

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/12/2025



surveys

Custom Survey

1 survey(s) 131 response(s)

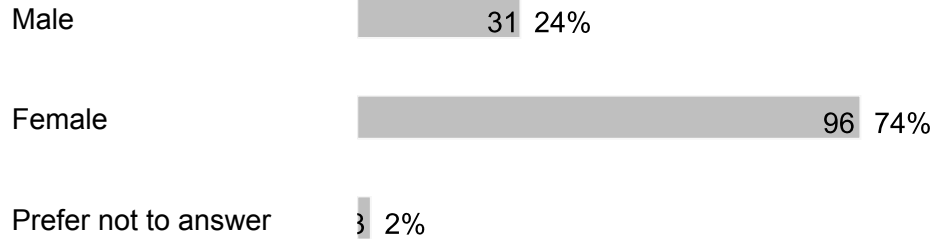
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

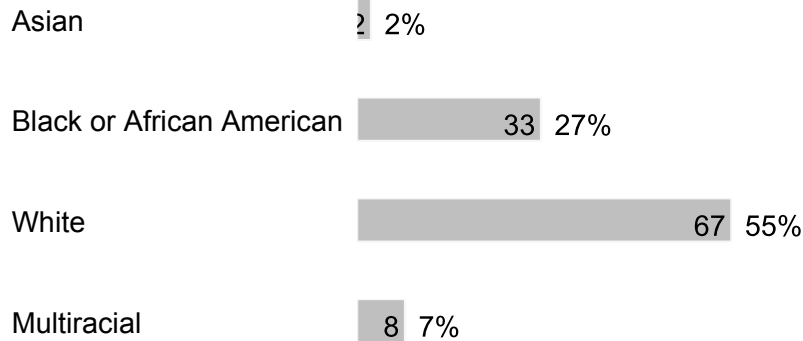
Number of Responses | Percentages of Total Responses

1. Gender



130 respondents

2. Race



Other 11 9%

121 respondents

3. Ethnicity

Hispanic 43 36%

Non-Hispanic or Latino 70 58%

Prefer not to answer 8 7%

121 respondents

4. Grade

Grade 6 30 23%

Grade 7 45 35%

Grade 8 53 41%

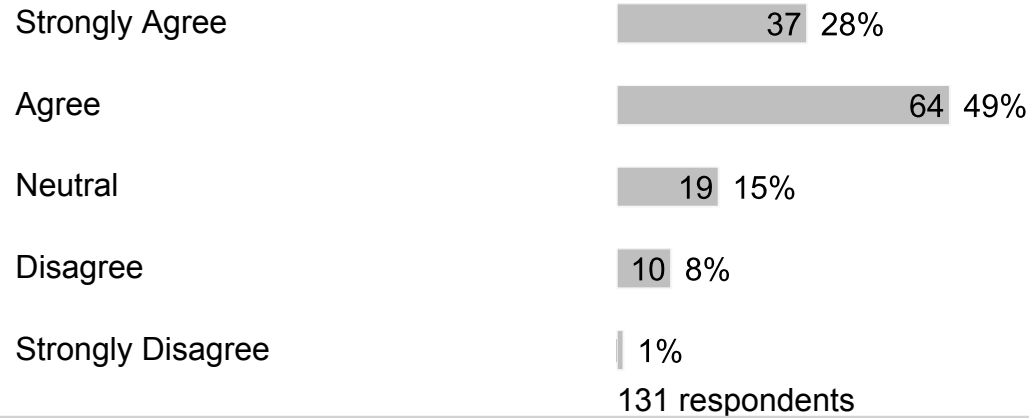
Grade 9 1 1%

Grade 10 1 1%

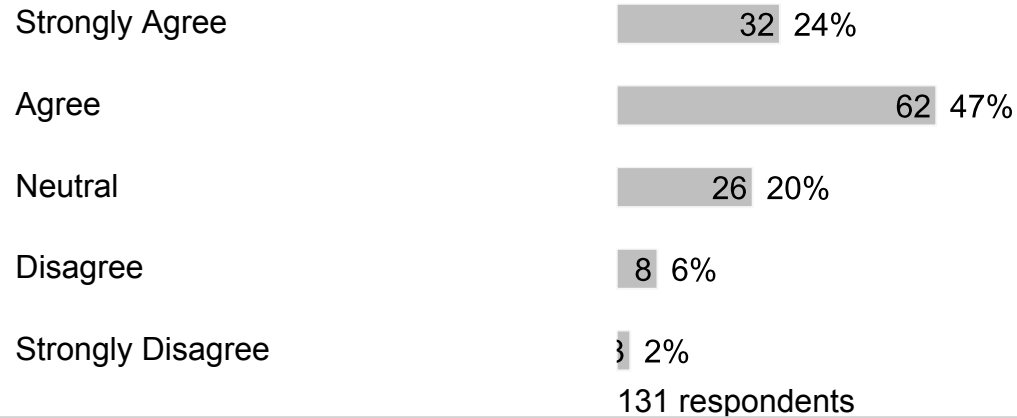
130 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 6 5%

Strongly Disagree 4 3%

130 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 12 9%

Agree 19 15%

Neutral 23 18%

Disagree 43 33%

Strongly Disagree 34 26%

131 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 9 7%

Agree 22 17%

Neutral 16 12%

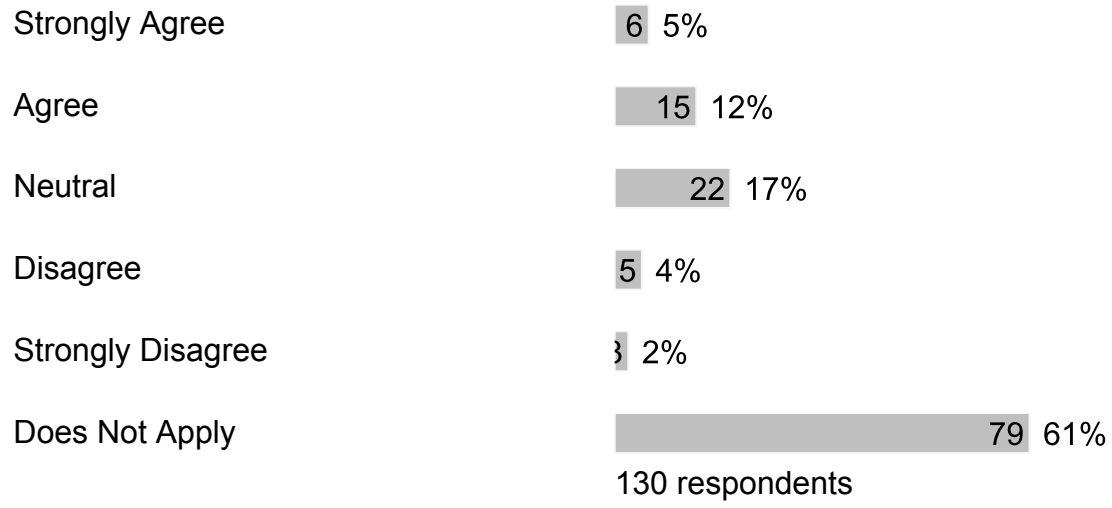
Disagree 3 2%

Strongly Disagree 6 5%

Does Not Apply 73 57%

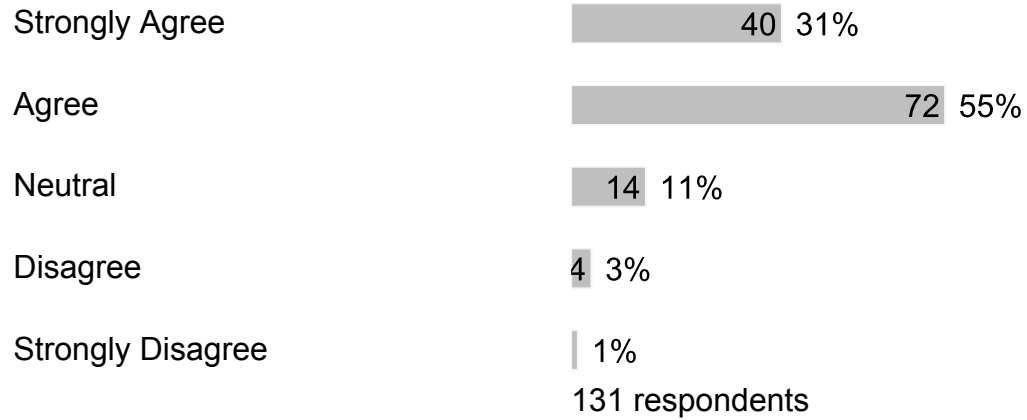
129 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



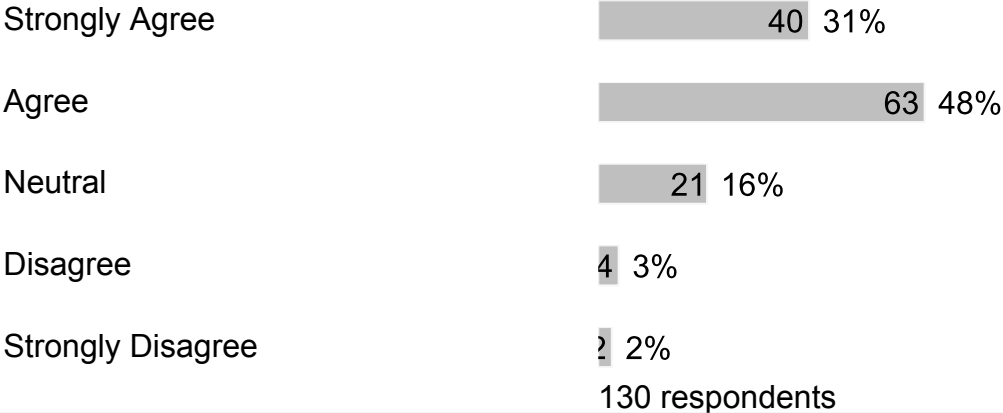
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

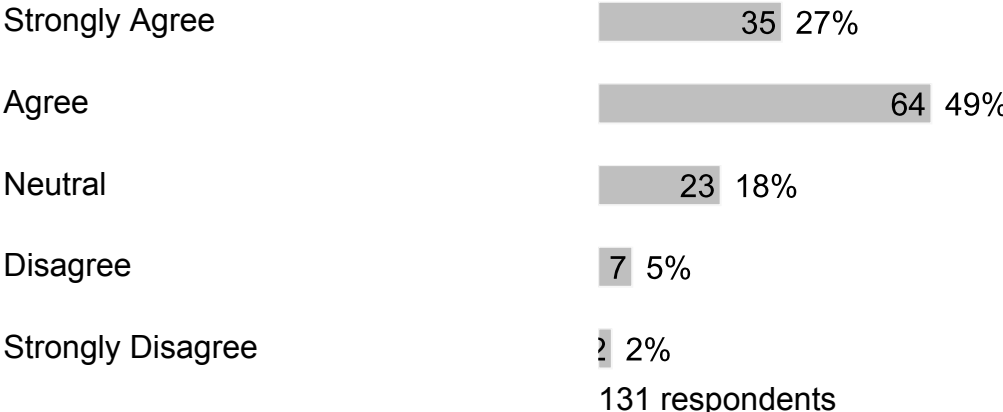


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



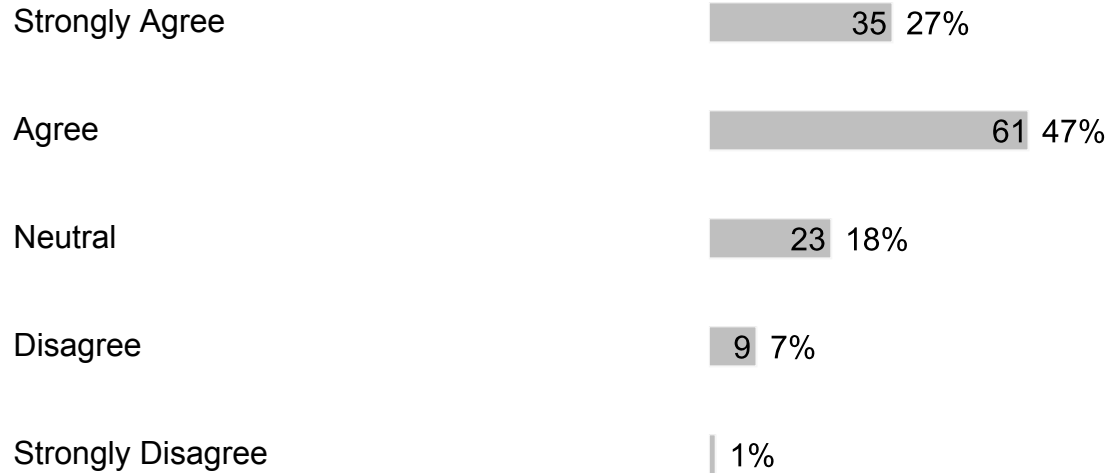
3. At school, my child has up-to-date computers and other technology to learn.





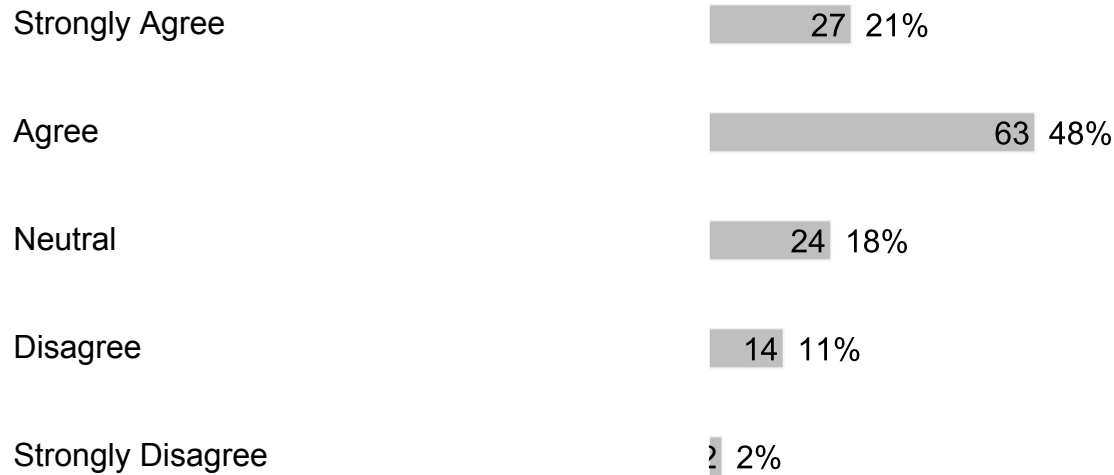
F. Section 5

1. If my child has a problem, they know who they can go to for help.



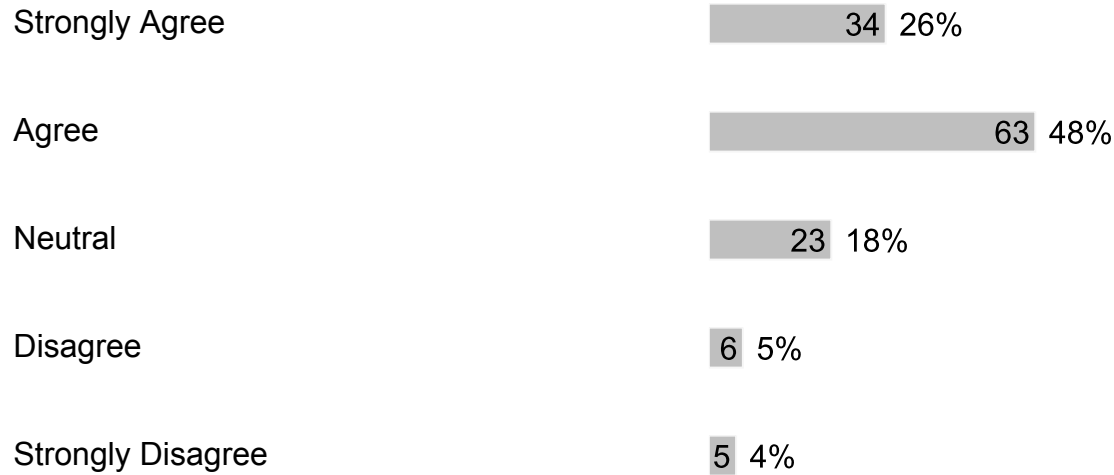
129 respondents

2. My child likes going to school.



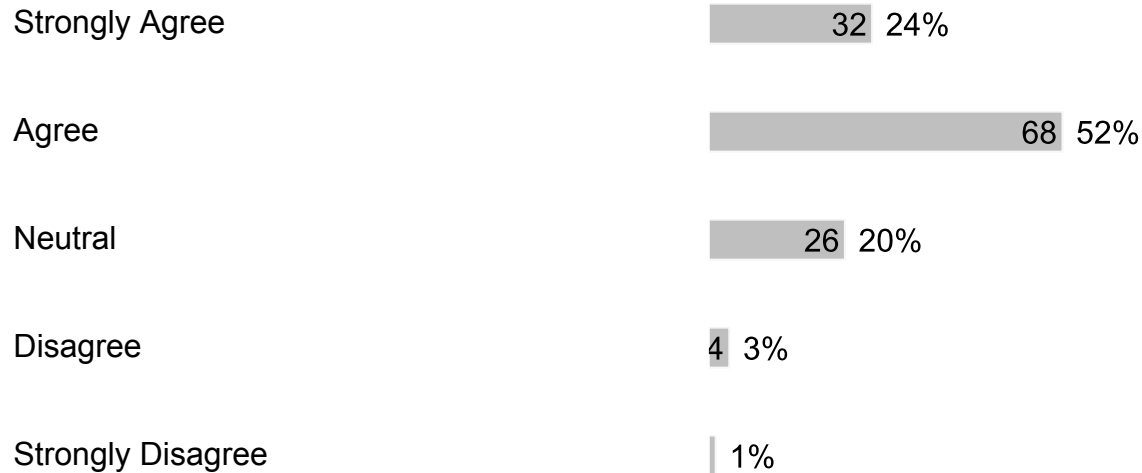
130 respondents

3. I would recommend my child's school to my friends and/or family.



131 respondents

4. Our school treats students with value, respect and compassion.



131 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.





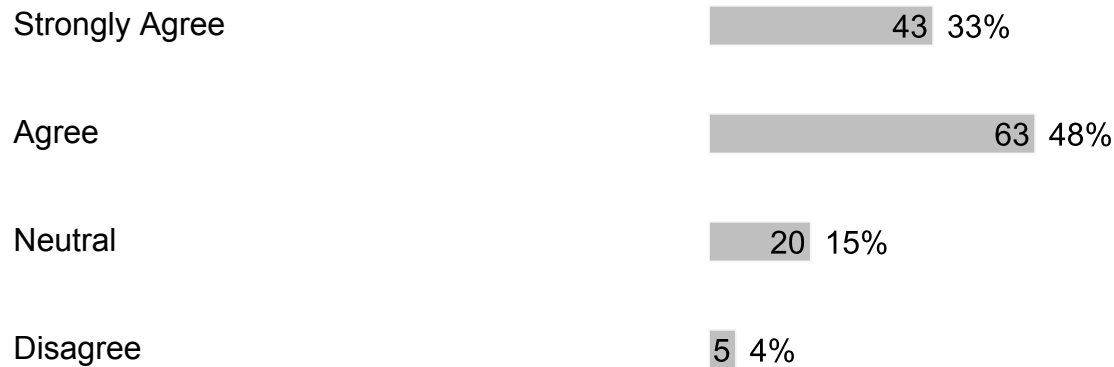
131 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



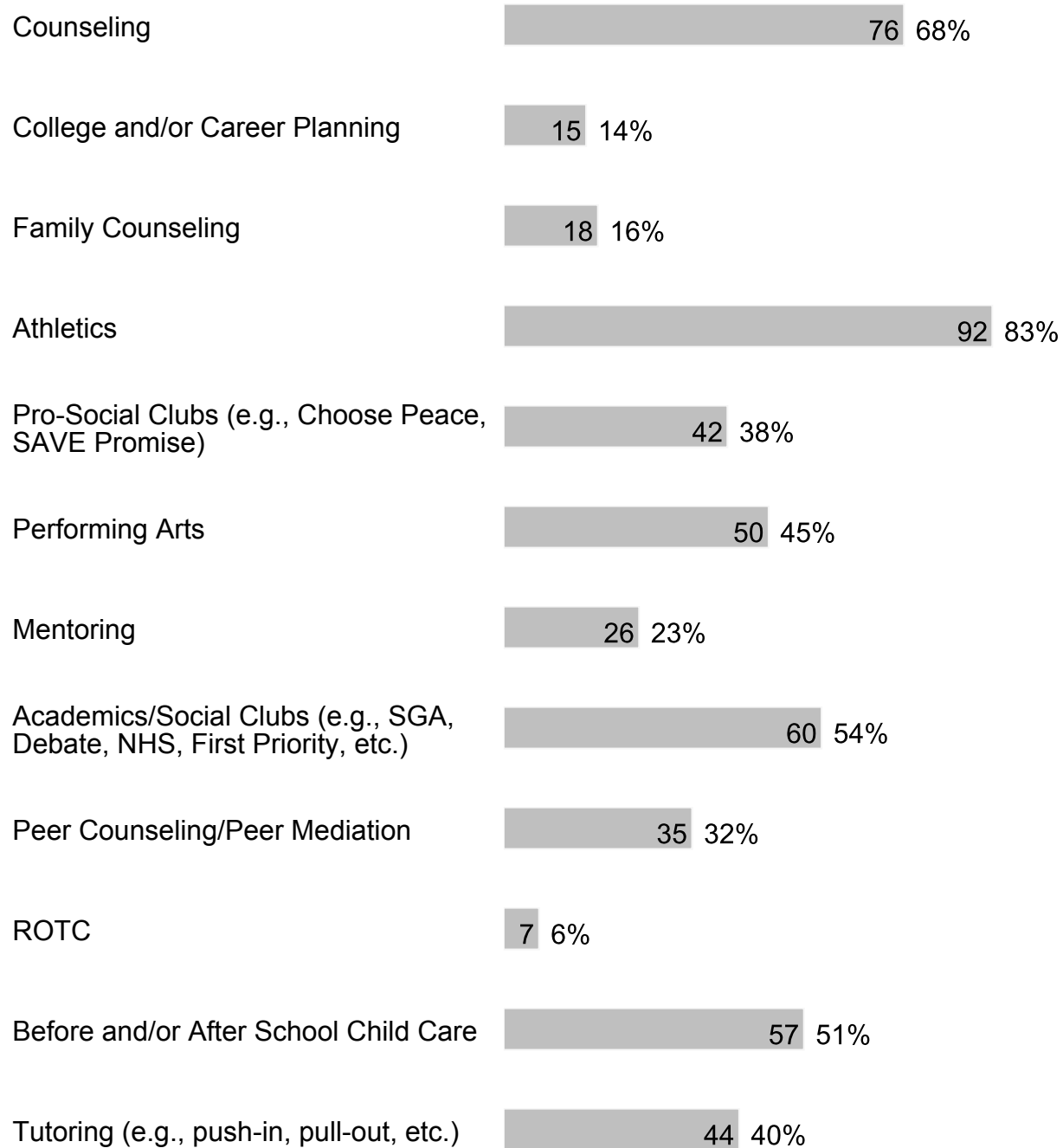
131 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



131 respondents

8. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 36 32%

Other 5 5%

111 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 10 11%

College and/or Career Planning 2 2%

Family Counseling 2 2%

Athletics 44 50%

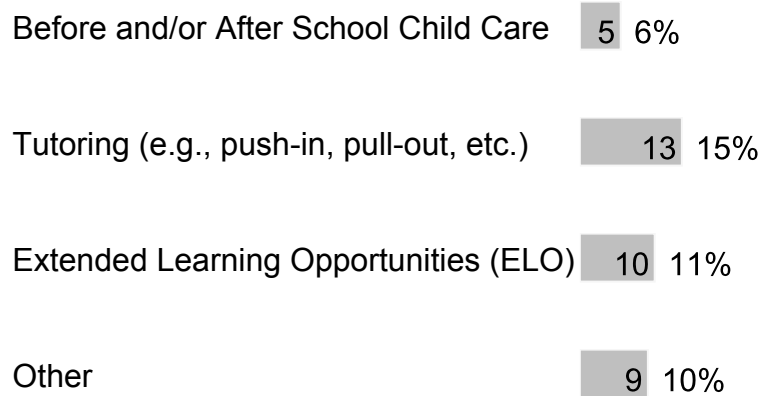
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 6 7%

Performing Arts 16 18%

Mentoring 3 3%

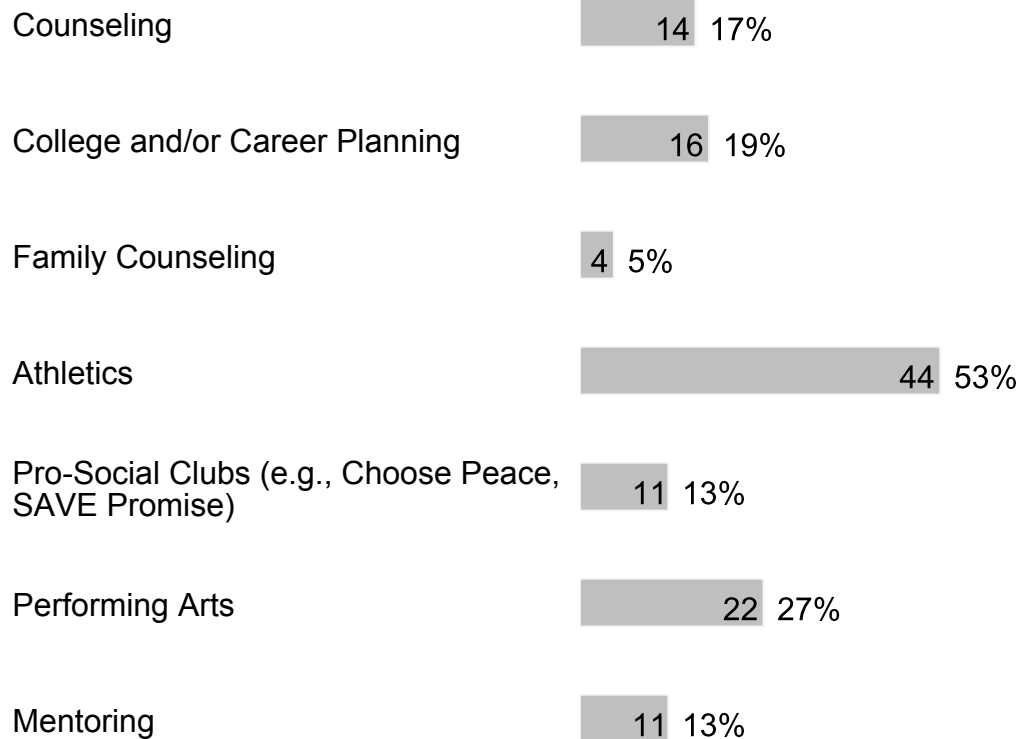
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 27 31%

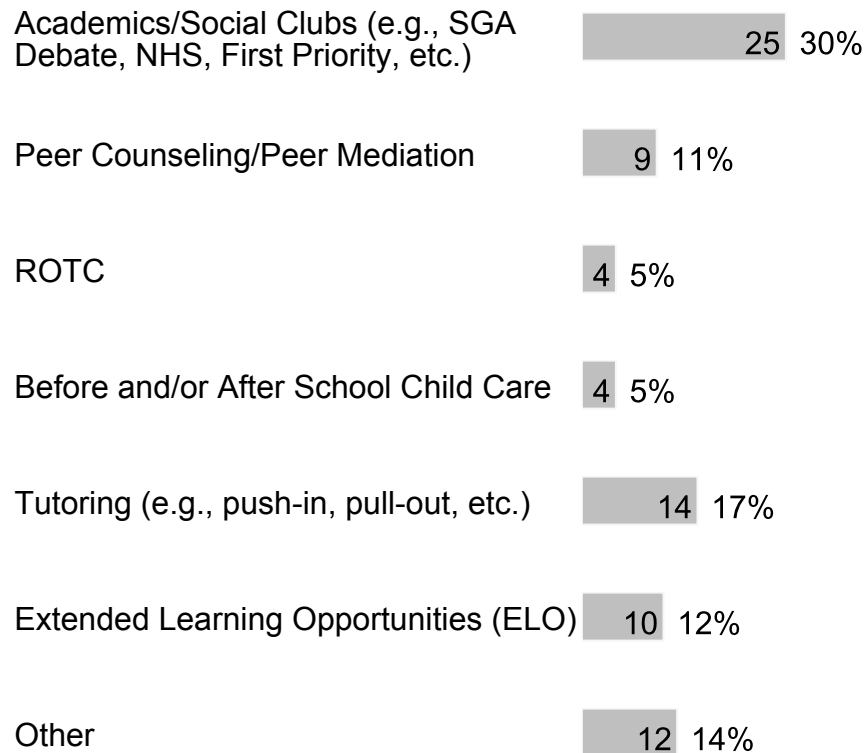
ROTC 2 2%



88 respondents

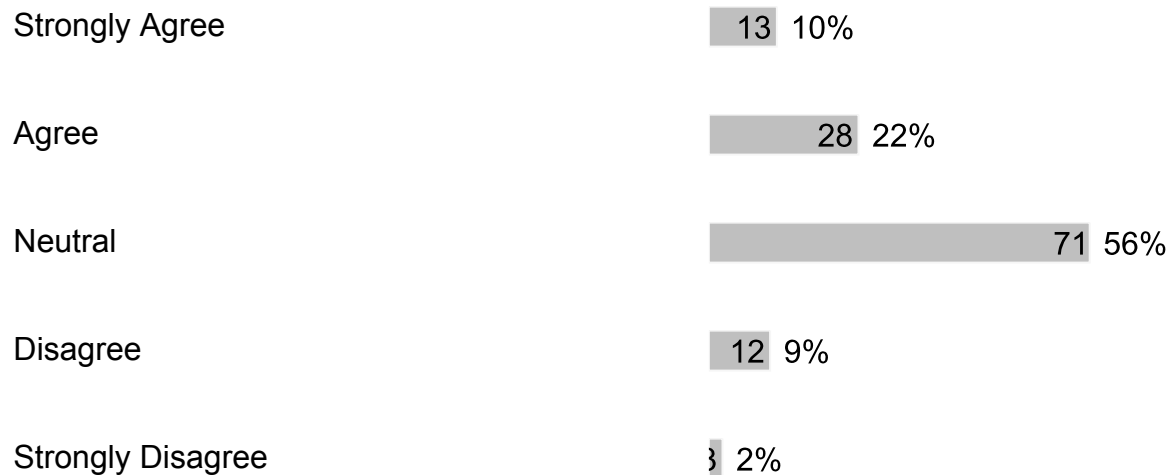
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





83 respondents

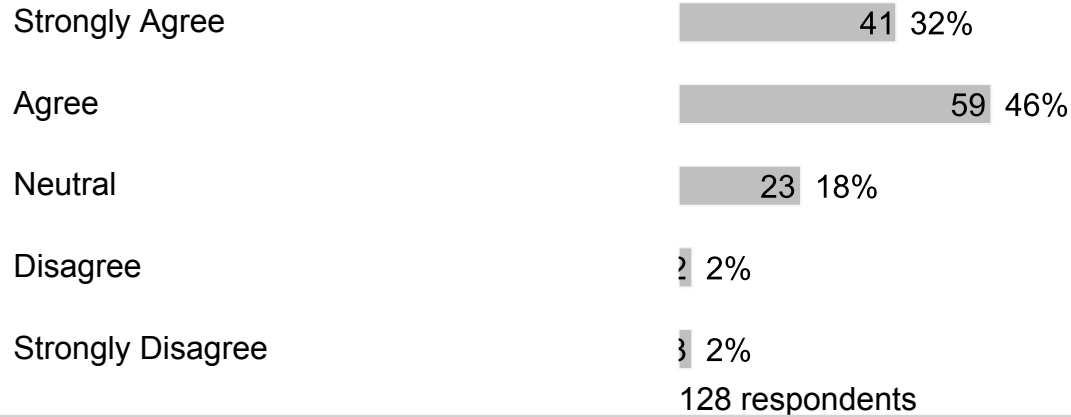
11. Our school has a family resource center and/or a staff member assigned to work with families.



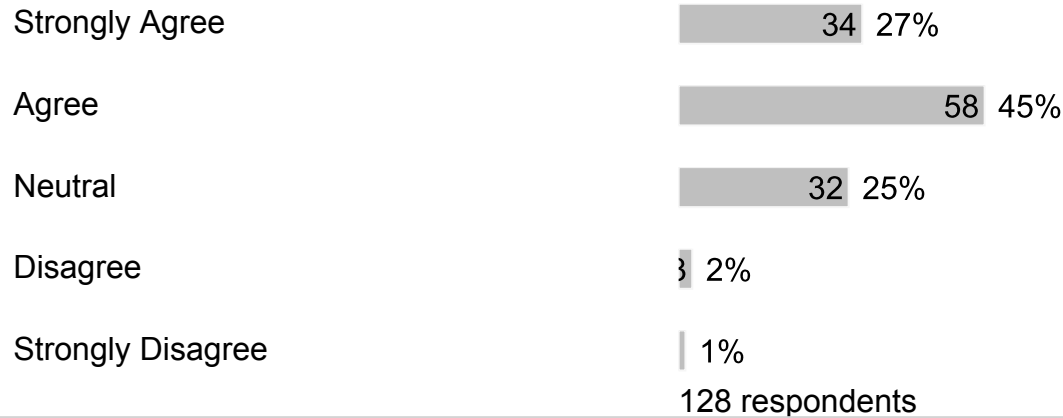
127 respondents

G. Section 6

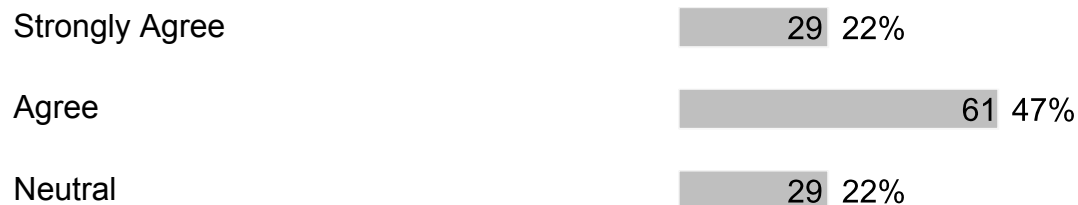
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 7 5%

Strongly Disagree 3 2%

129 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 29 22%

Agree 63 49%

Neutral 29 22%

Disagree 6 5%

Strongly Disagree 2 2%

129 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 33 26%

Agree 66 51%

Neutral 18 14%

Disagree 10 8%

Strongly Disagree 2 2%

129 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 25 20%

Agree 68 53%

Neutral	22	17%
Disagree	10	8%
Strongly Disagree	3	2%

128 respondents

7. Our school has high expectations for students.

Strongly Agree	31	24%
Agree	67	52%
Neutral	22	17%
Disagree	8	6%
Strongly Disagree	1	1%

129 respondents

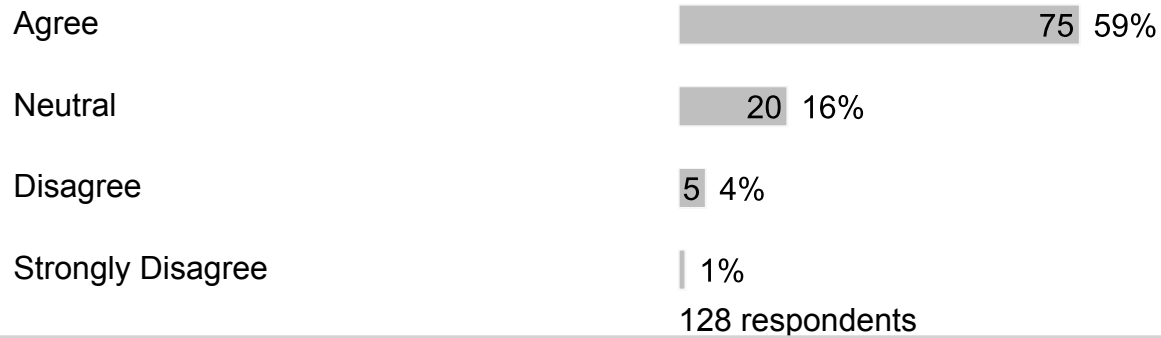
8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	27	21%
Agree	76	59%
Neutral	15	12%
Disagree	8	6%
Strongly Disagree	2	2%

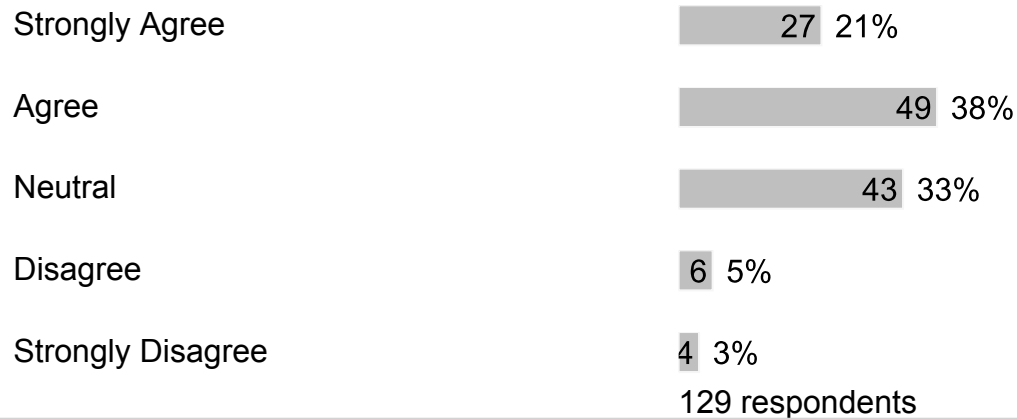
128 respondents

9. My child's teachers give work that challenges my child.

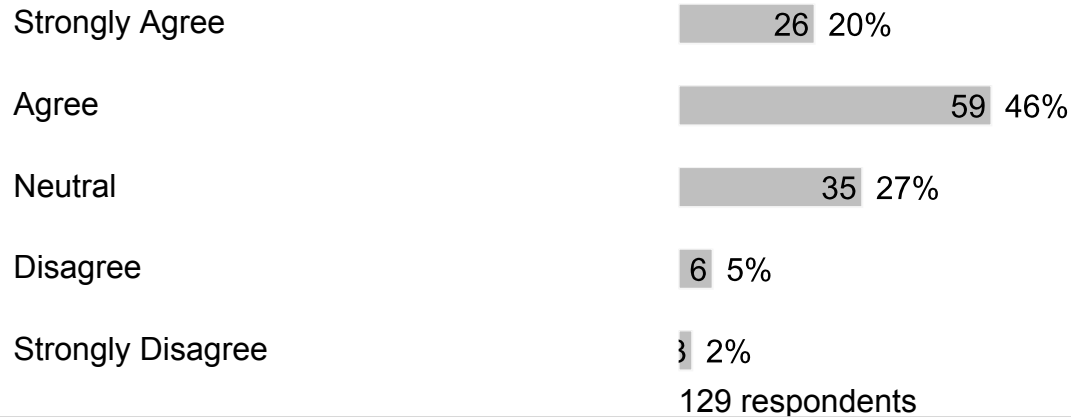
Strongly Agree	27	21%
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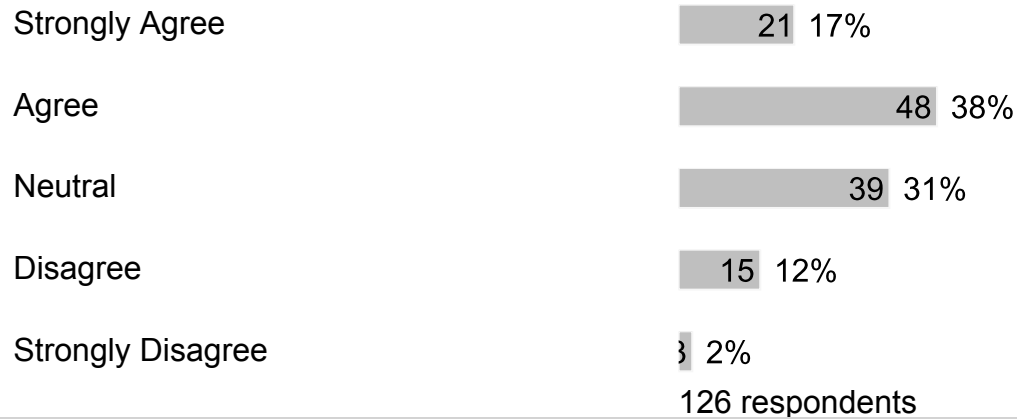
10. My child's teachers work as a team to help my child learn.



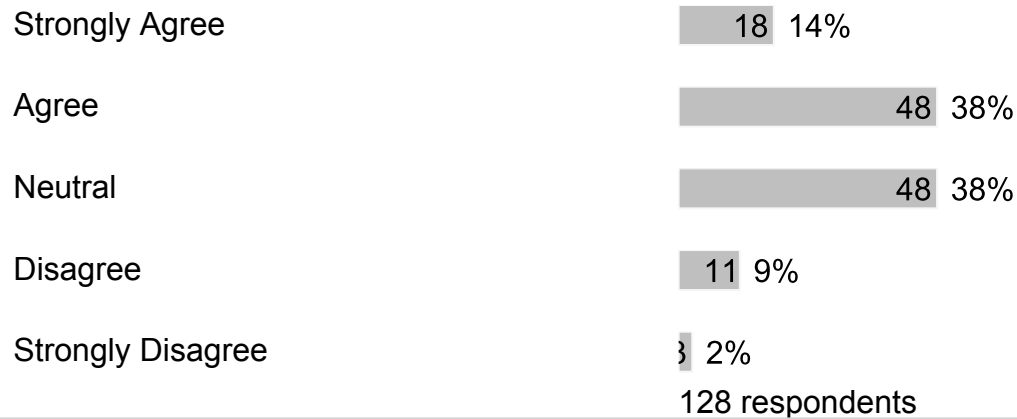
11. My child's teachers use a variety of teaching strategies.



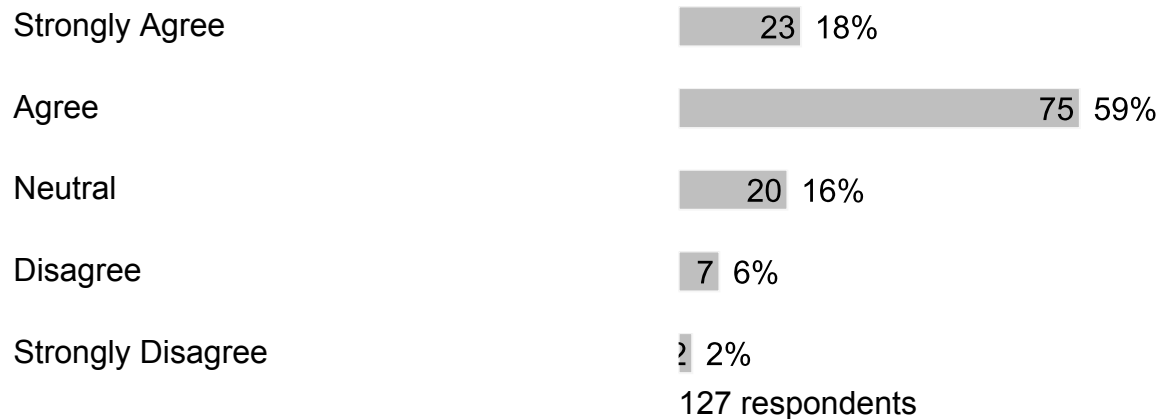
12. My child's teachers adjust the instruction to meet my child's learning needs.



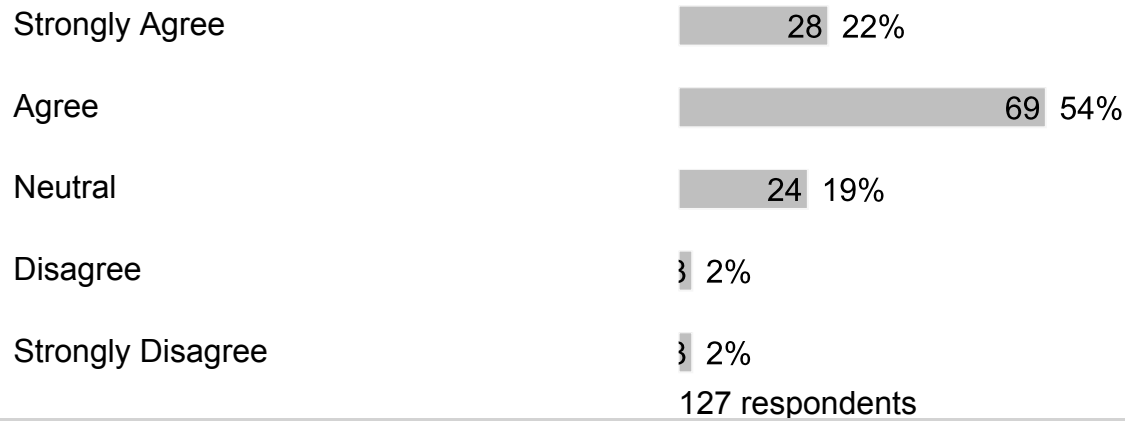
13. My child sees a relationship between what is being taught and everyday life.



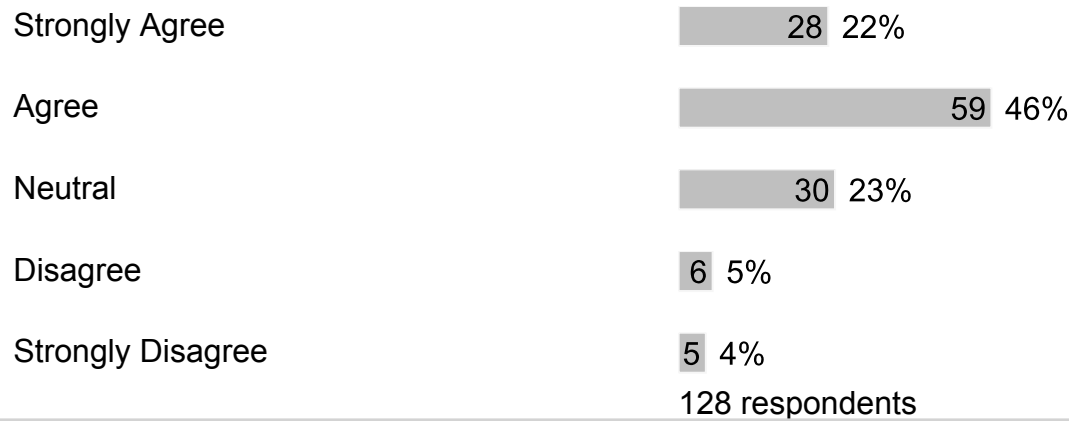
14. Clear learning expectations are set for my child.



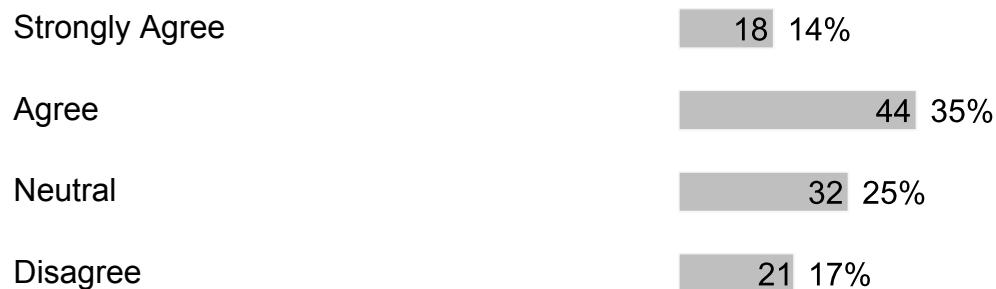
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 12 9%
127 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 23 18%
Agree 55 43%
Neutral 33 26%
Disagree 10 8%
Strongly Disagree 8 6%
129 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 13 10%
Agree 34 26%
Neutral 35 27%
Disagree 29 22%
Strongly Disagree 18 14%
129 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 27 21%
Agree 64 50%
Neutral 28 22%

Disagree 7 5%

Strongly Disagree 2 2%

128 respondents

21. Families are encouraged to volunteer.

Strongly Agree 24 19%

Agree 53 41%

Neutral 36 28%

Disagree 11 9%

Strongly Disagree 4 3%

128 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 24 19%

Agree 56 44%

Neutral 35 28%

Disagree 10 8%

Strongly Disagree 2 2%

127 respondents

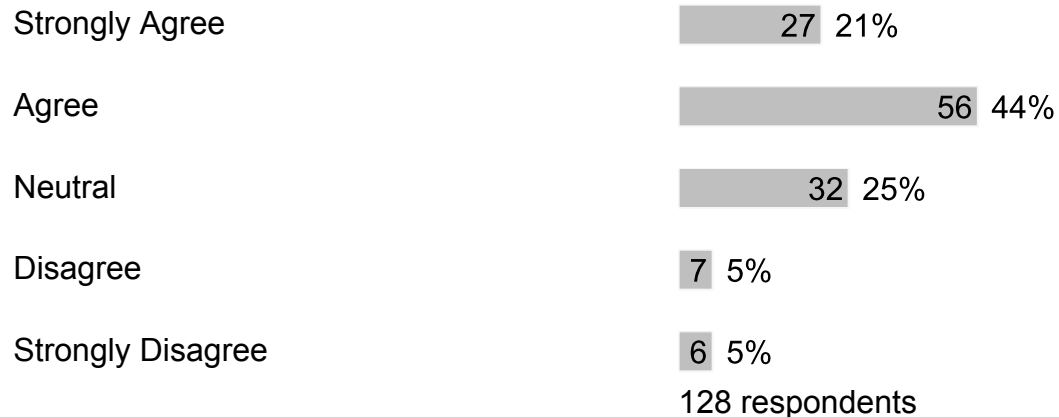
23. I am well-informed of the school's goals and activities.

Strongly Agree 31 24%

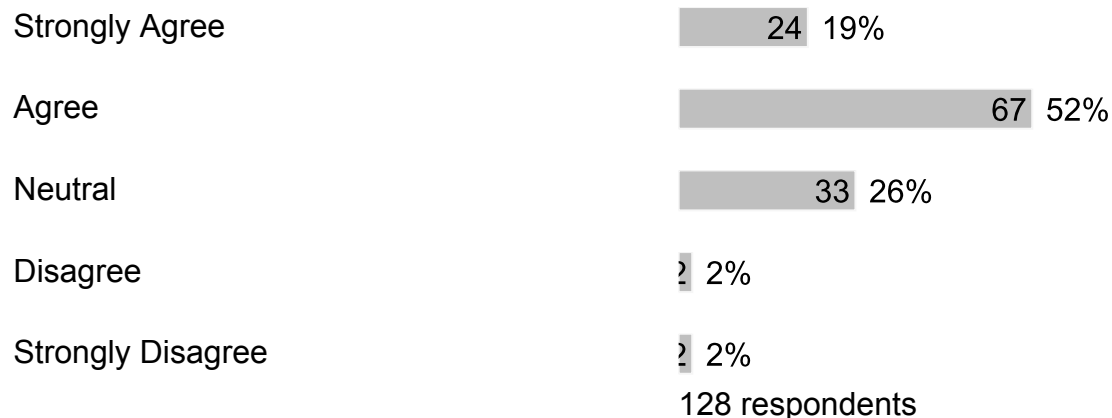
Agree 50 39%



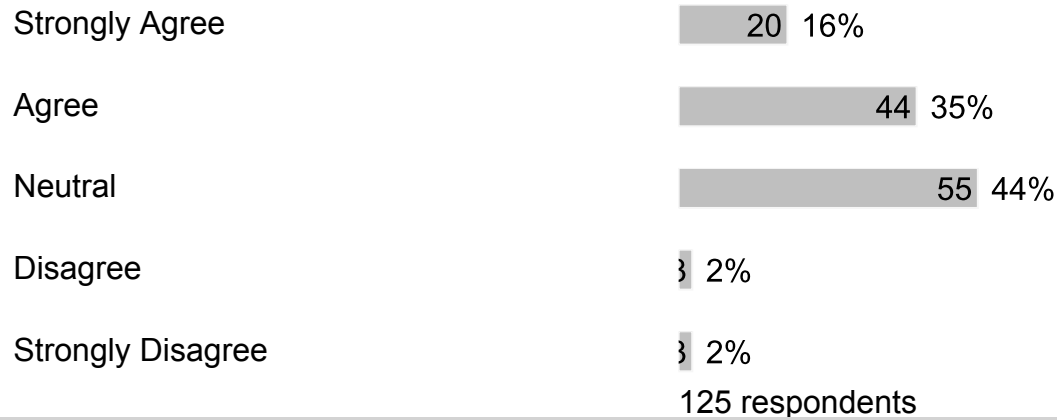
24. Our school reports the achievement of school goals.



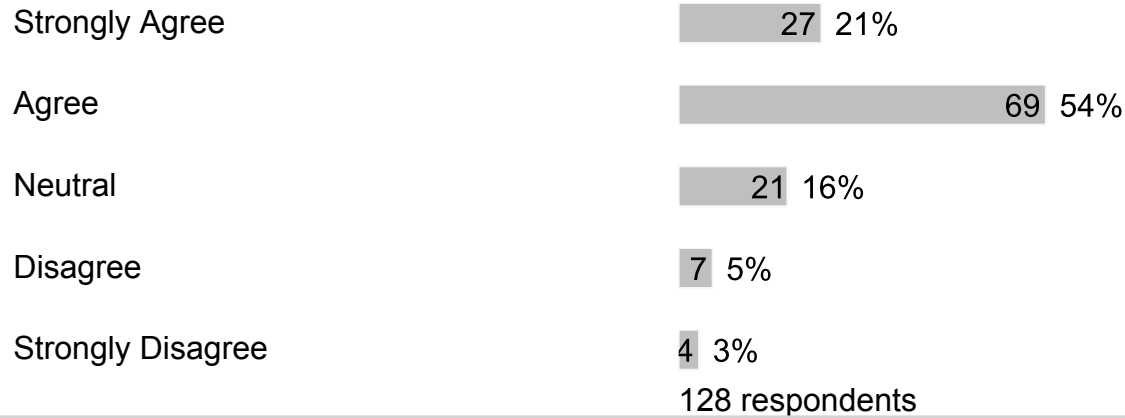
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



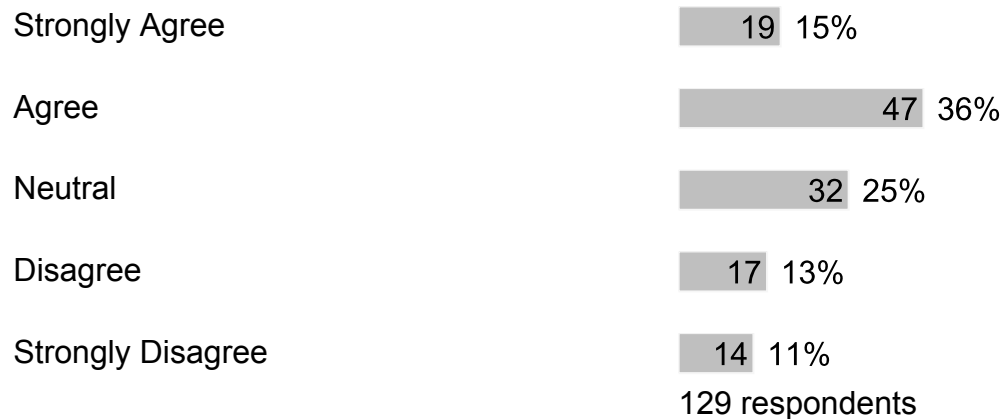
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



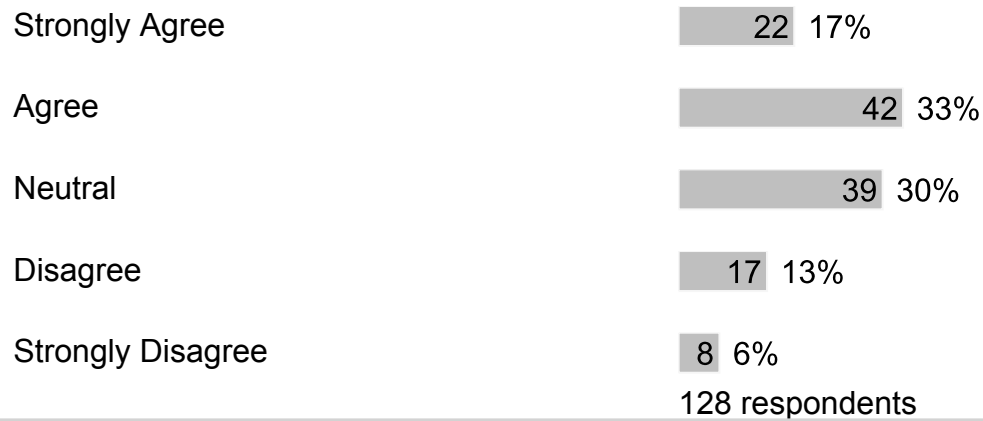
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

2 2%

128 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report