

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 09/11/2025



surveys

Custom Survey

1 survey(s) 44 response(s)

## Report Filters

**School:**  
N/A

**Ethnicity:**  
N/A

**Experience:**  
N/A

**Gender:**  
N/A

**Role:**  
N/A

**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	7	16%
Female	34	79%
Prefer not to answer	2	5%

43 respondents

#### 2. Ethnicity

American Indian or Alaska Native	1	2%
Black or African American	35	83%
White	2	5%
Other	4	10%

42 respondents

#### 3. Ethnicity

Not Hispanic or Latino 36 88%

Prefer not to answer 5 12%

41 respondents

#### 4. Role

Support Staff 10 23%

Teacher 15 34%

Educational Support Professional 5 11%

Clerical 5 11%

Facilities 2 5%

Other 7 16%

44 respondents

#### 5. Experience

1 - 3 years 15 34%

4 - 10 years 5 11%

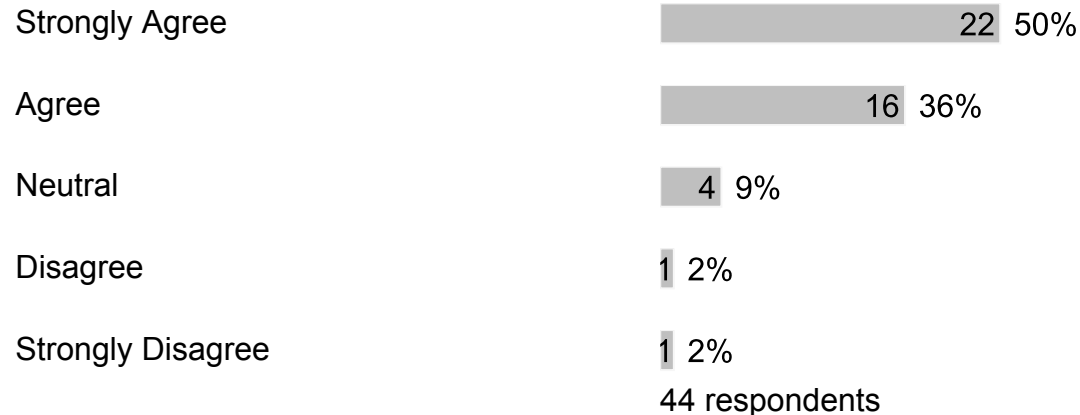
11 - 20 years 13 30%

More than 20 years 11 25%

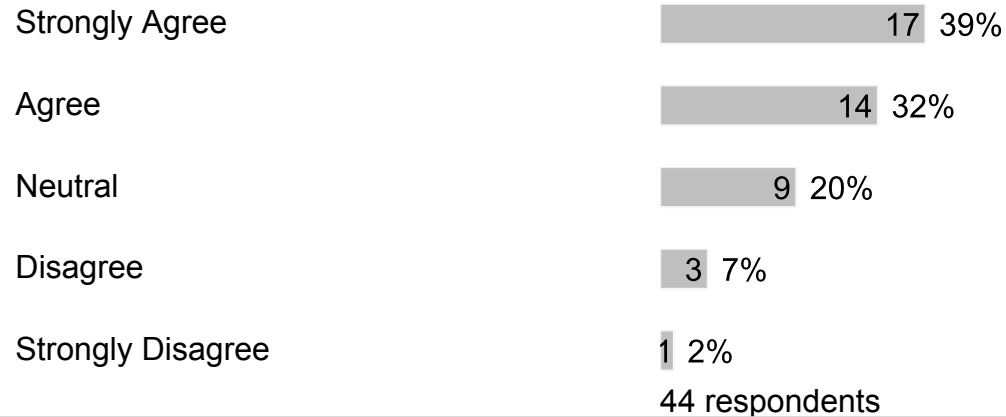
44 respondents

## C. Section 2

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



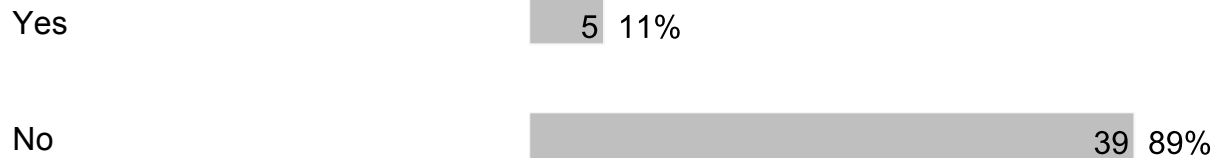
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	1	2%
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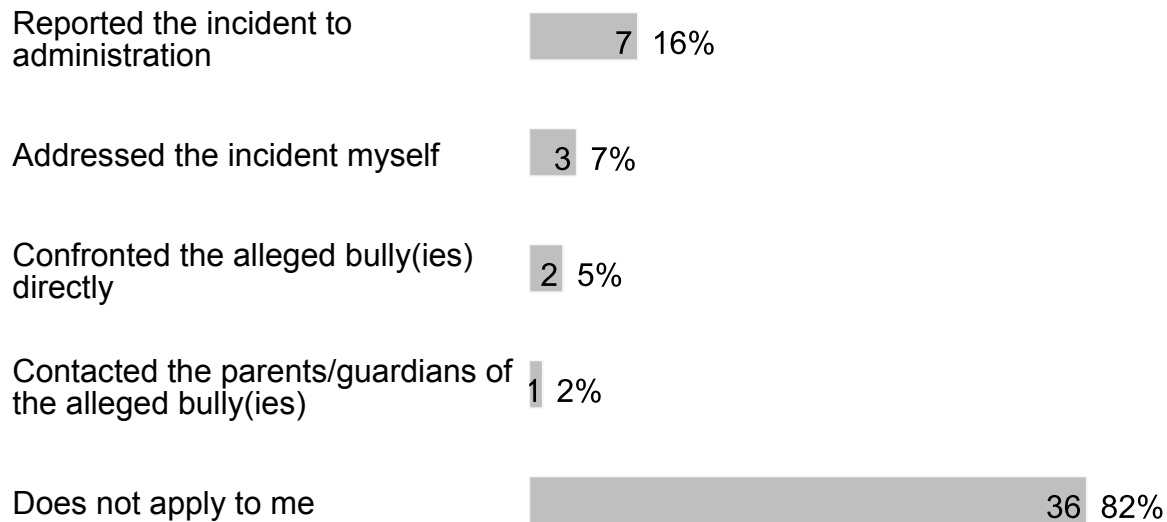
44 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



44 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



44 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**

Stopped 10 23%

Does not apply to me 34 77%

44 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 21 48%

Agree 16 36%

Neutral 6 14%

Disagree 1 2%

44 respondents

## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  28 64%

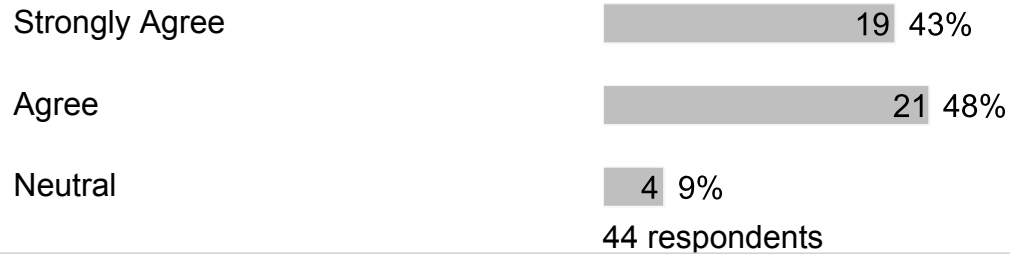
Agree  14 32%

Neutral  2 5%

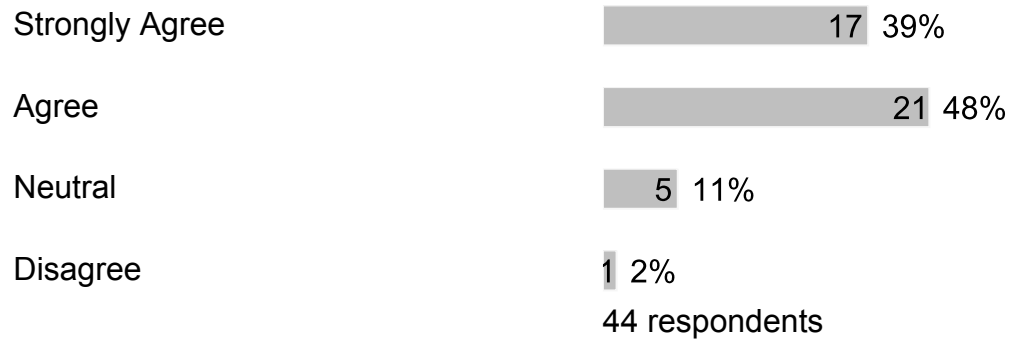
44 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

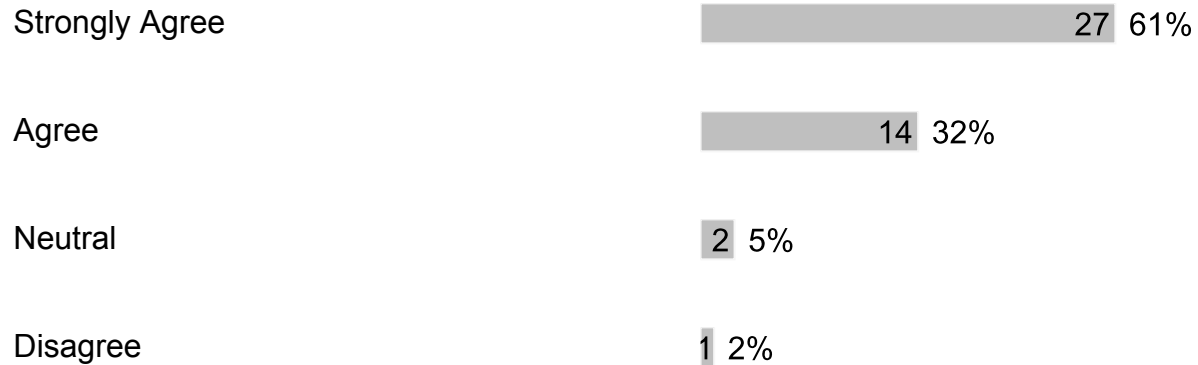


2. Teachers in our school use a variety of technology as instructional resources.



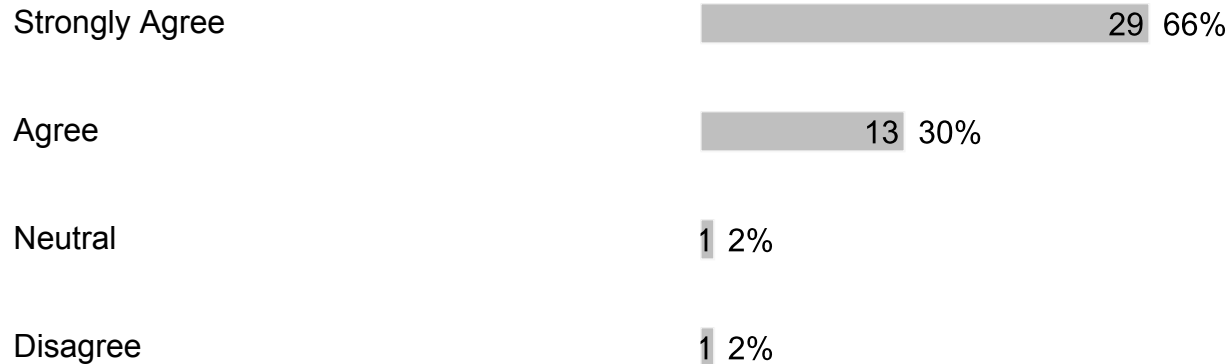
## F. Section 5

1. If students have a problem, they know who they can go to for help.



44 respondents

2. If students have a problem, they can come to me for help.



44 respondents

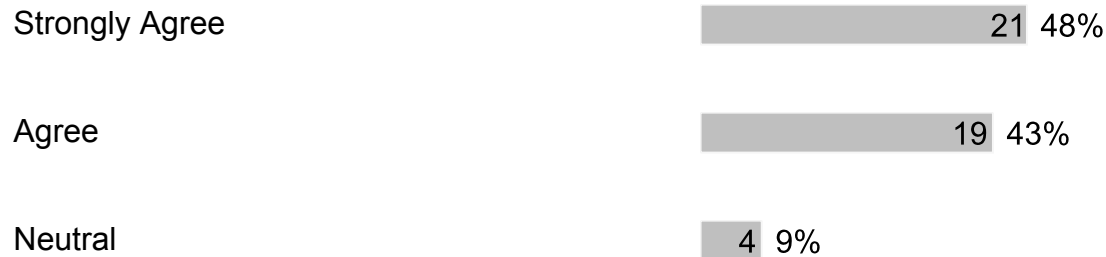
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





44 respondents

**4. In my school, adults treat students with respect.**



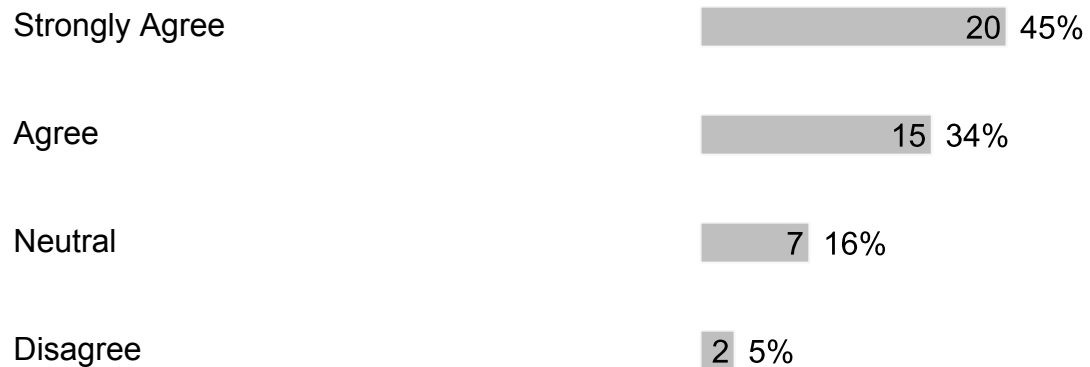
44 respondents

**5. In my school, students treat adults with respect.**



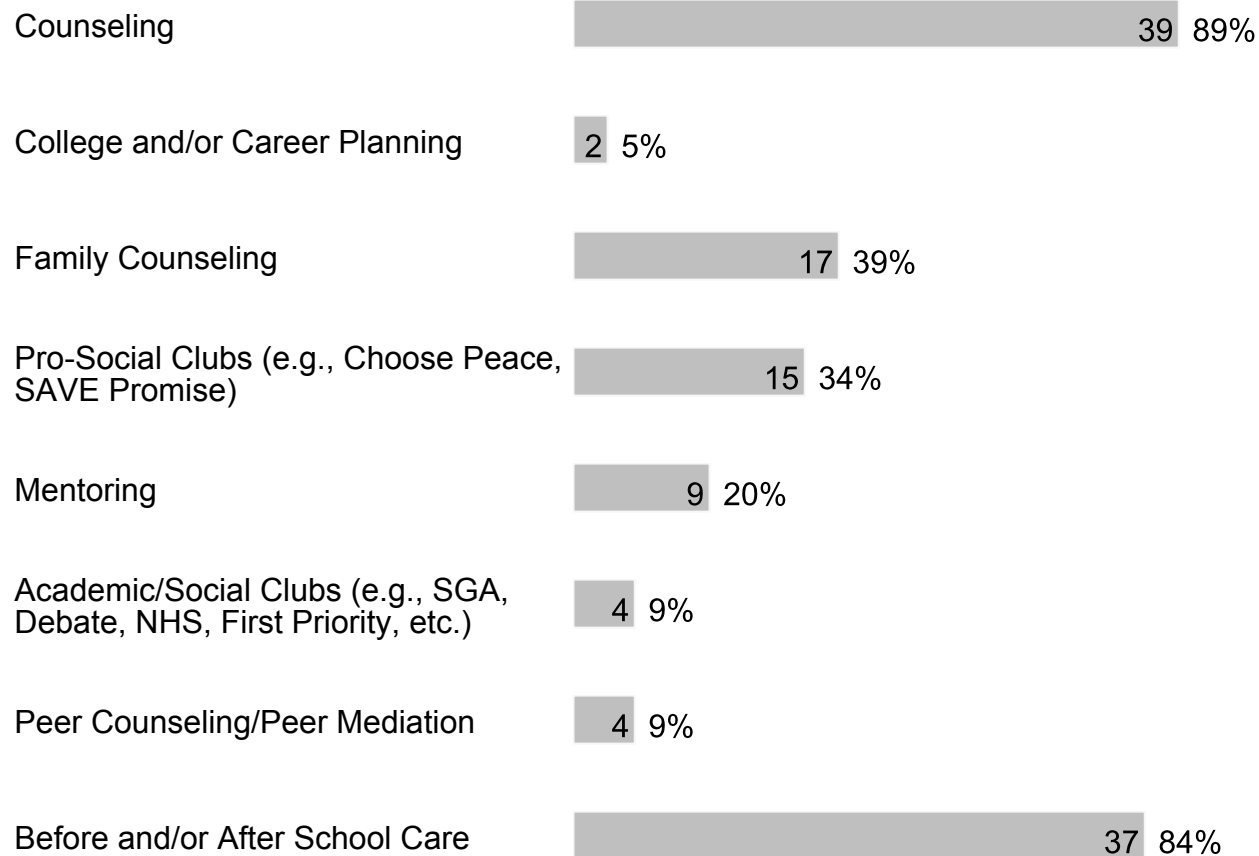
44 respondents

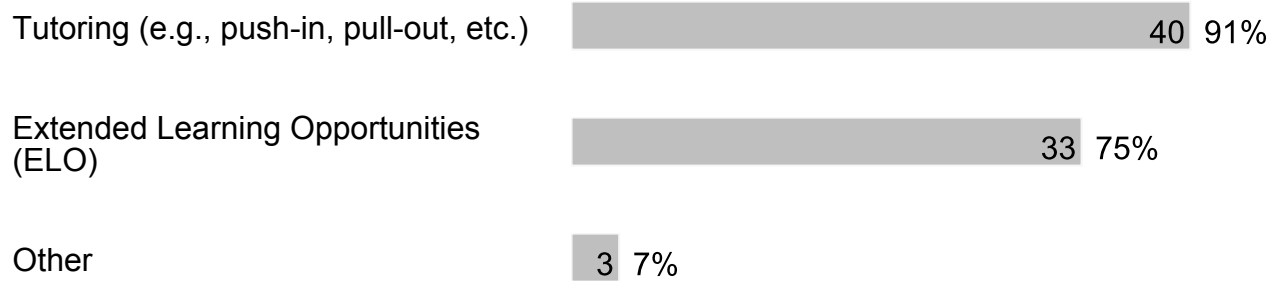
**6. In my school, colleagues/adults treat each other with respect.**



44 respondents

**7. At my school the following programs/services are available (check all that apply):**





44 respondents

**8. Our school implements changes based on the feedback from staff.**



42 respondents

**9. Our school maintains facilities that support student learning.**



43 respondents

**10. I enjoy eating food prepared by the cafeteria.**





44 respondents

**11. Families regularly participate in school involvement activities offered by our school.**



43 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**



Disagree 2 5%

Strongly Disagree 1 2%

42 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**

Strongly Agree 9 22%

Agree 17 41%

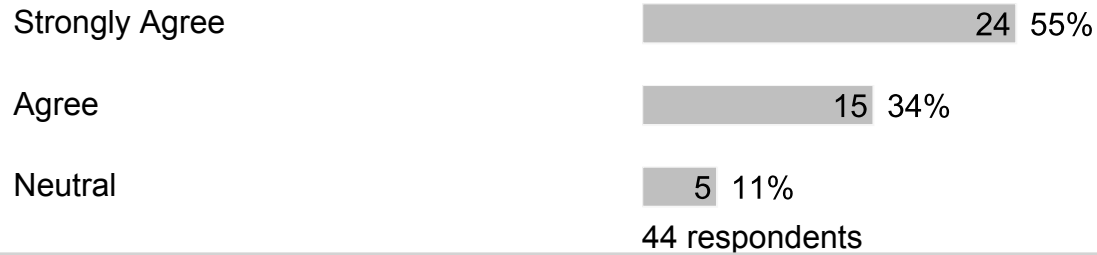
Neutral 12 29%

Disagree 3 7%

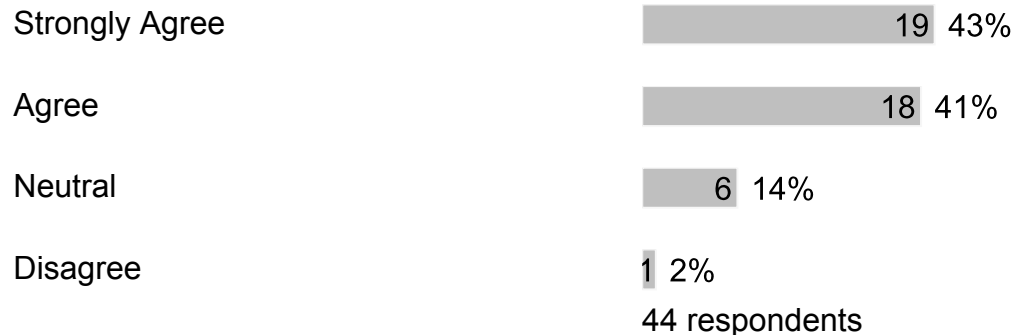
41 respondents

## G. Section 6

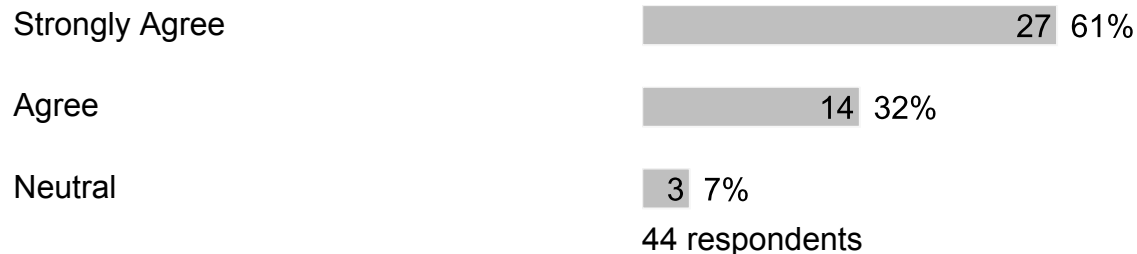
### 1. Our school has a culture of high expectations.



### 2. Our school has a continuous improvement process.



### 3. Our school's leaders expect staff members to hold all students to high academic standards.

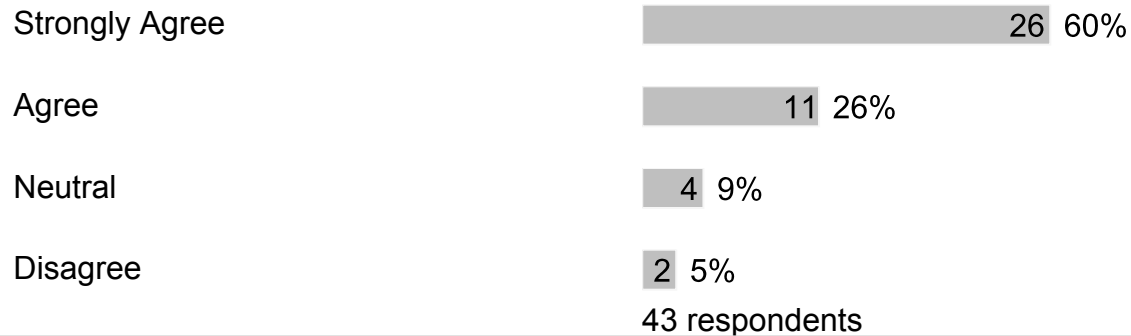


### 4. Our school's leaders hold themselves accountable for student learning.

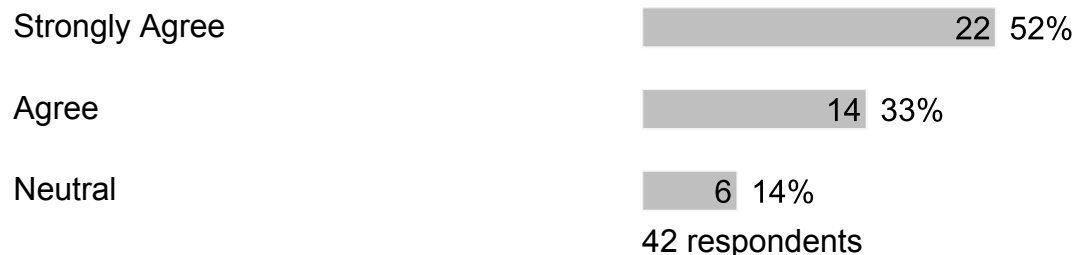




**5. Our school's leaders hold all staff members accountable for student learning.**



**6. I receive feedback from my supervisor regarding my professional performance.**



**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



**8.** In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



**9.** Our school uses the results of student assessments to improve teaching and learning.



**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



**11.** In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 1 2%  
44 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**

Strongly Agree 19 45%

Agree 15 36%

Neutral 7 17%

Strongly Disagree 1 2%

42 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**

Strongly Agree 16 38%

Agree 13 31%

Neutral 12 29%

Strongly Disagree 1 2%

42 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

Strongly Agree 18 43%

Agree 13 31%

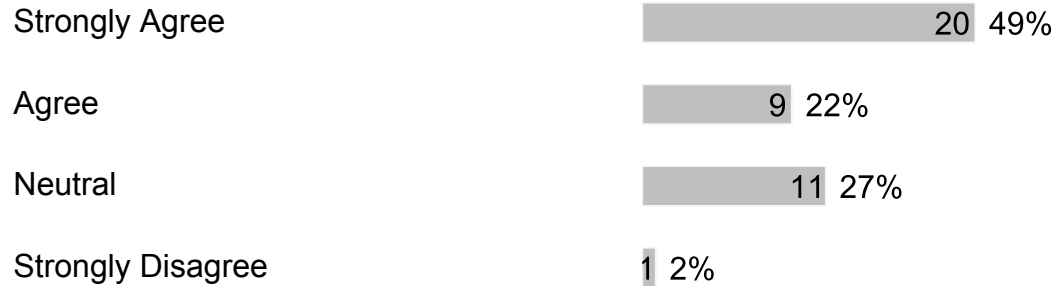
Neutral 9 21%

Disagree 1 2%

Strongly Disagree 1 2%

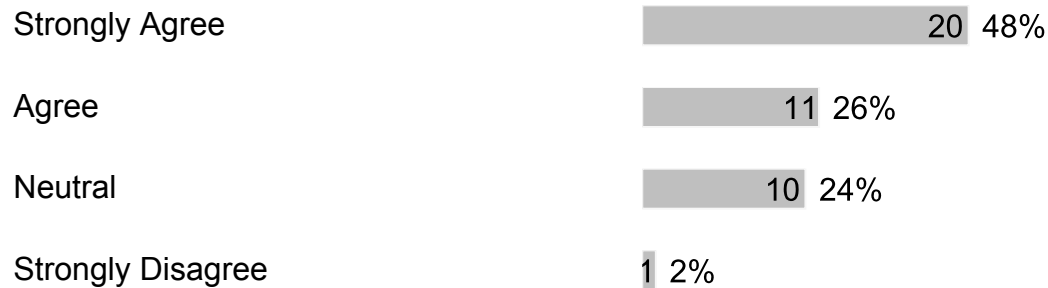
42 respondents

**15. I use formative assessments to monitor student progress.**



41 respondents

**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**



42 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**



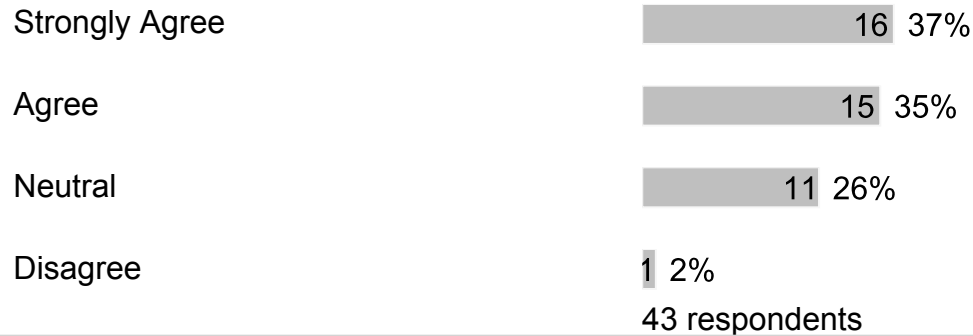
42 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**





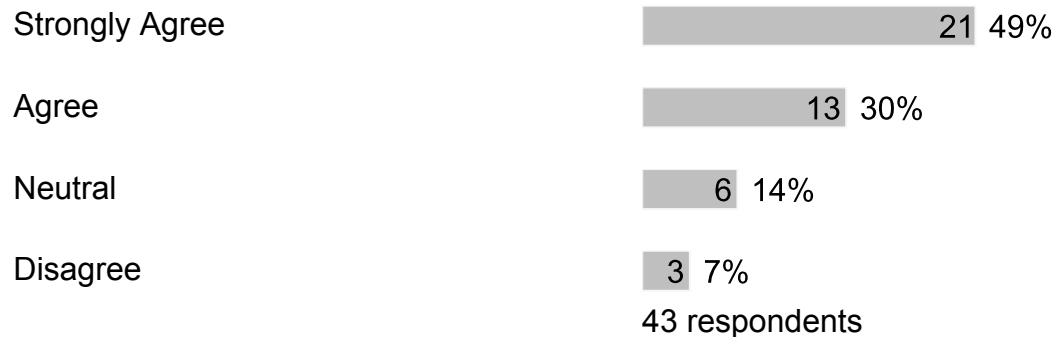
**19. In our school, staff members provide peer coaching to teachers.**



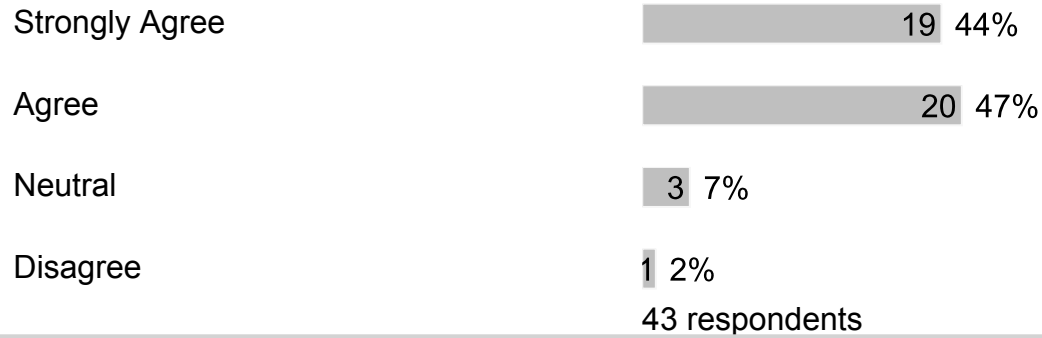
**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**



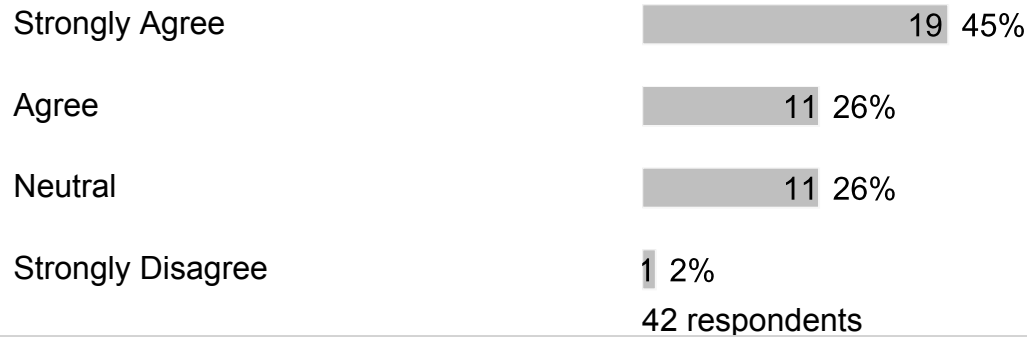
**21. I am provided with professional development opportunities that are relevant to my role.**



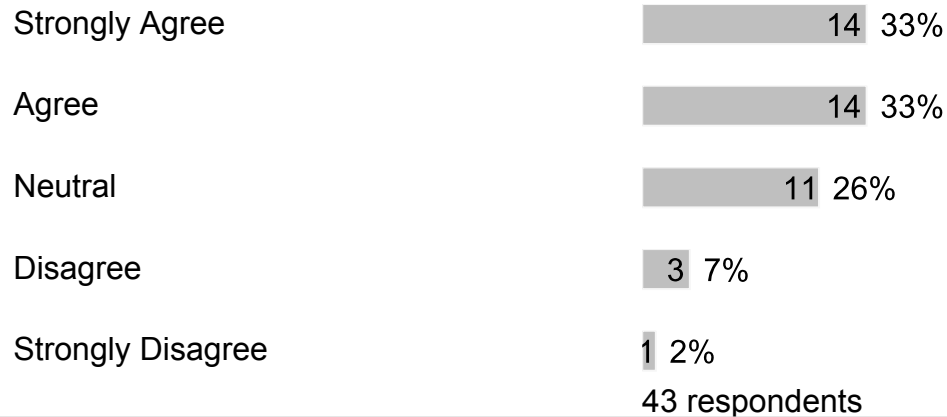
**22. Our school shares responsibility for student learning with its staff, parents and community members.**



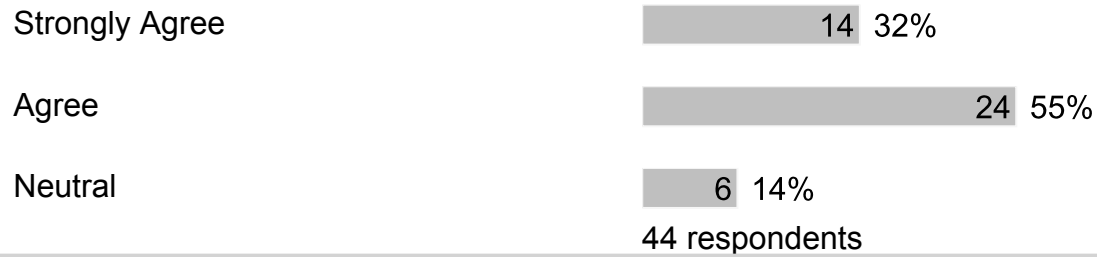
**23. I feel confident in my classroom management strategies.**



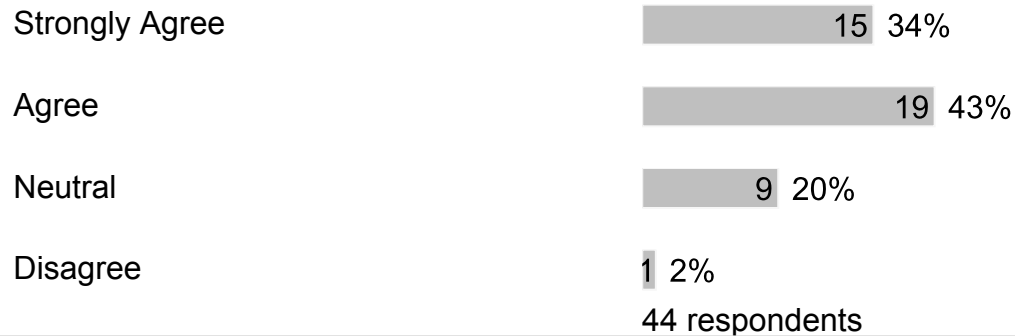
**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



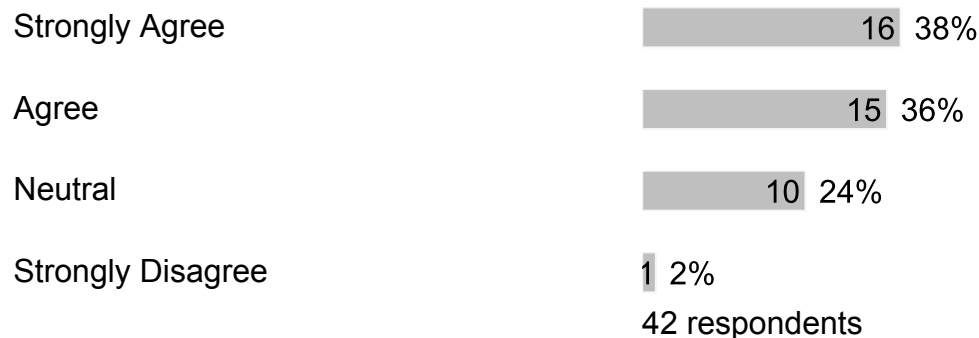
**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**



**26. Most teachers report student progress in easy to understand language to families.**

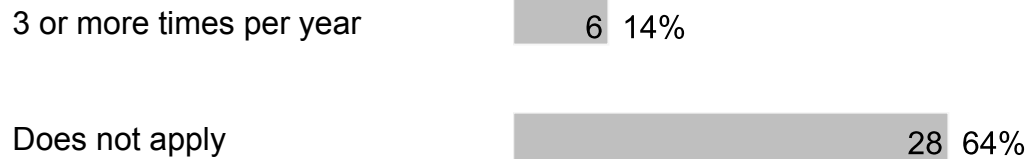


**27. I provide students with timely feedback about their learning.**



**28. I schedule conferences to share student learning progress with families.**





44 respondents

**29.** Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



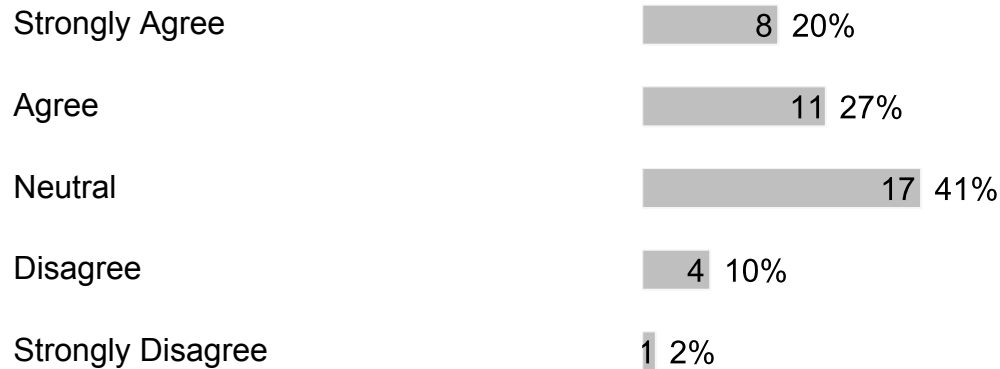
43 respondents

**30.** Our school's leaders ensure staff members use supervisory feedback to improve student learning.



43 respondents

**31.** I regularly post information online or send home a newsletter.



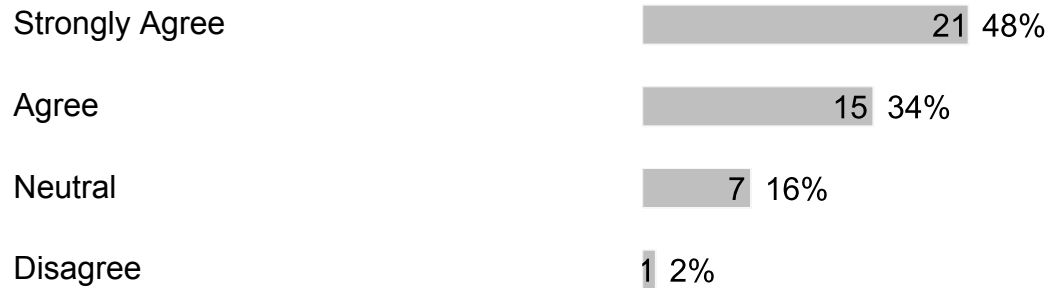
41 respondents

**32. Our school communicates well about its goals and activities.**



43 respondents

**33. Our school communicates information in ways that are easy for families to understand.**



44 respondents

**34. I am accessible via (check all that apply):**



44 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**

Strongly Agree 26 59%

Agree 14 32%

Neutral 4 9%

44 respondents

## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report