

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/09/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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Custom Survey

1 survey(s) 59 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	9	16%
Female	44	77%
Prefer not to answer	4	7%

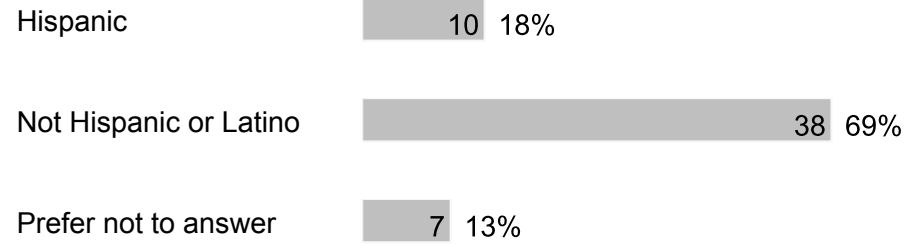
57 respondents

2. Ethnicity

Asian	3	5%
Black or African American	12	22%
White	31	56%
Multiracial	4	7%
Other	5	9%

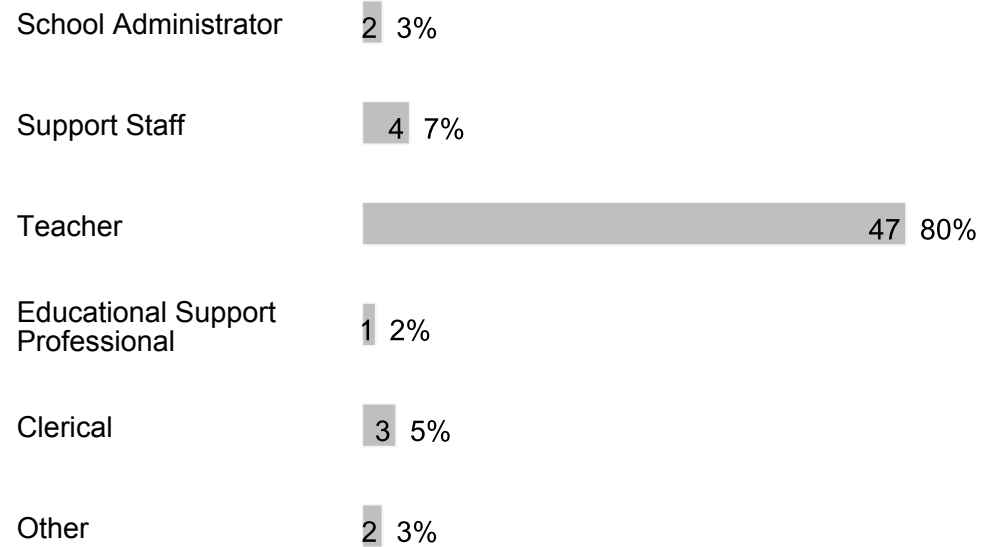
55 respondents

3. Ethnicity



55 respondents

4. Role

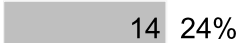


59 respondents

5. Experience



11 - 20 years



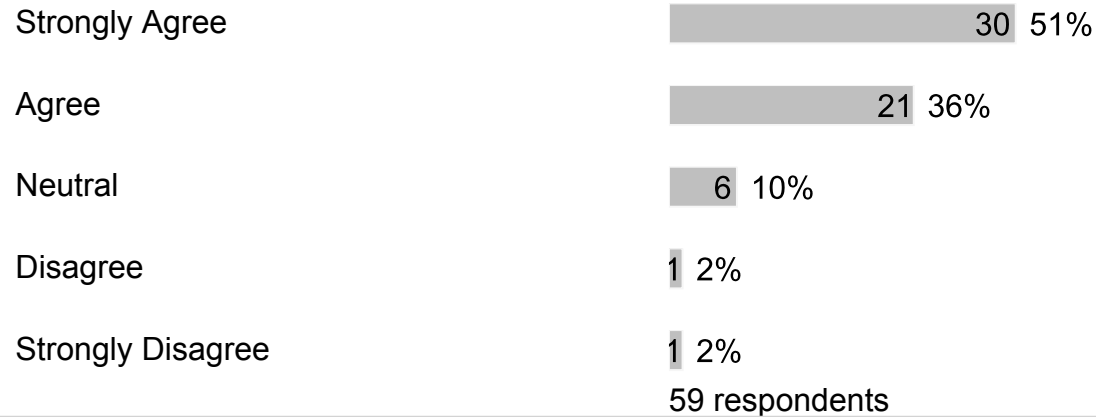
More than 20 years



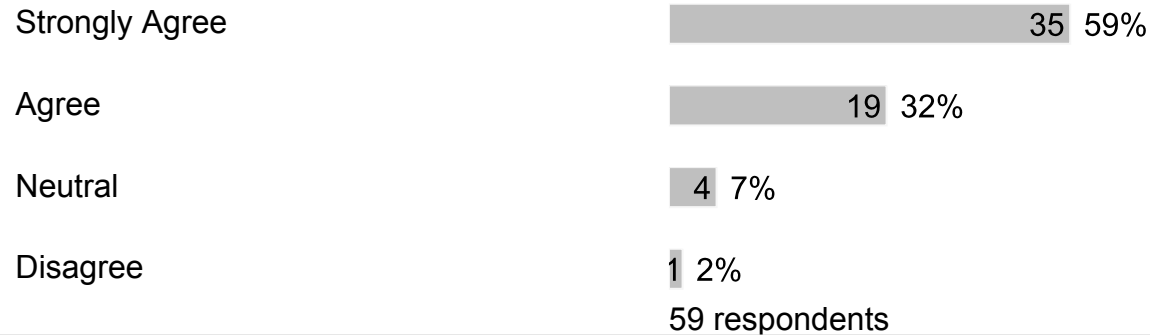
59 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





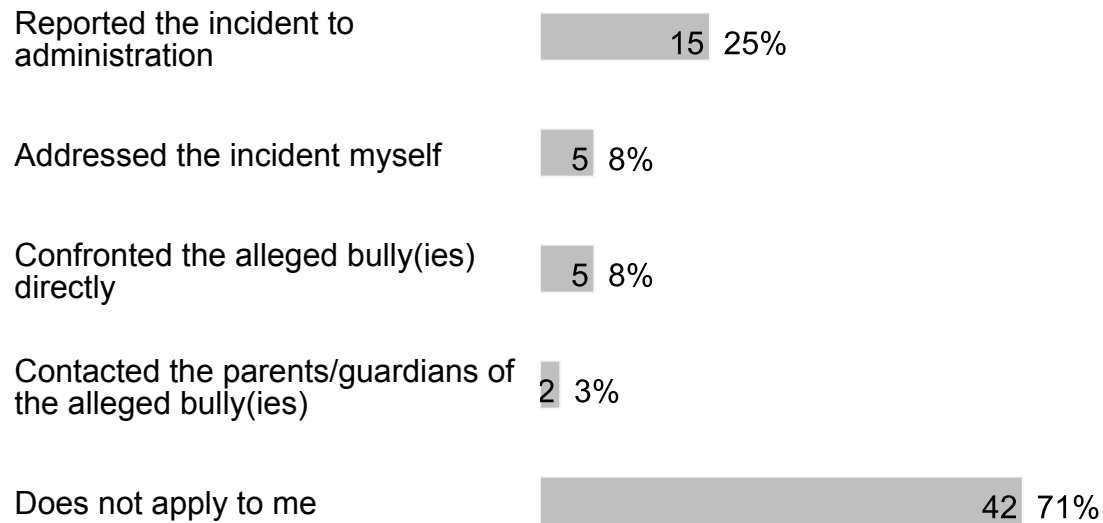
59 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



59 respondents

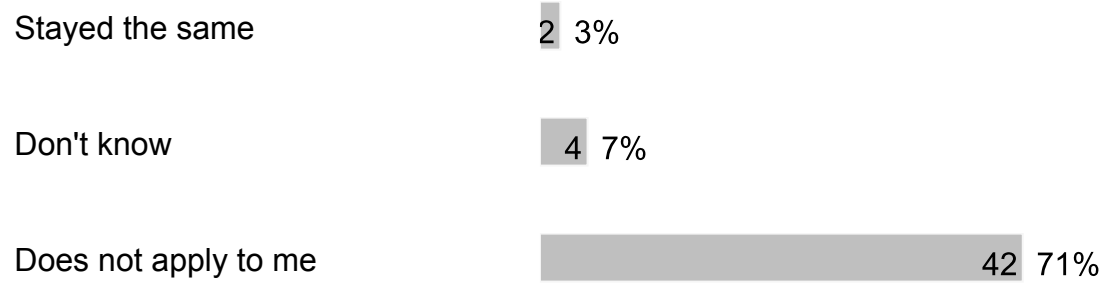
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



59 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:





59 respondents

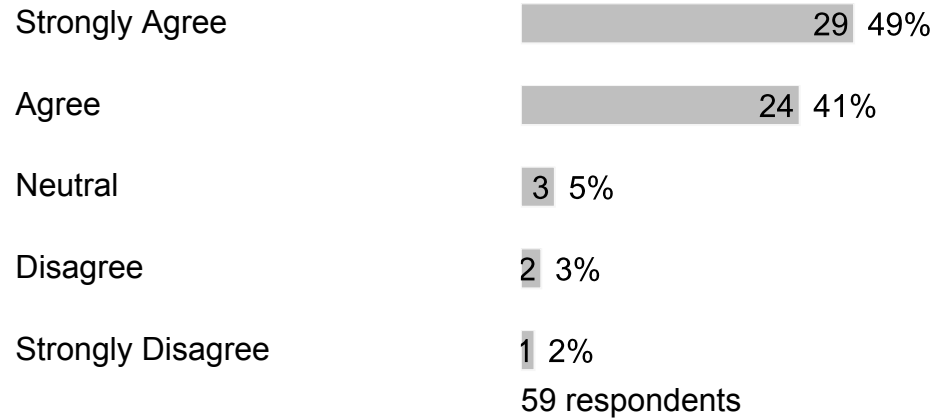
7. In my school, rules are applied equally to students.



58 respondents

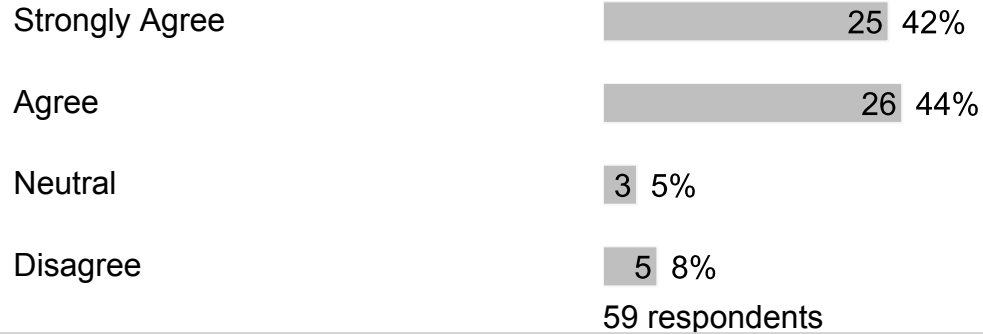
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

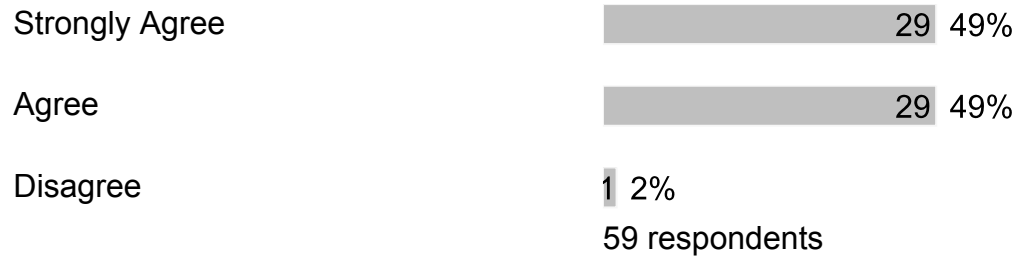


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 34 58%

Agree 24 41%

Neutral 1 2%

59 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 41 69%

Agree 18 31%

59 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 33 56%

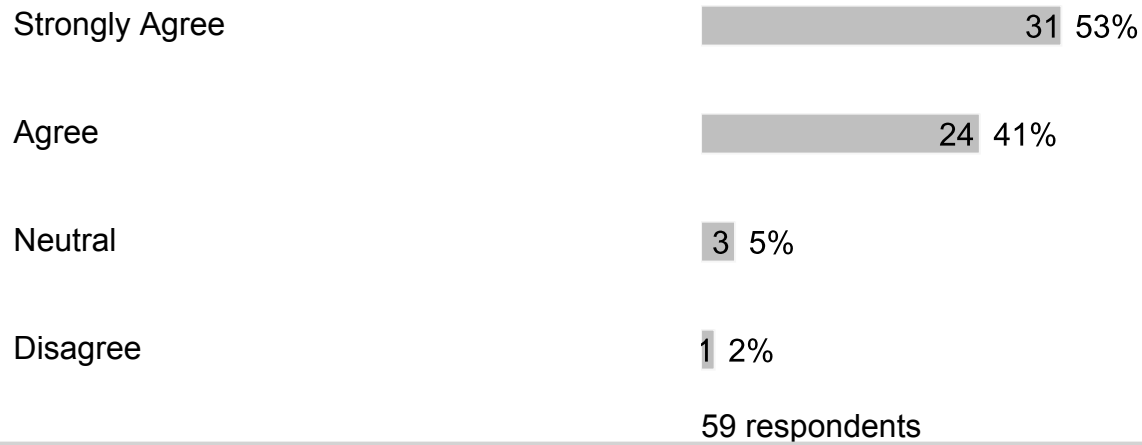
Agree 20 34%

Neutral 5 8%

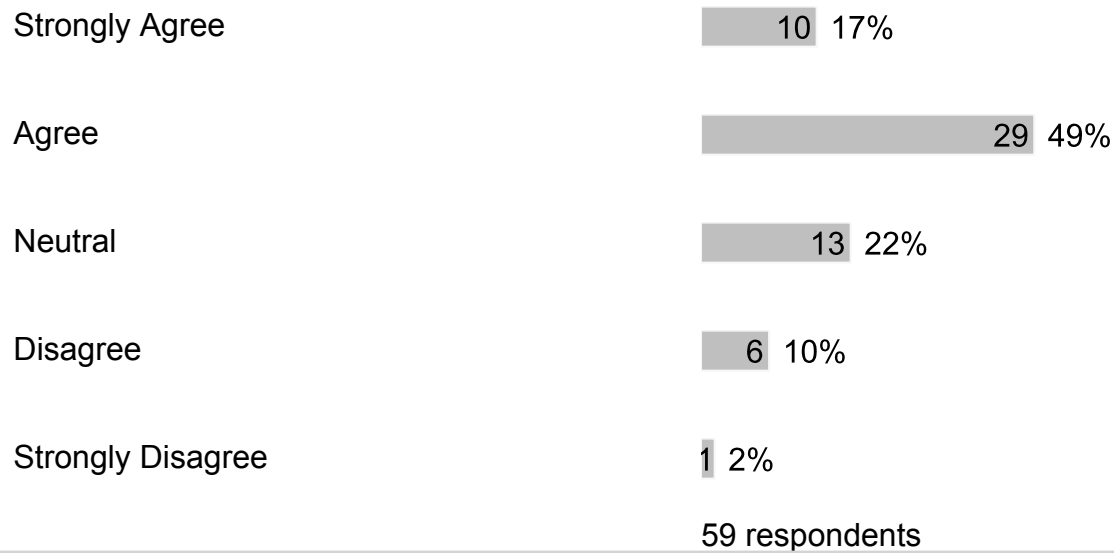
Disagree 1 2%

59 respondents

4. In my school, adults treat students with respect.



5. In my school, students treat adults with respect.



6. In my school, colleagues/adults treat each other with respect.

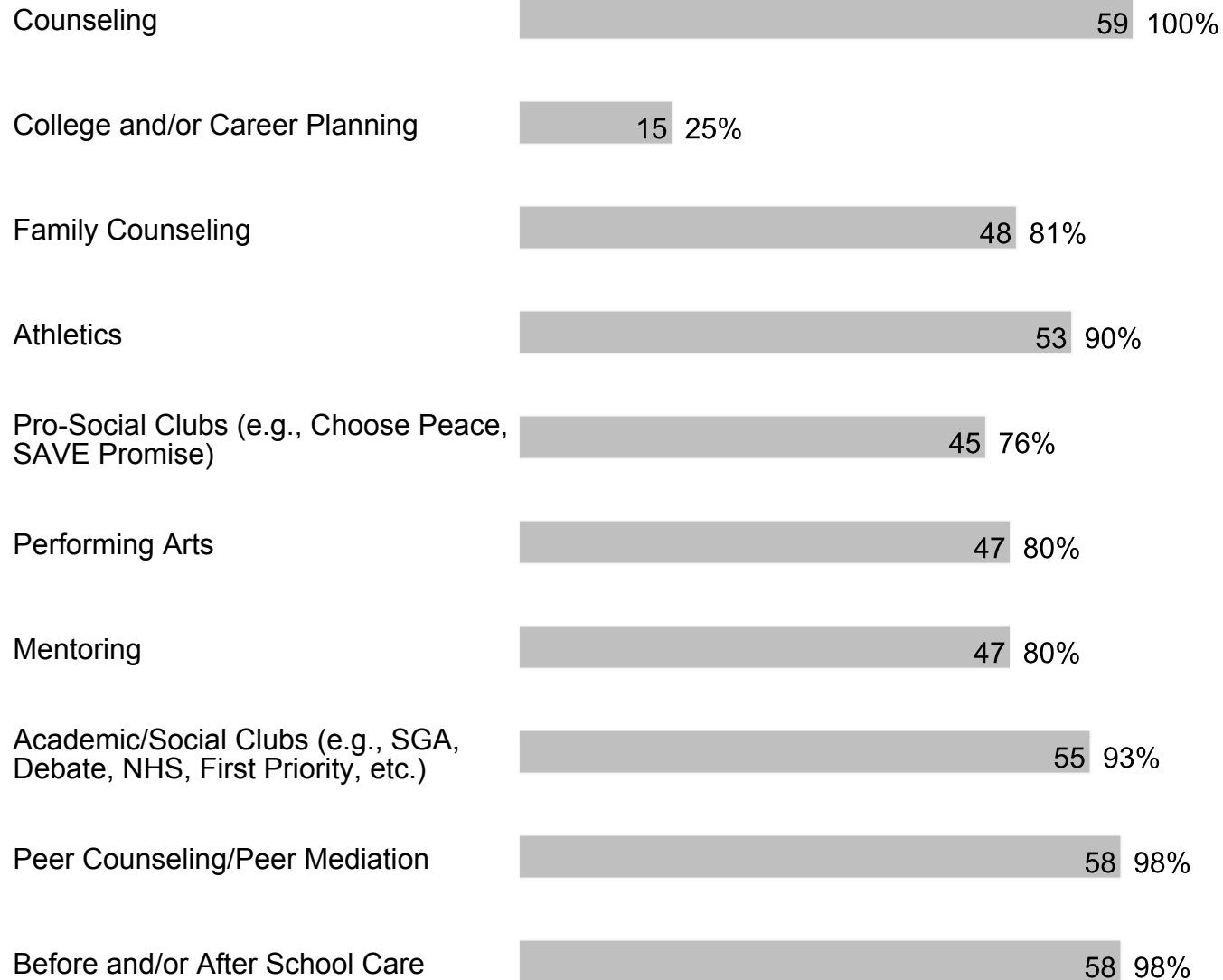


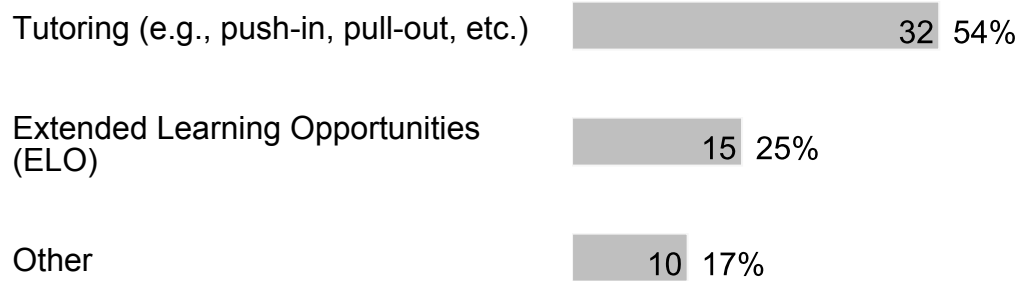
Neutral

5 8%

59 respondents

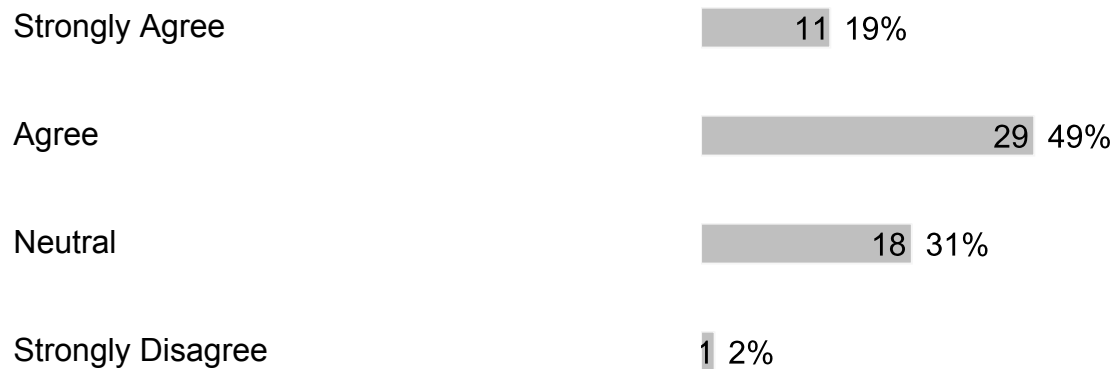
7. At my school the following programs/services are available (check all that apply):





59 respondents

8. Our school implements changes based on the feedback from staff.



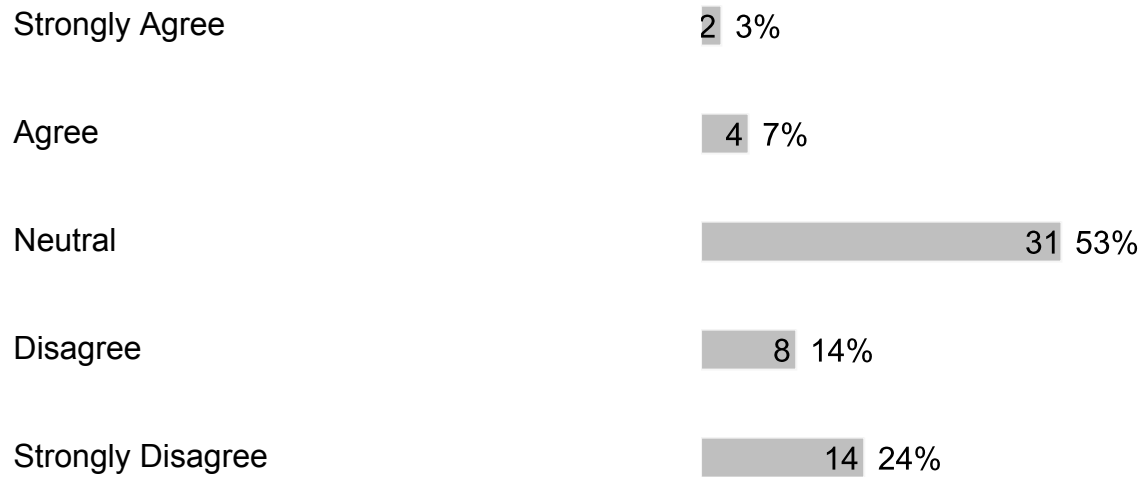
59 respondents

9. Our school maintains facilities that support student learning.



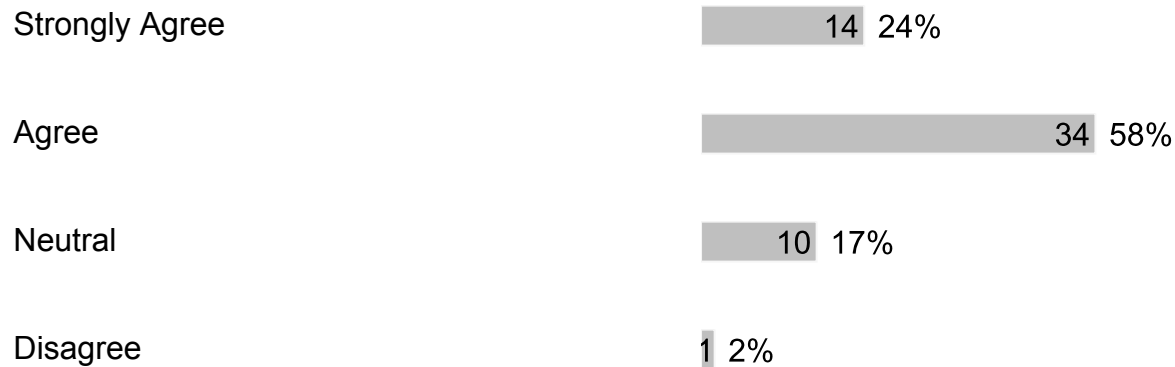
59 respondents

10. I enjoy eating food prepared by the cafeteria.



59 respondents

11. Families regularly participate in school involvement activities offered by our school.



59 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 17 29%

Disagree 1 2%

59 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 15 26%

Agree 27 47%

Neutral 15 26%

Disagree 1 2%

58 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree  30 51%


Agree  23 39%

Neutral  5 8%

Disagree  1 2%

59 respondents

2. Our school has a continuous improvement process.

Strongly Agree  31 53%

Agree  20 34%

Neutral  8 14%

59 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree  33 57%

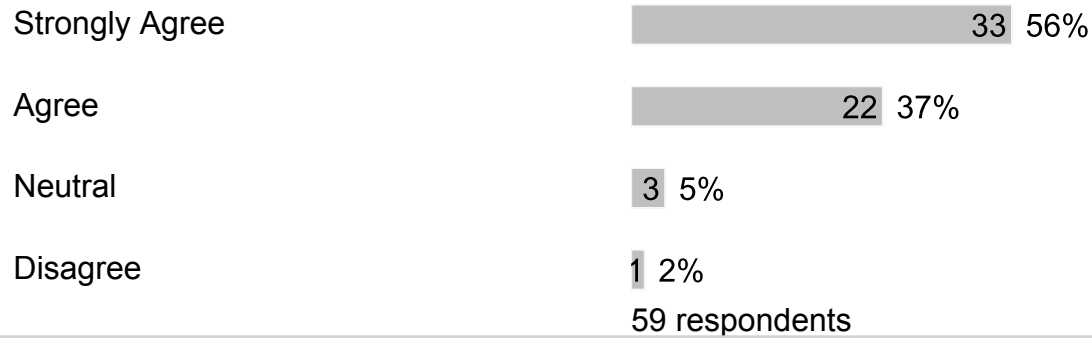
Agree  19 33%

Neutral  4 7%

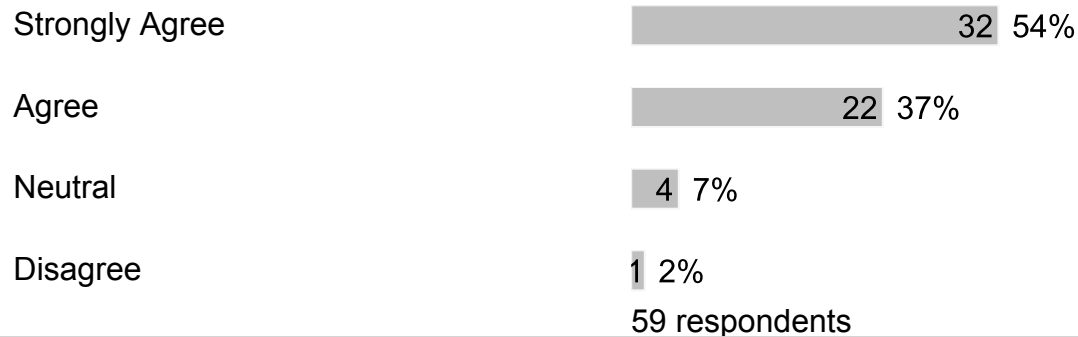
Disagree  2 3%

58 respondents

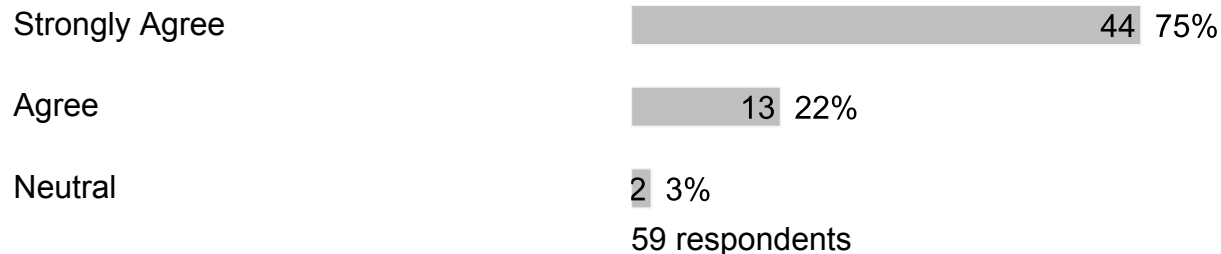
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.

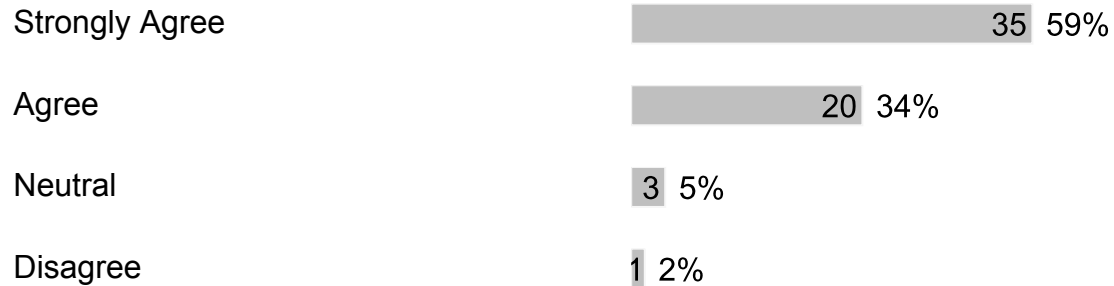


7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



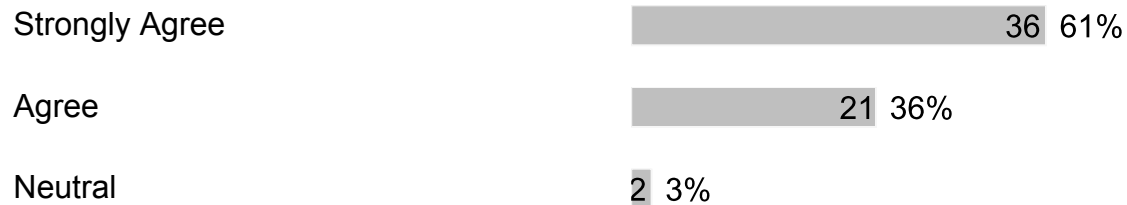
59 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



59 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



59 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



59 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



Neutral 13 22%

Disagree 5 9%

58 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 36 61%

Agree 17 29%

Neutral 6 10%

59 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 34 58%

Agree 16 27%

Neutral 9 15%

59 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 33 56%

Agree 18 31%

Neutral 8 14%

59 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 35 59%

Agree 17 29%

Neutral 7 12%
59 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 35 60%
Agree 15 26%
Neutral 7 12%
Disagree 1 2%
58 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 36 61%
Agree 17 29%
Neutral 4 7%
Disagree 2 3%
59 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 25 42%
Agree 23 39%
Neutral 9 15%
Disagree 1 2%
Strongly Disagree 1 2%

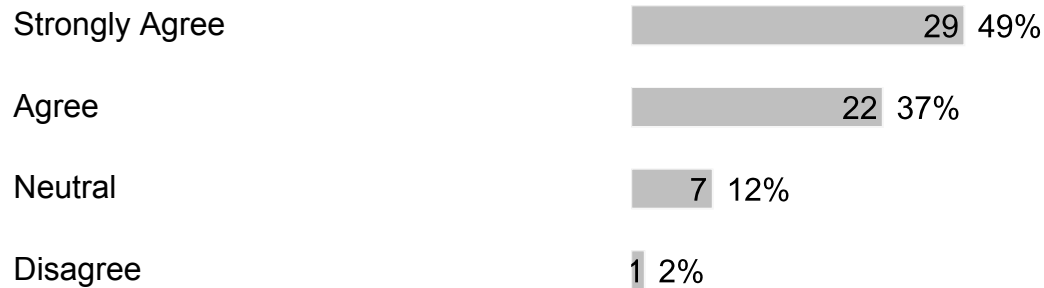
59 respondents

19. In our school, staff members provide peer coaching to teachers.



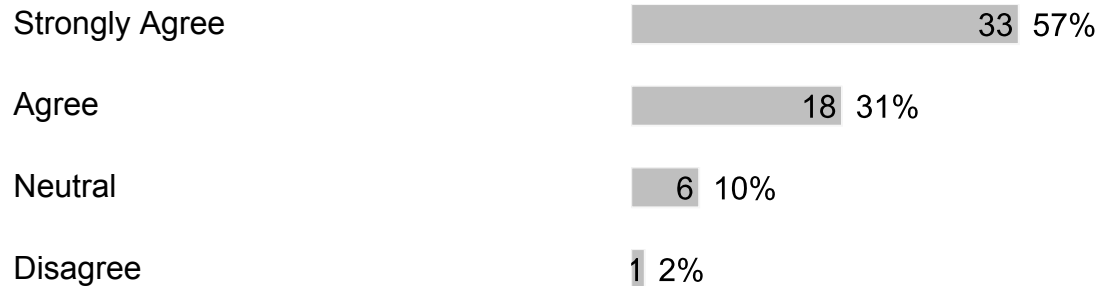
59 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



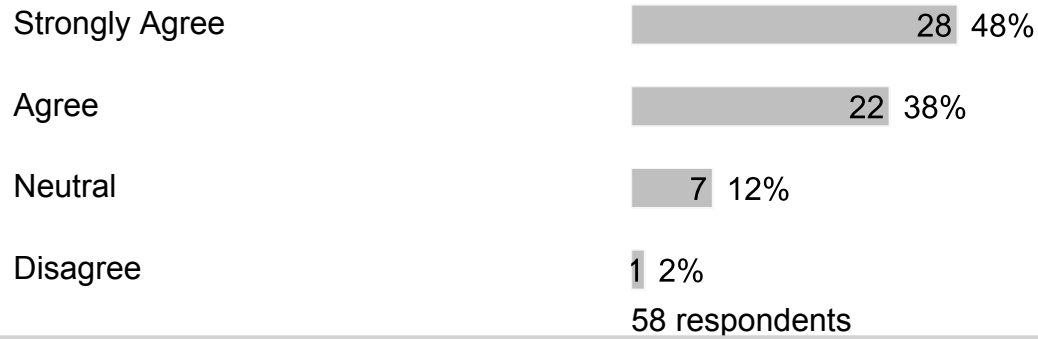
59 respondents

21. I am provided with professional development opportunities that are relevant to my role.

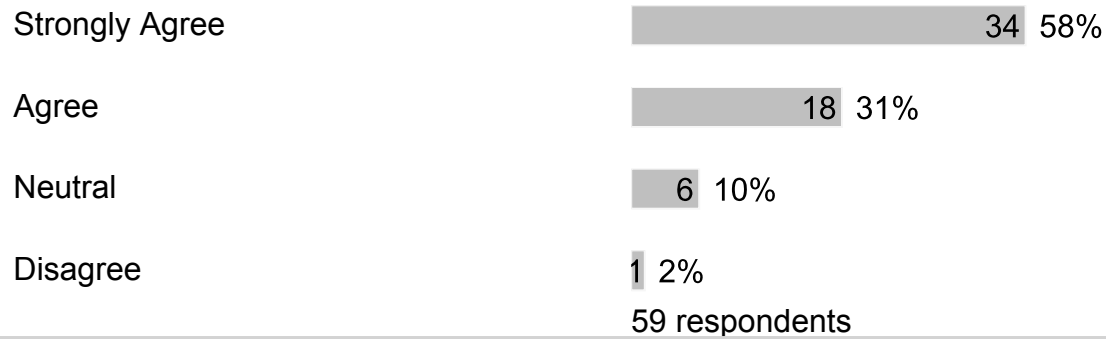


58 respondents

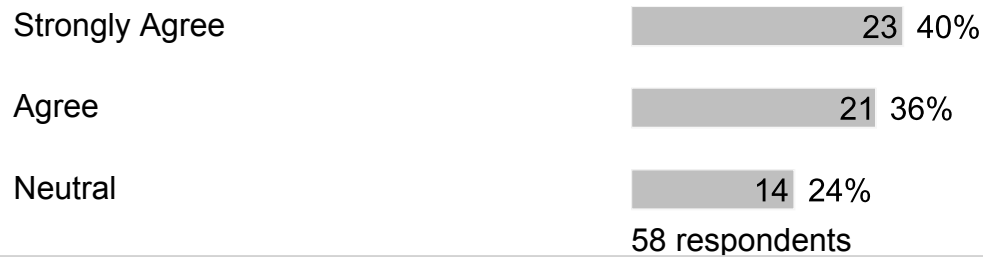
22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



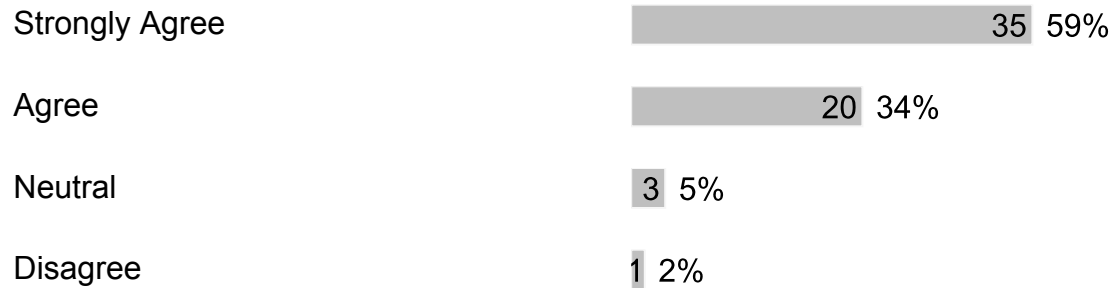
59 respondents

26. Most teachers report student progress in easy to understand language to families.



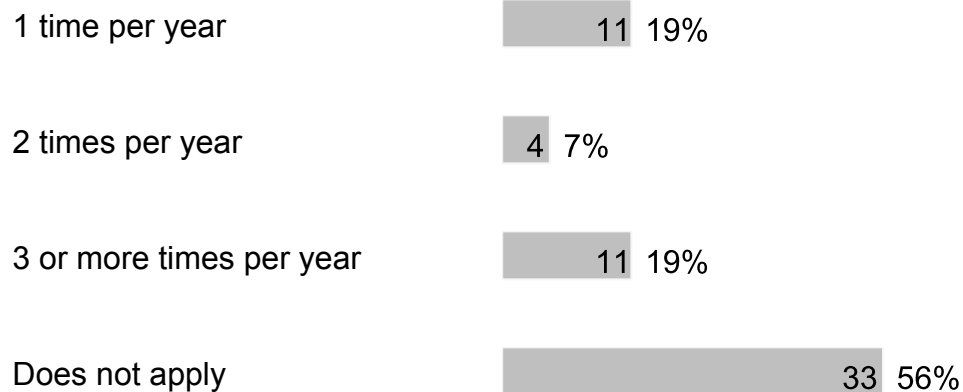
59 respondents

27. I provide students with timely feedback about their learning.



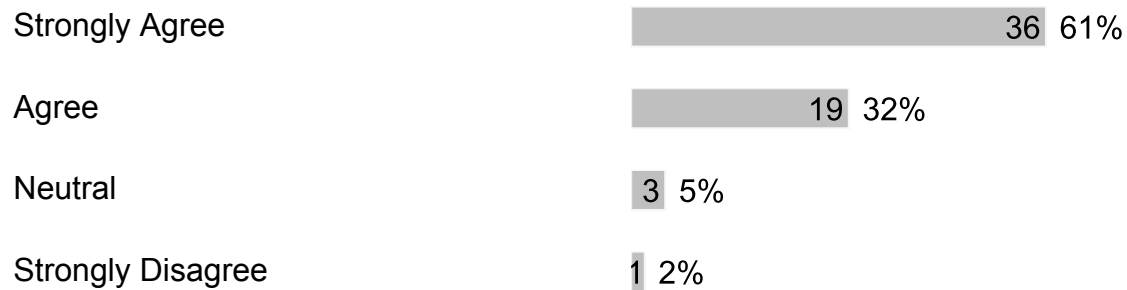
59 respondents

28. I schedule conferences to share student learning progress with families.



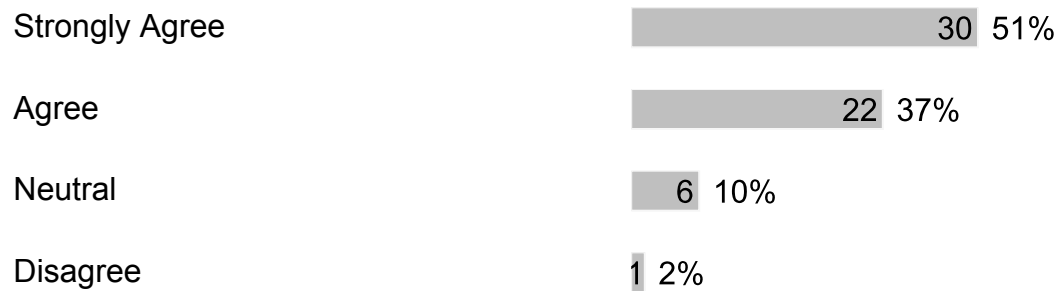
59 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



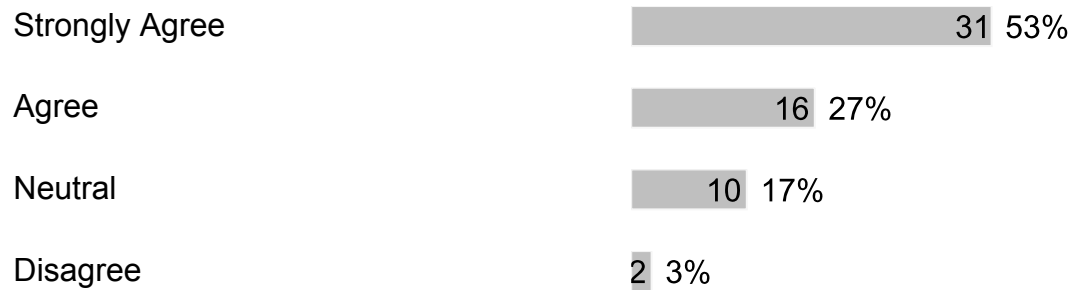
59 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



59 respondents

31. I regularly post information online or send home a newsletter.



59 respondents

32. Our school communicates well about its goals and activities.



Neutral 3 5%
59 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 36 61%

Agree 21 36%

Neutral 2 3%
59 respondents

34. I am accessible via (check all that apply):

Emails 59 100%

Texts 20 34%

Phone calls 51 86%

Personal visits 25 42%

59 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 36 61%

Agree 16 27%

Neutral 6 10%

Strongly Disagree 1 2%

59 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report