

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 05/23/2025



surveys



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Custom Survey

1 survey(s) 42 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male 4 10%

Female 37 88%

Prefer not to answer 1 2%

42 respondents

2. Ethnicity

Black or African American 4 10%

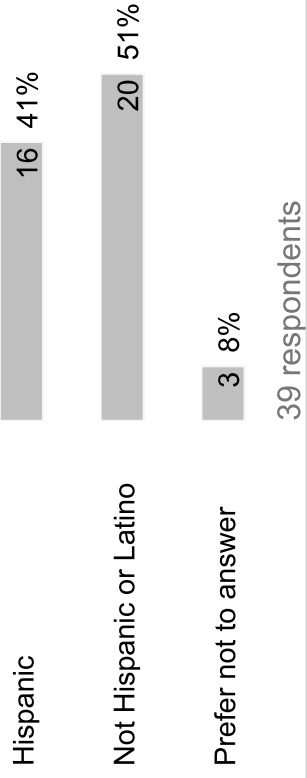
White 27 69%

Multiracial 4 10%

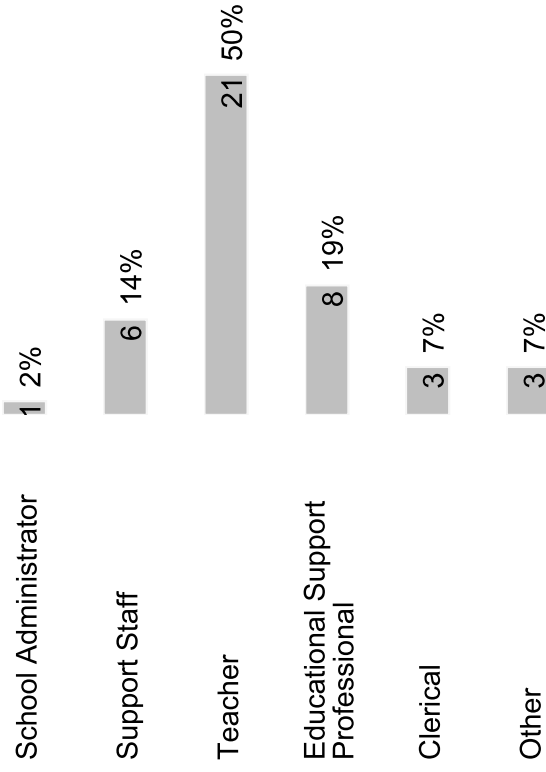
Other 4 10%

39 respondents

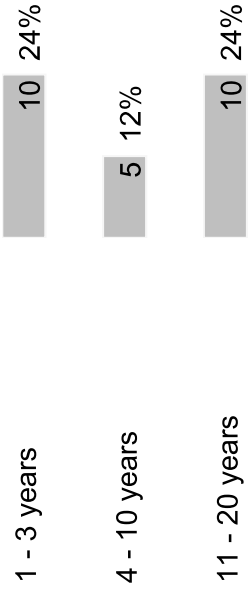
3. Ethnicity



4. Role



5. Experience



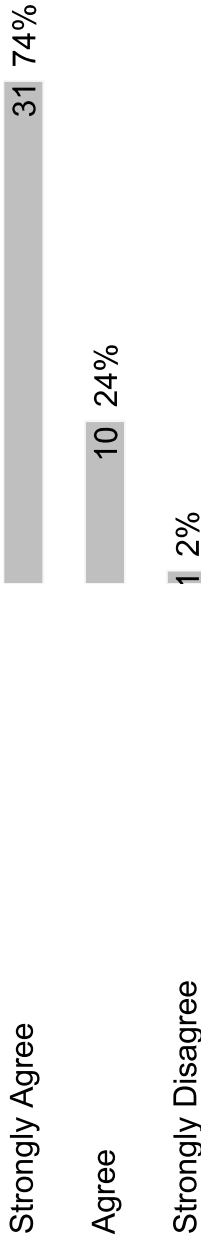
More than 20 years

17 40%

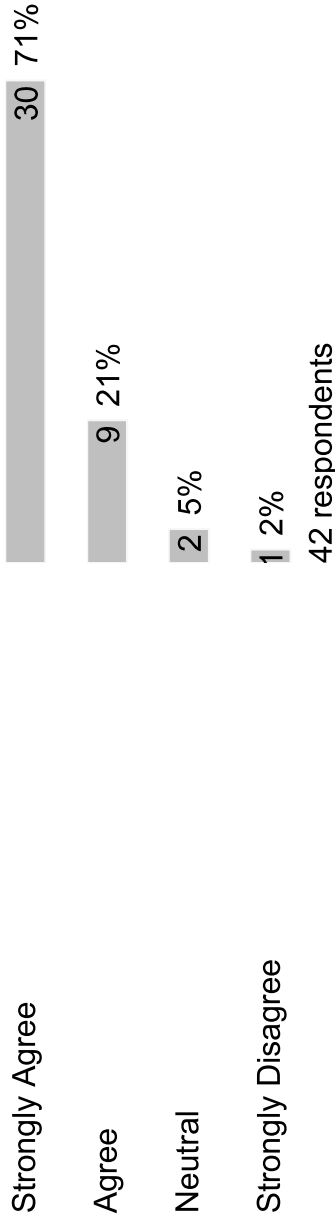
42 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree

10 24%
42 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes

6 14%

No

36 86%

42 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration

5 12%

Addressed the incident myself

2 5%

Confronted the alleged bully(ies) directly

1 2%

Contacted the parents/guardians of the alleged bully(ies)

1 2%

Does not apply to me

37 88%

42 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped

5 12%

Don't know

1 2%

Does not apply to me

36 86%

42 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

23 55%

Agree

12 29%

Neutral

3 7%

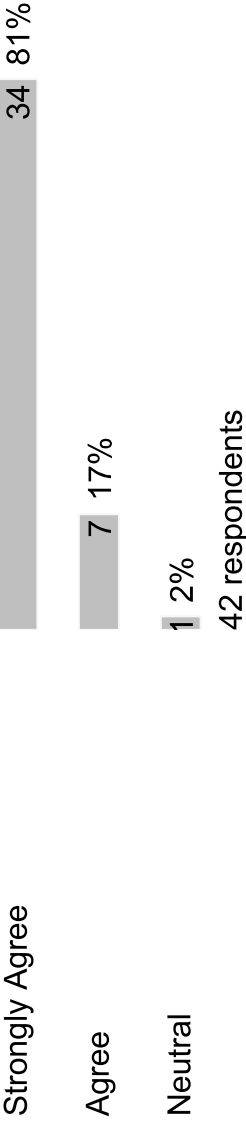
Disagree

4 10%

42 respondents

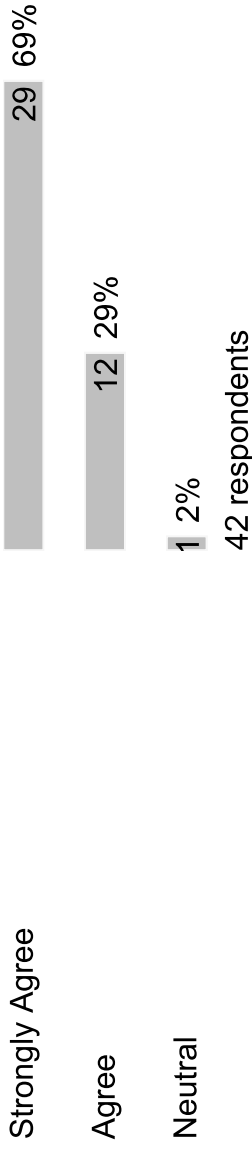
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

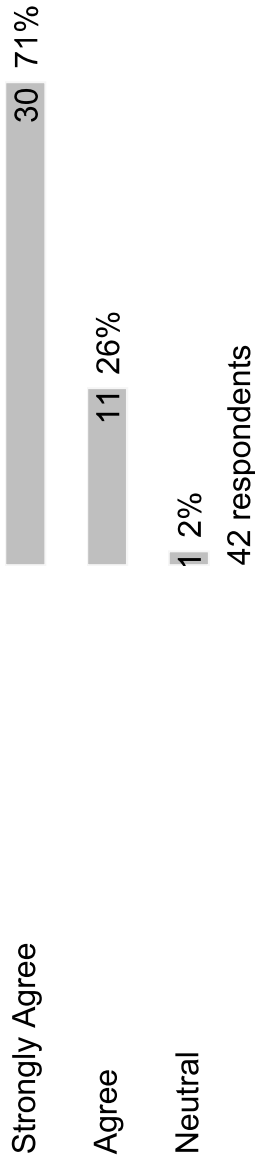


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 31 74%

Agree 11 26%

42 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 31 74%

Agree 9 21%

Neutral 2 5%

42 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 28 67%

Agree 6 14%

Neutral 5 12%

Disagree 2 5%

Strongly Disagree

1 2%

42 respondents

4. In my school, adults treat students with respect.

Strongly Agree

26 62%

Agree

13 31%

Neutral

3 7%

42 respondents

5. In my school, students treat adults with respect.

Strongly Agree

16 38%

Agree

19 45%

Neutral

5 12%

Disagree

2 5%

42 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree

23 55%

Agree

11 26%

Neutral

6 14%

Disagree

2 5%

42 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling

36 86%

College and/or Career Planning

2 5%

Family Counseling

17 40%

Athletics

10 24%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

23 55%

Performing Arts

9 21%

Mentoring

19 45%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)

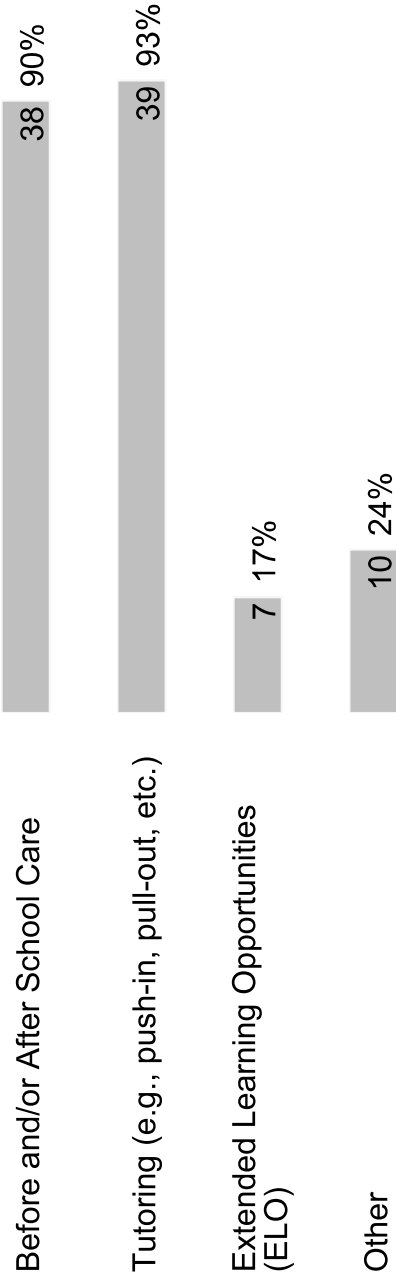
31 74%

Peer Counseling/Peer Mediation

8 19%

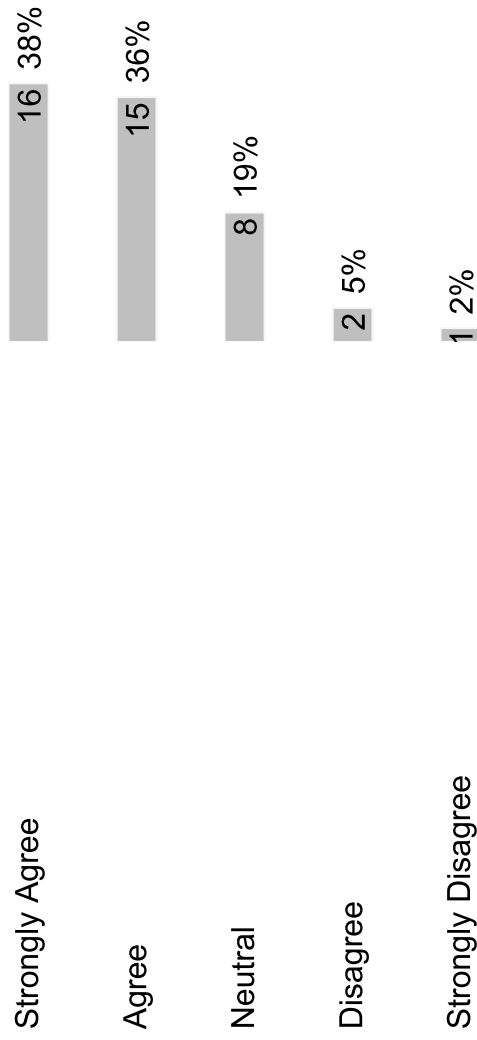
ROTC

1 2%



42 respondents

8. Our school implements changes based on the feedback from staff.



42 respondents

9. Our school maintains facilities that support student learning.



Neutral

1 2%

42 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree

2 5%

Agree

7 17%

Neutral

20 48%

Disagree

10 24%

Strongly Disagree

3 7%

42 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree

11 26%

Agree

25 60%

Neutral

4 10%

Disagree

2 5%

42 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



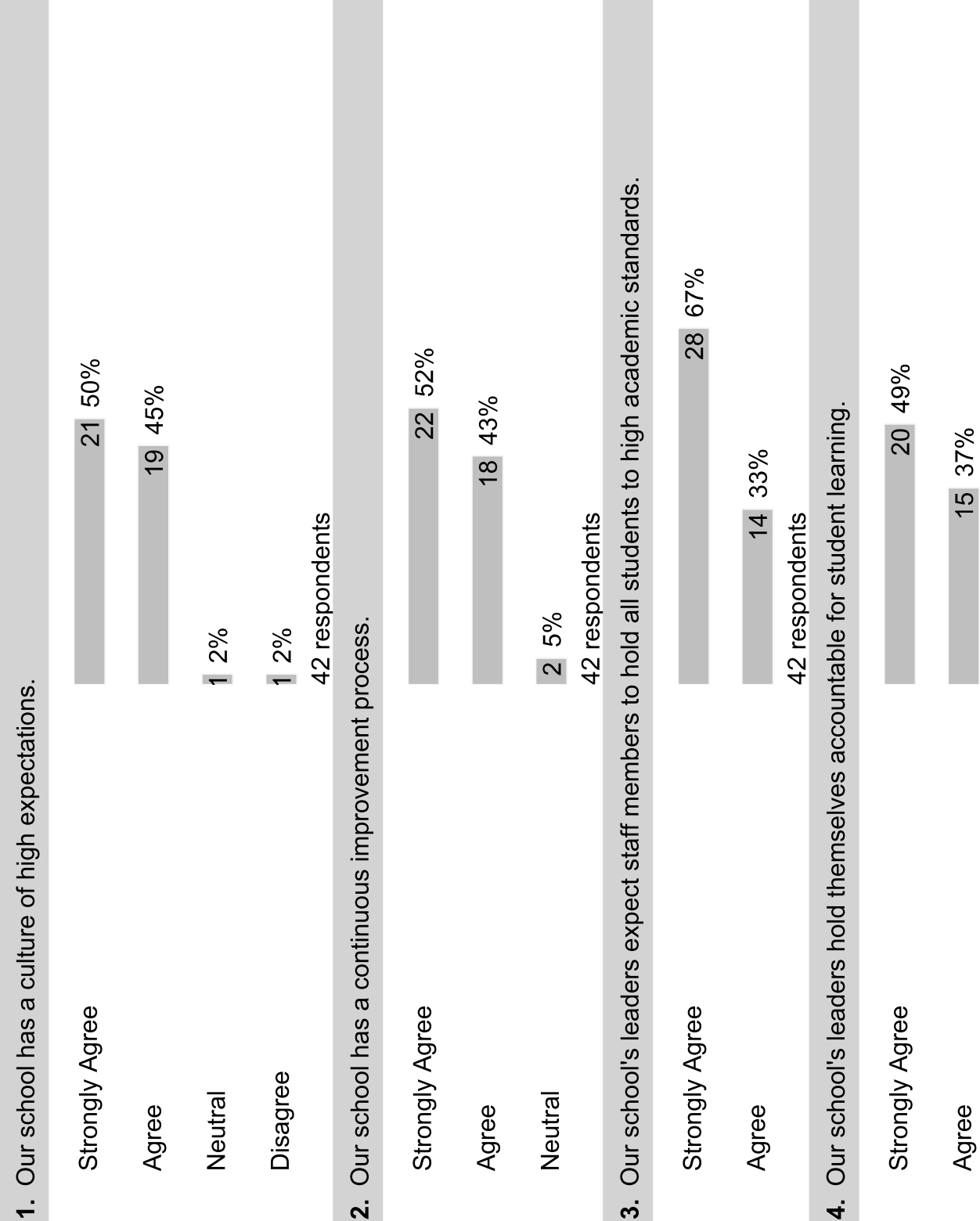
42 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



42 respondents

G. Section 6



Neutral 4 10%

Disagree 2 5%

41 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 26 62%

Agree 13 31%

Neutral 3 7%

42 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 25 60%

Agree 15 36%

Neutral 2 5%

42 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 24 57%

Agree 16 38%

Neutral 2 5%

42 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 26 62%

Agree 15 36%

Neutral 1 2%
42 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 25 60%

Agree 16 38%

Neutral 1 2%
42 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 24 59%

Agree 16 39%

Neutral 1 2%
41 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

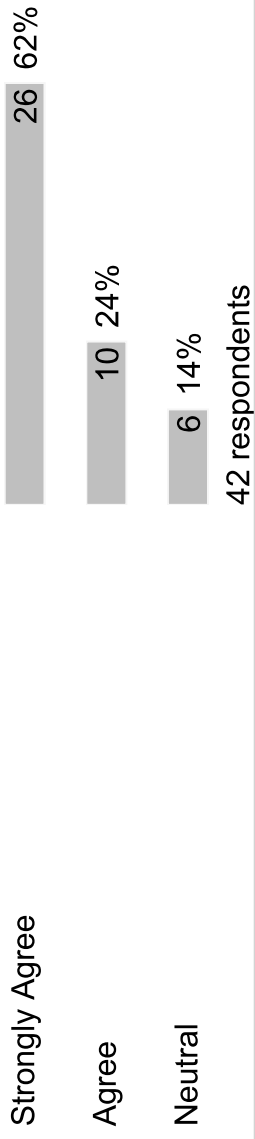
Strongly Agree 19 45%

Agree 17 40%

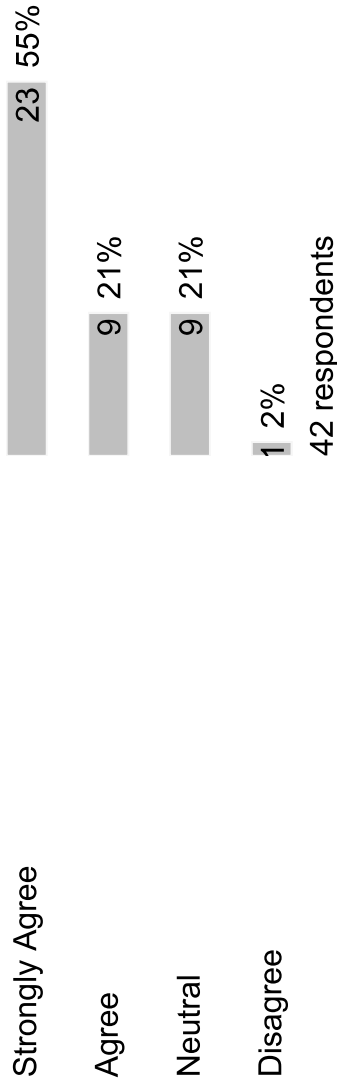
Neutral 4 10%

Disagree 2 5%
42 respondents

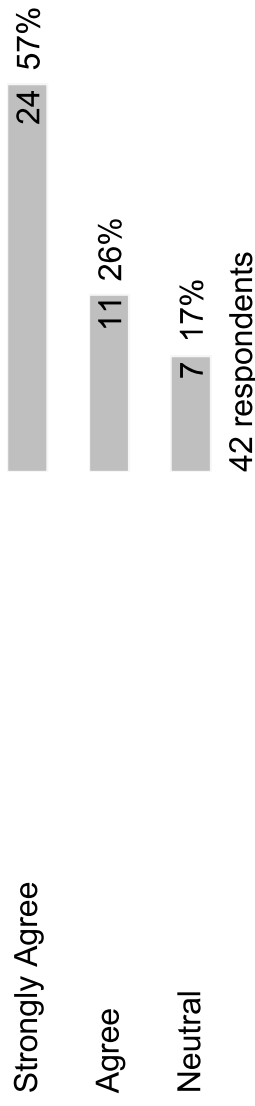
12. My lessons provide opportunities for students to be actively engaged in their learning.



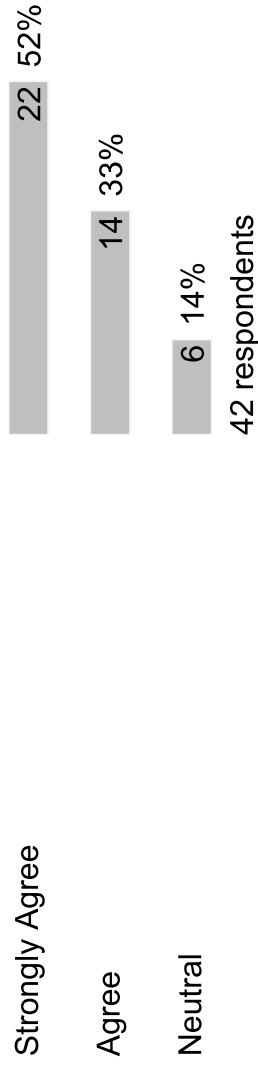
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



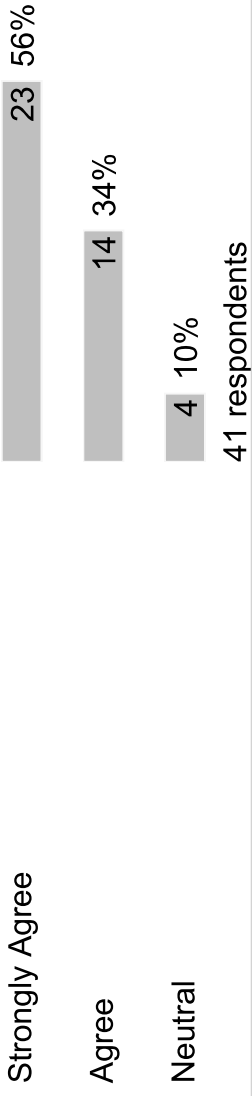
14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



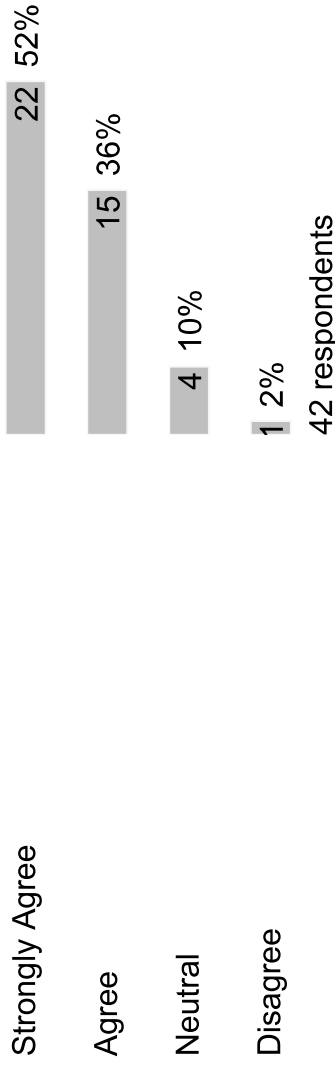
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



Disagree 2 5%

Strongly Disagree 1 2%
42 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 21 50%

Agree 18 43%

Neutral 2 5%

Disagree 1 2%
42 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 22 52%

Agree 16 38%

Neutral 2 5%

Disagree 2 5%
42 respondents

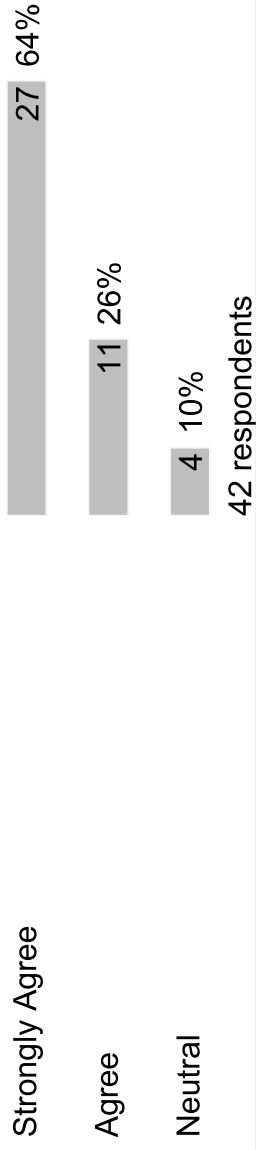
22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 19 46%

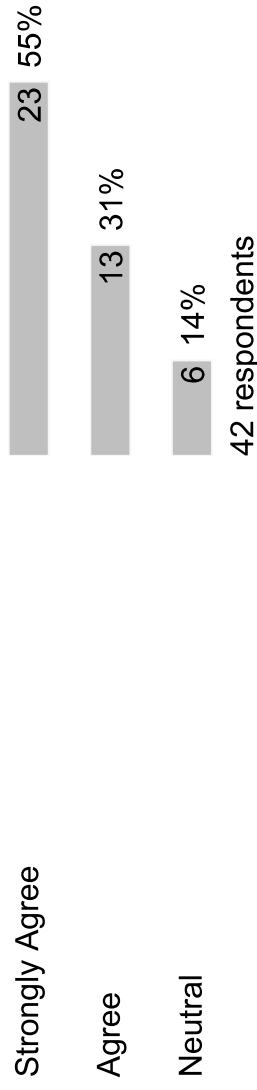
Agree 18 44%

Neutral 4 10%
41 respondents

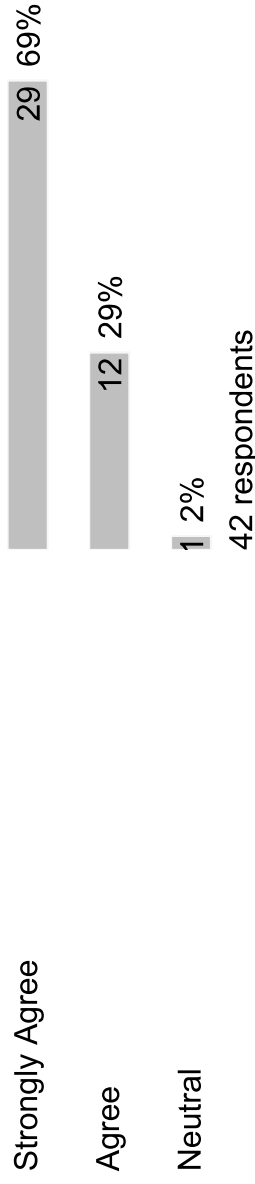
23. I feel confident in my classroom management strategies.



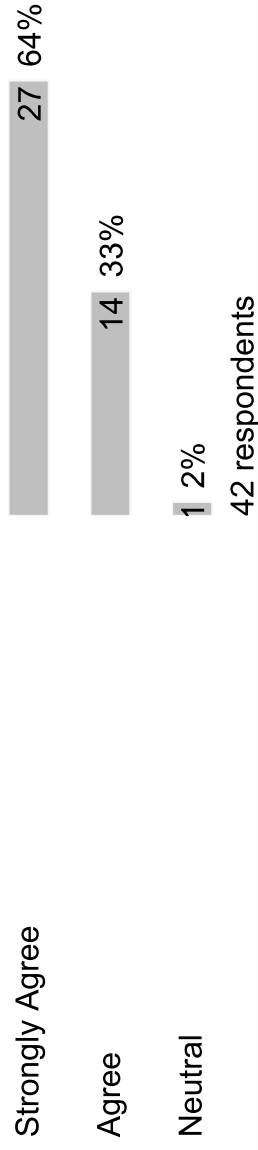
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



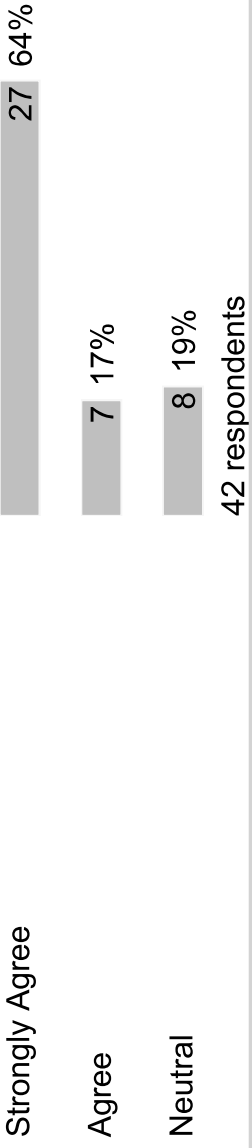
25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



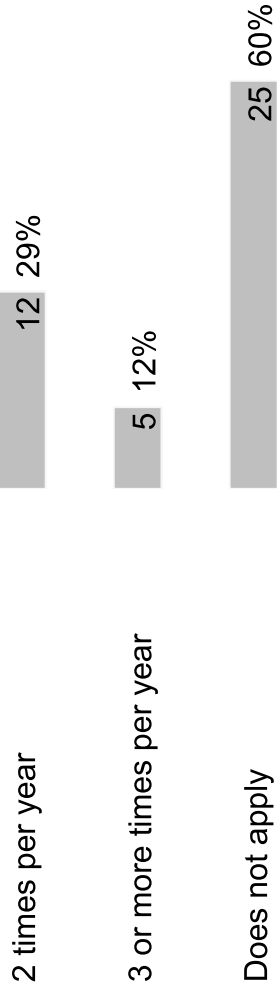
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Neutral

4 10%

42 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree

15 37%

Agree

11 27%

Neutral

14 34%

Disagree

1 2%

41 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree

22 52%

Agree

16 38%

Neutral

3 7%

Disagree

1 2%

42 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree

25 60%

Agree

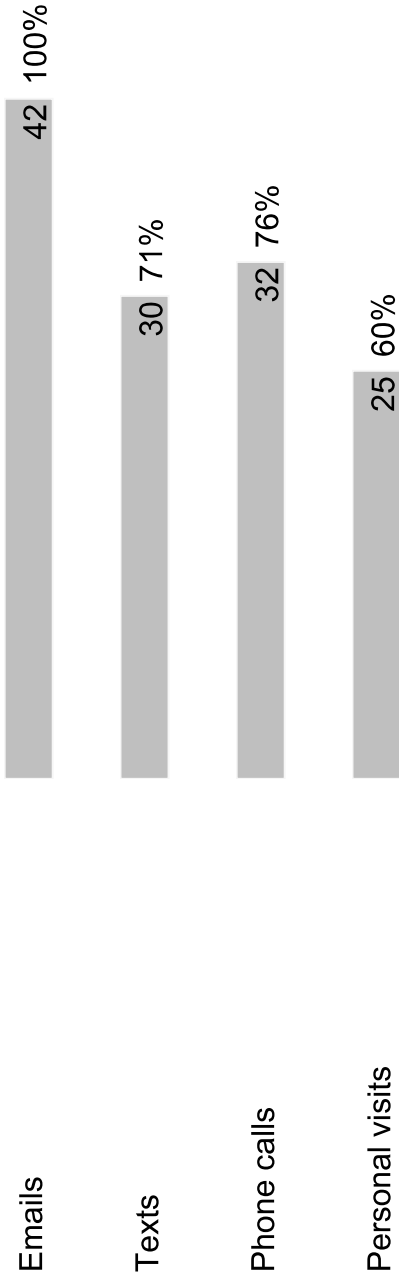
13 31%

Neutral

4 10%

42 respondents

34. I am accessible via (check all that apply):



42 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



42 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report