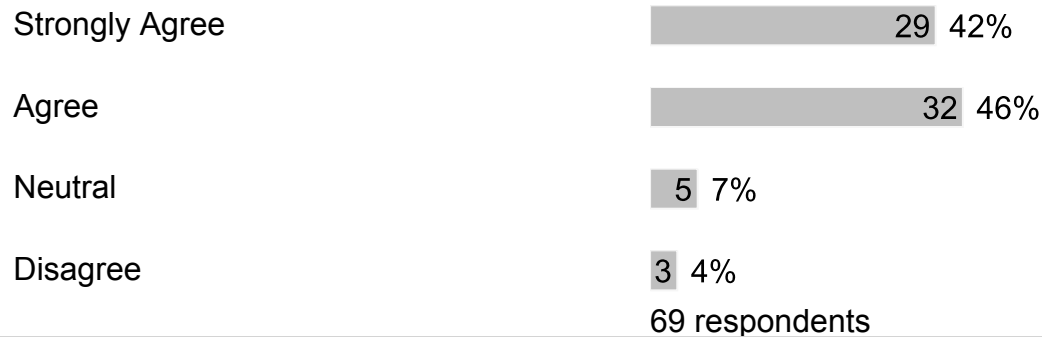
3. Our school's leaders expect staff members to hold all students to high academic standards.



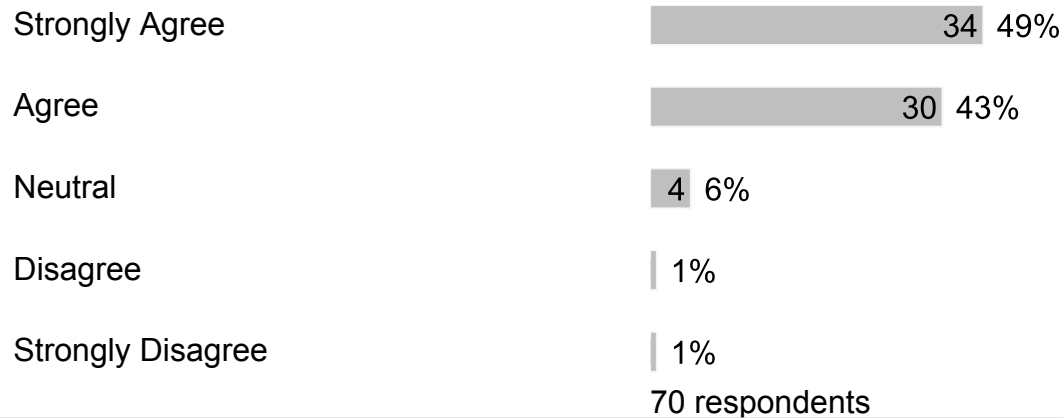
4. Our school's leaders hold themselves accountable for student learning.



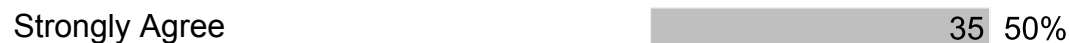
5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



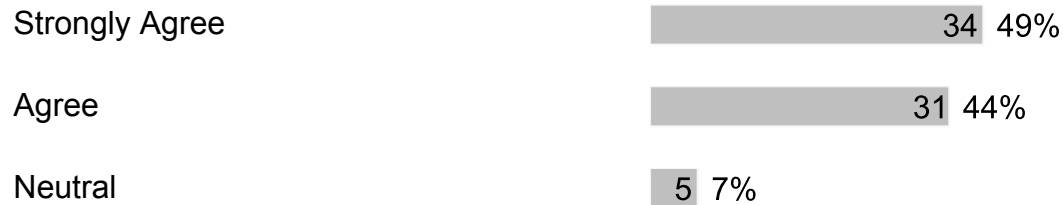
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.





70 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



70 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



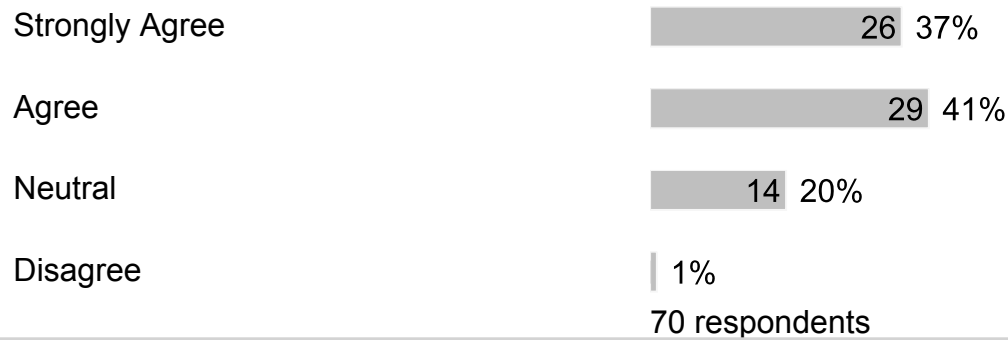
70 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



70 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



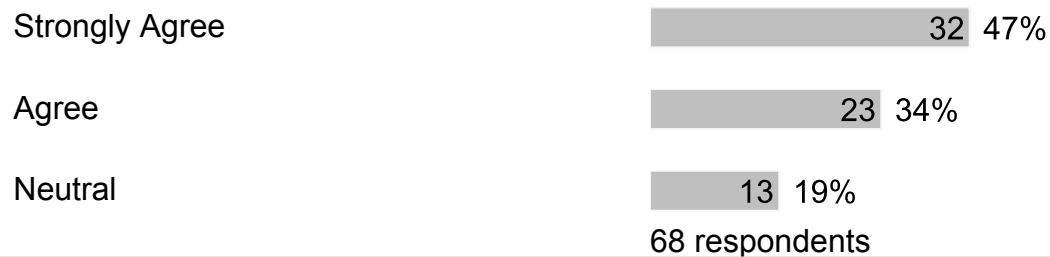
12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



68 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



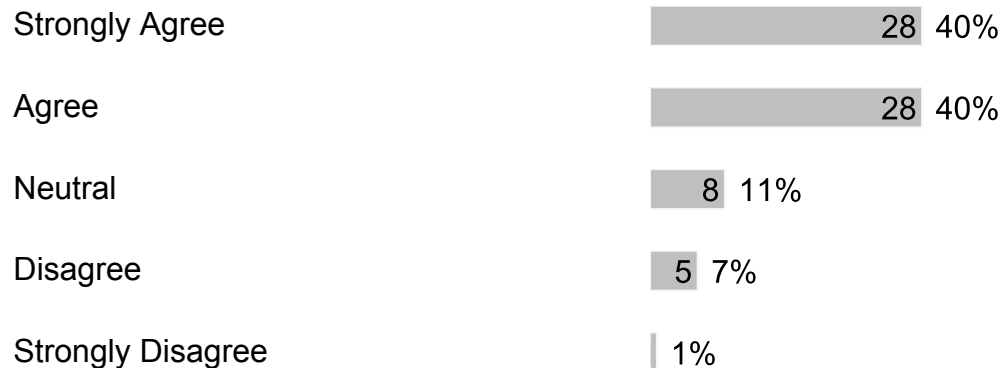
68 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



69 respondents

18. The school ensures I receive formal training in the use of student assessment data.



70 respondents

19. In our school, staff members provide peer coaching to teachers.



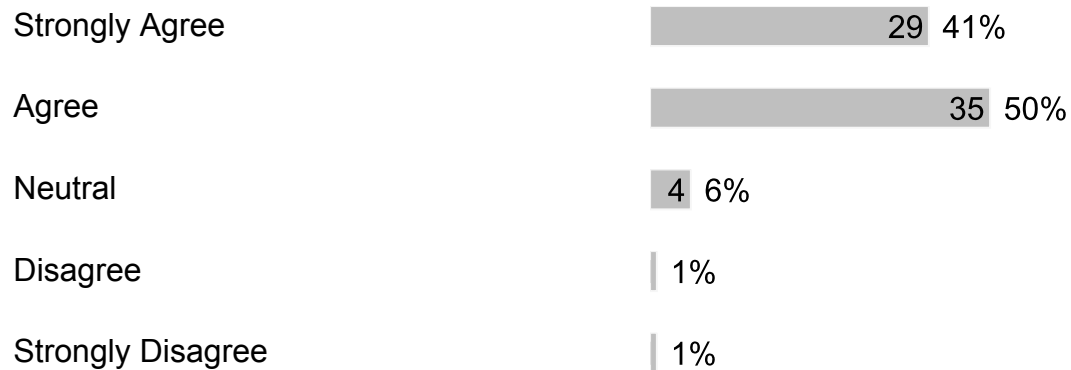
70 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



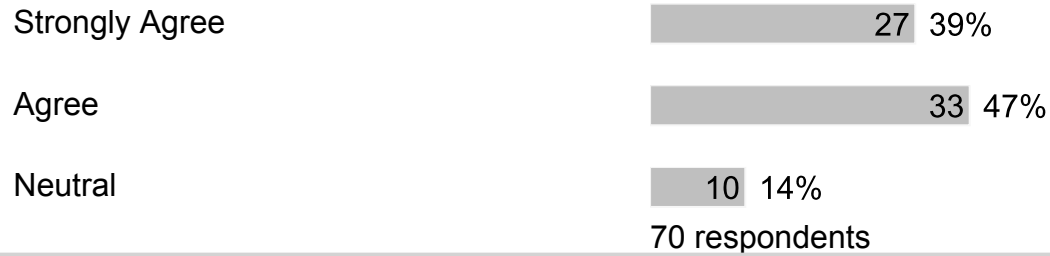
70 respondents

21. I am provided with professional development opportunities that are relevant to my role.



70 respondents

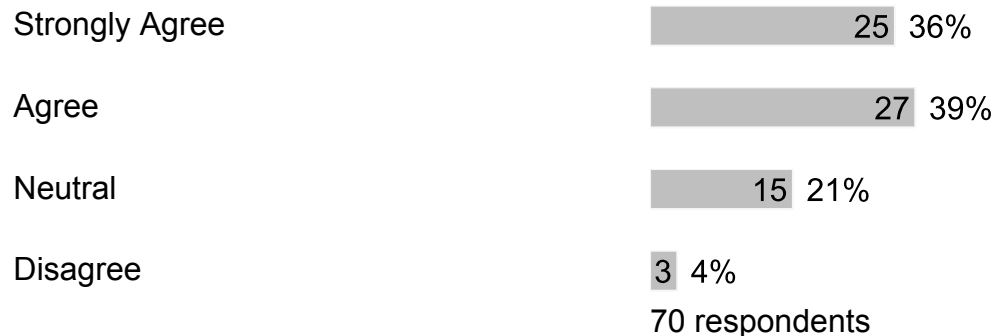
22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



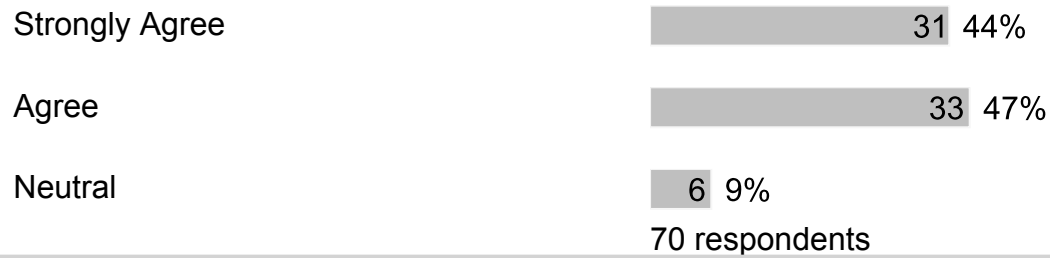
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



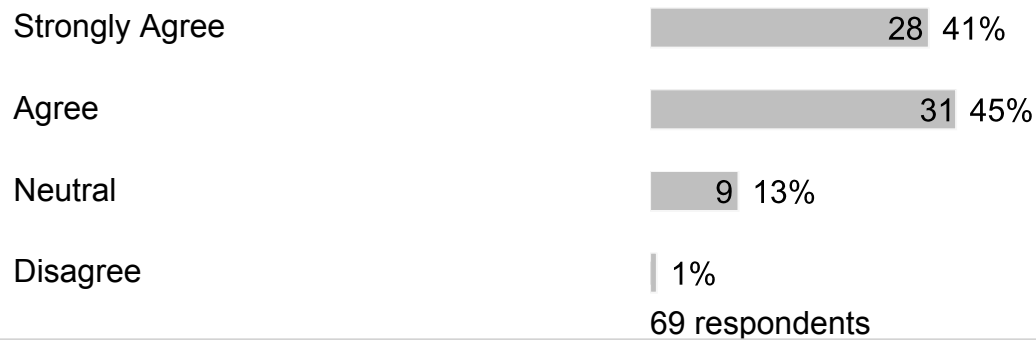
25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



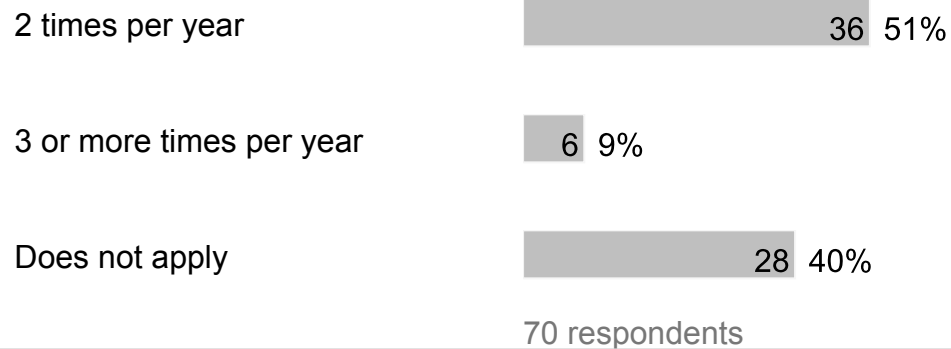
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Agree 27 39%

Neutral 10 14%

70 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 30 43%

Agree 34 49%

Neutral 6 9%

70 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 23 33%

Agree 26 37%

Neutral 18 26%

Disagree 3 4%

70 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 32 46%

Agree 34 49%

Neutral 4 6%

70 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 34 49%

Agree 32 46%

Neutral 4 6%

70 respondents

34. I am accessible via (check all that apply):

Emails 69 99%

Texts 42 60%

Phone calls 49 70%

Personal visits 39 56%

70 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 32 47%

Agree 31 46%

Neutral 4 6%

Disagree 1 1%

68 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report