

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/16/2025



Custom Survey

1 survey(s) 77 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	14	18%
Female	55	72%
Prefer not to answer	7	9%

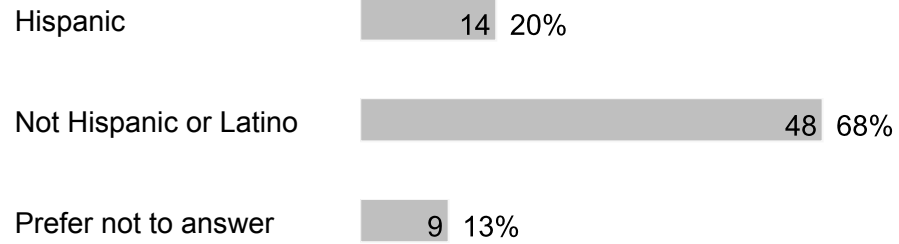
76 respondents

2. Ethnicity

Asian	2	3%
Black or African American	7	10%
White	50	71%
Multiracial	3	4%
Other	8	11%

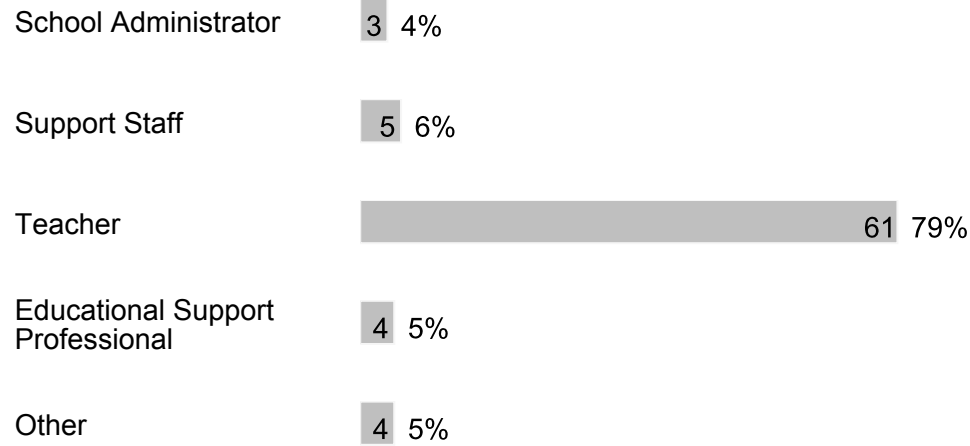
70 respondents

3. Ethnicity



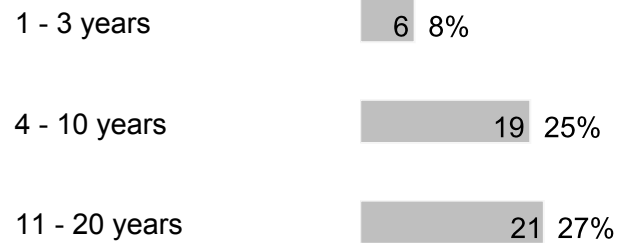
71 respondents

4. Role



77 respondents

5. Experience



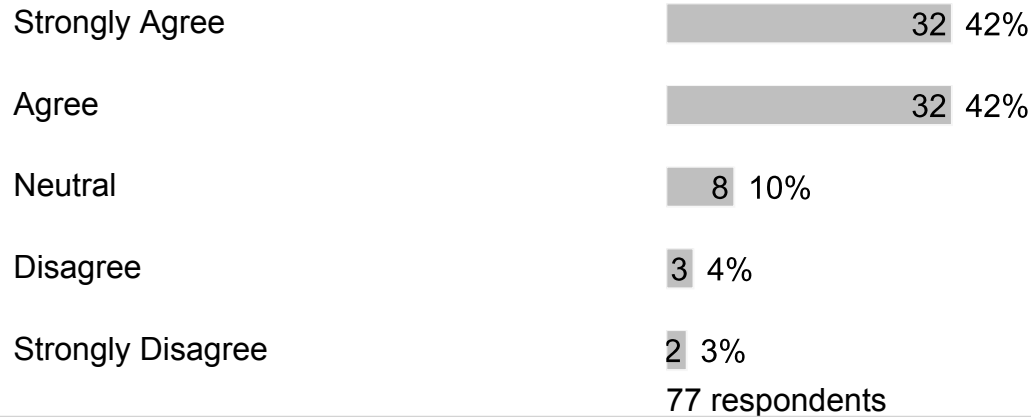
More than 20 years



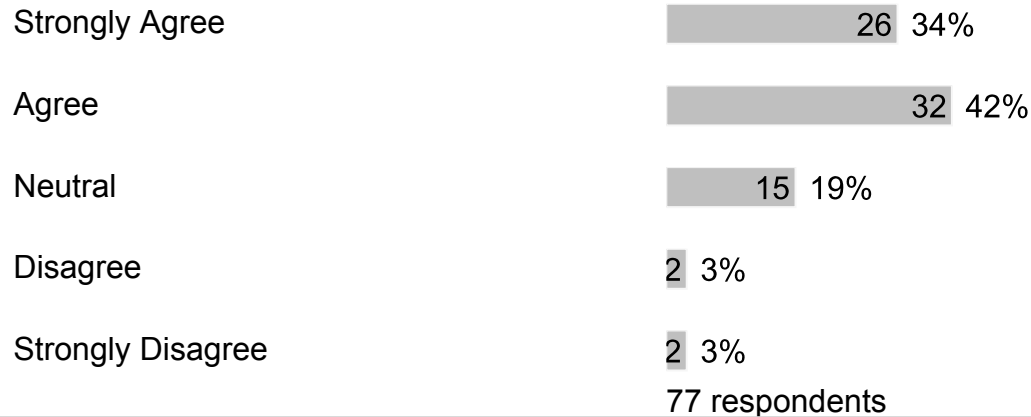
77 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





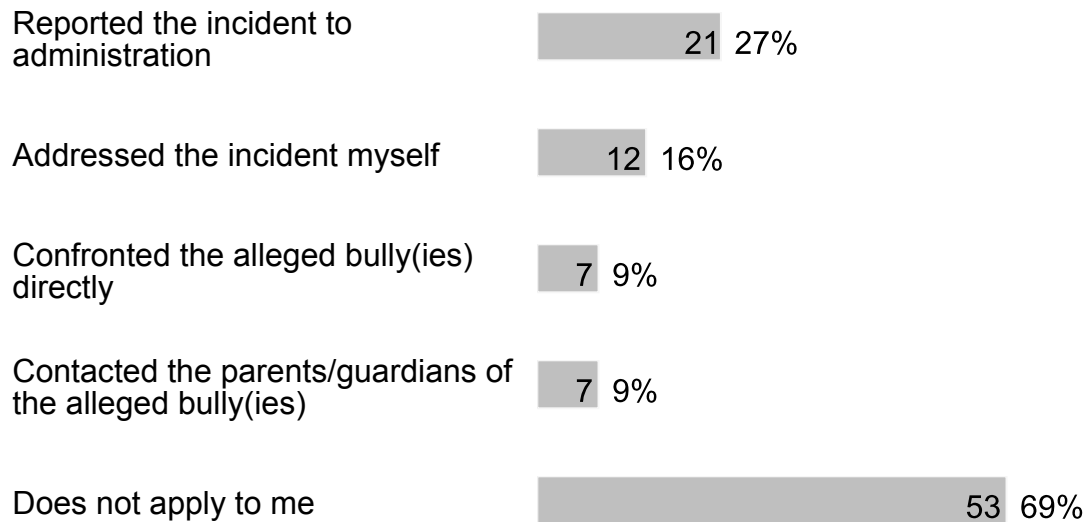
77 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



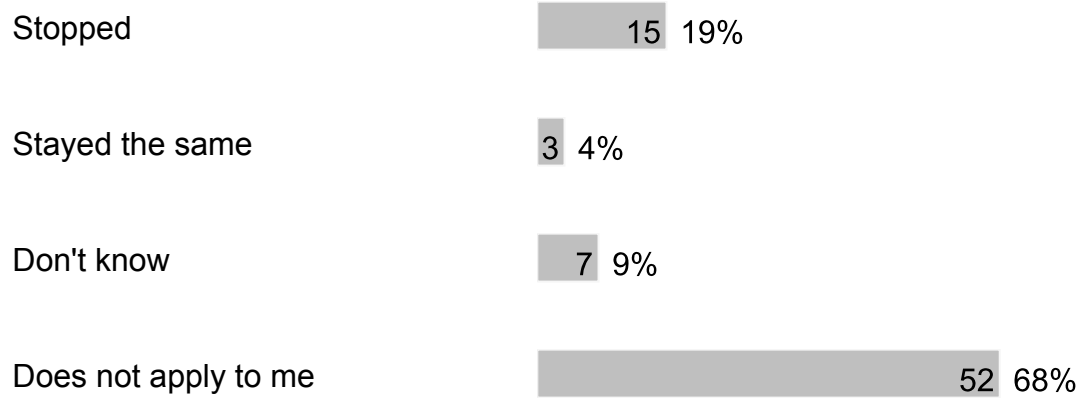
77 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



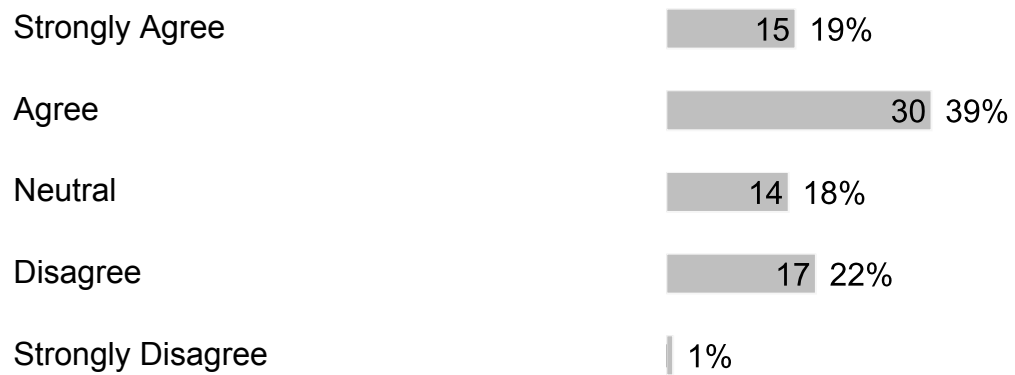
77 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



77 respondents

7. In my school, rules are applied equally to students.



77 respondents


D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  39 51%

Agree  32 42%

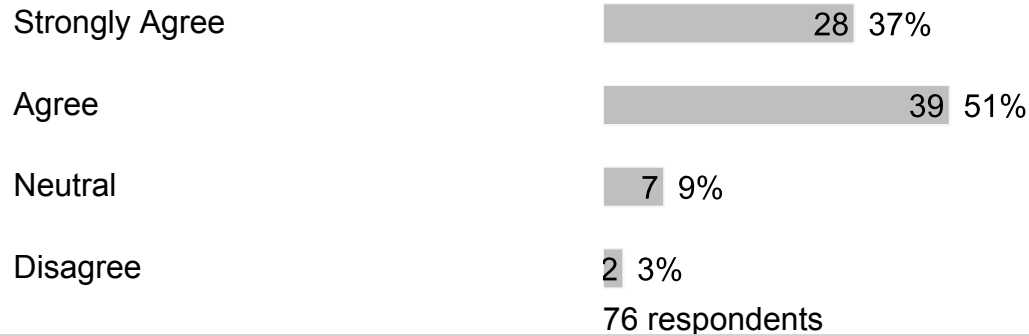
Neutral  3 4%

Disagree  3 4%

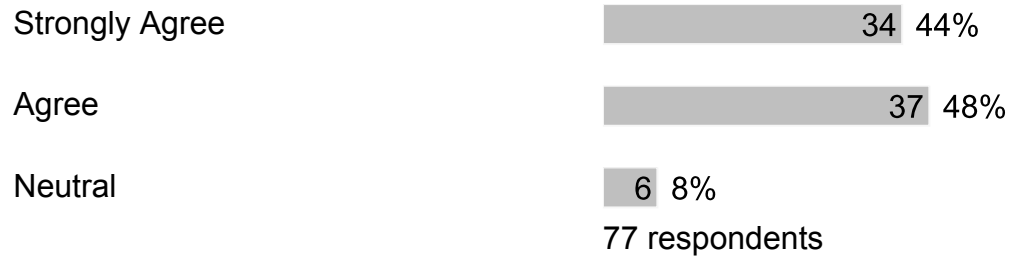
77 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 35 45%

Agree 38 49%

Neutral 4 5%

77 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 54 70%

Agree 21 27%

Neutral 2 3%

77 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 38 49%

Agree 28 36%

Neutral 5 6%

Disagree 6 8%

77 respondents

4. In my school, adults treat students with respect.

Strongly Agree 29 38%

Agree 35 45%

Neutral 13 17%

77 respondents

5. In my school, students treat adults with respect.

Strongly Agree 12 16%

Agree 26 34%

Neutral 18 23%

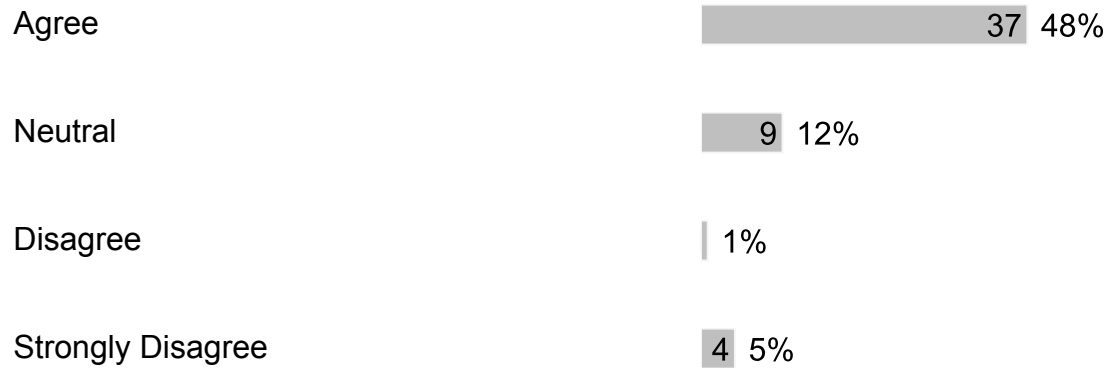
Disagree 16 21%

Strongly Disagree 5 6%

77 respondents

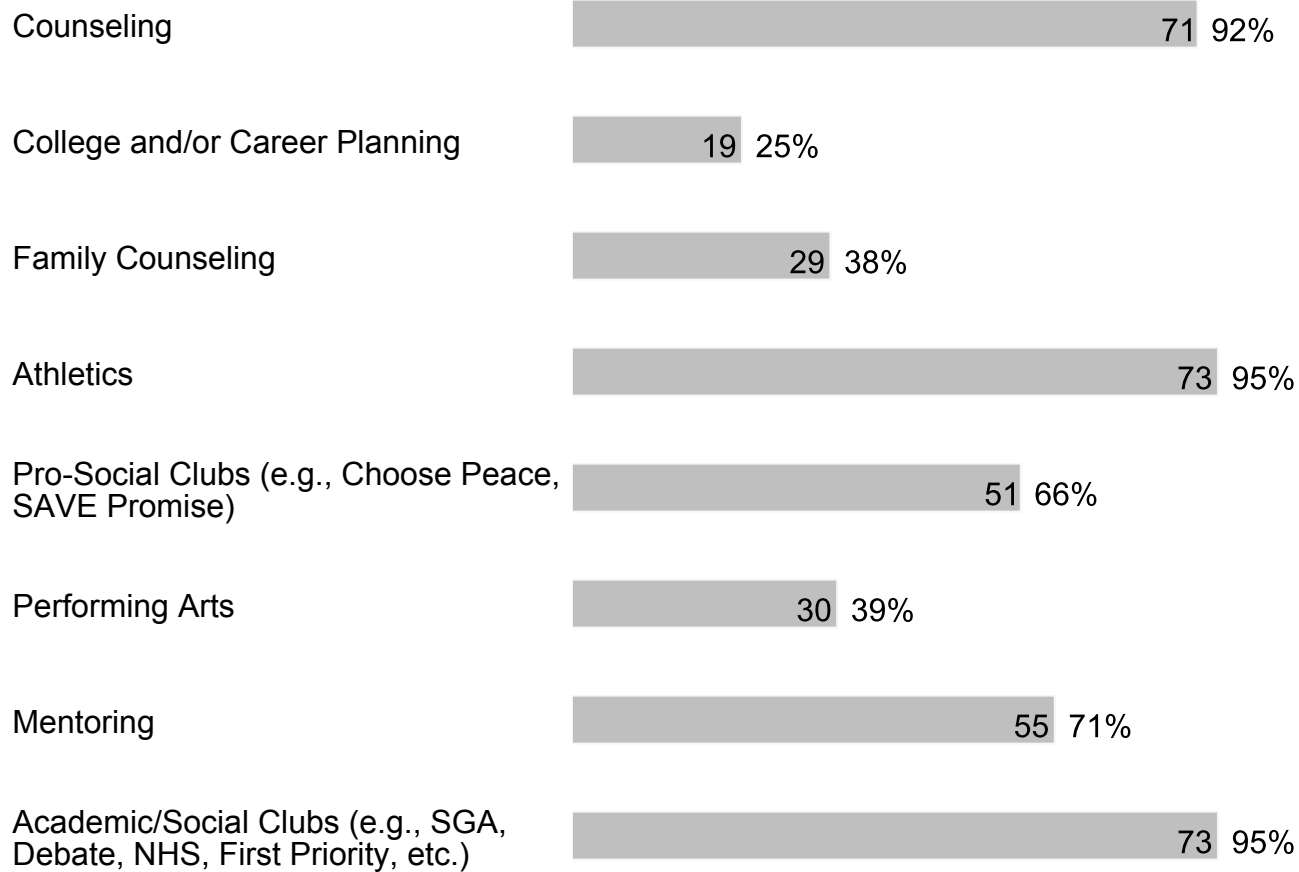
6. In my school, colleagues/adults treat each other with respect.

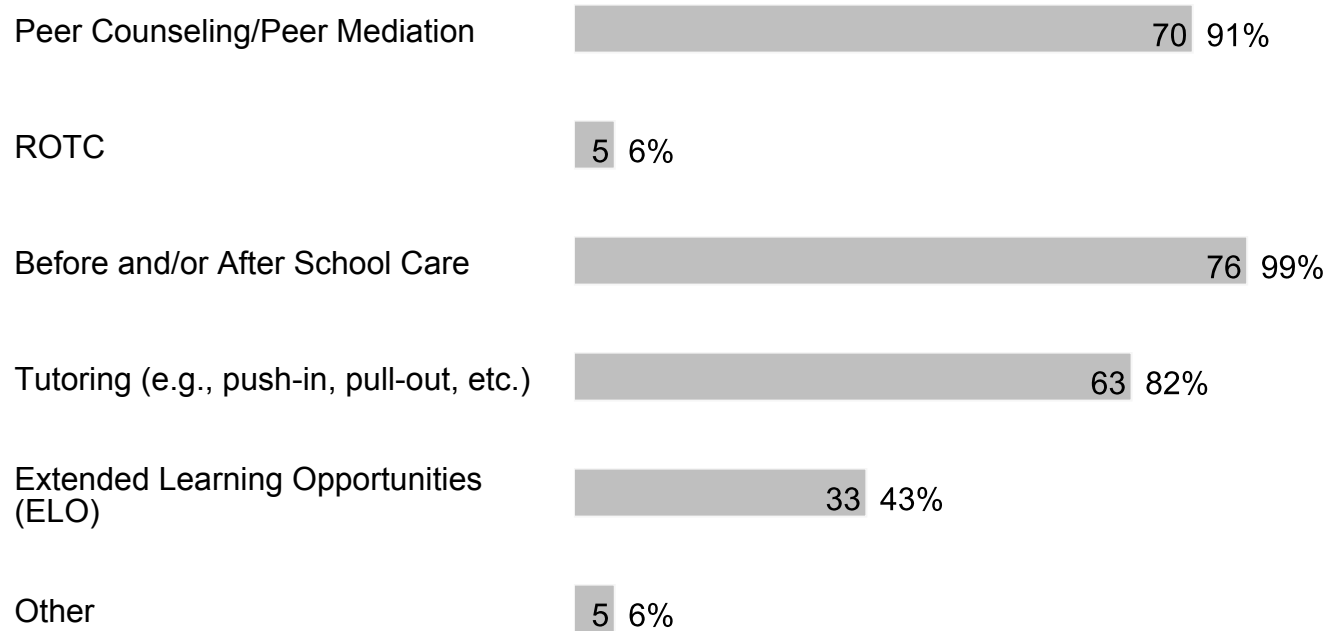
Strongly Agree 26 34%



77 respondents

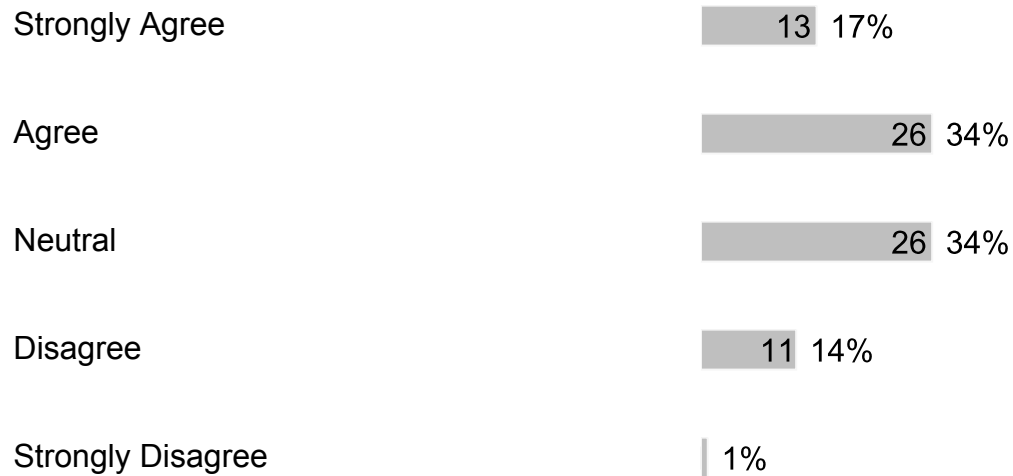
7. At my school the following programs/services are available (check all that apply):





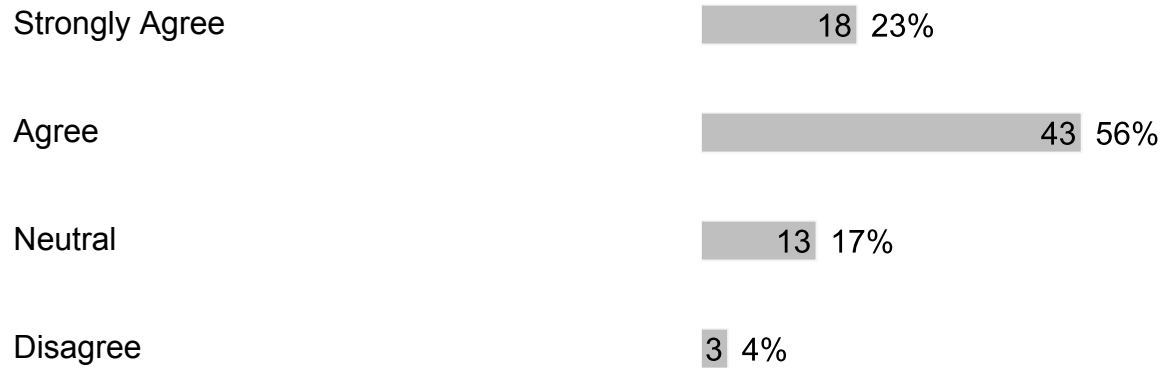
77 respondents

8. Our school implements changes based on the feedback from staff.



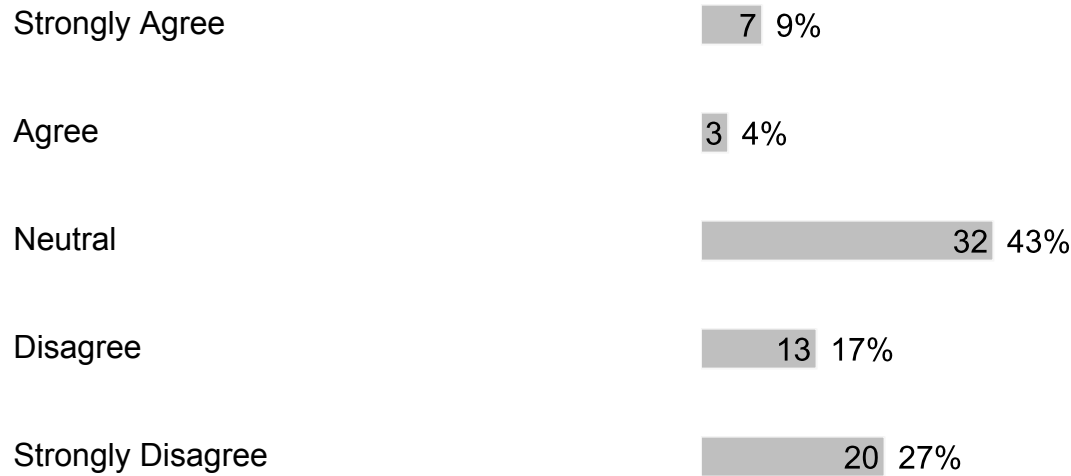
77 respondents

9. Our school maintains facilities that support student learning.



77 respondents

10. I enjoy eating food prepared by the cafeteria.



75 respondents

11. Families regularly participate in school involvement activities offered by our school.



Neutral 15 19%

Disagree 3 4%

77 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 12 16%

Agree 28 37%

Neutral 28 37%

Disagree 8 11%

76 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 13 17%

Agree 26 35%

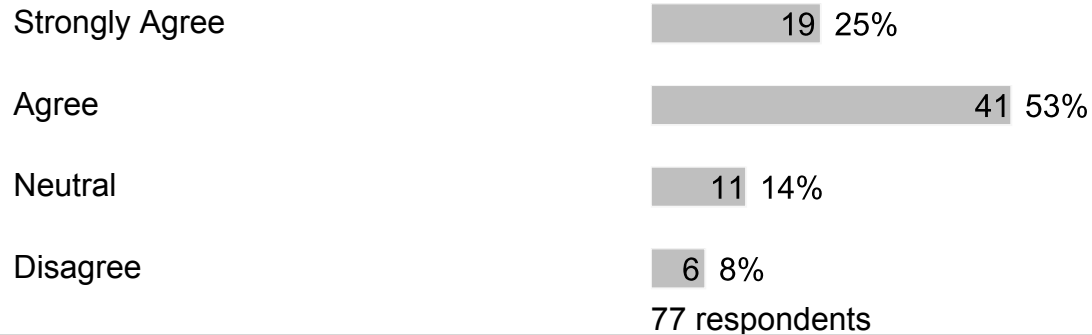
Neutral 29 39%

Disagree 7 9%

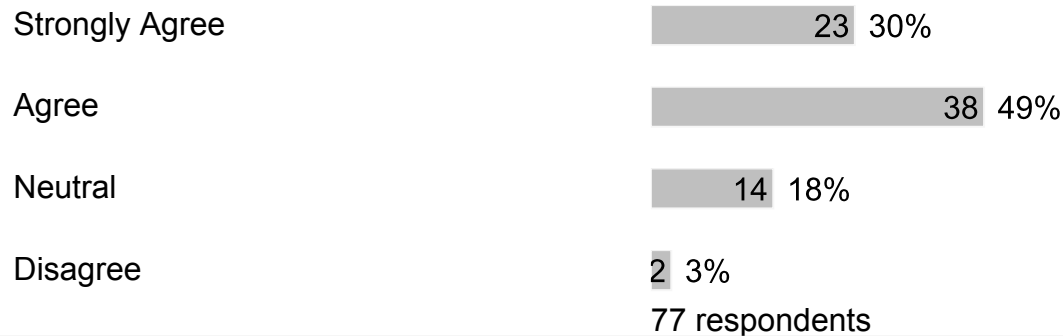
75 respondents

G. Section 6

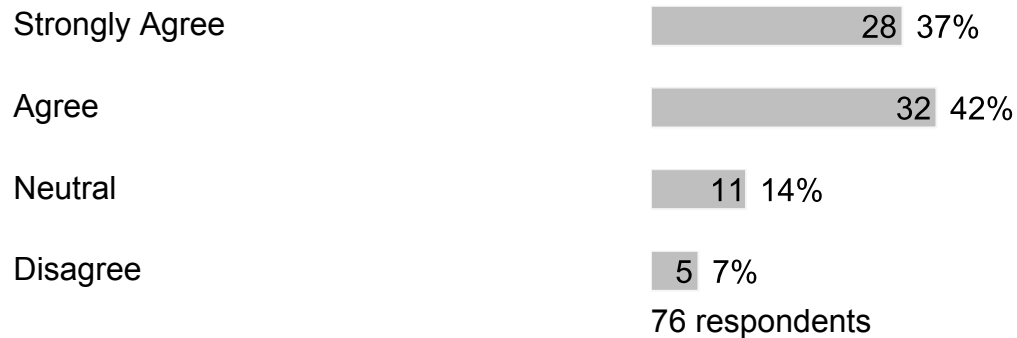
1. Our school has a culture of high expectations.



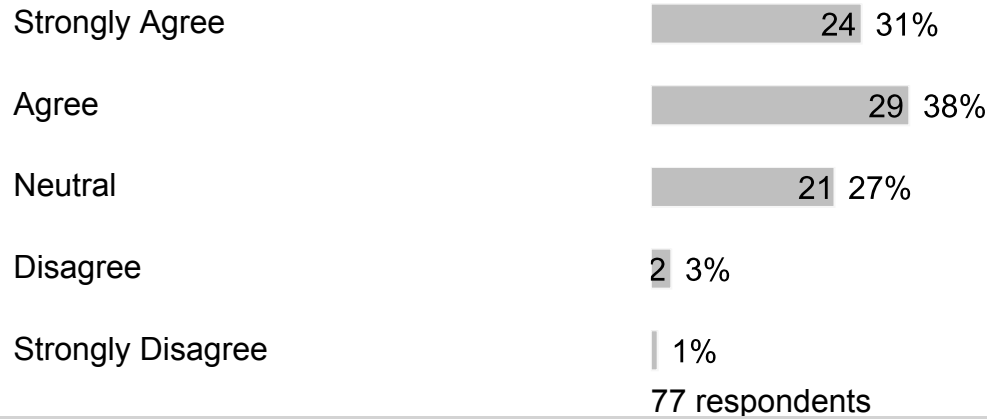
2. Our school has a continuous improvement process.



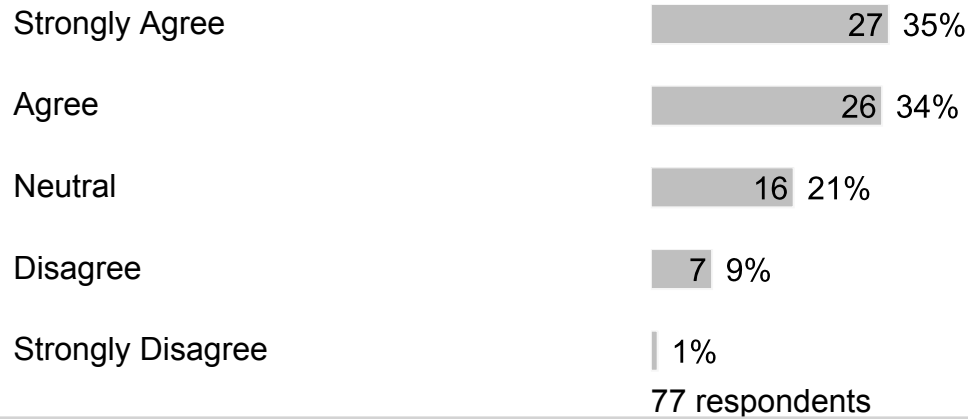
3. Our school's leaders expect staff members to hold all students to high academic standards.



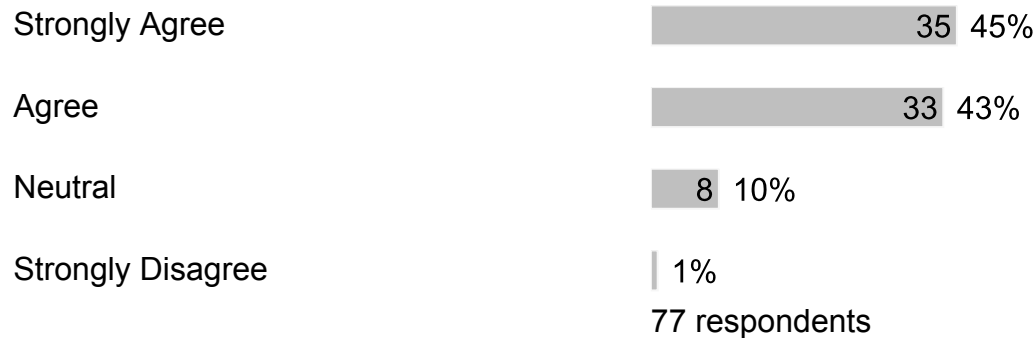
4. Our school's leaders hold themselves accountable for student learning.



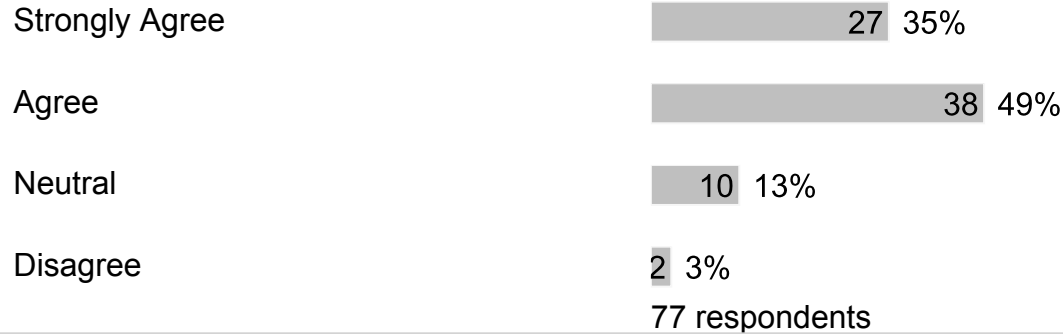
5. Our school's leaders hold all staff members accountable for student learning.



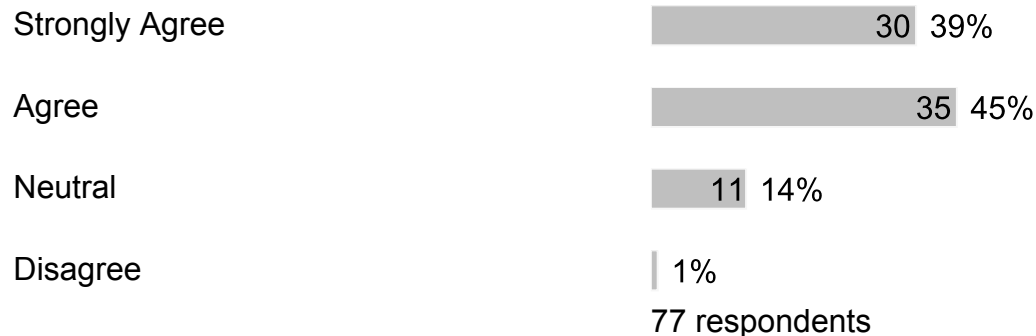
6. I receive feedback from my supervisor regarding my professional performance.



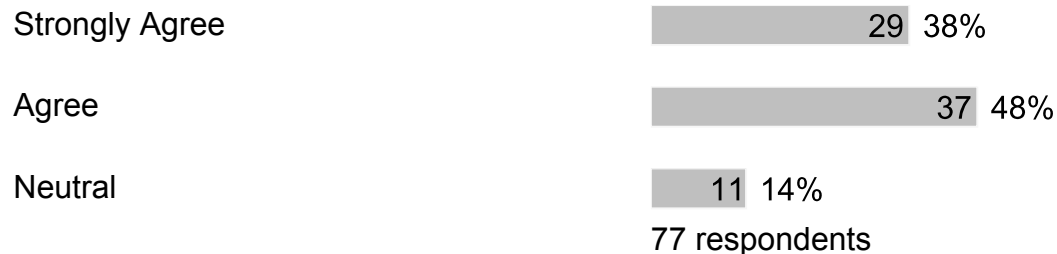
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Agree  37 48%

Neutral  7 9%

77 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree  28 37%

Agree  30 39%

Neutral  16 21%

Disagree  2 3%

76 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree  40 53%

Agree  29 38%

Neutral  7 9%

76 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree  40 53%

Agree  29 39%

Neutral  6 8%

75 respondents

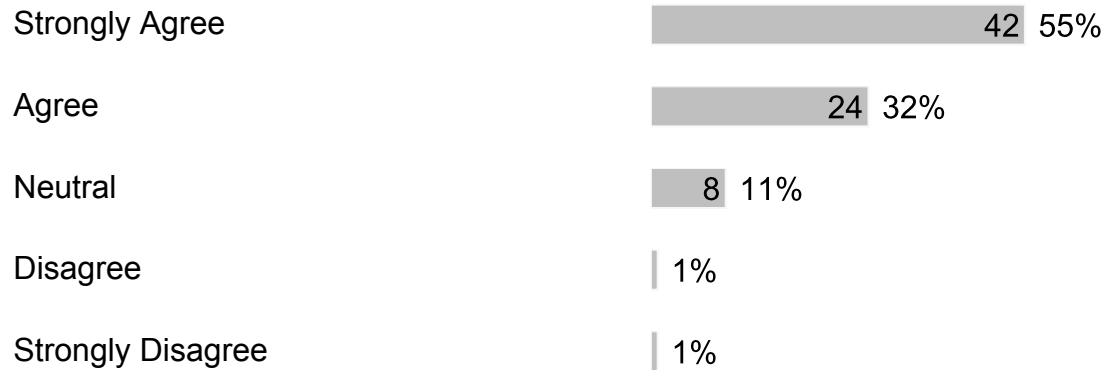
14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree  39 52%



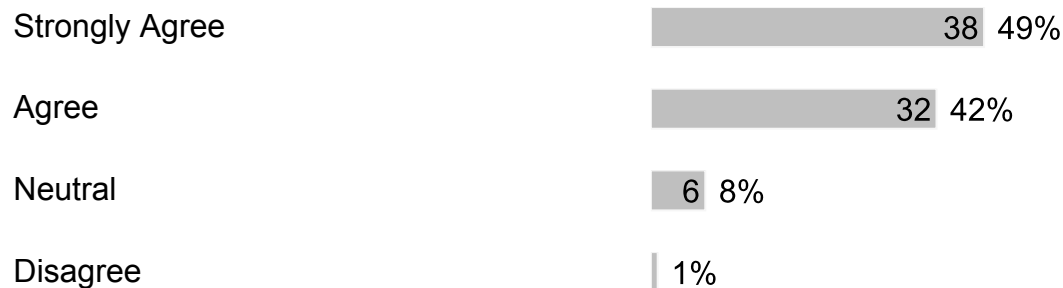
75 respondents

15. I use formative assessments to monitor student progress.



76 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



77 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



Neutral 6 8%

Disagree 1 1%

77 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 25 32%

Agree 35 45%

Neutral 14 18%

Disagree 3 4%

77 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 22 29%

Agree 33 43%

Neutral 14 18%

Disagree 4 5%

Strongly Disagree 3 4%

76 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 29 38%

Agree 36 47%

Neutral 8 10%

Disagree 4 5%
77 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 32 42%
Agree 31 40%
Neutral 11 14%
Disagree 1 1%
Strongly Disagree 2 3%
77 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 30 39%
Agree 25 32%
Neutral 16 21%
Disagree 6 8%
77 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 43 56%
Agree 26 34%
Neutral 7 9%
Disagree 1 1%

77 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



76 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



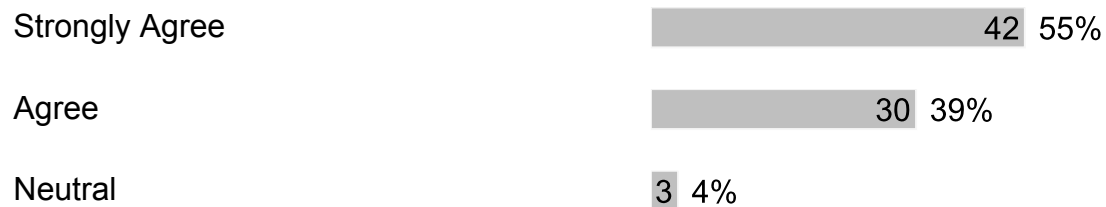
77 respondents

26. Most teachers report student progress in easy to understand language to families.



77 respondents

27. I provide students with timely feedback about their learning.



Disagree | 1%
76 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 15 19%
2 times per year 6 8%
3 or more times per year 15 19%
Does not apply 41 53%

77 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 38 50%
Agree 27 36%
Neutral 11 14%

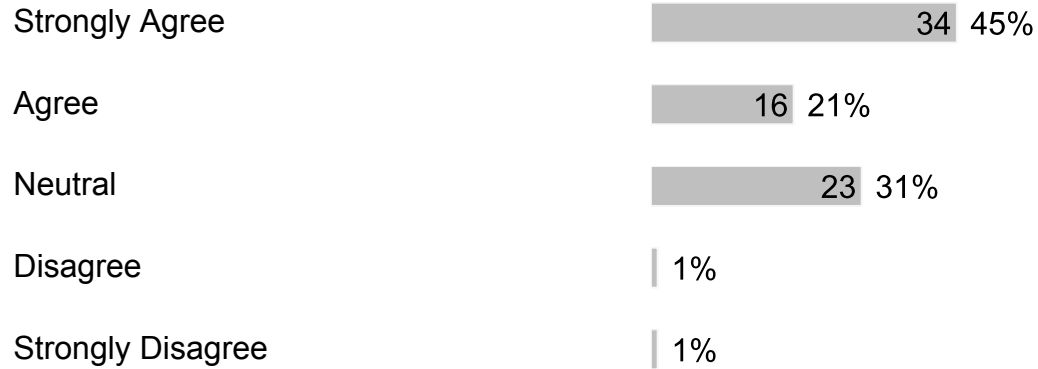
76 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 30 39%
Agree 27 35%
Neutral 19 25%
Disagree | 1%

77 respondents

31. I regularly post information online or send home a newsletter.



75 respondents

32. Our school communicates well about its goals and activities.



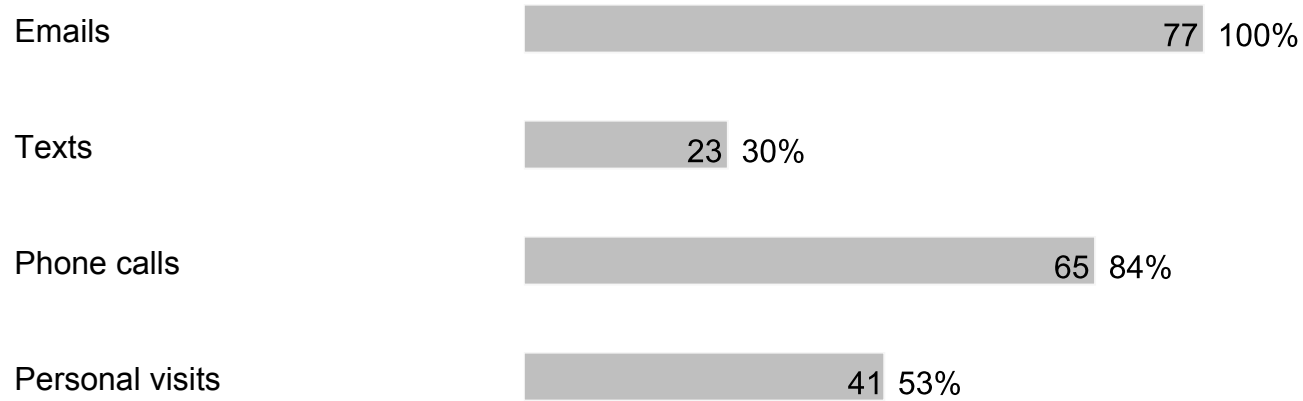
76 respondents

33. Our school communicates information in ways that are easy for families to understand.



76 respondents

34. I am accessible via (check all that apply):



77 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



75 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report